

CINDY MISCIKOWSKI

City of Los Angeles
Councilwoman, Eleventh District

CITY OF LOS ANGELES

COMMUNITY RESOURCES GUIDE



City Hall

200 N. Main Street, Room 407
Los Angeles, CA 90012
(213) 485-3811
(213) 473-6926 Fax

Valley Office

17547 Ventura Boulevard, Room 202
Encino, CA 91316
(818) 756-8150
(818) 756-9175 Fax

West Los Angeles Office

1645 Corinth Avenue, Room 201
Los Angeles, CA 90025
(310) 575-8461
(310) 575-8305 Fax

Here is your copy of the new *Community Resources Guide* for the 11th Council District. It is designed to assist you in dealing with both governmental and private agencies by providing detailed and informative listings of resources.

The City of Los Angeles provides a wide range of services for its residents, including tree trimming, police and fire protection, trash collection, sewage treatment, traffic control, building inspections and planning and zoning, to name just a few. All these services and many others are detailed in this guide.

It also contains addresses and phone numbers for services provided by county, state and federal agencies, as well as descriptions of those services. It also deals with such day-to-day issues as getting passports, obtaining disaster assistance, ordering Dodgers' tickets and checking tomorrow's weather.

For direct assistance with problems involving City government, you may contact the office of the 11th City Council District at 213-485-3811 (City Hall), 818-756-8150 (San Fernando Valley) or 310-575-8461 (West Los Angeles). The e-mail address is miscikow@c11.ci.la.ca.us.

CONTENTS

Animal Services.....	3
Assessments.....	5
Bicycles	6
Building and Safety.....	7
Cable TV.....	8
Census	9
Charitable Fund-Raising.....	9
Children’s Services.....	10
Citizenship.....	12
City Council	12
Claims Against Government.....	14
Consumer Protection.....	15
Cultural Affairs.....	16
Disabled Persons.....	17
Disaster Assistance.....	18
Education.....	19
Elected Officials.....	24
Employment.....	28
Environment and Energy Conservation.....	30
Fire	33
Flood Control.....	34
Graffiti Removal and Community Clean-Up	35
Health	35
Homeless.....	40
Housing	41
Human Relations.....	43
Jury Service.....	44
Legal Services.....	44
Library.....	47
Marriage	48
Motor Vehicles.....	49
Noise	50
Organizations	51

Passport Agency	54
Planning.....	54
Police.....	56
Recreation and Parks.....	57
Rent Stabilization.....	63
Sanitation.....	64
Senior Citizens	65
Sewer Service Charges.....	69
Social Security.....	69
Sports.....	70
Street Lighting	71
Street Services.....	71
Taxes	72
Telephone Information.....	74
Tourist Information.....	75
Transportation.....	75
Utilities.....	78
Veterans' Services.....	80
Vital Records.....	81
Volunteer Opportunities.....	81
Voting.....	83
Weather.....	84
Welfare	84
Women	85
Youth.....	87
Index	89

ANIMAL SERVICES

ANIMAL SERVICES DEPARTMENT 213-893-8400*
419 S. Spring St., Room 1400, L.A. 90013

Animal Care and Control Center District Offices: (8:00 a.m.-5:00 p.m.,
Tuesday-Saturday; 24 hour emergency service).

Los Angeles Animal Services has provided a toll free number to enable the public to call any shelter and do business with any office in the department. This number connects to a fully automated system, which provides information in both English and Spanish, and can connect callers to any of the department's six Animal Service Centers throughout the City.

West Los Angeles Center (South of Mulholland Dr.) 888-452-7381
11950 Missouri Ave., L.A. 90025

West Valley Center (North of Mulholland Dr. west of the San Diego Fwy.) 888-452-7381
20655 Plummer St., Chatsworth 91311

East Valley Center (North of Mulholland Dr. east of San Diego Fwy) 888-452-7381
13131 Sherman Way, No. Hollywood 91605

Animal Bites: For dog bites call 888-452-7381
For rat and mice bites call. 323-881-4046

Animal Nuisance: To report loose dogs and wild or dangerous animals and reptiles call your nearest animal care and control center. Excessive dog barking complaints must be submitted in writing with name, address and telephone number of complainant and addresses and description of the excessive barking dog complaint.

Dog Feces: Must be removed from public areas; dog owners are subject to a fine for failure to comply with the ordinance. Guide dogs are exempt.

Dead Animal Pickup: The Bureau of Sanitation will remove small dead animals from your property or from public streets at no charge. Dead animals cannot be removed from under your house or other inaccessible places.

East Valley Area (east of White Oak Ave.) 818-756-8521
West Valley Area (west of White Oak Ave.) 818-756-9632
West Los Angeles Area 310-575-8395

Leash Law: The City's leash law requires that every dog must be on a leash no more than six feet long held by a competent person when off of owner's premises.

Licenses: Required for dogs and equine. Lost pet with license tags assure their return to their owners. Fees may be mailed or paid at local animal centers.

Cats: Licenses not required; identification tags may be purchased for \$5, good for the life of the cat. Limit three per household.

Dogs: Required after four months of age. The fee for unaltered dogs is \$30. If dogs are spayed or neutered or certified by a veterinarian to be incapable of breeding, fee is \$10. Valid one year from date of issue. Limit three per household.

Rabies Vaccination Clinics: Low-cost rabies dog vaccination clinics are offered regularly by the Department at various Recreation Centers. Call local animal care and control center for dates and locations. Vaccinations cost \$4 per shot. Optional vaccinations against common canine diseases are available for an additional \$7.

For dates and locations of clinics call 213-893-8566*

Spay and Neuter Clinics: Low-cost clinics for dogs and cats at the following locations: (Hours: 7 a.m.-4p.m.; appointments are necessary)

North Central Clinic 888-452-7381
3201 Lacy St., L.A. 90031

East Valley Clinic 888-452-7381
13131 Sherman Way, No Hollywood 91605
Fee for female dogs and cats \$20; male dogs and cats \$14

Referral services for spaying and neutering:
Pet Assistance Foundation 818-709-0900
323-937-5204

INSECT CONTROL:

County Health Department 323-881-4092
2525 Corporate Place Suite #150, Monterey Park 91754

Bees: If you are reporting a bee swarm or hive that needs removal, contact the Los Angeles County West Vector Control District (310) 915-7374. District

personnel are available Monday through Sunday, 7:00 a.m. to 5:30 p.m. to assist you.

MOSQUITO CONTROL: The responsibility of a Special District:

Greater Los Angeles County Vector Control District

12545 Florence Ave., Santa Fe Springs 90670 562-944-9656

6750 Centinela Ave., Culver City 90230 (south of Mulholland Dr.) 310-915-7370

12741 Saticoy St., No. Hollywood 91650 (north of Mulholland Dr.) 818-764-2010

RODENT CONTROL:

County Health Department (Environmental Health Services)

2509 Pico Blvd., Santa Monica 90405. 310-315-4579

2525 Corporate Place, Monterey Park 91754 213-881-4046

Non-governmental organizations concerned with animals:

American Humane Association 818-501-0123

15366 Dickens St., Sherman Oaks 91403

Pet Assistance Foundation 323-937-5204

P.O. Box 8207, Van Nuys 91409

(San Fernando Valley Branch) 818-709-0900

Society for the Prevention of Cruelty to Animals

(SPCA) 323-730-5300

5026 W. Jefferson Blvd., Los Angeles 90016 (8 a.m.-5p.m.)

Holiday Humane Society Clinic, Inc 818-765-8196

7301 Fulton Ave., No. Hollywood 91605

See **VOLUNTEER OPPORTUNITIES** for information regarding Reserve Animal Control Officer Training program.

ASSESSMENTS

PUBLIC WORKS DEPARTMENT, BUREAU OF STREET LIGHTING

Permits and Assessments Division 213-847-6386*

600 South Spring St., Suite #700

Los Angeles, CA 90014

*For tollfree dialing, see page 74

An Assessment Proceeding is the method by which the City and the local property owners share the expenses of such public improvements as curbs, gutters, pavements, sidewalks, streets, alleys, sewers, street lights and undergrounding of utilities. It is initiated by the district councilmember or by petition of a substantial majority of the property owners who benefit. Two public hearings are held: one for the acceptance or rejection of a project; and the second, after completion of the project, for review of the actual assessment dollars.

Assessments to recover City costs of removal can be rendered against property owners who maintain such hazardous conditions as weeds, brush, or sidewalk or parkway obstructions.

BICYCLES

License: A bicycle license is required by law; it aids the recovery of lost or stolen bicycles. The license, effective for 2 years, may be purchased for \$3 at any local police station and at most bicycle dealers. This fee may increase in the near future.

Safety: Careless bicycling is a major cause of traffic accidents. Bicyclists should keep as far right as possible, watch for doors of parked cars opening and, in general, be on the defensive while mingling with cars. Riding against the traffic is illegal as well as unsafe. Reflectors, good brakes, and light at night are required. Crash helmets are required for children and recommended for adults.

Bicycle Paths: The City Council adopted a Bicycle Element of the General Plan proposing 600 miles of bikeways along city streets, public utility rights of way, flood control channels and other publicly-owned rights of way. This 20-year program is implemented in segments by the City Engineer, the Transportation Department and Department of Recreation and Parks. A Bicycle Advisory Committee composed of citizens appointed by the Mayor and the Council, continues to work with the three departments to improve bicycling conditions in the City. For information on bikeway maps, call 213-485-4277.

Maps of City bikeways, both on and off the street, are distributed by the Transportation Department. The Metropolitan Transportation Authority distributes a free map of bicycle routes upon request. Here are a few of the outstanding bicycling facilities in Los Angeles City:

Beach Bikeway: This 19-mile coastal bikeway parallels the Pacific Ocean from Temescal Canyon to Palos Verdes Peninsula.

Sepulveda Dam Basin Bikeway: This 10-mile bikepath is a network of bikepaths in and around the large acreage of the recreation facility in the San Fernando Valley.

Tujunga Wash Bikeway: This one-mile bikeway enables bikers to enjoy bicycling on a separate right of way east of Valley College from Oxnard to Burbank Boulevard.

Helpful information on bicycling safety, routes and group riding may be obtained from:

American Youth Hostels, Los Angeles Council 310-393-3413
1434 Second St., Santa Monica 90401

LA Bicycle Advisory Committee Information: 213-485-9957*

Los Angeles City Bicycle Program Coordinator 213-580-1199*
Department of Transportation
221 N. Figueroa St., Ste. 500
Los Angeles 90012

Los Angeles Wheelmen 310-556-7967
2212 Charnwood Ave 323-225-2856
Alhambra 91803

Metropolitan Transportation Authority 213-922-5622
1 Gateway Plaza
Los Angeles, CA 90012

Safe Moves 818-908-5341

San Fernando Valley Bicycling Club 818-787-2788

BUILDING & SAFETY

BUILDING & SAFETY DEPARTMENT 888-LA-4-BUILD
201 N. Figueroa St.
Los Angeles 90012

District Offices:

14425 Erwin Street Mall, Van Nuys 91401. 818-756-8256*
1828 Sawtelle Blvd., 2nd Floor, Los Angeles 90025. . . . 310-575-8094*

Issues building and grading permits required for all new construction and for modifications of existing facilities. Enforces the City's building code; issues notices to comply where requirements are not being met. Through its Investigations Division, enforces the City's zoning ordinances (see **PLANNING & ZONING**).

Form 9-A is a consumer protection ordinance which requires the seller of property to inform prospective buyers of all obligations against property; the Department of Building and Safety compiles the information for a fee of \$70.20.

Form 9-A information 213-977-6285*

CABLE TV

The city is divided into 14 franchise areas, each served by a privately owned cable TV company. The franchise grants the company the right to use city streets and public-right-of-ways to install cable.

Twelve of the 14 current cable TV franchises will expire in 2002. The City monitors how franchise holders are performing and will use its good offices to resolve problems. Cable TV is monitored by the City's Information Technology Agency

120 S. San Pedro Street, Room 600 213-485-2866*
Los Angeles 90012 213-485-2751*

FRANCHISED CABLE TV OPERATORS

San Fernando Valley, west of the San Diego Freeway, north of Ventura Boulevard/Ventura Freeway:

Times Warner Communication 818-700-6500
9260 Topanga Canyon Blvd., Chatsworth 91311

San Fernando Valley, east of the San Diego Freeway, north of the Ventura Freeway:

TCI 818-778-5000
15055 Oxnard St., Van Nuys 91411
recorded information 818-376-0333

South of Ventura Boulevard/Ventura Freeway, north of Pico Boulevard
(including Sherman Oaks and West Los Angeles):

Century Communications 818-374-1200
14165 Bessemer St., Van Nuys 91411

South of Ventura Boulevard/Ventura Freeway, north of Pico Boulevard
(including Brentwood and Pacific Palisades):

Century Southwest Cable Communications 310-829-7079
2939 Nebraska Ave., Santa Monica 90404

South of Pico Boulevard (including Westdale):

Media One 310-647-3000
550 N. Continental Blvd., El Segundo 90245

CENSUS

For demographic information about your community, contact (8:00 a.m.-
4:30 p.m.):

Federal Census Bureau 818-904-6393
15350 Sherman Way, Suite 300, Van Nuys 91406

City Planning Department, Systems and Mapping Division
221 N. Figueroa Street, Rm. 900, Los Angeles 90012
213-580-1373*

CHARITABLE FUND-RAISING

**CITY OF LOS ANGELES POLICE COMMISSION INVESTIGATIVE
DIVISION** 213-580-1001*
201 N. Figueroa St. 800-773-6628
Los Angeles 90012

Regulates all charitable fund-raising in the City of Los Angeles, including
mail, phone and in-person solicitations and bingo. Do not contribute to an
organization unless it has an information card issued by this department.No
person should be soliciting any charitable contributions door-to-door
between the hours of 8:00 p.m. and 8:00 a.m.

*For tollfree dialing, see page 74

CHILDREN'S SERVICES

Commission for Children, Youth and their Families (City)

333 S. Spring St., Los Angeles 90013. 213-485-3821*

Child Care Coordinator's Office (City) 213-847-9800*

700 E. Temple St., Room 380
Los Angeles 90012

Promotes the development of accessible, quality child care services in Los Angeles.

ADOPTIONS:

Los Angeles County Dept. of Children's Services 213-738-3264

695 S. Vermont Ave., Los Angeles 90005 213-738-3688

CHILD ABUSE:

Los Angeles County Child Abuse Hotline 800-540-4000

564 S. Mateo St., Los Angeles 90013

COUNSELING SERVICE:

Friends of the Family (Family Counseling) 818-988-4430

15350 Sherman Way, Suite 140, Van Nuys 91406

SHELTER:

Children of the Night 818-908-4470

14530 Sylvan St., Van Nuys 91411 800-551-1300

Shelter for children 11-17 years old.

CHILD CARE:

Information and referrals to licensed child-care providers may be obtained from:

Child Care Resource Center of San Fernando Valley . . . 818-756-3360

16650 Sherman Way, #200, Van Nuys 91406

Connections for Children 310-452-3202

2701 Ocean Park Blvd., Suite 253, Santa Monica 90405

Children's Centers: The Board of Education provides child care services at locations throughout the Los Angeles Unified School District for families on limited income, special need children, or families with income over the low-income level who wish to pay the full cost of child care. The Centers are open five days a week, year round from 6 a.m. to 6 p.m. For more information call:

Board of Education Child Development Division 213-625-6206
1360 W. Temple St., Los Angeles 90026

Licensing information:

The State of California, Department of Social Services, Community Care Licensing Division, licenses all day care centers. For more information contact:

Culver City 310-568-1807

West Los Angeles. 310-337-4333

San Fernando Valley 818-596-4334

For a free booklet on how to establish a child care center, write to the Mayor's Advisory Committee on Child Care, City Hall, 200 N. Main St., Los Angeles 90012.

To obtain general information on child care you may contact the City's Child Care Coordinator at 700 East Temple Street, Room 380, Los Angeles 90012 213-485-9683.*

CHILD CUSTODY:

Family Law Department of Superior Court 213-974-5566
Conciliation Court 213-974-5524

CHILD SUPPORT:

District Attorney's Bureau of Family Support. 800-615-8858
5770 South Eastern Ave.
City of Commerce 90040

15531 Ventura Blvd.
Encino 91436 818-386-6000

FOSTER HOME PLACEMENT AND LICENSING:

Community Care Licensing Division (County) 800-735-4984

Los Angeles County Department of Children and Family Services
425 Shatto Pl., Los Angeles 90020. 213-351-5602

CITIZENSHIP

Persons wishing to become U.S. Citizens should apply to:

U.S. Department of Justice Immigration and Naturalization Service
300 No. Los Angeles St., Room 1001
Los Angeles 90012 323-526-7647

Alien Registration: Non-citizens are required to notify the Immigration and Naturalization Service whenever their address changes. Forms may be obtained at the INS by calling 1-800-870-3676.

For help with immigration problems:

**Los Angeles County Bar Association Immigration
Legal Assistance Project**
300 N. Los Angeles St., #3107, Los Angeles 90012. 213-485-1872
(a \$10 charge is made per visit).

CITY COUNCIL

The City Council is the governing body of the City of Los Angeles and meets in regular sessions on Tuesdays, Wednesdays and Fridays at 10 a.m. in the Council Chamber, Room 300, City Hall. City Council meetings are televised live and replayed later in the evening and on weekends on **Channel 35** by all cable television stations in the City. You may also listen to live proceedings of the City Council and Council Committee meetings by calling **213-621-City**.

Members. The 15 members of the Council are elected for four-year terms at biennial elections in odd-numbered years, alternating between odd and even numbered districts. The Council elects one of its members as President and one as President Pro Tempore to act as presiding officer during the absence of the President.

Committees. As required by the City Charter, the Council is organized into 15 committees appointed by the President. Each council member chairs one committee and is a member of two others. Special committees are appointed and function in accordance with the authority creating them. Committees meet at a time set, or upon call of the Chair. Through reports and hearings, they obtain information on matters under consideration and make recommendations to the Council in the form of signed, written reports which are briefed on a calendar by the City Clerk.

Council Meetings. The subject matter of a report may be debated on the floor of the Council and set over to future meetings until a majority of the Council is ready to take action. Hearings pertaining to street improvements, sewer construction and other public work are set for a particular day and time when property owners, previously notified, may appear and express their views for or against the proposed improvements.

Information. To follow the legislative progress of an issue, obtain the City Council File number and committee assignment by calling City Clerk Index, 213-485-5703*; contact the legislative assistant to the committee handling the file for time and place of committee, 213-485-5705*. The Council Minute Clerk, 213-485-3126*, is the source for scheduling information and disposition and vote tally of items on the daily Council Calendar. For a copy of, or information concerning City Ordinances, call 213-485-5705*.

The City Clerk maintains a Subscriber Service for Council Calendars, Council Journals, referral Calendars and Committee Agendas; for information and fee schedule, call 213-485-5705* or write City Clerk, Room 615, City Hall, 200 N. Main St., Los Angeles, 90012.

ODD NUMBERED DISTRICTS

July 1, 1997 - June 30, 2001

1 Mike Hernandez 213-485-3451*

3 Laura Chick 213-485-3486*

5 Michael Feuer 213-485-5013*

7 Vacant

9 Rita Walters 213-485-3351*

- 11 Cindy Miscikowski 213-485-3811*
- 13 Jackie Goldberg 213-485-3347*
- 15 Rudy Svorinich, Jr. 213-485-3353*

EVEN NUMBERED DISTRICTS

July 1, 1995 - June 30, 1999

- 2 Joel Wachs 213-485-3319* (re-elected 4/13/99)
- 4 John Ferraro 213-485-3337* (re-elected 4/13/99)
- 6 Ruth Galanter 213-485-3357* (re-elected 4/13/99)
- 8 Mark Ridley-Thomas 213-485-3331* (re-elected 4/13/99)
- 10 Nate Holden 213-485-3323*
- 12 Hal Bernson 213-485-3343* (re-elected 4/13/99)
- 14 Richard Alatorre 213-485-3335*

CLAIMS AGAINST GOVERNMENT

Claims against the County of Los Angeles may be filed with:

Board of Supervisors Executive Office 213-974-1440
 500 W. Temple St., Room 383
 Hall of Administration, Los Angeles 90012

Claims against the City of Los Angeles may be filed with:

City Clerk 213-485-5705*
 Room 615, City Hall
 200 N. Main St., Los Angeles 90012

Claims for personal injury or damages to personal property must be filed no later than six months after the occurrence. Claims for damages to real property must be filed no later than one year after the occurrence.

CONSUMER PROTECTION

Federal Trade Commission 310-824-4300
11000 Wilshire Blvd., Suite 13209
Los Angeles 90024

All complaints and inquiries are handled by mail. Call for complaint forms.

Consumer Product Safety Commission (U.S.)
Product Safety Hotline 800-638-CPSC

U.S. Food and Drug Administration
Import Operations Section. 310-831-6123

State Attorney General Public Inquiry Unit 800-952-5225
Office of the Attorney General
P.O. Box 944255, Sacramento 94244-2550

**California Department of Consumer Affairs,
State Bureau of Automotive Repairs**
10240 Systems Pkwy., Sacramento 95827 800-952-5210
6035 Bristol Pkwy., Culver City 90230. 310-410-0024

State Consumer Affairs Department
107 S. Broadway, Room 8020
Los Angeles 90012 800-344-9940
800-952-5210

Department of Motor Vehicles Investigation Bureau
800 S. Glendora Ave., Room 100, West Covina 91790 . . . 626-960-3002

County Department of Consumer Affairs 213-974-1452
500 W. Temple St., Room B96, Los Angeles 90012
Tuesdays and Wednesdays (8-4:30)
14340 Sylvan St., Van Nuys, 91411 818-901-3829

County Department of Weights and Measures. 562-940-8911
11012 Garfield Ave., South Gate 90280

District Attorney's Office. 213-974-3611
Information Line, Consumer Protection. 213-580-3273

Small Claims Court 213-974-6131
110 N. Grand Ave., Room 429, Los Angeles 90012 213-974-6132

City Attorney's Office 213-485-4515*
Consumer Protection
200 N. Main St., Room 1600, Los Angeles 90012

Los Angeles City Police Department
Forgery Division, Room 302. 213-485-4131*
Bunco Division, Room 340. 213-485-2395*
150 N. Los Angeles St., Los Angeles 90012

Private agencies promoting consumer protection:

Better Business Bureau of Los Angeles. 213-251-9696
3400 West Sixth St., Los Angeles 90020 800-491-4222

California Public Interest Research Group. 310-397-3404
11965 Venice Blvd., Room 408, Los Angeles 90066
(Consumer research and public education programs).

CULTURAL AFFAIRS

CULTURAL AFFAIRS DEPARTMENT 213-485-2433*
433 S. Spring St., 10th floor
Los Angeles 90013

Responsible for City-sponsored art events and facilities, a few of which are listed below:

Leonis Adobe. 818-222-6511
23537 Calabasas Rd., Calabasas 91302
The City's first historic-culture monument; privately owned and managed.
Call for information on days open to the public.

Municipal Art Gallery Barnsdall Park 213-485-4581*
4804 Hollywood Blvd., Los Angeles 90027
Admission \$1.50, Children 12 and under free. Open 12:30-5 p.m.
(Wednesday-Sunday) except Monday while exhibition showing.

Junior Arts Center and Gallery, Barnsdall Park 213-485-4474*
4814 Hollywood Blvd., Los Angeles 90027
Classes in arts & crafts open to school-age children. Call for admission and schedule.

Los Angeles Theater Center (LATC) 213-485-1624*
514 S. Spring St., Los Angeles 90013

Watts Towers Art Center 213-847-4646*
1727 E. 107th St., Los Angeles 90002

William Grant Still Community Arts Center 323-734-1164
2520 West View St., Los Angeles 90016

For the latest information about music, art, dance, theater, special events, and festivals going on through Los Angeles call: 213-688-ARTS.

The **Cultural Heritage Commission** acts in an advisory capacity to the Cultural Affairs Commission and has designated 580 buildings or locations throughout the City as historic-cultural monuments as well as two local historic zones. Call for listings and descriptions and make a tour of exploration of Los Angeles; you will find some wonderful surprises!

DISABLED PERSONS

Independent Living Centers: These centers are the best starting place for finding services for disabled persons; they will provide or give direction to providers for counseling, transportation, housing, advocacy, employment and social activities.

Westside Center for Independent Living 310-390-3611
12901 Venice Blvd. TTY: 310-398-9204
Los Angeles 90066

Center of Southern California for Independent Living
14354 Haynes St.
Van Nuys 91401 818-988-9525

Government Agencies Serving the Disabled:

State Department of Rehabilitation 818-901-5024
5900 Sepulveda Blvd., #240
Van Nuys 91411-2511

6800 Owensmouth Ave., Suite 100. 818-596-4302
Canoga Park 91303

2730 Wilshire Blvd., Suite 101 310-582-8900
Santa Monica 90403

County Commission on Disabilities

Advisory Board to Los Angeles County Board of Supervisors 213-974-1053
Room 383, Hall of Administration
500 W. Temple St., Los Angeles 90012

City of Los Angeles Department on Disability TDD 213-485-6655*
700 Temple St., Room 380 Los Angeles 90012 213-485-6334*

Private nonprofit organizations for the disabled:

Braille Institute 323-663-1111
741 N. Vermont Ave., Los Angeles 90029

Goodwill Industries
342 San Fernando Rd., Los Angeles 90031 323-223-1211
14565 Lanark St., Panorama City 91402. 818-782-2520

Greater Los Angeles Council on Deafness, GLAD
information 323-478-8000
2222 Laverna Ave., Los Angeles 90041. TDD 323-478-8000

Stroke Association of Southern California 310-575-1699
2001 S. Barrington Ave., #308, Los Angeles 90025

Western Law Center for Disability Rights
919 S. Albany St., Los Angeles 90015
(mailing address only) 213-736-1031

MTA has buses equipped with lifts to take on wheelchair passengers and has a reduced fare for the disabled; call MTA for information. (See **TRANSPORTATION**)

For utility fee reductions and lifeline rates, see UTILITIES.

DISASTER ASSISTANCE

Office of Emergency Preparedness Management (City). 213-485-5231*
200 N. Main St., Room E-21
Los Angeles 90012

Coordinates all of the City's emergency operations programs.

Fire Department (City)

Community Disaster Preparedness Response Team Training . 818-756-9674*
Fire & Safety Education Section. 818-756-9671*
5021 N. Sepulveda Blvd.
Sherman Oaks 91403

Provides useful information to educate and prepare citizens for major catastrophic events such as earthquakes or brush fires. Also, coordinates Emergency Response Team Program designed to provide communities self-sufficiency during a major disaster.

Office of Emergency Management (State) 562-795-2900

Small Business Administration (Federal) 800-488-5323
330 N. Brand Blvd., Room 190
Glendale 91203

After the President declares an area an official disaster area, this agency provides low-interest loans to families and businesses who have suffered disaster-related damage. Shortly after the declaration, local offices will be established.

American Red Cross

11355 Ohio Ave., Los Angeles 90025 310-445-9900
After Hours Emergency 213-739-5200
14717 Sherman Way, Van Nuys 91405 818-376-1700

Provides emergency assistance to victims of disaster.

Salvation Army

Western Territorial Headquarters. 310-541-4721
Service Extension Regional Emergency Aid 818-361-6462
1027 Maclay Ave., San Fernando 91340

Provides emergency services assistance.

EDUCATION

Public Education is the responsibility of the Board of Education of the Los Angeles Unified School District, 450 North Grand Avenue, Los Angeles 90012, 213-625-6000; and the Board of Trustees of the Los Angeles Community College District, 770 Wilshire Blvd., Los Angeles 90017, 213-891-2000.

For general public information regarding the Board of Education call:
213-625-6389

Adult Education Information: 213-625-3276

Magnet School Programs: Programs may include the entire student body at a school or just certain grade levels. Call your local school or 213-625-6532.

LEARN School Programs: (Los Angeles Alliance for Restructuring Now) A major school restructuring effort within the Los Angeles Unified School District. Thirty-four schools are participating in Phase 1. For more information call 213-625-6530.

Charter School Program: An experimental program in which schools are granted special status to operate independently from the local school district and independent from most of the school restrictions of the California Education Code. Up to 10 schools in each district can become charter schools. For information call 213-625-6530.

School Safety Sections: The Board of Education in coordination with the Police Department determines the need for crossing guards and assists the City Department of Transportation in mapping the recommended routes for children to walk to school. Call 818-997-2455.

PTA Serving WLA:

10th District PTA, 1000 Venice Blvd., Los Angeles 90015 . . 213-745-7114

Serving Valley:

31st District PTA, 17445 Cantlay St., Van Nuys 91406 . . . 818-344-3581
(See **ELECTED OFFICIALS** for members of Board of Education and Los Angeles Community College District Board of Trustees)

**PUBLIC SCHOOLS IN OR NEAR THE
11TH COUNCIL DISTRICT**

ELEMENTARY

****Brentwood Unified Sciences School,**
740 Gretna Green Way,
Los Angeles 90049 310-826-5631

Brockton Avenue, 1309 Armacost Ave.
 Los Angeles 90025 310-479-6090
Calabash Street, 23055 Eugene St.
 Woodland Hills 91364 818-224-4430
***Canyon**, 421 Entrada Dr.
 Santa Monica 90402 310-454-7510
Chandler, 14030 Weddington St.
 Van Nuys 91401 818-789-6173
Charnock Road, 11133 Charnock Rd.
 Los Angeles 90034 310-838-6110
Clover Avenue, 11020 Clover Ave.
 Los Angeles 90034 310-479-7739
Encino, 16941 Addison St.
 Encino 91316. 818-784-1762
Hazeltine Avenue, 7150 Hazeltine Ave.
 Van Nuys 91405. 818-781-1040
***Kenter Canyon**, 645 N. Kenter Ave.
 Los Angeles 90049 310-472-5918
Kester Avenue, 5353 Kester Ave.
 Van Nuys 91411. 818-787-6751
****Kester Avenue Gifted/High Ability Center**, 5353 Kester Ave.
 Van Nuys 91411. 818-787-3026
Lanai Road, 4241 Lanai Rd.
 Encino 91436. 818-788-1590
***Marquez**, 16821 Marquez Ave.
 Pacific Palisades 90272. 310-454-4019
Mar Vista, 3330 Granville Ave.
 Los Angeles 90066 310-391-1175
Nestle Avenue, 5060 Nestle Ave.
 Tarzana 91356 818-342-6148
***Pacific Palisades**, 800 Via de la Paz
 Pacific Palisades 90272 310-454-3700
Richland Avenue, 11562 Richland Ave.
 Los Angeles 90064 310-473-0467
Serrania Avenue, 5014 Serrania Ave.
 Woodland Hills 91364 818-340-6700
Nora Sterry, 1730 Corinth Ave.
 Los Angeles 90025 310-473-2172
Sylvan Park, 6238 Noble Ave.
 Van Nuys 91411 818-988-4020
Tarzana, 5726 Topeka Dr.
 Tarzana 91356 818-881-1424
***Topanga**, 141 N. Topanga Canyon Blvd.
 Topanga 90290 310-455-3711

Van Nuys , 6464 Sylmar Ave.	
Van Nuys 91401	818-785-2195
Walgrove Avenue , 1630 Walgrove Ave.	
Los Angeles 90066.	310-391-7104
**Westside Alternative (Gr. K-12) , 104 Anchorage St.	
Marina del Rey 90292	310-821-2039
Wilbur Avenue , 5213 Crebs Ave.	
Tarzana 91356	818-345-1090
Woodland Hills , 22201 San Miguel St.	
Woodland Hills 91364	818-347-9220
**Valley Alternative (Gr. K-12) , 6701 Balboa Blvd.	
Van Nuys 91406	818-342-6133

JUNIOR HIGH

Ralph Waldo Emerson , 1650 Selby Ave.	
Los Angeles 90024.	310-475-8417
Robert A. Millikan , 5041 Sunnyslope Ave.	
Sherman Oaks 91423.	818-788-5020
Francis Parkman , 20800 Burbank Blvd.	
Woodland Hills 91367.	818-348-8770
**Gaspar de Portola , 18720 Linnet St.	
Tarzana 91356.	818-342-6173
Paul Revere , 1450 Allenford Ave.	
Los Angeles 90049.	310-451-5789
Mark Twain , 2224 Walgrove Ave.	
Los Angeles 90066.	310-397-2125
**Van Nuys , 5435 Vesper Ave.	
Van Nuys 91411	818-785-5475
Daniel Webster , 11330 W. Graham Pl.	
Los Angeles 90064.	310-478-2041

HIGH

Birmingham , 17000 Hayes St.	
Van Nuys 91406.	818-881-1580
El Camino Real , 5440 Valley Circle Blvd.	
Woodland Hills 91367.	818-888-8920
Ulysses S. Grant , 13000 Oxnard St.	
Van Nuys 91401.	818-781-1400
*Palisades , 15777 Bowdoin St.	
Pacific Palisades 90272	310-454-0611
Reseda , 18230 Kittridge St.	
Reseda 91335	818-342-6186

William Howard Taft, 5461 Winnetka Ave.
 Woodland Hills 91364. 818-348-7171
University, 11800 Texas Ave.
 Los Angeles 90025. 310-478-9833
****Van Nuys**, 6535 Cedros Ave.
 Van Nuys 91411 818-781-2371
****Venice, 13000 Venice Blvd.**
 Los Angeles 90066 310-306-7981

*Charter School
 **Magnet School Program

ADULT

El Camino Real Community Adult School, 5440 Valley Circle Blvd.
 Woodland Hills 91367. 818-888-1491

Reseda Community Adult School, 18230 Kittridge St.
 Reseda 91335 818-343-1977

University-Palisades Community Adult School, 11800 Texas Ave.
 Los Angeles 90025. 310-477-2084

Van Nuys Community Adult School, 6535 Cedros Ave.
 Van Nuys 91409. 818-785-5427

Venice-Hamilton Community Adult School, 13000 Venice Blvd.
 Los Angeles 90066. 310-306-8111

West Valley Occupational Center, 6200 Winnetka Ave.
 Woodland Hills 91367. 818-346-3540

COMMUNITY COLLEGES

Los Angeles Pierce, 6201 Winnetka Ave.
 Woodland Hills 91371. 818-347-0551

Los Angeles Valley, 5800 Fulton Ave.
 Van Nuys 91401. 818-781-1200

West Los Angeles, 4800 Freshman Dr.
 Culver City 90230. 310-287-4200

*****Santa Monica College**, 1815 Pearl St.
Santa Monica 90405 310-450-5150

***Not within jurisdiction of the Los Angeles Community College District but accepts students who live within interdistrict contract areas; call Santa Monica College for boundaries of that area. Emeritus program open to all Senior Citizens.

COLLEGES AND UNIVERSITIES

Information concerning the 20 locations statewide can be obtained from:
California State University and College Administration Office,
400 Golden Shore, Long Beach 90802-4275 562-985-5578

Information concerning the nine University of California locations statewide can be obtained from:

University of California Los Angeles,
405 Hilgard Ave., Los Angeles 90024
Public Information. 310-825-4321

ELECTED OFFICIALS

Districts of other levels of government are not coterminous with City Council Districts. To find out which County or State district you vote in, call the County Registrar of Voters, 562-462-2748 or 800-481-8683, and give your address. The officials listed below represent districts overlapping all or portions of the 11th Council District. When writing to elected officials address them as The Honorable (Name), Title of Office, Address.

PRESIDENT OF THE UNITED STATES

William J. Clinton, The White House, Washington, D.C. 20500
202-456-1414

UNITED STATES SENATORS

(Senate Office Building, Washington, D.C. 20510)
Barbara Boxer
312 N. Spring St., Suite 1748
Los Angeles 90012 213-894-5000

Dianne Feinstein
11111 Santa Monica Blvd., Suite 915
Los Angeles 90025. 310-914-7300

CONGRESSIONAL REPRESENTATIVES

(House Office Building, Washington, D.C. 20515)

Brad Sherman, 24th CD
21031 Ventura Blvd., Suite 1010
Woodland Hills 91364 818-999-1990

Howard Berman, 26th CD
10200 Sepulveda Blvd., Suite 300
Mission Hills 91345 818-891-0543

Henry Waxman, 29th CD
8436 W. 3rd St., Suite 600
Los Angeles 90048 323-651-1040

Julian Dixon, 32nd CD
5100 W. Goldleaf Circle, Suite 208
Los Angeles 90056 323-678-5424

GOVERNOR OF CALIFORNIA

Gray Davis, State Capitol, Suite 350
Sacramento 95814. 916-445-2864

Ronald Reagan State Office Building
300 S. Spring St.
Los Angeles 90013. 213-897-0322

LIEUTENANT GOVERNOR

Cruz Bustamante, State Capitol, Room 1114
Sacramento 95814 916-445-8994

TREASURER

Philip Angelides, 915 Capitol Mall, Suite 110
Sacramento 95814 916-653-2995

725 S. Figueroa St.
Los Angeles 90017. 213-620-4467

SECRETARY OF STATE

Bill Jones, 3rd Floor 1500 11th St.
Sacramento 95814 916-657-5448

300 S. Spring St., Room 12513
Los Angeles 90013 213-897-3062

CONTROLLER

Kathleen Connell, 300 Capitol Mall, Ste. 1850
Sacramento 95814 916-445-2636

600 Corporate Point, Suite 1150
Culver City 90230 310-342-5678

ATTORNEY GENERAL

Bill Lockyer, 1300 I St.
Sacramento 94244-2550 916-445-9555
300 S. Spring St.
Los Angeles 90013. 213-897-2000

SUPERINTENDENT OF PUBLIC INSTRUCTION

Delaine Eastin, 721 Capitol Mall, Ste. 524
Sacramento 95814 916-657-2451

INSURANCE COMMISSIONER

Charles Quackenbush, 300 Capitol Mall, Ste. 1500
Sacramento 95814 916-492-3500
300 S. Spring St.
Los Angeles 90013. 213-346-6400

CALIFORNIA STATE SENATORS

(State Capitol, Sacramento 95814)

Richard Alarcon, 20th SD 818-901-5588
6150 Van Nuys Blvd., Suite 400, Van Nuys 91401

Tom Hayden, 23rd SD 310-441-9084
10951 W. Pico Blvd., Suite 202, Los Angeles 90064

Kevin Murray, 26th SD. 310-641-4391
600 Corporate Pt., Suite 1020, Culver City 90230

CALIFORNIA STATE ASSEMBLYMEMBERS

(State Capitol, Sacramento 95814)

Bob Hertzberg, 40th AD 818-376-4040
6150 Van Nuys Blvd., Suite 305, Van Nuys 91401

Sheila Kuehl, 41st AD 818-501-8991
16130 Ventura Blvd., Suite 230, Encino 91436

Wally Knox, 42nd AD. 323-932-1201
5757 Wilshire Blvd., Suite 645, Los Angeles 90036

Herb Wesson, 47th AD 323-290-5105
5100 W. Goldleaf Circle, Ste. 203, Ladera Heights 90056

COUNTY BOARD OF SUPERVISORS

(Hall of Administration, 500 W. Temple St., Los Angeles 90012)

Yvonne Brathwaite Burke, 2nd SD 213-974-2222
 200 W. Compton Blvd., Compton 90220 310-603-7194

Zev Yaroslavsky, 3rd SD. 213-974-3333
 310-479-4396
 26500 W. Agoura Rd., Suite 206, Calabasas 91302 818-880-9416

COUNTY ASSESSOR

Kenneth P. Hahn 213-974-3211
 500 W. Temple St., Room 320, Los Angeles 90012

DISTRICT ATTORNEY

Gil Garcetti 213-974-3512
 18000 Criminal Courts Building, 210 W. Temple St.
 Los Angeles 90012

SHERIFF

Lee Baca 323-526-5541
 4700 Ramona Blvd., Monterey Park 91754-4700

CITY COUNCILWOMAN

Cindy Miscikowski, 11th CD, City Hall
 200 N. Main St., Room 407, Los Angeles 90012. 213-485-3811*
 1645 Corinth Ave., Room 201, Los Angeles 90025 310-575-8461
 17547 Ventura Blvd., Suite 202, Encino 91316. 818-756-8150
 INTERNET. www.ci.la.ca.us
 E-mail. miscikow@c11.ci.la.ca.us

MAYOR

Richard J. Riordan
 200 N. Main St., Room 801, City Hall
 Los Angeles 90012 213-847-2489*
 Van Nuys City Hall, 14410 Sylvan St., 4th Floor
 Van Nuys 90401. 818-756-8505

CITY ATTORNEY

James K. Hahn, Room 1800, City Hall 213-485-5408*
 200 N. Main St., Los Angeles 90012

CITY CONTROLLER

Rick Tuttle, Room 1200, City Hall 213-485-5066*
 200 N. Main Street, Los Angeles 90012

LOS ANGELES UNIFIED SCHOOL DISTRICT BOARD OF EDUCATION

450 N. Grand Ave., Room A-201
 Los Angeles 90012. 213-625-6389

*For tollfree dialing, see page 74

<u>Board member</u>	<u>District #</u>
Barbara Boudreaux	1
Caprice Y. Young	3
David Tokofsky	5
Mike Lansing	7
Victoria Castro	2
Valerie Fields	4
Julie Korenstein	6

LOS ANGELES COMMUNITY COLLEGE DISTRICT BOARD OF TRUSTEES

770 Wilshire Blvd., Los Angeles 90017 213-891-2044

Althea Baker
 Kelly Candaele
 Elizabeth Garfield
 Warren Furutani
 Georgia Mercer
 Julia Wu
 (one open seat)

EMPLOYMENT

California State Employment Development Department (EDD) has employment offices throughout the Los Angeles area for job placement and unemployment insurance.

932 S. Broadway, Santa Monica 90404. 310-576-6430

21010 Vanowen St., Canoga Park 91303 818-596-4444

1520 San Fernando Rd., San Fernando 818-509-5600

Community Development Department

Workforce Development 213-485-5019*
 215 W. 6th St., 10th Floor, Los Angeles 90014

Subcontracts job training for economically disadvantaged to public and private agencies, both non-profit and profit making. Encompasses classroom training, work experience and on-the-job training.

GOVERNMENT EMPLOYMENT

State Personnel Board 213-620-2790
107 So. Broadway, Room 1021, Los Angeles 90012

County Department of Personnel
532 S. Vermont, Los Angeles 90020
(applicants must appear in person to apply for employment)

Board of Education 213-625-6389
450 N. Grand Ave. Room A-201, Los Angeles 90012

Employment for teachers:
450 No. Grand Ave 213-625-6200
Los Angeles 90012

Non-teaching employment:
6505 Zelzah Ave., Bungalow AA1245
Reseda 91335. 818-997-2533

City of Los Angeles Employment Information

Department of Personnel 213-847-9780*
700 E. Temple St., Room 100, Los Angeles 90012
or
Van Nuys Municipal Court 818-374-2900
14400 Erwin St. Mall, Van Nuys. TTY 818-902-2477

Summer Youth Employment Program
215 W. 6th St., 9th Floor, Los Angeles 90014. 213-485-4676*

DISCRIMINATION IN EMPLOYMENT

If you have been discriminated against because of race, color, sex, national origin, ancestry, age (over 40), medical condition, physical disability, marital status, or religious creed, contact:

Equal Employment Opportunity Commission (Federal)
255 E. Temple St., 4th Floor, Los Angeles 90012 213-894-1000
or 800-669-4000

DISABILITY INSURANCE

Most disability claims are handled by mail. Call State Employment Development Department: 818-596-4100, accepts collect calls, (21210 Erwin St., Woodland Hills 91367). Work-related disability should be reported immediately to the employer who will notify worker's compensation insurance carrier.

PRIVATE NONPROFIT AGENCY

Career Planning Center 310-276-3008
1623 S. La Cienega Blvd., Los Angeles 90035

ENVIRONMENT & ENERGY CONSERVATION

U.S. ENVIRONMENTAL PROTECTION AGENCY 415-744-1510
75 Hawthorne St.
San Francisco 94105

Sets and regulates standards for air and water quality and other environmental standards.

STATE AIR RESOURCES BOARD 800-242-4450
9480 Telstar Ave., Suite 4
El Monte 91731

Responsible for compliance with air quality standards established by the State and Federal governments. Concerned with both stationary and mobile sources of pollution.

SOUTH COAST AIR QUALITY MANAGEMENT DISTRICT
Complaints: 800-288-7664
21685 E. Copley Dr. Administration: 909-396-2000
Diamond Bar 91765

Regional authority for the regulation of air pollution from stationary sources.

COUNTY DISTRICT ATTORNEY ENVIRONMENTAL CRIMES/OSHA DIVISION
320 W. Temple St., Suite 345 213-974-5901
Los Angeles 90012

Answers questions and complaints regarding health and safety hazards in the workplace.

CITY ENVIRONMENTAL AFFAIRS DEPARTMENT 213-580-1052*
201 N. Figueroa St., Suite 200
Los Angeles 90012

The City's representative on environmental issues. Operates a city wide, toll free environmental information and referral hotline service .

RECYCLING

City Bureau of Sanitation, Waste Reduction Division. . . 213-893-8000*

Runs five reclamation centers, open 9-4 on Saturday.

West Valley
8840 Vanalden Ave.
Northridge 91324

West Los Angeles
3233 Thatcher Ave.
Venice 90291

North Central
452 N. San Fernando Rd.
Los Angeles 90031

Harbor
1400 N. Gaffey St.
San Pedro 90731

East Valley
9701 San Fernando Rd.
Sun Valley 91352

See **SANITATION** for more information on the City's pickup of recyclables program.

California Integrated Waste Management Board (State)

Recycling Hotline 800-553-2962

Integrated Solid Waste Management Office (City) 213-847-1444*

433 S. Spring St., 5th Floor, Los Angeles 90013

Call for information about recycling workshops and where to buy recycled products. Any small businesses or anyone using a private hauler can obtain information on how to set up a recycling program in their place of business.

Active Recycling Co. Inc. 818-785-0600
14300 Bessemer St., Van Nuys 91401
2001 N. Broadway, Los Angeles 90031 323-223-7100

HAZARDOUS WASTE DISPOSAL

To report illegal dumping of hazardous waste into street gutters and catch basins (if source is known) call the Los Angeles Police Department, Hazardous Materials Unit at 213-237-2793*. To report illegal dumping of hazardous waste into street gutters and catch basins (if source is unknown), illegal dumping of hazardous and non-hazardous wastes into sewers into sewers and storm drains, and abandoned drums in storm drains call the Public Works Department, Bureau of Sanitation, Enforcement Division, 800-974-9794.

City Bureau of Sanitation 213-485-5746*
433 S. Spring St., Suite 400 213-580-1023*
Los Angeles 90012

**HOUSEHOLD HAZARDOUS WASTE AND USED MOTOR OIL
RECYCLING** 800-988-6942

County Health Department 323-890-4045
Health Hazardous Materials Division
5825 Rickenback Rd.
City of Commerce 90040

Non-governmental organizations for information and action on environmental issues:

Alliance for Survival 310-399-1000
2035 4th St., Suite 103C
Santa Monica 90405

American Oceans Campaign 310-576-6162
725 Arizona Ave., Room 102
Santa Monica 90401

Ecology Center of Southern California 310-559-9160
P.O. Box 351419
Los Angeles 90035

- Heal the Bay** 310-581-4188
2701 Ocean Park Blvd., Ste. 150
Santa Monica 90405
- Santa Monica Mountains Conservancy** 310-589-3200
5750 S. Ramirez Canyon Rd.
Malibu 90206
- Sierra Club** (Angeles chapter). 213-387-4287
3435 Wilshire Blvd., Suite 320
Los Angeles 90010-1819
- Tree People** 818-753-4600
12601 Mulholland Dr.
Beverly Hills 90210

FIRE

To report a fire, call:

- West Side** 911
- San Fernando Valley** 911

To request emergency paramedic ambulance service, call:

- West Side** 911
- San Fernando Valley** 911

When calling for ambulance service, state the problem and be sure to post someone in front of the address given to attract ambulance driver's attention, as house numbers are frequently hard to see, particularly at night.

The Los Angeles Fire Department has an active program of fire prevention which includes inspection of buildings and enforcement of laws related to fire prevention. The Fire Department also maintains a well-equipped rescue ambulance program. Fire Stations are open around the clock and visitors are welcome. Fire Stations serving the 11th Council District:

- # 19, 12229 Sunset Blvd., LA 90049** 310-575-8519
- # 23, 17281 Sunset Blvd., Pacific Palisades 90272** 310-575-8523
- # 39, 14415 Sylvan St., Van Nuys 91401** 818-756-8639
- # 59, 11505 Olympic Blvd., LA 90064** 310-575-8559
- # 69, 15045 Sunset Blvd., Pacific Palisades 90272** 310-575-8569
- # 83, 5001 Balboa Blvd., Encino 91316** 818-756-8683
- # 84, 5340 Canoga Ave., Woodland Hills 91364** 818-756-8684

- # 88, 5101 N. Sepulveda Blvd., Sherman Oaks 91403 . . . 818-756-8688
- # 93, 19059 Ventura Blvd., Tarzana 91356 818-756-8693
- # 109, 16500 Mulholland Dr., LA 90049 818-756-8609

Fire Insurance: If you live in a brush area and are having trouble getting fire insurance as a result of a neighbor's uncleared brush, contact the Fire Department to report the hazard.

Code Requirements: Los Angeles Municipal Code Mountain Fire District rules require that brush and grass be cleared for a distance of 200 feet around all structures and 10 feet from the sides of roads and driveways. The Fire Department operates a systematic annual brush-clearance program in which formal legal notices are mailed every spring to notify property owners of their responsibility to clear brush. For questions regarding this policy, call your local fire station at the number listed above.

Public Information: Fire Department personnel qualified to speak to community groups on fire service or emergency medical related subjects are available by calling the Department's Community Liaison Section at 213-485-6054*. There is no charge for this service; requests should be made at least two weeks in advance.

FLOOD CONTROL

LOS ANGELES COUNTY DEPARTMENT OF PUBLIC WORKS

900 S. Fremont Ave. 626-485-5100
Alhambra 91803

The Los Angeles County Flood Control District contracts out its special district responsibilities to the Los Angeles County Department of Public Works. These are to control and conserve flood, storm and other waste waters, construct, operate and maintain flood control dams, channels, storm drains, debris basins, pumping plants, spreading grounds and other control and water conservation facilities.

Street Flooding Problems: Emergency 818-458-4147
or 818-458-HELP

Also see **SANITATION**

Flood Insurance: Federally subsidized National Flood Insurance is available to residents of the Los Angeles area. Contact your insurance agents for details.

GRAFFITI REMOVAL & COMMUNITY CLEAN-UP

Operation Clean Sweep

433 S. Spring St., Ste. 600. (hotline) 800-611-CITY
Los Angeles 90012

The City, through Operation Clean Sweep, provides funding to several community organizations which remove graffiti free of charge. Call the hot-line number to report graffiti. Operation Clean Sweep will also help organize neighborhood clean-up projects. They will provide materials, some equipment and labor for graffiti removal. Provides information about the adopt-a-median and adopt-a-basket program.

Clean and Green- L.A. Conservation Corps 213-749-3601

Funded by the City of Los Angeles, the Clean and Green program employs junior high school students to assist neighborhoods throughout the city with graffiti removal, tree planting, alley clean-up, public property clean-up and other community beautification projects.

Project HEAVY West 310-477-1291 **New Directions for Youth 818-375-1000**

Project HEAVY and New Directions for Youth work with the juvenile courts, probation departments, police departments and City Council by using court referred youth required to perform community services hours as restitution to erase graffiti from places where they have placed it.

For graffiti removal on freeways contact CALTRANS at 213-620-3991 or 213-620-3998. To report graffiti call the CALTRANS 24 hour Hotline at 213-897-0383.

HEALTH

LOS ANGELES COUNTY DEPARTMENT OF HEALTH

SERVICES 213-240-8101
313 North Figueroa St., Room 912
Los Angeles 90012 emergency-after hours 213-974-1234

The Los Angeles County Department of Health Services is responsible for protecting the health of the entire community through public health programs in communicable diseases control and provides environmental management

control by inspecting markets, restaurants, apartments and hotel for sanitary conditions. It also provides comprehensive health care through network of six hospitals and forty-five health centers.

COUNTY HEALTH CENTERS

Canoga Park Health Center (Northeast Valley Health Corporation) 818-340-3570
7107 Remmet Ave., Canoga Park 91303

Mid Valley Comprehensive Health Center 818-947-4000
8121 Van Nuys Blvd., Panorama City 91402

Venice Health Center 310-392-8636
905 Venice Blvd., Venice 90291

Burke Health Center/Venice Family Clinic 310-392-8636
2509 W. Pico Blvd., Santa Monica 90405

COUNTY MENTAL HEALTH CENTER

Edmund D. Edelman Mental Health Center 310-966-6500
11080 W. Olympic Blvd., 90064

AIDS

AIDS Hotline 800-922-2437

AIDS Project/Los Angeles 323-993-1600
1313 North Vine St., Los Angeles 90028

AIDS Coordinator, City of Los Angeles 213-485-6320*
Community Development Department
215 W. Sixth St., 3rd Floor, Los Angeles 90014

Caring for Babies with AIDS 323-931-9828
P.O. Box 351535, Los Angeles 90035

ALCOHOLISM

Alcohol and Drug Council of Greater Los Angeles 213-384-0403
3325 Wilshire Blvd., Suite 640 Los Angeles 90010

National Council on Alcoholism and Drug Dependency of the San Fernando Valley 818-997-0414
14557 Friar St., Suite 107, Van Nuys 91411
(has teenage alcoholism program)

Alcoholics Anonymous
2365 Westwood Blvd., Suite 22, Los Angeles 90064 (9 a.m.to 10 p.m.) 310-474-7339
4311 Wilshire Blvd., Suite 104, Los Angeles 90010. 323-936-4343

Alcoholics Anonymous 818-988-3001
7417 Van Nuys Blvd., Suite E, Van Nuys 91405

Al-Anon Family Groups
4936 Lankershim Blvd., No. Hollywood 91601..... 818-760-7122

Clare Foundation 310-314-6200
907 Pico Blvd., Santa Monica 90404 (detoxification program)
1871 Ninth St., Santa Monica 90404 (main office)

CANCER

Cancer Information Service 800-4-CANCER

American Cancer Society 818-905-7766
4940 Van Nuys Blvd., Suite 301, Sherman Oaks 91403

American Cancer Society 310-390-8766
5731 W. Slauson Ave., Suite 200, Culver City 90230

CRISIS COUNSELING

California Assn. Of Marriage and Family Therapists,
San Fernando Valley Chapter (referral service) 818-789-3257
Los Angeles Chapter 213-964-3200

Friends of the Family 818-988-4430
15350 Sherman Way, #140, Van Nuys 91406

Los Angeles Psychiatric Service:

Didi Hirsch Community Mental Health Center 310-390-6612
4760 S. Sepulveda Blvd., Culver City 90230

San Fernando Valley Community Mental Health Center
14535 Sherman Circle, Van Nuys 91405. 818-901-4830

The Valley Trauma Center 818-772-0196
8949 Reseda Blvd., Suite 222, Northridge
(24 Hour Hotline) 818-886-0453

DRUG AND SUBSTANCE ABUSE INFORMATION AND ASSISTANCE

Cocaine Anonymous, Cocaine Abuse 24 Hour Assistance and Treatment 800-234-1253

Cocaine Anonymous, San Fernando Valley 818-760-8402

Narcotics Anonymous, West Los Angeles
(24-hour hotline). 310-390-0279

Narcotics Anonymous, San Fernando Valley
(24-hour hotline). 818-997-3822

New Start, Counseling Center. 310-452-0717
2714 Pico Blvd., Suite 210, Santa Monica 90405

West Area Opportunities Center 310-477-8272
11821 W. Pico Blvd., Los Angeles 90064

FAMILY PLANNING AND ABORTION

Canoga Park Planned Parenthood 818-843-2009
21001 Sherman Way, Suite 9, Canoga Park 91303

Cedars-Sinai Family Planning Clinic. 310-855-6411
8700 Beverly Blvd., Los Angeles 90048

Family Planning Associates (bi-lingual). 213-388-0077
601 S. Westmoreland Ave., Los Angeles 90005

Santa Monica Planned Parenthood 323-226-0800
1316 3rd Street Promenade, Suite 201, Santa Monica 90401

Van Nuys Planned Parenthood 818-843-2009
7100 Van Nuys Blvd., Suite 108, Van Nuys 91405

Venice Women's Clinic
1501 Pacific Avenue, Venice 90291. 310-392-4147

FOOD AND DRUG PROBLEMS

Los Angeles County Environmental Health District 323-881-4013
2525 Corporate Pl., Monterey Park 91754

U.S. Federal Food and Drug Administration
(L.A. District) 310-831-6123

FREE CLINICS

These offer mental, dental, venereal disease, job and psychological counseling; drug abuse, legal, pregnancy, birth control, abortion and marriage counseling. Free, but contributions are needed and welcome.

Los Angeles Free Clinic (by appt. only) 323-653-1990
8405 Beverly Blvd., Los Angeles 90048

Valley Community Clinic 818-763-8836
5648 Vineland Ave., No Hollywood 91601

Center for Healthy Aging 310-829-4715
2125 Arizona Ave., Santa Monica 90404
1527 4th St., Santa Monica 90401

Primary care medicine for adults, children and homeless

HOSPITALS PROVIDING EMERGENCY SERVICES

Encino-Tarzana Regional Medical Center
Encino Campus 818-995-5000
16237 Ventura Blvd., Encino 91436

Tarzana Campus 818-881-0800
18321 Clark St., Tarzana 91356

Los Angeles County-USC Medical Center 323-226-2622
1200 N. State St., Los Angeles 90033

Santa Monica UCLA Center 310-319-4000
1250 16th St., Santa Monica 90404

Sherman Oaks Community Hospital 818-981-7111
4929 Van Nuys Blvd., Sherman Oaks 91403

UCLA Hospital 310-825-9111
10833 Le Conte Ave., Los Angeles 90024

Northridge Hospital Medical Center
(Sherman Way Campus) 818-997-0101
14500 Sherman Circle, Van Nuys 91405

Valley Presbyterian Hospital 818-782-6600
15107 Vanowen St., Van Nuys 91405

MISCELLANEOUS INFORMATION

Medi-Cal Information 310-312-6705

**Poison Emergency: Los Angeles Regional Drug and Poison
Information Center** 323-222-3212
Toll Free Number 800-876-4766
Health Education 800-582-3387

PREGNANCY

Florence Crittenton Center 323-225-4211
234 East Ave. 33, Los Angeles 90031
P.O. Box 31219, Los Angeles 90031

Booth Memorial Home and Hospital, Salvation Army . . . 323-225-1586
2670 Griffin Ave., Los Angeles 90031

RAPE

Rape Hotline 24 hours 310-392-8381

Psychological Trauma Center 310-855-3506

HOMELESS

City Homeless Services Coordination Section 213-683-3333
Community Development Department
215 W. Sixth St., Suite 200, Los Angeles 90014

The City's Homeless Service Coordination Section administers three programs: the Mobile Ombudsman program coordinates and consolidates the provision of direct services to the homeless population, the Cold/Wet Weather Shelter Program provides emergency overnight shelter during inclement weather from November through March, and the JPA (Joint Power Authority), also known as the Los Angeles Service Authority, is establishing a coordinated effort by the City and County to provide homeless services and programs.

FOOD AND EMERGENCY HOUSING IN OR NEAR THE 11TH DISTRICT

- Cornerstone**, Van Nuys Day Treatment Services,
Homeless and Mental Illness Referral. 818-376-0030

- Darrell MacDaniel**, Physically Disabled,
Van Nuys Agency Referral for Case Management. 818-988-9525

- Loaves & Fishes**, Van Nuys 818-997-0943

- Lutheran Social Services**, Van Nuys. 818-901-9480

- Ocean Park Community Center, Drop-in Center**
Santa Monica. 310-450-4050

- P.A.T.H. (People Assisting the Homeless)**
West Los Angeles 310-996-0034

- Salvation Army**, San Fernando Valley Corps
Van Nuys 818-781-5739

- Sunlight Mission Church**, Santa Monica. 310-450-8802

- Valley Shelter**, North Hollywood 818-982-4091

- Women’s Care Cottage**, North Hollywood 818-753-4580

HOUSING

HOUSING AUTHORITY OF THE CITY OF LOS ANGELES

213-252-2500

2600 Wilshire Blvd., Los Angeles 90057

The Housing Authority is a federally funded agency that administers housing units for qualified low-income families, disabled and senior citizens through a budget funded and approved by the Federal Department of Housing and Urban Development (HUD). The Authority also administers HUD Section 8 rental subsidies. For information regarding Section 8 housing call 800-555-4501.

LOS ANGELES HOUSING DEPARTMENT

Public Information. 800-994-4444
111 N. Hope St., 7th Floor, Los Angeles 90012 213-847-7476*

*For tollfree dialing, see page 74

The Housing Department administers Federal Housing and Community Development Act funds granted annually to the City for the creation and rehabilitation of housing for low- and moderate-income families, and arranges low-interest loans for first-time home purchases.

Code Enforcement Unit

To request investigation of possible violations of apartments (two units or more), call 213-367-9278 general information; 213-367-9411 complaint line, and an inspector will investigate the site to determine whether a citation on a violation should be issued.

COMMUNITY REDEVELOPMENT AGENCY 213-977-1600
354 S. Spring St., Suite 800, Los Angeles 90013

Created under State law in 1948, this City agency financially assists private and public groups in developing land for housing, commerce and industry in designated project areas, and, on a limited scale, builds housing. The CRA administers significant redevelopment projects in the downtown business district of the City, Hollywood and North Hollywood, among others.

Habitat for Humanity-Los Angeles

1138 Wilshire Blvd., Los Angeles 90017. 213-975-9757

Habitat for Humanity-San Fernando Valley

5525 Cahuenga Blvd., North Hollywood 91601. 818-482-9600

Builds houses for low-income families for home ownership and assists low-income homeowners with earthquake recovery.

HOME REPAIRS

City of Los Angeles Department of Housing

Housing Information Hotline

111 N. Hope St., Los Angeles, 90012 213-367-9099

Provides free minor repairs to low- and moderate-income homeowners 62 years and older, or physically disabled. Services include emergency repairs, accessibility improvements for the physically challenged, painting and home security improvements.

Home Secure

330 N. Fairfax Ave., Los Angeles 90036 323-937-5855

Offers installation of security and safety devices for the disabled, senior citizens and low-income citizens.

Venice Community Housing Corporation
Handyworker Program 310-399-4100
318 Lincoln Blvd., Suite 225, Venice 90291

Offers minor home repairs for senior citizens and disabled homeowners living in West Los Angeles. Services include: painting, minor electrical repairs, minor carpentry work, plumbing repairs, disabled access repairs or installations and security and safety improvements.

HOUSING DISCRIMINATION

Contact these agencies if you have been discriminated against because of color, race, sex, national origin, ancestry, religion, marital status or because you have children.

California Department of Fair Employment and Housing
800-884-1684
Communications Center
611 W. 6th St., 15th Floor, Los Angeles 90017

San Fernando Valley Fair Housing Council 818-373-1185
8134 Van Nuys Blvd., Panorama City 91402

Westside Fair Housing Council 310-474-1667
10537 Santa Monica Blvd., Suite 320, Los Angeles 90025
FAX 310-474-3907
Tollfree number. 888-345-9342

For rent control information see **RENT CONTROL**

For senior citizens housing referrals see **SENIOR CITIZENS**

For disabled persons housing referrals see **DISABLED PERSONS**

HUMAN RELATIONS

HUMAN RELATIONS COMMISSION OF THE CITY OF LOS ANGELES 213-485-4495*
200 North Main St., City Hall, Room 700
Los Angeles 90012

Attempts to resolve intergroup conflicts that could lead to violent disharmony. A 35-member citizens advisory committee works with the 11

*For tollfree dialing, see page 74

commissioners in the areas of affirmative action, community relations, governmental relations, education and defamation.

HUMAN RELATIONS COMMISSION OF THE COUNTY OF LOS ANGELES 213-974-7611
320 W. Temple St., Room 1184, Los Angeles 90012

Anti-Defamation League of B'nai B'rith
10495 Santa Monica Blvd., Los Angeles 90025 310-446-8000
San Fernando Valley 818-464-3220

Gay and Lesbian Center 323-993-7400
1625 N. Schrader Blvd., Los Angeles 90028

JURY SERVICE

For information concerning jury service or exemption contact:

United States District Court, Jury Commissioner 213-894-3670
312 No. Spring St., Los Angeles 90012 or 213-894-3644

Los Angeles County Superior Court, Juror Services 213-974-5811
320 W. Temple St., Los Angeles 90012 or 213-974-5812

Los Angeles County Municipal Court, Juror Services
320 W. Temple St., Los Angeles 90012 . . 213-974-5811 or 213-974-5812

LEGAL SERVICES

FREE OR LOW COST LEGAL SERVICES: Some of the following agencies will provide free legal services; others charge fees on the basis of ability to pay.

Bet Tzedek Legal Services
145 S. Fairfax Ave., Room 200 Los Angeles 90036. 323-939-0506
12821 Victory Blvd., North Hollywood 91606. 818-769-0136

Conciliation Court (divorce & child custody mediation)
111 N. Hill St., Los Angeles 90012 213-974-5524

San Fernando Valley Neighborhood Legal Services
13327 Van Nuys Blvd., Pacoima 91331. 818-896-5211

U.W.L.A. School of Law

1155 W. Arbor Vitae St., Inglewood 90301 310-342-5200

Valley Storefront Service

(Mon.-Thur. 8:30-4:30; Fri. 8:30-3:00). 818-984-1380

12821 Victory Blvd., North Hollywood 91606. 323-877-1882

LEGAL REFERRAL AND INITIAL CONSULTATION: The following agencies provide lawyer referral services and consultations with attorneys or trained counselors. Most agencies charge a small fee for attorney consultations.

Los Angeles County Bar Assn. 213-627-2727

617 S. Olive St., Los Angeles 90014

The Association provides many different programs including free non-attorney consultations, special programs for nursing home residents, and services for those on limited incomes.

Los Angeles County Bar Assn. 213-627-2727

Beverly Hills Bar Assn. 310-553-4022

San Fernando Valley Bar Assn. Referral Service 818-340-4529

Santa Monica Bar Assn. Referral Service 310-394-6979

GOVERNMENT AGENCIES: The following agencies provide legal services related to the court system:

Los Angeles City Attorney

1700 City Hall, 200 N. Main St., Los Angeles 90012-4131

Information on civil matters 213-485-6370*

Information on criminal matters 213-485-5474*

West Los Angeles (criminal misdemeanor) 310-575-8412*

1645 Corinth Ave., Room 209, Los Angeles 90025

Van Nuys (criminal only) 818-756-8881*

14410 Sylvan St., Room 106, Van Nuys 91401

The City Attorney is responsible for the prosecution of all misdemeanor crimes, including traffic violations. The office also represents the City in litigation and prepares ordinances at the Council's direction; it conducts hearings on public nuisances and neighborhood disturbances. The City Attorney does not represent or provide legal advice to individual citizens.

Los Angeles County District Attorney 213-974-3501

18000 Criminal Courts Building, Los Angeles 90012

210 W. Temple St., Los Angeles 90012

*For tollfree dialing, see page 74

Primarily responsible for prosecuting felony crimes and certain civil matters including fraud, child custody and child support.

Los Angeles County Counsel (information) 213-974-1811
500 W. Temple St., Los Angeles 90012

Represents county government and handles certain probate matters.

Los Angeles County Public Defender
West Los Angeles. 310-312-6531
Van Nuys 818-374-2350

United States Attorney 213-894-2434
312 N. Spring St., Los Angeles 90012

COURTS: All municipal and superior courts are administered by the County of Los Angeles. Criminal actions are first brought before a municipal court judge. The municipal court also determines bail and fines for all municipal code violations.

West Los Angeles Municipal Court 310-312-6545
Van Nuys Municipal Court 818-374-2630
Other Municipal Courts 213-974-6111
West Los Angeles Traffic Court 310-558-7700
Van Nuys Traffic Court 818-374-2618
Los Angeles County Superior Court 213-974-5411
Van Nuys Superior Court 818-374-2208
Federal Court 213-894-0289

Small Claims Court: Persons can file as many claims as they wish for amounts up to \$2,500, or less. A party may file two claims for up to \$2,500 each in one calendar year. No attorney representation is allowed. The filing fee is \$20 and a court date is set about 40 days after filing. Only actual out-of-pocket expenses are recoverable in this court.

14400 Erwin St. Mall, Van Nuys 91401 818-374-2629
3000 S. Robertson Blvd., #100, Los Angeles 90034 310-558-7700
110 N. Grand Ave., Room 429, Los Angeles 90012. 213-974-6131

VICTIM ASSISTANCE: Staff and volunteers explain court processes to witnesses and victims of violent crime, keep them informed of case status and help victims apply for state financial assistance.

Los Angeles County District Attorney (victim witness)

West Los Angeles 213-974-7499

San Fernando Valley 818-756-8488

Los Angeles City Attorney (criminal misdemeanors)

San Fernando Valley 818-374-2400

DISPUTE RESOLUTION PROGRAMS: The following agencies provide trained volunteer mediators who attempt to resolve disputes by negotiation with all parties in an effort to reach agreement in the earliest possible time. Types of disputes handled are landlord/tenant, consumer/merchant, employer/employee, neighborhood disputes, business disputes, small claims and environmental issues.

Dispute Resolution Services 323-876-2747
7362 Santa Monica Blvd., West Hollywood

Dispute Resolution Services 310-450-5252*
2701 Ocean Park Blvd., Suite 118, Santa Monica 90405

Dispute Resolution Services is a non-profit corporation of the Los Angeles County Bar Association. A small case processing fee may be charged. All fees can be waived for those unable to pay.

Dispute Resolution Program 213-485-8324*
200 N. Main St., Room 1600, City Hall, Los Angeles 90012

Dispute Resolution Program, San Fernando Valley Office
19040 Vanowen St., Reseda 91335 818-756-9601

Dispute Resolution Programs are free services provided by the City Attorney’s office and staffed by trained mediators who are not attorneys. They do not give legal advice.

LIBRARY

The Los Angeles Public Library, serving the City of Los Angeles, is the largest municipal public library system in the West with a total of 6,500,000 items. There are 63 branches throughout the City.

Los Angeles Public Central Library 213-228-7000
630 W. Fifth St., Los Angeles 90071

Items may be obtained through inter-library loan from local branches. Three regional and eight community libraries serve the 11th Council district.

*For tollfree dialing, see page 74

- West Los Angeles Regional Library** 310-575-8323
11360 Santa Monica Blvd., Los Angeles 90025
- West Valley Regional Library** 818-345-4393
19036 Vanowen St., Reseda 91335
- North Hollywood Regional Library** 818-766-7185
5211 Tujunga Ave., North Hollywood 91601
- Donald Bruce Kaufman Brentwood Branch Library** 310-575-8273
11820 San Vicente Blvd., Los Angeles 90049
- Encino-Tarzana Branch Library**.....818-343-1983
18231 Ventura Blvd., Tarzana 91356
- Mar Vista Branch Library**310-390-3454
12006 Venice Blvd., Los Angeles 90066
- Pacific Palisades Branch Library**310-459-2754
861 Alma Real Dr., Pacific Palisades 90272
- Palms-Rancho Park Branch Library**310-838-2157
2920 Overland Ave., Los Angeles 90064
- Sherman Oaks Branch Library**818-981-7850
14245 Moorpark St., Sherman Oaks 91423
- Van Nuys Branch Library**818-756-8453
6250 Sylmar Ave., Van Nuys 91401
- Woodland Hills Branch Library**818-887-0160
22200 Ventura Blvd., Woodland Hills 91364

Shut-In Service: Service to shut-ins at no charge provides volunteers who deliver library materials to those unable to visit in person. Call local branch library.

To Obtain a Library Card: Present driver's license with current address to librarian. Youths through the 11th grade or 16 or younger require signature of parent or guardian.

MARRIAGE

Marriage License: Fee \$67.00 or \$69.00 for a confidential license. If either applicant is under 18, couple will be required by order of Superior Court to have premarital counseling and consent of one parent.

Los Angeles County Registrar-Recorder/ County Clerk 12400 Imperial Highway, Norwalk 90650.....	562-462-2137
District Office Hall of Records 4716 E. Cesar E. Chavez Ave., Los Angeles 90022	323-260-2991
Beverly Hills Municipal Court Building 9355 Burton Way, Beverly Hills 90210	310-288-1261
Marriage Counseling (free, countywide)	
Conciliation Court 111 North Hill St., Room 241, Los Angeles 90012	213-974-5524
Marriage Records (see VITAL RECORDS)	

MOTOR VEHICLES

The Department of Motor Vehicles offices are open 8:00 a.m. to 5:00 p.m. Monday through Saturday. Most offices are also open until 6:30 on Thursdays. To obtain driver's licenses and vehicle registration it is suggested that you make an appointment which will allow you to take care of your business quickly. The DMV also issues ID cards. Disabled persons who qualify may obtain special license plates and/or placards which entitles them to special parking privileges.

West Side:

2235 Colorado Ave., Santa Monica 90404	
General Information.....	310-271-4585
Registration and License Appointments.....	310-453-5513

11400 W. Washington Blvd., Culver City 90066	
General Information.....	310-271-4585
Registration and License Appointments.....	310-390-4026

San Fernando Valley:

14920 Vanowen St., Van Nuys 91405	
General Information.....	818-501-5321
Registration and License Appointments.....	818-901-5500

20725 Sherman Way, Canoga Park 91306
General Information.....818-501-5321
Registration and License Appointments.....818-346-0133

For possible fraud in auto sales or automotive repairs see **CONSUMER PROTECTION.**

NOISE

Aircraft Noise: The Federal Aviation Administration has authority over aircraft flight patterns and aircraft noise.

Noise Office.....310-725-3638
Box 92007, World Way Postal Center
Los Angeles 90009

For general assistance and information relating to aircraft noise:

Burbank/Glendale/Pasadena Airport
Noise Complaints800-441-0409
Public Relations.....818-840-8840

Los Angeles International Airport
Public Relations.....310-646-5742

Santa Monica Airport.....310-458-8591
Van Nuys Airport
Noise Complaints800-560-0010
Public Relations.....818-785-8838

Barking Dogs: see **ANIMAL REGULATION**

Construction Noise: Construction may only occur between the hours of 7 a.m. and 9 p.m. Monday through Friday; 8 a.m. and 6 p.m. on Saturdays with no construction allowed on Sunday except by special permission (homeowners working on their own property are exempt). Report violations to the local police station.

Highways: Contact Caltrans Environmental Planning 213-897-0693

Motor Vehicles: Loud vehicles should be reported to the Police Department or Highway Patrol.

Neighbors: Complaints regarding noisy neighbors or excessive amplified sound should be referred to the local police station. (See **POLICE**)

Police Noise Enforcement Team 213-893-8118*

The Police Department Noise Enforcement Team is now responsible for most non-stationary noise problems such as early trash pickups (before 6 a.m.) and amplified music from commercial enterprises. Other noise complaints such as loud stereos should be referred to local police stations. (See **POLICE**)

Stationary Noise: Noise from stationary machinery such as air conditioners, pool filters or commercial machinery should be reported to:

Department of Building and Safety
Bureau of Community Safety. 213-368-7562*

ORGANIZATIONS

(Only permanent addresses provided below)

CHAMBERS OF COMMERCE

Brentwood Area Chamber of Commerce
11836 San Vicente Blvd., #208, Los Angeles 90049 310-476-4573

Brentwood Village Chamber of Commerce
Box 49810, Los Angeles 90049

Encino Chamber of Commerce
4933 Balboa Blvd., Encino 91316. 818-789-4711
FAX 818-789-2485

Greater Sherman Oaks Chamber of Commerce
14827 Ventura Blvd., Suite 207, Sherman Oaks 91403. . . 818-906-1951

Los Angeles Business Council
10850 Wilshire Blvd., Room 201, Los Angeles 90024 310-475-4574

Mid San Fernando Valley Chamber of Commerce
14540 Victory Blvd., Suite 100, Van Nuys 91411-1618 . . . 818-989-0300

Pacific Palisades Chamber of Commerce
15330 Antioch St., Pacific Palisades 90272. 310-459-7963

Tarzana Chamber of Commerce

18670 Ventura Blvd., Suite K, Tarzana 91356 818-343-3687

VICA-Valley Industry and Commerce Association 818-222-6466

20121 Ventura Blvd., #203 Woodland Hills 91364

Westside Chamber of Commerce

P.O. Box 64512, Los Angeles 90064

10850 W. Pico Blvd., Los Angeles 90064 310-475-8806

Woodland Hills Chamber of Commerce

21600 Oxnard St., Suite 520

P.O. Box 1, Woodland Hills 91367 818-347-4737

COMMUNITY & HOMEOWNERS

The Archwood Street Association

Bel Air Bay Environmental Association

Bel Air Bay Homeowners Association

Bel Air Knolls Property Owners Association

Bel Air Skycrest Property Owners Association

BOCA Neighborhood Association

Brentwood Circle Homeowners Association

Brentwood Community Federation , Box 49779, Los Angeles 90049

Brentwood Glen Homeowners Association

Brentwood Hills Homeowners Association, Box 49495

Los Angeles 90049

Brentwood Homeowners Association, Box 49427

Los Angeles 90049-0427 310-820-4800

Brentwood Park Property Owners Association

Brentwood Terrace Homeowners Association

California Riviera Homeowners Assn., Box 1722

Pacific Palisades 90272

Cameron Woods Association

Castellammare Homeowners Association

Castellammare Mesa Homeowners Assn., Box 742

Pacific Palisades 90272

Crestwood Hills Association

Encino Property Owners Assn., Box 17778

Encino 91416-7778 818-981-0474

The Federation of Hillside and Canyon Associations, Inc.

100 Bel Air Road, Los Angeles 90077 310-474-3527

Hilltop Neighbors Association

Homeowners of Encino, Box 453, Encino 91436 818-990-2757

Huntington Palisades Property Owners Corp., P.O. Box 1585
Pacific Palisades 90272 310-454-4913

Lake Encino Homeowners Association

Las Casas-Grenola Homeowners Association

Mandeville Canyon Association, Box 49802, Barrington Station
Los Angeles 90049

Marquez Knolls Neighborhood Assn., Box 1307
Pacific Palisades 90272

Mid-Sunset Homeowners Association

Miramar Homeowners Association, Inc.

Mountaingate Community Association

North Westdale Homeowners Association, P.O. Box 64156
Los Angeles 90064-0156

Orion Avenue Homeowners Association

Pacific Palisades Civic League, Box 733, Pacific Palisades 90272

Pacific Palisades Community Council, Box 1131
Pacific Palisades 90272

Pacific Palisades Residents Association, Box 617
Pacific Palisades 90272 310-454-4254

Pacific View Estates

Palisades Country Estates Homeowners Association

Palisades Highlands Homeowners Associations

Palisades PRIDE

Palisades Village Green Committee, P.O. Box 14
Pacific Palisades 90272

Palisair Homeowners Association, P.O. Box 901
Pacific Palisades 90272

Riviera Estates Association, P.O. Box 1585, Pacific Palisades 90272

Rustic Canyon Homeowners Association

Santa Monica Canyon Civic Association

Santa Ynez Homeowners Association

Sherman Oaks Homeowners Association, Box 5223
Sherman Oaks 91413

South Brentwood Homeowners Association, P.O. Box 125
Los Angeles 90049

Sullivan Canyon Homeowners Association

Sunset Parkway Estates

Tarzana Property Owners Association, Box 571448, Tarzana 91357

Temescal Canyon Association, Box 1101, Pacific Palisades 90272

Uplifters Improvement Association

Upper Mandeville Canyon Association, Box 49845, Los Angeles 90049

Upper Riviera Homeowners Association, P.O. Box 373
Pacific Palisades 90272

Upper Santa Monica Canyon Homeowners Association

Van Nuys Homeowners Association, P.O. Box 3528, Van Nuys 91407
 Van-Sherm Homeowners Association
 West Los Angeles Community Organization
 West of Westwood Homeowners Association, P.O. Box 64496
 Los Angeles 90064
 West of Sunset Homeowners Association
 Westdale Homeowners Association
 Westside Residents Association, P.O. Box 25723, Los Angeles 90025
 Westside Village Civic Association, P.O. Box 34169
 Los Angeles 90034
 Westwood Gardens Civic Association, Inc., P.O. Box 64194
 Los Angeles 90064
 Westwood Hills Property Owners Association
 Will Rogers Homeowners Association
 Woodland Hills Homeowners Organization, Box 6368
 Woodland Hills 91365

PASSPORT AGENCY

Los Angeles Office 310-575-5700
 11000 Wilshire Blvd., Room 1000, Los Angeles 90024

Contact above office for information on how to obtain or renew a passport.
 Applicants must submit their forms in person.

PLANNING

PLANNING DEPARTMENT 213-485-7826*

San Fernando Valley 818-756-8596*
 (Monday-Friday, 7:30-12:00 & 1:00-5:00)
 6251 Van Nuys Blvd., Van Nuys 92401

Planning: The Planning Department prepares the City's General Plan, a guide for the City's development. The General Plan is composed of a variety of elements: Concept, Citywide, 60 Technical Elements (i.e. open space, refuse disposal, housing, fire protection), and 35 Community or District Plans which group the City's 70 planning areas. The General Plan and its components must be approved by the City Council. The plans are used to determine whether future developments are appropriate for specific areas.

The Planning Department also prepares Specific Plans for certain areas

of the city to establish detailed conditions with which future development must comply. In the 11th Council District, Specific Plans have been prepared for Ventura Boulevard, San Vicente Boulevard, and commercial areas of Pacific Palisades. Also under preparation are Specific Plans for the Van Nuys area.

Planning areas are not necessarily coterminous with council districts; Community and District Plans covering the 11th Council District are: Brentwood-Pacific Palisades; Canoga Park-Winnetka-Woodland Hills; Encino-Tarzana; Palms-Mar Vista-Del Rey; Van Nuys-North Sherman Oaks; West Los Angeles; Westwood.

For information on the status of the plan for your community call **213-580-5249*** for Westside plans and **818-756-8044*** for Valley area plans.

Preparation of Environmental Impact Reports (EIRs) is a responsibility of the Planning Department. The City's guidelines for environmental review of development within the City require these reports on certain private projects with the potential of significant impact on the environment.

Zoning: All land within the City is classified for specific use by zone designation. Changes in land use are accomplished by means of zone changes, conditional uses, or variances, chiefly through public hearing procedures established in the Planning and Zoning sections of the Los Angeles Municipal Code and administered by the Planning Department.

Zone changes permanently change the zone or height limit on a specific property or group of properties and must be consistent with the Community or District Plan. Conditional uses are required for certain land uses, such as churches or schools, which may be allowed in any zone if a hearing and investigation establish the reasonableness of the request. A variance is considered a minor modification of a zoning requirement where a physical hardship on a property makes regular code enforcement difficult.

The zone designation of any property can be obtained from the Building and Safety Department (213-368-7562*), by giving the legal description of the property. The Building and Safety Department is also charged with enforcing the City's zoning regulations.

To file a complaint on a possible illegal use on a property, call the Building and Safety Department at 213-368-7562* with a description and address of the property and an inspector will investigate the site to determine whether a citation on a violation should be issued.

To request an investigation of possible violations of apartments (two units

or more), call the Code Enforcement Unit of the City Housing Department:
General information: 213-367-9278, complaint line: 213-367-9411.

POLICE

LOS ANGELES POLICE DEPARTMENT

Parker Center, 150 N. Los Angeles St., Los Angeles 90012

POLICE SERVICES:

Emergency Numbers - Use these numbers to report crimes in progress and other situations where immediate response is necessary.

Non-emergency Numbers - Call to report crimes that do not require immediate response (for example, theft or vandalism, where the culprit has been gone for some time) and for general information.

Community Relations/Crime Prevention - Call for Neighborhood Watch information, crime prevention programs, speakers and volunteer opportunities, Explorer Scouts and youth services.

SPANISH-SPEAKING LINE 213-485-4333*

SERVICE FOR THE HEARING IMPAIRED TDD 213-623-5522*

PACIFIC AREA

12312 Culver City Blvd., Los Angeles 90066

Emergency 911

Non-emergency 310-202-4501

Community Relations/Crime Prevention 310-202-4587

VAN NUYS AREA

6240 Sylmar Avenue, Van Nuys 91405

Emergency 911

Non-emergency 818-787-1122

Community Relations/Crime Prevention 818-756-838

WEST LOS ANGELES AREA

1663 Butler Avenue, Los Angeles 90025

Emergency 911

Non-emergency 310-575-8401

Community Relations/Crime Prevention 310-575-8431

WEST VALLEY AREA

19020 Vanowen Street, Reseda 91335
Emergency 911
Non-emergency 818-756-8543
Community Relations/Crime Prevention 818-756-8406

Burglar Alarms: For information on burglar alarm permits and requirements, call:

Police Commission Burglar Alarm Section. 213-485-2931*
(Permit forms also available)

Abandoned Vehicles: Any vehicle not moved for 72 hours on the street is considered abandoned. A citation will be placed on the vehicle and, if not moved within 72 hours, it will be towed away at the owner's expense. For information and enforcement services call 800-ABANDON (800-222-6366)

Abandoned Vehicles on private property are cited by the Building of Safety Department's Community Service Bureau. 213-485-7029*

California Highway Patrol: This State of California agency has jurisdiction over freeways and major state roads in unincorporated County Areas.

5825 De Soto Ave., Woodland Hills 91367 818-888-0980
6300 Bristol Pkwy., Culver City 90230. 310-642-3926

Emergency Number: (above offices are closed on weekends). . . . 911

Weather and Road Conditions: 24-hour recording.... 800-427-7623

RECREATION AND PARKS

LOS ANGELES CITY RECREATION & PARKS

DEPARTMENT 213-473-6833*
200 N. Main St., Room 1330, Los Angeles 90012
Information on parks in Los Angeles 213-473-7070*

LOS ANGELES COUNTY PARKS & RECREATION

DEPARTMENT 213-738-2961
433 S. Vermont Ave., Los Angeles 90020

LOS ANGELES COUNTY DEPARTMENT OF BEACHES AND HARBORS

. 310-305-9503
13837 Fiji Way, Marina del Rey 90292

LOS ANGELES CITY REGIONAL PARKS

*For tollfree dialing, see page 74

GRIFFITH PARK

4730 Crystal Springs Dr., Los Angeles 90027. 323-665-5188

This 4,000-plus-acre natural area is the largest city-operated park in the United States. The facility houses four golf courses, 28 tennis courts, numerous picnic and sports areas and miles of riding and hiking trails. Here are some other attractions:

Griffith Observatory, open daily (except Monday) from September to June and seven days a week during summer months.

For information call. 323-664-1191

Laserium, evening music and laser lights shows in the planetarium.

For show times call. 818-997-3624

Greek Theater, outdoor theater, summer only 323-665-5857

Travel Town, open 10-4 weekdays, 10-5 weekends & holidays
323-662-5874

Los Angeles Zoo, open 10a.m.-5 p.m. every day 323-666-4650

Elysian Park: Stadium Way and Riverside Drive in central Los Angeles; offers a beautiful spot to picnic or hike.

Hansen Dam Recreation Area: Foothill Boulevard and San Fernando. This 1,437-acre park offers horse rentals and equestrian trails; sports fields; a wildlife refuge and several large picnic areas; plus an 18-hole golf course with golf carts, golf professionals, food service and free parking.

Sepulveda Basin Recreation Area: This recreation area spans 2,097 acres in the Encino/Van Nuys area and is owned by the U.S. Army Corps of Engineers. The City of Los Angeles' Department of Recreation and Parks leases 1,527 acres for recreational use. Facilities include three 18-hole golf courses, a 100-acre major sports field with baseball diamonds, lighted tennis courts, soccer fields, an indoor and outdoor gym and a 20-acre picnic area. The area also offers 10 miles of bike paths, two model airplane fields, cricket fields and an archery range.

Balboa Golf Course 818-995-1170
16821 Burbank Blvd., Encino 91436

Encino Golf Course 818-995-1170

16821 Burbank Blvd., Encino 91436

Woodley Lakes Golf Course 818-780-6886
6331 Woodley Ave., Van Nuys 91406

Balboa Park 818-756-9642
17015 Burbank Blvd., Encino 91316

Balboa Park offers a community building, gym, tennis courts, baseball fields, soccer fields, picnic areas and children's play areas.

Valley Sports Center 818-783-0738
14201 Huston St., Sherman Oaks 91423

This center situated on eight acres, has four baseball diamonds.

Lake Balboa Park. 818-756-9743
6300 Balboa Blvd., Encino 91364

The 60-acre park contains a 26-acre lake. Boating, fishing, picnic areas and a children's play area are offered at the site.

Sepulveda Basin Wildlife Reserve
17017 Burbank Blvd., Encino 91436

The 108-acre reserve contains an 11-acre wildlife lake with areas developed for wildlife viewing. No dogs are allowed in the reserve.

Sepulveda Garden Center 818-784-5180
16633 Magnolia Ave., Encino 91436

The center contains 16 acres of vegetable and flower garden plots.
(Open daily, 7:00-3:30)

Woodley Park. 818-756-8060
For reservations 818-756-8187

The 64 acres in this park contain picnic areas, cricket fields, archery fields, and a children's play area.

The Sepulveda Basin Recreation area also houses the Donald Tillman Water Reclamation Plant under the management of the Bureau of Sanitation. It provides reclaimed water for the Japanese Garden and for the large lake in the garden. Reclaimed water is also provided to fill the lake in the Wildlife Sanctuary for migrating birds as well as filling Lake Balboa. The 6.5-acre Japanese Garden features three gardens in one: A Zen meditation garden, a "wet strolling" garden with waterfalls, lakes and streams and an authentic teahouse with an adjacent tea garden. Tours are available by appointment by calling 818-756-8166.

Harbor Park: Pacific Coast Highway between Anaheim and Vermont in San

Pedro. This facility has been developed for paddle boats and picnicking. A nine-hole golf course is also located at the park.

Wattles Garden Park: 1850 Curson Ave. in Hollywood. This park has 50 acres of natural area with a Japanese garden and Tea House. Open daily 10 a.m. to 5 p.m. Picnic groups should reserve ahead. There is a \$55 reservation charge for groups up to 100 persons; \$85 up to 250; and \$145 up to 500.

**PARKS AND RECREATION CENTERS IN OR NEAR THE
11TH COUNCIL DISTRICT**

Barrington Recreation Center & VA Sports Field 310-476-4866
333 S. Barrington Ave., Los Angeles 90049

Crestwood Hills Park & Recreation Center 310-472-5233
1000 Hanley Ave., Los Angeles 90049

Delano Recreation Center 818-756-8529
15100 Erwin St., Van Nuys 91411

Encino Community Center 818-995-1690
4935 Balboa Blvd., Encino 91316

Encino Park & Recreation Center 818-995-1690
4935 Balboa Blvd., Encino 91316

Felicia Mahood Multipurpose Center 310-479-4110
11338 Santa Monica Blvd., Los Angeles 90025 310-479-4119

Los Encinos State Historic Park 818-784-4849
16756 Moorpark St., Encino 91436

Mar Vista Recreation Center 310-398-5982
11430 Woodbine St., Los Angeles 90066

Ocean View Farms, Centinela and Rose Avenues, Box 66534,
Los Angeles 90066

Palisades Recreation Center 310-454-1412
851 Alma Real Dr., Pacific Palisades 90272

Rustic Canyon Recreation Center 310-454-5734
601 Latimer Rd., Santa Monica 90402

Sepulveda Garden Center 818-784-5180

16633 Magnolia Blvd., Encino 91316

Stoner Recreation Center 310-479-7200
1835 Stoner Ave., Los Angeles 90025

Temescal Canyon Park, Temescal Canyon Road between Sunset
and Pacific Coast Highway, Pacific Palisades 90272

Van Nuys Recreation Center 818-756-8131
14301 Vanowen St., Van Nuys 91405

Van Nuys-Sherman Oaks Recreation Center 818-783-5121
14201 Huston St., Sherman Oaks 91423

Will Rogers State Beach, 15100 Pacific Coast Highway, Pacific
Palisades 90272

SANTA MONICA MOUNTAINS PARK

The Santa Monica Mountains National Recreation Area, stretching the 50 miles of the mountain range from Griffith Park to Point Mugu in Ventura County, was established by Congress in October 1978; of the 153,710 acres in the National Recreation Area, 14,000 are within the City of Los Angeles. Acquisition of selected sites within the Area is underway; the goal is protection of 10,000 more acres to add to 65,000 acres of existing public parkland under various jurisdictions within the Area.

Topanga State Park covers 9,181 acres and is part of the State Department of Parks and Recreation Santa Monica Mountains Area which includes **Malibu Creek State Park**, **Leo Carrillo State Beach**, **Point Mugu State Park**, **Will Rogers State Beach** (310-305-9547) and **Will Rogers State Historic Park**, 1501 Will Rogers State Park Road, Pacific Palisades, phone 310-454-8212 or 818-880-0350; the latter provides access to **Topanga State Park**. A wider choice of hiking trails is available at the main entrance from Entrada Road off Topanga Canyon Boulevard in County unincorporated territory.

Most of the 55-mile Backbone Trail following the crest of the mountains from **Will Rogers State Historic Park to Point Mugu State Park** in Ventura County has been completed.

Temescal Gateway is a 22-acre park being developed by the Santa Monica Mountains Conservancy at the northwest corner of Sunset Boulevard and Temescal Canyon Road in the Pacific Palisades. It is a major trailhead linking the coastal area to the mountains, as well as serving as a gateway, accessible by

public transportation, to the **National Recreation Area**.

Santa Ynez Canyon Park is a 338-acre Los Angeles city Park with 50 acres abutting and providing access to **Topanga State Park** from the west side of Palisades Drive, two miles north of Sunset Boulevard in Pacific Palisades, and from Michael Lane at Trailer Canyon Fire Road further north.

San Vicente Mountain Park, a 10-acre site straddling Mulholland Drive near Lake Encino, is a spectacular lookout point accessible to hikers. The area will be planted with native growth and serve as an environmental study center and one of the trail centers of the **Mulholland Scenic Parkway**.

Serrania Park on the northern slope of the Santa Monica Mountains in Woodland Hills at 20865 Wells Drive is 35 acres of partially landscaped open space.

MULHOLLAND SCENIC PARKWAY

Mulholland Drive, the skyline roadway along the crest of the Santa Monica Mountains, has been designated by the City Council as a Scenic Parkway from Griffith Park to its connection with Mulholland Highway in the County. Almost half of the 22 miles of the roadway is within the 11th Council District, much of it a dirt trail for hiking, biking and equestrian use. This unique resource within the City of Los Angeles retains its natural character and scenic quality and is available for the recreation purposes of the entire metropolitan area. The Mulholland Scenic Parkway in its paved area is a two-lane roadway with view sites, protective corridors and hiking, equestrian and biking trails, forming a great linear park along the ridge of the mountains. A number of scenic overlooks have been established including: Hollywood Bowl, Universal City, Fryman Canyon, Summit, Nicada and the Grove.

Organizations concerned with park preservation or providing recreation services:

Mountains Restoration Trust 818-346-9675
7050 Owensmouth Ave., #206, Canoga Park 91303

**National Park Service Santa Monica Mountains National
Recreation Area** 805-370-2301
401 W. Hillcrest Drive, Thousand Oaks 91360

Santa Monica Mountains Conservancy (State) 310-858-7272
2600 Franklin Canyon Dr., Beverly Hills 90210

Sierra Club, Angeles Chapter	213-387-4287
3435 Wilshire Blvd., #320	
Los Angeles 90010	
FAX	213-387-5383
Temescal Canyon Association	310-454-4188
P.O. Box 1101	
Pacific Palisades 90272	
William O. Douglas Outdoor Classroom (WODOC)	310-858-7272
P.O. Box 2488	
Beverly Hills 90213	
2600 Franklin Canyon Dr.	
Beverly Hills 90210	
YMCA Palisades-Malibu Branch	310-454-5591
821 Via de la Paz, Pacific Palisades 90272	
YMCA, Westside	310-477-1511
11311 LaGrange Ave., Los Angeles 90025	
YMCA, West Valley	818-345-7393
18810 Vanowen St., Reseda 91335	
YMCA, Van Nuys	818-989-3800
6901 Lennox Ave., Van Nuys 91401	

RENT STABILIZATION

. The City of Los Angeles instituted rent stabilization in 1979. The current ordinance limits the annual permitted rent increase in rent-controlled units to the annual increase in the cost of living, but annual increase can be no higher than eight percent. The ordinance allows half of the cost of certain capital improvement and rehabilitation work to be passed through to the tenant; the City must approve such pass-throughs, and notify tenants when such applications are pending. The rent control ordinance is complex, and competent advice should be sought before any actions are taken by tenant or landlord. Agencies that provide assistance to tenants and/or landlords are:

City of Los Angeles Rent Stabilization Division	800-994-4444
Housing Information	213-847-RENT*

Bet Tzedek Legal Services

145 S. Fairfax Ave., Suite 200, Los Angeles 90036 323-939-0506
12821 Victory Blvd., North Hollywood 91606. 818-769-0136

Coalition for Economic Survival (Calling hours 8 a.m.-5p.m. Monday through Friday)

1296 N. Fairfax Ave., West Hollywood. 323-656-4410

Fair Housing Council, West Los Angeles 310-474-1667

10537 Santa Monica Blvd., Suite 320, LA 90025

Fair Housing Council, San Fernando Valley 818-373-1185

8134 Van Nuys Blvd., Suite 206, Panorama City 91402

Westside Tenant Action Center 310-399-9255

442 Lincoln Blvd., Venice 90291
(Tuesday & Wednesday 7 p.m.-9 p.m.; Saturday 1 p.m.-4 p.m.)

LANDLORD ASSOCIATIONS:

Apartment Association of Greater Los Angeles 213-384-4131

621 S. Westmoreland Ave., Los Angeles 90005

The Apartment Association of San Fernando Valley 818-374-3240

14550 Archwood St., Van Nuys 91405

SANITATION

BUREAU OF SANITATION

433 S. Spring St., Room 400. 213-485-5746*
Los Angeles 90013

Collects and disposes of garbage, combustible and non-combustible rubbish and dead animals. Also operates and maintains the sewage and storm water collection systems, processes raw sewage and controls and discharges of industrial waste.

Sewer Leak or Flooding in Streets as a result of Storm

Water. 213-485-5884*

Refuse Collection: Items for regular trash pickup should NOT be placed at the collection point until 6 p.m. of the evening before collection but must be out by 6 a.m. the morning of collection; empty containers should be

removed before 8 p.m.the day of the pickup. Call for information concerning collection schedule in your neighborhood. If your regular collection day falls on New Year's Day, July 4, Labor Day, Thanksgiving or Christmas, pickup will be made the following day.

Recycling and Trash Collection - Bulky Item Pickup 800-773-2489

Use this number to report trash, yard trimmings or recyclables that were not collected; order additional trash or recycling containers; request a dead animal pick up and obtain information on extra capacity tags. The City also provides a Bulky Item Pickup Service free of charge to residents. Large or bulky items including furniture and appliances will be picked up when you call the hotline number at least two days in advance. Bulky items can also be dropped off Saturdays at selected yards between 8 a.m. and 4 p.m. Call for locations.

- Western District (south of Mulholland). 310-575-8392
- West Valley District (north of Mulholland, west of Woodley)
818-756-9631
- East Valley District (north of Mulholland, east of Woodley)
818-756-8521

Recognizing that recycling is crucial to the future of the city to help avert the area's critical landfill shortage, the City Council adopted an implementation plan for mandatory citywide recycling. All of the 720,000 homes served by the city now have a 90-gallon bin for recyclable aluminum cans, glass bottles and jars, plastic drink containers and newspapers. Residents also received two 60-gallon containers; one for yard clippings and one for nonrecyclable trash.The city's recycling hotline is 800-773-CITY.

(See **ENVIRONMENT & ENERGY CONSERVATION** for information on hazardous waste disposal and recycling locations)

SENIOR CITIZENS

Senior citizen multipurpose centers provide services or referrals such as counseling, long-term care, employment, housing, nutrition, tax assistance, legal aid, transportation and social activities.

- Felicia Mahood Multipurpose Center 310-479-4119**
11338 Santa Monica Blvd., Los Angeles 90025
- Valley Senior Services & Resource Center . . 818-705-2345**

18255 Victory Blvd., Reseda 91335

Bernardi Multipurpose Center 818-781-1101
6514 Sylmar Ave., Van Nuys 91401

East Valley Multipurpose Center 818-766-5165
5000 Colfax Ave., North Hollywood 91601

Westside Independent Services for the Elderly
310-394-9871
1527 4th St., Suite 250, Santa Monica 90401

OPICA (Adult Day Care Center) 310-478-0226
11759 Missouri Ave., Los Angeles 90025

Home Secure Program: A free crime prevention, security and safety service for apartment and home dwellers living on a limited income. Provides and installs home security equipment, including deadbolt and window locks, peepholes and grab bars for bathroom safety.

Los Angeles, Westside 323-937-5855

San Fernando Valley 818-762-5892

Government agencies administering senior citizens programs:

City of Los Angeles Department of Aging . . 213-368-4000*
2404 Wilshire Blvd., Ste. 400, Los Angeles 90057
For information referral. 213-368-4030*

Senior Community Service Employment Program
213-485-2040*

On-the-job training for senior citizens 55 or older
County of Los Angeles Department of Community and

Senior Citizens Services 213-738-2600
3175 W. Sixth St., Los Angeles 90020

State of California Department of Aging 916-322-5290
1600 K St., Sacramento 95814

Nonmedical Board and Care Facilities registry and information:

County of Los Angeles Nursing Home and Health Line
Information Referral. 800-427-8700

**City and County of Los Angeles Nursing Home
Ombudsman Program**
(Provides arbitration for nursing home problems)
West Los Angeles Senior Services 310-394-9871
San Fernando Valley 800-334-9473

Elder Abuse Hot Line (County) 800-992-1660

Home delivered meals:

Department of Recreation and Parks 213-473-7066*

Meals on Wheels, San Fernando Valley. 818-898-1134

Meals to the Homebound 818-988-7188

San Fernando Valley Interfaith Council 818-718-6460
Housing Information Hotline

111 N. Hope St., Los Angeles 90012. 213-367-9099

Provides free minor repairs to low- and moderate-income homeowners 62 years and older, or physically disabled. Services include emergency repairs, accessibility improvements for the physically challenged, painting and home security improvements.

Home Secure

*For tollfree dialing, see page 74

330 N. Fairfax Ave., Los Angeles 90036. 323-937-5855

Offers installation of security and safety devices for the disabled, senior citizens and low-income citizens.

Lawyer Referrals:

Los Angeles County Bar Association 213-243-1525

Counseling:

Catholic Social Services 213-251-3400
1531 W. 9th St., Los Angeles 90015

Organization for the Needs of the Elderly (ONE)
818-705-2345
18255 Victory Blvd., Reseda 91355

Senior Health and Peer Counseling Center . 310-829-4715
2125 Arizona Ave., Santa Monica 90404

Referral services:

Transportation for those 65 and older:

CITYRIDE 310-808-RIDE
P.O. Box 866003 213-808-RIDE
Los Angeles 90086. 818-808-RIDE

CITYRIDE is a transportation service program for eligible seniors and the mobility impaired. By registering with Cityride, seniors can purchase a book of transit scrips which can be used to obtain MTA monthly passes and rides on Cityride shared lift-vans, as well as discounts on private taxis and private lift-van services.

Scrip costs \$15 or \$6 if you are on Medi-Cal or SSI. You may obtain more information and receive a Cityride application by calling (213, 310, or 818) 808-RIDE.

For legal problems, see **LEGAL SERVICES**

For property tax exemptions, see **TAXES**

For utility programs, see **UTILITIES**

For pet programs, see **ANIMAL REGULATION**

For placement as volunteers, see **VOLUNTEER OPPORTUNITIES**

SEWER SERVICE CHARGES

All Los Angeles residents whose properties are served by the city's sewer system are billed a sewer service charge. This fee appears on the municipal services bill, issued every other month by the Department of Water and Power. Sewer service charges are the city's way of dividing up, among all sewer users, their fair share of the cost of paying off bonds sold to finance the rebuilding of Los Angeles' sewage treatment system, which a federal court required the city to do.

Sewer service charges are based on the amount of water the DWP customer used during the rainiest portion of the previous winter, when most water usage was indoors and thus tributary to the sewer system. Once this water usage figure is determined, it is multiplied by the basic sewer charge, currently \$2.26 per hundred cubic feet of water, and the resulting fee is charged throughout the next fiscal year, which runs from July 1 to June 30.

The process the city uses to calculate sewer service charges is an approximation, but it is based on actual water consumption and is predicated on the idea that most people do little irrigation during rainy months. DWP customers who believe their calculations may be inaccurate may install submeters on their property to measure the portion of the water which goes into the sewer; their sewer service charges will be based on this figure. To inquire about getting a submeter, call 213-847-8609. To request an adjustment of a sewer service charge, call 213-847-8619.

SOCIAL SECURITY

To obtain a Social Security number, to have a lost card replaced, or to apply for benefits, contact the Social Security Administration of the Federal Department of Health and Human Services:

Social Security Administration

General Information and services. 800-772-1213

Office Locations:

11000 Wilshire Blvd., Suite 10203, Los Angeles 90024
6501 Van Nuys Blvd., Van Nuys 91401

Supplemental Security Income: Aid to the elderly, disabled and blind is administered by the Social Security Administration.

Medicare: Administered by Social Security Administration.

SPORTS

The Los Angeles area is represented by professional teams in baseball, basketball and ice hockey.

Baseball:

Los Angeles Dodgers
(games played in Dodger Stadium)
1000 Elysian Park Ave., Los Angeles 90012. 323-224-1400

Anaheim Angels
(games played at Edison International Field)
2000 Gene Autry Way, Anaheim 92806 Tickets: 714-940-2000
Team Information 714-634-2000

Basketball:

Los Angeles Lakers
(games currently played at the Forum in Inglewood; Staples Center scheduled to open late 1999)
P.O. Box 10, Inglewood 90306 310-673-1300

Los Angeles Clippers
(games currently played at the L.A.Sports Arena; Staples Center scheduled to open late 1999)
3939 S. Figueroa St., Los Angeles 90037..... 213-748-0500

Ice Hockey:

Los Angeles Kings
(games currently played at the Forum; Staples Center scheduled to open late 1999)
Box 17013, Inglewood 90306 310-673-1300

In addition to professional sports, Los Angeles is home to several colleges

that support extensive athletic programs, including UCLA, 310-825-2101, USC, 213-740-2620 and Cal State Northridge, 818-677-2488.

STREET LIGHTING

BUREAU OF STREET LIGHTING213-874-6400
600 S. Spring St., 14th Floor, Los Angeles 90012

This bureau of the Public Works Department is responsible for the modernization, construction, repair and maintenance of the public street lighting system. The cost for most lighting systems is shared by the property owner and the City (see **ASSESSMENTS**). Call the above number for information on formation of street lighting assessment districts.

Utilitarian lights, attached to power poles or hung across streets, are available at no charge when there are no standard lights within 300 feet.

To report burned out or malfunctioning street lights call **OPERATION BRIGHT LIGHTS**, 24 hours a day. For service800-303-5267

STREET SERVICES

BUREAU OF STREET SERVICES 800-996-2489
600 S. Spring St., Ste. 1200
Los Angeles 90014

Street Services, Cleaning and Repair: Responsible for the maintenance, repair and cleaning of streets, alleys, gutters, bridges, tunnels and other structures in the public right of way.

City forces reconstruct and pave roadways in need of major repair as well as perform maintenance and small repairs on streets (such as pothole repair) as conditions warrant.

To report streets and alleys requiring repairs or debris which obstructs traffic (such as fallen trees) call 800-996-2489.

City streets are cleaned by motor sweepers on a scheduled basis: nightly, weekly or monthly. Major streets with heavy traffic are cleaned nightly; other streets on which curbside parking is prohibited to maximize cleaning effectiveness are scheduled for cleaning on a weekly basis. Most single-family residence areas are cleaned on a monthly basis.

To report streets in need of cleaning call 800-996-2489

Street Trees: The City maintains street trees in the parkways and City dedications open to public thoroughfare. This involves the replacement, planting, spraying, and the trimming or removal of street trees for public safety. This authority extends to private property trees which pose a safety hazard and to private property oak trees per Ordinance specifications.

For additional information regarding the above or for information regarding removal and trimming permits call 800-996-2489

Lot Cleaning, Brush Clearance and Weed Abatement: Property owners are responsible for maintaining unimproved properties free of weeds debris or other nuisances. If a property owner is negligent after notification, the Bureau's Lot Cleaning division will clear the lot and place the charge on the owner's property tax bill (see **ASSESSMENTS**). The preceding applies only to unimproved properties outside the Mountain Fire district. For properties located in the Mountain Fire District, see **FIRE**.

Report nuisance lots to the Lot Cleaning Division, which will investigate and determine if a lot is a fire, health or safety hazard 800-996-2489

Street Use: Jurisdiction over the area between the curb and the property line; enforces ordinances pertaining to the use of streets, alleys, sidewalks and parkways. Examples of problems occurring are newsracks, parkway maintenance and obstruction of the pedestrian walkway . . . 800-996-2489

Sidewalks: The City sidewalk repair policy requires property owners to maintain sidewalks, driveways, curbs and tree root systems adjacent to their property. The Bureau will make emergency repairs with asphalt, but the final cement repair work is the responsibility of the property owner. For emergency repairs, call the Bureau of Street Services 800-996-2489

If a sidewalk already exists on more than a half block, the City can require that it be extended for the full length, using the assessment procedure (see **ASSESSMENTS**). If there is a sidewalk easement across your property but no sidewalk exists, the City requires the maintenance of a clear and unobstructed walkway.

TAXES

PROPERTY TAXES: Under Proposition 13, property taxes are determined by state law. In general, the rate is 1% of market value. Property that remains in the same ownership may have the valuation increased by no more than 2% per year; property that changes hands or that is newly

developed may be reassessed to full current market value. In addition, the law permits local jurisdictions to add on a rate above the basic 1% to pay for previously incurred obligations, such as bonds.

Several local agencies share the property tax dollar; principal among these are the City of Los Angeles, the County of Los Angeles and the Los Angeles Unified School District. Smaller amounts go to such agencies as the Metropolitan Water District and the County Flood Control District.

Residential property taxes are payable in two equal installments, due each December 10 and April 10. Payment should be made to:

Los Angeles County Tax Collector 213-974-2111
Hall of Administration
225 N. Hill St., 1st Floor
Los Angeles 90012
P.O. Box 2102
Los Angeles 90051

The authority to determine the market value of property resides with the Los Angeles County Assessor.

Los Angeles County Assessor 213-974-3211
Room 225 Hall of Administration
500 West Temple St., Los Angeles CA 90012

District Offices (Monday thru Thursday 8 a.m. to 5 p.m.)
4909 Overland Ave., Culver City CA 90230. 310-202-3011
6640 Van Nuys Blvd., Van Nuys 91405. 818-901-3404

Homeowner Resident Exemption: Applications for this exemption (currently \$7,000) may be filed between the first Monday in March and April 15. Apply to the Assessor's office. Call for details 213-974-3211.

Senior Citizen Property Tax: A variety of programs have been enacted to reduce property taxes for senior citizens. Information is available from the State Franchise Tax Board - tollfree number 800-852-5711. For information on tax postponements for senior citizens - tollfree number 800-852-5711.

Land Records: Maps of real estate and other ownership data are available to the public at the County Assessor's office.

Assessment Appeals (County): Boards to hear appeals of property

assessments are appointed by the County Board of Supervisors. Appeal applications are available from the County Assessor's offices and may be filed from July 2 to September 15.

BUSINESS TAXES: The city levies a business tax on most trades and professions:

City Clerk, Tax & Permit Division. 213-485-3960*
111 N. Hope St., Suite L68
Los Angeles 90012

West Los Angeles Office 310-575-8888
1828 Sawtelle Blvd., Room 102, Los Angeles 90025

San Fernando Valley Office 818-756-8531
14401 Erwin St. Mall, Van Nuys, CA 91401

The city also levies taxes on utilities (10% for residential, 12.5% for business) and on hotel and motel rooms (currently 12.5%); these taxes are included in bills for service.

SALES TAXES: All sales taxes are levied by the state. The rate is currently 8.25% in Los Angeles County. The city receives one cent per dollar on all taxable sales within the city.

STATE INCOME TAX: The State Franchise Tax Board maintains a tollfree number for assistance and information, 800-852-5711. The Board's office is located at 300 S. Spring Street, Ste. 5704, Los Angeles 90013.

FEDERAL INCOME TAX:

Internal Revenue Service
300 N. Los Angeles St., Los Angeles 90012
6230 Van Nuys Blvd., Room 210, Van Nuys 91401
Information. 800-829-1040
Tax Forms 800-424-3676

TELEPHONE INFORMATION

City officials are listed in the white pages of your telephone directory under "Los Angeles, City of." Telephone numbers marked with an asterisk (*) in this booklet can be reached tollfree by dialing the Municipal Building in your local calling area and then following the telephone operator's instructions.

Municipal Buildings Serving the 11th District are:

LOS ANGELES CITY HALL 213-485-2121* (24 hour)
200 North Main St.
Los Angeles 90012

VAN NUYS MUNICIPAL BUILDING 818-756-8121* (24 hour)
14410 Sylvan St.
Van Nuys 91401

WEST LOS ANGELES MUNICIPAL BUILDING . . . 310-575-8321* (24 hour)
1645 Corinth Ave.
Los Angeles 90025

WEST VALLEY MUNICIPAL BUILDING 818-756-8121* (24 hour)
19040 Vanowen St.
Reseda 91335

OTHER GOVERNMENTAL AGENCIES: For specific listings see the white pages in the front of the phone book under Government Pages.

TOURIST INFORMATION

The Los Angeles Visitors and Convention Bureau is the official travel and tourism promotion organization for Los Angeles. It provides brochures and information on things to see and do in and around the city and it can be useful to residents entertaining out-of-town guests. Multi-lingual counselors are available to assist non-English speaking visitors.

633 West Fifth St., Suite 6000 213-624-7300
Los Angeles 90071

TRANSPORTATION

L.A. CITY DEPARTMENT OF TRANSPORTATION is responsible for traffic lights, traffic signs, parking meters and street signs, together with most traffic control designations such as speed zones, and parking enforcement and intersection control.

East Valley District (north of Mulholland, east of San Diego Freeway) 818-756-8441*
West Valley District (north of Mulholland, west of San Diego

*For tollfree dialing, see page 74

Freeway) 818-756-8784*
Western District (south of Mulholland) 310-575-8138*

Preferential Parking: In areas affected by heavy non-resident parking, residents may request the establishment of preferential parking districts, in which parking is prohibited except to those residents who purchase special permits.

For information call. 323-913-4600

Parking Enforcement:

To report complaints regarding abandoned vehicles on public streets call 800-ABANDON
Request for enforcement of posted parking restrictions and other routine requests call:

Valley Enforcement Area (north of Mulholland). 818-756-8408*
Western Enforcement Area (south of Mulholland) 310-665-0377*

To report complaints requiring immediate attention such as blocked drive-ways, parking in front of hydrants 213-485-4184*
Valley Enforcement Area.. (24 hours a day) 818-756-9418*

Parking Violations Bureau

General information regarding booted vehicles, procedures, hours of operation and locations, inquiries about specific citations.
213-623-6533 or 818-901-7027
24-hour recording 310-659-5561

Local Payment locations for the Parking Violations Bureau:

West Los Angeles:
9911 West Pico Blvd., Suite B-201, Los Angeles 90035

Van Nuys:
6309 Van Nuys Blvd., Room 103, Van Nuys 91401

CITYRIDE: A program for Seniors and the mobility impaired. Discounted taxi, private lift-van, lift-van dial-a-ride and bus services are now available through CITYRIDE. For detailed information and to request a user's guide call 213-808-RIDE, 310-808-RIDE or 818-808-RIDE.

THE LOS ANGELES COUNTY METROPOLITAN TRANSPORTATION AUTHORITY (MTA) provides regional Bus and Rail service along with planning and construction of a multitude of transportation opportunities. The MTA services include Metro Rail and the Metro Bus System. Metro Options: ridesharing, telecommunicating, shuttles Metro carpool lanes, Metro Electric

Buses, Metro Bikeways, Metro Park and Ride Lots, Metro Access and Metro Ferry. When trying to locate MTA services look for the "M" logo. The MTA was formed in 1993 by a state mandated merger of the Los Angeles County Transportation Committee (LACTC) and the Southern California Rapid Transit District (SCRTD).

For matters relating to administration and policy:

Los Angeles County Metropolitan Transportation Authority (MTA)

One Gateway Plaza
Los Angeles 90012. 213-922-6000

Information numbers for Metro Bus and Metro Rail:

Bus/Rail Route and Schedule Information. 800-266-6883
Hearing Impaired TDD Service 800-252-9040
Bus Route Information 213-626-4455
Lost and Found 213-937-8920
Timetables/Brochures by Mail. 213-922-7023
Monthly Passes by Mail 213-922-6059
Disabled/Senior Passes 213-680-0054
Disabled Emergency Hotline. 800-621-7828
Reduced Fares Office. 213-680-0054

Customer Relations: Walk in, telephone or write regarding concerns, suggestions and questions or to obtain maps, timetables and personal routing services. Stop by and purchase bus/rail passes and gain information on travel options, itinerary, passes and tokens:. 800-464-2111

Downtown Los Angeles. 213-922-6235
425 S. Main St., Los Angeles 90013
Open 8 a.m. to 4:15 p.m. Monday through Friday

Van Nuys 213-626-4455
14435 Sherman Way, #107, Van Nuys 91405
Open 10 a.m. to 6 p.m. Monday through Friday

Wilshire 213-922-7941
6301 Wilshire Blvd., Los Angeles, CA 90036
Open 8:30 a.m. to 5 p.m. Monday through Friday

METROLINK SERVICE- Metrolink is the new commuter train system built and operated by the Southern California Regional Rail Authority (SCRRA). The SCRRA consists of representatives from the transportation agencies of Los Angeles, Orange, Riverside, San Bernadino and Ventura Counties.

Metrolink commuter trains connect suburban communities: Moorpark,

Simi Valley, Chatsworth, Van Nuys, Santa Clarita and Sylmar with centers of business, such as Burbank, Glendale and downtown Los Angeles.

Metrolink Commuter Train Service 213-922-6000

Metro Rail Construction 213-620-RAIL

Amtrak Service 800-USA-RAIL

Amtrak offers passenger train service to just about anywhere in the country. It also specializes in service throughout California's cities. There are stations located in Van Nuys, Chatsworth, Simi Valley, Glendale, Santa Clarita and Los Angeles (Union Station).

CULVER CITY MUNICIPAL BUS LINES 310-253-6500
(Serves portions of Westside)
9815 Jefferson Blvd., Culver City 90232

SANTA MONICA MUNICIPAL BUS LINES 310-451-5445
(Serves portions of Westside)
1660 Seventh St., Santa Monica 90401

CALIFORNIA DEPARTMENT OF TRANSPORTATION - CALTRANS: This agency is responsible for freeways and state highways.
120 S. Spring St., Los Angeles 90012. 213-897-4867

UTILITIES

ELECTRICITY AND WATER

The city's Department of Water & Power is the largest municipally-owned utility in the county, with about 1.9 million customers and annual sales of some \$2 billion. A fully independent agency, it is under the control of the five-member Board of Water & Power Commissioners, appointed by the Mayor. The City Charter excludes the City Council from direct role in the operations of the department, except for confirmation of commissioners and approval of rates. (Unlike privately owned utilities, DWP is not regulated by the State Public Utilities Commission).

Water & Power Department 213-367-4211
111 N. Hope St., Los Angeles 90012

District Offices:

Westside 800-DIAL-DWP
1394 S. Sepulveda Blvd., Los Angeles 90025
San Fernando Valley 800-DIAL-DWP

6550 Van Nuys Blvd., Van Nuys 91401
Hearing Impaired. 800-HEAR-DWP

The above district offices take order for beginning or ending water and power services.

Water Emergency Services 800-499-4611

To report electric trouble

Westside 800-821-5278

San Fernando Valley 800-821-5279

Conservation Hotline: DWP will help residents reduce water and power usage through conservation and will provide free home energy audits
800-827-5397

To report individuals or firms wasting water 800-499-4611

To report water leakage at fire hydrants, meter boxes and broken water mains 800-499-4611

TELEPHONES

The Westside is served by General Telephone Company, the San Fernando Valley by Pacific Telephone. Service and other numbers are listed in the front of your telephone directory.

GAS

Southern California Gas Company, business offices:

6470 Van Nuys Blvd., #D, Van Nuys 91401. 818-779-4861

1228 Fifth St., Santa Monica 90401 310-260-9466

For service and information, the gas company advises customers to call the number given on the gas bill. Otherwise, service numbers are listed by area in the phone book.

Gas Company Conservation Hotline 800-331-7593

STATE PUBLIC UTILITIES COMMISSION

This agency regulates privately owned utilities.

Los Angeles office 213-897-2975

107 S. Broadway, Room 5109, Los Angeles 90012

Lifeline and Utility User's Tax Exemption:

Senior citizens 62 and older with household income of \$20,500 (based on prior year) and disabled persons with household income of \$20,500 are entitled to the "lifeline" reduction for electricity and water usage and exemption from the 10% city utility tax charged on electric, phone and gas bill and removal of the City sanitation charge. (All applicants must be serviced and billed by the City of Los Angeles, Department of Water and Power to qualify.)

Call the City Clerk's office for applications. 213-368-7100*

VETERANS' SERVICES

Veterans Administration

This Federal agency administers veterans' benefit programs, including medical care. (The large VA center in West Los Angeles and Brentwood is not part of the City of Los Angeles, though it is completely surrounded by city territory.)

Regional Office (non-medical inquiries) 800-827-1000
11000 Wilshire Blvd., Los Angeles 90024

Hospitals and Outpatient Clinic

16111 Plummer St., Sepulveda 91343 818-891-7711
11301 Wilshire Blvd., Los Angeles 90073 310-478-3711

Organizations:

California Council for Veterans' Affairs

8652 S. Vermont Ave., Los Angeles 90002 323-299-6330

Provides comprehensive services for veterans including job development, counseling, education and assistance with disability.

Disabled American Veterans

1816 S. Figueroa St., Room 904, Los Angeles 90015-3499
213-747-2661

VITAL RECORDS

**LOS ANGELES COUNTY REGISTRAR-RECORDER/COUNTY CLERK
BIRTH, DEATH & MARRIAGE RECORDS**

12400 E. Imperial Highway
Norwalk 90650

Birth, Death and Marriage Certificates must be applied for by mail or in person: the cost is \$18 for each certified copy of Birth Certificate issued, \$12 for each certified copy of marriage certificate issued; \$8 for each certified copy of Death certificate. Information is available at these numbers: 323-260-2991 or 562-462-2137

Legal Description of Property can be obtained by giving street address in person or by mail to:

County: Assessor's Office
Hall of Administration
500 W. Temple St.
Los Angeles 90012

City: Bureau of Engineering, Street Address Section
201 N. Figueroa St.
4th Floor, Counter M
Los Angeles 90012-2601
213-977-6036*

VOLUNTEER OPPORTUNITIES

The following agencies maintain a listing of all volunteer opportunities in community agencies:

Peace Corps 800-424-8580
11000 Wilshire Blvd., Suite 8104
Los Angeles 90024

Volunteer to work in a developing nation for two years and three months.

Retired Senior Volunteer Program (WISE RSVP)
West Los Angeles 310-394-9871
San Fernando Valley 818-908-5070

SCORE (Service Corps of Retired Executives). 818-552-3206
330 North Brand Blvd., Glendale 91203
Volunteers advise small business owners who are starting or have just

*For tollfree dialing, see page 74

started a new business.

Volunteer Center Assistance League of Southern California 818-908-5066
8134 Van Nuys Blvd., Suite 200
Panorama City 91402-4801

Volunteer Center of Los Angeles 310-477-9771
11330 Santa Monica Blvd., Ste. 208
Los Angeles 90025

Volunteers of America 213-389-1500
3600 Wilshire Blvd., Suite 1500
Los Angeles 90010

Volunteer to work in any of more than 30 human service agencies in Los Angeles.

Agencies that use volunteers:

City of Los Angeles Library Service Shut-Ins

Service to shut-ins at no charge provide volunteers who deliver library materials to those unable to visit in person (call your local library).

Los Angeles Police Department See POLICE

LAPD relies heavily on volunteers to provide a variety of adjunct services. The Community Relations section of your local bureau can provide information.

Los Angeles Unified School District
School volunteer Program. 213-625-6900
Dedicated Older Volunteers in Education Services (DOVES)
213-625-6900

Reserve Animal Control Officer (RACO) 213-485-8542*
City of Los Angeles Animal Services Department
3201 Lacy St., Los Angeles 90031

Private, nonprofit organizations utilizing volunteers:

Braille Institute Volunteer Services 323-663-1111
741 N. Vermont Ave., Los Angeles 90029

Meals on Wheels of West Los Angeles 310-208-3439

900 Hilgard Ave., Los Angeles 90024

Meals to the Homebound 818-781-3300
San Fernando Valley Interfaith Council
6514 Sylmar Ave., Van Nuys 91401

VOTING

Voter Registration and election information:

LOS ANGELES COUNTY REGISTRAR OF VOTERS 800-481-8683
Office hours: 8 a.m.-5 p.m. M-F
12400 Imperial Highway
Norwalk 90650

Municipal election information:

CITY CLERK ELECTION DIVISION 213-485-3581*
700 E. Temple St., Suite B23
Los Angeles 90012

L.A. County has postcard registration: these may be obtained at Registrar of Voters branch offices, city clerks' offices, county libraries and county fire stations. You may also register at your local DMV. Call Registrar of Voters for details.

A certified copy of your official voter's registration may be obtained by sending a check for \$1.50 and a self addressed stamped envelope to:

Los Angeles County Registrar Recorder/County Clerk
Election Information Section
Box 1024, Norwalk 90651-1024

You Must Re-Register if you have changed your name, address or party affiliation.

Contact the County Registrar of Voters, if:

You are not sure that you are a registered voter;

You did not receive a sample ballot;

You do not know your polling place, the location of which can shift depending on the nature of the election.

Absentee Ballots

City elections 213-485-3581*
Other elections. 562-462-2749

When in Doubt Call, or You May Lose your Vote Until You Re-Register.

WEATHER

LOCAL FORECASTS: 24-hour number. 213-554-1212
NATIONAL FORECASTS 310-575-7211
Surfing and Weather Conditions, Los Angeles County . . . 310-457-9701

WELFARE

LOS ANGELES COUNTY DEPARTMENT OF PUBLIC SERVICES

3017 N. Tyler. Information: 626-350-6833
El Monte 91731 (TTD): 562-908-8362

DPSS Assistance Payments Offices; Financial, Medi-Cal & Food Stamps

West Valley. 818-718-3500
9035 Canoga Ave., Canoga Park 91304

East Valley 818-901-4134
14545 Lanark St., Panorama City 91402

Westside 310-312-7155
10961 W. Pico Blvd. Los Angeles 90064

Aid to Families with Dependent Children (AFDC)

11390 W. Olympic Blvd., Los Angeles 90064 310-312-6953
9035 Canoga Ave., Canoga Park 91302 818-718-3500
14545 Lanark St., Panorama City 91402. 818-895-7804

Emergency food & shelter, 5 p.m. to 8 a.m. 213-974-1234

INFO LINE (Information & Referral)

West Los Angeles. 310-551-2929
San Fernando Valley 818-501-4447
All of Los Angeles County. 800-339-6993
TTD (deaf only) 800-600-4026

This County-run information and referral service can provide callers with

referrals for all public services including emergency housing and a cold weather shelter hotline.

WOMEN

Los Angeles City Commission on the Status of Women . . . 213-485-6533*
Room 700, City Hall, 200 N. Main St.
Los Angeles 90012

Los Angeles County Commission for Women 213-974-1455
383 Hall of Administration,
500 W. Temple St., Rm. 383
Los Angeles 90012

Battered Women

Center for Pacific-Asian Family, Inc. 213-653-4042
Domestic Violence Hot Line 818-242-1106
Good Shepherd Shelter 323-737-6111
Haven Hills (shelter) 818-887-6589
Los Angeles Commission on Assaults Against Women. 323-462-1281

Los Angeles Rape and Battering Hotline 310-392-8381

Sojourn, Santa Monica (Hotline) 310-264-6644
Services for battered women and their children.

California Women's Law Center 213-637-9900
3460 Wilshire Blvd., Suite 1102, Los Angeles 90010

Career Planning Center 310-273-6633
1623 S. La Cienega Blvd., Los Angeles 90035-4596

Everywoman's Village 818-787-5100
5650 N. Sepulveda Blvd., Van Nuys 91411

Gay and Lesbian Center 323-993-7400
1625 N. Schrader Blvd., Los Angeles 90028

League of Women Voters of Los Angeles 323-939-3535
6030 Wilshire Blvd., Suite 301, Los Angeles 90036

Los Angeles Free Clinic Administration: 323-653-8622
8405 Beverly Blvd., Los Angeles 90048

Appointments: 323-653-1990

National Council of Jewish Women 323-651-2930

543 N. Fairfax Ave., Los Angeles 90036
Women Helping Women talkline 323-655-3807

N.O.W (National Organization for Women). 310-312-1185
8909 W. Olympic Blvd., Suite 112, Beverly Hills 90211

NWPC (National Women's Political Caucus)
NWPC/LA Westside 310-275-2670
NWPC/San Fernando Valley 818-763-4161

Rape Treatment Center 310-319-4000
Santa Monica UCLA Medical Center
1250 16th St.
Santa Monica 90404

Valley Women's Center, Inc. 818-757-2188
5530 Corbin Ave., Suites 325 & 328, Tarzana 91356
fax: 818-757-7281

Counseling, education, support and referrals for women and families at risk with alcohol, drugs and other threats to family stability.

Westside Women's Health Center 310-450-2191
1711 Ocean Park Blvd., Santa Monica 90405

Women's Care Cottage Drop-In Center. 818-753-4580
6040 Vineland Ave., North Hollywood 91606
(Administration) 818-753-1127
4717 Laurel Canyon Blvd., Ste. 200, Valley Village 91607

Day Center for homeless women, with and without children, where food and clothing are available.

Women's Rights Committee (Affiliated with ACLU) 213-977-9500
1616 Beverly Blvd., Los Angeles 90026

Women's Employment Action League 818-345-1442
18345 Ventura Blvd., Suite 305, Tarzana 91356
fax 818-345-8029

Women's International League for Peace and Freedom. . . . 213-891-4517
4603 Prospect Ave., Los Angeles 90027

YOUTH

Commission for Children, Youth and Their Families . . . 213-485-3821*
333 Spring St., Los Angeles 90013

Works with the Mayor's Youth Advisory Council on the Youth Services System, to plan, coordinate, monitor and research programs which impact on the youthful citizen. This office coordinates various informational programs such as Youth Day in Government.

Two other offices with emphasis on youth programs are:

Office of Work Force Development 213-485-6520*
215 W. 6th St., 10 Floor, Los Angeles 90014

Office of Criminal Justice Planning. 213-485-4425*
200 N. Main St., Los Angeles 90012

Project HEAVY and New Directions for Youth are programs designed to divert youth from the criminal system.

New Directions for Youth 818-375-1000
7400 Van Nuys Blvd., Suite 203, Van Nuys 91405

Project HEAVY/West Los Angeles. 310-477-1291
1600 Sawtelle Blvd., Suite 300, Los Angeles 90025

Private, nonprofit organizations providing a variety of services:

The Jeffrey Foundation 323-965-7536
5470 W. Washington Blvd., Los Angeles 90016

Regis House 310-477-8168
11346 Iowa Ave., Los Angeles 90025

Counseling:

The Compassionate Friends, Inc. 310-474- 3407
A support group for parents whose child or children have died.

El Nido Services 213-384-1600
500 Shatto Pl., Suite 425, Los Angeles 90020

San Fernando Valley Child Guidance Clinic 818-993-9311
9650 Zelzah Ave., Northridge 91325

Shelter:

AVIVA Diagnostic Shelter 323-876-0550
1701 Camino Palmero, Los Angeles 90046

A diagnostic shelter for adolescent girls.

Children of the Night 818-908-4474
14530 Sylvan St., Van Nuys 91411 800-551-1300
Shelter for runaway children.

Teen Line (Hotline) 310-855-HOPE
(6:00 p.m. to 10:00 p.m.)

Teen Line (Main Office) 310-855-HOPE
Cedars-Sinai Medical Center
8730 Alden Dr., Suite C301
Los Angeles, 90048

Trained teenage volunteers listen and offer support on a full range of emotional issues from despair to drug abuse.

For other help finding jobs see **EMPLOYMENT**

For health and counseling matters see **HEALTH**

For information on schools and colleges see **EDUCATION**

INDEX

Abandoned vehicles.	57
Abortion.	38
Absentee ballot	84
Abused children.	10,85
Adoptions.	10
Adult care facilities.	66-68
Adult education	23
Aging.	66-69
Aid to elderly, disabled and blind	66-69
Aid to Families with Dependent Children (AFDC)	84
AIDS	36
Aircraft.	50
Air quality.	30
Alcoholism.	36-37
Alien registration	12
Alleys.	6,71-72
Ambulance, emergency	33
Animal bites.	3
Animal Services.	3-5
Art Gallery, Municipal.	16
Arts	16-17
Assessment proceeding.	6
Assessment Appeals Board	74
Assessor, County.	27,73
Attorneys	44-47
Automotive Repairs, State Bureau of	15
Aviation Administration, Federal	50
Bar Associations	45
Barking dogs	3
Bees	4-5
Bicycles.	6-7
Bingo.	9
Birth certificate.	81
Birth control	38
Brush clearance.	34
Building permits.	8
Business taxes.	74
Bus Information	76-78
Cable TV	8-9
California Highway Patrol	57
CALTRANS	78
Cats.	4
Census	9
Chambers of Commerce	51-52
Charitable solicitations	9
Children's Services	10-12

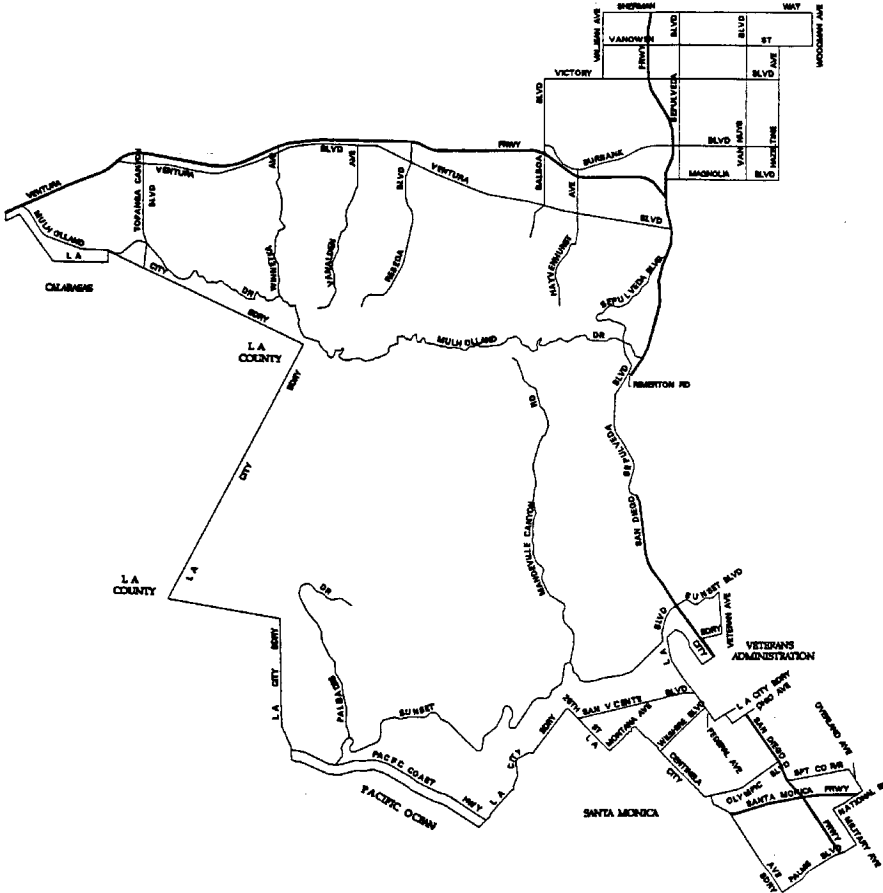
Citizenship	12
City Attorney	27,45
City Council	12-14
CITYRIDE	76
Claims against government	14
Clinics, Free.	39
Colleges	23-24
Community Clean-up	35
Community organizations.	52-54
Community Plans.	54
Community Redevelopment Agency.	42
Conciliation Court.	44
Conservation Hotline	79
Consumer Protection	15-16
Courts	46
Crisis counseling	37-38
Cultural Affairs	16-17
Curbs.	6,72
Day nurseries.	10-11
Dead animal pickup	3
Death certificates.	81
Disability insurance	30
Disabled persons	17-18
Disaster assistance	18-19
Dispute Resolution Program.	47
Dogs	3-5
Drug Abuse	36-38
Education.	19-24
Elected officials	24-28
Elections information	83-84
Electricity.	78-80
Emergency ambulance.	33
Emergency hospitals	39-40
Employment.	28-30
Energy conservation	79
Environment.	30-33
Environmental Impact Reports	55
FAA	50
Fair Employment	29
Fair Housing organizations.	43,64
Family Aid	85-86
Family planning	38-39
Federal elected officials	24-25
Fire services	33-34
Flood Control District	34
Flood in Street	34,64
Flood insurance	34
Food & drug complaints	39
Foster children.	12

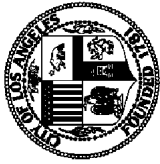
Franchise Tax Board.	74
Free Clinics	39
Fund-raising.	9
Garbage collection.	65
Gas	79
Gay and Lesbian Center	44
General Plan	54
GI benefits.	80
Government employment	29
Government officials.	24-28
Grading permits.	8
Graffiti Removal	35
Griffith Park	58,61-62
Hazardous Waste.	32
Health services	35-40
Highway Patrol.	57
Historic-Cultural Monuments	17
Homeless.	40-41
Homeowner organizations	52-54
Homeowner property tax exemption	73
Hospitals	39-40
Housing.	41-43
Human Relations	43-44
Immigration & Naturalization.	12
Income tax.	74
Industrial waste discharge	64
Insect control	4-5
Internal Revenue Service.	74
Investigations Division, Building & Safety	8
Japanese Garden.	59-60
Jobs.	28-30
Junior Arts Center	16
Jury Service.	44
Landlord/Tenant problems	63-64
Land records	73
Lawyer referral service.	45
Leash law	4
Legal aid	44-47
Legal description of property	73,81
Legislators.	24-28
Libraries.	47-48
Licenses, bicycles	6
dogs	4
marriages	48
motor vehicles	49-50
Lifelines rate	80
Lot cleaning.	72
Marriage	48
Medi-Cal	40,84

Medicare	70
Mental health services	36
Metro Bus	76-77
Metrolink	77-78
Metropolitan Transportation Authority	76-77
Metro Rail	76-78
Mosquito Control	5
Motor Vehicles	49-50
Mulholland Scenic Pkwy & Linear Park.	62
Municipal Buildings	74-75
Narcotics information	36-38
National Recreation Area, Santa Monica Mountains	61
Naturalization.	12
Neighborhood Watch	56
Newsracks.	72
Noise.	50-51
Nuisances	3,45,72
Nursing home information	67
Operation Bright Lights.	71
Ordinances	13
Organizations.	51-54
Parking	76
Parks.	57-63
Passports.	54
Planning	54-56
Poison emergency	40
Police.	56-57
Postcard registration, voters.	83
Pregnancy	38-40
Property Tax.	72-74
Public Defender	46
Public improvements	6
Public schools	19-24
Public Social Services	84
Public transportation	75-78
Rabies inoculation	4
Rape hotline	40
Recreation & Parks	57-63
Recycling programs	31-32,65
Refuse collection	65
Rent Stabilization.	63-64
Registrar of Voters	83
Road conditions.	57
Rodent control	5
Sanitary inspection.	36
Sanitation.	64-65
Santa Monica Mountains Parks	61-62
Schools	19-24
Senior citizens	65-69

Sewer leak	64
Sewers	6,64
Shut-In Service, Library	48
Sidewalks	6,72
Small Claims Court	46
Social Security.	69-70
Solicitations	9
Spay & Neuter Clinics	4
Sports	70-71
State elected officials.	25-26
Street cleaning.	71
Street flooding	64
Street lighting.	71
Street services.	71-72
Supplemental Security Income.	70
Taxes.	72-74
Telephone information	74-75
Tenant/Landlord Problems	63-64
Tourist Information	75
Trash collection	65
Trees	72
Unemployment insurance.	28
Universities	24
Utilities, undergrounding of.	6
Veterans	80
Victim Assistance.	46
Vital Records	81
Volunteer Opportunities	81-83
Voting	83-84
Water & Power.	78-80
Water leak	79
Weather.	84
Weed abatement	72
Welfare	84
Women	85-86
Youth	87-88
Youth employment	29
Zoning	55
Zoning enforcement	55

COUNCIL DISTRICT 11





Councilwoman Cindy Miscikowski
200 N. Main Street, Rm. 407
Los Angeles, CA 90012



NOTES

NOTES