



Cisco Commerce



Partner & Distributor
Release Training Document
March 11, 2018



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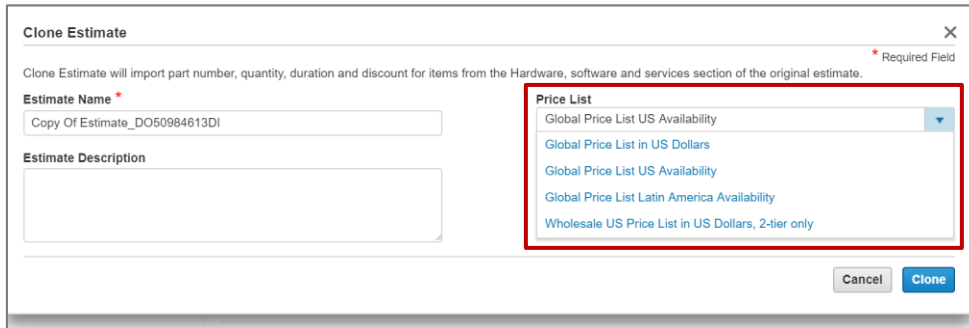


1 Estimates

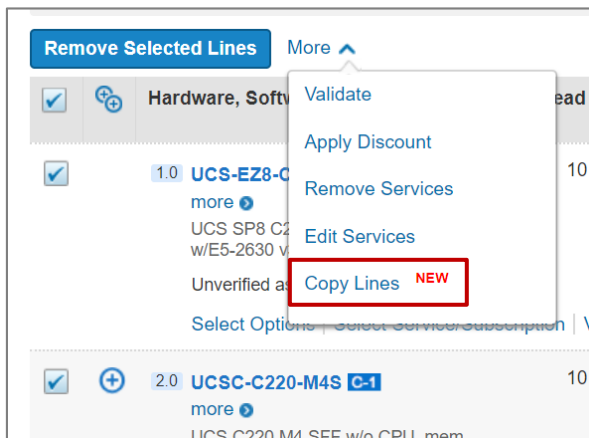
1.1 Enhancements to Estimates from Customer Feedback

Based on your feedback, a number of enhancements have been made in Estimates, including:

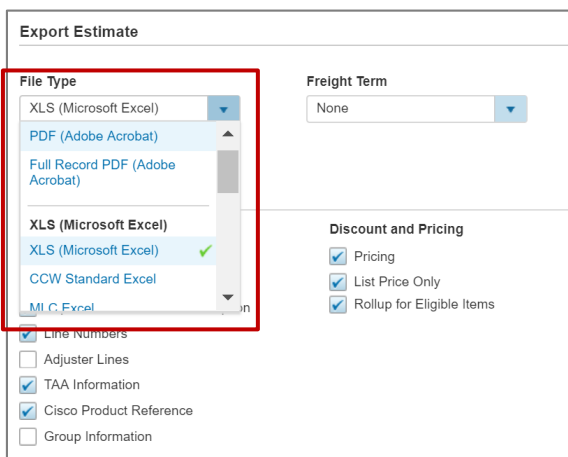
1. You will now be able to choose a different price list when you clone your estimate:



2. You will now be able to copy multiple lines at a time using the “Copy Lines” option in the **More** dropdown on the Cart page:



3. You will now be able to export your estimate in many new formats (currently, you can only choose .xls or PDF):





- You now have the ability to maintain version history of an estimate. To save a version, select the “Create New Version of this Estimate” option when you share, export, or email it:

The screenshot shows the 'Email Estimate' dialog box. At the top right, there is a button labeled 'Create new version of this estimate' with a plus icon. Below it, a checkbox labeled 'Create Version' is checked. Other sections include 'File Type' (PDF), 'Language' (English), 'Include' (Product Service and Subscription, Discount and Pricing, Logos and Signatures), and 'Notes'.

- You will then be able to compare versions using the “View/Compare Versions” option in the **Actions** dropdown of the Cart page:

The screenshot shows the Cart page with a table of items. The 'Actions' dropdown menu is open, showing options like 'Import Saved Configuration', 'Preview BTO Configuration', 'Remanufactured Availability', 'FPS Estimator', and 'View/Compare Versions'. The 'View/Compare Versions' option is highlighted with a red box.

- Select the versions of the estimate you wish to compare and click **Compare**.

The screenshot shows the 'View/Compare Activity' dialog. It contains a table with columns: Estimate Versions, Created By, Created On, and Event. Two rows are visible, both with checkboxes checked. A 'Compare' button is located at the bottom right.

Estimate Versions	Created By	Created On	Event
<input checked="" type="checkbox"/> Estimate_XY79001439GF VERSION-2.0		20-Feb-2018 06:50 AM	Emailed
<input checked="" type="checkbox"/> Estimate_XY79001439GF VERSION-1.0		20-Feb-2018 06:49 AM	Emailed

- You can compare two version at once, and CCW will highlight the differences in the BOM details.

The screenshot shows the 'Comparison' dialog. It compares Version 1.0 and Version 2.0. Version 2.0 has a legend: RED for REMOVED, YELLOW for UPDATED, and GREEN for ADDED. The item 'UCSC7330-PX-K9' is highlighted in green in Version 2.0, indicating it was added.

Version 1.0	Version 2.0
Hardware, Software and Services	Hardware, Software and Services
Qty	Qty
Discount (%)	Discount (%)
Extended Net Price (USD)	Extended Net Price (USD)
1.0 UCSC-C220-M4S 1 0.00 3,696.00	1.0 UCSC-C220-M4S 1 0.00 3,696.00
	2.0 UCSC7330-PX-K9 1 0.00 1,461.00
Estimate Total 3,696.00	Estimate Total 5,157.00



- You will now have the ability to view all SKUs in the same group on the Cart page and perform actions at the group level. On the Cart page, you can toggle between the default Cart view and a new “Group Info View” where the SKUs will be sorted by Group.

Remove Selected Lines									Cart View	Group Info View
<input type="checkbox"/>	Hardware, Software and Services	Lead Time ⓘ	Unit List Price (USD)	Qty	Unit Net Price (USD)	Discount (%)	Extended Net Price (USD)			
<input type="checkbox"/>	Default						51,769.00			
<input type="checkbox"/>	1.0 UCSC-C220-M4S	10 days	3,696.00	1	3,696.00	0.00	3,696.00			

2 Deals & Quotes

2.1 Commercial Invoice Indicative Value Now Available On Approved Quotes

To view Commercial Invoice values on your Quote, follow steps below

- Start with creating the Quote following the As-Is process
- A new **Ship To** option is made available while creating a Quote and will be systematically defaulted to the End Customer Country

Note: The Billing and Ship to details are required to determine the indicative CI Value on the Quote

Export Print Email Share Delete More

QUOTES OVERVIEW test2456RS Global Price List in US Dollars (USD)

DEAL ID 36750046	QUOTE NUMBER ⓘ 4716717138	QUOTE STATUS NOT SUBMITTED	EXPIRY DATE NA	SMART ACCOUNT ASSIGNMENT Assign Smart Account
---------------------	------------------------------	-------------------------------	-------------------	--

Deal Quote Review and Submit Order
Save and Continue >

Buy Method
-- Please Select --

Billing Address ⓘ *Required Field

Billing ID

Address

ENGLEWOOD,CO,US

Operating Unit

CISCO US OPERATING UNIT

Install Site * ⓘ

This address will be default for new items

UNITED STATES OR + Add a Full Install Site

Service Location * ⓘ

[End Customer location using SaaS subscription]

This address will be default for new items

UNITED STATES OR + Add a Full Service Location

Ship To * ⓘ

This address will be default for new items

UNITED STATES

Save and Continue >



3. **Ship To Country** can be changed for individual SKUs on your Quote.
4. To change **Ship To Country** for a SKU, Go to **Install/Service Location** tab and Select the SKU
5. Select the **Ship To Country** from the drop-down menu and Click **Save and Continue**

6. Proceed further in the quote creation process and Submit the Quote for Approval
7. Once the Quote is **Approved**, return to the Quote and Select **Customs Value** from the **View By** drop down

Note: The **Customs Value** option will only appear if the Quote is in **Approved** status

Hardware, Software and Services	Lead Time	Unit List Price (USD)	Qty	Extended List Price (USD)	Total Discounts	Amount (USD)
1.0 C1-WS3850-24S/K9 (VALID Fri 23-Feb-2018 04:04:20 PST) Cisco One Catalyst 3850 24 Port Fiber Switch	28 days	20,945.00	1	20,945.00	42.00	8,796.90
Core Category - Certification - Global Gold - USD					42.00	8,568.00



- The Customs Invoice Value will take approximately 15 minutes to show up after the Quote is approved and the same would be indicated via an informational message shown on the page. You will also see another informational message that the CI values populated in quote are indicative only and the Post Booking Commercial Values should be considered as final

You can filter the Quote to show **all items**, only items that **have** been converted to order status, or only items that **have not** been converted to order status: Show All Items Filter Quote

View By: Customs Value

Customs Invoice Value calculation is in progress. Estimated calculation time is 15 minutes or less. Quote with Commercial Invoice Values can be retrieved from CCW UI once CI Value Calculation process is completed

These items will be fulfilled by Cisco

Item ID	Hardware, Software and Services	Lead Time	Unit List Price (USD)	Qty	Extended List Price (USD)	Total Discounts		Credits	Extended Net Price (USD)	Extended Net Price CI Values (USD)
						%	Amount (USD)			
1.0	C1-WS3850-24S/K9 (VALID Fri 23-Feb-2018 04:04:20 PST) Cisco One Catalyst 3850 24 Port Fiber Switch	28 days	20,945.00	1	20,945.00	42.00	8,796.90	0.00	12,148.10	NA
Core Category - Certification - Global Gold - USD						42.00	8,568.00			

The Pro-Forma Commercial Invoice Values populated above are based on information provided at time of quoting and are subject to any changes made to final order. Post Booking Commercial Invoice Values are Final.

- A new column **Extended Net Price CI Value** will appear. Click on **View** to expand and see the associated values

These items will be fulfilled by Cisco

Item ID	Hardware, Software and Services	Lead Time	Unit List Price (USD)	Qty	Extended List Price (USD)	Total Discounts		Credits	Extended Net Price (USD)	Extended Net Price CI Values (USD)
						%	Amount (USD)			
1.0	C1-WS3850-24S/K9 (VALID Wed 14-Feb-2018 15:47:00 PST) Cisco One Catalyst 3850 24 Port Fiber Switch	28 days	33,349.20	1	33,349.20	40.68	13,566.24	0.00	19,782.96	View
Core Category - Certification - Global Gold - USD						42.00	8,568.00			

The Pro-Forma Commercial Invoice Values populated above are based on information provided at time of quoting and are subject to any changes made to final order. Post Booking Commercial Invoice Values are Final.

Item ID	Hardware, Software and Services	Lead Time	Unit List Price (USD)	Qty	Extended List Price (USD)	Total Discounts		Credits	Extended Net Price (USD)	Extended Net Price CI Values (USD)
						%	Amount (USD)			
1.0	C1-WS3850-24S/K9 (VALID Wed 14-Feb-2018 15:47:00 PST) Cisco One Catalyst 3850 24 Port Fiber Switch	28 days	20,400.00	1	20,400.00	42.00	8,568.00	0.00	11,832.00	16,675.00
Core Category - Certification - Global Gold - USD						42.00	8,568.00			
1.0.1	CON-SSSNT-38024SK9 SOLN SUPP 8X5XNBD Cisco One Catalyst 3850 24 Port Fiber Swit Duration: 12.00 Months	Not Applicable	2,612.50	1	2,612.50	32.00	836.00	0.00	1,776.50	NA
Service Multi National Quoting - USD						32.00	836.00			
1.1	C1-EGW-50-K9 Cisco ONE Energy Mgmt Perpetual Lic - 50 DO End Points	14 days	0.00	1	0.00	0.00	0.00	0.00	0.00	0.00
Market Category - Multinational Certified Partner - USD						20.00	0.00			
1.2	STACK-T1-50CM 50CM Type 1 Stacking Cable	Not Applicable	100.00	1	100.00	42.00	42.00	0.00	58.00	58.00
Core Category - Certification - Global Gold - USD						42.00	42.00			

Note: NA indicates the SKU is not eligible for CI calculation

[Provide Feedback on this Training Resource](#)





10. To download the Commercial Invoice related details into excel or pdf file type, Click on Export Quote and Select newly added **Extended Net Price-CI Value** option

The screenshot displays the Cisco Commerce interface for a quote named 'Test2456RSR'. The quote status is 'APPROVED'. The 'Export Records' dialog box is open, allowing the user to select the output format and content. The 'File Type' is set to 'PDF'. The 'Extended Net Price-CI Value' checkbox is checked. The background shows quote details for 'Test2456RSR' with a status of 'APPROVED'.

Export Records

Please Select the output of your quote.

Content Type:

- Quote Items

File Type

PDF

Orientation:

Portrait Landscape

Language:

English

Static Text:

Note:

Bill of Materials:

- Items with (please select all that apply)
 - Line Level Discounts
 - Quote Discounts Summary
 - Financial Summary
 - Rollup Price for Eligible Items
 - Extended Net Price-CI Value
- Financial Summary Only

Contact Details:

- Include Account Manager Details
- Include Channel Account Manager Details
- Partner Information

Logos & Signature:

- Include Cisco logo
- Include Partner logo
- Include Digital Signature

[CCW.QUOTE.BUTTON.CHANGE Estimate_issue.pngattached](#)

CCW.QUOTE.BUTTON.CHANGE

There is currently a digital signature file stored for you on server. To preview [Click here](#)

Cancel Export



a) PDF file export indicating the Commercial Invoice Value

Price Quotation										
Date :		20-Feb-2018								
Deal ID :		2674								
Quote ID :		471671								
Quote Name :		VEDGE-1000-AC Quote								
Quote Status :		Approved								
Date Approved :		11-Feb-2018								
Deal Expiration :		12-May-2018								
Bill to ID :		290								
End Customer :										Note
SAN JOSE CA US US										
Price List : Global Price List in US Dollars					Currency : USD					
Items :										
#	Hardware, Software and Services	Service Duration	Buy Method	Unit List Price	Quantity	Lead Time (in Days)	Extended List Price	Included Item	Extended Net Price-CI Value	
1.0	VEDGE-1000-AC VEdge-1000 AC router base chassis with 8x1GE fixed ports	-	Cisco	3294.50	100	0	329450.00	No	191,081.00	
1.1	NETWORK-PNP-LIC-O Network Plug-n-Play License for zero-touch device deployment	-	Cisco	0.00	100	0	0.00	Yes	0.00	
1.2	SDW-ENT-10M-1Y SD-WAN Enterprise License 10M 1Y Software	-	Cisco	880.00	100	-	1056000.00	No	-	
Initial Term : 12 Auto Renewal Term : 0 Requested Start Date : 11-Feb-2018 Billing Model : Prepaid Term End Date : 10-Feb-2019										
1.3	VEDGE-CAB-C13-NA Power cord C13/Type B - North America	-	Cisco	50.00	100	0	5000.00	No	2,900.00	
2.0	VEDGE-1000-AC VEdge-1000 AC router base chassis with 8x1GE fixed ports	-	Cisco	3294.50	100	-	329450.00	No	191,081.00	
2.1	NETWORK-PNP-LIC-O Network Plug-n-Play License for zero-touch device deployment	-	Cisco	0.00	100	0	0.00	Yes	0.00	
2.2	SDW-ENT-10M-1Y SD-WAN Enterprise License 10M 1Y Software	-	Cisco	880.00	100	-	1056000.00	No	-	
Initial Term : 12 Auto Renewal Term : 0 Requested Start Date : 11-Feb-2018 Billing Model : Prepaid Term End Date : 10-Feb-2019										
2.3	VEDGE-CAB-C13-NA Power cord C13/Type B - North America	-	Cisco	50.00	100	0	5000.00	No	2,900.00	
Total List Price									2,780,900.00	
Effective Discount * This value represents the overall discount for this transaction, which includes the applied discount as well as credits and adjustments. * CI value is an indicative value and might be different from customs value in Commercial invoice.										
This Price Quotation does not constitute an offer by Cisco to sell products, but is instead an invitation to issue a purchase order to Cisco until the Quotation Valid date specified in this Price Quotation. Such a purchase order will be subject to Cisco's standard procedures, terms, and conditions for the acceptance of purchase orders. This order may be subject to indirect tax (VAT, GST, sales tax or other indirect taxes), duty and freight charges even if not noted on this quote.										
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b) Commercial Invoice Value are also made available in the excel export

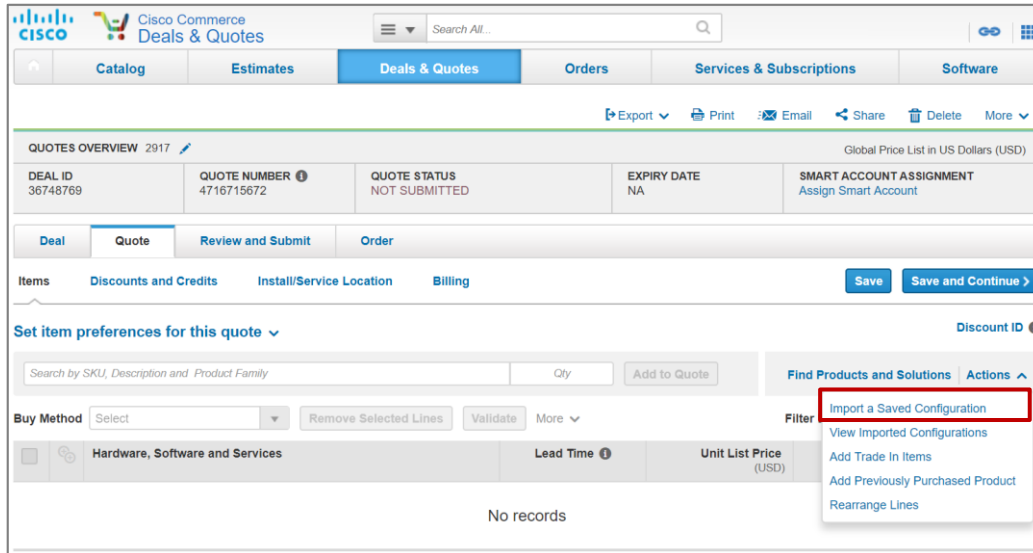
Price Quotation											
Date:		20-Feb-2018									
Deal ID:		267									
Quote ID:		4716712583									
Quote Name:		VEDGE-1000-AC Quote									
Quote Status:		Approved									
Date Approved:		11-Feb-2018									
Deal Expiration:		12-May-2018									
Bill to ID:		290									
End Customer:										Note	
SAN JOSE CA US US											
Price List: Global Price List in US Dollars					Currency: USD						
#	Part Number	Part Description	Service Duration	Buy Method	Unit List Price	Quantity	Lead Time (in Days)	Extended List Price	Included Item	Unit Net Price Before Credits	Extended Net Price-CI Value
1.0	VEDGE-1000-AC	VEdge-1000 AC router base chassis with 8x1GE fixed	-	Cisco	3,294.50	100	0	329,450.00	No	191,081.00	191,081.00
1.1	NETWORK-PNP-LIC-O	Network Plug-n-Play License for zero-touch device	-	Cisco	0	100	0	0	Yes	0.00	0.00
1.2	SDW-ENT-10M-1Y	SD-WAN Enterprise License 10M 1Y Software	-	Cisco	880	100	-	1,056,000.00	No	6124.8	NA
Initial Term : 12 Auto Renewal Term : 0 Requested Start Date : 11-Feb-2018 Billing Model : Prepaid Term End Date : 10-Feb-2019											
1.3	VEDGE-CAB-C13-NA	Power cord C13/Type B - North America	-	Cisco	50	100	0	5,000.00	No	290	2,900.00
2.0	VEDGE-1000-AC	VEdge-1000 AC router base chassis with 8x1GE fixed	-	Cisco	3,294.50	100	-	329,450.00	No	191,081.00	191,081.00
2.1	NETWORK-PNP-LIC-O	Network Plug-n-Play License for zero-touch device	-	Cisco	0	100	0	0	Yes	0.00	0.00
2.2	SDW-ENT-10M-1Y	SD-WAN Enterprise License 10M 1Y Software	-	Cisco	880	100	-	1,056,000.00	No	6124.8	NA
Initial Term : 12 Auto Renewal Term : 0 Requested Start Date : 11-Feb-2018 Billing Model : Prepaid Term End Date : 10-Feb-2019											
2.3	VEDGE-CAB-C13-NA	Power cord C13/Type B - North America	-	Cisco	50	100	0	5,000.00	No	290	2,900.00
Total List Price									2,780,900.00		
Note											
Effective Discount * This value represents the overall discount for this transaction, which includes the applied discount as well as credits and adjustments. *											
CI value is an indicative value and might be different from customs value in Commercial invoice.											
This Price Quotation does not constitute an offer by Cisco to sell products, but is instead an invitation to issue a purchase order to Cisco until the Quotation Valid date specified in this Price Quotation. Such a purchase order will be subject to Cisco's standard procedures, terms, and conditions for the acceptance of purchase orders. This order may be subject to indirect tax (VAT, GST, sales tax or other indirect taxes), duty and freight charges even if not noted on this quote.											



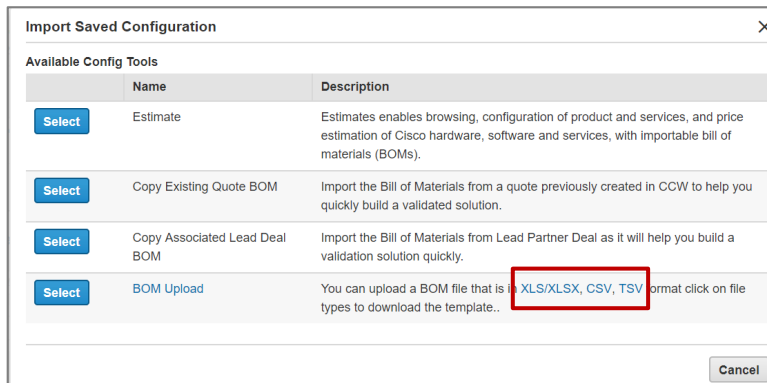
2.2 Support Excel Upload for Cisco ONE EA BOM Creation in CCW Quote

To make use of this feature, follow steps below

1. In the **Items** tab of Quote, Click on **Actions** and Choose **Import a Saved Configuration** to download the new BOM template, which you will use later to upload the configuration



2. Select the BOM Upload template file type (XLS/XLSX, CSV, TSV) to enter the configuration details



3. In the new excel template, additional attributes are added to support the XaaS Configurations
 - a. Initial Term(Months) – Enter the term of subscription in months, as applicable
 - b. Auto Renew Term(Months) - Enter the auto renewal term of the subscription in months, as applicable
 - c. Billing Model – Select the option available in the drop-down
 - d. Requested Start Date – Enter the subscription requested start date in mm/dd/yyyy format

	A	B	C	D	E	F	G	H
1	Part Number	Quantity	Duration (Mnths)	Initial Term(Months)	Auto Renew Term(Months)	Billing Model	Requested Start Date	
2								
3								
4								
5								
6								
7								
8								



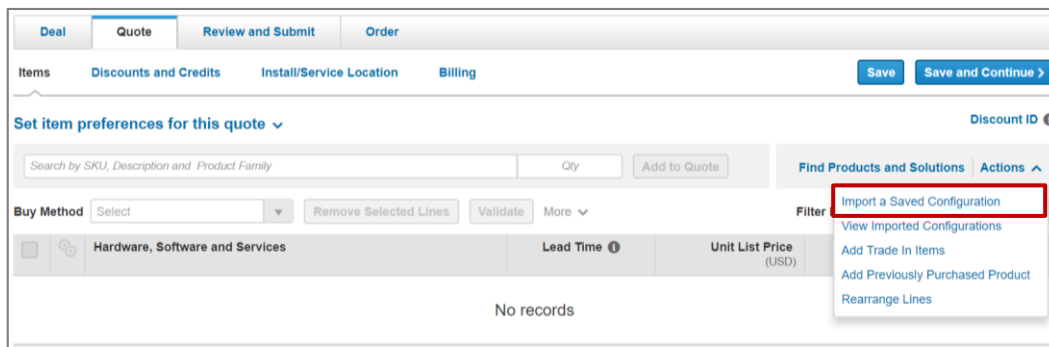
4. Enter the configuration details in the template and save the file

Please note the below when entering data into the excel file

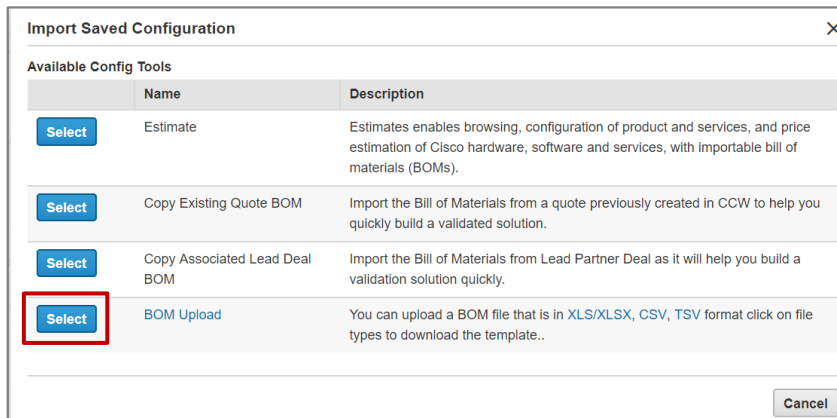
- A) All the minor line for each product should align after the Major line (including EA Bundle), if the minor line is not aligned one after other within ATO or MLB, we will not honor it
- B) If any of the values for XaaS SKUs are not provided in the excel file, we will default the values as per Cisco’s Offer Setup logic except for Service to country
- C) If a XaaS configuration, including XaaS MLBs (Multi Line Bundles) requires question/answer construct, those will not be supported by the excel upload capability

	A	B	C	D	E	F	G
1	Part Number	Quantity	Duration (Mnths)	Initial Term(Months)	Auto Renew Term(Months)	Billing Model	Requested Start Date
2	ELA2-M	1		36		0 Annual Billing	2/18/2018
3	E2-C1-P	1					
4	E2C1-AIR-F	1000					
5	E2C1-AIR-F-S	1000					
6							

5. Return to the CCW Quote **Items tab**, and Click **Import a Saved Configuration** to upload the filled BOM template



6. Click on **Select** to proceed with BOM upload





7. Click on **Choose File** to select the saved BOM template and use **Upload File** option to upload the BOM

QUOTES OVERVIEW 2917 [✎](#) Global Price List in US Dollars (USD)

DEAL ID 36748769	QUOTE NUMBER ⓘ 4716715672	QUOTE STATUS NOT SUBMITTED	EXPIRY DATE NA	SMART ACCOUNT ASSIGNMENT Assign Smart Account
---------------------	------------------------------	-------------------------------	-------------------	--

Deal Quote **Review and Submit** Order

⚠ Lines will be priced individually and added as separate lines if they cannot be added as configurations. This may take slightly longer because of the number of lines present in the file. [View estimated average wait times.](#)

Search
Only part number, quantity and duration are uploaded from Excel BOM files.

Select File:

[Choose File](#)

Import Lines as assembled configurations (unchecking this will import all your items as major lines). [click here](#) for information

Items Uploaded are part of the Solution Search a Solution ▾

Cancel Clear **Upload File**

8. The items in the excel file will be systematically imported to the Quote and show under the items tab

9. Any errors/warning will also be shown indicating the users to take suitable action

QUOTES OVERVIEW 2917 [✎](#) Global Price List in US Dollars (USD)

DEAL ID 36748769	QUOTE NUMBER ⓘ 4716715672	QUOTE STATUS NOT SUBMITTED	EXPIRY DATE NA	SMART ACCOUNT ASSIGNMENT Assign Smart Account
---------------------	------------------------------	-------------------------------	-------------------	--

Deal Quote **Review and Submit** Order

Items Discounts and Credits Install/Service Location Billing 9 [Save](#) [Save and Continue >](#)

⚠ The Quantity / Duration of one or more lines in the Excel BOM file is invalid so the system has defaulted the values to '1' for Quantity & '12' for Duration.

✔ BOM uploaded successfully. 4 total lines imported(4 Product 0 Service 0 Special line Line Type could not be determined for 0 lines.)

Set item preferences for this quote ▾ Discount ID ⓘ

Search by SKU, Description and Product Family Qty [Add to Quote](#) [Find Products and Solutions](#) [Actions ▾](#)

Buy Method 8 Filter By ▾

<input type="checkbox"/>	Hardware, Software and Services	Lead Time ⓘ	Unit List Price (USD)	Qty	Extended List Price (USD)
<input type="checkbox"/>	1.0 ELA2-M more Cisco ELA BUNDLE Smart Account Assign Now VALID as of Wed 14-Feb-2018 08:24:26 PST	0 days	0.00 MRC	<input type="text" value="1"/>	0.00
	Initial Term: 36Months Auto Renewal Term: 0Months Billing Model: Annual Billing Requested Start Date: 18-Feb-2018 Buy Method: <input type="text" value="Cisco"/> Edit Options Validate Add Note More Actions ▾				
	1.1 E2C1-P more CISCO ONE EA Perpetual		0.00	1	0.00
	1.1.1 E2C1-AIR-F more Cisco ONE ELA FND Perpetual - Wireless		238.00	1000 License	238,000.00
	1.1.2 E2C1-AIR-F-S more Cisco ONE ELA FND Perpetual - Wireless (>=2K qty tier) Sup		3.00	1000 License	108,000.00

View Items Per Page Results 1 of 1 << Previous 1 Next >>



3 Quote and Order

3.1 Track and Trace Shipments

We are improving the way Cisco Partners and customers choosing Cisco Routed freight can track product shipments in CCW. Shipment details will display information for the final leg (2.2) of delivery. Tracking details and date changes will display in the Shipping & Install tab. For verification of your Cisco Routed APAC – US shipments, you can follow the hyperlinked tracking number to visit the commercial carrier’s tracking information.

1.0 CTS-MX700D-2CAM-K9 Quantity 1 Cisco MX700, Dual 55, Dual Cam	Carton Details: Carton Dimensions And Weight	Commercial Invoice # 117580251 Tracking# 103534182/1 Proof of Delivery 12345678 Delivery Option Physical
---	--	---

- The customer estimated delivery date will update in CCW with incoming notifications based on ETA from carriers post shipment.

Ship Set Status Submitted		Delivery Options	
Shipping Service Options Express	Total Weight N/A	Carrier Cisco Carrier	Duty --
Shipping Cost N/A	Estimated Delivery Date	Requested Date 07-Feb-2018	
Actual Delivery Date --		Received By --	Routing Options Cisco Routed
Dist. Center Ship Date	Dist. Center Location	Final Delivery Location	--

- CCW will have the capability to provide access to the Proof of Customer delivery or Proof of Carrier handover documents.

1.0 BE6H-M4-K9= _Quantity 1 Cisco Business Edition 6000H Svr (M4), Export Restricted SW	Carton Details: Carton Dimensions And Weight	Commercial Invoice # 120967076 Tracking# 661444803915 Proof of Delivery POD Test ... Delivery Option Physical
---	--	--

- Customers choosing Self Routed freight will see Leg 2.2 Tracking/reference numbers in CCW to track their shipments in their carriers’ website.

1.0 BE6H-M4-K9= _Quantity 1 Cisco Business Edition 6000H Svr (M4), Export Restricted SW	Carton Details: Carton Dimensions And Weight	Commercial Invoice # 120967076 Tracking# 661444803915 Proof of Delivery POD Test ... Delivery Option Physical
---	--	--



- Delivery exceptions and alert notifications will display within CCW.

Ship Set Status Closed 1 Delivery Op

Shipping Service Options Standard	Total Weight 501 lbs.	Carrier [Redacted]	Duty Duty Unpaid
Shipping Cost USD \$1418.61	Estimated Delivery Date 03-Jan-2017	Requested Date 03-Jan-2017	
Actual Delivery Date 09-Jan-2017 <i>Weather Delay</i>	Carrier Account # -- b	Received By [Redacted]	Routing Options Cisco Routed
Dist. Center Ship Date 22-Dec-2016	Dist. Center Location [Redacted]	Final Delivery Location SAN FRANCISCOCAUnited States	

Ship From Location

- Notifications will keep you updated on shipment status. Here is a sample of ASN, tracking update, and estimate delivery messages. Note: If you are a B2B customer and have any trouble seeing messages, you can reach out to your Cisco B2B contact for setup assistance.

1.

ADVANCE SHIPMENT NOTIFICATION

Dear Subscriber,

Cisco is pleased to inform you that your order is "In transit to Gateway" (Leg 1 shipment from Logistics Center to destination country, but has not cleared customs) as of 06-Aug-17.

This was shipped via: Trans Expedite Logistics
 Service Level: BORDER

The tracking number(s) for this shipment are not available right now. Tracking number is available.

Note: Shipping carrier can change which may cause Ship method and Tracking information go to Cisco CCW View status tool.

Order Information

Purchase Order No. PO_81552723
 Online Order ID 81552723
 Order Entry Date 07-Aug-17

Shipping Information

Shipping Preference Cisco
 Shipping Service Level

SHIPMENT TRACKING UPDATE NOTIFICATION

Dear Subscriber,

Information regarding your shipment. Order and shipping details

Track this shipment is: [120098807](#)

Ship method and Tracking numbers to change. For the latest tool.

Sales Order No. [121775222](#)
 End Customer [Redacted]
 Ship Set 2
 Freight Terms
 Duty Attribute

ESTIMATE DELIVERY DATE CHANGE NOTICE

Dear Subscriber,

The estimated delivery date has changed for below items.
 New Estimated Delivery Date : 28-NOV-17

The reason for the delivery change: [Delivery_Exception_Reason]

Order Information

Purchase Order No. 568	Sales Order No. 105233168
Market Place # 81320824	End Customer [Redacted]
Consolidated Set ID 1	Order Entry Date 27-Nov-17

Line Information

Line	Product	Ship Set	Qty
1.0	CAB-ACI= AC Power Cord (Italy), C13, CEI 23-16, 2.5m	1	10



3.2 Enhancements to Smart Account Based Discount Capability for Cisco ONE EA Purchases

A. Co-Terming: The term based licenses or subscriptions purchased as part of the Cisco ONE EA deal (Net \$0 SW licenses) will be co-termed to your EA contract end date

Note: If a Subscription SKU minimum duration is more than the EA end date i.e. SKU duration is 36 months but the EA end date is in 30 months, then we will not consider the EA end date and will honor the SKU minimum duration of 36 months to co-term

See instructions below to use this feature on **Quotes**:

1. Follow the existing process of creating a quote
2. **Add** the SKU and **Select Options** to configure

RS2424 Global Price List in US Dollars (USD)

DEAL ID 36756599	QUOTE NUMBER ⓘ 4716725116	QUOTE STATUS NOT SUBMITTED	EXPIRY DATE NA	SMART ACCOUNT ASSIGNMENT Assign Smart Account
---------------------	------------------------------	-------------------------------	-------------------	--

Deal Quote Review and Submit Order

Items Discounts and Credits Install/Service Location Billing Save Save and Continue >

Product configuration is not valid. Select 'Edit/Select Options' to remove or correct the options.

The part was added successfully.

Set item preferences for this quote Discount ID ⓘ

Add to Quote Find Products and Solutions Actions

Buy Method Remove Selected Lines Validate More Filter By

<input type="checkbox"/>	Hardware, Software and Services	Lead Time ⓘ	Unit List Price (USD)	Qty	Extended List Price (USD)
<input type="checkbox"/>	1.0 C9300-48U-A more Catalyst 9300 48-port UPOE, Network Advantage INVALID as of Fri 23-Feb-2018 05:21:11 PST	14 days	10,510.00	<input type="text" value="1"/>	10,510.00

Buy Method Select Options Select Service Validate Add Note More Actions

View Items Per Page Results 1 of 1 << Previous Next >>



- The configuration will turn valid after the mandatory minor items are selected. In this configuration, we have **5 Year duration license/subscription** that are added as minor items

<input type="checkbox"/>	Hardware, Software and Services	Lead Time ⓘ	Unit List Price (USD)	Qty	Extended List Price (USD)
<input type="checkbox"/>	1.0 C9300-48U-A CP more Catalyst 9300 48-port UPOE, Network Advantage Smart Account Assign Now VALID as of Fri 23-Feb-2018 05:25:03 PST Buy Method Cisco Edit Options Edit/Remove Services Validate Add Note More Actions	14 days	10,510.00	1	10,510.00
	1.1 C1AA1TCAT93001 more Cisco ONE Advantage Add-On Term, C9300 1.1.1 C1AA1TCAT93001-5Y more C1 Advantage Add-On Term C9300 5Y - 25 ISE PLS, 25 SWATCH Duration: 60.00 Months	14 days	0.00	1	0.00
	1.2 C1-SWATCH-T IC more Cisco ONE StealthWatch License Term - 1 Flow License 1.2.1 C1-SWATCH-TRK-5Y more Cisco ONE Subscription SWATCH SKU 5Y Duration: 60.00 Months	21 days	0.00	25	0.00
	1.3 STACK-T1-50CM more 50CM Type 1 Stacking Cable 1.4 WSA-AMP-LIC more WSA Advanced Malware Protection License 1.4.1 WSA-AMP-5Y-S1 more Web Advanced Malware Protection 5YR Lic Key, 100-199 Users Duration: 60.00 Months	0 days	100.00	1	100.00
		0 days	0.00	100	0.00
		1 days	110.82	100	11,082.00

- Following the As-Is process, assign the **Smart Account** to the SKU
- After the SA is assigned, Click on **Save and Continue** to proceed further

Deal Quote **Review and Submit** Order

Items Discounts and Credits Install/Service Location Billing Save Save and Continue >

Set item preferences for this quote Discount ID ⓘ

Search by SKU, Description and Product Family Qty Add to Quote Find Products and Solutions Actions

Buy Method Select Remove Selected Lines Validate More Filter By All Items

<input type="checkbox"/>	Hardware, Software and Services	Lead Time ⓘ	Unit List Price (USD)	Qty	Extended List Price (USD)
<input type="checkbox"/>	1.0 C9300-48U-A CP more Catalyst 9300 48-port UPOE, Network Advantage Smart Account elagsxdnatest1354212121112121711212.com [Customer] Assign Now VALID as of Fri 23-Feb-2018 09:49:16 PST Buy Method Cisco Edit Options Edit/Remove Services Validate Add Note More Actions	14 days	10,510.00	1	10,510.00



- An error message will show up, indicating EA eligible subscription term to be adjusted. Click on **Edit/Remove Services** to proceed further

The screenshot shows the 'Quote' tab in the Cisco Commerce interface. At the top, there are tabs for 'Deal', 'Quote', 'Review and Submit', and 'Order'. Below these are sections for 'Items', 'Discounts and Credits', 'Install/Service Location', and 'Billing'. A red box highlights an error message: "We have identified Enterprise Agreement eligible line items. Please click on 'Select/Edit Service/Subscription to align the Subscription term.'" Below the error message is a search bar and a table of items. The table has columns for 'Buy Method', 'Hardware, Software and Services', 'Lead Time', 'Unit List Price (USD)', 'Qty', and 'Extended List Price (USD)'. One item is listed: 'C9300-48U-A Catalyst 9300 48-port UPOE, Network Advantage'. Below the item, there is a 'Smart Account' section and an error message: "INVALID as of Fri 23-Feb-2018 09:49:16 PST". At the bottom of the item row, there is a button labeled 'Edit/Remove Services' which is highlighted with a red box.

- On the **Edit Services & Subscriptions** page, you will see an informational message indicating the Subscriptions SKU/s changes

The screenshot shows the 'EDIT SERVICES/SUBSCRIPTIONS' page for 'C9300-48U-A'. At the top, there are tabs for 'Service', 'Subscription', 'EA Summary', and 'Non Serviceable Products'. Below the tabs is a message: "The Software Subscription SKU has been changed based on the updated quantity and/or duration (CS322)". Below the message is a 'Subscription Options' section with a 'Filter By' dropdown set to 'Editable Subscriptions'. There is a 'License Count' field showing '1 to 1' and an 'Update' button. Below this is a table with columns: 'Subscription SKU', 'Product SKU', 'Qty', 'Unit List Price USD', and 'Total List Price USD'. The table contains three rows of subscription options, each with a 'Duration' of 60 Months, 'License Band' of 1-999999 Users, and 'Term' of 5YR. The first row is 'C1-ISE-BASE-TRK-5Y' with a quantity of 25 and a total list price of 0.00. The second row is 'C1-ISE-PLS-TRK-5Y' with a quantity of 25 and a total list price of 0.00. The third row is 'C1-ISE-BASE-TRK-5Y' with a quantity of 25 and a total list price of 0.00. Each row has an 'Edit Subscription' button and a 'Remove Subscription' button.



8. Click on the newly added **EA Summary** tab to see the subscription changes that were systematically made based on your EA
 - a. The subscriptions SKUs present on your configuration are now changed from **5Year** term to **3Year term** and stamped with the **Start and End Date**
 - b. Click on **Done** to return, after reviewing the changes

EDIT SERVICES/SUBSCRIPTIONS C9300-48U-A Global Price List (USD)

Service Subscription **EA Summary** Non Serviceable Products

Subscriptions Covered under Enterprise Agreement

Subscription SKU	Product SKU	Qty	Unit List Price USD	Total List Price USD
EMBEDDED SUPPORT (9 Items) SSTC (SUBSCRIPTION-CONTENT)				
GROUP DESCRIPTION SUMMARY				
Start Date 24-Apr-2018 End Date 23-Apr-2021 Duration 36.00 Months License Band 1-999999 Users				
C1A1TCAT93002-3Y +		1	4,640.00	4,640.00
SUBSCRIPTION SKU	C1A1TCAT93002	1		
C1 Advantage Term C9300 48P 3Y - DNA, 25 ISE PLS, 25 S...	PRODUCT SKU Cisco ONE Advantage Term, C9300 48-port			
Start Date 24-Apr-2018 End Date 23-Apr-2021 Duration 36.00 Months License Band 1-999999 Users				
C1AA1TCAT93001-3Y +		1	850.00	850.00
SUBSCRIPTION SKU	C1AA1TCAT93001	1		
C1 Advantage Add-On Term C9300 3Y - 25 ISE PLS, 25 SW...	PRODUCT SKU Cisco ONE Advantage Add-On Term, C9300			
WSA AMP LIC (1 Item) WAMP (SUBSCRIPTION-CONTENT)				
GROUP DESCRIPTION SUMMARY				
Start Date 24-Feb-2018 End Date 23-Feb-2021 Duration 36.00 Months License Band 100-199 Users				
WSA-AMP-3Y-S1 +		100	70.00	7,000.00
SUBSCRIPTION SKU	WSA-AMP-LIC	100		
Web Advanced Malware Protection 3YR Lic Key, 100-199 Us...	PRODUCT SKU WSA Advanced Malware Protection License			

Configuration Summary All prices shown in USD

Services	0.00
Subscription	12,490.00

Cancel **Done**



9. The Item Configuration will turn **Valid** and the changes made to the subscription can be seen at line level

	Hardware, Software and Services	Lead Time ⓘ	Unit List Price (USD)	Qty	Extended List Price (USD)
<input type="checkbox"/>	1.0 CS300-48U-A CP more Catalyst 9300 48-port UPOE, Network Advantage Smart Account elagsxdnatest1354212121112121711212.com [Customer] ✎ 📄 VALID as of Fri 23-Feb-2018 05:48:53 PST	14 days	10,510.00	<input type="text" value="1"/>	10,510.00
Buy Method <input type="text" value="Cisco"/> Edit Options Edit/Remove Services Validate Add Note More Actions					
<input type="checkbox"/>	1.1 C1AA1TCAT93001 more Cisco ONE Advantage Add-On Term, C9300	14 days	0.00	1	0.00
<input type="checkbox"/>	1.1.1 C1AA1TCAT93001-3Y more C1 Advantage Add-On Term C9300 3Y - 25 ISE PLS, 25 SWATCH Start Date: 24-Apr-2018 End Date: 23-Apr-2021	60 days	850.00	1	850.00
<input type="checkbox"/>	1.2 C1-SWATCH-T TC more Cisco ONE StealthWatch License Term - 1 Flow License	21 days	0.00	25	0.00
<input type="checkbox"/>	1.2.1 C1-SWATCH-TRK-5Y more Cisco ONE Subscription SWATCH SKU 5Y Duration: 60.00 Months	60 days	0.00	25	0.00
<input type="checkbox"/>	1.3 STACK-T1-50CM more 50CM Type 1 Stacking Cable	0 days	100.00	1	100.00
<input type="checkbox"/>	1.4 WSA-AMP-LIC more WSA Advanced Malware Protection License	0 days	0.00	100	0.00
<input type="checkbox"/>	1.4.1 WSA-AMP-3Y-S1 more Web Advanced Malware Protection 3YR Lic Key, 100-199 Users Start Date: 24-Feb-2018 End Date: 23-Feb-2021	1 days	70.00	100	7,000.00

10. After reviewing the duration changes made to the items, proceed further with the As-Is flow to submit your quote.

B. Eliminate Duplicate SWSS Entitlement: Systematic validation in CCW will now automatically drop the SWSS services from your configuration, if you already have a SWSS contract as part of your EA to avoid duplicate entitlement

See instructions below to use this feature on **Quotes**:

- Following the As-Is process, Add and Configure an item with a Software Support Service (SWSS) to your Quote



Deal Quote Review and Submit Order

Items Discounts and Credits Install/Service Location Billing Save Save and Continue >

Set item preferences for this quote v Discount ID ⓘ

Search by SKU, Description and Product Family Qty Add to Quote Find Products and Solutions Actions v

Buy Method Select Remove Selected Lines Validate More v Filter By All Items

	Hardware, Software and Services	Lead Time ⓘ	Unit List Price (USD)	Qty	Extended List Price (USD)
<input type="checkbox"/>	1.0 C1-WS3850-24S/K9 CP more ⓘ Cisco One Catalyst 3850 24 Port Fiber Switch Smart Account Assign Now VALID as of Mon 26-Feb-2018 06:36:48 PST	28 days	20,400.00	1	20,400.00
	Buy Method Cisco Edit Options Edit/Remove Services Validate Add Note Detach services More Actions v				
	1.0.1 CON-SNT-38024SK9 SNTC-8X5XNBD C1 Cat 3850 24 Port Fiber Switch Service Start Date Service End Date Duration 12.00 Months	0 days	1,260.00	1	1,260.00
	1.1 C1F1VCAT38504-03 IC more ⓘ Tracker PID v03 Fnd Perpetual CAT38504 - no delivery	14 days	0.00	1	0.00
	1.2 PWR-C1-350WAC IC more ⓘ 350W AC Config 1 Power Supply	0 days	0.00	1	0.00
	1.3 C1-EGW-50-K9 IC more ⓘ Cisco ONE Energy Mgmt Perpetual Lic - 50 DO End Points	14 days	0.00	1	0.00
	1.4 C1-LC-150-1Y IC more ⓘ Cisco ONE StealthWatch 150 FPS Lic 1 YR	21 days	0.00	1	0.00
	1.5 CAB-SPWR-30CM more ⓘ Catalyst Stack Power Cable 30 CM	0 days	95.00	1	95.00
	1.6 S3850UK9-163 IC more ⓘ UNIVERSAL	14 days	0.00	1	0.00
	1.7 C1FPCAT38504K9 more ⓘ Cisco One Foundation Perpetual Catalyst 3850 24-port Fiber	14 days	350.00	1	350.00
	1.7.0.1 CON-ECMU-C1FC3854 SWSS UPGRADES C1 FND Perpetual Cat3850 24-port Fiber Service Start Date Service End Date Duration 12.00 Months	0 days	30.00	1	30.00

2. Assign Smart Account and Click Save and Continue

Deal Quote Review and Submit Order

Items Discounts and Credits Install/Service Location Billing Save Save and Continue >

Set item preferences for this quote v Discount ID ⓘ

Search by SKU, Description and Product Family Qty Add to Quote Find Products and Solutions Actions v

Buy Method Select Remove Selected Lines Validate More v Filter By All Items

	Hardware, Software and Services	Lead Time ⓘ	Unit List Price (USD)	Qty	Extended List Price (USD)
<input type="checkbox"/>	1.0 C1-WS3850-24S/K9 CP more ⓘ Cisco One Catalyst 3850 24 Port Fiber Switch Smart Account [Customer] .com VALID as of Mon 26-Feb-2018 06:36:48 PST	28 days	22,235.00	1	22,235.00
	Buy Method Cisco Edit Options Edit/Remove Services Validate Add Note Detach services More Actions v				

[Provide Feedback on this Training Resource](#)





- An error message will show up and indicate EA eligible items requiring removal of Software Support Service. Click on **Edit/Remove Services** to proceed further

The screenshot shows the 'Review and Submit' tab of a quote. A red-bordered warning message at the top states: "We have identified Enterprise Agreement eligible line items. Please click on 'Select/Edit Service/Subscription to remove the Software support service lines.'" Below this, the 'Set item preferences for this quote' section is visible. A table lists items, with the first item being a Cisco One Catalyst 3850 24 Port Fiber Switch. The 'Edit/Remove Services' button for this item is highlighted with a red box.

- On the **Edit Services & Subscriptions** page, you will see a warning message indicating the de-selection of the Software Support Service

The screenshot shows the 'EDIT SERVICES/SUBSCRIPTIONS' page for the item C1-WS3850-24S/K9. A red-bordered warning message at the top states: "Software Services selected that are already covered under Enterprise Agreement Contract have been deselected. (CS685)". Below this, the 'Service Options' section is visible. It includes a search bar, a note about compatible services, and radio buttons for 'Duration', 'Delay service start to', and 'Co-Term service to'. The 'Duration' option is selected. A table below shows the service details for 'SMART NET TOTAL CARE' and 'CON-SNT-38024SK9'.

Service SKU	Product SKU	Unit List Price (USD)	Qty	Total List Price (USD)
CON-SNT-38024SK9	C1-WS3850-24S/K9	1,260.00	1	1,260.00



- Click on the newly added **EA Summary** tab to view the details of the product that has services covered as part of your EA
- Click on **Done** to return, after reviewing the changes

EDIT SERVICES/SUBSCRIPTIONS C1-WS3850-24S/K9 Global Price List (USD)

Service **EA Summary** Non Serviceable Products

Services Covered under Enterprise Agreement

Product SKU	Qty
C1FPCAT38504K9 Cisco One Foundation Perpetual Catalyst 3850 24-port Fi...	1

Configuration Summary All prices shown in USD

Services 1,200.00

Cancel **Done**

7. The Software Support Service (ECMU) will be systematically dropped from the configuration

	Hardware, Software and Services	Lead Time	Unit List Price (USD)	Qty	Extended List Price (USD)
<input type="checkbox"/>	1.0 C1-WS3850-24S/K9 more Cisco One Catalyst 3850 24 Port Fiber Switch Smart Account [Customer] .com VALID as of Mon 26-Feb-2018 07:04:13 PST Buy Method Cisco Edit Options Edit/Remove Services Validate Add Note Detach services More Actions	28 days	20,400.00	1	20,400.00
<input type="checkbox"/>	1.0.1 CON-SMT-38024SK9 SNTC-8XSXNBD C1 Cat 3850 24 Port Fiber Switch Service Start Date Service End Date Duration 12.00 Months	0 days	1,260.00	1	1,260.00
<input type="checkbox"/>	1.1 C1F1VCA38504.03 more Tracker PID v03 Fnd Perpetual CAT38504 - no delivery	14 days	0.00	1	0.00
<input type="checkbox"/>	1.2 PWR-C1-350WAC more 350W AC Config 1 Power Supply	0 days	0.00	1	0.00
<input type="checkbox"/>	1.3 C1-EGW-50-K9 more Cisco ONE Energy Mgmt Perpetual Lic - 50 DO End Points	14 days	0.00	1	0.00
<input type="checkbox"/>	1.4 C1-LC-150-1Y more Cisco ONE StealthWatch 150 FPS Lic 1 YR	21 days	0.00	1	0.00
<input type="checkbox"/>	1.5 CAB-SPWR-30CM more Catalyst Stack Power Cable 30 CM	0 days	95.00	1	95.00
<input type="checkbox"/>	1.6 S3850UK9-163 more UNIVERSAL	14 days	0.00	1	0.00
<input type="checkbox"/>	1.7 C1FPCAT38504K9 more Cisco One Foundation Perpetual Catalyst 3850 24-port Fiber	14 days	350.00	1	350.00
<input type="checkbox"/>	1.8 CAB-TA-NA more North America AC Type A Power Cable	0 days	0.00	1	0.00
<input type="checkbox"/>	1.9 DNA-VOUCHER more Tracker Eligibility SKU for DNA Offers	14 days	0.00	1	0.00
<input type="checkbox"/>	1.10 C1-PLFAS-2K3K-K9 more Cisco ONE FI Device License for LF & AS for Cat 2k, 3k	21 days	0.00	1	0.00
<input type="checkbox"/>	1.11 C1-ISE-BASE-24P more Cisco ONE Identity Services Engine 50 EndPoint Base Lic	14 days	0.00	1	0.00
<input type="checkbox"/>	1.12 STACK-T1-50CM more 50CM Type 1 Stacking Cable	0 days	100.00	1	100.00



Order

To make use of the **Co-Terming** and **Eliminate Duplicate SWSS Entitlement** feature on Orders, see instructions below:

Co-Terming - Orders

1. Follow the existing steps as available under Quotes section to **Configure** a SKU and Assign Smart Account
2. After the **Smart Account** is added, Click on **Save and Continue**
3. Configuration will turn **Invalid** and the errors for each SKUs will be shown at line level
 - a. To fix the error, Click on **Change Service/Subscription** and follow **Steps 7 to 9** as indicated under **Co-Terming** section of Quote

The screenshot displays the 'Items' tab of an order configuration page. At the top, there are navigation tabs: 'Items', 'Discounts', 'Shipping and Install', 'Billing', and 'Review and Submit'. Below these are buttons for 'Check Local Validations', 'Save', and 'Save and Continue'. A red warning banner states: 'To identify errors, you can use the Filter options available on this page.' A search bar is present with the text 'Search by Sku, Description and Product Family'. Below the search bar are buttons for 'Remove from Order', 'Validate', 'Edit Services', and 'More'. A 'Filter By' dropdown is set to 'Show All Items'. The main table lists items with columns for 'P.O. Line Reference', 'Lead Time', 'Unit List Price (USD)', 'Qty', and 'Ext. List Price (USD)'. The first item is '1.0 C9300-48U-A CP' with a lead time of 14 days and a price of 10,510.00. Below it, a red warning icon indicates an error: 'Invalid as of 26-Feb-2018 07:35 P'. A red box highlights the 'Change Service/Subscription' button in the 'Edit options' row. Another red box highlights an error message: 'CS675: Selected subscription is not aligned to Enterprise Agreement Contract. Please revise your selection.' Below this, there are two more items: '1.0.1 CON-SNT-C93004UA' and '1.1.0.1 WSA-AMP-5Y-S1'. At the bottom, there are fields for 'Subscription Start Delay', 'Duration', and 'Target Contract Number'.



Eliminate Duplicate SWSS Entitlement – Orders

1. Follow the existing steps as available under Quotes section to **Configure** a SKU and Assign a **Smart Account**
2. After the **Smart Account** is assigned, Click on **Save and Continue**
3. Configuration will turn **Invalid** and the errors for each SKUs will show at line level
 - a. To fix the error, Click on **Change Service/Subsription** and follow **Steps 4 to 7** as indicated under **Eliminate Duplicate SWSS Entitlement** section of Quote

Remove from Order		Validate	Edit Services	More	Filter By	Items with EA Eligibility error
P.O. Line Reference	Lead Time	Unit List Price (USD)	Qty	Ext. List Price (USD)		
2.0	C1-WS3850-24S/K9 EP Cisco One Catalyst 3850 24 Port Fiber Switch more	28 days	20,400.00	1	20,400.00	
SMART ACCOUNT [redacted] com [Customer A account] ECCN 5A002.A.1 Invalid as of 26-Feb-2018 07:35 PST 3a						
Edit options: Change Service/Subsription Validate Add Note More Actions						
2.0.1	CON-SNT-38024SK9 SNTC-8X5XNBD C1 Cat 3850 24 Port Fiber Switch more	Not Applicable	1260.0	1	1,260.00	
Service Start Delay: 1 day(s) after Ship Date Duration: 12 Months Target Contract Number: System Generated						
2.1	S3850UK9-163 EP UNIVERSAL more	14 days	0.0	1	0.00	
ECCN 5D002.C.1						
2.2	CAB-TA-NA North America AC Type A Power Cable more	Not Applicable	0.0	1	0.00	
ECCN EAR99						
2.3	STACK-T1-50CM 50CM Type 1 Stacking Cable more	Not Applicable	100.0	1	100.00	
ECCN EAR99						
2.4	CAB-SPWR-30CM Catalyst Stack Power Cable 30 CM more	Not Applicable	95.0	1	95.00	
ECCN EAR99						
2.5	PWR-C1-350WAC EP 350W AC Config 1 Power Supply more	Not Applicable	0.0	1	0.00	
ECCN EAR99						
2.6	PWR-C1-BLANK EP Config 1 Power Supply Blank more	Not Applicable	0.0	1	0.00	
ECCN EAR99						
2.7	C3850-NM-BLANK EP Cisco Catalyst 3850 Network Module Blank more	14 days	0.0	1	0.00	
ECCN 5A991						
2.8	DNA-VOUCHER EP Cisco Catalyst 3850 DNA License more	14 days	0.0	1	0.00	
CS676: The Software Service attached is duplicate due to existing Enterprise agreement. Please deselect service. 3						
2.1	Cisco One Foundation Perpetual Catalyst 3850 24-port Fiber more Single License Key ECCN 5D002.C.1	14 days	350.0	1	350.00	
2.9.0.1	CON-ECMU-C1FC3854 SWSS UPGRADES C1 FND Perpetual Cat3850 24-port Fiber more	Not Applicable	30.0	1	30.00	
Service Start Delay: 1 day(s) after Ship Date Duration: 12 Months Target Contract Number: System Generated						

3.3 Flexible Service Start Delay (FSSD) for Subscription and Services

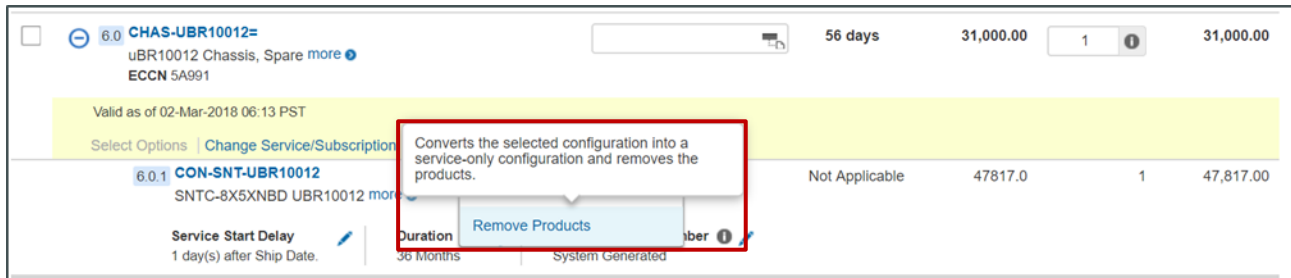
You can now select Flexible Service Start Delay (FSSD) for services at the time of product purchase in CCW. FSSD enables the service activation date to be delayed by a maximum of 60 days from the product ship date, aligning the service delivery with service need. When using FSSD in CCW to delay service activation, the invoice for the service will not be generated until the service activation date. You will be able to specify and select the Flexible Service Start Delay (FSSD) for T&C subscriptions when ordering along with a HW ATO. Different FSSDs can be selected between eligible subscriptions and Services with in the same order. For more information on how to select and apply FSSDs in the order, please refer to our [FSSD Job Aid](#)



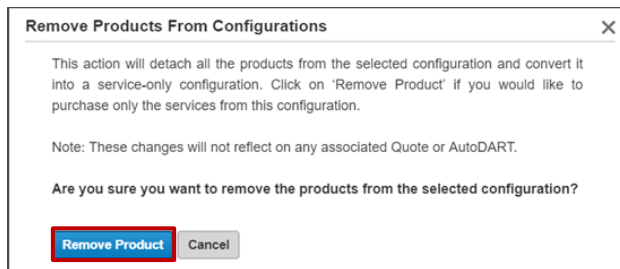
3.4 Enhancements for Remove Product and Serial Number Entry for Follow on Service Order

Distributors can use a Remove Product capability on an imported configuration that contains both hardware and attached services.

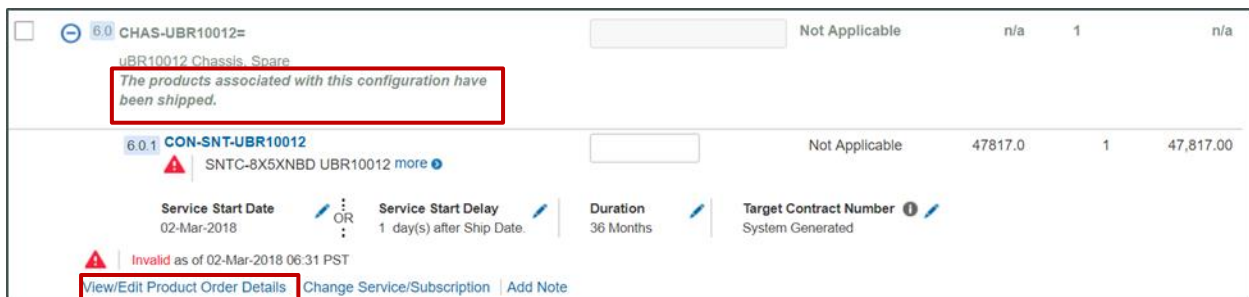
1. On the imported product line item under the More Actions pull down menu, the **Remove Product** option can be used when they already have hardware on hand and just want to purchase the services. This action removes the hardware parts from the configuration and converts it into a service-only configuration.



2. A pop-up will appear informing you that this action will detach all products from the selected configuration; converting it into a service-only configuration. Select **Remove Product** to confirm.



3. Using the **View/Edit Product Order** details link available on this configuration, you have the option to specify the exact serial numbers that you want covered by this new service. You also have the option to fetch Serial Numbers submitted in the POS (Point Of Sale).





4. You'll now be able to enter you're the serial numbers you want covered by this new service. Please note, that to enter multiple serial numbers, you'll want to ensure you separate them by either a comma, or allow dedicate a separate line to each serial number.
5. You'll also see previously entered serial numbers

Serial Numbers

Multiple Serial Numbers can be entered by separating each with a comma or newline.
A unique serial number is required for each product.

Example :932550, 408068, 929400

SKU:CISCO1921DCIK9 Qty: 1

Previously entered serial numbers

- FGL2141911N

Invalid Serial Numbers

Save Close