Clear Spot™

4G+ Personal HotSpot

quick start guide

CLEAR®

Welcome!

Thanks for choosing CLEAR. Follow the simple steps in this Quick Start Guide and you'll be online in minutes!

Manage Your Account.

At Clear.com, you have 24/7 access to your account including billing and payments, plans and services, support tips, CLEAR.net email and much more. Sign in at Clear.com today!

We're Here for You.

Our customer care team is available 24/7.

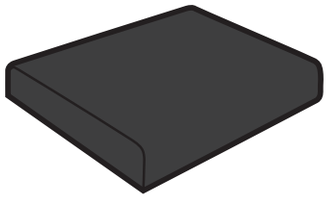
- Chat: www.clear.com (24/7)
- Call: 877.956.4056 (9am-10pm)

Again, thank you for choosing CLEAR. We look forward to providing you with super fast mobile internet™ so you can stay connected to your life online.

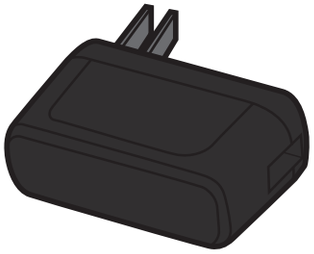
All the best,
Your CLEAR Team

Items in the Box

Clear Spot



Battery

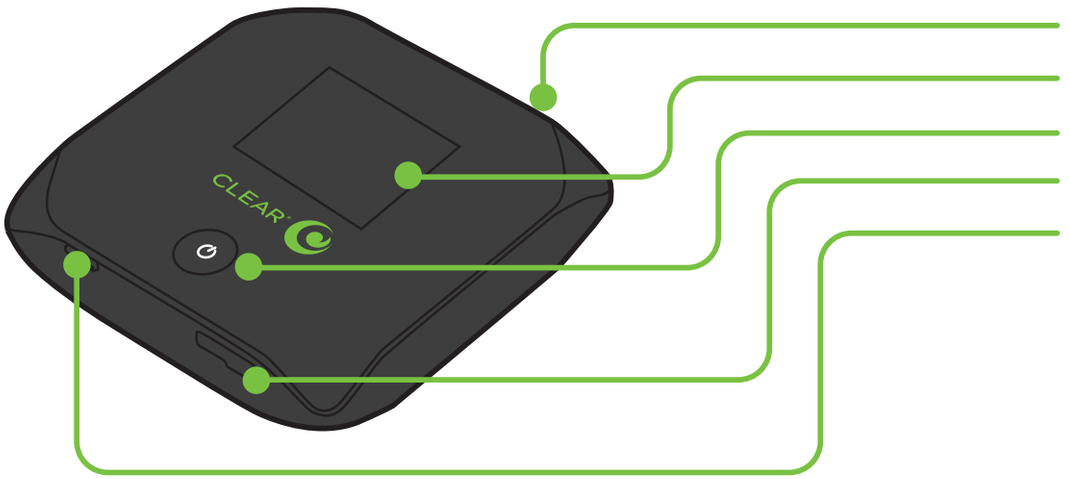


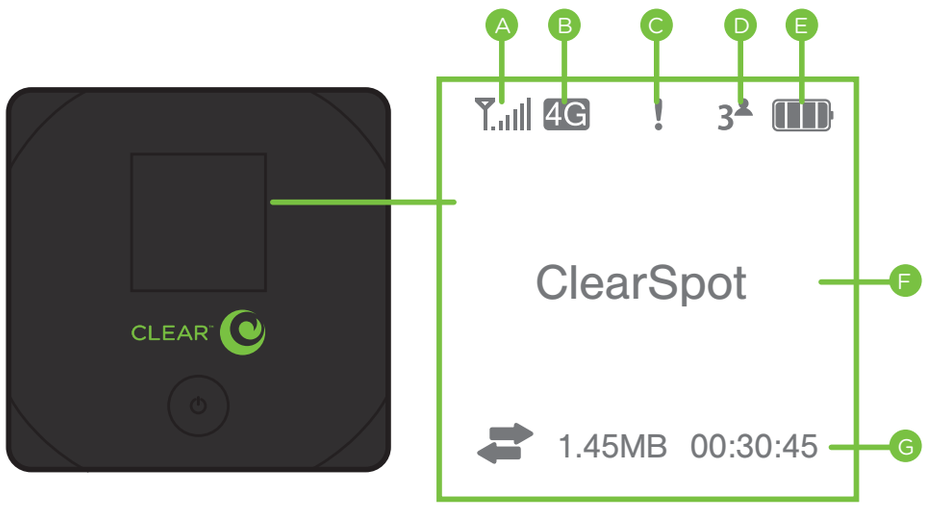
Wall Charger

USB cable

Important additional information, including Terms of Service and manufacturer's warranty, is available in electronic form from the Clear Spot 4G+ device's online help menu via your web browser.

Clear Spot
Series S





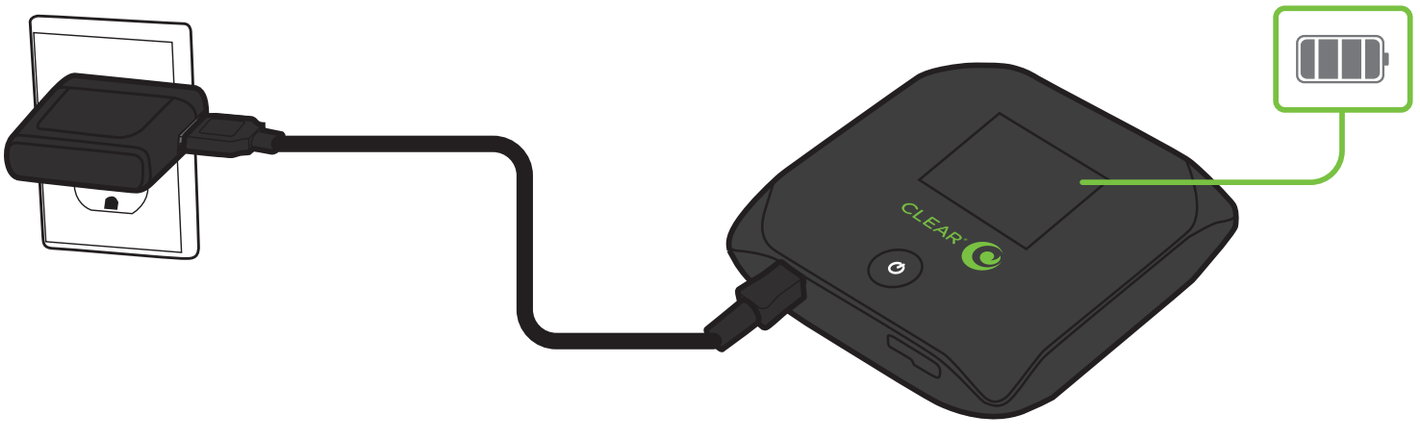
- A Signal Strength
- B 3G/4G Status
- C Alerts
- D Number of Connected Users
- E Battery Status
- F Device Name & Message Area
- G Amount of Data Transferred & Connection Duration

Connect Power

1. Insert the battery into the Clear Spot by sliding open the bottom cover. Make sure the metal contacts on the battery and Clear Spot align.

2. Plug the Micro-USB cable into the device and connect the other end to the wall charger.

3. Charge the battery completely (charge for at least 3 hours or until the battery status indicator is full).



4. After your Clear Spot is completely charged, turn on the Clear Spot by pressing and holding the Power button for 2-3 seconds. The device will automatically activate when a 4G network is acquired. When activation is successful, the LCD will briefly display "Activation complete" before trying to establish a network connection.

Connect to Clear Spot via Wi-Fi from your Computer

Once activated, your Clear Spot 4G+ Personal HotSpot will display its device name and password on its built-in LCD display. You can now connect to the Clear Spot from your Wi-Fi-enabled devices by following these steps:

1. With your computer's Wi-Fi turned on, view the list of available wireless (Wi-Fi) networks.

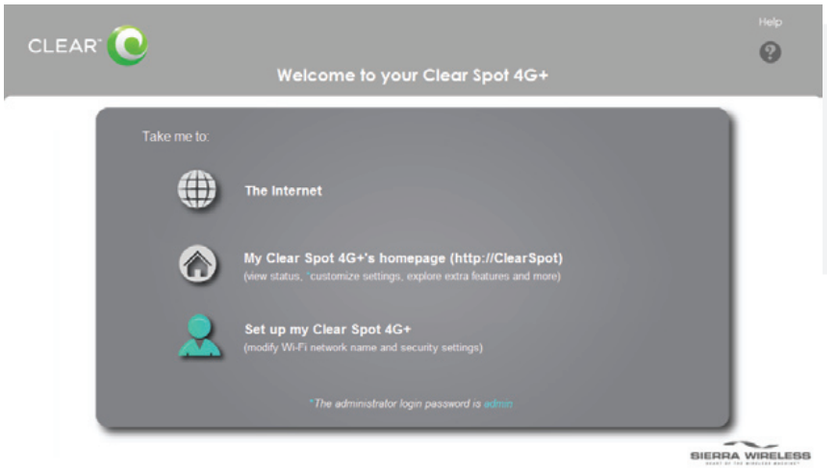
2. Select from this list the name displayed on your Clear Spot LCD display and click "Connect."

3. When prompted enter the password shown on your Clear Spot LCD display. Press the power button briefly if the display has turned off.

4. Once your computer is successfully connected to your Clear Spot via Wi-Fi, launch your computer's web browser. You will see the Clear Spot setup page.

Keep or Change Default Settings

The following page will be displayed when you first open your web browser.



Click "The Internet" to access the internet using your Clear Spot device without changing any settings.

or

Click "My Clear Spot 4G+'s Home Page" to see detailed information on your Clear Spot device and connection status.

or

Click "Set up my Clear Spot 4G+" to quickly customize your basic device and network settings before continuing.

Congratulations, you are now ready to connect to CLEAR service!

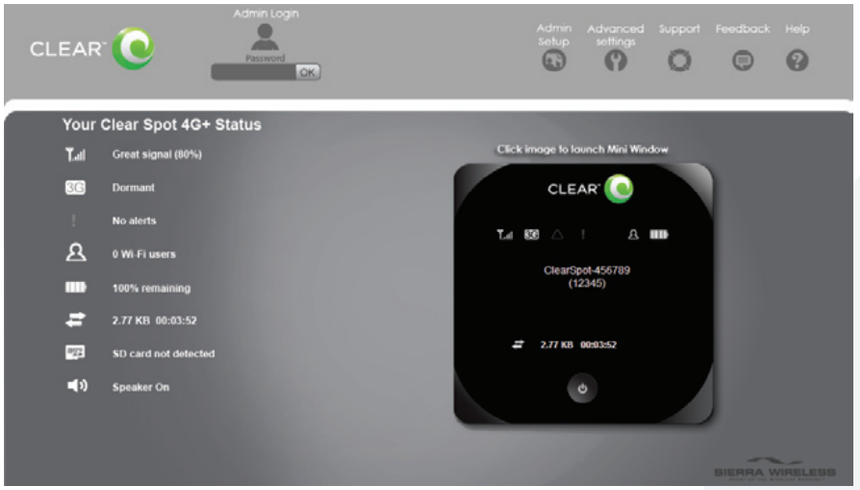
NOTE: Your 4G service is available immediately upon 4G activation. Your 3G service is typically available within a few minutes of 4G activation, but in rare cases it can take up to 2 hours before 3G service becomes available.

You will automatically be connected to 4G when available, and your connection switches to 3G when traveling outside the 4G coverage.
At any time you can see which network you are connected to by checking the Clear Spot LCD display.

For more information on your Clear Spot 4G+ Personal HotSpot features and settings, click “Help” on the Clear Spot device home page or visit clear.com

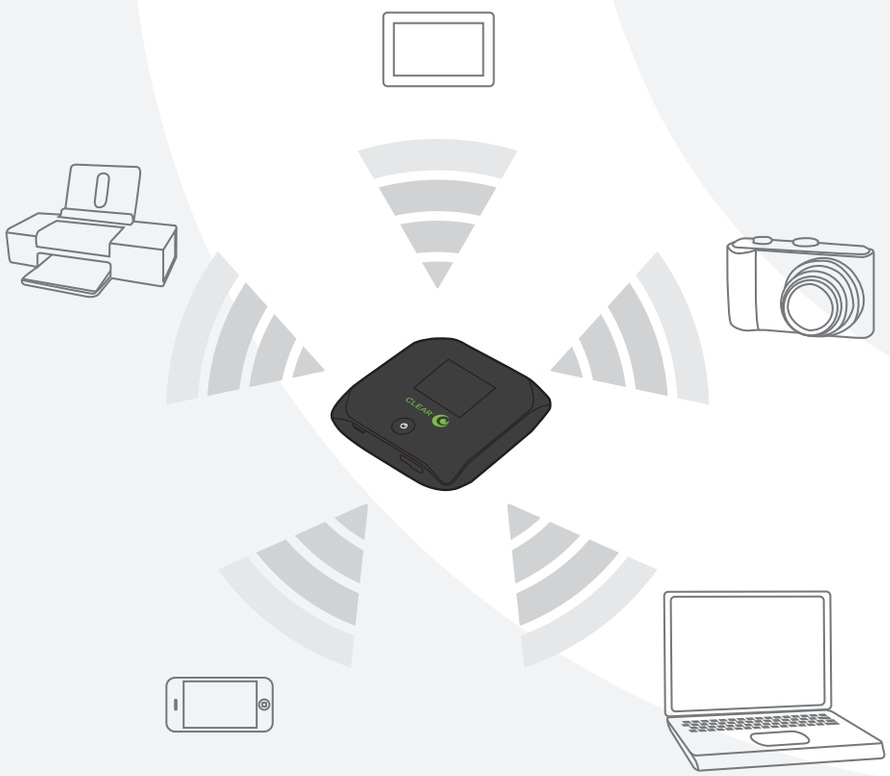
Manage your Clear Spot

Use the Clear Spot Home Page to view the status of your connection and device, and change its settings at any time. To display your Clear Spot Home Page, type your Clear Spot Wi-Fi network name into the address bar of your web browser while connected to the Clear Spot device via WiFi. If you changed the Clear Spot Wi-Fi network name (SSID), use that name. If you have forgotten your network name, briefly press the Power button on the Clear Spot device to display it on the LCD screen.



Share your Internet Connection

Share your Internet connection with others by providing them your Clear Spot Wi-Fi network name and password. Share files among connected devices by storing them on a MicroSD memory card inserted in the Clear Spot. For more information on these and other features of your Clear Spot, click "Help" on the Clear Spot Home Page.



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