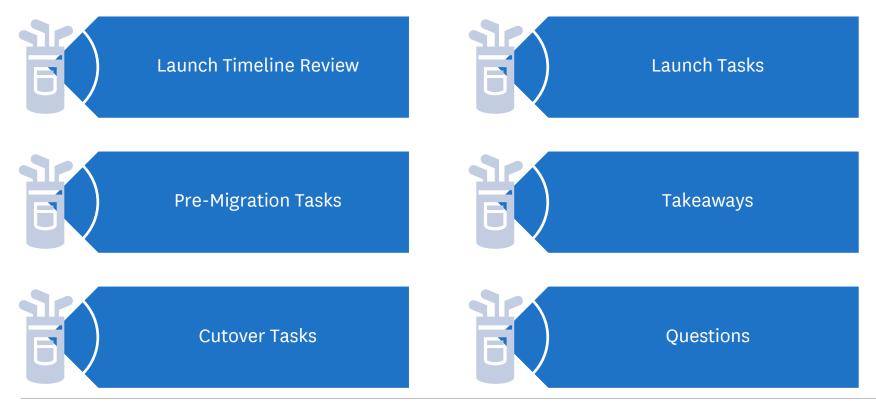


Agenda





Launch Timeline Review



Timeline Categories

Pre-Migration

From today until current GHIN is turned off.

Clubs should do as much work to prepare for the launch as possible

Cutover

GHIN data
(association, club,
golfer, score) is
migrated into new
platform.

Blackout Period
No Score Posting

Launch

GHIN products are launched for Clubs & Golfers.

Your association will notify you when score posting has resumed.

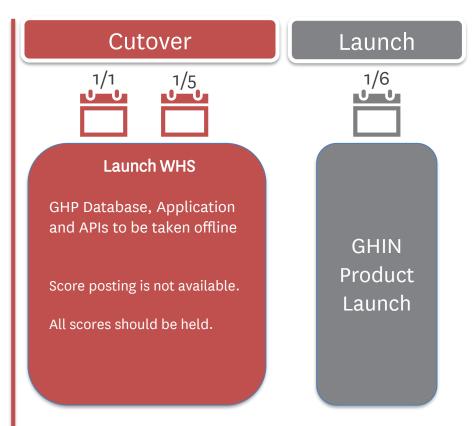


Launch Timeline

Pre-Migration 11/1 12/1 12/15 **Last USGA** Revision **GHIN** Continued Clubs & training and Product data Training

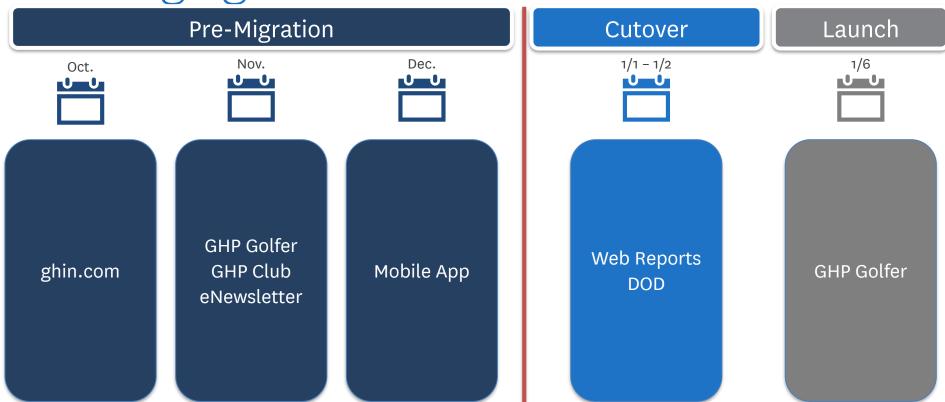
validation





Begins

Messaging Timeline



Pre-Migration

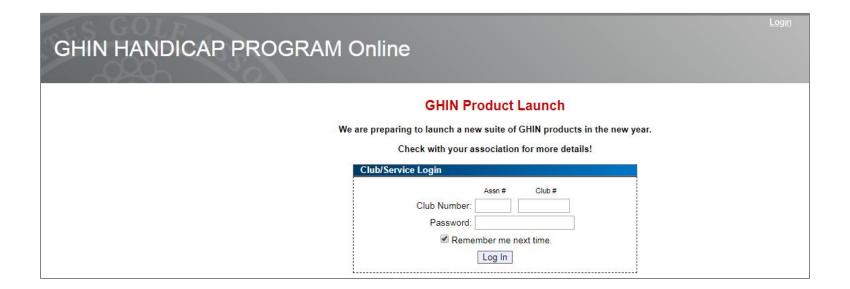


Pre-Migration – GHP Tasks

- ✓ Messaging on current GHIN Products
- ✓ Identify Key Scheduled Reports
 - ✓ Download reports
- ✓ Roster Clean Up
- ✓ Duplicate email addresses
- ✓ Setup default courses to reduce workload for Kiosk setup

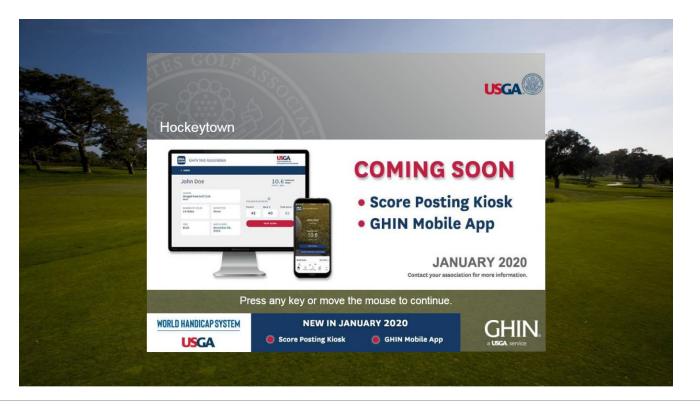


GHP Club Messaging



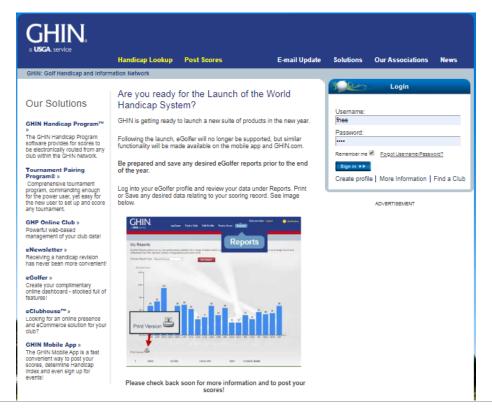


GHP Golfer – Kiosk Messaging





GHIN.com Messaging





eNewsletter Messaging





Identify Key Scheduled Reports

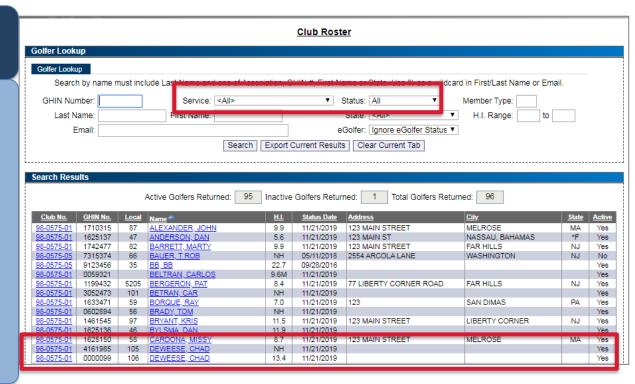
- Review scheduled reports in GHIN Web Reports
- Take notes of the type of report, filters you have selected and who the reports are sent to
- All reports will need to be recreated in Admin Portal
- Save and/or print any desired reports with the December 15th revision





Roster Clean Up – Duplicate Golfers

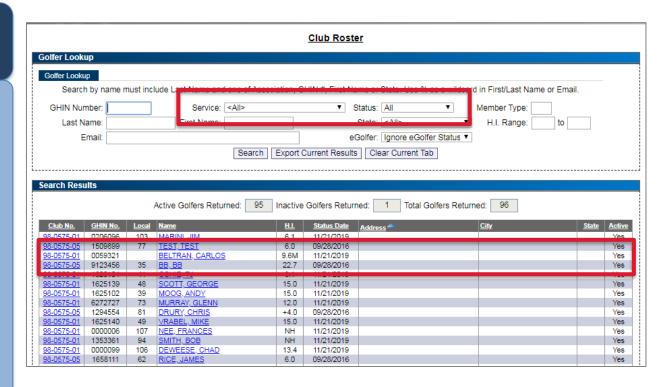
- Turn off all filters on the roster page
- Sort golfers alphabetically by last name
- Look for any potential duplicate golfers
- Validate any duplicates and forward the request to merge scoring records to your golf association – note which GHIN # to keep





Roster Clean Up – Missing Data

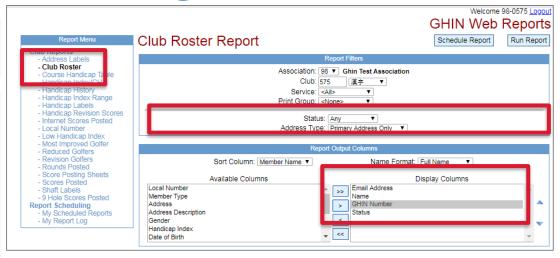
- Turn off all filters on the roster page
- Sort golfers by address
- Look for any missing address data and update necessary fields (street address, city, state ZIP code)





Roster Clean Up – Duplicate Emails

- Go to GHIN Web Reports
- Select the Club Roster Report
- Set the status to any
- Select the filters GHIN #, Name,
 Email Address and Status
- Run report
- Identify where duplicate email addresses exist across different golfers.
- Update one of the profiles with a new, unique email address



Hockeytown (98-0575)

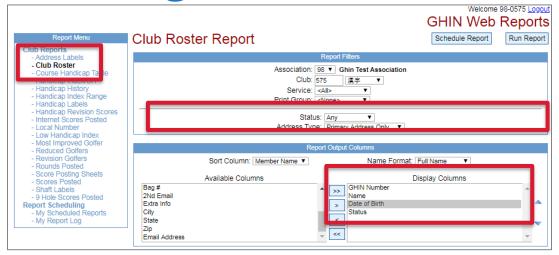
Club Roster Report

Email Address	<u>Name</u>	GHIN #	<u>Status</u>
fnee@usga.org	Alexander, John	1710315	Α
(Quega erg	Anderson, Den	1625127	A
fnee@usga.org	Barrett, Marty	1742477	М
fnee@usga.org	Bauer, T Rob	7315374	D



Roster Clean Up – Invalid Birth Dates

- Go to GHIN Web Reports
- Select the Club Roster Report
- Set the status to any
- Select the filters GHIN #, Name, Date of Birth, and Status
- Run report
- Identify where the birth date of a golfer may not make sense
- Update any junior golfers with appropriate birth date and membership type J (if needed)



Hockeytown (98-0575)

Club Roster Report

GHIN#	Name	DOB	Status	
1710315	Alexander, John	11/24/2019	Α	
1625137	Anderson, Dan	01/01/1900	Α	
1742477	Barrett, Marty	02/21/1962	M	
7315374	Bauer, T Rob		D	
9123456	BB, BB		М	
0059321	Beltran, Carlos		Α	

Set Home Course(s)

- Go to Club Settings
- Select Home Courses
- Review the list of Home Courses
- Add or remove any courses as needed





What Should You be Doing in December?

Data

- Identify reports that will need to be re-created in the new platform.
 - Scheduled Reports
- Save / print out any critical December 15th reports
- Ensure GHP Client clubs make final transmission before cutover.
- Update Handicap Index in USGA TM prior to Dec 31st
- Turn off posting computers at the end of the day,
 December 31st

Communication

- Communicate cutover window and impact to golfers
- Communicate key tasks and/or changes to golfers
- Work with vendors who integrate with your GHIN data (i.e.., Tournament Expert, Club Essentials)to ensure all products work as expected at launch.



Communication Between Club and AGA

Considerations

- ✓ Clearly identify your club admin to the association provide contact information
- Understand how your association will communicate key information to the club
- ✓ Understand how your club will access the new kiosk after launch
- Understand key transition dates
 - When to turn off score posting computer
 - Timeframe when scores cannot be posted
 - When to turn posting computer back on
- ✓ Request access to the Admin Portal from your association
- ✓ Know how to reach your association for support and questions





Jan 1st

GHP Database, Application and APIs to be taken offline at 12:01am EST

Jan. 2nd – Jan. 5th

- ✓ NO SCORE POSTING
 - ✓ Please hold all scores to post on Jan. 6th
 - ✓ All scores held during cutover are subject to rules of WHS

- ✓ Communicate timeline to golfers
- ✓ Can continue to use USGA TM
- ✓ Turn off score posting computer
- ✓ Direct members to your association website or USGA.org/handicapping for questions about WHS



Launch



What Should You do at Launch?

Data

 Perform data validations in Admin Portal.

Communication

- Golfers should be alerted of the following:
 - Score posting has resumed
 - Golfers should post scores held during migration
 - Download the updatedMobile App.

Tasks

- Locate credential email and finish creating their login account
- Turn on posting computer and launch new kiosk URL



What The USGA will do at Launch

Jan. 6th

USGA will notify all stakeholders (including golfers) that all products/systems are now available and score posting has resumed.

- Admin Portal & Reporting
- Golfer Products
 - Mobile App
 - Kiosk
 - GHIN.com
- Data Services



Launch Prep Takeaways

If You Do Nothing Else

Communicate Cutover period to Golfers

Read & take action on communications from your AGA

Turn off posting computers at the end of the day, December 31st

December 31st – Access Removed from all current GHIN Products



Additional Club Trainings



Admin Portal will review golfer administration tasks including, score posting and Handicap Index management.



Template Reports will provide an overview/walk-through of the reports available in the new platform.



Kiosk Setup & Overview will show how to setup a Club Kiosk and provide a demonstration of the Kiosk features and functionality



Questions & Feedback

