COMMERCE BANCSHARES, INC.

INVESTOR UPDATE 2013

FEBRUARY 2014

Charles Kim
Chief Financial Officer

Jeffery Aberdeen Controller



A number of statements we will be making in our presentation and in the accompanying slides are "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, such as statements of the Corporation's plans, goals, objectives, expectations, projections, estimates and intentions. These forward-looking statements involve significant risks and uncertainties and are subject to change based on various factors (some of which are beyond the Corporation's control). Factors that could cause the Corporation's actual results to differ materially from such forward-looking statements made herein or by management of the Corporation are set forth in the Corporation's 2013 3rd Quarter Report on Form 10-Q and the Corporation's Current Reports on Form 8-K.

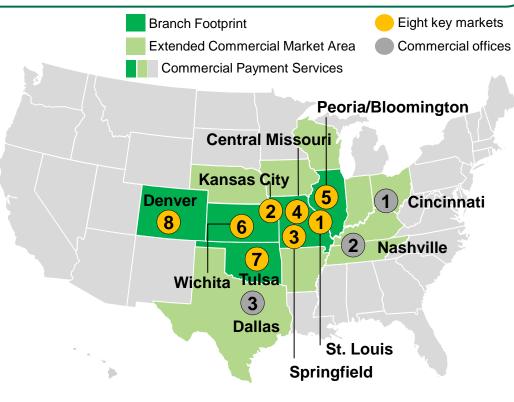
ABOUT COMMERCE BANCSHARES

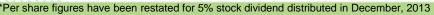
Super-Community Bank – over 145 years in the industry – \$23.1 billion in assets Lower Midwest Footprint with over 200 branches and 4,727 employees

- 32nd largest U.S. bank based on asset size¹
- Majority of pre-tax profit from eight key markets
- Commercial calling efforts with strong credit customers in our extended markets
- Commercial Payment Services offered in 48 states

Performance - CAGR					
	2013	10yr			
EPS*	(2%)	4%			
Cash Div**	3%	7%			
Stock Price	35%	4%			
Total Return	37%	7%			

St. Louis & Kansas City Deposit Market Share ²				
	2013			
US Bancorp	12%			
ВоА	10%			
Commerce	9%			
UMB	7%			
Others	62%			





**Excludes 2012 special dividend of \$1.43* per share Data as of December 2013 unless otherwise noted

We ask, listen and solve.



SUPER-COMMUNITY BANK PLATFORM

A MORE NIMBLE FORMAT ... WITH HIGHER SERVICE FOCUS

Community Bank Front End

- Flat organization quick decisions
- Employees embrace strong culture
- Award winning customer service
- Knowledge of customers and markets reduces risk

A consistent strategy with a long term view

- Customer relationshipbased sales strategy leveraging our promise to ask, listen, and solve
- High performing teams supported by a focus on people / talent development
- Investment in distinctive high return businesses
- Long history of top quartile credit quality metrics
- Disciplined approach to acquisitions
- Ongoing focus on improvements in operational efficiencies

Super-Regional Back End

- Sophisticated payment processing systems
- Broad consumer product offerings
- Private banking; trust; capital markets
- Competitive on unit costs

ABOUT OUR MARKETS

	Kansas City	St. Louis	Community Markets ¹	, Denver	Tulsa	Nashville	Cincinnati	Dallas
2014 Population ² (000's)	2,058	2,799	1,834	2,710	961	1,766	2,137	6,888
5-year projected Population Growth ²	2.7%	0.6%	2.4%	7.6%	3.4%	6.2%	1.1%	8.6%
Median Household Income ² (000's)	\$56	\$53	\$51	\$61	\$47	\$50	\$53	\$58
Unemployment Rate ³	5.7%	6.5%	6.0%	6.0%	5.8%	6.6%	7.0%	5.9%
Company Profiles	; ⁴ :							
<\$49.99MM Sales	95,995	128,718	81,483 20	202,525	77,691	117,688	129,013	403,795
>\$50MM Sales	384	521	201	490	204	336	391	1,161

^{1.}Community markets include Wichita, Springfield, Columbia, Peoria and Bloomington
2. Nielsen modeled projections for Core Based Statistical Area (CBSA)
3. U.S. Bureau of Labor Statistics as of October 2013, not seasonally adjusted
4. Company profiles include headquarters, single locations and branches in our markets
Sources: Hoovers, Nielsen and U.S. Bureau of Labor Statistics



INDUSTRY RECOGNITION

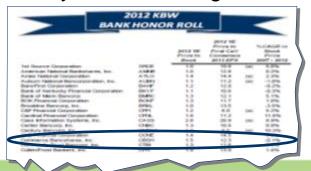
Bank Directors' Top Banks

Commerce ranked #10 on *Bank Director* magazine's 2013 Bank Performance Scorecard (\$5 - \$50 billion asset category)



KBW Bank Honor Roll¹

Commerce ranked among top performing banks of the decade. Thousands of banks tested, only 47 make the grade



America's Best Banks by Forbes

Commerce ranked among the top ten on *Forbes'* list of *America's Best Banks* five years in a row

As reported by Forbes

Full List: America's Best And Worst Banks 2014

Forbes has ranked the 100 largest publicly traded banks and thrifts each year since 2009. Banks have come a long way since the financial crisis threatened to implode the global banking system. U.S. bank failures are down to 24 this year versus 157 in 2010, but the financial health of the biggest banks is still mixed. To sort out the best and worst, we turned to financial data firm SNL Financial.

ABA Banking Journal Top 10

CBSH named ranked #10 on ABA Banking Journal magazine's list of Top Performing Big Banks (\$10+ billion asset category)

vith to	tal assets of \$10B	Total assets (\$000)	2012 ROAE (%)	2012 ROAA (%)	Non- interest income/ total revenue (%)	Capital ratio (%)	Efficiency ratio (%)	Nonper- forming loans/ total loans (%)
1 N/A	Texas Capital Bancshares, Dallas, Texas	\$10,540,844	16.92	1.35	10.25	12.12	51.40	1.03
2 1	Bank of Hawaii Corp., Honolulu, Hawaii	\$13,728,372	16.23	1.22	34.69	17.39	57.68	1.29
3 2	U.S. Bancorp, Minneapolis, Minn.	\$353,855,000	14.58	1.65	46.52	13.10	52.07	4.02
4 3	First Republic Bank, San Francisco, Calif.	\$34,387,677	13.17	1.29	12.58	13.86	52.01	0.22
5 8	Wells Fargo & Co., San Francisco, Calif.	\$1,422,968,000	12.50	1.41	48.21	14.63	59.02	4.97
6 N/A	BankUnited, Miami Lakes, Fla.	\$12,375,953	12.45	1.71	13.84	34.88	46.18	0.75
7 4	Signature Bank, New York, N.Y.	\$17,456,057	12.18	1.17	5-53	16.35	37.48	0.28
8 10	East West Bancorp, Pasadena, Calif.	\$22,536,110	12.14	1.29	-0.69	16.10	46.30	0.73
	SORT maniciar corps, naise, Old	\$28,148,631	12.09	1.34	46.00	15.13	63.65	1.51
10 6	Commerce Bancshares, Kansas City, Mo.	\$22,159,589	12.00	1.30	38.27	14.93	58.95	1.35

THE STATE OF BANKING

Earnings / Returns Headwinds

Intense Competition

Low Interest Rates

Capital Continuing to Build

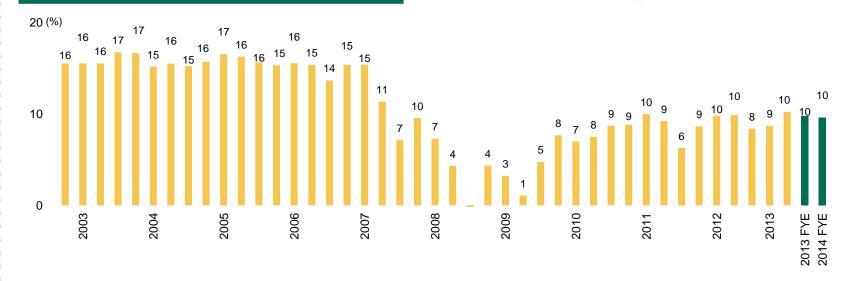
Slow Growth Economy

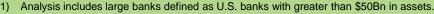
Regulatory Interference and Increased Costs

Reserve Release Coming to an End

Capital Return Constraints

ROEs Not Improving(1) (2)





⁴Q 2008 not shown due to negative value of (6.6%).

Slide: Morgan Stanley, forecast as of September 2013

DESPITE CHALLENGING ENVIRONMENT, COMMERCE HAS FOUND OPPORTUNITIES FOR GROWTH

Card

- Top 20 provider of Consumer and Commercial cards
- 11th largest Merchant acquiring bank
- #7 Purchasing Card issuer and highest growth rate

Wealth Management

- Ranked #30 nationally based on assets under management¹
- Over \$35 billion in total client assets
- Ranked 20th largest Family Office in the world by assets size and 4th fastest growing by *Bloomberg*

Specialty Lending

- Distinctive capabilities in Equipment Financing and Tax Advantaged Lending
- Industry specialties: Healthcare, Beverage, Agriculture / Food processing

Expansion Markets

- Loans total \$1.0 billion, 23% growth in 2013, excluding Summit
- Growing business/private banking opportunities
- Added Dallas office in 2012
- Summit acquisition in September 2013 adds over \$200 million in new loans to Oklahoma Market

CARD PRODUCTS – A LEADER IN THE PAYMENTS INDUSTRY

Consistently ranked among the top issuers in the Nilson Report



√#33 Debit Card Issuer

√#16 Consumer Card Issuer*

√#11 Bank Acquirer*

√#7 Purchasing Card Issuer

√#17 Commercial Card Issuer

Debit Card

Consumer Card

Merchant Services

Commercial Card





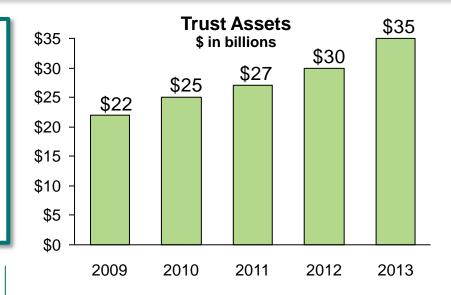






COMMERCE TRUST COMPANY – SOLID GROWTH IN FEES AND ASSETS

- Over \$35 billion in total client assets
- Ranked #30 nationally based on assets under management¹
- "Guidance Portfolio" in top 25% performance among peer funds
- Fixed Income Group named #1 small fixed income firm in U.S. for 2013 by Lipper, Inc.
 The Commerce Trust Company



As reported by **Bloomberg**

	FIRM NAME > MAIN OFFICE LOCATION(S)	AUA, IN Billions*	YOY % Change	NUMBER OF FAMILIES
	HSBC Private Wealth Solutions > HONG KONG	\$137.3	11	340
2	Northern Trust > CHICAGO	112.0	23	3,457
}	Bessemer Trust > NEW YORK	77.9	25	>2,200 8
	BNY Mellon Wealth Management > NEW YORK	76.0	18	400
В	Oxford Financial Group > CARMEL, INDIANA	10.4	3	232
9	Whittier Trust > SOUTH PASADENA, CALIFORNIA	8.9	16	290
0	Commerce Family Office > ST. LOUIS	8.8	35	79 4
1	ATAG Private & Corporate Services > BASEL, SWITZERLAND	8.0	8	50

YEAR-OVER-YEAR GROWTH

Commerce
Investment
Advisors received
the highest rating
in the Best Fixed
Income Small
Fund Group by
Lipper, the leading
provider of mutual
fund information



See Appendix for disclosure

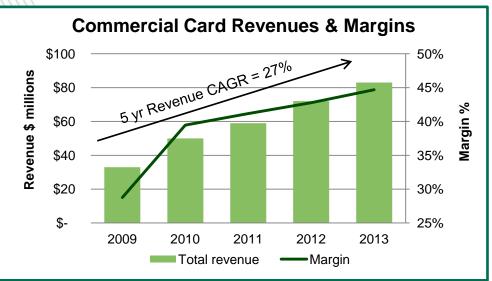


TO YOY GROWTH

SUMMARY OF TRUST AND COMMERCIAL CARD REVENUES

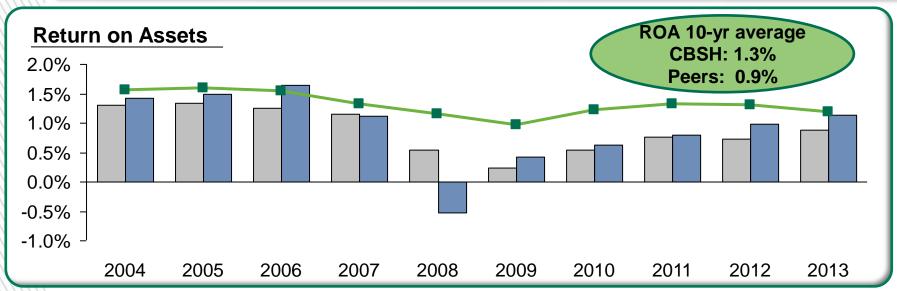
Focus on high return businesses added significantly to revenues

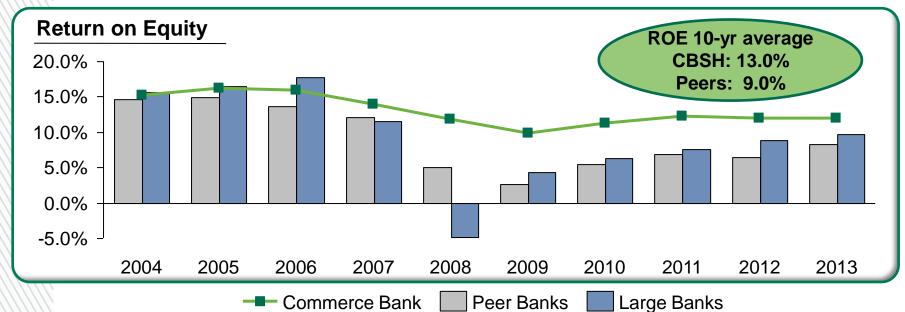




- Asset management and commercial businesses offer strong growth and good margins
- Combined revenues have grown \$78 million since 2008
- Little reliance on spread income
- Strong organic growth opportunities

COMMERCE BANK HAS BEEN A SOLID PERFORMER OVER TIME

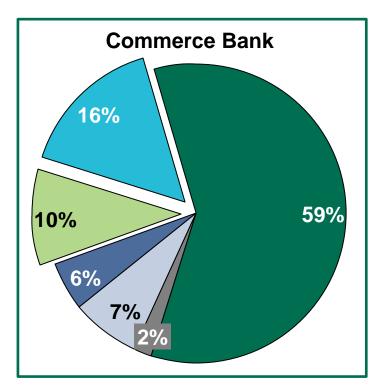


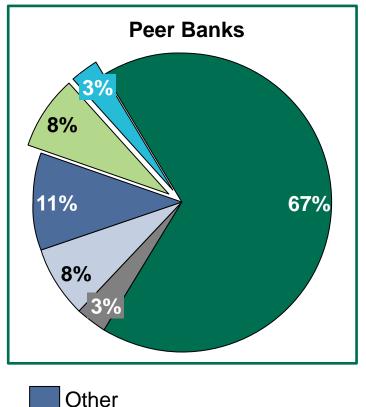




DIVERSE REVENUE RELATIVE TO PEERS

- Balanced mix of interest and non-interest income
- Meaningful, growing contribution from wealth management and card businesses





Net interest income Fees & commission

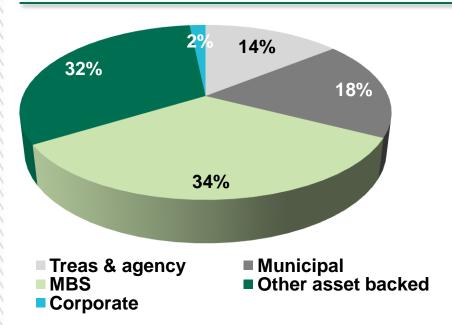
Wealth management

Deposit service charges

Card income

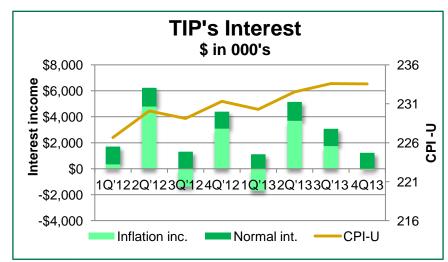


INVESTMENT PORTFOLIO: HIGH QUALITY, DIVERSE, SHORT DURATION

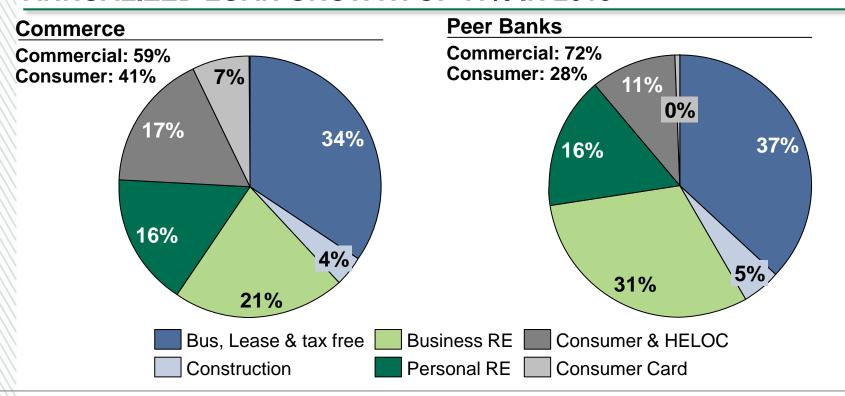


AFS Portfolio: Dec. 31, 2013				
Total inve	stments	\$8.9 billion		
Unrealize	•	\$41 million		
pay-down	,	\$1.6 billion		
	Duration	Avg yield - TE		
Dec 2013	2.9 yrs	2.2%		
Dec 2012	ec 2012 2.4 yrs 2.4%	2.4%		
Dec 2011	2.1 yrs	2.9%		

December 31, 2013	Weighted Avg rate	Weighted Life (years)
Treasury & agency*	1.4%	5.8
Municipal - TE	3.8%	6.1
MBS	2.9%	3.9
Other asset-backed	0.9%	2.4
Corporate	2.4%	5.9



ANNUALIZED LOAN GROWTH OF 11% IN 2013



Commerce

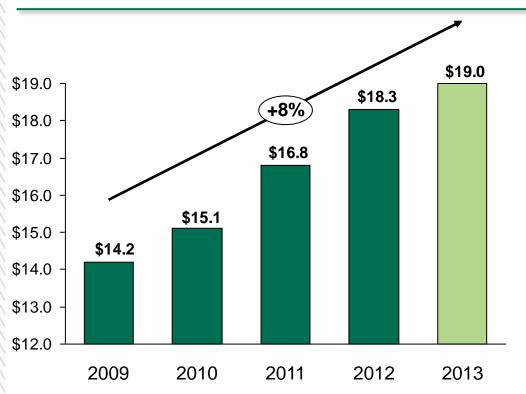
2013 loan growth = \$1.1 billion or 11%

2013 Loan Growth from	\$	%
Tax free	270	62
C&I	253	11
Auto	223	30
Personal RE	203	13
Construction & CRE	149	6
Fixed HE	75	36
Lease	57	18

Loan growth this year

- Commercial = 13%
- Consumer = 10%

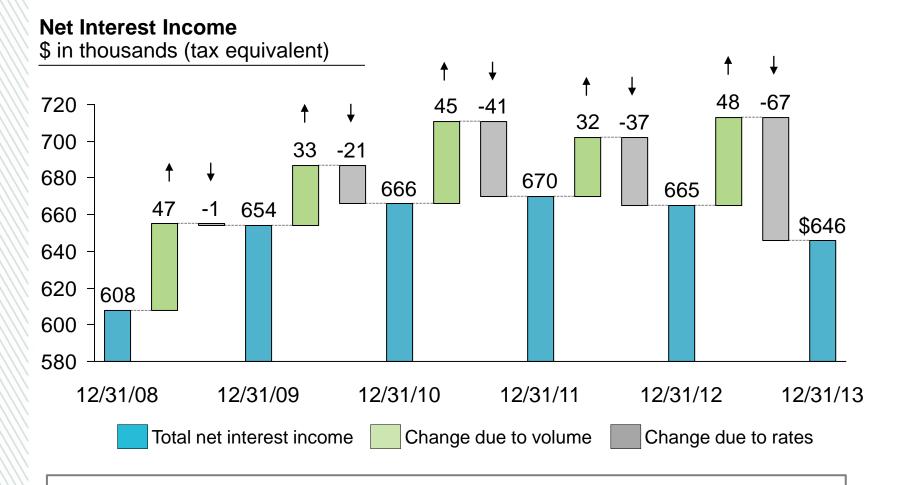
DEPOSITS LEVELING AFTER 4 YEARS OF GROWTH



\$ in billions	2008	2013	5 Yr Growth
Consumer	\$8.0	\$9.5	18%
Private Banking	\$1.0	\$2.0	100%
Commercial	\$3.8	\$7.4	95%

- Most of deposit growth in 2013 came in 4th quarter from corporate customers; year-end positioning
- After strong growth in 2011 and 2012, core deposit growth slowed in 2013
- No real signs yet of corporate deployment of funds on deposit

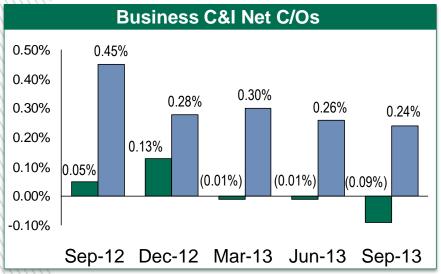
NET INTEREST INCOME: 2008 – 2013, TAX EQUATED

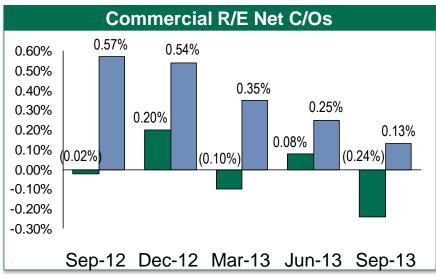


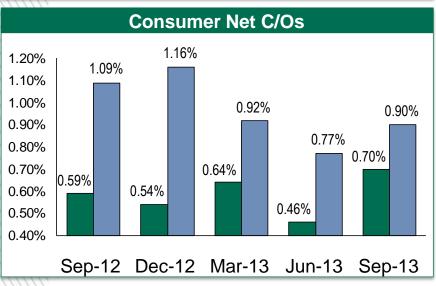
 In 2013 growth in loans of \$1.1 billion at higher rates helped to increase overall net interest income by \$48 million but didn't entirely offset effects of the lower interest environment and margin pressure

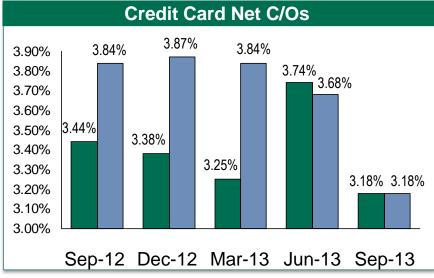
CHARGE-OFFS CONSISTENTLY BETTER THAN INDUSTRY

Net Charge-Off Rates for CBI vs. Large Banks CBI Largest 100

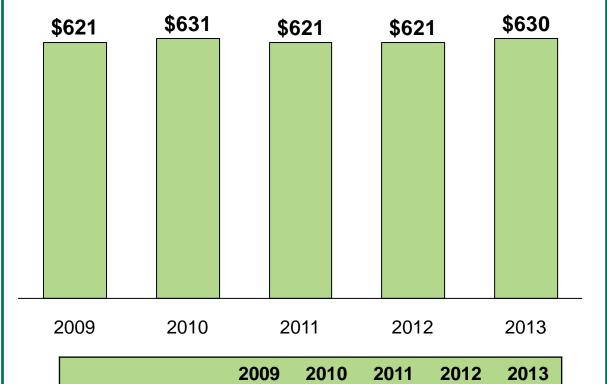




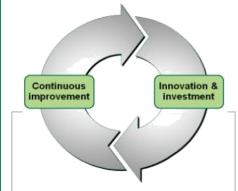




FOCUS ON EFFICIENCY WORKS – INVESTMENT CONTINUES WHILE EXPENSES REMAIN FLAT

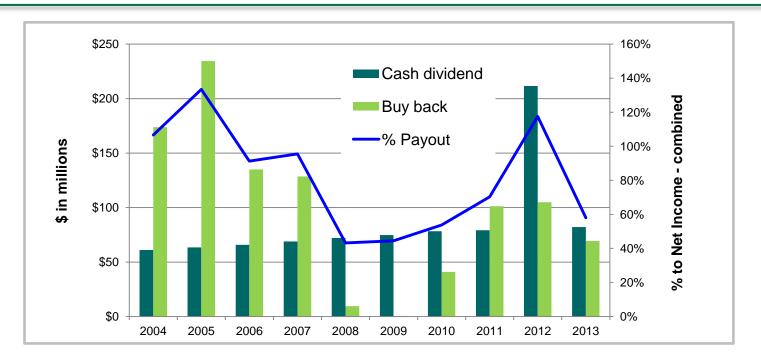


	2009	2010	2011	2012	2013
Salary & benefits	346	347	345	361	367
Technology	73	78	78	83	85
Other	202	206	198	177	178
Total	\$621	\$631	\$621	\$621	\$630



- Minimal expense growth overall since 2009
- Disciplined approach to improving efficiencies in operational units
- Investment continues in high growth segments

CAPITAL REMAINS STRONG AFTER SPECIAL DIVIDEND



Year-end capital ratios	
Tangible common equity to assets	9.00%
Tier 1 risk-based capital	14.06%
Total risk-based capital	15.28%

- Total cash dividends in 2012 of \$212 million included \$131 million special dividend
- 2013 buyback of \$69 million at average cost of \$39.82

46th consecutive year of cash dividend increases

A STRONG EMPHASIS ON CULTURE

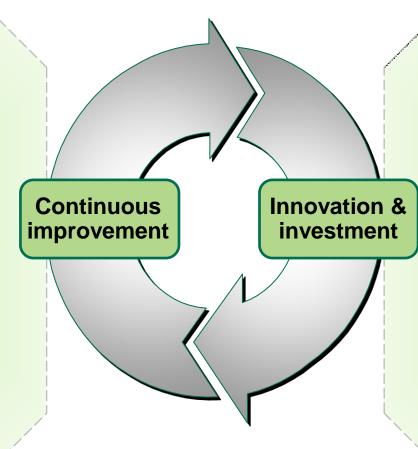
ENABLES EXECUTION OF CORPORATE STRATEGIES

- Focus on people/talent development
 - Consistent senior management
 - CEO tenure 27+ years
 - Long-term employees
- Award winning customer service
- Knowledge of customers and markets
- Emphasis on credit underwriting top quartile credit quality metrics
- Focus on EPS growth
- Sales across business lines

A STRATEGY THAT BUILDS RESULTS FOR TOMORROW

COMMERCE BANK CORPORATE PRIORITIES

- Deepen relationships and profitability in traditional markets and lines of business
- Execute on disciplined sales processes
- Achieve continuous process and cost efficiencies
- Divest businesses and activities that no longer provide acceptable returns



- Invest in distinctive, high return businesses
- Innovate on select products and services
- Leverage our position in the expanded geographic markets and maximize profitability

Our People:

Engaged team. Consistent execution. Accountability. Enriching development opportunities for high performance.

2014 BUSINESS PLAN HIGHLIGHTS CORE RETAIL

2013 Review

- Increased deposits at low cost
 - 5% total Deposit growth
 - Interest expense down 24% (\$4.9MM)
- Fee Income over budget 6% (\$5MM)
 - Down 10% (\$3MM) YOY due to NSF/OD program changes
- Direct Consumer Loan sales up 8% YOY;
 Portfolio balances up 6% YOY
- Closed 9 branches; drives expense reduction

\$ millions	2012A	2013A
Loans (avg)	\$921	\$935
Deposits (avg)	\$8,820	\$9,320
Fee income	\$91	\$90
Total expense	\$218	\$221

Looking Ahead to 2014

Challenges:

- Value of deposits continues to be depressed
- Shift in consumer banking preferences fueling need for change in distribution strategy
- Continued uncertainty of regulatory environment

Opportunities:

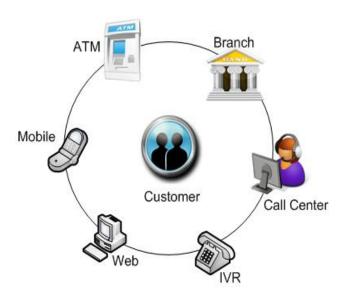
- Develop new products / service offerings
- Attract new households
- Evolve distribution strategy
- Leverage strong online performance to expand relationships
- Continued focus on expense reduction

EVOLVING THE BRANCH DISTRIBUTION STRATEGY TO MEET CHANGES IN CUSTOMER PREFERENCES

HISTORICAL DISTRIBUTION STRATEGY



FUTURE DISTRIBUTION STRATEGY



- Historically, the branch was the dominant focal point of the distribution strategy, but changes in consumer banking preferences demand changes in channel roles
- Branches remain a critical component of our overall distribution strategy but changing to remain relevant

2014 BUSINESS PLAN HIGHLIGHTS COMMERCE TRUST COMPANY

2013 Review

- Total CTC revenue up 6% & profit up 5%
- Strong sales growth in Private Banking loans and deposits, up 15% and 11% respectively
- Superior performance and account retention results (95%) in investment management
- Created new 5-person CTC marketing support group
- Family Office #20 in U.S. & 4th fastest growing*
- Commerce Fixed Income Funds named Lipper's #1 fixed income firm for 2013

Key Performance Indicators

\$ millions	2012A	2013A
Loans (avg)	\$735	\$846
Deposits (avg)	\$1,690	\$1,886
Fee income	\$108	\$117
Total expense	\$91	\$97

Looking Ahead to 2014

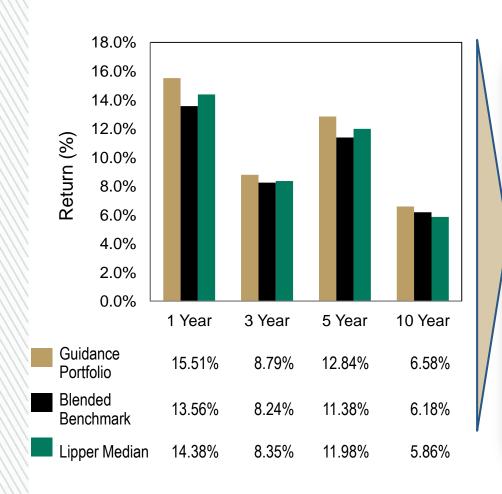
Challenges:

- Recruiting top quality candidates to fill strategic plan adds to staff
- Successful implementation of sales partnership programs with Commercial and Retail
- Sustaining Private Bank profit growth in the face of reduced spreads on loans and deposits
- Maintaining strong investment performance track record
- Increasing sales of new institutional products to supplement traditional strength in fixed income

Opportunities:

- Recent strategic plan hires should attain higher sales productivity in 2014, particularly in Institutional and St. Louis Family Office
- Improved alignment of sales goals / incentives between CTC, Commercial and Retail
- Improving U.S. economy and strong equity markets should improve investor confidence and potential M&A activity
- Growing CTC brand recognition should generate increased referrals from external sources

COMMERCE TRUST COMPANY – GUIDANCE PORTFOLIO PERFORMANCE (as of 12/31/13)



Outperformed

Blended Benchmark for 1-, 3-, 5- and 10-Year Periods

Outperformed

Peer Median for 1-, 3-, 5- and 10-Year Periods

Top Quartile

Performance for 10-Year Period

Not FDIC Insured

May Lose Value

No Bank Guarantee

CORE COMMERCIAL

2013 Review

- Total loans grew \$468 million (9%) in 2013
- Total deposits grew \$310 million (6%) in 2013
- Fee income up 6% with increases in treasury services & international fee income
- Diligent risk management; watch list loans declined 18% to \$262 million; net recovery two years in a row
- Completed acquisition of Summit Bank, increasing Oklahoma loans to over \$500MM & added first Oklahoma City office

Key Performand	ce indicato	rs
\$ millions	2012A	2013A
Loans (avg)	\$5,320	\$5,789
Deposits (avg)	\$4,936	\$5,246
Fee Income	\$52	\$55
Total expense	\$131	\$137
Spread	2.71%	2.53%

Looking Ahead to 2014

- Focusing efforts on loan growth in targeted segments
- Capitalizing on expansion markets to generate above average growth in loans and fee income
- Reinforcing systematic sales process to gain market share in core markets
- Coordinating product development and sales strategies across business lines
- "Hyper-competitive" operating environment with aggressive underwriting and margin compression
- Recruiting, retention & development of commercial bankers remains a primary focus
- Evolving regulatory landscape impacting processes and technology requirements
- Fraud continues to be most unpredictable threat

CORE COMMERCIAL – SEGMENTING TO MORE EFFECTIVELY TARGET PROSPECTS



- PRODUCT IND
- Healthcare Suite Clayton Holdings Equipment Finance Treasury Services Corporate Card Merchant Services International Franchise Finance Floor Plan Lending Farmer Mac
- **COMPETITION**

ESOP's

Product Deficiency RM Issues Drop In Service Other Issues

INDUSTRY

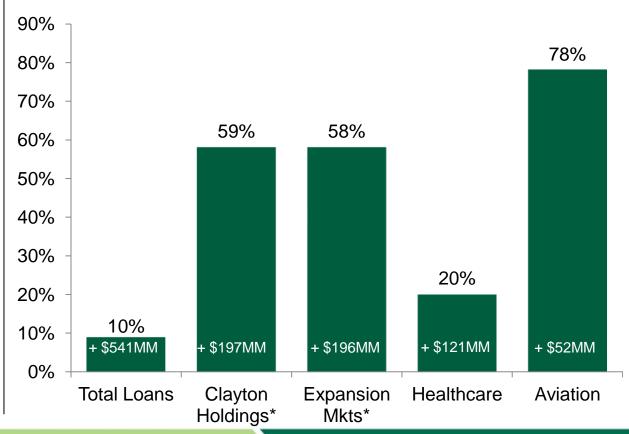
Healthcare
Energy
Agribusiness
Food Processing
Not-for-Profit
Aviation
Beverage Distribution
Municipalities
Manufacturing
Education
C&I
CRE

TERRITORY

Expansion Markets Core Markets Counties Cities

- Increase market awareness of specialty industry resources
- Evaluate new opportunities for segmentation

Loan Growth Since 2011







CONSUMER CARD

2013 Review

- Portfolio spend and interchange up 4.0% & 4.4% respectively YOY; balances up \$21.8MM
- Continued focus on transactors, attractive rewards and effective analytics-based acquisition strategies
- Significant merchant compromises pushed fraud losses higher
- Delivered World Elite MasterCard and Visa Signature Fixed Credit Line
- Executed 7 new Co-Brand agreements

Key Performance Indicators

\$ millions	2012A	2013A
Loans (avg)	\$750	\$770
Sales volume	\$1,256	\$1,299
Fee income	\$22	\$23
Total expense	\$37	\$39
Gross active accounts	268,031	275,421

Looking Ahead to 2014

- Expand payment capabilities with Toggle™
- Exploit digital media to reduce servicing costs, increase account acquisition and increase activation
- Expansion within affinity/co-brand space
- Leverage rewards investment for long-term spending growth and interchange generation

- Increased focus on data science & analytics
- Lingering effect of CARD Act rules will be a significant drag on profitability
- Intense competition for credit-worthy new accounts
- Success determined by matching technological opportunities with consumers' product, feature, and service expectations

COMMERCIAL CARD / MERCHANT SERVICES

2013 Review

- Strong portfolio growth: Commercial Card growth of 20% and Merchant 8.2%
- #7 Purchasing Card Issuer; #11 Bank Acquirer*
- Growth opportunities in Healthcare segment
- Commercial Card new product development: EIPP, Health Services Financing & Trade Finance
- Merchant Services new product launch: Point of Care, Small Merchant Solution

Key	Perforr	nance I	ndicators
-----	---------	---------	-----------

\$ millions	2012A	2013A
Loans (avg)	\$184	\$201
Comml Card Fee Income	\$71	\$81
Merchant Fee Income	\$26	\$27
Comml Card volume (billions)	5.070	6.046
Merchant volume (billions)	6.985	7.619

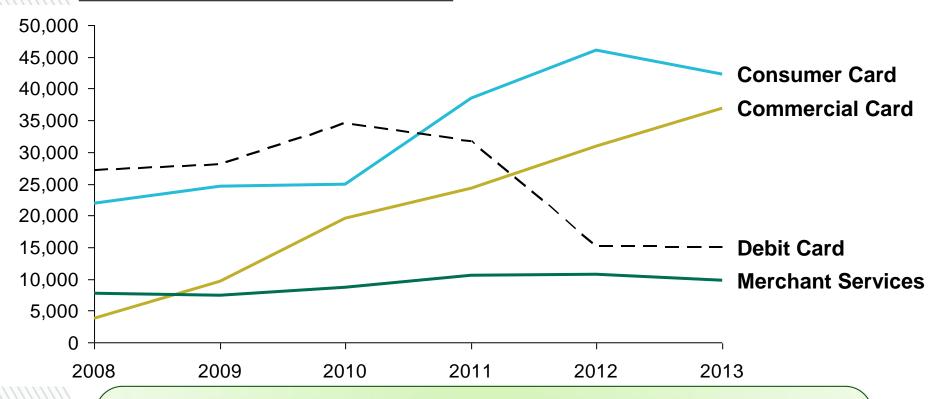
Looking Ahead to 2014

- Begin selling new EIPP platform with Trade Finance, Claims Payments and Private Network Transactions
- New EIPP product leverages Commerce platforms; strong pipeline
- Merchant expansion into strategic markets
- Digest new product launches and focus on new industry verticals
- Increase share-of-wallet with our AP clients
- Create meaningful & functional communication with our expanding national employee base
- Increased competition in the Accounts Payable business means longer sales cycle
- Focused sales and new product innovation will be the true brand differentiators

BANKCARD CONTRIBUTION REMAINS STRONG

Contribution to profit before taxes

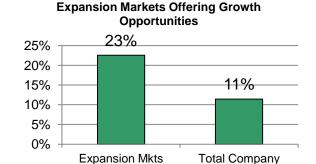
\$ thousands



- Consumer Card has weathered credit storm well, but regulatory and macroeconomic forces will constrain future growth
- Merchant Services margins under pressure, but returns on capital remain strong
 challenge is to grow highest margin products
- Commercial Card growth driven by very successful payables program; continued innovation will be key

EXPANSION MARKETS / M&A

(\$ 000s)	2008	2013	% change
Loans	448,436	1,023,147	23%*
Deposits	181,960	552,037	8%*



Loan Growth 2013 versus 2012

Expansion markets:

- Represent 14% of total commercial loans
- 2013 loan growth of 23% vs. total Commerce loan growth of 11%

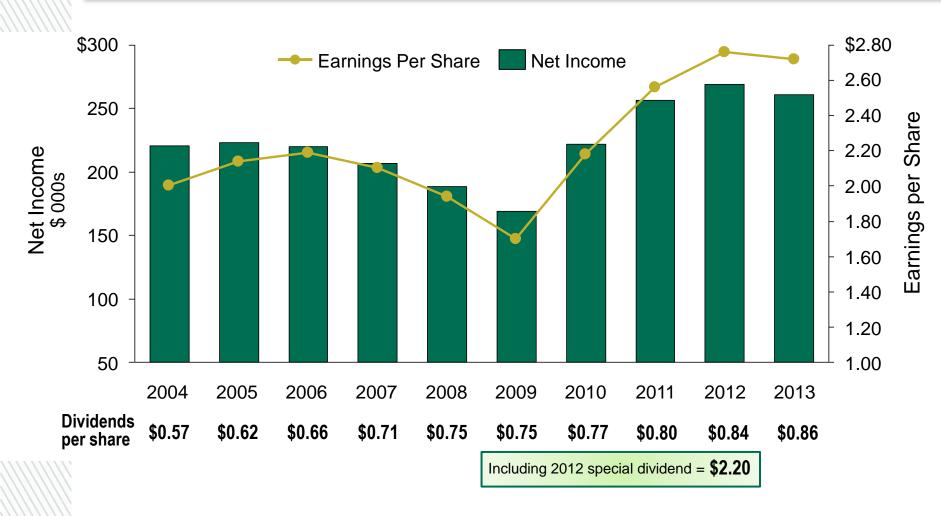
M&A Focus

- Commerce remains a strategic buyer
- Augment expansion markets if right fit becomes available
- Expansion markets represent best growth potential



Opportunities continue to favor organic growth

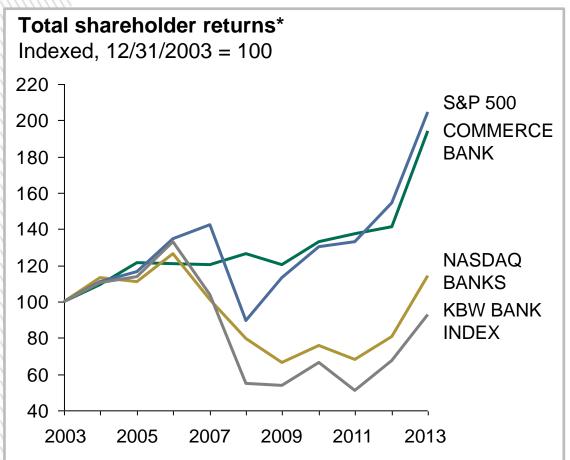
LONG TERM VIEW: NET INCOME AND EARNINGS PER SHARE



EPS REMAINS STRONG 46TH CONSECUTIVE YEAR OF DIVIDEND GROWTH



STEADY SHAREHOLDER RETURNS IN A HIGHLY VOLATILE MARKET



Annualized Total shareholder returns* Percent							
	1 yr	3 yr	5 yr	10 yr			
СВЅН	37.4%	13.4%	8.9%	6.9%			
S&P 500	32.4%	16.2%	17.9%	7.4%			
NASDAQ Banks	41.7%	14.6%	7.5%	1.3%			
KBW Bank Index	37.8%	12.0%	11.2%	(0.7%)			

Consistent, positive returns to shareholders. Significant outperformance relative to bank stocks.



Appendix

2013 EARNINGS SUMMARY

				'13 vs '12
\$ in millions	2011	2012	2013	% Change
Net interest income	\$ 646	640	619	-3%
Non-interest income	393	400	418	5%
Total revenue	1,039	1,040	1,037	0%
Securities gains/(losses)	11	5	(4)	-180%
Non-interest expense	(621)	(622)	(630)	1%
Provision for loan losses	(51)	(27)	(20)	-26%
Pretax income	378	396	383	-3%
Income taxes	(122)	(127)	(122)	-4%
Net income	\$ 256	269	261	-3%
Diluted EPS *	\$ 2.56	2.76	2.72	-1%
ROA	1.32%	1.30%	1.19%	
ROE	12.2%	12.0%	12.0%	
Efficiency ratio	59.1%	59.3%	60.5%	

^{*} Restated for 5% stock dividend on 12/16/13

FEE GROWTH OFFSETS DECLINE IN NET INTEREST INCOME

8% FEE GROWTH IN CARDS & TRUST DRIVE FEES

					'13 vs '12
\$ in millions		2011	2012	2013	% Change
Interest income	\$	698	678	650	-4%
Interest expense		52	38	31	-18%
Net interest income		646	640	619	-3%
Contribution from					
Cards		157	154	167	8%
Trust		88	95	103	8%
Deposit fees		83	79	79	0%
Capital markets & brokera	l	30	31	25	-19%
Other		35	41	45	10%
Non interest income		393	400	419	5%
Total revenue	\$	1,039	1,040	1,038	0%

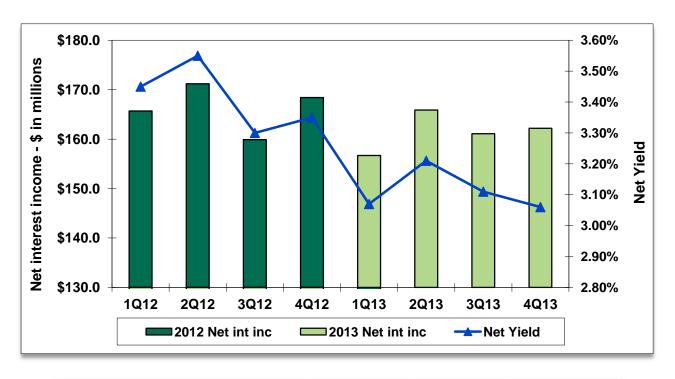
CORE EXPENSE REMAINS STABLE

INVESTMENT IN GROWTH BUSINESSES CONTINUES

				'13 vs '12
\$ in millions	2011	2012	2013	% Change
Salaries	\$ 252	258	269	4%
Incentives	41	45	42	-7%
Benefits	52	58	57	-2%
Occupancy	46	45	46	2%
Equipment	22	20	18	-10%
Supplies & comm.	22	22	23	5%
Data processing	68	74	78	5%
Deposit insurance	13	10	11	10%
Other	105	90	87	-3%
Total non-interest expense	\$ 621	622	631	1%

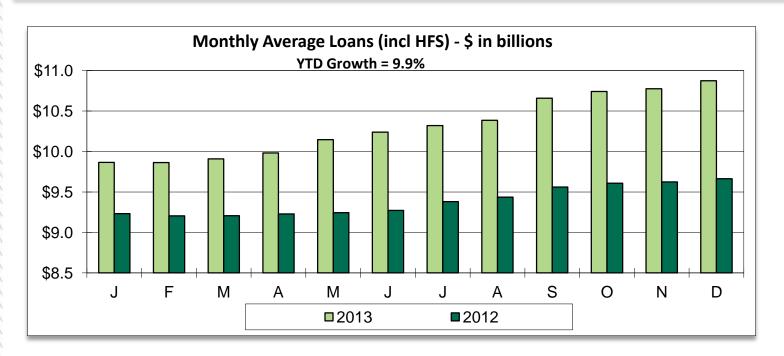
NET INTEREST INCOME

SIGNS OF STABILIZATON STARTING TO EMERGE



Tax equivalent YTD	2012	2013	Change
Yield – assets	3.6%	3.3%	(0.3%)
Net yield – liabilities	0.3%	0.2%	(0.1%)
Net yield – earning assets	3.4%	3.1%	(0.3%)

AVERAGE LOANS – December 31, 2013



	Avg. QTD Balances					
\$ in millions					% to	
		2012	2013 ⁹	2013 % Incr Tot'13		
Bus., lease, tx fr	\$	3,041	3,635	20%	34%	
Bus RE & constr.		2,546	2,692	6%	25%	
Pers. RE		1,572	1,783	13%	17%	
Cons., & HELOC's		1,724	1,927	12%	18%	
Consum. credit ca		749	760	1%	7 %	
-	\$	9,632	10,797	12%	100%	

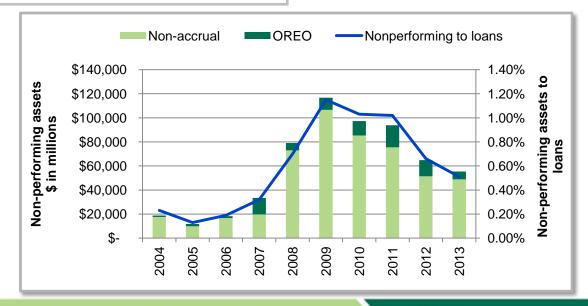
- QTD average loans increased 12%, or \$1.2 billion compared to 4Q12, Summit's loan numbers fully included in the quarter; growth continues in both commercial and consumer loans
- Break-out in growth vs. previous quarter by product follows (excludes Summit):
 - Business, tax free & lease: up \$188 million
 - Personal RE: up \$34 million
 - Auto/fixed home equity: up \$44 million

NET LOAN CHARGE-OFF CONTINUE TO DECLINE IN 2013

CONTINUED IMPROVEMENT IN OREO AND NON-ACCRUAL LOANS

_			
YTD	YTD	'13 Loss	
2012	2013	\$ Chge	Rate
(1,964)	(867)	1,097	-0.04%
(532)	-	532	0.00%
1,128	1,086	(42)	18.04%
(284)	(4,692)	(4,408)	-1.24%
5,108	952	(4,156)	0.04%
1,426	1,227	(199)	0.07%
8,126	7,540	(586)	0.52%
1,804	986	(818)	0.23%
24,475	25,121	646	3.34%
39,287	31,353	(7,934)	0.30%
	2012 (1,964) (532) 1,128 (284) 5,108 1,426 8,126 1,804 24,475	2012 2013 (1,964) (867) (532) - 1,128 1,086 (284) (4,692) 5,108 952 1,426 1,227 8,126 7,540 1,804 986 24,475 25,121	2012 2013 \$ Chge (1,964) (867) 1,097 (532) - 532 1,128 1,086 (42) (284) (4,692) (4,408) 5,108 952 (4,156) 1,426 1,227 (199) 8,126 7,540 (586) 1,804 986 (818) 24,475 25,121 646

- Construction loans had larger recoveries on previous charge-offs related to 2009 & 2010; overall total commercial loans had net recoveries of \$4.6 million
- Lower consumer losses overall reflects higher losses on auto & consumer loans, up \$2.2 million (higher loan volumes) but lower marine/RV losses, down \$2.8 million
- Loss rates on credit card loans declined to 3.3% from 3.4% in 3Q



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