## COMPENSATION STUDY: EXECUTIVE SUMMARY

## Texas Municipal Retirement System (TMRS) Austin, TX

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## Study Background

## Background

- Gallagher Benefit Services' Fox Lawson Group (FLG) was engaged to perform a review of base compensation for the Texas Municipal Retirement System (TMRS) and make recommendations regarding:
- Current state of compensation;
- Market competitiveness of specific employee benchmarks;
- Salary structure adjustments based on market data and internal hierarchy; and
- Costs associated with recommendations.
- FLG performed a full classification and compensation study for TMRS in 2014. The current study is an update based on FLG's administrative recommendations to perform a full compensation study every 3 years.
- The major considerations of TMRS are to:
- Establish market comparisons against the current pay structure utilizing market actual salaries and established internal hierarchy.
- The following items were provided by TMRS to facilitate the study:
- Current salary and pay range data for all TMRS positions;
- Current classification plan for all TMRS jobs; and
- Current employee census.


## Study Background

## Objectives/Philosophy

- Market study objectives were identified in 2014 and reconfirmed in 2017 and include:
- Compensation levels reflective of applicable public and private sector labor markets covering TMRS jobs with pay grade midpoints reflective of the 50th percentile of the relevant labor markets.
- A comparison of TMRS salary range midpoints against the median of actual salaries paid in the market for specified benchmark positions.
- Comparator organizations were selected that met the following criteria:
- Similar organizations in the United States and/or Texas market
- Similar-sized ( $50 \%$ to $200 \%$ of fund size) investment/pension industry organizations.
- Similar in character as TMRS (externally managed, \$25-\$50B in funds)
- Public and private sector organizations with which TMRS competes for talent
- Compensation will be viewed from a base pay perspective
- Classifications will be placed in the proposed structure based on their current evaluated rating (DBM ${ }^{\circledR}$ rating).


## Survey Methodology

## Survey Participants

Twenty-four (24) organizations were invited to participate in the custom survey; the data presented in the report is reflective of 16 organizations (67\%). Eight (8) organizations declined to participate or did not respond to our multiple requests for data.

## Participating Organizations

City of Austin Employee Retirement System
Colorado Public Employees Retirement System
Dallas Fire \& Police Pension System
Employees Retirement System of Texas
Employees' Retirement System of Georgia
Fort Worth Employees Retirement Fund
Houston Firefighters' Relief and Retirement Fund

## Indiana Public Retirement System

Los Angeles Fire and Police Pension Fund
Michigan Municipal Employee Retirement System (MERS)
Missouri State Employee Retirement System
Ohio Police \& Fire Pension Fund
Pennsylvania State Employees Retirement System
Teachers Retirement System of Texas

## Non-Participating Organizations

Employees Retirement Fund of the City of Dallas
Houston Municipal Employees Pension Fund
Houston Police Offic er's Pension System
Illinois Munic ipal Retirement Fund
Kansas Public Employees Retirement System
State Universities Retirement System of Illinois
Tennessee Consolidated Retirement System
University of Texas Investment Management Company

## Published Survey Sources

## CompData Benchmark Survey

Mercer (Multiple Surveys)
US Public Funds Compensation Survey (McLagan/Aon)
Willis Towers Watson

## Texas County \& District Retirement System

Texas Educ ation Association Permanent School Fund

Notes:
Organizations in bold also participated in the 2014 salary survey.
Data extracted from published survey sources has been adjusted to reflect the cost of labor in Austin, TX and has been aged to $1 / 1 / 2018$ ARTHUR J. GALLAGHER \& CO. | BUSINESS WITHOUT BARRIERSTM

## Survey Methodology

## Benchmark jobs

- Benchmark jobs were identified utilizing the following criteria:
- Ensure at least $50 \%$ of the employee population is represented;
- Positions commonly found in the marketplace;
- Positions representative of all functional areas within TMRS;
- Positions representative of all levels (entry through management) within TMRS;
- High incumbent positions;
- Positions that are difficult to recruit and/or where high turnover exists.


## Survey Methodology

## Benchmark jobs

The tables below lists the benchmark jobs surveyed in this study.

| Benchmark Title | Benchmark Title |
| :--- | :--- |
| Actuarial Analyst ${ }^{1}$ |  |
| Administrative Assistant |  |
| Director, Information Technology |  |
| Assistant Finance Director | Director, Investment Risk Management |
| Business Process Analyst | Director, Member Services |
| Chief Investment Officer | General Counsel |
| Communications Technology Specialist | Investment Analyst I - Fixed Income |
| Compliance Officer | Investment Analyst II - Hedge/Absolute Returns |
| Database Developer | Investment Operations Analyst |
| Director - Absolute Return Strategies ${ }^{1}$ | Investment Operations Manager |
| Director - Fixed Income | Investment Support Analyst ${ }^{1}$ |
| Director - Internal Audit | Legal Assistant |
| Director - Real Estate | Marketing Communications Project Manager |
| Director, Actuarial Services | Member Services Manager |
| Director, Communications | Member Services Representative, Senior |
| Director, Equities | Network Operations Manager |
| Director, Finance | Network Security Analyst |
| Director, Governmental Relations |  |


| Benchmark Title |
| :--- |
| Quantitative Analyst |
| Records Technician |
| Regional Account Manager |
| Senior Account Representative |
| Senior Internal Auditor |
| Senior Investment Attorney |
| Senior Records Technician |
| Senior Software Architect |
| Senior Staff Attorney |
| Senior Systems Analyst |
| Software Development Manager |
| Software Engineer |
| Software Quality Assurance Analyst |
| Support Services Analyst |
| Systems Administrator |

1 Insufficient data available for comparison

[^0]
## Survey Methodology

## Survey Data Collected

- FLG developed a survey questionnaire to collect salary data in a fashion that was standard and easy to quantify and analyze.
- Results include data from 16 comparator organizations and published survey data.
- FLG followed up with each organization to encourage participation.
- FLG reviewed and entered the data collected from participants.
- FLG followed up directly with participants to clarify and validate missing or questionable information reported.
- FLG asked organizations to make a match for only those jobs that reflected at least $80 \%$ of the duties as outlined in the benchmark summaries.
- If there were any questions in job matching, we reference job descriptions, organizational charts and other information to verify that the match is valid.
- All data are effective August 2017 and reflect an annual basis.
- FLG follows the U.S. Department of Justice and Federal Trade Commission guidelines that state 5 job matches should exist per job in order to conduct statistical analyses or for drawing conclusions.


## TMRS Review of Data

## Compensation Committee

- Upon completion of data analysis by FLG, the information was shared with the TMRS Board Compensation Committee. Upon review by the committee, several items were noted:
- Concerns with some of the custom survey comparators (too small, active management, external management, too large, etc.)
- Following several reviews with the committee, adjustments were made to the comparator market for the Investment jobs to focus on data obtained from the McLagan survey
- Specifically, data cuts from externally managed organizations were collected and aged in order to obtain data that was more reflective of the type of investment work performed at TMRS
- Upon agreement of the methodology to employ in analyzing the competitiveness of Investment jobs at TMRS, analysis continued and is reflected in this report.


## Survey Participant Demographics ${ }^{1}$

|  | Comparator <br> Market Average | Comparator <br> Market Median | Comparator <br> Market Low | Comparator <br> Market High | TMRS |
| :--- | ---: | ---: | ---: | ---: | :---: |
|  |  |  |  |  |  |
| Assets Managed | $\$ 16.7 \mathrm{~B}$ | $\$ 12.8 \mathrm{~B}$ | $\$ 2.2 \mathrm{~B}^{2}$ | $\$ 125.0 \mathrm{~B}$ | \$27.0 B |
| Number FT Employees | 176 | 128 | 14 | 778 | 108 |
| Number Job Classifications | 61 | 50 | 3 | 158 | 70 |


| Externally <br> Managed | Internally <br> Managed |  <br> Externally <br> Managed |
| ---: | ---: | :---: |
| $38 \%$ | $7 \%$ | $25 \%$ |


\%s do not add to $100 \%$; 6 organizations were data-mined and information was not provided.

1 Comparator market organizations are representative of organizations with whom TMRS competes for talent. Size anomalies (both larger and smaller organizations) exist due to the proximity of the organizations to TMRS and/or the market for talent.
2 Smaller organizations did not have matches to many of the higher level jobs; additionally, data that was considered an outlier (+/- 2 standard deviations) was excluded from overall analysis.

## Geographic Differentials

## Geographic Differentials

## Geographic Differentials by Location:

|  | Geographic <br> Differential |
| :--- | ---: |
| Organization | Factor <br> Adjustment |
| Atlanta, GA | $99.9 \%$ |
| Austin, TX | $100.0 \%$ |
| Champaign, IL | $101.2 \%$ |
| Columbus, OH | $102.7 \%$ |
| Dallas, TX | $95.8 \%$ |
| Denver, CO | $96.6 \%$ |
| Fort Worth, TX | $101.6 \%$ |
| Harrisburg, VA | $100.6 \%$ |
| Houston, TX | $93.6 \%$ |
| Indianapolis, IN | $105.2 \%$ |
| Jefferson City, MO | $113.9 \%$ |
| Lansing, MI | $104.8 \%$ |
| Los Angeles, CA | $88.0 \%$ |
| Nashville, TN | $110.8 \%$ |
| Oak Brook, IL | $95.1 \%$ |
| Topeka, KS | $113.8 \%$ |
|  |  |

## Geographic Differential Application Examples:

- Denver, CO has a higher cost of labor than Austin, TX; therefore, data reported by organizations located in Denver were adjusted down by $3.4 \%$ to normalize the rates of pay in Denver to reflect the cost of labor in Austin.
- Jefferson City, MO has a lower cost of labor than Austin, TX; therefore, data reported by organizations located in Jefferson City were adjusted upward by $13.9 \%$ to normalize the rates of pay in Jefferson City to reflect the cost of labor in Austin.


## NON-INVESTMENT JOBS

## Compensation Analysis

## Summary of Salary Data Comparisons

TMRS Current Range MidPoints vs Market Median
Actual Salaries: Non-Investment Jobs


FINDINGS:
Overall, current midpoints of all jobs, excluding Investment jobs, lead the market by $10.3 \%$.

## Review of Incentive Compensation

## Market Comparisons

- Incentive compensation can vary significantly year-over-year depending on the incentive plan design and market conditions;
- TMRS MidPoint vs Median Base+Inc Comp is reflective of the market's target incentive at goal and thus may not be reflective of actual payouts;

|  |  | Orgs Offering <br> Incentives ${ }^{1}$ | Average Mkt <br> Incentive | TMRS MidPt vs <br> Median Base+Inc <br> Comp |
| :--- | :--- | :--- | :--- | :--- |
| Employee Group | Market Sector |  |  |  |
| Non-Investment Jobs | Combined <br> (Custom \& Published) | $\mathbf{8 \%}$ | $\mathbf{1 2 . 1 \%}$ |  |

- Non-investment jobs are aligned with the market when comparing current midpoints against market median actual salaries plus incentive compensation.

1\% of organizations offering incentives aligns with custom survey results; published survey sources were not comprehensive in their reporting of organizations offering incentives.

## Market Premiums

## Grade Reallocation Considerations

- On occasion, the internal evaluated rating of a job can be significantly misaligned with the market and therefore warrant consideration of a grade reallocation;
- In reviewing the market data obtained during this study, several IT jobs were identified as warranting consideration of a grade reallocation, as follows:

|  | Current <br> Grade | Proposed <br> MidPt | Market <br> Rate | \% Diff | Proposed <br> Premium <br> Grade | Proposed <br> MidPt | Market <br> Rate | \% Diff |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Job Classification |  |  |  |  |  |  |  |  |
| Software QA Analyst | 9 | $\$ 75,751$ | $\$ 86,525$ | $-12 \%$ | 10 | $\$ 87,040$ | $\$ 86,525$ | $1 \%$ |
| Software Developer | 10 | $\$ 87,040$ | $\$ 101,056$ | $-14 \%$ | 11 | $\$ 92,410$ | $\$ 101,056$ | $-9 \%$ |
| Sr. Software Architect ${ }^{1}$ | 12 | $\$ 104,559$ | $\$ 140,403$ | $-26 \%$ | 14 | $\$ 120,784$ | $\$ 140,403$ | $-14 \%$ |

## Proposed Non-Investment Pay Structure

| PROPOSED PAY STRUCTURE |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Grade | Job | Range Min | Range Mid | Range Max | \% Spread | Current vs Proposed MidPt: \% Diff |
| 1 | Records Specialist | \$33,460 | \$40,152 | \$46,844 | 40\% | 3\% |
| 2 | Administrative Aide Facilities Technician Member Services Analyst I | \$37,690 | \$45,229 | \$52,767 | 40\% | 2\% |
| 3 | Records Analyst | \$40,010 | \$48,012 | \$56,014 | 40\% | 1\% |
| 4 | Facilities Technician II* | \$42,316 | \$50,780 | \$59,243 | 40\% | 0\% |
| 5 | Accounting Specialist <br> Member Services Analyst II | \$45,230 | \$54,276 | \$63,322 | 40\% | 0\% |
| 6 | Administrative Assistant Member Services Analyst Lead Accounting Specialist II* Computer Support Specialist | \$49,164 | \$58,997 | \$68,829 | 40\% | 0\% |
| 7 | Legal Assistant <br> City Support Analyst** <br> Senior Computer Support Spec Technology Design Specialist Support Services Analyst Communications Analyst | \$54,334 | \$65,201 | \$76,067 | 40\% | 0\% |
| 8 | Executive Assistant Accountant IT Business Process Analyst M.S. Business Process Analyst Regional Manager I Human Resources Generalist | \$56,697 | \$70,871 | \$85,045 | 50\% | 0\% |

Note: Red are new positions; green are IT and Acct positions that moved up a grade; *=new position created to build out job family (no incumbents); **=new position and current staff will be immediately reclassed into job.

## Proposed Non-Investment Pay Structure

| PROPOSED PAY STRUCTURE |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Grade | Job | Range Min | Range Mid | Range Max | \% Spread | Current vs Proposed MidPt: \% Diff |
| 9 | Actuarial Analyst <br> Change Management Coordinator <br> Senior Technology Design Specialist <br> Systems Analyst <br> Records Supervisor <br> Accountant II* <br> Investment Accountant <br> Network System Administrator <br> Regional Manager II | \$60,601 | \$75,751 | \$90,901 | 50\% | 0\% |
| 10 | Process \& Content Mgmt. Specialist Investment Accountant II* Network Security Analyst Senior Internal Auditor Senior Regional Manager QA/QC Analyst | \$69,632 | \$87,040 | \$104,447 | 50\% | 0\% |
| 11 | Accounting Operations Supervisor <br> Senior Systems Analyst <br> Database Admin/Dev <br> Senior Software Developer | \$73,928 | \$92,410 | \$110,891 | 50\% | 0\% |
| 12 | Open Grade | \$83,647 | \$104,559 | \$125,470 | 50\% | 0\% |
| 13 | Member Services Manager | \$84,451 | \$109,786 | \$135,122 | 60\% | 0\% |
| 14 | Asst General Counsel I Network Operations Manager Senior Software Architect | \$92,911 | \$120,784 | \$148,657 | 60\% | 0\% |

Note: (Red) New positions; green are IT and Acct positions that moved up a grade; *=new position created to build out job family (no incumbents); **=new position and current staff will be immediately reclassed into job.

## Proposed Non-Investment Pay Structure

| PROPOSED PAY STRUCTURE |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Grade | Job | Range Min | Range Mid | Range Max | \% Spread | Current vs Proposed MidPt: \% Diff |
| 15 | Asst General Counsel II Investment Attorney I* Controller | \$100,991 | \$131,288 | \$161,586 | 60\% | 0\% |
| 16 | Asst General Counsel III Investment Attorney II** Information Systems Manager | \$111,611 | \$145,095 | \$178,578 | 60\% | 0\% |
| 17 | Director of Internal Audit Director of Human Resources Senior Project Manager Asst Dir of Info Resources | \$116,824 | \$157,713 | \$198,602 | 70\% | 0\% |
| 18 | Director of Actuarial Services Investment Attorney III* Director of Govt Relations Director of Communications | \$127,990 | \$172,787 | \$217,583 | 70\% | 0\% |
| 19 | Director of Finance Director of Member Services Director of Information Resources | \$134,390 | \$181,426 | \$228,462 | 70\% | 0\% |
| 20 | Lead Investment Attorney | \$145,075 | \$195,851 | \$246,627 | 70\% | 0\% |
| 21 | Deputy Executive Director General Counsel | \$160,331 | \$216,447 | \$272,563 | 70\% | 0\% |
| 22 | Open Grade | \$168,347 | \$227,269 | \$286,191 | 70\% | 0\% |

Note: Red are new positions; green are IT and Acct positions that moved up a grade; *=new position created to build out job family (no incumbents); **=new position and current staff will be immediately reclassed into job.

# INVESTMENT JOBS 

## Compensation Analysis

## Summary of Salary Data Comparisons

TMRS Current Range MidPoints vs Market Data Results


## Review of Incentive Compensation

## Market Comparisons

- Incentive compensation can vary significantly year-over-year depending on the incentive plan design and market conditions;
- TMRS MidPoint vs Median Base+Inc Comp is reflective of the market's target incentive at goal and thus may not be reflective of actual payouts;

|  |  | Orgs Offering <br> Incentives | Average Mkt <br> Incentive | TMRS MidPt vs <br> Median Base+Inc <br> Comp |
| :--- | :--- | :--- | :--- | :--- |
| Employee Group | Market Sector |  |  |  |
| Investment Jobs | Custom Survey | $\mathbf{4 2 . 6 \%}$ | $\mathbf{4 4 . 7 \%}$ | $\mathbf{- 3 4 . 3 \%}$ |
|  | McLagan Survey | N/A | $\mathbf{2 5 . 1 \%}$ | $\mathbf{- 4 7 . 7 \%}$ |

- Investment management jobs are significantly misaligned with the market when comparing current midpoints against market median actual salaries plus incentive compensation.


## Proposed Investment Pay Structure

PROPOSED PAY STRUCTURE

| Grade | Jobs | Range Min | Range Mid | Range Max | \% Spread | Current vs Proposed MidPt: \% Diff |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11 | Investment Support Analyst | \$59,067 | \$76,787 | \$94,507 | 60\% | 8\% |
| 21 | Investment Analyst I <br> Operations Analyst I <br> Data Analyst I <br> Quantitative Analyst I | \$62,869 | \$81,729 | \$100,590 | 60\% | 8\% |
| 31 | Investment Analyst II Operations Analyst II* Data Analyst II* Quantitative Analyst II | \$80,465 | \$104,605 | \$128,744 | 60\% | 20\% |
| 41 | Investment Analyst III Quantitative Analyst III* Performance Analyst Compliance Officer | \$89,455 | \$116,291 | \$143,128 | 60\% | 26\% |
| 51 | Senior Investment Analyst* Investment Ops Manager Compliance Officer II* | \$107,346 | \$139,549 | \$171,753 | 60\% | 27\% |
| 61 | Open Grade | \$115,090 | \$149,617 | \$184,144 | 60\% | N/A |
| 71 | Investment Manager** | \$122,834 | \$159,685 | \$196,535 | 60\% | 10\% |
| 81 | Senior Investment Manager* | \$147,401 | \$191,622 | \$235,842 | 60\% | N/A\% |
| 91 | Investment Directors (PubE \& Risk) | \$192,923 | \$250,800 | \$308,677 | 60\% | 28\% |

Notes:
Ranges 1 II through 81 incorporate a 10\% market premium and 91 through 151 incorporate a $20 \%$ market premium to account for incentives paid in the market.
*=(Red)New position to build out job family; **= (Green)New title and current staff will be immediately reclassed into title.
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## Proposed Investment Pay Structure

## PROPOSED PAY STRUCTURE

| Grade | Jobs | Range Min | Range Mid | Range Max | \% Spread | Current vs Proposed MidPt: \% Diff |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 101 | Investment Directors (others) | \$212,215 | \$275,880 | \$339,545 | 60\% | 41\% |
| 111 | Open Grade | \$218,292 | \$283.780 | \$349,268 | 60\% | N/A |
| 121 | Deputy CIO | \$224,370 | \$291,680 | \$358,991 | 60\% | N/A |
| 131 | Open Grade | \$246,806 | \$320,848 | \$394,890 | 60\% | N/A |
| 141 | Open Grade | \$271,487 | \$352,933 | \$434,379 | 60\% | N/A |
| 151 | CIO | \$297,873 | \$387,235 | \$476,597 | 60\% | 70\% |

## Notes:

Ranges 1 I through 81 incorporate a 10\% market premium and 91 through 15I incorporate a 20\% market premium to account for incentives paid in the market.
*= (Red) New position to build out job family; **= (Green) New title and current staff will be immediately reclassed into title.

## Next Steps

- Review and approval of proposed pay structures.
- Develop implementation costs following approval of pay structures.
- Continue to perform annual and long-term updates/reviews of pay structures to maintain competitiveness with market.


## Thank You

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