

***COMAMBO***

**K10C Wireless Headset  
Make Life Sound Better**



# **1. Welcome to your new Conambo Headset**

We appreciate your choice of Conambo headset. Before use, please read this manual carefully and keep for future reference. To learn more and get support, welcome to visit our official website: [www.conambo.com](http://www.conambo.com), email us via [sales@conambo.com](mailto:sales@conambo.com), or call us 86-755-88608031.

## **2. Important Safety Information**

- Do not use the headset at a high volume for any extended period to prevent hearing damage.
- The K10C powered by built-in rechargeable battery, please charge the battery for at least 2 hours before first use.
- Removal of the battery in the headset shall NOT be conducted on your own.
- Do not expose the headset to moisture, extreme of prolonged heat, cold, humidity, or other adverse conditions. Clean the unit with a soft cloth or damp chamois leather. Never use solvents.
- Keep the headset, accessories and packaging parts out of reach of children to prevent accidents and choking hazards.
- Do not drop, crush, bend or apply excessive force to the device.

## 3. Operations



### ● Charging the headset

The built-in battery is rechargeable and please use the included micro USB cable to charge the headset by connecting to a USB port of your computer, power bank or into an USB AC adapter(requires 5VDC).

Turn off the headset before charging, while charging, the red indicator stays on.

Once fully charged, the blue indicator will light on.

*NOTE: Do not attach the charger mid-call. This will cause the headset to reset, and the call will be sent back to the phone.*

### ● POWER ON

Slide the switch down, the blue indicator will flash once and you will hear a voice prompt, "Power on".

## ● **POWER Off**

Slide the switch up, the red indicator will flash two times and you will hear a voice prompt, "Power off".

## ● **Pairing & Connection**

### **Enter pairing mode**

- 1) Auto enter pairing mode when you power on the headset at first time, the blue and red indicator flashes alternately and you will hear voice prompt, "pairing". Or hold the Multi-Function Button for 5s until the blue and red indicator flashes alternately when power on.

### **Connect your phone**

- 1) Turn on the headset and enter pairing model(the headset indicator flashes red and blue alternately), Put on your headset and will hear "pairing" .
- 2) Put your cell phone in Bluetooth Search/Scan Mode.
- 3) Select "K10C" to pair. (Password is "0000" if needed.)
- 4) When connected, you will hear a voice prompt "connected"and the blue indicator will flash once.

### **Pair and connect with second device**

- 1) Turn off the Bluetooth function of the first device.
- 2) While your headset stays power on, hold the Multi-Function Button for 5s until the headset enter pairing mode, the headset indicator flashes red and blue alternately.
- 3) Put your second device in Bluetooth Search/Scan Mode, select "K10C".
- 4) When connected, you will hear a voice prompt "connected"and the blue indicator will flash once.

## ● **Answering/Reject a Call**

- 1) When a call is coming, press the Multi-Function Button once to answer the call and press it again to end the call.
- 2) When a call is coming, press and hold the Multi-Function Button 1-2s to reject the call.

## ● **Last Number Redial**

- 1) Make sure the headset is connected to your phone.
- 2) Double-tap the Multi-Function Button to redial the last number.

## ● **Phone Voice Control (e.g. Siri/ Google Assistant )**

Press the Mute Button for 3s while the headset is in standby status to activate voice command functions on your phone. Support for this is phone dependent.

## ● **Adjust the volume**

Press the volume up or down during a call or while streaming audio.

## ● **Mute**

During a conversation, press the Mute button. You hear "mute on" or "mute off".

## ● **Reconnect**

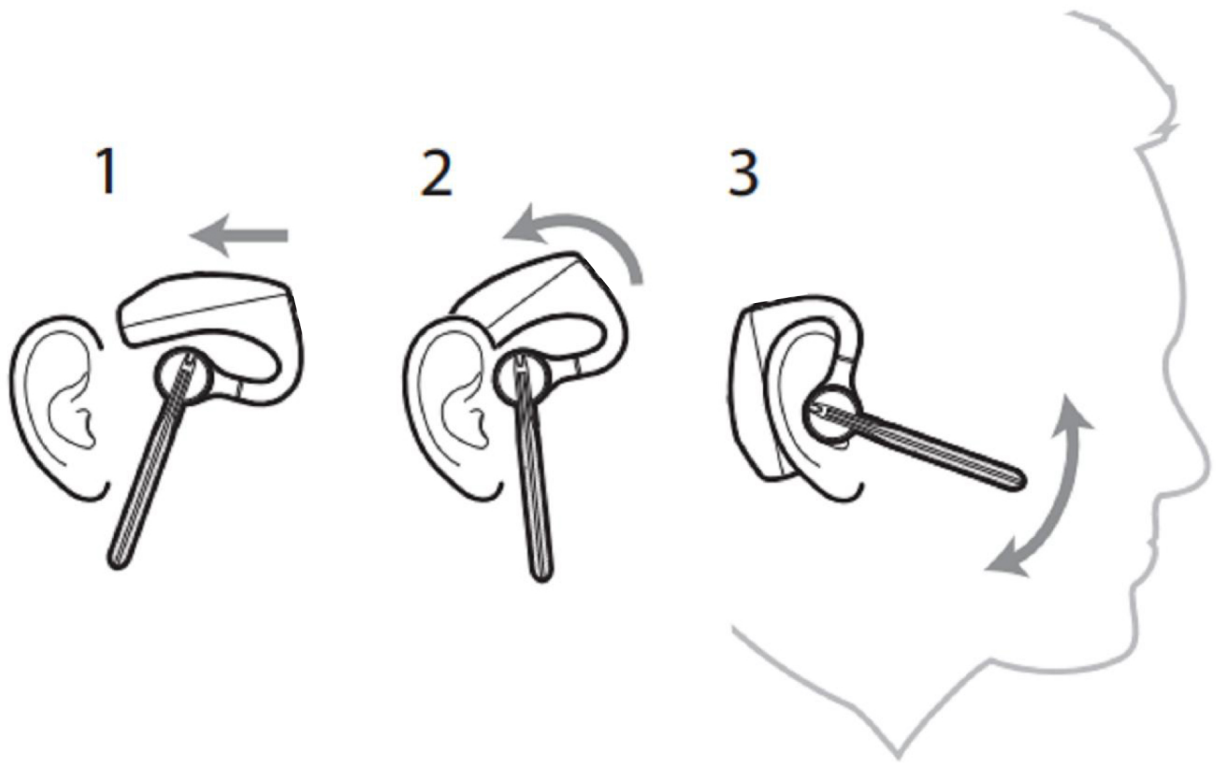
- 1) Your headset will direct connect with previous Bluetooth device.
- 2) If the headset doesn't connect, please hold Multi-Function Button for 5s until the blue and red indicator flashes alternately to enter pairing mode.

## ● **Resetting**

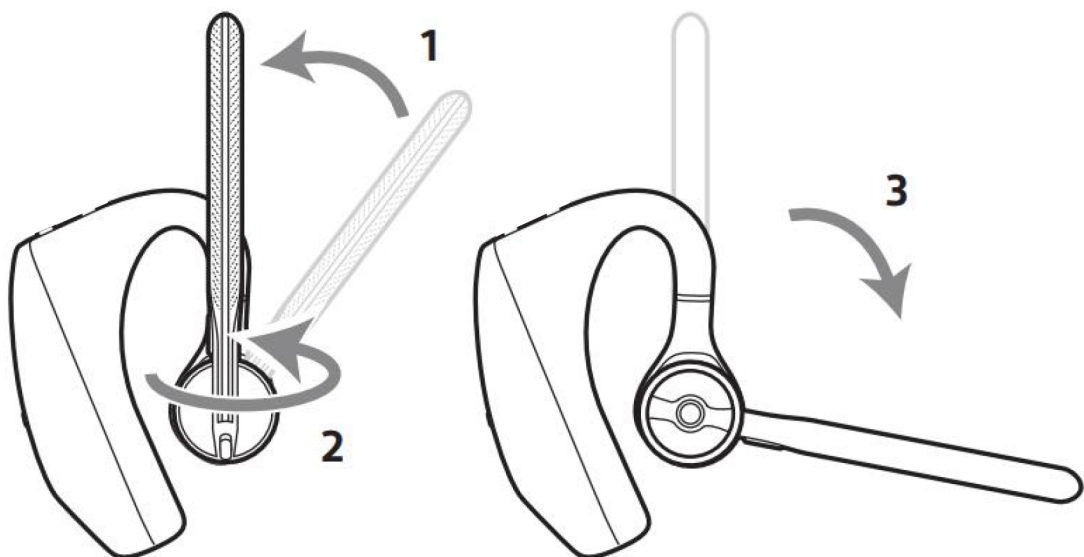
When charging, hold the Multi-Function Button for 4s till the blue indicator flashes to recover default settings.

## 4. Wearing

*NOTE Remove your eyeglasses before donning the headset for best fit.*



To wear the headset on your other ear, rotate the boom upwards then twist it around so the eartip is on the other side before lowering the mic boom.



## **5. Troubleshooting**

### **I. The mobile phone can not find the headset**

#### **Possible Reasons:**

- 1) The headset is not under ON and standby state;
- 2) The headset program is error;
- 3) The program of mobile phone is error.

#### **Solutions:**

- 1) Turn on the headset, hold the Multi-Function Button for 5s (red and blue indicator flashes alternately) to enable pairing status;
- 2) Recover the Wireless headset's default settings if the headset program is error.
- 3) After restart the mobile phone, remove all pairing data in the Wireless of the mobile phone.

#### **Cautions:**

- 1) After the Wireless headset has entered in the pairing mode, it will connect within 2mins, otherwise the headset will automatically turn off.
- 2) When charging, hold the Multi-Function Button for 4s till the blue indicator flashes to recover default setting.

### **II. No sound from the headset**

#### **Possible Reasons:**

- 1) The volume of the mobile phone is unsuitable;
- 2) The Wireless headset and mobile phone are not connected correctly;
- 3) The Wireless headset is out of the working range.

#### **Solutions:**

- 1) Adjust the volume in the mobile phone;

- 2) Operate with the reference of the use steps;
- 3) Keep the headset in the range of 10m to the mobile phone without any obstacle.

**Cautions:**

- 1) Do not have any other operation when searching headset for avoiding program error;
- 2) Please use headset near the mobile phone to assure stable signal.

### **III. Charging red indicator doesn't light on**

**Possible Reasons:**

The headset has not been used for a long period.

**Solutions:**

Charge headset for 30mins, then the red indicator may light on.

**Cautions:**

It will drop the capacity and service life of the battery if it is over charged or the Wireless headset is stored in the environment such as closed car.

**Made by**

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