



CONFIDENTIAL

# **Onboarding Guide for SAP BTP Configuration**

## **SAP Entitlement Management**

**Document Version: 1.0**

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## DOCUMENT HISTORY

The table provides an overview of changes from the last 12 months, with the most recent changes at the top.

Document Version	Date of Update	Change
1.0	Oct 27, 2021	Initial version

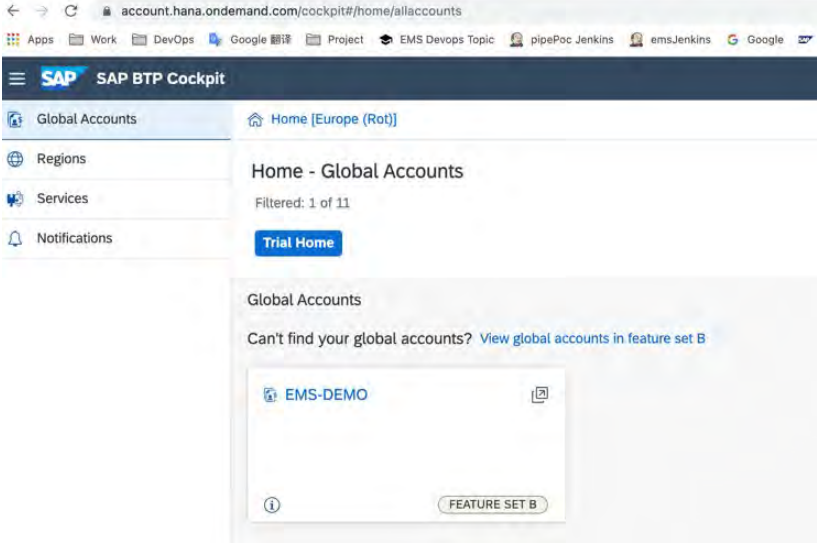
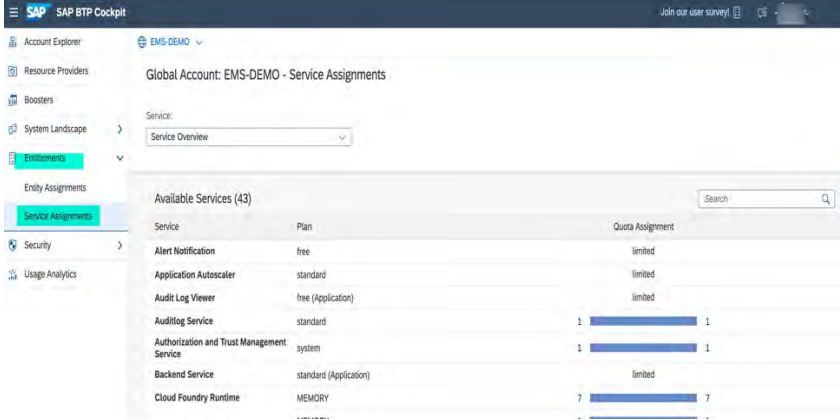
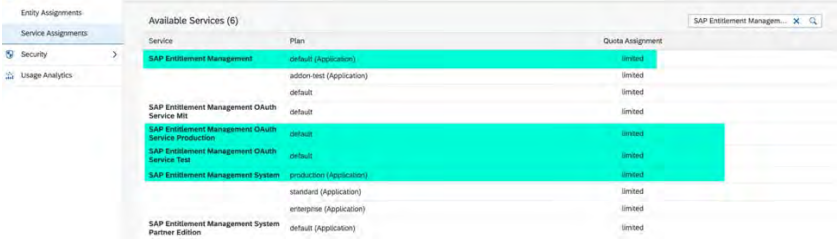
## 1. TECHNICAL SETUP

Once you've received an email from SAP welcoming you to **SAP Entitlement Management**, you can start with the first steps.

- ① The technical setup includes the creation of a tenant. Only users with an **Administrator** role for the global account can create tenants. At first, only the recipients of the welcome email have this role. If someone else needs to create a tenant, one of the email recipients must add the relevant user as **Administrator** for the global account. This is described in the section [Add administrators to global account](#).

## 1.1 Check Successful Completion of Provisioning


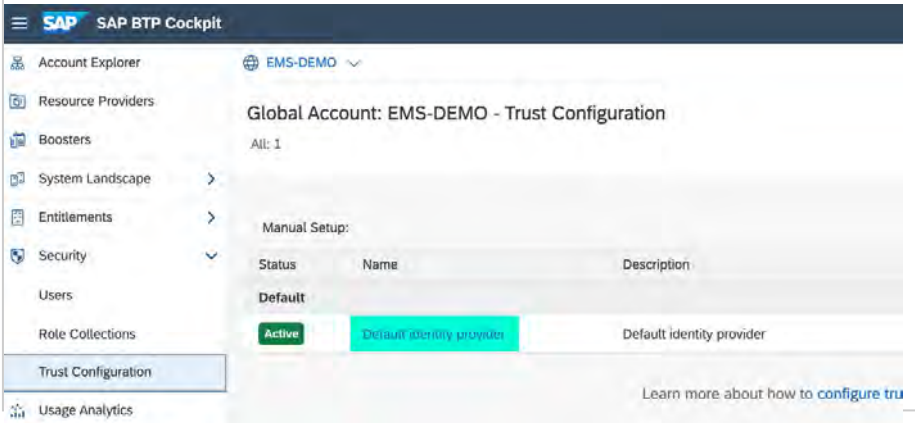
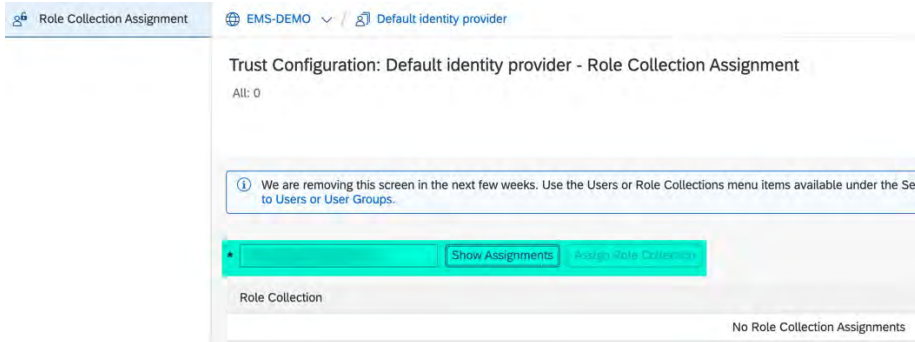
Log on to the SAP BTP cockpit to check that **SAP Entitlement Management** is available for your account.


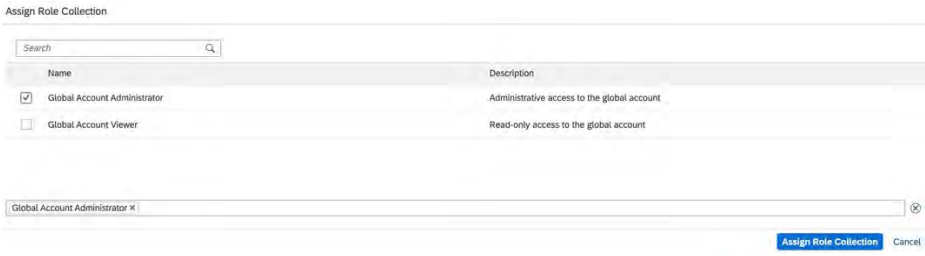
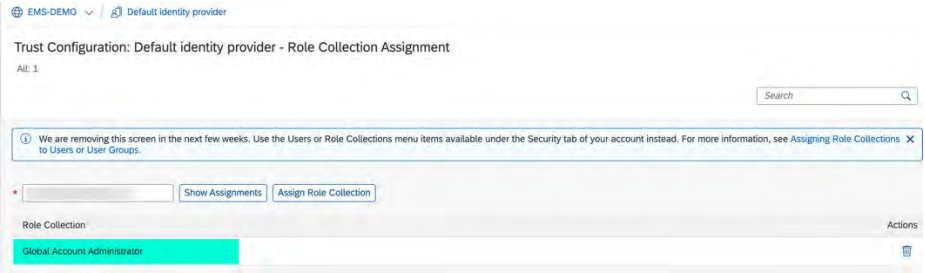
<p>1. Log on to the SAP BTP cockpit using the link in your Welcome email or use either of these URLs:</p>	<ul style="list-style-type: none"> <li>• <a href="https://account.hana.ondemand.com">https://account.hana.ondemand.com</a></li> <li>• A logon URL in the region closest to you (to avoid latency). See <a href="#">Regions and API Endpoints Available for the Cloud Foundry Environment</a> in the SAP BTP documentation.</li> </ul>
<p>2. Open the <b>global account</b> that was used to order <b>SAP Entitlement Management</b>.</p> <p>① To find the right global account, you can use the <a href="#">System &amp; Provisioning</a> dashboard in SAP for Me (log on with your S-user ID). In the dashboard, you can find the global account ID under <i>System Name &amp; Number</i>.</p> <p>① In this guide, we use "EMS-DEMO" as the example account.</p>	
<p>3. Choose <b>Entitlements</b> → <b>Service Assignments</b> in the navigation panel.</p>	
<p>4. In the service overview, search for <b>SAP Entitlement Management</b>.</p> <p>If the service isn't displayed, please report this to your local SAP contact or create an BCP incident for component "LOD-EMS".</p>	

## 1.2 Add Administrators to the Global Account

To enable further users to create a tenant, one of the recipients of the Welcome email must add the relevant user as a global account **Administrator**. You add administrators by assigning them a predefined role collection.

① For more information on the default role collections for administrators, see [Role Collections and Roles in Global Accounts and Subaccounts \[Feature Set B\]](#) in the SAP BTP documentation.

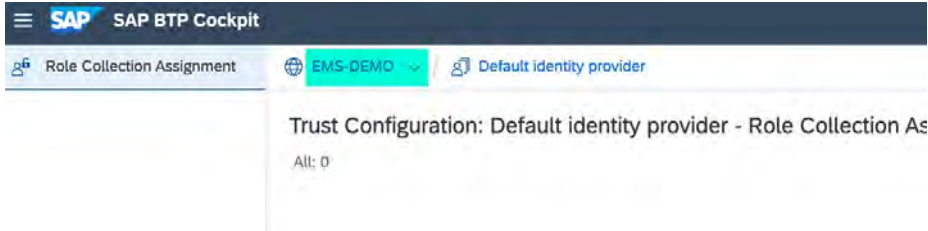
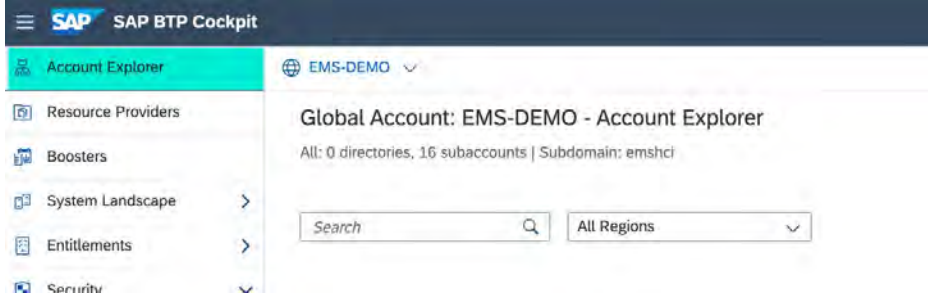
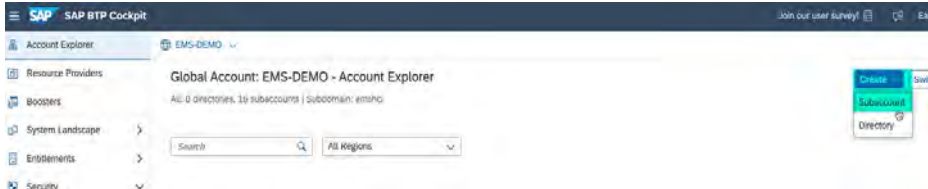
<p>1. In your global account, select <b>Security</b> → <b>Trust Configuration</b> in the navigation panel.</p>	
<p>2. Select the default identity provider.</p>	
<p>3. You're now in the screen <b>Role Collection Assignment</b> of the identity provider.</p> <p>Enter the email address of the user that you want as a global account member and select <b>Show Assignments</b>.</p> <p>You see that no role collections are assigned, and the button <b>Assign Role Collection</b> is enabled.</p>	

<p>4. <b>Optional:</b> If the user isn't part of the identity provider, you're asked to add the user after selecting <b>Show Assignments</b>. Confirm this action.</p>	 <p>Confirmation</p> <p>To see and assign role collections, you must first add jennings.liu01@sap.com as a user of identity provider Default identity provider.</p> <p><a href="#">Add User</a> <a href="#">Cancel</a></p>						
<p>5. Select <b>Assign Role Collection</b>. In the dialog, choose the role collection <b>Global Account Administrator</b> and confirm the assignment.</p>	 <p>Assign Role Collection</p> <p>Search</p> <table border="1"> <thead> <tr> <th>Name</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td><input checked="" type="checkbox"/> Global Account Administrator</td> <td>Administrative access to the global account</td> </tr> <tr> <td><input type="checkbox"/> Global Account Viewer</td> <td>Read-only access to the global account</td> </tr> </tbody> </table> <p>Global Account Administrator x</p> <p><a href="#">Assign Role Collection</a> <a href="#">Cancel</a></p>	Name	Description	<input checked="" type="checkbox"/> Global Account Administrator	Administrative access to the global account	<input type="checkbox"/> Global Account Viewer	Read-only access to the global account
Name	Description						
<input checked="" type="checkbox"/> Global Account Administrator	Administrative access to the global account						
<input type="checkbox"/> Global Account Viewer	Read-only access to the global account						
<p>6. Now the user should be able to complete configuration tasks.</p>	 <p>EMS-DEMO / Default identity provider</p> <p>Trust Configuration: Default identity provider - Role Collection Assignment</p> <p>Alt: 1</p> <p>Search</p> <p><b>ⓘ</b> We are removing this screen in the next few weeks. Use the Users or Role Collections menu items available under the Security tab of your account instead. For more information, see <a href="#">Assigning Role Collections to Users or User Groups</a>.</p> <p>Show Assignments <a href="#">Assign Role Collection</a></p> <p>Role Collection</p> <p>Global Accounts Administrator</p> <p>Actions</p>						

### 1.3 Create Subaccounts

Subaccounts on SAP BTP are required for deploying applications and using services. When you create a subaccount and subscribe to **SAP Entitlement Management**, a tenant is created.

① You need to create one subaccount for each tenant to which you are entitled. Repeat the steps below to create each subaccount.

<p>1. In the breadcrumb menu, select the name of your global account.</p>	 <p>The screenshot shows the SAP BTP Cockpit interface. The breadcrumb menu at the top includes 'Role Collection Assignment', 'EMS-DEMO', and 'Default identity provider'. The main content area displays 'Trust Configuration: Default identity provider - Role Collection As' with 'All: 0' below it.</p>
<p>2. You are returned to the <b>Trust Configuration</b> screen. In the navigation panel, select <b>Account Explorer</b>.</p>	 <p>The screenshot shows the SAP BTP Cockpit interface. The navigation panel on the left is expanded to show 'Account Explorer'. The main content area displays 'Global Account: EMS-DEMO - Account Explorer' with 'All: 0 directories, 16 subaccounts   Subdomain: emshci' below it. There is a search bar and a dropdown menu for 'All Regions'.</p>
<p>3. Select <b>Create</b> → <b>Subaccount</b>.</p>	 <p>The screenshot shows the SAP BTP Cockpit interface. The navigation panel on the left is expanded to show 'Account Explorer'. The main content area displays 'Global Account: EMS-DEMO - Account Explorer' with 'All: 0 directories, 16 subaccounts   Subdomain: emshci' below it. There is a search bar and a dropdown menu for 'All Regions'. A 'Create Subaccount' button is visible in the top right corner.</p>



4. Define the subaccount:

1. Specify a **display name** and short **description**.

❗ In this guide, we use “SAP-DEMO-SUBACC01” as the example subaccount.

2. In the **Region** list, scroll to the provider “Amazon Web Services (AWS)” and select your region:
  - a. Europe (cf-eu10)
  - b. US East (cf-us10)
  - c. APJ (cf-ap11)

Or provider “Microsoft Azure” and select region:

- a. US West(WA) (cf-us20)

3. Enter a name for your **subdomain**.  
⚠ Please read the note beneath the screenshot that explains why this name should be chosen carefully.
4. For productive subaccounts, don't select **Enable beta features**.
5. Select **Create**.

Create Subaccount

Display Name \* SAP-DEMO-SUBACC001

Description Demo Tenant

Subdomain \* ⓘ sap-demo-subacc001

Region \* Europe (Frankfurt) ▼

Parent \* EMS-DEMO

> Advanced

We now support multi-level directories in your account structure. You can add your new subaccount directly to the root global account or to an existing directory by choosing the location under **Parent**.

Create Cancel

⚠ The **subdomain** is the **tenant name** used for login. Once defined, you can't change it later.

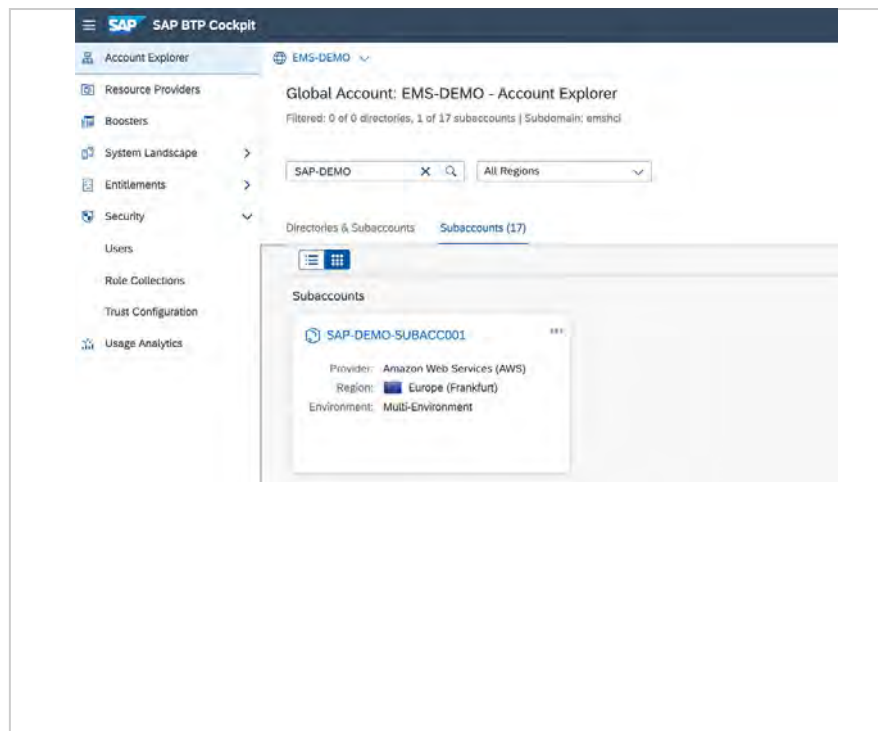
The subdomain also becomes part of the application URL for SAP Entitlement Management according to this pattern:  
<subdomain>.ems.cfapps.<region>.hana.ondemand.com

The subdomain can contain only letters, digits, and hyphens. Hyphens aren't allowed in the beginning or at the end. The subdomain must be unique across all accounts in the same region of the Cloud Foundry environment of SAP BTP.

You can use upper case and lower case letters; however, they can't be used to differentiate subdomains (“SUBDOMAIN” and “subdomain” are considered the same).

5. You see a tile for your subaccount on the **Subaccounts** tab. Wait for the “Onboarding” status to finish before accessing the subaccount.

① You are automatically assigned to the subaccount as administrator.



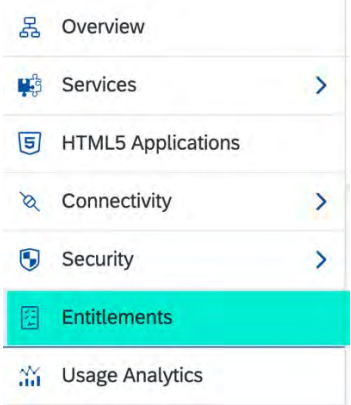

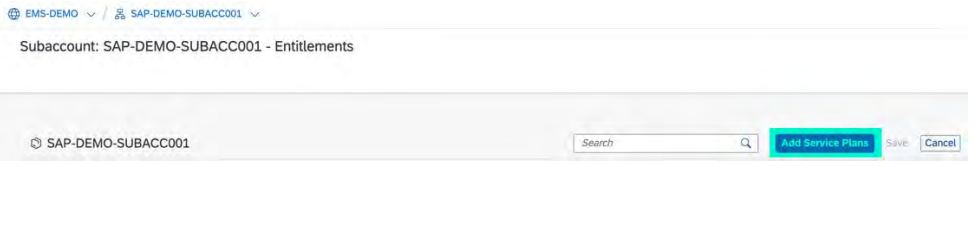
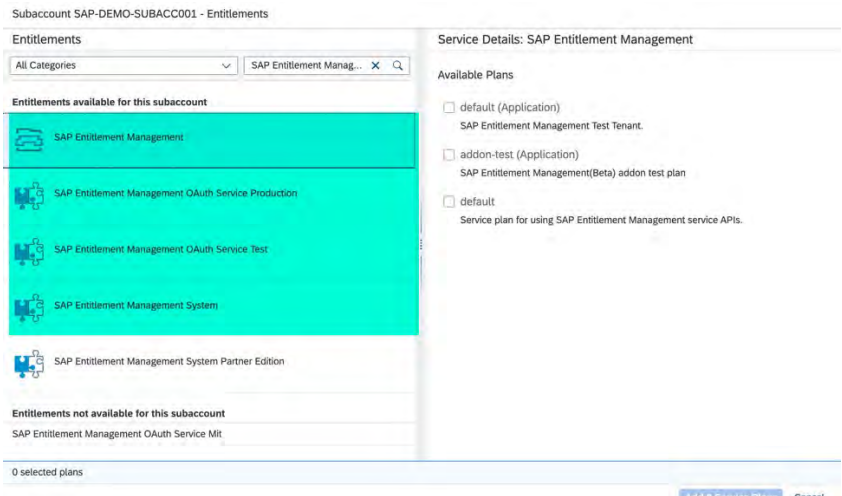
## 1.4 Assign Entitlements

You need to assign entitlements if you want to use **SAP Entitlement Management** and its APIs.

Your SAP BTP global account has entitlements to use resources, such as services and memory. You distribute quotas of these entitlements to your individual subaccounts (tenants) to define the maximum consumption for each subaccount.

① You have a total of three entitlements to distribute across a maximum of three tenants: two test tenants and one production tenant. The table below shows the tenant quota plan mapping.

<b>Tenant Type</b>	<b>Application/API Plan</b>
Dev/Test/QA/Sandbox Tenant	SAP Entitlement Management – default SAP Entitlement Management OAuth Service Test – default
Production Tenant	SAP Entitlement Management System – production SAP Entitlement Management OAuth Service Production – default
Addon Test Tenant	SAP Entitlement Management – addon-test SAP Entitlement Management OAuth Service Test – default

<p>1. In your subaccount, select <b>Entitlements</b> in the navigation panel.</p>	
<p>2. You see the table of subaccount assignments and service plans.  Select <b>Configure Entitlements</b>.</p>	
<p>3. To open the list of resources that you're entitled to use, select <b>Add Service Plans</b>.</p>	
<p>4. Search for <b>SAP Entitlement Management</b>. You will see both services for the application and for the OAuth API.</p>	

5. Start with the application:  
Take Test tenant for example.

Select the service **SAP Entitlement Management**, check the service plan "default", and then add the service plan.

The screenshot shows the 'Entitlements' page for subaccount SAP-DEMO-SUBACC001. The 'Entitlements available for this subaccount' list includes 'SAP Entitlement Management', which is highlighted in red. The 'Service Details: SAP Entitlement Management' panel on the right shows 'Available Plans' with 'default (Application)' selected and highlighted in red. Below the list, it indicates '1 selected plan' and 'Services: SAP Entitlement Management (1 plan)'. Buttons for 'Add 1 Service Plan' and 'Cancel' are visible at the bottom right.

6. Repeat Steps 3-5 for the service **SAP Entitlement Management OAuth Service <Tenant Type>**.

This service enables you to call **SAP Entitlement Management APIs**.

The screenshot shows the 'Entitlements' page for subaccount SAP-DEMO-SUBACC001. The 'Entitlements available for this subaccount' list includes 'SAP Entitlement Management OAuth Service Test', which is highlighted in red. The 'Service Details: SAP Entitlement Management OAuth Service Test' panel on the right shows 'Available Plans' with 'default' selected and highlighted in red. Below the list, it indicates '1 selected plan' and 'Services: SAP Entitlement Management OAuth Service Test (1 plan)'. Buttons for 'Add 1 Service Plan' and 'Cancel' are visible at the bottom right.

7. Save your changes.

The screenshot shows the 'Assign Quota' table for subaccount SAP-DEMO-SUBACC001. The table has columns for Service, Plan, Assign Quota, Subaccount Assignment, Remaining Global Quota, and Actions. Two rows are visible, both with a quota of 2 shared units.

Service	Plan	Assign Quota	Subaccount Assignment	Remaining Global Quota	Actions
SAP Entitlement Management	default (Application)	2 shared units	3 shared units	3 shared units	[Trash]
SAP Entitlement Management OAuth Service Test	default	2 shared units	2 shared units	2 shared units	[Trash]

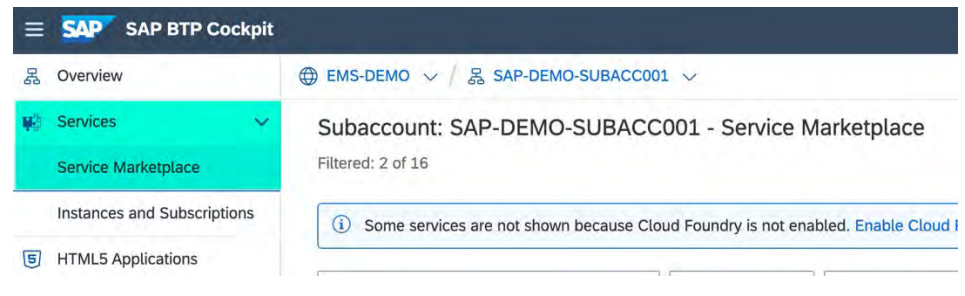
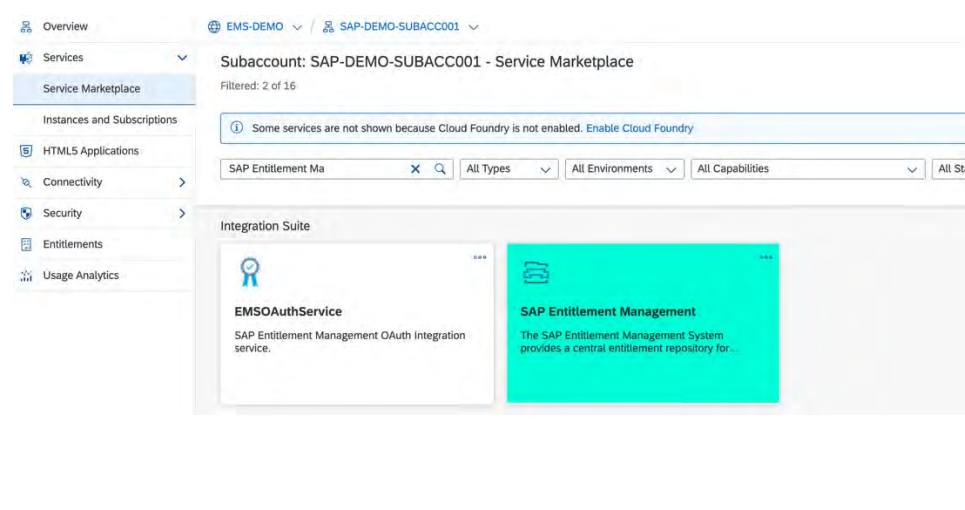
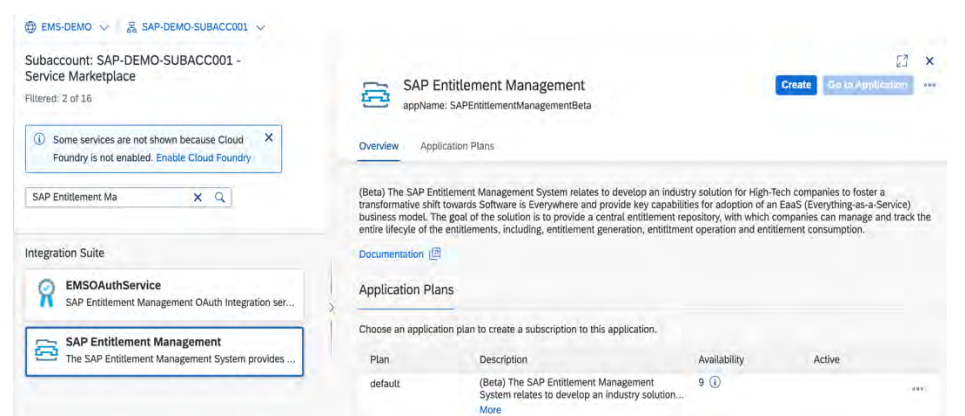
A warning message at the bottom states: 'You have unsaved changes'.

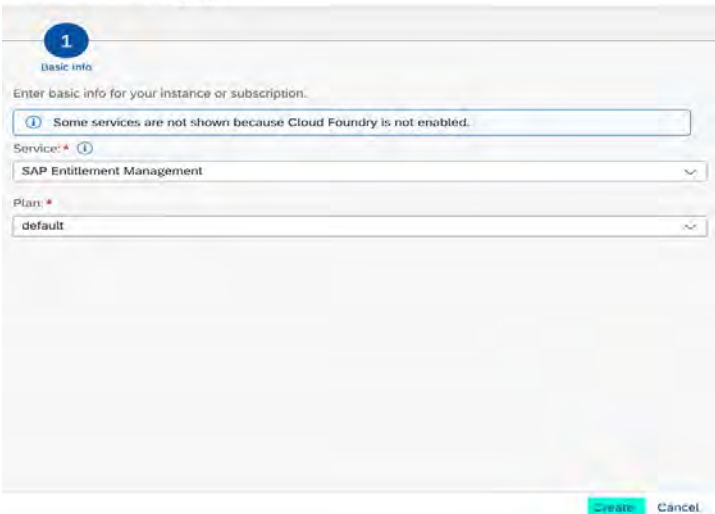
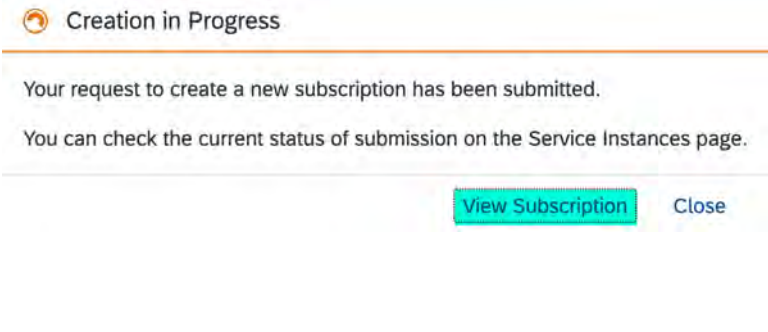

You can adjust quotas for only one subaccount at a time. To adjust quotas for multiple subaccounts, complete these steps for each subaccount.

If you have distributed the maximum of your purchased quotas, you can't increase it further. However, you can move quotas between subaccounts in the same global account.

## 1.5 Subscribe to SAP Entitlement Management

To use the **SAP Entitlement Management** solution, you must subscribe to the application for your subaccount.

<p>1. Go to your subaccount and select <b>Services</b> → <b>Service Marketplace</b> in the navigation panel.</p>	 <p>The screenshot shows the SAP BTP Cockpit interface. The left navigation pane has 'Services' selected, with 'Service Marketplace' highlighted. The main area shows 'Subaccount: SAP-DEMO-SUBACC001 - Service Marketplace' and a message: 'Some services are not shown because Cloud Foundry is not enabled. Enable Cloud Foundry'.</p>								
<p>2. You see all the services that are available to you.  Search for and select the application <b>SAP Entitlement Management</b>.</p>	 <p>The screenshot shows the search results for 'SAP Entitlement Management' in the Service Marketplace. The search bar contains 'SAP Entitlement Ma'. The results list 'EMSOAuthService' and 'SAP Entitlement Management'. The 'SAP Entitlement Management' card is highlighted in red.</p>								
<p>3. Under <b>Application Plans</b>, display the action menu of the plan for which you want to create a subscription and select <b>Create</b>.</p>	 <p>The screenshot shows the 'Application Plans' page for 'SAP Entitlement Management'. The page title is 'SAP Entitlement Management' with 'appName: SAPEntitlementManagementBeta'. There are 'Create' and 'Go to Applications' buttons. Below, there is a table of application plans:</p> <table border="1"> <thead> <tr> <th>Plan</th> <th>Description</th> <th>Availability</th> <th>Active</th> </tr> </thead> <tbody> <tr> <td>default</td> <td>(Beta) The SAP Entitlement Management System relates to develop an industry solution...</td> <td>9 ⓘ</td> <td>***</td> </tr> </tbody> </table>	Plan	Description	Availability	Active	default	(Beta) The SAP Entitlement Management System relates to develop an industry solution...	9 ⓘ	***
Plan	Description	Availability	Active						
default	(Beta) The SAP Entitlement Management System relates to develop an industry solution...	9 ⓘ	***						

<p>4. Check the basic info and then select <b>Create</b>.</p>	
<p>5. The creation process starts. Select <b>View Subscription</b> to switch to the <b>Instances and Subscriptions</b> screen.</p>	
<p>6. Now you're subscribed to the <b>SAP Entitlement Management</b> application. With this step, your tenant is created.</p>	



## 2. ENABLE UI ACCESS

This chapter describes how to configure authentication and authorization for the users of your application. You can enable them to log on to the **SAP Entitlement Management UI** and get access to the appropriate apps and data.

### 2.1 Give Yourself Access as an Administrator

To give **yourself** access to the **SAP Entitlement Management UI**, you need to do the following:

1. Build at least one role collection, as described in the section [Build role collections](#).
  - ① For administrators, we recommend the role **EM\_Admin**, which provides you with the complete set of authorizations and allows you to test all apps.
2. Assign at least one role collection to your user, as described in the section [Assign role collections to users or user groups](#).
3. Log on to the **SAP Entitlement Management** application.

To enable UI access for further users, repeat Steps 1 and 2 for these users to assign the appropriate role. Please consider that these users must be available in the identity provider (IdP) that is attached to the subaccount. You can find more information on authentication and single sign-on of business users in the sections [Enable authentication and single sign-on for business users](#) and [Assign your own identity provider \(IdP\) to your subaccount](#).

### 2.2 Define Security Administrators in Your Subaccount

To configure authentication and authorization for business users, you need a platform user with the specific role **User & Role Administrator**. When you create a subaccount, SAP BTP automatically grants this role to your user.

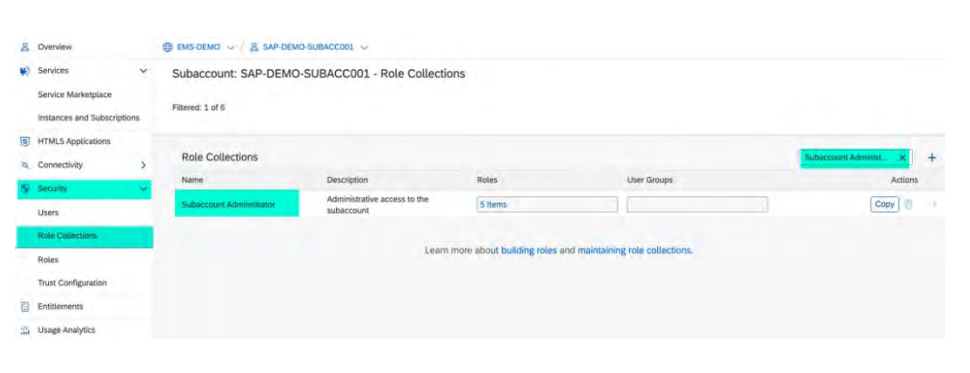
If you want to enable other users to configure authentication and authorization, you can assign the role by adding the users as security administrators in your subaccount. In Cloud Management Tools Feature Set B, this role is bundled in the role collection **Subaccount Administrator**.

For more information, see [Role Collections and Roles in Global Accounts and Subaccounts \[Feature Set B\]](#) in the SAP BTP documentation.

The following instructions show how a security administrator, for example, the user who created the subaccount, can authorize another platform user to also become a security administrator.

The users that you want to add as security administrators in a subaccount must have at least one of the following memberships:

- Member of the Cloud Foundry organization (if available) in the subaccount
- Member of any Cloud Foundry space that belongs to the organization
- Members of the global account that contains your subaccount: see the section [Add administrators to global account](#)

<p>1. In your subaccount, choose <b>Security</b> → <b>Role Collections</b> in the navigation panel.</p> <p>Search for the role collection “Subaccount Administrator”.</p>	 <p>The screenshot shows the SAP BTP Role Collections interface. The navigation panel on the left is expanded to 'Security' and then 'Role Collections'. The main content area displays a table of role collections. The table has columns for Name, Description, Roles, and User Groups. One role collection is visible: 'Subaccount Administrator' with the description 'Administrative access to the subaccount' and '5 Items' in the Roles column. There is a search bar at the top right of the table with 'Subaccount Admin' entered. Below the table, there is a link: 'Learn more about building roles and maintaining role collections.'</p>
---	---

2. Ensure that the collection contains the role **User and Role Administrator**. This is the key role for security administrators.

Role Name	Role Template	Application Identifier
Cloud Connector Administrator	Cloud_Connector_Administrator	connectivity/b17
Destination Administrator	Destination_Administrator	destination-xsappname/b404
Subaccount Admin	Subaccount_Admin	cis-local/b14
Subaccount Service Administrator	Subaccount_Service_Administrator	service-manager/b8989
User and Role Administrator	xsuaa_admin	xsuaa/t1

3. To assign to the role collection the users that you want as security administrators, select **Edit**.

Role Name	Role Template	Application Identifier
Cloud Connector Administrator	Cloud_Connector_Administrator	connectivity/b17
Destination Administrator	Destination_Administrator	destination-xsappname/b404
Subaccount Admin	Subaccount_Admin	cis-local/b14
Subaccount Service Administrator	Subaccount_Service_Administrator	service-manager/b8989
User and Role Administrator	xsuaa_admin	xsuaa/t1

4. With the edit mode enabled, add the security administrators under **Users**.

For each user, enter the ID and the identity provider, then select the plus (+) icon.

Once you have added all users, select **Save** to close the edit mode.

ID	Identity Provider	E-Mail	First Name	Last Name	Actions
<input type="text"/>	Default identity provider	<input type="text"/>			<input type="button" value="+"/>

5. The added users now have access to the subaccount as security administrators.

ID	Identity Provider	E-Mail	First Name	Last Name	Actions
<input type="text"/>	Default identity provider	<input type="text"/>			<input type="button" value="+"/>

## 2.3 Enable Authentication and Single Sign-on for Business Users

On SAP BTP, identity information is provided by identity providers (IdPs) and not stored on SAP BTP itself. Accordingly, the authentication of business users to access the SAP Entitlement Management UI is delegated to the identity providers, and users log on with the mechanisms and credentials defined there, (e.g., with their username and password). For an overview, see [Security](#) in the SAP BTP documentation.

SAP BTP supports the following identity providers:

- SAML 2.0 standard compliant IdP
- Identity Authentication service (SAP's cloud solution for identity life cycle management) on SAP BTP
- SAP ID service (SAP-administered IdP)

For SAP ID Service, trust is preconfigured on SAP BTP by default, so that you can start using the service without further configuration. Business users with an account in SAP ID service (<https://accounts.sap.com/>) and who are authorized for **SAP Entitlement Management** can log on using their email address and the respective password.

❗ For productive scenarios of SAP Entitlement Management, we recommend to use your own identity provider, and not SAP ID service. As an SAP-administered IdP, SAP ID service doesn't support administrative access and has the following restrictions:

- User registration works through self-service: You can't provision users to SAP ID service, you can't lock users (for example, if their responsibility within the company changes or if they leave the company).
- You can't create user groups to simplify the assignment of role collections.
- You can't configure single sign-on to work with other applications controlled by your own identity provider. In other words, you can't configure IdP proxying with SAP ID service.

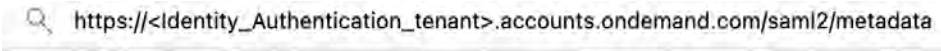
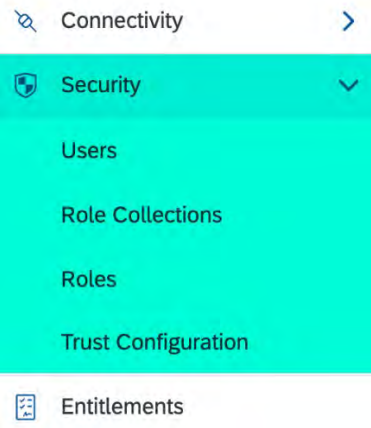
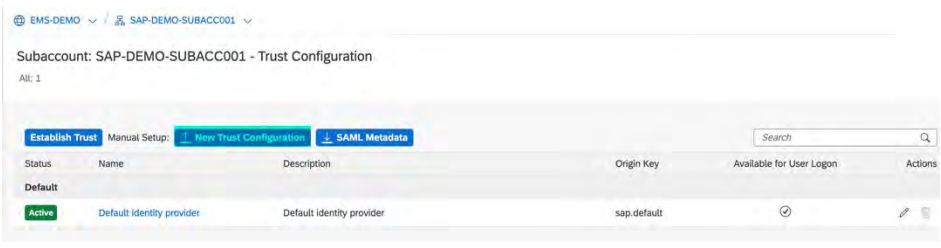
In the following section, the instructions guide you through connecting your own identity provider.

## 2.4 Assign Your Own Identity Provider (IdP) to Your Subaccount

If you use the Identity Authentication service in SAP BTP, you can find more information in the SAP BTP documentation under [Manually Establish Trust and Federation Between UAA and Identity Authentication](#).

If you use a different IdP, you can find more information under [Establish Trust and Federation with UAA Using Any SAML Identity Provider](#).

The following instructions show how to assign **Identity Authentication in SAP BTP** to a subaccount as an identity provider. You do this by defining a mutual trust relationship between the identity provider and the SAP BTP subaccount in the SAP BTP cockpit and the admin console of the Identity Authentication service.

<p>1. Download the SAML 2.0 metadata of your identity provider.</p>	<p>For the Identity Authentication service, enter the URL <b>https://&lt;Identity_Authentication_tenant&gt;.accounts.ondemand.com/saml2/metadata</b> in your browser. Replace &lt;Identity_Authentication_tenant&gt; with the subdomain of your tenant for the Identity Authentication service.</p>  <p><b>i</b> The subdomain of the Identity Authentication service isn't the same as the subdomain of the subaccount that you use for your <b>SAP Entitlement Management</b> application.</p>
<p>2. In your global account, select your subaccount and ensure that the <b>Security</b> menu is available.</p> <p><b>i</b> If the menu isn't available, your user isn't a security administrator and not authorized for assigning an IdP. See the section <a href="#">Define security administrators in your subaccount</a> in this guide for more details.</p>	
<p>3. Select <b>Trust Configuration</b> and then select <b>New Trust Configuration</b>.</p>	

4. Select **Upload** and add the file with the SAML 2.0 metadata of your identity provider that you downloaded in Step 1.

5. Enter a **Name** and **Origin Key** for your identity provider. Then select **Save**.

**i** The name is displayed when the identity provider can be selected; for example, when business users log in.

In this guide, we use “My Corporate IdP” as the sample provider.

The origin key is used in the audit log; for example, to uniquely identify the source of an authenticated user.




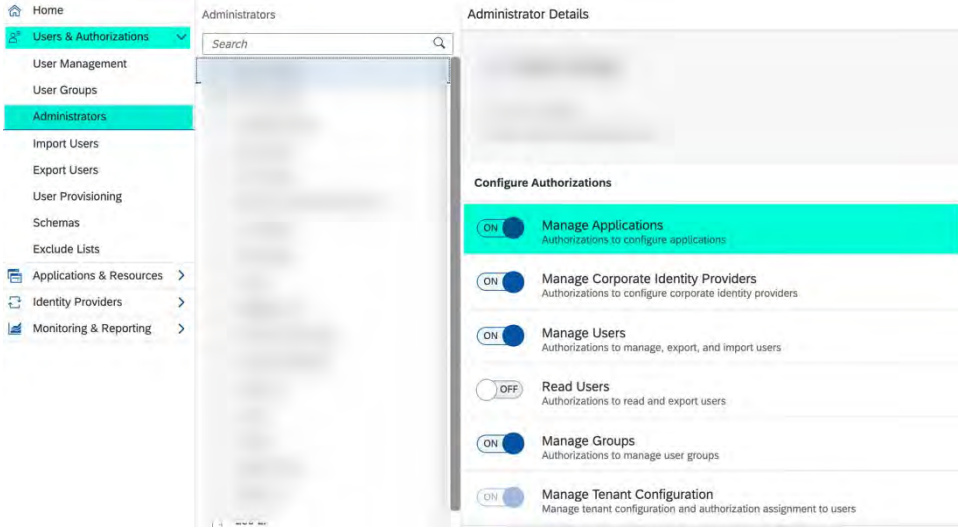
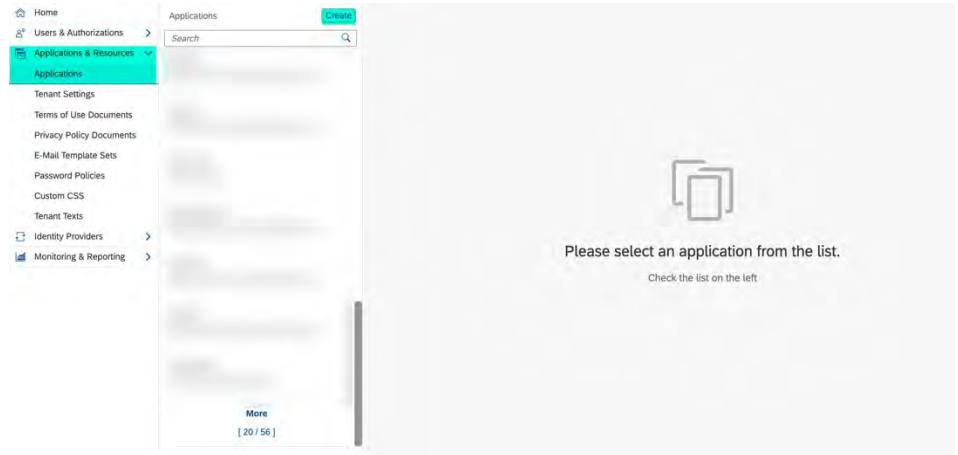
6. Download the SAML 2.0 metadata of your subaccount.

a) Replace `<subaccount_subdomain>` with the subdomain of your subaccount and `<region>` with the region your subaccount is located, such as eu10 or us10.

[https://<subaccount\\_subdomain>.authentication.<region>.hana.ondemand.com/saml/metadata?action=download](https://<subaccount_subdomain>.authentication.<region>.hana.ondemand.com/saml/metadata?action=download)

b) In the **Trust Configuration** screen, select **SAML Metadata**.

Status	Name	Description	Origin Key
Default			
Active	Default identity provider	Default identity provider	sap.default
Custom			
Active	MyCorporateIdp		My-Corporate-Idp

<p>7. Go to the administration UI of your identity provider.</p>	<p>For the Identity Authentication service, replace &lt;Identity_Authentication_tenant&gt; with the name of your IAS tenant:</p> <p> <a href="https://&lt;Identity_Authentication_tenant&gt;.accounts.ondemand.com/admin">https://&lt;Identity_Authentication_tenant&gt;.accounts.ondemand.com/admin</a></p> <p> Your user needs the administration roles.</p>
<p>8. Ensure that your user has the required authorizations in the identity provider.</p> <p> In IAS, your user must be added as <b>Administrator</b> and at least have the authorization to <b>Manage Applications</b>.</p>	
<p>9. To add <b>SAP Entitlement Management</b> as an application (SAML service provider), choose <b>Applications &amp; Resources</b> → <b>Applications</b> and select <b>Create</b>.</p>	

10. Enter the application name and select **Save**.

Create Application

Application Display Name:\* SAP Entitlement Management

Application Home URL:

Application Type: Other SAP cloud solution

Save Cancel

11. For the newly created application, select **SAML 2.0 Configuration**.

Home Applications Create SAP Entitlement Management Edit Delete

Applications & Resources

Applications

Bundled Applications

SAP Entitlement Management

SAP Entitlement Management

Application type: Other SAP cloud solution

Home URL, not configured

Trust Authentication and Access Branding and Layout

Single Sign-On

Protocol Choose SAML 2.0 or OpenID Connect. SAML 2.0

SAML 2.0 Configuration Configure trust with a service provider by uploading metadata for web-based authentication. Not Configured

Subject Name Identifier Configure the attribute which the application uses to identify the users. The attribute is sent as name ID in SAML 2.0 authentication requests to Identity Provider. User ID

Default Name ID Format Configure the default Name ID format. The attribute is sent as name ID format in SAML 2.0 authentication requests to Identity Provider. Unspecified

Apply Function to Subject Name Identifier Convert the subject name identifier to uppercase or lowercase. None

12. Under **Define from Metadata**, upload the SAML 2.0 metadata of your subaccount that you previously downloaded.

< SAML 2.0 Configuration

Define from Metadata

Configure trust with a service provider by uploading metadata for web-based authentication.

Metadata File: Enter .xml file Browse...

Configure Manually

Name:\*

13. Back in the application, select **Subject Name Identifier**.

The screenshot shows the 'SAP Entitlement Management' configuration page for the 'SAP En' application. The left sidebar contains navigation options: Home, Users & Authorizations, Applications & Resources, Applications, Tenant Settings, Terms of Use Documents, Privacy Policy Documents, E-Mail Template Sets, Password Policies, Custom CSS, Tenant Texts, Identity Providers, and Monitoring & Reporting. The main content area is titled 'SAP Entitlement Management' and includes tabs for Trust, Authentication and Access, and Branding and Layout. Under the 'Authentication and Access' tab, the 'Single Sign-On' section is active. It shows the 'Protocol' set to 'SAML 2.0' and 'SAML 2.0 Configuration' with a metadata URL. The 'Subject Name Identifier' section is highlighted in red and shows 'User ID' as the selected attribute. Other sections include 'Default Name ID Format' (Unspecified), 'Apply Function to Subject Name Identifier' (None), 'Assertion Attributes', and 'Default Attributes'.

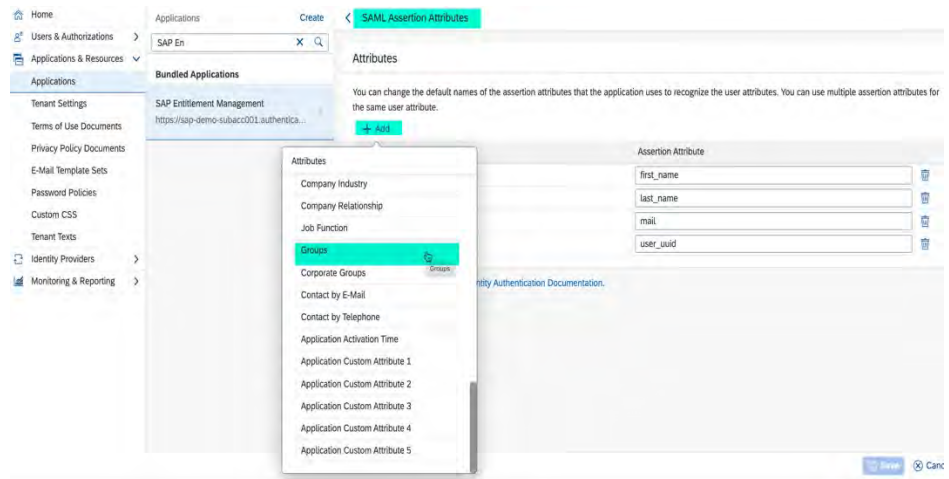
14. Under **Basic Configuration**, select the attribute **E-Mail** and then save.

The screenshot shows the 'Subject Name Identifier' configuration page. The left sidebar is the same as in the previous screenshot. The main content area is titled 'Subject Name Identifier' and includes a warning message: 'User UUID, User ID, Login Name and E-Mail are unique for the tenant.' Below this, there are two configuration sections: 'Basic Configuration' and 'Advanced Configuration'. The 'Basic Configuration' section is selected and contains the instruction: 'Set a basic attribute from the list below. When Identity Authentication acts as proxy IdP, and the users have no profile in Identity Authentication, choose the option.' There are two dropdown menus: 'Select a basic attribute:' with 'E-Mail' selected, and 'Select a fallback attribute:' with 'None' selected. The 'Advanced Configuration' section is unselected. At the bottom, there is a link: 'For more information about Subject Name Identifiers, see Identity Authentication Documentation.'



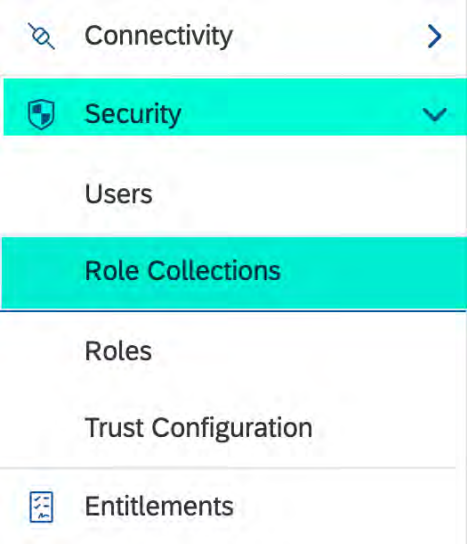
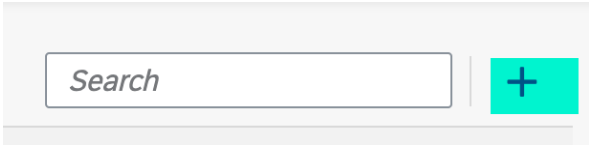
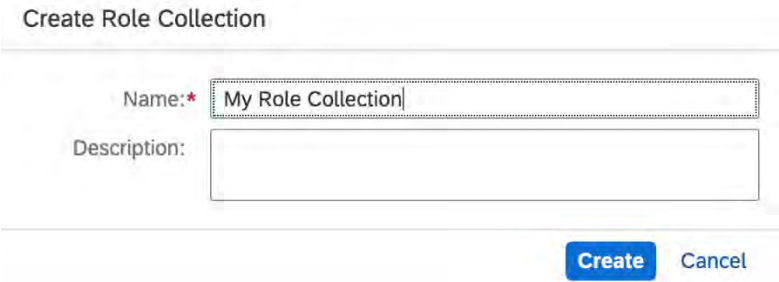
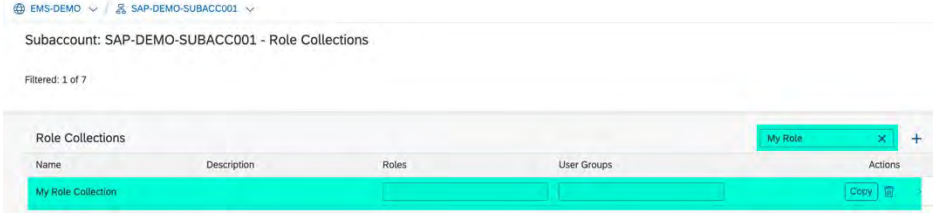
15. **Optional:** If you want to assign role collections to groups rather than to individual users, select **Trust** → **Assertion Attributes**, select **Add** and assign **Groups** as additional attribute.

▲ The assertion attribute must be “Groups” (case-sensitive).

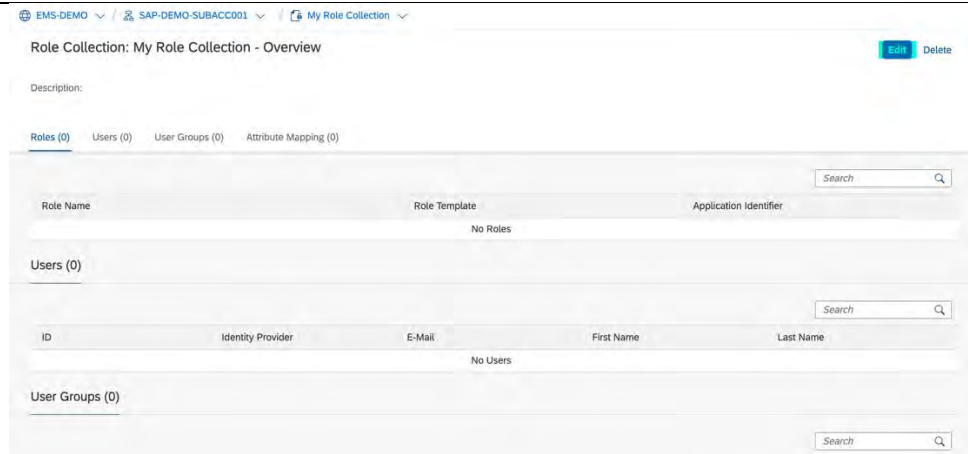


## 2.5 Build Role Collections

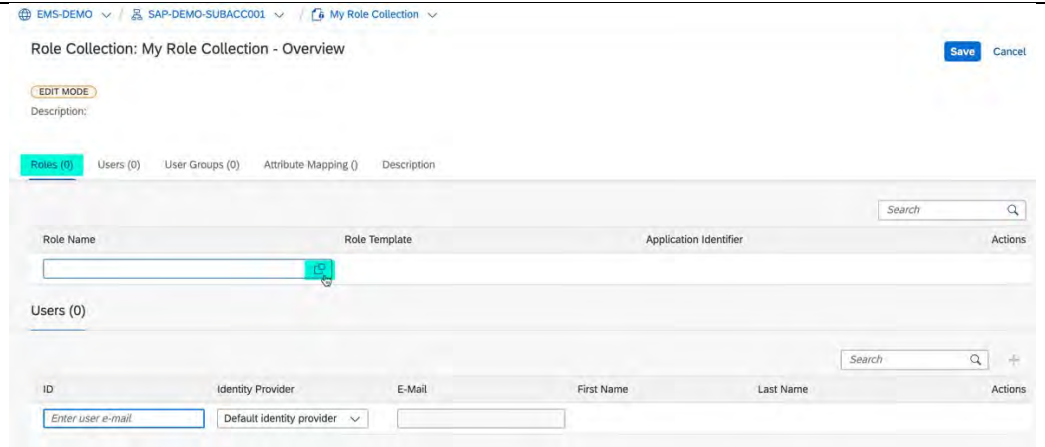
You need to define role collections to control user authorization for the SAP Entitlement Management UI and apps.

<p>1. In your global account, open the subaccount. In the navigation panel, select <b>Security</b> → <b>Role Collections</b>.</p>	
<p>2. To create a new role collection, select the plus (+) icon on the right of the search field.</p>	
<p>3. Name your role collection and select <b>Create</b>.</p> <p>In this guide, we use "My Role Collection" as the example name.</p>	
<p>4. To start adding roles, search for the new role collection in the table and select the row.</p>	

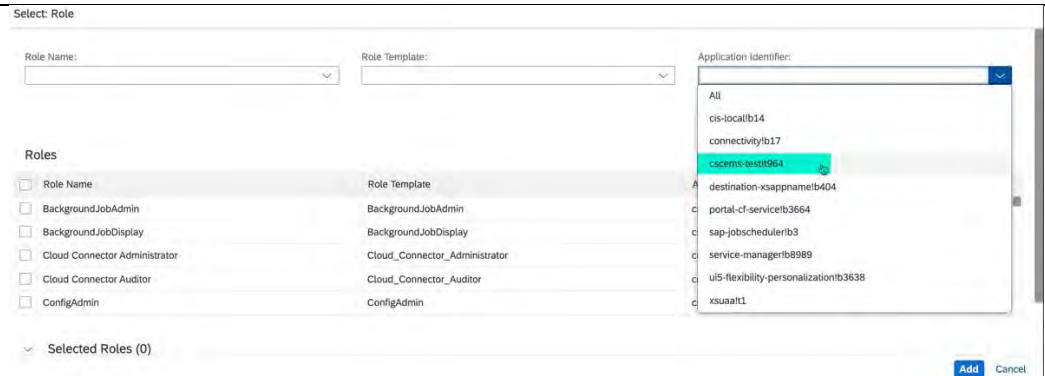
5. In the overview of the role collection, select **Edit** to open the screen in edit mode.



6. Under **Roles** → **Role Name**, select the icon of the input field to open the role selector.

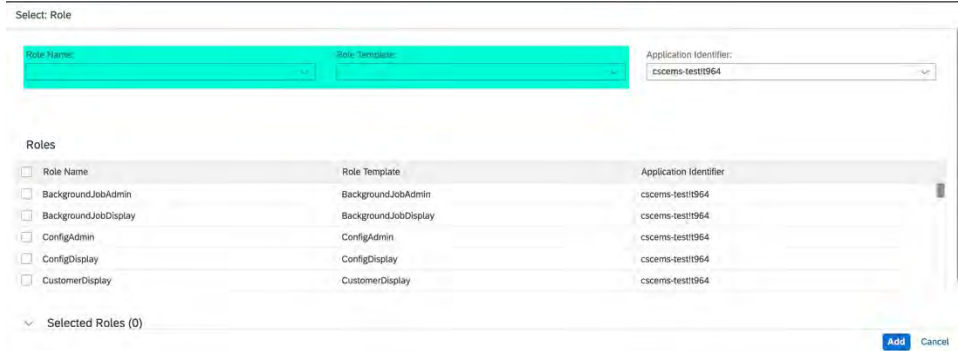


7. In the list **Application Identifier**, choose the identifier that begins with "cscems". This identifier filters by the roles from **SAP Entitlement Management**.



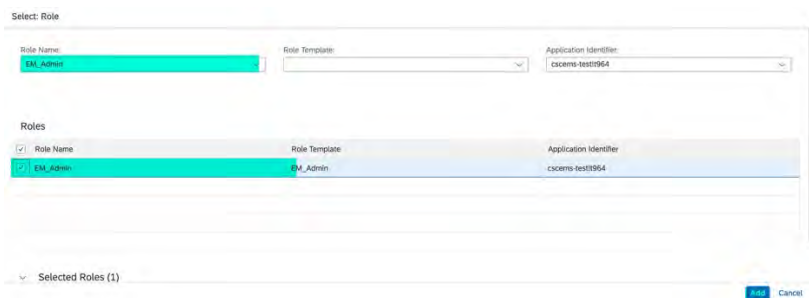
8. The table **Roles** shows all the available roles for **SAP Entitlement Management**. You can filter by roles and templates to reduce the number of rows. Then select the roles that you want in your collection.

**i** You can find information about the available role templates under [Build Role Collections](#) in the *Setup and Administration Guide*.

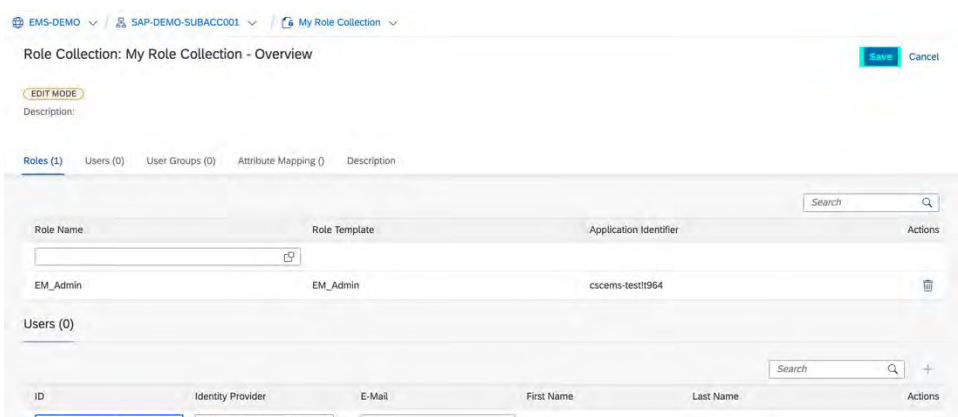


9. Once you have selected all the roles for the collection, select **Add** to confirm the selection.

**i** The screenshot shows the role "EM\_Admin", which provides the complete set of authorizations, as an example. For productive use, we recommend that you configure suitable roles for your users.

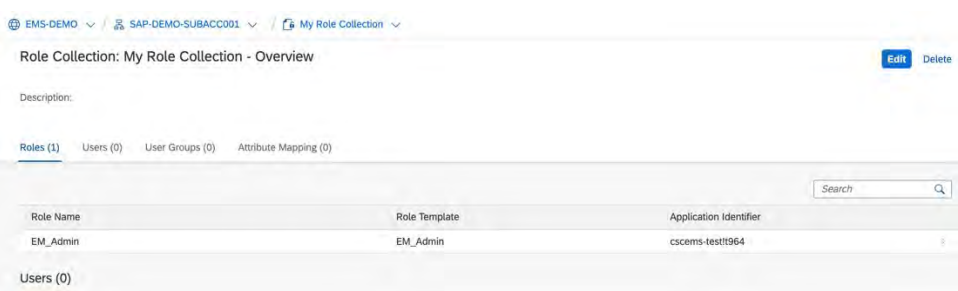


10. Select **Save** to close the edit mode.



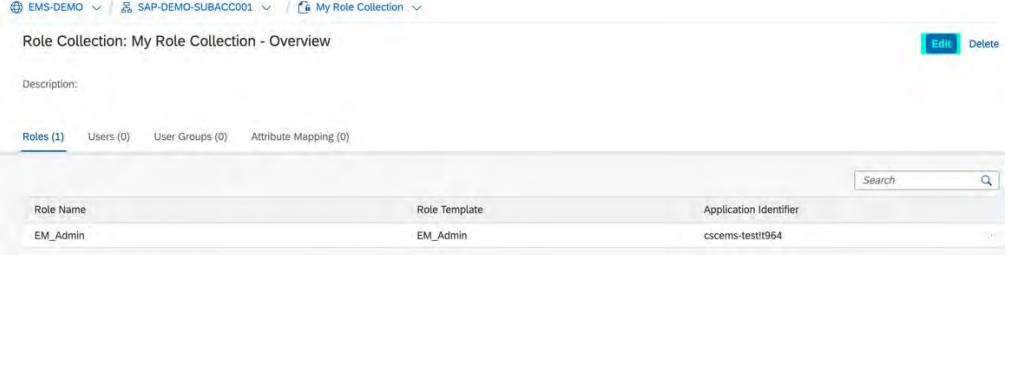
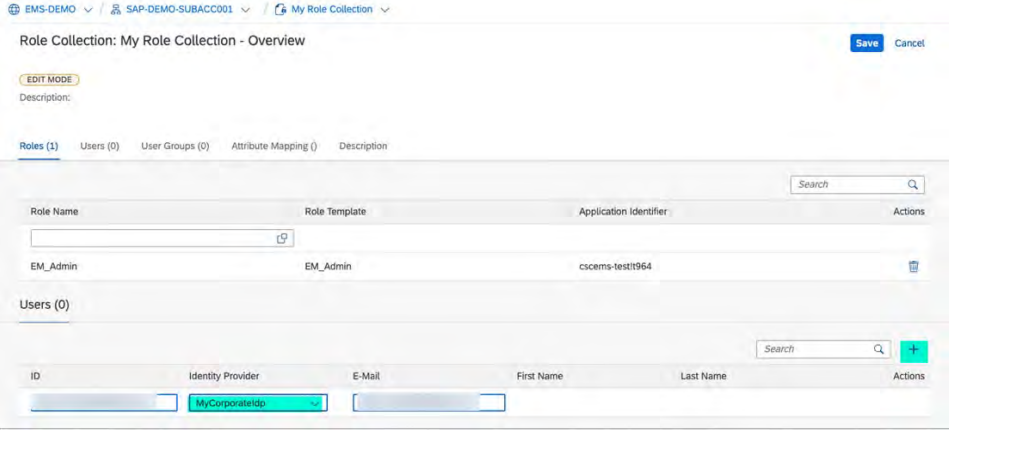
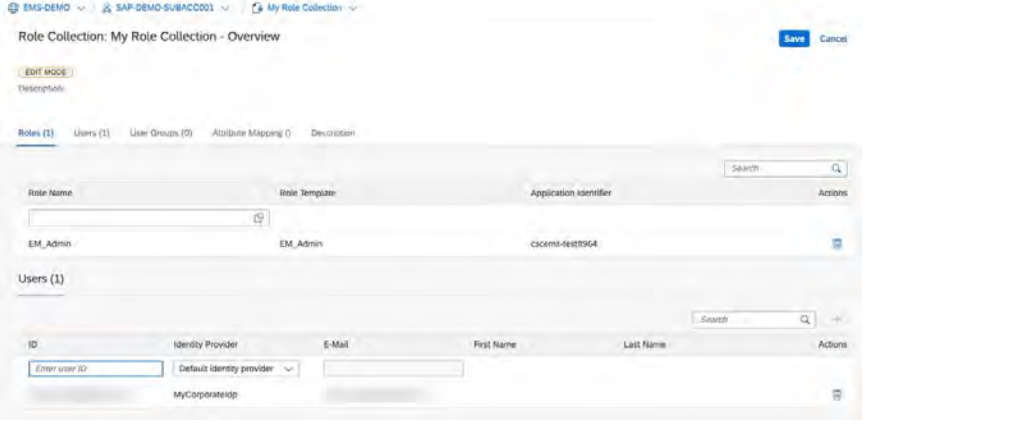
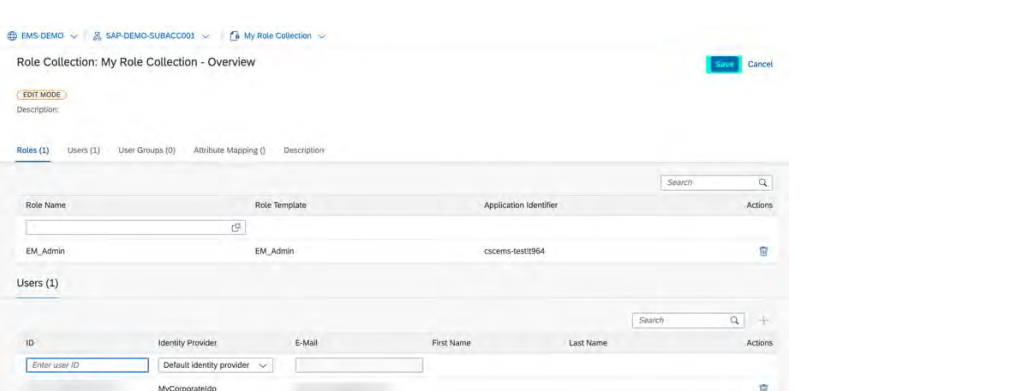
11. Your role now collection shows the assigned roles.

Repeat these steps if you want to add further roles to the collection.



## 2.6 Assign Role Collections to Users or User Groups

In the SAP BTP cockpit, you must assign role collections to IdP users or user groups. The following steps show how to assign collections to individual users with the example identity provider that we set up in the section [Assign your own identity provider \(IdP\) to your subaccount](#) in this guide.

<p>1. Create or open the role collection. In the overview, select <b>Edit</b> to open the screen in edit mode.</p>	
<p>2. Under <b>Users</b>, enter the ID of the user and choose the identity provider in the first row. Then select the plus (+) icon.</p>	
<p>3. The user is now added. Repeat the previous step to add further users to the collection.</p>	
<p>4. Select <b>Save</b> to close the edit mode.</p>	

5. Now your role collection should have at least one user.

EMS-DEMO / SAP-DEMO-SUBACC001 / My Role Collection

### Role Collection: My Role Collection - Overview

Description:

Roles (1) Users (1) User Groups (0) Attribute Mapping (0)

Role Name	Role Template	Application Identifier
EM_Admin	EM_Admin	cscems-test1964

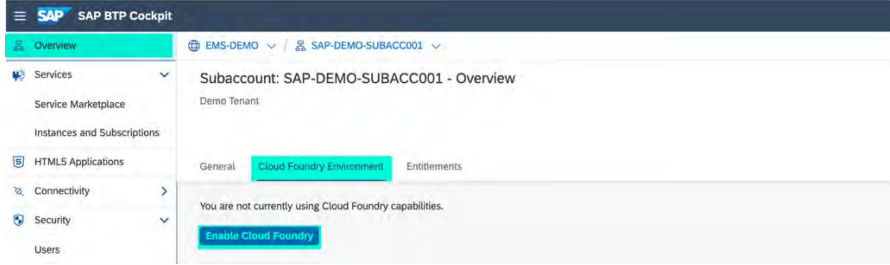
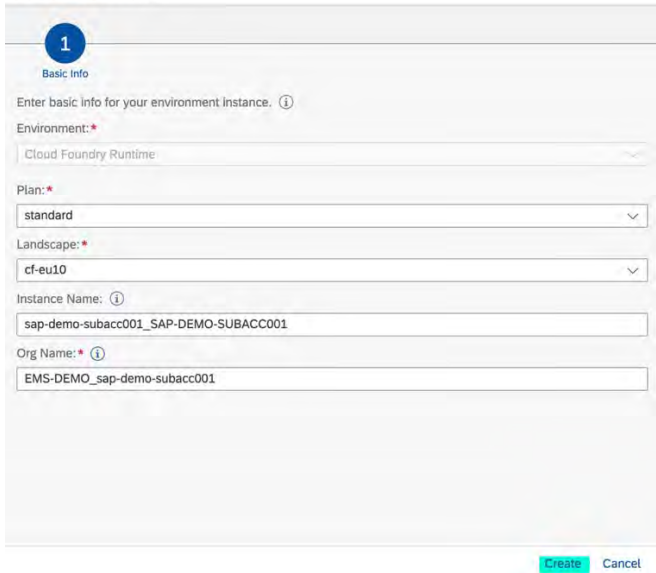
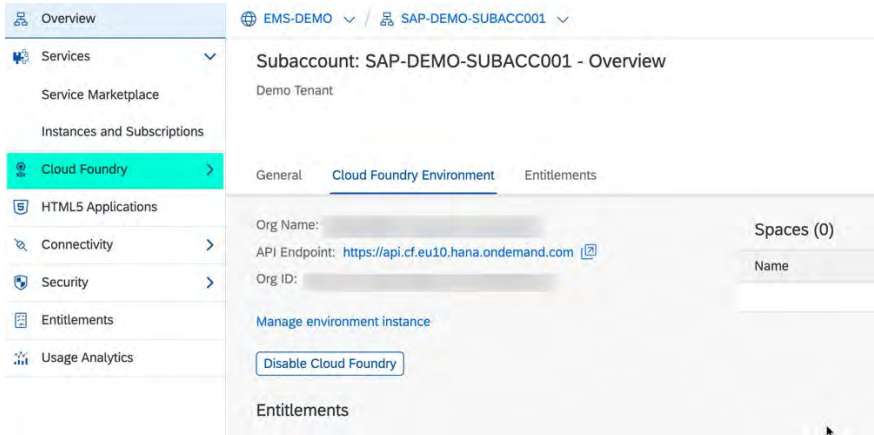
Users (1)

ID	Identity Provider	E-Mail	First Name	Last Name
	MyCorporateIdp			

### 3. ENABLE API ACCESS

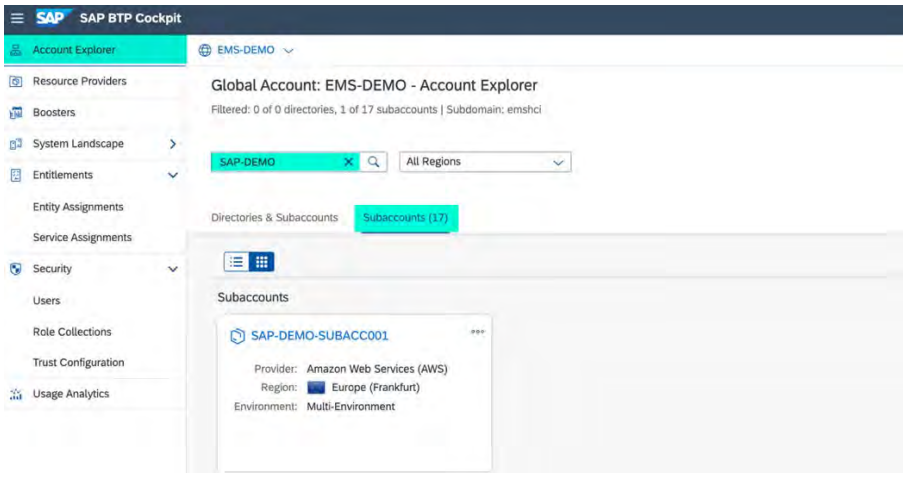
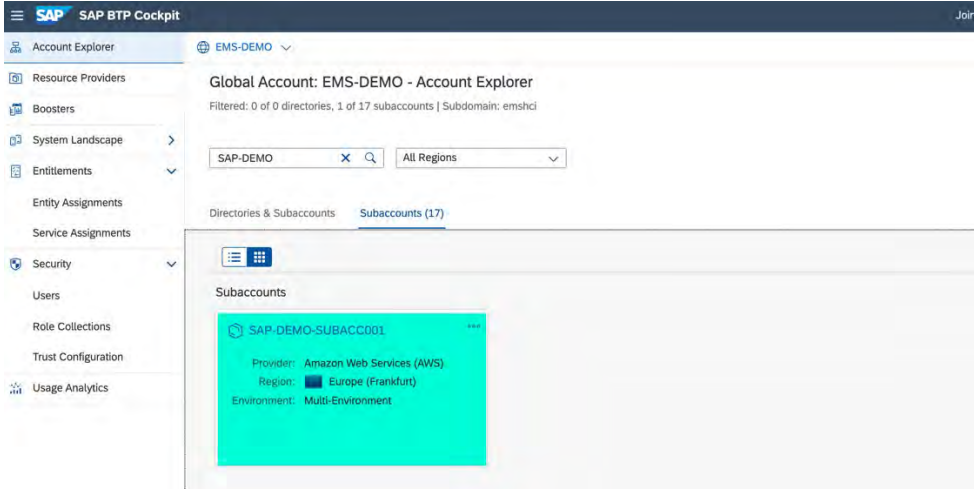
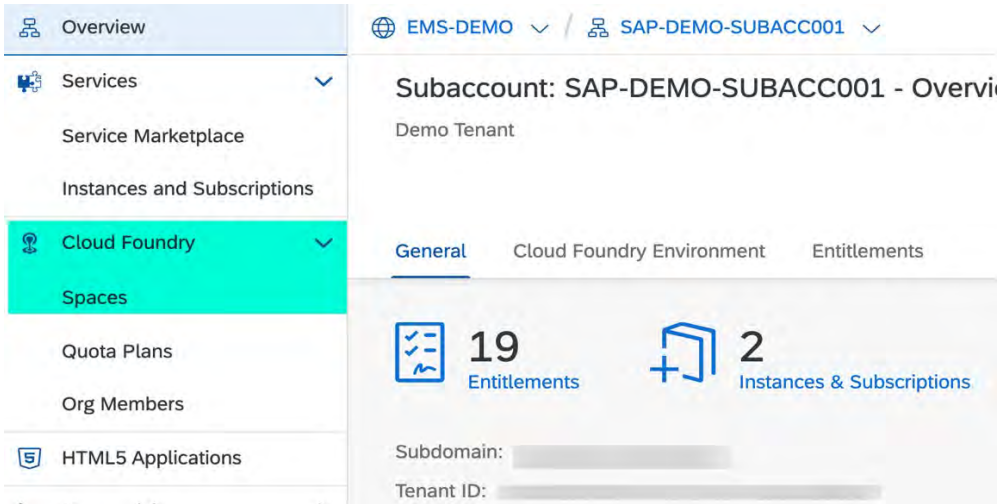
#### 3.1 Enable Cloud Foundry

You need to set up the Cloud Foundry environment for your subaccount if you want to call **SAP Entitlement Management** OAuth APIs, develop your own applications, and process extensions on SAP BTP Cloud Foundry.

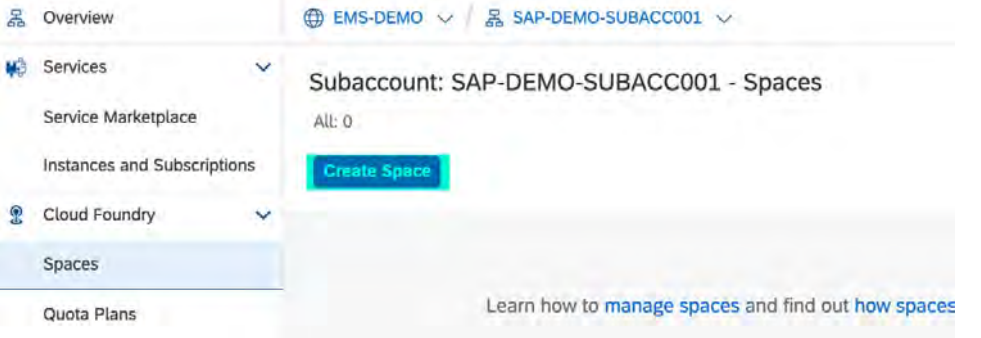
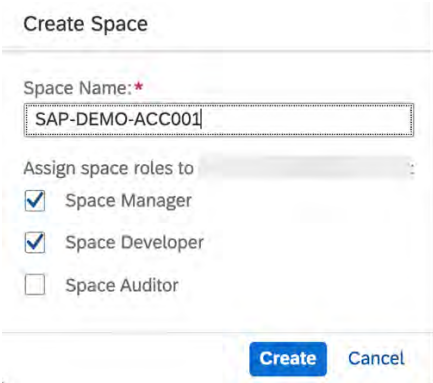
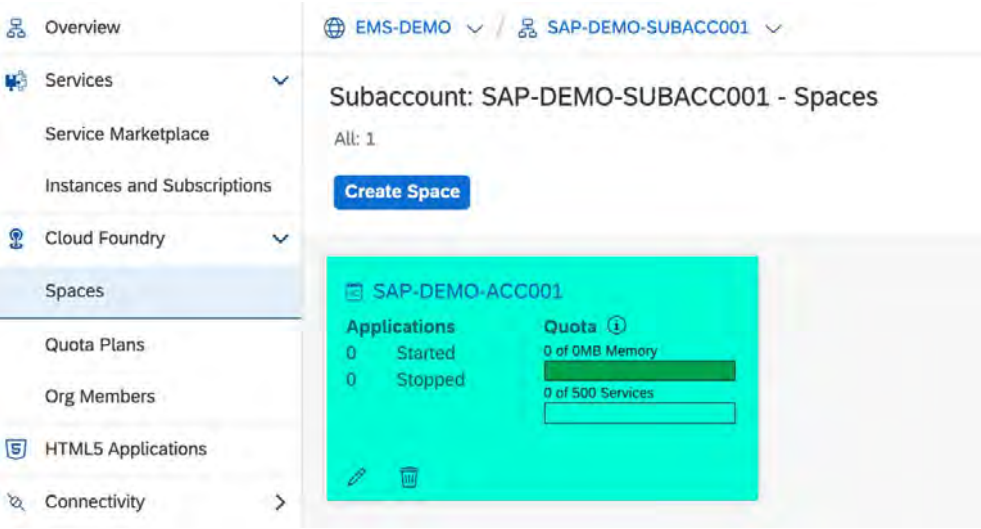
<p>1. In your global account, open the subaccount. In the overview, select <b>Enable Cloud Foundry</b>.</p>	
<p>2. Enter an organization name and select <b>Create</b>.</p> <p><b>i</b> In this guide, we use the automatic suggestion as the example name.</p>	
<p>3. Cloud Foundry is enabled.</p>	

### 3.2 Create a Space

The Cloud Foundry environment uses spaces within subaccounts to allow you to deploy applications or services. You need at least one space to create the service instance that provides credentials for access to the **SAP Entitlement Management** OAuth APIs and enables further integration capabilities.

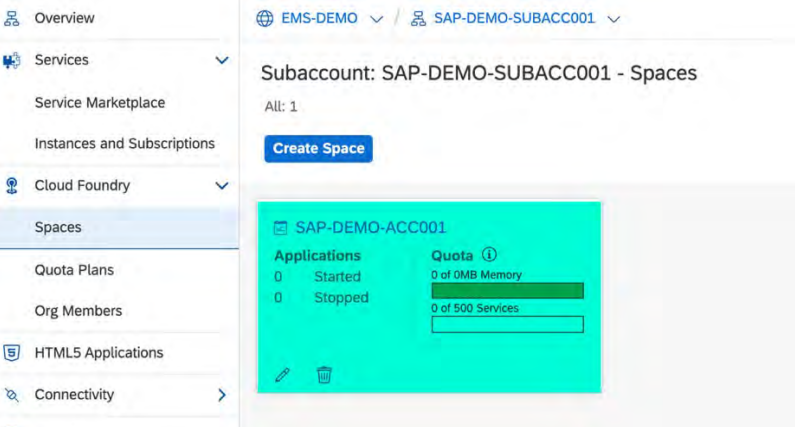
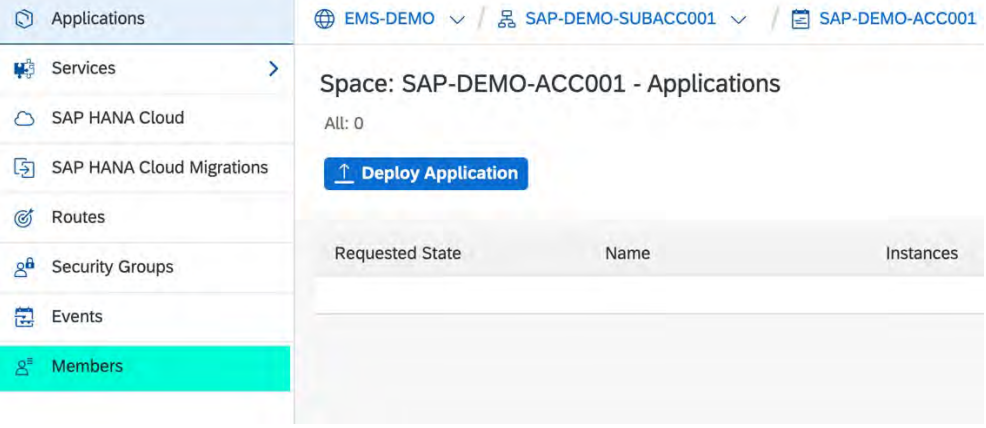
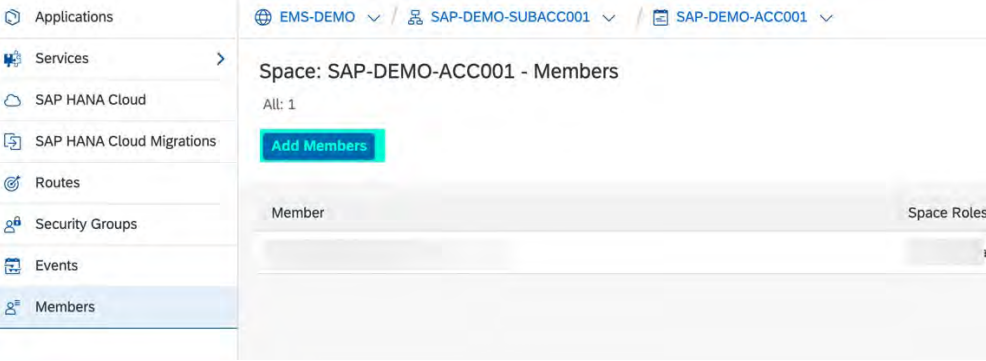
<p>1. Choose <b>Subaccounts</b> in the navigation panel.</p>	
<p>2. Choose the subaccount that contains the Cloud Foundry organization in which you'd like to create a space.</p> <p>❶ Subaccounts and orgs have a 1:1 relationship. They have the same name and therefore also the same navigation level in the cockpit.</p>	
<p>3. Select <b>Cloud Foundry</b> → <b>Spaces</b> in the navigation panel.</p>	



<p>4. Select <b>Create Space</b>.</p>	
<p>5. Enter a space name, check the permissions you'd like to assign to your user, and then select <b>Create</b>.</p> <p><b>i</b> In this guide, we use the same name as the subaccount for the space example.</p>	
<p>6. Your space is created.</p>	

### 3.3 Add members to spaces and assign roles

To allow users to configure access to SAP Entitlement Management APIs, you need to add them as members to your spaces and assign the relevant roles for authorization. Access configuration is described in the section [Enable API Access](#) in this guide.

<p>1. Access your <b>space</b>.</p>	
<p>2. To assign members and roles to instances, choose <b>Members</b> in the navigation panel.</p>	
<p>3. Select <b>Add Members</b>.</p>	

4. Enter the email addresses of the users that you want to add.

**i** Members need the role “Space Developer” to read the credentials for the service instance.

For more information about the Cloud Foundry roles, see the [Cloud Foundry Documentation](#).

**Add Members**

Type the e-mail addresses of the members you want to add in the following field. To separate them, you can use commas, spaces, semicolons, or line breaks.

E-mails:

user01@email.com  
user02@email.com

Assign Roles:

Space Developer  
 Space Manager  
 Space Auditor

OK Cancel

5. Select **OK** to save your changes.

**Add Members**

Type the e-mail addresses of the members you want to add in the following field. To separate them, you can use commas, spaces, semicolons, or line breaks.

E-mails:

user01@email.com  
user02@email.com

Assign Roles:

Space Developer  
 Space Manager  
 Space Auditor

OK Cancel

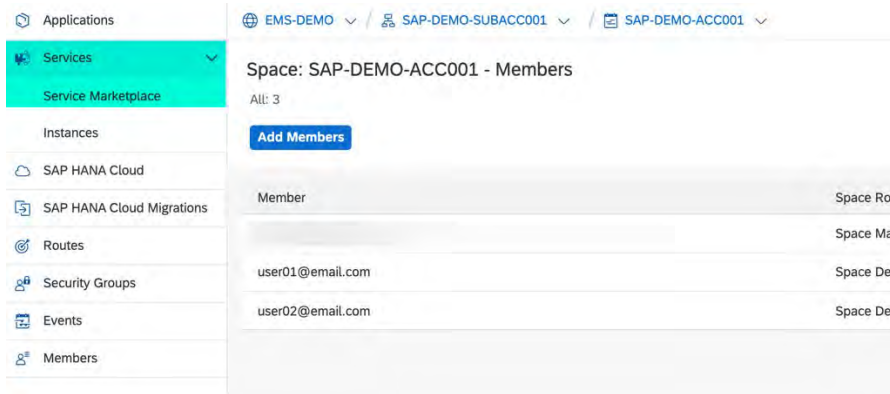
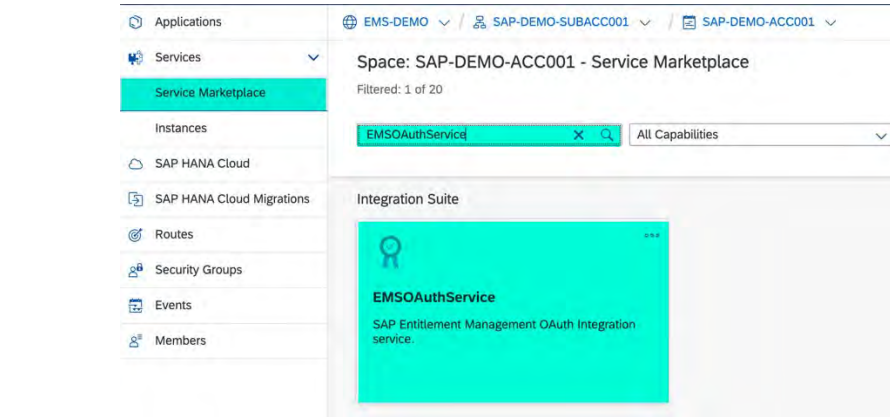
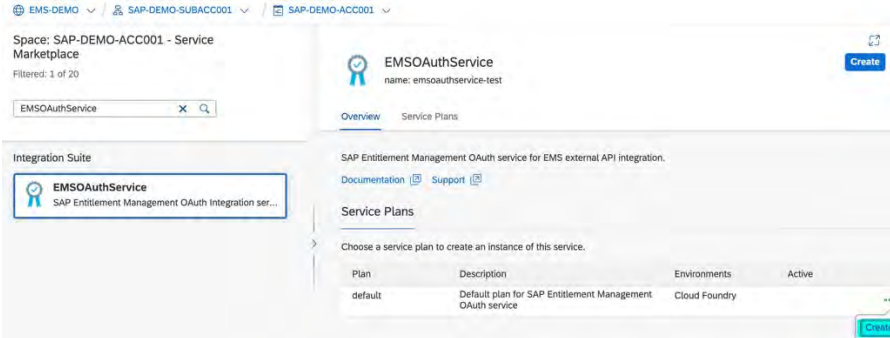
6. The users are now members of your space.

Space: SAP-DEMO-ACC001 - Members

Member	Space Roles	Actions
user01@email.com	Space Developer	
user02@email.com	Space Developer	

### 3.4 Create a Service Instance

When you create an instance of the **SAP Entitlement Management OAuth API** service, you provide a set of scopes that define which of the APIs can be called and which activities can be done using service keys created for the instance.

<p>1. In your space, choose <b>Services</b> → <b>Service Marketplace</b> in the navigation panel.</p>	 <p>The screenshot shows the SAP Service Marketplace navigation panel. The 'Services' menu is expanded, and 'Service Marketplace' is highlighted in red. Other options include Instances, SAP HANA Cloud, SAP HANA Cloud Migrations, Routes, Security Groups, Events, and Members. The main content area shows the 'Space: SAP-DEMO-ACC001 - Members' page with an 'Add Members' button and a table of members.</p>
<p>2. You will see all the services that are available to you.</p> <p>Search for and select the service <b>EMSOAuthService</b>.</p>	 <p>The screenshot shows the SAP Service Marketplace search results for 'EMSOAuthService'. The search bar contains 'EMSOAuthService' and the results are filtered to '1 of 20'. The 'EMSOAuthService' card is highlighted in red. The card displays the service name and description: 'SAP Entitlement Management OAuth Integration service'.</p>
<p>3. Under <b>Service Plans</b>, display the action menu of the plan for which you want to create an instance and select <b>Create</b>.</p> <p>📘 In this guide, we use the default plan for the example.</p>	 <p>The screenshot shows the 'Service Plans' section for 'EMSOAuthService'. The 'Service Plans' tab is selected, and a table of service plans is displayed. The 'default' plan is highlighted in red. The table has columns for Plan, Description, Environments, and Active. The 'default' plan is the 'Default plan for SAP Entitlement Management OAuth service' in the 'Cloud Foundry' environment. A 'Create' button is visible at the bottom right.</p>

4. Name the instance and select **Next**.

**i** In this guide, we use "INSTANCEDEMO" as the example name.

The screenshot shows the 'New Instance or Subscription' form at the 'Basic Info' step. The progress bar at the top has three steps: '1 Basic Info' (active), '2 Parameters', and '3 Review'. The form contains the following fields:

- Service: \* (dropdown menu with 'EMSOAuthService' selected)
- Plan: \* (dropdown menu with 'default' selected)
- Instance Name: \* (text input field containing 'INSTANCEDEMO')

At the bottom right, there are three buttons: 'Next >', 'Create', and 'Cancel'.

5. Check that everything is correct and select **Create**.

The screenshot shows the 'New Instance or Subscription' form at the 'Review' step. The progress bar at the top has three steps: '1 Basic Info', '2 Parameters', and '3 Review' (active). The form displays a summary of the instance details:

- INSTANCEDEMO
- Service: EMSOAuthService
- Service Plan: default

At the bottom, there is a message box that says 'Creating an instance might take a while.' and three buttons: '< Back', 'Create', and 'Cancel'.

6. The creation process starts.

Select **View Instance** to switch to the **Instances** screen.

The screenshot shows an 'Information' dialog box with a blue header and a blue underline. The text inside reads:

Service instance creation is in progress.  
You can view the instance and its current status on the [instances and Subscriptions](#) page.

At the bottom right, there are two buttons: 'View Instance' and 'Close'.

7. Your instance is created.

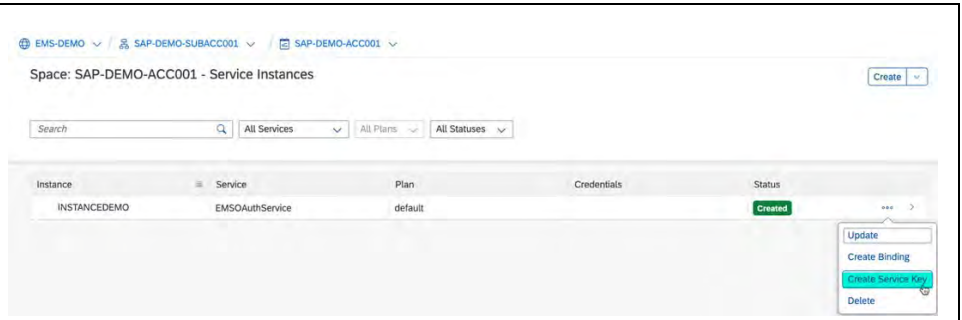
The screenshot displays the SAP Service Marketplace interface. The breadcrumb navigation at the top shows the path: Applications > EMS-DEMO > SAP-DEMO-SUBACC001 > SAP-DEMO-ACC001. The main heading is "Space: SAP-DEMO-ACC001 - Service Instances". On the left, a navigation menu includes "Instances" (highlighted in red), "SAP HANA Cloud", "SAP HANA Cloud Migrations", "Routes", "Security Groups", and "Events". The main content area features a table with the following columns: Instance, Service, Plan, Credentials, and Status. A single row is visible, representing the instance "INSTANCEDEMO" of service "EMSGAuthService" on the "Default" plan, with a status of "Created".

Instance	Service	Plan	Credentials	Status
INSTANCEDEMO	EMSGAuthService	Default		Created

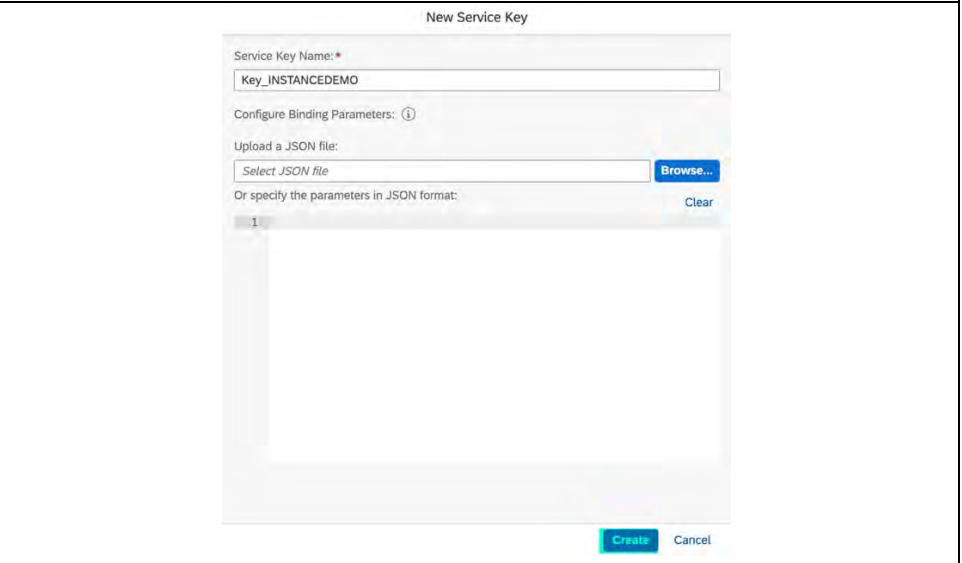
### 3.5 Create a Service Key

To access APIs, technical users need a service key to get an access token.

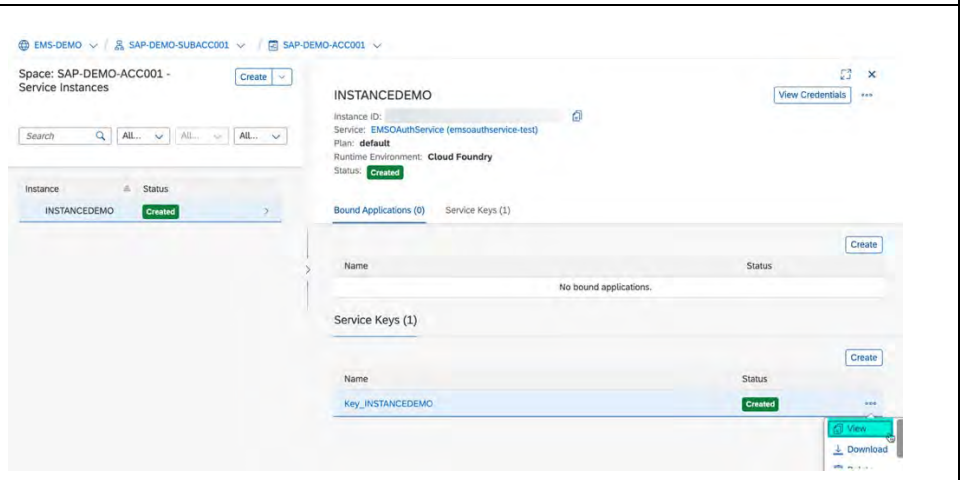
1. In the **Instances** screen, display the action menu of the instance and choose **Create Service Key**.



2. Name the service key and select **Create**.



3. To see the newly created service key, display its action menu and select **View**.







#### **4. Demo Videos**

[SAP Entitlement Management Test Tenant Onboard\(US\)](#)

[SAP Entitlement Management Production Tenant Onboard\(US\)](#)

[SAP Entitlement Management Test Tenant Onboard\(EU\)](#)

[SAP Entitlement Management Production Tenant Onboard\(EU\)](#)

[SAP Entitlement Management Addon Test Tenant Onboard\(EU\)](#)

## MORE INFORMATION

If you need more details, including explanations of the SAP BTP concepts, refer to the documentation [Getting Started with an Enterprise Account in the Cloud Foundry Environment](#), where you can use the interactive graphics to navigate to more information.

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