Cox Communications
Contour on Campus
User Guide

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Overview

Contour on Campus provides live, streaming television on your personal devices, as well as on demand shows and movies while you're in range of the campus network. It's easy to download and use.

Accessing Contour on Campus on your PC/Mac

Use the following links and mobile "stores" to download Contour on Campus on your PC/Mac and the Contour App on your mobile device(s).

PC/Mac

Enter https://campus.cox.com in your web browser to stream Contour on Campus content.

Searching / Downloading the Contour App on your Mobile Device

Apple iPhone and iPad

Visit the Apple App Store or click https://itunes.apple.com/us/app/coxcontour/id995486362?ls=1&mt=8 and search for the "Contour 2" application. Follow the prompts to download.

Android Phone and Tablet

Visit the Google Play store or click https://play.google.com/store/apps/details?id=com.cox.contour2 and search for the "Contour 2" application. Follow the prompts to download.

Kindle

Visit the Amazon apps store or click http://www.amazon.com/gp/product/B01B1VICJ2/ref=Cox-Communications-Inc-Contour-2 and search for the "Contour 2" application. Follow the prompts to download.

System Requirements

This section covers the minimum system requirements needed to run and use Contour on Campus on mobile/tablet devices, PC and Mac.

Apple	Android	PC/Mac	Kindle
Requires iOS 9.0 or later Compatible with iPhone, iPad, and iPod touch	Requires Android 4.4 or better	Windows 7, Windows 8, Mac OS X 10.7+, Windows RT IE9+, Chrome, Firefox, Safari 5.1+	Requires Fire OS 3.0 or later, compatible with later models of Kindle Fire (2013+)

Hardware Minimum Requirements

PC/Mac	
Any PC that runs Windows 7, Windows 8, Windows RT	IE9+, Chrome, Firefox
Any Mac that runs Mac OS X 10.7+, Firefox, Safari 5.1+	
Mobile Device - Android	
Tablets	**Phones**
Nexus 9	HTC One M7
Nexus 10	Samsung Galaxy S6 Edge
Nexus 7	Nexus 6
Samsung Tab Pro 10"	LG G4
Samsung Galaxy Note 10.1"	Samsung Galaxy S6/S5
Nexus 10	Nexus 6
Motorola XOOM	Nexus 5
Samsung Galaxy Tab Pro 12.2"	Samsung Galaxy Note 3
	Samsung Galaxy S3
	Nexus 4
	Razr Maxx HD
Mobile Device - iOS	
Tablets	**Phones**
iPad - iOS 9 or later	iPhone - iOS 9 or later

Sign In

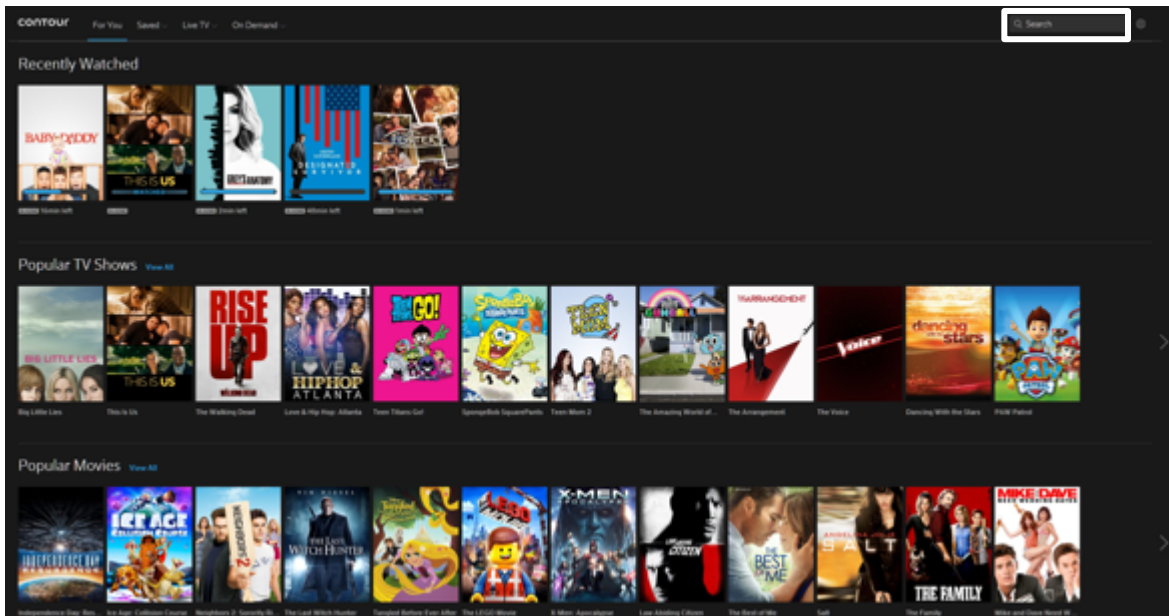This section provides instructions on how to sign in and use Contour on Campus on computer(s) and devices.

PC / Mac

1. Enter https://campus.cox.com in your web browser.
   Result: The **Contour on Campus** landing page appears.

   Figure 1.   Contour on Campus landing page on PC / Mac
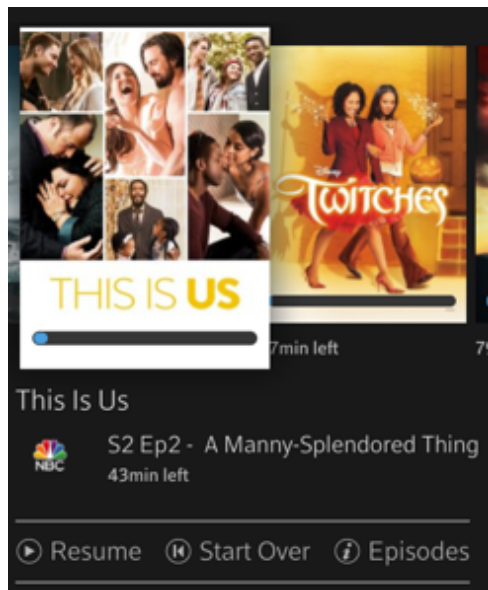

2. Select your school from the drop-down menu.
   Result: The **Sign in** page appears.

3. Enter your university User ID and Password in the respective fields and click the **Sign In** button.
   Result: The Recently Watched / Popular TV Shows / Popular Movies page appears. (Figure 2)

Figure 2. **Recently Watched / Popular TV Shows / Popular Movies sample screen on PC / Mac**

4. Click one of the show thumbnails or enter the title of a show in the **Search** field in the upper right corner of the screen.
   Result: The available episodes of the show appear. (Figure 3)

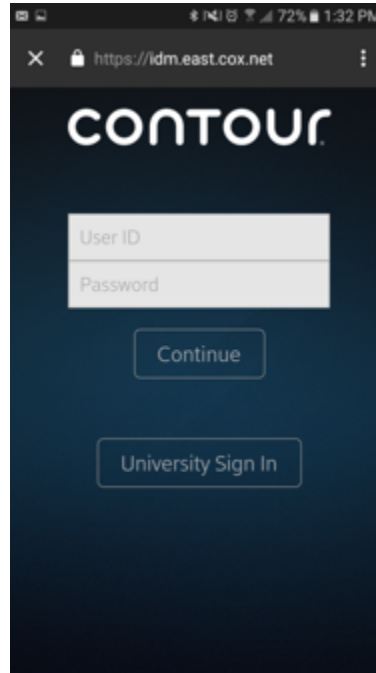**Figure 3.** **Available Episode sample screen on PC / Mac**

5. Click the **Resume** link at the bottom of the box to continue watching the show from your stopping place. Click the **Start Over** link to go to the beginning of the episode. Click the **Episodes** link to view a list of other episodes available in the show.

Android / iPhone

The instructions to sign in and view shows on either an Android or iOS mobile device is similar to the steps used for PC and Mac computers.
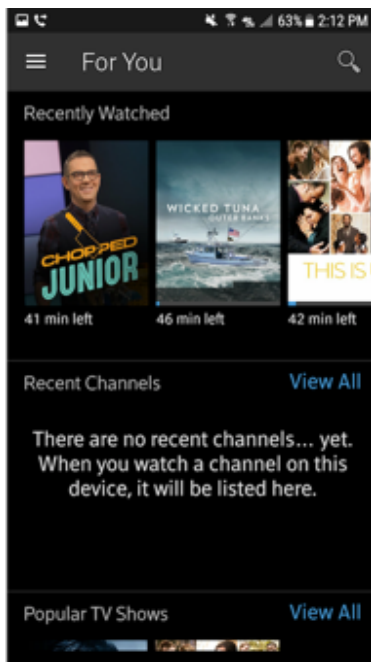
Figure 4.   Login Credentials screen

1. Press the Contour app icon ⒸⒸ on your device.

2. Press the **University Sign In** button.

3. Select your university from the drop-down menu.
    Result: The university-branded landing page appears and you are prompted to enter your username as password as noted in step 3 of the PC / Mac section on page 3.

Figure 5. **Mobile Device Recently Watched / Popular TV Shows / Popular Movies sample screen**

4. Tap one of the show thumbnails or enter the title of a show in the **Search** field in the upper right corner of the screen.
   Result: Available episodes of the show appear.

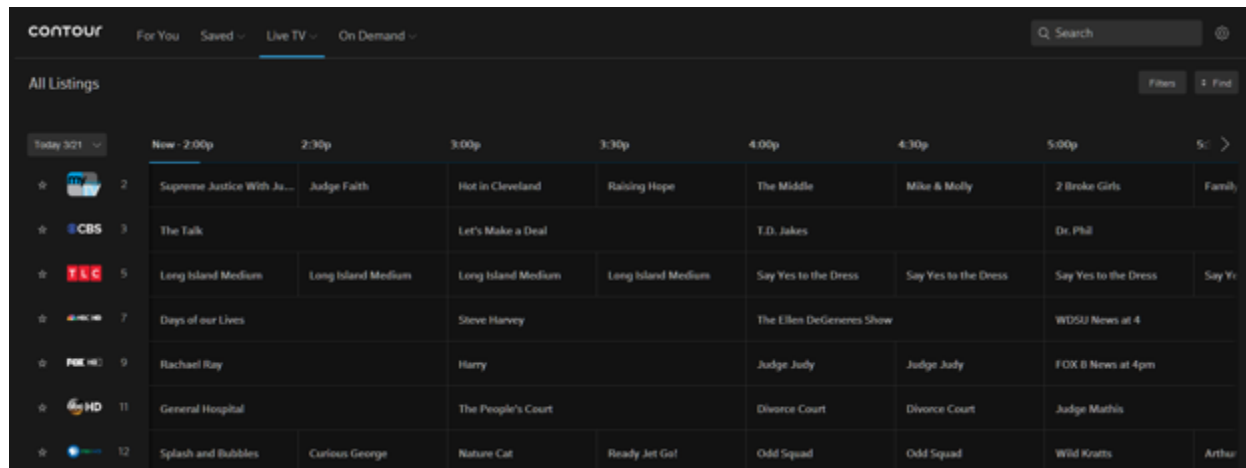**Figure 6.** **Available Episode details sample screen on Android**
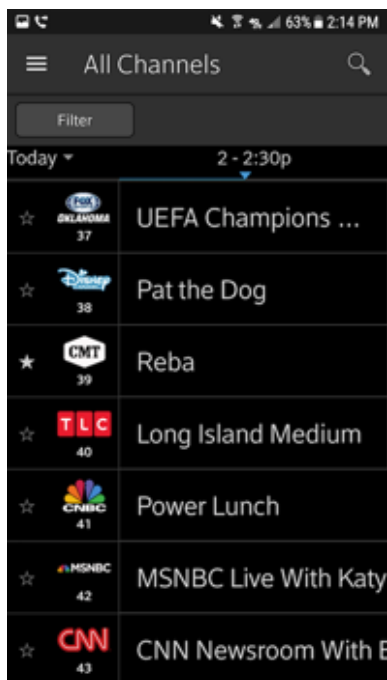

5. Tap the **Watch** icon.

Contour Guide

Contour provides a guide of shows, channels, and show times for you to reference. See Figures 7, 8, and 9 for depictions of how they look on a PC/Mac, Android phone, and an iPad.

Figure 7.   Contour guide sample on PC/Mac

6. To view the Contour guide on a PC/Mac, click the **Live TV** link in the top toolbar, and then click **All Listings.**

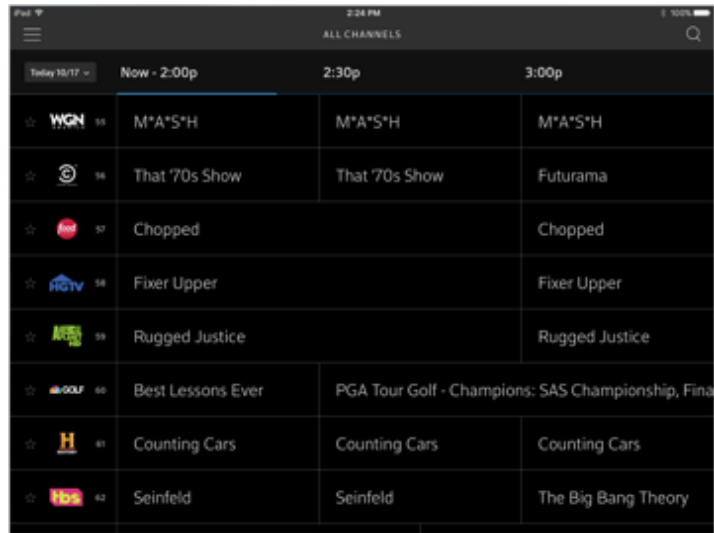**Figure 8.   Contour guide sample on Android phone**

7. To view the Contour guide on an Android or iPad, tap the menu icon ▤ in the upper left corner of the screen.

Figure 9.   Contour guide sample on Apple (iPad)

See step 2 on the previous page for instructions on how to view the Contour guide on an iPad.

TV Controls

Basic TV Controls appear when a show is selected. See the table below for an image of the icon and its description. Figures 10-13 show where these icons are located on each type of device.

Icon	Description
⟲	Allows you to choose between the last few programs watched
▦ and ⬍CH	Allows you to choose the next program to watch

Figure 10. Contour TV Controls sample screen on Android phone (portrait)

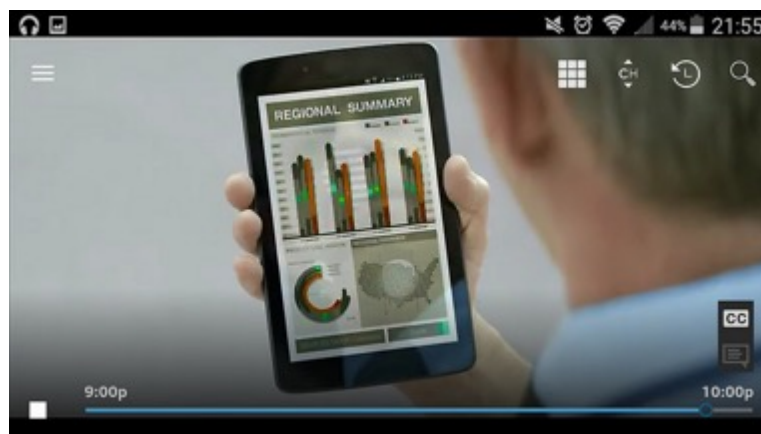**Figure 11. Contour TV Controls sample screen on Android phone (landscape)**

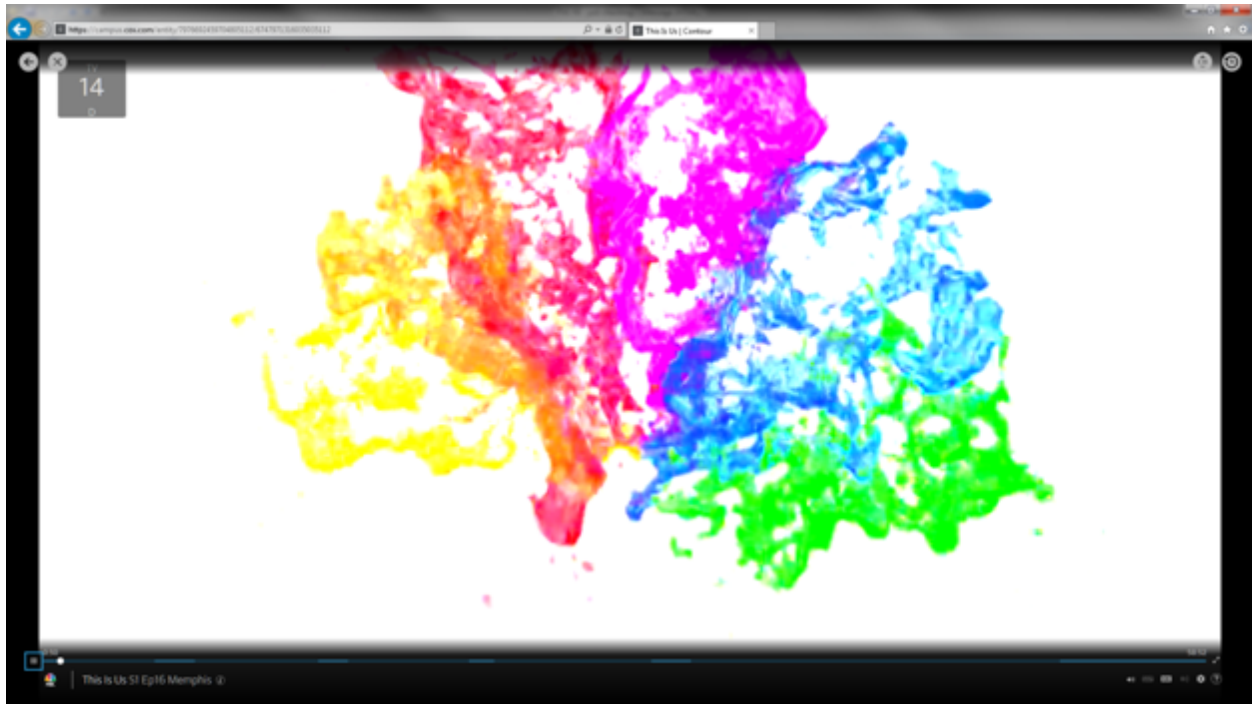**Figure 12.   Contour TV Controls sample screen on PC/Mac**

Figure 13.   Contour TV Controls sample screen on iPad

On Demand

On Demand can be viewed through the Browse menu. The content is organized by TV, Movies, Kids, and Network content.

1. Click or tap the icon for the show you want to watch and select whether you want to watch the "Just Aired" episode or view other episodes.
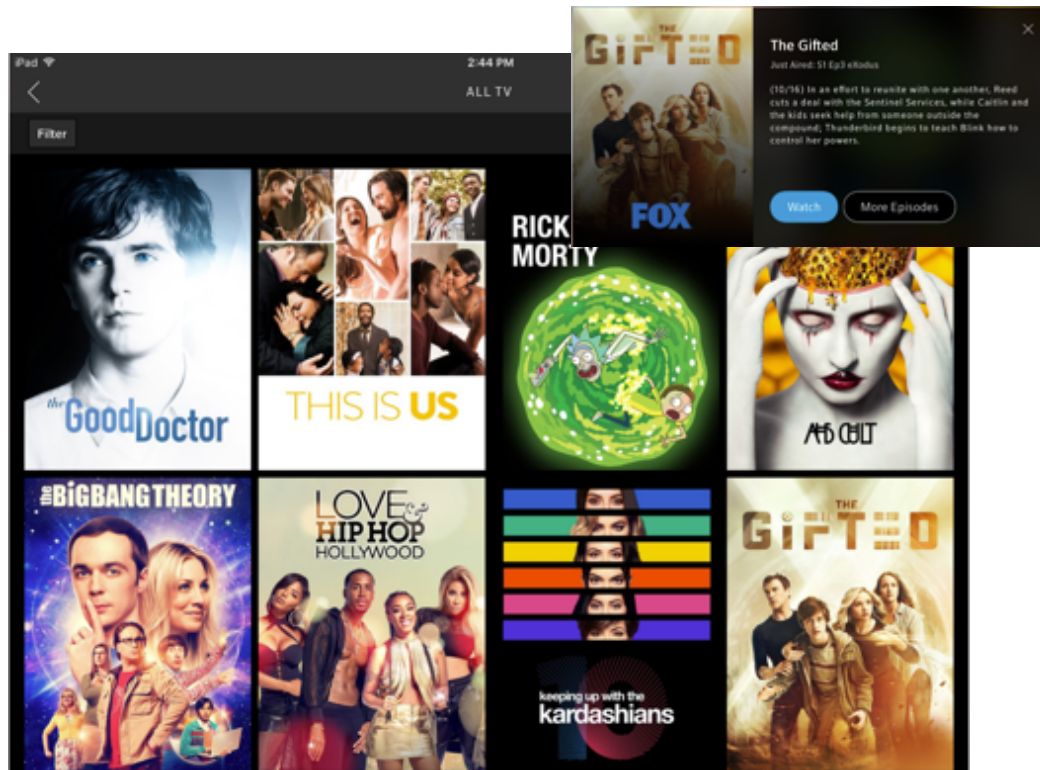
Figure 14. On Demand sample screen on iPad

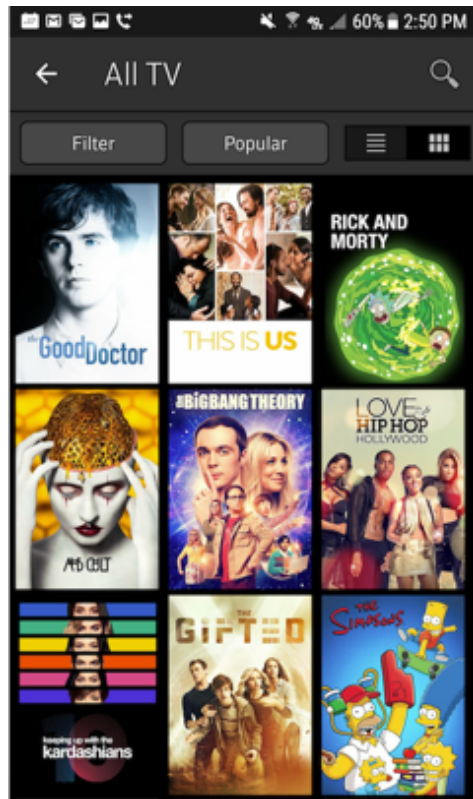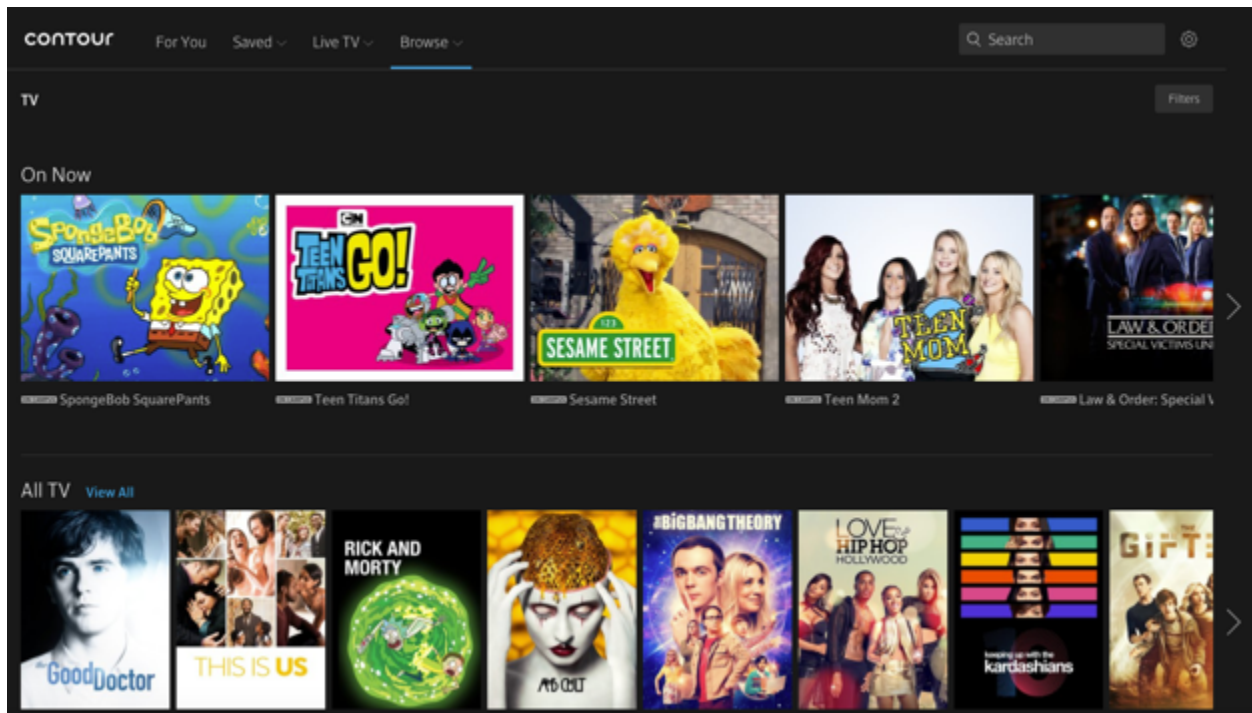**Figure 15. On Demand sample screen on Android phone**

Figure 16. On Demand sample screen on PC/Mac

Settings

Common settings can be configured in the Settings menu as shown below.

1. Click the gear icon ⚙ to open the Settings screen on a PC or Mac. The options and descriptions are shown on the next page.
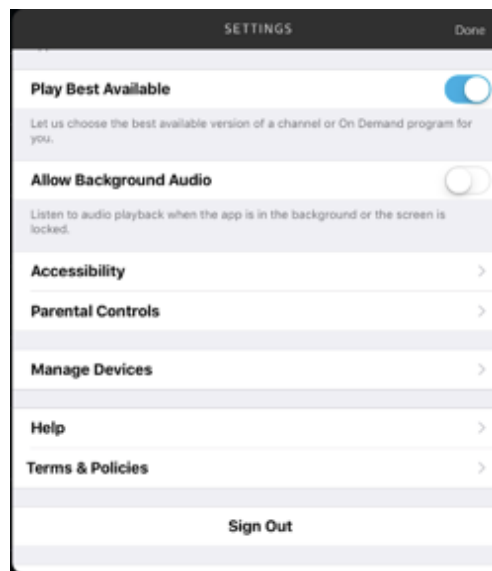
Figure 17. <u>Contour Settings sample screen on iPad</u>

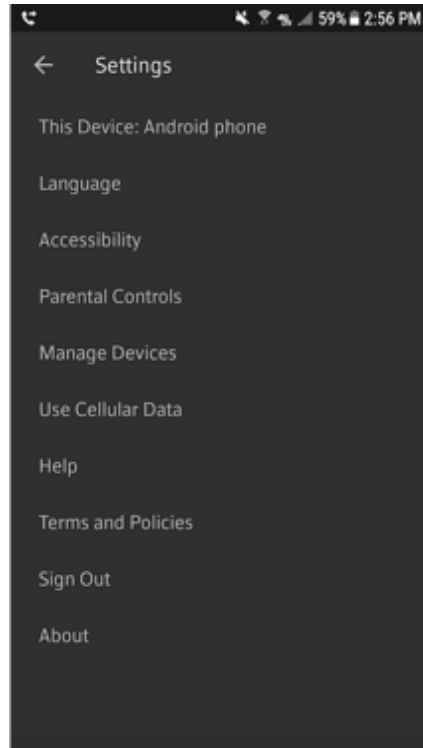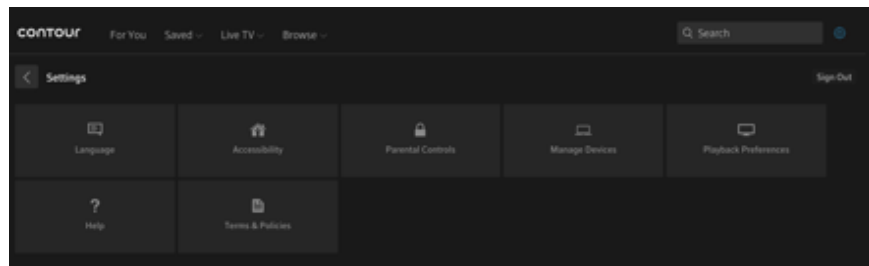**Figure 18. Contour Settings sample screen on Android phone**

Figure 19. Contour Settings sample screen on PC/Mac

The Settings menu is comprised of the options shown in the table below.

Setting Option	Description
Language	Set the secondary language soundtracks for your preferred language will be used if available Change the language of the guide and menus.
Accessibility	Turn Closed Captioning on or off and set the font size, style, font edge style, and font opacity for the closed captioning text. Activate/deactivate the Video Description (the ability to listen to an audio description of screen visuals when available) feature

Setting Option	Description
Parental Controls	Turn on/off the Parental Controls feature. It allows you to restrict certain types of content for the device on which you are watching only. You can modify the PIN, hide content on the device, lock content on the device, and resent parental control restrictions like ratings, channels, and more.
Manage Devices	Displays the name you selected for the device on which you have Contour loaded. You may edit the name.
?	Displays Fequently Ask Questions
Terms & Policies	Displays a link to the Cox Privacy Policy

FAQ

Can I use this app off campus?

The streaming services are provided by your university; the app will only let you stream while your device is connected to your campus network.

I have multiple devices so which one can I download the app?

You can put the app on all your devices; however, the system will let you use only one device at a time.

I'm on campus and the app is not working.

Check to see that you're connected to your campus WiFi network (as opposed to the phone network, for instance). If you are and you're still having difficulty, contact your school's helpdesk.

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