CONTRACT SUMMARY SHEET

TO:	THE OFFICE OF THE CITY CLERK, COUNCIL/PUBLIC SERVICES DIVISION ROOM 395, CITY HALL	DATE: 11/4/21
FRO	M (DEPARTMENT): Mayor's Office of C	ity Homelessness Initiatives
CON.	TACT PERSON: Shannon Prior	PHONE: (213) 484-4855
CON.	TRACT NO.: C-139200	COUNCIL FILE NO.:
APPF	PTED BY COUNCIL: ROVED BY BPW: DATE TRACTOR NAME: Urban Alchemy	X 1st AMENDED/RESTATED NEW CONTRACT AMENDMENT NO ADDENDUM NO SUPPLEMENTAL NO CHANGE ORDER NO
TOTA	AL AMOUNT: \$2,600,000.00	

PURPOSE OF CONTRACT:

Revised and restated agreement between the City of Los Angeles and Urban Alchemy regarding the pilot program known as Crisis and Incident Response through Community-led Engagement ("CIRCLE").

FIRST AMENDED AND RESTATED AGREEMENT BETWEEN THE CITY OF LOS ANGELES AND URBAN ALCHEMY TO DEVELOP AND IMPLEMENT AN ALTERNATIVE 911 RESPONSE PROGRAM

This First Amended and Restated Agreement ("Agreement") is entered into by and between the City of Los Angeles, a municipal corporation ("CITY"), acting by and through the Office of the Mayor ("MAYOR"), and Urban Alchemy, a nonprofit corporation ("CONTRACTOR") (Hereafter "Party" or "Parties"), concerning the development and implementation of an alternative 911 response program.

- a) WHEREAS, the CITY desires to improve the quality of life in urban centers through improving the well-being and life outcomes of the most vulnerable and underserved populations by providing much needed services and resources to the homeless population; and
- B. WHEREAS, the Los Angeles City Council ("Council") and the Mayor approved a pilot program, known as Crisis and Incident Response through Community-led Engagement ("CIRCLE") (CF#21-0600), to divert 911 calls involving non-violent incidents related to persons experiencing homelessness ("PEH") and prevent the need for 911 law enforcement intervention through the presence of crisis intervention teams; and
- C. WHEREAS, through the CIRCLE program, CITY will also provide outreach to PEH regarding the Novel Coronavirus 2019 ("COVID-19") by promoting personal hygiene, providing light cleaning and sanitation, COVID-19 education, vaccination and testing coordination, and referrals to other services.
- D. WHEREAS, the CIRCLE program will be piloted in the Venice and Hollywood communities, which have some of the highest concentrations of unsheltered homelessness and 911 calls involving PEH; and
- E. WHEREAS, the CIRCLE program will deploy 24/7 crisis teams to respond to nonemergency 911 calls related to PEH and embed teams in "hot spots" within the pilot areas to provide preventative de-escalation, proactive outreach, light sanitation and custodial services, and referrals to resources and services; and
- F. WHEREAS, CITY believes that CONTRACTOR'S involvement will improve the City's interactions with PEH, decrease interactions between PEH and law enforcement for non-emergency calls (which may lead to incarceration), and increase referrals to services; and
- G. WHEREAS, the Los Angeles County Department of Public Health has stated that PEH are particularly vulnerable to COVID-19 and serious health consequences as a result of contracting it due to higher rates of "cardiopulmonary and immune compromising conditions, like COPD, heart failure, and diabetes, and experienc[ing] accelerated aging and frailty"; and
- H. WHEREAS, the Los Angeles County Department of Public Health has indicated that PEH have lower than average rates of COVID-19 vaccination and there is a continuing need to make efforts to reduce the spread among PEH; and

- WHEREAS, it is in CITY'S best interest to select CONTRACTOR to provide these services because doing so allows CITY to leverage CONTRACTOR'S unique knowledge and expertise, and allows CITY to implement this pilot program rapidly; and
- J. WHEREAS, CONTRACTOR innovated a program implemented in San Francisco to embed teams consisting of lived-experience crisis workers that provided non-emergency response and de-escalation to situations involving PEH; and
- K. WHEREAS, CONTRACTOR utilizes formerly homeless and incarcerated outreach workers, whose unique skills include the ability to effectively de-escalate potential conflicts associated with issues between individual members of the homeless community; and
- L. WHEREAS, CONTRACTOR currently operates PEH-related programs in the City, including the highly successful Mobile Pit Stop hygiene program in Hollywood and Venice, the safe sleep site and homeless outreach in Council District 13, the Skid Row Clean Team, the mobile hygiene component of the City's Comprehensive Cleaning and Rapid Engagement ("CARE") program, and the emergency COVID-19 response program to prevent the spread of COVID-19 among the unhoused in Venice and Hollywood; and
- M. WHEREAS, CONTRACTOR will provide non-emergency response, homeless outreach, referrals to supportive services, and de-escalation in the pilot area of Hollywood and Venice, all of which will be implemented to reduce loss of life and property, decrease interactions between law enforcement and PEH, improve interactions between the community and PEH, and improve long-term health and well-being outcomes for PEH in the pilot areas; and
- N. WHEREAS, CONTRACTOR has represented that it is willing and able to provide the needed goods and services and CITY desires to engage CONTRACTOR for this purpose; and
- O. WHEREAS, CONTRACTOR'S services are specialized in nature and temporary and occasional in character; and
- P. WHEREAS, a request for proposals was released on July 2, 2021, and CONTRACTOR was selected as the most qualified proposer to perform the services required to implement and execute the CIRCLE program; and
- Q. WHEREAS, effective October 6, 2021, CITY and CONTRACTOR entered into Contract No. C-139200 ("Original Agreement"); and
- R. WHEREAS, City and Contractor wish to enter into this First Amended and Restated Agreement to revise the provisions regarding advance payments and to make certain other changes deemed necessary by the Parties; and
- S. WHEREAS, CONTRACTOR warrants and represents that funds provided by CITY pursuant to this Agreement will only be used for the activities described herein; and

NOW THEREFORE, in consideration of the mutual covenants set forth herein and the mutual benefits to be derived therefrom, CITY and CONTRACTOR agree as follows:

1. TERM OF AGREEMENT

The term of this Agreement will commence on October 6, 2021 and terminate on June 30, 2022.

2. CONTRACTOR'S ACTIVITIES - GENERAL

CONTRACTOR will utilize funds procured under this Agreement to defray the operational costs associated with providing a response to non-violent 911 and non-emergency calls for service involving PEH in the Hollywood and Venice pilot areas, including the deployment of embedded teams located in designated areas of Venice and Hollywood that will conduct light sanitation work, provide services to mitigate the spread of COVID-19, build a rapport with the unhoused community, de-escalate situations as they arise, and create referrals to local service providers, as set forth more fully in Attachment D - Scope of Work, which is attached hereto and incorporated herein by reference.

Staff will not be armed or perform any law enforcement duties. Allowable costs will include uniforms, salaries, equipment purchases, including without limitation software, software licenses, electronics, wireless internet service, telephones, telephone lines, vehicle rentals, printing/postage, office supplies, and field and medical supplies. Funds procured under this Agreement shall not be utilized toward any construction and any matters which are subject to the State of California and United States Federal prevailing wage statutes and regulations. CONTRACTOR will obtain all necessary licenses and permits and shall suitably inform the public that CONTRACTOR'S activities are funded by CITY.

3. AMOUNT OF PAYMENT

CONTRACTOR will be paid by CITY for allowable costs incurred in engaging in the activities set forth in this Agreement in a total amount not to exceed two million six hundred thousand dollars (\$2,600,000.00) based upon the rates set forth in Attachment E - Fee Schedule, which is attached hereto and incorporated herein by reference.

Notwithstanding any other provisions of this Agreement, including any exhibits or attachments incorporated therein, and in order for CITY to comply with its governing legal requirements, CONTRACTOR hereby agrees and acknowledges that CITY shall have no obligation to make any payments to CONTRACTOR unless CITY shall have first made an appropriation of funds equal to or in excess of its obligation to make any payments as provided in said Agreement. CONTRACTOR agrees that any services provided by CONTRACTOR, purchases made by CONTRACTOR or expenses incurred by CONTRACTOR in excess of said appropriation(s) shall be free and without charge to CITY and CITY shall have no obligation to pay for said services, purchases or expenses. CONTRACTOR shall have no obligation to provide any services, provide any equipment or incur any expenses in excess of the appropriated amount(s) until CITY appropriates additional funds for this Agreement.

4. REQUEST FOR ADVANCE PAYMENT

 Upon this Agreement becoming effective, CONTRACTOR may submit a request for advance payment in a total amount not to exceed \$500,000 ("Request for Advance Payment") by completing and submitting ATTACHMENT A – Request for Advance Payment, which is attached hereto and incorporated herein by reference. Once the Request for Advance Payment has been approved by CITY and the advance payment has been provided to CONTRACTOR, CONTRACTOR will apply the advance payment on a pro-rated basis (i.e., equal amounts of \$100,000 per month) to invoices for the first five months of the Contract following the disbursement of the advance payment.

b. The Request for Advance Payment submitted by CONTRACTOR must include a budget that indicates the estimated costs to be incurred by CONTRACTOR for which payment is requested. The Request for Advance Payment must be submitted in a form substantially similar to Attachment A and must be signed under PENALTY OF PERJURY by CONTRACTOR'S representative designated in this Agreement.

5. PAYMENT AND INVOICING

- a. CONTRACTOR shall, on a monthly basis, submit invoices for all services provided that month. Such invoice shall reflect a credit for any advance payment amounts not yet expended.
- b. Invoices must be submitted by email to:

Shannon.prior@lacity.org

- c. To ensure that services provided under personal services contracts are measured against services as detailed in the Agreement, the Controller of the City of Los Angeles has developed a policy requiring that specific supporting documentation be submitted with invoices.
- d. CONTRACTOR shall submit invoices that conform to CITY standards and include, at a minimum, the following information:
 - i. Name and address of Contractor
 - ii. Name and address of City department being billed
 - iii. Date of invoice and period covered
 - iv. Contract number or authority (purchase order) number
 - v. Contractor's Business Tax Registration Number
 - vi. Description of completed task and amount due for task with appropriate and complete supporting documentation, to include payroll records for assigned staff
 - vii. Payment terms, total due and due date
 - viii. The advance payment amounts applied to the invoice and the outstanding amount of unexpended advance payment amounts as of the date of the invoice
 - ix. Certification by a duly authorized officer
 - x. Discount and terms (if applicable)
 - xi. Remittance Address (if different from Contractor's address)
- e. All invoices must be submitted electronically and will be on CONTRACTOR'S letterhead, contain CONTRACTOR'S official logo, or other unique and identifying information such as the name and address of CONTRACTOR. Evidence that tasks have been completed, in the form of a report, brochure, or photograph, shall be attached to all invoices. Invoices must be submitted on a calendar month basis, within 30 days of service, and will be payable to CONTRACTOR no later than 30 days after acknowledged receipt of a complete invoice. Invoices are considered complete when appropriate documentation or services provided are signed off as satisfactory by CITY'S Fiscal Officer.

- Notwithstanding the foregoing, CITY shall not be responsible for any late fees, late charges, penalties, or interest.
- f. In no event shall payment be made prior to CITY verifying and approving that: 1) the services were received; 2) the work was approved; and 3) a full and complete invoice has been submitted. Invoices submitted must be accompanied by a report detailing the staff assigned to CITY'S account for that month. Such staffing reports shall include the staff member's name, title, date of assignment to position, date of separation or absence from position, and identification of any temporary employees and how fee adjustments, if any, were derived.
- g. CITY reserves the right to audit staffing reports and adjust billings to recover overpayments, if any. In order to facilitate such audits, CONTRACTOR shall provide timesheets and/or payroll records upon CITY'S request. All CONTRACTOR costs associated with the audit and response shall be the CONTRACTOR'S responsibility. Such audit rights shall be in addition to, and shall not limit, any of CITY'S other audit rights under this Agreement.
- h. Invoices and supporting documentation must be prepared at the sole expense and responsibility of CONTRACTOR. CITY shall not compensate CONTRACTOR for costs incurred in invoice preparation. CITY may request, in writing, changes to the content and format of the invoice and supporting documentation at any time. CONTRACTOR agrees to furnish any documentation or information requested by CITY for the purpose of seeking cost reimbursement from FEMA. CONTRACTOR agrees to maintain all documents and records and to adhere to all processes required for reimbursement by FEMA.
- i. Subcontractors' Requirements. Tasks that are completed by subcontractors must be supported by subcontractor invoices, copies of pages from reports, brochures, photographs, or other unique documentation that substantiates their charges.
- j. Most Favored Public Entity. If CONTRACTOR's prices decline or should at any time during the term of the Agreement provide the same services under similar conditions to the State of California or any county, municipality, or district of the State at prices below those set forth in the Agreement, then such lower price shall immediately be extended to CITY.
- k. Failure to adhere to these provisions may result in nonpayment or non-approval of demands, pursuant to Charter Section 262(a), which requires the Controller to inspect the quality, quantity, and condition of services, labor, materials, supplies, or equipment received by any City office or department, and to approve demands before they are drawn on the City Treasury.
- I. No later than August 1, 2022, CONTRACTOR must submit a CLOSEOUT STATEMENT prepared on the form attached hereto as ATTACHMENT B and either a comprehensive unaudited financial statement or a copy of an audit report prepared by an independent Certified Public Accountant (CPA). Said CLOSE-OUT STATEMENT must include documentation, which supports expenditure of any costs, which have not previously been submitted to and approved by the CITY's representative.

- m. Any portion of any payment made and not expended or obligated by CONTRACTOR or not approved by CITY'S representative must be paid back to the CITY no later than August 1, 2022. Such payment will accompany the CLOSE-OUT STATEMENT.
- n. CONTRACTOR must submit any REQUEST FOR PAYMENT during the period commencing from the effective date of the Agreement up to the due date of the CLOSE-OUT STATEMENT. CITY will have no obligation to pay any REQUEST FOR PAYMENT submitted by CONTRACTOR or its officers, agents, employees, assigns, or successors in interest before or after said period.
- CITY will not be obligated to fund CONTRACTOR for any subsequent fiscal year appropriations which may be made by CITY's Council until such CLOSE-OUT STATEMENT and financial report has been submitted to and approved by CITY's representative.

6. MONIES TO BE USED FOR CURRENT EXPENSES

The monies expended by CITY hereunder are to be used by CONTRACTOR to meet expenses incurred during the term of this Agreement. CONTRACTOR may not submit a REQUEST FOR PAYMENT, nor will CITY pay, any portion of any liability of the CONTRACTOR existing prior to or subsequent to the term of this Agreement.

7. ESTABLISHMENT OF SEPARATE ACCOUNTS AND RECORDS

Any and all funds disbursed by CITY to CONTRACTOR and any interest and proceeds generated thereby will be held in trust for the purposes of this Agreement and must be placed in a separate account solely for those funds, and all allowable expenditures will be drawn from that account. Any funds remaining in said account which are in excess of the allowable expenditures as provided herein must be returned to CITY within forty-five (45) calendar days after the termination date of this Agreement.

8. BOOKS OF ACCOUNT-FINANCIAL RECORDS

CONTRACTOR will maintain and preserve books of account and records of financial transactions regarding the expenditure of CITY funds pursuant to this Agreement. Said books and records must accurately reflect monies received from CITY and any interest earned thereon, by date and amount, and CITY monies expended by name of vendor, description of goods or services purchased, date of purchase, and price. CONTRACTOR will retain such books and records for at least three (3) years following the expiration or termination date of this Agreement. At any time during the term of this Agreement, or within three (3) years following the final payment hereunder or the expiration or termination date of the Agreement, whichever date is later, said books and records shall be subject to examination and audit by authorized CITY personnel or by CITY'S Representative.

10. CONTRACT REPRESENTATIVES

- a. CONTRACTOR'S Representative CONTRACTOR hereby appoints James Winfrey and Lena Miller to represent CONTRACTOR with respect to all matters connected with this Agreement. Said representative(s) will be personally responsible for submitting and signing all of the forms and statements as required by this Agreement.
- b. CITY's Representative

The Mayor, or his designee, will represent CITY with respect to all matters connected with this Agreement, provided, however, that any matter which would increase CITY'S financial obligation hereunder will require the approval of the City Council with concurrence of the Mayor.

11. NOTICES

If the name of the person(s) designated to receive the notices, demands, or communications or the address of such person(s) is changed, written notice must be provided as described in this Agreement within ten (10) business days of such changes.

The following addresses will serve as the places to which notices and other correspondence between the Parties will be sent:

CONTRACTOR'S address:
Urban Alchemy
Attn: Lena Miller and Bayron Wilson

1035 Market St., Suite 150 San Francisco, CA 94103

CITY'S address: City of Los Angeles Office of the Mayor Attn: Shannon Prior, City Homelessness Initiatives 200 North Spring Street, 17th Floor Los Angeles, CA 90012

Notices, demands and communications to be given hereunder by either Party must be made in writing and may be affected by personal delivery or by registered or certified mail, postage prepaid, return receipt requested and will be deemed communicated as of the date of mailing.

12. SEPARATION OF CHURCH AND STATE

CONTRACTOR agrees that it will not use funds provided through this Agreement for any religious or sectarian purposes. CONTRACTOR further agrees that it will not perform or permit the performance of religious activities in connection with this Agreement and will not discriminate against any person applying for services provided under this Agreement on the basis of religion.

13. POLITICAL ACTIVITY AND LOBBYING PROHIBITED

None of the funds furnished by CITY hereunder shall be used to support or defeat any candidate in any public election, nor to support or defeat any legislation, initiative, referendum, constitutional provision, administrative regulation, or administrative ruling, nor for any other form of political activity or lobbying.

14. STANDARD PROVISIONS

CONTRACTOR agrees to comply with the Standard Provisions for City Contracts (Rev. 10/21) [v.4], a copy of which is attached hereto as ATTACHMENT C and incorporated herein by reference.

15. AMENDMENTS

Any change in the terms of this Agreement, including changes in the services to be performed by CONTRACTOR, and any increase or decrease in the amount of compensation which are agreed to by CITY and CONTRACTOR shall be incorporated into this Agreement by a written amendment properly executed and signed by the person authorized to bind the Parties thereto.

16. COMPLETE AGREEMENT

This Agreement contains the full and complete Agreement between the two Parties. No verbal agreement nor conversation with any officer or employee of either Party shall affect or modify any of the terms and conditions of this Agreement. The Parties acknowledge that they have had the opportunity to consult with counsel of their choosing and that they have read and understood this Agreement.

17. BORDER WALL BID DISCLOSURE

CONTRACTOR shall comply with Los Angeles Administrative Code ("LAAC") Section 10.50 et seq., "Disclosure of Border Wall Contracting." CITY may terminate this Agreement at any time if CITY determines that CONTRACTOR failed to fully and accurately complete the required affidavit and disclose all Border Wall Bids and Border Wall Contracts, as defined in LAAC Section 10.50.1.

18. NUMBER OF PAGES AND ATTACHMENTS

This Agreement is executed in three (3) duplicate originals, each of which is deemed to be an original. This Agreement includes ten (11) pages and one (1) appendix and five (5) attachments which constitute the entire understanding and Agreement of the Parties. This Agreement may be executed in one or more counterparts, and by the Parties in separate counterparts, each of which when executed shall be deemed to be an original but all of which taken together shall constitute one and the same agreement. The Parties further agree that facsimile signatures or signatures scanned into .pdf (or signatures in another electronic format designated by CITY) and sent by email shall be deemed original signatures.

19. MISCELLANEOUS

a. Order of Precedence.

In the event of any inconsistency between the provisions in the body of this Agreement, the Original Agreement, and the attachments hereto, the provisions in the body of this Agreement take precedence, followed by **Attachment C**, **Standard Provisions for City Contracts (Rev. 10/21 [v.4])**, followed by, the Original Agreement, followed by any other exhibits or attachments to this Agreement in the order in which they are attached.

b. Privacy and Security; HIPAA.

The Parties shall comply with all applicable federal and state laws and regulations relating to the maintenance, uses and disclosures of protected health information, including without limitation the Health Insurance Portability and Accountability Act of 1996, as codified at 42 USC § 1320d through d-8, as amended, and its implementing regulations and other guidance, including federal privacy regulations and security standards ("HIPAA Requirements").

20. FEMA REQUIREMENTS

CONTRACTOR shall comply with all requirements for CITY to be reimbursed by FEMA.

a. Clean Air Act

- i. This section applies to contracts exceeding \$150,000.
- ii. CONTRACTOR agrees to comply with all applicable standards, orders or regulations issued pursuant to the Clean Air Act, as amended, 42 U.S.C. § 7401 et seq.
- iii. CONTRACTOR agrees to report each violation to CITY and understands and agrees that CITY will, in turn, report each violation as required to assure notification to FEMA, and the appropriate Environmental Protection Agency Regional Office.
- iv. CONTRACTOR agrees to include these requirements in each subcontract exceeding \$150,000 financed in whole or in part with Federal assistance provided by FEMA.

b. Federal Water Pollution Control Act

- i. This section applies to contracts exceeding \$150,000.
- ii. CONTRACTOR agrees to comply with all applicable standards, orders, or regulations issued pursuant to the Federal Water Pollution Control Act, as amended, 33 U.S.C. 1251 et seq.
- iii. CONTRACTOR agrees to report each violation to CITY and understands and agrees that CITY will, in turn, report each violation as required to assure notification to FEMA, and the appropriate Environmental Protection Agency Regional Office.
- iv. ONTRACTOR agrees to include these requirements in each subcontract exceeding \$150,000 financed in whole or in part with Federal assistance provided by FEMA.

c. Suspension and Debarment

- i. This Contract is a covered transaction for purposes of 2 C.F.R. pt. 180 and 2 C.F.R pt. 3000. As such, CONTRACTOR is required to verify (by signing this Agreement) that none of CONTRACTOR'S principals (defined at 2 C.F.R. § 180.995) or its affiliates (defined at 2 C.F.R. § 180.905) are excluded (defined at 2 C.F.R. § 180.940) or disqualified (defined at 2 C.F.R. § 180.935).
- ii. CONTRACTOR must comply with 2 C.F.R. pt. 180, subpart C and 2 C.F.R. pt. 3000, subpart C, and must include a requirement to comply with these regulations in any lower tier covered transaction it enters into.
- iii. This certification is a material representation of fact relied upon by CITY. If it is later determined that CONTRACTOR did not comply with 2 C.F.R. pt. 180, subpart C and 2 C.F.R. pt. 3000, subpart C, in addition to remedies available to CITY, the Federal Government may pursue available remedies, including but not limited to suspension and/or debarment.
- iv. CONTRACTOR agrees to comply with the requirements of 2 C.F.R. pt. 180, subpart C and 2 C.F.R. pt. 3000, and further agrees to include a provision requiring such compliance in its lower tier covered transactions.

d. Byrd Anti-Lobbying Amendment, 31 U.S.C. § 1352 (as amended)

i. If CONTRACTOR has applied for or received an award for a contract of \$100,000 or more, CONTRACTOR (and any of its subcontractors) shall sign and submit to the CITY the certification attached hereto as Appendix 1. CONTRACTOR and its subcontractors each certify to the tier above that it will not and has not used Federal appropriated funds to pay any person or organization for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, officer or employee of Congress, or an employee of a Member of Congress in connection with obtaining any Federal contract, grant, or any other award covered by 31 U.S.C. § 1352. Each tier shall also disclose any lobbying with non-Federal funds that takes place in connection with obtaining any Federal award. Such disclosures are forwarded from tier to tier up to the recipient who in turn will forward the certification(s) to the awarding agency.

- e. Procurement of Recovered Materials- Solid Waste Disposal Act
 - i. In the performance of this contract, CONTRACTOR shall make maximum use of products containing recovered materials that are EPA-designated items unless the product cannot be acquired a) Competitively within a timeframe providing for compliance with the contract performance schedule; b) Meeting contract performance requirements; or c) At a reasonable price.
 - ii. Information about this requirement, along with the list of EPA designated items, is available at EPA's Comprehensive Procurement Guidelines web site, https://www.epa.gov/smm/comprehensive-procurement-guideline-cpgprogram.
 - iii. CONTRACTOR also agrees to comply with all other applicable requirements of Section 6002 of the Solid Waste Disposal Act.
- f. Domestic Preferences for Procurements In accordance with 2 CFR §200.322, the CONTRACTOR should, to the greatest extent practicable, provide a preference for the purchase, acquisition, or use of goods, products, or materials produced in the United States (including but not limited to iron, aluminum, steel, cement, and other manufactured products). The requirements of this section must be included in all subawards including all contracts and purchase orders for work or products under this award.
- g. Telecommunications As applicable, the parties shall comply with 2 CFR 200.216, which prohibits recipients or Subrecipients from obligating or expending loan or grant funds to: 1) Procure or obtain; 2) extend or renew a contract to procure or obtain; or 3) enter into a contract (or extend or renew a contract) to procure or obtain equipment, services, or systems that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. As described in Public Law 115-232, Section 889, covered telecommunications equipment is telecommunications equipment produced by 17 Huawei Technologies Company or ZTE
- h. FEMA Public Assistance Program and Policy (PAPPG) Requirements

Corporation (or any subsidiary or affiliate of such entities).

- i. CONTRACTOR shall comply with the requirements described in FEMA's Public Assistance Program and Policy Guide (PAPPG) (Version 4), available at https://www.fema.gov/assistance/public/policy-guidance-fact-sheets.
- ii. As applicable, CONTRACTOR shall comply with the requirements described in FEMA's "COVID-19 Pandemic: Medical Care Eligible for Public Assistance (Interim) (Version 2)," available at https://www.fema.gov/mediacollection/public-assistance-disaster-specific-guidance-covid-19-declarations.

IN WITNESS WHEREOF, the City of Los Angeles and the Contractor have caused this Agreement to be executed by their duly authorized representatives.

THE CITY OF LOS ANGELES	Urban Alchemy 1035 Market St., Suite 150 San Francisco, CA 94103
-	De Jen-Mell
Jose "Che" Ramirez Deputy Mayor, City Homelessness Initiatives	Dr. Lena Miller, Chief Executive Officer
// /2/ Date	November 1, 2021
Date /	Date
APPROVED AS TO FORM	ATTESTED
Michael N. Feuer, City Attorney	Holly L. Wolcott, City Clerk
Brent L. Nichols	O.Smll
By Brent Nichols Deputy City Attorney	By
	11-5-21
11/3/2021 Date	Date
City Business License Number: Internal Revenue Service ID: Contract Number:	

APPENDIX 1, 44 C.F.R. PART 18 - CERTIFICATION REGARDING LOBBYING

Certification for Contracts, Grants, Loans, and Cooperative Agreements

The undersigned certifies, to the best of his or her knowledge and belief, that:

- 1. No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- 2. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.
- The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

The Contractor, certifies or affirms the truthfulness and accuracy of each statement of its certification and disclosure, if any. In addition, the Contractor understands and agrees that the provisions of 31 U.S.C. Chap. 38, Administrative Remedies for False Claims and Statements, apply to this certification and disclosure, if any.

Signature of Contractor's Authorized Official

Chief Executive Officer

Title of Contractor's Authorized Official

November 1, 2021

Date

Attachments:

- A. Draft Advance Payment Form
- B. Close Out Statement
- C. Standard Provisions
- D. Scope of Work
- E. Fee Schedule

REQUEST FOR ADVANCE PAYMENT

Urban Alchemy
72 6th Street
San Francisco, CA 94103

City of Los Angeles
Office of the City Clerk
Administrative Services Division
200 North Spring Street, Room 224
Los Angeles, CA 90012
Attn: AB1290 Fund Analyst

REQUEST FOR ADVANCE PAYMENT

Urban Alchemy requests advance payment of \$500,000 allocated to our organization from GCP pursuant to Contract # C-_____.

The expenditures will be directly related to the administration of the CIRCLE pilot program.

A close-out statement will be submitted to the City within 45 days after the term of the Agreement. Copies of expenditure receipts, cancelled checks, paid invoices, payroll registers, and other documentation supporting expenditure of City funds will be attached. I understand that original receipts must be maintained by my organization and made available for City

Please make the check payable to Urban Alchemy. If you have any questions, please contact (Name) at (Phone)

inspection for a period of three years following the end of the term of the Agreement.

I certify under penalty of perjury under the laws of the State of California that the foregoing is true and correct and that I have complied with the provisions of the City's Living Wage Ordinance, if applicable.

(NAME & TITLE) (DATE)

CLOSE-OUT STATEMENT

City of Los Angeles AB1290 Redevelopment Fund 53P Fiscal Year 2020-2021

Your organization entered into a contractual relationship with the City of Los Angeles, which requires your completion of this form, and submission of any documentation not previously submitted supporting your expenditure of City funds. This includes copies of invoices or receipts matched with canceled checks (front & back), invoices marked "paid in cash", if cash was the form of payment, payroll registers, time sheets and internal hiring documents. Please provide the information requested below and return the completed form, along with copies of the necessary documentation to:

City of Los Angeles – Office of the City Clerk 200 N. Spring Street, Room 224, Attn: AB1290 Analyst Los Angeles, CA 90012

Organization Name: Mailing Address, City, State, and a	ber, fax and e-mail address (if a		
2) Mailing Address, City, State, and .	ber, fax and e-mail address (if a		
3) Provide the name, telephone num			v responsible for the eve
or program. This person will be cont		regarding this Close-Out State	
Name	Telephone Number	Fax Number	E-mail Address
4) Contract Number:		Contract Term:	
ease indicate how City funds were u			

lease use additional sheets, if neces	sarv)		
How was the public notified that this		partly funded by the City?	
lease attach copies of materials/flye	rs, newspaper clippings, etc., wl	hich verify information)	***************************************
Please indicate the total amount re	eceived by your organization und	der the terms of the Contract io	dentified in Box 4:

ATTACHMENT B

TEGORIES		EXPENDITURE
SALARIES (list position titles):		***************************************
		\$
		<u>\$</u> \$
	Total:	\$
OFFICE/ PROGRAM SUPPLIES:		_
		<u>\$</u> \$
	Total:	\$
Supplies:		*****
EQUIPMENT (list equipment purchased):		c
	~~~~~	\$ \$
	Total:	\$
TELEPHONE/ POSTAGE:		¢
		<u>\$</u> \$
	Total:	\$
CONTRACTUAL SERVICES/ RENTAL COSTS:		¢
		\$ \$ \$
	Total:	\$
PRINTING COSTS (please attach a sample of the printed items):		<b>r</b>
		<u>\$</u>
	Total:	\$
OTHER EXPENSES (please list below or on a separate sheet):		¢
		<u>\$</u>
	Total:	\$ \$
GRAND TOTAL of above lines (all costs charged against contract funds)	(A)	\$
Amount listed in Box 7	(B)	\$
Subtract line (A) from line (B)		\$
Subtract line (A) from line (B)	(0)	Ψ
You must include with this statement copies of receipts and invoices matched with car substantiate the above costs (unless they were previously submitted). Additionally, if than zero, this amount represents a debt owed by you to the City of Los Angeles, which statement. Please make a check payable to the City of Los Angeles. If Box 8, Line Cowe the City nothing. On a separate sheet, please describe the disposition of any undequipment purchased with the funds provided by this contract.	he amount ch <i>must be</i> is zero or a	in Box 8, line C is gr returned with this a negative amount yo
To be signed by the person listed in Box 3 (person authorized to sign on behalf of the	Organizati	on):
I certify under penalty of perjury under the laws of the State of California that the foreg	oing is true	e and correct.
nature of Officer:	Date Sig	ned:
	7	

# **ATTACHMENT C**

Standard Provisions for City Contracts (Rev. 10/21) [v.4]

# STANDARD PROVISIONS FOR CITY CONTRACTS

# **TABLE OF CONTENTS**

PSC-1	Construction of Provisions and Titles Herein	. 1
PSC-2	Applicable Law, Interpretation and Enforcement	. 1
PSC-3	Time of Effectiveness	. 1
PSC-4	Integrated Contract	2
PSC-5	<u>Amendment</u>	2
PSC-6	Excusable Delays	2
PSC-7	<u>Waiver</u>	2
PSC-8	Suspension	3
PSC-9	<u>Termination</u>	3
PSC-10	Independent Contractor	5
PSC-11	Contractor's Personnel	5
PSC-12	Assignment and Delegation	6
PSC-13	Permits	6
PSC-14	Claims for Labor and Materials	6
PSC-15	Current Los Angeles City Business Tax Registration Certificate Required	6
PSC-16	Retention of Records, Audit and Reports	6
PSC-17	<u>Bonds</u>	7
PSC-18	<u>Indemnification</u>	7
PSC-19	Intellectual Property Indemnification	7
PSC-20	Intellectual Property Warranty	8
PSC-21	Ownership and License	8
PSC-22	Data Protection	9

# **TABLE OF CONTENTS (Continued)**

PSC-23	Insurance	g
PSC-24	Best Terms	9
PSC-25	Warranty and Responsibility of Contractor	. 10
PSC-26	Mandatory Provisions Pertaining to Non-Discrimination in Employment	. 10
PSC-27	Child Support Assignment Orders	. 10
PSC-28	Living Wage Ordinance	. 11
PSC-29	Service Contractor Worker Retention Ordinance	. 11
PSC-30	Access and Accommodations	. 11
PSC-31	Contractor Responsibility Ordinance	. 12
PSC-32	Business Inclusion Program	. 12
PSC-33	Slavery Disclosure Ordinance	. 12
PSC-34	First Source Hiring Ordinance	. 12
PSC-35	Local Business Preference Ordinance	. 12
PSC-36	Iran Contracting Act	. 12
PSC-37	Restrictions on Campaign Contributions in City Elections	. 12
PSC-38	Contractors' Use of Criminal History for Consideration of Employment Applications	13
PSC-39	Limitation of City's Obligation to Make Payment to Contractor	13
PSC-40	Compliance with Identity Theft Laws and Payment Card Data Security  Standards	14
PSC-41	Compliance with California Public Resources Code Section 5164	14
PSC-42	Possessory Interests Tax	14
PSC-43	<u>Confidentiality</u>	15
PSC-44	COVID-19	15
Exhibit 1	Insurance Contractual Requirements	16

#### STANDARD PROVISIONS FOR CITY CONTRACTS

#### PSC-1. Construction of Provisions and Titles Herein

All titles, subtitles, or headings in this Contract have been inserted for convenience, and shall not be deemed to affect the meaning or construction of any of the terms or provisions of this Contract. The language of this Contract shall be construed according to its fair meaning and not strictly for or against CITY or CONTRACTOR. The word "CONTRACTOR" includes the party or parties identified in this Contract. The singular shall include the plural and if there is more than one CONTRACTOR, unless expressly stated otherwise, their obligations and liabilities shall be joint and several. Use of the feminine, masculine, or neuter genders shall be deemed to include the genders not used.

#### PSC-2. Applicable Law, Interpretation and Enforcement

Each party's performance shall comply with all applicable laws of the United States of America, the State of California, and CITY, including but not limited to, laws regarding health and safety, labor and employment, wage and hours and licensing. This Contract shall be enforced and interpreted under the laws of the State of California without regard to conflict of law principles. CONTRACTOR shall comply with new, amended, or revised laws, regulations, or procedures that apply to the performance of this Contract with no additional compensation paid to CONTRACTOR.

In any action arising out of this Contract, **CONTRACTOR** consents to personal jurisdiction, and agrees to bring all such actions, exclusively in state or federal courts located in Los Angeles County, California.

If any part, term or provision of this Contract is held void, illegal, unenforceable, or in conflict with any federal, state or local law or regulation, the validity of the remaining parts, terms or provisions of this Contract shall not be affected.

#### **PSC-3.** Time of Effectiveness

Unless otherwise provided, this Contract shall take effect when all of the following events have occurred:

- A. This Contract has been signed on behalf of **CONTRACTOR** by the person or persons authorized to bind **CONTRACTOR**;
- B. This Contract has been approved by the City Council or by the board, officer or employee authorized to give such approval;
- C. The Office of the City Attorney has indicated in writing its approval of this Contract as to form; and
- D. This Contract has been signed on behalf of **CITY** by the person designated by the City Council, or by the board, officer or employee authorized to enter into this Contract.

# PSC-4. Integrated Contract

This Contract sets forth all of the rights and duties of the parties with respect to the subject matter of this Contract, and replaces any and all previous Contracts or understandings, whether written or oral, relating thereto. This Contract may be amended only as provided for in the provisions of PSC-5 hereof.

#### PSC-5. Amendment

All amendments to this Contract shall be in writing and signed and approved pursuant to the provisions of PSC-3.

# PSC-6. Excusable Delays

Neither party shall be liable for its delay or failure to perform any obligation under and in accordance with this Contract, if the delay or failure arises out of fires, floods, earthquakes, epidemics, quarantine restrictions, other natural occurrences, strikes, lockouts (other than a lockout by the party or any of the party's Subcontractors), freight embargoes, terrorist acts, insurrections or other civil disturbances, or other similar events to those described above, but in each case the delay or failure to perform must be beyond the control and without any fault or negligence of the party delayed or failing to perform (these events are referred to in this provision as "Force Majeure Events").

Notwithstanding the foregoing, a delay or failure to perform by a Subcontractor of **CONTRACTOR** shall not constitute a Force Majeure Event, unless the delay or failure arises out of causes beyond the control of both **CONTRACTOR** and Subcontractor, and without any fault or negligence of either of them. In such case, **CONTRACTOR** shall not be liable for the delay or failure to perform, unless the goods or services to be furnished by the Subcontractor were obtainable from other sources in sufficient time to permit **CONTRACTOR** to perform timely. As used in this Contract, the term "Subcontractor" means a subcontractor at any tier.

In the event **CONTRACTOR'S** delay or failure to perform arises out of a Force Majeure Event, **CONTRACTOR** agrees to use commercially reasonable best efforts to obtain the goods or services from other sources, and to otherwise mitigate the damages and reduce the delay caused by the Force Majeure Event.

#### PSC-7. Waiver

A waiver of a default of any part, term or provision of this Contract shall not be construed as a waiver of any succeeding default or as a waiver of the part, term or provision itself. A party's performance after the other party's default shall not be construed as a waiver of that default.

#### PSC-8. Suspension

At CITY'S sole discretion, CITY may suspend any or all services provided under this Contract by providing CONTRACTOR with written notice of suspension. Upon receipt of the notice of suspension, CONTRACTOR shall immediately cease the services suspended and shall not incur any additional obligations, costs or expenses to CITY until CITY gives written notice to recommence the services.

#### **PSC-9.** Termination

#### A. Termination for Convenience

CITY may terminate this Contract for CITY'S convenience at any time by providing CONTRACTOR thirty days written notice. Upon receipt of the notice of termination, CONTRACTOR shall immediately take action not to incur any additional obligations, costs or expenses, except as may be necessary to terminate its activities. CITY shall pay CONTRACTOR its reasonable and allowable costs through the effective date of termination and those reasonable and necessary costs incurred by CONTRACTOR to effect the termination. Thereafter, CONTRACTOR shall have no further claims against CITY under this Contract. All finished and unfinished documents and materials procured for or produced under this Contract, including all intellectual property rights CITY is entitled to, shall become CITY property upon the date of the termination. CONTRACTOR agrees to execute any documents necessary for CITY to perfect, memorialize, or record CITY'S ownership of rights provided herein.

#### B. Termination for Breach of Contract

- 1. Except as provided in PSC-6, if CONTRACTOR fails to perform any of the provisions of this Contract or so fails to make progress as to endanger timely performance of this Contract, CITY may give CONTRACTOR written notice of the default. CITY'S default notice will indicate whether the default may be cured and the time period to cure the default to the sole satisfaction of CITY. Additionally, CITY'S default notice may offer CONTRACTOR an opportunity to provide CITY with a plan to cure the default, which shall be submitted to CITY within the time period allowed by CITY. At CITY'S sole discretion, CITY may accept or reject CONTRACTOR'S plan. If the default cannot be cured or if CONTRACTOR fails to cure within the period allowed by CITY, then CITY may terminate this Contract due to CONTRACTOR'S breach of this Contract.
- 2. If the default under this Contract is due to **CONTRACTOR'S** failure to maintain the insurance required under this Contract, **CONTRACTOR** shall immediately: (1) suspend performance of any services under this Contract for which insurance was required; and (2) notify its employees and Subcontractors of the loss of insurance coverage and Contractor's obligation to suspend performance of

- services. **CONTRACTOR** shall not recommence performance until **CONTRACTOR** is fully insured and in compliance with **CITY'S** requirements.
- If a federal or state proceeding for relief of debtors is undertaken by or against CONTRACTOR, or if CONTRACTOR makes an assignment for the benefit of creditors, then CITY may immediately terminate this Contract.
- 4. If **CONTRACTOR** engages in any dishonest conduct related to the performance or administration of this Contract or violates **CITY'S** laws, regulations or policies relating to lobbying, then **CITY** may immediately terminate this Contract.
- 5. Acts of Moral Turpitude
  - a **CONTRACTOR** shall immediately notify **CITY** if **CONTRACTOR** or any Key Person, as defined below, is charged with, indicted for, convicted of, pleads nolo contendere to, or forfeits bail or fails to appear in court for a hearing related to, any act which constitutes an offense involving moral turpitude under federal, state, or local laws ("Act of Moral Turpitude").
  - b. If **CONTRACTOR** or a Key Person is convicted of, pleads nolo contendere to, or forfeits bail or fails to appear in court for a hearing related to, an Act of Moral Turpitude, **CITY** may immediately terminate this Contract.
  - c. If **CONTRACTOR** or a Key Person is charged with or indicted for an Act of Moral Turpitude, **CITY** may terminate this Contract after providing **CONTRACTOR** an opportunity to present evidence of **CONTRACTOR'S** ability to perform under the terms of this Contract.
  - d Acts of Moral Turpitude include, but are not limited to: violent felonies as defined by Penal Code Section 667.5, crimes involving weapons, crimes resulting in serious bodily injury or death, serious felonies as defined by Penal Code Section 1192.7, and those crimes referenced in the Penal Code and articulated in California Public Resources Code Section 5164(a)(2); in addition to and including acts of murder, rape, sexual assault, robbery, kidnapping, human trafficking, pimping, voluntary manslaughter, aggravated assault, assault on a peace officer, mayhem, fraud, domestic abuse, elderly abuse, and child abuse, regardless of whether such acts are punishable by felony or misdemeanor conviction.

- e. For the purposes of this provision, a Key Person is a principal, officer, or employee assigned to this Contract, or owner (directly or indirectly, through one or more intermediaries) of ten percent or more of the voting power or equity interests of **CONTRACTOR**.
- 6. In the event CITY terminates this Contract as provided in this section, CITY may procure, upon such terms and in the manner as CITY may deem appropriate, services similar in scope and level of effort to those so terminated, and CONTRACTOR shall be liable to CITY for all of its costs and damages, including, but not limited to, any excess costs for such services.
- 7. If, after notice of termination of this Contract under the provisions of this section, it is determined for any reason that **CONTRACTOR** was not in default under the provisions of this section, or that the default was excusable under the terms of this Contract, the rights and obligations of the parties shall be the same as if the notice of termination had been issued pursuant to PSC-9(A) Termination for Convenience.
- 8. The rights and remedies of **CITY** provided in this section shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract.
- C. In the event that this Contract is terminated, **CONTRACTOR** shall immediately notify all employees and Subcontractors, and shall notify in writing all other parties contracted with under the terms of this Contract within five working days of the termination.

#### PSC-10. Independent Contractor

**CONTRACTOR** is an independent contractor and not an agent or employee of **CITY**. **CONTRACTOR** shall not represent or otherwise hold out itself or any of its directors, officers, partners, employees, or agents to be an agent or employee of **CITY**.

#### **PSC-11.** Contractor's Personnel

Unless otherwise approved by CITY, CONTRACTOR shall use its own employees to perform the services described in this Contract. CITY has the right to review and approve any personnel who are assigned to work under this Contract. CONTRACTOR shall remove personnel from performing work under this Contract if requested to do so by CITY.

CONTRACTOR shall not use Subcontractors to assist in performance of this Contract without the prior written approval of CITY. If CITY permits the use of Subcontractors, CONTRACTOR shall remain responsible for performing all aspects of this Contract and paying all Subcontractors. CITY has the right to approve CONTRACTOR'S Subcontractors, and CITY reserves the right to request replacement of any

Subcontractor. **CITY** does not have any obligation to pay **CONTRACTOR'S** Subcontractors, and nothing herein creates any privity of contract between **CITY** and any Subcontractor.

#### **PSC-12.** Assignment and Delegation

**CONTRACTOR** may not, unless it has first obtained the written permission of **CITY**:

- A. Assign or otherwise alienate any of its rights under this Contract, including the right to payment; or
- B. Delegate, subcontract, or otherwise transfer any of its duties under this Contract.

#### PSC-13. Permits

**CONTRACTOR** and its directors, officers, partners, agents, employees, and Subcontractors, shall obtain and maintain all licenses, permits, certifications and other documents necessary for **CONTRACTOR'S** performance of this Contract. **CONTRACTOR** shall immediately notify **CITY** of any suspension, termination, lapses, non-renewals, or restrictions of licenses, permits, certificates, or other documents that relate to **CONTRACTOR'S** performance of this Contract.

#### **PSC-14.** Claims for Labor and Materials

**CONTRACTOR** shall promptly pay when due all amounts owed for labor and materials furnished in the performance of this Contract so as to prevent any lien or other claim under any provision of law from arising against any **CITY** property (including reports, documents, and other tangible or intangible matter produced by **CONTRACTOR** hereunder), and shall pay all amounts due under the Unemployment Insurance Act or any other applicable law with respect to labor used to perform under this Contract.

#### PSC-15. Current Los Angeles City Business Tax Registration Certificate Required

For the duration of this Contract, **CONTRACTOR** shall maintain valid Business Tax Registration Certificate(s) as required by **CITY'S** Business Tax Ordinance, Section 21.00 *et seq.* of the Los Angeles Municipal Code ("LAMC"), and shall not allow the Certificate to lapse or be revoked or suspended.

# PSC-16. Retention of Records, Audit and Reports

CONTRACTOR shall maintain all records, including records of financial transactions, pertaining to the performance of this Contract, in their original form or as otherwise approved by CITY. These records shall be retained for a period of no less than three years from the later of the following: (1) final payment made by CITY, (2) the expiration of this Contract or (3) termination of this Contract. The records will be subject to examination and audit by authorized CITY personnel or CITY'S representatives at any time. CONTRACTOR shall provide any reports requested by CITY regarding

performance of this Contract. Any subcontract entered into by **CONTRACTOR** for work to be performed under this Contract must include an identical provision.

In lieu of retaining the records for the term as prescribed in this provision, **CONTRACTOR** may, upon **CITY'S** written approval, submit the required information to **CITY** in an electronic format, e.g. USB flash drive, at the expiration or termination of this Contract.

#### PSC-17. Bonds

All bonds required by **CITY** shall be filed with the Office of the City Administrative Officer, Risk Management for its review and acceptance in accordance with Los Angeles Administrative Code ("LAAC") Sections 11.47 *et seq.*, as amended from to time.

#### PSC-18. Indemnification

Except for the active negligence or willful misconduct of CITY, or any of its boards, officers, agents, employees, assigns and successors in interest, CONTRACTOR shall defend, indemnify and hold harmless CITY and any of its boards, officers, agents, employees, assigns, and successors in interest from and against all lawsuits and causes of action, claims, losses, demands and expenses, including, but not limited to, attorney's fees (both in house and outside counsel) and cost of litigation (including all actual litigation costs incurred by CITY, including but not limited to, costs of experts and consultants), damages or liability of any nature whatsoever, for death or injury to any person, including CONTRACTOR'S employees and agents, or damage or destruction of any property of either party hereto or of third parties, arising in any manner by reason of an act, error, or omission by CONTRACTOR, Subcontractors, or their boards, officers, agents, employees, assigns, and successors in interest. The rights and remedies of CITY provided in this section shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Contract. This provision will survive expiration or termination of this Contract.

#### PSC-19. Intellectual Property Indemnification

CONTRACTOR, at its own expense, shall defend, indemnify, and hold harmless the CITY, and any of its boards, officers, agents, employees, assigns, and successors in interest from and against all lawsuits and causes of action, claims, losses, demands and expenses, including, but not limited to, attorney's fees (both in house and outside counsel) and cost of litigation (including all actual litigation costs incurred by CITY, including but not limited to, costs of experts and consultants), damages or liability of any nature arising out of the infringement, actual or alleged, direct or contributory, of any intellectual property rights, including, without limitation, patent, copyright, trademark, trade secret, right of publicity, and proprietary information: (1) on or in any design, medium, matter, article, process, method, application, equipment, device, instrumentation, software, hardware, or firmware used by CONTRACTOR, or its Subcontractors, in performing the work under this Contract; or (2) as a result of CITY'S actual or intended use of any Work Product (as defined in PSC-21) furnished by CONTRACTOR, or its Subcontractors, under this Contract. The rights and remedies of CITY provided in this section shall not be exclusive

and are in addition to any other rights and remedies provided by law or under this Contract. This provision will survive expiration or termination of this Contract.

# PSC-20. Intellectual Property Warranty

**CONTRACTOR** represents and warrants that its performance of all obligations under this Contract does not infringe in any way, directly or contributorily, upon any third party's intellectual property rights, including, without limitation, patent, copyright, trademark, trade secret, right of publicity and proprietary information.

#### PSC-21. Ownership and License

Unless otherwise provided for herein, all finished and unfinished works, tangible or not, created under this Contract including, without limitation, documents, materials, data, reports, manuals, specifications, artwork, drawings, sketches, blueprints, studies, memoranda, computation sheets, computer programs and databases, schematics, photographs, video and audiovisual recordings, sound recordings, marks, logos, graphic designs, notes, websites, domain names, inventions, processes, formulas, matters and combinations thereof, and all forms of intellectual property originated and prepared by CONTRACTOR or its Subcontractors under this Contract (each a "Work Product"; collectively "Work Products") shall be and remain the exclusive property of CITY for its use in any manner CITY deems appropriate. CONTRACTOR hereby assigns to CITY all goodwill, copyright, trademark, patent, trade secret and all other intellectual property rights worldwide in any Work Products originated and prepared under this Contract. CONTRACTOR further agrees to execute any documents necessary for CITY to perfect, memorialize, or record CITY'S ownership of rights provided herein.

**CONTRACTOR** agrees that a monetary remedy for breach of this Contract may be inadequate, impracticable, or difficult to prove and that a breach may cause **CITY** irreparable harm. **CITY** may therefore enforce this requirement by seeking injunctive relief and specific performance, without any necessity of showing actual damage or irreparable harm. Seeking injunctive relief or specific performance does not preclude **CITY** from seeking or obtaining any other relief to which **CITY** may be entitled.

For all Work Products delivered to **CITY** that are not originated or prepared by **CONTRACTOR** or its Subcontractors under this Contract, **CONTRACTOR** shall secure a grant, at no cost to **CITY**, for a non-exclusive perpetual license to use such Work Products for any **CITY** purposes.

**CONTRACTOR** shall not provide or disclose any Work Product to any third party without prior written consent of **CITY**.

Any subcontract entered into by **CONTRACTOR** relating to this Contract shall include this provision to contractually bind its Subcontractors performing work under this Contract such that **CITY'S** ownership and license rights of all Work Products are preserved and protected as intended herein.

#### PSC-22. Data Protection

- **CONTRACTOR** shall protect, using the most secure means and technology Α. that is commercially available, CITY-provided data or consumer-provided data acquired in the course and scope of this Contract, including but not limited to customer lists and customer credit card or consumer data. (collectively, the "City Data"). CONTRACTOR shall notify CITY in writing as soon as reasonably feasible, and in any event within twenty-four hours, of CONTRACTOR'S discovery or reasonable belief of any unauthorized access of City Data (a "Data Breach"), or of any incident affecting, or potentially affecting City Data related to cyber security (a "Security Incident"), including, but not limited to, denial of service attack, and system outage, instability or degradation due to computer malware or virus. **CONTRACTOR** shall begin remediation immediately. **CONTRACTOR** shall provide daily updates, or more frequently if required by CITY, regarding findings and actions performed by **CONTRACTOR** until the Data Breach or Security Incident has been effectively resolved to CITY'S satisfaction. CONTRACTOR shall conduct an investigation of the Data Breach or Security Incident and shall share the report of the investigation with CITY. At CITY'S sole discretion, CITY and its authorized agents shall have the right to lead or participate in the investigation. CONTRACTOR shall cooperate fully with CITY, its agents and law enforcement.
- B. If CITY is subject to liability for any Data Breach or Security Incident, then CONTRACTOR shall fully indemnify and hold harmless CITY and defend against any resulting actions.

## PSC-23. Insurance

During the term of this Contract and without limiting **CONTRACTOR'S** obligation to indemnify, hold harmless and defend **CITY**, **CONTRACTOR** shall provide and maintain at its own expense a program of insurance having the coverages and limits not less than the required amounts and types as determined by the Office of the City Administrative Officer of Los Angeles, Risk Management (template Form General 146 in Exhibit 1 hereto). The insurance must: (1) conform to **CITY'S** requirements; (2) comply with the Insurance Contractual Requirements (Form General 133 in Exhibit 1 hereto); and (3) otherwise be in a form acceptable to the Office of the City Administrative Officer, Risk Management. **CONTRACTOR** shall comply with all Insurance Contractual Requirements shown on Exhibit 1 hereto. Exhibit 1 is hereby incorporated by reference and made a part of this Contract.

#### PSC-24. Best Terms

Throughout the term of this Contract, **CONTRACTOR**, shall offer **CITY** the best terms, prices, and discounts that are offered to any of **CONTRACTOR'S** customers for similar goods and services provided under this Contract.

#### PSC-25. Warranty and Responsibility of Contractor

**CONTRACTOR** warrants that the work performed hereunder shall be completed in a manner consistent with professional standards practiced among those firms within **CONTRACTOR'S** profession, doing the same or similar work under the same or similar circumstances.

#### PSC-26. Mandatory Provisions Pertaining to Non-Discrimination in Employment

Unless otherwise exempt, this Contract is subject to the applicable non-discrimination, equal benefits, equal employment practices, and affirmative action program provisions in LAAC Section 10.8 et seq., as amended from time to time.

- A. **CONTRACTOR** shall comply with the applicable non-discrimination and affirmative action provisions of the laws of the United States of America, the State of California, and **CITY**. In performing this Contract, **CONTRACTOR** shall not discriminate in any of its hiring or employment practices against any employee or applicant for employment because of such person's race, color, religion, national origin, ancestry, sex, sexual orientation, gender, gender identity, age, disability, domestic partner status, marital status or medical condition.
- B. The requirements of Section 10.8.2.1 of the LAAC, the Equal Benefits Ordinance, and the provisions of Section 10.8.2.1(f) are incorporated and made a part of this Contract by reference.
- C. The provisions of Section 10.8.3 of the LAAC are incorporated and made a part of this Contract by reference and will be known as the "Equal Employment Practices" provisions of this Contract.
- D. The provisions of Section 10.8.4 of the LAAC are incorporated and made a part of this Contract by reference and will be known as the "Affirmative Action Program" provisions of this Contract.

Any subcontract entered into by **CONTRACTOR** for work to be performed under this Contract must include an identical provision.

#### PSC-27. Child Support Assignment Orders

CONTRACTOR shall comply with the Child Support Assignment Orders Ordinance, Section 10.10 of the LAAC, as amended from time to time. Pursuant to Section 10.10(b) of the LAAC, CONTRACTOR shall fully comply with all applicable State and Federal employment reporting requirements. Failure of CONTRACTOR to comply with all applicable reporting requirements or to implement lawfully served Wage and Earnings Assignment or Notices of Assignment, or the failure of any principal owner(s) of CONTRACTOR to comply with any Wage and Earnings Assignment or Notices of Assignment applicable to them personally, shall constitute a default by the CONTRACTOR under this Contract. Failure of CONTRACTOR or principal owner to cure

the default within 90 days of the notice of default will subject this Contract to termination for breach. Any subcontract entered into by **CONTRACTOR** for work to be performed under this Contract must include an identical provision.

#### PSC-28. Living Wage Ordinance

**CONTRACTOR** shall comply with the Living Wage Ordinance, LAAC Section 10.37 *et seq.*, as amended from time to time. **CONTRACTOR** further agrees that it shall comply with federal law proscribing retaliation for union organizing. Any subcontract entered into by **CONTRACTOR** for work to be performed under this Contract must include an identical provision.

#### PSC-29. Service Contractor Worker Retention Ordinance

**CONTRACTOR** shall comply with the Service Contractor Worker Retention Ordinance, LAAC Section 10.36 *et seq.*, as amended from time to time. Any subcontract entered into by **CONTRACTOR** for work to be performed under this Contract must include an identical provision.

#### PSC-30. Access and Accommodations

#### **CONTRACTOR** represents and certifies that:

- A. **CONTRACTOR** shall comply with the Americans with Disabilities Act, as amended, 42 U.S.C. Section 12101 et seq., the Rehabilitation Act of 1973, as amended, 29 U.S.C. Section 701 et seq., the Fair Housing Act, and its implementing regulations and any subsequent amendments, and California Government Code Section 11135;
- B. **CONTRACTOR** shall not discriminate on the basis of disability or on the basis of a person's relationship to, or association with, a person who has a disability;
- C. **CONTRACTOR** shall provide reasonable accommodation upon request to ensure equal access to **CITY**-funded programs, services and activities;
- D. Construction will be performed in accordance with the Uniform Federal Accessibility Standards (UFAS), 24 C.F.R. Part 40; and
- E. The buildings and facilities used to provide services under this Contract are in compliance with the federal and state standards for accessibility as set forth in the 2010 ADA Standards, California Title 24, Chapter 11, or other applicable federal and state law.

**CONTRACTOR** understands that **CITY** is relying upon these certifications and representations as a condition to funding this Contract. Any subcontract entered into by **CONTRACTOR** for work to be performed under this Contract must include an identical provision.

#### **PSC-31.** Contractor Responsibility Ordinance

**CONTRACTOR** shall comply with the Contractor Responsibility Ordinance, LAAC Section 10.40 *et seq.*, as amended from time to time.

#### **PSC-32.** Business Inclusion Program

Unless otherwise exempted prior to bid submission, **CONTRACTOR** shall comply with all aspects of the Business Inclusion Program as described in the Request for Proposal/Qualification process, throughout the duration of this Contract. **CONTRACTOR** shall utilize the Business Assistance Virtual Network ("BAVN") at <a href="https://www.labavn.org/">https://www.labavn.org/</a>, to perform and document outreach to Minority, Women, and Other Business Enterprises. **CONTRACTOR** shall perform subcontractor outreach activities through BAVN. **CONTRACTOR** shall not change any of its designated Subcontractors or pledged specific items of work to be performed by these Subcontractors, nor shall **CONTRACTOR** reduce their level of effort, without prior written approval of **CITY**.

#### PSC-33. Slavery Disclosure Ordinance

**CONTRACTOR** shall comply with the Slavery Disclosure Ordinance, LAAC Section 10.41 *et seq.*, as amended from time to time. Any subcontract entered into by **CONTRACTOR** for work to be performed under this Contract must include an identical provision.

#### **PSC-34.** First Source Hiring Ordinance

**CONTRACTOR** shall comply with the First Source Hiring Ordinance, LAAC Section 10.44 *et seq.*, as amended from time to time. Any subcontract entered into by **CONTRACTOR** for work to be performed under this Contract must include an identical provision.

#### **PSC-35.** Local Business Preference Ordinance

**CONTRACTOR** shall comply with the Local Business Preference Ordinance, LAAC Section 10.47 *et seq.*, as amended from time to time. Any subcontract entered into by **CONTRACTOR** for work to be performed under this Contract must include an identical provision.

#### **PSC-36.** Iran Contracting Act

In accordance with California Public Contract Code Sections 2200-2208, all contractors entering into, or renewing contracts with **CITY** for goods and services estimated at \$1,000,000 or more are required to complete, sign, and submit the "Iran Contracting Act of 2010 Compliance Affidavit."

#### **PSC-37.** Restrictions on Campaign Contributions and Fundraising in City Elections

Unless otherwise exempt, if this Contract is valued at \$100,000 or more and requires approval by an elected CITY office, CONTRACTOR, CONTRACTOR'S principals, and CONTRACTOR'S Subcontractors expected to receive at least \$100,000 for performance under the Contract, and the principals of those Subcontractors (the "Restricted Persons")

shall comply with Charter Section 470(c)(12) and LAMC Section 49.7.35. Failure to comply entitles CITY to terminate this Contract and to pursue all available legal remedies. Charter Section 470(c)(12) and LAMC Section 49.7.35 limit the ability of the Restricted Persons to make campaign contributions to and engage in fundraising for certain elected CITY officials or candidates for elected CITY office for twelve months after this Contract is signed. Additionally, a CONTRACTOR subject to Charter Section 470(c)(12) is required to comply with disclosure requirements by submitting a completed and signed Ethics Commission Form 55 and to amend the information in that form as specified by law. Any CONTRACTOR subject to Charter Section 470(c)(12) shall include the following notice in any contract with any Subcontractor expected to receive at least \$100,000 for performance under this Contract:

"Notice Regarding Restrictions on Campaign Contributions and Fundraising in City Elections

You are a subcontractor on City of Los Angeles Contract # . Pursuant to the City of Los Angeles Charter Section 470(c)(12) and related ordinances, you and your principals are prohibited from making campaign contributions to and fundraising for certain elected City of Los Angeles ("CITY") officials and candidates for elected CITY office for twelve months after the CITY contract is signed. You are required to provide the names and contact information of your principals to the CONTRACTOR and to amend that information within ten business days if it changes during the twelve month time period. Failure to comply may result in termination of this Contract and any other available legal remedies. Information about the restrictions may be found online at ethics.lacity.org or by calling the Los Angeles City Ethics Commission at (213) 978-1960."

# PSC-38. Contractors' Use of Criminal History for Consideration of Employment Applications

**CONTRACTOR** shall comply with the City Contractors' Use of Criminal History for Consideration of Employment Applications Ordinance, LAAC Section 10.48 *et seq.*, as amended from time to time. Any subcontract entered into by **CONTRACTOR** for work to be performed under this Contract must include an identical provision.

#### PSC-39. Limitation of City's Obligation to Make Payment to Contractor

Notwithstanding any other provision of this Contract, including any exhibits or attachments incorporated therein, and in order for CITY to comply with its governing legal requirements, CITY shall have no obligation to make any payments to CONTRACTOR unless CITY shall have first made an appropriation of funds equal to or in excess of its obligation to make any payments as provided in this Contract. CONTRACTOR agrees that any services provided by CONTRACTOR, purchases made by CONTRACTOR or expenses incurred by CONTRACTOR in excess of the appropriation(s) shall be free and without charge to CITY and CITY shall have no obligation to pay for the services, purchases or expenses. CONTRACTOR shall have no obligation to provide any services,

provide any equipment or incur any expenses in excess of the appropriated amount(s) until **CITY** appropriates additional funds for this Contract.

# **PSC-40.** Compliance with Identity Theft Laws and Payment Card Data Security Standards

**CONTRACTOR** shall comply with all identity theft laws including without limitation, laws related to: (1) payment devices; (2) credit and debit card fraud; and (3) the Fair and Accurate Credit Transactions Act ("FACTA"), including its requirement relating to the content of transaction receipts provided to Customers. **CONTRACTOR** also shall comply with all requirements related to maintaining compliance with Payment Card Industry Data Security Standards ("PCI DSS"). During the performance of any service to install, program or update payment devices equipped to conduct credit or debit card transactions, including PCI DSS services, **CONTRACTOR** shall verify proper truncation of receipts in compliance with FACTA.

# PSC-41. Compliance with California Public Resources Code Section 5164

California Public Resources Code Section 5164 prohibits a public agency from hiring a person for employment or as a volunteer to perform services at any park, playground, or community center used for recreational purposes in a position that has supervisory or disciplinary authority over any minor, if the person has been convicted of certain crimes as referenced in the Penal Code, and articulated in California Public Resources Code Section 5164(a)(2).

If applicable, **CONTRACTOR** shall comply with California Public Resources Code Section 5164, and shall additionally adhere to all rules and regulations that have been adopted or that may be adopted by **CITY**. **CONTRACTOR** is required to have all employees, volunteers and Subcontractors (including all employees and volunteers of any Subcontractor) of **CONTRACTOR** working on premises to pass a fingerprint and background check through the California Department of Justice at **CONTRACTOR'S** sole expense, indicating that such individuals have never been convicted of certain crimes as referenced in the Penal Code and articulated in California Public Resources Code Section 5164(a)(2), if the individual will have supervisory or disciplinary authority over any minor.

#### **PSC-42.** Possessory Interests Tax

Rights granted to **CONTRACTOR** by **CITY** may create a possessory interest. **CONTRACTOR** agrees that any possessory interest created may be subject to California Revenue and Taxation Code Section 107.6 and a property tax may be levied on that possessory interest. If applicable, **CONTRACTOR** shall pay the property tax. **CONTRACTOR** acknowledges that the notice required under California Revenue and Taxation Code Section 107.6 has been provided.

#### **PSC-43.** Confidentiality

All documents, information and materials provided to **CONTRACTOR** by **CITY** or developed by **CONTRACTOR** pursuant to this Contract (collectively "Confidential Information") are confidential. **CONTRACTOR** shall not provide or disclose any Confidential Information or their contents or any information therein, either orally or in writing, to any person or entity, except as authorized by **CITY** or as required by law. **CONTRACTOR** shall immediately notify **CITY** of any attempt by a third party to obtain access to any Confidential Information. This provision will survive expiration or termination of this Contract.

#### PSC-44. COVID-19

Employees of Contractor and/or persons working on its behalf, including, but not limited to, subcontractors (collectively, "Contractor Personnel"), while performing services under this Agreement and prior to interacting in person with City employees, contractors, volunteers, or members of the public (collectively, "In-Person Services") must be fully vaccinated against the novel coronavirus 2019 ("COVID-19"). "Fully vaccinated" means that 14 or more days have passed since Contractor Personnel have received the final dose of a two-dose COVID-19 vaccine series (Moderna or Pfizer-BioNTech) or a single dose of a one-dose COVID-19 vaccine (Johnson & Johnson/Janssen) and all booster doses recommended by the Centers for Disease Control and Prevention. Prior to assigning Contractor Personnel to perform In-Person Services, Contractor shall obtain proof that such Contractor Personnel have been fully vaccinated. Contractor shall retain such proof for the document retention period set forth in this Agreement. Contractor shall grant medical or religious exemptions ("Exemptions") to Contractor Personnel as required by law. If Contractor wishes to assign Contractor Personnel with Exemptions to perform In-Person Services. Contractor shall require such Contractor Personnel to undergo weekly COVID-19 testing, with the full cost of testing to be borne by Contractor. If Contractor Personnel test positive, they shall not be assigned to perform In-Person Services or, to the extent they have already been performing In-Person Services, shall be immediately removed from those assignments. Furthermore, Contractor shall immediately notify City if Contractor Personnel performing In-Person Services (1) have tested positive for or have been diagnosed with COVID-19, (2) have been informed by a medical professional that they are likely to have COVID-19, or (3) meet the criteria for isolation under applicable government orders.

#### **EXHIBIT 1**

#### **INSURANCE CONTRACTUAL REQUIREMENTS**

**CONTACT** For additional information about compliance with City Insurance and Bond requirements, contact the Office of the City Administrative Officer, Risk Management at (213) 978-RISK (7475) or go online at <a href="https://www.lacity.org/cao/risk">www.lacity.org/cao/risk</a>. The City approved Bond Assistance Program is available for those contractors who are unable to obtain the City-required performance bonds. A City approved insurance program may be available as a low cost alternative for contractors who are unable to obtain City-required insurance.

#### **CONTRACTUAL REQUIREMENTS**

#### **CONTRACTOR AGREES THAT:**

- 1. Additional Insured/Loss Payee. The CITY must be included as an Additional Insured in applicable liability policies to cover the CITY'S liability arising out of the acts or omissions of the named insured. The CITY is to be named as an Additional Named Insured and a Loss Payee As Its Interests May Appear in property insurance in which the CITY has an interest, e.g., as a lien holder.
- 2. Notice of Cancellation. All required insurance will be maintained in full force for the duration of its business with the CITY. By ordinance, all required insurance must provide at least thirty (30) days' prior written notice (ten (10) days for non-payment of premium) directly to the CITY if your insurance company elects to cancel or materially reduce coverage or limits prior to the policy expiration date, for any reason except impairment of an aggregate limit due to prior claims.
- **3. Primary Coverage.** CONTRACTOR will provide coverage that is primary with respect to any insurance or self-insurance of the CITY. The CITY'S program shall be excess of this insurance and non-contributing.
- **4. Modification of Coverage.** The CITY reserves the right at any time during the term of this Contract to change the amounts and types of insurance required hereunder by giving CONTRACTOR ninety (90) days' advance written notice of such change. If such change should result in substantial additional cost to CONTRACTOR, the CITY agrees to negotiate additional compensation proportional to the increased benefit to the CITY.
- **5. Failure to Procure Insurance.** All required insurance must be submitted and approved by the Office of the City Administrative Officer, Risk Management prior to the inception of any operations by CONTRACTOR.

CONTRACTOR'S failure to procure or maintain required insurance or a self-insurance program during the entire term of this Contract shall constitute a material breach of this Contract under which the CITY may immediately suspend or terminate this Contract or, at its discretion, procure or renew such insurance to protect the CITY'S interests and pay any and all premiums in connection therewith and recover all monies so paid from CONTRACTOR.

**6. Workers' Compensation.** By signing this Contract, CONTRACTOR hereby certifies that it is aware of the provisions of Section 3700 *et seq.*, of the California Labor Code which require every employer to be insured against liability for Workers' Compensation or to undertake

self-insurance in accordance with the provisions of that Code, and that it will comply with such provisions at all time during the performance of the work pursuant to this Contract.

- 7. California Licensee. All insurance must be provided by an insurer <u>admitted</u> to do business in California or written through a California-licensed surplus lines broker or through an insurer otherwise acceptable to the CITY. Non-admitted coverage must contain a **Service of Suit** clause in which the underwriters agree to submit as necessary to the jurisdiction of a California court in the event of a coverage dispute. Service of process for this purpose must be allowed upon an agent in California designated by the insurer or upon the California Insurance Commissioner.
- 8. Aggregate Limits/Impairment. If any of the required insurance coverages contain annual aggregate limits, CONTRACTOR must give the CITY written notice of any pending claim or lawsuit which will materially diminish the aggregate within thirty (30) days of knowledge of same. You must take appropriate steps to restore the impaired aggregates or provide replacement insurance protection within thirty (30) days of knowledge of same. The CITY has the option to specify the minimum acceptable aggregate limit for each line of coverage required. No substantial reductions in scope of coverage which may affect the CITY'S protection are allowed without the CITY'S prior written consent.
- **9. Commencement of Work.** For purposes of insurance coverage only, this Contract will be deemed to have been executed immediately upon any party hereto taking any steps that can be considered to be in furtherance of or towards performance of this Contract. The requirements in this Section supersede all other sections and provisions of this Contract, including, but not limited to, PSC-3, to the extent that any other section or provision conflicts with or impairs the provisions of this Section.

# **Required Insurance and Minimum Limits**

Name:	Date:		
Agreement/Reference:			
	mbined Single Limits ("CSLs"). For Automobile	Automobile Liability, split limits	
Workers' Compensation (WC) and Employer's Lia	ability (EL)		
☐ Waiver of Subrogation in favor of City	☐Longshore & Harbor Workers ☐Jones Act	EL	
General Liability			
☐ Products/Completed Operations ☐ Fire Legal Liability	Sexual Misconduct		
Automobile Liability (for any and all vehicles used for t	with the specified minimum limits, must be submitted and approved prior to a shown are Combined Single Limits ("CSLs"). For Automobile Liability, split limits		
Professional Liability (Errors and Omissions)  Discovery Period			
Property Insurance (to cover replacement cost of buildi	ng - as determined by insurance company)		
All Risk Coverage Flood Earthquake	☐ Builder's Risk		
Pollution Liability			
Surety Bonds - Performance and Payment (Labor and	Materials) Bonds	***************************************	
Crime Insurance			
Other:			
STANDARD PROVISIONS			

#### SCOPE OF WORK

#### A. Specific Services

- a. Alternative 911 Crisis Response Teams:
  - Non-imminent risk and non-violent calls related to PEH answered by LAPD 911 dispatch operators will be diverted to CIRCLE crisis response teams, including, but not limited to calls involving:
    - 1. Welfare checks:
    - 2. Transport to shelter or other housing solutions;
    - 3. Connections to substance abuse or supportive services;
    - 4. Administration of Naloxone to treat known or suspected opioid overdose;
    - 5. Conflict resolution and de-escalation; and
    - 6. Resource connection and referrals.
  - ii. CONTRACTOR will maintain a non-public telephone number 24/7 dedicated to receiving calls transferred from CITY'S 911 dispatch system. CONTRACTOR will ensure that at least one trained staff member is on duty and available to answer calls at all times.
  - iii. Teams will respond to diverted calls within the pilot areas 24/7, including the management, triage, and prioritization of calls.
  - iv. Teams may include crisis workers with lived experience, homeless outreach workers, and licensed mental or behavioral health clinicians.
  - v. Teams will be unarmed and will not perform any law enforcement duties or responsibilities.
  - vi. Teams will refer dangerous or medically urgent calls to appropriate agencies.
  - vii. CITY'S 911 dispatch operators will screen incoming 911 calls involving PEH and make a determination as to whether they meet the predetermined criteria for a referral to CONTRACTOR. For calls that meet these criteria, the 911 dispatch operators will transfer the Person Reporting (PR) to CONTRACTOR'S primary non-public phone number. Teams will coordinate directly with CITY'S existing dispatch systems and actively collaborate on protocols in order to provide a regular, reliable, immediate alternative to Police or Fire dispatch to PEH in the pilot areas.
  - viii. Prior to the commencement of the program, the process of selecting and diverting calls and procedures for responding to calls will be defined in a separate document and agreed to by the Parties. CONTRACTOR agrees that it will obtain any required software and equipment for call diversion and management
- b. Proactive Embedded Response Teams
  - i. Proactive embedded response teams will be deployed in locations of high need within the pilot areas.
  - ii. Teams will be deployed seven days a week, a minimum of eight hours a day.
  - iii. Teams may include crisis workers and homeless outreach workers, preferably with lived experience and/or formerly incarcerated individuals.

- iv. Team duties include but are not limited to:
  - 1. Outreach and engagement;
  - 2. Service referrals/connections;
  - 3. Housing navigation/placement;
  - 4. Positive and pro-social norm interventions;
  - 5. De-escalation interventions;
  - 6. Custodial and sanitation services; and
  - 7. COVID-19 prevention education and testing and vaccine coordination.
- c. Operation of Decompression Center

Operation of a 24/7 facility where teams can provide services including, but not limited to: allowing PEH to rest away from their encampment or reprieve from extreme weather or environmental conditions, de-escalating or de-compressing, or providing food and water.

#### B. Data Tracking & Reporting

- a. Conduct robust data collection, tracking, and management to evaluate program outcomes and performance.
- b. Furnish and report on detailed records of dispatch calls received and the outcomes thereof.
- c. Report specific performance indicators and outcomes on a monthly basis as directed by CITY.
- d. Coordinate collaboratively with CITY to analyze outcomes and results and modify protocols accordingly.

#### C. Training/Core Competencies

- a. Team members should complete training on the following topics either before or within three months of receiving the award:
  - i. Trauma-informed care, harm reduction, and de-escalation;
  - ii. LGBTQ & TAY cultural competency;
  - iii. Implicit bias, diversity, and inclusion;
  - iv. Radio communication;
  - v. Dispatch and emergency triage; and
  - vi. Administration of Naloxone.

#### D. Personnel

- a. CONTRACTOR will prioritize the use of individuals with lived experience (e.g., homelessness, substance abuse, etc.) or prior justice system involvement.
- b. CONTRACTOR will maintain and implement a clear process to address and resolve any personnel performance issues.
- c. Staffing levels, locations, and hours will be directed by CITY. However, within three months of the effective date of this agreement, each crisis response team will include at least one certified mental or behavioral health clinician.

# **CIRCLE Program Staffing**

updated October 1, 2021

Title (titles are flexible)	Rate		Shifts	Role	FTES
Director	\$41/hr, hourly	40 hours a week	1 shift x 5 days	Overall Supervision/Management	1.00
Deputy Director	\$30/hr, salaried	40 hours a week	1 shift x 5 days	Overall Supervision/Management	1.00
Lead Supervisors/Dispatch	\$26/hr, hourly	168 hours a week	3 shifts x 7 days	Shift Lead for both teams; recieves all calls; dispatch	8.40
Clinical Crisis Team Supervisor	\$30.hour, hourly	336 hours a week	3 shifts x 7 days	Crisis Team Leader (one each in Venice and Hollyv	8.40
Crisis Team Practitioners	\$21/hour, hourly	672 hours a week	3 shifts x 7 days	2 per shift in both Venice and Hollywood	16.80
Embedded Team Practitioners	\$21/hour; hourly	224 hours a week	1 shift x 7 days	2 practitioners, 1 shift a day in both Venice and Hol	5.60
					41.20

#### Notes:

- 1. Incorporated a fulltime Deputy Directorto support James H. in covering weekends, swing and graveyard
- 2. "Lead Supervisors/Dispatch." this position is meant to be the operational coordinator for both locationsduring each shift and is the person assigned to receive calls for both Venice and Hollywood.
- 3. Crisis Team Supervisor is the field supervisor on the ground AND the licensed mental or behavioral health person (now at \$30/hour); one per shift in both Venice and Hollywood

CIRCLE Program Budget
Budget Period 09/27/21-06/30/22 Seven Days Per Week

						Total Cost
10 P. 12 J. D. 10 P. 10 P. 11 P. 12		ISMS commet	per Month or			07/01/21-
Personnel	Notes	Section 2015	Unit Cost	Quantity (FTEs)	Number of Months	06/30/22
Operations Director	1 hour a day, 5 days a week	\$	8,184.07	0.13	9 \$	
Director	1 FTE @\$41/hr; 40 hours, 5 days a week	\$	7,455.71	1.00	9 \$	•
Deputy Director	1 FTE@\$30/hour; 40 hours, 5 days a week	\$	5,454.89	1.00	9 \$	
ead Supervisors/Dispatch.	1 Deputy Director, 3 shifts a day, 7 days a week @\$26/hour	\$	4,728.27	4.20	9 \$	
Clinical Crisis Supervisors	2 Supervisors (2 pilot sites), 3 shifts/day, 7 days/week, @\$30/hr	\$	5,454.89	8.40	9 \$	•
Crisis Practitioners	4 Practitioners (2 per site), 3 shifts a day, 7 days a week @\$21/hour	\$	3,819.12	17.00	9 \$	,
mbedded Supervisor	No Safety & Service Supervisors at this time	\$	4,364.96	-	9 \$	
imbedded Practitioners	4 Practitioners (2 per site), 1 shift a day, 7 days a week @\$21/hour	\$	3,819.12	5.60	9 \$	
Analyst	0.20 FTE @ \$24/hour	\$	4,364.96	0.50	9 \$	
	Total Hourly/Salary		47,645.99	37.83	\$	1,512,972.1
Overtime/Sub Factor/Holiday Pay	INCLUDED				1 \$	-
Employee Benefits & Taxes (Fringe)	FICA: 7.65%; SUI: 15%; Worker's Comp: 12%; Health: 15%; 403b					
	Retirement: 2%		38.15%		ي .	577,198.8
				Total Dire	ect Program Personnel	2,090,170.9
				Quantity		
Non-Personnel Operating Expenses	Notes	Co	st or Unit Cost	(Hours/Units)	Number of Months	Total Cost
Liability Insurance	INCLUDED IN INDIRECT				\$	
/ehicle: Maintenance/Registration	2 Vehicle Registration(\$300); \$1,250 for maintenance per vehicle per ye		1,550.00	2	· · · · · · · · · · · · · · · · · · ·	-,
Vehicle: Insurance	1 Vehicle per year	\$	2,900.00	2	?	5,800.
Vehicle: Mileage	Mileage for Directors & Deputy Directors	\$	4,000.00		;	4,000.
Equipment: Communications/Radios	Based on recent search of long-range radios online	\$	450.00	9	;	2,250.
Occupancy: Lease Costs	Based on estimate of \$7,000 per month; 2 centers plus office	\$	7,000.00		9 :	
Cleaning Supplies	\$1000/month based on experience	\$	1,000.00		9 :	\$ 9,000.
Uniforms (PPE)	Per FTE plus account for employment movement	\$	200.00	75	5	\$ 15,000.
Consulting	Professional Community Intervention Training Institute; other	\$	4,200.00		9_:	\$ 37,800.
				Tot	al Non-Personnel OpEx	\$ 139,950.
					Total Direct Costs	\$2,230,120
Indirect Rate - 15%	Executive Leadership, Accounting Support, HR/Payroll Support,	profession and training				
	Mailing Expense, Software, Umbrella Insurance, General Office Supplies	· Same	15.00%			\$ 334,518
				To	tal Projected Operating	\$ 2,564,639
	The state of the s					
				4	Start-Up Costs	\$ 35,000

Total Operating and Start-Up \$ 2,599,639.09

Updated October 1, 2021