

# Converge Billing and Invoicing Guide 2019



# Let Customers Pay Any Way They Please

Converge Billing and Invoicing is a great option for small businesses who need a way to send quotes or invoices by email and collect payments online.

Invoices are paid using a Converge hosted payment page. This is great news for businesses who want a payment solution that is secure and customizable. Plus, there's no coding or integration necessary. Everything you need to create, send, or track a quote or invoice is built directly into Converge.

## Requirements

In order to use Converge Billing and Invoicing, you will need Billing and Invoicing added to your Converge account with tokenization. Once you have the service added to your account, you'll see an "Invoices & Quotes" section appear on the main menu on your Converge dashboard.

If you do not see this option, please contact customer service at **1-800-377-3962**. We're available 24/7/365.

## Getting Started

To get started, you will need to set up your quote and invoice web pages. This is what your customer will see in their inbox once you send them a quote or an invoice. Once you have that done, simply navigate to the Invoices and Quotes section of your left navigation menu and start sending out invoices.

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# Setting Up Billing and Invoicing

1. To navigate to the Invoices and Quotes set up page, please go to Settings and click on Invoices & Quotes.

The screenshot displays the Converge user interface. On the left is a dark sidebar menu with the 'converge' logo at the top. The menu items include: Payments, Recurring, Invoices & Quotes, Analytics, Customers, Products, Employees, Settings (highlighted with an orange box), Account, Help, and MerchantConnect. The main content area is titled 'Settings' and contains several sections: 'System Setup', 'Terminal Information', 'Terminal List', 'Receipt and Printer Setup', 'Email Setup', 'Payment Form', 'Enabled Value Services', and 'Advanced API Settings'. The 'Invoices & Quotes' option under 'Enabled Value Services' is highlighted with an orange box. A modal window is open over the 'Invoices & Quotes' section, showing the 'Settings | Invoices & Quotes' page. This page has three tabs: 'MERCHANT' (selected), 'INVOICE / QUOTE SETUP', and 'EMAIL'. The 'MERCHANT' tab contains 'Contact Information' fields (Company Name, Address, City, State, Zip Code, Country, Email, Phone, Website) and a 'Company Logo' upload area (highlighted with an orange box). Below the logo area are checkboxes for 'Partial Payments Supported' (unchecked), 'MCC is enabled' (checked), and 'Additional Options' (with 'Allow Post Dated Invoices' checked). At the bottom of the modal are 'CANCEL' and 'SAVE' buttons. An orange arrow points from the 'Allow Post Dated Invoices' checkbox to the text of step 2.

2. Click “Allow Post Dated Invoices” check box so that you can schedule invoices to be sent later. If you do not check this box, then all invoices will be sent immediately.

3. Here, you will see your company information auto-populated in the Merchant tab. You may update any of these fields if necessary. You may also upload your company’s logo if you like. Please note, there is a file size limit. Click “SAVE” on the bottom when this page is finalized.

4. Please click on to the Invoice/Quote Setup tab on the top to move on to the next page. On the left is a preview of the page. You may customize your invoice or quote by customizing the fields to your right. As you make your edits, you can instantly see the changes to your right. Click “SAVE” when you are happy with your invoice.

Search Payments Terminal : NextGen Internet Demo | ElavonPN

< Settings | Invoices & Quotes

**INVOICE / QUOTE SETUP**

**MERCHANT**

**Company Name**  
123 Test St, Unit 1  
Toronto, ON, L5L 5L5  
OrderDesk@Test.com  
905 555 5555

**INVOICE**  
Amount Due  
**\$0.00**

<b>BILL TO</b> <i>Full Name</i> <i>Email</i> <i>Company</i> <i>Address (Line 1)</i> <i>Address (Line 2)</i> <i>City, State</i> <i>Zip Code</i> <i>Country</i> <b>CC EMAIL</b> <i>CC Email Recipients</i>	<b>SHIP TO</b> <i>Full Name</i> <i>Email</i> <i>Company</i> <i>Address (Line 1)</i> <i>Address (Line 2)</i> <i>City, State</i> <i>Zip Code</i> <i>Country</i>	<b>INVOICE NUMBER</b> <i>Invoice Number</i>
		<b>ISSUE DATE</b> <i>Issue Date</i>

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**ORDER DETAILS**

Product / Description <i>Product Name</i>	Product Code <i>Product Code</i>	Quantity <i>Quantity</i>	Unit Price <i>Unit Price</i>	Amount <i>Amount</i>
				Subtotal <b>\$0.00</b>
<b>QUOTE TERMS</b> Quote expires 20 days after issue date.				Sales Tax <b>\$0.00</b>
<b>INVOICE TERMS</b> Please pay invoice online.				Total <b>\$0.00</b>
				Paid <b>\$0.00</b>
				Amount Due () <b>\$0.00</b>

**EMAIL**

**Themes**

Main Color: #7db14a | Primary Font Color: #003300 | Secondary Font Color: #555555

Font: Helvetica

**Default Tax**  Percentage  
Tax Name: Sales Tax | Percentage: 15

**Customer Authentication** (strongly recommended)   
Enable your customers to authenticate themselves before viewing an invoice or quote and making a payment

Select two authentication methods:  
Authentication Method 1: Last Name | Authentication Method 2: Email Address

**Override Email Requirement**   
Allow for quotes/invoices to be created without a customer's email address

**Invoice Terms**  
days after issue date  
Invoice due: 20 days after issue date

Custom Invoice Terms  
Please pay invoice online.

CANCEL
SAVE

# Customizing Invoices and Quotes

1. **Themes** – We offer general themes for quick set up. If you prefer to use your brand’s colors instead, please enter the HEX code in the field.

At present, we support a few font variations for you to choose from.

2. **Default Tax** – You can add the tax amount or tax rate on each individual invoice.

However, if you’d like to add a default tax rate by percentage or by dollar amount, then you can do that too. By configuring the tax rate here, each invoice or quote you generate will include your default tax rate – which can be helpful if you mostly do business in one city or state.

3. **Customer Authentication** – You have an option to add an authentication page to every quote or invoice.

By enabling this feature, you can pick any combination of the following:

- Email Address
- First Name
- Last Name
- Customer ID
- Phone Number

To view the quote or invoice, your customer will need to input the information as shown in the invoice/quote that was sent to them.

When you enable this feature, your customer will see a page like this when they click to view their quote or invoice. If this feature is not enabled, your customer will be routed directly to the invoice or quote page online so they can approve the quote or pay the invoice.

4. **Override Email Requirement** – Every invoice and quote needs the email field to be completed before it can send. By overriding this requirement, you can create quotes and invoices which can be printed and saved, as well as emailed. This is a great option for businesses who may still need to mail quotes or invoices or who may need to draft an invoice for finalizing later.

5. **Invoice Terms** – You can set a general time frame for invoices to be due here. You can also add some general terms as well. This will be included in the footer of the invoice.

Please note, the days counted are calendar days, not business days.

If the invoice is not paid within the specified time frame, it will show as overdue in your reporting.

**Invoice Terms**

Invoice due  days \* \_\_\_\_\_ days after issue date

Custom Invoice Terms

Full amount due in 30 days from issue date

6. **Return Policy** – Please add a return policy. Since the payment will be made online, card brands like Visa and Mastercard require a return policy be listed. Your quotes and invoices cannot be sent if this required field is left blank.

**Return Policy**

Return Policy \*

We do not offer refunds. All sales are final.

7. **Quote Terms** – The Quote Terms section enables you to specify what will happen if an invoice is sent out.

By clicking the top option, customers who will have the same Invoice terms as Quote terms. For example, if you set that invoices are due 15 days after the send date, then the quote will show the same terms.

Alternatively, you can set different terms and a different due date for your quote by selecting the second option.

**Quote Terms**

Include Invoice terms as quote terms

Set due date for quote

Custom Quote Terms

# Customizing Your Emails

1. Once you've finished the Invoice/Quote set up, please toggle to the last section to configure your email settings. Invoices and quotes will be sent directly from Converge and will appear as shown in the preview pane on the left side of the screen. The header text will appear under the salutation line. Footer text will appear below the Invoice details.

Search Payments Terminal : NextGen Internet Demo ElavonPN

< Settings | Invoices & Quotes

MERCHANT INVOICE / QUOTE SETUP EMAIL

INVOICE QUOTE REMINDER LATE REMINDER QUOTE CANCELLED INVOICE CANCELLED

**LOGO**

Company Name has sent you an Invoice

Dear Customer Full Name,

Thank you for contacting Test Company about Product 7890.

You have been sent an invoice [invoice #] for \$[amount] that's due on [due date]. Please find details of this invoice below.

**INVOICE DETAILS**

Billed To	[customer full name]
Invoice No.	[invoice number]
Customer No.	[customer number]
Invoice Amount	[invoice amount]
Due Date	[invoice due date]

Thank you for your business.

Company Name

**PAY NOW**

Company Name  
123 Test St  
Unit 1  
Toronto, ON L5L 5L5  
905 555 5555

Subject \*  
Let's Do Business

Address Customer as  
Full Name

Header Text  
Thank you for contacting Test Company about Product 7890.

Footer Text  
Thank you for your business.

Edit Button Message \*  
Pay Now

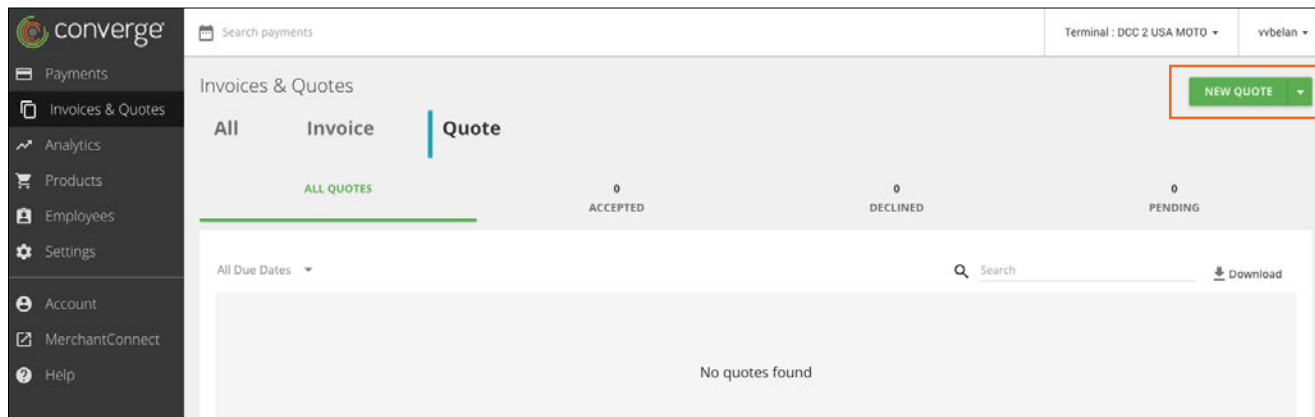
CANCEL SAVE

You can navigate to each individual tab: Invoice, Quote, Reminder, Late Reminder, Quote Cancelled, and Invoice Cancelled to customize what each communication will say. Each email will be auto-generated and sent on the day you select.

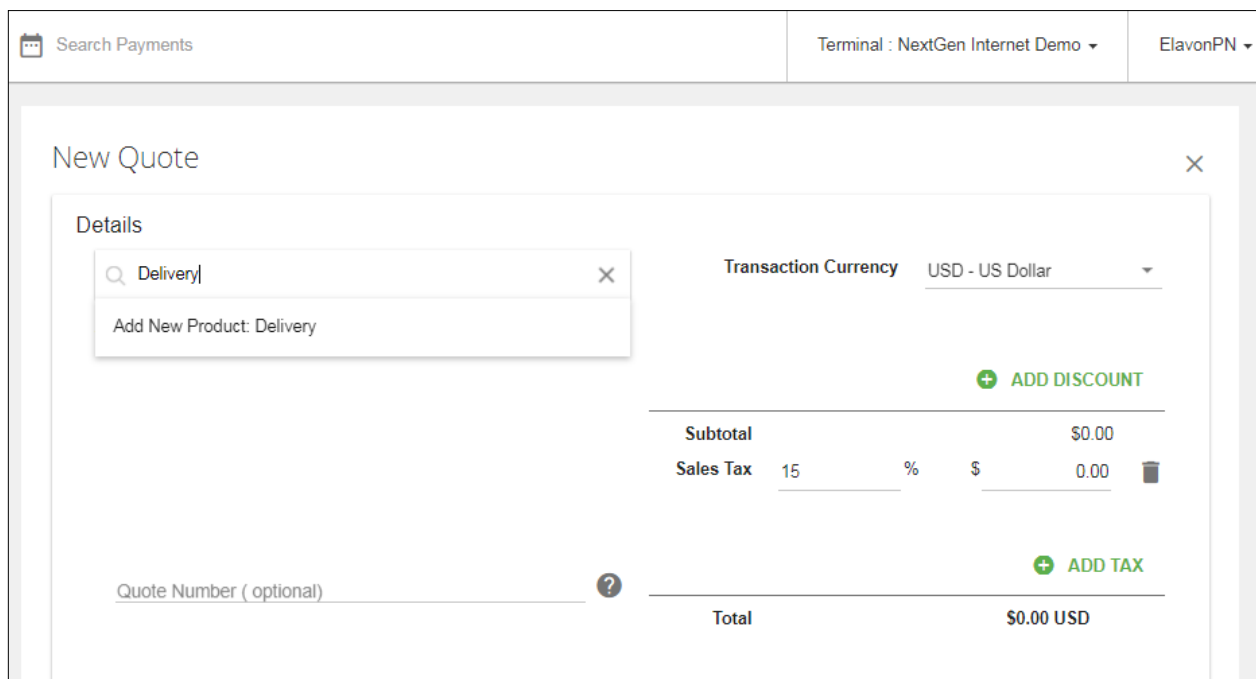


# Creating a Quote

1. Quotes can be found by clicking the down arrow button on the top right next to the green New Invoice button.



2. To submit a quote, you'll need to fill out the quote form. Quotes and invoices can be customized fairly quickly. We have a built-in Product Catalog which helps you located items or services quickly. The item or service can be searched by using the Details bar on the top of the quote page.



At present, you must select a product in the product catalog in order to send a quote or an invoice. You can create new products or services on this page by clicking on the search bar, and type in the product or service you'd like to add. Simply click "Add new" below the search bar. Fill out the form that appears and click save.

3. **Bill To** – Manually enter the details of your customer. If your business has a repeat or recurring customer base, then we suggest you add customers to our Customer Manager feature so that future invoices and quotes can be sent more efficiently. Once customers are added to the Customer Manager, their information can be searchable and automatically added to this field.

4. **Adding a discount** – You can add a discount clicking the + symbol. Discounts can be added as a percentage or as a dollar amount.

You will see the subtotal reflected right away. If you need to remove the discount, click on the trash can icon.

Please note, it's possible to give more than a 100% discount at present. In the event of a typo, you'll see the subtotal reflect a negative amount.

5. **Adding Tax** – You can add a tax amount clicking the + symbol.

Tax can be added as a percentage or as a dollar amount. You will see the subtotal reflected right away. If you need to remove the tax, click on the trash can icon.

Please note, the tax rate cannot exceed 100%. If you accidentally exceed this limit, then you will see an error.

6. **Ship To** – If you're selling an item or commodity, you may want to utilize the Ship To section in the quotes feature. For your convenience, we offer an option to auto-populate the shipping information from the billing section above.

7. **Additional Options and Custom Fields** – This section provides you with the option to schedule your quote to be sent on a later date, add up to 3 additional email addresses to your email send, and to insert a note for your records via the Custom Field section. Anyone copied on the invoice will be able to view or pay the invoice provided they answer the authentication questions (if enabled) correctly. Please note, only the primary email address will receive any payment confirmations. This section is not viewable in the final quote by your customers.

Please note, in the Custom Field section, "value" does not denote dollar amount. For example, specifying a \$100 value does not add \$100 to the quote's total. To do that in this example, you would add "Non-refundable Deposit" to your Product Catalog instead.


8. **Quote Terms** – You can add any final messages to the “Quote Terms” section. Anything you add here will be seen by your customer when they receive the quote.

Quote Terms

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+ ADD TERM

9. **Preview and Send** – Once you’re ready, you can preview the quote by clicking “Preview” or send it by clicking “Send Quote.”



Company Name  
123 Test St , Unit 1  
Toronto, ON, L5L 5L5  
OrderDesk@Test.com  
905 555 5555

**QUOTE**  
Amount Due  
**\$0.00 CAD**

QUOTE NUMBER  
*inv001*  
ISSUE DATE  
*2019/05/13*

**ORDER DETAILS**

Product / Description	Product Code	Quantity	Unit Price	Amount	
<b>QUOTE TERMS</b>				Subtotal	<b>\$0.00</b>
Quote expires 20 days after issue date.				Sales Tax	<b>\$0.00</b>
				Total	<b>\$0.00</b>
				Paid	<b>\$0.00</b>
				Amount Due (CAD)	<b>\$0.00</b>

10. **Customer Receives Quote** – Your customer will receive an email immediately after you hit “send.” The email they receive will have a button to view the quote which will take them to a webpage where they can approve/decline the quote.

An attached PDF with the quote information is also provided for their records.



**Company Name has sent you a quote**

Dear Quinn,

You have been sent a quote **90511557752239254** for **115.00 USD**. Please find details of this invoice below.

**QUOTE DETAILS**

Billed To **Quinn McCarthy**  
 Quote No. **90511557752239254**  
 Customer No.  
 Due Date **2019/05/13**

Company Name

View Quote

11. **Customer Authentication** – Your customer must authenticate themselves before they can view the quote. The details entered must fit the information as listed in the invoice. The customer can view this information in the email they received or from the accompanying PDF.

12. **Accepting a Quote** – To accept a quote, you can click on the green Accept link to the top right.

Once your customer clicks the button, a pop-up window will appear to confirm the selection.

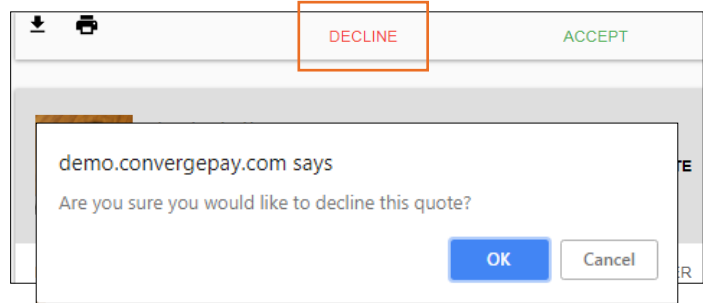
Your customer will have to click “Ok” to continue.

13. **Accepted Quotes Automatically Converts to an Invoice** – By accepting a quote, your customer will automatically receive an invoice email and will see the webpage refresh to an invoice webpage. By clicking on the green Pay button on the top right, they will be able to input their card information to make a payment immediately.

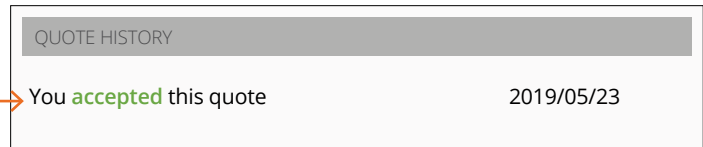
Product/Description	Product Code	Quantity	Unit Price	Amount
Delivery	123	1	\$100.00	\$100.00
			Subtotal	\$100.00
			Sales Tax	\$15.00

14. **Declining a Quote** – Alternatively, your customer might decline the quote. If they choose that option, a pop-up window will appear to confirm the selection.

Your customer will have to click “Ok” to continue.



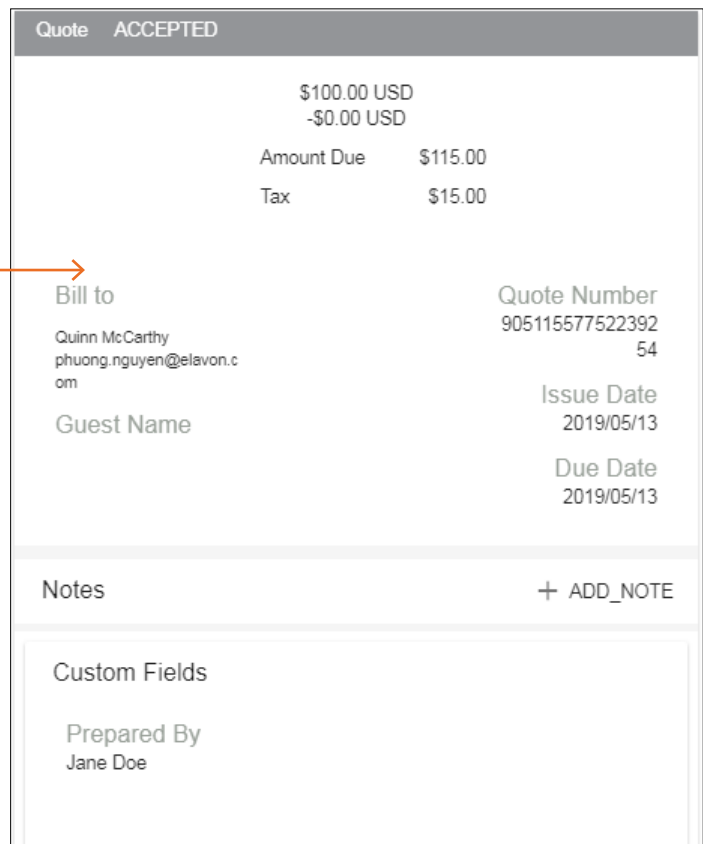
The webpage will automatically refresh to show Declined in the top right and in the Quote history below, it will document this action and date it in the Quote History section.



<input type="checkbox"/>	Last Name	First Name	Company	Last Update	Invoice/Quote Number	Due Date	Paid	Balance
<input type="checkbox"/>	McCarthy	Quinn		2019/05/13 Accepted	90511557752239254	2019/05/13	\$0.00 USD	\$115.00 USD
<input type="checkbox"/>	Banana	Anna	Anna Banana's Bananas	Pending	ABB4702-1528227676166	2018/06/25	\$0.00 CAD	\$4.28 CAD

Whether your customer accepts or declines the quote, you will see the update right away on your Quotes dashboard.

Here, you can click on any quote or invoice to view or print the details for your records.



# Creating an Invoice

1. Creating an invoice follows the same steps as creating and sending a quote. If you do not need to send a quote first, but instead, only need to send an invoice, then you can follow these steps.

On the main page, please click on Invoices & Quotes in the left menu bar. Then, click the green button to the top right which reads “NEW INVOICE.”

The screenshot shows the Converge Billing and Invoicing user interface. The left sidebar contains a menu with items: Payments, Invoices & Quotes (highlighted), Analytics, Products, Employees, Settings, Account, MerchantConnect, and Help. The main content area is titled 'Invoices & Quotes' and features a 'NEW INVOICE' button in the top right corner. Below the title are tabs for 'All', 'Invoice', and 'Quote'. A table of invoices is displayed with the following columns: Last Name, First Name, Company, Last Update, Invoice/Quote Number, Due Date, Paid, and Balance. The table contains several rows of data, including one with 'UNPAID' status and several with 'OVERDUE' status. A search bar and a 'Download' button are located above the table. At the bottom of the table, there are navigation arrows and a 'Records per Page' dropdown set to 10.

Last Name	First Name	Company	Last Update	Invoice/Quote Number	Due Date	Paid	Balance
Belandor	Vijeta		UNPAID	90511528904101197	2018/07/13	\$0.00	\$39.05
a	a		2018/03/09 OVERDUE	90511518010442784	▲2018/03/09	\$0.00	\$1.76
Belandor	Vijeta		2017/12/15 OVERDUE	90511509643634173	▲2017/12/02	\$0.00	\$34.56
Tanguay	Lauren		2017/11/08 OVERDUE	90511506542537994	▲2017/10/27	\$0.00	\$44.52
Tanguay	Lauren		2017/11/08 OVERDUE	90511506359340369	▲2017/10/25	\$0.00	\$33.97
Tanguay	Lauren		2017/10/16 OVERDUE	90511505238832936	▲2017/10/12	\$0.00	\$38.21
Tanguay	Lauren		2017/10/16 OVERDUE	13123861239	▲2017/10/07	\$0.00	\$29.51

2. Please fill out the Invoice form. The form is very similar to the Quotes form and follows the same format. Products can be added manually or pulled from the Product Catalog. Customer information can also be added manually or pulled from the Customer Manager.

The screenshot displays the 'New Invoice' form in the Converge Billing and Invoicing system. The sidebar menu on the left includes 'Payments', 'Invoices & Quotes', 'Analytics', 'Customers', 'Products' (highlighted with an orange box), 'Employees', 'Settings', 'Account', 'MerchantConnect', and 'Help'. The main form area is titled 'New Invoice' and contains two main sections: 'Details' and 'Bill to'. The 'Details' section includes a search bar for products, a transaction currency dropdown set to 'USD - US Dollar', and a table with one row: '1234: Rush Delivery' with a unit price of 200, a quantity of 1, and a total of \$200.00. Below the table are buttons for '+ ADD DISCOUNT' and '+ ADD TAX'. The 'Bill to' section includes a search bar for customers and fields for 'First Name', 'Last Name', 'Company', 'Address (Line 1)', 'Address (Line 2)', and 'City'. At the bottom of the form are 'PREVIEW' and 'SEND INVOICE' buttons.

Unit Price *	Quantity *	Total
200	1	\$200.00

Subtotal	Total
\$200.00	\$230.00 USD

3. Confirm the scheduled date and due date.

You can schedule this invoice email to send anytime in the next 6 months. If you leave the scheduled section blank, then the email will send right away.

The Due Date will auto-populate based on your Invoice settings. You can change the Due Date here if needed.

You can also add up to 3 additional email addresses which will be copied in the email send. Custom Fields are notes that can be added for your reference only. Your customers will not see any notes added in this section.

**Additional Options and Custom Fields**

Scheduled Date  
MM/DD/YYYY 📅

Due Date \*  
6/2/2019 📅

CC Email

+ ADD CC EMAIL

4. Once your form is final, you can click on the “Preview” button in the bottom to see the invoice that will be generated.

If all of the details are correct, please click the green “Send Invoice” button.

<b>LOGO</b>	Company Name 123 Test St, Unit 1 Toronto, ON, L5L 5L5 OrderDesk@Test.com 905 555 5555	<b>INVOICE</b> Amount Due <b>\$230.00 USD</b>		
	INVOICE NUMBER inv001 ISSUE DATE 2019/05/13			
<b>ORDER DETAILS</b>				
Product / Description	Product Code	Quantity	Unit Price	Amount
Rush Delivery	1234	1	200	\$200.00
<b>INVOICE TERMS</b>			Subtotal	\$200.00
Please pay invoice online.			Sales Tax	\$30.00
			Total	\$230.00
			Paid	\$0.00
			Amount Due (USD)	\$230.00

5. An email will be sent to your customer immediately with a PDF attached for your customer’s convenience.

Your customer can click on the “Pay Invoice” button to be routed to the authentication page.

**Company Name has sent you an invoice**

Dear Brandon,

You have been sent an invoice **9051155776916888** for **200.00 USD** that's due on **2019/05/13**. Please find details of this invoice below.

**INVOICE DETAILS**

Billed To	<b>Brandon Finley</b>
Invoice No.	<b>9051155776916888</b>
Customer No.	
Invoice Amount	<b>200.00 USD</b>
Due Date	<b>2019/05/13</b>

Company Name

Pay Invoice




This is an example of the accompanying PDF which your customer can use to print or save for their records.

		<b>Company Name</b> 123 Test St Unit 1 Toronto ON L5L 5L5 CAN 905 555 5555	<b>INVOICE</b> Amount Due <b>230.00 USD</b>
<b>BILL TO</b>	<b>SHIP TO</b>	<b>INVOICE NUMBER</b>	
Brandon Finley Brandon.Finley@example.com		90511557753751550	
		<b>ISSUE DATE</b>	
		2019/05/13	
		<b>DUE DATE</b>	
		2019/05/13	

Product/Description	Product Code	Quantity	Unit Price	Amount
Rush Delivery	1234	1	200.00	200.00
			Subtotal	200.00
			Sales Tax	30.00
			<b>Total</b>	<b>230.00</b>
			Amount Due (USD)	230.00

6. As with the quote feature, your customer will need to authenticate themselves before they can view the invoice. Your customer should enter the information as shown on their invoice or quote.




**Company Name** has sent you an invoice  
 To view the invoice, enter the following information

Last Name \*

Email Address \*

ENGLISH ▾



7. Next, your customer will be routed to the payment page. Again, they will see the invoice with all of the billing details.

To pay, they simply need to click the green button to the top right.

UNPAID

**PAY \$230.00**

**LOGO**

**Company Name**  
123 Test St, Unit 1  
Toronto, ON L5L 5L5 CAN  
OrderDesk@Test.com  
905 555 5555

**INVOICE**  
Amount Due  
**\$230.00**

**BILL TO**  
Brandon Finley  
Phuong.nguyen@elavon.com

**INVOICE NUMBER**  
90511557753751550

**ISSUE DATE**  
2019/05/13

8. A credit card field will pop in. If the customer is viewing the invoice on a mobile device, depending on the screen dimensions, the payment module may be under the invoice details. In that case, your customer will need to scroll down to view the payment module where they can enter in their payment information.

UNPAID

**LOGO**

**Company Name**  
123 Test St, Unit 1  
Toronto, ON L5L 5L5 CAN  
OrderDesk@Test.com  
905 555 5555

**INVOICE**  
Amount Due  
**\$230.00**

**BILL TO**  
Brandon Finley  
Brandon.Finley@example.com

**INVOICE NUMBER**  
90511557753751550

**ISSUE DATE**  
2019/05/13

**DUE DATE**  
2019/05/13

Product/Description	Product Code	Quantity	Unit Price	Amount
Rush Delivery	1234	1	\$200.00	\$200.00
			Subtotal	\$200.00
			Sales Tax	\$30.00
			<b>Total</b>	<b>\$230.00</b>
			Amount Due (USD)	\$230.00

**INVOICE TERMS**  
Please pay invoice online.

**CREDIT CARD**

Card Number \*

Expiry Date

MM \* YY \* CVV \*

Name on Card \*

**Billing Information**

Billing Address

City Province/State

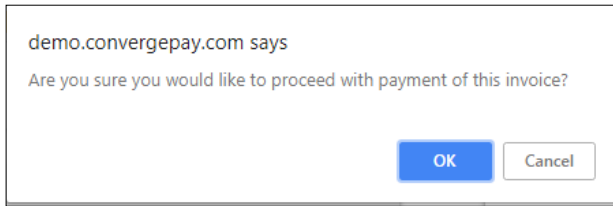
Postal Code Country

**Return Policy**  
We do not offer refunds. All sales are final.

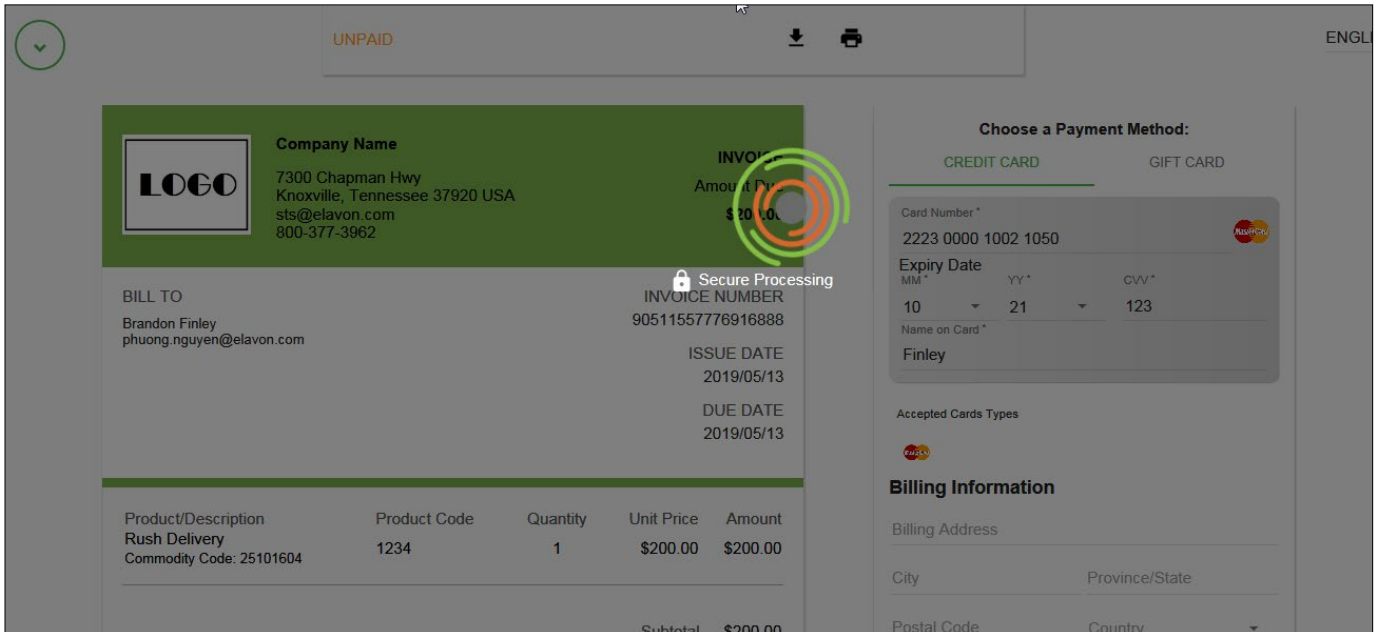
**PAY \$230.00**

Secure Payment

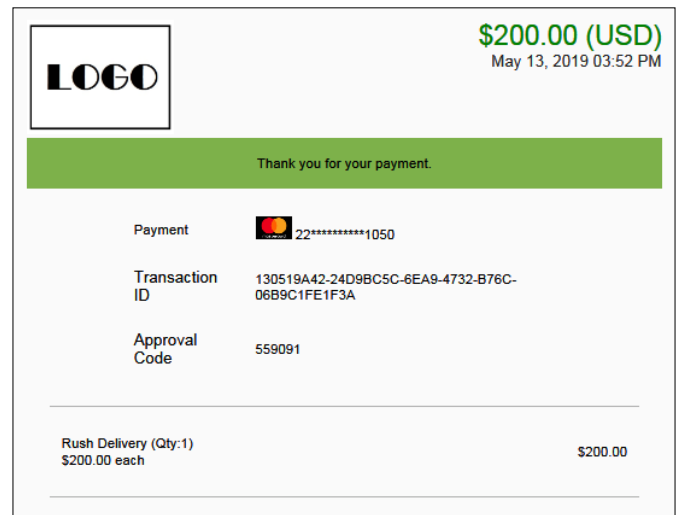
9. Once the payment credentials are submitted, a confirmation pop-up screen will appear. Your customer will need to verify in order to continue.



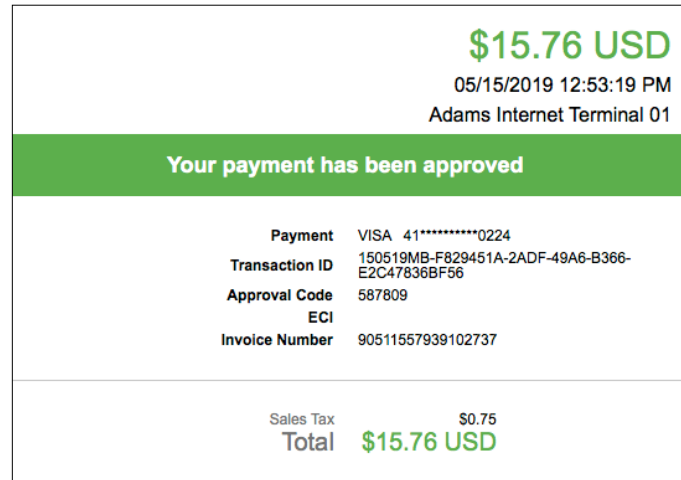
10. Your customer will then see a processing screen.



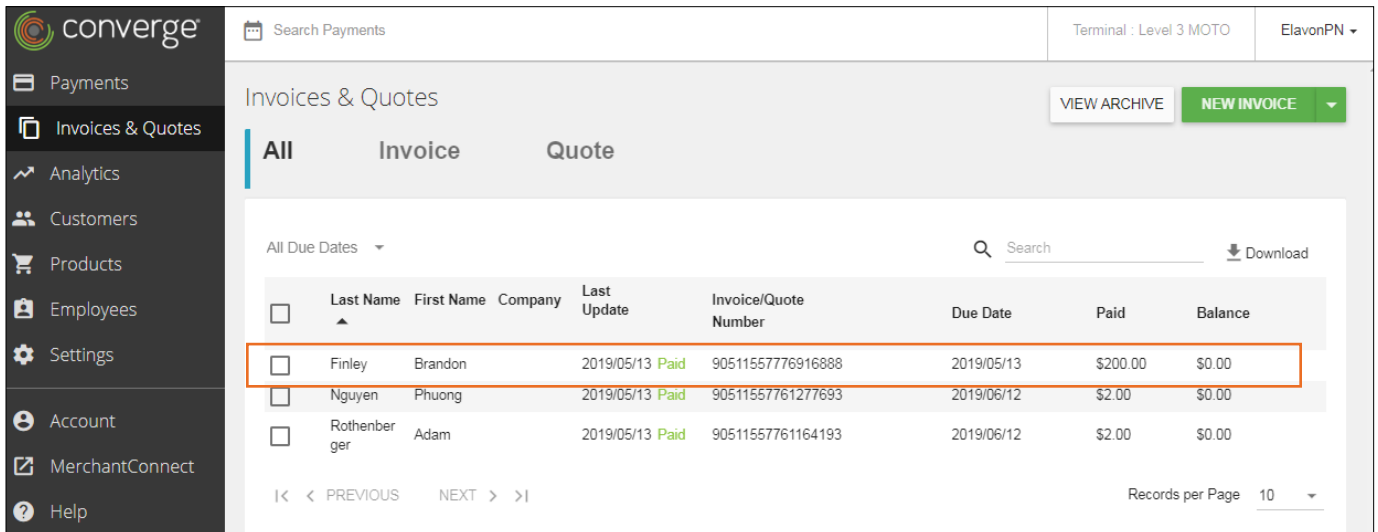
11. Once the payment is accepted, your customer will see a confirmation page. An automated email receipt will also be generated if this feature is turned on in your Converge settings.



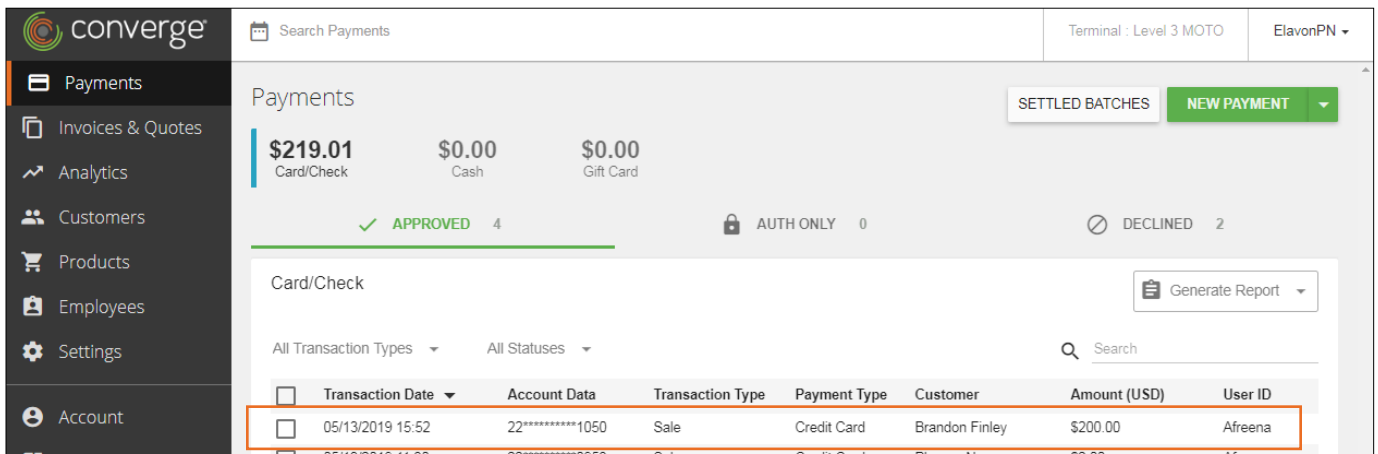
12. The confirmation email will be text-based and look like this.



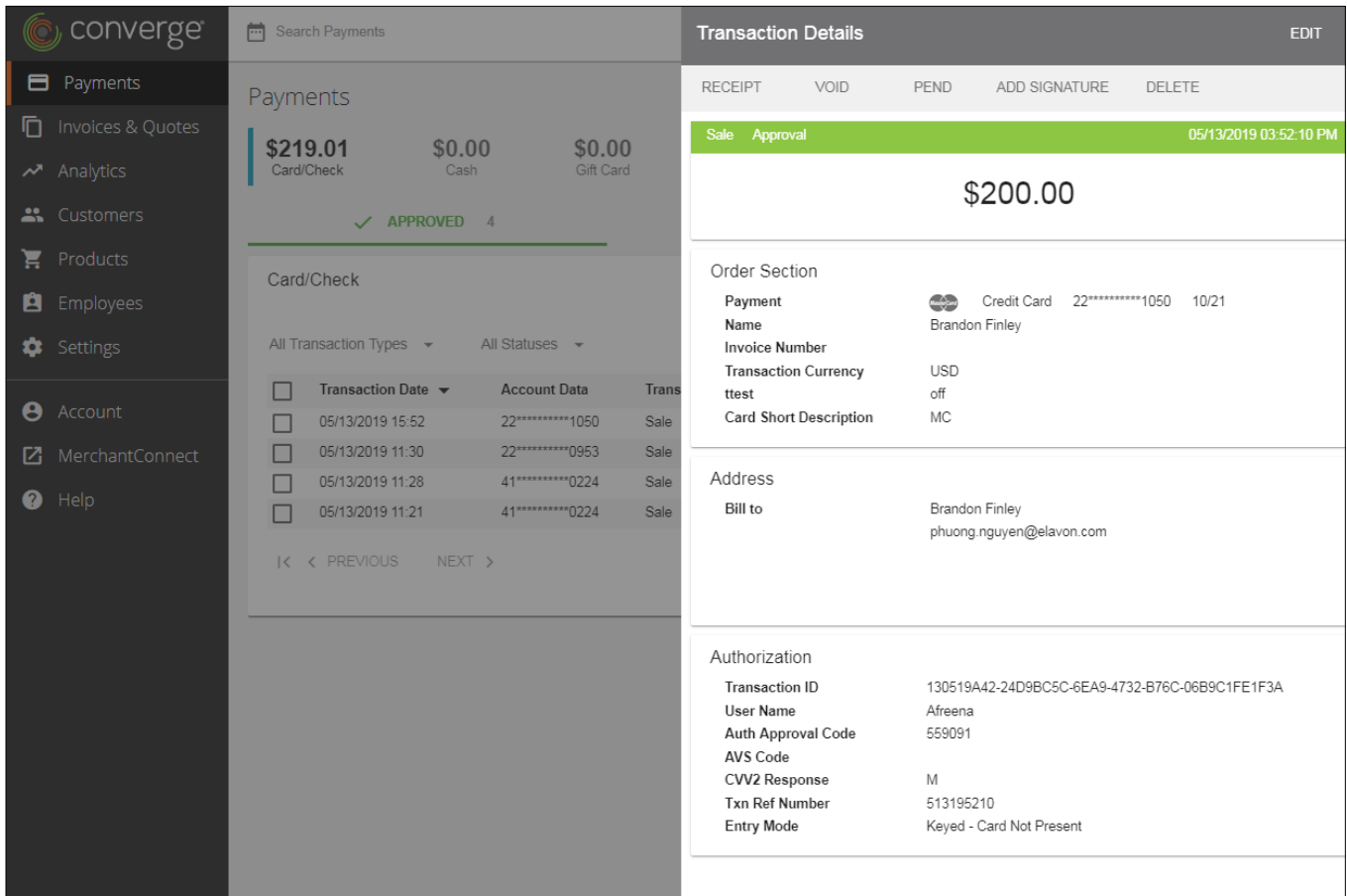
13. As soon as the payment is made, you will see the update in 2 places. First, you will see that the invoice is marked “PAID” in the Invoices and Quotes section of Converge.



14. Secondly, you will see the payment in your open batch in the Payments section of Converge.



15. You can click on the transaction to view its details. Since the payment has not been settled yet, you can click to VOID, PEND or DELETE the transaction. You may also add the transaction to a recurring transaction or simply view the receipt.



**Payments**

\$219.01 Card/Check    \$0.00 Cash    \$0.00 Gift Card

✓ APPROVED 4

Transaction Date	Account Data	Trans
05/13/2019 15:52	22*****1050	Sale
05/13/2019 11:30	22*****0953	Sale
05/13/2019 11:28	41*****0224	Sale
05/13/2019 11:21	41*****0224	Sale

**Transaction Details**    EDIT

RECEIPT    VOID    PEND    ADD SIGNATURE    DELETE

Sale    Approval    05/13/2019 03:52:10 PM

**\$200.00**

**Order Section**

Payment Name: Brandon Finley    Credit Card 22\*\*\*\*\*1050 10/21

Invoice Number

Transaction Currency: USD

tttest: off

Card Short Description: MC

**Address**

Bill to: Brandon Finley  
phuong.nguyen@elavon.com

**Authorization**

Transaction ID: 130519A42-24D9BC5C-6EA9-4732-B76C-06B9C1FE1F3A

User Name: Afreena

Auth Approval Code: 559091

AVS Code

CVV2 Response: M

Txn Ref Number: 513195210

Entry Mode: Keyed - Card Not Present



If you have any issues with Converge Billing and Invoicing, please contact customer service at **1-800-377-3962**. We're available 24/7/365.