



EASTBOURNE NEIGHBOURHOOD WATCH NEWS

Autumn 2019 Edition 71



Image courtesy of Old Ratton Residents Association

Eastbourne Neighbourhood Watch Association; encouraging the Community to work together to fight crime and the fear of crime in close cooperation with the Police, Community Safety Partnership and supported by Eastbourne Borough Council.

Your ENWA Street Coordinator is:

at No:

SLOW DOWN... SPEEDWATCH IS WATCHING YOU!!



Speeding continues to be a concern for many and local communities are now taking action. Organised at local level by community members and with the support of the Police, Community Speedwatch; CSW is a national vehicle speed monitoring initiative. Typically, speed monitoring occurs in 20, 30 and 40 mph limits. Any vehicle detected to be exceeding the speed limit is recorded and the registered keeper referred to the Police. The aim is to educate the driver involved to reduce their speed. In cases where driver education fails, enforcement and prosecution may follow.

CSW aims to address the problem of real or perceived speed related offending and through partnership with the community is used in those circumstances that are **necessary, justifiable and proportionate** in order to:



- ◆ Reduce road death and injury
- ◆ Improve the quality of life for local communities
- ◆ Reduce vehicle speed to within the speed limit
- ◆ Increase public awareness of inappropriate speed

Community Speedwatch say "Speedwatch activity is not about interfering with neighbours' behaviour; it is a proactive solution to improve the safety and quality of life for EVERYONE in the community."

Are YOU concerned about speeding and antisocial driving in your area? Do you have a few hours to spare?

CSW are recruiting volunteers for Sussex. They are looking for volunteer **speed camera operators** and **coordinators** in Eastbourne.



30mph IT'S A LIMIT...NOT A TARGET!

HOW DOES CSW WORK? Following training, CSW teams, at pre-identified and risk assessed locations, operate hand-held radar guns to check vehicle speeds. Registration numbers of vehicles exceeding local speed limits are recorded, collated and transferred to the area coordinator for processing and letters issued to the registered keeper.

Sussex Speedwatch Coordinator Steve O'Connell says: "CSW groups are a valued volunteer resource that help the community enormously in helping to bring the problem of speeding under control. They produce in excess of 3500 records per month across Sussex and that involves letters going out to registered keepers of vehicles via Operation Crackdown. The groups are highly trained and work to a strict protocol with equipment issued and accuracy checked by Sussex Police. Any vehicles not adhering to the speed limit in residential areas are reported to the police who then go on to issue the letters after verification. Sussex Police now have over 200 local groups and 1300 operators and coordinators across the force area with the Community Speedwatch Online platform. Road safety is everyone's responsibility and by working together we can effectively help protect our communities from antisocial driving. Statistics show 90 per cent of offenders don't reoffend within six months and Community Speedwatch intervention reduces speeding by 8 per cent."

FIND OUT MORE

Go to www.communityspeedwatch.org First select **Register**, then select **Join Existing Group**, then select **Sussex Police Force**, select **Eastbourne District** and finally select **Group** from the drop-down list. Then follow the on-screen prompts. If you can't find a group listed, you can register a new group. **You will receive full training, equipment and the active support of the Eastbourne Policing Team.**

If you would like further information on CSW or for an informal discussion, Steve and the CSW team can be contacted by emailing csw@sussex.pnn.police.uk Report bad driving at www.operationcrackdown.com

f | www.enwa.org.uk | contact@enwa.org.uk | 01323 647729

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WHAT IS 'SCA' ?

SCA or '**STRONG CUSTOMER AUTHENTICATION**' is a new legal requirement for **ALL** electronic payments made across Europe after **14 September 2019**. The objective of the regulation is to reduce bank card fraud by requiring a minimum of two forms of buyer identification at the point of sale. This new regulation is going to be especially useful for reducing fraud for online purchases and *should* block all fraudulent use of our cards. It will also positively impact online banking and electronic bank transfers. The Buyer IDs are:

INHERENCE, POSSESSION, KNOWLEDGE

- Inherence** - your fingerprint, face, iris, voice
Possession - your bank card
Knowledge - information only you know

Before SCA came into effect, 'Possession' comprised the CVC number on the back of your bank card and 'Knowledge'; the PIN. SCA enhances this with a unique **One Time Password; OTP** for each transaction which is supplied either via a special card reader machine, text or email sent to you. An OTP is not new and OTPs are already widely used within companies and government agencies as part of their two-factor authentication for employees logging onto computers.



Without SCA, the card issuer; the bank, by law must now decline the transaction.

Payments Consultants predict '**a period of confusion**' while retailers and service providers update their systems and customers become familiarised with this additional consumer protection security.



EASTBOURNE COMMUNITY SAFETY PARTNERSHIP

Making Eastbourne Even Safer

Eastbourne's Community Safety Partnership (CSP) is a multi-agency group comprised of representatives from the police, public health, county and borough councils, fire service, probation and voluntary sector, along with members of the community all working together to make Eastbourne an even safer place

Follow us online at

www.eastbourne.gov.uk/about-the-council/partnerships/community-safety

[twitter](#) @EastbourneBC | @EastbournePol

Or search for **Eastbourne Community Safety** on Twitter

STOLEN IN TRANSIT !



WHO SHOULD PAY?

An ENWA member orders something online. The item is coming from the USA. The customer is aware that they will need to pay import duties, VAT and Royal Mail handling fees. When they collect their package from the Post Office they know they must pay these fees before they can inspect the package. The Royal Mail employee believes the package to be empty. The customer believes the package to be empty. The customer cannot open the package until the fees are paid. The customer takes the box home and videos themselves opening what appears to be a tampered with resealed box. Sure enough, the box is empty apart from the bubble wrap that the thief has put back inside not to raise suspicion. Immediately the customer reports the theft to their bank, the seller, the seller's agent, Royal Mail, HMRC Border Force and the Police. The Police issue a crime number. The seller arranges a refund for the stolen goods....**but what about the very hefty import duties amounting to half the value of the item?**

Should the customer get these charges back and if so WHO should pay?

Your opinions please to: contact@enwa.org.uk

AN UNEXPECTED DELIVERY

There is a knock at the door. A courier hands you an unexpected package. The package has your name and address on it. You look inside and there is a beautiful new phone inside. You didn't order a new phone. There's another knock on the door and a second courier asks for it back. **What should you do?** Handing the phone back could be a very expensive mistake. You have just been the victim of a Courier Scam.

This is just one of the latest sophisticated scams leaving victims out of pocket. The phone has been purchased with *your* money using *your* details.

Don't give it back but immediately contact the originator of the item; typically a mobile phone company and arrange to have it returned to them; keeping all evidence of its return and any item ID such as serial numbers. Report the crime to your bank, Action Fraud and the Police, getting a crime number.

Using your personal details, criminals order items and either intercept their delivery on the way to you or trick you into handing over the packages.

SOME STATISTICS

Gillian Guy Chief Executive of Citizens Advice warns that traditional 'tried & tested' scams such as doorstep scams are still a threat.

- UK Finance reported 2.8 million fraud cases for March 2018 to 2019 - an increase of 39%
- England and Wales Crime Survey reported 3.8 million fraud incidents in the year to March 2019 - an increase of 17% on 2018

THE NUMBERS YOU NEED TO PULL OUT AND KEEP

ENWA EASTBOURNE
AUTUMN 2019



Action Fraud (report a cybercrime)	0300 123 2040
Adult Social Care & Health	0345 60 80 191
Al-Anon National Helpline (10am - 10pm) www.al-anonuk.org.uk	0207 403 0888 <- website
Alcoholics Anonymous	0800 917 7650
Anti-Terrorist Hotline (Confidential)	0800 789 321
Births, Deaths, Marriages, Civil	0345 60 80 198
British Red Cross	0344 871 1111
Carers UK	0808 808 7777
Child Protection (Social Services)	01323 747 373
Citizens Advice Bureau Advice line	0344 41 11 444
Coastguard Rescue Service	999
Combat Stress (Help for Veterans)	0800 138 1619
Crimestoppers (anonymous) www.crimestoppers-uk.org	0800 55 51 11 <- website
CRUSE Bereavement Care	01323 642 942
Disability Living Allowance	0345 605 6055
Eastbourne Borough Council	01323 410 000
Eastbourne District General Hospital	01323 417 400
Eastbourne Police Station (Response in 72hrs)	01273 404 932
E. Sussex Fire and Rescue	0303 999 1000
E. Sussex Wildlife (24hr Rescue & Ambulance)	0781 50 78 234
Highways and Rights of Way	0345 60 80 193
Information for Families (ESCS)	0345 60 80 192

Mediation services: http://civilmediation.justice.gov.uk/	
Modern Slavery Helpline	0800 012 1700
National Debtline	0808 808 4000
National Domestic Violence Helpline	0808 2000 247
NSPCC Help Line	0808 800 5000
National Gas Emergency Service	0800 111 999
Police: Emergency	999
- TEXTPHONE for hard of hearing	18000 (Type Talk)
Police: Non-Emergency	101
101@sussex.pnn.police.uk	<- email
Runaway Helpline (call/text FREE 24hrs)	116 000
RSPCA (animal in distress/cruelty 24 hrs)	0300 123 4999
Salvation Army Enquiries	0207 3674 800
Samaritans (FREE call, on mobiles too)	116 123
Shelterline	0808 800 4444
South East Water	0333 000 0001
Report a leak (freephone)	0333 000 3330
www.southeastwater.co.uk/contact-us/report-a-leak	
Southern Water	0330 303 1263
The Silver Line Help Line	0800 470 8090
Trading Standards (East Sussex)	0345 60 80 197
Train Enquiries	0345 748 4950
UK Power Networks (power cut, danger)	105
Victim Support	0808 16 89 111

Know your PCs and PCSOs working under SERGEANT FIONA MUNRO and SERGEANT STELLA WELLS

◆ PC Vicky Bishop ◆ PC Ed Faulkner ◆ PC Scott Franklin-Lester

 PC Rachel Bourne	 Michael Camille	 Lisa Clarke	 PC Cathy Codling	 Todd Cotterill	 Simon Crouch	 Tom Dallaway
 Joanne Furlong	 Clare Gell			 Tracey Honey	 Jake Hopgood	
 Martin Hylands	 David Kerr	 Anna Raczynska	 Natasha Slow	 Jaki Waller	 Julian Williams	 PC Lee Willsher

Emergency 999 | Non-emergency 101 | www.sussex.police.uk/report-online | Typetalk 18000 | Text 65999 (expect delay)
 Twitter: @EastbournePol | Facebook: [sussexpoliceforce](https://www.facebook.com/sussexpoliceforce) | Email: eastbourne@sussex.pnn.police.uk
 For community matters: 01273 404 932 | Textphone 18001 101
ASB PHONE LINE 0778537205 FRIDAYS & SATURDAYS 6PM - MIDNIGHT

THE NUMBERS YOU NEED TO PULL OUT AND KEEP

ENWA EASTBOURNE
AUTUMN 2019



HAMPDEN PARK	JIM MURRAY	hampdenpark@enwa.org.uk 07968 148159
LANGNEY	ALEX FORBES	langney@enwa.org.uk
MEADS	ROY PEACOCK	meads@enwa.org.uk 01323 647729
OLD TOWN	NICK ANSELL	oldtown@enwa.org.uk
SOVEREIGN	NEW! BARBARA LEGGETT sovereign@enwa.org.uk 01323 647729	
• DEVONSHIRE • RATTON • ST ANTHONYS • UPPERTON • contact@enwa.org.uk 01323 647729		

ENWA Vacancies:
Please contact Roy Peacock
01323 647729
roy.d.peacock@btinternet.com

We are currently seeking volunteers for the following positions:
CHAIRPERSON • VICE CHAIRPERSON • MINUTES SECRETARY
and Ward Coordinators for:
DEVONSHIRE • RATTON • ST ANTHONYS • UPPERTON

f Facebook: <https://www.facebook.com/groups/Eastbourne.Neighbourhood.Watch>

Newsletter enquiries: contact@enwa.org.uk | NHW enquiries: please call Roy Peacock on 01323 647729

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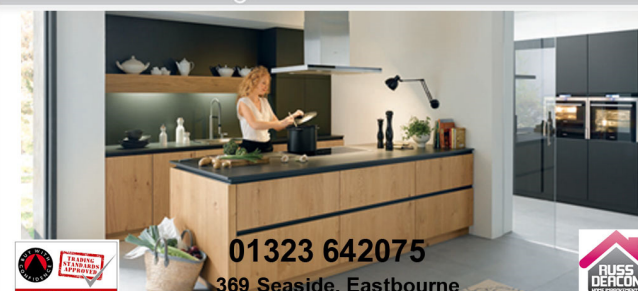
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COMMUNITY MINDED

...in their own words

POOR AIR QUALITY KILLED 60,000 LAST YEAR* ... NOT MY PROBLEM!

"Strange isn't it. The biggest threat to our safety is now the very air we breathe. With modern technology we can measure air quality. The results are distressing. Eastbourne, our beautiful seaside town, is statistically one of the most polluted in the country. How is that possible? And why is nothing being done!



SMOKE OVER CAVENDISH SCHOOL

Politicians are shouting 'clean air for all' while planning extra runways at airports. Councils have jumped onto the money band wagon, charging for garden waste removal while ironically spouting 'breathe it in'. Not one thing done is actually changing this modern scourge that is killing so many. It seems to be up to us. **But what can we do?** We are all aware of air pollution. One bonfire damages wildlife and can destroy an entire community of bees while causing more pollution than 1000 lorries! Burning waste is destroying our children's lives and killing our neighbours. 'It's tradition' I hear some cry. Probably the same cry the old Viking let out when he couldn't make his trip across the sea to burn and pillage. Some traditions aren't great! **Where do we start?** Simple, 'safety in our community'. We talk, we make our neighbours aware of the dangers of air pollution. For your children's future...

PLEASE DON'T STAY SILENT ANY LONGER."

Alex Askaroff (ENWA Member)

*UK Committee on the Medical Effects of Air Pollutants

KEEP IT CLEAN Poorly combusting multi fuel woodburners burning everything from damp unseasoned wood, coal, paper and even illegally, plastic, generate high volumes of toxic fumes and particulates. (woodburners & open fires produce 38% of all UK particulates) **Can't speak with your neighbour?**

Report a problematic woodburner to:

Eastbourne Borough Council 01323 410000

NEW ENVIRONMENTAL PROTECTION LAWS ARE DUE IN 2020

YOUR WARD COUNCILLORS

DEVONSHIRE	HAMPDEN PARK	LANGNEY
Margaret Bannister 01323 640549	Jim Murray 07968 148159	Harun Miah 07542 520407
Steve Holt 01323 733030	Colin Swansborough 01323 507896	Alan Shuttleworth 01323 728253
Steve Wallis 01323 643869	Dean Sabri 01323 736884	Candy Vaughan 01323 655732
MEADS	OLD TOWN	RATTON
Jane Lamb 07710649016	Peter Diplock 07366 848096	Colin Belsey 01323 727440
Robert Smart 07803 203870	Jonathan Dow 07967 332731	Tony Freebody 07469259101
Barry Taylor 01323 725369	Amanda Morris 07720 823715	Colin Murdoch 07887 668197
SOVEREIGN	ST ANTHONY'S	UPPERTON
Caroline Ansell 07971 985387	Helen Burton 07990 751469	Sammy Choudhury 07747 897137
Paul Metcalfe 07841 915274	David Tutt 01323 643971	Robin Maxted 07885 799130
Penny di Cara 01323 479031	Rebecca Whippy 01323 404775	Pat Rodohan 01323 641055

It isn't always so obvious which ward you live in!

Check your ward here: <https://www.lewes-eastbourne.gov.uk/my-account/where-i-live/?Opentab=4>



EASTBOURNE SALVATION ARMY

Christmas Carol Concert
SUNDAY 15 DECEMBER 2019
3pm TICKETS £11
The Royal Hippodrome Theatre
01323 802020



ROTARY CLUB OF EASTBOURNE

Are you alone on Christmas Day?

If so, would you like to join the
Rotary Club of Eastbourne Christmas Lunch
held at

Our Lady of Ransom Church Hall, Eastbourne?

Criteria for attendance is that you must be alone on Christmas Day, live in Eastbourne or Polegate and be mobile. For health and safety reasons wheelchairs or fixed Zimmer frames cannot be accommodated. Transport to and from the venue can be arranged.

Please contact Dennis Thompson
by email or telephone

Email: dennisthompson618@gmail.com
Telephone 01323 749329



ENWA NEWS

MEET BARBARA LEGGETT, OUR NEW SOVEREIGN WARD COORDINATOR

Since moving here in the 1980s, I worked as a Medical Secretary at the DGH and in Local Government here in Eastbourne before retiring. I'm still trying to discover what 'retirement' is all about because it's certainly keeping us just as busy!

I saw Sovereign Harbour being built while living on Langney Point and spent 12 happy years in South Harbour. Sadly I was unable to flex my green fingers on our small balcony but had wonderful views overlooking the visitor moorings and lock. Realising how much I missed



the garden we decided to move back to Langney Point. We have now been enjoying our garden for almost three years but still find time to have a nice meal or coffee on the Harbour.

Whilst there, an appeal was made from Neighbourhood Watch for someone to deliver the quarterly newsletter locally. At the time, Lionel Lacy-Johnson was Chairman and very persuasive. Before we knew it, we were ENWA newsletter editors and sorting and delivering over a wide area. Having moved and finding no one was delivering the newsletter in my road, I volunteered to help. I then discovered that there was no one to deliver to other deliverers in our area, so I volunteered as an 'Area Distributor'. This new role introduced me to so many people who care about our community that I thought it was once again time to offer my help and so volunteered as Sovereign Ward Coordinator. I look forward to having the opportunity to meet even more of the invaluable people who know, by helping ourselves, we help our local Police Team.

Please contact me if you have any particular concerns with which Neighbourhood Watch may be able to help.

ENWA AT THE 999 SHOW 2019



Our huge thanks to all visitors and ENWA members who made this year's show such a success and so enjoyable for all. We welcomed visitors from across the UK and it was a great bonus to have our colleagues of Polegate NHW next to us as 'neighbours'. Let's hope there will be no more mysterious pop up tents in front of us all next year though!



999 Show Anchors, Denis and Mark Scoulding and Sharon Hall relax for a moment following the mammoth task of setting up our brand new 999 Display Stand.

OUR NEW BIN STICKERS ARE HERE !!

We are excited about these new wheelie bin stickers!

£ 1. 50 each



Images © Chesterfield NHW & Hailsham Residents

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We have obtained a limited quantity at this special price so to get yours while stocks last please email or phone us. contact@enwa.org.uk 01323 647729

YOUR DONATIONS TO US

This year ENWA have been fortunate enough to receive a number of donations including one generous donation for 'petrol money' towards delivering the newsletter to you and another supplying our AGM refreshments.

"We are always pleased to receive donations and anyone wishing to donate can send these to: ENWA Treasurer at 36 Woodland Avenue, Eastbourne, BN22 0HG."

Many thanks, ENWA Treasurer



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