

COURSE 20332B: ADVANCED SOLUTIONS OF MICROSOFT SHAREPOINT SERVER 2013

ABOUT THIS COURSE

This five-day course examines how to plan, configure, and manage a Microsoft SharePoint Server 2013 environment. Special areas of focus include implementing high availability, disaster recovery, service application architecture, Business Connectivity Services, social computing features, productivity and collaboration platforms and features, business intelligence solutions, enterprise content management, web content management infrastructure, solutions, and apps. The course also examines how to optimize the Search experience, how to develop and implement a governance plan, and how to perform an upgrade or migration to SharePoint Server 2013.

AUDIENCE PROFILE

The course track is targeted at experienced IT Professionals interested in learning how to install, configure, deploy and manage SharePoint Server 2013 installations in either the data center or cloud. In addition, Business Application Administrators (BAAs) who are engaged in the administering line-of-business (LOB) projects in conjunction with internal business customers would benefit from understanding of managing SharePoint Server 2013.

The training addresses three audiences:

- Existing SharePoint 2010 customers and partners who need to understand the major changes in SharePoint 2013. In addition there have been other improvements in tools and methodologies.
- Customer who are new to SharePoint. SharePoint market size is growing significantly and is expected to continue to grow, so there are many new customers with no previous experience.
- Customers running a previous version of SharePoint (SharePoint 2003 and SharePoint 2007) which did not upgrade to SharePoint 2010, so are not familiar with the architecture of SharePoint 2010 or SharePoint Server 2013.

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AT COURSE COMPLETION

After completing this course, students will be able to:

- Describe the core features of SharePoint 2013
- Plan and design a SharePoint 2013 environment to meet requirements for high availability and disaster recovery
- Plan and implement a service application architecture for a SharePoint 2013 deployment
- Configure and manage Business Connectivity Services features in a SharePoint 2013 deployment
- Plan and configure social computing features
- Plan and configure productivity and collaboration platforms and features
- Plan and configure Business Intelligence solutions
- Optimize the search experience for an enterprise environment
- Plan and configure enterprise content management in a SharePoint 2013 deployment
- Plan and configure a web content management infrastructure to meet business requirements
- Manage solutions in a SharePoint 2013 deployment
- Configure and manage apps in a SharePoint Server 2013 environment
- Develop and implement a governance plan for SharePoint Server 2013
- Perform an upgrade or migration to SharePoint Server 2013

PREREQUISITES

Before attending this course, students must have:

- Completed Course 20331: Core Solutions of Microsoft SharePoint Server 2013, successful completion of Exam 70-331: Core Solutions of Microsoft SharePoint 2013, or equivalent skills.
- At least one year's experience of mapping business requirements to logical and physical technical design.
- Working knowledge of network design, including network security.
- Experience managing software in a Windows 2008 R2 enterprise server or Windows Server 2012 environment.
- Deployed and managed applications natively, virtually, and in the cloud.
- Administered Internet Information Services (IIS).
- Configured Active Directory for use in authentication, authorization and as a user store.
- Managed an application remotely using Windows PowerShell 2.0.
- Connected applications to Microsoft SQL Server.
- Implemented Claims-based security.

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COURSE OUTLINE

MODULE 1: UNDERSTANDING ARCHITECTURE IN SHAREPOINT SERVER 2013

This module introduces the architectural features that underpin SharePoint Server 2013, both for on-premise and online deployments. This includes an examination of the features that are new in this version, as well as those that have been removed. This module reviews the basic structural elements of a farm deployment, and the different deployment options that are available in SharePoint 2013.

LESSONS

- Core Components of the SharePoint 2013 Architecture
- New Features in SharePoint Server 2013
- SharePoint Server 2013 and SharePoint Online Editions

LAB: REVIEWING CORE SHAREPOINT CONCEPTS

- Reviewing Core SharePoint Concepts

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO:

- Describe the architectural features of SharePoint Server 2013.
- Identify new and deprecated features in SharePoint 2013.
- Describe the editions for SharePoint Server 2013 on-premise and SharePoint Online.

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MODULE 2: DESIGNING FOR BUSINESS CONTINUITY MANAGEMENT

This module examines high availability and disaster recovery in SharePoint 2013. When designing high availability and disaster recovery strategies for a SharePoint farm, it is important to understand the different approaches required by each logical tier in the farm. High availability for the database tier requires understanding of how SQL Server provides high availability and the associated requirements. High availability for the application tier can be straightforward for some service applications, while other applications, such as Search, require additional planning and configuration for high availability. The web front end tier will also require additional planning and configuration for high availability, and architects should consider the new SharePoint 2013 request management feature. SharePoint farm disaster recovery has always required considerable planning and understanding of the necessary components and backup tools available. In this regard SharePoint 2013 is no different, and farm administrators should create a disaster recovery plan that states how content and configurations are backed up, how data can be restored, and what backup schedules are required.

LESSONS

- Designing Database Topologies for High Availability and Disaster Recovery
- Designing SharePoint Infrastructure for High Availability
- Planning for Disaster Recovery

LAB: PLANNING AND PERFORMING BACKUPS AND RESTORES

- Create a Backup and Restore Plan
- Test the Backup and Restore Process

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO:

- Select an appropriate database server configuration to meet availability requirements.
- Design a physical architecture and infrastructure to meet availability requirements.
- Develop and implement a backup and restore strategy.

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MODULE 3: TEST THE BACKUP AND RESTORE PROCESS

Service applications were introduced in SharePoint 2010, replacing the Shared Service Provider architecture of Microsoft Office SharePoint Server 2007. Service applications provide a flexible design for delivering services, such as Managed Metadata or PerformancePoint, to users who need them. There are several deployment topologies available to you when you plan your service application implementation. These range from a simple, single-farm, single-instance service application model to more complex, cross-farm, multiple-instance designs. What remains most important is that you create a design that matches the needs of your organization's users in terms of performance, functionality, and security.

This module reviews the service application architecture, how to map business requirements to design, and the options for enterprise scale, federated service application architectures.

LESSONS

- Planning Service Applications
- Designing and Configuring a Service Application Topology
- Configuring Service Application Federation

LAB: PLANNING A SERVICE APPLICATION ARCHITECTURE

- Planning a Service Application Topology

LAB: FEDERATING SERVICE APPLICATIONS BETWEEN SHAREPOINT SERVER FARMS

- Creating a Service Application Instance
- Establishing Trust Relationships between SharePoint Farms
- Publishing and Consuming Service Applications

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO:

- Explain the service application architecture.
- Describe the fundamental options of service application design.
- Describe how to configure a federated service application deployment.

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MODULE 4: CONFIGURING AND MANAGING BUSINESS CONNECTIVITY SERVICES

Most organizations store information in a variety of disparate systems. In many cases, these organizations want to be able to view and interact with information from these disparate systems from a single interface. This reduces the need for information workers to constantly switch between systems and creates opportunities for power users or analysts to aggregate data from multiple sources.

In SharePoint 2013, Business Connectivity Services (BCS) is a collection of technologies that enable you to query, view, and interact with data from external systems. In this module, you will learn how to plan and configure various components of BCS.

LESSONS

- Planning and Configuring Business Connectivity Services
- Configuring the Secure Store Service
- Managing Business Data Connectivity Models

LAB: CONFIGURING BCS AND THE SECURE STORE SERVICE

- Configuring the Business Data Connectivity Service Application
- Configuring the Secure Store Service

LAB: MANAGING BUSINESS DATA CONNECTIVITY MODELS

- Configuring a Secure Store Service target application
- Importing and Configuring BDC Models

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO:

- Plan and configure the Business Data Connectivity Service application.
- Plan and configure the Secure Store Service application.
- Manage Business Data Connectivity models.

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MODULE 5: CONNECTING PEOPLE

When we talk about connecting people in SharePoint 2013 we are really talking about taking people out of their isolated workspaces and giving them the ability and tools to collaborate with other people in the organization such as their work colleagues, peers and executives. It is about finding people with expertise and identifying shared interests and about creating networks of people that share common goals.

In this module, you will learn about the concepts and ways of connecting people in SharePoint 2013. We will examine user profiles and user profile synchronization, social interaction features and capabilities, and communities and community sites in SharePoint 2013.

LESSONS

- Managing User Profiles
- Enabling Social Interaction
- Building Communities

LAB: CONFIGURING PROFILE SYNCHRONIZATION AND MY SITES

- Configuring Profile Synchronization
- Configuring My Sites

LAB: CONFIGURING COMMUNITY SITES

- Creating a Community Site Infrastructure
- Configuring Community Site Participation

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO:

- Understand and manage user profiles and user profile synchronization in SharePoint 2013.
- Enable social interaction in SharePoint 2013.
- Understand and build communities and community sites in SharePoint 2013

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MODULE 6: ENABLING PRODUCTIVITY AND COLLABORATION

This module examines how SharePoint 2013 extends the ability of users to work collaboratively and increase productivity through seamless integration with external software platforms, additional SharePoint collaboration features, and the provision of flexible tools, with which users can develop their own solutions to business problems.

LESSONS

- Aggregating Tasks
- Planning and Configuring Collaboration Features
- Planning and Configuring Composites

LAB: CONFIGURING PROJECT SITES

- Creating Project Sites
- Configuring Project Sites
- Engaging Project Teams

LAB: CONFIGURING WORKFLOW

- Configure Windows Azure Workflow and SharePoint Workflow Services
- Creating and Testing a Workflow

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO:

- Explain how the integration options for Exchange 2013 and Project Server 2013 improve task aggregation.
- Describe how to plan and configure SharePoint collaborative and co-authoring options.
- Describe how to plan and use workflows in SharePoint 2013.

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MODULE 7: PLANNING AND CONFIGURING BUSINESS INTELLIGENCE

Business Intelligence (BI) continues to be an important area for large enterprise organizations. The key to successful BI is the ability to integrate the components that deliver the right information, to the right people, at the right time. SharePoint Server 2013 Enterprise Edition provides a range of integrated solutions that enable both users and administrators across an organization to develop BI solutions to fit their business requirements. These BI tools extend beyond SharePoint to provide consistent information management from personal data analysis environments, which use Office Excel, through to departmental or organizational data repositories, which use SQL Server Reporting Services (SSRS) and SQL Server Analysis Services (SSAS).

In this module you will see how SharePoint 2013 can deliver BI solutions for your business.

LESSONS

- Planning for Business Intelligence
- Planning, Deploying and Managing Business Intelligence Services
- Planning and Configuring Advanced Analysis Tools

LAB: CONFIGURING EXCEL SERVICES

- Provisioning Excel Services
- Configuring External Data Access
- Configuring Data Connections

LAB: CONFIGURING POWERPIVOT AND POWER VIEW FOR SHAREPOINT

- Configuring PowerPivot for SharePoint
- Configuring Power View for SharePoint

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO:

- Explain the SharePoint BI architecture, its components, and how to identify BI opportunities in your organization.
- Describe how to plan, deploy, and manage the core SharePoint 2013 BI services.
- Describe the advanced BI options available with SharePoint 2013 and Microsoft SQL Server 2012.

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MODULE 8: PLANNING AND CONFIGURING ENTERPRISE SEARCH

The Search service remains a cornerstone of the SharePoint platform's success. In SharePoint 2013 there have been major changes to the components that make up the service, to increase performance and configurability.

The configuration options in SharePoint Search now enable you to provide greater search result effectiveness by fine-tuning the service in various ways. The introduction of new functionality, such as result types and the increased move towards search-driven navigation mean that the role of the Search administrator has become even more important for business success. Search now enables you to delegate more of this management to site collection administrator and site owner levels, improving Search flexibility without increasing the administrative burden on a few Search service application administrators.

To help you in your management of a Search environment, SharePoint 2013 now incorporates Search analytics and reporting into the Search service, rather than in a separate service application, as was the case in SharePoint Server 2010. The reports available will help you to monitor the service and optimize its configuration.

LESSONS

- Configuring Search for an Enterprise Environment
- Configuring the Search Experience
- Optimizing Search

LAB: PLANNING AN ENTERPRISE SEARCH DEPLOYMENT

- Planning a Search Solution

LAB: MANAGING SEARCH RELEVANCE IN SHAREPOINT SERVER 2013

- Configuring a Thesaurus
- Configuring Entity Extractors and Refiners
- Configuring Query Spelling Correction
- Configuring Company Name Extraction

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO:

- Describe the Search service architecture and key areas of configuration.
- Explain how to configure the Search service to improve the end-user experience.
- Describe how to use analytics reports to optimize your Search environment.

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MODULE 9: PLANNING AND CONFIGURING ENTERPRISE CONTENT MANAGEMENT

Enterprise content management (ECM) is a set of technologies and features that administrators use to provide some control over sites and content. This could include control over how information is stored, how long information is kept, how information is visible to users while in use, and how information growth is kept under control.

Planning support for your ECM requirements requires a clear understanding of content requirements and how that content supports the organization. This means that, as a best practice, many different organizational roles should have input into the ECM strategy and supporting features.

LESSONS

- Planning Content Management
- Planning and Configuring eDiscovery
- Planning Records Management

LAB: CONFIGURING EDISCOVERY IN SHAREPOINT SERVER 2013

- Creating and Configuring an eDiscovery Center
- Discovering and Preserving Content
- Querying and Exporting Content

LAB: CONFIGURING RECORDS MANAGEMENT IN SHAREPOINT SERVER 2013

- Configuring In-Place Records Management

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO:

- Plan how to manage content and documents.
- Plan and configure eDiscovery.
- Plan records management and compliance.

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MODULE 10: PLANNING AND CONFIGURING WEB CONTENT MANAGEMENT

The web content management capabilities in SharePoint Server 2013 can help an organization to communicate and integrate more effectively with employees, partners, and customers. SharePoint Server 2013 provides easy-to-use functionality to create, approve, and publish web content. This enables you to get information out quickly to intranet, extranet, and Internet sites and give your content a consistent look and feel. You can use these web content management capabilities to create, publish, manage, and control a large and dynamic collection of content. As part of ECM in SharePoint Server 2013, web content management can help to streamline your process for creating and publishing web sites.

LESSONS

- Planning and Implementing a Web Content Management Infrastructure
- Configuring Managed Navigation and Catalog Sites
- Supporting Multiple Languages and Locales
- Enabling Design and Customization
- Supporting Mobile Users

LAB: CONFIGURING MANAGED NAVIGATION AND CATALOG SITES

- Configuring Product Catalog Sites
- Configuring Cross-Site Publishing
- Configuring Publishing Sites

LAB: CONFIGURING DEVICE CHANNELS

- Configuring Device Channels

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO:

- Plan and configure a Web Content Management infrastructure to meet business requirements.
- Configure managed navigation and product catalog sites.
- Plan and configure support for multilingual sites.
- Manage design and customization for publishing sites.
- Plan and configure support for mobile users

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MODULE 11: MANAGING SOLUTIONS IN SHAREPOINT SERVER 2013

As a SharePoint administrator, it is important to understand the features that are available in SharePoint 2013. However, there are often specific functional requirements that may be part of SharePoint's feature set but are not included in certain site templates. There may also be sites that require repeatable customization of lists or libraries, or custom code deployments that are necessary to add capabilities that are not available out-of-the-box. Developers use features and solutions to add and control these functionality requirements. Administrators, on the other hand, must understand how features and solutions are deployed and managed in order to meet user needs in a SharePoint farm.

LESSONS

- Understanding the SharePoint Solution Architecture
- Managing Sandbox Solutions

LAB: MANAGING SOLUTIONS

- Configuring Sandboxed Solution Management at the Farm Level
- Configuring Sandboxed Solution Management at the Site Collection Level
- Deploying Farm Solutions

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO:

- Describe and manage SharePoint features and solutions
- Manage sandboxed solutions in a SharePoint 2013 deployment

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MODULE 12: MANAGING APPS FOR SHAREPOINT SERVER 2013

SharePoint apps are new to SharePoint 2013 and provide an additional capability to provide application functionality within the context of SharePoint. SharePoint apps supplement the capabilities of farm solutions and sandbox solutions, while providing a user experience that offers a measure of self-service customization capabilities without putting the stability or security of the farm at risk.

LESSONS

- Understanding the SharePoint App Architecture
- Provisioning and Managing Apps and App Catalogs

LAB: CONFIGURING AND MANAGING SHAREPOINT APPS

- Configuring a SharePoint Farm to Support Apps
- Creating and Configuring a Corporate App Catalog
- Deploying and Monitoring Apps

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO:

- Describe SharePoint apps and the supporting SharePoint infrastructure
- Provision and configure SharePoint apps and app catalogs
- Manage how apps are used within a SharePoint 2013 deployment

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MODULE 13: DEVELOPING A GOVERNANCE PLAN

Governance as it relates to SharePoint can be described as a way of controlling a SharePoint environment through the application of people, policies, and processes. Governance is necessary for all IT systems as a whole, and in particular for SharePoint deployments, which often introduce significant change in business processes, available functionality, and day-to-day working practices.

It is important to understand that governance must reflect the needs of the organization and how it should best use SharePoint. Therefore, the IT department cannot be the only body governing SharePoint; input must come from corporate sponsorship across the organization. The IT department must still act as the technical authority for SharePoint; however, this is just a single part of how SharePoint governance must be brought together from different parts of the organization.

LESSONS

- Introduction to Governance Planning
- Key Elements of a Governance Plan
- Planning for Governance in SharePoint Server 2013
- Implementing Governance in SharePoint 2013

LAB: DEVELOPING A PLAN FOR GOVERNANCE

- Creating a Governance Plan

LAB: MANAGING SITE CREATION AND DELETION

- Creating and Publishing Site Policies
- Enabling and Managing Self-Service Site Creation

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO:

- Describe the concepts of governance
- Describe the key elements of a governance plan
- Plan for governance in SharePoint Server 2013

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MODULE 14: UPGRADING AND MIGRATING TO SHAREPOINT SERVER 2013

Upgrading your SharePoint Server 2010 farm(s) to SharePoint 2013 is a major undertaking, so it is important that you carefully plan the upgrade activities. You need to ensure that your upgrade path—moving from version to version—is supported, that you have reviewed the business impact of your upgrade, and that you test your upgrade strategy to ensure business continuity. As with all such activities, preparation is crucial.

In contrast with earlier version of SharePoint, SharePoint 2013 supports only database-attach upgrades for content, but now supports upgrades for some of the databases associated with service applications. You need to plan for these and ensure that you are prepared for any troubleshooting that may be required.

Another change in SharePoint 2013 is the approach to upgrading site collections. These are upgraded separately from the data and service applications. You can also delegate the upgrade tasks to site collection administrators.

LESSONS

- Preparing the Upgrade or Migration Environment
- Performing the Upgrade Process
- Managing a Site Collection Upgrade

LAB : PERFORMING A DATABASE-ATTACH UPGRADE

- Import the SharePoint 2010 Databases
- Migrating and Upgrading a Service Application
- Migrating and Upgrading a Content Database

LAB : MANAGING SITE COLLECTION UPGRADES

- Preparing Site Collections for Upgrade
- Upgrading Site Collections

AFTER COMPLETING THIS MODULE, STUDENTS WILL BE ABLE TO:

- Describe how to plan and prepare for your upgrade.
- Explain the steps involved in data and service application upgrades.
- Describe the process for upgrading site collections.