KAISER PERMANENTE®

WHAT DO KAISER PERMANENTE MEMBERS NEED TO DO <u>BEFORE</u> TRAVELING TO HAWAII?

START HERE

Create an account at travel.hawaii.gov

Review FAQ hawaiicovid19.com/travel/



l am a member testing in my home region.	 Go to kp.org or call your home region's appointment line to schedule a pre-travel COVID-19 test. To view test results, login to your kp.org account. For minors 11 years of age and under, link your child's account to your account. For minors 12–17, check with your home region on how your teen can view their COVID test result. Testing at an outside facility may be recommended to ensure the ability to view test results. (See trusted travel partner list at https://hawaiicovid19.com/travel/.)
l am a member testing in a Kaiser Permanente facility outside my home region.	 Call the Away-from-Home Travel Line at 951-268-3900* Monday through Friday 8 a.m. to 5 p.m., Pacific time to set up visiting member account and visiting member kp.org account. For minors ages 17 and under: Testing at an outside facility is recommended. (See trusted travel partner list at <u>https://hawaiicovid19.com/travel/</u>.)
l am a member testing outside of a Kaiser Permanente facility.	 Locate trusted testing partner facilities at <u>https://hawaiicovid19.com/travel/</u>. State of Hawaii requires Nucleic Acid Amplification Test (NAAT). Contact the testing partner directly to schedule a test and learn how results can be viewed.



Complete pre-travel questionnaire (available 24-hours before flight) at **travel.hawaii.gov** and upload test results when available.

Hawaii's Pre-travel Testing Program continues to evolve, including variations by island. Please visit **hawaiicovid19.com/travel/** to learn about the program's current requirements.



How to Download COVID 19 Test results and save as a PDF file from Kp.org to upload to the HI Safe Travel Website.

Control + click on this link to jump to the section for <u>desktop instructions</u>.

From an Apple Device Mobile Phone

Note: The COVID 19 Test results is viewable on KP Mobile App but not downloadable as a PDF file.

• To download COVID 19 test results from a mobile device, please use a "**Mobile Browser**" (ex. Safari-Apple, Chrome-Google, Internet Explorer Mobile-Microsoft etc.)

Mobile Browser: Mobile browsers are optimized to display web content most effectively for small screens on portable devices. Mobile browser software must be small and efficient to accommodate the low memory capacity and low bandwidth of wireless handheld devices.

- Please ensure that the member is on the correct sign on page at KP.org from a mobile browser <u>https://healthy.kaiserpermanente.org/sign-on</u>
 - Members must be signed into to kp.org in the region the COVID 19 testing was done in, to obtain the test results.
- Once signed in, COVID 19 test result will be available in Mobile Device browser under "*My Health*".





• Select Medical Record



• Select Test results



- Select COVID 19 Test results
- From the mobile device select the icon below:



- Scroll to your selections until you see the option to print then click
- Once the file is shown in a printable format you can either print from your mobile device or pinch open to zoom/expand and view the full document (this will now convert to a PDF file)



which will allow you the option to email to yourself

 It is now converted to a PDF file attached in your email that you can easily download and share as needed.



From an Android Device Mobile Phone

Note: The COVID 19 Test results is viewable on KP Mobile App but not downloadable as a PDF file.

• To download COVID 19 test results from a mobile device, please use a "**Mobile Browser**" (ex. Safari-Apple, Chrome-Google, Internet Explorer Mobile-Microsoft etc.)

Mobile Browser: Mobile browsers are optimized to display web content most effectively for small screens on portable devices. Mobile browser software must be small and efficient to accommodate the low memory capacity and low bandwidth of wireless handheld devices.

- Please ensure that the member is on the correct sign on page at KP.org from a mobile browser <u>https://healthy.kaiserpermanente.org/sign-on</u>
 - Members must be signed into to kp.org in the region the COVID 19 testing was done in, to obtain the test results.
- Once signed in, COVID 19 test result will be available in Mobile Device browser under "*My Health*".



• Select Medical Record





• Select Test results



- Select COVID 19 Test results
- Take a screen shot of the results on your phone and open the screen shot
- Select the elipses
- Click here
- Select print and then save as a PDF by clicking the download button for PDF

PDF Save as	PDF	-	
Copies: 01	Paper size: Letter		
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• Once it is saved, you can email a copy to yourself by composing a new email and attaching the PDF you saved to your device.



From a Desktop

- Please ensure that the member is on the correct sign on page at KP.org. <u>https://healthy.kaiserpermanente.org/sign-on</u>
- Members must be signed in to kp.org in the region the COVID 19 testing was one in, to obtain the test results (follow the HI Pre Travel Test Program Step by Step Process in CSIR).

COVID 19 test result can be viewed in Kp.org "Medical Record".

CORONAVIRUS/COVID-19: Learn how to protect yourself and get care.
COVID-19 concerns? Need a COVID-19 test? <u>Start an e-visit now</u>
Information on fires and smoke in Southern California
As of November 2020, you can view more of your health record online. Update your preferences.
KAISER PERMANENTE.
My Health Medical Record Message Center Appointments Pharmacy Coverage & Costs Health & Wellness Q
COVID-19: Get Care • Ervisit - Get COVID-19 online care and instructions 24/7, or request a COVID-19 test, from the comfort of your home • Phone or video appointment - Talk to a Kaiser Permanente provider about your symptoms • Up to date information and resources on COVID-19

• Select *Test Result,* then follow the step by step process to download the results for printing or uploading as a PDF file to the HI Safe Travel Website.



- Select test result you want to view (ex. COVID 19 Test result).
- Click the print option to view and save as a PDF file.



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Health summary	About this test				
Immunizations	For general information abou	t a test procedure, click the "About this	test" link above.		
Letters	To see more information abo "Past results" or "Graph of pa	ut a test result, select the "Details" tab. T st results."	To compare test	results over time, click	
Ongoing health conditions	Minor abnormalities of test re	sults are not unusual and may not be sig	gnificant. They a	re subject to the	
Past visit information	interpretation of your health	care practitioner.			
Personal action plan	Details	Dact results	Graob	of past results	
Questionnaires	Details	Paint resolution	Gruph	or past results	
Test results	Component results				
	Component	Your vi	alue	Standard range	

- This will open the document in a new window
- Right click within the document and select print or press Ctrl+ P to print the document (Print option will let you select a printer or to download as a PDF file).

General Options Select Printer Select Printer Microsoft Print to PDF RightFax Fax Printer	Send To OneNote 2016	You have an option to: 1. Select the printer you wanted it printed
≮ Status: Ready Location: Comment:	Print to file Preferences Find Printer	2. Select Microsoft Print to download and save it as a PDF
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Enter either a single page number or a single page range. For example, 5-12	11 22 33	

• When using the "Save as" option please ensure that you remember the file name and which folder or location you saved your PDF file.

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Save as type: PDF Document (*.pdf)	Select PDF as your	~
∧ Hide Folders	"Save as type"	Save Cancel