# Deloitte.



# **Creating a Standout Resume**

A career development webinar for Deloitte alumni

Tuesday, April 21, 2020

# Alumni communications Stay connected to Deloitte

### www.deloitte.com

Search "alumni" to visit a central location for alumni to access information and resources



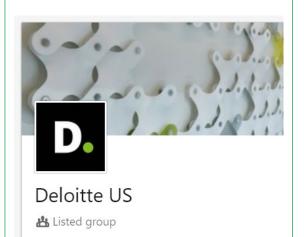
### **Email**

Receive newsletters, event invitations and more. Update your contact info on our alumni deloitte.com page



### **Deloitte US LinkedIn Group**

Engage with fellow Deloitte alumni and current professionals and stay current on events, thought leadership by joining the <u>Deloitte US LinkedIngroup</u>.



Start a conversation in this group

# Career support

# Developing and supporting alumni

### Marketplace Jobs - Find a job

The dashboard provides visibility to job opportunities from thousands of marketplace employers seeking candidates with valuable Deloitte experience. Learn more about the U.S. program.

### Marketplace Jobs - Post a job

Hiring companies appreciate the opportunity to target candidates with Deloitte experience. Learn more about the <u>U.S. program</u>.

### **Career Development & Transition**

Our coaching team hosts careerfocused webinars and events for ongoing career development of our valued alumni. <u>See details</u>.

### Looking for a new opportunity?

Peruse the openings shared with us by employers who are seeking candidates with Deloitte experience and submit your resume to gain direct visibility with the hiring contact.

This site is intended only for use by Deloitte alumni, employees and sponsored friends. Resumes of anyone not matching this description will be blocked.



Deloitte Alumni Stand out in a crowd

### Marketplace Jobs

Enter Keywords | [Enter keywords like title, level, skill or location: e.g. Tax Manager, Salesfor

Go

OR Advanced Search

# Company resources

# Extending perks to alumni

### **Referral program**

Eligible alumni are rewarded for successful hires. Learn more about the <u>U.S. program.</u>

### **Business insights**

Alumni can register to receive thoughtware from Deloitte, including publications from <u>Deloitte Insights</u>

# Go straight to smart Get the Deloitte Insights app Deloitte. Insights By topic > By sector > Spotlight >

### **Company discounts**

Discounts traditionally reserved for employees are available to our alumni. Learn more about the <u>U.S. Alumni Perks program</u>. First time code: Alumni.



# Agenda



- The Theory Behind Resume Writing
- Components of an Engaging Resume
- Different Types of Resumes
- Key Takeaways and Next Steps

# Webinar Objectives



# After this class you should be able to:

- Capture a reader's attention quickly with a strong resume introduction
- Write results-oriented accomplishments
- Articulate what makes you stand out as a candidate
- Present only those things that are important to you and the reader

The theory behind resume writing...

Most recruiters don't spend much time reviewing resumes.

00:07

In fact, it is believed it is often an average of only seven¹ seconds per resume.

# The Recruiter's Challenge

3000 100

30

Resumes

**Applicants** 

**Openings** 



# How many recruiters read resumes



# In 7 seconds a recruiter will likely

- Look at your name
- Scan your introduction for desired keywords
- Jump down to the education
- Jump up to the experience
  - Scan your employers
  - Read the first entry
- · Decide whether or not to call you for an interview!

# Before you write



- · Know what you are targeting
- Pull two or three job descriptions that are aligned to your target
- Extract skills and keywords
- Focus on the past 10 years
- · Use of Pronouns
  - No first person
- · White space

# Key elements of an well-written resume



- Contact information
- Resume introduction
- · Professional experience
- · Education and certifications
- Optional sections

# **Contact Information**



- Name
- Email address (no questionable names!)
- Phone number
- City and state optional
- LinkedIn profile link optional

# Sally Smith

Sally.smith@yahoo.com | 201-555-8473 | New York, NY | www.linkedin.com/in/sallysmith

# Title/Brand



- Replaces generic "Professional Summary"
- · Recruiter can quickly see who you are
- · Can be your last official title
- Suggest mirroring your target job titles

# Sally Smith

Sally.smith@yahoo.com | 201-555-8473 | New York, NY | www.linkedin.com/in/sallysmith

# IT STRATEGY CONSULTANT

# Summary statement



- Four or five sentences that give a high level overview of you as a professional
- · List key skills and capabilities, functions, industries
- Includes a "Known For" statement
- Shows value to an employer the 'WIFM?' answer

# Summary statement example

# **Sally Smith**

Sally.smith@yahoo.com | 201-555-8473 | New York, NY | www.linkedin.com/in/sallysmith

### IT STRATEGY CONSULTANT

Accomplished Information Technology consulting professional with 12+ years of experience in IT strategy, cost optimization, implementation, and global project management. Known for ability to act as a liaison between technical and non-technical departments and transforming critical business objectives into technical initiatives. Strong technical skills and full life cycle experience in application, infrastructure, and security/compliance across various technologies. Experienced global project manager with experience managing business and technical team members, vendors, and working with senior executive stakeholders. Motivated leader with extensive experience in large global IT transformations with high visibility.

# Areas of expertise section



### What you might include:

- · Key skills hard skills and soft skills
- Mirror the keywords in your target job descriptions
- 8-10 bullets
- Spoon-feed the recruiter!

# Areas of Expertise Example

# Sally Smith

Sally.smith@yahoo.com | 201-555-8473 | New York, NY | www.linkedin.com/in/sallysmith

### IT STRATEGY CONSULTANT

Accomplished Information Technology consulting professional with over 12+ years of experience in IT strategy, cost optimization, implementation, and global project management. Known for ability to act as a liaison between technical and non-technical departments and transforming critical business objectives into technical initiatives. Strong technical skills and full life cycle experience in application, infrastructure, and security/compliance across various technologies. Experienced global project manager with experience managing business and technical team members, vendors, and working with senior executive stakeholders. Motivated leader with extensive experience in large global IT transformations with high visibility.

### AREAS OF EXPERTISE

IT Strategy • IT Cost Optimization • IT Service Management • Outsourcing / Vendor Management

Business Case Development / Realization • Program Management • Stakeholder Management • Application Rationalization

# **Professional Experience**



- Chronological v. Functional
- · Accomplishments v. Responsibilities
- Highlight the skills that align most to the job requirements
- Abbreviate the experience that is over 10-12 years

# Professional Experience Example

### PROFESSIONAL EXPERIENCE

### DELOITTE CONSULTING LLP - Atlanta, GA

2008 to Present

### MANAGER, TECHNOLOGY STRATEGY

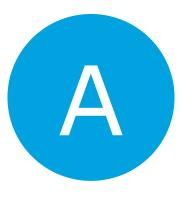
Provided strategic business IT consulting services to over 10 Global clients predominately in the Fortune 500. Acted as a senior advisor to senior C-level management, IT and business leaders on IT strategy, cost optimization, implementations, and global transformations to IT departments. Led teams through a broad array application, infrastructure, and security/compliance related projects, using PMP methodologies and provided in-depth technical level perspectives. Managed, oversaw and coordinated technical teams, providing guidance and decision making direction based on past experiences. Project experience includes restructure global IT departments/outsourcing, data center migrations and optimization/virtualization, application rationalization and upgrades, and network deployments and upgrades. **Representative projects include:** 

### \$20B GLOBAL AUTO MANUFACTURER - Chicago, IL (April 2012 - March 2013)

- Managed team of 10 through the development of strategy and end-state architecture for business unit separation of infrastructure including, data center and network, from parent company
- Led application strategy sessions with key business and technical stakeholders to determine multi-year application upgrade timing and budget impacts
- Managed the review of a cross tower IT budget for a \$4B business unit and determined opportunities for cost reduction while realigning IT organization to changing business strategy

# Accomplishments v. Responsibilities







Challenge **Action** 





# Sample accomplishments

Identified a gap between what a stakeholder was asking for and what was realistically deliverable. Worked with the stakeholder by asking a series of probing and clarifying questions to redefine the assignment and set expectations. Presentation was delivered with few changes required and on time.

Provided \$525K in savings and 20% productivity enhancement as lead process improvement manager for 15 member IT executive team focused on redesign of IT project planning and resource forecasting procedures. Built consensus amongst differing opinions and led change management communications.

# Education and certifications



- List degrees chronologically from highest to lowest
- · List education first, followed by certifications
- Only include relevant continuing education
- Graduation years are optional!

# Education and certifications example

# EDUCATION/CERTIFICATIONS

Bachelor of Arts, Political Science/Russian - University of Notre Dame - South Bend, IN

UNITE Teaching Certificate Program - Northwestern University - Evanston, IL

Certified Brain-Based Success Coach, 2016 Myers-Briggs Type Indicator (MBTI) Certified, 2013 K-9 IL Teaching Certification

# **Optional Sections**



- Professional memberships and affiliations
- Eminence activities (authorship, speaking engagements)
- · Community service
- Relevant or unique personal interests

# What is a functional resume?

A functional resume focuses on your skills and experience, rather than on your chronological work history. It is used most often by people who are **changing careers** or who have gaps in their employment history.



# Functional resume example

### CAREER HIGHLIGHTS

### FUNDRAISING/MARKETING

- As liaison and committee member for the \$5M not-for-profit organization, raised \$.5M via strategic networking to benefit the organization. Starting with personal network, relied on relationship building skills to snowball donations.
- Developed signature fundraising event for urban school association incorporating students, school leadership, and the greater community
- Chaired large fundraising events and dinners for educational organizations (600+ attendees).

### LEADERSHIP

- Developed and implemented a young men's volunteer group focused on social impact. Group has grown to over 40 members in less than one year.
- Orchestrated first live Alumni regional meeting in over 10 years, including leaders from 15 cities.
   As a result, cultivated greater awareness and cross communication between the clubs.
- As Associate Director of Planning for the 200+ person regional religious association, trained parish leadership on a parish planning process, and published a statistical report that diocesan entities could use to make better strategic decisions.
- Led a literacy program for 500 member organization resulting in refurbished and restocked libraries in two underserved inner-city schools.
- Serves as an active member on several national and local Boards of Directors.

### STRATEGIC PLANNING

- Facilitated strategic planning session for local urban school association which identified critical issues for action.
- Develops mission, vision and annual plans for local and national non-profits through Board participation.

# Resume length



- Anything longer than 2 pages should be tightened up (some exceptions in IT, Federal)
- Make sure everything is unique don't repeat responsibilities
- Consider dropping the content but not the employer and job title from your earliest experiences
- · You can talk about your experience in more detail at an interview

# What's next?



- Find "ideal" job descriptions
- · Identify keywords to be used
- Choose several stories that highlight these skills
- Don't forget to read it out loud so that you "hear" what the reader is reading
- Ask a trusted friend to review

# Q&A



# Please join us for future alumni career-development webinars and listen to earlier recordings at your leisure



Visit <u>www.deloitte.com</u>, search "alumni" and click on "career development tools"



### **About Deloitte**

Deloitte refers to one or more of Deloitte Touche Tohmatsu Limited, a UK private company limited by guarantee ("DTTL"), its network of member firms, and their related entities. DTTL and each of its member firms are legally separate and independent entities. DTTL (also referred to as "Deloitte Global") does not provide services to clients. In the United States, Deloitte refers to one or more of the US member firms of DTTL, their related entities that operate using the "Deloitte" name in the United States and their respective affiliates. Certain services may not be available to attest clients under the rules and regulations of public accounting. Please see www.deloitte.com/about to learn more about our global network of member firms.

Copyright  $\ensuremath{\text{@}}$  2020 Deloitte Development LLC. All rights reserved.