



# **CUNY Start: A Strong Start in College for Those with Greatest Need**

*Association of Community College Trustees  
2014 Leadership Congress  
Chicago, IL*

**CUNY**START

# Presentation Outline

1. Why CUNY Start?
2. CUNY Start Organization
3. CUNY Program Structure
4. CUNY Start Evaluation
5. CUNY Start Expansion and Updates

# Why CUNY Start and Program History

# BARRIERS TO STUDENT SUCCESS

- Students arrive at college poorly prepared
  - 79% of CUNY community college students enter with developmental needs
- Educational pursuits are often competing with work, domestic responsibilities, and personal issues
  - 65% of CUNY community college students reenroll after one year
- Colleges are large with many departments, majors, and confusing procedures
  - 16% of CUNY community college students graduate within three years

# CUNY Start Theory of Action

- Eliminate or minimize required remedial need *before* matriculation
- Build academic readiness for college-level work through intensive, semester-long academic experience
- Offer a structured curriculum led by highly trained teachers and advisors will build
- Foster confidence and personal resiliency through positive classroom experience, cohort model, and robust advisement support

*Once in their degree programs, students will persist and move towards graduation in timely manner*



Robert Stolarik for *The New York Times*

# Who CUNY Start Targets

- Students with significant developmental needs (reading, writing and math)
- Full-time Program Entering Needs (Fall 2009-Fall 2013):
  - 69% of students with three developmental needs
  - 31% of students with two developmental needs
  - 99% of students required remediation in math
  - 93% required remediation in writing
  - 75% required remediation in reading

*Source:* CUNY Office of Research, Evaluation & Program Support

# CUNY Start Students & CUNY Associate Degree Students: Fall 2009-Spring 2012

		CUNY Start Students	CUNY Associate Degree Students in Need of Remediation
<b>Total</b>	N	1,716	59,028
<b>College</b>			
BMCC	%	24.0	26.1
Bronx	%	5.1	12.9
College of Staten Island	%	5.6	6.2
Hostos	%	20.6	8.4
Kingsborough	%	12.9	16.5
LaGuardia	%	26.7	15.5
Queensborough	%	5.1	14.5
<b>Gender</b>			
Female	%	55.5	54.9
Male	%	44.5	45.1
<b>Race</b>			
American Indian/Native Alaskan	%	0.6	0.4
Asian/Pacific Islander	%	11.0	13.2
Black	%	32.0	30.3
Hispanic	%	45.2	40.3
White	%	11.2	15.7
<b>Age Group</b>			
20 and Younger	%	42.4	61.4
21 to 25	%	29.4	25.1
26 and Older	%	28.2	13.5
Mean Age	Mean	24.7	21.6
<b>NYC Public High School Graduate</b>	%	34.2	49.2
<b>Received a GED</b>	%	34.3	11.9

Source: *CUNY Start: Analysis of Student Outcomes (2013)*  
Office of Research, Evaluation & Program Support

# CUNY Start History and Organization



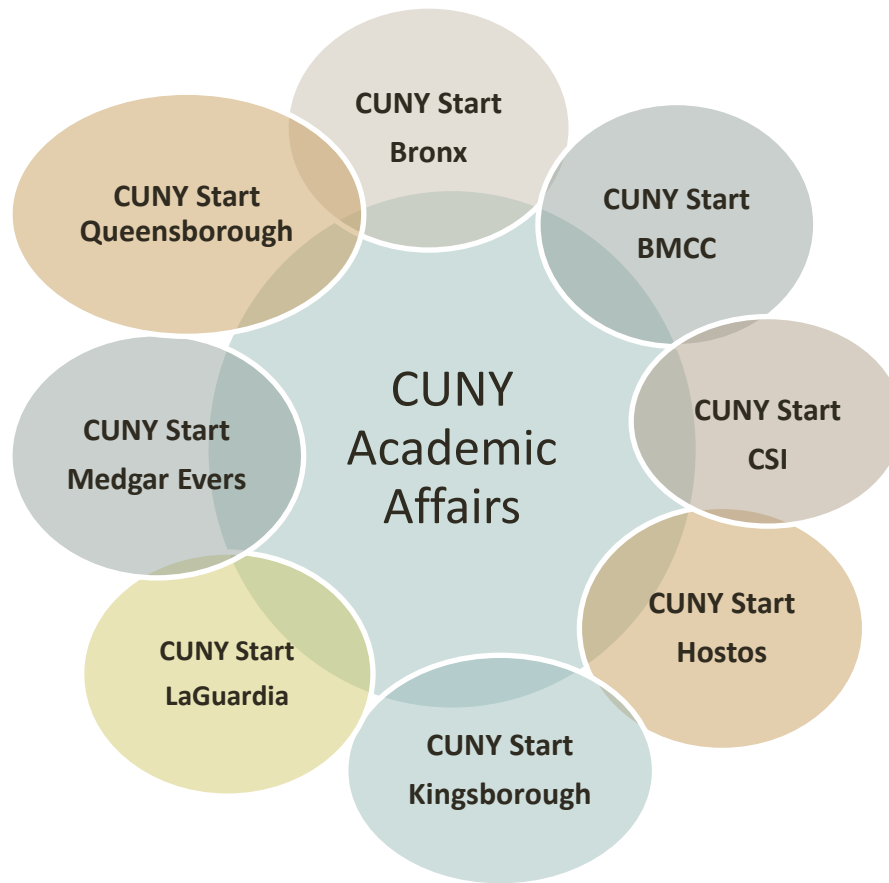
# CUNY Start History

- 2009: Began as intervention for GED recipients at LaGuardia and Kingsborough:
  - Only 12% of GED recipients who enter CUNY associate programs earn a degree or certificate within four years
  - Intended to help students eliminate some remedial need
  
- 2010-13: Success rates led to broad expansion:
  - Borough of Manhattan, Bronx, College of Staten Island, Hostos, Medgar Evers, and Queensborough
  - Inclusion of high school graduates with significant developmental needs
  
- 2014/15: Projected enrollment: 3,800 students
  
- Total students served to date: 8,424 students

# CUNY Start Organization

- CUNY Start operates as a consortium project
- CUNY Office of Academic Affairs:
  - Overall project administration, ongoing training and professional development for teachers and advisors, curriculum development, research and evaluation, citywide outreach and marketing, fundraising to build capacity
- Colleges:
  - Local project management, direct instruction and advisement services, recruitment of students, matriculation support, cross-campus relations

# CUNY START ORGANIZATION



# CUNY Start Components

# What CUNY Start Offers

- Students delay matriculation for one semester
- 15-18 week program with two opportunities to retake CUNY Assessment Tests or exit exam
- \$75 student fee covers all costs; no financial aid drawdown
  - Program is funded through NYS continuing education FTE reimbursements
- Intensive study with two schedule options:
  1. *Full-time Program*: 25 hours/week (Reading/Writing **and** Math)
  2. *Afternoon/PM Program*: 12 hours/week (Reading/Writing **or** Math)

# CUNY Start Program Model

- Modeled on the CUNY Language Immersion Program (CLIP)
- Intensive instruction in reading, writing and math
- Integrated supports:
  - In-class tutors
  - Weekly college success seminar
  - Individual advisement to support program success and matriculation
- Curriculum designed by master teachers/curriculum developers from CUNY Adult/Continuing Education
- Specific pedagogy that builds conceptual understanding and makes student an active learner

# Pedagogy: Reading and Writing

- Cognitive apprenticeship approach (Collins, Brown, and Newman, 1987)
- Processes of successful readers and writers are modeled and “scaffolded” by instructors (i.e.: “Think alouds”)
- Emphasizes “student talk” over “teacher talk,” with opportunities for students to practice and refine their reading and writing skills
- Individual, small group, and peer-peer in-class activities
- Extensive feedback on writing from teachers and peers
- Students build reading and writing stamina and confidence throughout semester

# Pedagogy: Math

- No lecture-based instruction: Use discovery-based activities and skillful questioning
- Students are expected to explain and assess mathematical ideas and answers (their own and others)
- Students work in small groups, pairs and individually with support from in-class tutors
- Focus is on depth vs. breadth and on conceptual understanding vs. procedures and rules
- Goal is to help students develop “the language and thinking of mathematicians”



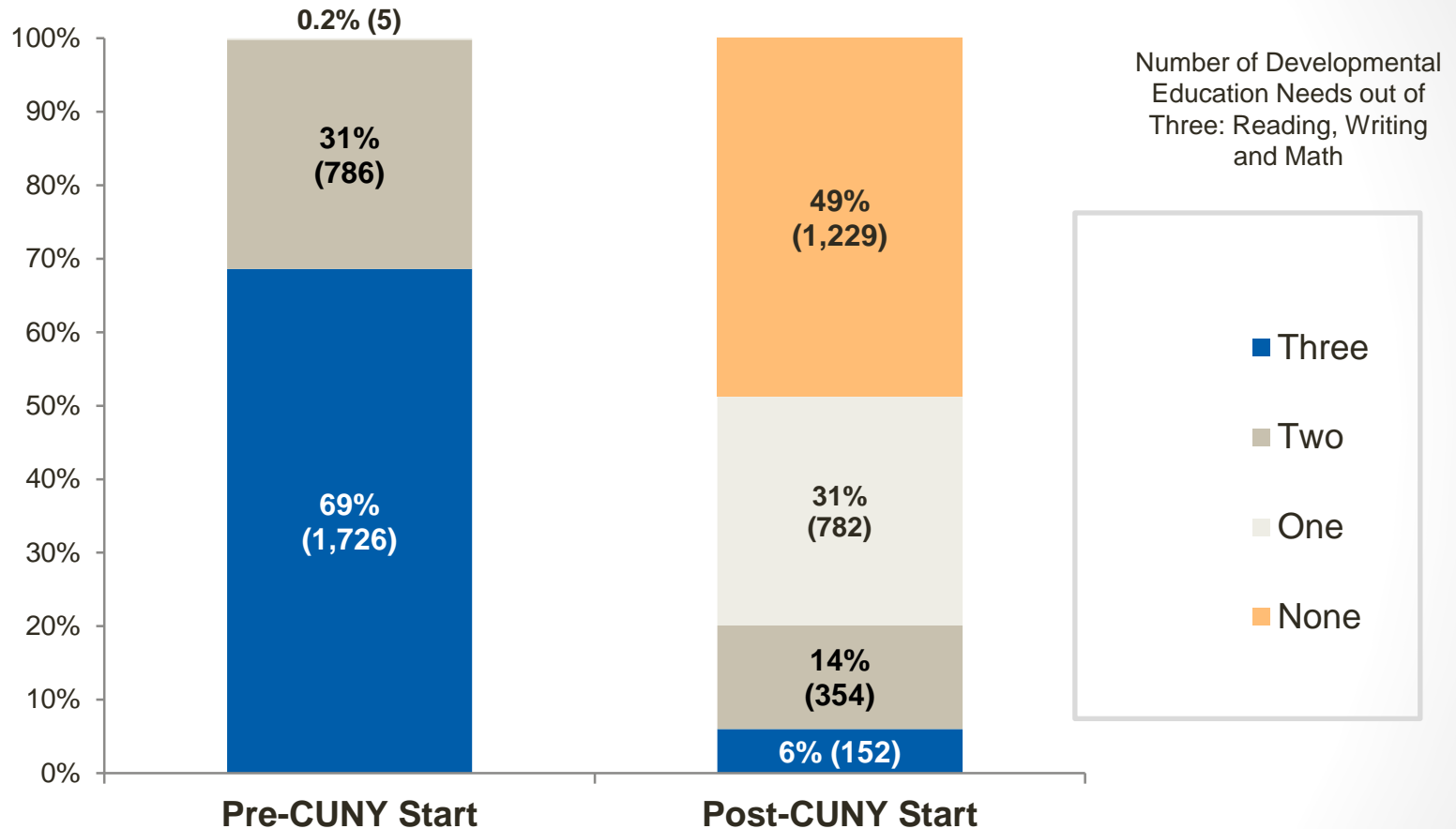
# Teacher/Advisor Training and Professional Development

- Mandatory semester-long apprenticeship for all new teachers and advisors
- Initial training by professional/curriculum development coordinators
- Embedded in the classroom of lead teacher or advisor at a campus to learn curriculum and practice pedagogical approach
- Ongoing coaching by professional development coordinators and regular meetings with assigned lead teacher/advisor
- Evaluated at end of semester for readiness to lead own class or advisement caseload

# CUNY Start Evaluation

# Number of Developmental Education Needs Before and After CUNY Start

Fall 2009 through Fall 2013 Full-time Cohorts



Source: Office of Research, Evaluation and Program Support

# Basic Skills Proficiency Gains by Skills Area (Fall 2009-Fall 2013)

Full-time Program (N=2,517)			
Subject Area	Students Initially Requiring Remediation	Students Gaining Proficiency after Completing CUNY Start	
		N	%
Reading	1,890	1,310	69
Writing	2,351	1,711	73
Math 1 (Pre-Algebra)	1,850	1,298	70
Math 2 (Algebra)	2,494	1,814	73
Math (Overall)	2,514	1,788	71

Source: Office of Research, Evaluation and Program Support

# CUNY Start 2013 Study

- Quasi-experimental analyses of program outcomes using student-level data from the CUNY Institutional Research Database (IRDB)
- Conducted by the CUNY Office of Research, Evaluation and Program Support (REPS) 2012/13
- Constructed comparison group methodology (Propensity Score Matching)

# Key Findings

1. *After one semester, CUNY Start students were more likely to achieve proficiency in reading, writing, and math, in comparison to a similar group of students who did not enroll in the program.*
2. *CUNY Start students also achieved more skill area proficiencies after one semester in the program than comparison group students after one semester in a college degree program.*
3. *Once CUNY Start students began a degree program, they attempted and earned more credits than comparison group students after one semester with higher GPAs and are retained at higher rates over time.*

# Subject Area Proficiency Gains: CUNY Start Students vs. Matched Comparison Group

CUNY Start Students			Matched Comparison Group		
Proficiency Gains in Reading	N	% Gaining Proficiency in CUNY Start	N	% Gaining Proficiency after One Semester	
All Students Needing Remediation in Reading	634	55.0	634	30.3	-24.8
Initial Need in Reading + Writing Only	42	66.7	42	50.0	-16.7
Initial Need in Reading + Math Only	45	62.2	45	40.0	-22.2
Initial Need in Reading + Writing + Math	545	53.4	545	27.9	-25.5
<b>Proficiency Gains in Writing</b>					
All Students Needing Remediation in Writing	923	61.9	923	24.8	-37.1
Initial Need in Writing + Reading Only	42	61.9	42	21.4	-40.5
Initial Need in Writing + Math Only	302	73.8	302	38.7	-35.1
Initial Need in Writing + Reading + Math	545	55.2	545	16.5	-38.7
<b>Proficiency Gains in Math</b>					
All Students Needing Remediation in Math	985	53.7	985	11.6	-42.1
Initial Need in Math + Reading Only	71	52.1	71	21.1	-31.0
Initial Need in Math + Writing Only	324	61.7	324	17.3	-44.4
Initial Need in Math + Reading + Writing	474	47.0	474	5.9	-41.1

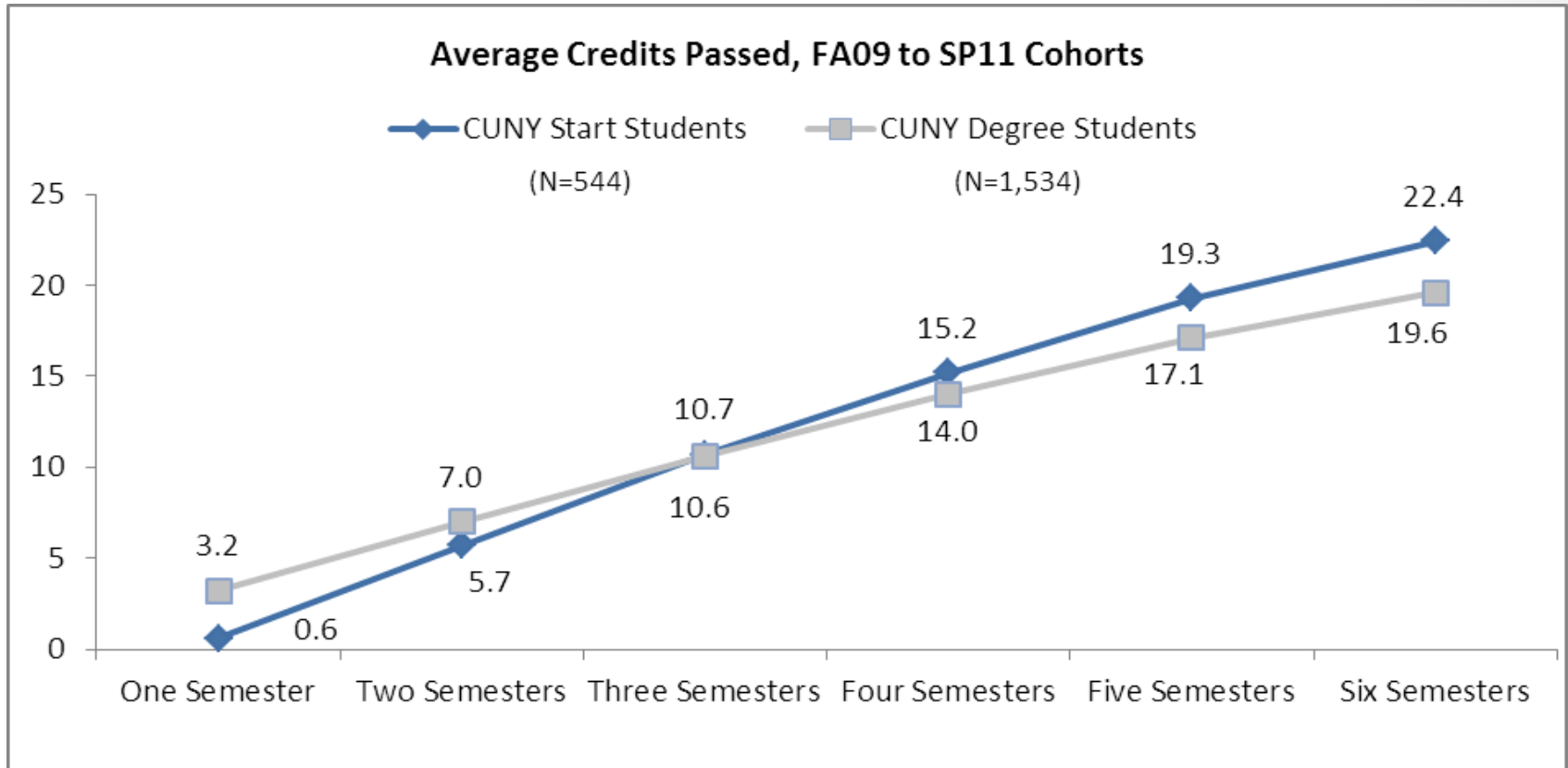
Source: Office of Research, Evaluation and Program Support

# Total Number of Skills Area Proficiencies Gained: By Initial Remedial Need

		Gained Proficiency in ALL Areas	Gained Proficiency in Two Areas	Gained Proficiency in One Area	Gained Proficiency in No Areas
<b>CUNY Start</b>	<b>N</b>	<b>%</b>	<b>%</b>	<b>%</b>	<b>%</b>
Initial Remedial Need in All Areas	595	21.5	26.6	19.8	32.1
Initial Remedial Need in Two Areas	496		35.3	39.1	25.6
Initial Remedial Need in One Area	153			60.1	39.9
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<b>Matched Comparison Group after One Semester</b>	<b>N</b>	<b>%</b>	<b>%</b>	<b>%</b>	<b>%</b>
Initial Remedial Need in All Areas	595	0.8	8.6	32.3	58.3
Initial Remedial Need in Two Areas	496		1.6	19.8	78.6
Initial Remedial Need in One Area	153			10.5	89.5
<hr/>					
<b>Matched Comparison Group after Two Semesters</b>	<b>N</b>	<b>%</b>	<b>%</b>	<b>%</b>	<b>%</b>
Initial Remedial Need in All Areas	198	17.7	17.7	29.3	35.4
Initial Remedial Need in Two Areas	261		33.3	29.9	36.8
Initial Remedial Need in One Area	84			60.7	39.3



# Credits Earned Over Time by CUNY Start and Comparison Group Students



***Although CUNY Start students matriculate one semester later than comparison group students, they catch up and exceed credits earned within a few semesters.***

# CUNY Start Expansion and Updates

# CUNY Start Expansion

- Since inception, the program has experienced enormous growth:
  - 2009/10: 141 students
  - 2010/11: 403 students
  - 2011/12: 1,172 students
  - 2012/13: 1,610 students
  - 2013/14: 3,198 students
  - 2014/15 (projected): 3,800 students

# Scale and Funding

- Total CUNY Development Students  
(Donna: combine Fall & spring new students for total #, and then do % need any developmental, % who need 1, % who need two, and % who need 3 dev ed classes)
- Total GED/ HS equivalency students  
(Donna: please combine Fall & spring new students)
- Percent of Dev Ed in CUNY Start at next level ( ie, the scale)
- Funding loss and how CUNY manages it  
(ie, % who do not pass in CUNY Start and therefore never enroll in college)
- Cost per student including all costs  
(colleges' & central office admin + faculty + training)



# CUNY Start Updates

- Subject of federally funded Institute of Education Studies (IES) 5-year research study launching Spring 2015:
  - 3800 students at four colleges
  - BMCC, Kingsborough, LaGuardia, and Queensborough
  - Led by MDRC and the Community College Research Center (CCRC)
- Piloting condensed summer math model with funding from the Petrie Foundation (Results forthcoming)

**[www.cuny.edu/cunystart](http://www.cuny.edu/cunystart)**