COE Upgrade Alert

Date: April 17, 2010

Application: COE 3.12

Estimated Implementation Date:

April 17, 2010

(COE) is an Internet-based system that enables customers to order on-line from a full

Catalog & Order Entry

to order on-line from a full AmerisourceBergen catalog. As customers are placing an order, they can determine product availability and make substitutions for out-of-stock or off-contract items.

On April 17, 2010, COE will be upgraded to version 3.12, with improved functions throughout.

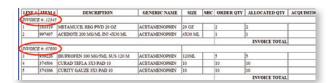
Enhancements:

On April 17, 2010, COE will be upgraded to version 3.12. We have made some changes to the following functions of COE.

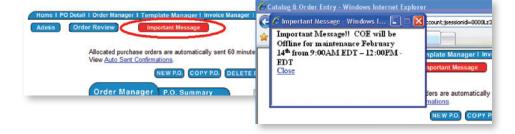
- 1. 90 Days history for Invoice Manager
 - This feature will increase the number of days the Invoice Manager displays from 30 to 90.
 - Consequently, 90 days of data will not be available upon the release of COE 3.12. Data will be built up over the course of the 60 days after COE 3.12 is released.
- 2. New Item Highlight Color
 - This feature will remove the red highlight for new items that are not yet in stock, eliminating the confusion of having New Items coded as Unavailable.



- 3. Invoice number groupings for Sent PO print page
 - This feature will group items on the Sent PO print page by invoice when invoice information is available for an item.



- 4. "Important Message" button added to COE screens
 - Currently, alerts related to a system upgrade or system outage are placed on the COE login page, which can be bypassed and gone unseen by the user if using an alternative log-in method.
 - The capability to add a red button on a screen within the COE application will enable messages to be accessed when clicking the red "Important Message" button, which will only appear when there is a message to be viewed.





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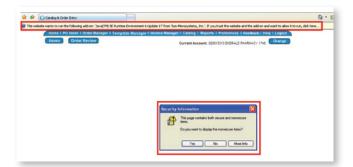


- 5. CSOS Download Applet
 - Allows users to have a more guided file download process when exporting a CSOS order from COE.
 - Incorporates a java applet to streamline the saving of the exported order.
 - By using the applet the # of clicks the user must follow is reduced from 7 to 4.
 - The applet will remember the last used save location
 - Future uses by the same user from the same system will default to the last saved location
 - You will need to install an applet to enable this new functionality in COE.

Applet Install Instructions

Please Note: If the user does not have Java installed or selects "Cancel" or "Don't Run", the CSOS process will revert back to the CSOS download method used in COE 3.11.

1. Depending on the web browser settings, the user may be presented with any or all of the following prompts. They may be prompted to allow an ActiveX component after clicking "Send" on a CII order in COE. Click the alert bar above the COE menu and click "Run ActiveX Control".





2. Then click the Run button in the pop-up dialog box.





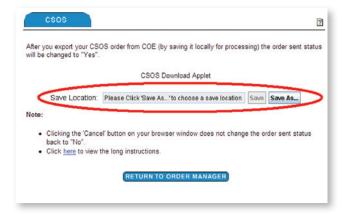
3. If you are prompted to display the webpage again, click "Retry".



4. Verify the signature in the next pop-up screen by clicking the check box beside "Always trust content from this publisher" and then click "Run".



5. If the browser does not have the last save location stored, you will have to select the "Save As" button below. This should only be necessary once for each user.

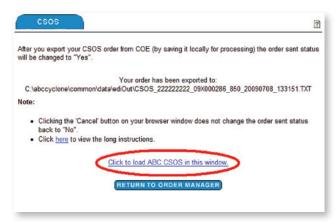




6. Navigate to "C:\abccyclone.common\data\ediout\" and click "Save".

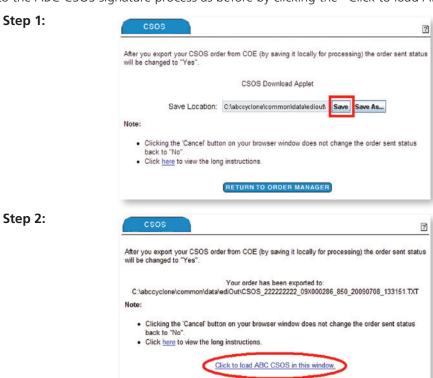


7. You will be presented with the following screen. You can now click the "Click to load ABC CSOS in this window" to digitally sign the order.





8. Going forward, it will only be necessary to click the "Save" button to save your order to the CSOS folder, then proceed to the ABC CSOS signature process as before by clicking the "Click to load ABC CSOS in this window:...



RETURN TO ORDER MANAGER