

Customer Build Communication

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New Customer Segmentation setup

In order to improve the customer shopping experience we have added a customer segmentation drop down option which allows the customer to choose which business type fits their location. This option will only show up for new customers or customers who have not already chosen their customer segment.

- Simply select the drop down menu
- Choose the customer segment that best fits your location
- Select the approximate number of vehicles for your location

Terms and Conditions and Business Segment ✕

To continue into Excelerator please read and accept the [terms and conditions](#) and [privacy policy](#).

I agree to the terms & conditions of this site

Please select the option that best describes your business for a customized shopping experience.

Vocational Fleet

Number of Vehicles

Update and accept



Terms and Conditions and Business Segment ✕

Bus

Collision Body Shop

Highway Fleet

Independent Repair Shop

Leasing Fleet

Other

Owner Operator

Parts Retailer

Pick Up & Delivery Fleet

Quick Service Shop

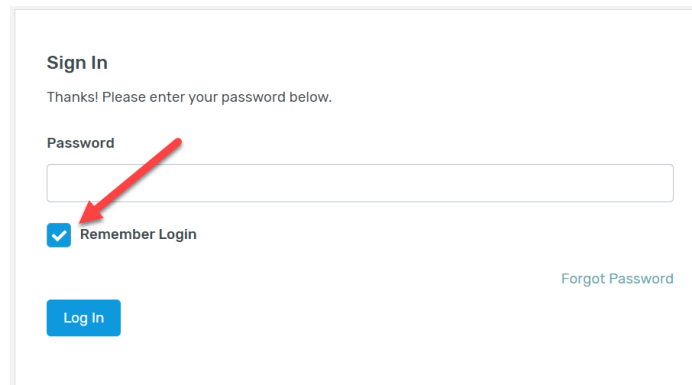
Vocational Fleet

Number of Vehicles

Update and accept

Remember Login Functionality

When logging into Excelerator using your email address, you will now be able to utilize the “Remember login” feature. You’ll be provided the option to select “Remember login” checkbox at the Password screen. Once selected, your email will be remembered for future logins. Please note this will only work for those who are not using DTNA Connect to login to Excelerator.



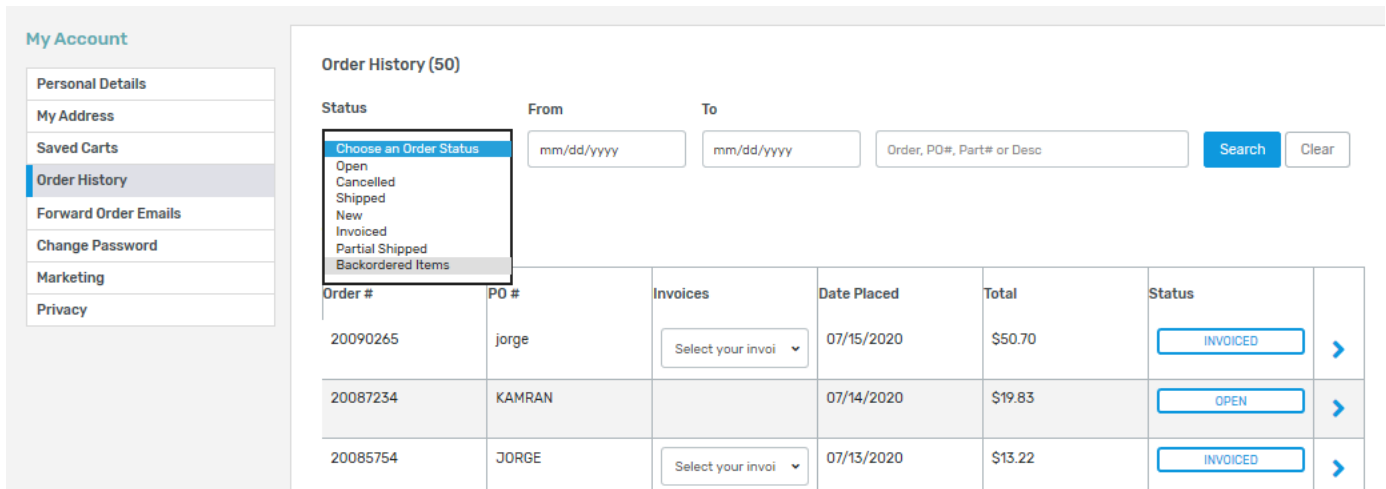
The screenshot shows a 'Sign In' form with the following elements:

- Title: Sign In
- Message: Thanks! Please enter your password below.
- Field: Password (with a red arrow pointing to it)
- Checkbox: Remember Login
- Link: [Forgot Password](#)
- Button: [Log In](#)

Filtering for Backorders in Order History page

Customers now have the ability to quickly filter for backordered items on their order history page.

- Go to your “My Account” section in Excelerator
- Select “Order History”
- Under Status choose Backordered Items
- Click Search and you will see your orders that have items currently backordered



The screenshot shows the 'My Account' section with a sidebar menu and an 'Order History (50)' table. The sidebar menu includes: Personal Details, My Address, Saved Carts, Order History (selected), Forward Order Emails, Change Password, Marketing, and Privacy. The 'Order History' section has search filters for Status, From, To, and a search box. A dropdown menu for 'Status' is open, showing options: Open, Cancelled, Shipped, New, Invoiced, Partial Shipped, and Backordered Items (highlighted). The table below shows three orders with their respective details and status buttons.

Order #	PO #	Invoices	Date Placed	Total	Status	
20090265	jorge	Select your invoice	07/15/2020	\$50.70	INVOICED	>
20087234	KAMRAN		07/14/2020	\$19.83	OPEN	>
20085754	JORGE	Select your invoice	07/13/2020	\$13.22	INVOICED	>

As a parts pro user I want to search by partial major component

Improved searching for a major component with a partial major component serial (minimum of 6 characters).

- ✓ 10 digit Detroit legacy engine serial
- ✓ Partial beginning of serial
- ✓ Partial middle of serial
- ✓ Partial ending of serial (Last 6 to 9 characters)

NOTE: the more characters used in search, of the serial string you are searching for; the results list will be smaller, more accurate, and easier to locate the serial you are looking for.

VINs, BOMs, and Major Components Search

SEARCH BY SERIAL NUMBER GENERIC SEARCH

VINs, BOMs, And Major Components

0926009844

Search by module number or description

10 digit legacy serial to 14 digit serial

Type	ID	Manufacturer	Build Date	BOMs
Engine	926961S0009844	MBE		>

*When accessing a bill of material without specifying a vehicle serial number, it may not accurately reflect the vehicle specification bill of material.

VINs, BOMs, and Major Components Search

SEARCH BY SERIAL NUMBER GENERIC SEARCH

VINs, BOMs, And Major Components

0940012499

Search by module number or description

Partially correct legacy Engine Serial

Type	ID	Manufacturer	Build Date	BOMs
Engine	926961S0012499	MBE		>
Engine	936913S0012499	DDE		>

*When accessing a bill of material without specifying a vehicle serial number, it may not accurately reflect the vehicle specification bill of material.

Excelerator Users with VIN Search Access can now see Major Component Images to help identify the section of interest, and eliminate errors.

Both the VIN Landing Page (VLP), and the Major Component Landing Page (MCLP) now have Major Component Images visible.

The Major Component Image will provide a visual queue to help distinguish each of the Major Component Sub-Groups, and help provide confirmation that the user is selecting the correct parts for the correct truck.

The screenshot displays the Excelerator website interface. At the top, the logo "EXCELERATOR UPTIME TURBOCHARGED" is visible on the left, and "Find My Dealer Sign Out EN" is on the right. Below the logo is a navigation bar with links: "Shop Now", "Website Features", "FAQ", "Resources", "Contact Us", and "Program Details".

The main content area is divided into several sections:

- Parts Search:** A search bar with the placeholder "Search by Part Number or Description" and a magnifying glass icon.
- Parts with Vin/Serial:** A section containing a VIN input field with the value "1FUJGLD50DLBS0839" and a "Search Vin / Major Component" button. Below this are "Part Search" and "BOM Search" buttons, and another search bar with the placeholder "Search by part number or by description".
- Design Groups:** A section with an "Expand" button.
- VIN Information:** A section with an "Expand" button.
- VIN Annotations:** A section with an "Expand" button.
- Major Components:** A section with a "Collapse" button.

The "Major Components" section is expanded, showing details for "03 - ENGINE". The serial number is "472906S0150904". Below this, there are fields for "Model D472906", "Item Number C01-00220-070", "Manufacturer Name DETROIT DIESEL CORPORATION", and "Manufacturer Code DDE".

Under "Major Component Annotations", there is a text input field with "All Types" and an "Add Note" button. Below this, it states "No notes available."

Under "Footnotes", there is a list of text: "EPA10 - SERVICE PARTS FOR THE AFTER TREATMENT DEVICE (ATD)", "IS DOCUMENTED WITHIN THE ENGINE SERIAL NUMBER IN THE EXHAUST GROUP, 49 . FOR ADDITIONAL QUESTIONS CONCERNING THE ATD", and "PLEASE CONTACT DETROIT DIESEL AT (800) 445-1980."

On the right side of the engine details, there is a large, detailed image of a Detroit Diesel DD15 engine.

Major Component Image Example: 03 – Engine = DD15

21 - FRONT AXLE FORWARD OR SINGLE

Serial # 739912-A355130

Model D739912 Item Number C10-00000-219 Manufacturer Name ALLIANCE AXLE COMPANY Manufacturer Code MBA

Major Component Annotations

All Types

Add Note

No notes available.



23 - REAR AXLE FORWARD OR SINGLE

Serial # 771AAC-A096588H

Model D771AAC Item Number C11-00042-183 Manufacturer Name ALLIANCE AXLE COMPANY Manufacturer Code MBA

Major Component Annotations

All Types

Add Note

No notes available.



Footnotes

RATIO - 2.62

24 - REAR AXLE REAR

Serial # 771AAC-A096588T

Model D771AAC Item Number C11-00042-183 Manufacturer Name ALLIANCE AXLE COMPANY Manufacturer Code MBA

Major Component Annotations

All Types

Add Note

No notes available.



Footnotes

RATIO - 2.62

Major Component Image Example: Group 21,23,24

As a user, I would like to access and view Starnet Vehicle Specs

- If I am searching for a legacy or older Western Star VIN and its parts list has not been loaded/updated to Excelerator then upon loading the VIN in Excelerator and displaying the VIN in VLP it should also open a new browser window loading the VIN in StarNet and displaying its Parts list and Structure.
- As DTNA develop, extract, and loads a legacy Western Star VIN's data into Excelerator it will only open the VLP and display the VIN and its BOM Structure and parts list to be selected and viewed like the rest of the non legacy vins in Excelerator. 965467

The screenshot displays the EXCELERATOR website interface for searching and viewing vehicle specifications. The main search area is titled "VINs, BOMs, and Major Components Search" and includes a search bar with the VIN "965467" entered. Below the search bar, there are two tabs: "SEARCH BY SERIAL NUMBER" and "GENERIC SEARCH".

The search results are displayed in a table with the following columns: Type, ID, Manufacturer, Build Date, and BOMs. The results are as follows:

Type	ID	Manufacturer	Build Date	BOMs
VIN	1FUYSSEBXXL965467	FTL	1999-01-04	>
VIN	2WKEDDC33YK965467	WST	1999-11-05	>
VIN	TBBBODY____965467	TBB	2009-10-13	>

Below the search results, there is a detailed BOM table for the truck serial # 965467. The table lists various parts and their quantities:

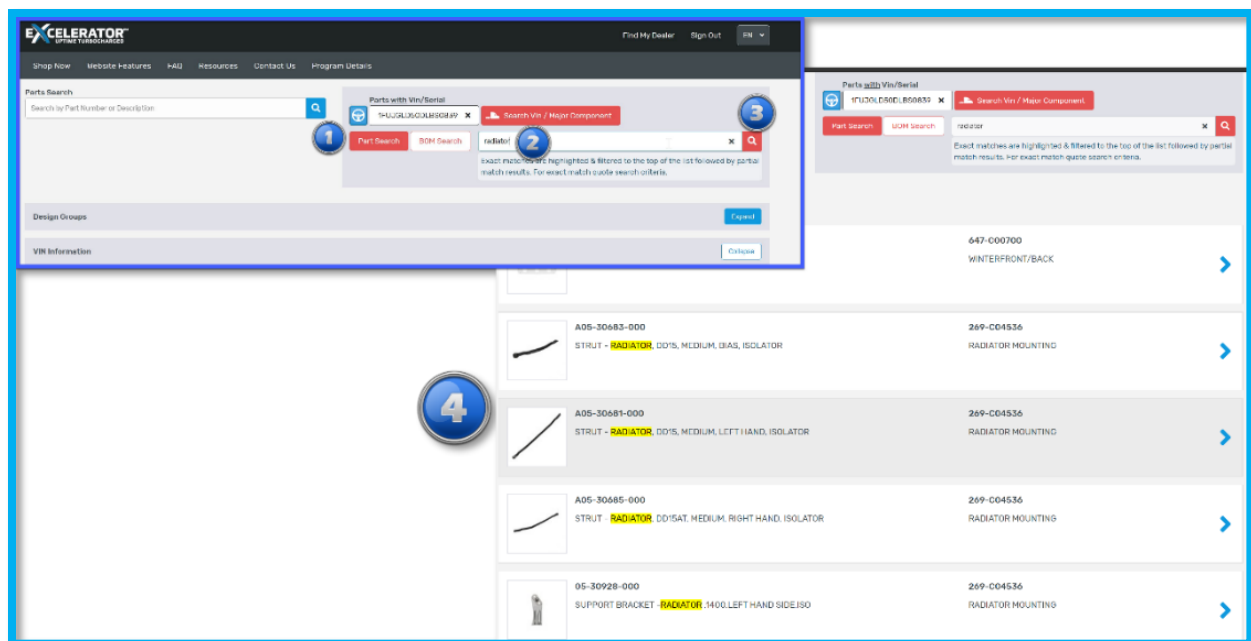
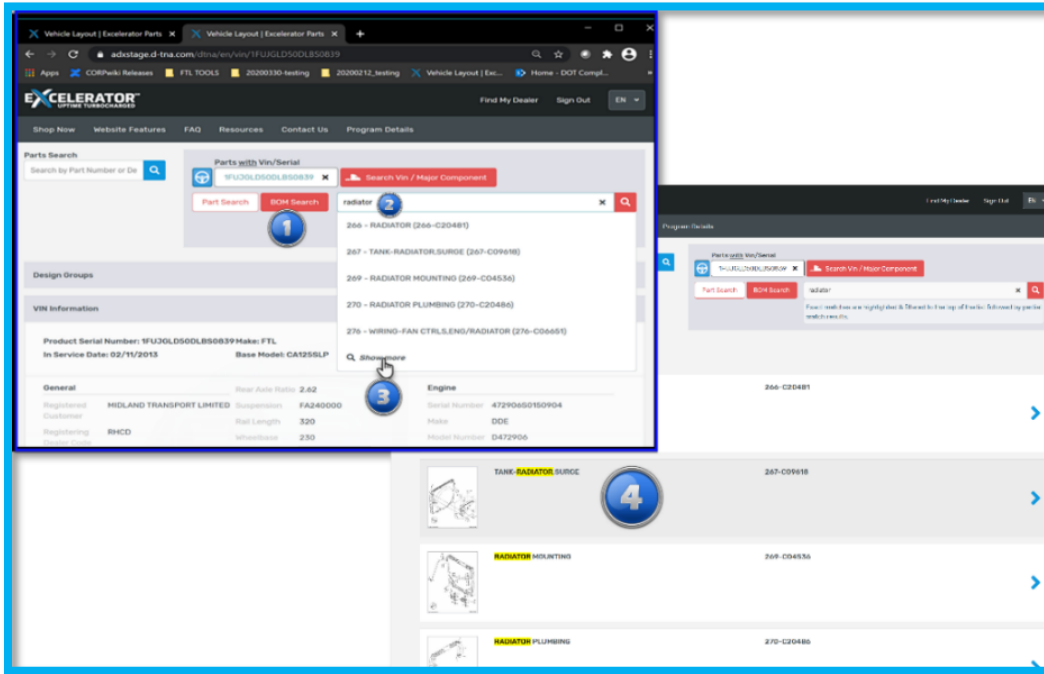
Part ID	Quantity	Description
2278-001-05		
120384	3	WASHER, LOCK HELSPR ZN .50
180177	3	BOLT, HEX5ZNC. 50-13X1.50
4011-3413	8	WASHER, HARD-1/2X1.0X.10
4012-3419	4	NUT, HEX-PTRQ GRC CADW 1/2-20NF
4019-3408-1.75	4	BOLT, HEX-GR8, PHO 1/2-20X1.75
459425	4	ELBOW 90DEG 4X1/4 NPT

The interface also includes a "VIN Information" section on the left, which provides details about the vehicle, such as the Product Serial Number (2WKEDDC33YK965467), Make (WST), Model (WA 4904EX), and Build Date (02/11/2000). There is also a "Parts Search" section at the top, which allows users to search for parts by number or description.

As a parts pro user I want to see a result page when searching for modules/boms and Parts while searching under a VIN/Serial

Enhanced search results page:

- Auto type search results in search Parts dialog if more than 5 results are in the list provide a Show More option to view more results.
- Searching for Part Number and or Description results should display BOM ID, Description and BOM image.
- Highlighting the found searched term both in the results and upon opening a selected BOM highlight the searched term on the BOM Page.
- Searched for term will remain until you clear the search term by clicking X or by entering a new searched term to be searched.



As a user, I would like to search parts with or without VIN/Serial and know which input field to use without confusion

Visual cues, notes, and grouping, used to assist in determining what tool to use while searching for Parts either without a VIN/Serial and using the VIN/Serial specific searching tool.

- Blue color area(s) tools are Non VIN Search area
- Red color area and tools are VIN Specific Search area

The screenshot displays the EXCELERATOR website interface. At the top, the logo 'EXCELERATOR UPTIME TURBOCHARGED' is on the left, and 'Find My Dealer', 'Sign Out', and a language dropdown 'EN' are on the right. A navigation bar contains links for 'Shop Now', 'Website Features', 'FAQ', 'Resources', 'Contact Us', and 'Program Details'. Below this, there are two search sections. The first, 'Parts Search', is highlighted with a blue border and contains a search box with the placeholder 'Search by Part Number or Description' and a magnifying glass icon. The second, 'Parts with Vin/Serial', is highlighted with a red border and contains a search box with the VIN '1FUJGLD50DLBS0839', a 'Search Vin / Major Component' button, and a search box with the placeholder 'Enter module number or description' and a magnifying glass icon. Below these are sections for 'Design Groups' (with an 'Expand' button) and 'VIN Information' (with a 'Collapse' button). The VIN information section displays: Product Serial Number: 1FUJGLD50DLBS0839, In Service Date: 02/11/2013, Make: FTL, Base Model: CA125SLP, Model: PX125064S T, and Product Type: CHASSIS.

Excelerator Parts Pro Mobile Interface is improved! View Excelerator on your Phone or Tablet and shop on the go, or at the vehicle to make sure you have the Right Parts. Less scrolling, and quick links to the information you need, at your fingertips.

- VIN Landing Page Headers Collapsed by Default
- VIN / Major Component Return Hyperlink
- Added “Return-To-Top” Arrow



Figure 1 – Summary of Updates

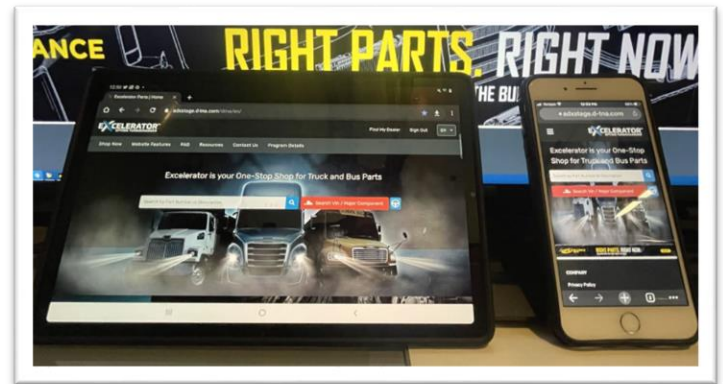


Figure 2 - Excelerator Tablet and Phone Interface

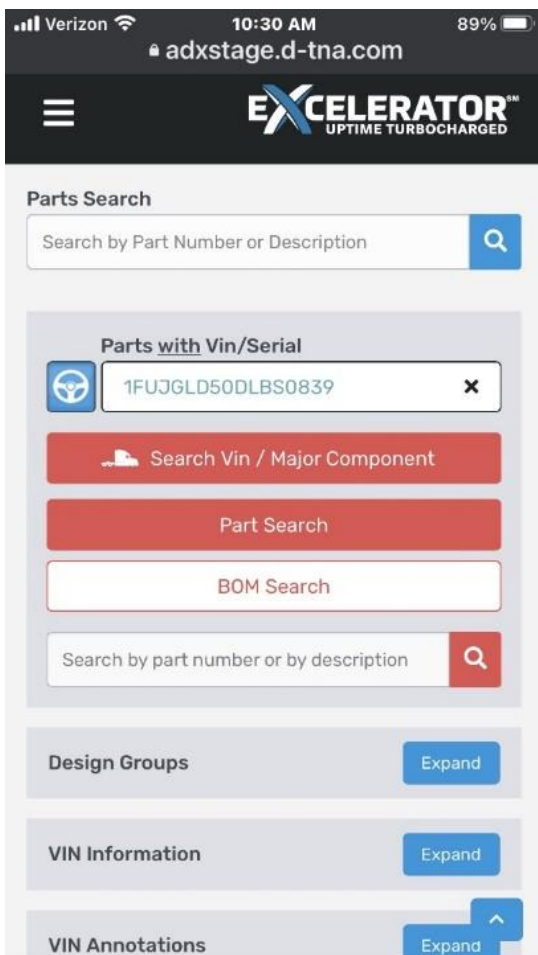


Figure 3 – Mobile VIN Landing Page Screen Shot

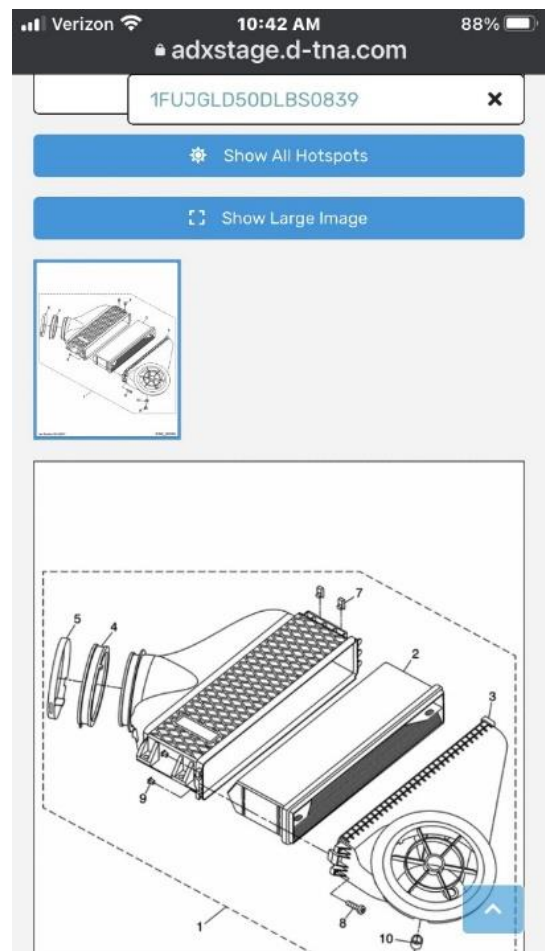


Figure 4 – PartsPro BOM Art with Hot-Spots Screen Shot