



CUSTOMER UPDATE Login Less and Stay More Connected to Campus Wi-Fi

Use Meru's Smart Connect.

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Smart Connect at KBCC

To improve the user experience for staff at KBCC, we have a new application called Smart Connect. After you login to the **KBCCStaff** Wi-Fi network, you will see a new page. Click on the "Connect to the secure network" button, and the Wi-Fi system will configure your device to connect seamlessly to the Wi-Fi network. The next time you'll have to login to KBCCStaff again is when the system makes you change your password.

iPod	7:39 PM	F
	https://guestwifi.kingsboro	ugh.edu
	Log In	Cancel
[1]	7	
Login Succe	Client Configuration essful Authentication	
To conf access	igure your device for secure er please click:	crypted network
Con	nect to the secure network	
Alternat unencry	tively you can continue to accesty to the continue to accesty to the clicking:	ss the network
Con	nect to the open network	
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Figure 1 iPhone Smart Connect Page

Smart Connect is a piece of software downloaded to a user's device that automatically configures the appropriate parameters for each type of device to connect to the network. The experience is slightly different for Windows, Android and Apple devices. The instructions and screenshots that show the Smart Connect process for each type of device that you bring on to campus are in the following sections.

You can choose not to use Smart Connect and continue using the network as you have every day.

When you change your account password, you will have to reconnect to the KBCCStaff wireless network, login, and re download the Smart Connect software so that your new password is embedded in your device. Smart Connect will then reconnect you to the secure network again.

Apple DEVICES

iDevices will have a profile created by Smart Connect on their devices that contains the network connection information. If you have an iPhone, iPad or iPod, the process will look very similar to the following screens:

iPod	7:39 PM	F	
https://guestwifi.kingsborough.edu			
	Log In	Cancel	
(II)			
Welcome to t	he Staff Wireles	s Network	
Login			
· ·			
Login with you K	B credentials:		
Username:	cplunkett		
Password:	•••••		
	Login		
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Figure 2 iPod Staff Login Portal



Figure 3 iPod Successful Login Page





Figure 5 iPod Profile Install Request





Figure 6 Profile Certificate Acceptance

Figure 7 iPod Successful Profile Installation

ANDROID

Devices running Android will be redirected to the Google Play store to download Smart Connect. Clicking on the Smart Connect button after logging in will take you to the Play store to download and install the app. After you download the app, press the back button on your device to get back to the offer page and click the Smart Connect button. The app you just downloaded will launch and configure your device.

The following Smart Connect screenshots take you through the process of offer to reconfiguration.

	13:10
🕤 🗖 https://guestwifi. 🛅	*
PIT	
Welcome to the Staff Wireless Net	work
Login	
Login with you KB credentials:	
Username:	
Password:	
Login	
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Figure 8 Staff Portal Andro	oid Login
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Figure 8 Staff Portal Andro	oid Login
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Figure 8 Staff Portal Andre C C A the second secon	oid Login 13:13 13:13 10 13:13 10 13:13 10 13:14 13:14 13:14 13:14 13:14 13:14 13:14 13:14 13:14 13:14 13:14 14:14

© 2012 Kingsborough Community College. All Rights Reserved. Figure 9 Android Smart Connect Offer

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Login Client Configuration Successful Authentication
Cc Complete action using
ne 📝 Play Store
礒 Web
Use by default for this action
Rigure 10 Android Select Google Play Store
a ♥ M ♥ M = ♥ ♥ ♥ 3
Image: Second Secon
SmarlConnect
SmartConnect
SmartConnect
MCRU NETWORKS*
SmartConnect MCRU N E T W O R K S [®] This app is used to enable secure access to a wireless network.
Image: Source of the second of the secon
This app is used to enable secure access to a wireless network. It will start automatically when you connect to a network managed by the Meru Identity Manager appliance. You are connected to the "KBCCStaff" wireless network.

Figure 11 Android Smart Connect Reconfiguration

WINDOWS

Windows clients will download the Smart Connect agent from the IDM system directly. The following are Smart Connect screenshots of the process from another customer's network. They take the user through the download and reconfiguration process. You must have Java enabled in your browser for this to work. Internet Explorer and Chrome are recommended.



Figure 12 Staff Portal Welcome Screen



Figure 13 Staff portal Login Screen



Figure 14 Post Login Smart Connect Offer



Figure 15 Allow Smart Connect to Run



Figure 16 Allow Program to Run



Figure 17 Enter Username And Password

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Figure 18 Ready To Connect



Figure 19 Connecting Progress Screen

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Figure 20 Successful Finish