D-Link
Building Networks for People

DIR-825M
AC1200 MU-MIMO Wi-Fi Gigabit Router

BEFORE YOU BEGIN

Delivery Package

- Router DIR-825M
- Power adapter DC 12V/1A
- Ethernet cable
- *"Quick Installation Guide"* (brochure).

If any of the items are missing, please contact your reseller.

The *"User Manual"* and **"Quick Installation Guide"** documents are available on D-Link website.

> **!** **Using a power supply with a different voltage rating than the one included will cause damage and void the warranty for this product.**

Default Settings

IP address of router:	**192.168.0.1**
Username (login):	**admin**
Password:	*(as printed on the device label)*
Name of wireless network (SSID):	**dlink-825M-2.4G-xxxx**
	dlink-825M-5G-xxxx
Wireless Password:	*(as printed on the device label)*

> **!** The router DIR-825M with default settings cannot connect to the Internet.To get started, please set your own password for access to the web-based interface and change the WLAN name (SSID); then, if needed, configure other settings recommended by your ISP.

SYSTEM REQUIREMENTS AND EQUIPMENT

- A computer with any operating system that supports a web browser.
- A web browser to access the web-based interface of the router: Apple Safari 8 and later, Google Chrome 48 and later, Microsoft Internet Explorer 10 and later, Microsoft Edge 20.10240 and later, Mozilla Firefox 44 and later, Opera 35 and later.
- A NIC (Ethernet or Wi-Fi adapter) to connect to the router.
- An 802.11a, b, g, n, or ac Wi-Fi adapter to connect to a wireless network.

SAFETY RULES AND CONDITIONS

Please carefully read this section before installation and connection of the device. Make sure that the power adapter and cables are not damaged. The device should be used only as intended in accordance with the documents.

The device is intended for use in dry, clean, dust-free, and well ventilated areas with normal humidity away from strong heat sources. Do not use the device outdoors or in the areas with high humidity. Do not place foreign objects on the device. Do not obstruct the ventilation openings of the device. The environmental temperature near the device and the temperature inside the device's cover should be within the range from 0 °C to +40 °C.

Only use the power adapter supplied with the device. Do not plug in the adapter, if its case or cable are damaged. Plug the adapter only into working electrical outlets with parameters indicated on the adapter.

Do not open the cover of the device! Unplug the device before dusting and cleaning. Use a damp cloth to clean the device. Do not use liquid/aerosol cleaners or magnetic/static cleaning devices. Prevent moisture getting into the device or the poweradapter.

CONNECTION AND CONFIGURATION

1. Connect the power cord to the power connector port on the back panel of the router, then plug the power adapter into an electrical outlet or power strip.

2. Connect the router to your PC.

   • ***PC with Ethernet adapter:*** Connect an Ethernet cable between an available Ethernet port of the router and the Ethernet port of your PC. Turn on the router by pressing the **POWER** button on its back panel. Make sure that the Ethernet adapter of your PC is configured to obtain an IP address automatically.

   • ***PC with Wi-Fi adapter:*** Turn on the router by pressing the **POWER** button on its back panel. Make sure that the Wi-Fi adapter of your PC is on and configured to obtain an IP address automatically. Connect to the network **dlink-825M-2.4G-xxxx** (for operating in the 2.4GHz band) or **dlink-825M-5G-xxxx** (for operating in the 5GHz band). Use wireless password from the device label.

3. Start a web browser. In the address bar of the web browser, enter the IPaddress of the router (by default, 192.168.0.1). Press the **Enter** key.

After the first access to the web-based interface you are forwarded to the start page of the Setup Wizard.

4. Click the **Next** button.
5. Select a **Mode** (*Router, Bridge/AP or WISP*)
6. Click the **Next** button in order to configure the device with the Setup Wizard or the **Cancel** button to configure all needed setting manually.

When the web-based interface is accessed the next time and after, the login page opens. Enter the username (**admin**) in the **Username** field and the password you specified in the **Password** field, then click the **LOGIN** button.

Use the menu in the top part of the page to configure the router.

To exit the web-based interface, select the **Logout** menu section.

TROUBLESHOOTING

Question 1. How do I reset the router to the factory default settings?

You can restore the factory default settings via the hardware **RESET** button located on the back side of the router.

1. Use a small paperclip to activate the button; insert it into the hole (with the device turned on), push, and hold for 10 seconds.
2. Release the button and wait until the router is rebooted (about a minute or two).

Then access the web-based interface (see the *Default Settings* section of the present document) and configure all needed settings.

Question 2. What can I do if my router is not working correctly?

Below are some steps applicable to the most common issues.

1. Check the LEDs on the top panel of the router. The following LEDs should be solid or blinking blue : **POWER, INTERNET, LAN** (corresponding to the LAN ports of the router to which devices from the router's local area network are connected), **2.4GHz WLAN** and **5GHz WLAN** (if the 2.4GHz or 5GHz wireless network correspondingly is ON and in use).
2. Make sure that all cables are connected properly.
3. Power off the router for 20 seconds, then power it on again.

Question 3. Why am I unable to connect to the Internet?

Contact your ISP to make sure that the relevant service is available and that you use correct connection settings.

TECHNICAL SUPPORT

You can find software updates and user documentation on the D-Link website.

Tech Support for customers in:

D-Link Middle East - Dubai, U.A.E.
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