

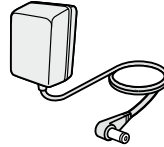
D2997 Series User's Guide

What's in the box?

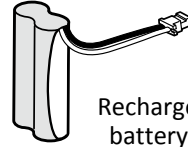


D2997 base with answering system and cordless handset

Base AC adapter (PS-0034)

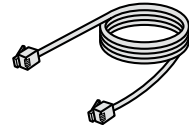


Battery cover



Rechargeable battery pack (BT-1016 or BT-1025)

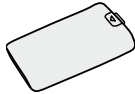
Telephone cord



You will also find:

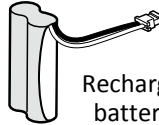
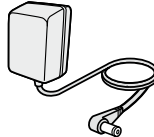


DCX291 accessory handset and charger



Battery cover

Charger AC adapter (PS-0035)



Rechargeable battery pack (BT-1016 or BT-1025)

If you purchased model number:	You should have:
D2997	None
D2997-2	1 of each
D2997-3	2 of each
D2997-4	3 of each
D2997-5	4 of each
D2997-6	5 of each

- ◆ If any items are missing or damaged, contact our Customer Care Line immediately. Never use damaged products!
- ◆ Need Help? Get answers 24/7 at our website: www.uniden.com.

If You...	Contact Uniden's...	Phone Number
have a question or problem	Customer Care Line*	817-858-2929 or 800-297-1023
need a replacement part or an accessory (headset, belt clip, etc.)	Parts Department*	800-554-3988
need special assistance due to a disability	Accessibility Help Line	800-874-9314 (voice or TTY)

* During regular business hours, Central Standard Time. Visit our website for detailed business hours.

What's in the manual?

Getting Started	3	Using the Answering System.....	14
Installing Your Phone.....	3	Answering System Options (<i>Ans. Setup</i>) ...	14
Getting to Know Your Phone.....	4	Accessing the Answering System.....	15
Using the Menus.....	7	Recording Your Personal Greeting.....	15
Entering Text on Your Phone	9	Getting Your Messages.....	16
Using Your Phone	9	Using the System While You're Away	
Using Caller ID and Call Waiting.....	10	from Home	17
Using the Phonebook.....	11	Important Information.....	18
Using Special Features	12	Solving Problems.....	18
Using Text-To-Speech	12	Resetting a Handset	20
Adjusting the Base Visual Ringer	12	Registering a Handset.....	20
Using the Audio Boost.....	12	Compliance Information	21
Silent Mode.....	12	One-year Limited Warranty.....	23
Using Multi-Handset Features.....	13		
Using Voice Message Notification.....	14		
Using an Optional Headset	14		

Important Safety Instructions!

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- ◆ **This unit is NOT waterproof.** DO NOT expose it to rain or moisture.
- ◆ Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- ◆ Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- ◆ Do not use the telephone to report a gas leak in the vicinity of the leak.
- ◆ Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
- ◆ Do not place the handset in any charging cradle without the battery installed and the battery cover securely in place.

SAVE THESE INSTRUCTIONS!

CAUTION! Risk of explosion if battery is replaced by an incorrect type! Dispose of used batteries according to the instructions. Do not open or mutilate the battery. Disconnect the battery before shipping this product.

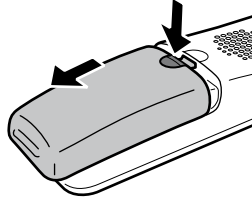
For more details, see the *Important Information* section.

GETTING STARTED

Installing Your Phone

Charge the Battery

1. Unpack all handsets, battery packs, and battery covers. If you need to remove a cover, press in on the notch and slide the cover down and off.



2. Line up the battery connector with the jack inside the handset; the connector only fits one way.
3. Push the connector in until it clicks into place; tug gently on the wires to make sure the battery is securely connected.
4. Replace the battery cover and slide it into place.
5. Use an AC adapter to connect the power jack on the base to a regular indoor (120V AC) power outlet. Connect any chargers the same way.
6. Place a handset in the base with the display facing forward. If the **CHARGE** light doesn't turn on, reseal the handset or connect the base to a different outlet. For 2 or more handsets, place each handset in a charger.

 **Charge all handsets completely (about 15 hours) before using.**

Connect the Telephone Cord

Use the telephone cord to connect the **TEL LINE** jack on the base to a standard telephone wall jack.

Test the Connection

1. Pick up the handset and press **TALK/END**. The handset sounds a dial tone, and the display shows *Talk*.
 - If you don't hear a dial tone or the display says *Check Tel Line*, check the connection between the base and the phone jack.
2. Make a quick test call. (Press **TALK/END** to hang up.)
 - If you keep hearing a dial tone, change to pulse dialing.
 - If there's a lot of noise, check for interference (see p. 18).
3. Test all handsets the same way. If you can't get a dial tone, move the handset closer to the base.

Changing to Pulse Dialing

Your phone uses tone dialing by default. If your phone company uses pulse dialing, you need to change your phone's dial mode.

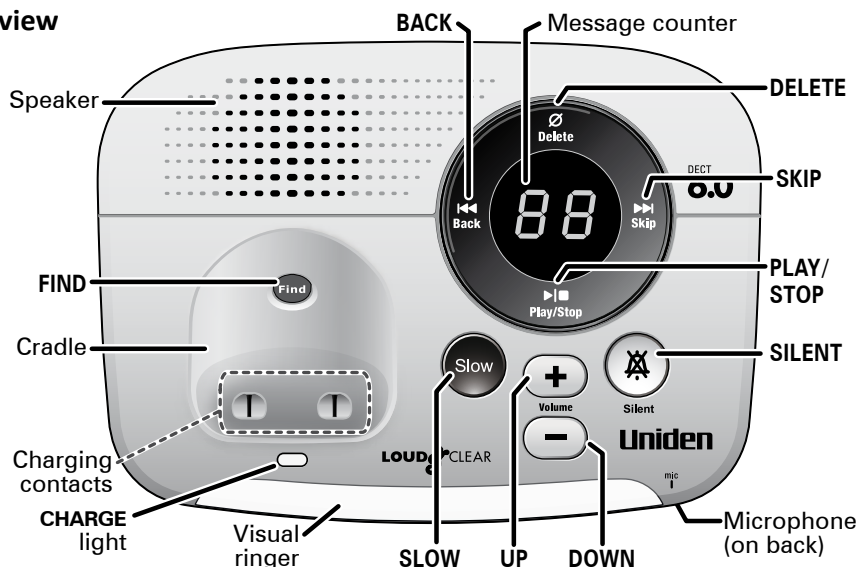
1. Press **SELECT/MENU** and select *Global Setup* (see p. 7 for using the menus).
2. Select *Dial Mode* then *Pulse*. You'll hear a confirmation tone.

To send DTMF tones during a call (e.g., for an automated response system), press **★** to temporarily switch to tone dialing. When you hang up, the phone automatically returns to pulse dialing.

Getting to Know Your Phone

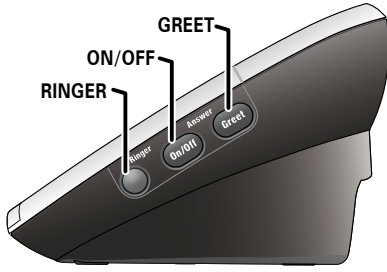
Parts of the Base

Front view

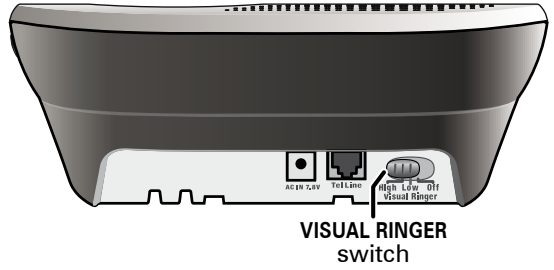


Key (icon)	What it does
BACK (⏮)	<ul style="list-style-type: none"> • In the first 2 seconds of a message: go to the previous message. • Anytime after that: restart the current message.
DELETE	<ul style="list-style-type: none"> • While playing a message: delete this message. • In standby: delete all messages.
SKIP (⏭)	<ul style="list-style-type: none"> • While a message is playing: skip to the next message.
PLAY/STOP	<ul style="list-style-type: none"> • In standby: start playing new messages. • While playing a message: stop playing messages. • While the phone is ringing: ignore this call (mute the ringer).
SILENT (🔕)	<ul style="list-style-type: none"> • In standby: turn the Silent Mode on or off (see p. 12).
DOWN (-)	<ul style="list-style-type: none"> • In standby or while the phone is ringing: decrease the ringer volume. • While playing a message: decrease the speaker volume.
UP (+)	<ul style="list-style-type: none"> • In standby or while the phone is ringing: increase the ringer volume. • While playing a message: increase the speaker volume.
SLOW	<ul style="list-style-type: none"> • Reduce the speed of the answering system playback by 30%.
FIND	<ul style="list-style-type: none"> • In standby: page all handsets so you can find a lost one.

Side view



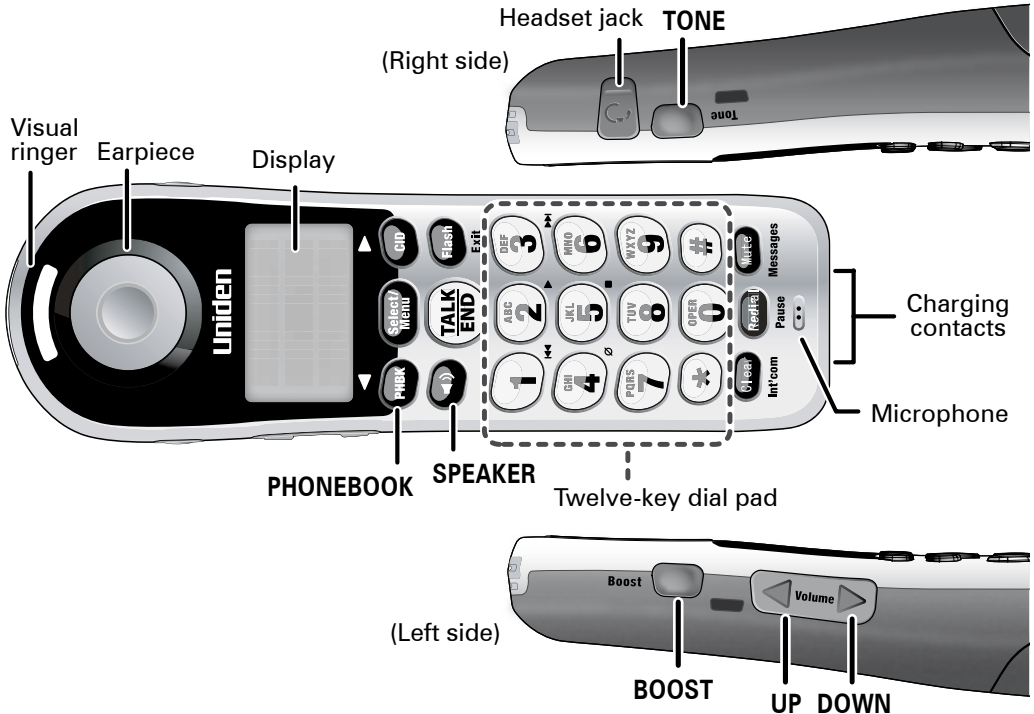
Back view



Key name	What it does
RINGER	• In standby: cycle through the 4 different ringer tones.
ON/OFF	• In standby: turn the answering system on or off.
GREET	• In standby: record a new greeting or switch greetings.
VISUAL RINGER switch	• In standby: adjust the brightness of the base visual ringer (see p. 12).

Parts of the Handset

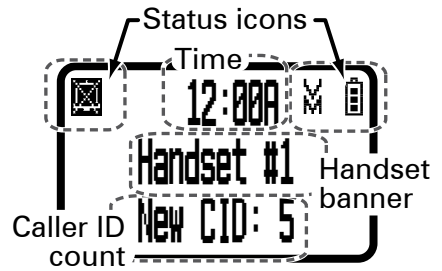
If the key name is spelled out on the key itself, it's not labeled in the drawing.



Key (icon)	What it does
SELECT/MENU	<ul style="list-style-type: none"> • In standby: open the menu. • In any menu or list: select the highlighted item.
CID	<ul style="list-style-type: none"> • In standby or during a call: open the Caller ID list. • When entering text: move the cursor to the right.
TALK/END	<ul style="list-style-type: none"> • In standby: start a telephone call (get a dial tone). • During a call: hang up.
FLASH/EXIT	<ul style="list-style-type: none"> • During a call: switch to a waiting call. • In any menu or list: exit and go back to the previous operation.
MUTE/MESSAGES	<ul style="list-style-type: none"> • In standby: access your answering system. • During a call: mute the microphone. • While the phone is ringing: ignore this call (mute the ringer).
REDIAL/PAUSE	<ul style="list-style-type: none"> • In standby: open the redial list. • During a phone number entry: insert a two-second pause.
PHONEBOOK	<ul style="list-style-type: none"> • In standby or during a call: open the phonebook. • In the menu: go back to the previous screen. • When entering text: move the cursor to the left.
SPEAKER	<ul style="list-style-type: none"> • Switch a normal call to the speakerphone (and back).
CLEAR/INTERCOM	<ul style="list-style-type: none"> • In standby: page another handset using the intercom. • During a call: put the call on hold and start a call transfer. • While entering text: delete the last character, or press and hold to delete all the characters.
TONE	<ul style="list-style-type: none"> • During a call: adjust the audio tone (see p. 18).
BOOST	<ul style="list-style-type: none"> • During a call: boost the volume of the earpiece (see p. 12).
UP (▲)	<ul style="list-style-type: none"> • In standby: increase the ringer volume. • During a call: increase the volume. • In any menu or list: move the cursor up one line.
DOWN (▼)	<ul style="list-style-type: none"> • In standby: decrease the ringer volume. • During a call: decrease the volume. • In any menu or list: move the cursor down one line.

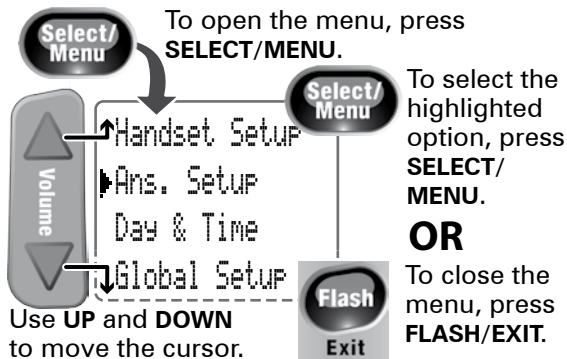
Reading the Displays

The table below shows the possible icons and what they mean. Since the icons appear based on what you're doing with the phone, you won't ever see all of these icons at the same time.



Icon	What it means
	The volume of the earpiece is boosted (see p. 12).
	The ringer is turned off: this handset will not ring when a call comes in.
	You have a voice message waiting (see p. 14).
	Privacy Mode is on: no other handset can use the line or join your call.
	The speakerphone is on.
	The microphone is muted, and the caller can't hear you.
	T-coil mode is on (see p. 8).
	The battery is 1) fully charged, 2) half charged, 3) getting low, or 4) empty.

Using the Menus



- ◆ The phone exits the menu after 30 seconds if no keys are pressed.
- ◆ Use **PHONEBOOK** during a call to back out of a menu without hanging up.

Handset Setup **Menu**

You can change these settings separately for each handset.

Menu Option	What it does
<i>T-coil</i>	Turn on T-coil mode to reduce noise on hearing aids equipped with a telecoil (T-coil) feature. T-coil mode shortens talk time, so keep your battery fully charged.
<i>Ringer Tones</i>	Choose this handset's ring tone. As you highlight each ring tone, you hear a sample. To confirm, press SELECT/MENU .
<i>Personal Ring</i>	Turn on personal ring so you can assign a special ring tone to people in your phonebook. With Caller ID, this handset uses the assigned tone when the person calls.
<i>AutoTalk</i>	Have this handset answer a call when you pick it up from the cradle (without pressing any keys).
<i>Any Key Answer</i>	Have this handset answer a call when you press any key on the 12-key dialpad.
<i>Banner</i>	Change the name used on the handset's display.
<i>Handset Language</i>	Change the display language.
<i>Key Touch Tone</i>	Have your keypad sound a tone when you press a key.
<i>LCD Contrast</i>	Choose the contrast of the display from ten different levels.
<i>TTS On/Off</i>	Turn on the Text-To-Speech (TTS) feature (see p. 12).

Ans. Setup **Menu**

Refer to p. 14 for details on setting up your answering system.

Day & Time **Menu**

You need to set the clock so messages get the correct time stamp. Select the day of the week, then enter the hour and minutes. Then select *AM* or *PM*. Use **CID** to move the cursor past a digit without changing it. To confirm, press **SELECT/MENU**.

Global Setup **Menu**

The settings on this menu affect all the handsets and the base. Only one handset at a time can change these settings.

Menu Option	What it does
<i>Area Code</i>	Enter, edit, or delete your area code so the phone hides the area code on incoming local calls (see p. 10).
<i>Dial Mode</i>	Choose tone or pulse dialing (see p. 3).
<i>Set Line Mode</i>	Do not change this setting unless instructed to by customer service.

Entering Text on Your Phone

- ◆ Use the 12-key dial pad anytime you want to enter text into your phone (a name in the phonebook, the handset banner, etc.).
- ◆ If two letters in a row use the same key, enter the first letter, then use **CID** to move to the next space and enter the second letter.

To...	Press...	To...	Press...
move the cursor left	PHONEBOOK.	move the cursor right	CID.
erase the character at the cursor	CLEAR/INTERCOM.	erase the entire entry	and hold CLEAR/INTERCOM.
switch between upper and lower case letters	* .	enter a blank space	POUND (#).
		enter a symbol	0 repeatedly.

USING YOUR PHONE

To...	Earpiece	Speaker
make a call, dial the number, then	Press TALK/END.	Press SPEAKER.
answer a call	Press TALK/END.	Press SPEAKER.
hang up	Press TALK/END or place the handset in the cradle.	
ignore the call (mute the ringer)	Press MUTE/MESSAGES while the phone is ringing.	
switch to/from the speaker	Press SPEAKER.	
mute the microphone	Press MUTE/MESSAGES.	
	Press again to turn the microphone back on.	
put a call on hold	Press CLEAR/INTERCOM. *	
return to a call on hold	Press TALK/END.	Press SPEAKER.

* After 5 minutes on hold, the call will be disconnected.

Changing the Volume

To change the...	When...	Press...
earpiece volume for each handset	you are listening to that earpiece or speaker (playing messages, etc.)	UP to increase the volume.
speaker volume		DOWN to decrease it.
ringer volume*	the phone is in standby	

* If you turn the ringer all the way down, that particular ringer turns off.

✎ **If you want to change the volume of Caller ID announcements, change the ringer volume.**

Finding a Lost Handset

With the phone in standby, press **FIND** on the base. All handsets beep for 1 minute; to cancel, press **FIND** again or press any handset key.

Using Caller ID and Call Waiting

Caller ID (CID) is a service available from your telephone provider that shows the phone number (and sometimes the caller's name) of incoming calls; if you turned on Text-To-Speech, it also announces the name. Contact your telephone provider for more information.

Caller ID list	Redial list
<ul style="list-style-type: none">• The phone saves the information for the last 30 received calls to the <i>CID list</i>. An asterisk (*) marks any calls received since the last time you checked the list.• In standby, all handsets show how many calls came in since the last time you checked the CID list.	<ul style="list-style-type: none">• Each handset remembers the last 5 numbers you dialed on it.

To...	Press...
open the CID list	CID.
open the redial list	REDIAL/PAUSE.
scroll through the lists	DOWN to scroll from newest to oldest. UP to scroll from oldest to newest.
dial the current number	TALK/END or SPEAKER.
add other digits or codes at the front of CID number	★ to add <i>1</i> for a toll call. # to add (or remove) the area code.
delete the current number	SELECT/MENU , then select <i>Delete Entry</i> .
add the current number to this handset's phonebook.	SELECT/MENU , then select <i>Store Into Pb</i> . The phone displays the <i>Edit Name</i> screen (see p. 11).
close the lists	PHONEBOOK.

Deleting All Numbers in the CID List on This Handset

With the phone in standby, open the CID list. Press **SELECT/MENU** and select *Delete All*. When the phone prompts you to confirm, select *Yes*.

Using Call Waiting

If you get a Call Waiting call, the phone can sound a tone and display any CID information received for the waiting call. Press **FLASH/EXIT** to switch between your current call and the waiting call; remember, each time you switch, there is a short pause before you're connected to the other caller.

Using the Phonebook

Each handset can store up to 70 entries in its phonebook.

To...	Press...
open/close the phonebook	PHONEBOOK.
scroll through the entries	DOWN to scroll through the entries from A to Z. UP to scroll from Z to A.
jump to entries that start with a certain letter	the number key corresponding to the letter you want.
dial the current entry	TALK/END or SPEAKER.
edit the current entry	SELECT/MENU , then select <i>Edit</i> .
copy the current entry to another handset.	SELECT/MENU , then select <i>Copy</i> . Select the handset you want to copy to.
delete the current entry	SELECT/MENU , then select <i>Delete</i> . To confirm, select <i>Yes</i> .

Adding Phonebook Entries

With the phone in standby, open the phonebook. Press **SELECT/MENU** and select *Create New*. Enter a name and number, then select a personal ring.

- ◆ Enter the phone number (up to 20 digits) exactly as you would dial it.
- ◆ If you need to enter a pause between the numbers, press **REDIAL/PAUSE**; you'll see *P* in the display. (The dialing will pause for about 2 seconds per a digit.)
- ◆ To edit the number, press **CLEAR/INTERCOM** to back up the cursor and delete numbers. Re-enter the correct numbers.

Copying/Deleting All the Phonebook Entries

With the phone in standby, open the phonebook. Press **SELECT/MENU**.

- ◆ To copy all entries, select *Copy All*, and then select the handset.
- ◆ To delete all entries, select *Delete All*. To confirm, select *Yes*.

Chain Dialing

If you often have to enter a series of digits or a code number during a call, you can save that code number as a regular phonebook entry and use the phonebook to send the code number.

1. Make your call normally. When you hear the prompt that asks you to enter your code number, open the phonebook and find the entry.
2. Press **SELECT/MENU** to send the code. If you change your mind, just close the phonebook.

USING SPECIAL FEATURES

Using Text-To-Speech

With the Text To Speech (TTS) feature, your phone can announce phone numbers or names in several different situations.

When you... (from standby)	The phone announces...
receive a call	the caller's name (if sent by a CID service)
dial a number	the phone number you dialed
open the phonebook	the name of the entry you are looking at

- ◆ You have to turn on TTS separately for each handset (see p. 8).
- ◆ To change the volume of CID announcements, change the ringer volume. To change the volume for all other TTS features, change the speaker volume.
- ◆ To make sure it doesn't interrupt a call or an intercom page, the phone only uses TTS when it starts out in standby.
- ◆ It takes at least 2 rings for the phone to receive CID information and announce it. If the phone is answered before the end of the second ring, the phone won't announce the name of the caller.
- ◆ The TTS feature only uses English, regardless of the language for the display or the answering system prompts.

Adjusting the Base Visual Ringer

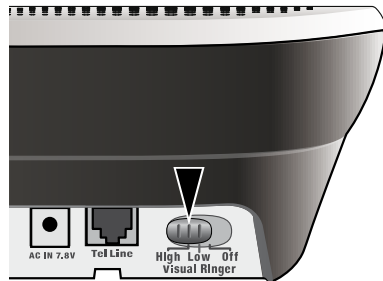
You can change the brightness of the base visual ringer. The **VISUAL RINGER** switch is at the back of the base. Slide the switch to **HIGH**, **LOW**, or **OFF**. (It doesn't affect the audio ringers.)

Using the Audio Boost

You can increase the earpiece volume for normal calls and intercom calls. During a call, press **BOOST**. Press **BOOST** again to turn off.

Silent Mode

- ◆ You can silence the ringers on the base and all handsets at the same time. It doesn't affect the visual ringers.
- ◆ With the phone in standby, press and hold **SILENT** on the base. The phone automatically turns on the answering system and shows *Do Not Disturb* in the display on each handset. (The answering system answers any incoming calls without playing anything through the speaker.)
- ◆ To cancel, press **SILENT** again.
- ✎ **If you turn the answering system off while Silent Mode is on, the phone turns off Silent Mode.**



Using Multi-Handset Features

 **To use the features in this section, you need at least 2 handsets.**

Expanding Your Phone

- ◆ Your base supports a total of six cordless handsets, including any that came with your phone.
- ◆ You must register accessory handsets to the base before using them. Handsets that aren't registered display a "not registered" message. For registration instructions, see p. 20, or the accessory handset manual.

Using Conference Calling

- ◆ When an outside call comes in, two handsets can join in a conference call with the outside caller.
- ◆ To join the call, just press **TALK/END**. To leave the conference call, hang up normally; the other handset remains connected to the call.

Using Privacy Mode

- ◆ To activate Privacy Mode on a call in progress, press **SELECT/MENU** twice. As long as privacy mode is on, no other handsets can join your call.
- ◆ Privacy Mode turns off automatically when you hang up or put the call on hold; you can also turn it off by pressing **SELECT/MENU** twice again.

Call Transfer


To...	Press...
transfer a call	CLEAR/INTERCOM . The phone puts the call on hold and prompts you to select the handset you want to page. When the other handset accepts the call, you'll be disconnected (press TALK/END to rejoin the call).
cancel a transfer	TALK/END to return to the call.
accept a transferred call	CLEAR/INTERCOM to answer the page and speak to the other handset. Then, press TALK/END to speak to the caller.

Intercom

- ◆ Whenever the phone is in standby, you can make an intercom call between handsets without using the phone line.
- ◆ You can make an intercom call from any handset, but only two handsets can be in an intercom call at any time.
- ◆ If an outside call comes in during an intercom page, the phone cancels the page so you can answer the incoming call.
- ◆ If an outside call comes in during an intercom call, press **TALK/END** to hang up the intercom call and answer the outside call.

To...	Press...
make an intercom page	CLEAR/INTERCOM. Select the handset you want to talk with, or <i>All</i> to page all handsets.
cancel a page	FLASH/EXIT.
answer an intercom page	CLEAR/INTERCOM or TALK/END.
leave an intercom call	FLASH/EXIT. Both handsets return to standby.

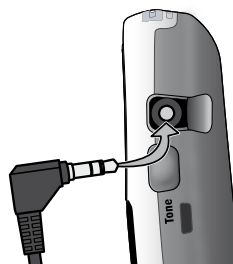
Using Voice Message Notification

- ◆ If you subscribe to a voice mail service, your phone can notify you when you have a new message. This feature supports Frequency-Shift Keying (FSK) notification. Contact your voice mail provider for information.
 - ◆ When you have new messages, the display shows a message icon. After you listen to your messages, the message icon turns off. If it doesn't, you can reset it. Press and hold **FIND** until the light turns off (about five seconds).
-  **Your handsets will beep during this process; just ignore them.**

Using an Optional Headset

You can use a standard 2.5 mm telephone headset with your handsets.

- ◆ To install a headset, remove the headset jack cover and insert the headset plug into the jack.
- ◆ Just make and receive calls as usual, and use your headset to talk to the caller after the call connects.
- ◆ While you connect a headset, the handset automatically mutes the earpiece.



USING THE ANSWERING SYSTEM

Answering System Options (*Ans. Setup*)

You can change the answering system options from any handset. Just open the menu and select *Ans. Setup*.

Menu Option	What it does
<i>Security Code</i>	Enter a 2-digit PIN so you can access your answering system from any touch-tone phone (see p. 17).
<i>Ring Time</i>	Set the number of rings (2, 4, or 6) before the system answers (see p. 17 about <i>Toll Saver</i>).
<i>Record Time</i>	Set the amount of time (1 or 4 minutes) callers can leave a message. Choose <i>Announce Only</i> if you don't want the system to let callers leave a message.

Menu Option	What it does
<i>Message Alert</i>	Have the base beep every 15 seconds when you have a new message. The alert stops after you listen to all your new messages or if you press any key on the base.
<i>Ans. Language</i>	Change the language of the system's voice prompts.
<i>Call Screen</i>	Turn on the call screen feature so you can hear callers as they leave messages on the base speaker (see p. 16).
<i>Ans. On/Off</i>	Turn your answering system on or off. (To turn your system on or off from the base, just press ON/OFF .)

Accessing the Answering System

With the phone in standby, you can access your system from the base or remotely from any handset.



Press MUTE/MESSAGES to start remote operation mode.



Use PHONEBOOK to go to the previous option.

Use CID to go to the next option.

Press SELECT/MENU to choose the current option.

Press FLASH/EXIT to stop remote operation mode.

- ◆ Only 1 handset or the base can access the system at a time.
- ◆ During remote access:
 - The system beeps so you know it's waiting for your next command.
 - You can press the number key shown next to each command instead of scrolling through the screens.
 - If you do nothing for 30 seconds, the phone returns to standby.

Recording Your Personal Greeting

Your personal outgoing message or greeting can be between 2 seconds and 30 seconds long. If you don't want to record a greeting, the system uses the pre-recorded greeting: *Hello, no one is available to take your call. Please leave a message after the tone.*

From the base	From a handset
<ol style="list-style-type: none"> 1. Press and hold GREET until the system says "Record greeting" (about two seconds). 2. Wait until the system beeps, then begin speaking. 3. Press GREET to stop recording. The system plays back your new greeting. 4. To keep this greeting, do nothing. To re-record it, go back to step 1. 	<ol style="list-style-type: none"> 1. Access the answering system. Wait until the system finishes its announcements, or press 5 (number key) to skip them. 2. Press 8. Wait until the system says "Record greeting" before speaking. 3. Press 5 to stop recording. The system plays back your new greeting. 4. To keep this greeting, press FLASH/EXIT. To re-record it, go back to step 2.

Switch Between Greetings

From the base	From a handset
<ol style="list-style-type: none"> 1. Press GREET. The system plays back the greeting it is currently using. 2. Press GREET again to switch greetings. 	<ol style="list-style-type: none"> 1. Access the answering system. Wait until the system finishes its announcements, or press 5 (number key) to skip them. 2. Press 6 to play back the current greeting. 3. Press 6 again to switch greetings.

Delete Your Greeting

Switch to your personal greeting; press **DELETE** on the base or **4** (number key) on the handset while the greeting is playing.

Getting Your Messages

To...	From the base	From a handset
play new messages	Press PLAY/STOP . The system announces the number of new and old messages, then plays each new message (followed by the day and time if set) in the order it was received.	Press MUTE/MESSAGES .
restart this message	Wait at least 5 seconds after the message starts playing, press BACK .	select <i>1:Repeat</i> .
replay an earlier messages	Within 2 seconds after a message starts playing, press BACK .	select <i>1:Repeat</i> .
skip a message	Press SKIP .	Select <i>3:Skip</i> .
slow down message playback	Press SLOW . Press again to return to normal playback speed.	Not available.
delete a message	While the message is playing, press DELETE .	select <i>4:Delete</i>
delete all messages	With the phone in standby, press DELETE ; press DELETE again to confirm.	Not available.
play old messages	After the system plays the new messages, press PLAY/STOP again.	select <i>2:Play</i> .
stop playback	Press PLAY/STOP .	Select <i>5:Stop</i> .

Screening Your Calls

You can use the answering system for *call screening*. While the system takes a message, you can listen on the base speaker (if you turn on *Call Screen*) or from a handset. Only one handset can screen calls at a time. If another handset tries to screen the call, it beeps and returns to standby.

To...	From the base	From a handset
hear the caller leaving a message	Just listen to the caller over the speaker.	Press MUTE/MESSAGES .
answer the call	Not available	Press TALK/END .
mute the call screen without answering	Press PLAY/STOP .	Press FLASH/EXIT or return the handset to the cradle.

- ◆ If you mute the call screen, the system continues taking the message: it just stops playing through the speaker.

Using the System While You're Away from Home

You can also operate your answering system from any touch-tone phone. Before you can use this feature, you have to program a security code.

Programming a Security Code

1. With the phone in standby, open the menu. Select *Ans. Setup*, then select *Security Code*.
2. Use the number keypad to enter a two-digit security code (01 to 99). Press **SELECT/MENU** when you're finished.

📌 **Remember to make a note of your new security code!**

Dialing in to Your System

1. Call your telephone number and wait for the system to answer.
 - If you have the *Ring Time* set to *Toll Saver*, the system answers after 2 rings if you have new messages and 4 rings if you don't. You can hang up during the third ring.
 - If your answering system is off, it will answer after about 10 rings and sound a series of beeps instead of your greeting.
2. During the greeting (or beeps), press **0** and **immediately** enter your security code. (If you enter it incorrectly 3 times, the system hangs up and returns to standby.)
3. The system announces the time, the number of messages in memory, and a help prompt. It beeps intermittently to let you know it's waiting for a command.

4. When you hear beeping, enter a 2-digit command from the chart:

01	Repeat message
02	Play message
03	Skip message
04	Delete message

05	Stop playback
06	Turn the system on
09	Turn the system off
10	Hear help prompts

- 📌 **If you don't press any keys for 15 seconds, the phone will hang up and return to standby.**

IMPORTANT INFORMATION

Solving Problems

If you have any trouble with your phone, check this section first. If you need help, call our Customer Care Line listed on the front cover.

General problems	Possible solutions
No handsets can make or receive calls.	<ul style="list-style-type: none">• Check the telephone cord connection.• Disconnect the base AC adapter for a few minutes; then reconnect it.
A handset can't make or receive calls.	<ul style="list-style-type: none">• Move the handset closer to the base.
A handset can make calls, but it won't ring.	<ul style="list-style-type: none">• Make sure the ringer is turned on.• Make sure Silent Mode is turned off (see p. 12).
A handset is not working.	<ul style="list-style-type: none">• Charge the battery for 15-20 hours.• Check the battery connection.
The phone keeps ringing when I answer on an extension.	<ul style="list-style-type: none">• You may have to change the line mode. Contact Customer Service for instructions.
Audio issues	Possible solutions
Callers sound weak or soft.	<ul style="list-style-type: none">• Move the handset closer to the base.• Keep the handset's battery fully charged.• Increase the earpiece volume.
There's a lot of noise or static on the line	<ul style="list-style-type: none">• Check for interference from appliances (microwave ovens, TVs, etc.) or wireless devices (baby monitors, WiFi equipment, etc.). Move the handset or base away from the interference source.• Try to adjust the audio tone. During a call, press TONE to cycle through the three audio tone options: <i>Low Tone</i>, <i>Natural Tone</i> (recommended for hearing aid users), or <i>High Tone</i>. (The tone setting appears in the display as you do this.)• If you use a telecoil hearing aid, turn on T-coil mode (see p. 8).• If you have any service that uses the phone line, add a DSL or telephone line filter (see p. 19).
Caller ID problems	Possible solutions
Caller ID information does not display.	<ul style="list-style-type: none">• Let calls ring twice before answering.• Make sure your Caller ID service is active.
Caller ID displays briefly and then clears.	<ul style="list-style-type: none">• You may have to change the line mode. Contact Customer Service for instructions.

Caller ID problems	Possible solutions
Caller ID displays, but I can't hear the CID announcements.	<ul style="list-style-type: none"> • Making sure TTS (Text-To-Speech) is turned on. • Increasing the ringer volume so the CID announcements are louder.
Multi-handset problems	Possible solutions
I can't transfer calls.	<ul style="list-style-type: none"> • Reset all the handsets (see p. 20).
Two handsets can't talk to a caller.	<ul style="list-style-type: none"> • See if any handset is in Privacy Mode.
A handset says <i>Unavailable</i> .	<ul style="list-style-type: none"> • Move the handset closer to the base. • See if any handset is in Privacy Mode. • Reset the handset (see p. 20).
I can't register a new handset.	<ul style="list-style-type: none"> • Reset the handset (see p. 20). • See if you have 6 registered handsets.
Answering system problems	Possible solutions
The answering system does not work.	<ul style="list-style-type: none"> • Make sure the answering system is on. • Make sure the base is plugged in.
The system won't record messages.	<ul style="list-style-type: none"> • See if <i>Record Time</i> is set to <i>Announce Only</i>. • Delete messages (memory may be full).
A handset can't access the answering system.	<ul style="list-style-type: none"> • See if another handset is using the system. • Make sure the phone is in standby.
My outgoing message is gone.	<ul style="list-style-type: none"> • If there was a power failure, re-record your personal outgoing message.
I can't hear the base speaker.	<ul style="list-style-type: none"> • Make sure call screening is turned on. • Change the base speaker volume.
Messages are incomplete.	<ul style="list-style-type: none"> • Increase the <i>Record Time</i>. • Delete messages (memory may be full).
The system keeps recording when I answer on an extension.	<ul style="list-style-type: none"> • You may have to change the line mode. Contact Customer Service for instructions.

Installing a Line Filter or DSL Filter

A telephone line filter or DSL filter prevents services that use the phone line from causing interference on your phone. To get a line filter, contact your service provider or look in an electronics store.

Plug the filter into the telephone wall jack and plug the base into the filter. Make a test call to make sure the noise is gone.

Liquid Damage

CAUTION: If the base is covered in liquid, disconnect the adapter and phone cord from the wall before touching it.

If the liquid is only on the exterior housing of the base or handset, wipe it off and use as normal. If you can hear liquid inside the housing:

1. Disconnect all cables and cords and remove all compartment covers.
2. If liquid is leaking from any vent or hole, turn the phone so that vent faces down. If not, place the largest vent face down.
3. Let dry for at least 3 days. Check for liquid inside the phone before replacing compartment covers and reconnecting cords.

Resetting a Handset

If you have trouble with a handset or if you want to replace one, reset it:

1. Press and hold **FLASH/EXIT** and **POUND (#)** at the same time until *System Reset* displays (about 5 seconds).
2. If you still have the base the handset is registered to, select *Deregister HS*, then select the handset you want to reset. If you don't have that base anymore, select *Base Unavailable*.
3. To confirm, select *Yes*. The handset displays *Handset not registered*.

Registering a Handset

If you see a “not registered” message on a handset, you must register it to a base before using it.

1. Place the handset in the base; the display should say *Handset Registering*.
 2. Wait until the handset display says *Registration Complete* (about 30 seconds), then pick up the handset and press **TALK/END**.
- ✘ **If you don't hear a dial tone or the display says *Registration Failed*, charge the battery completely, then try again.**

Adapter and Battery Information

AC adapter	Base	Charger	Battery pack (with normal use)	
Part number	PS-0034	PS-0035	Part number / Capacity	BT-1016 / 500mAh, 2.4V DC or BT-1025 / 400mAh, 2.4V DC
Input voltage	120V AC, 60 Hz		Talk time	about 10 hours
Output voltage	7.8V AC @ 450mA	8V AC @ 300mA	Standby time	about 7 days
			Battery life	about 1 year

- ◆ Use only the supplied AC adapters.
- ◆ Use the proper adapter for the base and any chargers.
- ◆ Do not place the unit in direct sunlight or subject it to high temperatures.

- ◆ Replace the battery when the talk or standby time becomes noticeably reduced. For replacements, call the Parts Department (see the front cover).
- ◆ If you hear a strange beep during a call, check the display. When the battery gets low, the handset shows a low battery alert; recharge the battery.

Rechargeable Battery Warning

- ◆ This equipment contains a rechargeable Nickel-Metal-Hydride (Ni-MH) battery.
- ◆ Nickel is a chemical known to the state of California to cause cancer.
- ◆ Do not short-circuit the battery.
- ◆ The batteries in this equipment may explode if disposed of in a fire.
- ◆ Do not charge the batteries in any charger other than the one specified in the owner's manual. Using another charger may damage the battery or cause it to explode.
- ◆ As part of our commitment to protecting our environment and conserving natural resources, Uniden voluntarily participates in an RBRC® industry program to collect and recycle used Ni-MH batteries within the United States. Please call 1-800-8-BATTERY for information on Ni-MH battery recycling in your area. (RBRC® is a registered trademark of the Rechargeable Battery Recycling Corporation.)



Rechargeable Batteries Must Be Recycled or Disposed of Properly.

Uniden works to reduce lead content in PVC coated cords in our products and accessories.

Warning! The cords on this product and/or accessories contain lead, a chemical known to the state of California to cause birth defects or other reproductive harm. Wash hands after handling.

Compliance Information

FCC Part 68 Information

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US: AAAEQ##TXXXX. If requested, this number must be provided to the phone company.

An applicable Universal Service Order Codes (USOC) certification for the jacks used in this equipment is provided (i.e., RJ11C) in the packaging with each piece of approved terminal equipment. A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a phone line. Excessive RENs on a phone line may result in devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the telephone provider. The REN for this

product is part of the product identifier that has the format US:AAAEQ##TXXXX.

The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3).

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary. The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

Please follow instructions for repairing, if any (e.g. battery replacement section); otherwise do not substitute or repair any parts of the device except as specified in this manual. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information. This equipment is hearing aid compatible.

If you experience trouble with this equipment, contact the manufacturer (see the cover of this manual for contact information) or an authorized agent. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

If your home has wired alarm equipment connected to a phone line, be sure that installing the system does not disable your alarm equipment. If you have questions about what will disable alarm equipment,

contact your telephone company or a qualified installer.

Any changes or modifications to this product not expressly approved by the manufacturer or other party responsible for compliance could void your authority to operate this product.

NOTICE: According to telephone company reports, AC electrical surges, typically resulting from lightning strikes, are very destructive to telephone equipment connected to AC power sources. To minimize damage from these types of surges, a surge arrester is recommended.

FCC Part 15 Information

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this phone.

FCC PART 15.105(b): Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF exposure Information

This product complies with FCC radiation exposure limits under the following conditions:

- The base must be placed to allow a minimum of 20 cm (8 inches) between the antenna and all persons during normal operation.
- The base must not be collocated or operated in conjunction with any other antenna or transmitter.
- The handset is designed for body-worn operation and meets FCC RF exposure guidelines when used with any belt clip, carrying case, or other accessory supplied with this product. (All necessary accessories are included in the package; any additional or optional accessories are not required for compliance with the guidelines.) Third party accessories (unless approved by the manufacturer) should be avoided as these might not comply with FCC RF exposure guidelines.

Industry Canada (I.C.) Notice

Terminal equipment

NOTICE: This equipment meets the applicable Industry Canada Terminal Equipment Technical Specifications. This is confirmed by the registration number. The abbreviation *IC* before the registration number signifies that registration was performed based on a Declaration of Conformity indicating that Industry Canada technical specifications were met.

It does not imply that Industry Canada approved the equipment.

NOTICE: The Ringer Equivalence Number (REN) for this terminal equipment is marked on the equipment itself. The REN assigned to each terminal equipment provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5.

Radio equipment

The term *IC* before the radio certification number only signifies that Industry Canada technical specifications were met. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. "Privacy of communications may not be ensured when using this telephone".

One-year Limited Warranty

Evidence of original purchase is required for warranty service.

WARRANTOR: UNIDEN AMERICA CORPORATION ("Uniden")

ELEMENTS OF WARRANTY: Uniden warrants, for one year, to the original retail owner, this Uniden Product to be free from defects in materials and craftsmanship with only the limitations or exclusions set out below.

WARRANTY DURATION: This warranty to the original user shall terminate and be of no further effect 12 months after the date of original retail sale. The warranty is invalid if the Product is (A) damaged or not maintained as reasonable or necessary, (B) modified, altered, or used as part of any conversion kits,

subassemblies, or any configurations not sold by Uniden, (C) improperly installed, (D) serviced or repaired by someone other than an authorized Uniden service center for a defect or malfunction covered by this warranty, (E) used in any conjunction with equipment or parts or as part of any system not manufactured by Uniden, or (F) installed or programmed by anyone other than as detailed by the owner's manual for this product.

STATEMENT OF REMEDY: In the event that the product does not conform to this warranty at any time while this warranty is in effect, warrantor will either, at its option, repair or replace the defective unit and return it to you without charge for parts, service, or any other cost (except shipping and handling) incurred by warrantor or its representatives in connection with the performance of this warranty. Warrantor, at its option, may replace the unit with a new or refurbished unit. **THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE AND ENTIRE WARRANTY PERTAINING TO THE PRODUCT AND IS IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES OF ANY NATURE WHATSOEVER, WHETHER EXPRESS, IMPLIED OR ARISING BY OPERATION OF LAW, INCLUDING, BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY DOES NOT COVER OR PROVIDE FOR THE REIMBURSEMENT OR PAYMENT OF INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some states do not allow this exclusion or limitation of incidental or consequential damages so the above limitation or exclusion may not apply to you.

LEGAL REMEDIES: This warranty gives you specific legal rights, and you may also

have other rights which vary from state to state. This warranty is void outside the United States of America and Canada. **PROCEDURE FOR OBTAINING PERFORMANCE OF WARRANTY:** If, after following the instructions in the owner's manual you are certain that the Product is defective, pack the Product carefully (preferably in its original packaging). Disconnect the battery from the Product and separately secure the battery in its own separate packaging within the shipping carton. The Product should include all parts and accessories originally packaged with the Product. Include evidence of original purchase and a note describing the defect that has caused you to return it. The Product should be shipped freight prepaid, by traceable means, to warrantor at:

Uniden America Service
4700 Amon Carter Blvd.
Fort Worth, TX 76155

As an Energy Star[®] Partner, Uniden has determined that this product meets the Energy Star[®] guidelines for energy efficiency. Energy Star[®] is a U.S. registered mark.



- Uniden[®] is a registered trademark of Uniden America Corporation.
- Call waiting, CID, CIDCW, and Voice Mail are telephone line services. Your phone supports these services, but you have to arrange for them through your telephone provider. Contact your provider for details.
- The pictures in this manual are for example only. Your phone may not look exactly like the pictures.