





Decatur County Memorial Hospital

2018 ANNUAL REPORT









WELCOME



REX McKINNEY President and CFO

2018 COMMUNITY REPORT

This past year one of Decatur County Memorial Hospital's key initiatives was to focus on and connect with our community. Every day, our team demonstrates compassion and care to our community by building trust as your healthcare provider. This commitment resulted in more than 2,000 service hours provided by our team members to the Decatur County community in 2018. We are proud of our employees and the impact they've they have made has been appreciated by many.

ACCESS TO CARE

Our patient contact center remains an essential part of our access team, striving to provide the highest quality experience for patients with seamless access to care. We have expanded our team to

accommodate the growing number of calls received per day. Ensuring needs are met, questions are answered, and exceptional service is top of mind each and every day.

Our physicians and providers have worked diligently to enhance scheduling processes in order to improve access to care. Extended hours at the Well Clinic and Westport Clinic exemplify how our providers are striving to improve convenient access to care for our community. In addition, we have increased our clinical offerings through expanded nephrology, orthopedics and endocrinology specialty services.

ENHANCED PROGRAMS

In order to address current healthcare costs, we have transformed our operations to meet individual, business and community needs. Improved service in our health and wellness programs have included partnerships with local employers. DCMH offers employer-based wellness programs, screening programs and pre-employment physicals, along with continued arrangements to improve value and reduce cost of care.

Operational improvements have focused on safety and maximizing quality of care. A great example of this is the growth of the patient care navigator within our cancer care service line. This nurse, specially-trained in cancer care, serves as a guide and advocate for patients and their families — assisting them through each phase of treatment to ensure all clinical and support needs are met.

I am very proud of our physicians, care providers, team members and governing board at Decatur County Memorial Hospital — each one is dedicated in ensuring our community has "The Quality Care You Want. Close By."

Sincerely,

Rex McKinney



CARING FOR OUR COMMUNITY

FLU VACCINES

One of the community health initiatives that DCMH provides to the public in order to improve the health of all residents of Decatur County is free flu shots. Through funding raised by the Hospital Foundation of Decatur County and other DCMH programs, we were able to give an estimated 3,663 free flu shots to adults and 125 pediatric flu shots in 2018. This included all clinics and drive thru opportunities.

YMCA CORPORATE CHALLENGE

DCMH participated in the YMCA Corporate Challenge for businesses and organizations of Decatur County. Events included swimming, volleyball, dodge ball, ping-pong, trivia and much more. The purpose of the challenge is to increase employee health and fitness, build employee pride and develop community spirit.

4-H FAIR

DCMH enjoys participating in the Decatur County 4-H Fair every year. In 2018, we provided a Blood Pressure Booth in the Community Building. This booth included a clinical staff member at all times. The booth showcased all of our physicians, provided a game for the kids to participate in, offer free blood pressure checks to the public, and refer people to Decatur County Memorial Hospital. Aside from this, an emergency medical technician crew and ambulance truck were available near the Grand Stand.

BLOOD DRIVES

In 2018, DCMH participated in six blood drives. DCMH partnered with the American Red Cross to promote donating and giving back to the community.

EASTER EGG HUNT

DCMH partnered with the Greensburg Daily News to provide a Community Easter Egg Hunt at the YMCA. This event also included the Decatur County Family YMCA Healthy Kids Day. Hundreds of local children participated in the events, making a mad dash for the tasty treats and then touring booths at the health-themed fair with their families. The goal of events such as this is to promote an active, happy lifestyle. There were over 200 kids in attendance.

MOMMY & ME EXPO

DCMH invited all women and families to the Mommy & Me Expo Event. Attendees were encouraged to explore a variety of booths and treat themselves to an evening of fun and refreshments. DCMH provided information for both expecting and experiences mothers and fathers. The idea was to highlight the women of this community and recognize all mothers and soon to be mothers for an enjoyable evening. The event included 26 outside vendors, as well as hospital service lines and Primary Care/OBGYN Physicians. DCMH also provided free blood pressure checks, cholesterol, vision and ear infection screenings to all attendees. With having approximately 150 attendees this year, it was important for DCMH to showcase their providers and share what services they can offer to the women.

COMMUNITY HEALTH FAIRS

DCMH provides an annual Healthy Fair to all community members in Decatur County. This event is free and includes multiple screenings, a free lunch, physician speakers, a blood drive, prizes and more. DCMH also invites surrounding businesses, along with DCMH departments, to showcase how they can serve all of the community's healthcare needs. In 2018, we showcased over 80 vendors and had around 700 participants. DCMH also provides a similar Health and Business Expo in Westport at the Community Center.

In addition, we provided numerous health fairs to the local, county elementary and high schools, as well as a few local corporations. During these health fairs, attendees were able to receive a free flu shot, check their cholesterol, blood pressure and glucose, as well as speak to clinical staff from numerous DCMH departments. Our corporate health fairs inspire healthy lifestyle changes for employees and educate staff in our community.

MEN'S HEALTH TAILGATE PARTY

DCMH hosted its second annual Men's Health Tailgate event. We offered free health screenings including: prostate cancer, skin cancer, cholesterol, blood pressure, diabetes, and hearing tests. In addition, several other providers were present to answer questions regarding their services. Participants were able to receive free screenings, enjoy tailgate inspired appetizers and watch a Big 10 college football game. The event had over 50 participants.

VETERAN'S DAY PROGRAM

DCMH welcomed all Decatur County Veterans and their families to the Veteran's Day Program. The service was held outside by the flagpole in front of the hospital. This included a presentation by President & CEO Rex McKinney, National Anthem sung by members of the South Decatur High School Choir and a gun salute to honor those who have services. After the ceremony, all veterans were welcomed inside for a free lunch. DCMH was honored to say thank you to all local veterans, letting them know how much they are appreciated for their service and sacrifices.



CARING FOR OUR COMMUNITY

SPEECH & SENSORY CAMP

The local Sigma Chapter of the Psi Iota Xi Sorority teamed-up with the Physical Therapy Department of Decatur County Memorial Hospital to give children with speech and sensory needs an extra special summer learning experience. 2017 marked the second annual Speech Articulation Camp held at DCMH, as well as the inaugural Sensory Camp held at the Decatur County Family YMCA. Both camps were funded through a generous donation from the Psi Iota Xi ladies, who continue to live their purpose of "Making a difference in the lives of individuals, one community at a time."

WALK THE PLANK 5K

DCMH sponsored the Walk the Plank 5K, held at the Greensburg Community Schools Field House. The event was hosted by the Greensburg Community Schools Education Foundation (GCSEF) and was a dual-purpose event to raise community awareness about the mission of one of Decatur County's newest non-profits and to raise monies for the organization geared toward helping Greensburg Community School students achieve their long-term educational goals. Proceeds from the 5K were used by the GCSEF for post-secondary scholarships and teacher grants for classroom projects.

TREE LIGHTING CEREMONY

DCMH welcomed all community members to the second annual Tree Lighting Ceremony. The event included photos with Santa, live reindeer, carolers, hot chocolate and sweets, and much more. The tree was purchased in honor of DCMH past employee, Nancy Schmalenberg. "Nancy's Giving Tree," the foundation created in Schmalenberg's name, donated the tree and boulder. Nancy was a person who truly dedicated her life to serving others and loved the spirit of Christmas.

MAIN STREET GREENSBURG FALL FESTIVAL

DCMH participated in the annual Main Street Greensburg Fall Festival. The event featured outdoor music, treats, a car show, live music, a parade and more. DCMH enjoys being a part of this event and sharing our services with the community.

CANCER CARE AWARENESS NIGHT

Decatur County Memorial Hospital sponsored Cancer Care Awareness Night at the North Decatur vs. South Decatur men's basketball teams in December. DCMH took part in recognizing and showing support for those battling breast cancer and those affected by cancer. Every cancer survivor earned free admission to the game and attendees were asked to wear pink to show their support. Basketball players and cheerleaders wore pink shirts provided by DCMH and the Greensburg Fire Department.



AWARDS & ACHIEVEMENTS

ISO 9001 QUALITY MANAGEMENT CERTIFICATION

Certification of this quality management system demonstrates Decatur County Memorial's commitment to consistency, continual improvement and customer satisfaction. The ISO 9001 standard provides specific requirements for a quality management system that will enhance DCMH's ability to consistently deliver products and services that meet customer - as well as statutory and regulatory requirements.



ACHIEVE WELL - FOUR STAR LEVEL

The Four Star level of AchieveWELL is designed to strategically evaluate, plan and analyze the growth of the hospital's wellness initiatives. To win the award, DCMH had to demonstrate leadership involvement throughout the organization, a committed Wellness Team that uses data driven decision making, alignment between DCMH's mission/vision and the Wellness Program mission/vision, and incorporation of safety and injury prevention and several other key factors.



BRONZE WORKPLACE HEALTH ACHIEVEMENT

The American Heart Association has defined best practices for employers to use to build a culture of health for their employees in the workplace. The Association's Workplace Health Achievement Index measures the extent to which the company has implemented those workplace health best practices. Companies recognized at the Bronze level have achieved an Index score of 86-129 out of a maximum 217 points.



2018 MEDICAL STAFF

Brian Albers, MD | Arthur Alunday, MD | Anthony Bashall, MD | Nicole Boersma, MD | Jennifer Bucki, MD Randall Caldwell, MD | Kathleen Canfield, MD | Andrew Chandler, DO | Andrew Crane, MD | Kirk Crouser, MD Franki Crist, CRNA | Maria Darr, MD | Purnendu Datta, MD | Andrew DuBois, MD | Christopher Dull, MD Naveed Fazlani, MD | Thomas Ferry, MD | Jennifer Fletcher, MD | Jon Geers, MD | Nandu Gourineni, MD Duncan Hamilton, DO | Robert Hasson, MD | Paul Haynes, MD | Max Henry, MD | Linzi Horine, NP Melinda Hunnicutt, MD | Jugnoo Husain, MD | Tiracy Ingram, NP | Amy Jelinek, DPM | Suzanne Johannigman, NP Jassin Jouria, MD | Kotagal Kant, MD | Ramesh Chillal Kashinath, MD | Steven Kim, MD | Lawrence Klein, MD Monica Livers, NP | Michael McCarty, MD | Robert McCready, MD | Mary McCullough, MD | Emily McNulty, NP Kathryn Miley, NP | Polly Moore, MD | Noel Mungcal, MD | Courtney Myers, FNP | Ernest Orinion, MD Soo Park, MD | Robert Perry, MD | Nancy Pieper, LCSW | Derrick Plahn, MD | Geoffrey Pornoy, MD Vijay Rao, MD | Jami Rayles, MD | Satwant Singh, MD | Michael Slaughter, MD | Nora Spenos, NP Gust Spenos, MD | Christopher Stevens, MD | Natasha Struewing, NP | Daryl Tannenbaum, MD Eric Tannenbaum, MD | Barbara Taylor, MD | Andy Tiran, MD | Anxhela Tireska, MD | Cary Troutman, NP Danielle Turnak, MD | Cody Wagner, MD | Samantha Walke, NP | Shelly Walsman, NP | Thomas Webb, MD David Welsh, MD | Barbara Wenning, CRNA | Marnie Widdifield, MD | Shahab Zaidi, MD

MEETING COMMUNITY NEEDS



DR. AMANDA WILLIAMS

Amanda Williams will be joining our Family Medicine team beginning August 2019. She will be seeing patients at the Tree City Medical Partners location. Amanda attended the Indiana University School of Medicine, then later completed her residency at the Union Hospital Family Medicine Residency. She hopes to continue to provide full-spectrum primary care with special interests in obstetrics, mental health, addiction and rural health. She is looking forward to serving the Decatur County community.



DCMH will be welcoming a new Orthopedic Surgeon, Dr. Eric Tannenbaum. Dr. Tannenbaum is a fellowship-trained Orthopedic Sports Medicine Surgeon specializing in the

treatment of sports-related disorders as well as joint replacement and shoulder, elbow, knee, hip, ankle, and wrist care. He will be seeing patients at his Southern Indiana Orthopedics office in Greensburg.

DR. CHOWDRY PINNAMANENI

The Wound Healing and Vascular Center will be adding a new physician to their staff, V. Chowdry Pinnamaneni. Dr. Chowdry received his Doctorate of Medicine from State University of New York at Buffalo. He later completed his family practice residency at the Erie County Medical Center and St. Francis Hospital, Poughkeepsie, NY. He is board certified Undersea and Hyperbaric Medicine and Board Certified American Board Wound Medicine Surgery. In his free time, he enjoys Scuba diving, fitness, biking, music, and traveling with his wife and three children.

MEDICATION DROP BOX

DCMH will be implementing a Medication Drop Box beginning in 2019. Patients will soon be able to safely and securely dispose unused medications using a medication disposal box located across from the pharmacy in the hospital. Medication drop-off boxes allow people to dispose of unused prescriptions without the risk of them being used or abused by someone for whom they were not prescribed. It also is a more environmentally safe option for disposal rather than flushing or throwing away drugs that can interfere with drinking water or cause other environmental issues.

PET THERAPY

DCMH will be trialing a new service to the community in summer 2019, TheraPets of Indiana Pet Therapy. Their mission it to provide emotional, mental and physical support and comfort to people of all ages through animal contact and interaction. TheraPets of Indiana uses Cairn Terriers and West Highland White Terriers (Westies). These terriers are sensible, confident, independent, friendly dogs. DCMH knows that these furry friends will encourage and assist in the quality and preservation of life for our patients.



LOOKING BACK TO 2018

PULMONOLOGY SERVICES

Under the leadership of Pulmonologist Dr. Thomas Ferry, DCMH has seen significant growth in our Pulmonology department. With the capability of treating patients with interventional bronchoscopies, thoracic oncology needs and interstitial lung disease, we are able to keep patients from traveling long distances to see a pulmonology specialist.

PATIENT ACCESS CENTER

To meet patients' needs, DCMH implemented a Patient Access Center and same-day appointments. Based on the feedback and the review of the current process, it was determined that a central Patient Access Center (PAC) was the best solution to improve patients' access to care. Patients are now able to call 812.222.DOCS to make a same-day appointment with a primary care physician or nurse practitioner. DCMH is committed to this community and strive for continued progress in all aspects of our care including quality, service, and growth

CLAIMAID

DCMH now offers ClaimAid services to our patients. ClaimAid is the leading provider of comprehensive eligibility and enrollment services and claims resolution for hospitals, patients, individuals and their families. For uninsured and underinsured patients, it's caringly navigating them through the complex screening, enrollment and appeals process for federal, state and other health coverage options.

WEIGH BEYOND

Decatur County Memorial Hospital is helping the community feel good and conquer their health and wellness goals with our new Weigh Beyond program. The Weigh Beyond program

is a 10 week program that consists of 1:1 health coaching, walking groups and fitness consulting. Each participant has two health coaches that set goals and hold participants accountable by weekly weigh-ins, focusing on the individual needs, and educating them on different health topics.

DCMH SCHOLARSHIP PROGRAM

DCMH implemented a new scholarship program for area students. This scholarship program is intended for the education of individuals interested in a healthcare related field. DCMH is committed to helping prepare healthcare professionals for the future and offers a scholarship program as a recruitment tool and a community service. These scholarships allow us to invest in individuals pursuing a degree in health care and students wanting to help others. DCMH awarded 3 high school seniors with a \$1,000 scholarship to be used for education after graduating.

INTERN PROGRAM

For the past two years, DCMH has welcomed several paid college student interns to our staff. Their job descriptions and duties range from maintenance to accounting/finance. The goal of the program is to share the importance of small details that make DCMH successful and what it means to work as a team.





Teresa and Andrew Williams are just like any typical couple. They reside in Greensburg, have been married for almost 28 years and together, have 3 children and 4 grandchildren. The Williams enjoy spending time with their family and love this community.

In May of 2017, however, things took a turn. Andrew had been diagnosed with Chronic Obstructive Pulmonary Disease (COPD).

Later, his lymph nodes began to swell and Teresa became concerned. After multiple tests and biopsies, it was determined Andrew had stage 4 cancer.

enough for how well his care has been here.

The staff and Dr. Slaughter are just awesome.

Liust can't thank them

The couple traveled

to St. Vincent for intensive care. Andrew was a patient there for over 20 days. After multiple treatments and tests, Andrew was able to come back home and use the DCMH Cancer Care and Infusion Center.

"I thank God for this hospital. We live close by and it is so convenient to come here and receive care. It saves a lot of time having the facility so close. I know the drive to a big city far away would be tough on him, so I thank God every day with how lucky this town is to have this hospital so close. He wouldn't have been able to make it through long trips. He received as good of care here as he did at St. Vincent," Teresa added.

Andrew and Teresa love the feeling of comfort and strength experienced in the Cancer Center.

"They don't just meet the needs of the patient, they are very good and take care of the whole family." Teresa added, "I just can't thank them enough for how well

his care has been here. The staff and Dr. Slaughter are just awesome."

Andrew has made great progress over the past few months. He is continuing to see Dr. Slaughter to

monitor his recovery. He is happy to share there are no cancer cells growing at this time

"From where he was and where he is now is a miracle. Everyone that we have had to work with, from Cancer Care to Tree City Medical Partners, the dietitian to Dr. Hamilton, everyone has been so caring and amazing."

Teresa and Andrew are not hesitant to share their story with anyone and recommend the hospital to all of their family and friends.

FINANCIAL OVERVIEW

		2018	2017
FINANCIAL OVERVIEW	Total Operating Revenues	\$65,999,733	\$63,181,820
012	Expenses Salaries, Wages and Benefits Other Operating	\$33,598,095 \$29,968,982	\$32,701,952 \$29,459,988
	Nonoperating Revenue (Expense)	\$1,253,594	\$1,879,748
	Provision for Future Healthcare Needs	\$2,892,370	\$2,899,628
HOSPITAL STATISTICS	Admissions - Hospital	1,263	1,291
	Patient Days - Hospital	3,927	3,887
	Newborns	237	219
	Surgical Procedures	2,267	2,271
	Emergency Room Visits	14,483	14,608



2019 BOARD OF TRUSTEES

Stephen Stringer, Chairperson Mollie Fry, Vice Chair Pat Cruser, Secretary

Dr. Nicole Boersma Laura Johnson John Corya Dr. Mary McCullough Darren Evans Bryan Robbins

2019 SENIOR EXECUTIVE STAFF

Rex McKinney, President and CEO Catherine Keck, Chief Financial Officer Cathy Wichman, Chief Nursing Officer Amy Wickens, Executive Director of Human Resources







OUR MISSION

Decatur County Memorial Hospital advances the health and wellness of our community by providing high-value, patient-centered care, leadership and education.

OUR VISION

To be the gateway to health and wellness in our communities by delivering quality healthcare and wellness leadership through best practices and innovative partnerships.





(812) 663-4331 | www.dcmh.net

Decatur County Memorial Hospital is a non-profit, community-owned hospital whose Board of Trustees is appointed by the Decatur County Commissioners.