



DEVELOPMENT PATH OF DIGITAL GEORGIA

Digitalization & Transparency

November 22, 2019

DIMITRI GUGUNAVA

LEPL Data Exchange Agency
Ministry of Justice of Georgia

General Overview

Area: 69,7 km²

Population: 3,7 mln

Life expectancy: 73.26

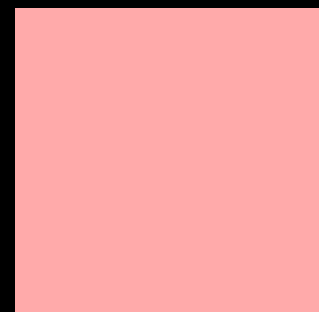
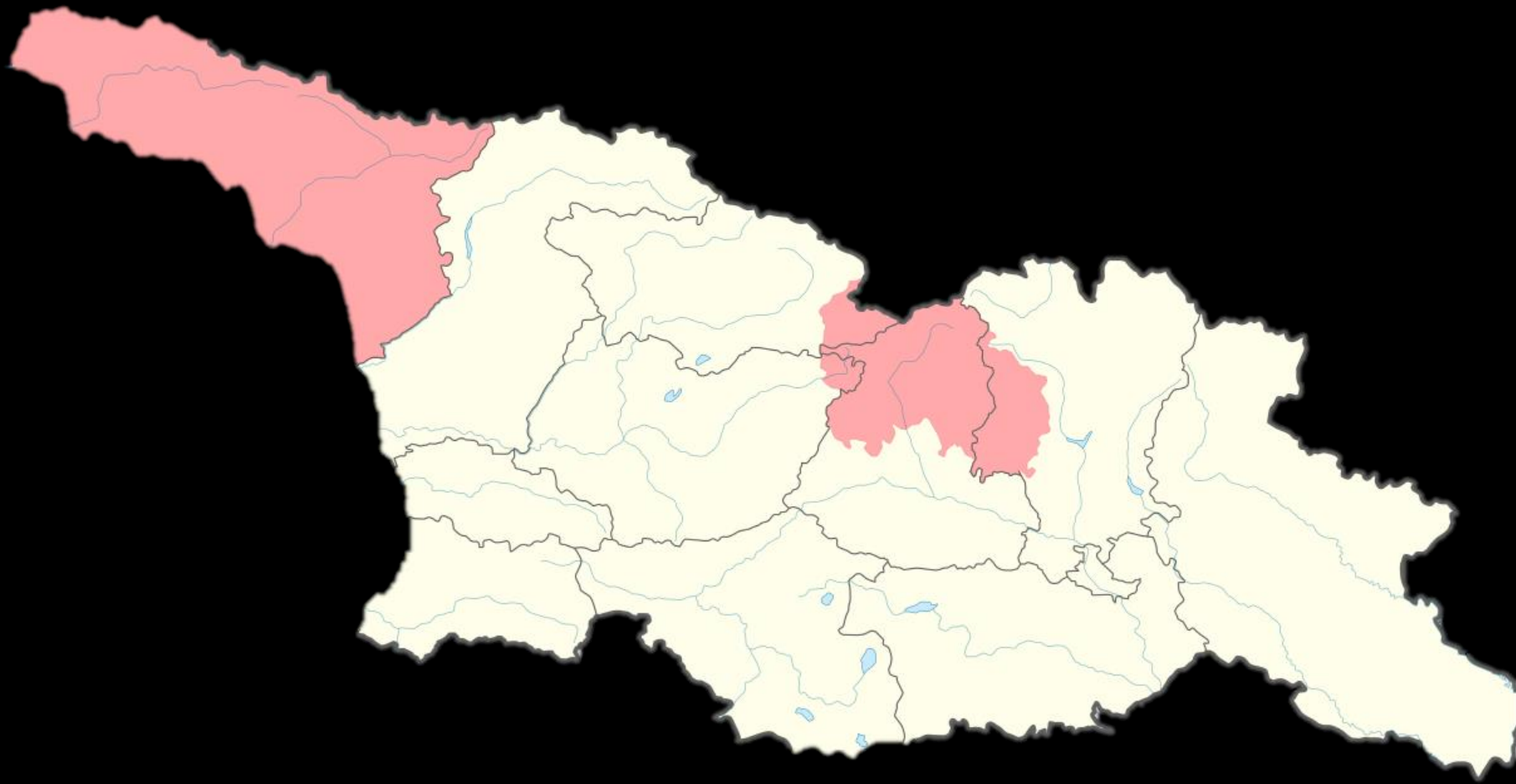
Capital: Tbilisi (1,2 mln)

Currency: Lari (GEL)

Official Language: Georgian (also Abkhazian –
in Abkhazeti)

GDP per capita: \$4,346 (nominal, 2018 est.)





> 20%

SOVIET HERITAGE



Property Registry - 2004



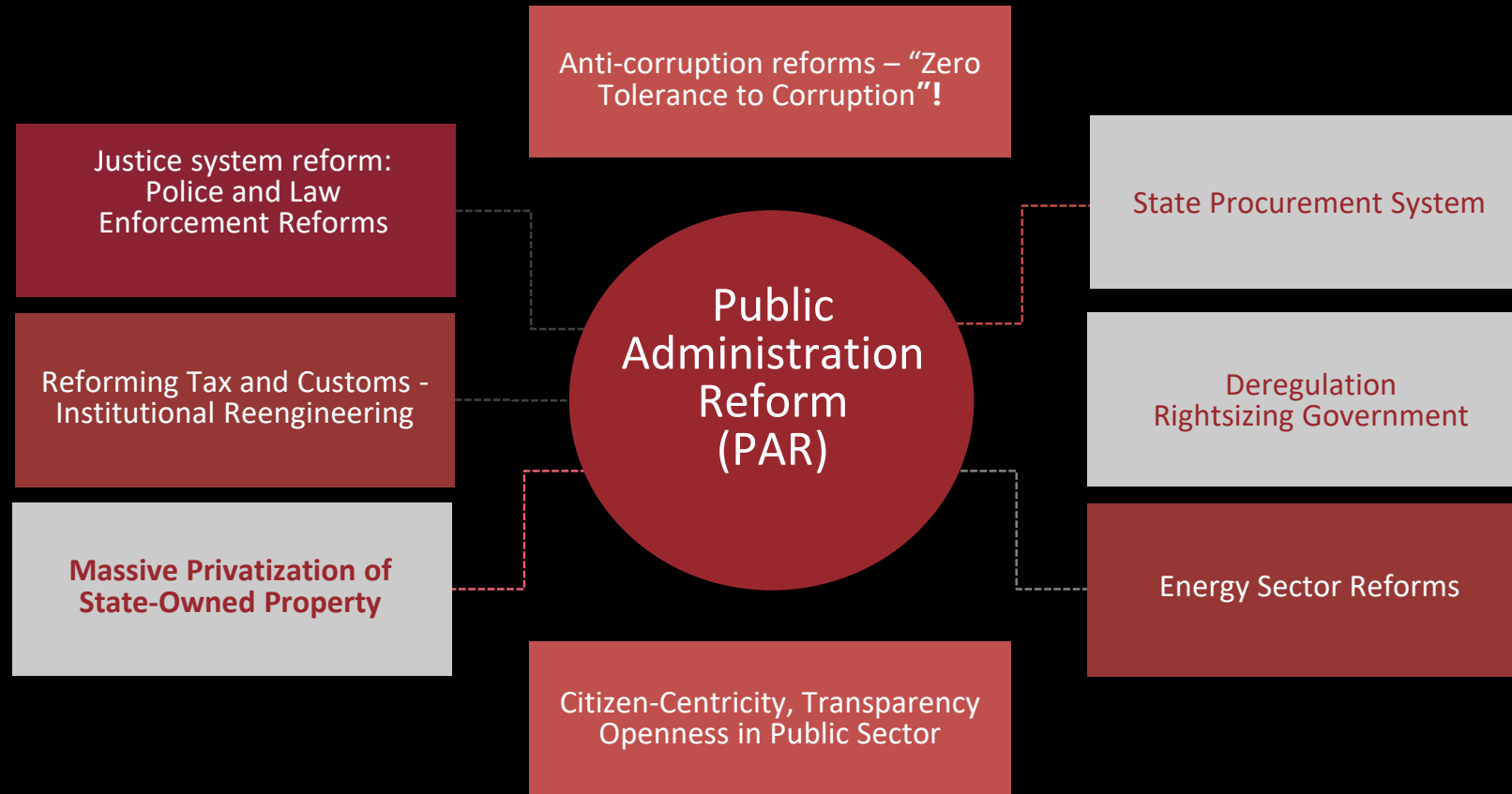
Business Registry - 2006



Strategy, Policy, Law.

E-GOVERNMENT INITIATIVES - OVERVIEW (2006 - 2019)

- Property registration, eAbstracts
- Business Registry
- Civil Registry
- eID and eSignature
- Biometrical Passport
- eFiling system in the Ministry of Finance of Georgia- 99% of taxpayers are actively using this system;
- Automation of tax and customs systems;
- eApostille
- Case management system of tax dispute resolution
- Central data storage and reporting system
- Electronic Treasury project. eTreasury
- Cash register management automation project-planned for next year;
- Electronic system for VAT refund
- Automation of the Ministry of Internal Affairs;
- Case management program for Ombudsman;
- Computerization of schools
- Schools are equipped with computers connected to internet
- Netbooks for all first graders
- Students' Information System
- Unified state registry of public registries and information systems
- National school exam online
- Automated case management system for court system;
- Centralized criminal case management is being introduced in judiciary
- eProcurement
- eAuction of state property
- eAuction of real estate of Tbilisi City Hall
- Automation project of Enforcement Bureau
- eNotary project
- Electronic Legislative Herald
- Automation project of Social Subsidies Agency
- Trade Facilitation system (TFS)
- e-Healthcare system under development
- Core Banking System of National Bank
- Electronic Chancellery systems - implemented in all ministries.
- Georgian Government Gateway
- Citizen's Portal
- Electronic monitoring system of financial declarations of political figures.
- Electronic case management in Tbilisi municipality for construction permits
- Open Data portal





MORE THAN
2 700 000
CITIZENS HAVE EID



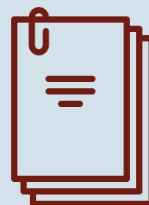
EID CARDHOLDER HAVE ACCESS TO ALL EGOV SERVICES, CAN REGISTER A BUSINESS ONLINE AS WELL SIGN DOCUMENTS WITH DIGITAL SIGNATURE;



ONLINE TRANSACTIONS INCREASED
(E.G. E-AUCTION PORTAL HAS **10,500**
VISITORS DAILY)



22,6% OF BUSINESSES ACCESSED
PUBLIC AGENCIES' PORTALS FOR EGOV
SERVICES IN 2016;



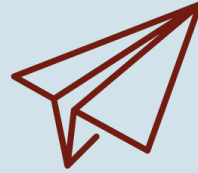
ICT LEGAL EMPOWERED REFORMS IN
POLICE SYSTEM RESULTED IN
25-30% REDUCED BUREAUCRACY;



PRIVACY AND SECURITY OF CONFIDENTIAL
INFORMATION, PERSONAL DATA IS PROTECTED
ONLINE – **221** CASES ARE INVESTIGATED;



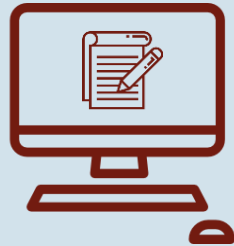
SINGLE PORTAL FOR eSERVICES WAS USED BY **>100,000** PHYSICAL USERS AND BY **>1000** LEGAL ENTITIES IN 2016



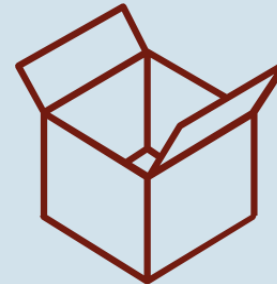
>50 MLN ANNUAL TRANSACTIONS OF **138** INTEGRATED ORGANISATIONS ARE CONDUCTED THROUGH DATA EXCHANGE INFRASTRUCTURE



eSERVICES SAVE TIME AND OTHER RESOURCES AND REDUCE ADMINISTRATIVE BURDEN FOR SOCIETY AND GOVERNMENT. E.G. TOTAL ANNUAL SAVING RELATED TO CONTAINERS MANAGEMENT THROUGH TFS WILL BE **GEL 4,530,000**



>700 REGISTRIES AND INFORMATION SYSTEMS ARE DESCRIBED THROUGH ROR LAW.



>500 OPEN DATASETS ARE PUBLISHED ON OPEN DATA PORTAL FOR PUBLIC AVAILABILITY.

Service Delivery Accessibility



Public
Service
Hall





საზოგადოებრივი ცენტრი
COMMUNITY CENTRE

საზოგადოებრივი ცენტრი COMMUNITY CENTRE





Georgian
Governmental
Gateway
(G3)

My.gov.ge

One Stop Shop

My.gov.ge

455 Services

My.gov.ge

2018 – 89490

2019 - 153712

My.gov.ge

2018 – 154396

2019 – 225088

CITIZEN AND LEGAL ENTITY PROFILES - ONE USER AND TWO POSSIBILITIES

My.gov.ge

LTD Hotfox



Eka Gordadze



LTD HOTFOX



← Main > Basic Services



Information About Business



Registration of New Business



Communication with Public Entities



Cancelation of Registrtaion



Change of the Address of Business



Reorganisation of the Business



Technical Changes



Abstract from Public Registry



Bankruptcy Registration

POWER OF ATTORNEY



← Main > Employees and their positions > Eka Gordadze

Eka Gordadze



Eka Gordadze
Legal Analyst
43 Services

Attorney | Current Attornies | Services(40) | Catalogue(2) | Information about Employee

Attorney № Date of Issue: From To Subject of the Service

Service

✖ Cancellation of Current Attornies

Logs 10

№	Number of Services	Valid	Date of Issue	Acting Person	Date of Cancellation	Acting Person
BA0037180005226	43	Yes	10.09.2018 10:59:22	Eka Gordadze	-	-

Transparency



Open
Data

[Data.gov.ge](https://data.gov.ge)



eProcurement



eAuction



A close-up photograph of a wooden gavel with a gold band around its head, resting on a wooden surface. In the background, there is a stack of books, including one with a purple cover. The lighting is warm and focused on the gavel.

eEnforcement

eArchive

*for more
transparency*



Sargis Kakabadze

Historian, Archivist, Researcher



საქართველოს
ლიბრერიის
სამინისტრო



საქართველოს
არქივის
სამსახური



State
Inspector's
Service

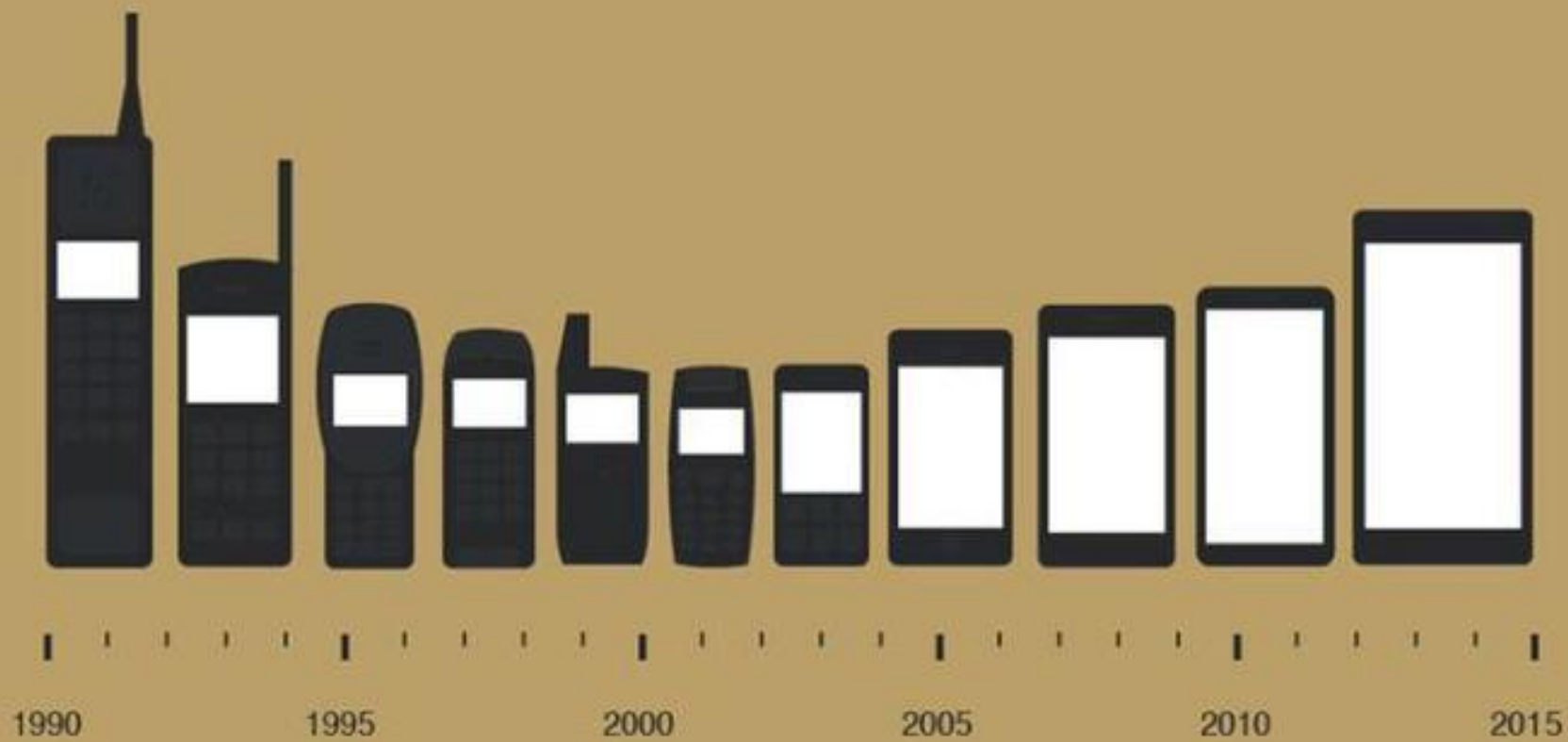


Cyber Security Strategy of Georgia

NIS Directive (Twinning)



Privacy





GDPR

Privacy by design
Transparency

Take the responsibility

VS

Create control mechanisms



Logs on Data Processing

» THE FUTURE IS BRIGHT. /



facebook.com/gugunava



twitter.com/DimitriGugunava