

Device Enrollment Guide

Mobile Device Management with Enterprise Mobility Suite

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Change Records

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Dec 24, 2014	Adrian Stoian	0.2	Minor changes
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Distribution

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Configuration Procedures

To set the Mobile Device Management Authority

This procedure describes the steps to configure the Mobile Device Management Authority to Microsoft Intune. This setting can be set to:

- **Microsoft Intune** you configure this setting via the Microsoft Intune Admin portal.
- **System Center Configuration Manager** you can configure this setting when enabling the Microsoft Intune Connector in System Center Configuration Manager.

In this procedure we will set the Mobile Device Management Authority to Microsoft Intune.

1. On the Intune Admin portal, select the Admin section, in the navigation pane select Mobile Device Management.

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2. At the **Mobile Device Management** section, click **Set Mobile Device Management Authority**.



3. On the Manage Mobile Devices dialog, select Use Microsoft Intune to manage my mobile devices, then click OK.



4. In the Mobile Device Management section, observe the list of supported platforms



Note: Windows, Windows Phone 8.1 and later versions and Android do not require additional configuration, and can be enrolled by default.

iOS and Mac OS X require the installation of an Apple Push Notification (APN) certificate.

To enroll Windows Phone 8.1 devices

This procedure describes the enrollment of a Windows Phone 8.1 device (Nokia Lumia). The steps may be different on other models, depending on the manufacturer and OS version.

Windows Phone 8.1 does not require the Company Portal .xap file to be published, as it was the case for Windows Phone 8. Instead, users should install the **Microsoft Intune Company Portal** app from the Windows Phone store.

1. On Windows Phone 8.1, navigate to Settings, Workplace.



2. At Workplace, click Add account.

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Some companies offer policies, certificates, and apps that help you connect to your business. <u>What's a workplace account?</u>

Once you add a workplace account, your company will be able to collect personal information, disable apps or features, prevent you from resetting your phone or removing your workplace account, and remotely modify or delete all your content and settings. You can talk with your company's support person to find out what your company's policy allows.



3. At Workplace, enter an e-mail address of a user able to enroll devices, then click Sign In.

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4. You will be redirected to the sign-in page. Enter the password and click Sign in.



Work or school, or personal Microsoft account

Sign in



5. On the **Account Added** page, click **Done**.



6. On the **Workplace** page, you can see that the device is enrolled. Click the name of the company.



7. You can see also the enrollment details, and you can trigger a sync manually.



Note: The device is enrolled and is receiving policies. To be able to publish applications and information to the device, it is also recommended that you install the Intune Company Portal application.

8. On the phone, navigate to **Windows Phone Store** and search for "**intune company portal**". Click the application entry in the result of the search.



9. On the **Company Portal** page, click **Install**.



10. If you have not configured previously a **Microsoft account** (Live ID) on the device, you will be required to sign-in. On the **Microsoft account required** page, click **Sign in**.

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Microsoft acco	unt required								
To use this feature, you'll need to sign in with a Microsoft account. If you don't have one, we'll help you create one. It should only take a moment.									
sign in	cancel								

11. On the Keep your life in sync page, click Sign in.



12. On the Sign in page, enter a Microsoft account and password, then click Next.



13. On the Back up page, click Not now.



14. On the **Company Portal** page, click **Install**.



15. After installation, on the **Company Portal** page, click **View**.



16. You can also find the **Company Portal** application in the list of installed applications.



17. You can sign using the e-mail address and password from Azure Active Directory.





18. Here the user can find the applications that are published by administrator.



19. You can also see the devices enrolled by the user in the **My Devices** list.



20. For each device, you can see details and compliance status.



To enroll Android devices

This procedure describes the enrollment of an Android tablet. The steps may be different on other models, depending on the manufacturer and OS version.

1. On the tablet, access the **Google Play** store and search for "**Intune**". Select the **Intune Company Portal**.



2. In the Intune Company Portal page click Install.

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	Intune Company Portal MICROSOFT CORPORATION ♦					
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TOP DEVELOPER	Absence of Baltimore root certificate is detected and the user is provided					
R →1 601 people +1'd this.	guidance on how to fix this Bug fixes 					
RATE & REVIEW ★★★★	DESCRIPTION					
DEVELOPER	The Company Portal provides access to corporate apps and resources from almo	ost				
Visit webpage	any network. Your company must already subscribe to Microsoft Intune, and your IT admin must set up your account before you can use this app.					
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3. Accept the application request for device information.

Intune Company Portal MICROSOFT CORPORATION &	
Accept 8	& download
stoian.adi PERMISSIONS	@gmail.com
Storage Modify or delete the contents of your SD card	>
System tools Change network connectivity, connect and disconnect from Wi-Fi, draw over other apps, modify system settings, prevent tablet fror sleeping, retrieve running apps, toggle sync on and off	n >
Phone calls Read phone status and identity	>
Network communication Full network access	>
Your personal information Modify your contacts, read your contacts	>
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4. After the installation, click **Open**.

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	**** 974 Open Uninstall	Image: Series of the series		
	May 18, 2016 8.42MB 100,000+ downloads	WHAT'S NEW		
	TOP DEVELOPER	Absence of Baltimore root certificate is detected and the user is provided		
	<u>₹+1</u> 601 people +1'd this.	guidance on how to fix this Bug fixes 		
	Allow automatic updating	DESCRIPTION		
	RATE & REVIEW 会会会会	The Company Portal provides access to corporate apps and resources from almost any network. Your company must already subscribe to Microsoft Intune, and your		
	DEVELOPER	IT admin must set up your account before you can use this app.		
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5. In the **Company Portal** page, click **Sign in** to enroll your device.



6. In the logon page, enter an e-mail address of a user able to enroll devices, enter the account password, then click **Sign In**.

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7. In the **Company Access Setup** page, click **Begin**.

TECHREADY SRL	
Company Access Setup We'll help you set up your device to access the Company Portal, internal apps and other company resources.	
Device Enrollment Enrollment lets your company manage your device.	Â
Device Compliance You might need to set a passcode or change your email configuration.	A

Sign O	ut				Begin
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8. In the Why enroll your device? page, click Continue.

TECHREADY SRL	
Why enroll your device?	
When enrolled, you'll be able to:	
Access the company's network	
Get company apps from the Company Portal	
 Remotely reset your phone to factory settings if it is lost or stolen 	
Automatically configure your company email account	
More information about enrolling your device	

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9. In the **We care about your privacy** page, click **Continue**.

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We care Call Cal	ee about your privacy. iii cannot see this on your device: iil and Web history mail and text messages ontacts isswords iendar imera roll ini can see this on your device: odel rial number perating system op names wire svice name anufacturer	
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10. In the What comes next? page, click Enroll.

TECHREADY SRL	8
What comes next?	
When you tap Enroll, your device will ask you to do one or more of the following:	
 Activate device administrator permissions Confirm the device privacy policy OK the certificate prompt Allow phone permission and other permission requests by Company Portal (This app never makes phone calls) 	
Tap Enroll to proceed.	
More information about enrolling your device	





11. In the **Activate device administrator** page, review the information, then click **Activate**.

12. The default policies will prompt you to configure a device PIN. Click **OK**.

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			You need to set a lock screen PII credential storage.	N or password before you can use					
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13. In the Unlock selection page, click PIN.

Unle	ock selection			
	Unloc	k selection		
		Pattern		
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14. Enter the PIN twice, and click **Continue**.

Settings											
Touch Continue when done							•••••				
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15. If prompted, accept the certificate, by clicking **OK**.

16. In the **Company Access Setup** page, verify that **Device Enrollment** and **Device Compliance** show green checks, then click **Continue**.

TECHREADY SRL	1
Company Access Setup We'll help you set up your device to access the Company Portal, internal apps and other company resources.	
Device Enrollment Enrollment lets your company manage your device.	0
Device Compliance You might need to set a passcode or change your email configuration.	0



17. In the **Company Access Setup complete** page, click Done.

TECHREADY SRL

Company Access Setup complete

Your device is now ready to access the Company Portal, internal apps and other company resources. If you have difficulty accessing company resources, contact your IT administrator for assistance.



18. In the **Company Portal** application, you can see the applications published to the device.

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APPS	MY DEVICES	CONTACT IT
Categories	All Apps	
Featured Apps	No apps available.	

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To configure Intune auto-enrollment for Windows 10 devices

This procedure describes the steps to configure Intune Auto-enrollment for Windows 10 devices that are joined to Azure Active Directory.

To enable auto-enrollment you need first to add your Azure Active Directory instance to be managed in the Azure Portal, and enable users for Azure Active Directory Premium. If you already performed this configuration, skip to step 20.

 Open Internet Explorer and navigate to <u>http://azure.microsoft.com/</u>. Click the Portal link at the top right of the page.



2. In the **Microsoft Azure** login page, enter your Microsoft ID (formerly Live ID) associated with the Microsoft Azure subscription, and then click **Sign in**.

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3. On the new **Microsoft Azure** portal, click **Browse**, then select **Active Directory**.

4. You will be redirected to the old **Microsoft Azure** portal. Azure Active Directory is still managed in the old portal. Sign-in again, if necessary.



5. On the **Microsoft Azure** page, on the left pane click **Active Directory**, to view the **Azure Active Directory** instances managed with your **Microsoft Azure** subscription.

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4	AutoNet Import	Active	Global Administrator		Shared by all AutoN	Europe, United States	Romania		
BATCH SERVICES	BRD-SG	Active	Global Administrator		Shared by all BRD-S	Europe, United States	Romania		
SQL DATABASES	TECHREADY SRL	🗸 Active	Global Administrator		Shared by all TECH	Europe, United States	Romania		
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STORAGE	TECHREADY SRL	🗸 Active	Global Administrator		Shared by all TECH	Europe, United States	Romania		
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6. On the **Microsoft Azure** page, click **New**, **Directory**, **Custom Create**.

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7. On the Add directory dialog, under Directory select Use existing directory, select I am ready to be signed out now, and then click the check button.



8. On the Microsoft Azure login page, select Use another account.



9. Sign in with the administrator account for your **Office 365/EMS** subscription.



10. On the Use the 'TECHREADY SRL' directory with Microsoft Azure page, click Continue.



11. On the Use the 'TECHREADY SRL' directory with Microsoft Azure page, click Sign out now.



12. On the Microsoft Azure login page, select your Microsoft ID (formerly Live ID).



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	Microsoft Azure Sign in to Azure	Sign in Microsoft account What's this? actoian@techready.ro 	
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13. Sign in with the **Microsoft ID** used by your **Microsoft Azure** subscription.

14. On the **Microsoft Azure** page, on the left pane click **Active Directory**, to view the new **Azure Active Directory** instance added in the list. Click the new instance to access its properties.

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15. On the **Get Started** page, under step **3** - **Get Azure AD Premium**, you can see that **Azure Active Directory Premium** was already enabled when you created the EMS trial.



16. To enable users for **Azure Active Directory Premium**, click the **Licenses** tab, then click on **Enterprise Mobility Suite**.

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17. On the Enterprise Mobility Suite page, click Assign users.

18. Next to **Show**, select **All Users**, then click the check sign. Select a user from the list, then click **Assign**.

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	enterprise	e mobility suit	e					
	USERS AND G	ROUPS						
Enterprise Mobili	Show All Users	~					$\langle \rangle$	
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19. The selected users will show a status of **Enabled**.

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20. Click left arrow, to go back to your Azure Active Directory instance and select the **Applications** tab. In the list, click **Microsoft Intune**.

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Default Directory	techready srl	GROUPS APPLICATIONS DON	IAINS DIRECTORY INTEGRATION C	CONFIGURE REPORTS LICENSES	$\langle \mathbf{v} \rangle$
ProCredit Bank Gothaer Asigurari AutoNet Import BRD-SG TECHREADY SRL	NAME	PUBLISHER	Туре	APP URL	<u>م</u>
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21. On the **Microsoft Intune** page, click **Configure**.



22. On the **Configure** page, scroll down the page.

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23. At Manage devices for these users, Apply to, select ALL, then click Save.

24. Click left arrow, to go back to your Azure Active Directory instance, then click the **Configure** tab.

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PatriaTest	Office 365 Management APIs	Microsoft Corporation	Web application		
		☴ (=)			

25. On the **Configure** page, scroll down the page.

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	4		user password reset policy						
	\$		USERS ENABLED FOR PASSWORD RESET	YES NO				0	
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26. At the **Devices** section, verify that the option **Users may join devices to Azure AD** is set to **ALL**.

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$\langle \cdots \rangle$		USERS WAT JOIN DEVICES TO AZORE AD	ALL SELECTED NONE		
	Default Directory				
	ProCredit Bank				
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	AutoNet Import				
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⊕ _⊃		AZURE AD			
	TECHNERDT SNE				
		REQUIRE MULTI-FACTOR AUTH TO JOIN	YES NO	0	
		DEVICES			
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Next we have to join a Windows 10 device to Azure AD. It will also be automatically enrolled in Microsoft Intune.

27. Log in on the device with a local Administrator account. In the Start menu, click Settings.

8	astoian		Life at a glance	
Most ı	used			
Ý	Get Started			
S	Get Skype		Calendar	Mail
<u>Q</u>	Maps			
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28. In the Settings window, click Accounts.



← Settings	– 🗆 X
	Find a setting ρ
Your account	Connect to work or school
Sign-in options	Gain access to shared work or school resources (things like apps,
Work access	the network, and email) by connecting below. When you connect, your work or school might enforce certain policies on your device.
Other users	Use this option if your support person told you to enroll into management.
Sync your settings	+ Connect
	Related settings
	Join or leave a domain
	Join or leave Azure AD
	Add or remove a package for work or school

29. In the Accounts window, click Work access, then click Join or leave Azure AD.

30. In the **System** window, click **Join Azure AD**.

← Settings		- 🗆 X
🐯 SYSTEM		Find a setting ρ
Display	PC	
Notifications & actions	PC name	TRDYWIN10
Apps & features	Rename PC	
Multitasking	Organization	WORKGROUP
Tablet mode	Join a domain	
Power & sleep	Join Azure AD	1
Storage	Edition	Windows 10 Enterprise
Offline maps	Product ID	00329-00000-00003-AA066
Default apps	Processor	Intel(R) Xeon(R) CPU E5-2660 0 @ 2.20GHz 2.19 GHz
	Installed RAM	1.75 GB
About	System type	64-bit operating system, x64-based processor
	Pen and touch	No pen or touch input is available for this display
	Change product	key or upgrade your edition of Windows

31. In the What happens next window, click Next.

	×
What happens next	
If your organization uses Office 365 or other business services from Microsoft, we'll enroll this device with your organization. Your organization might collect information about you. It might also install or remove apps, change settings or disable features, delete content, or reset your device.	
Next Cancel	

32. In the **Let's get you signed in** window, enter an **Azure Active Directory** account and password, then click **Sign in**.

Let's get you signed in Vork or school account astoian@techreadypoc.onmicrosoft.com Image: statement forgot my password Vhich account should I use? isign in with the username and password you use with Office 365 (or other business ervices from Microsoft).	
Let's get you signed in Vork or school account astoian@techreadypoc.onmicrosoft.com Image: statement forgot my password Vhich account should I use? Tign in with the username and password you use with Office 365 (or other business ervices from Microsoft).	
Let's get you signed in Work or school account astoian@techreadypoc.onmicrosoft.com Image: statement Image: statement	
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ign in with the username and password you use with Office 365 (or other business ervices from Microsoft). 'rivacy statement	
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'rivacy statement	
Sign in Cancel	

33. In the Make sure this is your organization window, verify the details, then click Join.

Make sure this is your organization

Make sure this is your organization

If you continue, system policies might be turned on or other changes might be made to your PC. Is this the right organization?

Connecting to: techreadypoc.onmicrosoft.com User name: astoian@techreadypoc.onmicrosoft.com User type: Administrator

34. In the **All finished** window, click **Finish**.

	×
All finished!	
Your device is now joined to your organization in Azure AD.	
Finish	

Join

Cancel

35.	In the Sv	stem window.	vou can see	that the dev	ice is ioined to	o the Azure Al	D organization.
			, ou cun see	that the act	iee is joiniea e		- or garme a crorn

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र्ह्रे System		Find a setting $ ho$			
Display	PC	^			
Notifications & actions	PC name	TRDYWIN10			
Apps & features	Rename PC				
Multitasking	Organization	TECHREADY SRL			
Tablet mode	Disconnect fro	om organization			
Power & sleep	Edition	Windows 10 Enterprise			
Storage	Product ID	00329-00000-00003-AA066			
Offline mans	Processor	2.19 GHz			
Omine maps	Installed RAM	1.75 GB			
Default apps	System type	64-bit operating system, x64-based processor			
About	Pen and touch	No pen or touch input is available for this display			
	Change product	key or upgrade your edition of Windows			
	Read the Privacy Statement for Windows and Microsoft services				

36. In the **Accounts** window, you can see the account used to join **Azure AD**.

← Settings	– 🗆 X					
	Find a setting ρ					
Your account	Connect to work or school					
Sign-in options	Gain access to shared work or school resources (things like apps,					
Work access	the network, and email) by connecting below. When you connect, your work or school might enforce certain policies on your device.					
Other users	Use this option if your support person told you to enroll into management.					
Sync your settings	TECHREADY SRL astoian@techreadypoc.onmicrosoft.com					
	Related settings					
	Join or leave a domain					
	Join or leave Azure AD					
	Add or remove a package for work or school					
	Join or leave Azure AD Add or remove a package for work or school					