

Device

Protection

& Support



Coverage options for loss,
theft, damage & malfunction



**Water damage.
Cracked screens.
Damaged speakers.
Accidents happen.
That's life in the
21st century.**

**But accidents don't
have to turn your world
upside down if you
have a plan in place.**

Phone Protection & Support

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Enrollment, Claims & Repair

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Terms and conditions

To view complete terms and conditions and limitations of coverage before you enroll:

1. Ask your sales representative
2. For Phone Protection & Support, visit sprint.com/protection
For Tablet Protection & Support, visit phoneclaim.com/sprint/tablet/terms
3. Call 1-800-584-3666
4. Write to Asurion at P.O. Box 061078, Chicago, IL 60606-1078

We will also provide you complete Terms and Conditions after enrollment.

Protection

Matters

You already protect a lot of important things in your life — car, home, health. Because mobile devices play a key role in your life, they are worth protecting, too.

Device protection can cover your device — from loss or theft to damage or malfunctions*.

Enjoy the Benefits

- Comprehensive coverage
- Easy repairs
- Fast replacements
- Select packages offer convenient support
- Protect trade-in value
- No worries, no uncertainties

*Mechanical and electrical breakdowns (malfunctions) due to defects in material workmanship or normal wear and tear.

Phone Protection & Support



Total Equipment Protection Plus (TEP Plus)

Total Tech Expert (TTE)

Total Equipment Protection (TEP)

Equipment Service & Repair Program (ESRP)

Summary of key terms & conditions

Summary of coverage	TEP Plus ¹ (Includes full protection suite) (Tiers 3, 4, & 5 only)	TEP ¹ (Tiers 1 & 2 only)	ESRP
Monthly charge ²	\$13	\$9	\$6.25
Covered incidents	Loss, theft, liquid or physical damage, and mechanical and electrical breakdown (malfunction) due to defects in material workmanship or normal wear and tear (including cracked screens).		Mechanical and electrical breakdown (malfunction) due to defects in material workmanship or normal wear and tear (including cracked screens).
Tech Expert ³	•		
Content backup ⁴	25 GB photos and videos	5 GB photos and videos	5 GB photos and videos
Insurance claim limits	Three ERP ⁵ claims within any consecutive 12-month period with a maximum replacement value of \$1,500 per claim. Claim limits apply to claims for loss, theft, and physical or liquid damage.		N/A
Replacement equipment	Replacement equipment may be a new or refurbished device and/or a comparable model.		
Cancellation policy	You may cancel your optional coverage at any time and receive a prorated refund/credit.		
Arbitration	Program coverage contains binding arbitration (express state exemptions may apply, please see your program terms and conditions).		

Deductibles & Service Fees

(Non-refundable per approved claim)

	Tier 1	Tiers 2+3	Tier 4	Tier 5
Insurance replacement deductible ⁶	\$50	\$100	\$200	\$250
Insurance repair deductible ⁶	\$25	\$50	\$100	\$125
ESRP cracked screen replacement service fee	\$50	\$100	\$200	\$250
ESRP cracked screen repair service fee	\$25	\$50	\$100	\$125
ESRP service fee (other than cracked screens)	The first two repairs/replacements in any consecutive 12-month period are covered at no cost to ESRP subscribers. There is a \$25 service fee for three or more repairs/replacements in any consecutive 12-month period. Service fee applies to repairs/replacements for mechanical and electrical breakdown (malfunction) due to defects in material workmanship or normal wear and tear other than cracked screens.			

Important Information: For approved claims, a repair or replacement device will be provided at our discretion. For repairs, you will be required to visit or mail your device to an authorized repair center. Additional information on repairs will be available at phoneclaim.com/sprint, which includes a list of eligible devices, types of repairable damage, and available select repair locations. If you have an eligible device that is not repairable, a device that is ineligible for repair, there is not an authorized repair location available, or we decide that a replacement is necessary, you will receive a replacement device and be charged the replacement deductible. If you have a water resistant device, it may not be water resistant after repair.

Device Schedule

Device Tier	Tier 1	Tier 2	
Devices	Kyocera Hydro Vibe Kyocera Verve LG G Stylo LG G3 Vigor™ Netgear® Fuse Mobile Hotspot Nokia Lumia 635 Samsung Grand Prime Sharp Aquos Crystal	Kyocera Torque XT Kyocera Duraforce Pro KY6830 Sonim® XP Strike	
Device Tier	Tier 3	Tier 4	Tier 5
Devices	Apple iPhone 4 8GB Apple iPhone 4S 8GB Apple iPhone 5 16GB, 32GB Apple iPhone 5C 8GB, 16GB, 32GB Apple iPhone 5S 16GB, 32GB BlackBerry® Q10 Google Nexus 5 HTC EVO 4G LTE X325C HTC One HTC One® E8 HTC One M7 HTC One A9 HTC One Max LG G Flex II LG Optimus G LG G2 LG G3 LG G5 Moto Photon Q Moto X Samsung Galaxy Nexus Samsung Galaxy S3 Samsung Galaxy S4	Apple iPhone 6 16GB, 64GB, 128GB Apple iPhone 6 Plus 16GB, 64GB Apple iPhone 6s 16GB, 32GB, 64GB, 128GB Apple iPhone 6s Plus 16GB, 32GB, 64GB HTC Bolt HTC PYB2 LG V20 LS997 Samsung Galaxy Note® Edge Samsung Galaxy Note® 5 32GB, 64GB Samsung Galaxy S6 Samsung Galaxy S® 6 32GB, 64GB, 128 Samsung Galaxy S6 Samsung Galaxy S® 6 32GB, 64GB, 128 Samsung Galaxy S6 Edge 32GB, 64GB Samsung Galaxy S6 Edge+ 32GB Samsung Galaxy S7 32GB Samsung Galaxy S7 Edge 32GB	Apple iPhone 6 Plus 128GB Apple iPhone 6s Plus 128GB Apple iPhone 7 256GB Apple iPhone 7 Plus 128GB, 256GB

For information about your phone model, if you do not see it in the above list, and for a complete and current list of devices with associated deductible amounts, please visit phoneclaim.com/sprint or call **800-584-3666**. NOTE: This list is changed from time to time. Please check this list any time your equipment changes.

Important Information:

¹ The monthly charge for TEP Plus and TEP includes the cost of insurance provided in the program. New York residents may purchase insurance separately for \$2.00 or \$6.25 depending on your device.

² For customers who elect insurance coverage, the monthly insurance premium may include fees payable to Sprint and/or Asurion. Monthly charge per device and deductible depend on device type. See schedule on phoneclaim.com/sprint for a complete list of devices with applicable pricing and deductible tiers.

³ Tech Expert can be extended to all Wi-Fi-connected devices on an account with TEP Plus by enrolling in TTE coverage. See page 9 for details.

⁴ There may be limitations on the size of each video that can be backed up and secured.

⁵ Equipment Replacement Program

⁶ The insurance replacement deductibles listed above apply to approved claims for loss, theft, and physical or liquid damage. The repair deductibles listed above apply to approved claims for eligible devices and certain types of damage.

All applicable taxes and surcharges extra. Offers may be modified or discounted at any time.

Total Equipment ProtectionPlus



Comprehensive coverage for \$13/month

Total Protection



Comprehensive Protection

Enjoy coverage against loss, theft, damage (including liquid damage) and malfunction, saving you hundreds of dollars on a new replacement device.



Convenient Repairs

Eligible repairs will be either in-store or mail-in, depending on the type of malfunction, damage and device. In most cases, mail-in repairs are ready within 5 business days and in-store repairs are completed the same day.



Next-Day Insurance Replacement

If your phone is lost, stolen, or damaged and not eligible for repair, receive a replacement device the next day in most cases.



Photo & Video Backup

Automatically back up your photos and videos with the easy-to-use **Sprint® Gallery app**. Operates at lightning fast speeds with 25 GB of secure cloud storage. Download the app from your app store or go to sprint.com/protection.

TEP Plus is a combination of TEP and Tech Expert. TEP is a combination of ERP underwritten by Continental Casualty Company, a CNA company (CNA), and administered by Asurion Protection Services, LLC, a licensed agent of CNA (In Iowa, Lic. #1001002300. In California, Asurion Protection Services Insurance Agency, LLC, CA Lic. #OD63161. In Puerto Rico, Asurion Protection Services of Puerto Rico, Inc.) and ESRP, which is provided by Asurion Warranty Protection Services, LLC or one of its affiliates. Terms and conditions are subject to change. Coverage terms may vary by state and eligibility may vary by device. All applicable taxes and surcharges extra. Visit sprint.com/protection for complete terms, conditions, and limitations of coverage.

Sprint® Gallery is powered by Asurion. There may be extra limitations on the size of each video that can be backed up and secured.

TEP Plus is only available for Device Tiers 3, 4, & 5. See page 5 for a complete list of devices and their tiers.

Plus: Expert Support



Tech Expert app

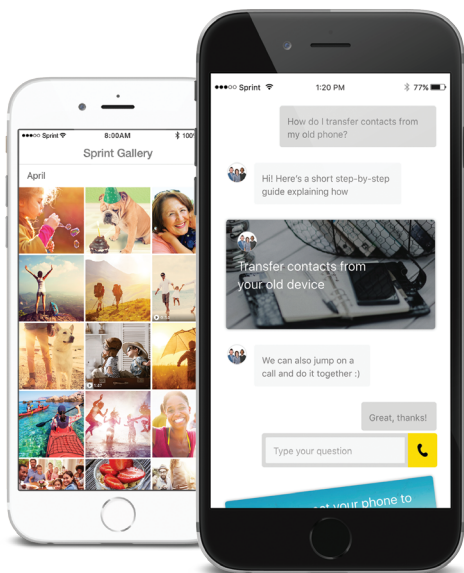
Download the app for solutions at your fingertips.

Reach a U.S.-based Tech Expert with a single click for unlimited support and help:

- Setting up your device and any connections to it
- Setting up your email, preferences, etc.
- Transferring music and other content
- Troubleshooting third-party apps
- And so much more...

The Tech Expert app also delivers proactive alerts to update you on your phone performance, help with storage space, battery life, and more.

Download the app from your app store or go to sprint.com/protection.



Total Equipment Protection Plus

Summary of key terms & conditions

Monthly Charge	\$13
Covered incidents	Loss, theft, liquid or physical damage, and mechanical and electrical breakdown (malfunction) due to defects in material workmanship or normal wear and tear (including cracked screens).
Tech Expert	Included
Content backup	25 GB photos and videos
Insurance claim limits	Three Equipment Repair Plan (ERP) claims within any consecutive 12-month period with a maximum replacement value of \$1,500 per claim. Claim limits apply to claims for loss, theft, and physical or liquid damage.
Replacement equipment	Replacement equipment may be a new or refurbished device and/or a comparable model.
Cancellation policy	You may cancel your optional coverage at any time and receive a prorated refund/credit.
Arbitration	Program coverage contains binding arbitration (express state exemptions may apply, please see your program terms and conditions).

Total Equipment Protection Plus

Deductibles & Service Fees (non-refundable per approved claim)

Device Tier	Tier 3	Tier 4	Tier 5
Insurance replacement deductible	\$100	\$200	\$250
Insurance repair deductible	\$50	\$100	\$125
ESRP cracked screen replacement service fee	\$100	\$200	\$250
ESRP cracked screen repair service fee	\$50	\$100	\$125
ESRP service fee (other than cracked screens)	The first two repairs/replacements in any consecutive 12-month period are covered at no cost to Equipment Service & Replacement Plan (ESRP) subscribers. There is a \$25 service fee for three or more repairs/replacements in any consecutive 12-month period. Service fee applies to repairs/replacements for mechanical and electrical breakdown (malfunction) due to defects in material workmanship or normal wear and tear other than cracked screens.		

Please see pages 4 & 5 for Important Information.



Support more devices for only \$12/month

Total Tech Expert is only available to Total Equipment Protection Plus customers.

Extend support to all connected devices in your home



All your connected devices

Enjoy support for all your Wi-Fi and Bluetooth connected devices — smart TVs, cars, computers, printers, gaming systems, and more.



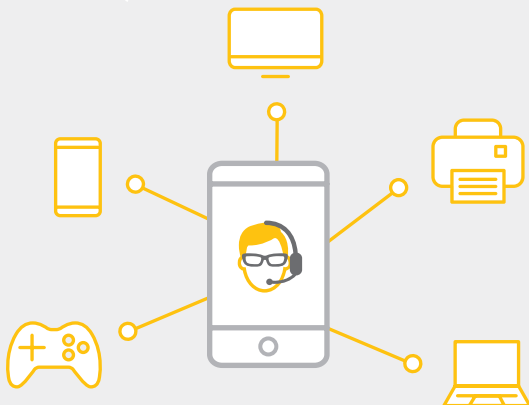
A single source for support

Receive personalized, U.S.-based education and support for everyone's connected devices on your account.



Hassle-free backup

Includes 100 GB of backup for each Sprint phone on your account to secure your photos and videos.



Total Equipment Protection



\$9/month per device

TEP is only available for Device Tiers 1 & 2. See page 5 for a complete list of devices and their tiers.



Comprehensive Protection

Enjoy coverage against loss, theft, damage (including liquid damage) and malfunction, saving you hundreds of dollars on a new replacement device.



Convenient Repairs

Eligible repairs will be either in-store or mail-in, depending on the type of malfunction, damage and device. In most cases, mail-in repairs are ready within 5 business days and in-store repairs are completed the same day.



Next-Day Insurance Replacement

If your phone is lost, stolen, or damaged and not eligible for repair, receive a replacement device the next day in most cases.



Photo & Video Backup

Automatically back up your photos and videos with the easy-to-use **Sprint® Gallery app**. Operates at lightning fast speeds with 5 GB of secure cloud storage. Download the app from your app store or go to sprint.com/protection.

TEP is a combination of ERP underwritten by Continental Casualty Company, a CNA company (CNA), and administered by Asurion Protection Services, LLC, a licensed agent of CNA (In California, Asurion Protection Services Insurance Agency, LLC, CA Lic. #OD63161. In Iowa, Lic. #1001002300. In Puerto Rico, Asurion Protection Services of Puerto Rico, Inc.), and ESRP administered by Asurion Warranty Protection Services, LLC or one of its affiliates. Terms and conditions are subject to change. Coverage terms may vary by state and eligibility may vary by device. All applicable taxes and surcharges extra. Visit sprint.com/protection for complete terms, conditions, and limitations of coverage.

Total Equipment Protection

Summary of key terms & conditions

Monthly Charge	\$9
Covered incidents	Loss, theft, liquid or physical damage, and mechanical and electrical breakdown (malfunction) due to defects in material workmanship or normal wear and tear (including cracked screens).
Tech Expert	No
Content backup	5 GB photos and videos
Insurance claim limits	Three Equipment Repair Plan (ERP) claims within any consecutive 12-month period with a maximum replacement value of \$1,500 per claim. Claim limits apply to claims for loss, theft, and physical or liquid damage.
Replacement equipment	Replacement equipment may be a new or refurbished device and/or a comparable model.
Cancellation policy	You may cancel your optional coverage at any time and receive a prorated refund/credit.
Arbitration	Program coverage contains binding arbitration (express state exemptions may apply, please see your program terms and conditions).

Total Equipment Protection

Deductibles & Service Fees (non-refundable per approved claim)

Device Tier	Tier 1	Tier 2
Insurance replacement deductible	\$50	\$100
Insurance repair deductible	\$25	\$50
ESRP cracked screen replacement service fee	\$50	\$100
ESRP cracked screen repair service fee	\$25	\$50
ESRP service fee (other than cracked screens)	The first two repairs/replacements in any consecutive 12-month period are covered at no cost to Equipment Service & Replacement Plan (ESRP) subscribers. There is a \$25 service fee for three or more repairs/replacements in any consecutive 12-month period. Service fee applies to repairs/replacements for mechanical and electrical breakdown (malfunction) due to defects in material workmanship or normal wear and tear other than cracked screens.	

Please see pages 4 & 5 for Important Information.

Equipment Service & Repair Program



The Equipment Service and Repair Program* is a service contract program for your wireless device.

Equipment Service and Repair Program

For complete terms and conditions, visit sprint.com/protection

Monthly charge	\$6.25 per device (when purchased as a stand-alone product).			
Covered incidents	Mechanical and electrical breakdown (malfunction) due to defects in material workmanship or normal wear and tear (including cracked screens).			
ESRP service fee (other than cracked screen)	First two repairs/replacements in any consecutive 12-month period are covered at no cost to ESRP subscribers. There is a \$25 service fee for three or more repairs/replacements in any consecutive 12-month period. Service fees apply to all repairs/replacements other than cracked screens.			
Replacement equipment	Replacement equipment may be a new or refurbished device and/or a comparable model.			
Cancellation policy	You may cancel your optional coverage at any time and receive a prorated refund/credit.			
Arbitration	Program coverage contains binding arbitration (express state exemptions may apply, please see your program terms and conditions).			
Device Tier	Tier 1	Tiers 2 + 3	Tier 4	Tier 5
ESRP cracked screen replacement service fee	\$50	\$100	\$200	\$250
	Non-refundable per approved replacement			
ESRP cracked screen repair service fee	\$25	\$50	\$100	\$125
	Non-refundable per approved repair			

Important Information:

*ESRP is optional coverage provided by Asurion Warranty Protection Services, LLC or one of its affiliates. Terms and conditions are subject to change. Coverage terms may vary by state and eligibility may vary by device. All applicable taxes and surcharges extra. Visit sprint.com/protection for complete terms, conditions and limitations of coverage.

Some issues will be resolved by exchanging the device. Device replacements typically arrive within 5 business days.

For approved claims, a repair or replacement device will be provided at our discretion. For repairs, you will be required to visit or mail your device to an authorized repair center. Additional information on repairs will be available at phoneclaim.com/sprint, which includes a list of eligible devices, types of repairable damage, and available select repair locations. If you have an eligible device that is not repairable, a device that is ineligible for repair, there is not an authorized repair location available, or we decide that a replacement is necessary, you will receive a replacement device and be charged the replacement deductible. If you have a water resistant device, it may not be water resistant after repair.

The deductibles depend on device type. See schedule on phoneclaim.com/sprint for a complete list of devices with applicable pricing and deductible tiers.

All applicable taxes and surcharges extra. Offers may be modified or discounted at any time.

Tablet Protection & Support



Advanced Protection Pack (APP)

Advanced Device Insurance (ADI)

Advanced Device Service & Support (ADSS)

ADVANCED Protection Pack



Combines **Advanced Device Insurance (ADI)**, **Advanced Device Service & Support (ADSS)** and **Tech Expert support**. It covers tablets in the event of mechanical or electrical breakdown (malfunction) due to defects in material workmanship or normal wear and tear, damage, loss, and theft. You also receive one-click access to a Tech Expert for easy troubleshooting when you download the app.



Tech Expert App

Available with Advanced Protection Pack

Easy, one-click access to reach a Tech Expert within seconds for answers to all of your device questions. Enjoy U.S.-based support for your tablet and anything connected to it. Includes proactive messages with helpful tips and device alerts.

Download the app from your app store or at sprint.com/protection.

Program eligibility varies by device. For full terms & conditions, visit sprint.com/protection.

ADVANCED Device Insurance



Covers loss, theft, and physical or liquid damage.

ADVANCED Device Service & Support



Covers mechanical and electrical breakdown (malfunction) due to defects in material workmanship or normal wear and tear.

Summary of coverage	APP*	ADSS	ADI
Monthly Subscriber Fee	\$13	\$4	\$3.25
Mechanical or electrical breakdown (malfunction) due to defects or normal wear & tear	•	•	
Loss, Theft, Liquid, or Physical Damage	•		•
Tech Expert	•		
Deductible (non-refundable per approved claim)	Tier 1: \$100 Tier 2: \$200 Per approved claim for loss, theft or damage	\$0	Tier 1: \$100 Tier 2: \$200 Per approved claim
Claim limits	Three insurance claims within any consecutive 12-month period for loss, theft, or damage with a maximum replacement value of \$1,500. There is no claim limit for mechanical or electrical breakdown claims.	Unlimited number of claims.	Three insurance claims within any consecutive 12-month period for loss, theft, or damage with a maximum replacement value of \$1,500 per claim.
Replacement equipment	Replacement equipment may be a new or refurbished device and/or a comparable model.		
Cancellation policy	You may cancel your optional coverage at any time and receive a prorated refund/credit.		
Arbitration	Program coverage contains binding arbitration (express state exemptions may apply, please see your program terms and conditions).		
Device Tier	Tier 1	Tier 2	
Devices	ANS Quanta 10" Tablet (LTE Only) ANS Quanta 8" (LTE Only) Samsung Galaxy Tab E Samsung Galaxy Tab A	iPad Air 16GB, 32GB iPad Air 2 16GB, 32GB, 64GB iPad Air 3 16GB, 64GB, 128GB iPad Mini 4 16GB, 32GB, 64GB iPad Pro 128GB, 256GB iPad Pro 9.7 32GB, 128GB, 256GB	

If you do not see your tablet in the above list, and for a complete and current list of devices with associated service fees, please visit phoneclaim.com/sprint or call **800-584-3666**. NOTE: This list is changed from time to time. Please check this list any time your equipment changes.

*The Advanced Protection Pack (APP) is a combination of ADI, ADSS, and the Tech Expert. ADI is underwritten by Continental Casualty Company, a CNA company (CNA), and administered by Asurion Protection Services, LLC, a licensed agent of CNA (In Iowa, Lic. #1001002300. In California, Asurion Protection Services Insurance Agency, LLC, CA Lic. #OD63161. In Puerto Rico, Asurion Protection Services of Puerto Rico, Inc.). ADSS is provided by Asurion Warranty Protection Services, LLC or one of its affiliates. Terms and conditions are subject to change. Coverage terms may vary by state and eligibility may vary by device. All applicable taxes and surcharges extra.

**Water damage?
Cracked screens?
Damaged speakers?**

**Add a plan.
Problem solved.**

**Learn how to enroll
in a plan, file a claim,
arrange for repairs,
and more.**



Enrollment, Claims, & Repair



How to Enroll Tablets & Phones

How to Make a Claim for Tablets & Phones

Phone Repair

Additional Information

How to enroll your phone & tablet

Signing up for device protection is easy:

- Visit a Sprint store to ask a sales rep
- Call **800-584-3666**

Be sure to enroll within **30 days of device activation** or any time you upgrade your device.

After 30 days, devices are no longer eligible to enroll.

How to make a claim for your phone & tablet

Two ways to make a claim:

- Visit sprint.com/protection
- Call **800-584-3666**

Note: File your claim within 60 days of your loss.

Lost/stolen devices

If your device is lost or stolen, contact Sprint immediately at 888-211-4727 to suspend your service.

Here's what you'll need:

- Wireless number
- Device make/model
- Credit/debit card information for deductible/service fee (if applicable)
- Sprint PIN
- Shipping address

Deductible/service fee

Once your claim is approved, a non-refundable deductible or service fee (when applicable) will be collected from you. See page 4 for phone deductibles or service fees and page 15 for tablets.

Damaged/malfunctioning devices

If the claim involves replacing a damaged or malfunctioning device, you will be provided with detailed instructions on how to return the device.

Phone repair

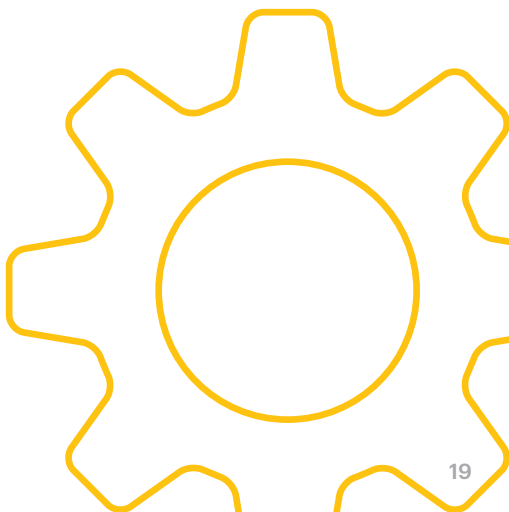
Repair options for phones are available at Sprint Repair locations or via mail-in to a Sprint-authorized repair depot. To find an authorized Sprint Repair Center near you, visit [sprint.com/storelocator](https://www.sprint.com/storelocator).

Please note in-store repair options are only available for select phones and certain types of damage or malfunction.

In most cases, mail-in repairs are ready within 5 business days and in-store repairs are completed the same day.

No device protection?

For customers without a protection plan, your phone may also be eligible for repairs. Without a device protection plan, you will be responsible for paying the full market rate for the repair.





Additional information

For all plans

Duplication of coverage

The Equipment Replacement Program and Advanced Device Insurance may provide a duplication of coverage already provided by a consumer's insurance (auto, renter, homeowner, personal liability) or other source of coverage.

Associate qualifications

Unless otherwise licensed, Sprint sales reps are not qualified or authorized to evaluate the adequacy of your existing insurance coverages.

Optional

Insurance is optional coverage that you are not required to purchase in order to purchase services or equipment. Program enrollment or claim authorization shall be at the sole discretion of CNA or Asurion in accordance with the terms and conditions and applicable law.

Email

If you provide your email or other electronic address to Sprint, Asurion or its partners involved in administering this program, Asurion may communicate program information and legal notices with you through electronic means to the last address Asurion has on file.

Device coverage

For coverage to apply to a particular device, you must own or lease the device and have used (logged voice or data use) that device on your enrolled wireless line after initial enrollment. Coverage applies to only one device at any given time and the covered device will be your most recently used device on your wireless line at the time of the loss. See terms and conditions for the full definition.

Covered equipment

Includes wireless device and if part of the covered loss, one standard battery, one standard charger, and one Subscriber Identification Module (SIM) card. **Devices NOT eligible for coverage:** Boost or Virgin devices, 4G only devices, GSM only devices, MVNO models, Special/Limited Edition devices. Netbooks, notebooks, desktop modems, intrinsically safe device: r765IS by Motorola, Samsung Gear S II.

Non-return fee

If your device is damaged or if your lost device is later found, you can avoid non-return fees of up to \$900 by simply returning the device as directed by us in the return envelope that we provide to you.

Binding arbitration

The service contracts and Coverage Certificates each contain a binding Arbitration Agreement. The Arbitration Agreements affect your rights and you should read your terms and conditions carefully and completely. **The Arbitration Agreements require you to: 1) RESOLVE ANY DISPUTES THROUGH BINDING AND INDIVIDUAL ARBITRATIONS OR SMALL CLAIMS COURT ACTIONS INSTEAD OF THROUGH THE COURTS OF GENERAL JURISDICTION; AND 2) WAIVE YOUR RIGHTS TO A JURY TRIAL AND TO PARTICIPATE IN CLASS ACTIONS OR CLASS ARBITRATIONS. (EXPRESS STATE EXEMPTIONS MAY APPLY, PLEASE SEE YOUR PROGRAM TERMS AND CONDITIONS.)** The Arbitration Agreements do not prevent you from informing federal, state or local agencies of any dispute. If you do not agree to submit disputes to binding and individual arbitration or you do not agree to any other provision of the Arbitration Agreements, you should not enroll in device protection products.

Fraud

Any person who knowingly and with intent to injure, defraud or deceive any insurer, files a statement of claim or an application containing any false, incomplete or misleading information is guilty of insurance fraud. In Florida, such conduct is a felony of the third degree. In Oregon, this note does not apply.

Customer support

Asurion and CNA strive to satisfy every customer and ask you to allow them the opportunity to resolve any questions, concerns or complaints by calling 800-584-3666.

For Residents of California, Indiana and Maryland:

Consumer hotline for the California Department of Insurance is 800.927.HELP (4357), for the State of Indiana Department of Insurance is 800.622.4461, and for the Maryland Insurance Administration is 800.492.6116.

Questions

Questions regarding the programs described in this brochure should be directed to CNA's licensed agent, Asurion Protection Services, LLC at 800-584-3666.

Note: All applicable taxes and surcharges extra. Offers may be modified or discounted at any time.

Enjoy all the possibilities your new device offers.

Total Equipment ProtectionPlus

For smartphones

ADVANCED Protection Pack

For tablets

Coverage includes:

Loss • Theft • Damage • Malfunctions
Secure backup for photos & videos **plus**
expert device help at your fingertips

Ask a Sprint sales rep or call
800-584-3666 to enroll today!

