



QUEENS CENTERS FOR PROGRESS

Services for People with Developmental Disabilities

ANNUAL REPORT

2018-19



LEADING THE WAY TO INDEPENDENCE

81-15 164 Street, Jamaica NY 11432

Telephone: (718) 380-3000

Visit our website: www.queenscp.org

Like us on Facebook: [Facebook.com/QueensCP](https://www.facebook.com/QueensCP)



QUEENS CENTERS FOR PROGRESS

Services for People with Developmental Disabilities

PRESIDENT

Michael J. Macaluso

FIRST VICE PRESIDENT

Hon. Raymond J. Irrera

VICE PRESIDENTS

Joseph A. Cristiano, Esq.

Leonard T. D'Amico

Hon. David Elliot

Hon. Tarek M. Zeid

ACTIVE PAST PRESIDENTS

Hon. George E. Berger

John J. Governale

Hon. Natalie Rogers

Jack M. Weinstein, Esq.

SECRETARY

Patricia Coulaz

TREASURER

Thomas N. Toscano, Esq.

BOARD OF DIRECTORS

Gerald J. Caliendo

Raymond Chan

Anthony S. Cosentino

Franz Gritsch

Hon. James Kilkenny

Margaret MacPherson

William D. Martin

Robert McKim

Josephine Miele

Margaret Zarzana-Vitale

EXECUTIVE DIRECTOR

Terri Ross

DIRECTOR OF FISCAL SERVICES

Bonnie Ng

DIRECTOR OF CHILDREN'S SERVICES

Nancy Glass

DIRECTOR OF ADULT SERVICES

Edward T. Weiss

DIRECTOR OF RESIDENTIAL SERVICES

Stacy Accardi

DIRECTOR OF CLINICAL SERVICES

Marisa Fojas, LCSW

DIRECTOR OF DEVELOPMENT

Wendy B. Phaff

DIRECTOR OF HUMAN RESOURCES

Harriet L. Perry

DIRECTOR OF BELLEROSE DAY SERVICES

Geraldine Feretic

DIRECTOR OF 164TH ST. DAY SERVICES

Josie Davide

DIRECTOR OF VOCATIONAL SERVICES

Kate Valli

DIRECTOR OF QUALITY IMPROVEMENT & SYSTEMS INTEGRATION

Ellen J. Arocho

DIRECTOR OF INFORMATION TECHNOLOGY

Syed Asif



QCP Adult Center
81-15 164th Street
Jamaica, NY 11432

Tel. 718-380-3000
Fax 718-380-0483

QCP Bellerose Center
249-16 Grand
Central Parkway
Bellerose, NY 11426

Tel. 718-279-9404
Fax 718-423-1404

QCP Children's Center
82-25 164th Street
Jamaica, NY 11432

Tel. 718-374-0002
Fax 718-380-3214

A MESSAGE FROM THE EXECUTIVE DIRECTOR And BOARD PRESIDENT

As we approach QCP's 70th Anniversary, we proudly reflect back on all that has happened since the agency was founded in 1950. We continue to have a diversification of services offered, and an increasing integration of people with intellectual and developmental disabilities into their communities.

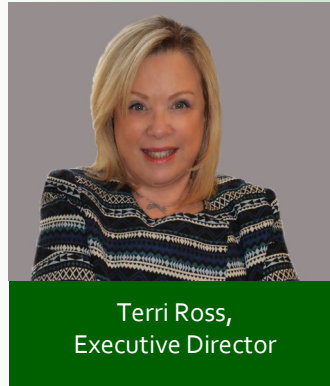
Some of our programs support adults who were students in our Children's Center. We are also proud of those whom we now see less often as they are on their own and we consider it a success when this is possible.

If there is one message that comes through loud and clear it is that none of us – service providers, service recipients, or their families – can be complacent or can feel that an entitlement to the current level of services exists. It is essential that we are in contact with our elected representatives and with others in government to tell them we cannot see a reduction in the services which have enabled so much progress over the past 70 years.

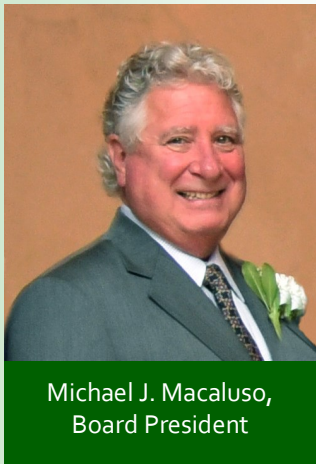
QCP continues to be a place where skilled, dedicated, caring staff make life better for people with significant challenges every day.

Sometimes we celebrate milestones like getting a job or an apartment, or being able to walk without assistive devices. At other times it's sharing a smile with someone who may be non-verbal, but with whom we can communicate nonetheless.

In spite of an increasingly tight fiscal environment, it's this commitment to the agency's mission that makes QCP the strong, well-respected agency that it is, and will continue to be.



Terri Ross,
Executive Director



Michael J. Macaluso,
Board President

SERVICES

CHILDREN'S SERVICES

- **APPLE** Pre-School
- Early Childhood Direction Center
- Universal Pre-Kindergarten for All
- Family Support Projects
- Equipment Loan Program



ADULT SERVICES

- Article 16 Clinic
- Day Habilitation
- Residential Services
- Community Connections
Seniors Program
- CareerPrep Program
- Community Pre-Voc
- Supported Employment
- Transition Program
- Family Support
- Residential Habilitation





Just the Facts.....

MISSION STATEMENT

Queens Centers for Progress is committed to providing person-centered services and supports to children and adults who have developmental disabilities. The goal of these services and supports is to promote independence, community involvement, and quality of life.

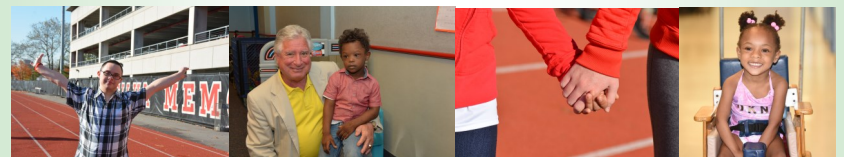
GUIDING PRINCIPLES

Queens Centers for Progress will:

1. Provide individually-designed services which will maximize:
 - independent decision-making capabilities,
 - integration into community life,
 - daily living, educational, and work-related skills.
2. Advocate for the rights and entitlements of persons with developmental disabilities.
Demonstrate our commitment to these rights by always treating those who use our services, and their families, with dignity and respect.
3. Engage in community outreach and public education to further awareness of the agency's services, and the positive role played by persons with developmental disabilities.
4. Establish relationships with community and governmental organizations involved with services to people with developmental disabilities.
5. Attract, train, and retain staff who are committed to providing services of consistently high quality, who are compensated fairly for their work, and who are treated with respect.
6. Operate the agency in a manner which demonstrates adherence to high ethical standards and assures financial stability, and thereby protect the ongoing ability to carry out the agency's Mission.



- QCP continues to be a major employer in Queens.
- This year Team QCP raised over \$40,000 for QCP's programs.
- The Children's Center served over 110 children including over 20 students in inclusionary classes.
- 35 children were "adopted" by QCP staff and a few families received gifts including furniture and clothing from generous community donors including the Garden City Public School staff during the holidays to bring more joy to the families.
- 180 persons with intellectual/developmental disabilities continued to be employed through Supported Employment.
- Individuals from QCP's Day Services Program volunteered in the community at SNAP, North Shore Animal League, local churches, schools, bakeries, retreat houses and libraries. This helps promote job readiness skills.
- Individuals with severe developmental disabilities participated in community activities including the YMCA gym, a running club, and Zumba classes.
- This year the Eastern Adult Tennis Foundation continued their support of QCP's Day Services Tennis Program.
- Community Pre-Voc continues to help individuals take the next step in obtaining employment by volunteering in 18 community sites.
- 248 families have benefited from our "Family First" program which permitted funding for respite, medical, and equipment needs in times of crisis.
- In our Article 16 Clinic: 1,427 visits were rendered. 99 individuals received free clinical evaluations under the Family Support Grant.
- QCP's Family Support Services-Non-Medicaid Case Management served 98 individuals and families secure Medicaid eligibility and get referrals to OPWDD services and other services.
- QCP's Article 16 Clinic at Bellerose continues to provide access to clinical services including Physical Therapy, Occupational Therapy, Speech, Psychology and Nursing.
- 25 individuals participated in weekly track workouts with Achilles International's Queens Chapter and the St. John's Women's Track Team.





Summary of Revenue and Expenses

Fiscal Year Ending June 30, 2019

Support & Revenue

Public Support

Contributions	\$ 28,963	
Special events	1,047,869	
Government grants	533,972	
Total Public Support	1,610,804	4.38%

Program Revenue 35,161,066 95.61%

Interest Income 38,782 0.01%

%

TOTAL SUPPORT AND REVENUE 36,810,652 100%

Expenses

Clinical & coordination services	2,316,621	6.28%
Adult day services	11,007,055	29.82%
Vocational services	2,898,014	7.85%
Residential services	12,664,769	34.31%
Children's Center services	5,052,523	13.69%

Program Services 33,938,982 91.95%

Management and general 2,686,314 7.28%

Fundraising 292,360 0.79%

Supporting Services 2,978,674 8.70%

TOTAL EXPENSES 36,917,656 100%

Change in Net Assets from Operations (107,004)

Assets 17,975,158

Liabilities -8,218,447

Net Assets 9,656,711



DURING THIS YEAR.....



Congratulations to Ralph, Andres, and Argenys as well as staff member, Indira, who were recognized for their volunteer work at the Veterans Hospital in June.

This year's Gala was especially fun with "Summer of '69" as the theme. Honorees included Douglas Meyer, Francine Salomon, Nancy Vargas and Hon. David I. Weprin. Individuals enjoyed taking "selfies" with back-grounds including the '69 Mets, Lunar



In June, QCP hosted a luncheon to welcome this year's Golf sponsors and honoree, Ro Rodriguez, Regional VP, NJ Metro for The Home Depot. It looks like Ms. Rodriguez made some good friends at the Children's Center during her visit.



DURING THIS YEAR.....



QCP's awesome artists were featured again this year at Resorts World Casino NYC "Red Wall Gallery." The 2 month show featured work by QCP's Day Services Programs.

QCP celebrated their renovated lobby with a Ribbon Cutting Ceremony in July. Special thanks to Michael Macaluso, of MJM+A Architects, Caesarstone USA, Penn Fabricators, Arley Wholesale and Tiles Unlimited who helped by donating supplies and services. A grant from DASNY also provided funding for this much needed uplift for our new lobby which embodies the multi-service health model that QCP has adopted.



QCP held another Natalie Rogers "Getting It Done" Award Ceremony in June. There was also a Vincenzo Armano "Award of Excellence" and an "Executive Director's Award" given out. Congratulations to all recipients!

QCP APPRECIATES OUR FINANCIAL SUPPORTERS FOR HELPING TO MAKE OUR MISSION POSSIBLE

GOLD LEVEL SPONSORS \$5000 & UP

- | | |
|-------------------------------|-----------------------------------|
| 3M Construction/Home Impr. | Eco Clean Solutions/Green Gobbler |
| A.J. Perri Plumbing | Emerson Electric/White-Rodgers |
| AAF Flanders Corporation | Energex Corporation |
| Acuity Brands Lighting | Feather River Doors |
| Alexandria Moulding | Fiberon LLC |
| American Carpet South | Fluidmaster |
| Andersen Corporation | Frost King |
| Andersen Windows, Inc. | GAF |
| Ardell Sales & Consulting | Gallagher Benefit Services |
| B & G Electrical | Gerald Caliendo Architects, PC |
| B. B. & S Treated Lumber | Glidden Paint/PPG Industries |
| Barrette | Gorilla Ladders / Tricam |
| Behr Paint Corporation | GP Enterprises Co./General Pump |
| Bel Air Lighting | HGA Quest |
| Bell Nursery USA, LLC | Home Brands Inc. / Sheds USA |
| Berry Global | Homeworks Worldwide, LLC |
| Biewer Lumber | Husky / LF Products |
| Chamberlain | ICS Service Company |
| Chervon North America | Ivy Acres, Inc. |
| Classic Home And Garden | J.D. Irving, Limited |
| Clopay Building Products | JELD-WEN Home Center Group |
| Coca Cola Enterprises | Karnak Corporation |
| Colgate-Palmolive Company | King Of Fans, Inc. |
| Convenience Products | King Tops Sales, Inc |
| Cordelia Lighting, Inc. | Klein Tools, Inc. |
| Cromwell Growers, Inc. | Kurt Weiss Greenhouses |
| Crown Bolt | Leviton Manufacturing Co., Inc. |
| CTS Cement/Rapid Set | Lex Construction |
| D & F Development Group | Liberty Hardware |
| Dalton Enterprises | Lutron Electronics Co. Inc. |
| Danco | Makita USA, Inc. |
| DAP, Inc. | Marwood Ltd |
| Dart Seasonal Products | MasterLock |
| Design Solutions Internat'l | Mayne Construction |
| Distinctive Window Treatments | MD Building Products |
| Easy Home Organization Mfg. | MerchSource Corp. |

Merola Tile
 Metro One Loss Prevention
 Milwaukee Electric Tool
 Minka Lighting, Inc.
 Mint-X Corporation
 Mitsubishi Electric Cooling/Heating
 Mr. Patricia Dillon
 MS International, Inc.
 Mutual Of America
 New York Community Bancorp
 Niagara Bottling LLC
 Oatey
 Opal Construction
 Owens Corning
 Penn Fabricators
 Philips Lighting
 Pratt Industries
 Prime Source Building Products
 Procter And Gamble
 Quikrete Companies
 Rain Soft
 Retail Construction & Singage
 Rheem Water Heating
 RJB Contracting
 Roca Management
 Roxul, Inc.
 RSI Home Products

Sakrete-Oldcastle Retail Group
 Set Up Group
 Seventh Generation
 Sika Corporation
 Solar City
 Southwire
 Spectrum Brands/United Industries
 Stanley Black And Decker
 Stone Innovation
 Stone Systems Of New Jersey
 Taraca Pacific, Inc.
 The Clorox Company
 The Gorilla Glue Company
 The Home Depot Foundation
 The Sandra Atlas Bass+Edythe & Sol Atlas Fund
 The Scotts Company
 Thomas & Betts
 Toter
 Trex Company
 TTI-Rigid/Ryobi
 United States Gypsum
 Universal Forest Products, Inc.
 US Installation Group
 West Chester Protective Gear
 WGB Group
 YellaWood



SILVER LEVEL SPONSORS \$1000 -\$4999

ABC-SPAX
 Aluf Plastics/API Industries
 Ambrosino Construction Corp.
 AMR Electrical Contracting
 Aramex New York Ltd.
 College Meat Center
 Dime Community Bank
 Edge Plastics
 Flushing Rotary
 Formula Motorsports
 Frank J. Quatela Architect
 Genting NY-Resorts World
 George E. Berger & Associates
 Home Dynamix
 Hopewell Nursery, Inc.
 Insurance Auto Auctions
 Irwin Siegel Agency
 J.F.A. Insurance Brokerage
 Jamaica Rotary Club
 JMV Architect PLLC
 John Bowne High School
 Koepfel Auto Group
 Lebanon Seabord, Inc.
 Leonard J. Strandberg
 Macaluso Realty
 Mechanical Heating Supply
 Melito Construction Corp.
 Mendocino Forest Products
 Mr T Carting
 Municipal Credit Union
 New Yorker Bagels

Peabody Sales & Service
 Peak Products Manufacturing
 Ratner Family Foundation
 Ray-Block Stationery
 Raymond Chan Architects
 SARA - NY Council
 Schlage Lock Company
 Schneps Publications, Inc.
 Sideris Kefalas Engineers
 SJS Construction
 Snokist
 St. John's University
 Stinchcomb Nursery Service
 Superstud Building Products
 Tarek M. Zeid/ JMV Associates
 The Plant Group, Inc.
 Total Care RX/World's Fair
 Vallo Transportation
 Woodgrain Distribution
 Zetlin & De Chiara
 Mr. Vincenzo Armano
 Mr. Joe Cristiano
 Mr. Teddy J. Eid
 Ms. Donna Furey
 Mr. Richard Gess
 Mr. Christopher J. Hodnik
 Mr. James Kilkenny
 Ms. Cecelia Reilly
 Mr. James Rowland
 Ms. Veronica Y. Tsang
 Mrs. Barbara Wiener



CIRCLE OF FRIENDS—\$100-\$999

Allied Motor Sales Co
 American Maintenance
 Astoria Bank
 Athenica Environmental
 BDO
 C & S Pharmacy Consultants
 Camelot Print & Copy
 Cesspool Man
 Chief Fire Contractors Co, Inc.
 Connective Strategies LLC
 Eugene & Estelle Ferkauf Found.
 Mr. Farrell Fritz
 First Central Savings Bank
 Hillcrest Jewish Center
 IMA Engineering, P.C.
 Jackson Lewis LLP
 Jenny Flores Expediting
 JFK ROTARY
 Laurino & Laurino
 Law Offices Of Donna Furey
 Long Island Employee Benefits
 Lovetro Family
 Mattone Group Management
 Meltzer Accounting
 MG Engineering D.P.C.
 Michael J. Macaluso & Associates
 Minuteman Press Of Bellerose
 Montrose Surveying Co. LLP
 New Direction Janitorial, Inc.
 NFP Productions
 Phillips Brokerage, Inc.
 Premium Bag
 QATAR Airways
 Rampulla Associates
 Raymond Irrera & Associates
 Rosenthal & Rosenthal

Royal Waste Services
 Societa Di Polizzi Generosa Di NY
 Structural Engineering
 Sunrise Counseling Center
 United Plant—Local 175
 Wexler Associates Structural Eng.
 Ms. Ashley Aberbach
 Mr. Gordon Aberbach
 Mrs. Victoria Agron
 Dr. Mitchell Alevy
 Mr. Gus Alimaras
 Mr. Michael Aloise
 Ms. Beth Altmann
 Ms. Lisa Atkinson
 Ms. Andrea Atwell
 Ms. Rita Ayers
 Ms. Elizabeth Bacharach
 Ms. Carmen Bal
 Mr. John J. Barbieri
 Ms. Laurie Barth
 Mr. George E. Berger
 Ms. Ruth Bitterlin
 Ms. Elizabeth Bonaventura
 Mr. John Bougiamas
 Ms. Mary Williams Bremer
 Ms. Rosemarie Brennan
 Ms. Patricia Brix
 Mr. Stephen Brix
 Mrs. Dona Brown
 Ms. Clare E. Browne
 Mr. James Burns
 Mr. Harvey Cain
 Ms. Estela Cambell
 Mr. Michael Cappellano
 Ms. Rachel Carson
 Ms. Alyssa Catjakis
 Mr. Robert Cavagnero



CIRCLE OF FRIENDS—\$100-\$999

Mr Thomas Cavagnero
 Ms. Jessica Cavagnero
 Mr. Andrew Clarke
 Mr. Robert Corti
 Mr. Anthony Cosentino
 Ms. Patricia Coulez
 Ms. Amy Craig
 Ms. Marlo D. Cruz Pagan
 Mr. James DeVito
 Ms. Rhonda Diener
 Ms. Christina Donnellan
 Ms. Laura Easley
 Mr. Charles Eisenhardt
 Mr. Richard Eisenzopf
 Ms. Carmen Estela & Mark Cohen
 Ms. Kathleen Fallon
 Ms. Carole Flot
 Ms. Eileen Fontanetta
 DR. M Richard Fragala
 Mr. Michael Fry
 Mr. Mordecai Fuchs
 Ms. Josephine Gailing
 Mr. Albert Galatan
 Ms. Sharon Ganz
 Ms. Yanick Georges
 Ms. Nadia Ghanie
 Ms. Nancy Glass
 Mr. Sean Gogerty
 Mr. Michael Goldbas
 Mr. & Mrs. John Governale
 Mr. David Graham
 Mr. Jay Greenbaum
 Ms. Beatriz Haley
 Ms. Kathy Harten
 Ms. Jean Hatton
 Ms. Lorraine Heaney
 Ms. Cindy Heller

Mr. Matthew Hickey
 Mr. Alrick Hickson
 Mr. Victor Hochgreb
 Ms. Ellen Hoo
 Mr. Douglas Houston
 Mr. E. Charles Houston
 Ms. Constance D. Huebner
 Ms. Rosemarie Ilardi
 Mr. & Mrs. John Janocha
 Mr. Mick Kane
 Ms. Amanda Kearney
 Ms. Mary Keating
 Mr. Dan Kirchoff
 Ms. Maureen Kirchoff
 Mrs. Kathleen Kotitschke
 Mr. Michael Lambrecht
 Mr. Scott Lancet
 Mr. Ed Langone
 Ms. Kim Law
 Ms. Jennifer Lawrence
 Mrs. Valerie E. Lewandowski
 Mr. Marc Lewert
 Ms. Christine Livathinos
 Mrs. Margaret MacPherson
 Ms. Barbara J. Major
 Ms. Jennifer Maloney
 Mr. Morris Mansfield
 Mr. Nick Marcantonio
 Mr. Anthony Mark
 Mr. Bill Martin
 Mr. Patrick Matthews
 Ms. Maryann McAleer
 Ms. Lyndee McCallum
 Ms. Colleen McCrann
 Mr. Frank McKenna
 Mr. Peter McMenamain
 Ms. Jennifer Merritt



CIRCLE OF FRIENDS—\$100-\$999

Mr. Ryan Meyers
Ms. Josephine A. Miele
Ms. Gloria Morales
Mr. James Morgan
Ms. Ann Mullaly
Mr. Thomas Murray
Ms. Barbara Murray
Dr. David A. Naegele, D.M.D.
Ms. Karen A. Nassauer
Ms. Laura Newbern
Mr. Ralph Newcomb
Ms. Bonnie Ng
Mrs. Patricia O 'Toole
Mr. Harold J. O'Brien
Mrs. Elaine Olin
Ms. Diana O'Neill
Mr. Aris Papamichael
Ms. Wendy Phaff
Mr. Jean Bernard Poulard
Mr. Richard Power
Mr. John Power
Ms. Kathy Powers
Mr. Chamaiporn Puiam
Mr. Edwin Rahfield
Mr. Robert Regan
Mr. Cedric Reignier
Ms. Dawn Reilly
Ms. Ruth Reinecke
Mr. Carl J. Reyes
Ms. Susan Ribino
Ms. Erica Rodriguez
Ms. Natalie Rogers
Mr. Gabriel Romero
Ms. Rosanel Rosario
Ms. Terri Ross
Ms. Christina Roussos
Ms. Susan Rubino
Ms. Doris Scarangelo
Mr. James Scavone
Ms. Susan V. Schmidberger
Mr. William Seelig
Mr. Chip Seelig
Ms. Camilla J. Shah
Mr. Ray Shalley
Mr. George Sherer
Mr. Timothy Sikorski
Ms. Regina Sikorski
Mr. Charles Silver
Mr. Don Singer
Mr. Scott Solomon
Ms. Patricia Steggerda
Ms. Latifa V. Stephens
Mr. Christopher Swanson
Ms. Louise Treanor
Ms. Nancy Valley
Mr. Marcelo Viteri
Mr. John Wagner
Ms. Christine Waindle
Mr. Matthew J. Walters
Mr. Jack Weinstein
Mr. Fred Wetzell
Mr. Joshua M. Wieder
Mr. James Williams
Ms. Patricia Williams
Mr. Mike Williams
Mr. Bernard Williams
Mr. Dennis Williams
Mr. Edward Woehling
Mr. Kevin Wong
Mr. David Zaza
Mr. Charlie Zulick



81-15 164th St., Jamaica, NY 11432