

#### Slide 2

## **Disclaimer**

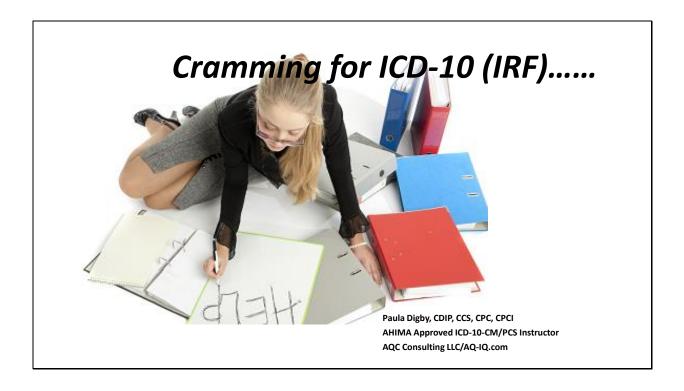
The information contained in this presentation is provided to assist the attendee in understanding the reimbursement process. It is intended to assist healthcare providers in accurately obtaining reimbursement for health care services. It is not intended to increase or maximize reimbursement inappropriately by any payer. It is strongly recommended that attendees consult their payer organizations with regard to local reimbursement policies. The information contained in the presentation is provided for information purposes only and represents no statement, promise or guarantee concerning levels of reimbursement, payment or charge. The material is designed to provide accurate information on the subject matter covered and is for guidance and reference purposes only. Although prepared for use by professionals, the presentation information should not be utilized as a substitute for professional services in specific situations. If legal advice is required, the services of a professional should be sought.

All \*CPT codes discussed are used with permission of the American Medical Association. Current Procedural Terminology (CPT) is copyright 2013 American Medical Association. All Rights Reserved. No fee schedules, basic units, relative values, or related listings are included in CPT. The AMA assumes no liability for the data contained herein. Applicable FARS/DFARS restrictions apply to government use.

©2015 AQ-IQ LLC 1-877-976-6677

http://aq-iq.com

2




■ Understanding Key Vocabulary  ✓ What codes look, feel and act like  ✓ Myth versus Fact – Overcoming Test Anxiety	
✓ Myth versus Fact – Overcoming Test Anxiety	
Process/Payment considerations	
✓ How ICD-10 will impact IRFs	
✓ New Documentation Requirements	
■ Shortcuts to preparedness	
✓ Where to focus efforts and who to include.	
©2015 AQ-IQ LLC http://aq-iq.com 1-877-976-6677	



## **ICD-CM Code Structure**

New Options and thinking patterns required for IRFs.

#### ICD-9-CM

- Approx 13,000 Diagnosis Codes
- Alphanumeric Codes
  - Only a few start with a letter
- 3 5 characters

#### ICD-10-CM

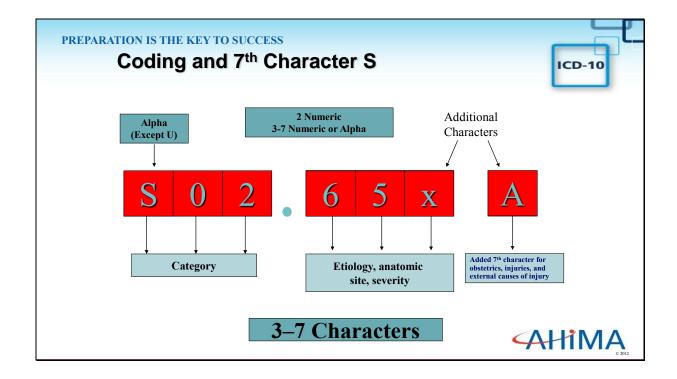
- Approx 68,000 Diagnosis Codes
- Alphanumeric Codes
  - ALL start with a letter
- 3 7 characters
- Added Laterality
- Expanded Injuries
- Added episodes of care
- Revised definitions for some diagnoses.

©2015 AQ-IQ LLC

1-877-976-6677

http://aq-iq.com

5




	Yes, the Leading Letters Mean Something!
	ertain infectious and parasitic diseases (A00-B99) eoplasms (C00-D49)
	iseases of the blood and blood-forming organs and certain disorders involving the immune mechanism (D50-D89)
	ndocrine, nutritional and metabolic diseases (E00-E89)
	lental, Behavioral and Neurodevelopmental disorders (F01-F99)
	iseases of the nervous system (G00-G99)
	iseases of the eye and adnexa (H00-H59)
	iseases of the ear and mastoid process (H60-H95)
1	iseases of the circulatory system (100-199)
	iseases of the respiratory system (J00-J99)
	iseases of the digestive system (K00-K95)
	iseases of the skin and subcutaneous tissue (L00-L99)
	iseases of the musculoskeletal system and connective tissue (M00-M99)
_	iseases of the genitourinary system (N00-N99)
	regnancy, childbirth and the puerperium (000-09A)
	ertain conditions originating in the perinatal period (P00-P96) ongenital malformations, deformations and chromosomal abnormalities (Q00-Q99)
_	ongenital mailormations, deformations and chromosomal abnormalities (QUU-Q99) ymptoms, signs and abnormal clinical and laboratory findings, not elsewhere classified (R00-R99)
	ijury, poisoning and certain other consequences of external causes (S00-T88)
	xternal causes of morbidity (V00-Y99)
	actors influencing health status and contact with health services (Z00-Z99)

## ICD-9-CM to ICD-10-CM / GEMS

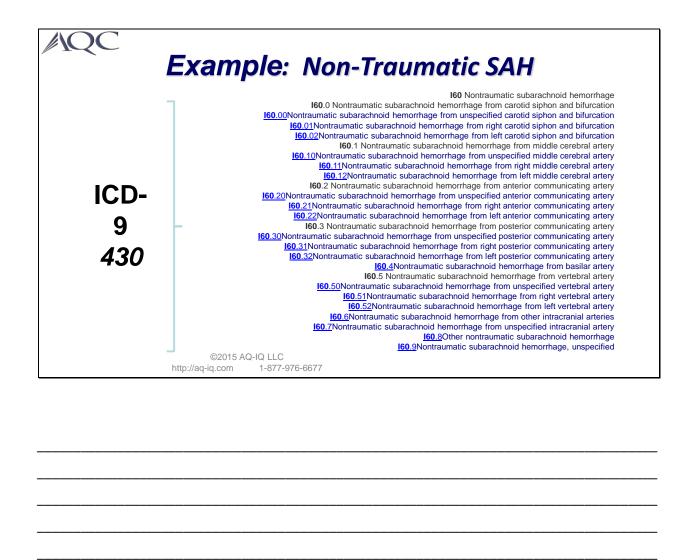
- Available at:
  - http://www.cms.gov/Medicare/Coding/ICD10/2014-ICD-10-CM-and-GEMs.html
- Many are fairly close between code sets:
  - Infectious diseases, neoplasms, eye & ear codes
- Many are NOT close:
  - Obstetrics reorganized
  - Not direct 1-to-1 relationships

http://aq-iq.com 1-877-976-6677

## What I-10 Codes Look Feel and Act Like

## Oh My! It feels like I just got a new cell phone and have to find all my apps again!

- Myth #1: There are so many changes physicians will have to document novels for compliance.
- Myth #2: There are no more unspecified diagnosis codes.
- Myth #3: Coding rules have all changed.
- Myth #4: All Diagnosis Codes are 7 digits long.
- Myth #5: All ICD-9-CM's Crosswalk to Multiple ICD-10's.



#### CHF ICD-9 vs. ICD-10 ICD-10 Description ICD-9 Description 150.1 Left heart failure 428.0 CHF, unspecified 150.20 Unspec. systolic (congestive) heart failure 428.1 Left heart failure 150.21 Acute systolic (congestive) heart failure 428.20 Systolic heart failure, unspecified 150.22 Chronic systolic (congestive) heart failure 428.21 Systolic heart failure, acute 150.23 Acute on chronic systolic (congestive) heart failure 428.22 Systolic heart failure, chronic 150.30 Unspec. diastolic (congestive) heart failure Systolic heart failure, acute on chronic 428.23 428.30 150.31 Acute diastolic (congestive) heart failure Diastolic heart failure, unspecified 428.31 Diastolic heart failure, acute 150.32 Chronic diastolic (congestive) heart failure 428.32 Diastolic heart failure, chronic 150.33 Acute on chronic diastolic systolic (congestive) heart failure 428.33 Diastolic heart failure, acute on chronic 150.40 Unspec. combined systolic/diastolic heart failure 428.40 Combined systolic & diastolic heart failure, unspecified 150.41 Acute combined systolic(congestive) & diastolic(congestive) heart failure 428.41 Combined systolic & diastolic heart failure, acute 150.42 Chronic combined systolic (congestive) & diastolic (congestive) 428.42 Combined systolic & diastolic heart failure, chronic Acute on chronic combined systolic (congestive) & diastolic 150.43 428.43 Combined systolic & diastolic heart failure, acute on chronic (congestive) heart failure 150.9 Heart failure, unspec. 428.9 Heart failure, unspecified

©2015 AQ-IQ LLC

1-877-976-6677

http://aq-iq.com


11

NQC EXAMPLES OF	ICD-9 TO ICD-10
ICD-10	ICD-9
E10.36 Type 1 diabetes mellitus with diabetic cataract No additional code necessary.	250.51 Diabetes type 1 with ophthalmic manifestations 366.41 Diabetic cataract
E10.630 Type 1 diabetes mellitus with periodontal disease No additional code necessary.	250.81 Diabetes type 1 with other specified manifestations 523.8 Other specified periodontal disease
ICD-10	ICD-9
E11.341 Type 2 diabetes mellitus with severe non proliferative diabetic retinopathy with macular edema	250.50 Diabetes type II with ophthalmic manifestations 362.06 Severe nonproliferative diabetic retinopathy 362.07 Diabetic macular edema
E11.43  Type 2 diabetes mellitus with diabetic autonomic (poly)neuropathy	250.60 Diabetes type 2 with neurological manifestations 536.3 Gastroparesis
©2015 AC http://aq-iq.com	Q-IQ LLC 1-877-976-6677

	-		

## What I-10 Codes Look Feel and Act Like

## Oh Wow! That was easier than anticipated!

- Fact #1: Success is in the Details! Quality NOT Quantity!
- Fact #2: ICD-10 is like real estate LOCATION MATTERS!
- Fact #3: Radiologist, Neurologist, Cardiovascular and Orthopedics are key to success!
- Fact #4: Most Coding rules remain consistent with ICD-9-CM.
- Fact #5: Payment & Process/Considerations to achieve appropriate payment is anticipated to be impacted.

## ICD-10 Impact on IRFs! Success is in the Details

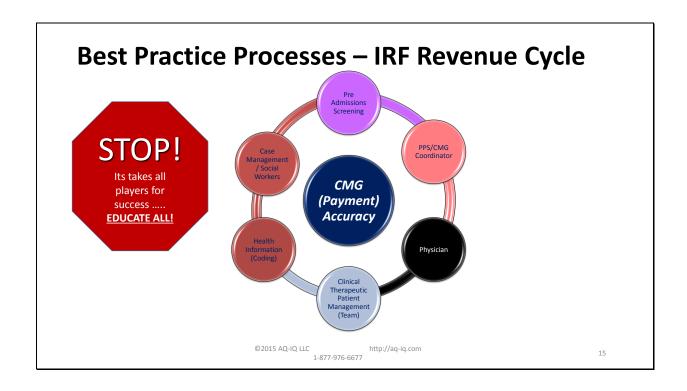
## **Process Considerations**

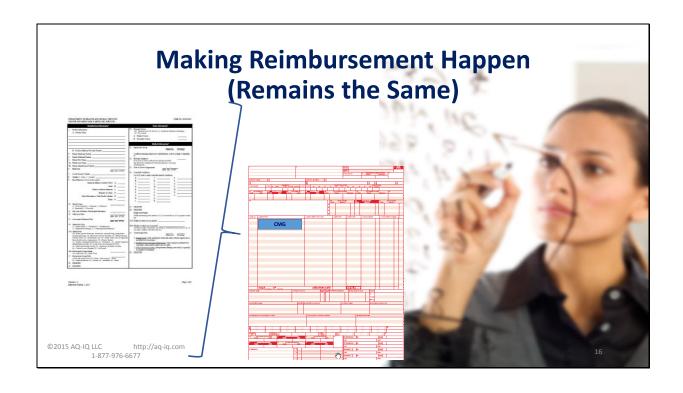
- Changes to IRF-PAI Coding Implications
  - What about ICD-10 PCS?
- Diagnosis Codes & Documentation Changes
  - Presumptive Compliance Options Reduced
  - Potential Tier Diagnoses Will options Reduce?

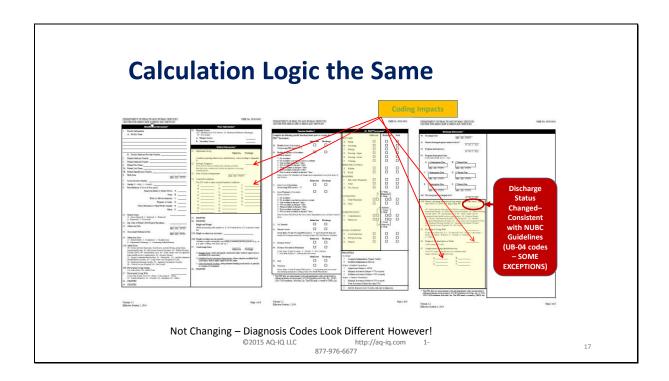
©2015 AQ-IQ LLC

- Quality Measures
  - Pressures Ulcers
  - PVD/PAD; DM w/Certain Manifestations
- Therapy Time Tracking

1-877-976-6677



## **Basic Coding Nuances – NOT CHANGING**

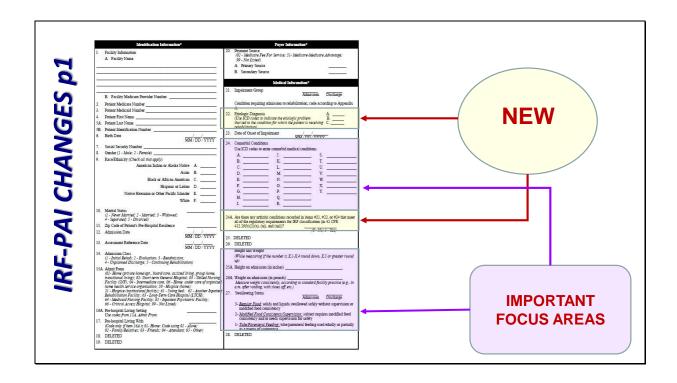
- **■** Etiologic: Underlying Reason for Impairment
  - > NOT the Impairment if something more definitive!
  - > NOT a Surgery!
    - · NOT CABG but CAD:
    - NOT Lumbar Lami but Spinal Stenosis.
- **■** Comorbidities
  - > Exist at time of admission
  - > Treated
  - Impact treatment/length of stay
- **■** Complications
  - > Occur or are identified during the admission
- Diagnoses documented on the last two days of the stay are not reported.
- Conditions that are Possible, Probable, or Suspected are not reported.

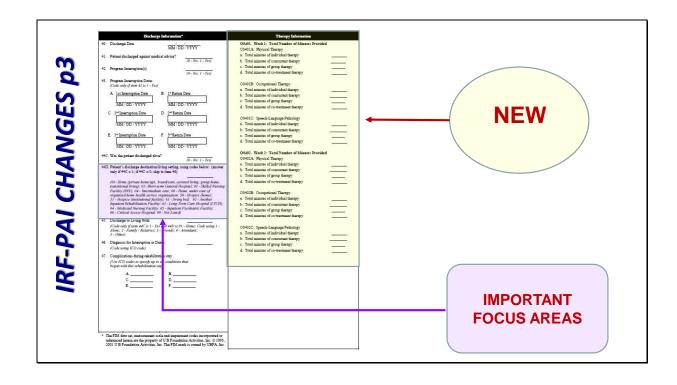


©2015 AQ-IQ LLC

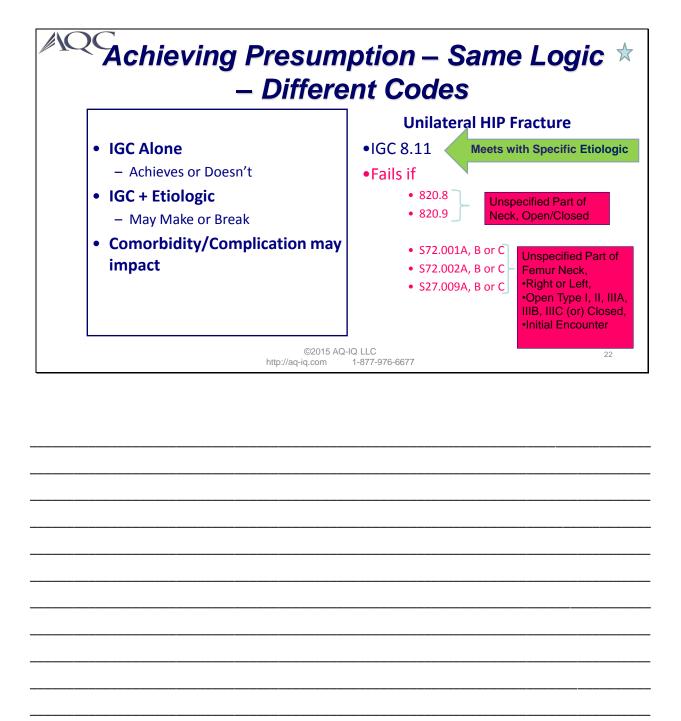
http://aq-iq.com 1-877-976-6677

18




		Quality Indicators- Admission Assessment, Continued		Quality Indicators-Discharge Assessment, Continued		
		10900. Pressure Ulcer Risk Conditions- Admission		M0900. Healed Pressure Ulcers- Discharge		
_		Indicate below if the patient has any of the following pressure ulcer risk conditions: (NOTE: You must she document the appropriate ECD codes for any pressure ulcer risk conditions documented below in Item 24 "Comorbid Conditions" shows.)		Indicate the number of pressure ulcurs that ware. (s) pressure on Administers and (b) have completely closed (recurrinced with epithelium) upon Deckarge. If there are no heated pressure ulcurs noted at a given range, once of		
IRF-PAI CHANGES p7	Enter Number	24 "Comorbid Conditions" above.)  10990A. Peripheral Vascular Disease (PVD)  0. No. 1. Yes.	Enter Number	M0900A. Stage I		
S	Enter Number	I0900B. Puripheral Arterial Disease(PAD) 0. No. 1. Yes	Enter Number	M0900B. Stage 2		
35	Enter Number	I2900A. Diabetes Mellims (DM) If I2900A = 0, skip I3900B-D 0. No. 1. Yes	Enter Number	M0900C. Stage 3 M0900D. Stage 4		
Ž	Enter Number	I2900B. Diabetic Retinopathy 0. No. 1. Yes		A10900D. 5089-+		
Ā	Enter Number Enter Number	I2900C. Diabetic Neghropathy 0. No. 1. Yes I2900D. Diabetic Neuropathy 0. No. 1. Yes				
I		V.20 £ 24	O0250. Infi	luenza Vaccine – Discharge - Refer to current version of I Training Manual for current influenza vaccination	l	IMPORTANT
0				and reporting period.  O0250A. Did the patient receive the influenza vaccine in this facility for this year's influenza vaccination season?		FOCUS AREAS
7			Enter Code	facility for this year's influenza vaccination season?  0. No   Skip to OO250C, If infilteenza vaccine not received, state reason  1. Yes   Continue to OO250B, Date influenza vaccine received.		
4				received  O0250B. Date influenza vaccine received → Complete date and skip to 20400A. Signature of Persons Completing the Assessment		
ď.				MM DD YYYY		
8			Enter Code	O0250C. If influenza vaccine not received, state reason:		
				vaccination season  2. Received outside of this facility  3. Not eligible - medical contraindication		
				Offered and declined     Not offered     Inability to obtain influenza vaccine due to a declared shortage.		
				9. None of the above		



## IRF Patients – Changes to all Categories (60% Rule – Presumptive Diagnoses)



- Stroke
- Congenital Deformity
- Spinal Cord Injury
- Amputation
- Brain Injury
- Major Multiple Trauma
- Hip Fracture
- Neurological Disorders

- Burns
- Polyarthritis (including Rheumatoid)
- Severe or Advanced Osteoarthritis
- Certain Knee or Hip Replacements
- Systemic Vasculidities with Joint Inflammation

©2015 AQ-IQ LLC http://aq-iq.com 1-877-976-6677

23

## **Presumptive List Changes (60%)**

## In anticipation of ICD-10

- Unspecified Codes Removed as Qualifiers
  - -Exception Stroke
- Arthritis Removed (Well Maybe?)
  - -Some may be approved on review.
  - -Will unspecified CCs be removed?"



## **Presumptive Compliance IGC and Diagnoses**

### **UNTIL 10/1/15**

- IGCs w/o Etiologic Dx Exclusions
  - Stroke 01.1- 01.9
  - Brain Dysfunction 02.21 and 02.22 ONLY
  - Neuro 03.1, 03.2, 03.5 and 03.8 ONLY
  - Amputation 05.1, 05.3, 05.5, 05.6, and 05.7 ONLY
  - Arthritis 06.1 ONLY
  - Ortho 08.11, 08.12, 08.51\*, 08.52, 08.61\*, 08.62, 08.71\*, 08.72 ONLY
  - Burns 11

\* Age must be 85+

- Congenital Deformities 12.1 and 12.9

## **ON/AFTER 10/1/15**

- IGCs w/o Etiologic Dx Exclusions
  - Stroke 01.1- 01.4 ONLY (NOT 1.9)
  - Neuro 03.1, 03.2 ONLY (NOT 03.5 & 03.8)
  - Amputation 05.3, 05.5, 05.6, and 05.7
     ONLY (NOT 05.1,)
  - Ortho 08.51\*, 08.52, 08.61\*, 08.62, 08.71\*, 08.72 ONLY

©2015 AQ-IQ LLC http://aq-iq.com 1-877-976-6677

25

## **Presumptive Compliance IGC and Diagnoses**

## **ON/AFTER 10/1/15**

- IGCs w/o Etiologic Dx Exclusions
  - Stroke 01.1- 01.4 ONLY (NOT 1.9)
  - Neuro 03.1, 03.2 ONLY (NOT 03.5 & 03.8)
  - Amputation 05.3, 05.5, 05.6, and 05.7 **ONLY (NOT 05.1)**
  - Ortho 08.51\*, 08.52, 08.61\*, 08.62, 08.71\*, 08.72 ONLY
- Age must be 85+

NEVER MEET w/o Qualifying Diagnosis 2.9, 3.3, 3.4, 3.9, 5.1, 5.2, 5.9, 6.1-6.9, 7.1-7.9, 8.2, 8.3, 8.4, 8.9, 09, 10.1-10.9,13, 15, 16, 17.1-17.9

©2015 AQ-IQ LLC

http://aq-iq.com 1-877-976-6677

- IGCs w/ Etiologic Dx Exclusions
  - Brain Dysfunction 02.1
  - TBI 02.21 02.22
  - Cerebral Palsy 03.5
  - Neuromuscular 03.8
  - NTSC Dysfunction 04.110 -04.130 (ALL)
  - Traumatic SCI 04.210 04.230 (ALL)
  - Amputation 05.4 (BKA)
  - Unilateral/Bilateral Hip Fx 08.11, 08.12
  - Burns 11
  - Congenital 12.1 & 12.9
  - Brain/Spine 14.1, 14.2, 14.3, 14.9

## Presumptive Compliance 7<sup>th</sup> Character Extensions

Clarification on Use of Seventh Character Extensions in ICD-10-CM under the IRF PPS

As indicated in the FY 2015 IRF PPS final rule (79 FR 45872), effective with discharges occurring on or after October 1, 2015, ICD-10-CM codes with the seventh character extension of "D" are not included in the ICD-10-CM versions of the "List of Comorbidities," "ICD-10-CM Codes That Meet Presumptive Compliance Criteria," or "Impairment Group Codes That Meet Presumptive Compliance Criteria." Thus, ICD -10-CM diagnosis codes with the seventh character extension of "D", if used on the IRF-PAI, will not identify a case as meeting the IRF 60 percent rule requirements under the presumptive methodology. The instructions outlined in the FY 2015 IRF PPS final rule regarding use of the seventh character in the IRF setting apply to reporting on the **IRF-PAI only**.

http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/InpatientRehabFacPPS/Downloads/IRF-clarification-coding-use-of-seventh-character.pdf

## 7<sup>th</sup> Character Rules for Injuries (including Fractures)/Complications

- Most 7<sup>th</sup> Characters (Exception Fractures more options):
  - A Initial Encounter = "Active Treatment"
  - D Subsequent Encounter
  - S Sequela

"While a patient may be seen by a new or different provider over the course of treatment for an injury, assignment of the 7th character is based on whether the patient is undergoing active treatment and not whether the provider is seeing the patient for the first time." ICD-10 Guidelines


## Specificity & Presumption (Hip Fracture)

### 1-9

- 820.8 Fracture Femur (closed), NOS (HIP, NOS)
- 18 codes to report various fractures of the femur neck
- Unspecified not 60%

## I-10

- S72.009D Unspecified Part of the Neck of the Femur, Unspecified Leg, Subsequent encounter for closed fracture with routine healing.
- 80 codes to report various femur neck fractures based on:
  - Location (Bone Femur/Part of Bone base, midcervical, subtrochanteric....)
  - Laterality (Side of the Body)
  - Type of fracture (Traumatic/Pathologic/Stress, Open/Closed..)
  - Type of Healing
  - Type of visit/encounter
  - Association to other conditions (Osteoporosis/Neoplasm....)
  - Sequela/Residuals
- Unspecified Codes not on Presumptive List for FY2016.

29

©2015	AQ-IQ LLC
http://aq-iq.com	1-877-976-6677

#### Coding Hip Fractures in ICD-10 (Presumption) **CATEGORIES (Examples):** S72.011A, B, C Unsp Intracapsular Fractures, **NOT PRESUMPTIVE** R/L/Unsp, Open (Type I, II, IIIA, •S72.001A, B or C S72.012A, B, C IIIB, IIIC)/Closed, Initial Unspecified Part of the Neck of Encounter S72.019A, B, C the **RIGHT** Femur, Initial encounter Displaced Epiphysis Fractures S72.021A, B, C - (A) closed fracture (separation/upper) R/L/Unsp, - (B) Open Type I or II S72.022A, B, C Open (Type I, II, IIIA, IIIB, - (C) Open Type IIIA, IIIB, IIIC IIIC)/Closed, Initial Encounter S72.023A, B, C •S72.002A, B or C · Unspecified Part of the Neck of **NONdisplaced Epiphysis** S72.021A, B, C the <u>LEFT</u> Femur..... Fractures (separation/upper) •S72.009A, B or C R/L/Unsp, Open (Type I, II, IIIA, S72.022A, B, C · Unspecified Part of the Neck of IIIB, IIIC)/Closed, Initial UNSPECIFIED Femur..... Encounter S72.023A, B, C ©2015 AQ-IQ LLC http://aq-iq.com 1-877-976-6677


## **How Will ICD-10 Affect Clinical Documentation?**

 "Concepts that are new to ICD-10 are not new to clinicians, who are already documenting a patient's chart with more clinical information than an ICD-9 codes can capture."
 -CMS

Don't worry about the codes, CONTINUE to paint the story with your words!


## Can You Just Tell Me What to Say? Why Yes, State the Obvious!

### **Coders rules:**

- No clinical decisions;
- No leading to an answer;
- No guessing conditions based on symptoms or treatment/medications;
- Must use only PHYSICIAN documentation and physician validated diagnoses.
  - Labs, x-rays, therapy, nursing not utilized.

We & the Payers Are Detail Junkies!


Slide 33

	FY 2014		RIC	ICD-10	FY 2015 ICD10CM Label	Tier	RIC Exclus
ICD9	ICD9CM Label	Tier		J38.01	Paralysis of vocal cords and larynx, unilateral	1	15
478.31	Vocal paral unilat part	1	15	J38.02	Paralysis of vocal cords and larynx, bilateral	1	15
478.32	Vocal paral unilat total	1	15	J38.4	Edema of larynx	1	15
478.33	Vocal paral bilat part	1	15	Z43.0	Encounter for attention to tracheostomy	1	
		_		Z93.0	Tracheostomy status	1	
478.34	Vocal paral bilat total	1	15	Z99.2	Dependence on renal dialysis Enterocolitis due to Clostridium difficile	1	
478.6	Edema of larynx	1	15	A04.7	Other specified bacterial intestinal infections	2	
V44.0	Tracheostomy status	1		A04.8	Pseudomonas (aeruginosa) (mallei) (pseudomallei) as cause of	2	
V45.11	Renal dialysis status	1		B96.5	disease classified elsewhere	2	
V55.0	Atten to tracheostomy	1		169.091	Dysphagia following nontraumatic subarachnoid hemorrhage	2	01
008.42	Pseudomonas enteritis	2		169.191	Dysphagia following nontraumatic intracerebral hemorrhage	2	01
				169.291	Dysphagia following other nontraumatic intracranial hemorrhage	2	01
008.45	Int inf clostridium difficile	2		169.391	Dysphagia following cerebral infarction	2	01
041.7	Pseudomonas infect NOS	2		169.891	Dysphagia following other cerebrovascular disease	2	01
438.82	Late eff CV dis dysphagia	2	01	169.991	Dysphagia following unspecified cerebrovascular disease	2	01
579.3	Intest postop nonabsorb	2		K91.2	Postsurgical malabsorption, not elsewhere classified	2	
787.20	Dysphagia NOS	2	01	R13.0	Aphagia	2	01
	, , ,			R13.10	Dysphagia, unspecified	2	01
787.21	Dysphagia, oral phase	2	01	R13.11	Dysphagia, oral phase	2	01
787.22	Dysphagia, oropharyngeal	2	01	R13.12	Dysphagia, oropharyngeal phase	2	01
787.23	Dysphagia, pharyngeal	2	01	R13.13	Dysphagia, pharyngeal phase	2	01
787.24	Dysphagia, pharyngoesoph	2	01	R13.14	Dysphagia, pharyngoesophageal phase	2	01
787.29	Dysphagia NEC	2	01	R13.19	Other dysphagia	2	01
011.00	TB lung infiltr-unspec	3	15	A02.1	Salmonella sepsis	3	
	morbidities			A15.0	Tuberculosis of lung	3	15




AOC	
ICD-9	ICD-10
682.6-	L02.415- Cutaneous abscess of right lower limb
	L02.416- Cutaneous abscess of left lower limb
Cellulitis and	L02.419 Cutaneous abscess of limb, unspecified
abscess of leg,	L03.115- Cellulitis of right lower limb
except foot	L03.116- Cellulitis of left lower limb
	L03.119- Cellulitis of unspecified part of limb
	L03.125- Acute lymphangitis of right lower limb
	L03.126- Acute lymphangitis of left lower limb
	L03.129- Acute lymphangitis of unspecified part of limb
€ http://aq-iq.	92015 AQ-IQ LLC .com 1-877-976-6677


CVA/TBI: ICD-10 Code Logic Tree Example	
IMPORTANT: Cause and association of residuals to condition should always be stated for brain injuries and strokes.	
Concussion or Traumatic Cerebral Edema  Loss of consciousness/duration if known	
Coss of consciousness/duration if known     Greater than 24 hours did patient return to pre-existing level of consciousness?	
TBI (State if Diffuse or Focal)	
Type of Injury – Contusion/Laceration/Hemorrhage or Combination	
• Location - Right/Left Cerebrum; Subdural; Subarachnoid; Intracerebral (Right/Left Internal Carotid; Extradural/Epidural; Cerebellum;	
Brainstem))	
Loss of consciousness/duration if known	
<ul> <li>Greater than 24 hours did patient return to pre-existing level of consciousness?</li> </ul>	
GCS, if known speak to (required for trauma registries):	
o eyes open;	
never, to pain, to sound or spontaneous	
<ul> <li>best verbal response;</li> <li>incomprehensible words, inappropriate words, confused conversation, none or oriented</li> </ul>	
best motor response	
extension, abnormal, flexion withdrawal, localizes pain, obeys commands or none	
Non-Traumatic Subarachnoid Hemorrhage	
Location (Vessel)	
<ul> <li>From Carotid Siphon and Bifurcation (Right or Left); Middle Cerebral Artery (Right or Left); Anterior or Posterior Communicating</li> </ul>	
Artery (Right or Left); Vertebral (Right or Left); Basilar	
Non-Traumatic Subdural Hemorrhage	
Severity (Acute; Subacute; Chronic)	
Non-Traumatic Intracerebral Hemorrhage	36
Location:	30

# Reimbursement Accuracy and Viable Programs DEPEND on the TEAM!

## Cram Time! Don't Forget ANYONE!



- PPS Coordinators
- Physicians
- Case Managers/Utilization Review
- DC Planners
- Nurses
- Therapists

- Other Clinicians and support staff
  - Radiology, Cardiology, Neurology, Orthopedics ALL KEY!
- Financial Services Staff
  - Registration/Admissions
  - CDI/Coders
  - Billers



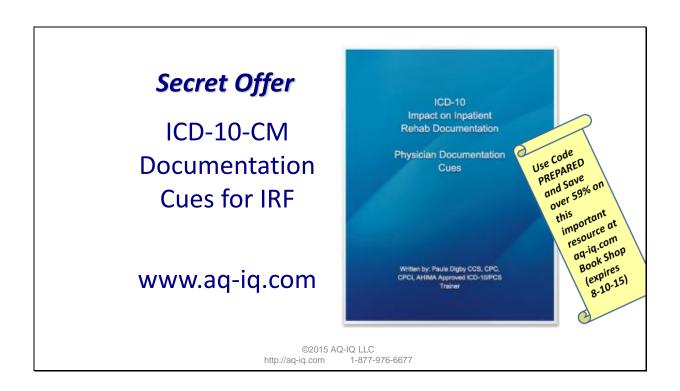
## **Cramming Tips**

- **1. Teach** your referral coordinators, admission screeners, physicians, case managers and others who document the patient encounter **to be** *THAT* **Southern Gossip!** 
  - Don't forget ALL those key players.
- 2. Identify your high risk problem diagnoses.
  - Focus education there first!
- **3. Ensure open lines of communication** with Health Information Management Coders/Clinical Documentation Improvement Staff.


Slide 39



Slide 40





## Paula Digby, CCS, CDIP, CPC, CPC-I, **AHIMA Approved ICD-10/PCS Trainer**

AQ Consulting, LLC & AQ-IQ.com

Phone: 678-574-7184 Cell: 678-858-7850 Fax: 678-574-3228

pauladigby@aqcompliance.com

www.aq-iq.com

©2015 AQ-IQ LLC http://aq-iq.com 1-877-976-6677

41

