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ABSTRACT

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This comprehensive developmental career education program includes follow-up and evaluation studies to serve students desirous of full- or part-time employment. Employment counseling is defined as individual or group assistance to secondary school students which will then enable them to develop and demonstrate successful job-seeking and holding skills. Placement services provide assistance to secondary school leavers or graduates who seek to obtain gainful employment and further education. Basic objectives of employment counseling and placement are listed, together with suggested activities for implementation. The specific roles of Division Superintendent, School Board, Program Coordinator, Principal, Guidance Director/Coordinator, Counselor, Teacher/Vocational Coordinator, and Advisory Committee are delineated. Included also are a calendar of activities and a suggested plan for their implementation, and detailed and useful appendices on a Record System, suggested Job Placement Service Forms and Sources of Information. (KS)

Guidelines for Employment Counseling and Placement



Guidance Service State Department of Education Richmond, Virginia 23216 April 1976

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TABLE OF CONTENTS

- I. Foreword
- II. Introduction
- III. Definition of Terms
- IV. Objectives and Activities
 - a. Employment Counseling
 - b. Placement Services
- V. Suggested Activities for Implementation of Stated Objectives
- VI. Role and Function
- VII. Suggested Activities Calendar
- VIII. Suggested Implementation Plan
 - IX. Suggested Forms and Procedures



FOREWORD

In 1975, the Virginia General Assembly enacted Senate Bill 647, which requires that "On and after September one, nineteen hundred seventy-six, each school board shall make available to secondary students employment counseling and placement services to furnish information relating to the employment opportunities available to students graduating from or leaving the public schools in the school division. . ."

These suggested guidelines have been developed by a committee composed of local educators and Department of Education personnel to assist Virginia school divisions in providing employment counseling and placement services for secondary school students. These shall be viewed as minimum guidelines. Many school divisions may go far beyond these suggestions in developing comprehensive programs.

It is hoped that these suggested guidelines will be useful in planning and implementing a comprehensive program of employment counseling and placement services to meet the needs which may be different in individual school divisions.

W. E. Campbell Superintendent of Public Instruction



INTRODUCTION

Limited employment counseling and placement services have been conducted in Virginia's secondary schools for a number of years. Generally, some of these services have lacked a systematic approach and have not been available to every student. A comprehensive program which includes follow-up and evaluation studies should serve all students desirous of part-time or full-time employment. While local guidance counselors in the secondary schools should assume the major responsibility and leadership for these services, it is emphasized that all professional school personnel must lend support and cooperation in order to provide the best possible services to students. Effective services which aid students in making the transition from school to the world of work require a coordinated effort by administrators, counselors, teachers, the community, and the Virginia Employment Commission. Services should be provided for all students on a twelve-month basis and should be available to students for one year after they leave school.

Employment counseling is defined as individual or group assistance to secondary students which will enable them to develop and demonstrate successful job-seeking and holding skills. Placement services are those which provide assistance to secondary school leavers or graduates who seek to obtain gainful employment and further education. Employment counseling and placement services will be most effective in those schools in which students experience a comprehensive and developmental career education program.

The suggestions which follow were written purposefully to provide a broad, flexible—but minimal—base from which school divisions may operate. While specific objectives and activities are suggested, school divisions may wish to set their particular goals and objectives and to plan appropriate activities. It is imperative that all secondary schools create a climate by committing personnel, time, space, and other resources in which employment counseling and placement services are given priority. Before establishing employment counseling and placement services, school divisions should assess their needs. Specific plans for these services will depend on such factors as school population, geographic location, and employment opportunities. Long—range planning for implementation should contain clearly defined objectives and strategies and be included in the school division's sixth—year plan of action.

Personnel should be assigned to coordinate the division's plan for providing employment counseling and placement services. In-service education opportunities need to be provided for those having responsibilities for these services.

Information concerning the suggested guidelines may be obtained from the Guidance Service, Virginia Department of Education (804-786-2615). Sample forms are attached.



ACKNOWLEDGEMENT

The following persons who served on the Employment Counseling and Placement Committee are to be commended for an outstanding job of service and leadership:

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III. Definition of Terms

- 1. CAREER INTERRELATIONSHIPS a linkage between two or more career areas, such as carpentry and plumbing, which are <u>craft</u> interrelated; sales and politics which are <u>persuasion</u> related. Sometimes these are referred to as Worker Trait Group Arrangements.
- 2. EMPLOYMENT COUNSELING individual or group assistance which will enable students to develop and demonstrate successful job-seeking and holding skills.
- 3. ENTRY JOB a position into which students with a minimum of additional training may be hired, e.g., an apprentice electrician as opposed to an electrician or construction foreman.
- 4. EVALUATION measuring the effectiveness of the employment counseling and placement service conducted on a continuous basis with major annual assessments.
- 5. FOLLOW-THROUGH the secondary school's contacts with employers and individual students on the job to promote better working relationships or to assure success and advancement.
- 6. FOLLOW-UP the secondary school's contact at planned intervals (e.g., 1, 3, 5, 10 years) with school leavers and graduates to determine their employment/education status and to receive comments regarding the effectiveness of the school program as a preparation for employment and education.
- 7. JOB DEVELOPMENT a process by which a counselor or other school person contact employers to encourage them to list job openings with the school. This process may include informing employers about the types of skills students have to offer.
- 8. JOB SEARCH an active and organized process of seeking full-or part-time employment.
- 9. LEISURE consists of relatively self-determined activities and experiences which may result from having discretionary income, time, and social interests. These activities may be physical, intellectual, volunteer, creative or combinations thereof.
- TO. MEDIA a combination of print and non-print materials and equipment used in a systematic way to enhance the employment counseling and placement service process.
- 11. OCCUPATIONAL CLUSTERS an organized approach to grouping occupations into meaningful relationships. The most often used are the U.S. Office of Education 15 clusters and the U.S. Department of Labor 13 clusters. Other organizational patterns may be used.



- 12. PLACEMENT SERVICES assistance to school leavers or graduates who seek to obtain gainful employment, to continue education, or to engage in a combination of employment and further education.
- 13. SCHOOL GRADUATE an individual who has received a high school diploma or other formal recognition, e.g., a certificate, for the successful completion of a prescribed program of study.
- 14. SCHOOL LEAVER an individual who leaves school prior to high school graduation or before completing a program of study without transferring to another school.
- 15. SECONDARY SCHOOL STUDENTS those enrolled full-or part-time in a school with one or any combination of the following grade levels: 8, 9, 10, 11, 12.
- IV. OBJECTIVES OF EMPLOYMENT COUNSELING AND JOB PLACEMENT
 - A. Students who participate in the employment counseling programs will be able to do the following:
 - 1. Demonstrate an understanding of their occupational interest, aptitudes, and skills
 - 2. Develop an individualized job search plan
 - 3. Write appropriate resumes and applications letters
 - 4. Conduct effective contacts with potential employers concerning job openings
 - 5. Complete employment application forms completely and accurately
 - 6. Participate effectively in job interviews
 - 7. Evaluate job options and use appropriate decision-making skills
 - 8. Conduct appropriate follow-up activities to job applications and interviews
 - 9. Understand and demonstrate appropriate work habits, attitudes, and interpersonal relationships necessary for satisfactory employment and advancement.
 - B. Students who receive assistance from placement services will:
 - 1. Demonstrate a knowledge of information related to employment opportunities
 - 2. Use job search skills
 - 3. Obtain successful job placement
 - 4. Participate in follow-up and follow-through activities.
- V. SUGGESTED ACTIVITIES FOR IMPLEMENTATION OF STATED OBJECTIVES
 - A. Employment Counseling

Objective #1

Demonstrate an understanding of their occupational interests, aptitudes, and skills

Suggested Activities

1. Administer and thoroughly interpret vocational interest surveys at two points in the secondary school program, e.g., at the ninth and eleventh grades



- 2. Administer and thoroughly interpret a vocational aptitude battery, e.g., the <u>Differential Aptitude Test</u> battery
- 3. Conduct group guidance sessions to help students relate their academic course preferences, work experiences, volunteer experiences, academic grades and test scores, and leisure time activities to occupational choices
- 4. Make available in a central location in the school a comprehensive and current file of information on occupations, with provisions to advertise this information source to the students and to up-date the file each year. Inform students of supplementary sources of career information in the community.
- 5. Provide numerous opportunities each year--either through classroom activities or special programs--for students to interact
 with persons representing the fifteen occupational clusters and
 various career interrelationships

Objective #2

Develop an individualized job search plan Suggested Activities

- 1. Conduct group guidance to stress the importance of each student's developing his/her own individualized plan for conducting a job search, including the target date on which he/she plans to be employed. Other goals in the plan should include the number of job options from which he/she plans to choose, the number of interviews in which he/she plans to participate, the number of job applications he/she plans to file, the number of employer contacts he/she plans to make, and the sources of possible job openings which he/she plans to explore
- Provide individual conferences to review each student's individualized job search plan, checking the realistic nature of the goals and the time sequences
- Conduct group guidance to prepare students to anticipate, accept, and handle constructively any rejections they may receive Objective #3

Write appropriate resumes and application letters Suggested Activities

- 1. Show students models of appropriate resumes and application letters, highlighting the necessary elements such as personal information, educational background, school activities, work experience; interests, and references; the need for organization, brevity, and neatness; and the importance of zero error content
- 2. Provide opportunities for students to write resumes and application letters and to receive critical analyses of these resumes and letters
- Provide discussion sessions between students and local personnel officials during which the role of resumes and application letters in the employment procedure is discussed

Objective #4

Conduct effective contacts with potential employers concerning job openings

Suggested Activities

1. Conduct group guidance sessions with students to discuss with them the varied sources of employment information, e.g., newspaper want-ads, personal contacts, public employment agencies, telephone directories, and door-to-door canvassing



- Demonstrate the use of appropriate telephone techniques in contacting potential employers regarding advertised or possible job openings
- 3. Provide opportunities for students to practice, through roleplaying, telephone contacts with potential employers
- 4. Demonstrate appropriate techniques to conduct a personal visit to a potential employer to inquire about an advertised or possible job opening. Elements such as dress, greetings, manners, and conversation content should be included.
- 5. Provide opportunities for students to practice, through roleplaying, personal visits to a potential place of employment to inquire about an advertised or possible job opening
- 6. Provide programs in which local personnel officials offer suggestions concerning initial contacts with businesses Objective #5

Complete employment application forms completely and accurately Suggested Activities

- 1. Build a file of actual application forms used by area employers who have entry-level positions and obtain permission to duplicate the forms for instructional use
- 2. Show students models of acceptable and unacceptable employment applications, highlighting neatness, completeness, and accuracy
- 3. Provide opportunities for students to complete actual application forms and to receive critical analyses of their completed forms
- 4. Conduct group guidance to remind students of information which they should take with them whenever they anticipate completing an application form. This information should include elements such as social security number, full names, titles, addresses, and telephone numbers of persons providing references and of former employers
- 5. Provide opportunities for students to interact with personnel officials about the role of application forms in the employment process and about the most common mistakes made by students in completing such forms
- b. Provide opportunities for students to discuss the legalities of requested application information

Objective #6

Participate effectively in job interviews

Suggested Activities

- 1. Use various media to introduce the concept of job interviewing to students and to stress its importance
- 2. Provide models of effective and non-effective job interviews to students, e.g., role playing by counselors and/or teachers to stress the importance of: (a) appearance, (b) the first few minutes of the interview, (c) sufficient eye-contact, (d) appropriate manners, and (e) the need to provide complete answers to questions
- 3. Provide numerous opportunities for students to simulate job interviews and to receive critical analyses of their interviewing styles
- 4. Plan an activity in which students conduct actual job interviews and then share their learning experiences with one another



- 5. Conduct sessions with students to give them suggestions about interviewing. These suggestions should include: (a) the importance of demonstrating knowledge of the business and arriving alone for the interview, (b) the purpose of interviews, and (c) what to expect during the interview
- 6. Provide opportunities for students to interact with employment officials to learn first-hand what the employers expect during the interview
- 7. Conduct group guidance to prepare students to appropriately accept or reject job offers during interviews

Objective #7

Evaluate job options and use appropriate decision-making skills Suggested Activities

Provide aid and direction to students to enable them to engage in the following:

- 1. Establishing the relationship between the job activities and personal social values and career goals
- 2. Determining an expectation of what they are seeking through job satisfaction
- 3. Establishing criteria by which to determine employee behavior as it effects job satisfaction. The following elements should be included: cooperation, honesty, initiative, willingness to learn, willingness to follow directions, dependability, enthusiasm, acceptance of criticism, loyalty, and adherence to safety standards
- 4. Establishing criteria by which to determine behavior of employers as it affects job satisfaction. The following elements should be included: regular and prompt payment, safe working conditions, training for new job functions, introduction to co-workers and supervisors, explanation of rules and regulations, explanation of changes in duties, evaluation of work, job discipline, and honesty
- Developing a personal inventory of skills, attitudes, and knowledge which can be analyzed in relationship to available jobs Objective #8

Conduct appropriate follow-up activities to job applications and interviews

Suggested Activities

- 1. Provide models of suitable follow-up letters, telephone conversations, and personal contacts and provide the students with an opportunity to practice these techniques
- 2. Demonstrate to the students a system of maintaining a log or diary of their job search, including the names and addresses of people with whom they have interviewed, the date of the interview, the date the follow-up letter was sent, and the dates of any further contact from the interviewer
- 3. Provide suitable instruction to the students in accepting or refusing a job offer, via telephone, letter, or in conversation Objective #9

Understand and demonstrate appropriate work habits, attitudes and interpersonal relationships necessary for satisfactory employment and advancement

Suggested Activities

1. Conduct sessions with students to review what employers expect



- from their employees, emphasizing desirable employee traits

 2. Have students role-play various situations in which there are conflicting and/or ambiguous expectations; e.g., authority conflicts, ethical conflicts, personality conflicts in school, and work roles
- 3. Conduct exercises in which students compare the potentials of a satisfying career with their career plans, including the areas of financial security and independence, personal autonomy, creativity, social contribution, and recreation
- 4. Have students examine and report on the teamwork requirements of their preferred occupation(s)
- 5. Conduct sessions between students and potential employers to review employer expectations concerning cooperation, loyalty, interpersonal communication, and interpersonal problem-solving
- 6. Provide opportunities for students to analyze and compare the organizational structure—both formal and informal—of the school, student government, and classroom in relation to potential work settings

B. Placement Services

Objective #1

Demonstrate a knowledge of information relating to employment opportunities

Suggested Activities

- 1. Use of a variety of media in the school to inform the students of current employment opportunities and future employment trends in the local area, state, region, and nation
- 2. Use computerized and non-electric systematized information programs to provide students that information
- 3. Encourage students to use personal sources, e.g., family, friends, and local businesses, to obtain employment information
- 4. Inform students of special training programs and work-study opportunities
- 5. Help students understand how to evaluate sources of information Objective #2

Use job search skills

Suggested Activities

Confirm students' understanding of:

- 1. Availability of work opportunities in the local area, state, region, and nation
- Employment alternatives
- 3. Filling out applications, developing resumes, and writing letters of application
- 4. Using public and private employment agencies
- 5. Making employer contacts and follow-up by mail or in person
- 6. Seeking information about prospective employers

Objective #3

Obtain successful job placement

Suggested Activities

- 1. Refer students for interviews with employers or other agencies
 - 2. Have students follow up on the results of interviews Objective #4

Participate in follow-up and follow-through activities



Suggested Activities

- Send out questionnaires to students and employers to receive information
- 2. Use follow-up information to evaluate placement services
- 3. Use information to make curricular revisions
- 4. Visit employers for follow-through purposes

V. ROLES AND FUNCTIONS

Each of the persons listed below has an important role in implementing these guidelines. Recognizing that the organizational structure may vary within school divisions, it is recommended that one person be designated to assume responsibility for working with all personnel for carrying out these functions.

Role of Division Superintendent and School Board

- -- Establish policy providing for placement services and employment services as a part of the Division's total program
- -- Support as a priority function of guidance personnel the provision of career guidance, placement services and employment counseling
- -- Include employment counseling and placement services objectives in annual programs and six year plans
- -- Assign responsibility for employment counseling and placement services
- -- Provide resources required for implementing employment counseling and placement services
- -- Provide leadership and support for the total program
- -- Establish an advisory committee or utilizes existing committee Role of Program Coordinator
 - -- Provides leadership for development model(s) including objectives, activities, and evaluation outcomes relative to employment counseling and placement services
 - -- Establishes or arranges for staff development activities
 - -- Coordinates placement services among all secondary schools within the division and with the community, the Virginia Employment Commission, and private employment agencies.
 - -- Assists individual schools in planning and implementing employment counseling and placement services
 - -- Recommends needed changes in curricula or placement services based on an evaluation
 - -- Prepares or directs the preparation of written reports to the Superintendent and/or School Board

Role of Principal

- -- Establishes a positive climate for employment counseling and placement services
- -- Assures that counselors are relieved of clerical and administrative duties
- -- Provides leadership for implementing these services an an integral part of guidance and the total school program
- -- Assures the selection of qualified personnel and provides appropriate facilities, time, equipment, materials, and circula support



Role of Principal (continued)

- -- Clarifies the roles of professional staff as they relate to employment counseling and placement services
- -- Apprises the superintendent of the progress and requirements of guidance services in implementing these services
- -- Assigns appropriate responsibility to all participating faculty members for career guidance and placement services
- -- Encourages professional personnel to participate in staff development activities
- -- Delegates responsibility for coordinating employment counseling and placement services within the school

Role of Guidance Director/Coordinator

- -- Organizes, administers, coordinates, and supervises employment counseling and placement services within the school
- -- Assigns staff responsibilities for these services
- -- Informs the principal of the progress and requirements needed to implement and improve the services
- -- Plans and initiates the program in cooperation with a local advisory committee, counseling staff, faculty members, the principal, community, the Virginia Employment Commission, and private employment agencies
- -- Develops and/or approves the development and use of all records forms, and materials required to implement those services
- -- Evaluates by follow-up and follow-through the delivery of placement services and employment counseling
- -- Formulates objectives, activities, and performance criteria for those services within a specific school
- -- Accepts responsibilities for carrying out policies and activities related to employment counseling and placement services
- -- Coordinates interpretation of these services to students, parents, community, and faculty members

Role of Counselor

- -- Determines needs of individual student for employment counseling and placement services
- -- Provides employment counseling and placement services in cooperation with other members of the guidance staff, faculty, community, the Virginia Employment Commission, and private employment agencies
- -- Participates in staff development activities for professional growth
- -- Understands resources of the community as related to the needs of the student
- -- Keeps abreast of sources of information concerning occupations, employment trends, economic conditions, and educational opportunities
- -- Serves as resource to classroom teachers

Role of the Teacher/Vocational Coordinator

- -- Keeps abreast of current information with vocational and educational implications related to a subject matter field
- -- Devises and/or locates methods and materials designed to help students understand and appreciate career implications of the subject matter being taught
- -- Utilizes career-oriented methods and materials in the instructional program, as appropriate, as a means of educational motivation



Role of the Teacher/Vocational Coordinator (continued)

- -- Assists students to acquire and utilize good work habits
- -- Assists students to develop, clarify, and assimilate personally meaningful sets of work values
- -- Assist students to achieve specific vocational competencies at a level which will enable students to gain entry into an occupational setting

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- -- Assists students to acquire job-seeking and job-getting skills
- -- Participates in the job-placement, follow-up and follow-through activities
- -- Assists students to acquire decision-making skills
- -- Coordinates classroom activities with guidance services Role of Advisory Committee
 - -- Represents educators, parents, students, and the business-labor-professional community
 - -- Advises on the establishment of employment counseling and placement services objectives
 - -- Assists the school, community, Virginia Employment Commission, and private employment agencies to work cooperatively to meet the needs of students
 - -- Suggests and assists with public relations activities

VI. SUGGESTED ACTIVITIES CALENDAR

ONE TIME ACTIVITIES	CONTINUOUS ACTIVITIES	PERIODIC ACTIVITIES
1. Selection of Advisory Committee (June) 2. Drafting Forms (July) 3. Survey of Business (August & September) 4. Presentation to Faculty (August) 5. Presentation to Students (September) 6. Survey of Students	 Placement of students Interviews with students Permission letters to parents Memo of Employment to 	1. Meeting with Place- ment Team (Monthly) 2. Meetings with Place- ment Advisory Com- mitte (Quarterly) 3. Contact News Media about Program (at least quarterly) 4. Inform adiminis- trators of progress & activities of
9. Revision of Job Place- ment Manual (May)		ties (as scheduled)

VII. SUGGESTED IMPLEMENTATION PLAN

To accomplish the objectives of employment counseling and placement services, each school division must determine the organization that will best serve its needs. The structure of the program will be dependent on a number of factors, including the size of the school division; the geographic location;



the availability of part-time, fu¹ -time, summer, and volunteer work; and the nature and scope of vocational offerings.

A successful employment counseling and placement program involves the total community. Within a school the program involves the total staff, students, and parents. Although roles will differ, none can be excluded from a successful program.

Some important preliminary considerations are listed below to assist in planning a program:

- 1. A placement program should serve all students on a twelve-month basis and provide services for one year after they leave school. A year-round program will facilitate the maintenance of open lines of communication with employers.
- 2. The school leaver must be afforded placement services.
- 3. In large school divisions, the appointment of a division-wide coordinator of employment counseling and placement services should be considered and a full-time contact counselor designated for each school within the division. In small school divisions, a part-time coordinator should be considered on a division-wide basis, or two school divisions may share a full-time coordinator with a full-time contact counselor at each high school. Small high schools may find it necessary to designate a counselor on less than a full-time basis. Adequate clerical help should be provided. Assignment of non-guidance related duties to counselors—such as scheduling, homeroom duty, hall duty, and cafeteria duty should be avoided.
- 4. Placement personnel should become familiar with the needs and problems of the area business-labor-professional community.
- 5. Placement personnel need to possess a working knowledge of job dynamics such as:
 - (a) Fair employment practices
 - (b) Legal restrictions
 - (c) Minimum wage laws
 - (d) Social security registration
 - (e) Job development
 - (f) Hiring patterns
 - (g) Labor union practices and requirements
 - (h) Referral, follow-up, and follow-through
- 6. The placement staff should work cooperatively with the instructional staff to supply information and resource materials needed to teach employability skills. Job Clinics could be offered as mini units or could be incorporated in classes such as English or social studies.
- 7. Before students are referred for placement it is important that they demonstrate a knowledge of pre-employment information.
- 8. Placement personnel must coordinate efforts with existing school programs that have responsibility for placing students, e.g., co-op programs, to eliminate unnecessary duplication of services and to make maximum use of available information and resources. There should be a free exchange of information and strategies between counselors and work-study coordinators.



- 9. The Virginia Employment Commission (VEC) has been identified as a participant in this program, and a working relationship with the local office should be established. Labor market information distributed through Manpower Research and job information from Job Bank (microfiche) may be obtained from VEC. The school divisions, however, would have to purchase the microfiche viewer.
- 10. The assistance of other state and local agencies should be sought when working with handicapped students.
- 11. Follow-up and follow-through are necessary to determine what has happened after a student is placed and to ascertain whether the school's educational programs are adequately preparing students for employment or post-secondary education.
- . 12. An advisory committee should be included in all planning and implementation procedures. Groups represented on the committee might include: Virginia Employment Commission; private employment agencies; other state and local agencies; employers and labor organizations; community groups (especially the Chamber of Commerce, Businesses and Professional Women's Clubs, Jaycees, Kiwanis) and civic leaders; students and parents: and retired citizens. An advisory committee may assist in the accomplishment of the following tasks:
 - (a) Identifying target population in school and community
 - (b) Devising appropriate promotion strategies and techniques
 - (c) Identifying career information sources
 - (d) Establishing a career information collection and delivery system
 - (e) Advising on strategies for identifying placement opportunities, expecially job openings within the labor market natural to the area
 - (f) Working with employers, labor unions, etc., for identification of job openings
 - (g) Analyzing and evaluating follow-up and follow-through data in terms of placement effectiveness
 - (h) Re-designing program components in accordance with modifications which were recommended by the placement staff and approved by the superintendent and the school board
- 13. Provisions should be made for a continuous staff development program for those directly involved in the employment counseling and placement effort. Such a program would allow for the development and updating of placement skills, a regular exchange of information among placement personnel, and an early assessment of factors that influence the success of the placement effort (such as developments in the local labor market.)

After needs have been established, the following steps may be taken to implement an employment counseling and placement program:

- Establish a division-wide advisory committee or utilize existing advisory committee
- 2. Select staff, assign responsibilities, and delegate authority
- 3. Develop a procedures manual (systems and forms for gathering student data, job data, accountability procedures, follow-up, feedback, reports, etc.)
- 4. Survey in-school youth and local employers to determine needs and occupational opportunities. (The services of Virginia Employment Commission should be utilized to assist in determining occupational opportunities)



- 5. Inform graduates and dropouts of the availability of employment counseling and placement services
- 6. Establish individual school advisory committees, if necessary.

 (A division-wide committee will suffice for smaller school divisions)
- 7. Arrange meetings for counselors, teachers, and work study coordinators to discuss structure of operations
- 8. Conduct periodic orientation programs for all instructional personnel and develop continuous staff development for all persons involved with employment counseling and placement services
- 9. Develop strategies for teaching employability skills to in-school youths as well as graduates and early school leavers
- 10. Develop brochures and newsletters
- 11. Publicize services via radio, television, newspapers, and speaking to community and other organized groups
- 12. Establish a speakers' bureau composed of educators, business persons, and industry representatives
- 13. Establish periodic meeting times with various groups involved
- 14. Evaluate employment counseling and placement programs and make necessary modifications

VIII. SUGGESTED FORMS AND PROCEDURES

 Λ procedures manual should be developed for placement services. The manual may contain the following information:

- 1. The names of placement personnel
- 2. The role and function of counselors and vocational teachers relative to placement
- 3. A publicity plan
- 4. Necessary forms and an explanation of their usc
- 5. Procedures for reporting and evaluating
- 6. A calendar of activities

Examples of forms and a list of references are contained in the appendices.



APPENDICES

APPENDIX A

Record System

APPENDIX B

Suggested Job Placement Service (JPS) Forms

APPENDIX C

Sources of Information



APPENDIX A



RECORD SYSTEM

1		·	
HOW COMPLETED	1. In homerooms 2. English classes 3. Health classes 4. Personal interview	Student completes in homeroom, study hall, visit to guidance office, etc.	Personnel contacted by: 1. Vocational teachers 2. Advisory committee member 3. Counselor 4. Trained parent volunteers 5. Trained student aide
TYPE OF INFORMATION	 Personal data Present employment status Significant courses Work experiences Cooperative education programs if applicable 	Educational experi- ences Skills, hobbies, interests Attendance patterns Physical handicaps Employment record	Company contact data (address, phone, personnel director) Data on jobs students may fill.
USE	1. Assess student 1 needs 2. Becomes permanent file in 3 notebook 5	Obtain additional data 1. from students de- siring placement 2. 3.	Matching students 1. with jobs 2.
FORM NUMBER AND TITLE	*JPS 1-STUDENT SURVEY FORM	JPS 2-PERSONAL DATA FORM	JPS 3-COMPANY SURVEY FORM FOR EMPLOYERS (Note: will not duplicate vocational teachers contacts)

*JPS-Job Placement Service



RECORD SYSTEM (continued)

JPS 7	JPS (TO P	JPS PERM AGRE	JPS REFE	
7-JOB ORDER	S 6-MEMORANDUM PARENT	JPS 5-PARENT PERMISSION AGREEMENT	JPS 4-STUDENT REFERRAL FORM	FORM NUMBER AND TITLE
Record employer's request for appli-cants	Notifies parents of placement	 Parental permission for placement Parental permission to release records 	Introduce student to employers	USE .
1. Company contact person 2. Description of job and requirements 3. Hours and days needed for work 4. Wages and number of students needed 5. Interview date 6. Names of referrals	Data on job in which student has been placed	 Explanation of program Request for approval of student placement 	 Company name and contact person Student name Job interest Record results of interview 	TYPE OF INFORMATION
1. School's job placement person- nel completes as a result of tele- phone call or 2. Prospective em- ployer completes appropriate section	School's job place- ment personnel com- pletes and mails to parents	1. School's job placement per- sonnel completes form and sends to parents by stu- dents for signature	1. School's job placement personnel com- pletes upon re- ferral of student 2. Employer	HOW COMPLETED



RECORD SYSTEM (continued)

FORM NUMBER AND TITLE	USE	TYPE OF INFORMATION	HOW COMPLETED
JPS 8-DAILY INTERVIEW LOG	To record interviews with students	Date, Interviewee, referred to and results	Placement personnel completes form
JPS 9-EMPLOYER CONTACT LOG	To record contact with employers	Date, name of employer, how contacted	Placement personnel completes form
JPS 10-FOLLOW-UP SURVEY TO EMPLOYERS	To obtain data relative to student's job adjustment	1. Employment status 2. Work habits and attitudes 3. Job performance	Employer completes form
JPS 11-STUDENT FOLLOW-	To obtain job place- ment information and data significant for curriculum change	1. Employment status 2. Education or training 3. Personal data 4. High school evalua- tion	Student completes form
JPS 12-LETTER TO EMPLOYERS	To introduce Job Place- ment Service	 Purpose of Job Placement Program Name of school Title of placement specialist 	Placement personnel completes form
JPS 13-ANNUAL STATISTICAL REPORT	Annual job placement statistics	Workload of placement staff	Placement personnel completes form
JPS 14-MONTHLY STATISTICAL REPORT	Monthly job placement statistics	Workload of placement staff	Placement personnel completes form



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APPENDIX B



FORM		
SURVEY		
STUDENT		

Name		Social Security Number	OHO HO
last	first .		
und ress			Zip
AgeSexR	Race Date of Birth	School Attending	Class of
Previous Employers			
Type of Work You Have Done		-	
Employment Preferred for:	Part-Time Summer Only	Full-Time Christmas Only	Temporary Volunteer Work
Type of Work Preferred			Driver's License?
Hobbies		Favorite School Subject	
S I	Date Counseled	Referrals	Date
Teacher Rm# Course			
2.			
3.			
5.			
6.			
Teacher References:			
Comments:			

PERSONAL DATA FORM (SIDE 1)

JPS 2 (4/76)

	Dilli.	I Old! (BIDE 1)	Grade
			Date
PERSONAL DATA: Comple	te an accurate	description.	experiences, abilities and
backgr	ound.		and and
PLEASE PRINT			
Name			
last	first	int.	-
Address			
number	stree	et	-
•		•	
city	state		_
•		zip c ode	
Telephone Number			Social Security Number
mo. da	у vear		s. Height ft. in.
Type of Work Desired:	lst choice		2nd_choice
EDUCATION:			
BBOCKIION.			
			Dates Attended
School: Name:	Ad	dress:	From To
Elementary			
Junior High			
Senior High	•		:
3.11			
College			
ther			
Curriculum (Please Chec	ck One) Academ	ic Ger	neralBusiness
Cooperative Programs:	DECOE_		
lave you Attendeda yoc. Jumber of Years	ational/ Techni	cal Center?	If so, What area?
obbies			
xtra Curricular Activi	ities		
ow much time have you Reason	lost from work	or school dur	ing the last two years?
			•
o You Have Any Physica	T Handicabs;	II so, What	: :



PERSONAL DATA FORM (SIDE 2)

	resent or most recent position	
	m	
ToAddress		Salary
Type of Business	Your Posi	tion
Duties	Supervisor	
Reason for Leaving		
	n	
	Your Posi	
	·	
	n	
	Your Posi	
Duties	Superviso	r
MAY WE CONTACT FORMER E		rsons, business or profession
	school.)	
NAME 1.	ADDRESS	OCCUPATION
2.		
	s That You Have Had While In H	
Typing wpm Shorthand wpm Filing	Adding Machine Calculator Bookkeeping	Dictaphone Keypunch Other
TRANSPORTATION: Driver Public	's License Own Car	
[certify that all stat	ements made by me in this data	sheet are true.
	SIGNATURE	DATE



COMPANY SURVEY FORM FOR EMPLOYERS

Name of Company		·	
Address		Phone	
Official to Contact			
Type of Work Your Company Do	ves		
		•	
I will employ:			Age
High School Graduate Full-time Part-time	Drop-Outs Full-time Part-time	Students enrolled in school Full-time Part-time	14-15 16-18 over 18
Approximate hours	; Approxima	te Wages	
Do you have openings which c	ould be filled by	y our Job Placement Se	ervice?
yes no			



STUDENT REFERRAL FORM

Dear	
This letter is to introduce, a student at High School. Our office is referring as an applicant for the position of	
We appreciate the opportunity of serving you and hope that you will call on us again. Please indicate the results of the interview and return this letter to us, in the enclosed envelope, as soon as possible.	
Sincerely	
Placement Coordinator	
Student Placement Service	
High School Phone Number	
**************************************	k #
MiredDate	
Not Hired	
Comments:	
	_



PARENT PERMISSION AGREEMENT

Dear Parent:
has applied to the Job Placement Office for assistance in finding (part-time, full-time, summer) employment. In the event that problems with school work follow his/her employment, we will request and encourage the employer to cease to use your son/daughter as an employee.
Prior to employment, some employers request information concerning grades and attendance. It is the policy of the Schools not to release any information to any individual outside of the school system without written permission from the student's parents or guardians. If you will complete and sign the following form, this will provide us with permission to forward the necessary information and also indicate your knowledge of the work request.
Sincerely,
Coordinator Job Placement Service

APPROVAL FOR PLACEMENT
My/Our son/daughter
(name, please print) has my/our permission to work: (1) after school; (2) weekends; (3) both after school and weekends. I/We approve of the Student Job Placement Office helping him/her obtain work.
PERMISSION TO RELEASE INFORMATION TO PROSPECTIVE EMPLOYERS
I hereby give my permission to the Job Placement Office to release information regarding my child, requested by prospective employers only. It is my understanding that this information will be limited to grades and attendance.
Signature of Parent or Guardian



MEMORANDUM TO PARENTS

MEMO TO:	
RE:	Placement on a Job
FROM:	, Job Placement Coordinator
has been	r son/daughter placed on a job through the Job Placement Program. Pertinent ion about the job is as follows:
Company	Wag es
Address	Days/Hours Worked
	<u> </u>
Will lea	ve school at
If High Sch	you have any questions, please contact me at (phone number)



HS.
-
E

2

Part-time Ful	.1-Time	Temporar	ySumm	ier	Volunte	er _
Business						
Address				Zip		
Contact				-		
Hours a Day						
Days a Week						
Salary						
Description		,				
Requirements						
Date Received		Ву_				
Students Referred	Date	Graduate	Status	7	Hire	
STORES NOTCITED	Date	Graduate	Inschool	Leaver	Yes	No
				-		
	 					
	1					
	 					
·	 					
	<u> </u>					
				•		
	<u> </u>					



DAILY INTERVIEW LOG

	 		<u> </u>
DATE	INTERVIEWEE	REFERRED TO	RESULT
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	· +		
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EMPLOYER CONTACT LOG

DATE	EMPLOYER	PHONE	VISIT	COMMENT
<u> </u>			-	·
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<u> </u>				
			<u> </u>	
				
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FOLLOW-UP SURVEY TO EMPLOYERS

Dear Employer:			******		
Please check th	e appropriat	te boxes fo	r:		
Name			Social S	ecurity Nur	nber
If he/she is still en 3-average, 4-above a	mployed, ple verage, 5-ex	ease check ccellent)			
	1	2	3	4	5
Appearance					
Attitude					
Attendance					
Work Habits					
Performance					
If he/she is no longe	er employed	by you, pl	ease chec	k the secti	on below:
Laid Off		Quit		Fired	
If he/she was release	ed, please c	heck the b	oxes belo	—— w that appl	.y:
Poor Work Habi			oor Att i t		
Irregular Atte	ndance	Uı	ndesirabl	e Appearanc	:e
Please list any that our students wil	suggestions ll be better	for impromemployees	ving our	educational	program so
		· · · · · · · · · · · · · · · · · · ·			
. ·		-			
			<u> </u>		



STUDENT FOLLOW-UP SIDE I

GROUP III Continued 11. If yes, in item 10, indicate which area: Auto Body Auto Mechanics Auto	Commercial Art Secretarial Cosmetology Technical Dental Schools Drafting Other (Specify)	13. If no, in 1 mm 12, are you interested in: Completing high school Night School High School Equivalency (GED)	GROUP IV 14. If it took you longer than you expected to find your first full-time job, what was the most important reason?	No jobs available in the community Wasn't interested in jobs available Parents wanted me to stay home Lacked skills or other qualifications for the job available Was too young Got married Went to college	Other (Specify)
6. How long have you been on your present job? Less than i month 1-3 months 4-6 months More than 6 months	7. What is your pay per week (before deductions) on your present job? \$50 or under \$101-\$125 \$51-\$75 \$126-\$150 \$76-\$100 \$151/over	8. How do you like your present job? Like it very much Like it somewhat Dislike it somewhat Dislike it very much	9. If you are not employed now, are you looking for work? Yes No	10. Are you interested in training in another area? Yes No	
GROUP I Military Service Employed Unemployed (go to Group II) Continuing education (go to	Less than 30 hours More than 30 hours Where do you work?	Company Name Company Street Address City State	. What is the title of your present job?	How did you get your job? School job placement Virginia Employment Commission Private Employment Agency Vocational Teacher Other Teacher Relative	Friend Found it myself Other (Specify)



STUDENT FOLLOW-UP SIDE II

	i	<u> </u>		0.							.8		17.		16.		15.
	Yes No	Do von have transporterion?	AGE	What is your age now?	Mo. Day Year	What was vour birthdate?	Other (Specify)	own a nome	rent own apartment	with parents	Where do vou live?		If yes, in item 16, how many? 1 child 3 children 2 children 4 or more child-	Yes No	Do you have children?	Divorced Separated	GROUP ur mari
		-			-	-	•			24.		!	23. d-	•		-	. 22
	Other (Specify)	Technical School	Nursing School	Business School	Adult Evening School	Part Time Full Time	olleg	College	type?	If yes, in item 23, check which	Yes No	leaving high school?	GROUP VI Have you enrolled in any further education or training since	Other (Specify)	Family car	Bus	GROUP V Continued If yes, in item 21, what type?
													26.				25.
If you have specific comments about your training, teachers, or school, please	building	Condition of school	ition	Tools and equipment	reer information on availa-	Availability of ca-	Job Placement Service	Guidance/Counseling	in students	To reach Teachers' interest	Instructors' ability	Exc. Good Fair Poor	Please rate your former school on each of the items below.	Other (Specify)	General	College Preparatory Vocational	GROUP VII Indicate high school course of study

and enclose with this form. THANK YOU FOR YOUR COOPERATION.

write them on a separate sheet of paper

Dear Employer:

One of the major goals of public and secondary education is to prepare students for a vocation. The many educational activities in a school curriculum attempt to build skills and attitudes that will help the student prepare for the transition from school to work.

(name of School)

tween school and work through the establishment of a Job Placement Service.

Our basic function is to assist a student or potential employee in finding a job that will meet his needs and serve the best interests of society. This service will be available to all students, full-time, part-time, and former graduates and dropouts. The success of the Job Placement Service will depend upon the communication that is established between this service, business, industry, and other outside agencies.

As Job Placement, I would like to extend to (title of person responsible)

you the service and availability of our office in helping to fill some of your employment needs. Our office will make every effort to work with and for you in establishing a good school and business relationship.

At a later date, I will be visiting your business and look forward to meeting with you to better explain the Job Placement Service. If in the meantime, however, you wish to use our service, please feel free to contact our office at ______

(name of School)

Sincerely,



ANNUAL STATISTICAL REPORT

	School Year
1.	Number of students counseled for placement
2.	Number of students referred for placement
3.	Number of students placed
4.	Total number of interviews with employers
5.	Total number of referrals for placement
6.	Total number of placements
7.	Number of employers contacted
8.	Number of requests for employees

9. Number of student work permits issued



MONTHLY STATISTICAL REPORT

	, Director
Mon	nthYear
1:	Number of students counseled for placement
	Number counseled and referred
	Number counseled and not referred
	Number of students placed
	Number of interviews conducted with employers
	Number of employer contacts
	Number of requests for employees
	Number of non-employer contacts
	Number of work permits is used



APPENDIX C



Sources of Information

1. Adler, K. A. The Job Resume and Letter of Application. Cambridge, Mass.: Bellman Publishing Co., 1971.

Source: Bellman Publishing Company

PO Box 164

Arlington, Massachusetts 02174

Price: \$2.75 (paper)

2. A Message to Young Workers About Fair Labor Standards Act. United States Department of Labor. Employment Standards Administration. Wage and Hour Division. WH Publication 1236. Washington, D.C.: Government Printing Office, 1971.

Source: U. S. Department of Labor

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3rd and Constitution Avenue, N.W.

Room C 4331

Washington, D.C. 20210

Price: Free

3. Blackledge, Walter L., Blackledge, Ethel H., and Keily, Helen J. You and Your Job. Cincinnati: South-Western Publishing Co., 1967.

Source: South-Western Publishing Company

925 Spring Road

Pelham Manor, New York 10803

Price: \$2.12 (paper)

4. Dreese, Mitchell. <u>How to Get a Job</u>. Chicago: Science Research Associates, 1971.

Source: Science Research Associates

259 East Erie Street Chicago, Illinois 60611

Price: \$1.60

5. Misen, Irving. Seven Steps to Finding Your Place in the World of Work. Washington, D.C.: B'nai B'rith Vocational Service, 1971.

Source: B'nai B'rith Vocational Service

1640 Rhode Island Avenue, N.W.

Washington, D.C. 20036

Price: \$1.25 (paper)



6. <u>Federal Child Labor Laws in Farm Jobs</u>. United States Department of Labor. <u>Employment Standards Administration</u>. Washington, D.C., 1976.

Source: U. S. Department of Labor Office of Information-ESA

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7. <u>Federal Child Labor Laws in Nonfarm Jobs</u>. United States Department of Labor. Employment Standards Administration. Washington, D.C., 1976.

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8. Gelinas, Paul and Gelinas, Robert. <u>How Teenagers Can Get Good Jobs</u>. New York: Richards Rosen Press, 1971.

Source: Richards Rosen Press 29 East 21st Street

New York, New York 10010

Price: \$4.80

9. General Electric. What Students Should Know About Interviewing. Educational Communications, Room 901, 570 Lexington Avenue, New York, New York 10022.

Source: Educational Communications

Room 901

570 Lexington Avenue

New York, New York 10022

Price: Free

10. Bandy Reference Guide to the Fair Labor Standards Act. United States Department of Labor. Bureau of Labor Statistics. Wage and Hour Division. Washington, D.C., 1976.

Source: U. S. Department of Labor

Bureau of Labor Statistics

PO Box 13309

Philadelphia, Pennsylvania 19101

Price: \$.65

11. Hummel, Dean L. <u>The Counselor and Military Service Opportunities</u>. Guidance Monograph Series. Boston: Houghton-Mifflin, 1973.

Source: Houghton-Mifflin

1900 South Bativa Avenue Geneva, Illinois 60134

Price: \$2.40 (paper)

12. It's Easy to Hire Teen-Agers. United States Department of Labor. Employment Standards Administration. Wage and Hour Division. Washington, D.C.: Government Printing Office, 1971.

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Source: Occupational Outlook Service
Bureau of Labor Statistics
Room 2028, GAO Building
441 G Street, N.W.
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Price: Free (Reprints available late summer, 1976)

14. <u>Jobs for Which a High School Education is Generally Required</u>. United States Department of Labor. Bureau of Labor Statistics. Washington, D.C.: Government Printing Office, 1974.

Source: Occupational Outlook Service
Bureau of Labor Statistics
Room 2028, GAO Building
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Price: Free (Reprints available late summer, 1976)

15. <u>Jobs for Which a High School Education is Preferred, but Not Essential</u>. United States Department of Labor. Bureau of Labor Statistics. Washington, D.C.: Government Printing Office, 1974.

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Kahn, Charles, Tong, Robert, and Jue, Wing. My Job Application File.
 Allan T. Kahn Publishers. Hayward California, 1974.

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Price: Obtain price from publisher

19. Kimbrell, Grady and Vineyard, Ben S. Succeeding in the World of Work. Bloomington, Illinois: McKnight & McKnight, 1970.

Source: McKnight & McKnight

Bloomington, Illinois 61701

Price: \$9.32

20. Know Your Employment Rights. United States Department of Labor. Manpower Administration. Washington, D.C.: Government Printing Office, 1970 (Revised).

Source: Superintendent of Documents
U. S. Government Printing Office
Washington, D.C. 20402

Price: \$.20

21. Lee, Miriam. <u>Jobs in Your Future</u>. New York: Scholastic Book Services, 1973.

Source: Scholastic Book Services

50 West 44th Street

New York, New York 10036

Price: \$.95

22. Liebers, A. <u>How to Pass Employment Tests</u>. New York: Arco Publishing Company, 1966.

Source: Arco Publishing Company 219 Park Avenue, South New York, New York

Price: \$5.00 (paper)

23. McDaniels, Carl. <u>Finding Your First Job</u>. Boston: Houghton-Mifflin, 1975. (Accompanying Teachers Guide).

Source: Houghton-Mifflin 666 Miami Circle, N.E. Atlanta, Georgia 30324

Price: \$1.95, \$1.50 Teacher's Guide

24. McDaniels, Carl. <u>Job Search Pyramid</u>: <u>15 Steps in Career Development</u>. Garrett Park, Maryland, Garrett Park Press, 1976.

Source: Garrett Park Press

Garret Park, Maryland 20766

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25. McDaniels, Carl. The Placement Service. In T. H. Hohenshil and J. H. Miles (Eds.), School Guidance Services: A Career Development Approach. Dubuque, Iowa: Kendall/Hunt Publishing Co., 1976.

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2460 Kenper Blvd. Dubuque, Iowa 52001

Price: \$8.95

26. Monoghan, Patrick. Writing Letters That Sell: You, Your Ideas, Products, and Services. New York: Fairchild Publications, 1968.

Source: Fairchild Publications, Inc.

7 East 12th Street

New York, New York 10003

Price: \$6.95

27. The National Apprenticeship Program. United States Department of Labor. Manpower Administration. Washington, D.C.: Government Printing Office, 1972.

Source: Employment and Training Administration

601 D Street, N.W.

Room 10225 PH Building

Washington, D.C. 20213

Price: Free

28. McKay, A. Ernest. The MacMillan Job Guide to American Corporations. New York: MacMillan Company, 1967.

Source: MacMillan Publishing Company, Inc.

866 Third Avenue

New York, New York 10022

Price: \$7.95

29. Reefe, John. <u>The Teenager and the Interview</u>. New York: Richards Rosen Press, 1971.

Source: Richards Rosen Press

29 East 21st Street

New York, New York 10010

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30. Shertzer, Bruce E. Career Exploration and Planning. Boston: Houghton-Mifflin, 1973.

Source: Richards Rosen Press

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Price: \$5.25

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Source: Julian Messner

1 West 39th Street

New York, New York 10018

Price: \$6.25

33. Splaver, Sarah. <u>Non-Traditional College Routes To Careers</u>. New York: Julian Messner, 1975.

Source: Julian Messner

1 West 39th Street

New York, New York 10018

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Source: "Today" Educational Services, Inc.

192 Somerset Road Delaware, Ohio 43015

Price: \$20.00 (for the three volumes)

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Source: "Today" Educational Services, Inc.

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Price: Free

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\$5.00-Student Activity Book

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Price: Free