



City of Dallas

DRAFT – PLEASE MAKE YOUR OWN AND DISTRIBUTE AS YOU THINK APPROPRIATE

Dear City of Dallas residents,

We are entering a new phase of COVID-19 pandemic that is challenging every fiber of our mental, emotional, financial and physical well-being.

Please know the City of Dallas continues to work around the clock to ensure support is in place for you and the people you care about.

In this email, you will find a list of resources available as of today, April 10, regarding finances and COVID-19 topics such as unemployment, paying rent and mortgages, student loans, utilities, food assistance, resources for businesses and more. This will remain a living document and we will send you regular updates with new resources added. Grocery stores, pharmacies, daycare centers, banks, and hardware stores remain open. Restaurants may still operate takeout and delivery services.

Please feel free to share this with your friends, family, coworkers, community, or anyone else who could use it. If you have additional information you wish to share with your neighbors and community, please do not hesitate to contact our office at DistrictXX@dallascityhall.com. Additionally, [VisitDallas](#) and [Uptown Dallas](#) have compiled a list to feature Dallas restaurants who are still operating and offering home delivery.

Please promote #TakeOutTuesday in your neighborhoods and networks. Encourage people to order take out or delivery from local restaurants every Tuesday! Follow their Facebook @TakeOutTues

We continue to provide information at the City's dedicated COVID-19 website [here](#). Dallas County also has valuable information [here](#).

There are two COVID-19 testing sites in Dallas open from 8am to 8pm or when daily test kit availability runs out. Criteria for testing sites is as follows: shortness of breath, cough, must show a temperature of 99.6 or higher. The sites are located at: American Airlines Center, Parking Lot E, 2500 Victory Plaza and Ellis Davis Field House, 9191 S Polk St.

DFW COVID-19 Regional Summary Dashboard: A dashboard of total cases of COVID-19, new cases, deaths, and 311 COVID-19 calls can be viewed [here](#).

Unemployment and Workers' Comp

- Anyone who has lost their job due to coronavirus or has had to take time off to self-quarantine or care for a sick relative (and does not get paid sick time from work) may apply for UNEMPLOYMENT insurance. Information on that can be found [here](#). Per the Workforce Commission, "a delay in filing will not impact the benefits you receive, your benefits are tied to your date of layoff, not filing date."

- The Texas Workforce Commission has launched a [new automated virtual assistant](#) to help Texans sign up for unemployment insurance. The artificial intelligence-enabled chatbot can instantly answer many of the most common questions about the UI process
- Anyone whose job has brought them into direct contact with someone with coronavirus (for instance, a first responder or a health care worker) and has become ill or is required to quarantine can file for WORKERS' COMP. File for that [here](#).
- If you or a friend or family member are out of work, the [Texas Workforce Commission](#) provides support services.

Financial Assistance

The City of Dallas Rental Assistance Social Services Financial Assistance

- Provides emergency assistance to individuals and families who have experienced a temporary financial crisis. The appointment lines are open Monday through Friday, from 9:00 a.m. to 4:00 p.m.
 - Rental assistance to persons at-risk of homelessness and who are low-income (below 30% of the area median income).
 - Assistance with utility bills (electric, gas and water) up to once per year (with exceptions for “blitz” events determined by funder) in an amount not to exceed \$300 available for customers of Reliant Energy, TXU and ATMOS Energy. Additionally, support is administered through the Dallas Water Share.
- Help Line Contacts and Appointments
 - Martin Luther King, Jr. Community Center Social Services - 214-670-8416
 - West Dallas Multipurpose Center Social Services - 214-670-6530
- The IRS has deferred the federal tax filing deadline to July 15th. Find more information on Coronavirus tax relief [here](#).
- The U.S. Department of Treasury has a list of financial [resources](#) for consumers.
- Residents can call 211 or visit www.211texas.org and give their zip code for a list of local financial and in-kind resources available in their area.
- The Salvation Army is serving in the community by offering: drive-thru food pantries at 13 locations; educational programming for our shelters with children to continue their education; remote learning opportunities for children across the region; financial assistance for rent/mortgage, utilities and prescription medication; and food delivery for seniors and veterans. Income verification and other typical requirements for assistance have been suspended to serve anyone that is in need. Check [here](#) for the location nearest you.
- Texans who believe they have encountered price gouging or disaster scams should call the Office of the Attorney General’s toll-free complaint line at (800) 621-0508 or [file a complaint online](#). For additional information on disaster scams, please visit our [disaster scams website](#).

Trouble Paying Rent or Mortgage

- Dallas County Judge Clay Jenkins’ Order states that Dallas County Justices of the Peace cannot proceed with evictions until May 18, 2020 (date subject to change). If you have concerns, volunteer attorneys are on stand-by to assist. Send an email to: DallasEvictions2020@gmail.com, and a volunteer lawyer will get back with you. Include your name, contact and landlord information, and other pertinent facts. The service is free.

- The Texas Supreme Court issued an order suspending all evictions until April 19, 2020: <https://www.txcourts.gov/media/1446203/209045.pdf>
- The [Dallas County Justices of the Peace](#) also issued an order suspending all evictions for sixty days.
- In summary, per guidance from a Dallas County Justice of the Peace:
 - ALL *Eviction cases* are currently postponed and continued for 60 days
 - Residential or Commercial;
 - Currently pending or filed within the 60-day period
 - ALL *Writs of Possession* are currently postponed and continued for 60 days
 - Residential or Commercial;
 - Previously requested or requested within the 60-day period
 - *Lockouts* are not addressed in any current emergency order – *Texas Property Code*, Chapters 92 and 93, control
 - Residential lockout tenants must be provided a key upon request **whether rent is brought current or not**;
 - Commercial lockout tenants must **only** be provided a key when the **rent is NOT delinquent**– provided that all other requirements of the lockout were in accordance with the Texas Property Code
 - *Writs of Re-Entry* are not addressed in any current order – Texas Property Code, Chapters 92 and 93, control
 - Residential or Commercial tenants that are illegally locked out may seek relief from the Justice of the Peace in the precinct in which the property is located
 - Residential landlords may be ordered to provide the tenant a key and the Court has authority to enforce its order;
 - Commercial landlords may only be ordered provide a tenant with a key when the rent is NOT delinquent – provided that all other requirements of the lockout were in accordance with the Texas Property Code
- Dallas County Judge Clay Jenkins’ Order states that Dallas County Justices of the Peace cannot proceed with evictions until May 18, 2020 (*date subject to change*). If you have concerns, volunteer attorneys are on stand-by to assist. Send an email to: DallasEvictions2020@gmail.com, and a volunteer lawyer will get back with you. Include your name, contact and landlord information, and other pertinent facts. The service is free.
- Dallas County is rolling out a tenant helpline and email address for tenants who have been evicted (despite the order) or who are pending eviction. *Please note the hotline calls are being monitored by the Dallas County Unincorporated Services Department (in case callers receive their voicemail). Tenanthotline@dallascounty.org / 214-653-6563 or 833-743-0072.
- The below information and information about the initial order suspending evictions, is available at: <https://www.dallascounty.org/covid-19/tenant-hotline.php> (in English and Spanish). Prior to contacting the hotline, residents are being advised:
 - Tenants engaged in criminal activity or causing an imminent threat to health and safety may be subject to eviction prior to the aforementioned date.
 - Tenants maintain responsibility for paying their rent.
 - Tenants are encouraged to contact their landlord and make sure they are aware when eviction moratoriums are in place.
 - When having difficulty paying rent, tenants should attempt to make payments and/or establish a payment schedule with their landlord.

- Once you have taken the above steps and for all other tenants, if you have been evicted or notified of a pending eviction, notify the Tenant Hotline by email or phone: Tenanthotline@dallascounty.org / 214-653-6563 or 833-743-0072.
- The federal government announced they are suspending all HUD foreclosures and evictions for 60 days.
- If you don't have enough money to pay, contact your lender or landlord immediately. Help includes:
 - If you are a Dallas Housing Authority client, please immediately report any loss of income in order to reduce your portion of rent and inspections will be restricted to health and safety only.
 - Texas Department of Housing and Community Affairs Foreclosure Prevention 1-888-995-HOPE (4673)
 - Martin Luther King, Jr. Community Center Social Services - 214-670-8416
 - West Dallas Multipurpose Center Social Services - 214-670-6530
 - Texas Attorney General [Consumer Protection](#) or call 800-621-0508
- [Texas Health and Human Services Commission](#) has resources available. There may be vouchers to assist those in need with paying their rent. Also get government assistance with other needs, including lease application fees, information on low income housing and security deposits. Dial 1-877-541-7905 to find additional ways to get rent help.
- [Texas](#) offers programs that can help you with paying your mortgage and also avoid foreclosure. Local resources, including government and non-profit assistance, can help qualified homeowners
- Homeowners have other resources too. Also click [here](#) for a listing of Texas HUD counseling agencies that provide free foreclosure counseling.
- Information from the City of Dallas on eviction and foreclosure can be found [here](#).
- Information from the City of Dallas on Housing and Urban Development COVID-19 Funding Allocation can be found [here](#).
- The City of Dallas is developing a Rental Assistance Program. It will go to the tenants who are income eligible. Payments will be made directly to landlords. Any landlords renting to income eligible tenants should encourage their tenants to apply when the program opens next month.
- The Entrepreneurship and Community Development Clinic at The University of Texas School of Law has launched [a new website](#) that tracks housing policies adopted by the federal government, State of Texas, and local jurisdictions to help Texas residents stay in their homes during the COVID-19 pandemic and accompanying financial crisis. The site covers renter protections, foreclosure protections, and utility access protections.
- The City of Dallas Fair Housing and Human Rights Office has information [here](#).

Homeless Shelter and Residential Programs

- The City of Dallas [Office of Homeless Solutions](#) launched the effort of moving persons into hotel rooms. OHS' priority groups are:
 - Persons experiencing homelessness, in need of quarantine
 - Persons in shelters and on the "Priority Housing List"
- OHS will coordinate continued service for these guests. OHS will work with partners to identify and secure rental property and provide assistance for a period of up to 6 months for guest ready for housing. This process will serve the purposes of freeing

up beds in shelters and getting people into their own home. Long term case management will be provided to anyone getting placed in a new home.

- Information on The Bridge Homeless Recovery Center can be found [here](#).
- Information on Austin Street Center can be found [here](#).
- Information on Family Gateway can be found [here](#).
- [Viola's House | A Maternity Home for Homeless Teenagers](#)

Paying Utilities

- **Electricity.** Under a new program called the COVID-19 Electricity Relief Plan, the Public Utility Commission of Texas has ordered all Retail Electric Providers to immediately offer a deferred payment plan to any residential customer who requests it. Retail electric providers must also suspend disconnections for residential customers who have been added to the state's unemployment and low-income list due to the effects of COVID-19. To enroll, contact the state's low-income list administrator at 866-454-8387. Their call center is open 24/7. If you do not qualify for the state's unemployment and low-income list, contact your individual service provider's customer service line for alternate assistance options for your plan.
- **Gas.** On March 14, Atmos Energy announced it would temporarily suspend disconnections for all Atmos Energy customers. If you have questions related to your gas bill, please contact Atmos Energy at 888-286-6700. If you need assistance paying your bill and are not already enrolled to receive assistance through Atmos Energy's Sharing the Warmth program, please call 211 to find a Share the Warmth non-profit partner, or visit <https://www.atmosenergy.com/customer-service/get-help-paying-your-bill>.
- [Dallas Water Utilities](#) have suspended disconnections at this time.
- Charter Communications is offering free access to Spectrum Broadband and Wi-Fi for 60 days for new K-12 and College Student households. Residents should call: 1-844-488-8395. Charter is also working with school districts to ensure that communication is provided about the free wi-fi; Charter continues to offer Spectrum Assist for households without school-aged children; Charter is also opening its Wi-Fi hotspots for public use.

Food Assistance and Donation

- [Here](#) is a list of open food pantries inclusive of hours.
- [North Texas Food Bank](#) has shifted to box distribution model with partner agencies. Food4Kids and School Pantry programs remain fully functional, and they are partnering with the City to deliver snack/hydration kits to the homeless.
- Dallas County Health and Human Services Older Adult Services Program is currently providing meals delivered to homebound seniors. There is a drive-thru for hot meal pick-up service set up at each senior center location. Seniors needing these resources can call 214-819-1860 to enroll.
- Crossroads Community Services food pantry details can be found [here](#).
- Meals will be provided to all children at most district middle and high schools and will be distributed twice a week, on Monday and Thursday between 10 AM and 1 PM. On Monday you will receive Breakfast, Lunch, and Supper for Monday, Tuesday, and Wednesday. Thursday will have Breakfast, Lunch, and Supper for the rest of the week, including Saturday. For pick up locations and menus, visit this [link](#).

- KIPP charter schools providing healthy, ready-to-heat breakfast and lunch to any student 19 or younger in our communities, not just to students enrolled at a KIPP Texas campus. Our meal pickup details are all available through the [Texas Education Agency's new meal finder website](#).
- The City of Dallas WIC Program will be offering WIC benefits by phone only from March 21, 2020 to April 3, 2020. Please contact us using one of the following:
 - If you need benefits for the first time, please enroll at www.texaswic.org, and you will be contacted. Call 214-670-7200. Or call 1-800-942-3678. Update your contact information by emailing olga.sauceda@dallascityhall.com.
 Breastfeeding questions? Call 214-670-7222.
- Pet food resource - any family, community organization, or rescue group who needs help with dog food; please feel free to reach out to Ninfa Beltran with the SPCA at nbeltran@spca.org. She will be coordinating and facilitating the distribution of dog food.

For Businesses

- The City of Dallas has issued a Second Amended Emergency Regulation Order to prevent the spread of COVID-19. According to section three of the Second Amended Emergency Regulation Order, businesses impacted by COVID-19 must visibly post the Second Amended Emergency Regulation Order on their facility and provide a copy to their employees upon request.
- The City of Dallas Department of Code Compliance will issue notices of violations for businesses that do not comply with the Second Amended Emergency Regulation Order.
- The [Stay Home Stay Safe Order](#) permits restaurants and microbreweries, micro-distilleries or wineries to operate for takeout and drive-in or drive-thru only.
- The City of Dallas Office of Economic Development has created a [web page](#) with information for small businesses.
- The State of Texas has officially declared a state of emergency. Businesses are encouraged to fill out Economic Injury [worksheets](#) to prepare for distribution of disaster relief funds.
- A [loan program](#) has been established by the Small Business Administration, specifically for those impacted by the coronavirus.
- Facebook also has a \$100 million Small Grants Program accessible [here](#).
- For businesses struggling to pay the full amount of sales taxes they collected in February, the [Texas Comptroller's Office](#) is offering assistance in the form of short-term payment agreements and, in most instances, waivers of penalties and interest. We ask that you contact our **Enforcement Hotline at 800-252-8880** to learn about your options for remaining in compliance and avoiding interest and late fees on taxes due.
- The Texas Restaurant Association has launched a [restaurant relief fund](#).
- Businesses and residents with questions regarding essential status can email BusinessCOVID19@dallascounty.org.
- [City of Dallas - Office of Business Diversity - Home](#)
- TWU's Center for Women Entrepreneurs has created an [AssistHer Emergency Relief Grant](#).

Mental Health Resources

- The Texas Department of Health and Human Services has extensive resources [available](#) for mental health support, including those facing a [mental health crisis](#). Call the toll-free COVID-19 Mental Health Support Line at 833-986-1919.
- The Metrocare Coronavirus Support Line is available during our normal business hours Monday through Friday for those Dallas County residents experiencing high anxiety or depression during these turbulent times. Metrocare’s professionals will assist individuals in accessing our mental health services and provide referrals for other services that may be needed. The Metrocare Coronavirus Support Line for Dallas County is 214-743-1215. Nick Losada gblosada@gmail.com
- North Texas Behavioral Health Authority - Individuals can contact the 24/7 COVID-19 Mental Health Support Line at 833-251-7544. Those needing support outside of the COVID-19 crisis can still contact our NTBHA 24/7 Crisis Line at 866-260-8000.
- [The Center for Integrative Counseling and Psychology](#) is providing tele-counseling to new and existing clients. We use a HIPAA compliant platform and accept all insurances including Medicare and Medicaid. For tele-counseling call: 214-526-4525.
- Grant Halliburton Foundation’s “Here For Texas” Mental Health Navigation Line is operational Monday thru Friday, 10:00 a.m. - 6:00 p.m. We have also identified a number of telehealth options, which are in high demand right now. If you know anyone who needs resources, call the Navigation Line at 972/525-8181. More information [here](#). You can find a list of other mental health resources and helplines [here](#):

COVID-19 Mental Health Articles

- [Mental Health Tips and Resources for Children, Adolescents and Adults Coping During the Pandemic](#)
- [Mental Health and Coping During COVID-19 | CDC](#)
- [Talking to Kids About the Coronavirus](#)
- [Guidance from HHSC on health services providers and COVID-19: Coronavirus \(COVID-19\)](#)
- [Parent/Caregiver Guide to Helping Families Cope With the Coronavirus Disease 2019](#)
- [Talking to Children About COVID-19 \(Coronavirus\): A Parent Resource](#)
- [Taking Care of Your Behavioral Health During an Infectious Disease Outbreak](#)
- [SAMHSA Talking to Children: Tips for Parents, Caregivers and Teachers During an Outbreak](#)
- [Information for Healthcare Professionals: COVID-19 | CDC](#)
- [Coronavirus: Multilingual Resources for Schools](#)
- [Coping with coronavirus anxiety - Harvard Health Blog](#)
- [Five Steps For Dealing With Social Isolation](#)

Domestic Violence Survivor Resources

- [Futures Without Violence has compiled useful references](#), including for community-based advocates and health providers.
- The work of the [National Domestic Violence Hotline](#) is crucial in times like these, and has 24/7 online chat in addition to their hotline number and [excellent safety planning resources](#).

- We are in close communication with the [National Coalition Against Domestic Violence](#).
- [VAWnet](#), a project of the [National Resource Center on Domestic Violence](#), has special collections on topics like [disaster and emergency preparedness and response](#).
- NNEDV's own [WomensLaw.org offers an online legal hotline](#) in addition to plain-language information for victims of abuse.
- Report child abuse either by phone 1-800-252-5400 or online at [txabusehotline.org](#) if you suspect a child may be in danger. Every adult in Texas is a mandatory reporter.
- [Families to Freedom](#) assists Dallas area domestic abuse victims with a ride to shelter or to a family home far away. They work with all DV shelters to assist with locating available shelter, even if that's located across the state of Texas during the pandemic. Contact their help line at 972-885-7020.

Childcare Resources

- The Texas Workforce Commission's [subsidized childcare program](#) is making changes to their requirements in light of the COVID-19 crisis. Please check their website regularly for announcements coming soon.
- Due to COVID-19, YMCA branches are currently closed; however, they continue to offer [limited childcare programming](#) on a daily basis, supporting the childcare needs of first responders, medical professionals, government officials, and those that must continue their work in this challenging time. This care will be offered until further notice, at 11 YMCA branches across the Dallas Metroplex, in accordance to state guidelines.
- [Dallas Afterschool](#) has moved all training and support to a virtual mode and is now offering virtual tutoring. For more information, email tutoring@dallasafterschool.org.

Educational Resources

- The [talkSTEM YouTube Channel](#) houses over 250 videos for your free use! The channel includes various sections organized by content, including *STEM in the Real World* - Engaging, short, theme-based STEM videos based on math/science concepts and subject matter. See our latest playlist for [Pre K - 2nd Grade : Math in the Early Years](#). More information and resources [here](#).
- Free downloadable worksheets are available for all parents and educators. Suitable for K-12. Find them [here](#).
- [Parent and Educator Youtube Guide](#)
- At-Home Learning resources can be found [here](#).
- Rec@Home is a weekly video series created by [Dallas Park and Recreation](#), giving step-by-step demonstrations for fitness workouts, children's crafts, and healthy eating. Watch on Youtube [here](#).
- The Dallas Public Library is now issuing library cards by email and phone. Loan periods are being extended, and digital resources are available at [www.dallaslibrary.org](#). A link to more information for residents is [here](#).
- Dallas ISD is providing 10,000 mobile hotspots for students who would otherwise not have access to high-speed internet service from home. More information [here](#).
- [SPARK!](#) is providing educational content online, free of charge.

- Dallas Region Communities in Schools has created a [page of resources](#).
- Big Thought has launched a new [BigThought.org](#) to make it easier to access our programs.

Senior Resources

- [Costco, Walgreens Among Stores Designating Senior Shopping Hours](#)
- [The City of Dallas Senior Medical Transportation Program \(SMTP\)](#) is a LAST RESORT service for low to moderate income persons 60 and older who reside within the City of Dallas and do not qualify for other Transportation programs.
- AARP holds weekly TeleTown Hall meetings on Thursdays at noon CST. Replay can be accessed [here](#). Other COVID-19 resources can be found [here](#).
- The Senior Source has a [compilation of resources](#) for seniors as well as their caretakers.

Employment Resources

- Workforce Solutions of Greater Dallas has [resources for job seekers](#). Those seeking employment can register at [workintexas.com](#).
- The Dallas Regional Chamber has launched a [virtual job board](#) that offers listings to individuals who need leads for in-demand jobs; access to online courses to upskill into high-demand, well-paying jobs; childcare resources for parents involved in essential work; and links to help workers to file for unemployment claims.
- You can email Goodwill at jobs@goodwilldallas.org with your name, city/zip code, contact number and any additional information. A Goodwill Job Connection Center Manager or Specialist will contact you directly and set up an appointment for virtual employment services. You can also contact a Job Connection Center by phone at the location nearest you:
 - 3020 N. Westmoreland Rd, Dallas, TX 75212: **214-638-2800 x185**
 - 1661 E. Northwest Hwy., Garland, TX 75041: **214-227-5549**
 - 919 W. Main Street, Lewisville, TX 75067: **972-436-3681**
- The [North Texas Food Bank](#) has partnered with ShiftShare to employ workers who have suffered from lost income as a result of the Coronavirus' impact on the economy.
- Frito-Lay Job Postings: <https://fritolayemployment.com/>
- Pepsi Jobs: <https://pepsifrontlinecareers.com/>
- Kroger Job Postings: <https://jobs.kroger.com>
- Amazon: [Dallas/Fort Worth Area, TX](#)
- ALDI Stores: [Search our Job Opportunities at ALDI](#)
- Pizza Hut: available jobs include drivers, cooks, shift leaders, restaurant managers and call center workers: [Home](#)
- DHL: [Search for Jobs at Deutsche Post DHL | Careers at Deutsche Post DHL](#)

HIV/AIDS Resources

- [Interim Guidance for COVID-19 and Persons with HIV COVID-19 and Persons with HIV \(Interim Guidance\)](#)
- [What people with HIV should know about COVID-19](#)
- [Short-Term Rent, Mortgage, and Utility \(STRMU\) Assistance through the Housing Opportunities for People With AIDS \(HOPWA\) program.](#)
- [AIDS Services of Dallas](#)

- [Prism Health North Texas](#)' three health centers are open and operating for certain essential health services and taking all safety precautions. We see newly diagnosed and out of care HIV clients, test and treat STI infections, and see new patients for PrEP to prevent the spread of HIV. Other services are done remotely and by phone/video.

Faith Community Resources

- Texas Baptists is a statewide faith-based non-profit with about 5,300 affiliated churches across Texas and beyond. Our services primarily are offered to leaders of affiliated churches seeking to navigate the pandemic. Our COVID-19 Response page is [here](#). We would be interested in learning how churches could volunteer their parking lots as drive through testing sites, or their facilities as makeshift hospitals if needed. Resources include:
 - Relief grants to bivocational and small church pastors
 - Resources on multimedia streaming, online giving and other church administration
 - Free downloads of adult and child Bible study materials
 - Disaster relief through our ministry partner [TBM](#).
- Jewish Family Services has a list of resources and services here: [JFS COVID-19 Updates](#)
- Faith in Texas has a list of resources here: [COVID-19 Resources](#)
- Catholic Charities of Dallas has a list of resources [here](#), including community food pantries, disaster relief services, immigration legal services, and refugee services.

Student Loans Deferment

The US Department of Education has suspended federal student loan payments and waived interest. The [Office of Federal Student Aid](#) has specific details.

Insurance Issues

The Texas Department of Insurance has resources and information [available](#) for consumers who have insurance related questions.

Other Resources

- Paid Sick Leave information: City of Dallas employers must provide employees with paid sick leave to care for themselves or a family member. An employee may use paid sick leave for the employee's or their family member's illness, injury, healthcare, and reasons related to domestic abuse, sexual assault, or stalking. For more information or to file a complaint, call 214-670-FAIR (3246) or visit www.dallascityhall.com/paid-sick-leave.
- The Texas State Department of Public Safety has [suspended expired IDs](#): driver's licenses, IDs, commercial drivers licenses, and election identification certificates expiration dates will be extended.
- In response to the COVID-19 crisis, The [Dallas County Clerk's Office](#) will be closing its Vital Records and Recording Divisions to the public. All transactions will be done either by mail, document drop off, or by appointment only. The public closure will

take effect starting Monday, March 23, 2020 through May 1, 2020, but may be extended based on COVID-19 status.

- [Dallas County Tax Office](#): In the interest of public health, we have provided the following alternative options in lieu of face-to-face transactions in the Dallas County Tax Office. [Click here for online and by-mail instructions on common Tax Office transactions.](#)
- [Legal Aid of NorthWest Texas](#): If you need to apply for help with a nonfamily matter, you may access an online application at www.lanwt.org under the tab “Get Help.” To get help with a general civil legal issue, call our Legal Aid Line at 888-529-5277 , Monday through Friday, from 9 am to 4 pm. If you are a client and have an attorney assigned to you, you may call your attorney at their office number or leave a message at 214-748-1234.
- [WiNGS](#) has put together a list of community resources [here](#). They are also providing resources for moms and expecting moms, including access to food, diapers/wipes and formula, RN telehealth visits, RN home visits for pregnancy guidance and baby care, skills training, career coaching, and financial coaching. Sign up for appointments online at www.wingsdallas.org/covid19/1on1support or call 214-956-5901.

How Can You Help?

- [Meals on Wheels](#) needs volunteers.
- Dallas ISD needs volunteers to assist their Food & Child Nutrition Services team with meal distribution at school sites.
 - Go to dallasisd.voly.org; register as a volunteer and complete the brief online volunteer orientation.
 - Send an email to volunteer@dallasisd.org to indicate your interest in helping with meal distribution.
- The [North Texas Food Bank](#) needs volunteers and [donations](#).
- Dallas County and the North Texas Food Bank have announced they are launching a virtual food bank. This will help to fill in the gaps created by a lack of state and federal funding for food access. Donations instead of food are being encouraged and can be made by visiting www.DallasCountyCovid.org or <http://ntfb.org/give>.
- [Carter BloodCare](#) and other blood banks are experiencing shortages. Consider donating.
- Jewish Family Service (JFS) have established the S.H.E.F. Emergency Assistance Fund. The S.H.E.F. Fund is a non-profit effort established to provide “bridge” support to as many restaurant hourly workers as possible throughout North Texas. JFS will be providing case management assistance and connecting these workers to eligible benefits, employment opportunities, counseling and other resources as they navigate this crisis. If interested, you can donate to this fund at www.ifsdallas.org/donate and in the Additional Comments section type “SHEF Fund” or you can send a check with the same notation to JFS at 5402 Arapaho Road Dallas, Texas 75248.
- If you would like to assist with providing Protective Personal Equipment (PPE):
- Submit your information on this website - <https://www.helpdallascounty.org/>. Medical providers and cities will have access to this comprehensive list of providers so they can reach out to get what they need. This will likely be the fastest way to get your information to the people who need it most.

- Send an email to askprocurement@dallascityhall.com and include the information you've sent here.
- If a medical provider reaches out in search of supplies, direct them to Miguel.soliscovid@gmail.com.
- For PPE donations and vendors who want to sell, visit WWW.DallasCountyCovid.org

Grant Opportunities

The Department of Health and Human Services and the National Institute of Health have made these grant opportunities available:

- <https://www.grants.gov/web/grants/view-opportunity.html?oppld=325702>
- <https://www.grants.gov/web/grants/view-opportunity.html?oppld=315921>
- <https://www.grants.gov/web/grants/view-opportunity.html?oppld=320994>
- <https://www.grants.gov/web/grants/view-opportunity.html?oppld=325704>

Grant Opportunities for Non-Profits

- [The Communities Foundation](#) will announce a collaborative fund to provide grants for non-profits engaged in the Covid-19 response. The North Texas Cares Fund is for non-profit service providers ONLY who are responding to the Covid-19 crisis. Applications will be accepted on a rolling basis and can be submitted via www.NorthTexasCares.org. Criteria for eligibility and consideration includes:
 - Must be 501c3 organization Must provide services in the North Texas area
 - Must provide services that address immediate response or long-term relief efforts in response to COVID-19
 - Requests need to focus on first responders and/or support for vulnerable populations– (examples could include seniors, children, homeless, low-income)

Cultural Institution Resources

Dallas Area Cultural Advocacy Coalition compiled the below resources:

- [TACA Emergency Arts Relief Fund](#)
- [Small Business Administration Economic Injury Disaster Loan](#)
- [Texas Workforce Commission](#)
- [National Endowment for the Arts distributes \\$75 million as part of the CARES Act](#)
- [Dallas Entrepreneur Center](#)
- [National Council of Nonprofits Loans Available for Nonprofits in the CARES Act](#)
- [FreshArts Houston's Guide to SBA Disaster Assistance Loans for Small Businesses Impacted by Coronavirus \(COVID-19\) Video](#)

#OneDallas