MEGAPix DWC-MV421D, DWC-MV421DB DWC-MV421TIR, DWC-MV421TIRB

MEGApix 1080p Snapit[™] Outdoor Dome IP Camera





Before installing or operating the camera, please read and follow this manual carefully.



PRECAUTIONS

- Do not open or modify.
- Do not open the case except during maintenance and installation, for it may be dangerous and can cause damages.
- Do not put objects into the unit.
- Keep metal objects and flammable substances from entering the camera. It can cause fire, shortcircuits, or other damages.
- Be careful when handling the unit.
- To prevent damages, do not drop the camera or subject it to shock or vibration.
- Do not install near electric or magnetic fields.
- Protect from humidity and dust.
- Protect from high temperature.
- Be careful when installing near the ceiling of a kitchen or a boiler room, as the temperature may rise to high levels.
- Cleaning: To remove dirt from the case, moisten a soft cloth with a soft detergent solution and wipe.
- Mounting Surface: The material of the mounting surface must be strong enough to support the camera.

FCC COMPLIANCE

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference, when the equipment is operated in a residential environment. This equipment generates, uses, and radiates radio frequency energy, and if it is not installed and used in accordance with the instruction manual, it may cause harmful interference to radio communications.

WARNING: Changes or modifications are not expressly approved by the manufacturer.

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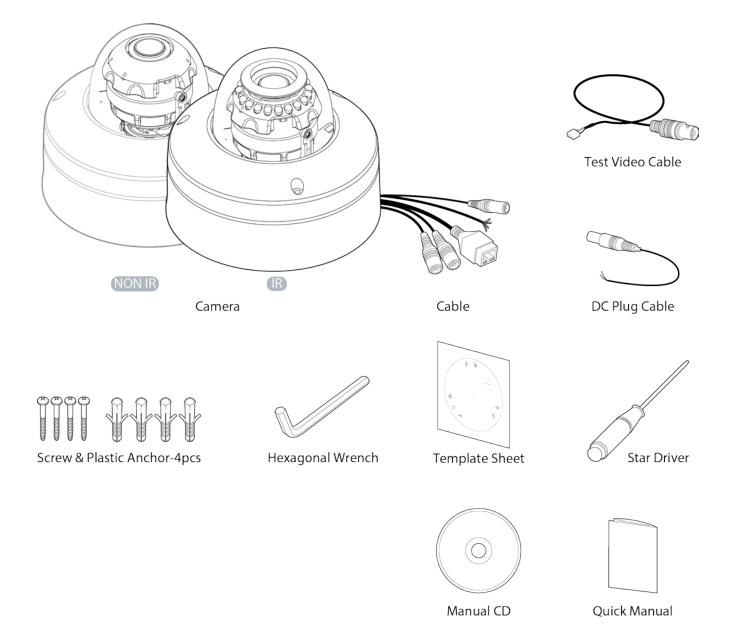
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FEATURES*

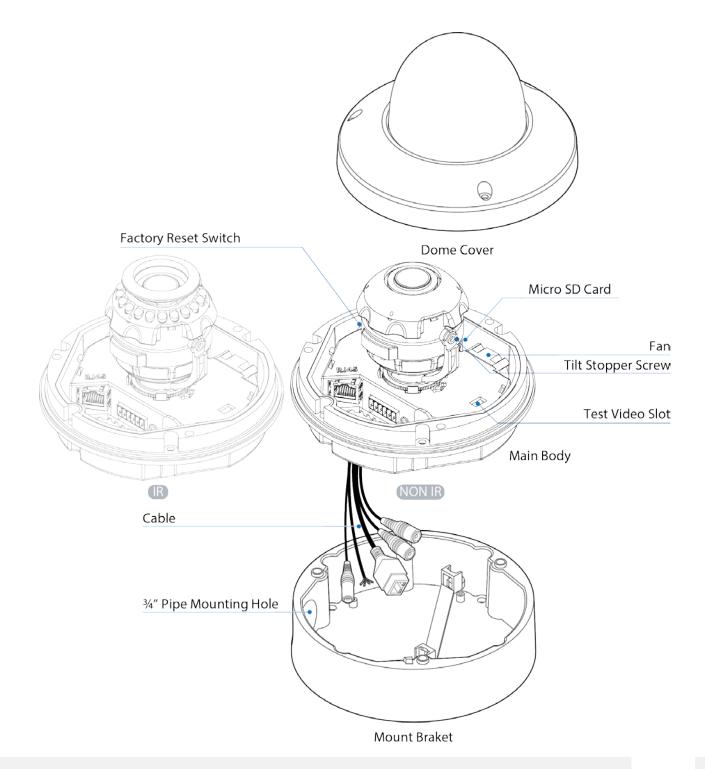
- 2.1 Megapixel Image Sensor (1080p, 30fps)
- Wide Dynamic Range (WDR)
- Triple Codecs (H.264, MJPEG, MPEG4) with Simultaneous Dual-Stream
- 2.8~12mm Auto Focus P-Iris Lens
- CleanView[™] Hydrophobic Dome Coating Repels Water, Dust and Grease
- Snapit[™] Easy Installation Housing
- Smart IR[™] with Intelligent Camera Sync. 70ft Range (IR Models)
- True Day/Night with Mechanical IR Cut Filter (IR Models)
- Manual IR Activation (IR Models)
- Smart DNR[™] 3D Digital Noise Reduction
- Auto Gain Control (AGC)
- Backlight Compensation (BLC)
- Auto White Balance (AWB)
- Programmable Privacy Zones
- Motion Detection
- Micro SD/SDHC Class 10 Card Slot for Emergency Backup [card not included]
- Junction Box Built-in
- Alarm Sensor Input
- Relay Output
- Web Server Built-in
- PoE and DC12V
- Black Housing Option
- ONVIF Conformant, Profile S
- IP68 Certified (Water Resistant)

INSIDE THE BOX*

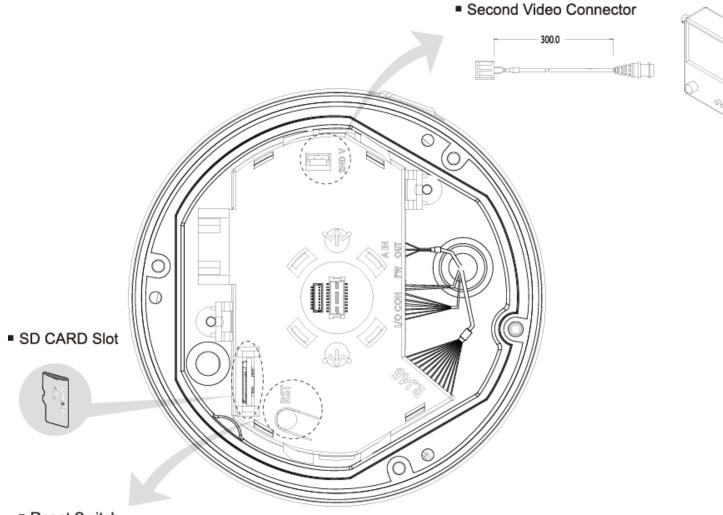




PARTS & DESCRIPTIONS*



CAMERA CONTROL BOARD*



Reset Switch

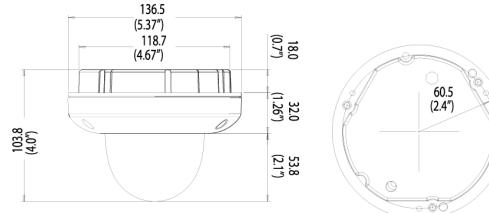
- Reboot the system and start immediately.

UART +/- is for debugging purposes only.

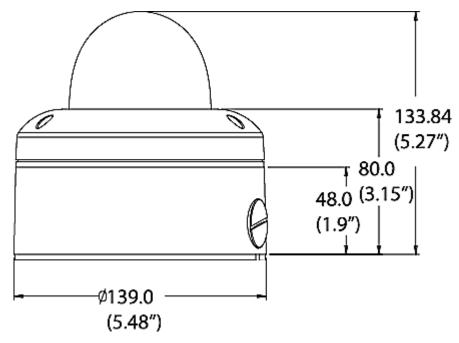


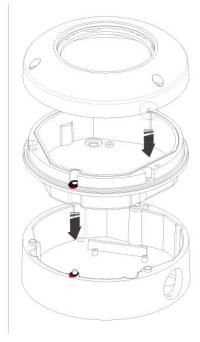
DIMENSIONS*

Flush Mount









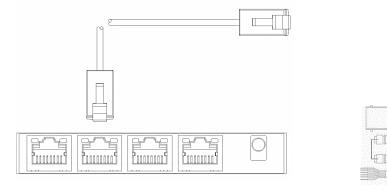
NETWORK CONNECTION*

There are two way to power a MEGApix[®] 1080p[™] camera.

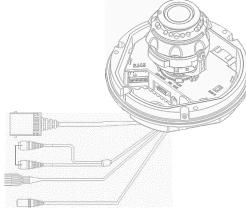
Use a PoE-enabled switch to connect data and power through a single cable and begin viewing and recording images instantly. A non-PoE switch will require an adaptor for power transmission.

1. Using a PoE-Enabled Switch

The MEGApix[®] 1080p[™] Camera is PoE-Compliant, allowing transmission of power and data via a single Ethernet cable. PoE eliminates the need for the different cables used to power, record, or control the camera. Follow the illustration below to connect the camera to a PoE-enabled switch using an Ethernet cable.

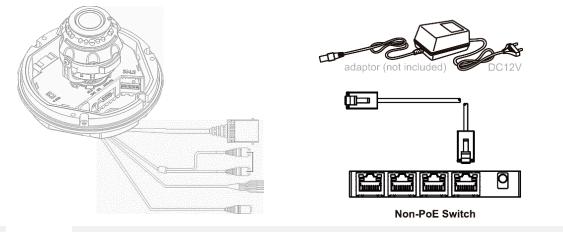






2. Using 12VDC

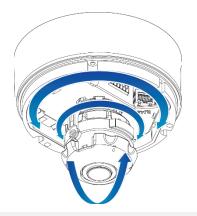
If a PoE injector is not available, use a power adaptor for power transmission and a non-PoE switch for data transmission. Follow the illustrations below to connect the camera without a PoE Injector.

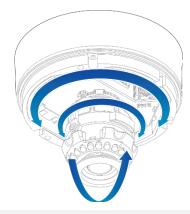


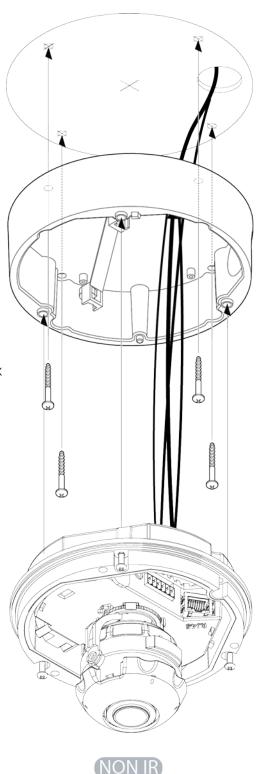


Snapit Easy Installation

- For the installation process, remove the junction box from the camera module. To remove the camera dome, loosen the three (3) screws on the dome using the wrench provided with the camera.
- 2. Use the camera's mounting template or your camera's junction box to mark the holes as required.
- 3. Drill holes into the mounting surface and insert the drywall mounts into the holes.
- 4. Pull wires through and make connections. See page 14 for more information
- 5. Secure the Camera module to the junction box using three (3) screws.
- Check the LED light. Green light flickers for booting. Red light turns on when booting is complete.
- 7. Adjust the camera's tilt and lens position See page 15 for more information.
- 8. Assemble the dome cover over the camera body and detach the protecting film from the dome bubble.







Wall Mount for V4 Housing



1. Verify all parts are in the box.



2. Run cables into the mount.



 Use the mounting template to make pilot holes. Use the dry wall anchors and wood screws to attach the assembly to the wall.



4. Attach the camera's Surface Mount Plate to the Wall Mount.



5. Connect all cables and snap the camera module onto the base.



 Adjust the camera and secure the cover dome over the camera module.



Ceiling Mount for V4 Housing



1. Verify all parts are in the box.



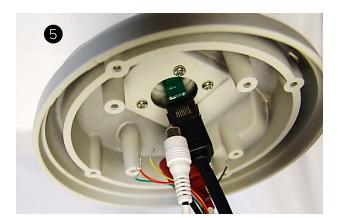
2. Attach the top shield to the pendant mount.



 Run all necessary cables from the ceiling to the mount.



 Use the mounting template to make pilot holes. Use the dry wall anchors and wood screws to attach the assembly to the wall.



5. Connect all cables and verify camera is operating properly.



6. Attach the camera to the ceiling mount and secure the cover dome properly.

SD Card

Use the diagram below for installation of 15an SD Card for local emergency backup. When setup properly, the camera will record to the local SD card when it detects it is not recording to any servers and is not connected to the network.

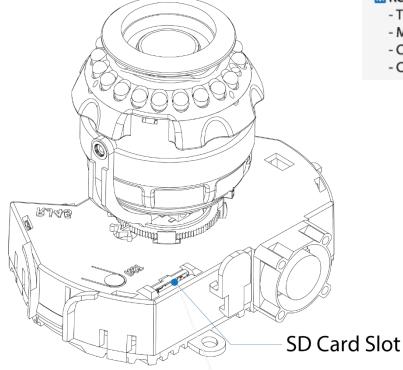
To install the SD card:

- 1. Locate the SD card slot in the back of the camera module.
- 2. Insert the SD card in the slot and push it down, until you hear a 'click' sound.
- 3. To remove SD card, press the SD card down until you hear a 'click.' The SD card will eject from the slot.
- 4. When you are complete, go to the camera's web viewer. (See page xx for more information)

The memory card is an external data storage device that has been developed to offer an entirely new way to record and share video, audio, and text data using digital devices.



- Recommended SD Card Specification (Not Included)
 - Type: Micro SD (SDHC)
 - Manufacturer: Transcend, Kingston, Toshiba, Sanddisk
 - Capacity: 4~16G
 - Class: over Class 6



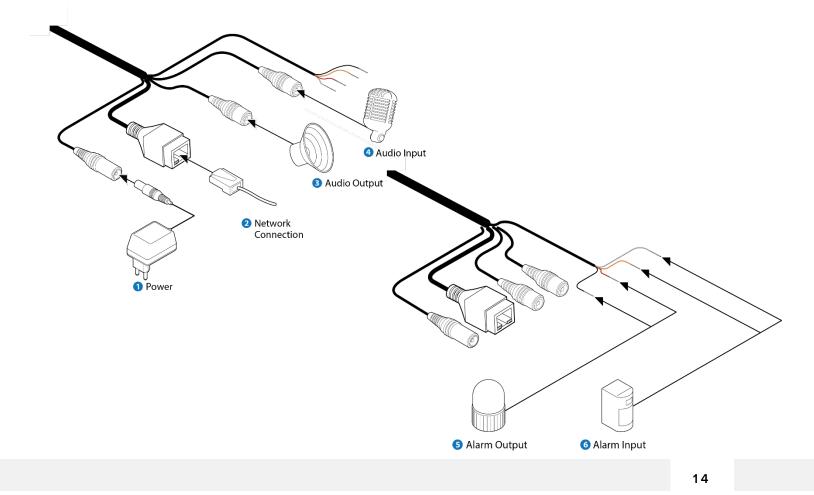
13



Cabling

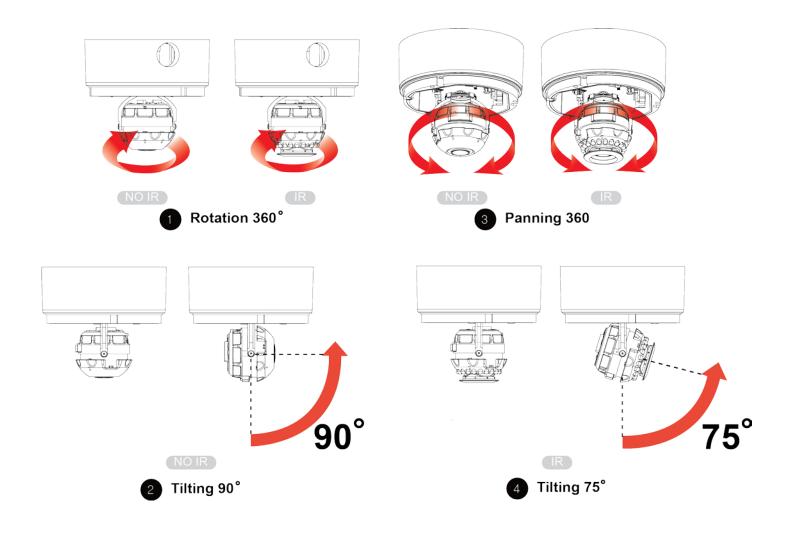
Use the diagram below to connect all external devices such as alarms, sensors, and audio, to the camera.

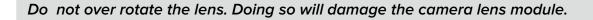
- 1. Network Connection: Connect the camera to your network using an RJ59 cable.
- 2. Audio Input: Connect the camera to an audio input source such a microphone.
- 3. Audio Output: Connect the camera to an audio output such as speakers.
- 4. Alarm Input: Connect the camera to an alarm input source such as a sensor.
- 5. Alarm Output: Connect the camera to an alarm output source such as an alarm, door lock, etc.
- 6. Power: If PoE switch is not available (See page 9), use DV12V power supply to power the camera.



CAMERA'S ANGLE*

The Gimbal mechanism yields maximum rotation and placement as shown below.







DW DESKTOP TOOL[™]

Installing DW IP Finder[™] Software

DW Desktop Tool[™] searches for all available Digital Watchdog devices currently connected to your network.

- Install *DW Desktop Tool* to find the MEGApix[®] 1080p[™] camera on your local network. The software can be found on the included User Manual CD. Run *DW Desktop Tool* and install onto your PC.
- 2. When setup is complete, launch *DW Desktop Tool*.
- The software will automatically search your network for all Digital Watchdog[®] supported devices. Your camera will appear as "DWC-MD421D", "DWC-MD421DB", "DWC-MD421TIR", "DWC-MD421TIR", "DWC-MD421TIRB".
- Double-click on the camera name and select 'View Camera Website' to launch the camera' web viewer.

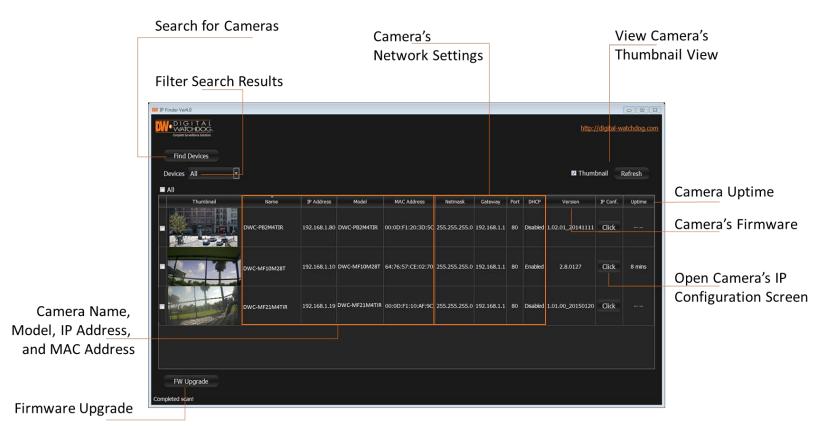
All											
Thumbnail	Name	IP Address	Model	MAC Address	Netmask	Gateway	Port	DHCP	Version	IP Conf.	Uptime
T PAR	DWC-PB2M4TIR	192.168.1.80	DWC-PB2M4TIR	00:0D:F1:20:3D:5C	255.255.255.0	192.168.1.1	80	Disabled	1.02.01_20141111	Click	
	DWC-MF10M28T	192.168.1.10	DWC-MF10M28T	64:76:57:CE:02:70	255.255.255.0	192.168.1.1	80	Enabled	2.8.0127	Click	8 mins
	DWC-MF21M4TIR	192.168.1.19	DWC-MF21M4TIR	00:0D:F1:10:AF:9C	255.255.255.0	192.168.1.1	80	Disabled	1.01.00_20150120	Click	

*Install the DW Desktop Tool to a computer on the same Subnet Mask as the MEGApix® camera.

DW IP FINDERTM

Using DW IP Finder[™] Software

Use DW Desktop Tool[™] to change the basic settings of your MEGApix[®] camera or to connect to your MEGApix[®] camera.





DW IP FINDERTM

Using DW IP Finder[™] Software

Use IP Finder to set the connection type and the IP address information for your MEGApix® 1080p[™] camera.

- **1. DHCP**: Select DHCP to access the camera within the same internal network. For further explanation on DHCP, please see page 15.
- 2. Static IP: Select Static to connect to the camera from an external network. For further explanation on Static, please see page 15.

Camera's Name		Camera's MAC Address
	DW Cpro Camera Settings	
	Camera Name DWCA-VF25WIR4 MAC Address 00:0	DD:F1:10:AF:9C
Network Type	● DHCP Web Port 8	30
	Static IP IP Address 192.168.1 .19 Control Port	Camera's Ports
Camera's Network	Netmask 255.255.255.0 Video Port	
Settings	Gateway <u>192.168.1 .1</u> DNS <u>192.168.1 .1</u> Audio Receive (
Camera's Username		
and Password	Username admin Password •••••	
Open the Camera's Web Viewer	View Camera Website Reboot Ap	ply Cancel
Reboot the Camera		Save / Cancel Changes

*If you change the camera's IP, write down the camera's MAC Address for identification in the future.

DW IP FINDER[™]

DHCP

The Dynamic Host Configuration Protocol (DHCP) is a network configuration protocol that allows a device to configure automatically according to the network it is connected to. If your network supports DHCP, and your MEGAPIX camera is setup as DHCP; then once you search for your camera using IP Finder, the search results will display your MEGAPIX camera with already set network settings that correspond to your network requirements.

Static

Static IP addresses are recommended when using a network that does not support DHCP. If Static is selected, then you must manually enter all the network settings for your MEGAPIX camera that would correspond with your network. Static IP addresses are recommended if you want to setup your device to be accessed externally via the internet. For each setup of the camera to a static IP address, it is recommended that you first setup the camera to DHCP, allow it to configure itself according to your network, and then change the settings to a static IP address. To set your MEGAPIX camera to static, highlight the desired device from the search results list, and click on Configuration. In the new setup window, make sure static is selected. Enter the following information: IP Address, Netmask, Gateway, Preferred DNS. Click Apply and System Reboot to save all changes.

DDNS

Dynamic Domain Server is a feature that allows you to use a URL instead of an IP address to access your MEGAPIX camera. The feature is optional, for it may require subscription and payment. To use the DDNS feature, check the box next to Use DDNS. Select the server you wish to use. *Some servers may require subscription and payment. Enter the desired Hostname. If applicable, enter the User ID and Password. Click Apply and System Reboot to save all changes.



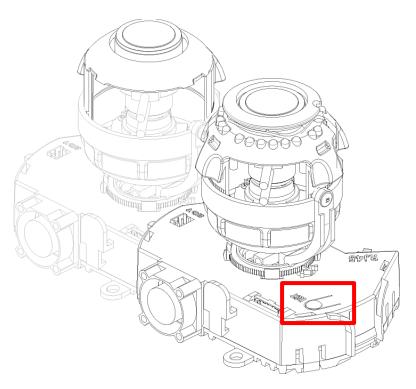
CAMERA REBOOT*

Resetting the Camera

Pressing the reset button on the camera's control board for five (5) seconds will initialize all environmental variables to factory default. Previous setup for IP default, time, etc. will be deleted. If a system's IP address is lost, reset the camera back to factory default.

The following are the default network settings.

DHCP
192.168.1.123
255.255.255.0
192.168.1.123
7000
80



Remote Video Monitoring Via Internet Explorer

Monitor and configure the MEGAPIX camera through a builtin Web viewer.

- 1. Type the IP address of the camera on the Internet Explorer window. Example: http://192.168.1.123 (Factory Default)
- 2. Enter Username and Password. Username: admin | Password: admin
- 3. The web browser will ask to install Active-X Control. Once it has been installed, Internet Explorer will display video images from the camera.





Remote Video Monitoring Via Chrome, Firefox, or Safari

You can view your MEGAPIX camera using web browsers other than Internet Explorer. To do so, at least one of the streams of the camera must be set to the codec MJPEG.

- 1. Open Google Chrome, Mozilla Firefox, or Apple Safari Web Browser.
- 2. Enter the IP camera's IP address. NOTE: If the first stream is set to H.264, then a video will not be displayed on the GUI.
- 3. Click the Setup button. Then go to Video & Audio > Stream Settings.
- 4. Modify one of the two streams to the codec MJPEG.
- 5. Click Apply to make sure all changes have been saved and your camera has been rebooted.
- 6. Exit the screen to return to the camera's main page.
- 7. At the bottom of the page, select the stream you set as MJPEG. The camera will start streaming video.

Video & Audio	Stream Settings	
Stream Settings		
Color Settings	First Stream	1.0.0
Audio Settings	Name :	1CH
Privacy Zone	Resolution :	1920×1080 (16:9) -
	Compression Type :	H.264 -
- ·	Data Transfer Speed :	4000 [1800 8000] Kbps
- Event	Framerate :	30 🔻 (fps)
✓ Network ✓ Record	MJPEG Quality :	Normal
 Record System 	Second Stream	
- System	Name :	2CH
	Resolution :	960x544 (16:9) 🔻
	Compression Type :	MJPEG -
	Data Transfer Speed :	4000 Kbps
	Framerate :	30 • (fps)
	MJPEG Quality :	Normal -
		Apply Reload

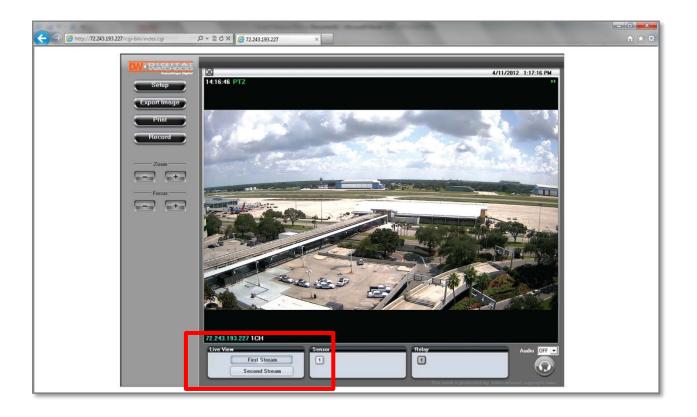
Display Screen > First Stream & Second Stream

Configure two stream settings for monitoring and recording.

On the main monitoring page, view the camera with the First Stream settings or the Second Stream settings.

Below the display screen, click on the First Stream and Second Stream buttons to view the different camera settings.

To setup Stream Settings, refer to page xx.





Display Screen > Export Image

Export a screenshot of current live video to your computer.

- 1. Select the Export Image button. A 'Save As' window will appear.
- 2. Select the folder you wish to Save in and type a File Name.
- 3. Click 'Save' and the screenshot will be saved.*

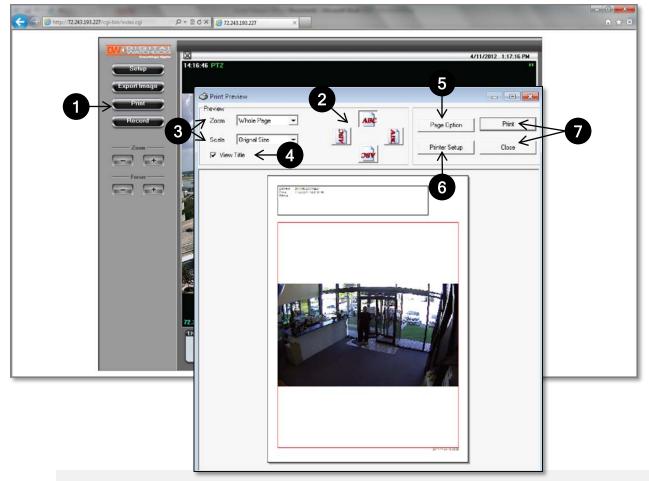


*By default, image can only be saved as a JPEG file.

Display Screen > Print Image

Print a screenshot of the current live video.

- 1. Select the Print button. The Print Preview window will appear.
- 2. Adjust the orientation of the screenshot: portrait or landscape, facing left, right, up, or down.
- 3. Zoom in on a portion of an image prior to printing or select the image's scale on the page:
- 4. To print information about the screenshot, select View Title.
- 5. To add a memo for the screenshot, select Page Option.
- 6. Go to Printer Setup to select the printer and manage printer properties.
- 7. Select Print to print the page, or Close to cancel the print.





Display Screen > Record

Instantly record live video to your local drive.

To Setup Instant Recording

- 1. Select the Record button.
- 2. Indicate where you want the videos to be saved.
- 3. Setup the duration of the instant recording. You can record up to 120 seconds of live video.
- 4. When setup is complete, click OK to save changes or Cancel to cancel any changes.

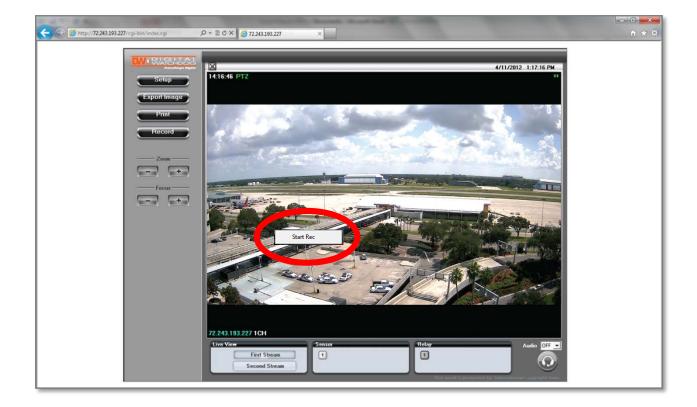


Display Screen > Record

Instantly record live video to your local drive.

To Start and Stop Instant Recording:

- 1. To Start, right-click anywhere on the display screen.
- 2. Select Start Rec. The icon on the top right of the screen will change to INSTANT.
- 3. To Stop, right-click anywhere on the display screen.
- 4. Select Stop Rec. The video will be displayed in the designated folder when recording is complete.





Setup > Video & Audio > Stream Settings

The Recommended Stream Settings are indicated on the image to the left. This is also the factory default settings.

- 1. <u>Name</u>: Set a distinguished name to each stream to identify each.
- 2. <u>Resolution</u>: Set Resolution for each stream. The better the resolution of the video, the more bandwidth it will require to stream images.
- 3. <u>Compression Type (Codec)</u>: Select the type of compression to use when outputting the video.
- 4. <u>Data Transfer Speed</u>: Set encoding bitrate if H.264 and MPEG4 compression type is selected.
- 5. <u>Framerate</u>: Select from Ofps to 30fps.
- 6. <u>MJPEG Quality</u>: Set MJPEG image quality. This is only available when the compression is set to MJPEG. The higher the quality, the more bandwidth will be required to stream the image.
- 7. Select Apply to save changes.

Video & Audio	Stream Settings	
Stream Settings		
Color Settings	First Stream	1CH
Audio Settings	Name :	
Privacy Zone	Resolution :	1920×1080 (16:9) < 2
	Compression Type :	H.264 -
- Event	Data Transfer Speed :	4000 [1800 8000] Kbps <
 Network 		30 ▼ (fps)
- Record	MJPEG Quality :	Normal K 6
 System 	Second Stream	
-j	Name :	2CH
	Resolution :	960x544 (16:9) 🔻
	Compression Type :	MJPEG 🔻
	Data Transfer Speed :	4000 Kbps
	Framerate :	30 🔻 (fps)
	MJPEG Quality :	Normal -
	7-	Apply Reload

Setup > Video & Audio > Color Settings

Use this setup menu to adjust the camera's White Balance, Exposure, Day/Night and image settings.

- <u>White Balance</u>: Mode Also known as Color Balance. This gives the camera a reference to "true white." Select from Auto, Auto_H, Auto_L, Preset, or Manual.
- <u>Auto Exposure</u>: Set Brightness, Shutter Mode, Digital Slow Shutter, Shutter Speed, AGC Gain, and BLC Mode.
 - 1. <u>Brightness</u>: Select from 0 (darkest) to 20 (brightest).
 - 2. <u>Shutter Mode</u>: Set the amount of light allowed in the video manually or automatically.
 - 3. <u>Digital Slow Shutter</u>: Recommended in low light conditions. Turn On (2x, 3x, 4x) or Off.
 - 4. <u>Shutter Speed</u>: Select the speed at which the camera's shutter will operate—1/30, 1/60, or 1/120.

5. <u>AGC Gain</u>: Maximum light gain settings in low light conditions. Select from 0 (least light) to 20 (most light).

Vhite Balance			
Mode	Auto	•	
Auto Exposure			
Brightness	16	•	
Shutter Mode	Manual	•	
Shutter Speed	1/30	•	
Digital Slow Shutter	4x	•	
AGC Gain	20	•	
WDR/BLC Mode	WDR	•	
WDR Level	5	•	
Day & Night			
Mode	Day(Color)	•	
Extra Setting			
Chroma	8	•	
Sharpness	5	•	
Mirror	Off	•	
Flip	Off	•	
Digital Noise Reduction	High	•	
A	pply Re	Default	



Setup > Video & Audio > Color Settings

Use this setup menu to adjust the camera's White Balance, Exposure, Day/Night and image settings.

• <u>WDR/ BLC Mode</u>: In this menu you can select to apply either Wide Dynamic Range or Backlight Compensation to adjust the image in harsh lighting environments.

1. <u>WDR Level</u>: If WDR is selected, adjust the level of WDR between 0 (no WDR) to 9 (high WDR adjustment). The default value is 5. The higher the WDR level, dark areas in the image will appear brighter, and bright areas will appear darker.

2. <u>Back Light Compensation (BLC</u>): Adjust the camera's capture of light when there is strong backlight in the camera's Field of View [FoV]. Select to enable or disable.

• Select 'Apply' to save changes, 'Reload' to return to the last saved settings, or 'Default' to return all settings to their factory default values.

Mode	Auto	•	
uto Exposure			
Brightness	16	•	
Shutter Mode	Manual	•	
Shutter Speed	1/30	•	
Digital Slow Shutter	4x	•	
AGC Gain	20	•	
WDR/BLC Mode	WDR	•	
WDR Level	5	•	
ay & Night			
Mode	Day(Color)	•	
xtra Setting			
Chroma	8	•	
Sharpness	5	•	
Mirror	Off	•	
Flip	Off	•	
Digital Noise Reduction	High	•	
Δ	pply Re	Default	

Setup > Video & Audio > Color Settings

Use this setup menu to adjust the camera's White Balance, Exposure, Day/Night and image settings.

• <u>Day & Night</u>: Set the mode to Night (B/W), Day (Color), or Auto. If set as Auto, set a desired Color to B/W Level and B/W to Color Level.

1. <u>Switching from Color to B/W</u>: Select from 0^{10} . The higher the number, the less darker the environment will have to be for the camera to switch from color to B/W.

2. <u>Switching from B/W to Color</u>: This number should always be lower than the number set to color to B/W.

<u>Extra Settings</u>: Set Lens Type, Chroma, Sharpness, Mirror, Flip, and Digital Noise Reduction.
 3. <u>Lens Type</u>: Set the camera to an indoor or outdoor lighting environment. Select Manual, DC, or AF.

4. <u>Chroma</u>: Affect the quality of the color in the image. Select from 0[~]20. The higher the number, the brighter the color in the video.

5. <u>Sharpness</u>: Select sharpness from 0~10 of the image.

6. <u>Mirror/ Flip</u>: Select On or Off to mirror the image from left to right, or flip it upside down.

7. <u>Digital Noise Reduction</u>: Control the level of noise in the image. Select from Off, Low, Middle, or High.

8. Select Apply to save changes.

White Balance		
Mode	Auto	•
Auto Exposure		
Brightness	16	•
Shutter Mode	Manual	•
Shutter Speed	1/30	•
Digital Slow Shutter	4x	•
AGC Gain	20	•
WDR/BLC Mode	WDR	•
WDR Level	5	▼
Day & Night		
Mode	Day(Color)	▼
Extra Setting		
Chroma	8	•
Sharpness	5	•
Mirror	Off	•
Flip	Off	•
Digital Noise Reduction	High	•
Ap	ply Re	eload Default



Setup > Video & Audio > Audio

Connect speaker/microphone wires (not included) to your camera and to a monitoring device (ex.: PC computer).

- On the Display Screen in your Web viewer, go to Setup, Video & Audio, and finally, Audio. Adjust settings to your preference.
 - 1. Audio Input: Set Gain (0-5).
 - 2. Audio Output: Set Buffering Time & Volume (0-5).
 - 3. Network Transfer: Select Transfer Audio regardless of video.
- On the Display Screen, change Audio (in the bottom left corner) from OFF to 1. This will enable you to hear external audio.
- To transfer audio to the camera, select the 'headset' button beneath Audio.

Video & Audio	Audio Settings
Stream Settings	Addo occurigo
Color Settings	Audio Input
Audio Settings	Gain Control 5 👻
Privacy Zone	
	Audio Output
- Event	Buffering Time 0.0 🔻 (sec)
	Volume 5 👻
· Network · Record	
- System	Network Transfer
ojotom	Transfer audio regardless of video
	Apply Reload
	Audio OFF

Setup > Video & Audio > Privacy Zone

The MEGAPIX® camera offers up to 30 privacy zone settings.

To set Privacy Zones:

- 1. Change Mode to **On**. Click Apply. By default, all 30 privacy zones will be displayed.
- 2. Select the color of the zone and transparency of the color from the drop down list. Click Apply.
- 3. Select the zones you want to view and/or modify. Use the Show All button to display all 30 privacy zones, or Hide All to deselect them and select only a single privacy zone. Click Apply.
- 4. Set the zone's size and location, using the grid lines. Under Local Settings, select the zone you want to modify, then select the position:
 - Horizontal Position: 0~57
 - Vertical Position: 0~31
 - Width: 0~60
 - Height: 0~34
- 5. Click Apply after each modification to verify the size and position match your requirements.

	9 12 15 1	8 21 24 27	30 33 36 3	39 42 45 48	51 54 57	0 3 6 9 12
						15 18 21 24 27 31
0 3 6 Global Settings	9 12 15 1			39 42 45 48	51 54 57	
Mode	Off	•	Apply			
Color	Cyan	•				
Transparency	4	•				
	V 1	☑ 2	V 3	☑ 4	▼ 5	☑ 6
Display Zone	7	8	V 9	V 10	V 11	✓ 12
Show All	V 13	V 14	V 15	V 16	V 17	V 18
Show All	V 19	2 0	2 1	22	V 23	24
	V 25	V 26	V 27	28	V 29	V 30
Local Settings						_
Zone	Zone 1	•	Apply			
Horizontal Position	12	•	Vertical Po	sition	2	•
Width	3	-	Height		3	•
mau	5		rieigin		5	
		Rel	oad			



Setup > Event > Motion Detection

The Motion detection feature allows the MEGAPIX camera to detect motion and trigger an alarm. To set the camera to send e-mail notifications for every motion triggered alarms, see page xx.

To setup motion detection:

- 1. Check the Use Motion box.
- 2. <u>Sensitivity</u>: Select from Low, Middle, or High.
- 3. <u>Dwell Time</u>: When a motion is triggered, the camera can be set to record for a certain period of time. Dwell Time can be set up to 900 seconds.
- 4. <u>Relay</u>: an alarm out triggered by motion detection. Select None or 1.
- 5. <u>Duration</u>: determines how long the alarm out will last. Maximum is 900 seconds.
- 6. Select Apply to save changes.

To setup specific areas of the camera's view to motion detection, please see the next page.

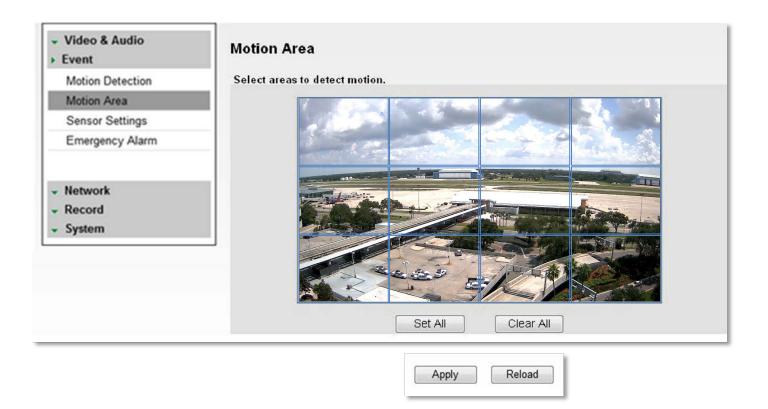
tup remote backup				
✓ Video & Audio	Motion Detection Se	ttinge		
▶ Event	Motion Detection Se	tungs		
Motion Detection	Use Motion			
Motion Area	Sensitivity	Middle	•	
Sensor Settings	Dwell Time	5		sec
Emergency Alarm	Relay	1	•	
	Duration	5		sec
✓ Network				
- Record				
 System 		Apply		Reload

Setup > Event > Motion Area

The Motion detection feature allows the MEGAPIX camera to detect motion and trigger an alarm. To set the camera to send e-mail notifications for every motion triggered alarms, see page xx.

To adjust the camera's motion detection zones:

- 1. Hold the left mouse button and drag the mouse pointer over image to select the motion area, or use Set All button to select the entire screen.
- 2. Select Clear All to deselect motion areas.
- 3. Select Apply to save changes.





Setup > Event > Sensor Settings

You can connect the camera to an external sensor, integrating the camera into an existing surveillance solution.

To setup an external sensor:

- 1. <u>Sensor</u>: Select sensor type(NO/NC) and check sensor number. To use relay out, check relay number and set time to activate.
 - NO(Normal Open): Sensor is activated when it closes. (Example: Door normally remains open and an alarm is triggered when the door closes.)
 - NC(Normal Close): Sensor is activated when it opens. (Example: Window normally remains closed and an alarm is triggered when the window is opened.)
- 2. <u>Relay Activity</u>: To use Relay Activity, select USE and set time to activate.
- 3. Select Apply to save changes.

✓ Video & Audio ▶ Event	Sensor	Settings				
Motion Detection Motion Area Sensor Settings Emergency Alarm	Sensor Use ☑ 1	Type ● NO ● NC	Dwell(sec) O	Camera None 👻	Relay 1 ▼	Dur(sec) O
 ✓ Network ✓ Record ✓ System 	Relay Acti Use	vity Nam	le Apply	C : C : C : C : C : C : C : C : C : C :	Activity Time	:0

Setup > Event > Emergency Alarm

Send alarm triggered information to predefined destination (i.e. remote client software).

To setup an external emergency alarm notification:

- 1. <u>Site Information</u>: Enter the Site Name, Transmission Settings, and Video Duration for the video that will be sent when motion is detected.
- 2. <u>Emergency Alarm Recipient List</u>: Enter the IP address and the Port for the remote site(s) to which you want to send the video. You can set-up up to five different servers. You must set same port to get EA data.
- 3. Event for EA: Select which type of event will trigger the alarm Motion or Sensor.
- 4. Select Apply to save changes.

 Video & Audio Event 	Emergency Alarm		
Motion Detection			
Motion Area	Site Information		
Sensor Settings	Site Name		
Emergency Alarm	Transmission Settings	First Stream	Second Stream
<u> </u>	Video Duration	0 sec	
 Network Record System 	Emergency Alarm Recipient	IP	Port 0
	Server3		0
	Server4		0
	Server5		0
	Event for EA		
	LIGHTIOT LA		



Setup > Network > Network Settings

Use this setup page to adjust the camera's network settings.

• <u>IP Mode</u>: Select the type of IP address for the camera.

- <u>DHCP</u>: Select this option if you have a DHCP Server and would like your camera to obtain its network settings automatically.

- <u>PPPoE</u>: Select this option when you use WAN service. You will need a Username and Password from your Internet Service Provider.

- <u>Static IP</u>: Manually enter the camera's network information.
- <u>IP Address</u>: Enter the static IP Address of the camera
- <u>Subnet Mask</u>: default is 255.255.255.0
- <u>Gateway</u>: The gateway is your router's external (public) IP address. It is used when accessing the camera from outside the network. The router will channel your data to the correct destination even if it is on a different subnet mask.
- <u>DNS</u>: Enter Primary DNS and Secondary DNS. These translate web addresses to IP addresses.
- <u>IPv6 Mode</u>: If applicable, you can setup the camera using the IPv6 protocol.
- <u>MAC Address</u>: Displays the camera's MAC (Mobile Access Control) Address.
- <u>Port</u>: Displays all the ports necessary for network communication.
- Reboot your system to apply the changes to your camera. When you select Apply, a dialogue box will appear, notifying you the camera will reboot to apply the changes. It may take up to 20 seconds for the camera to reboot.

eo & Audio ent	Network Setting	s		
etwork	IP Mode			
Network Settings	○ DHCP			
Dynamic DNS	○ PPP₀E			
communication Protocol	Username :			
ccess Permission	Password :			
DnVIF	 Static IP 			
RTP/RTSP	IP Address :	72.243.193.200		
	Subnet Mask :	255.255.255.192		
	Gateway :	72.243.193.193		
Record				
ystem	DNS	168,126,63,1		
	Primary DNS :			
	Secondary DNS :	4.2.2.5		
	IPv6 Mode			
	Not Use			
	O Auto	FE80::21C:A6FF:F	E01:218E	/ 6
	○ Static			/ 0
	MAC Address :	00:1C:A6:01:21:8E		
	PORT			
	Command Port :	7000	Live Port :	7001
	2Way Audio Port :	7002	Web Port :	80
	Recording Port :	7004		

* Contact your Internet Service Provider or Network Administrator for more information.

Setup > Network > Dynamic DNS

If you do not use a public IP address, DDNS provides you to connect on WAN. DDNS allows you to connect to the MEGAPIX camera with a URL address instead of an IP address. DDNS automatically redirects traffic to your IP address every time it changes.

To use DDNS:

- 1. Select the Use DDNS checkbox.
- 2. Select one of the DDNS System Names from the drop down list.
- 3. Enter Username & Password if needed. The Username & Password must be registered at the DDNS site.
- 4. Enter the Host Name.
- 5. Reboot your system to apply the changes to your camera. When you select Apply, a dialogue box will appear, notifying you the camera will reboot to apply the changes. It may take up to 20 seconds for the camera to reboot.

 ✓ Video & Audio ✓ Event 	Dynamic DNS	
Network	DDNS	
Network Settings	Use DDNS	
Dynamic DNS	System Name :	dvr.name 🔻
Communication Protocol	Username :	
Access Permission	Password :	
OnVIF	Hostname :	
RTP/RTSP		
 ✓ Record ✓ System 		Apply Reload



Setup > Network > Communication Protocol

Current Protocol displays the current selected protocol.

To change the Protocol:

- 1. Select one of the three options—TCP, UDP, or Multicast.
- 2. If you select Multicast, enter the Multicast IP and Multicast Port.
- 3. Reboot your system to apply the changes to your camera. When you select Apply, a dialogue box will appear, notifying you the camera will reboot to apply the changes. It may take up to 20 seconds for the camera to reboot.

 ✓ Video & Audio ✓ Event 	Communication F	Protocol
 Network 	Current Protocol :	TCP
Network Settings	Protocol :	● TCP ○ UDP ○ Multicast
Dynamic DNS	Multicast IP :	
Communication Protocol	Multicast Port :	0
Access Permission		
OnVIF		Apply
RTP/RTSP		Apply Reload
 ✓ Record ✓ System 		

Setup > Network > Access Permission

Use the Access Permission page to allow or block specific IP addresses to connect to the camera.

- 1. Select Allow All to allow anyone to connect to this camera. If Allow All is selected, the Allowed IP List and Blocked IP List will be ignored.
- 2. To allow only a specific list of IP addresses to connect to this camera, select Allow. Enter an IP Address and click the Add button.
- 3. To block a specific list of IP addresses from connecting to this camera, select Block. Enter an IP Address and click the Add button.

 ✓ Video & Audio ✓ Event 	Camera Acces	s Permission			
Network	Allow and block specific IP addresses that can access your IP cameras.				
Network Settings	Allow All				
Dynamic DNS	O Allow				
Communication Protocol		IP	Add Delete		
Access Permission		Allowed IP List			
OnVIF			-		
RTP/RTSP					
- Record					
 ✓ Necond ✓ System 					
	Block				
	Bibbit	IP			
		Disclored ID Life	Add Delete		
		Blocked IP List			
		Apply Reload			



Setup > Network > OnVIF

OnVIF is the Open Network Video Interface Forum.

To use OnVIF:

- 1. Make sure Enable is checked.
- 2. Set the Service Port to "8032."
- 3. Select On or Off for WS-Security.
- 4. Select desired Options from the list.
- 5. Select On or Off for WS-Discovery (Web Services Dynamic Discovery)
- 6. Select On or Off to Verify Service Address.
- 7. Select Apply to save changes.

 ✓ Video & Audio ✓ Event ▶ Network 	ONVIF Service		
	ONVIF Enable		
Network Settings			
Dynamic DNS	Support Stream	Dual Stream 🔹	
Communication Protocol	Service Port	8032	
Access Permission	Authentication	On Off	
OnVIF	Options	Device Service	Media Service
RTP/RTSP		Imaging Service	Event Service
		Video Analytics Service	PTZ Service
	WS-Discovery	On Off	
- Record	Verify Service Address	◉ On ◯ Off	
✓ System		Apply Reload	

Setup > Network > RTP/ RTSP

RTP and RTSP Ports Configuration and Management

Real-time Transport Protocol (RTP) and Real-time Streaming Protocol (RTSP) are data transfer protocol for delivering live and stored media to one or more clients at the same time. These protocols allow software to access the first and second stream directly, by assigning each stream its own ports. RTP and RTSP are used for integration and communication between the cameras and other software.

To use RTP/ RTSP:

- 1. Check the box to enable authentication on RTSP
- 2. If necessary, modify the ports for the first and second stream.
- 3. Click 'Apply' so save all changes or 'Reload' to view the last saved settings.

 ✓ Video & Audio ✓ Event ✓ Network 	RTP/RTSP Configura	tion	
Network Settings Dynamic DNS	Use authentication on F First Stream		
Communication Protocol	RTSP Port : RTSP over HTTP Port :	554 8080	
Access Permission OnVIF	Second Stream RTSP Port :	8554	
RTP/RTSP	RTSP over HTTP Port :	8081	
✓ Record✓ System		A	pply Reload



Setup > Record > Storage Device

This setup screen allows you to view and setup your SD card for local EMERGENCY recording. The camera will record to the SD card only when no network connection is detected.

• <u>Device Information</u>:

- Click the icon Load Device Information to find the SD card connected to the camera.
- The system will display all storage devices currently connected to the camera.
- To activate the SD card to start recording, select Record Start.
- To stop the SD card's recording, select Record Stop.
- <u>Recording Information</u>:
 - This section displays the first and last recorded data available on the selected SD card.
 - SD card records video from the second stream. To modify recording quality, please see page xx.

 ✓ Video & Audio ✓ Event ✓ Network 	Storage Device	e Configuratior	1			
Record Storage Device Schedule	Partition A01	Load Size (MB) 3720	d Device Information Free (MB) 10	Recordable 0	Recording	-
✓ System	Current Reco	ording Partition :				-
	Recording Information	Record Start	Record Stop	Device Eject		
	Recording Start T Recording End Ti					

* *IMPORTANT*: This is an <u>emergency recording</u> feature, designed to record only under a network loss. If you connect to the camera via the Web viewer or an NVR, the SD card will stop recording.

Setup > Record > Schedule

This setup screen allows you to view and setup your SD card for local EMERGENCY recording. The camera will record to the SD card only when no network connection is detected.

Video Schedule

- 1. Set recording schedule daily or weekly. Default is daily setting. It only saves single day's setting without changing to 'Multi Day Mode.'
- 2. Select the type of recording: Continuous (Cyan), Motion (Yellow) & Sensor (Red) by clicking on the corresponding button.
- 3. Drag your mouse over the hours you want to set for motion recording. The recording mode will be applied to the hours you selected when you release the mouse's right-click.
- 4. To remove scheduled recording for a specific day, select 'No Record' and press the box for which hours you want the recording removed. The box will now appear white.
- 5. Select Apply to save changes, or Reload to view the last saved settings.

✓ Video & Audio✓ Event	Recording Schedule			
- Network	Video Schedule			
Record	🗹 Sun 🗖 Mon 🗖 Tue 🛛	Wed	🗌 Thu 🔲 Fri 🔲	Sat Single Selection
Storage Device	All 00 01 02 03 04 05	5 06 07 08	3 09 10 11 12 13	14 15 16 17 18 19 20 21 22 23
Schedule				
✓ System	Continuous Recording Control	Motion	Sensor	No Record
	Pre-Alarm Time	5 🗸	sec	
	Motion Post-Alarm Time	5 👻	sec	
	Sensor Post-Alarm Time	5 🔻	sec	
	Ver	write	🗹 Key Fra	ame Only
		Apply	Reload]



Setup > Record > Schedule

This setup screen allows you to view and setup your SD card for local EMERGENCY recording. The camera will record to the SD card only when no network connection is detected.

Recording Control

- 1. <u>Pre-Alarm Time</u>: Save previous image of event for duration of time.
- 2. Motion Post-Alarm Time: Save images after motion events for duration of time.
- 3. <u>Sensor Post-Alarm Time</u>: Save images after sensor events for duration of time.
- 4. <u>Overwrite</u>: If selected, once the SD card is full, new video will be recorded over older data.
- 5. <u>Key Frame Only</u>: If selected, the SD card will record only Start and End Key Frame, the main frames in the series. This option is recommended when you have limited storage space.
- 6. Select Apply to save changes.

 ✓ Video & Audio ✓ Event 	Recording Schedule				
- Network	Video Schedule				
▶ Record	🗹 Sun 🔲 Mon 🔲 Tue 🛛	Wed	🛛 Thu 🔳 Fri	📃 Sat	Single Selection
Storage Device	All 00 01 02 03 04 05	5 06 07 08	09 10 11 12	2 13 14 15 16	17 18 19 20 21 22 23
Schedule					
	Continuous	Motion	Sens	or No R	ecord
	Continuous	WOUGH	Jens		ecold
- System					
	Recording Control				
	Pre-Alarm Time	5 🔻	sec		
	Motion Post-Alarm Time	5 🔻	sec		
	Sensor Post-Alarm Time	5 💌	sec		
	Ver	write	🗹 K	ey Frame Only	
		Apply	Relo	ad	

Setup > Record > Schedule

This setup screen allows you to view and setup your SD card for local EMERGENCY recording. The camera will record to the SD card only when no network connection is detected.

To backup recorded data from the camera's SD Card:

- 1. Go to the Remote Backup Tab in the camera's Setup menu.
- 2. On the calendar, select the date for remote backup. Dates with recorded data will appear in **bold**.
- 3. Once a day from the calendar is selected, recorded data for that day will appear on the time bar. Hours with recorded data will be indicated by the pink line.
- 4. Select the Backup Start Time and Backup End Time.
 - Use the start and end time lines to input the desired time.
 - You can also use the interactive time bar:
 - a. Right-click on the time you want to set as Start Time.
 - b. Left-click on the time you want to set as End Time.

The time frame you have selected will appear in BLUE.

- 5. Select the Target Drive to save the backup file.
- 6. Select Backup Start.
- 7. To cancel a backup in progress select Backup Cancel.



Setup > System > Upgrade

Use this setup screen to view the camera's current firmware, upgrade to a new firmware or reset to factory default.

- System Version: Shows the current version of the camera.
- Manual Upgrade: To upgrade system firmware, you have to contact manufacturer and get the upgrade file first. Go to www.Digital-Watchdog.com and select Support tab.

a. Browse file and select the file.

- b. Press Upgrade button. A dialogue box will appear. Select OK. System will automatically reboot.
- FTP Upgrade (all information below will be set to camera default):
 - a. Server Address: Shows the Digital Watchdog® FTP Server IP address.
 - b. Port: Default is 21.
 - c. User ID and Password: FTP Server Log in ID and password
 - d. Directory: Upgrade File P
 - e. Action: Select Check Upgrade to display the Upgrade File list
 - f. Status: Display progress of the Upgrade
 - g. If camera detects an upgrade, a dialogue box will appear and the system will automatically reboot once the upgrade is complete.

 ✓ Video & Audio ✓ Event 	System Managemer	nt
 Network 	System Version	
- Record	Camera Firmware :	4.3
 System 	Kernel Version :	1.0.0.0
System Management	Server Version :	1.1.0.1
Date&Time		
Email Notification	Manual Upgrade	
User Access	Kernel Upgrade :	Browse Upgrade
System Information	Server Upgrade :	Browse Upgrade
Logs View	Upgrade Status :	
	FTP Upgrade Server Address :	ftp.dwcc.tv
	Port:	21
	User ID :	md421d
	Password :	•••••
	Directory :	/FTP/firmware_MD421D
	Action :	Check Upgrade Apply Reload
	Status :	
	Factory Default Mode	General Full Run
	wode	General Full Run Run
		System Reboot

Setup > System > Upgrade

Use this setup screen to view the camera's current firmware, upgrade to a new firmware or reset to factory default.

- <u>Factory Default</u>: You can reset the camera to its original factory settings.
 - a. <u>General</u>: Reset the camera to factory default on all settings except for the IP and Network configuration.
 - b. <u>Full</u>: Reset ALL of the camera's setting, including the network configurations.

✓ Video & Audio✓ Event	System Management	
 Network 	System Version	
 Record 	Camera Firmware :	4.3
System	Kernel Version :	1.0.0.0
System Management	Server Version :	1.1.0.1
Date&Time		
Email Notification	Manual Upgrade	Browse
User Access	Kernel Upgrade :	
System Information	Server Upgrade :	Browse Upgrade
Logs View	Upgrade Status :	
	FTP Upgrade	0 - June 1
	Server Address :	ftp.dwcc.tv
	Port :	21
	User ID :	md421d
	Password :	•••••
	Directory :	/FTP/firmware_MD421D
	Action :	Check Upgrade Apply Reload
	Status :	
	Factory Default	
	Mode	General O Full
		System Reboot



Setup > System > Date & Time

Set date and time information.

• <u>Time Mode</u>:

a. $\underline{\mathsf{Manual}}$: Insert the Date and Time. Select the type of Format for your time.

b. <u>Synchronize with NTP Server</u>: This option will allow the camera to obtain its date and time settings from an NTP server automatically. To setup, enter an NTP server's IP address (Example: pool.ntp.org).

- <u>Time Zone</u>: Select the appropriate time zone for the camera from the available options in the drop-down list.
- Select Apply to save changes.

 ✓ Video & Audio ✓ Event 	Date&Time	
✓ Network	Time Mode	
- Record	🔘 Manual	
 System 	Date :	2013 / 1 / 25 (YYYY/MM/DD)
System Management	Time :	16 : 22 : 7
Date&Time	Format :	24 HRS 🔻
Email Notification		
User Access	Synchronize with NTP	
System Information	NTP Server Address	time.windows.com Update Now
Logs View	Update Status	
	Timezone	
	Timezone :	(GMT -05:00) Eastern Time (US & Canada) -
		Automatically adjust clock for Daylight Saving Time
		Apply Reload

Setup > System > E-mail Notification

Send an e-mail notification when an event is triggered.

- 1. Select Use Event Mail option. Select Event Type.
- 2. Enter SMTP Server information. Example: smtp.gmail.com.
- 3. Enter Username and Password.
- 4. Enter Sender E-mail.
- 5. Add the E-mail(s) you wish to send the notifications to.
- 6. Select Apply to save changes.

 Video & Audio Event 	Event and Alarm	n Email Notification
- Network	Use Event Mail	
Record	Events :	Sensor Motion Relay Reboot Upgrade
System	SMTP Server :	
System Management	Username :	
Date&Time	Password :	
Email Notification	Sender E-Mail :	
User Access	E-Mail List :	Add Modify Delete
System Information		Boloco
Logs View		
		Apply Reload

*Email Notifications do not support TSL/SSL option. Notifications are TEXT only.



Setup > System > User Access Control

Use this setup screen to add, edit, or delete users with access to the camera.

To add a new user:

- 1. Enter Username and Password.
- 2. Select a Permission type.
 - Super: Administrator
 - Operator: View and Edit Video and Event Settings Only
 - Viewer: View Only
- 3. Click Add.
- 4. To modify a user, select the user from the User List, and click Modify.
- 5. To remove a user, select the user from the User List, and click Remove.

 Video & Audio Event 	User Access Co	ontrol		
 Network 	User Registration			
- Record	Username :			
System	Password :			
System Management	Permission :	Super Operator	O Viewer	
Date&Time		Add Moc	lify Remove	
Email Notification User Access	User List			
System Information		Username	Permission	
Logs View		admin	Super	
Loga view		guest	Viewer	=
				_0
				_
				-
				Ŧ
		Apply	Reload	

*The maximum number of users who can be added to the User List is twenty.

Setup > System > System Information

System Information will display all the current camera settings

Even Netwo

Record
 System

System Date&1

Email N User A

System Logs \

You can export a camera's settings to apply to other cameras by using the import/ export buttons on this page.

• To Export the settings from the current camera:

Press the export button. The system will generate a '.bin' file with all the cameras settings in your Internet Explorer 'Downloads' page.

• To import settings from a different camera:

Press the Browse button and locate the '.bin' file you have imported from a different camera. Select the 'Import' button. The system will update the current camera's settings with all the imported information. The progress bar will display the import process.

System Information Configuration ImportiExport Configuration Export Configuration Import Status Status Status System Version Camera Firmware Kernel Version Server Version Time Information IPv4 Mode	Export Configurations Erowse import 4.3 1.0.00 1.1.0.1
Configuration Export Configuration Import Status 2 Bystem Version Camera Firmware Kernel Version Server Version Imme Information 2 Network Information	(Erowse) (import
Configuration Export Configuration Import Status 2 Bystem Version Camera Firmware Kernel Version Server Version Imme Information 2 Network Information	(Erowse) (import
Configuration Import Status 2 Bystem Version Camera Firmware Kernel Version Server Version 1 Time Information 2 Network Information	(Erowse) (import
Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status Status St	4.3 1.00.0
System Version Camera Firmware Kernel Version Server Version Time Information Network Information	1.0.0.0
Camera Firmware Kernel Version Server Version Time Information	1.0.0.0
Kernel Version Server Version Time Information	1.0.0.0
Server Version Time Information Network Information	
Time Information Network Information	1.1.0.1
Network Information	
IPv4 Mode	
	Static (72.243.193.200)
DNS	168.126.63.1 4.2.2.5
IPv6 Mode	Not Use
MAC Address	00:10:A6:01:21:8E
Port	
Command	7000
Live	7001
Web	80
Dynamic DNS	Not Use
Communication Protocol	TCP
	101
Stream Information	
Color Information	
White Balance	Auto
Brightness	16
Shutter Mode	Manual
Digital Slow Shutter	4x
Shutter Speed	1/30
AGC Gain	20
WDR/BLC Mode	20 off
Day & Night	Day(Color)
Chroma	8
Sharpness	5
Mirror	or
Flp	or
Digital Noise Reduction	High
Audio information	
Motion Detection Information	
Use	Use
Sensitivity	Middle
Dwell Time	5 sec
Relay	None
Duration	5 sec
Sensor Information	



Setup > System > Logs View

User can view detailed logs for system and/or events triggered and recorded in the camera.

To view a camera log report:

- 1. Select the type of report you want to view: System, Event, or System & Event.
- 2. Press View. The system will generate a report up to 140,000 bits of data.
- 3. For events to record, make sure the camera is set to record when an event, like motion detection, is triggered.
- 4. You can export the log report by pressing 'Export All'.

✓ Video & Audio ✓ Event	Logs View							
 Network 	Logs							
 Record 	Mode :	Syster	m 🗵 Ev	/ent		View	Export All	
System	<evtinfo> 2</evtinfo>	- •		Camera1	Motion	Off		
System Management	<evtinfo> 2</evtinfo>	013/01/25	16:38:35	Camera1	Motion	On		(
Date&Time	<pre><evtinfo> 2 <evtinfo> 2</evtinfo></evtinfo></pre>							
Email Notification	<evtinfo> 2 <evtinfo> 2</evtinfo></evtinfo>							
User Access	<evtinfo> 2</evtinfo>							
System Information	<evtinfo> 2</evtinfo>							
Logs View	<evtinfo> 2 <evtinfo> 2</evtinfo></evtinfo>							
	<evtinfo> 2 <evtinfo> 2</evtinfo></evtinfo>							
	<evtinfo> 2</evtinfo>	013/01/25	16:36:27	Camera1	Motion	Off		
	<evtinfo> 2</evtinfo>							
	<evtinfo> 2</evtinfo>							
	<evtinfo> 2 <evtinfo> 2</evtinfo></evtinfo>	013/01/25	16:35:43	Camera1	Motion	Off		
	<evtinfo> 2 <evtinfo> 2</evtinfo></evtinfo>							

SPECIFICATIONS*

IMAGE	
Image Sensor	1/2.8" CMOS Sensor
Total Pixels	2010 (H) X 1109 (V)
Minimum Scene Illumination	F1.2 (30IRE): 0.5 Lux (Color) F1.2 (30IRE): 0.01 Lux (B/W)
LENS	
Focal Length	2.8~12mm
Lens Type	Auto Focus P-Iris Lens
OPERATIONAL	
Brightness	0~19
Shutter Mode	Auto/ Manual
Digital Slow Shutter	Off/ 2X/ 3X/ 4X
Shutter Speed	1/30, 1/60/ 1/120
Auto Gain Control	0~20
Back Light Compensation	Off/ On
Day and Night	Auto/ Day (Color)/ Night (B/W)
Lens Mode	Manual/ DC/ AF
Chroma (Color Quality: Hue, & Saturation Settings)	0~20
Sharpness	0~10
Mirror & Flip	Off/ On
3D- Digital Noise Reduction	Off/ Low/ Middle/ High
Privacy Zone	Off/ On (30 Programmable Zones)
Motion Detection: Sensitivity	Low/ Middle/ High
Audio Communication	Two-Way
Digital Zoom	8X Digital Zoom
Sensor	1 Input/ 1 Output Built-In
Remote Backup	Up to 24 HR Backup to Local Directory



SPECIFICATIONS*

NETWORK		
LAN	802.3 Compliance 10/100 LAN	
Video Compression Type	H.264, MPEG4, MJPEG (Super Fine ~ Low)	
Resolution	1920X1080 (16:9) ~ 320X240 (4:3)	
Frame Rate	Up to 30fps at All Resolutions	
Stream Capability	Dual-Stream at Different Rates and Resolutions	
IP	IPv4, IPv6	
Protocol	TCP/IP, HTTP, DHCP, PPPoE, ICMP, ARP, RARP, RTSP, NTP, UDP, Multicas	
Maximum User Access	20 Users	
Memory Slot	Local SDHC Card Backup	
ONVIF Conformance	Yes	
Web Viewer	Supported OS: Windows XP, Windows Vista, Windows 7, MAC OS Supported Browser: Internet Explorer, Google Chrome, Mozilla Firefox, Safari	
Video Management Software	DW Spectrum™ IPVMS	
ENVIRONMENTAL		
Operating Temperature/ Humidity	-29°C ~ 55°C (-20°F ~ 131°F)	
Operating Humidity	Less than 90% (Non-Condensing)	
IP Rating	IP68 (protects against Dust and Immersion Beyond 3ft).	
Other Specifications	CE, FCC, RoHS	
Electrical		
Power Requirement	DC 12V, PoE (IEEE802.3af Class 3)	
Device Concernation	IR OFF: 7.2w, 600mA	
Power Consumption	IR ON: 18.64W, 720mA	
Mechanical		
Housing Material	Aluminium	
Dimensions	139 X 118.8 mm (5.47 X 4.7 in)	
Weight	2.05 lbs	

Before sending your camera for repair, check the following or contact your technical specialist.

I can't find my MEGAPIX camera on the IP Finder software.

- Is the PoE cable connected properly? Make sure cable is tightly connected at both ends. It should make a "click" sound when connected properly. Make sure cable is intact and there are no cuts or exposed wires.
- If Yes, are the camera's LED lights turned on and blinking?
 The camera's LED lights indicate that the camera is powered on. Blinking LED lights indicate that the camera has finished booting up and is transmitting data.
- If Yes, is the internet working properly?
 Make sure you can connect to the internet with other devices on the network (ex. your computer). Your internet could be temporarily down.
- If Yes, if using a power adaptor, does it meet camera's power requirements? Power Requirements: DC12V (IR OFF: 7.2w, 600mA IR ON: 18.64W, 720mA), PoE Ports (Class 3)
- If Yes, if using PoE Switch, is it connected to a proper internet outlet and operating properly?
 Make sure the PoE Switch is connected to a router/modem and the ports that have devices connected to them have a green LED on.
- If Yes, is the computer on the same network as the MEGAPIX camera?
 Camera and computer should be connected to the same router. Contact your network administrator if you have more than one network available.
- If Yes, try pinging the IP camera's default IP address 192.168.1.123.
 From your desktop, go to Start > Programs > Accessories > Command Prompt. Type "ping 192.168.1.123" and press Enter. If you get the message "Request timed out," camera is not connected. Camera is connected if you get data.
- If Yes, try connecting the camera to a differ port in the PoE Switch.
 That specific Switch Port may be damaged or currently not working properly.
- If Yes, try resetting the camera to default settings.
 Press the reset button on the control board and hold for 5 seconds. The camera will return to factory default with default IP address 192.168.1.123. If your network supports DHCP, the camera will be found using the IP Finder software with an IP address that matches your network's requirements.



Before sending your camera for repair, check the following or contact your technical specialist.

I can't connect to my MEGAPIX camera through the Web Browser.

- Are the camera's LEDs on and blinking? The camera's LED indicates the camera is On. If the LED blinks, the camera has finished booting up and is transmitting data.
- If Yes, is the internet working properly? Make sure you connect to the internet with other devices on the network (ex. your computer). Your internet could be temporarily down.
- If Yes, is the computer on the same network as the IP camera?
 Camera and computer should be connected on the same router. Contact your network administrator if you have more than one network available.
- If Yes, try pinging the MEGAPIX camera's IP address as it appears on the IP finder.
 From your desktop, go to Start > Programs > Accessories > Command Prompt. Type "ping" followed by the camera's IP address; then, press Enter. If you get the message "Request timed out," camera is not connected. If you get data back, that means the camera is connected.
- If Yes, try connecting the camera, to a different port in the PoE Switch.
 That specific Switch Port may be damaged or currently not operating properly.
- If Yes, check your security settings on your internet browser.
 Try adding the camera's IP address to the trusted sites list in your Internet Options. *Setup may vary depending on the browser you use.

Before sending your camera for repair, check the following or contact your technical specialist.

I can't see the live video of my MEGAPIX camera.

- Are you trying to view the camera's video from an Internet Explorer browser?
 Make sure you have the minimum PC requirements to view the MEGApix® Snapit[™] camera. See below for more information.
- If Yes, did you install ActiveX files?
 When you connect to your MEGAPIX camera for the first time, your browser will ask you to install ActiveX. Make sure your Web Browser's security settings do not block pop-up windows and allows ActiveX files to be installed and used. *Setup may vary depending on the browser you use.
- If Yes, verify nothing is blocking the camera's lens.
- Are you trying to view the camera's video from a different browser than Internet Explorer (ex. Google Chrome, Mozilla Firefox, MAC Safari)?
- If Yes, at least one of the streams of the camera must have codec (Compression Type) set to MJPEG. Go to the camera's setup menu. Select Stream Settings. Select one of the streams and change its codec to MJPEG. Click Apply to save changes. Go back to live screen and at the bottom of the screen, select the stream you have set to MJPEG. Live video will start streaming to your web browser.

Web Viewer Specifications

Minimum Requirements for PC

Intel P4 2.0GHz Dual Core
More than 1GB
200 GB Required for Saving Clip Image
Microsoft Windows XP or Higher
Higher than 1024X768



Before sending your camera for repair, check the following or contact your technical specialist.

Setting the IP Address for your PC

Dynamic Host Configuration Protocol (DHCP) is the default setting for the camera.

If the MEGAPIX camera is connected to a DHCP network and the camera's IP Configuration Mode is set to DHCP, the server will automatically assign an IP address to the camera. If the camera is using DHCP, the default IP address will be 192.168.1.123, and the default subnet mask will be 255.255.255.0.

The MEGAPIX camera can also connect to the web viewer using a static IP address. This will allow you to set your own IP address manually.

Setup the Network Protocol on your PC.

- 1. Go to Network icon on your PC.
- 2. Right-click and select Properties.
- 3. Double-click Local Area Connection.
- 4. Click Properties.
- 5. Double-click Internet Protocol Version.
- 6. Select "Obtain an IP address automatically" to set the computer to a dynamic IP address, or select "Use the following IP address" to set the computer to a static IP address.
- 7. If the option "Use the following IP address" has been selected, setup the IP address as 192.168.1.XXX. The last three digits should be a number between 1 and 254.

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	d automatically if your network supports need to ask your network administrator
💿 <u>O</u> btain an IP address auto	matically
() Use the following IP addre	SS:
IP address:	192 . 158 . 1 . 100
Subnet mask:	255 . 255 . 255 . 0
Default gateway:	192 . 168 . 1 . 1
Obtain DNS server address	s automatically
() Use the following DNS serv	ver addresses:
Preferred DNS server:	
Alternate DNS server:	
🔲 Va <mark>j</mark> idate settings upon exi	it Ad <u>v</u> anced

WARRANTY INFORMATION*

Digital Watchdog (referred to as "the Warrantor") warrants the Camera against defects in materials or workmanships as follows:

Labor: For the initial five (5) years, one (1) year for IR LED, from the date of original purchase if the camera is determined to be defective, the Warrantor will repair or replace the unit with new or refurbished product at its option, at no charge.

Parts: In addition, the Warrantor will supply replacement parts for the initial five (5) years, one (1) year for IR LED.

To obtain warranty or out of warranty service, please contact a technical support representative at 1-866-446-3595 Monday through Friday from 9:00AM to 8:00PM EST.

A purchase receipt or other proof of the date of the original purchase is required before warranty service is rendered. This warranty only covers failures due to defects in materials and workmanship which arise during normal use. This warranty does not cover damages which occurs in shipment or failures which are caused by products not supplied by the Warrantor or failures which result from accident, misuse, abuse, neglect, mishandling, misapplication, alteration, modification, faulty installation, set-up adjustments, improper antenna, inadequate signal pickup, maladjustments of consumer controls, improper operation, power line surge, improper voltage supply, lightning damage, rental use of the product or service by anyone other than an authorized repair facility or damage that is attributable to acts of God.



LIMITS & EXCLUSIONS*

There are no express warranties except as listed above. The Warrantor will not be liable for incidental or consequential damages (including, without limitation, damage to recording media) resulting from the use of these products, or arising out of any breach of the warranty. All express and implied warranties, including the warranties of merchantability and fitness for particular purpose, are limited to the applicable warranty period set forth above.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights from vary from state to state.

If the problem is not handled to your satisfaction, then write to the following address:

Digital Watchdog, Inc. ATTN: RMA Department 5436 W Crenshaw St Tampa, FL 33634

Service calls which do not involve defective materials or workmanship as determined by the Warrantor, in its sole discretion, are not covered. Cost of such service calls are the responsibility of the purchaser.





Complete Surveillance Solutions

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