

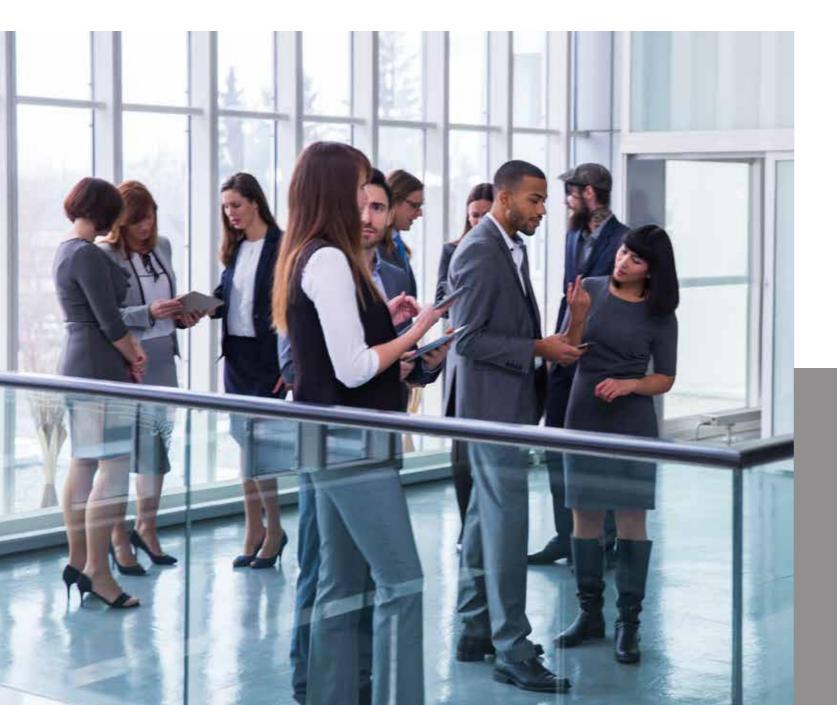


# EASY. RELIABLE. SECURE.

Empowering modern business.

THE ACER FOR BUSINESS RANGE OF ADVANCED PROFESSIONAL SOLUTIONS OFFERS REVOLUTIONARY PERFORMANCE, UNMATCHED SYSTEM RESPONSIVENESS AND ENERGY EFFICIENCY TO SUIT ALL KINDS OF BUSINESS ENVIRONMENTS.

ACER FOCUSES ON HOME OFFICES, SMALL AND MEDIUM-SIZED BUSINESSES UP TO MEDIUM ENTERPRISES, AS WELL AS VERTICAL MARKETS SUCH AS EDUCATION AND DIGITAL SIGNAGE, DELIVERING A CONSISTENT PRODUCT RANGE BASED ON A LONG PRODUCT LIFE CYCLE, DATA SECURITY AND ENERGY EFFICIENCY WITHOUT COMPROMISE.



# EASY.

We are committed to ensuring our devices are easy to use, manage and deploy. Our complete product portfolio and efficient customer service and support infrastructure allow businesses the freedom to focus on turning ideas into opportunities and enable them to reach new levels of productivity.

# RELIABLE.

Our products are built to last and remain up-to-date, incorporating innovative design features created to withstand the wear and tear of everyday use. All Acer for Business products are thoroughly checked and tested to ensure reliable performance, even under extreme conditions. We utilize stringent and proven sets of criteria that guarantee the highest level of product quality and reliability.

# SECURE.

The safety of your data and network is our priority. That is why our business products come with multi-level security solutions that protect your information and grow with your company.

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# **ACER NOTEBOOKS**

# Solid reliability

From Premium to Essential, Acer notebooks feature best-in-class components, a robust and innovative design, and multilevel security for both data and network. Acer Ultra-Thin series, Swift and Spin come with a stylish design and all the power to satisfy your mobile needs. TravelMate notebooks deliver rock-solid performance, excellent security, and key communication and manageability features both in the office and on-the-go. Extensa series offers business users the portability, productivity and efficiency they want in a 15.6-inch package featuring proven technologies.

# **Windows Pro**

Windows 10 Pro means business.



# Spin 7 Bring life full swing

Impossibly thin and incredibly light, the Spin 7 is designed to give business users the freedom and power to work anytime, anywhere. With four modes to choose from laptop, tablet, display or tent, finding the right fit for your needs has never been easier.

- Windows 10 Pro (Acer recommends Windows 10 Pro.); Windows 10 Home
- Intel<sup>®</sup> Core<sup>™</sup> i7-7Y75 or i5-7Y54 processors
- 14" Full HD (1920 x 1080)
- Intel<sup>®</sup> HD Graphics 615
- 256 GB or 512 GB SSD
- Fingerprint module



# **PREMIUM**

Spin 7 Switf 7 TravelMate P6 TravelMate X349

# **ADVANCED**

TravelMate P4

# **EDUCATION**

TravelMate B117 TravelMate Spin B1

# **ESSENTIAL**

**TravelMate** P2 Extensa



Windows 10 Pro means business.



# **Swift** 7 Leading the trend in style

With up to 9 hours of battery life, you'll be able to get things done wherever your work day takes you. With 2x2 802.11ac MU-MIMO technology you can enjoy 3 times faster wireless performance than before.

- Windows 10 Pro (Acer recommends Windows 10 Pro.); Windows 10 Home
- Intel<sup>®</sup> Core<sup>™</sup> i7-7Y75 or i5-7Y54 processors
- 13.3" Full HD display
- 8 GB Memory
- 256 GB or 512 GB SSD
- Fingerprint module



# **TravelMate** P6

# Premium performance to boost your business

Designed for professionals, TravelMate P6 series is packed with cutting-edge technologies and stringent security features to meet the requirements of executives and demanding business travellers.

- Windows 10 Pro
- 6<sup>th</sup> or 7<sup>th</sup> generation Intel<sup>®</sup> Core<sup>™</sup> processors
- USB 3.1 Gen 2 Type-C<sup>™</sup> / Thunderbolt<sup>™</sup> 3 port
- Full HD display with IPS technology
- Support for Acer ProDock Wireless
- LTE support
- Robust hardware design featuring glass/carbon fibre chassis (TravelMate P648 only)



# TravelMate X349

# Boost your business appeal

Enclosed in a full aluminium body with a brushed metal finish, the TravelMate X349 couples an extremely appealing design with the latest generation processors and a host of features designed to enhance productivity, mobility and security.

- Windows 10 Pro
- 6<sup>th</sup> or 7<sup>th</sup> generation Intel<sup>®</sup> Core<sup>™</sup> processors and DDR4 memory
- 14" Full HD IPS display reclining up to 180° for more flexible use
- Touch fingerprint reader
- USB 3.1 Gen 1 Type-C<sup>™</sup> port
- PCle SSD





# **Windows Pro**

Windows 10 Pro means business.



# TravelMate P4

# Work without limits

Full-featured business laptops, TravelMate P4 deliver superior manageability and top security features. These notebooks are designed to handle even the heaviest workloads and boost mobile productivity, matching the mobile lifestyle of professional users.

- Windows 10 Pro
- 7<sup>th</sup> generation Intel<sup>®</sup> Core<sup>™</sup> processors
- 14.0" (with touch option) or 15.0" FHD IPS display
- 180-degree lay-flat
- USB 3.1 Type-C<sup>™</sup> port
- PCle SSD
- Smart Card Reader



# TravelMate P2

# A laptop that values hard work

These business notebooks have you covered, from uncompromised productivity to reliable security. In addition, the textured fabric-inspired patterns give the notebooks an audacious yet minimalistic look and feel.

- Windows 10 Pro
- 6<sup>th</sup> or 7<sup>th</sup> generation Intel<sup>®</sup> Core<sup>™</sup> i processors
- Backlit keyboard and support for up to 3 displays
- Touch type fingerprint reader (15" only)
- Built-in security and manageability tools
- Comfortable views with Acer ComfyView<sup>™</sup> display
- USB 3.1 Type-C<sup>™</sup> port (15" only)



# Extensa

# The Essential Partner for your business

Efficient and reliable, Acer Extensa 2540 is a great choice for professionals. It helps to streamline working life by providing optimal performance and usability in a simple and easy to use package.

- Windows 10 Pro
- Latest Intel<sup>®</sup> 7<sup>th</sup> gen. Core<sup>™</sup> processors
- 15.6" FHD display with acer comfyview<sup>™</sup>
- High-definition built-in stereo speakers



# TravelMate B117

# A new way of learning



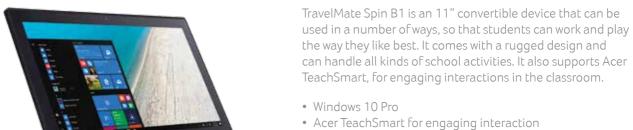
Tailor-made for education, the TravelMate B117 is portable, robust and great for wireless sharing. It supports Acer TeachSmart Solution, which enables new ways of interaction in the classroom, and offers long battery life.

- Windows 10 Pro
- Acer TeachSmart for engaging interaction
- Up to 13 hours of battery life
- Slim, lightweight notebook with an 11.6" display
- Liquid-spill drainage design
- Up to 180° opening angle for more flexible use
- Precision Touchpad for better fingertip navigation

# TravelMate Spin B1



# Made for next generation learning



- Up to 13 hours of battery life
- 11.6" Full HD or HD touch screen
- Liquid-spill drainage design
- 360-degree hinge design
- Support for Stylus pen and Windows Ink

# **ACCESSORIES**

ACER OFFERS A WIDE ASSORTMENT OF ACCESSORIES TO HELP PROFESSIONALS GET THE MOST OUT OF THE

- Additional power supply
- Additional battery
- Options Pack





Windows 10 Pro means business.



# Ultimate multi-functionality and top performance

Switch Alpha 12 offers the flexibility that notebooks lack and enables users to work as comfortably and productively on the go as at their desk. The device integrates an array of next generation technologies designed to deliver premium performance, an unmatched level of mobility and excellent functionality.

- Windows 10 Pro
- Acer LiquidLoop<sup>™</sup> fanless cooling system
- 6<sup>th</sup> generation Intel® Core™ i3/i5/i7 processors
- 12" touchscreen with 2160x1440 resolution
- USB 3.1 Type-C<sup>™</sup> port
- Built-in TPM 2.0





# 2-IN-1 DEVICES

# Mobility redefined

Compact and easy to carry, yet with a display large enough for comfortable viewing, Acer Windows 2-in-1 devices enable users to work productively on the go. Ideal for professional users who require high-performing, easy-to-use devices that adapt to any business scenario, Acer Windows 2-in-1 devices are equipped with Windows 10 Pro and cutting-edge security features.

# Switch V 10

# The detachable with an edge

Designed to be the perfect business companion, Switch V 10 combines the versatility of a detachable form factor with advanced features. It gives users portability and the flair of a brushed metal cover with distinctive reeded edges

- Windows 10 Pro 64-bit
- USB 3.1 Type-C<sup>™</sup> with data, display and power delivery
- Built-in fingerprint reader and Windows Hello support
- 2x2 802.11ac technology
- Up to 3 USB 2.0 ports and RJ45 with functional docking (with 500 GB HDD)









Windows 10 Pro means business.







# **Veriton** Z series

All in for business

The Veriton Z series is the all-in-one solution where space-saving design, optimal performance and top flexibility meet comprehensive security and management solutions to help you handle any task efficiently.

- Windows 10 Pro
- Up to 23.8"1 Full HD IPS2 screens
- Tiltable from -5° to 25°
- Supporting Swivel, Tilt, Height Adjust, Pivot
- VESA Mount
- TPM 1.2 / 2.0 and Acer Proshield

# **PREMIUM**

6 series

**Veriton** M series **Veriton** X series **Veriton** N series Veriton Z series

# **ADVANCED**

4 series

**Veriton** M series **Veriton** X series **Veriton** N series **Veriton** Z series Chromebox

Chromebase

# **ALL DAY**

2 series

**Veriton** M series **Veriton** X series Veriton N series Chromebox

# **ESSENTIAL**

Extensa

# Moreover, these devices comply with environmental industry standards, saving energy and reducing costs.

**ACER DESKTOPS** 

Acer desktops come in a wide range of form factors and in various configurations, all providing

superior productivity and ease of use, to suit all types of businesses. Top performance and security features make Acer desktops series the ideal PCs to run businesses successfully.

Secure, powerful productivity





# **Windows Pro**

Windows 10 Pro means business.

# **Veriton** M Ready for hard work

With the latest Intel processors, optional graphics and plenty of memory and storage, the Veriton M Series can help users to deal with work challenges by providing ultimate performance and reliability.

- Windows 10 Pro
- Up to Intel® Core™ i7 processor
- Up to 64GB DDR4
- Supporting both HDD and SSD
- Toolless options







# **Veriton** N

# Small in form, big on versatility

Veriton N series PCs feature cord-free modular designs that let you add and upgrade as you go. Their small 1-litre chassis make them barely noticeable on a desk or shelf. They can be laid down flat or placed upright.

- Windows 10 Pro
- Up to Intel® Core™ i7 processor
- Up to 32GB DDR4 RAM
- Supporting both HDD and SSD
- Upgrade to 3-litre box, supporting more HDD, Outputs and Optical Disk Drive
- VESA Mount









642 SERIES

# Veriton X

# A compact performer

These 10-litre chassis PCs are compact, but won't compromise on performance and expandability. They help users to free up precious desktop space, driving up productivity and offering a high level of expansion capabilities when an upgrade in performance is required.

- Windows 10 Pro
- Up to Intel<sup>®</sup> Core<sup>™</sup> i7 Processor
- Up to 64GB DDR4 RAM
- Supporting both HDD and SSD
- PCle and M.2 Expansions



# 642 SERIES

### Extensa

# Indispensable performance for the office

Acer Extensa desktops offers SOHO / SMB users the simplified system management, reduced power consumption and productivity needed to power their business.

- Windows 10 Pro
- Latest Intel<sup>®</sup> Core<sup>™</sup> processors
- Up to 16GB of DDR3
- 2TB HDD
- TPM 1.2 encryption







# Chromebase CA24

# All the best Chrome features in one

Acer Chromebase CA24I, with full HD display, four mics and two speakers, fits on the most crowded of desks. Thanks to the Chrome-based apps you can also quickly and easily turn this PC into a virus-protected digital signboard or kiosk interface.

- Automatic Chrome OS and App updates
- 23.8" Full HD 1920 x 1080 IPS display with optional touch
- FHD webcam with up to 30° adjustment
- 4 microphones and 2 stereo speakers
- Tiltable screen angles from -5° to 30°



# Chromebox CXI2

# Redefining speed and security

Chromebox CXI2 starts in seconds, and features a dual antenna design that provides a quicker, more reliable wireless connection for an overall smoother internet experience. Acer Chromebox meets stringent security standards to ensure the integrity of your data.

- Automatic Chrome OS and App updates
- Intel® HD Graphics
- Up to 4 GB, DDR3L
- Up to 32 GB SSD





Remote control with QWERTY keypad on the back



# Chromebox CXV2 & Chromebase CA24V

# Master in communications

Chromebox and Chromebase for meetings come with a complete audio/visual set for the best videoconference experience. Enjoy meetings with up to 25 participants, share screens, collaborate on documents or even directly type text messages.

- Automatic Chrome OS and App updates
- Up to 25 participants at the same time
- Full HD Camera
- Wall Mount (CA) and VESA Mount (CX)

# SECURITY, MANAGEABILITY AND PRODUCTIVITY

Most Acer business notebooks and desktops are equipped with a suite of security and management tools designed to protect your network and data, to simplify routine tasks, and to monitor system performance, so that users can focus on growing their productivity.



### **MULTI-LEVEL SECURITY SOLUTIONS**

Acer ProShield acts as a portal where users can easily manage their credentials and create extra layers of protection to keep devices invulnerable. Users can encrypt their sensitive files and data, or keep confidential information in a Personal Secure Drive that can only be accessed with a password of their choice. When Acer Proshield Software Security solution is combined with TPM (Trusted Platform Module) hardware security, the highest security level is achieved.

- Data Protection (Personal Secure Drive and Data Encryption / Decryption)
- Data Removal (File Shredder)
- Credential Manager (Password / TPM Configurations and Website single sign in)





# **EASY AND EFFICIENT IT MANAGEMENT**

Acer is committed to designing devices that are easy to use, manage and deploy across a broad product portfolio. Preloaded across Acer commercial notebooks and desktops, Acer Office Manager allows small and medium businesses to easily deploy security policies, monitor IT assets and schedule maintenance tasks without dedicated IT personnel and equipment.

- Policy Enforcement
- Software Deployment (Software, System BIOS and Hotfix)
- Management (Client Management and Task Scheduler)
- Reporting (Client Configuration Reports Serial Number, MAC, UUID, SBIOS, etc..)



# **EVERYTHING UNDER CONTROL**

Acer ControlCenter is a comprehensive solution for personal computer management. Here users can easily find the latest system information and check if updates are available. The system health indicator promptly alerts in cases of component failure, preventing damage. Acer ControlCenter also includes Software Assembler, which enables users to install/uninstall software, and a direct link to Acer Office Manager. Acer ControlCenter makes it easier to manage your PC; in addition, any problem can be detected and fixed promptly, so that the system stays healthy and downtime can be avoided.

- My System Information
- Tune Up, Updates and Support
- Acer Office Manager Agent
- Software Assembler
- Health Monitor
- Recovery Management

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# **ACER MONITORS**

# Comfortable viewing and premium resolution

Acer professional monitors are developed to fulfil the needs of the most intensive business users, combining the latest display technologies with smart Eco features for long term quality viewing. Acer strives to continuously reduce power consumption whilst enhancing the user viewing experience.

# **Premium resolution**

Acer's professional monitor range includes high resolution models that deliver perfect image and colour performance. WQHD (2560x1440) panels feature 4 times the resolution of standard HD (720p), and allow 77% more content to be viewed than on an FHD screen.

With four times the resolution of FHD (1080p) and displaying 300% more content, the UHD (3840x2160) resolution is even more extreme.

# **Eco-friendly performance**

Acer monitors are mercury-free and use PCR (postconsumer recycled) ABS plastic, plus reusable packaging materials. Acer monitors meet ENERGY STAR® specifications, are RoHS and TCO Certified, and have earned the respected EPEAT® Gold environmental rating.

The Acer B6 series monitors can be switched off to save energy thanks to a physical power button, and integrate smart power management features that reduce the cost of ownership.

# **Stunning colours**

Acer ColorPlus is a set of technologies that enable optimized colour output for design professionals. Built-in 100% sRGB colour correction technology delivers high colour accuracy and colour space reproduction.

A low Delta E value ensures colours are accurate and consistent. In addition, 6-axis colour independent adjustment permits precise colour and saturation control for customised settings. Moreover, super sharpness technology optimises images from a lower resolution.

# Full digital connectivity

Acer displays provide plenty of connectivity options, both state-of-the-art and legacy, to cover all users' needs. The range of available ports includes USB 3.1 Type-C™, USB 3.0, DisplayPort, HDMI and traditional DVI/VGA. If one monitor is not enough, multi-display configurations or a video-wall can be set up using the Daisy Chain function.

# **Ergonomic design**

From CAD users to financial analysts, everyone can find the model that fits their viewing demands in our range of stylish and ergonomic monitors. Designed for professionals that spend significant amounts of time in front of a computer, they offer flexible and easy height, tilt, and pivot adjustments to enhance comfort over prolonged periods of use. Our monitors also incorporate Acer EyeProtect, a suite of features that takes into consideration prolonged usage by heavy users such as programmers, writers, and graphic designers and are designed to reduce eye-strain and provide a more comfortable viewing experience.







0° TO 90°



Tilt Angle -5° TO 25°

Height adjustable range 150 MM

Swivel angle

# 5x5 (25 monitors) display Single-monitor display

# **Monitors** DV&DT series

# Get your message across

DV and DT series are robust and vivid displays which help you convey your organization's messages by delivering brilliant and vibrant images. With sizes ranging from 42-inch to 98-inch, these monitors can be wall mounted and managed remotely, helping you create valuable and flexible communication.

- Full HD, up to Ultra HD (4K2K) resolution
- Up to 500 nits brightness
- Up to 4000:1 native contrast ratio
- Built-in RS232 and RJ45 LAN

# Monitors B6 High-res series

# Extreme resolution

B6 high resolution monitors deliver sharp detailed images. These monitors allow you to work easily for hours thanks to Acer Comfy View technology that reduces glare, for greater eye comfort. This series comes in 4 large form factors: 27-inch, 28-inch, 32-inch and 34-inch.

- 178° Wide Viewing Angle
- Resolution from WQHD (2560 x1440) to Ultra HD (4K2K)
- Supports landscape and portrait modes
- Ultra-wide aspect ratio (depending on model)





# Monitors B6 series

# Robust ergonomics, stunning colours

Specifically conceived for intensive daily use, B6 monitors give productivity a boost thanks to sharp images, comfort-conscious design and energy saving features.

- Ergonomic design: height, pivot (depending on model), tilt and swivel adjustment
- Up to Ultra HD (4K2K) resolution
- TN/IPS/VA panel options
- 100% sRGB coverage



# *Monitors* V6 series

# Flexible design and vibrant visuals

Perfect for home or office professionals, V6 monitors let you find the working angle that suits you best with a screen that tilts quickly and smoothly, while a range of built-in display technologies deliver comfortable viewing and reduce eye strain

- 4:3, 16:9 and 16:10 aspect ratios
- TN/IPS/VA panel options
- DisplayPort<sup>™</sup>, VGA, DVI and HDMI<sup>®</sup> ports
- Wall mountable



# **Monitors** KAO series

# Comfortable viewing and smart design

The KAO series is optimised for a comfortable viewing experience. The display is easy on the eyes, with low response times and special technology to reduce glare and harsh blue light. Easy adjustments and a wide viewing angle help you find the perfect position.

- Full HD, up to Ultra HD (4K2K) resolution
- Up to 500 nits brightness
- Up to 4000:1 native contrast ratio
- Built-in RS232 and RJ45 LAN

# **Monitor** BEO series

# Perfect colours for stunning visuals

With their accurate and vibrant image reproduction, effortless multitasking support, ergonomically designed stand and cutting-edge features, BEO Series monitors are the perfect addition to any computer, for enhancing efficiency, working more comfortably and sharing ideas more easily.

- Optimal viewing experience with IPS technology
- 4-side borderless ZeroFrame design
- Ergonomic, adjustable stand
- Acer ColorPlus for superior image quality
- Acer EyeProtect for greater comfort when working





# **Monitors** ETO series

# Boundless viewing experience.

With 10-bit colour depth and SuperSharpness technology, the ETO 43" display delivers sharp images while AcerVisionCare<sup>™</sup> technology includes a set of features to help reduce eye strain, providing a more comfortable viewing experience.

- 4K2K (3840x2160) resolution
- IPS technology with 178° wide viewing angle
- BlueLightShield & Flicker-less technologies
- Two 7W speakers



# **ACER PROJECTORS**

# **Brilliant visuals**

Acer projectors combine brilliant displays, high resolutions and colour enhancing features to deliver crystal clear visuals, and exceptional brightness and contrast ratio. With flexible installation options and convenient utilities, Acer's projectors are easy to set up in any venue, while advanced EcoProjection solutions help save energy and reduce overall costs.

# sRGB Technology<sup>1</sup>

sRGB is a standard RGB colour space, widely used by monitors, printers, cameras, smartphones, throughout the Internet and now also by projectors. Adopting sRGB, Acer's projectors ensure colour consistency across devices, reproducing content with colours that are true to the original.

# Interchangeable lenses<sup>2</sup>

Acer's interchangeable lenses enhance the projector's versatility, enabling it to meet different installation needs. There are 5 types of lens with throw ratio varying from short (0.8 m) to super-long (20 m), giving users plenty of options when it comes to deployment and placement.

# 360° projection<sup>2</sup>

Acer projectors featuring this technology can be rotated 360 degrees, enabling greater positioning flexibility. 360° projection allows for interesting uses, such as creating an interactive floor with vertical projection, or immersive surround side-wall installations. With the lens placed at the centre of the chassis, it is easier to install the projector without the need for offset adjustment.

# **Acer Wireless Solution**

Wireless projection frees users from the limitations of cables and makes sharing easier. Available on select models via Acer wireless adapters and eDisplayPro app, it allows users to stream documents, videos, and photos from their mobile devices. Additionally, Acer eDisplayPro allows up to four users to display their content on screen at the same time.

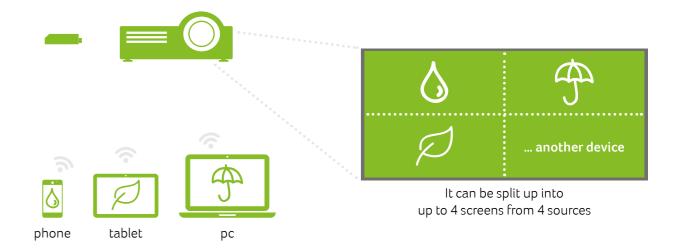
# Acer ColorSafe II Technology

Acer projectors featuring ColorSafe II are virtually immune to colour decay. This means they preserve colour fidelity even after prolonged use, preventing problematic shades of green or yellow.

# **TCO Certified Development**

Selected Acer projector models are TCO certified, guaranteeing high image quality and top performance in a design that meets the highest usability and environmental standards.

# WirelessCast dongle with hidden design



1. On A series only. - 2. On F7 series only.

ACER PROJECTORS



# **Projector** P6 series

# High-impact projection for professionals

The P6 projector series maximizes the impact of projections and presentations. Thanks to cable management, vertical lens shift and multiple input/output interfaces these projectors are also incredibly versatile.

- HDBT (HD base T) on P6600
- Hidden dongle design (for versatile wireless display options)
- Support for Crestron Network Control
- 4-Corner Keystone Correction
- Top-Loading Lamp Design
- Auto shutdown



# **Projector** F7 series

# Versatile business projectors

F7 projectors are designed for professional installations. With five interchangeable lenses for a variety of throw ratios, high brightness and 360-degree installation flexibility, the F7 series adapts to any environment and sets users free from any installation constraints.

- Five interchangeable lenses, ultra-short throw, short throw, standard throw, long throw, and ultra-long throw
- Flexible installation and operation
- High brightness and contrast ratio
- XGA/WUXGA resolution for precise projection
- 360° projection
- Support for LAN and Crestron Network Control
- Horizontal & vertical lens shift



# **Projector** A1 series

# Lifelike colours for smart presentations

With a perfect mix of features and advanced technologies, Acer A1 projectors series offers everything professionals need for great presentations. With up to 1080p resolution, high brightness and high contrast technologies, A1 projector series delivers compelling projections, with sharper texts and more vibrant images.

- Hidden dongle design
- Acer LumiSense+ Technology
- Built-in speaker
- Support Rec.709 & sRGB standard
- Up to 3500 lumen brightness and up to 20,000:1 contrast ratio
- Up to 10,000 hours lamp life



# **Projector** P1 series

# Best value projectors for work

The convenient and flexible Acer P1 projector series provides SMB users with brilliantly sharp visuals and a wide range of connectivity options at excellent value.

- SVGA, XGA, WXGA, FHD or WUXGA resolution
- Up to 4500 ANSI lumen brightness and up to 20,000:1 contrast ratio with Dynamic Black technology
- Instant resume
- Wireless projection on selected models with optional Acer Wireless Dongles
- Hidden dongle design (depending on the model)
- Versatile connectivity
- USB plug and play functionality on selected models

# **RELIABILITY PROMISE**

# CHALLENGE ACER PRODUCTS FOR RELIABILITY

Our products are designed to last and withstand the wear and tear of everyday use. We have such confidence in the quality of our products that we offer the Acer Reliability Promise on our business range.

In the unlikely event a product fails and is repaired under warranty within the first year of purchase, we will refund 100% of the price paid.



# HOW DO WE ENSURE THE QUALITY OF OUR PRODUCTS?

**Rigorous testing.** Our products are put through comprehensive testing that covers temperature, noise, vibration, shock, drop spill and humidity. This is how we make sure the products we deliver are faultless.

**Compliance with green standards.** We take pride in developing products that are environmentally friendly, so that they save energy and help to reduce costs.

**Latest technology.** We employ cutting-edge technology, ensuring our products have a longer life-cycle and reduced cost of ownership.

# GET A FULL PRICE REFUND IF THE PRODUCT FAILS WITHIN THE FIRST YEAR.

Acer Reliability Promise applies to our business product range. For more details please read the complete Terms & Conditions





# **DIGITAL SIGNAGE SOLUTIONS**

# REACH OUT TO YOUR PUBLIC

Digital signage is an extremely flexible and effective solution for helping businesses deliver the right message at the right time. Taking advantage of cutting-edge technologies, digital signage can be used to present different kinds of messages and represents a cost-effective solution compared to printing posters, flyers and other paper-based materials.

### SIMPLE SOLUTIONS

We place a great deal of value on providing our customers and retail partners with a wide range of products and technologies that are designed to work together seamlessly and enable them to reach their goals as efficiently as possible.

# Our easy-to-use 3-step solution includes:

- Acer's Large Format Displays: designed for 24/7 operation and high visual impact, they deliver unbeatable quality and rich colours, to engage with customers in public spaces.
- Acer's media players Veriton N and Chromebox CX for reliable content playback.
- Third party software for media content playback and management.





# **ACER FOR EDUCATION**

# END-TO-END ADAPTIVE LEARNING SOLUTIONS.

With over 40 years of experience, Acer for Education offers an end-to-end adaptive learning experience comprising easy, reliable and affordable products, education-oriented software solutions and award-winning after-sales service.

The 21<sup>st</sup> century classroom requires more than just a set of devices, and Acer has built the extended ecosystem to provide innovative and comprehensive solutions to the Education community. Integrating its hardware portfolio with software and service, Acer has created a unique solution that its Education Reseller Partners can deliver to the market. At Acer, we are dedicated to serving the needs of the education market and to furthering knowledge through technology and we can rely on four decades of experience in the computing sector.



LEARNING BEYOND THE CLASSROOM

DEPENDABLE, ROBUST AND AFFORDABLE PRODUCTS

ADAPTIVE SOLUTIONS

RELIABLE CUSTOMER SERVICE AND SUPPORT

ECOSYSTEM OF PARTNERS

Our extensive line of products supports the learning process at every step, enabling the exploration of all subjects, in all situations and even beyond classroom walls.

Our products are intuitive and designed to make learning fun and engaging.

We believe exploration through technology is a right, not a privilege. That is why we make affordable products that are reliable and robust, resulting in lower Total Cost of Ownership.

Our end-to-end adaptive solutions address all the needs of the Education market, including devices and products designed for IoT, Coding and Gamification, education-centred software solutions and after-sales sevice.

Our award-winning customer service and support is instrumental in helping teachers, students, schools and educational institutions prevent technical issues from disrupting the learning process.

Along with our ecosystem of partners, we invest in the future of education to provide a better tomorrow for the next generation.



# PROFESSIONAL SERVICE

# **CUSTOMER SERVICE & SUPPORT**

When customers buy an Acer product, they receive more than just a device to work with. They receive access to an integrated structure of logistics, contact centres and repair centres owned by the Acer Group that guarantees a perfect synchronization of the service chain.

The Acer Service Network is organized to operate quickly and efficiently, offering customers flexibility while adhering to common criteria throughout the EMEA region.

The Acer EMEA service structure comprises 6 internal and 6 outsourced contact centres; 1 hub and refurbishment centre; 8 repair centres and 500 external repair partners.



# **Extended Service Plan**

In addition to the standard warranty, Acer offers an extended service plan on our entire product range that can be purchased for Commercial Notebooks, Tablets, Desktops, All-In-Ones, Monitors and Projectors, providing a priority service. Additionally, it offers customers priority via telephone, fax and e-mail during the entire duration of the extension.

Extended service plans may be customized depending on the product and extension selected:



### Time

Depending on the product and country, customers may extend the warranty up to 5 years.



### Territory

The International Travelers Warranty (ITW) is designed to add protection and complete peace of mind to customers travelling abroad. It covers Acer notebooks and tablets. Valid for one year from the date of purchase with the possibility of an extension, it does not apply in the country of purchase.



### Service

Customers may select from different repair options: Carry in, Pick-up and return, On-site, and Exchange.



### Extra support

Customers may choose Accidental Damage Insurance as well as Data Recovery service.

# **OUTSTANDING SERVICE**

We care about our end customers and offer our partners and customers an outstanding service, including technical support, collect and return service.

Our commitment has been acknowledged and rewarded with several awards all across Europe.





