

# **V10 FEATURE HIGHLIGHTS**

November 2013



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# **V10 FEATURE HIGHLIGHTS**

This document highlights some of the top features selected from over 500 new enhancements in V10, and provides a high-level description of their benefits.

## Meaningful Use Features (Stage 2)

Have you completed Meaningful Use Stage 1, and are you getting ready for Stage 2? Is your practice ready for the ONC 2014 Edition of Meaningful Use? With Meaningful Use Stage 2 measure requirements beginning in 2014, the eClinicalWorks (eCW) product enhancements were created to help you streamline data collection and reporting.

eClinicalWorks V10 is compliant with the ONC 2014 Edition criteria and was certified as a Complete EHR on July 24, 2013 by the Certification Commission for Health Information Technology (CCHIT<sup>®</sup>), an ONC-ACB, in accordance with the applicable Eligible Provider certification criteria adopted by the Secretary of Health and Human Services. The ONC 2014 Edition criteria support both Stage 1 and 2 Meaningful Use measures required to qualify eligible providers and hospitals for funding under the American Recovery and Reinvestment Act (ARRA). eCW V10 holds the certification number CC-2014-955447-1.

To learn more about Meaningful Use, visit www.eclinicalworks.com/meaningfuluse.

#### Family History (Structured)

Meaningful Use Stage 2 now requires that family history be captured within the patient's chart as structured data. Don't worry, eCW V10 has it covered. In the *Family History* window, just use the *ICD* radio button to search for structured family history condition.

This feature is powered by IMO<sup>®</sup>, and it allows the user to search for a structured family history ICD-9 value, and the associated SNOMED<sup>®</sup> code is linked automatically behind the scenes:

elatives amily Members	s Status D(		D <sub>x</sub> B T C C Keywords T Non-Cont Vrs) Notes				Adv
1other		50 63	High blood pressure diagnosed ir	n 1982	2 at the a		Pro
ather	alive 19	53 60				×	PI
augt 🛋 Select	Ascessments						
ibling							
on(s Switch To	Classic Search	IMO			Selected	Assessments	
riend pous C Proble		401.9	High blood pressure		ICD-9	Diagnosis	Year Dia Ag
aterr	em List	250.80	High blood pressure associated with diabete		401.9	High blood pressure	198 32
aterr C Previ	ous Assessment	401.9	High blood pressure disorder		401.5	riigii biood piessaie	Year Diagnos
ateri Smart S	earch	401.9	High blood pressure due to drug				1.00
ateri	caren	405.19	High blood pressure due to oral contraceptir				
aterr F Real	Time	405.19	High blood pressure due to overproduction				
	d pressure Go	403.90	High blood pressure with chronic kidney dis				
nigh bioc		403.91	High blood pressure with end-stage kidney (	<u> </u>			
L		796.2	Borderline high blood pressure	-			
Did you	mean?	401.9	BP (high blood pressure)	<<			
tes No Sug	gestions	401.9	HBP (high blood pressure)				
		401.9	Poor high blood pressure control				
		796.2	Temporary high blood pressure				

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## **Patient Race (Multi-Select)**

A small change in Meaningful Use Stage 2 now allows recording of more than one race for a patient if applicable. Within the patient's *Additional Information* window, the *ellipse* button opens the *Race List* window, and allows for the front-desk users to capture the appropriate race (or multiple races) selection:

🛢 Patient Informatio	on( L, Robert )	x
L, Robert	🗖 Don't S	Send Statements 🥅 Inactive
General Information	Structured	
Street Address	(if different from mailing)	Import Capture Delete Scan
Address Line 1		
Address Line 2		Race List
City		Race Name * Multiple selections allowed
State	<b>_</b>	American Indian or Alaska Native
Zip		Asian
Email	Not Provi	
Leave Message	🗖 Home 🔄 🗖 Cell	Black or African American
Residence Type	(None Selected)	White
Race	Black or African American, Wh	Other Race
Ethnicity		Decline to specify
	Birth Order	
VFC Eligibility	<u> </u>	
Employer Addr	ress	
Address Line 1		
Address Line 2		
City		Current: Black or African American, White
State	Zip	Current: black of American American, white
Leave Message	Work	

#### **ISO Language Mapper**

Meaningful Use Stage 2 now requires that the patient's preferred language be stored according to the ISOnamed standards. Under the *Community Mappings* menu option, there is new option called *Language*, which allows the administrator to map the local language to the ISO name standard. This utility will ensure that all of your available languages will comply with the interoperability standards when clinical records are exchanged:

Community Meani	ngfu	l Use 🛛 Lock	Help	ĺ	• 150 Language Code Mapper	guage Ma	apper
					Search		Search en
Mappings 🕨		Start Mappi	ng Wizard		Language Name [ISO Code2]		ISO Name [ISO Code2]
		beare mappi	ng mzara		Arabic [ara]	-	Armenian [arm (8),hye (T)]
<b>U</b>	8				Bahasa Indonesia		Bengali [ben]
	<i>b</i> .	Labs			Bahasa Melayu		Catalan, Valencian [cat]
	_				Bangla		Central Khmer [khm]
		Diagnostic I	mpaina		Braile	1	Chechen [che]
		Diagnostic I	inayiny		Cape Verdean Creole	8	English [eng]
	100				Chinese [chi (0),zho (T)]	Hup	French [fre (8),fra (T)]
	<b>1</b>	Procedures			Chinese - Cantonese	and the second s	Interlingue, Occidental [ile]
	•				Chinese - Mandarin		Kalaallisut, Greenlandic [kal]
					Dedine to specify	UnMap	No Inguistic content, Not applicable (zx
		Structured Data			English [eng]		Slovenian [slv]
Appt(L): <b>09/03/1</b>					French (fre (0),fra (T))		Turkmen [tuk]
PCP: Willis		Smart Form	c .		German (ger (8),deu (T))		Venda (ven)
		Smarchorm	3		Greek (gre (B),ell (T))		
Language: Engli					Haitian Creole (hat)		
Translator: No		Specialties			Hebrew [heb]	-	
						-	
		Language	N N			Close	

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## **Structured Data Enhancements**

Structured data within eCW is a very powerful tool. It allows the storing of information in the database so that it can be used efficiently for reporting. Another feature of structured data is that it allows the user to provide subsequent questions based upon the answer to the original question, creating a tree-like structure of captured clinical information. Structured data within eCW has been in use for a number of years now, and the following sections outline the enhancements that were added in V10.

#### **Structured Data Indicator**

Have you always wanted to know if an item was flagged as structured data without having to hunt for it? Well, in V10, we've made a simple and effective enhancement to quickly show you if the clinical symptom is flagged as structured data or free text.

In the first column:

- Structured data fields are flagged with a blue S
- Structured data with mandatory fields are flagged with a red S
- Free text fields are indicated by a blank cell (neither a blue or red S)

This functionality exists on the HPI, Social History, Examination, Gyn History, OB History, Procedures, and Preventive Medicine windows:

Pt. Info Encounter Phys			
o 6 2 🗖 🖬 s	IX R 66 R. 1 D. 20	I 🖬 🛍 🗛 🖉 🖉 🖻 🐿 🏷 🕫 🕷	00
PI     New symptom(s)     General surgical sy     Constitutional     Interim History     Behavioral Health     Genest surgery cor     Cardiology     Cardiothoracic sur     Case Management     Diet/Exercise     Endocrinology	New symptom(s)  New symptom(s)  C/O Genc Symptom S Abdomhal pair S Acree Allergic rhinitis S Allergy Assess Angioedema S Ankle sprain S Ankle sprain S Athma Contro	nent (gener befin New symptom(s)	a
ENT/respiratory     Esthetics     Family Planning     Find in New symptom(s)     Xtals     N	Boby pain Denies All Clear All Clusto Notes IT Header IT Footer	s Acne Allergic s Allergy	ination

## **Default Values for Structured Data**

Wish you could set a default answer to a structured data question? eCW V10 has it covered. Now, you can set a default answer for any structured question (all data types: structured text, Boolean, numeric, and all date formats). This functionality will help you speed through your Progress Notes data entry for any structured data questions:

bld	Add Add chile	d Update Remove Reorder	
The cold symptoms have bee Onset of the cold The nature of the cold sympt	n present Structured Text (Multi Structured Text (Multi	at Trigger Default for a few days was sudden cough and congestion	
Severity of the symptoms Aggravating factors include	Structured text	is moderate	
Alleviating factors include Associated symptoms include	The nature of the cold + Add = Ren	nove	
Medication(s) include Prior testing include A throat culture Overall condition	Name         De           blocked ears         Image: Couph and congestion         Image: Couph and congestion           couph and congestion         Image: Couph and congestion         Image: Couph and congestion	doult acetaminophen, over-	
	Setting up structured data defaults		Structured
stomize Structured Text	Cold	Defa	uit 👻 Default for All 👻 Clear All
	Name	Value for a few days	Notes
	Onset of the cold	was sudden	X X
	The nature of the cold sympt     Severity of the symptoms	cough and congestion, nasal disch is moderate	\$
	Aggravating factors include	is moderate	× I
	Alleviating factors include		X
	Associated symptoms include		8
	Medication(s) include     Prior testing include	acetaminophen, over-the-counter	Ŷ S
	A throat culture		
	Overall condition		×
	A throat culture		×
	Appl	lying structured data defau	lts

#### **Enhanced Click-Through for Structured Data**

So, you like using the click-through functionality on the Progress Notes, but you find it cumbersome to use for structured data questions. Well, we've made some great improvements on the click-through pop-up window.

- Child-Parent Display: If a child question is triggered from the parent question, it will automatically appear within the pop-up, making it easier to answer the questions.
- Free-Text Notes Box: Now you don't have to close the pop-up to enter in additional notes; you can enter notes right on the *Click-Through* window, saving time and clicks.
- Click-Through Window: You can now navigate quickly to other sections of the Progress Notes (HPI, ROS, Exam, Procedures, and Order Sets) to continue your clinical documentation without closing the window.

These enhancements to this functionality will help save time when entering structured data questions.

HPI ROS Examination Pro	ocedures Orde	erset				
New symptom(s) 🔹	Cold				×	
The cold symptoms have bee	en present	Add	itional notes go h	nere		Â
🔲 for a day		-				
🗹 for a few days						-
🗐 for a week						
lor more than a week						
Onset of the cold						
🔲 was gradual						
🗹 was sudden						
The nature of the cold sympton	oms is					]
blocked ears						
Cough						
cough and congestion						
Prev	ОК		Cancel		ROS	

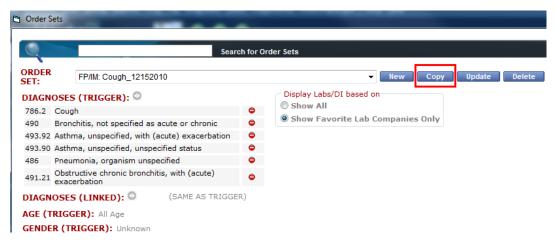
## **Order Set Enhancements**

Order Sets are great tools within eCW. They help with managing standards of care and they streamline the tests, referrals, medications, *etc.* that you order. If you are not using Order Sets today as part of your workflow, take a moment to understand the Order Set functionality and consider incorporating it into clinical documentation.

Order Sets are customized treatment templates the system triggers based on the diagnosis of a patient. You can create Order Sets for use in an individual practice or for an entire community to share/implement. Here are some great enhancements to Order Sets in V10; check them out!

## **Order Sets Copy Functionality (Administrative Side)**

Have an amazing Order Set and want to create another that's similar, with the exception of one or two things? Wouldn't it be great to have an Order Set *Copy* button so you don't have to reinvent the wheel? Well, V10 has one! In a matter of seconds, you can make a copy of an existing Order Set, tweak it, and then save it as a new Order Set:



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## Lab/DI Company (Administrative Side)

Lab/DI companies are now part of the Order Set configuration in eCW V10. When picking a lab or DI from the Order Set administrative window, the administrator can now choose a specific lab or DI from a specific Lab/DI company. This will ensure that the nurse or provider chooses the correct lab or DI if you have multiple Lab/DI companies configured in your database. From the user ordering side, the name of the company will be visible to the user within the order:

Labs				Drowse	Di	ignostic Imaging		Browse
	Description	Lab Company		Delete		Description	DI Company	Delete
• •	BC with Differential/Platelet		*	•	٠	Mammogram	del ym	•
• 1	Methyl-histidine,Qn,CSF	my lab		•				
-	Libs							
• 1	ipid Panel			•				
Proce	dures							Browse

#### Future Labs/DIs/Procedures (User Side)

Do you order many Future Labs? Do you wish Order Sets had the ability to order Future Labs? In eCW V10, you can set up and order Future Labs/DIs/Procedures. This is a great tool for practices that frequently order labs. Check out this new feature; it will save you time and effort for those future labs:

Labs		AssignedTo: 🔻 🛄				Order Bro	owse	9
	Description	Lab Company	Frequency	Duration	Date	Status		
	Hemoglobin A1c	-	-	-	-	Other Actions	•	Ш
	Glucose, Two-Hour Postprandial		-	-	-	Other Actions	•	Ш
	Urinalysis, Complete		-	-	-	Other Actions	•	Ш
	Comp. Metabolic Panel (14)		-	-	-	Other Actions	•	Ш
	CBC With Differential/Platelet	Quest	-	-	-	Other Actions	•	Ш
Future	Labs							
	Hemoglobin A1c	-	1	<u>3 W</u>	-	Other Actions	•	Ш

#### **Therapeutic Injections (User Side)**

Finally, Therapeutic Injections! Now in eCW V10, therapeutic injections are available within the Order Set. From a setup side, the administrator can easily set up Therapeutic Injections to appear on the Order Sets. Now the nurse or provider can quickly order Therapeutic Injections as part of their treatment plan. Be sure to check out this enhancement in V10:

Immuniz	zations			Order	
	Name	Dose	Date	Status	
	DTP	5	07/25/2013	Other Actions 💌	Ш
Therapeu	utic Injections				
	B-12		-	Other Actions 💌	Ш

## **Assigned To (User Side)**

From the Order Set window, you can now designate the Assigned To staff member for the labs/DIs/procedures that you order. By directly assigning your orders from the Order Set window, you can be assured that your labs/DI/procedures will not fall through the cracks. Take advantage of this functionality in V10 to make sure your labs are on the right track:

Labs		AssignedTo:	-			Order	Brows	е
	Description	Lab Company	Frequ	iency Dura	tion Date	e Status	ſ,	
	Urinalysis, Complete					Other Actions	•	Ш
	Microalbumin, 24 hr Urine	-			-	Other Actions	•	Н
	Comp. Metabolic Panel (14)				-	Other Actions	•	Ш
	CBC With Differential/Platelet	Quest				Other Actions	•	Ш
								_
Diagno	ostic Imaging	AssignedTo:	<b>▼</b>			Order	Brows	е
	Description	DI Company	Frequ	ency Dura	ion Date	status		
	Chest X-ray PA and lateral			-	-	Other Actions	•	Ш
	Electrocardiogram (ECG)	-		-	-	Other Actions	•	Н
	Ultrasound : Kidneys, bilateral	-			-	Other Actions	•	Ш
Proces	dures	AssignedTo:	<b>▼</b>			Order	Brows	е

## **New Circle of Care Feature**

Sometimes it takes a team of healthcare professionals to treat your patients. Have you ever wanted to create a list of contacts so you can manage a care team for a patient's health? eCW V10 is now introducing a new functionality called *Circle of Care*. This Circle of Care functionality will allow you to create a care team comprised of the patient's providers, medical staff, attorneys, pharmacies, contacts, case managers, and guarantors.

You can quickly share patient documents with the patient's Circle of Care as needed, creating better patient health management. Circle of Care is accessed from the Patient Demographics window and from the ICW (Right Chart Panel) on the *Progress Notes* window, *Patient HUB* window, and many other windows.

Once a Circle of Care has been created for your patient, you can fax Progress Notes or documents effortlessly to the team. The Circle of Care members appear on the Visit Summary so your patients can easily see these important contacts at every visit. Start building your Circle of Care for your patients in eCW V10 today:

Circle Name :	Roberts Care Network	<u> </u>		Description:	Roberts Circle of Ais Roberts doct	or in	
Category:	Providers	► Add			Florida for when		dit Name
]	Name	Category	Fax Number	Primary	Display in ICW	Relationship	
L,Gail		Contacts		0		emergency contact	0
L,Richard		Contacts		0		personal relationship	0
Willis,Sam,	Multi	Providers		۲		caregiver	0
A,Sergio		Providers		0	<b>V</b>	caregiver	0
		14	Page 1 of 1	►> ►I 10	•	Vie	w 1 - 4 of 4
			ОК Са	incel			

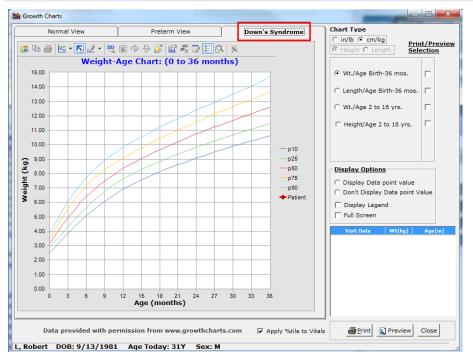
UpToDate			GO	
Overview DRT	LA History	Order Sets	Labs/DI	< > >1
L, Robert 31 Y,		2/2013		
Advance				
Problem				-
Medication				
Allergies				-
Immuniza	ations			
Therapeu	ıtic Injectio	ns		
Circle of	Care			
ROBERTS	CARE NETW	ORK		
Willis,Sam,M	ulti	caregiv	er	
A,Sergio L,Gail	Contacts	caregiver emergency	contact	
L,Richard	Contacts	personal rel		

## **Down Syndrome Growth Charts**

eCW V10 now supports Down Syndrome Growth Charts. Your administrator can enable this feature from the EMR-Vital Setup window.

	Standard Vital Type	Mand.	🗖 Displa	
emp	Temperature	- 🗆		
IR	Heart Rate			
BP	Blood Pressure			
Ht	Height			
Wt	Weight			
BMI	BMI			Ξ
RR	Respiratory Rate			
Oxygen sat %	Oximetry			
Peak Flow	Peak Flow			
Pain scale	Pain Scale			
HC	Head Circumference			
Vision	Vision			
Hearing (Both)	Hearing			
Ht-cm				
Wt-kg				Ŧ
Age for male 18 Ag	d height from previous visit afte ge for female 18 pertension and prehypertension	-		
Enable WHO Growth Chart	s for 0 to 2 Years (uses CDC wh eCW uses CDC data as recomer			

Once enabled, a third tab titled Down Syndrome displays on the Growth Charts window. From here, you can see the growth charts for ages from birth to 36 months and from age two to 18. Be sure to check out this feature if your practice utilizes these important charts.



**Note:** Growth chart data for children with Down Syndrome provided with permission from www.growthcharts.com. Percentiles are approximate; use your own discretion.

## **CDSS Parameterization**

Have you ever wanted to change some of the parameters for your CDSS alerts that you may use? For example, perhaps you'd prefer to change ages 18-25 to 16-28. This customization is now possible with the CDSS Parameterization within eCW V10. From the current CDSS configuration windows, your administrator will now be able to tweak the parameters to align with your own initiatives:

3 Measure Parameterization	
Measure Param	eter Configuration
Measure ID: 701-CM Co	lorectal cancer screening
Numerator : Number of patients in denominator who had a completed colonoscopy within 10 years up to and including the last day of the reporting period	Measurement Period:     10     years       Age:     50     years     to
Denominator : Number of unique patients, with a visit in the reporting period, ages 50-80	
	Save Cancel

## **Flowsheet Enhancements**

Flowsheets are a great tool to use as part of your daily workflow. Flowsheets help you keep track of those important elements that may affect the patient's health in a positive or negative way, such as vitals, medications, lab tests, and many more. Flowsheets can include numbers and/or quick narrative comments on a certain condition or area of the patient's health. Regardless of how you use flowsheets while treating your patients, we've made some great enhancements in eCW V10 making flowsheets easier to use.

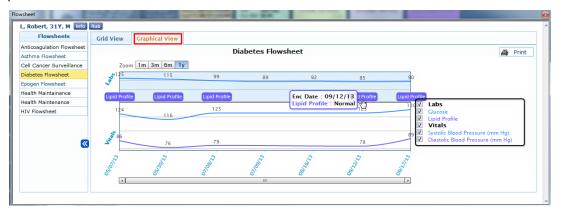
#### **New Web View of Flowsheets**

eCW V10 has introduced a new look and feel for flowsheets. This new Web view of the *Flowsheet* window has a cleaner look, allowing you to view those important pieces of data for your patient's health record. When you get V10, check out the flowsheets – it has a new facelift!

All O My Favorite	_								
Flowsheets	Gr	id View Graph	ical View						
Anticoagulation Flowsheet	Die	abetes Flowshee	t.						Notes
Sthma Flowsheet		Name	09/17/2013	09/12/2013	08/16/2013	07/09/2013	07/08/2013	05/30/2013	05/07/2013
Cell Cancer Surveillance		Miscellaneous							
biabetes Flowsheet		Glucose	90 (Glucose, Plasma)	85 (Glucose, Plasma)	92 (Glucose, Plasma)	89 (Glucose, Plasma)	99 (Glucose, Plasma)	115 (Glucose, Plasma)	125 (Glucose, Plasma)
lealth Maintainance		Lipid Profile	Normal	Normal	Pidsitid)	Fidenital	Abnormal	Abnormal	Abnormal
lealth Maintenance		Foot Exam		Normal	Normal	Normal			
IV Flowsheet		Blood Pressure	130/89	125/78			125/79	116/76	124/86
Ø									

#### **Graphical View of Flowsheets**

Graph my flowsheet data. Well, now it's here! In eCW V10, the new Flowsheet window has a graphical view tab, allowing the user to quickly view the grid-view data in a graphical interpretation. Here you can see the data easily and spot trends quickly. You can adjust the graph to show 1 month, 3 month, 6 month, and year views, giving you the opportunity to zoom in or out depending on how long you have been treating your patient:



#### **Flowsheets - Group by Lab Attributes**

Grouping lab attributes in flowsheets is another valuable new feature in eCW V10. If you just want to monitor a certain lab attribute, this new functionality makes it very easy. For example, if you just want to keep track of WBC (White Blood Count), you can add WBC to the flowsheet and – no matter which lab you order – if WBC is an attribute within that lab, it will appear on your flowsheet. Be sure to check out this feature in V10!

ame Diabetes Flows	sheet				<u>A</u> dd	Delete
lame	Туре	Associated Item Item	Grou Display Ir	Coal (Low		Goal (Uppe
Glucose	Labs	GLUCOSE		i Goai (Low		soar (oppe
Glycohemoglobin	Labs	HEMOGLOBIN A1C				
ipid Profile	Labs	LIPID PANEL				
Jrinalysis	Labs	URINALYSIS, COMPLET				
lu Shot	Immunizations	Influenza (split)				
ACE	Rx	Lisinopril				
oot Exam	Structured	Foot Exam Status:				
Dietician Consults	Others					
letinopathy Check	Vitals	Vision (Both)				
Vhite Blood Count	Lab Attribute 🔹					
	XRays Immunizations Rx Vitals Structured Drug Class Rx Group Procedures Lab Attributes Otners R	]				
ab Attributes		<u>OK</u> <u>Cancel</u>				
ookup: wbc ab Company: All	<ul> <li>Type: Both</li> </ul>	•	×			
	▼ Type: Both		*			
ookup: wbc ab Company: All	• Type: Both La		x .			
ookup: wbc ab Company: All	• Type: Both La 5	• bs Z Prenatal Panel J/without HBsåg Z T- and B-Lymphocyte/Nat Killer	A .			
ookup: wbc ab Company: All	• Type: Both La B B B B B B B B B B B B B B B B B B					
ookup: wbc ab Company: All	• Type: Both La B B B B B B B B B B B B B B B B B B	Prenetal Penel J/wthout HBsAg T - and B-Lymphocyte/Nat Killer CoC(f/H_RBC_IND_/WBC/FIT) Anemis Profile A				
ookup: wbc ab Company: All	• Type: Both La S S S S S S S	<ul> <li>Instantial Panel I/without HBsAg.</li> <li>Tr- and B-Lymphocyte/Nat Killer</li> <li>CBC(H/H,RBC,IND,WEC,PLT)</li> <li>Anemia Profile A.</li> <li>T-Cell Activation, CD8 Subsets</li> </ul>				
okup: wbc	• Type: Both La S S S S S S S	Prenetal Penel J/wthout HBsAg T - and B-Lymphocyte/Nat Killer CoC(f/H_RBC_IND_/WBC/FIT) Anemis Profile A				
ookup: wbc ab Company: All	• Type: Both La S S S S S S S S S S S S S S S S S S	<ul> <li>Instantial Panel I/without HBsAg.</li> <li>Tr- and B-Lymphocyte/Nat Killer</li> <li>CBC(H/H,RBC,IND,WEC,PLT)</li> <li>Anemia Profile A.</li> <li>T-Cell Activation, CD8 Subsets</li> </ul>				
ookup: wbc ab Company: All	• Type: Both La S S S S S S S S S S S S S S S S S S					
ookup: wbc ab Company: All	• Type: Both La S S S S S S S S S S S S S S S S S S					
ookup: wbc ab Company: All	• Type: Both					
ookup: wbc ab Company: All	• Type: Both					
ookup: wbc ab Company: All	• Type: Both La	bs   Prenatal Panel I/without HBaAg  T- and B-Lymphocyte/Nat Killer  CBC(VHy,RBC,IND,WBC,PLT)  CBC(VHy,RBC,IND,WBC,PLT)  Anemia Profile A  T-Cell Activation, CD8 Subsets  CELL COUNT W/DIFF,CSF  Anemia Profile B  URINALYSIS,COMP.WTRF CUIT  URINALYSIS,COMP.WTRF CUIT  T-Lymphocyte Helper/Suppressor				
ookup: wbc ab Company: All	Type: Both     La					
ookup: wbc ab Company: All	Type: Both     La	bs   Prenatal Panel I/without HBaAg  T- and B-Lymphocyte/Nat Killer  CBC(VHy,RBC,IND,WBC,PLT)  CBC(VHy,RBC,IND,WBC,PLT)  Anemia Profile A  T-Cell Activation, CD8 Subsets  CELL COUNT W/DIFF,CSF  Anemia Profile B  URINALYSIS,COMP.WTRF CUIT  URINALYSIS,COMP.WTRF CUIT  T-Lymphocyte Helper/Suppressor				
ookup: wbc ab Company: All	• Type: Both					
ookup: wbc ab Company: All	• Type: Both					
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ab Company: All	Type: Both     La					
ookup: wbc ab Company: All	Type: Both					
ab Company: All	• Type: Both					
ab Company: All	• Type: Both					
ab Company: All	• Type: Both					

#### **Flowsheets - Procedures**

Procedures are now available in flowsheets in eCW V10. In the *Procedure* functionality, any clinical data that is captured can now be shown on the flowsheets if it is important for you to track. Don't forget, you can use the *Graphical View* tab as well to view your data:

ame Diabetes Flows	heet			Add	<u>D</u> elete
lame	Туре	Associated Item It	em Grou Display In Go	oal (Lower Lim Goal	l (Uppei
Glucose	Labs	GLUCOSE			_
Glycohemoglobin	Labs	HEMOGLOBIN A1C			
ipid Profile	Labs	LIPID PANEL			
Jrinalysis	Labs	URINALYSIS, COMPLET			
lu Shot	Immunizations	Influenza (split)			
CE	Rx	Lisinopril			
ietician Consults	Others				
etinopathy Check	Vitals	Vision (Both)			
oot Exam	Procedures 🔹	Foot Exam			
	XRays Immunizations Rx Vitals Structured Drug Class Rx Group Procedures Lab Autributes Others				
wsheet		<u>O</u> K <u>C</u> ance	<u> </u>		
owsheet L, Robert, 32 Date 09/13/	0040			anty Columns	
L, Robert, 32 Date 09/13/	2012			npty Columns	✓ Hid
Date 09/13/	2012	to 09/13/2013	🗹 Hide En	npty Columns	✓ Hid
L, Robert, 32 Date 09/13/ All O M Flowsh	2012 ly Favorite	to 09/13/2013		npty Columns	V Hic
L, Robert, 32 Date 09/13/	/2012 ly Favorite neets	to 09/13/2013 Crid View Graphi	View		
L, Robert, 32 Date 09/13/ all M Flowsh Anticoagulation	/2012 ly Favorite neets c n Flowsheet D	to 09/13/2013	View	npty Columns Not	
L, Robert, 32 Date 09/13/ at 09/13/ All M Flowsh Anticoagulation Asthma Flowsh	/2012 ly Favorite neets (D neet	to 09/13/2013 Crid View Graphi	View		tes
L, Robert, 32 Date 09/13/ all M Flowsh Anticoagulation	/2012 ly Favorite neets (D neet	to 09/13/2013 Crid View Graphi iabetes Flowshee Name	☑ Hide En cal View	Not	tes
L, Robert, 32 Date 09/13/ All M Flowsh Anticoagulation Asthma Flowsh Cell Cancer Su	2012 ly Favorite neets c neet urveillance	to 09/13/2013 Grid View Graphi iabetes Flowshee	☑ Hide En cal View	Not	tes
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L, Robert, 32 Date 09/13/ ate 09/13/ All M Flowsh Anticoagulation Asthma Flowsh Cell Cancer St Diabetes Flows Epogen Flowsh	2012 ly Favorite neets c n Flowsheet neet urveillance sheet neet nance	to 09/13/2013 Grid View Graphi iabetes Flowshee Name Miscellaneous Foot Exam-Foot Exam	Hide En	Not	tes

#### **Flowsheets - Attributes for DI/Procedures**

Now that DI and Procedures allow you to capture attribute data, you can use that data to show on your Flowsheet. This is yet another powerful tool in eCW V10 to keep track of those important pieces of patient data:

Ultrasound : OB	Sel	9 /13/2013	· 9/13	/2013 🔻	2
Reason	Boo	ly Site			_
	•			Clr	
Results					
Received Date 9	/13/2013 <u> </u>	sult Normal			<b>T</b>
Order Date Perfo	ormed Date Gesta	tiona Sac Size	CRL BPI	D Femur I	Ler Head Circi
10/11/2013	17 We		39	24	137
09/13/2013	13 We	eks	71 25	11	84
08/16/2013	9 Wee	eks 33	21		
∢					F.
ssessments:	Show	Specify Note	e. Addendum	1	
coscosmento.		Note	3.		
ate 09/01/2012	to 10/19/2013	V Hide Er			
ate 09/01/2012	10/19/2013	V Hide En	npty Columns 🛛	Hide Empty Rov	vs 🔲 Show La
🖲 All 🕼 My Favorite					
Flowsheets					
Tiowsneets	Grid View Graphic				
	ond field	cal View			
	Diabetes Flowshee				Note
sthma Flowsheet			09/13/2013	09/05/2013	
thma Flowsheet ell Cancer Surveillance	Diabetes Flowshee Name	t	09/13/2013	09/05/2013	
thma Flowsheet ell Cancer Surveillance abetes Flowsheet	Diabetes Flowshee Name – Miscellaneous	t		09/05/2013	
thma Flowsheet ell Cancer Surveillance abetes Flowsheet oogen Flowsheet	Diabetes Flowsheel Name Miscellaneous Foot Exam-Foot Exam	t	09/13/2013	09/05/2013	
thma Flowsheet ell Cancer Surveillance abetes Flowsheet oogen Flowsheet	Diabetes Flowshee Name - Miscellaneous Foot Exam-Foot	t		09/05/2013	
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hticoagulation Flowsheet sthma Flowsheet ell Cancer Surveillance abetes Flowsheet saith Maintainance ealth Maintenance IV Flowsheet	Diabetes Flowsheet Name - Miscellaneous Foot Exam-Foot Exam Foot Exam-Date	t	Normal 09/13/2013 124 (URINALYSIS	126 (CBC (INCLUDES	
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athma Flowsheet all Cancer Surveillance abetes Flowsheet bogen Flowsheet salth Maintainance salth Maintenance	Diabetes Flowsheet     Name     Miscellaneous     Foot Exam-Foot     Exam-Foot     Exam-Date     Performed     White Blood Count	t	Normal 09/13/2013 124 (URINALYSIS	126 (CBC (INCLUDES	
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thma Flowsheet all Cancer Surveillance abetes Flowsheet aden Flowsheet salth Maintainance salth Maintenance	Diabetes Flowsheet Name Hiscellaneous Foot Exam-Date Performed White Blood Count OB Ultrasound- Gestational Age in Weeks OB Ultrasound-BPD OB Ultrasound-BPD	10/11/2013	Normal 09/13/2013 124 (URINALYSIS W/ALBUMIN) 13 Weeks	126 (CBC (INCLUDES	08/16/2013
tthma Flowsheet III Cancer Surveillance abetes Flowsheet salth Maintainance ablth Maintanance V Flowsheet	betes Flowsheet     Name     Miscellaneous     Foot Exam-Date     Performed     White Blood Count     White Blood Count     Gestational Age in     Weeks     OB Ultrasound-     Gestational Age in     Weeks     OB Ultrasound-     Bemur Length	10/11/2013 10/11/2013 17 Weeks 39 24	Normal 09/13/2013 124 (URINALYSIS W/ALBUMIN) 13 Weeks 25 11	126 (CBC (INCLUDES	08/16/2013
tthma Flowsheet III Cancer Surveillance abetes Flowsheet salth Maintainance ablth Maintanance V Flowsheet	betes Flowsheet     Name     Miscellaneous     Foot Exam-Date     Performed     White Blood Count     White Blood Count     OB Ultrasound-     Gestational Age in     Weeks     OB Ultrasound-     Bemur Length     Bemur Length     Bemur Length	10/11/2013 10/11/2013 17 Weeks 39 24	Normal 09/13/2013 124 (URINALYSIS W/ALBUMIN) 13 Weeks 25	126 (CBC (INCLUDES	Note 08/16/2013
tthma Flowsheet III Cancer Surveillance abetes Flowsheet salth Maintainance ablth Maintanance V Flowsheet	Diabetes Flowsheet Name Hiscellaneous Foot Exam-Date Performed White Blood Count OB Ultrasound- Gestational Age in Weeks OB Ultrasound- Femur Length OB Ultrasound-	10/11/2013 10/11/2013 17 Weeks 39 24	Normal 09/13/2013 124 (URINALYSIS W/ALBUMIN) 13 Weeks 25 11	126 (CBC (INCLUDES	08/16/2013

## Lab/DI/Procedure Order Window Enhancements

In eCW V9, we redesigned the Ordering window within the Treatment module so you can do all of your ordering on one, consolidated window. We hope you are using this new functionality in V9 for ordering your medications, labs, diagnostic images, and procedures. To activate this new window, go to *My Settings* and click the *View* tab. Make sure you have *Modern View* selected on the *Lab/DI/Procedure Order Screen* section. We've made even more enhancements to the Ordering window, making the ordering process quick, easy, and effective.

We've also introduced a <u>New Quick Order Functionality</u> module in V10, so be sure to check out those details as well in this document.

#### **Search by Historical Patient Orders**

Have you ordered a lab in the past for the patient, and now you want to order it again quickly without searching the entire order compendium? Search by historical patient orders is now available in eCW V10. This simple, yet effective new search is available for lab, diagnostic imaging, and procedure ordering. Using the

*Patient Orders* radio button on the *Search* window, you can see and search for the order, making the ordering process easy for the frequent patient orders.

#### **View Patient Historical Orders/Results**

#### Scenario:

You're on the *Ordering* window, placing a lab order for your patient. Before you begin your search or place the order, you want to see the patient's historical labs. Thoughts in your head could be: *When was the last time I ordered this lab? What was the result? What do I have to do to view this information?* In previous versions, you'd have to navigate away from the *Ordering* window to find this information. That's just not efficient.

#### Solution:

Ph Marris Calar

In the new eCW V10 *Ordering* window, you can view the patient's history lab, diagnostic imaging and procedure orders, and results with one click before placing your order. We've made it simple to view this historical data from the *Ordering* window by clicking on the *History* button. Having this information quickly available during this process will help you make decisions at point of ordering.

#### **View Patient's Last Order Date**

A new feature that we have introduced in eCW V10 is showing the last order date of a lab, diagnostic image, or procedure. Once the order is placed from the *CPOE* window, if the order has been placed in the past, you see a new *H* icon. When you mouse-over the *H* icon, it will show you the last ordering date in the tooltip. In addition, you can click on the *H* icon to view the *Results* window, making it easier to see this important data:

Medication Summary	Add New Rx	Add New	Order			
Assessments	Lookup:	By: Ord	er Name 🔻 Starts With 👻	Type: Both +	🛊 🔍 Lab 🔍 DI 🔍 P	rocedur
Prev Dx Add	Lab Company: All 🔻					t Order
Select All	Order Name		Dx List	Lab Companies		1
E11.9 Type II diabetes r	GLUCOSE		UN LIN	Quest		
	IH CBC					
	CBC (INCLUDES DIFF/PLT)			Quest		
	URINALYSIS W/ALBUMIN		E11.9 - Type II diabe	Quest		
		and the second se	uture Orders		Previo • Date 09/17/2013	
oday's Orders H <mark>SSSFFIH Descrip</mark>		•	alara Orders II T S 🗐 S 🗐 F III			
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🔲 🗐 ІН СВС		•			r Date 09/17/2013	
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S S F IN Descrip	ption Dx	•			r Date 09/17/2013	
S S F IN Descrip	ption Dx	•			r Date 09/17/2013	
I S S F III Descri	ption Dx	•			r Date 09/17/2013	•
H S S F IH Descrip	ption Dx YSIS W/ E11.9 - Type I	•			Date 09/17/2013 Urder Date	©

## **Immunization/Injection Enhancements**

In eCW V9, we split the Immunization and Injection functionality into two separate modules. We've now made more enhancements to these important workflows. Be sure to activate the new Modern View of the *Immunization and Flu Schedule* window from the *Views* tab from your *My Settings* preferences.

#### **New Immunization/Injection Status Dropdown**

In eCW V10, the immunization/injection module now has a *Status* drop down with options such as *Pending*, *Administered*, *Partially Administered*, and *Not Administered*. This new status will give clarity to documenting your Immunizations or Injections. For example, have you ever wanted to mark an Immunization as *Patient* or *Parent Refused*? Well, now you can capture this data by marking the immunization as *Not Administered* and then select a structured reason. Once you select the *Given By* field, the status automatically is set to *Administered*, making the immunization process quick and easy. Be sure to check out the Immunization/Injection Not Administered Workflow for details:

S Immunization Details						
All O My Favorites     Active +						
Find						
DT	Vaccination Give	n in Past 🔹 N 💿 Y				
DTap						
DTap1	Visit date	2013-09-19 OV	•			
DTP	Dose			Status	Pending -	
Ea addtl single or combo					Pending	
FLU VACCINE NO PRESERV 3	Dose Number	0 +		Reason	Administered Partially Administered	Clr
FLU VACCINE, NASAL	Lot Number			Given By		Clr
Hepatitis A (adult)						
Hepatitis B (11-19)	Location		•	Given Date/Time	09/19/2013 01:42 PM	
Hepatitis B (20 and more)	Route			Manufacturer		
HIB						
Hib 4 dose schedule	Exp. Date			VFC	•	
Influenza	VIS Given Date	09/19/2013		Date on VIS		
Influenza (split)						
Influenza (whole)	Comments			23	Decrement the dose	
Lyme Disease (adult)	Commence			and the second se	Billable VFC	
Meningoccal					Counseling	
MMR						
Pneumococcal						
PPD						
Rabies, intramuscular						
Single or Combination						
Td (adult)				Save and	New OK Cancel	
New Previous   Next				Save anu	tren on cancer	

## **Mandatory Fields in Immunization/Injections**

Do you sometimes forget to put one or two data elements while documenting the immunization because you're doing a million things at once? Better yet, do you want to ensure that all your staff members input in the necessary data elements for all your immunization/injections? Well, in eCW V10, you can ensure this happens by implementing mandatory fields within the Immunization/Injection window. Be sure to take advantage of this one-time set-up feature and, not to mention that this will ensure that all your necessary data fields will be successfully reported to your state registry:

Immunization Val	idations				
Field Names	Pending	Administered	Partially Administered	Not Administered	Given in Pa
Immunization Name	5	1	62	190	177
Given by	10	1	13	12	13
Given date		2	8	8	
Dose	13	8	8	13	13
Dose Number	63	13	10		10
Lot Number	10	8	8	10	8
Route of Admin.	13	13	8	13	13
Location	12	11	173	17	121
Expiration date			1		-
	tion Valida	E tions	5		5
Expiration date VFC	tion Valida		Partially Administered	Not Administered	Given in Pa
Expiration date VFC Therapeutic Inject			Partially Administered	Not Administered	Given in Pa
Expiration date VFC Therapeutic Injec Field Names	Pending	Administered			
Expiration date VFC Therapeutic Inject Field Names T. Injection Name	Pending	Administered			
Expiration date VFC Therapeutic Inject Field Names T. Injection Name Given by	Pending	Administered			
Expiration date VFC Therapeutic Inject Field Names T. Injection Name Given by Given date	Pending	Administered			
Expiration date vrC Therapetitic Inject Field Names T. Injection Name Given by Given date Dose	Pending	Administered			
Expiration date VFC Therapoutic Inject Tield Name T. Injection Name Given by Given date Dose Dose Number	Pending	Administered			
Expiration date VFC Therapeutic Inject Field Rames T. Injection Nome Given by Given date Oose Dose Number Lat Number	Pending	Administered			

### **New Immunization/Flu Schedule**

The *Immunization* and *Flu Schedule* are two new modules that have been introduced in eCW V10. The *Immunization Schedule* is a new window that has a tabular layout and provides recommendations on vaccinations based on the CDC schedule. A cloud-based engine stores all the rules, therefore as and when recommendations for additional series are available; it will be updated in the Immunization Schedule. That means you can see new recommendations in future without an upgrade.

**Note:** In order for the module to work properly, you need to make sure you are using the correct CVX code within your local database.

🚳 🐚 🖋 🖉 💭 🐜 Hx Imm Schedule F							L, Robert (M	) 09/13/2009 ( <b>4Y</b> )	
Quick Order Imm Series Lookup: All								-	
Imm Series	Dose 1	Dose 2	Dose 3	Dose 4	Dose 5	Dose 6	Dose 7	Forecast	
Hepatitis B 0 shot	Add							11/13/2009 DUE NOW	
Rotavirus 0 shot	Add							Not Recommen	
DTaP 0 shot	Add								
HIB 0 shot	Add							12/13/2010 DUE NOW	
MMR 0 shot	Add							09/13/2010 DUE NOW	
Varicella 0 shot	Add							09/13/2010 DUE NOW	
Hepatitis A 0 shot	Add							09/13/2011 Conditionall	
IPV 0 shot	Add								
Pneumococcal 0 shot	Add								
Meningococcal 0 shot	Add								
TDap 0 shot	Add								

## **New Immunization Quick Order**

A new *Quick Order* functionality has been added to the *Immunization Schedule* window within eCW V10. If default immunizations are available for an immunization series, and the user clicks *Quick Order*, the associated immunization is added in the Immunization Schedule with a *Pending* status. The *Quick Order* button is only available on Progress Notes where there is a scheduled appointment making the process of ordering multiple immunizations fast and efficient with only one click!

J. Immunizations/Therapeutic Injections (L, Robert - 09/19/2013 09:45 AM, OV)								
Pt. Info Encounter Physical 🍦 Hub								
🚳 🖓 🎻 🖉 💭 🔚 S 👯 R 66 Re 🚯 D. 🌦 🛅 🛼 🖏 🗛 🛷 🞯 🖪 🖬 🖏 🥫								
Hx Imm Schedule Flu	Hx Imm Schedule Flu Schedule							
Quick Order								
Imm Series 🔍	Dose 1	Dose 2	Dose 3	Dose 4				
Hepatitis B 0 shot	Add							
Rotavirus 0 shot	Add							
DTaP 0 shot	Add							
HIB 0 shot	Add							
MMR 0 shot	Add							

#### Immunization/Injections Not Administered Workflow

Have you always wanted to document structurally that you ordered the immunization, but the patient or parent declined/refused to take it? Well, we have that covered in eCW V10 as well. After marking status as *Not Administered*, you can now select a reason why the immunization was not administered.

For example, a refusal may be a religious, parental, or patient decision, or perhaps the patient has a history of immunity/allergy to the immunization. With this new module, you can now capture this important data successfully in a structured fashion:

🖏 Im	munization Details								×
דס	DTap								
	DTap Vaccination Given in Past ® N ® Y								
vac			Ŷ						
	Vieit date 2013-00- Select reason for not a		tered	٦Ť.					×
	Suppress until	09/20	/2013	3		Sup	press fo	rever	
		1W	2W	3W	4W				
		6W	2M	3M	4M				
		6M	1Y	2Y	3Y				
	Refusal		٦.						
	Parental decision		н	istory	of Im	munity		Other	
١	<ul> <li>Religious exemption</li> </ul>	n							
	© Patient decision								
	💿 Other								
-									
									OK Cancel
									OK Cancel

## **Multiple VIS Dates on a Single Immunization**

eCW V10 introduces a new look and feel for Flowsheets. This new Web view of the *Flowsheet* window now has a cleaner look, allowing you to view those important pieces of data for your patient's health record. When you get V10, check out the new facelift for Flowsheets!

💐 Immunization De	tails					2		
Immunization	DTaP-Hep B-IP	V						
Vaccination Give	en in Past 💿 N 🔾 Y							
Visit date	2012-08-04 NV	~						
Dose	0.5 milliliters	~	Status	Administered	~			
Dose Number	0 🗸		Reason			Clr		
Lot Number	78HH34I	VFC	Given By		Me	Clr		
Location	Left Arm	$\checkmark$	Given Date/Time	08/04/2012	12:49 AM			
Route	IM Intramuscular	~	Manufacturer	GlaxoSmithKlin	e			
Exp. Date	12/14/2012		VFC	VFC Eligible - U	Uninsu 🔽			
VIS Info	VIS given date	1	VIS	Date o	n VIS	1		
	✔08/14/2012	dipht	neria, tetanus tox	05/17/200	)7			
	✔08/14/2012	poliov	irus vaccine, uns	11/08/201	11 v			
Comments				✓ Decrement	the dose			
				✓ Billable				
	OK Cancel							

## Favorites for CC, Med Hx, Surgical Hx, and Hos Hx

Wouldn't it be great if you could have your own favorite pick list? In V10, you can! The *Pick List* window in Chief Complaints, Medical History, Surgical History, and Hospitalization History can be customized to show your own favorites. By using the *Star* icon, you can quickly add to your favorites from this window and search by your favorites, to save you time and energy when doing your clinical documentation:

🛱 Medical History List	×
Medical History     Find:     Selected Medical History       A flutter     AAA       Abdominal pain     abnormal chest x-ray       abnormal CT abdomen     abnormal CT abdomen       abnormal CT chest     <	•
< Prev	

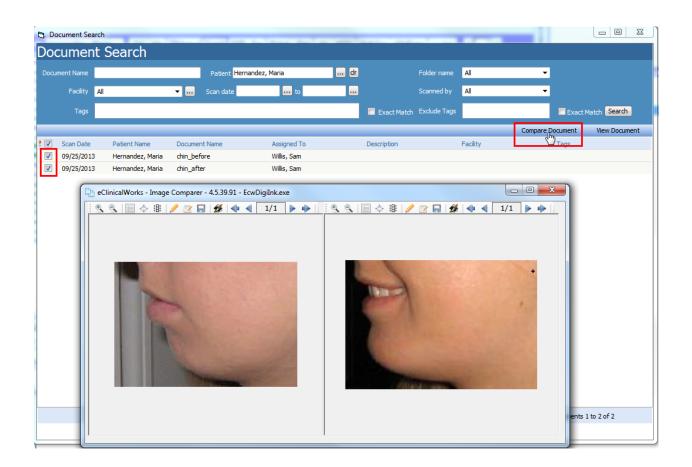
## **Document Enhancements**

Scanned documents are part of the patient's electronic medical record. The Documents module allows your practice or organization to attach paper documents, fax documents, and images to your patient's chart. This module is very powerful and we've added some great new enhancements to this important part of the EHR.

#### **New Document Compare Feature**

Need to look at more than one document at the same time? In previous version, you had to launch multiple eCW sessions. eCW V10 takes care of this problem for you. The new *Compare Document* feature within the *Document Search* window offers you the convenience of viewing multiple documents the same time. Use this feature to compare before and after pictures, or to spot positive or negative trends.

Note: You can compare up to nine documents at the same time.

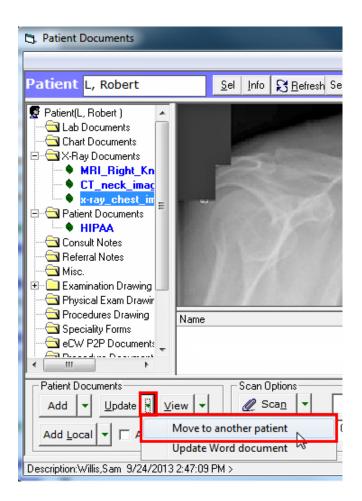


#### **New Document Move Functionality**

Have you ever scanned a document and then accidentally attached it to the wrong patient's medical chart? We understand these things can happen, and previously you would have to delete that document (*if you had security permissions to do so*), then rescan the document back into the system, find the correct patient, and attach it correctly.

Wouldn't it be nice if you could just simply and securely move that document from one patient's medical chart to another? In eCW V10, that is now possible. From the Document Details, you can click the green arrow next to Update and select the *Move to another patient* option. This action will prompt you to select the proper patient and the folder in which you want to move this document.

Once the document has been moved, the original document is deleted permanently from the incorrect patient's medical record. A security setting called *Allow Move and Delete the Document to Another Patient* controls this feature. So, take advantage of this feature in V10 and use it wisely!



## **Create Document Tags and Search by Tags**

Do you have some patients with dozens of patient documents in their medical record? Do you find it hard to find that one document you need?

Well, now in eCW V10, you can now create customizable *Tags* and then associate one or multiple *Tags* to any given document. This feature allows you to search for a certain type of document quickly based up the *Tag* (*i.e.,* INS Card, Abnormal Test, *etc.*) Take a look at this feature in eCW V10 because it's sure to help you find that document that you're looking for much quicker:

Bocument Details - L, Robert 9/13/2009      Robert , 47, M, Sel Info Info     Sol Main Lead     Description      Teg Abnormal      Scanned By Willis, Sam      Attached Io      Discovery CT750 HD      Ex: 1018      Reformatted      C: OMINI 350/SALINE      Se: 550/10      Im: 2/7      Sag: R38.5 (CCJ);      Mag: 1.2x	dures   Growth Chart   Imm/Taini & George dures   Growth Chart   Imm/Taini   Encount Browse   Time Stamp   Browse   Time Stamp   Bro	CLICK TO EDIT SECURE NOTES	healow Settings	
B Document Search				
Document Name	Patient L, Robert	dt Fold	ler name 🛛 All 🗸 🔻	
Facility All	🕶 🐽 Scan date 📃 🚥 to	Scar	nned by All 🗸	
Tags Abnormal ×		Exact Match Exd		Exact Match Search
I Scan Date Patient Name	Document Name Assigned To	Description	Compare	Document View Document
	CT_neck_image Willis, Sam			Abnormal

## **Documents/Thumbnails in Progress Notes**

Drawings/documents can now be added to the Progress Notes from the Examination and Procedures section. This new feature creates small thumbnail images on the *Progress Notes* window, and these images will be included when faxing, printing, and locking the Progress Notes. In addition, you can pull forward images from the last visit using the caret functionality and you can include images within your templates:

Free-f	orm	Ľ	Structured	
Options for NOSE	Delimiter	▼ Dictate B	J C Reset Font Clear Time	stp   Spell ch
milia	Images sin	ce last visit. Before a	nd after images	
erythematous papule				
benign skin-colored papule				
pearly papule measuring				
scaly erythematous papule				
no suspicious lesions				
telangiectases				
< <u>P</u> rev 💌 Cu <u>s</u> tom 🥒 🖸	Prawing	<u>O</u> K <u>C</u> anc	el	<u>N</u> ext >

**Objective:** Vitals: Past Results: Examination:  $\nabla$ General Examination GENERAL APPEARANCE: no acute distress, pleasant. HEENT: unremarkable. NECK: no lymphadenopathy, supple. HEART: no murmurs, regular rate and rhythm. LUNGS: clear to auscultation bilaterally, no wheezes, rales, rhonchi. ABDOMEN: no hepatosplenomegaly, no masses palpated. NEUROLOGIC EXAM: non-focal exam. SKIN: normal, no rash. EXTREMITIES: no clubbing, no edema. Dermatology NOSE Images since last visit. Before and after images .



## **Progress Notes Enhancements**

The *Progress Notes* window is one of our key windows within the application. Over many versions of eCW, we've made huge improvements along the way. We understand that physicians, nurses, and all medical providers use the *Progress Notes* window for most of their clinical documentation on a daily basis. Therefore, we are always looking for ways to add functionality yet reduce mouse clicks, all in an effort to provide superior patient care and better clinical decisions at point of care.

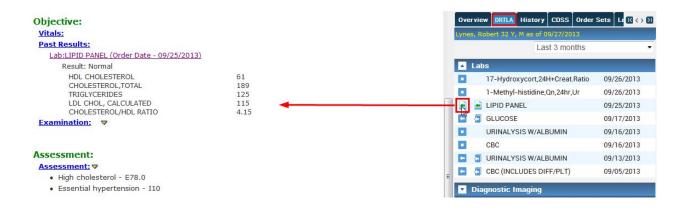
#### **Clickable Purple Links**

Finally, they're here: clickable purple links! Have you ever wondered why you can click on the blue links, the green links, and the black links, but not the purple links? Well, your days of curiosity are now over. From the *Progress Notes* window, you can now click on purple header links and they will take you directly to the documented categories. Small enhancements like this can make a big improvement in your workflow:

Objective:
<u>Vitals:</u>
Past Results:
Examination: General Examination GENERAL AN EARANCE: no acute distress, pleasant.
HEFNT: unremarkable.
NECK: no lymphadenopathy, supple.
HEART: no murmurs, regular rate and rhythm.
LUNGS: clear to auscultation bilaterally, no wheezes, rhonchi, rales.
ABDOMEN: no hepatosplenomegaly, no masses palpated.
NEUROLOGIC EXAM: non-focal exam.
SKIN: normal, no rash.
EXTREMITIES: no clubbing, no edema.

#### **Display Results in Progress Notes**

With one click of the first blue arrow on the *DRTLA* tab from the ICW (Right Chart Panel), you can import the lab results from that test onto the Progress Notes. Granted, you may already know that because that functionality already exists in eCW V9, but what you don't know is that in eCW V10, you can now import the lab results from the blue arrow on *multiple* Progress Notes. It's just not limited to one Progress Notes:



#### **Display Cumulative Report in Progress Notes**

This new feature in eCW V10 will be beneficial for ordering labs for those patients that need the same lab on a regular basis. From the ICW (Right Chart Panel) from the *DRTLA* tab, you can click the blue arrow icon on the right (the multiple document icon) to populate the cumulative results for that selected lab on the *Progress Notes* window.

This new functionality allows you to import multiple results from a repeated lab with different order dates, giving you the opportunity spot positive or negative trends. This feature is controlled by a Practice Default setting (*Practice Defaults > Labs Tab > Show Cumulative Report on Progress Notes for Past Results*):

Front Office   Mid Office   Interface   General Labs Styles   Performance   Porta						
<ul> <li>All orders must be associated with assessment(s) while ordering</li> <li>Change appointment provider to ordering provider when transferring lab from future to current visit</li> <li>Allow ONLY selection of specimen source and description in lab review</li> </ul>						
<ul> <li>Show ONLY outstanding and unreviewed Future Orders in order screen</li> <li>Select 'Specimen Collection' for current labs while transmitting         <ul> <li>Option must be enabled for the supporting lab interface.</li> </ul> </li> </ul>						
<ul> <li>Select the logged in provider as the default provider while ordering labs from virtual visits</li> <li>Mark In House lab as received if results are entered manually</li> </ul>						
<ul> <li>Do not allow transfer of reviewed future orders to current visit.</li> <li>Show notes on Progress Notes for Past Results</li> <li>Show only Flowsheet Attributes on Progress Notes for Past Results</li> </ul>						
Show Cumulative Report on Progress Notes for Past Results						

bjective:				Overview DRTLA History CDSS Ord	er Sets La 🔣 🤇
Vitals:				L, Robert 32 Y, M as of 09/27/2013	
Past Results:				Last 3 months	
Lab:LIPID PANEL				Last 5 months	
Collection Date	09/25/2013	09/13/2013	08/01/2013	Labs	
Order Date	09/25/2013	09/13/2013	08/01/2013	17-Hydroxycort,24H+Creat.Ratio	09/26/2013
Result:	Normal	62	66		
HDL CHOLESTEROL CHOLESTEROL,TOTAL	61 189	200	296	1-Methyl-histidine,Qn,24hr,Ur	09/26/2013
TRIGLYCERIDES	125	195	340	LIPID PANEL	09/25/2013
LDL CHOL, CALCULATED		145	167	GLUCOSE	09/17/2013
CHOLESTEROL/HDL RATIO	4.15	4.32	4.85	CBC	09/16/2013
Examination: 🗢				URINALYSIS W/ALBUMIN	09/16/2013
				URINALYSIS W/ALBUMIN	09/13/2013
				E 🛃 🖃 LIPID PANEL	09/13/2013
ssessment:				CBC (INCLUDES DIFF/PLT)	09/05/2013
<u>Assessment:</u> ▼					08/01/2013
<ul> <li>High cholesterol - E78.0</li> </ul>	)				06/01/2013
<ul> <li>Essential hypertension</li> </ul>	- I10			Diagnostic Imaging	

#### **New Quick Order Functionality**

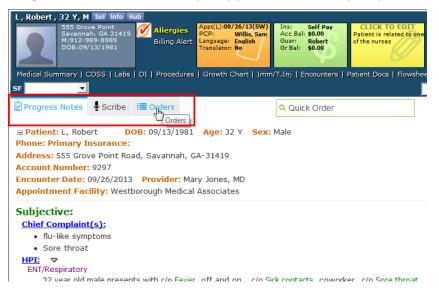
Do you have difficulty ordering medications or labs quickly? Does it take too many clicks to order what you need before the patient leaves your office? Well, not anymore! We are proud to present the new *Quick Order* functionality in eCW V10. If you're familiar with order functionality that we have on eClinicalTouch<sup>™</sup>, we've brought that same functionality within the product for V10.

From the *Progress Notes* window, you can easily search for medications, labs, procedures, and immunizations all in one search box. One consolidated search makes the ordering process quick and effortless. Anything you order within the *Quick Order* functionality will also display on the *Progress Notes* tab:

Boston, MA 02127 M:774-278-8771 DOB:09/13/1981	ergies ling Alert Appt(L):09/26/13(SW) PCP: Willis, Sam Language: English Translator: No	Ins: Self Pay Acc Bal: \$0.00 Guar: Sarah Gr Bal: \$0.00 mm/T.Inj   Encounters   Patient Docs   Fic	SECURE NOTES Victim of domestic violence
Progress Notes Scribe Add Dx  E78.0 High cholesterol LIPID PANEL  Add Patient Instructions  I10 Essential hypertension  R_ Hydrochlorothiazide 12.5 MG Ta  R_ Add Patient Instructions	Image: Contract of the second seco	Q lipi         Rx LipiChol 540         LiPiD PANEL (Quest)         Lipid Panel         LIPID PANEL 1 (Quest)         LIPID PANEL 3 (Quest)         Lipid Panel And Chol/HDL Ratio         LiPID PANEL CLARIFICATION (Quest)         LIPID PANEL V/REFL LDL (Quest)	
E11.9 Type II diabetes mellitus          Rx       Metformin HCI 500 MG Tablet 1 to day         Image: Add Patient Instructions         N/A       Other         Image: Add Patient Instructions	+ 🕫	Start , for 30 day(s) , Dispense: 60 Add Clinical Information	+

#### **New 3-Tab Progress Notes**

Yes, we've made it quicker and more intuitive to complete your clinical documentation. When you start using eCW V10, the first thing that you will notice on the Progress Notes window is the three-tab structure on the top. The *Scribe* tab allows you to use your voice to dictate your clinical findings and with the help of eCW Scribe, that information is translated into structured text on the Progress Notes. In addition, you can quickly navigate to the *Orders* tab and quickly place an order for your patient:



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#### **Show/Hide Blue Hyperlinks per Visit Type**

The long-awaited feature, *Show or hide blue hyperlinks per visit type*, is finally here! From the Administration section in eCW V10, the administrator can select which blue hyperlinks will display on each visit type. Now you can just hide the visit types you don't want to see:

Admin			
eClinical Works Admin     Ber Admin     Providers     Staff     Visit Type Codes     Visit Type Durations     Visit Status Codes     Referring Physicians	Visit Codes Name Vital Description Vital Check Chart Title	C eClinicalWorks Progress Notes Section's Visibility Section Name	
Anti Coagulation Flowsheet BillingAlerts CCMR Cloul Community LabAtthoutes Community LabAtthoutes Community LabAtthoutes Community Procedures Comfigure Joint / Body Part tables EncounterComplaints EncounterComplaints G GYN History HPI Immunizations	Progress Note Color Visit Type Regular Visit OBGVH History PhysicalTherapy Requires Claim Requires Copay Pregnancy Visit Orthopsedic Visit Care Plan Visit Care Mgmt Visit Worksheet Visit Care Mgmt Visit	Chief Complaints/Current Medication HPI Medical History/Allergies ROS Vitals Past Results Examination Assessment Treatment Procedures Immunizations/Therapeutic Injections Disposition & Communication	
V Labs V Notes V OB FlowSheet V OB History V OB TABS V Procedures V Vitals V Vitals V X Rays	Referral Required  Status  Active Inactive  Exclude from Meaningful Use Reporting  Do not display Appointments with this visit type in 'Prog visits Drop Down  Synchronize this visit type to patient portal  Allow rx reconciliation further than this Office visit.  Save Delete Clear All	Visit Code/Procedure Codes/Next Appointment	

#### **Common Send Button**

OK, you've finished your clinical documentation, now you want to e-prescribe your patient's medication. In addition, you want to submit the lab order electronically to your lab vendor, and then you want to send your Consult Note to the referring physician via eCW P2P. Do you find yourself jumping from module to module to accomplish these simple things? Wouldn't it be nice to have one *Send* button that could handle all of that in one single window? Yeah, we thought so.

Once you've finished ordering everything for the patient, there is a new *Send* button on the *Progress Notes* window in the bottom left-hand corner. Use this button to send all of your orders, medications, Consult Notes, *etc.* to their various destinations. One of the beauties of this feature is that the system determines whether the order should be sent electronically, faxed, or sent to the printer:

ommon Send	
Robert, 9/13/1981, M	
Patient Orders For Patients	
Supervising Provider V Comments	
Image: Provider DEA#     Patient Pharmacy     Apply To Set	ected
ePrescribe V (S S Hydrochlorothiazide (12.5 MG Tablet) 1 tablet, Once a day, Orally CVS, 22 West St, Westborough, MA, 01581 0 day(s), Dispense: 30 day(s), Dispense: 30 day(s), Dispense: 30 day(s), DEA#: 33333333	
Select Lab Company V Assigned To V Clinical Info	
Ab     Specimen Source     Vol     Units     Actual F     Image: 10/17/2013     Image: 10:40 AM     Apply To Set	ected
Mode Lab Configured For Send To Collection Date/Time SP IH	
erransmit - CBC (INCLUDES DIFF/PLT) Quest Quest	💌
Consult/Progress Notes           Mode         Send To         Visit date         Visit type	
eTransmit - Smith.John 10/17/2013 NP(New Patient)	
	Qued
Only 🛛 items will be sent through the transmit mode selected for each item.	Send

#### **New Clinical Rule Engine**

The Clinical Rules Engine is an automated feature that allows the practice to create individual practice policies that will prompt the provider to follow defined clinical pathways for the treatment of selected conditions. The CRE pulls information from data contained in the Patient Record - Demographics, ICD Codes, Current Procedural Terminology (CPT)<sup>\*</sup> Codes, and certain structured data fields. Specific data contained in the chart will launch the CRE and trigger events as defined in the practice policy:

<sup>\*</sup> CPT only © 2012 American Medical Association. All rights reserved.

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					Clinic	al Rule Engine					<u> </u>
Clinical Criteria(s)	Clinical	Rule —									
Setup Clinical Rule	Availabl	e Rule(s)	)								<u>5</u> I (
Available Clinical Rule(s)	Rule ID		Rule Name		Rule Category	Description	Edit	View	Delete	Rule Status	
valiable chilical (die(a)	8	Rule1		Ne	wcategory	0	1			×	
	9	test4				6	1	4		×	F
	10	test					1	4	Ū	×	
	11	test kar	tik march 6			6	1		ŵ	ж	
	12	test kar	tik march tes	t		0	1	0	ŵ	×	
	13	Niest				0	1	4	ŵ	×	
	14	sdfdf				0	1	4	1	×	
	15	Obesity				B	1		1	x	
	17	Hyperte	ensian			0	1	4	<b>Ö</b>	٠	
	18	Diabetic	c Test			6	1	4	Ū	×	
	19	🖉 Ruk	e List Web	nage Dialog							
	20			al Rule Que	172						
	Z1	Id	Block	Operator		Criteria Name				Criteria Co	de
	pp	1	Block-1		BP > 140/80				Hypertension		
		2		AND							
		3	Block-2		Age > 18				Demographic	5	
		4		AND							
		5	Block-2		Smoker = Y				Smoking Sta	tus	

# eCW V10 PM ENHANCEMENTS

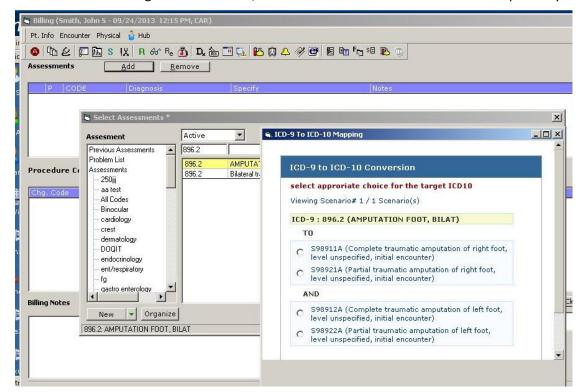
Not only are there dozens of EMR enhancements within eCW V10, but there are just as many Practice Management (PM) improvements as well. The back-office workflow is just as important as the EMR clinical documentation in your practice. Be sure to check out all the PM enhancements in Version 10. Below are just a few great features we've added to the PM workflow.

#### **ICD-10**

eCW V10 is ICD-10 compliant and is both an EMR enhancement and a PM enhancement. ICD-10 provides you with the complete ICD-10 data set and optional tools to help ease the transition to this vastly expanded code set. In eCW V10, use the ICD-10 lookup tool to enter ICD-9 codes and find the ICD-10 counterparts. Save time with the optional integrated IMO<sup>®</sup> search feature that recommends ICD-10 codes and even accepts misspelled words.

Additional functionality includes:

Insurance-level override of ICD-10 Effective Date for non-HIPAA payers who may delay



Enhanced claim editing to warn of ICD-9/ICD-10 Date of Service or Insurance incompatibility

#### **Eligibility Checking Enhancements**

Eligibility checking has been significantly enhanced in eCW V10. You can now check the patient's eligibility from the Appointment window with the new appointment *Right Panel* feature. This new panel in Version 10 displays the following information real-time:

- Patient encounter-specific details
- Patient account details
- Display of successful Eligibility Check and Rx Eligibility Check
- Ability to re-check from this panel for this encounter
- Link to eligibility response report
- Missing mandatory demographic fields

Appointme	ent on Monday, June 03, 2013	×
	rs 🏘 Find 👩 Logs 🖸 Referrals 🔗 Orders 🔡 Bubblesheet 🗙 📀	
Facility	WMA:Westborough Medical Associates Sel POS 11	Flu,B 06/03/2013 01:00 PM 🛛 🥹
Date	6/3/2013   Provider Willis, Sam	Charges & Co-pay Detail
	Claim Providers Resource Willis, Sam	Total Charges 0.00
Start Time	1:00 PM  End Time 1:15 PM New Pt	Allowed Fee 0.00 Co-Pay 20.00
Patient	Flu, B Sei Info Hub eHX Status	Patient Portion 0.00
	07/03/1953 Tel E-mail	Patient Total 20.00 Balance 20.00
DOB	E-mail	Patient Account Summary
Visit Type	OV (Office Visit)	
Visit Status	PEN (Pending)  Reason	Account Balance 125.00 Patient Balance 20.00
Diagnosis	Transition of care	UnPosted Payment 0.00
		Insurance Eligibility
Open Cases	Case Manager N	Seligible Check
Billing Notes		Compare Eligibility Info
General Notes		RX Eligibility
	<u>_</u>	Nothing Check
	Co-pay / Claim changes for this visit only	Demographic Mandatory
	Change co-pay for this visit	Missing Information
		- None
	Charge Details eClinEorms Rx Eligibility Misc Info	
	QK Cancel	

#### **Address Validation via UPS Integration**

We've added a cool new Address Validation feature in eCW V10 to validate a patient or a guarantor's reported address against the UPS<sup>®</sup> (United Parcel Service) database. From the patient or guarantor's demographic window, your front desk staff can click the *Validate* button and the address will validate against the UPS database to ensure that the address is legitimate. Best of all, this integration is free to use in eCW V10, so check it out and take advantage of it:

Personal Info				
Account No	90908989	Prefix _	PCP Willis, Sam	Clear
Last Name	Test	Suffix .	Referring Provider	Clear
<u>F</u> irst Name	Tom	MI	Rendering Provider/ Primary Care Giver	•
Previous Name			Date Of Birth * 09/13/1981	Age: 32Y
Address Line 1	2187 Grove Point Roa	b	(mm/dd/yyyy) Gestational Age	
Address Line 2			Sex*M Ma	le 🗌 Transgender
City	Savannah	Validate	Marital Status	
				Clear
	Address Validatio	on (for Tom Te	st)	Remove
	Exact address is n	ot found as ente	red. Correction is suggested.	ternove
	Select one address fr	om these alternati	ves:	
	Entered Address:			G <u>r</u> . Bal
	2187 Grove Poin	t Road Savannah	GA 31419 US	uiry
			04, 51413, 00	
-1	Suggested Addres	s:		
	<b>2187 GROVE</b>	POINT RD , SAVA	NNAH, GA, 31419-9280, US	move
			Apply Cancel	
R UPS, UPS	6 brandmark, and the C	Color Brown are tra	ess Validation service provided by ademarks of United Parcel Service America, Inc. All Rights Reserved.	
A				

#### **Denial Management**

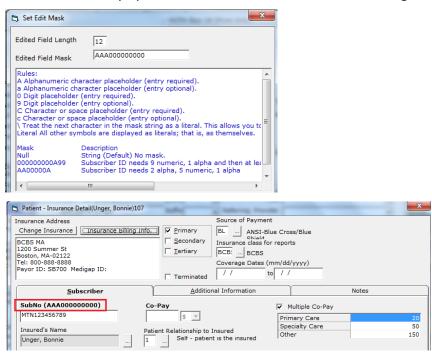
Extend workflow efficiencies to same-day claims denial management. Our new Denial Management Module allows same-day discovery of claims that are denied by payers based on ERA posting. Create CARC Code groups that include your most vexing and time-sensitive denial reasons. When the day's ERA posting is complete, users can immediately begin work to turn your claim denials into cash:

enia	al Man	agement	Analytics																
Pa	avmen	nt Date*		08/30	0/2013	To 08	/30/20	113		Claim Adjustr	ment Co	odes (CAS)	*						
		nt Posted by							clr	Individual		¢ C	AS:	181,CAS:182,CAS:49		clr			
		nt Facility							clr	Remark Code	es					clr			
		nt Insurance	e/Group						cii	Rendering Pr	rovider					clr			
	Individ			BCBS	MA			(	clr	Assigned To						clr			
		t Processed	d As	All				¢	•	Adjustment (	Group C	ode* A	11						
Pa	avmen																		
C	laim St etail Vi				15 0	CPT		÷		Action Status	s	A	.11			4	•		
C	laim St			All CA	∖s ©	) CPT		¢	Look		s	A	.11			4	•		
CI Di	vmen	riew nts/Claim		CA		) CPT	ame	\$			-	aim No		al Charges Amount f	Paid		Action		
CI Di	laim St etail Vi ym en Payn	riew nts/Claim	15	CA		Insurance N	ame		Pat	Up	-	aim No		These are non-cover	ed se	ervices	Action because th		
Cl De Pay	ilaim St Ietail Vi Ym en Payn	'iew nts/Claim ment Id	15 Payment D	CA	I	insurance N	ame	MAR	Pat RSHALL	Up tient Name	-	aim No <u>5</u>		These are non-cover deemed a 'medical r	ed se neces	ervices sity' b	Action because th y the payer	. This	5
Cl De Pay	ilaim St Ietail Vi Ym en Payn	nts/Claim ment Id 609 609	15 Payment D 08/30/20	CA	BCBS M BCBS M	insurance N		MAR	Pat RSHALL HWIMMI	Up tient Name ,CYNTHIA	-	aim No <u>5</u> <u>10</u>		These are non-cover deemed a 'medical r change to be effectiv covered services bec	ed se leces /e 07 ause	ervices sity' b /01/20 this is	Action because th y the payer 10: These a not deeme	. This are nor ed a 'n	5
Cl De Pay	ilaim St Ietail Vi Ym en Payn	nts/Claim ment Id 609 Code	IS Payment E 08/30/20 08/30/20	© CA ate 13 13	BCBS M BCBS M	Insurance N IA IA Level		MAR	Pat RSHALL HWIMMI	Up tient Name _CYNTHIA ER,ALAN	CI	aim No <u>5</u> 10	Tot	These are non-cover deemed a 'medical r change to be effectiv	ed se leces ve 07 ause rer. N	ervices sity' b /01/20 this is lote: R	Action because th y the payer 10: These a not deem efer to the:	This are nor ed a 'n 835	r

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#### **Multiple Subscriber Masking**

The format for subscriber numbers can be different for each payer. Additionally, some payers even have different formats for different plans. In eCW V10, the masking feature requires subscriber numbers to be entered in the correct alpha/numeric format for each insurance plan. This feature minimizes the risk of incorrect data entry by front office staff, and reduces failures in eligibility checking and claims adjudication:



#### **Professional Paper Claim Form CMS-1500**

eCW V10 supports the CMS-1500 paper claim format. This format is the exact format required by CMS, including the use of the proper OCR-compatible red color:

		AETNA 5010 1200 SUMME	R ST	
EALTH INSURANCE CLAIM FORM		BOSTON, MA	02127-1698	
PPROVED BY NATIONAL UNIFORM CLAIM COMMITTEE (NUCC) 02/12 XXX (PICA				
I. MEDICARE MEDICAID TRICARE CHAMPY.		1a. INSURED'S I.D. NUMBER	(For Program	
(Medicare#) (Medicaid#) (ID#/DcD#) (Member 8	Det) (104) (104) (104)	4785748354		
2. PATIENT'S NAME (Last Name, First Name, Middle India) FLANAGAN, PATRICE	10 01 1942 M FX	<ol> <li>INSURED'S NAME (Last Name DALEY, JOHN</li> </ol>	First Name, Middle Initial)	
5. PATIENT'S ADORESS (No., Street)	6. PATIENT RELATIONSHIP TO INSURED	7. INSURED'S ADDRESS (No., S	ree()	
27 PRIEST ST	Self Spouse X Child Other	100 MAIN ST		
CITY STBOROUGH STATE MA	8. RESERVED FOR NUCC USE	WESTBOROUGH		MA
ZIP CODE TELEPHONE (Include Area Code)	-	ZIP CODE .	TELEPHONE (Include Area	Code)
01581 (508) 8888888		01581	(508) 23478	23
9. OTHER INSURED'S NAME (Last Name, First Name, Middle Initial) DALEY, JOHN	10. IS PATIENT'S CONDITION RELATED TO:	11. INSURED'S POLICY GROUP P GROUP NO	OR FECA NUMBER	
OTHER INSURED'S POLICY OR GROUP NUMBER	a. EMPLOYMENT? (Current or Previous)	a. INSURED'S DATE OF BIRTH	SEX	
XXH889768887	X YES NO	07 19 1973	M X	۴ 🗖
b. RESERVED FOR NUCC USE	b. AUTO ACCIDENT? PLACE (State)	b. OTHER CLAM ID (Designated	by NUCC)	
. RESERVED FOR NUCC USE	C OTHER ACCIDENT?	6. INSURANCE PLAN NAME OR I	PROGRAM NAME	
	YES X NO	P GROUP NAME		
6. INSURANCE PLAN NAME OR PROGRAM NAME	10d. CLAIM CODES (Designated by NUCC)	d. IS THERE ANOTHER HEALTH	BENEFIT PLAN?	
3 GROUP NAME READ BACK OF FORM BEFORE COMPLETING	W3 AH	X YES NO A	yes, complete items 9, 9a, i periodicario succestratione i	
<ol> <li>PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE 1 authorize the to process this claim. I also request payment of government benefits either</li> </ol>	release of any medical or other information necessary	payment of medical benefits to services described below.		
beinw.				
SIGNATURE ON FILE			E ON FILE	
SIGNATURE ON FILE	DATE	SIGNED		IDATION/
SIGNATURE ON FILE SIGNED 14. DATE OF CURRENT ILLNESS, INJURY, or PREGNANCY (LMP) 15.	DATE OTHER DATE NM DD YY 44 454 09 21 13		WORK IN CURRENT OCC	13
SIGNED SIGNATURE ON FILE SIGNED CURRENT LLNESS, INJURY, or PREGNANCY (LMP) 14. DATE OF CURRENT LLNESS, INJURY, or PREGNANCY (LMP) 15. OUTLINE OF REFERENCE OF OTHER SOURCE 178	OTHER DATE MM DD 17Y 454 09 21 13 0B 12345	SIGNED 14. DATES PATIENT UNABLE TO FROM 09 20 13 18. HOSPITALIZATION DATES P	TO 09 21	13"
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SIGNATURE ON FILE SIGNATURE ON FILE ALLESS, NULRY, or PREGNANCY (LMP) OUL TO NULL SUPERFORM OF PROVOER ON OTHER SOURCE TO N SAM WILLIS DO	OTHER DATE MM DD 17Y 454 09 21 13 0B 12345	SIGNED 14. DATES PATIENT UNABLE TO FROM 09 20 13 18. HOSPITALIZATION DATES P	TO 09 21	13"
BOND         STGNATURE ON FILE           M. ANT OCCURRENT LINESS, INJURY, OF PREDMANCY (SMP)         101           0.001         0.001           17. NAME OF PREEMAD, PROVORT ON OTHER BOURCE         77           18. BAT OF DEFENSIO, PROVORT ON OTHER BOURCE         77           19. SAM WILLIS DO         100           19. ODTITIONE, CLAM INFORMATION (Designated by NUCC)         170           21. OUKOROSS ON RATURE OF LINESS OR NUTY Reade AL to service         170	ОП-ER DATE MM DD YY 44, 454 09 21 13 08 1245 197 192801971 to ina below (241) 100 ms 9	SIGNED 16. DATES PATIENT UNABLE TO FROM 09 20 13 18. HOSPITALIZATORO DATES R FROM 09 20 13 20. OUTSIDE LABT X YES NO 22. BESEMINISSION	WORK IN CURRENT OCC TO 09 21 ELATED TO CURRENT SEC TO 09 21 \$ CHARGES 15 00 OPICINAL REF. NO.	13 <sup>YY</sup> WCES 13
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## **Billing Alert Enhancements**

In eCW V10, the billing alert functionality has been extending to other modules. For example, if there is an active billing alert on a patient and the user clicks on the *New TelEnc* button from the *Patient Hub*, billing alert will display before moving forward. This functionality has also been incorporated in other parts of the application, such as the *NewAppt* button from the HUB and the *Add Patient Payment* button from the *Patient Hub and Claim* window:

Labs	DI	Procedures	Imm/T.Inj	Referrals	Allergies	CD55	Alerts	Notes	Overview	DRTLA	History CD: 🔀 🗘 🗵	-
555 Grov	Longo:     SSS.SSS.SSS.SSS       SSS Grove Point Road     Billing Alert for (L, Robert)       Billing Alert Global Alerts     Insurance Alert											
DOB: 09 Age: 32 Advance (10/03, WebEna Messeng Last vMs	DOB: 09/13/1981 Age: 32 Y Sex: M Advance Directive: DNR (10/03/2013) WebEnable(: Yes Messenger Enable(: Yes Messenger Enable(: Yes Last vMsg: 09/18/2013 00:00:00 Account No: 90908989 Billing Notes TimeStamp Check Spelling 9 Type II diabetes mellitus											
Account R0. 5930300       9 Type II diabetes mellitus         Patient Balance: \$0.00       Collection Statt         Account Balance: \$0.00       Assigned 1         Wilis,Sam 10/21/2013 01:59:24 PM EDT > Patient is on a payment         Last Appt: 10/17/2013 09:30 AM       Fe         Next Appt:       Fe         Bumped Appts: NONE       C									Е			
Net	w Appt	New <u>T</u>	el Enc	Pri				<u>0</u> K	<u>C</u> lose	tion St	ummary	
Ŀ	etters	Ēncou	nters	Medical Summ	ary	Rx	Progr	ess Notes		" te	Al .	i 🗌
eCli	ni <u>F</u> orms	Devic	es 🗸	Pr <u>o</u> blem Lis	t Me	dical Record	Ser	d eMsg		Medication Action Medications as of: Today (10/21/2013)		
Account	Inquiry	• <u>G</u> uaran	tor Bal.	Consult <u>N</u> ote	es La	etter Logs	Fa	x Logs	Hydrochlorothiazide 12.5 MG			1
Ac	tion 🗸	New W	eb Enc	Flowsheets	; Me	essenger 👻	Billi	ng Logs	Tablet	tions on	10/17/2013	
ePrescr	iption Log	IS							Piedica	scions on: .	10/17/2013	

#### **New Web View for Security Settings**

Do you find that the *Security Setting* window is tough to use? Well, now in eCW V10, we've enhanced that window to be more intuitive and more efficient to use. Now, it's easier than ever before to search for and manage security settings. Be sure to check it out in V10:

	Selected User: <u>Willis, Sam</u>			Ø Clear Searc
User Name 🚖	Security Item Name 🚖	Security Item Desc	Security Group Name	Permission
Providers - 3 Users(s)	eBO - P M Dashboard Access Connecting to Report or Master D		Miscellaneous	च
nes, Mary	eCliniForm Add Category		Miscellaneous	V
ith, John	eCliniForm Delete Category	* *	Miscellaneous	<u>र</u>
llis, Sam	eCliniForm Edit Category	Permission to edit eCliniForms category .	Miscellaneous	<b>V</b>
Staff - 9 Users(s)	Enable FunctionalUnit Access		Miscellaneous	
ne, Erin	Export	Allows access to the Export(File menu > Export > Patients to Mi	Miscellaneous	<u>v</u>
lton, Gail	Export Patient	Allows the user to export patient information to MS Outlook.		
ıran, Chris	Facility	Allows the user to create, update, or delete facilities in the Fac		<u>र</u>
linicalworks, support	Facility Groups		Miscellaneous	
rtman, Phillip	HPL	Allows access to the HPI (History of Present Illness) from the Pr	Miscellaneous	<u>v</u>
ahimi, Aaron	Hub - Consult Notes	Grants access to a patients consult notes from the Patient Hub	Miscellaneous	<b>V</b>
well, Eileen	Hub - Problem List	Grants access to a patients problem list from the Patient Hub. I	~	
aff, PSAC	Hub - Rx	Grants access to a patient?s prescriptions from the Patient Hub	Miscellaneous	~
iley, Danny	IHE Documents Access	Allow a user to access IHE Documents link if the feature in ena	Miscellaneous	<b>V</b>
	Immunization - Quick Order Due Immunizations	Allow Access to quick order default Immunizations which are	Miscellaneous	~
	Immunization - Set Default for Immunization Series	Allow Access to set default Immunizations for Immunization S	Miscellaneous	<b>V</b>
	Interface Reconciliation -Quick Launch Notification	Allow a user to view count of failed electronic results under L	Miscellaneous	~
	Lock Out Of Office Visits	Allows the user to lock an out of office visit.	Miscellaneous	<b>V</b>
	Lock Refunds	Allows the user to lock a refund in the Refunds section of the B	Miscellaneous	<b>V</b>
	Manage access to account action codes	Manage access to account action codes	Miscellaneous	<b>V</b>
	Manage access to adjustment codes	Manage access to adjustment codes	Miscellaneous	<b>V</b>
	Manage access to adjustment groups	Manage access to adjustment groups	Miscellaneous	1
	Manage access to CodeCorrect Administration	Manage access to CodeCorrect Administration	Miscellaneous	<b>V</b>
	Manage access to letter templates	Permission to update or delete letter templates	Miscellaneous	<b>V</b>
<4				

#### **Charge Details Right Chart Panel**

In eCW V10, the *Patient Charge Details* window has been enhanced. Now, during the co-pay process, you can easily see the patient's co-payment coverage real-time using the new Right Chart Panel feature. This information is taken directly from the patient's insurance during the eligibility checking process. Take advantage of this feature in V10, as it will provide you with detailed information about the patient's coverage:

Encounter Date       6/3/2013       Claim       Transaction       09/26/2013 05:49       PCP Name:       SULLIVAN,IRI         Total Charges       0.00       Dgtails       PM       Service Type:       Amount:       > 0.0         Allowed Fee       0.00       Multiple Co-Pay       Service Type:       Coverage       Type:       Coverage         Patient Portion       \$0.00       PC       0.00       Other       0.00       Service Type:       Network Type:       Coverage         Patient Total       \$20.00       PC       PC       0.00       Service Type:       Network Coverage       Additional Info         Petient Total       \$20.00       PC       Primary Care       Service Type       Network Coverage Amount       Service Type       Not         Patient Total       \$20.00       Service, Urgent Coverage       Yes       Individual       20         Override Appointment Fee Schedule       Service, Urgent Care       Yes       Individual       100         Fee Schedule       Service, Urgent Care       Not       Applicable       Individual       20	
Total Charges       0.00       Dgtails         Allowed Fee       0.00       Multiple Co-Pay         Co-pay       \$20.00       PC       0.00         Patient Portion       \$0.00       PC       0.00         Patient Portion       \$0.00       PC = Primary Care         Patient Total       \$20.00       PC = Primary Care         Potient Total       \$20.00       PC = Primary Care         Verride Appointment Fee Schedule       Services (Type)       Network Coverage Amount (\$)         Chiropractic       Yes Individual 20         Modical,Emergency       Not Applicable       Individual 100         Fee Schedule       Yervices,Urgent Care       Not Applicable         Emergency Services,Urgent       Not Individual 20	
Co-pay     \$20.00     PC     0.00       Patient Portion     \$0.00     0 Other     0.00       Patient Total     \$20.00     Co-Payment     Co-Insurance     Deductible     Additional Info       Patient Total     \$20.00     Co-Payment     Co-Insurance     Deductible     Additional Info       Service Type     Network     Coverage     Amount       Yerride Appointment Fee Schedule     Co-Payment     Co-Payment     Coverage       Leave blank for the default configuration)     Fee Schedule     Not     Applicable       Fee Schedule     T     T     Total     Individual     100	
Co-pay       \$20.00       PC       0.00         Patient Portion       \$0.00       0 Other       0.00         Patient Portion       \$20.00       PC = Primary Care       Sc = Specialty Care         Patient Total       \$20.00       PC = Primary Care       Network Coverage (Amount (1N))         Poterride Appointment Fee Schedule       Sc = Specialty Care       Chiropractic       Yes         Diverride Appointment Fee Schedule       Chiropractic       Yes       Individual       20         Hospital - Emergency       Scrvices,Urgent       Not       Applicable       Individual       100         Fee Schedule       Tergency       Services,Urgent       Not       Individual       20	Period
Patient Total     PC = Primary Care \$C = Specialty Care     Service Type     Network (IN)     Coverage Type     Amount (\$)       Override Appointment Fee Schedule Leave blank for the default configuration)     Chiropractic     Yes     Individual     20       Fee Schedule     Vertice Type     Not Applicable     Not Applicable     Individual     100       Fee Schedule     Vertices,Urgent     Not Applicable     Individual     100	Period
Patient Total     \$20.00     So = Specially care       Override Appointment Fee Schedule Leave blank for the default configuration)     Chiropractic     Yes     Individual     20       Fee Schedule     Verride Appointment Fee Schedule     Not Applicable     Not Applicable     Individual     100       Fee Schedule     Verride Applicable     Individual     100	Period
I     Chiropractic     Yes     Individual     20       Override Appointment Fee Schedule     Hospital - Emergency     Not     Individual     100       Leave blank for the default configuration)     Medical,Emergency     Services,Urgent Care     Individual     100       Fee Schedule     Emergency     Services,Urgent Care     Not     Individual     100	
Leave blank for the default configuration)  Fee Schedule  Fee Schedule	Visit (
	Visit (
	Visit (
Patient Account Summary Professional (Physician) Visit - Yes Individual 20	Visit 🚺
Account Balance 125.00 Details	
Patient Balance 20.00 Gr. Bal	
Unposted Payments 0.00	

#### **Favorite Letters and Letter Designer**

Favorite letters are now available in eCW V10. This feature will allow you to flag your favorite letters that you use most frequently so you can find them easily. Along with the favorite letter feature, the new *Letter Designer* lets you design all of your letters directly in eCW *without* using Microsoft<sup>®</sup> Word<sup>®</sup>:

🕄 Letter Ter	nplates						×
Letter Ten	nplates	All	- 🗵	Letter Designer	New	Update	Delete
Favorite	CustomName	Description	Catego	ry Name			
<b>*</b>	Form/Blood Sugar Results	Flow sheet for patient blood sugar resu					
*	Form/Consult Request	Consultation request form					
*	Form/Diabetes/Insulin Pump Initiation	Protocol to initiate insulin pump					
*	Form/DOT Physical Exam	Checklist for DOT physical exam for co					
📄 🚖	Form/Employee Injury/Patient Instruct	Employee injury patient instructions					
<b>x</b>	Form/Growth Hormone Provocative Sti	Request for Growth Hormone Testing					
*	Form/Insulin Pump during surgery	Form to Anesthesiologist regarding insi					
*	Form/Payment Plan	Agreement with patient for payment pl					
					< <u>P</u>	revious	<u>N</u> ext >
Request fo	r Growth Hormone Testing						
<u>V</u> iew Temp	olate Update Letter Template Lette	r <u>T</u> ags			<u>(</u>	<u>o</u> k <u>(</u>	<u>C</u> ancel

#### Be sure to check out these features in eCW V10!

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