



# eCommunity

Improve patient care,  
operational efficiency  
and staff wellbeing.

 ALLOCATE



**At Allocate, we care about helping people deliver the best healthcare.**

eCommunity is a field-based workforce planning tool for community healthcare providers. It helps you ensure you are making the most of your resources and enables you to deliver high quality care to patients and improve your staff wellbeing.

# Transforming community nurses with mobile technology.



“eCommunity is designed to combat the challenges faced by community health and care providers, allowing Community carers to save time and money, whilst improving the quality of care delivered to patients.”

## Care For Your Community.

Deliver the highest quality care you can to your patients, and improve their overall community care experience.

- Track and prioritise patient needs via a RAG status, ensuring you can match their needs to staff skills.
- Treat more patients on a daily basis through efficient time planning.
- Accurately tell patients when the next visit will be, allowing them to plan their day around their treatment.
- Eliminate rescheduled visits caused by staff not having the necessary skills to treat patients.
- Heavily reduce the amount of missed visits with efficient and visible schedules.

## Community Care Optimised.

Efficiently manage your resources to maximise your operational capacity.

- Reduce the burden of scheduling, saving time and money spent on administrative tasks.
- Make financial and time savings by minimising travel distance between patients and increase maximum patient facing hours.
- Create in-depth digestible data, allowing you to identify pressure points, view team performance and start data-driven dialogue with commissioners.
- Track team members as they complete their daily schedule, with the option to redeploy staff to respond to emerging patient needs.
- Record reasons for cancelled visits, allowing you to analyse problems and find the right solution.

**“Investment in technology, done in the right way, improves care, increases productivity, reduces the burden on staff freeing up more time to care, helps manage demand by enabling care to take place in the right setting and improving patient experience.”**

NHS Operational Planning and Contracting Guidance 2020/21



## Happier Staff. Better Care.

Help your staff love what they do, whilst improving their productivity and the level of care they provide.

- Ensure your community workforce's workloads are achievable, reducing stress and increasing productivity.
- Increase workload visibility by giving them advanced notice of their schedules.
- Analyse individual team member performance, allowing you to provide additional support where required.
- Ensure the allocation process is equal between staff members.
- Increase staff retention by reducing their stress and giving them manageable workloads.

## Interoperable. Accessible.

eCommunity is fully interoperable, ensuring quick and painless integration.

- eCommunity's interoperability and open APIs guarantee fast and accurate data transfer.
- The only solution that integrates with HealthRoster, making it the only end-to-end solution on the market.
- Automatic integration to HealthRoster ensures data uploaded is quick, painless and completely accurate.
- Available on all smart devices and updated in real-time, giving users full visibility of eCommunity anytime, anywhere.



Contact us [HERE](#) to find out more about eCommunity.



# Whittington Health NHS Trust Case Study

Whittington Trust had been looking to improve the efficiency of their district nursing service, to increase productivity and staff wellbeing, deliver better care and reduce spending before choosing to implement eCommunity.

"We can see our daily capacity, as eCommunity RAG (red, amber, green) rates according to priority 1s, priority 2s, priority 3s. This allows prioritisation of patients based on need and nursing skills leading to improved continuity of care.

The team coordinator can see in real time each staff member's progress with their visits and if a member of staff is running late with their planned patient visits, the team coordinator can request assistance from other members of staff."

The system is very responsive and means that planned patient visits can be changed live to fit around the patient. This gives patients greater transparency and confidence in their care."



Sita Chitambo  
**Head of Nursing**

In 2016/17 the Trust estimated the system saved **£310,540**

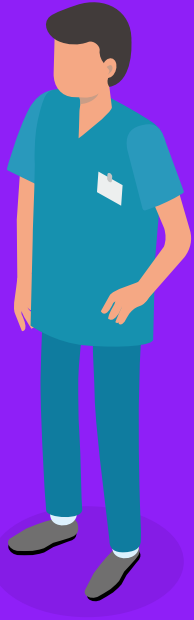
**6.45** staff were released from administration and co-ordination duties for direct patient care

Full case study available at [www.allocatesoftware.co.uk](http://www.allocatesoftware.co.uk)



## Why Allocate?

We care about helping people deliver the best healthcare.



Through innovative workforce management technology, we will help support organisations and clinicians needs today and tomorrow. Engaging healthcare professionals to ensure **the right people, are in the right place, at the right time**, deployed fairly and safely, and in the most efficient way.

Our software is used by hundreds of healthcare providers globally, we bring in-depth market knowledge and wide-ranging expertise to help these organisations solve their workforce challenges.





ALLOCATE

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**Right people, right place, right time.**

Workforce technology to help  
deliver better care and improve  
the experience of work.