

2 0 1 5 D I R E C T O R Y O F COMMUNITY RESOURCES



Published by United Way of Tarrant County



A program of **United Way of Tarrant County** in collaboration with the Texas Health and Human Services Commission





1500 N. Main St. P.O. Box 4448 Fort Worth, Texas 76164-0448

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Dial 2-1-1

Alternate number: 1-877-541-7905 Online Community Resource Directory: www.tarrantcounty211.org

Free and Confidential Community Information & Referral Service Available 24 Hours a Day by Phone

Trained information and referral specialists will help you find answers.

- Aging Resources
- Caregiver Issues
- Child Care
- Counseling
- Disaster Resources
- Education
- Employment
- Food & Clothing
- Health Services
- Housing
- In-Home Services
- Recreation
- Support Groups
- Transportation
- And more

2015 BLUE BOOK DIRECTORY OF COMMUNITY RESOURCES

Published by United Way of Tarrant County 1500 N. Main, Suite 200 Fort Worth TX 76164-0448 Dial 2-1-1 (24-hour Helpline) 817-258-8000 Administration 817-258-8005 Fax www.unitedwaytarrant.org



United Way of Tarrant County

FOREWORD

211 Texas at United Way of Tarrant County is pleased to make available this downloadable edition of the *2015 Blue Book Directory of Community Resources*.

It is our hope that this directory will continue to facilitate accurate and easy referral of persons in need of services to the nonprofit and governmental agencies which can be accessed by Tarrant County residents. Preparation of this publication is a cooperative effort of the agencies and organizations listed. Numerous attempts are made to eligible agencies to ensure their inclusion in the directory. We wish to thank all those who responded in a timely manner to our request to review and update their agency's data. Some services may have been omitted inadvertently or for lack of information at publication deadline, and this we regret.

We urge each agency to report changes or additions to 2-1-1 which helps us to keep the public up-to-date on the many services that exist in our community. Revisions may be reported by phone, mail, fax or online at <u>www.tarrantcounty211.org</u>. All inquiries regarding this directory may contact:

Pat Toles, Resource Coordinator

211 Texas at United Way of Tarrant County 401 W Sanford #2600, Arlington TX 76010 Phone 817-635-4202 / Fax 817-635-4230 pat.toles@unitedwaytarrant.org

A Word from United Way's CEO:



United Way's mission to improve lives in the local community through education, income and health has always been built on the dedication of Tarrant County residents to work together. People from all walks of life invest their time, money and talent in United Way because they want the best possible lives for those who call this area home.

This spirit of collaboration is also evident in hundreds of other health and human service organizations that selflessly serve people in need.

United Way and its 2-1-1 information and referral service publish the Blue Book Directory of Community Resources to provide a current and comprehensive overview of the assistance these organizations provide. Along with United Way, they are creating a stronger and healthier community.

Sincerely,

I'm mg

Tim McKinney President and CEO United Way of Tarrant County

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6 STONES MISSION NETWORK

209 N Industrial Ste 241 Bedford, TX 76021

(817) 868-7400 Main (817) 868-7406 Fax

www.6stones.org info@6stones.org

Scott Sheppard, Executive Director

Services

NEW HOPE CENTER

DESCRIPTION: Distribution of food and clothing to those in need in HEB area.

INTAKE PROCEDURE: Apply in person - must arrive at least 30 minutes before closing **FEES:** None

DOCUMENTS REQUIRED: Picture ID, proof of residency

ELIGIBILITY: Those in need who live in HEB area HOURS: Mon 10:00am - 5:30pm, Tues 3:00pm -6:00pm; Wed 10:00am - 1:00pm; Sat 9:00am -Noon (services)

LANGUAGES: Spanish

AREA SERVED: Serves Hurst-Euless-Bedford area

COMMUNITY POWERED REVITALIZATION (CPR)

DESCRIPTION: Community Powered Revitalization (CPR) is a partnership of the cities of Euless, Hurst and Bedford along with various businesses, nonprofit organizations and churches helping people and homes in need. Services provided include painting, landscaping, cleaning, light construction, etc.

INTAKE PROCEDURE: Call for information **FEES:** None

ELIGIBILITY: Residents of HEB area in need of minor home repairs

HOURS: Mon - Thurs 9:00am - 5:00pm (office) **AREA SERVED:** Hurst, Euless and Bedford

HEB TRANSIT

DESCRIPTION: This agency participates as a transportation provider for transportation disadvantaged residents in Hurst, Euless and Bedford by providing access to destinations, primarily employment, in those three cities and the TRE stations at Hurst (Bell) and CentrePort. **INTAKE PROCEDURE:** Call to determine eligibility

FEES: None

ELIGIBILITY: Residents of Hurst, Euless or Bedford who do not qualify for other transportation services

HOURS: Mon - Sat 6:00am - 12:00am (HEB Transit service hours)

LANGUAGES: Spanish AREA SERVED: Hurst, Euless and Bedford

A FAMILY AFFAIR SUPERVISED VISITATIONS AND PARENTING SERVICES

904 Acorn Bedford, TX 76022

1624 Dent St Garland, TX 75042

(214) 206-1855 Service/Intake (877) 354-6894 Toll Free (214) 422-6099 24 Hour Hotline (214) 432-4140 Fax

www.afamilyaffairoftexas.com admin@afamilyaffairoftexas.com

Cynthia Burleson, Director

Services

A FAMILY AFFAIR COURT ORDERED EDUCATION CLASSES

DESCRIPTION: Supervised visitations (on and off site), therapeutic visitation and safe exchanges, parenting classes, drug and alcohol awareness, Batterer's Intervention & Prevention Program, Anger Management classes/counseling, Life skills training, Co-Parenting classes, Safe Haven Love and Logic classes, also offer counseling for area residents. **INTAKE PROCEDURE:** All intake paperwork is located on web site: afamilyaffairoftexas.com **FEES:** Fees start at \$50.00 per hour; administrative fee for intake and paperwork completed; financial assistance may be available based on income - call for information

DOCUMENTS REQUIRED: Court orders, intake paperwork

ELIGIBILITY: No restrictions

HOURS: Mon - Sun 8:00am - 9:00pm based on appointment

LANGUAGES: Spanish

AREA SERVED: Dallas, Denton, Johnson, Rockwall, Eastland, Ellis, Parker, Hunt, and Tarrant counties

A WISH WITH WINGS INC

3751 West Freeway Fort Worth, TX 76107

(817) 469-9474 Main (817) 731-3399 Fax

www.awishwithwings.org wish@awishwithwings.org

Judy Youngs, Executive Director

Services

DESCRIPTION: Grants wishes for children 3-18 years who have life-threatening conditions. **INTAKE PROCEDURE:** Call/write for information or visit website at awishwithwings.org to download a Wish Request Form **FEES:** None

DOCUMENTS REQUIRED: Copy of child's birth certificate and copy of parents' driver's license attached to Wish Request Form **ELIGIBILITY:** Children between 3-18 years of age who have a medical diagnosis of a life-threatening condition; who reside in or are currently being treated in Texas; and who have not received a wish from another wish-granting

organization HOURS: Mon - Fri 9:00am - 5:00pm (office) LANGUAGES: All languages (need advance notice)

AREA SERVED: State of Texas

ABILITY RESOURCES INCORPORATED (ARI)

6040 Camp Bowie Blvd Suite #31 Fort Worth, TX 76116

(817) 377-1046 Main (817) 377-0799 Fax (817) 377-1056 Alternate

resourcesincari@aol.com

Suzanne Marsden, Executive Director

Services

DESCRIPTION: Nonprofit organization established for the purpose of providing and maintaining affordable housing accessible to disabled persons. Homes in the city of Fort Worth are leased to low income individuals with disabilities. The residences are renovated to provide accessibility features such as: wheelchair ramps, roll-in showers, widened doorways and hallways and more as needed. Family units are available for families with Section 8 voucher and one family member with a disability.

INTAKE PROCEDURE: Call for information or appointment; walk-ins accepted FEES: Rent based on income DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Low income individuals with disabilities or families with at least one member with a disability

HOURS: Mon - Fri 9:00am - 3:00pm LANGUAGES: Staff speaks no language other than English AREA SERVED: Tarrant County

ACH CHILD AND FAMILY SERVICES

3712 Wichita St Fort Worth, TX 76119

(817) 335-4673 Main - /HOPE (888) 296-8099 Toll Free (817) 413-9466 Fax

www.achservices.org help@achservices.org

Wayne Carson LCSW, PhD, CEO

Services

ADOPTION

DESCRIPTION: ACH partners with the Texas Department of Family and Protective Services to find adoptive families for children. ACH provides services for families until adoptions are finalized. ACH also provides post-adoption support, as needed. Visit experiencefostercare.org for more information. INTAKE PROCEDURE: 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org FEES: Call for information DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Mon - Fri 8:00am - 5:00pm (office) AREA SERVED: Dallas, Denton, Hood, Johnson, Parker, Tarrant and Wise counties

SAFE PLACE

DESCRIPTION: Locally-administered, national program designed to provide access to immediate help and safety to youth in trouble. Safe Place sites are developed in partnership with business and community locations that are easily accessible to youth. Provides response to youth at Safe Place locations as well as transportation to ACH's Emergency Youth Shelter, if needed. Safe Place site locator available at safeplacesforkids.org **INTAKE PROCEDURE:** Call 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org; Safe Place site locator available at safeplacesforkids.org **FEES:** None **ELIGIBILITY:** Call for information

HOURS: Call for information **AREA SERVED:** Tarrant County

ASSESSMENT, INTERVENTION AND REFERRAL SERVICES (AIRS)

DESCRIPTION: Assessment, Intervention and Referral Services (AIRS) provides 24-hour crisis call response and is a centralized assessment and intake department for ACH programs. **INTAKE PROCEDURE:** Call 817-335-HOPE (4673) or 1-888-296-8099 or email

help@achservices.org

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** None

HOURS: Mon - Fri 8:00am - 5:00pm (office, walk-in services); Assessment, Intervention & Referral Services (AIRS) phones answered 24 hours a day, 7 days a week

LANGUAGES: Spanish

AREA SERVED: Hill, Johnson, Palo Pinto, Parker and Tarrant counties

CRISIS INTERVENTION COUNSELING (STAR)

DESCRIPTION: Provides crisis intervention and family preservation counseling services to children, ages 0-17, and their families. Services are provided at school or at various office locations for up to 90 days.

INTAKE PROCEDURE: Call 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org FEES: None ELIGIBILITY: Call for information HOURS: Call for information AREA SERVED: Hill, Johnson, Palo Pinto, Parker and Tarrant counties

FOSTER CARE

DESCRIPTION: Basic and therapeutic foster care. Recruitment, training and licensing of foster parents to meet the physical, cultural, emotional and spiritual needs of the children in the care of Child Protective Services. Visit experiencefostercare.org for more information. INTAKE PROCEDURE: Call 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org FEES: None ELIGIBILITY: Call for information HOURS: Mon - Fri 8:00am - 5:00pm (office) AREA SERVED: Dallas, Denton, Hood, Johnson, Parker, Tarrant and Wise counties.

FAMILIES TOGETHER

DESCRIPTION: Parent-child transitional housing. Offers homeless, or at risk of homelessness, single-parent families, a transitional housing environment while they work to overcome the crisis that led to their homelessness and return to independent living. Short-term, basic and therapeutic services in safe residential care are provided to maintain the family unit as well as promote and encourage family independence within 9-12 months, long term self-sufficiency and family stability. **INTAKE PROCEDURE:** Call 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org **FEES:** None **ELIGIBILITY:** Call for information **HOURS:** Call for information **AREA SERVED:** Tarrant County

LIFE PROJECT

DESCRIPTION: Learning Independence From Experience (LIFE)/ Supervised Independent Living for foster youth ages 18 up to 21 who are still in CPS custody anywhere in the state or who were in custody on their 18th birthday. The LIFE Project promotes self-confidence and self-sufficiency for youth aging out of the foster care system by providing independent living housing options and skills development in CPS Region 3.

INTAKE PROCEDURE: Youth must complete an application (CPS Form 2605); CPS caseworker or PAL staff will review the application and submit it to the State Office SIL Coordinator; ACH cannot accept applications that come directly from youth or CPS/PAL staff; all applications must be submitted and approved through the State Office SIL Coordinator; for more information contact Tracey McConduit at 888.296.8099 or tmcconduit@ACHservices.org FEES: None ELIGIBILITY: Call for information HOURS: Call for information AREA SERVED: Hood, Johnson, Palo Pinto, Parker, Tarrant and Wise counties (within CPS Region 3 area)

SKILL BUILDER CLASSES

DESCRIPTION: Provides curriculum-based services for at-risk youth and their parents. Curriculum includes classes in the following: First Offenders Program; Too Good for Drugs & Violence; WhyTry; Safe Dates; Life Skills Training; Youth Social Leadership Camps; Raising Resilient Youth; and Parenting Wisely. **INTAKE PROCEDURE:** Call 817-335-HOPE (4673) or

888-296-8099 or email help@achservices.org **FEES:** None **ELIGIBILITY:** Call for information **HOURS:** Call for information

AREA SERVED: Johnson and Tarrant counties

BEHAVIORAL CARE

DESCRIPTION: Therapeutic residential services for children with behavior problems which teaches adaptive behaviors, supports successful child development, promotes family reunification when possible and secures the optimal level of living for each child.

INTAKE PROCEDURE: Call 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org

FEES: Call for information DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Call for information AREA SERVED: Tarrant County

WEDGWOOD RESIDENTIAL PROGRAM

DESCRIPTION: Offers safe, stable and nurturing homes for children and youth, ages 4-18, unable to live with their families. Provides basic and therapeutic residential services that assist children, youth and their families through crises and promotes family reunification, when possible as well as secures and/or provides the optimal level of living for each child.

INTAKE PROCEDURE: Call 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org FEES: None ELIGIBILITY: Call for information HOURS: Call for information AREA SERVED: Tarrant County

CAMPUS RESPITE

DESCRIPTION: Provides weekend residential care for children, ages 4-18. Offers primary caregivers and foster parents a planned and therapeutic weekend break from care giving for their children by providing a safe, structured environment supervised by trained staff. INTAKE PROCEDURE: Call 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org. FEES: None ELIGIBILITY: Serves children ages 4-18 HOURS: Call for information

EMERGENCY YOUTH SHELTER

DESCRIPTION: Offers homeless and runaway youth, ages 10-17, emergency housing and care while ACH works to reunite them with their families, or find safe and meaningful alternative living arrangements.

INTAKE PROCEDURE: Call 817-335-HOPE (4673) or 888-296-8099 or email help@achservices.org FEES: None ELIGIBILITY: Call for information HOURS: Call for information AREA SERVED: Tarrant County

AGING AND DISABILITY RESOURCE CENTER OF TARRANT COUNTY (ADRC)

1300 Circle Dr Fort Worth, TX 76119

(888) 730-2372 /ADRC - Main

www.tarrantcountyadrc.org tarrantcountyadrc@gmail.com

Ashley Perry, Administrator

Services

DESCRIPTION: The Aging and Disability Resource Center (ADRC) of Tarrant County helps people with disabilities of all ages, older adults, caregivers and families who have multiple needs requiring multiple services. Specially trained resource coaches help develop plans to meet needs by connecting to the right resources. In addition, the ADRC provides professional and community trainings and is a resource library with books, tapes, videos and brochures on topics related to aging, disability and caregiving. The ADRC can provide screening and access to respite programs, caregiver support and education programs, attendant care services, in-home care programs, healthy aging programs as well as access to benefits assistance.

INTAKE PROCEDURE: By phone or in person - walk-ins are welcome

FEES: None for ADRC services

ELIGIBILITY: Open to community but access to certain services are specific to individuals with a disability (physical, mental health or MR/IDD), to older adults 60+ and to their family and caregivers. **HOURS:** Mon - Fri 9:00am - 4:00pm

LANGUAGES: Spanish; staff also has access to a

language line

AREA SERVED: Tarrant County

AIDS OUTREACH CENTER

400 N Beach St Suite 100 Fort Worth, TX 76111

(817) 335-1994 Main
(817) 335-3617 Fax
(817) 916-5208 Service/Intake
Geisel-Morris Dental Clinic
(817) 916-4660 Fax - Geisel Morris Dental Clinic

www.aoc.org

Shannon Hilgart, Executive Director

Services

DESCRIPTION: * SERVICES (Men, women and children with HIV and family members): Licensed medical case management, nutrition center and nutritional counseling, legal services, licensed mental health counseling, transportation, housing assistance, emergency financial assistance, peer advocate support, insurance continuation program, prevention, outreach, support groups and education, confidential and anonymous testing.

* EDUCATION (People at risk of HIV infection and general public): peer and general outreach, counseling, support groups, information line, community programs, workplace seminars, professional training, awareness events, web site.

* ADVOCACY: Education, voter registration. INTAKE PROCEDURE: Call 817-335-1994 to schedule an intake appointment for services or free HIV/syphilis testing or see website at aoc.org for walk-in testing times; for community education services call 817-916-5229

FEES: Medicare/Medicaid, private insurance, sliding scale fee; No one denied any service due to inability to pay

DOCUMENTS REQUIRED: SSN, DL, medical documentation of diagnosis

ELIGIBILITY: Any man, woman or child infected with, at risk for, or touched by HIV in designated counties

HOURS: Mon Thur 8:30am - 5:00pm; Tues Wed 8:30am - 6:00pm; Fri 8:30am - 4:00pm

LANGUAGES: Spanish, French, Portuguese, German and Italian

AREA SERVED: Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise Counties

GEISEL MORRIS DENTAL CLINIC

DESCRIPTION: Provides on-going maintenance, routine and specialty dental services to facilitate continual health improvement and reduce infection. Services include root canals, extractions, dentures, partials and fillings.

INTAKE PROCEDURE: Call for appointment **FEES:** Reasonable fees - call for information; sliding scale fees based on income; Medicaid not accepted

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Must be HIV positive

HOURS: Mon - Thurs 8:00am - 4:00pm (service) **LANGUAGES:** Spanish

AREA SERVED: Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise Counties

ALLIANCE CHILD AND FAMILY SOLUTIONS LLC

Austin Plaza 2401 Scott Ave Fort Worth, TX 76103

(817) 851-2042 Main (817) 405-3364 Fax

www.acfstexas.com info@acfstexas.com

Anastasia Taylor MSSW, LCSW, Administrator

<u>Services</u>

DESCRIPTION: In-home behavioral health counseling / psychotherapy for mental illness, grief and other issues provided by licensed professionals. Services include individual therapy; family therapy; couples counseling; therapy with adults and seniors; support for individuals with IDD and their families as well as homebound individuals. Will coordinate care with other agencies as needed.

INTAKE PROCEDURE: Must call for an appointment and provide demographic and insurance information. Agency will verify insurance and any co pays/coinsurance payments required and return call

to client to inform and see if they want to proceed with services. If so, they will be given the name of their assigned therapist who will call to schedule the in-home counseling services based on the client's and therapist's schedule.

FEES: No sliding scale; fee depends on insurance requirements. Medicare, Medicaid, Blue Cross Blue Shield and more accepted.

DOCUMENTS REQUIRED: Insurance verification **ELIGIBILITY:** No restrictions except client must have insurance.

HOURS: Mon - Sun 8:00 am - 8:00 pm (service days/hours dependent on therapist's schedule) **LANGUAGES:** Spanish

AREA SERVED: Johnson (limited) and Tarrant counties

ALLIANCE FOR CHILDREN

908 Southland Avenue Fort Worth, TX 76104

(817) 335-7172 Main (817) 335-8482 Fax

www.allianceforchildren.org info@allianceforchildren.org

Julie Evans, Executive Director

Services

DESCRIPTION: THIS AGENCY WORKS WITH CLIENTS BUT DOES NOT ACCEPT REFERRALS FROM THE GENERAL PUBLIC.

The mission of Alliance For Children is to protect Tarrant County children from child abuse through teamed investigations, healing services and community education. Alliance for Children provides child-centered environments where abused children and their families can go for evaluation, crisis intervention, on-site group counseling as well as child abuse counseling referrals, case management and evidence gathering. The centers co-house representatives from law enforcement, Child Protective Services and the District Attorney's office to conduct teamed investigations of child abuse. Alliance for Children also provides a variety of child abuse preventive programs and is the administrator of the Tarrant County Baby Moses Program.

INTAKE PROCEDURE: Referral by Child Protective Services or local police department. Call 24hr hotline to report suspected child abuse (800-252-5400).

FEES: None

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Must be referred by police or Child Protective Services HOURS: Mon - Fri 8:30am - 5:00pm LANGUAGES: Spanish AREA SERVED: Tarrant County

SITES: 1 2 3

P.S. IT'S MY BODY!

DESCRIPTION: P.S. It's My Body! is a personal safety program that empowers children to recognize, resist and report child abuse. Through interactive games and activities, P.S. It's My Body! reinforces important personal safety issues like identifying a trusted adult, resisting peer bullying and identifying your own personal safety zone.

INTAKE PROCEDURE: Call for information. **FEES:** None

DOCUMENTS REQUIRED: None ELIGIBILITY: Targeting schoolage children HOURS: Mon - Fri 8:30am - 5:00pm LANGUAGES: Spanish AREA SERVED: Tarrant County SITES:1 2 3

NETSMARTZ

DESCRIPTION: NetSmartz is an interactive educational safety resource that teaches children and teens the importance of making good decisions in order to stay safe on the internet. The program addresses the issues of on-line predators, sharing too much information and cyberbullying. Both of the programs for children are age appropriate and can be done in one or multiple presentations. **INTAKE PROCEDURE:** Call for information. **FEES:** None **DOCUMENTS REQUIRED:** None **ELIGIBILITY:** Students in kindergarten through high school **HOURS:** Mon - Fri 8:30am - 5:00pm **LANGUAGES:** Spanish **AREA SERVED:** Tarrant County **SITES:** 1 2 3

PREVENT NOW

DESCRIPTION: Prevent Now is an hour long program designed to raise awareness of the need for child sexual abuse prevention training in our community. Prevent Now uses a documentary style format told from the perspective of adult survivors of child sexual abuse that emphasizes the devastating effects this epidemic can have on victims and their families. The program also educates on the economic impact child sexual abuse can have on the entire community.

INTAKE PROCEDURE: Call for information. FEES: Call for information DOCUMENTS REQUIRED: None ELIGIBILITY: No restrictions HOURS: Mon - Fri 8:30am - 5:00pm LANGUAGES: Spanish AREA SERVED: Tarrant County SITES: 1 2 3

STEWARDS OF CHILDREN

DESCRIPTION: Stewards of Children is a 2 ½ hour training that uses adult survivors and professionals in the fields of education, law enforcement and psychology to educate adults to prevent, recognize, and react responsibly to child sexual abuse. The program is designed for parents and organizations that serve children as well as any and all adults interested in protecting children.

INTAKE PROCEDURE: Call for information. **FEES:** Call for information

DOCUMENTS REQUIRED: None **ELIGIBILITY:** Organizations that serve children as well as all adults interested in protecting children **HOURS:** Mon - Fri 8:30am - 5:00pm **LANGUAGES:** Spanish

AREA SERVED: Tarrant County SITES: 1 2 3

<u>Sites</u>

1. ALLIANCE FOR CHILDREN 908 Southland Avenue

Fort Worth, TX 76104

(817) 335-7172 Main (817) 335-8482 Fax

Julie Evans, Executive Director

2. ALLIANCE FOR CHILDREN - ARLINGTON 1320 W Abram Arlington, TX 76013

(817) 795-9992 Main (817) 795-9997 Fax

3. ALLIANCE FOR CHILDREN - NORTHEAST 625 Grapevine Hwy. Hurst, TX 76054

(817) 427-3110 Main (817) 427-3113 Fax

ALLIANCE FOR INFANT SURVIVAL

Catholic Charities Diocese of Fort Worth 249 W Thornhill Dr Fort Worth, TX 76115

PO Box 15610 Fort Worth, TX 76119

(817) 534-0814 Main (800) 650-7437 Toll Free - /SIDS (for TX only) (817) 535-8779 Fax

www.infantsurvival.org

Patricia L McGrew, MA, Program Specialist

Services

DESCRIPTION: To provide emotional and informational support to anyone affected by the loss of a child age two and under to SIDS and other sudden, unexpected or accidental causes; to educate the public about (and advocate for) SIDS risk reduction methods and other safe, healthy childrearing practices; and to support approved SIDS research. Also provide referrals to other grief services.

INTAKE PROCEDURE: Call for information **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Anyone affected by the loss of a young child to Sudden Infant Death Syndrome or Sudden Unexpected Death; or general community desiring information and training

HOURS: Mon - Fri 7:30am - 4:00pm

LANGUAGES: Staff speaks primarily English; materials available in Spanish AREA SERVED: DFW & 46 counties in North Texas

ALTAMESA MOBILE PANTRY

6717 S Hulen Fort Worth, TX 76133

Services

DESCRIPTION: Altamesa Mobile Pantry is hosted by Altamesa Church of Christ in collaboration with several local agencies to provide fresh food as well as some shelf staples to the public. Recipients are asked to bring a bag or box to carry food. INTAKE PROCEDURE: Open to public - first come, first served. FEES: None DOCUMENTS REQUIRED: None ELIGIBILITY: No restrictions HOURS: 2nd Sat 9:30 am - 11:30 am AREA SERVED: No restrictions

ALZHEIMER'S ASSOCIATION - NORTH CENTRAL TEXAS CHAPTER

2630 W Frwy Ste 100 Fort Worth, TX 76102

(800) 272-3900 24 Hour Helpline (817) 336-4949 Main (817) 336-4966 Fax

www.alz.org/northcentraltexas nctexas@alz.org

Theresa Hocker, Executive Director

Services

REACH (RESOURCES FOR ENHANCING ALZHEIMER'S CAREGIVER HEALTH)

DESCRIPTION: REACH (Resources for Enhancing Alzheimer's Caregiver Health) is designed to offer complimentary in-home supportive services to family caregivers in Tarrant County. Goal is to empower caregivers with knowledge and skills to better assist them while they care for their loved ones in the home, including access to respite.

INTAKE PROCEDURE: Call or email REACH@alz.org FEES: Call for information ELIGIBILITY: Call for information HOURS: Call for information AREA SERVED: Tarrant County

THE FAMILY CARE PROGRAM

DESCRIPTION: The Family Care Program provides case management to help clients make informed choices and decisions concerning care and helps arrange services needed by the client. Other services include the telephone helpline; education programs; information and referral; quarterly newsletter; and Safe Return, an identification program for patients who wander and become lost.

INTAKE PROCEDURE: Call for information **FEES:** There is no charge for information or support provided to families/individuals caring for Alzheimer's patients. Contributions are welcomed.

DOCUMENTS REQUIRED: Call office for information

ELIGIBILITY: Anyone wanting more information about the disease; Alzheimer's patients and their families; and professionals

HOURS: Mon - Fri 9:00 am - 5:00 pm

LANGUAGES: Language assistance available for over 140 languages / dialects through 24 hr helpline

AREA SERVED: 40-county area in North Central Texas, including Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise counties

AMERICAN CANCER SOCIETY NORTH TEXAS REGION - FORT WORTH

3301 W Frwy Fort Worth, TX 76107

(817) 773-9990 Office (800) 651-5199 Office - Toll Free (800) 227-2345 Patient Services (817) 737-9977 Fax

www.cancer.org volunteerntx@cancer.org

Amy Schisler, Senior Director

Services

PATIENT SERVICES

DESCRIPTION: The American Cancer Society in North Texas offers cancer patients and caregivers information, education, support programs and resource referral, including: patient-to-patient visitation programs; printed materials; transportation to treatment; esophageal speech lessons and gift items (such as wigs and turbans). Tobacco cessation referral and education as well as a speakers bureau for educational presentations on cancer-related issues for adults, youth, service clubs, worksites and faith-based organizations are available. Support and education programs (such as "I Can Cope" which helps patients learn about living with cancer or Look Good Feel Better offering women classes on dealing with the physical side effects of cancer treatment) - Patient Navigation connecting patients with the resources they need to help them through the cancer treatment and recovery - Patient referrals to cancer screening programs and much more. Programs are subject to change. For more information call our information line available 24/7 at 1-800-227-2345, visit cancer.org or fightcancerntx.org.

INTAKE PROCEDURE: Call for information; walk-ins accepted - ask for Patient Services or Health Initiatives Specialist FEES: None

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Cancer patient, loved ones, health care professionals, general public HOURS: Mon - Fri 8:00am - 4:30pm LANGUAGES: Spanish; able to accommodate other languages as well AREA SERVED: Tarrant and Denton counties and several surrounding counties

AMERICAN HEART ASSOCIATION - TARRANT COUNTY

2630 W Freeway Ste 250 Fort Worth, TX 76102

(817) 698-5400 Main (877) 242-4277 (4CPR) Info on CPR classes (817) 698-5401 Fax

http://www.heart.org/HEARTORG/ sarah.bowen@heart.org

Katie Sperry, Executive Director

Services

DESCRIPTION: NOTE: THIS AGENCY DOES NOT PROVIDE MEDICAL OR FINANCIAL ASSISTANCE OR PHYSICIAN REFERRALS. CAN NOT GIVE MEDICAL ADVICE; PLEASE CONSULT PHYSICIAN. DOES NOT ACCEPT DONATED GOODS SUCH AS CLOTHING, MEDICAL EQUIPMENT OR FURNITURE.

Provides educational material for children and adults. Topics include CPR, high blood pressure, cholesterol, weight reduction, nutrition, exercise, stop smoking, signs of a heart attack and stroke and controlling stress. Children programs are for pre-K, elementary and secondary school children to include Jump Rope for Heart, Hoops for Heart and Childhood Obesity program. Literature available on the risk factors of cardiovascular disease and stroke for individuals, heart and stroke patients, and health fairs. Outreach to African American and Hispanic communities. Accepts automobile donations but DOES NOT provide cars to general public for use. INTAKE PROCEDURE: Call for information; walk-ins accepted FEES: None DOCUMENTS REQUIRED: Call for information ELIGIBILITY: None HOURS: Mon - Fri 8:30am - 5:00pm LANGUAGES: Staff speaks no language other than English. Printed material available in Spanish. AREA SERVED: Erath, Hood, Johnson, Parker, Palo

Pinto, Somervell, Tarrant & Wise Counties and Wichita Falls area

AMERICAN RED CROSS CHISHOLM TRAIL CHAPTER

1515 S Sylvania Ave Fort Worth, TX 76111

(817) 335-9137 Main

(817) 336-8516 Fax

(800) 733-2767 Toll Free - Health & Safety

(877) 272-7337 Service to the Armed Forces (866) 505-4801 After Hours - Disaster Dispatch

(800) 505-4601 Alter Hours - Disaster Dispatch

http://www.redcross.org/tx/dallas-fort-worth

T D Smyers, Regional Chief Executive Officer

Services

DISASTER SERVICES

DESCRIPTION: Provides emergency assistance to persons affected by disaster or threat of disaster, such as a house fire, flood, tornado or explosion. Assistance may be in the form of fixed or mobile feeding stations, clothing, shelter and provision for other basic emergency needs. Also offers a Safe & Well database that the Red Cross uses to help disaster victims communicate from inside disaster-affected areas to loved ones outside.

INTAKE PROCEDURE: Call for information **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Disaster victims in designated areas

HOURS: 7 days / 24 hours

LANGUAGES: Spanish (Mon - Fri 8:30am - 5:00pm)

AREA SERVED: Erath, Hood, Johnson, Palo Pinto, Parker, Somervell and Tarrant counties; prepared to serve all other counties working in cooperation with other Red Cross chapters and regions as needed

HEALTH & SAFETY SERVICES

DESCRIPTION: Provides first aid instruction, CPR/AED, water safety, swimming lessons, caregiver training, babysitter's training and other health and safety education programs. Developed in conjunction with medical and aquatics experts, each program delivers the latest information and lifesaving techniques.

INTAKE PROCEDURE: Call for information **FEES:** Call for information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Call for information

HOURS: Mon - Fri 8:30am - 5:00pm; call for course schedules

LANGUAGES: Spanish

AREA SERVED: Erath, Hood, Johnson, Palo Pinto, Parker, Somervell and Tarrant counties; prepared to serve all other counties working in cooperation with other Red Cross chapters and regions as needed

SERVICE TO THE ARMED FORCES

DESCRIPTION: Emergency communications between military families; tracing and verification of persons in foreign countries missing due to war or other changing world conditions. In addition the American Red Cross sponsors a Safe and Well Web site (redcross.org/safeandwell) to provide families with a tool to exchange welfare information with loved ones and friends in the immediate aftermath of a disaster. The site allows a disaster victim to select and post standard messages for friends and family that indicate the victim is safe and well and will make contact when they are able. Those worried about the safety of a victim can access the site, enter either the name and telephone number or name and complete address of the person in question, and view their "safe and well" messages.

INTAKE PROCEDURE: Call 1-877-272-7337 **FEES:** Call for information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Call for information

HOURS: 24 hours a day

LANGUAGES: Spanish (Mon - Fri 8:30am - 5:00pm) AREA SERVED: Erath, Hood, Johnson, Palo Pinto, Parker, Somervell and Tarrant counties; prepared to serve all other counties working in cooperation with other Red Cross chapters and regions as needed

VOLUNTEER SERVICES

DESCRIPTION: Recruits, trains, and places volunteers in community service positions to serve as health services instructors, disaster service workers, social service casework aides, clerical aides, etc. Opportunities available for youth volunteers. Also will accept donations of durable goods, including cars and mobile homes. **INTAKE PROCEDURE:** Call for information **FEES:** Call for information **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** Call for information

HOURS: Mon - Fri 8:30am - 5:00pm LANGUAGES: Spanish.

AREA SERVED: Erath, Hood, Johnson, Palo Pinto, Parker, Somervell and Tarrant counties; prepared to serve all other counties working in cooperation with other Red Cross chapters and regions as needed

ARBORLAWN UNITED METHODIST CHURCH FOOD PANTRY

4917 Briarhaven Rd Fort Worth, TX 76109

(817) 529-0195 Main - Food Pantry (817) 731-0701 Church Office (817) 738-2732 Fax

arborlawnumc.org office@arborlawnumc.org

DeAndrea Dare, Associate Minister

Services

DESCRIPTION: Provides limited emergency non-perishable food through food pantry. INTAKE PROCEDURE: Walk-in with required documentation FEES: None DOCUMENTS REQUIRED: Drivers license or picture ID and proof of residence ELIGIBILITY: Must live in designated service area HOURS: Mon - Thur 9:00am - 12:00pm (service hours)

LANGUAGES: Spanish (limited) - call for information

AREA SERVED: 76109, 76110, 76132 & 76133

AREA AGENCY ON AGING TARRANT COUNTY

1500 N Main Fort Worth, TX 76164

PO Box 4448 Fort Worth, TX 76164-0448

(817) 258-8082 Administration

(888) 730-2372 Main - Intake

(817) 258-8074 Fax

(817) 258-8125 Benefits Assistance

www.unitedwaytarrant.org tarrantcountyadrc@gmail.com

Don Smith, Director

Services

DESCRIPTION: Administers and monitors federal Older Americans Act funds (and related funding) for services to persons age 60 and older and their caregivers. Services include training and individual counseling for caregivers. Assesses needs of the older adult population and sets priorities for services. Advocates for older adults through legislative advocacy, public testimony and sponsorship of the bi-yearly Texas Silver-Haired Legislature election. Provides funding for a variety of services/programs for older adults including congregate meals, home delivered meals, medical transportation and more through partnerships with many community organizations. Administers the Service Navigation Program and Benefits Counseling Services Program. Convenes Coalition for Aging and Disabilities Services meetings and monthly Senior Advocacy Coalition meetings for case managers of various agencies. Presentations are available to community groups on senior benefits, legal awareness issues and caregiving.

INTAKE PROCEDURE: Call 1-888-730-2372 for information

FEES: Services delivered on a contribution basis DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Age 60+, family members; information free to anyone concerned about aging issues HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish AREA SERVED: Tarrant County

CONSUMER HEALTH INSURANCE MARKETPLACE ENROLLMENT SERVICES (CHIMES)

DESCRIPTION: Provides information and application assistance for people who seek insurance coverage through the Affordable Care Act and who have special needs, such as disabilities, literacy and language challenges or transportation and mobility needs. Navigators will meet face-to-face (as necessary) with consumers who have been unsuccessful in enrolling via the national website or thru the national call center. The navigators will educate and support these individuals about their options but will not advocate for a particular plan. In addition, navigators can offer in-home assistance with applications for state benefits such as CHIP, Medicaid, SNAP and TANF.

INTAKE PROCEDURE: Call 817-258-8188 to schedule an appointment with a navigator or email marketplace@unitedwaytarrant.org **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Must live in Tarrant County and have at least one of the following: language barriers; low-literacy levels; low computer literacy; and transportation or mobility challenges.

HOURS: Mon - Fri 8:00 am - 5:00 pm

LANGUAGES: Spanish, Vietnamese (also access to language line)

AREA SERVED: Counties: Tarrant County

RESPITE CARE

DESCRIPTION: Respite for caregivers of loved ones who need help with 2 or more activities of daily living (ADLs). Services are provided up to two months for 8 hours per week and can include health maintenance supplies and grab bars. The goal of the program is to keep persons out of nursing homes for those caregivers who have thought about placing their loved ones in a facility or their loved one is at risk of nursing home placement.

INTAKE PROCEDURE: Call ADRC at 1-888-730-ADRC/2372 for information and/or intake

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Care recipient must be Tarrant County resident, aged 60+ and have need for help with two or more activities of daily living (ADLs) **HOURS:** Mon - Fri 8:00am - 5:00pm **LANGUAGES:** Spanish **AREA SERVED:** Tarrant County

RESIDENTIAL REPAIR

DESCRIPTION: Funds for grab bars and hand rails for disabled persons 60 years and older. **INTAKE PROCEDURE:** Call intake at 1-888-730-2372 **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Tarrant County residents 60 or older AND need assistance w/at least 2 activities of daily living (ADLs: bathing, dressing, transferring to/from the bed/chair/room, walking, toileting, and eating). No services will be provided if client does not need help in any of these areas.

HOURS: Mon - Fri 8:00am-5:00pm LANGUAGES: Spanish AREA SERVED: Tarrant County

DURABLE MEDICAL EQUIPMENT

DESCRIPTION: Durable medical equipment provided to patients if needed, if resources are available. Services include grab bars, incontinent supplies and nutritional supplements. **INTAKE PROCEDURE:** Call 888-730-2372 **FEES:** None **DOCUMENTS REQUIRED:** Call for information

ELIGIBILITY: Tarrant County resident 60 years and older and need help with two or more activities of daily living (ADL) - ADL includes bathing, dressing, transferring to/from the bed/chair/room, walking, toileting and eating. **HOURS:** Mon - Fri 8:00 am - 5:00 pm **LANGUAGES:** Spanish **AREA SERVED:** Tarrant County

SERVICE NAVIGATION

DESCRIPTION: Short-term case management services (2 months) to residents of Tarrant County, 60 years or older, who have experienced a recent health care crisis or have two or more unmet activities of daily living needs; or services for caregivers caring for persons over 60. Case management staff make home visits to conduct comprehensive evaluations and develop care plans. Includes

arrangement/purchase of services and ongoing monitoring to assure older persons maintain health and safety in their own homes.

INTAKE PROCEDURE: Call 1-888-730-2372 for information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Tarrant County resident age 60+ and their caregivers

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish (can accommodate others) AREA SERVED: Tarrant County

BENEFITS COUNSELING

DESCRIPTION: Staff and volunteer benefits counselors provide information and assistance on public benefits such as Social Security, Medicare, Medicaid, Medicare supplemental insurance and other long term services and support. Legal Awareness Program schedules group presentations which provide information and education to older adults and their caregivers about benefits and issues affecting their lives.

INTAKE PROCEDURE: Call (817) 258-8125 for information

FEES: No fees but contributions are accepted DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Tarrant County resident age 60 years of age or older and their caregivers and all Medicare recipients; under age 60 and disabled. HOURS: Mon - Fri 8:00am-5:00pm LANGUAGES: Spanish

AREA SERVED: Tarrant County

LONG TERM CARE OMBUDSMAN PROGRAM

DESCRIPTION: State certified staff and volunteer ombudsmen advocate for quality care of residents in nursing homes and assisted living facilities; investigate and resolve complaints; educate about resident rights; support resident and family councils; provide information for selecting a long term care facility. A special Mental Health Ombudsman advocates for persons with mental illness living in small group homes.

INTAKE PROCEDURE: Call office FEES: None DOCUMENTS REQUIRED: Call for information ELIGIBILITY: None HOURS: Mon - Fri 8:00 am - 5:00 pm LANGUAGES: Spanish AREA SERVED: Tarrant County

ARLINGTON ADULT DAY HEALTH CARE CENTER

2117 Roosevelt Dr Ste B Arlington, TX 76013

(817) 795-8066 Main (817) 275-3561 Fax

www.aadhc.org

Ivana Paul, Director

Services

DESCRIPTION: Adult day care center and respite care services for any resident over 18 years - Medicaid certified - will accept Alzheimer's and dementia patients on an individual basis. Meals and activities included. Transportation available primarily in Arlington. Limited transportation available in Grand Prairie.

INTAKE PROCEDURE: Call for appointment; accepts agency referrals and walk-ins **FEES:** Accepts Medicaid and VA benefits; Costs per day: minimum of four hours

up to 4 hours = \$30

up to 6 hours = \$35

more than 6 hours= \$40

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Limited in ability to function independently but does not require total care; over 18 years old; able to participate and behave in a socially accepted manner; not harmful to self or others, subsidized by Texas HHSC HOURS: Mon - Fri 7:30am - 5:30pm LANGUAGES: Spanish, Tagalog (Filipino), Vietnamese, Portuguese AREA SERVED: Tarrant County

ARLINGTON ALLIANCE FOR YOUTH

PO Box 13579 Arlington, TX 76094

www.arlingtonalliance4youth.org Alliance4Youth@sbcglobal.net

Craig Wietz, President

Services

DESCRIPTION: The Arlington Alliance for Youth, composed of youth advocates in Arlington, helps mobilize both citizens and key agencies around the five promises embraced by America's Promise (www.americaspromise.org). These five promises encourage communities to support their youth by providing caring adults, safe places with structured activities, healthy start and

lifestyles, effective education, and opportunities for community service. The five promises are promoted through its following signature programs: Arlington's Annual Youth Collaboration Breakfast, Small Grants Program, Global Youth Service Day, Extra Mile Awards, Sheris Growe Youth Service Leader of the Year Awards, Best Service Project of the Year, Jerry Cooper Service Learning Scholarship, Arlington Fatherhood Initiative, Champions for Youth Honor Roll, and the Little Red Wagon Express newsletter.

INTAKE PROCEDURE: Visit web site (www.arlingtonalliance4youth.org) for information; Signature programs and related grants are announced annually at Arlington's Youth Collaboration Breakfast (Friday following MLK Day)

FEES: None

DOCUMENTS REQUIRED: Review website for information

ELIGIBILITY: Review web-based application for eligibility information

HOURS: Review website for information

AREA SERVED: Arlington and neighboring cities that have youth groups composed of youth from Arlington or attending AISD

ARLINGTON CHARITIES INC

811 Secretary Dr Arlington, TX 76015

(817) 275-1511 Main (817) 275-1448 Fax

wefeed@att.net

Melanie Gibson, Executive Director

Services

DESCRIPTION: Emergency food and clothing. Seasonal programs include Thanksgiving baskets, Christmas baskets and school supplies. Supplemental food program for elderly and/or disabled. No financial assistance. INTAKE PROCEDURE: Call 8:00 am - 9:00 am for same day appointment for food and clothing; call for information on other services FEES: None DOCUMENTS REQUIRED: Proof of ID and address ELIGIBILITY: Any eligible resident in need residing within Arlington ISD HOURS: Mon, Tues, Wed, Fri 9:00 am - 12:00 pm; Thur 10 am - 1:00 pm (service hours) - must call 8:00 am - 9:00 am for same day appointment LANGUAGES: Spanish AREA SERVED: City of Arlington

ARLINGTON HEARTS AND HANDS INC

Bldg Behind North Davis Church Of Christ 1601 N Davis St Arlington, TX 76012

(817) 459-4950 Hearts and Hands Intake (817) 459-2988 Fax

www.northdavischurch.org/#/god-others/ hearts-and-hands heartsnhands01@yahoo.com

Gary Lott, Director

<u>Services</u>

DESCRIPTION: Food and clothing assistance for Arlington residents in need.

INTAKE PROCEDURE: Walk-ins accepted - must complete application

FEES: None

DOCUMENTS REQUIRED: Proof of residency (utility bill); proof of ID for household; income verification for last 30 days ELIGIBILITY: Arlington ISD residents only HOURS: Mon - Fri 9:00am - 11:00am (screening/service) - best to arrive early because only a limited number can be served each day; Sat 10:00am - 11:30am (limited service) - no clothing on Saturday LANGUAGES: Spanish (available on limited

basis) AREA SERVED: Arlington ISD

ARLINGTON HOUSING AUTHORITY

501 W Sanford Ste 20 Arlington, TX 76011

(817) 275-3351 Main (682) 367-1000 Fax

www.arlingtonhousing.us

David Zappasodi, Executive Director

Services

HOUSING REHABILITATION PROGRAM

DESCRIPTION: The Housing Rehabilitation Program helps low-income homeowners to repair and or remodel their homes, to include removal of architectural barriers by installing ramps or widening doorways. The loan is a zero interest rate loan forgivable after 5 years if the homeowner retains the property as his/her primary residence and does not default on property payments. For eligible low-income homeowners, the City will fund 100% of the eligible repairs up to \$24,500. Upon qualification for the program, homeowner will be notified and name will be added to the waiting list. The current waiting list has a wait time of at least 6-12 months.

INTAKE PROCEDURE: Complete and return the application for the Housing Rehabilitation program (applications can be obtained through the web site or by contacting the Housing Authority Rehabilitation staff; applications can be sent upon request)

FEES: None

DOCUMENTS REQUIRED: Must provide the following: verification of the incomes of all household members over age 18; proof that mortgage payments are current and copy of the latest homeowner's insurance statement. **ELIGIBILITY:** Primary residence that is not being offered for sale; Arlington resident with homeownership for at least 3 months; must be income eligible as well as current on property

taxes, insurance, and mortgage. **HOURS:** Mon - Fri 8:00am - 5:00pm (office); Mon

- Thur 9:00am - 5:00pm, Fri 9:00am - 12:00pm (lobby)

LANGUAGES: Spanish; interpretation services available for other languages AREA SERVED: Arlington

LOW INCOME RENTAL HOUSING ASSITANCE

DESCRIPTION: Arlington Housing Authority administers the Section 8 Housing Choice Voucher program, various rental housing assistance for persons who are homeless, the Homeless/Eviction Prevention Program, the Housing Rehabilitation Program, Tenant Based Rental Assistance Program, and the Mortgage Credit Certificate Program. **INTAKE PROCEDURE:** Rental assistance applicants submit initial application and updated information via web site at arlingtonhousing.us; applicants are selected from the waiting list in the order of their date of application and established local preferences. For intake information about this and other housing services go to the web site at arlingtonhousing.us FEES: No fee for any housing services. Rental assistance participants pay approximately 30% of household income toward rent - Arlington Housing Authority pays the balance.

For information about other housing services go to the web site at www.arlingtonhousing.us

DOCUMENTS REQUIRED: Social Security card, Photo ID, address verification, employment and income verification

ELIGIBILITY: Participants must have a total family income at the time of application that does not exceed the "Low Income" level of HUD Income Limits; a schedule of maximum income limits is available at arlingtonhousing.us

HOURS: Mon - Fri 8:00am - 5:00pm (office); Mon -Thur 9:00am - 5:00pm, Fri 9:00am - 12:00pm (lobby) LANGUAGES: Spanish (accommodation for other languages provided upon request)

ARLINGTON INDEPENDENT SCHOOL DISTRICT

1203 W Pioneer Pkwy Arlington, TX 76013

(682) 867-4611 Main

www.aisd.net

Marcelo Cavazos, Superintendent

Services

DESCRIPTION: Local administrative office responsible for leadership and guidance in meeting the educational needs of students attending schools in Arlington, Dalworthington Gardens, Grand Prairie and Pantego. **INTAKE PROCEDURE:** Call for information FEES: Call for information **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** Call for information HOURS: Mon - Fri 8:00am - 4:30pm (office); Mon - Thur 7:30am - 5:30pm (summer hours) LANGUAGES: Spanish, Vietnamese (most languages as needed - advance notice is needed) AREA SERVED: 76006, 76010, 76011, 76012, 76013, 76014, 76015, 76016, 76017, 76018, 76001, 76002, 75050, 75051, 75052 **SITE:** 1

VENTURE SCHOOL

DESCRIPTION: Venture School originated in the fall of 1987 with 55 students, as an alternative educational program for grades 9-12 that offers self-paced, individualized and computer assisted academic instruction. The school is a drop out prevention and recovery program designed to assist young people in achieving their high school diploma or a General Educational Development (GED). Support services include transportation, social services, school age parent program including child care, and health care services provided by school nurse. Venture school is an extension of the six AISD high schools, and diplomas are awarded through each student's home campus after successful completion of all credits and exams required for graduation.

INTAKE PROCEDURE: Contact high school counselor if currently enrolled in school; if not enrolled in school, call or visit Venture School **FEES:** No fees for classes; fee for GED test **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** Students must be at least 16 years of age at the beginning of the school year, and two years have elapsed since the student first

enrolled in the ninth grade; students under the age of 18 must have written permission from a parent or guardian; a student must have less then six high school credits; a court order for students on probation will supercede the above eligibility requirements **HOURS:** Mon - Fri 8:00am - 3:15pm, Tues Thur 4:30pm -8:30pm (classes) **SITE:** 3

PREGANCY RELATED SERVICES

DESCRIPTION: Support services for school-age (male or female) pregnant/parenting students INTAKE PROCEDURE: Call for referral to appropriate AISD campus FEES: None DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Any pregnant/parenting student enrolled in Arlington ISD HOURS: Mon - Fri 7:30am - 4:00pm LANGUAGES: Spanish AREA SERVED: Arlington ISD SITE: 2

<u>Sites</u>

1. ARLINGTON INDEPENDENT SCHOOL DISTRICT 1203 W Pioneer Pkwy Arlington, TX 76013

(682) 867-4611 Main

Marcelo Cavazos, Superintendent

2. PREGNANCY RELATED SERVICES AISD

4814 W Arkansas Ln Arlington, TX 76016

(682) 867-7668 Main (817) 492-3388 Fax

Tori Sisk, Coordinator

3. VENTURE SCHOOL

4900 W Arkansas Ln Arlington, TX 76016

(682) 867-6400 Main

Beverly McReynolds, Principal

ARLINGTON LIFE SHELTER

325 W Division St Arlington, TX 76011

(817) 548-9885 Main (817) 548-1609 Fax

www.arlingtonlifeshelter.org info@arlingtonlifeshelter.org

Becky Orander, Executive Director

Services

DESCRIPTION: Shelter, meals and rehabilitative services for homeless men, women and children. Program emphasis is assisting clients towards self-sufficiency through case management services, structured employment programs and mandatory classes four days per week focusing on life and job skills. Self-help groups (AA/NA) and educational groups, substance abuse assessments, mental health referrals, employment preparation including job training, searching and coaching.

INTAKE PROCEDURE: Check-in begins at 4:00pm every afternoon; first come first serve. **FEES:** None

DOCUMENTS REQUIRED: Must have state or government issued picture identification for criminal background check

ELIGIBILITY: Homeless men, women and children - all adults must be able and willing to seek employment; persons with a felony conviction of a crime against another person in the past 5 years or a felony conviction of a crime against a child at any time are not eligible **HOURS:** Mon - Fri 9:00am - 5:00pm (office); Mon

- Fri 4:00pm - 7:00am; Sat Sun 4:00pm - 8:00am (shelter)

LANGUAGES: Spanish AREA SERVED: No restrictions

ARLINGTON PARKS & RECREATION DEPARTMENT

717 W Main St Arlington, TX 76013

(817) 459-5474 Main (817) 459-5495 Fax

www.naturallyfun.org parksdepartment@arlingtontx.gov

Pete Jamieson, Director

Services

DESCRIPTION: Arlington Parks and Recreation maintains and operates over 4,000 acres of park land which includes Lake Arlington, five multi-purpose recreation centers, two senior recreation centers, a community center, three softball complexes, one soccer complex, seven swimming pools, a 20-court tennis center and four golf courses. Other programs available may provide scholarships and sliding scale, including after-school care. INTAKE PROCEDURE: Register at centers, parks main office, fax with credit card information, or call for information.
 FEES: Call for information
 DOCUMENTS REQUIRED: Call for information
 ELIGIBILITY: Must purchase facility user ID card
 HOURS: Mon - Fri 8:00am - 5:00pm
 LANGUAGES: Spanish, German
 AREA SERVED: Arlington and the Metroplex
 SITE: 1

RECREATION CENTERS

DESCRIPTION: Multi-purpose recreation centers featuring a variety of services: gymnasium, weight room, classrooms, and more. The center has space to rent seven days a week depending on availability. INTAKE PROCEDURE: Call for information FEES: Call for information DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Vary by center LANGUAGES: Spanish AREA SERVED: Arlington and the Metroplex SITES: 4 5 6 7 8

BOB DUNCAN CENTER

DESCRIPTION: The Bob Duncan Center is a 7,500 square foot facility with meeting rooms, a main hall and fully equipped kitchen. The center provides the flexibility to accommodate a variety of events and is open for room reservations seven days a week during and after business hours. Event planning staff available to provide information and help with reservations.

INTAKE PROCEDURE: Call for information **FEES:** Call for information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Call for information

HOURS: Mon - Fri 8:00am - 5:00pm or by appointment

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Arlington and the Metroplex **SITE:** 3

SENIOR CENTERS

DESCRIPTION: Various social and educational activities such as dancing, exercise, table games and needle craft club. A wide assortment of classes including painting, ceramics, Tai Chi, yoga, computer classes, strength training and mature driving classes. Informal use of centers, exercise equipment and common areas. Nutritional programs/meals served Monday through Friday (donations accepted). Facilities include a variety of multipurpose meeting rooms with a full service kitchen. Space is available to rent 7 days a week depending on availability and may be rented for all types of events including organization meetings, sporting events and special occasions.

INTAKE PROCEDURE: Call for information **FEES:** Nominal fee for classes and structured activities

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Call for information

HOURS: Vary by site

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Arlington and the Metroplex **SITES:**7 10 11

ARLINGTON TENNIS CENTER

DESCRIPTION: Tennis facility with 26 outdoor lighted tennis courts which includes six courts for children ages 10 and under; a full-service pro shop; concession area; and locker room with showers.

INTAKE PROCEDURE: Register at center **FEES:** Fees for classes

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Facility card required. Patron cards and Gold cards available.

HOURS: Mon - Thur 8:00 am - 9:30 pm; Fri - Sat 8:00 am - 8:00 pm; Sun 12:00 pm - 8:00 pm LANGUAGES: Call for information

AREA SERVED: Arlington and the Metroplex **SITE:** 2

RIVER LEGACY LIVING SCIENCE CENTER

DESCRIPTION: River Legacy Living Science Center serves as the gateway to the adjacent 1,300-acre River Legacy Parks. This 12,000-square foot nature center offers interactive exhibits, terrariums, aquariums, nature trails, and Saturday events. The Center also offers a variety of environmental educational programming for children and adults. River Legacy Parks offer picnic areas, Legacy Pavilion, paved hike/bike trails, a meditation area, river overlooks, multinumpage areas, water fountains, restroeme a

multipurpose areas, water fountains, restrooms, a playground and canoe launch.

INTAKE PROCEDURE: Call for information **FEES:** None

HOURS: Mon - Sat 9:00am - 5:00pm; Exhibit Hall may be closed to the public during weekday school programming; Exhibit Hall closed Sundays and holidays. **SITE:** 9

<u>Sites</u>

1. ARLINGTON PARKS & RECREATION DEPARTMENT

717 W Main St Arlington, TX 76013

(817) 459-5474 Main (817) 459-5495 Fax

2. ARLINGTON TENNIS CENTER

500 W Mayfield Rd Arlington, TX 76014

(817) 459-6163 Main

3. BOB DUNCAN CENTER

2800 S Center St Arlington, TX 76014

(817) 465-6661 Main (817) 467-3067 Metro (817) 465-6663 Fax

4. CLIFF NELSON RECREATION CENTER 4600 W Bardin Rd Arlington, TX 76017

(817) 561-2819 Main (817) 483-2317 Fax

5. DOTTIE LYNN RECREATION CENTER 3200 Norwood Ln Arlington, TX 76013

(817) 277-5001 Main (817) 860-9599 Fax

6. ELZIE ODOM ATHLETIC CENTER

1601 NE Green Oaks Blvd Arlington, TX 76006

(817) 459-6434 Main (817) 459-6448 Fax

7. HUGH SMITH RECREATION CENTER

1815 New York Ave Arlington, TX 76010

(817) 275-1351 Main (817) 860-9495 Fax

8. MEADOWBROOK RECREATION CENTER

1300 E Dugan St Arlington, TX 76010

(817) 459-5463 Main (817) 548-9321 Fax

9. RIVER LEGACY LIVING SCIENCE CENTER

701 NW Green Oaks Blvd Arlington, TX 76006

10. SENIOR RECREATION CENTER - EUNICE 1000 Eunice St Arlington, TX 76010

(817) 277-8091 Main (817) 548-8782 Fax

11. SENIOR RECREATION CENTER - NEW YORK 2015 Craig Hanking St Arlington, TX 76010

(817) 460-5009 Main (817) 276-1030 Fax

ARLINGTON POLICE DEPARTMENT

620 W Division St Arlington, TX 76011

(817) 459-5700 Main - 24 hrs (Front Desk Officer)(817) 459-5339 Victim Services(817) 459-5697 Youth and Family

www.arlingtonpd.org

<u>Services</u>

DESCRIPTION: The local agency that is responsible for enforcing all laws and ordinances; preventing crime; investigating criminal activity; apprehending, arresting and detaining suspects; presenting evidence; regulating traffic; investigating traffic accidents and engaging in other activities that protect lives and property and preserve peace in the community.

INTAKE PROCEDURE: Call for information FEES: None HOURS: 24 Hrs AREA SERVED: City of Arlington

YOUTH AND FAMILY SPECIALIST

DESCRIPTION: Information and referral for children/youth and their families when a child is involved with the criminal justice system as a victim or suspect in a criminal case investigated by the Arlington Police Department. Short-term crisis case management and follow-up. Assistance to parents of children/youth exhibiting

at-risk behavior.

INTAKE PROCEDURE: Call for information **FEES:** None

ELIGIBILITY: Children, youth and families involved with the criminal justice system or at risk of involvement due to child's behavior **HOURS:** Mon - Fri 8:00am - 5:00pm **LANGUAGES:** Spanish **AREA SERVED:** City of Arlington

VICTIM SERVICES PROGRAM

DESCRIPTION: Crisis counseling/crisis intervention; information and referral; assistance with case status information; assistance with filing for victim compensation; community education and training on victimization issues; assistance with obtaining protective orders and magistrate's order of emergency protection; criminal justice system advocacy; court accompaniment transportation (to emergency shelter or court in some cases) and emotional support.

INTAKE PROCEDURE: Call for information. If on-duty counselors are out in field, leave detailed voice mail with call back number and preferred time to be contacted.

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Victim of a crime, family, or household member of a crime victim, witness to a crime or fatality, family member who has experienced a traumatic loss of a loved one (including suicide, accidents and other incidents) **HOURS:** Mon - Fri 6:00 am - 2:00 am (7 days a week including holidays)

LANGUAGES: Spanish, Vietnamese AREA SERVED: City of Arlington

ARLINGTON PUBLIC LIBRARY

George W Hawkes Central Library 101 East Abram St Arlington, TX 76010

(817) 459-6900 Main (817) 459-6902 Fax

www.arlingtonlibrary.org

Cary Siegfried, Director Of Libraries

<u>Services</u>

DESCRIPTION: Programs for adults, teens and children. Youth programs, story times, meeting rooms, telephone reference, internet reference, computerized access to periodicals and newspapers, public access internet computers, photocopiers, interlibrary loan. Collections include books, periodicals, newspapers, videos, downloadable audiobooks and e-books, CD-Roms, books on CD, music CDs, business information, career sources, deafness, foreign language, genealogy, government documents and large print. Volunteer opportunities. **INTAKE PROCEDURE:** Must complete registration form at any Arlington Public Library location to obtain library card.

FEES: Call for information

DOCUMENTS REQUIRED: For library card must provide ID & proof of address - DL with current address or current utility, lease, or property tax

statement

ELIGIBILITY: Anyone may visit Arlington Public Libraries; applications for children under 18 must be completed by a parent or legal guardian **HOURS:** Vary by site

LANGUAGES: Spanish, Vietnamese; Language Line available for other languages

AREA SERVED: No restrictions. **SITES:** 1 2 3 4 5 6 7

ARLINGTON READS

DESCRIPTION: Provides free literacy classes to English-speaking adults. Also provides Pre-GED & GED preparation to English-speaking adults who want to improve in Reading, Writing, Math and/or Social Studies so they might perform successfully in final GED coaching and preparation. Limited child care available. Limited transportation available within Arlington.

INTAKE PROCEDURE: Call or email for details **FEES:** None

DOCUMENTS REQUIRED: None **ELIGIBILITY:** Literacy program serves English-speaking adults who need to improve or learn to read and write; students must be fluent English speakers and be able to attend classes twice per week (Tues & Thur) with regularity **HOURS:** Mon - Fri 9:00am - 5:00pm (Arlington Reads Office); Mon - Thur 10:00am - 9:00pm; Fri -Sat 10:00am - 6:00pm (Literacy House); classes

are held throughout the week on a semester-basis - call for details

LANGUAGES: English is the primary language of instruction, but staff members speak Spanish, Vietnamese and French

AREA SERVED: Primary service area is Arlington but classes are open to all subject to capacity limits **SITE:** 8

LITERACY/TUTORING SERVICES

DESCRIPTION: Provides tutoring for students in 1st - 3rd grades. The students will meet once a week for one hour with a tutor to help with homework and participate in literacy activities. **INTAKE PROCEDURE:** Parent must enroll child at the East Arlington Branch Library **FEES:** None **ELIGIBILITY:** Children in Grade Levels 1- 3 **HOURS:** Call for information **AREA SERVED:** Arlington **SITE:** 2

<u>Sites</u>

1. ARLINGTON PUBLIC LIBRARY

101 E Abram St Arlington, TX 76010

(817) 459-6900 Main (817) 459-6902 Fax

Cary Siegfried, Director Of Libraries

2. ARLINGTON PUBLIC LIBRARY - EAST ARLINGTON BRANCH

1624 New York Avenue Arlington, TX 76010

(817) 459-6900 Main

(817) 795-0726 Fax

3. ARLINGTON PUBLIC LIBRARY - LAKE ARLINGTON BRANCH

4000 W Green Oaks Blvd Arlington, TX 76016

(817) 459-6900 Main

4. ARLINGTON PUBLIC LIBRARY - NORTHEAST BRANCH

1905 Brown Blvd Arlington, TX 76006

(817) 459-6900 Main

5. ARLINGTON PUBLIC LIBRARY - SOUTHEAST BRANCH

900 SE Green Oaks Blvd Arlington, TX 76018

(817) 459-6900 Main

6. ARLINGTON PUBLIC LIBRARY - SOUTHWEST BRANCH

3311 SW Green Oaks Blvd Arlington, TX 76017

(817) 459-6900 Main

7. ARLINGTON PUBLIC LIBRARY - WOODLAND WEST BRANCH

2837 W Park Row Dr Arlington, TX 76013

(817) 459-6900 Main

8. ARLINGTON READS 101 E North St Arlington, TX 76010 (817) 459-6985 Main

ARLINGTON SEVENTH-DAY ADVENTIST CHURCH

4409 Pleasantview Dr Arlington, TX 76017

(817) 483-4837 Main (817) 483-0132 Fax

www.arlingtonadventist.com contact@arlingtonadventist.com

Ashley Ortiz, MSW, Revive Community Care Director

Services

DESCRIPTION: Provides perishable as well as non-perishable food items to the general public INTAKE PROCEDURE: Walk-ins accepted. ID requested but not required. FEES: None ELIGIBILITY: No restrictions HOURS: Wed 12:00pm - 2:00pm (service); Mon -Fri 9:00am - 4:00pm (office) LANGUAGES: Staff speaks no language other than English AREA SERVED: No restrictions

ARLINGTON URBAN MINISTRIES

701 Dugan St Arlington, TX 76010

(817) 861-8585 Main (817) 861-8898 Fax

www.arlingtonurbanministries.org a_u_m@sbcglobal.net

Joan Church, Executive Director

<u>Services</u>

DESCRIPTION: Provides emergency assistance with TXU or Reliant Energy electric bills for Arlington residents. Also will assist with antibiotics.

INTAKE PROCEDURE: Client must stop by the office or go online to

arlingtonurbanministries.org to complete an application. Once an application is completed, the client will be contacted for an appointment. Appointments are scheduled on a first come, first served basis. **FEES:** None

EES: None

DOCUMENTS REQUIRED: Picture ID; current utility bill with name of client, or documentation showing client's name at that address; one month's proof of income for all in the household; proof of any governmental services client is receiving (e.g. food stamps, Section 8, SSI Disability, unemployment, TANF); antibiotic prescription

ELIGIBILITY: Arlington residents only; can only receive financial assistance once every 12 months

HOURS: Mon - Thur 9:00 am - 5:00 pm LANGUAGES: Spanish AREA SERVED: City of Arlington SITE: 1

MOBILE FOOD PANTRY

DESCRIPTION: Administers mobile food pantry on the 1st Wednesday of each month from 9:30am - 11:30am. Food includes fresh food and refrigerated items as available and is distributed directly to the public in an outdoor setting. Participants are asked to bring enough bags to carry away approx. 35-45 lbs. of food. There are no restrictions on who may participate.

INTAKE PROCEDURE: Open to public FEES: None DOCUMENTS REQUIRED: Picture ID preferred but

not required. ELIGIBILITY: No restrictions HOURS: 1st Wed 9:30 am - 11:30 am AREA SERVED: No restrictions SITE: 2

NU2U RESALE STORE

DESCRIPTION: Resale offers new and gently used clothing, furniture, books and household items. INTAKE PROCEDURE: Call or visit DOCUMENTS REQUIRED: None ELIGIBILITY: None HOURS: Mon - Sat 10:00 am - 5:00 pm; donations received Mon - Fri 10:00 am - 3:00 pm; Sat 10:00 am -4:00 pm AREA SERVED: No restrictions SITE: 3

<u>Sites</u>

1. ARLINGTON URBAN MINISTRIES

701 Dugan St Arlington, TX 76010

(817) 861-8585 Main (817) 861-8898 Fax

Joan Church, Executive Director

2. ARLINGTON URBAN MINISTRIES MOBILE FOOD PANTRY

2201 E Park Row Wesley United Methodist Church Arlington, TX 76010

(817) 861-8585 Main

3. NU2U RESALE STORE

2220-B W Park Row Arlington, TX 76013

(817) 795-6379 Main

ARTS COUNCIL NORTHEAST

2819 R D Hurt Pkway Bedford, TX 76021

PO Box 210816 Bedford, TX 76095

(817) 283-3406 Main (817) 283-5522 Fax

www.artscouncilnortheast.org info@artscouncilnortheast.org

Lee Koch, President

Services

DESCRIPTION: With a vision of access to the arts for all, mission is to provide artistic, cultural, and educational opportunities to improve the quality of life in our communities. Provides Arts Education programs, Community Arts program for at risk youth, the Very Special Arts program for persons with disabilities, Masterworks Music Series and Summer Arts College. The Summer Arts College provides day camps for youth ages 6-16 with emphasis on the performing and visual arts and art classes.

INTAKE PROCEDURE: Call or write **FEES:** Annual membership dues \$40; scholarships available for Summer Arts College; call for additional information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Call for information

HOURS: Call for information

AREA SERVED: The program serves seven Northeast Tarrant County school districts and the communities of Bedford, Colleyville, Euless, Grapevine, Haltom City, Haslet, Hurst, Keller, N Richland Hills, Richland Hills, Roanoke, Saginaw, Southlake, Trophy Club, Watauga and Westlake.

AUSTIN ADVOCATES SERVICES

1838 Manor Ridge Way Fort Worth, TX 76120

(817) 319-0101 Main (817) 465-4212 Fax

www.austinadvocates.org gonzalezcisco22@aol.com

Francisco G Gonzalez, Program Director

Services

DESCRIPTION: Parenting/counseling/character self-development program to improve communication, social and coping skills of at-risk children and their parents. Program addresses the various needs through a series of group classes in which parents and children must attend together. Classes are held in either five-week or eight-week sessions at one location: 1801 Harrington Street in north Fort Worth.

INTAKE PROCEDURE: Agency referral required **FEES:** None

ELIGIBILITY: Serves children ages 9-18 and their parents

HOURS: Mon - Thur 8:00am - 4:00pm (office); Wed 6:00pm - 8:00pm (classes)

LANGUAGES: Spanish

AREA SERVED: No restrictions on who can attend classes

AZLE CHURCH OF CHRIST

336 Northwest Parkway Azle, TX 76020

PO Box 226 Azle, TX 76098

(817) 444-4202 Main

www.azlechurchofchrist.com

Ian Mostert, Minister

Services

DESCRIPTION: Provides limited food assistance through food pantry.
INTAKE PROCEDURE: Prefer call first - must complete intake form
FEES: None
DOCUMENTS REQUIRED: Driver's license and Social Security card (or must know #s); proof of

residence (ie: current utility bill) **ELIGIBILITY:** Must reside in designated service area 76020, 76098 or children must attend Azle schools **HOURS:** Mon Wed - Fri 9:00am - 5:00pm (office); Thur 10:00am - Noon (food pantry) LANGUAGES: Spanish (limited) AREA SERVED: 76020, 76098, 76135 (Azle ISD)

AZLE INDEPENDENT SCHOOL DISTRICT

300 Roe St Azle, TX 76020

(817) 444-3235 Main (817) 444-1465 Fax

www.azleisd.net

Ray Lea, Superintendent

Services

DESCRIPTION: Local administrative office responsible for leadership and guidance in meeting the educational needs of students attending schools located in portions of Tarrant, Parker and Wise counties. The Azle ISD includes the incorporated cities of Azle, Lakeside, Reno, Pelican Bay and Sanctuary and is located approximately 15 miles northwest of downtown Fort Worth. INTAKE PROCEDURE: Call for information FEES: Call for information DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Call for information HOURS: Call for information LANGUAGES: Call for information AREA SERVED: Cities of Azle, Lakeside, Reno, Pelican Bay and Sanctuary

BATTERED WOMEN'S FOUNDATION

4166 Willman Richland Hills, TX 76180 PO Box 54888 Hurst, TX 76054

(817) 284-8464 Intake (817) 284-1880 Fax

www.bwf1.com batteredwomensfoundation@hotmail.com

Sally Daniels, Executive Director

<u>Services</u>

DESCRIPTION: 1. Free clothing - for battered women and their children - includes coats, blankets and other miscellaneous items 2. Emergency food pantry - free canned goods and pastries provided as supplies are available 3. Counseling services available

4. Referrals to other agencies based on client

needs

- 5. Job lead referrals
- 6. Budget classes
- 7. School supplies drive
- 8. Christmas Angel program

9. High School Diploma through Texas Star

Point Academy taught on property

INTAKE PROCEDURE: Call for

information/appointment

FEES: None

DOCUMENTS REQUIRED: TX drivers license or TX ID card; food stamp & TANF cards; copy of lease; proof of income

ELIGIBILITY: Single female recently battered with or without children - (no married women); must attend counseling and be active in BWF program

HOURS: Mon, Fri 10:00am - 3:30pm; Thur 10:00am - 3:30pm (food pantry opens at noon on Thur); Tues 1:00pm - 8:00pm; classes available evenings and Sat (child care available) - call for details; counseling offered to all clients by appointment

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant County

BEAUTIFUL FEET MINISTRIES

1709 E Hattie St Fort Worth, TX 76104

PO Box 6212 Fort Worth, TX 76115

(817) 536-0505 Main

www.thefeet.org streetfeet@aol.com

Mike Myers, Director

Services

DESCRIPTION: Hot noon meal served daily. Health clinic for homeless individuals providing basic medical services - available once a week on Wednesday. Dental services for homeless individuals provided by volunteer dentists twice a month on Friday - call Friday am to see if volunteer dentist will be available. Clothing also distributed every Sunday.

INTAKE PROCEDURE: Walk-ins accepted **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Meals provided for any hungry individual. Medical and dental services provided for homeless only.

HOURS: Mon - Fri 9:00am - 1:00pm (office); Mon -Sat 11:30am - 12:30 (lunch); Sun 8:00am breakfast & 11:00am (lunch); Wed 1:00pm - 3:00pm (medical clinic) and 6:30pm - 7:30pm (evening meal). LANGUAGES: Staff speaks no language other than English AREA SERVED: No restrictions

BEDFORD PUBLIC LIBRARY

2424 Forest Ridge Dr Bedford, TX 76021

(817) 952-2350 Main

www.bedfordlibrary.org

Maria Redburn, Library Director

Services

DESCRIPTION: The Bedford Public Library contains over 100,000 items available for public use including adult and children's classics, modern best sellers, paperbacks, magazines, DVDs, music CDs, large print and audio books. The Library acts as a bridge for the digital divide by providing public computers, online databases, ebooks, free wireless Internet access and basic computer classes. The Youth Services Division provides a host of program opportunities including toddler and preschool story times, Library Buddies teen tutoring and Bookworms Book Club. Various adult programs are offered. **INTAKE PROCEDURE:** Register in person by visiting the Information Desk - to expedite the process you may want to download the application form, fill it out and bring it with to the library; or apply online and receive a temporary library card that will allow you to place holds and access some online databases

FEES: Library cards are free to all Texas residents

DOCUMENTS REQUIRED: Valid photo identification and proof of current address - a Texas state-issued driver's license or ID is preferred

ELIGIBILITY: Texas resident age 18 or older; a parent or legal guardian must apply for a card for their own child up to eighteen years of age;

Minors, ages 16 - 17 years of age, who present a government-issued ID may sign up for a card with a checkout limit

HOURS: Mon Wed Thur 10:00am - 9:00pm; Tues 10:00am - 6:00pm; Fri Sat 10:00am - 5:00pm; Sun 1:00pm - 5:00pm

LANGUAGES: Call for information AREA SERVED: Texas

BEDFORD SENIOR CENTER

2817 RD Hurt Parkway Bedford, TX 76021

2000 Forest Ridge Dr Bedford, TX 76021

(817) 952-2325 Main (817) 952-2329 Alternate (817) 952-2395 Fax

www.ci.bedford.tx.us

Cathy Haskell, Manager

Services

DESCRIPTION: Community center offering services for seniors. Regular activities include dances, exercise, games, arts & crafts, NARFE & AARP meetings, travel opportunities, special events and field trips. No transportation available.
INTAKE PROCEDURE: Walk-in, telephone FEES: \$5.00 per year membership fee for residents of Bedford; others pay \$10 per year DOCUMENTS REQUIRED: None ELIGIBILITY: 50 years and older HOURS: Mon - Fri 8:00am - 5:00pm; Mon 7:00pm - 9:30pm (dances)
LANGUAGES: Spanish (need advance notice) AREA SERVED: Bedford and surrounding cities

BETTER BUSINESS BUREAU OF FORT WORTH AND TARRANT COUNTY INC

1300 Summit Ave Ste 700 Fort Worth, TX 76102

(800) 621-8566 Toll Free (817) 332-7585 Main (817) 882-0566 Fax

www.fwbbb.org info@fwbbb.org

Services

DESCRIPTION: Works to maintain ethical practices in advertising, selling of products, and services by businesses; combats consumer fraud. Answers inquiries; checks advertising; handles complaints; informs consumers; reports on solicitations. INTAKE PROCEDURE: BBB accreditation application by invitation FEES: None for services to public DOCUMENTS REQUIRED: Call for information ELIGIBILITY: None HOURS: Mon - Fri 8:30am - 4:30pm (office) LANGUAGES: Translation services available for more than 40 languages **AREA SERVED:** Tarrant, Johnson, Hood, Wise, Erath, Parker, Somervell, and Palo Pinto counties

BIG BROTHERS BIG SISTERS LONE STAR ADMINISTRATION

450 E John Carpenter Frwy Ste 300 Irving, TX 75062

(888) 887-2447 Regional Toll-Free (972) 421-1770 Main

www.bbbstx.org

<u>Services</u>

DESCRIPTION: Big Brothers Big Sisters provides a proven mentoring program that helps children develop good character, self-worth and a positive outlook on life. Volunteers establish a friendship with an individual child and become a special one-to-one mentor and positive role model. Agency programs focus on development of good character, prevention of juvenile delinquency and overall preparation of children for adulthood. Special programs are also offered to address the different needs of children: One program called Amachi Texas mentors a child who has a family member incarcerated, on parole or on probation. Another program called the Military Mentoring Program joins children who have parents in the military with mentors who are in the military, ROTC or military school. Others include African-American Mentoring; LATN Hispanic Mentoring; Generatons; Deaf of Hard of Hearing Mentoring; and more. All programs may not be available in all areas.

INTAKE PROCEDURE: Individuals interested in enrolling a child into the program or serving as a volunteer should contact the office; all calls received through the Irving headquarters office (regardless of phone number called) are assigned to a region as appropriate.

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Boys and girls from ages 7-14 who demonstrate a need for a mentor for initial intake into the program; service may be extended to children up to age 18 once in the program; volunteers must be 16 years or older

HOURS: Mon - Fri 8:30am - 5:00pm (Additional hours are scheduled to accommodate the needs of clients and volunteers)

LANGUAGES: Spanish

AREA SERVED: Collin, Cooke, Dallas, Delta, Denton, Ellis, Erath, Fannin, Franklin, Grayson, Hood, Hopkins, Hunt, Jack, Johnson, Kaufman, Lamar, Palo Pinto, Parker, Red River, Rockwall, Somervell, Tarrant, Titus and Wise counties **SITES:**1 2

<u>Sites</u>

1. BIG BROTHERS BIG SISTERS LONE STAR ADMINISTRATION

450 E John Carpenter Frwy Ste 300 Irving, TX 75062

(888) 887-2447 Regional Toll-Free (972) 421-1770 Main

2. BIG BROTHERS BIG SISTERS TARRANT COUNTY 205 W Main St

Arlington, TX 76010

(817) 277-1148 Main (817) 265-4785 Fax

BIRCHMAN BAPTIST CHURCH

9100 N Normandale St Fort Worth, TX 76116

(817) 244-6590 Main (817) 560-3159 Fax

www.birchman.org elisa.randall@birchman.org

Victor Ashford, Director

Services

CORNERS OF THE FIELD

DESCRIPTION: Food and clothing assistance provided through a program called Corners of the Field - primarily canned goods (meat, fresh fruit & vegetables when available); clothing available in all sizes. Food assistance is available four times and then limited to once per month. Clothing assistance is available twice and then limited to once every two months. No financial assistance provided.

INTAKE PROCEDURE: Walk-in

FEES: None

DOCUMENTS REQUIRED: Proof of residency and picture ID for each person in household

ELIGIBILITY: No eligibility guidelines

HOURS: Thurs 1:00pm - 3:00pm (service hrs) - doors open at 12:45 and close at 2:45

LANGUAGES: Staff speaks no language other than English

AREA SERVED: 76108, 76116 or 76126 only

BIRDVILLE INDEPENDENT SCHOOL DISTRICT

6125 E Belknap St Haltom City, TX 76117

(817) 547-5700 Main (817) 547-5530 Fax

www.birdvilleschools.net mark.thomas@birdvilleschools.net

Dr. Stephen Waddell, Superintendent

Services

EL CIVICS PROGRAM

DESCRIPTION: Provides literacy services thru ESL (English as a Second Language) and civic classes.

INTAKE PROCEDURE: Call 817-547-4911 and leave a message with your name and phone number and we will return the call as soon as possible.

FEES: Free DOCUMENTS F

DOCUMENTS REQUIRED: None ELIGIBILITY: Age 18 and older HOURS: Mon - Fri 8:00am - 3:30pm (office hours); Mon Wed or Tues Thur 6:00pm - 9:00pm (ESL and civic classes) LANGUAGES: Spanish AREA SERVED: Tarrant County SITE: 2

GENERAL SERVICES

DESCRIPTION: Local administrative office responsible for operating schools in the City of Richland Hills and parts of Colleyville, Fort Worth, Haltom City, Hurst, North Richland Hills and Watauga.

INTAKE PROCEDURE: Call for information FEES: Call for information ELIGIBILITY: Call for information HOURS: Call for information AREA SERVED: Richland Hills and parts of Colleyville, Fort Worth, Haltom City, Hurst, North Richland Hills, and Watauga SITE: 1

<u>Sites</u>

1. BIRDVILLE INDEPENDENT SCHOOL DISTRICT 6125 E Belknap St

Haltom City, TX 76117 (817) 547-5700 Main

(817) 547-5530 Fax

2. BIRDVILLE ISD - EL CIVICS

2600 Solona St Haltom City, TX 76117

(817) 547-4911 Main

Silvia Ura Lugo, Administrator

BOYS & GIRLS CLUBS OF ARLINGTON INC

608 N Elm St Arlington, TX 76011

(817) 275-6551 Main (817) 265-7211 Alternate (817) 861-4922 Fax

www.bgcarlington.org

Steve Wurm, President

Services

DESCRIPTION: The Boys & Girls Clubs of Arlington, Inc provide diverse activities to meet the needs and interests of youth ages 6 to 18 at five branch locations and 13 school sites. Boys & Girls Clubs of Arlington offers five core program areas: Character and Leadership Development; Education and Career Development: Health and Life Skills: The Arts and Sports; and Fitness & Recreation. These programs engage young people in activities with caring adults. peers and family members and are designed to build character and strengthen life skills. Core programs support three key outcome areas of Boys & Girls Clubs, Inc: Academic Success, Healthy Lifestyles, and Character & Leadership/Citizenship Programs. INTAKE PROCEDURE: Call for information; walk-ins accepted

FEES: \$30 to get started for traditional branch locations, \$35 for school site programs; may be additional cost for certain activities of fee based programs and licensed childcare sites; scholarships available for those in need

DOCUMENTS REQUIRED: Membership application, other documents (when applicable)

ELIGIBILITY: Youth ages 6 - 18 years

HOURS: School Year: Mon - Fri 3:00pm - 6:30pm with extended hours at branch locations; Summer Program: Mon - Fri 7:30am - 6:00pm at certain locations with an additional fee for hours 7:30am -9:00pm; Early, extended or weekend hours vary from site to site - call for additional information **LANGUAGES:** Spanish

AREA SERVED: Arlington, Mansfield **SITES:** 1 2 3 4 5

<u>Sites</u>

1. BOYS & GIRLS CLUBS OF ARLINGTON -DONALD KROMER BRANCH

200 E Cravens Park Dr Arlington, TX 76018

(817) 557-4553 Main (817) 861-4922 Fax

2. BOYS & GIRLS CLUBS OF ARLINGTON - EAST BRANCH

2011 Wynn Terrace Arlington, TX 76010

(817) 460-5088 Main (817) 861-4922 Fax

3. BOYS & GIRLS CLUBS OF ARLINGTON -ROQUEMORE BRANCH

2001 Van Buren Dr Arlington, TX 76011

(817) 504-2787 Main (817) 861-4922 Fax

4. BOYS & GIRLS CLUBS OF ARLINGTON -SOUTH DAVIS BRANCH

2001 S Davis Dr Arlington, TX 76013

(817) 275-0956 Main (817) 861-4922 Fax

5. BOYS & GIRLS CLUBS OF ARLINGTON INC -MAIN BRANCH 608 N Elm St

Arlington, TX 76011

(817) 701-1100 Main (817) 861-4922 Fax (817) 265-7211 Alternate

Steve Wurm, President

BOYS & GIRLS CLUBS OF GREATER FORT WORTH

3218 E Belknap Street Fort Worth, TX 76111-4739

(817) 834-4711 Main (817) 222-0911 Fax

www.fortworthkids.org

Daphne Barlow Stigliano, President

Services

BOYS & GIRLS CLUBS

DESCRIPTION: Supervised youth development programs. Six locations in Fort Worth provide space for youth ages 6-18 years to learn, create and attain their best in academics, athletics and more. Clubs and programs help change lives by caring for the whole child, addressing their educational, social, psychological and physical needs. Supportive services supplement core programs by addressing members' basic physical and psychological needs. Outreach programs assist youth in achieving educational success, as well as learning how to make good life decisions. Recreational activities include game room, library, arts and crafts, special interest groups, and special events. Educational activities and services include computer instruction, tutorials, SAT preparation, financial aid/scholarship research. After school program. Athletics (all major sports) including aquatic instruction and learn-to-swim programs.

INTAKE PROCEDURE: Apply in person; membership application must be signed by a parent/guardian who must attend orientation. **FEES:** \$10/year; inability to pay does not exclude participation

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Boys and girls, ages 6-18, will be accepted in common membership; Alumni memberships available for those over 18; use of facility depends on regular membership schedules. **HOURS:** Winter: Mon - Fri 2:30pm - 7:00pm; Holidays: 9:00am - 6:00pm; Summer: Mon - Fri 9:00am - 6:00pm

LANGUAGES: Spanish at most sites - call for information

AREA SERVED: Call for information **SITES:** 1 2 3 4 5 6 7

DEPARTMENT OF EDUCATION TRIO PROGRAMS

DESCRIPTION: Funded by the U.S. Department of Education, Educational Talent Search (ETS) provides youth and their parents with free college, career, and financial aid information. Beginning with 6th-grade students, ETS identifies and selects youth who want to attend college. These students are provided with the motivation and support to stay in school and enroll in post- secondary education. ETS provides assistance with college and financial aid applications: academic advisement services: career information; exposure to cultural events; visits to colleges and universities, and individual assistance to ensure college enrollment. An ETS Precollege Advisor is based at the Panther Branch (817-726-4470), the North Fort Worth Branch (817-726-4174), and the Eastside Branch (817-726-4198), however, services are available to youth at all six branch locations. Upward Bound (UB) is a college preparatory program for high school students in grades 9-12. Funded by

<continued...>

the U.S. Department of Education, Upward Bound prepares participants to attend and graduate from college by providing year-round academic activities and services. This program offers academic preparation for college through supplemental instruction, after-school tutorials, and a six-week summer component on the campus of Texas Wesleyan University. Upward Bound provides low-income and potential first-generation students with academic advising services; college and career exploration; preparation for college entrance exams; and individual assistance with college admissions and financial aid applications.

INTAKE PROCEDURE: Apply in person; membership application must be signed by the parent or guardian

FEES: None

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Members who are in grades 6 -12 HOURS: Vary - call for more information LANGUAGES: Spanish AREA SERVED: Call for information SITES: 1 2 3 4 5 6

COMIN' UP

DESCRIPTION: Comin' up provides needs-based services and activities as part of the overall community collaborative effort to reduce gang violence in Fort Worth. Mission is to identify gang members in need of this program's services by seeking referrals from police stations, juvenile probation and other appropriate agencies and organizations.

INTAKE PROCEDURE: Call 817-877-3729 for information

FEES: None

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Call for information

LANGUAGES: Spanish at most sites - call for information

AREA SERVED: Call for information SITES: 3 4 5 6 8 9 10 11 12

TOO GOOD FOR DRUGS

DESCRIPTION: Too Good For Drugs teaches health risks concerning alcohol, tobacco, and other drugs, as well as self-esteem, goal setting, making good decisions, and peer pressure refusal skills. This program is available for all youth ages 6 - 18 in our branches.

INTAKE PROCEDURE: Apply in person; membership application must be signed by the parent or guardian FEES: None

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Boys and girls, ages 6-18, will be accepted in common membership; Alumni memberships, over 18; use of facility depends on regular membership schedules

HOURS: Winter: Mon - Fri 2:30pm - 8:00pm; Summer: Mon - Fri 9:00am - 6:00pm LANGUAGES: Spanish AREA SERVED: Call for information SITES: 1 2 3 4 5 6 8 9 11

Sites

1. BOYS & GIRLS CLUBS - BUTLER BRANCH 1250 I. M. Terrell Circle N Fort Worth, TX 76102

(817) 335-2338 Main (817) 877-0309 Fax

2. BOYS & GIRLS CLUBS - EASTSIDE BRANCH 4651 Ramey Ave Fort Worth, TX 76105

(817) 534-1777 Main (817) 536-0704 Fax

3. BOYS & GIRLS CLUBS - J.A. CAVILE BRANCH 5021 Avenue G

Fort Worth, TX 76105 (817) 535-7880 Main

(817) 536-0817 Fax

4. BOYS & GIRLS CLUBS - NORTH FORT WORTH BRANCH

2000 Ellis Ave Fort Worth, TX 76106

(817) 624-8406 Main (817) 625-6677 Fax

5. BOYS & GIRLS CLUBS - PANTHER BRANCH 1500 Hemphill St

Fort Worth, TX 76104

(817) 923-1915 Main (817) 920-0537 Fax

6. BOYS & GIRLS CLUBS - SAFE HAVEN MARTIN BRANCH

3123 Avenue G Fort Worth, TX 76105

(817) 413-8222 Main - Safe Haven / Comin' Up (817) 534-5168 Fax

7. BOYS & GIRLS CLUBS OF GREATER FORT WORTH - ADMINISTRATIVE SITE

3218 E Belknap Street Fort Worth, TX 76111-4739

(817) 834-4711 Main (817) 222-0911 Fax

Daphne Barlow Stigliano, President

8. COMIN' UP - DIAMOND HILL SITE (DIAMOND HILL REC CENTER) 1701 NE 36th St Fort Worth, TX 76106

(817) 625-1505 Main

9. COMIN' UP - NEAR SOUTHEAST SITE (HILLSIDE COMMUNITY CENTER) 1201 E Maddox Ave Fort Worth, TX 76104

(817) 878-2488 Main

10. COMIN' UP - RIVERSIDE SITE (CENTRO CHRISTIANO LA PUERTA HERMOSA)

2717 E Belknap St Fort Worth, TX 76111

(817) 877-3729 Main

11. COMIN' UP - SOUTHSIDE SITE (EL BUEN PASTOR BAPTIST CHURCH)

4800 Merida Ave Fort Worth, TX 76115

(817) 877-3729 Main - Administration

12. COMIN' UP ADMINISTRATIVE OFFICE 403 N Sylvania Ste 7

Fort Worth, TX 76111 (817) 877-3729 Main

(817) 834-4711 Alternate

BREAD BASKET MINISTRIES

2809 Mansfield Hwy Fort Worth, TX 76119

PO Box 244 Fort Worth, TX 76101

(817) 535-2323 Main (817) 535-2548 Fax

www.breadbasketministries.org contact_us@breadbasketministries.org

Mark Berry, Director Public transportation accessible.

Services

DESCRIPTION: Emergency and supplemental food provided to persons age 55+ and/or disabled by appointment ONLY. Prayer counseling also provided.

INTAKE PROCEDURE: Must call on Mondays between 8:30am and noon for appointment - call

early because schedule fills up quickly. Check in with clerk and present required documentation upon arrival FEES: None DOCUMENTS REQUIRED: Present Social Security card, picture I.D. and proof of residence ELIGIBILITY: Persons age 55+ and/or disabled; income meets federal poverty guidelines HOURS: Tues - Thur 8:30am - 3:00pm (office) LANGUAGES: Spanish AREA SERVED: No restrictions

BROADWAY COMMUNITY CENTER

305 W Broadway Ave Fort Worth, TX 76104

(817) 336-7464 Ext. 8254 Main (817) 336-8740 Fax (817) 336-5761 Alternate

www.broadwaybc.org info@broadwaybc.org

Rev Dan Freemyer, Director Of Community Ministries

Services

DESCRIPTION: * May Street Market pantry provides groceries for residents in designated service area (76104 West of I-35). Assistance available every 30 days. Must bring photo ID, SS card for each household member and recent verification of address and income. Downtown Mobile Food Pantry is hosted at Broadway the third Wednesday of each month form 9am-10am. ID is requested not required. Please bring box or bags to carry food items. Other food assistance includes sack lunches on a first-come, first-served basis on Tuesday, Thursday and Friday mornings for homeless and day laborers beginning at 9am. Also a family style meal is served every Thursday evening at 6pm to the first 175 guests tickets available at 5pm inside the Community Center. No ID required. No one will be admitted after 6pm. The meal is followed by a worship service for those who wish to stay.

* CLOTHING: Adult clothing available Tuesday and Thursday at 9am to the first thirty (30) people on a first-come, first-served basis. No restrictions on zip codes. Must bring ID. Eligible to receive clothes once every two months.

* PRESCRIPTIONS: Limited funds (\$50 maximum per person) available for prescription assistance - limited to antibiotics only. Must provide ID and written prescription. A voucher will be written to one of the pharmacies located near Broadway Community Center. No JPS prescriptions. * FINANCIAL ASSISTANCE: Emergency assistance with rent and utilities is provided for individuals who live in the designated service area (76104 zip code West of I-35). \$75 maximum per person one time assistance for either rent or utilities. The \$75 must represent the remaining balance of the bill. Must provide photo ID, bill or notice of termination, proof of address and proof of income.

* REFERRAL SERVICES: Referral services are offered to those who are outside the designated service area. **INTAKE PROCEDURE:** Intake requirements vary according to service

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Residents within designated service area (West of I-35 in 76104 zip code)

HOURS: Mon Tues Thur Fri 9:00am - 12:00pm, Wed 3:00pm - 5:00pm (service hours); May Street Market (food pantry) is closed on Thursdays; Mon - Thur 9:00am - 5:00pm; Fri 8:00am - Noon (office)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Designated service area is West of I-35 in 76104 zip code

SCHOOL CLOTHING PROGRAM

DESCRIPTION: Children may receive clothes three times a year. Uniforms are only available at the beginning of the school year with referral from school counselor. Regular clothing is available throughout school year each Monday starting at 9:00am.

INTAKE PROCEDURE: Service provided on first come, first served basis (will serve first 75 children in line)

FEES: None

DOCUMENTS REQUIRED: Need SS card or birth certificate for each child receiving clothes; photo ID for guardian & proof of address.

ELIGIBILITY: Ages 18 months thru 18 years who reside in designated service area may receive clothes

HOURS: Mondays 9:00am - 11:00am **LANGUAGES:** Staff speaks no language other than English

AREA SERVED: 76104, 76109, 76110, 76115, 76123, 76132, 76133 and 76134. School uniforms provided for students of designated schools within the service area.

BURLESON INDEPENDENT SCHOOL DISTRICT

1160 SW Wilshire Blvd Burleson, TX 76028

(817) 245-1000 Main (817) 447-5737 Fax

www.burlesonisd.net

Bret Jimerson, Superintendent

Services

DESCRIPTION: Local administrative office that operate schools or contract for school services in specific geographical area.

INTAKE PROCEDURE: Call for information **FEES:** None

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Mon - Fri 8:00am - 4:30pm; Fri 8:00am -3:30pm LANGUAGES: Spanish

AREA SERVED: City of Burleson

CALL A RIDE OF SOUTHLAKE (C.A.R.S.)

PO Box 92683 Southlake, TX 76092

(817) 798-4022 Main

www.callaridesouthlake.org callaride@hotmail.com

Eirk Phelps, Executive Director

Services

DESCRIPTION: C.A.R.S. (Call A Ride Southlake) is a nonprofit corporation whose purpose is to provide free, non-emergency transportation to Southlake seniors and disabled adults for medical, dental, social, business, shopping and personal needs. Transportation is limited within a 25-mile radius of Southlake for medical purposes and within a 7-mile radius for other listed purposes. Clients are transported in the personal vehicles of C.A.R.S. volunteers. Volunteer opportunities available - call for information.

INTAKE PROCEDURE: Must complete an application - call for information

FEES: None; donations accepted

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Must be age 55 or older or disabled adult citizen of Southlake

HOURS: Mon - Fri 8:00am - 5:00pm (office) **LANGUAGES:** Staff speaks no language other than English

AREA SERVED: City of Southlake

CAMP FIRE FIRST TEXAS

2700 Meacham Blvd Fort Worth, TX 76137

(817) 831-2111 Main (817) 831-5060 Child Care Resource & Referral (817) 831-5050 Child Development Center (817) 831-5070 Fax

www.campfirefw.org info@campfirefw.org

Zem Neill, President/CEO

Services

CAMP FIRE AFTER SCHOOL

DESCRIPTION: After school programs, school break and summer child care programs serving select schools in Fort Worth ISD, Aledo ISD and private schools. Call for dates, times, and locations. Some special features include: Thrive Methodology applied; homework assistance as well as leadership development.

INTAKE PROCEDURE: Call for information **FEES:** Fees vary

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Youth ages 5 - 13

HOURS: Call for information

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Select private schools, Fort Worth ISD and Aledo ISD elementary schools **SITE:** 3

CAMP FIRE CAMP EL TESORO

DESCRIPTION: Camp El Tesoro, a traditional overnight camp experience for boys and girls age 6 - 16. offers a full spectrum of activities such as archery, hiking, canoeing, kayaking, horseback riding, swimming, arts and crafts, and more. A range of summer camp sessions are available from 3 days to 2 weeks and more. A day camp and week-long horse camp are also available. Throughout the year the camp hosts family/group camping, corporate and private events. A counselor-in-training program is available to campers entering 11th and 12th grades. The final week of every summer is set aside for El Tesoro de la Vida, a special grief camp for children who have experienced the death of a loved one. An inclusion program is also available for persons with disabilities - details available at website (www.campfirefw.org).

INTAKE PROCEDURE: Details and online registration available at campeltesoro.org for camp. For grief camp, an application and interview is required; visit website for more information at www.campfirefw.org. **FEES:** Fees vary, scholarships available DOCUMENTS REQUIRED: Available online at campeltesoro.org
ELIGIBILITY: Girls and boys entering grades
1-10 and/or ages 6-16
HOURS: Call for information
LANGUAGES: Staff speaks no language other than English. Other languages spoken on case-by-case basis.
AREA SERVED: No restrictions
SITE: 1

CHILD CARE TRAINING

DESCRIPTION: Camp Fire promotes the growth and development of young children (0-5) by helping improve the quality of child care in Texas which significantly influences children's early learning and development. Child care providers need to have the skills, knowledge and resources to properly meet the social-emotional, physical health and educational needs of young children. Camp Fire offers an array of professional development services to child care providers to support them in meeting the individual needs of children and families, including: workshops on early care and education topics; onsite mentoring and training for child care centers and family home providers; Child Development Associate credential and Director Certification credential: nutrition education and food subsidies for family home providers; CPR, First Aid and Pre-Service classes. Also available are professional development courses for those who work with school age (5-13) programs through Youth Work Methods.

INTAKE PROCEDURE: All classes and professional development opportunities are listed online at campfirefw.org or child care providers may call for information

FEES: Fees vary

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Call for information

HOURS: Mon - Fri 8:30 am - 5:00 pm (office); professional development/training occurs at various times - call for information.

LANGUAGES: Spanish

AREA SERVED: Tarrant and surrounding counties **SITE:** 3

CAMP FIRE CHILD DEVELOPMENT CENTER

DESCRIPTION: Camp Fire's Child Development Center is a demonstration school and a NAC Accredited program providing comprehensive early childhood care and education for children from six weeks old through pre-k. Implementing a developmentally-appropriate curriculum, including Conscious Discipline and Frog Street Press, teachers are able to facilitate the physical, social/emotional and cognitive growth of each child in their care. Licensed by the Texas Department of Family and Protective Services as a child care facility. **INTAKE PROCEDURE:** Call for information (some ages/rooms have a wait list) or visit online at campfirefw.org/child for a registration packet. **FEES:** Fees vary depending upon age and which room child is in.

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Infants thru pre-kindergarten children regardless of race, religion, socioeconomic status, ability and other aspects of diversity. **HOURS:** Mon - Fri 6:30 am - 6:00 pm

LANGUAGES: Spanish; Sign Language **AREA SERVED:** Greater Fort Worth **SITE:** 3

CAMP FIRE DIAMOND HILL STATION

DESCRIPTION: Offers after-school, school break, and summer child care programs serving Diamond Hill and some additional Northside neighborhoods. Transportation is provided from designated schools to Camp Fire Diamond Hill Station during school year. Please call for pick up details. Summer field trip transportation is provided by Camp Fire Diamond Hill Station.

INTAKE PROCEDURE: Call for information at 817-831-2111

FEES: Fees vary - sliding scale / Scholarships available.

DOCUMENTS REQUIRED: Call for information. **ELIGIBILITY:** Youth ages 4 - 13. **HOURS:** Call for information **LANGUAGES:** Spanish

AREA SERVED: Fort Worth (Diamond Hill area and select Northside area neighborhoods) **SITE:** 2

CHILD CARE RESOURCE & REFERRAL

DESCRIPTION: Refers parents to child care programs and offers supplemental information on child development and parenting. Child Care Resource and Referral services are also available to employees at no cost if their employers become members of Camp Fire's Child Care Network.

INTAKE PROCEDURE: Call for information at 817-831-5060; e-mail CCRR@CampFireFW.org **FEES:** Prices vary on this fee-based referral service depending on specific client needs. Call 817-831-5060 for more information.

ELIGIBILITY: None HOURS: Mon- Fri 9:00 am - 5:00 pm LANGUAGES: Spanish AREA SERVED: North & West Central Texas Counties SITE: 3

CAMP FIRE OUTDOOR EDUCATION PROGRAM

DESCRIPTION: Camp Fire Camp El Tesoro is an outdoor laboratory where students and teachers can combine their efforts and expertise to learn about and care for the natural environment. Knowledge gained through hands-on outdoor learning activities and applications set the stage for a lifelong commitment to protect our environment and create solutions to the

environmental challenges that arise. Unit lessons support the TEKS and STARR, define measurable objectives, provide dynamic hands-on activities and support classroom experiences. Students are led through both formal and informal activities to introduce and reinforce scientific concepts and competencies required for their grade level. Everything from archery and campfires are used as real life examples to build dialogue and understanding around scientific content.

INTAKE PROCEDURE: Call 817-831-2111 or visit campfirefw.org for details

FEES: Fees vary based on event, group size and activities requested

DOCUMENTS REQUIRED: Information is available on website (www.campfirefw.org) or by calling 817-831-2111

ELIGIBILITY: Youth education programs including public, private and home schools **HOURS:** Vary with program

LANGUAGES: Staff speaks no language other than English. Other languages spoken on case-by-case basis

AREA SERVED: No restrictions **SITE:** 1

CAMP FIRE FACILITY RENTALS AND CATERING

DESCRIPTION: Facilities include meeting and training rooms which will accommodate from 8 to 200 persons in a variety of learning environments. Multiple meetings can be accommodated at the same time, and break-out rooms are available. Ample registration and reception space available as well as access to high speed T-1 wireless internet. Additional fee-based options include: Full catering - meals, snacks and beverage services; copy and fax service; conference phone service; LCD projectors and more.

INTAKE PROCEDURE: Call for information. **FEES:** Fees vary.

DOCUMENTS RÉQUIRED: Call for information. **ELIGIBILITY:** None

HOURS: Mon - Sat 7:00am - 9:00pm

LANGUAGES: Staff speaks no language other than English.

AREA SERVED: Tarrant and surrounding counties **SITE:** 3

STEP UP PROGRAM

DESCRIPTION: The goal of the Step Up Program is to reduce truancy, build leadership and life skills, and goal setting for students at Northside High School. The Step Up Program helps these students and the community in which they live by offering the following services: intensive case management, support groups, life-skills training, tutoring and mentoring in a safe environment.

INTAKE PROCEDURE: Call the office to speak to Step Up Program specialist.

FEES: None

DOCUMENTS REQUIRED: Call for information. ELIGIBILITY: Any student attending Northside High School HOURS: Mon - Fri 8:30am - 5:15pm LANGUAGES: Spanish AREA SERVED: Fort Worth ISD SITE: 3

<u>Sites</u>

1. CAMP EL TESORO 7710 Fall Creek Hwy Granbury, TX 76049

(817) 831-2111 Main (817) 326-3006 Alternate - Overnight Camp Office (817) 326-3005 Alternate - Day Camp Office

2. CAMP FIRE DIAMOND HILL STATION

2001 E Loraine St. Fort Worth, TX 76106

(817) 625-9863 Main

(817) 625-9864 Alternate

(817) 831-5070 Fax

3. CAMP FIRE FIRST TEXAS

2700 Meacham Blvd Fort Worth, TX 76137

(817) 831-2111 Main (817) 831-5060 Child Care Resource & Referral (817) 831-5050 Child Development Center (817) 831-5070 Fax

CANCER CARE SERVICES

623 S Henderson St Fort Worth, TX 76104

(817) 921-0653 Main (800) 789-9944 Toll Free (817) 921-1701 Fax

www.cancercareservices.org info@cancercareservices.org

Melanie Wilson, President/CEO

Services

CANCER CRISIS PROGRAM

DESCRIPTION: Cancer Care Services is a non-profit organization that provides financial, emotional, spiritual and social assistance to cancer patients and their families. Using a sliding scale, the Financial Assistance Program assists cancer patients with a monthly allowance for cancer related prescription medications; liquid nutritional supplement; dental services (includes volunteer dentists who will perform cleaning,

extractions, etc. prior to beginning treatment); transportation; rental or purchase of medical equipment when prescribed by a physician; cancer related supplies including oxygen, ostomy, breast prosthesis and bras; emergency funds for one time assistance with rent, utilities, food, etc. based on social worker's assessment; and COBRA or medical health insurance premiums. Cancer Care Services does not pay hospital or professional bills but will provide assistance in dealing with these issues. Each cancer patient will receive a needs assessment and case management with a social worker. Emotional, spiritual and social support services are offered to all cancer patients and their families at no charge regardless of their income. Individuals with cancer and their families can participate in a variety of services and activities to strengthen and improve coping with a cancer diagnosis. Activities include weekly support groups, individual and/or family counseling, children's program, educational seminars, social events, exercise classes and more. All activities are offered free of charge and conducted by professionals. A resource center located in Cancer Care Services offers books, audiotapes, CD's, videos and an Internet-ready computer for cancer patients to utilize free of charge for research and information.

INTAKE PROCEDURE: In person, by telephone/fax or by referral **FEES:** None

DOCUMENTS REQUIRED: Proof of income **ELIGIBILITY:** For financial assistance must be a cancer patient within one year of cancer diagnosis and receiving treatment (surgery, chemotherapy or radiation therapy); residence in Tarrant, Hood or Parker County; emotional and social programs are available to anyone regardless of couty of residence

HOURS: Mon - Fri 8:00am - 5:00pm; emotional, educational, and social programs held evenings and weekends

LANGUAGES: Spanish AREA SERVED: Tarrant, Hood and Parker

Counties

CARROLL INDEPENDENT SCHOOL DISTRICT

2400 N Carroll Ave Southlake, TX 76092

(817) 949-8222 Main (817) 949-8228 Fax

www.southlakecarroll.edu

David Faltys Ed.D., Superintendent

Services

DESCRIPTION: Local administrative office responsible for operating schools in the City of Southlake as well as portions of Trophy Club, Colleyville, and a larger portion of west Grapevine.

INTAKE PROCEDURE: Call for information FEES: Call for information DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Call for information LANGUAGES: Staff speaks no language other than English AREA SERVED: Tarrant County

CARTER BLOODCARE

2205 Highway 121 Bedford, TX 76021

(817) 412-5000 Administration (800) 366-2834 Appointments - /DONATE-4

www.carterbloodcare.org bookablooddrive@carterbloodcare.org

Dr. Merlyn Sayers, Chief Executive Officer

Services

HISTOCOMPATIBILITY LABORATORY (HLA LAB)

DESCRIPTION: Supplies blood and transfusion services to hospitals and medical facilities in more than 50 Texas counties. Recruits blood donors, assists organizations in conducting blood drives, tests blood for type and safety, manages regional blood inventory for hospitals and medical facilities. Meets special blood needs as required by the medical community. Performs specialized patient care services. Operates blood donation facilities. Provides speakers on topics relating to blood, the community blood supply and blood center operations.

INTAKE PROCEDURE: To find the location of a neighborhood donor center near you, call
 1-800-366-2834 or carterbloodcare.org
 FEES: Fees for processing blood products charged to the medical facilities on a cost-recovery basis, fees cover Carter
 BloodCare's cost of donor recruitment, testing, processing, and distribution

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Medical eligibility

HOURS: Vary by location; there are over two dozen donor centers; go to carterbloodcare.org for more information

LANGUAGES: Spanish AREA SERVED: More than 50 Texas counties including Anderson, Angelina, Bell, Bosque, Camp, Cherokee, Collin, Cooke, Coryell, Dallas, Delta, Denton, Eastland, Ellis, Erath, Falls, Franklin, Freestone, Gregg, Hamilton, Harrison, Henderson, Hill, Hood, Hopkins, Houston, Hunt, Jack, Johnson, Kaufman, Lamar, Lampasas, Leon, Limestone, Marion, McLennan, Montague, Morris, Navarro, Palo Pinto, Panola, Parker, Rains, Red River, Rockwall, Rusk, Shelby, Smith, Somervell, Stephens, Tarrant, Titus, Trinity, Upshur, Van Zandt, Wise, Wood and Young

CASA OF TARRANT COUNTY

Malick Tower 101 Summit Ave Ste 505 Fort Worth, TX 76102

(817) 877-5891 Main (817) 877-3200 Fax

www.speakupforachild.org info@casatc.org

Rebecca Farrow, Executive Director

Services

DESCRIPTION: CASA of Tarrant County speaks up for abused and neglected children by training court-appointed volunteers to make recommendations for safe, permanent homes where these children can thrive. **INTAKE PROCEDURE:** Volunteer inquiries can be

done by phone, in person, or on the website **FEES:** \$20 application processing fee which includes a mandatory background check **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** Children must be in the protective care of the state; CASA volunteers must be at least 21 years of age, complete an application process, pass a background check and complete 30 hours of training **HOURS:** Mon - Fri 8:30am - 5:00pm **LANGUAGES:** Staff speaks no language other than English

AREA SERVED: Tarrant County

CASSATA HIGH SCHOOL

1400 Hemphill St Fort Worth, TX 76104

(817) 926-1745 Main (817) 926-3132 Fax

www.cassatahs.org

Susan Flood, President

Services

DESCRIPTION: Offers an educational program for people who have not attained a high school diploma or an equivalency certificate (GED) or who have difficulty with reading, writing, math, or the English language. Assists students who have had difficulty in traditional schools and face serious obstacles to completing their education. Cassata's primary activity is its High School Program, which is fully accredited by the Southern Association of Colleges and Schools and the Texas Catholic Conference. **INTAKE PROCEDURE:** Call for orientation dates **FEES:** Sliding scale tuition; scholarships available **DOCUMENTS REQUIRED:** Call for information

ELIGIBILITY: High school students, out-of-school youth and adults HOURS: Mon - Fri 8:00am - 4:00pm LANGUAGES: Spanish AREA SERVED: No restrictions

CASTLEBERRY INDEPENDENT SCHOOL DISTRICT

5228 Ohio Garden Rd Fort Worth, TX 76114

(817) 252-2000 Main (817) 738-1062 Fax

www.castleberryisd.net

Gary S. Jones, Superintendent

Services

DESCRIPTION: Local administrative office responsible for operating schools in the City of River Oaks, a large portion of Sansom Park, and a small portion of the City of Fort Worth. INTAKE PROCEDURE: Call for information FEES: Call for information DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Call for information LANGUAGES: Spanish AREA SERVED: Tarrant County

CATHOLIC CHARITIES FORT WORTH

249 W Thornhill Dr Fort Worth, TX 76115

PO Box 15610 Fort Worth, TX 76119

(817) 534-0814 Main - Central Intake (866) 727-1494 Toll Free for those outside Tarrant County (817) 535-8779 Fax

www.catholiccharitiesfortworth.org centralintake@ccdofw.org

Heather Reynolds, President/CEO Public transportation accessible.

Services

DESCRIPTION: Catholic Charities Fort Worth offers comprehensive social service programming to residents throughout its 28-county diocese. Services include financial assistance, clinical counseling, immigration and refugee services, abuse and neglect intervention, translation/interpretation services and much more.

INTAKE PROCEDURE: Contact Central Intake at 817-534-0814 to determine eligibility for programs **FEES:** Varies by program - call for information **DOCUMENTS REQUIRED:** Varies by program - call for information

ELIGIBILITY: Varies by program HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Multi-lingual; languages vary by program; interpreting services may be arranged as required

AREA SERVED: Varies by program - covers 28 counties: Archer, Baylor, Bosque, Clay, Comanche, Cooke, Denton, Eastland, Erath, Foard, Hardeman, Hill, Hood, Jack, Johnson, Knox, Montague, Palo Pinto, Parker, Shackelford, Somervell, Stephens, Tarrant, Throckmorton, Wichita, Wilbarger, Wise and Young

SITE: 4

FINANCIAL ASSISTANCE

DESCRIPTION: Provides utility assistance to eligible households depending on availability of funds. Specific funding is available for TXU Energy, Reliant Energy, Atmos Energy and city of Arlington water customers. In addition to providing financial assistance, case managers facilitate referrals to financial education services for achieving economic self-sufficiency to prevent re-occurring financial crisis.

INTAKE PROCEDURE: Call intake at 817-534-0814 or walk in for application information **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Eligible households must be within 200% of federal poverty level

HOURS: By appointment only

LANGUAGES: Spanish (also access to translation and interpreting services in 60+ languages) AREA SERVED: Counties: Archer, Baylor, Bosque, Clay, Comanche, Cooke, Denton, Eastland, Erath, Foard, Hardeman, Hill, Hood, Jack, Johnson, Knox, Montague, Palo Pinto, Parker, Shackelford, Somervell, Stephens, Tarrant, Throckmorton, Wichita, Wilbarger, Wise, Young SITES: 3 4 5

FAMILIES FIRST

DESCRIPTION: Families First provides free assessment, parenting education and support services to strengthen families using an evidence-based curriculum. Families that benefit from this program include those who would like to strengthen their relationships and improve parenting skills, and/or who are experiencing one or more of the following risk factors:

• Those who are having difficulty managing their child's behavior,

- · Live in a high stress environment,
- Struggle with depression or anxiety,
- Experienced divorce/separation,
- Non-traditional family structure,
- Teen parent

Limited support systems

• Low-income or homeless Services include parenting education (group setting), in-home intervention, resource development and/or attainment, community referrals, child care during group parenting sessions and limited transportation to group sessions. Bilingual (Spanish-speaking) staff and curriculum are available.

INTAKE PROCEDURE: For information or to make a referral, contact Anne Marie Croft at 817-289-3895

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Must have a child in the home 18 months to 12 years of age and reside in Tarrant County;

cannot have an open CPS case; and must be voluntarily participating in services

HOURS: Mon - Fri 8:00 am - 5:00 pm (office hours)

LANGUAGES: Spanish AREA SERVED: Tarrant County SITES:3 4

CLINICAL COUNSELING

DESCRIPTION: Provides services to children, adolescents, adults, couples, families and groups. Therapeutic services include: individual, marital, family, and group therapy; grief and bereavement counseling; play therapy; counseling for victims and perpetrators of domestic violence; counseling for sexual abuse victims; substance abuse counseling; management of severe behavioral issues; parenting education; and counseling for depression, anxiety, and other mental health issues. Counseling services are also offered through therapeutic workshops and group counseling. Licensed professionals provide or oversee all services.

INTAKE PROCEDURE: Call 817-289-3809 for appointment

FEES: Operates on a sliding scale fee (fees are determined when services are requested).

DOCUMENTS REQUIRED: None **ELIGIBILITY:** No restrictions

HOURS: Mon - Fri 8:00am - 5:00pm; evenings by appointment

LANGUAGES: Spanish (with access to translation and interpreting services in more than 60 languages)

AREA SERVED: Tarrant County **SITES:**3 4

DENTAL CLINIC

DESCRIPTION: The dental clinic provides general dental services to low income residents of the Diocese of Fort Worth. Treatment plans are based solely on patient needs. All procedures under the scope of general dentistry are provided including extractions, dentures, fillings, crowns, root canals, etc.

INTAKE PROCEDURE: Must call the dental clinic (817-289-3882) to schedule an eligibility screening with a member of the dental staff; patients are responsible to pay for treatement at the time of service; cost based on services performed; no walk-ins accepted

FEES: Reduced rate from usual and customary fees; no sliding scale

DOCUMENTS REQUIRED: Photo ID, proof of monthly income and proof of residence **ELIGIBILITY:** Must reside within one of the 28 counties served by the Diocese of Fort Worth; must have a household income at or below 200% of the federal poverty guidelines; dental services not restricted in regard to religious affiliation, race, ethnicity, gender or disability

HOURS: By appointment only

LANGUAGES: Call for information.

AREA SERVED: Counties: Archer, Baylor, Bosque, Clay, Comanche, Cooke, Denton, Eastland, Erath, Foard, Hardeman, Hill, Hood, Jack, Johnson, Knox, Montague, Palo Pinto, Parker, Shackelford, Somervell, Stephens, Tarrant, Throckmorton, Wichita, Wilbarger, Wise and Young **SITE:** 4

ESG (EMERGENCY SOLUTIONS GRANT)

DESCRIPTION: Provides rental assistance, rental arrears, case management and credit counseling for those in imminent risk of becoming homeless. **INTAKE PROCEDURE:** Call 817-534-0814 for information

FEES: None

DOCUMENTS REQUIRED: Must have an eviction notice or court ordered eviction dated within the last two weeks

ELIGIBILITY: Eligibility is determined on a case by case basis; must not have any resources to prevent eviction

HOURS: Mon - Fri 8:00 am - 5:00 pm

LANGUAGES: Spanish (also access to translation and interpreting services in more than 60 languages) AREA SERVED: City of Fort Worth SITE: 4

RENTAL ASSISTANCE

DESCRIPTION: Provides financial assistance for rent for eligible Hood County and Tarrant County residents depending on availability of funds. In addition to providing financial assistance, case managers facilitate referrals to financial education services for achieving economic self-sufficiency to prevent reoccurring financial crisis.

INTAKE PROCEDURE: Call intake line at 817-534-0814 or walk in for application **FEES:** None

ELIGIBILITY: Must live in designated service area; must be within 200% of federal poverty income guidelines; and must have had a financial crisis within the last 180 days (defined as a loss of income that was unforeseen, unavoidable and a situation in which pre-planning was not possible)

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish (access to translation and interpretation in more than 60 languages) AREA SERVED: 76034, 76035, 76048, 76049, 76051, 76092, 76099, 76180, 76182, 76243, 76244, 76248, 76462, 76467, 76476 SITES: 4 5

FINANCIAL STABILITY

DESCRIPTION: Provides information and skills to enable individuals and families to manage their financial resources wisely, create positive relationships with financial institutions, and make informed decisions regarding their personal finances. The following comprehensive services are offered: financial coaching; credit counseling; housing counseling as well as financial education/classes.

INTAKE PROCEDURE: Call 817-289-0495 or email financialeducation@ccmoney.org to learn more or schedule an appointment

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Individuals and families who make less than \$50,000 per year and live in counties of Denton, Hood, Johnson, Parker, Tarrant, Wichita or Wise are eligible for one-on-one financial coaching, credit counseling and housing counseling; financial classes (Money School) are available to anyone HOURS: By appointment only LANGUAGES: Spanish, Swahili AREA SERVED: Denton, Hood, Johnson, Parker, Tarrant, Wichita and Wise counties SITES: 3 4

ST. JOSEPH HEALTH CARE TRUST

DESCRIPTION: The St. Joseph Health Care Trust provides financial assistance with basic primary health care needs for persons who are medically uninsured or under insured. Health Systems Navigators assist clients with connecting to primary medical care providers to diagnose and treat illness at its earliest stages. Health Systems Navigators also connect clients to prevention services and health education services to help prevent disease and provide information that can lead to living a healthier lifestyle. The following services are provided: prescription assistance, physician visit, vision services, hearing services, counseling services, durable medical goods and health screenings. St. Joseph Health Care Trust does not pay insurance co-payments or JPS Connection co-payments. Services are disseminated through Catholic Charities.

INTAKE PROCEDURE: Call 817-534-0814 for information

FEES: Minimum co-payment of \$10 required; co-payment may be higher depending on the type of service and client income

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Medically uninsured/underinsured who reside in one of the 28 counties of the Diocese of Fort Worth whose income falls at or below 200% of the Federal Poverty Guidelines (includes undocumented individuals)

HOURS: Mon - Fri 8:00am - 5:00pm (office) LANGUAGES: Spanish

AREA SERVED: Counties: Archer, Baylor, Clay, Comanche, Cooke, Denton, Eastland, Erath, Foard, Hardeman, Hood, Jack, Johnson, Knox, Montague, Palo Pinto, Parker, Shackelford, Somervell, Stephens, Tarrant, Throckmorton, Wichita, Wilbarger, Wise, Young

SITES:34

PHARMACEUTICAL ASSISTANCE PROGRAM

DESCRIPTION: In addition to financial assistance with primary medical care the St. Joseph Health Care Trust assists clients with the application process to apply for free and reduced cost pharmaceutical offer by pharmaceutical companies. This program assists patients in obtaining medications available through the indigent patient programs of the pharmaceutical companies. No funds are available to purchase prescriptions. This program assists persons with long term prescription needs. The length of time required to obtain the medication varies from two weeks to eight weeks, depending upon the pharmaceutical company that manufactures the

product.

INTAKE PROCEDURE: Call 817-534-0814 for information

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Medically uninsured/underinsured who meet eligibility guidelines (includes undocumented individuals)

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Staff speaks no language other than English (access to translation and interpreting services in more than 60 languages)

AREA SERVED: Counties: Archer, Baylor, Bosque, Clay, Comanche, Cooke, Denton, Eastland, Erath, Foard, Hardeman, Hill, Hood, Jack, Johnson, Knox, Montague, Palo Pinto, Parker, Shackelford, Somervell, Stephens, Tarrant, Throckmorton, Wichita, Wilbarger, Wise, Young **SITE:** 4

STREET OUTREACH SERVICES

DESCRIPTION: Provides outreach, engagement and intensive case management services to the unsheltered homeless population of Tarrant County. In partnership with other public and private organizations, SOS seeks to meet the needs of vulnerable clients who live in places not meant for human habitation: in encampments, in abandoned buildings, under bridges, in automobiles and on the street. Some services include: material needs such as water and food; hygiene kits; underwear and socks; blankets; bus passes; hats and gloves; insect repellent and more.

INTAKE PROCEDURE: Call for information at 877-414-8345 (message only) or email

SOS@ccdofw.org FEES: None

ELIGIBILITY: Must be unsheltered homeless individual or family HOURS: Mon - Fri 7:00am - 1100pm LANGUAGES: Spanish AREA SERVED: Tarrant County SITE: 4

CASA II AND CASA BRENDAN, INC.

DESCRIPTION: Provides subsidized housing for low-income elderly persons. **INTAKE PROCEDURE:** Call office

FEES: No more than 30% of adjusted gross income for rent

DOCUMENTS REQUIRED: Verification of income, assets & medical expenses; proof of age **ELIGIBILITY:** For low income seniors, 62 yrs of age or older who are able to live independently and have income which is 50% median income **HOURS:** Mon - Fri 8:00am - 4:30pm **LANGUAGES:** Access to translation services **AREA SERVED:** No restrictions **SITE:** 1

CASA, INC.

DESCRIPTION: Provides subsidized housing (independent living) for elderly persons. **INTAKE PROCEDURE:** Call office

FEES: No more than 30% of gross adjusted income for rent

DOCUMENTS REQUIRED: Verification of income, assets and medical expenses, proof of age, and/or proof of disability

ELIGIBILITY: For low income seniors, 62 yrs of age or older who can live independently and must make less than the 50% median income

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Spanish (also access to translation and interpreting services in more than 60 languages) AREA SERVED: No restrictions SITE: 2

NUESTRO HOGAR

DESCRIPTION: Provides subsidized housing for elderly for those who can live independently. Also has a social case manager on staff to help facilitate the needs of the residents.

INTAKE PROCEDURE: Call office **FEES:** No more than 30% of adjusted gross income for rent

DOCUMENTS REQUIRED: Verification of income, assets and medical expenses, proof of age ELIGIBILITY: Low income seniors, 62 yrs of age or older who can live independently and whose income does not exceed the 50% median income HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Access to translation services AREA SERVED: No restrictions SITE: 6

URBAN MANOR

DESCRIPTION: Affordable and safe apartments with on-site supportive services for low-income individuals and families who want to achieve long-term self-sufficiency in housing. Housing vouchers are not accepted.

INTAKE PROCEDURE: Call for information. **FEES:** Call for rental rates; 10% discount for all veterans or seniors 55 years or older.

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Applicants must consent to a rental history, credit history and criminal background check; no applicants with a history of violent or sexual crime will be accepted; all tenants must be working or enrolled in a CCFW or partner agency case management program.

HOURS: Mon - Fri 9:00 am - 6:00 pm (office) AREA SERVED: Tarrant County SITE: 7

VETERAN SERVICES

DESCRIPTION: Case management program designed to promote housing stability among very low-income veteran families. Services include: outreach; case management; assistance in obtaining VA benefits and other public benefits; temporary financial assistance for rent and utilities.

INTAKE PROCEDURE: Call 817-413-3921 for a screening

FEES: None

DOCUMENTS REQUIRED: DD Form 214 (copy 4); copies of lease or eviction notice and current utility bill (if applicable); landlord statement/account ledger; certification of homelessness (if applicable); income verification for household for last 30 days; picture ID (all adult household members) and Social Security card (all household members)

ELIGIBILITY: Must have a veteran or active military personnel as head of household, household income does not exceed 30% of area median income, must have eviction notice or currently homeless, household must be living in permanent housing or have the goal of obtaining permanent housing, must meet criteria to apply for rental assistance to prevent homelessness (and not seeking help on utilities only), must be willing to participate in case management; case management limited to 1 year

HOURS: Mon - Fri 8:00am - 4:30pm AREA SERVED: Tarrant, Denton and Wichita SITES:3 4

IMMIGRATION SERVICES

DESCRIPTION: Legal assistance is provided to individuals who are eligible to apply to the US government for immigration benefits. Services include personal consultations, evaluation of eligibility for benefits, preparation of applications and ongoing representation. Areas of service include petitions for alien relatives, adjustment of status (Green Card), consular processes, naturalization (Citizenship), work permits, Temporary Protected Status, immigration status for victims of domestic violence, visa renewals, representation in immigration court, asylum cases and other matters of family-based immigration.

INTAKE PROCEDURE: Walk-ins encouraged first come, first served; cannot provide any information or advice over the phone, as every case is unique

FEES: \$30 for initial consultation, including a determination of eligibility; additional fees vary based on the services desired and will be quoted during the consultation

DOCUMENTS REQUIRED: Determined at consultation

ELIGIBILITY: Must be eligible for immigration services under the United States Immigration

Laws and live within service area

HOURS: Mon - Sat 7:30am - 4:30am **LANGUAGES:** Spanish and Vietnamese (also access to translation and interpreting services in more than 60 languages)

AREA SERVED: Counties: Archer, Baylor, Bosque, Clay, Comanche, Cooke, Denton, Eastland, Erath, Foard, Hardeman, Hill, Hood, Jack, Johnson, Knox, Montague, Palo Pinto, Parker, Shackelford, Somervell, Stephens, Tarrant, Throckmorton, Wichita, Wilbarger, Wise, Young

SITE: 4

REFUGEE SERVICES

DESCRIPTION: Provides resettlement, English classes, cultural orientation classes, cash assistance, job placement, case management and other supportive services to refugees, asylees and victims of trafficking and their families.

INTAKE PROCEDURE: Call central intake for information at 817-534-0814 **FEES:** None

DOCUMENTS REQUIRED: I-94, asylum letter or SIV visa

ELIGIBILITY: Must have an immigration status of refugee or asylee, or meet the legal definition of a victim of trafficking, or hold a Special Immigrant Visa (SIV); for most services must be within 5 years of the date of first arrival in the US

HOURS: Mon - Fri 8:00am - 5:00pm (hours may vary by service)

LANGUAGES: Access to interpretation in more than 60 languages; call for current language availability **AREA SERVED:** Tarrant County, with some services in Denton County

SITE: 4

VOLUNTEER INCOME TAX ASSISTANCE (VITA)

DESCRIPTION: VITA (Volunteer Income Tax Assistance) provides free tax preparation for low and moderate income families in Tarrant County. Catholic Charities' onsite VITA program is designated as a "super" site because it is open year round, not just during tax season. In the off season, VITA sites also provide Individual Taxpayer Identification Numbers (ITINs) and assist with amending tax returns. **INTAKE PROCEDURE:** May-December: call VITA intake (Abby Gamboa/817-289-3804) to schedule appointment; Jan-April: call 211 to schedule an appointment; walk-ins also accepted **FEES:** None

DOCUMENTS REQUIRED: Following items are needed to prepare tax returns:

 Proof of identification (includes US driver license, birth certificate, passport, school ID, military ID, employer ID, US state identification card).
 Social Security cards for self, spouse and dependents and/or SSN verification letter from Social Security Administration (Please note that filing taxes electronically on a married filing joint tax return requires both spouses must be present to sign the required forms.)

3) Individual Taxpayer Identification Number assignment letter for self, spouse and dependents
4) Wage and earning statements from all employers (Form W-2, W-2G, 1099-R)

5) Interest and dividend statements from banks (Form 1099)

6) Last year's tax return

7) Birth dates for self, spouse and dependents on tax return

8) Proof of bank account routing numbers and account numbers for direct deposit, ie. blank check
9) Total paid for child care and child care provider's tax identifying number (provider's Social Security number or the provider's business Employer Identification Number)

ELIGIBILITY: Eligible households must live in Tarrant County and make less than \$53,000 per year **HOURS:** Mon - Fri 8:00am - 5:00pm

LANGUAGES: Spanish, and access to translation services

AREA SERVED: Tarrant County **SITE:** 4

MEDICAL TRANSPORTATION

DESCRIPTION: Transportation provided to transportation-disadvantaged individuals for non-emergency medical purposes. Trips must begin and end in Tarrant County, and riders cannot be eligible under another service/program. Trips are provided on a case by case basis as space and scheduling availability allows.

INTAKE PROCEDURE: Call 817-336-8714 for information or to register; first-time callers will be screened for eligibility as well as complete an application via phone

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Tarrant County resident who is ineligible for other transportation assistance **HOURS:** Mon - Fri 6:00 am - 6:00 pm (office) **LANGUAGES:** Access to translation services **AREA SERVED:** Tarrant **SITE:** 4

TRANSLATION & INTERPRETATION NETWORK (TIN)

DESCRIPTION: Services include interpretation face to face, over the phone and by video; document translation is provided as well. Face to face interpretation is only offered in specified service areas.

INTAKE PROCEDURE: Call 817-289-0050 for information or go online to tintranslation.com **FEES:** Fees are per hour or word and vary based on language, with a minimum of two hours for interpretation; various volume discounts are available with contracts

DOCUMENTS REQUIRED: Call 817-289-0050 for information or go online to tintranslation.com

ELIGIBILITY: No restrictions

HOURS: Mon - Fri 8:00am - 5:00pm (office), service hours are 24 hours a day, 7 days a week LANGUAGES: Call for current language availability - over 70 languages available AREA SERVED: State-wide phone and video interpretation & translation; Dallas-Fort Worth Metro and Austin-San Antonio Metro for face-to-face interpreting SITE: 4

HEB TRANSIT

DESCRIPTION: Transportation provided to transportation disadvantaged individuals in the cities of Hurst, Euless and Bedford for employment and employment-related activities. Trips provided within the partner cities, as well as connections to Trinity Railway Express CentrePort and Hurst/Bell Stations. **INTAKE PROCEDURE:** Call 817-336-8714 for more information or to register; first-time callers will be screened and complete an application via phone **FEES:** Call for information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Residents of Hurst, Euless or Bedford who do not qualify for other transportation services **HOURS:** Mon - Sat 6:00am - 12:00am (HEB Transit service hours)

LANGUAGES: Access to translation services AREA SERVED: City of Hurst, City of Euless, City of Bedford

SITE: 4

NETS (NORTHEAST TRANSPORTATION SERVICE)

DESCRIPTION: Transportation provided to older adults (55+) and individuals with disabilities in the cities of Bedford, Euless, Grapevine, Haltom City, Hurst, Keller, and North Richland Hills. Trips are prioritized as follows: medical, work, social service, senior center, education, shopping, and other. **INTAKE PROCEDURE:** For information or to register, call 817-336-8714; the first time you call, a staff member will assist you in completing the application over the phone **FEES:** Call for information **ELIGIBILITY:** Age 55 or older and/or has a disability and resides within a participating city

HOURS: Mon - Fri 6:00am - 6:00pm (office) LANGUAGES: Spanish

AREA SERVED: City of Bedford, City of Euless, City of Grapevine, City of Haltom City, City of Hurst, City of Keller, City of North Richland Hills **SITE:** 4

RIDE2WORK

DESCRIPTION: Transportation provided to qualified low-and moderate-income Arlington residents to employment and employment-related activities. Trips are provided within the City of Arlington, City of Bedford, City of Euless and City of Hurst, as well as specified sites outside of Arlington including the Centreport and Hurst-Bell Trinity Railway Express

(TRE) stations.

INTAKE PROCEDURE: Call 817-336-8714
FEES: Call for information
ELIGIBILITY: Qualified low and moderate income
Arlington residents needing transportation to work
HOURS: Mon - Fri 7:00 am - 5:30 pm (office)
LANGUAGES: Access to translation services
AREA SERVED: City of Arlington
SITE: 4

TARRANT COUNTY TRANSPORTATION SERVICES

DESCRIPTION: Transportation provided to older adults (65+) and individuals with disabilities within Tarrant County for any trip purpose. Participating cities receives a designated day of service, when trips are guaranteed. Non-participating cities and participating city residents on non-designated days are provided trips ona case-by-case basis as space and scheduling availability allows.

INTAKE PROCEDURE: Call 817-336-8714 FEES: Call for information ELIGIBILITY: 65 years of age or older and/or individuals with disabilities who reside within a participating city; clients that live in non-participating cities should call for possible availability

HOURS: Mon - Fri 6:00 am - 6:00 pm LANGUAGES: Access to translation services AREA SERVED: Cities: Azle, Benbrook, Crowley, Everman, Forest Hill, Kennedale, Mansfield, Saginaw, Sansom Park, Westworth Village SITE: 4

Sites

1. CASA II AND CASA BRENDAN, INC. 1300 Hyman St Stephenville, TX 76401

(254) 965-6964 Main (254) 968-3072 Fax

2. CASA, INC.

3201 Sondra Dr Fort Worth, TX 76107

(817) 332-7276 Main (817) 877-0497 Fax

Monica Quiroz, Executive Director Of Housing

3. CATHOLIC CHARITIES - ARLINGTON 917 W Sanford St

Arlington, TX 76012

(817) 534-0814 Central Intake

(817) 289-3809 Clinical Counseling

4. CATHOLIC CHARITIES FORT WORTH

249 W Thornhill Dr Fort Worth, TX 76115

(817) 534-0814 Main - Central Intake (866) 727-1494 Toll Free for those outside Tarrant County (817) 535-8779 Fax

Public transportation accessible.

5. CATHOLIC CHARITIES NORTHEAST - BEDFORD

3713 Harwood Road Bedford, TX 76021

(817) 534-0814 Central Intake

6. NUESTRO HOGAR

709 Magnolia St Arlington, TX 76012

(817) 261-0608 Main (817) 861-6178 Fax

7. URBAN MANOR (CATHOLIC CHARITIES FW) 8300 Calmont Ave

Fort Worth, TX 76116

(817) 244-4133 Main

Cathy Bailey, Property Manager

CENIKOR FOUNDATION - FORT WORTH

2209 S Main St Fort Worth, TX 76110

(817) 921-2771 Main (888) 236-4567 Toll Free (817) 926-0301 Fax (817) 429-0609 Alternate

www.cenikor.org info@cenikor.org

Michael Hathcoat, LCSW, LCDC, Vice President Public transportation accessible.

Services

LONG-TERM TREATMENT PROGRAM

DESCRIPTION: The Cenikor Foundation is a nonprofit adult residential substance abuse treatment facility that is dedicated to assisting people in the development of skills needed to achieve better health and better lives.

INTAKE PROCEDURE: Contact Admissions Dept at 888-236-4567

FEES: \$450 entrance fee for Texas residents, \$1500 for out of state residents

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Primary diagnosis of substance abuse; willing to change their lifestyle from negative to positive, 18 years of age or older, men and women; must be physically able to work; no sexual or violent offenders

HOURS: 24 hours a day; Mon - Sat 8:00am - 5:00pm (office/admissions hours)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: No restrictions

CENTER FOR CLINICAL SOCIAL WORK

211 S Cooper St Bldg B-South End UTA-SSW Box 19129 Arlington, TX 76019

(817) 272-2165 Main (817) 272-5511 Fax

http://www.uta.edu/ssw/research/ccsw-index.php ccsw@uta.edu

Alexa Smith-Osborne, PhD LCSW, Director

Services

DESCRIPTION: Research center testing brief individual counseling interventions for adults and youth with mental health concerns.

INTAKE PROCEDURE: Call 817-272-2165 for information **FEES:** Sliding scale

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: No restrictions HOURS: Mon - Thurs 3:00pm - 9:00pm based on UTA academic calendar LANGUAGES: Spanish AREA SERVED: No restrictions

CENTER STREET COUNSELING SERVICES

305 Regency Parkway #601 Mansfield, TX 76063

(817) 539-0499 Main (817) 539-0498 Fax

www.centerstreetcounseling.com

Marty Jeane Ph. D., Executive Director

Services

DESCRIPTION: Counseling for individuals, couples and families. Premarital and marriage enrichment workshops; divorce adjustment; counseling and divorce recovery workshops. Play therapy for children; adolescent therapy; sexual abuse recovery; chemical dependency counseling; parenting training; cognitive &

psychosocial adjustment therapy, depression and stress management. INTAKE PROCEDURE: Call for appointment FEES: Sliding scale, insurance DOCUMENTS REQUIRED: Call for information ELIGIBILITY: No restrictions HOURS: Mon - Thur 9:00am - 6:00pm; Fri 9:00am - Noon; and weekends by appt LANGUAGES: Staff speaks no language other than English AREA SERVED: City of Mansfield; City of Arlington; Johnson, Ellis and Hill counties

CHILD CARE ASSOCIATES

3000 E Belknap St Fort Worth, TX 76111

(817) 838-8422 Intake (817) 838-0055 Main - Corporate Office (817) 831-0374 CCMS (817) 831-7439 Fax

www.childcareassociates.org cca@childcareassociates.org

Kara Waddell, President/CEO Public transportation accessible.

Services

DESCRIPTION: Child Care Associates provides child development and early education services through four programs: 1) Child Care Services, 2) Tarrant County CCMS, 3) Head Start, and 4) Early Head Start. INTAKE PROCEDURE: Varies by program FEES: Varies by program - ranges from free to a flexible fee schedule DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Varies by program HOURS: Mon - Fri 8:00am - 5:00pm (office); Mon -Fri 6:30am - 6:00pm (child care centers) LANGUAGES: Spanish-speaking staff at most locations; call for information SITE: 8

HEAD START

DESCRIPTION: A federally-funded, comprehensive program which provides health, nutrition, education, parent involvement and social services. The Head Start program is available at all child care centers operated by Child Care Associates as well as select elementary schools in conjunction with the pre-kindergarten program. Arlington, Birdville, Castleberry, Fort Worth, HEB, and White Settlement ISD's currently partner with Child Care Associates to offer the Head Start program.

INTAKE PROCEDURE: Call the Head Start/Early Head Start program office at (817) 838-8422 **FEES:** Head Start is free to income-eligible families DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Preschool children ages 3 to 5 years of income eligible families; parents of children with disabilities are encouraged to enroll them in Head Start/Early Head Start; therefore, ten percent of program enrollment is reserved for these families HOURS: Mon - Fri 8:00am - 5:00pm (office); Mon - Fri 6:30am - 6:00pm (child care centers) LANGUAGES: Spanish-speaking staff at most locations - call for information AREA SERVED: Tarrant County SITES: 1 2 4 5 7 10 11 13 14 16 17 19 20 21 22 23 25 SITES: 26 27 28 29 30 31 34 35 36 37

TARRANT COUNTY CHILD CARE MANAGEMENT SERVICES (CCMS) - CHILD CARE

DESCRIPTION: Tarrant County Child Care Management Services (CCMS) help families find and afford quality child care. CCMS is funded by the Texas Workforce Commission (TWC) and managed by agencies throughout the state. Child Care Associates manages the CCMS program for Workforce Solutions of Tarrant County.

INTAKE PROCEDURE: Call CCMS and a trained client services worker will help you find out if you qualify and if funding is available to pay for your child's care

FEES: Call for information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Infant, toddler, preschool and school-age children of eligible families will qualify for CCMS services; families must be actively working, going to school or attending technical training and meet income guidelines to be considered eligible

HOURS: Mon - Fri 8:00am - 5:00pm (office) LANGUAGES: Spanish

AREA SERVED: Tarrant County **SITE:** 33

CHILD CARE SERVICES

DESCRIPTION: Provides child development services for children ages 6 weeks to 5 years at centers located throughout Tarrant County. Age served varies by center. Offers a flexible fee schedule.

INTAKE PROCEDURE: Call Child Care Services program office at (817) 838-8422 FEES: Flexible fee schedule DOCUMENTS REQUIRED: Call for information ELIGIBILITY: All children ages 6 weeks to 5 years may attend child care centers HOURS: Mon - Fri 6:30am - 6:00pm LANGUAGES: Spanish-speaking staff available at most locations - call for information AREA SERVED: Tarrant County SITES: 1 2 3 4 5 6 7 9 10 11 12 13 14 15 16 17 18 SITES: 20 21 22 23 24 25 26 27 28 29 30 31 34 35 36 37

EARLY HEAD START

DESCRIPTION: A federally-funded, comprehensive program which provides health, nutrition, education, parent involvement and social services for expectant mothers (and fathers), infants and toddlers in a family-centered, community based program. INTAKE PROCEDURE: Call Head Start/Early Head Start program office at (817) 838-8422 FEES: Early Head Start is free to income-eligible families DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Infants/toddlers ages 6 weeks to 3 years of low income families. Parents of children with disabilities are encouraged to enroll them in Head Start/Early Head Start; therefore, ten percent of program enrollment is reserved for these families

HOURS: Mon - Fri 8:00am - 5:00pm (office); Mon - Fri 6:30am - 6:00pm (child care centers)

LANGUAGES: Spanish-speaking staff available at most locations - call for information AREA SERVED: Tarrant County

SITES: 3 6 9 12 15 18 19 24 27 32

<u>Sites</u>

1. ABRAM CHILD DEVELOPMENT CENTER 1901 E Abram St Arlington, TX 76010

(817) 838-8422 Intake (817) 459-0608 Main - Center

2. ARLINGTON I CHILD DEVELOPMENT CENTER 1825 Grace St Arlington, TX 76010

(817) 838-8422 Intake (817) 277-6335 Main - Center

3. ARLINGTON II CHILD DEVELOPMENT CENTER

525 Browning Dr Arlington, TX 76010

(817) 838-8422 Intake (817) 460-1112 Main - Center

4. AZLE CHILD DEVELOPMENT CENTER 1325 SE Pkwy Azle, TX 76020

(817) 838-8422 Intake (817) 237-9922 Main - Center

5. BARBARA T. WILLIAMS CHILD DEVELOPMENT CENTER

4800 S Riverside Dr Fort Worth, TX 76119

(817) 838-8422 Intake (817) 536-1715 Main - Center

6. BLANCHE CHILD DEVELOPMENT CENTER 2900 Stalcup Rd

Fort Worth, TX 76105

(817) 838-8422 Intake (817) 457-1939 Main - Center

7. CARSON CHILD DEVELOPMENT CENTER 2800 Carson St

Haltom City, TX 76117

(817) 838-8422 Intake (817) 834-7706 Main - Center

8. CHILD CARE ASSOCIATES

3000 E Belknap St Fort Worth, TX 76111

(817) 838-8422 Intake (817) 838-0055 Main - Corporate Office (817) 831-0374 CCMS (817) 831-7439 Fax

Kara Waddell, President/CEO Public transportation accessible.

9. CIRCLE PARK CHILD DEVELOPMENT CENTER 1519 Circle Park Blvd Fort Worth, TX 76106

(817) 838-8422 Intake (817) 740-1101 Main - Center

10. COMO CHILD DEVELOPMENT CENTER 4900 Horne St Fort Worth, TX 76107

(817) 838-8422 Intake (817) 737-3361 Main - Center

11. DIAMOND HILL CHILD DEVELOPMENT CENTER

2412 Salisbury St Fort Worth, TX 76106

(817) 838-8422 Intake (817) 626-7050 Main - Center

12. DIAMOND ROAD CHILD DEVELOPMENT CENTER

2526 Diamond Rd Fort Worth, TX 76106

(817) 838-8422 Intake

(817) 625-5509 Main - Center

13. EAST ARLINGTON CHILD DEVELOPMENT CENTER 2151 Browning Dr Arlington, TX 76010

(817) 838-8422 Intake (817) 801-9101 Main - Center

14. EAST FORT WORTH CHILD DEVELOPMENT CENTER

5565 Truman Dr Fort Worth, TX 76112

(817) 838-8422 Intake (817) 457-0946 Main - Center

15. ELLIS CHILD DEVELOPMENT CENTER 3620 Modlin Ave

Fort Worth, TX 76107

(817) 838-8422 Intake (817) 377-9030 Main - Center

16. FOREST HILL CHILD DEVELOPMENT CENTER 6901 Forest Hill Dr

Fort Worth, TX 76140

(817) 838-8422 Intake (817) 483-1227 Main - Center

17. FULLER CHILD DEVELOPMENT CENTER 800 W Fuller Ave Fort Worth, TX 76115

(817) 838-8422 Intake (817) 924-4303 Main - Center

18. GWENDOLYN C GRAGG CHILD DEVELOPMENT CENTER

2400 E First St Fort Worth, TX 76111

(817) 838-8422 Intake (817) 838-9131 Main - Center

19. HEAD START AND EARLY HEAD START PROGRAMS

3000 E Belknap St Fort Worth, TX 76111

(817) 838-8422 Main - Central Office (817) 831-7439 Fax

20. HILLCREST CHILD DEVELOPMENT CENTER 2950 Roosevelt Ave Fort Worth, TX 76106

(817) 838-8422 Intake

(817) 626-2911 Main - Center

21. LINDA-KAY CHILD DEVELOPMENT CENTER 824 Oakwood Ave Hurst, TX 76053

(817) 838-8422 Intake

(817) 284-5629 Main - Center

22. MANSFIELD CHILD DEVELOPMENT CENTER 800 E Broad St Mansfield, TX 76063

(817) 838-8422 Intake (817) 453-9315 Main - Center

23. MID-CITIES CHILD DEVELOPMENT CENTER

500 N Main St Euless, TX 76039

(817) 838-8422 Intake (817) 571-2615 Main - Center

24. NORTH FORT WORTH CHILD DEVELOPMENT CENTER

901 NW 30th St Fort Worth, TX 76106

(817) 838-8422 Intake

(817) 624-1381 Main - Center

25. NORTHSIDE CHILD DEVELOPMENT CENTER

1901 Harrington St Fort Worth, TX 76106

(817) 838-8422 Intake

(817) 625-1741 Main - Center

26. PARK LAKE CHILD DEVELOPMENT CENTER 3312 Park Lake Dr

Fort Worth, TX 76133

(817) 838-8422 Intake (817) 294-5107 Main

27. PARK LAKE CHILD DEVELOPMENT CENTER 3312 Park Lake Dr Fort Worth, TX 76133

(817) 838-8422 Information (817) 294-5107 Main - Center

28. REAGAN CHILD DEVELOPMENT CENTER 3200 Reagan Dr Fort Worth, TX 76116

(817) 838-8422 Intake (817) 560-0372 Main - Center

29. RIVER OAKS CHILD DEVELOPMENT CENTER 4907 Ohio Garden Rd River Oaks, TX 76114

(817) 838-8422 Intake (817) 625-5622 Main - Center

30. ROSEDALE CHILD DEVELOPMENT CENTER 5304 E Rosedale St Fort Worth, TX 76105

(817) 838-8422 Intake (817) 451-6300 Main - Center

31. SOUTHSIDE CHILD DEVELOPMENT CENTER 959 E Rosedale St Fort Worth. TX 76104

(817) 838-8422 Intake

(817) 332-6003 Main - Center

32. SOUTHSIDE EARLY HEAD START

4230 E Rosedale St Fort Worth, TX 76105

(817) 838-8422 Intake (817) 535-0485 Main - Center

33. TARRANT COUNTY CHILD CARE MANAGEMENT SERVICES (CCMS) - CHILD CARE

305 NE Loop 820 Suite 600 Hurst, TX 76053

(817) 831-0374 Main

34. TOM RICKARD MEMORIAL CHILD DEVELOPMENT CENTER

3006 Schwartz Ave Fort Worth, TX 76106

(817) 838-8422 Intake (817) 625-1209 Main - Center

35. TUCKER CHILD DEVELOPMENT CENTER 1521 W Tucker Blvd

Arlington, TX 76013

(817) 838-8422 Intake

(817) 548-8678 Main - Center

36. WHITE SETTLEMENT CHILD DEVELOPMENT CENTER

728 Comal St White Settlement, TX 76108

(817) 838-8422 Intake (817) 367-0319 Main - Center

37. WORTH HEIGHTS CHILD DEVELOPMENT CENTER

3551 New York Ave Fort Worth, TX 76110

(817) 838-8422 Intake (817) 921-5011 Main - Center

CHILD STUDY CENTER

1300 W Lancaster Ave Fort Worth, TX 76102

(817) 336-8611 Main (817) 390-2900 Client Services (817) 390-2941 Fax

www.cscfw.org info@cscfw.org

Joyce Elizabeth Mauk, M.D., CEO and Medical Director Public transportation accessible.

Services

DESCRIPTION: The Child Study Center provides evaluation and treatment of children ages 0-21 years with developmental disabilities in the following specialties: developmental pediatrics, psychology, and behavior analytic services. Also houses a licensed preschool and elementary school for children with developmental disabilities. After-school and before-school child care provided for children with learning differences who attend the Child Study Center School. The Autism Services Department provides educational opportunities to children with a diagnosis of Autism Spectrum Disorder using methods based on principles of Applied Behavior Analysis (ABA). The Autism Services Department works collaboratively with the Psychology Department for thorough testing and with the Pediatrics Department for diagnosis and treatment services.

INTAKE PROCEDURE: Families must complete an application for services before any appointments can be scheduled; applications available on website: www.cscfw.org or by mail; all applications are reviewed by medical staff and triaged to the appropriate service

FEES: Fees vary; contact Client Services at 817-390-2900 to get a current schedule of fees; eligible families are able to sign up for a sliding fee scale to pay reduced fees based on their income

DOCUMENTS REQUIRED: Documents required include completed and signed application, insurance information, birth certificate, school records, and requested medical records ELIGIBILITY: Children 0-21 years of age who have complex developmental disabilities; contact Client Services at 817-390-2900 for information HOURS: Mon - Fri 8:00am - 5:00pm (office) LANGUAGES: Spanish, Vietnamese AREA SERVED: North Central Texas

CHRISTIAN CENTER OF FORT WORTH

4301 NE 28th St Haltom City, TX 76117

(817) 834-5595 Church Office (817) 834-5598 Fax

www.ccofw.org

Services

DESCRIPTION: Provides food on Tuesdays and clothing on Wednesdays. Serves a hot meal on Thanksgiving Day and Christmas Day from 11:00am - 1:00pm (also includes one gift per child ages 16 yrs and under); provides a bag of groceries to the first 300 families after the holiday meal and jackets as available.

INTAKE PROCEDURE: Walk-in to Leah Vanzant Community Life Center with valid photo ID during designated service hours only; no pre-registration or application process for Thanksgiving or Christmas meal; all programs on a first come first serve basis **FEES:** None

DOCUMENTS REQUIRED: Valid Texas ID except for holiday meals

ELIGIBILITY: Everyone is welcome

HOURS: Tues 9:00 am - 11:00 am (food); Wed 9:00 am - 11:00 am (clothing)
LANGUAGES: Spanish (limited)
AREA SERVED: Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant, Wise
SITE: 1

Sites

1. LEAH VANZANT COMMUNITY LIFE CENTER 2809 Layton Ave Haltom City, TX 76117

(817) 834-5595 Church Office

CHRISTIAN COMMUNITY ASSISTANCE

1903 W Bowie St Fort Worth, TX 76110

(817) 921-9622 Main (817) 921-5370 Fax

www.ccafortworth.com ccadirector@att.net

Chestene Weeks, Director

Services

DESCRIPTION: Christian Community Assistance is a cooperative Christian benevolence ministry of a group of churches in Fort Worth. CCA seeks to assist families experiencing temporary hardships. Services include food and clothing. **INTAKE PROCEDURE:** By appointment only **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Must be residents of 76104, 76109, 76110, 76115, 76119, 76123, 76132, 76133 or 76134 or be referred as a member of a cooperative church

HOURS: Mon Tues Thur 9:00am - Noon & 1:00pm - 6:00pm; Wed 9:00am - Noon & 1:00pm - 5:00pm (service hours); Closed Friday

LANGUAGES: Spanish

AREA SERVED: 76104, 76109, 76110, 76115, 76119, 76123, 76132, 76133, and 76134

CHRISTIAN CONNECTION

St Michael Catholic Church 3713 Harwood Rd Bedford, TX 76021

(817) 510-2741 Service/Intake - Appointment Line (817) 283-1908 Fax

www.smcchurch.org christianconnection@smcchurch.org

Elizabeth Chanoine, Coordinator

Services

DESCRIPTION: Provides emergency financial assistance to Bedford and Euless residents with rent, utilities, prescriptions, minor car repair and other miscellaneous expenses, depending on availability of funds. Also provides gasoline assistance. Assistance available twice within a 12 month period. INTAKE PROCEDURE: Call 817-510-2741 for appointment FEES: None DOCUMENTS REQUIRED: Driver's license/Picture ID and SS card or proof of family size and documentation of crisis **ELIGIBILITY:** Resident of Bedford or Euless HOURS: Mon - Fri 9:00am - 12:00pm; Mon Wed 6:00pm - 8:00pm LANGUAGES: Spanish AREA SERVED: Serves Bedford and Euless (zip codes 76021, 76022, 76039, 76040)

HEB TRANSIT

DESCRIPTION: This agency participates as a transportation provider for transportation disadvantaged residents in Hurst, Euless and Bedford by providing access to destinations, primarily employment, in those three cities and the TRE stations at Hurst (Bell) and CentrePort.
INTAKE PROCEDURE: Call to determine eligibility FEES: None
ELIGIBILITY: Residents of Hurst, Euless or Bedford who do not qualify for other transportation services HOURS: Mon - Sat 6:00am - 12:00am (HEB Transit service hours)
LANGUAGES: Spanish
AREA SERVED: Hurst, Euless and Bedford

CHRISTIAN WOMEN'S JOB CORPS OF GREATER ARLINGTON

1516 W Pioneer Pkwy Arlington, TX 76013

PO Box 215 Arlington, TX 76004

(817) 275-5600 Main (817) 275-5607 Fax

www.cwjcarlington.org jforrester@cwjc.info

Julie Forrester, Executive Director

Services

DESCRIPTION: Twelve-week program offered twice each year (Spring and Fall) which provides classes in Microsoft Office training, Quick Books, job skills, personal development, time management, Bible study and more. Each student is provided an individual mentor.

Referrals for social services are made as needed. **INTAKE PROCEDURE:** May call, walk-in for application, or download application from web site; each interested woman will complete an application and interview with the Executive Director; all applications are reviewed **FEES:** Tuition-free program

DOCUMENTS REQUIRED: Evidence of income and financial assistance will be required when submitting application for acceptance into the educational program

ELIGIBILITY: All women 18 years and older; must read and write English; must have basic typing skills

HOURS: Day classes meet Mon - Fri 8:30am -2:30pm; Evening classes meet Mon, Tues and Thurs evenings from 6:00pm - 8:00pm; the 12-week educational program is offered twice annually (Feb - May and Aug - Nov)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Arlington and surrounding communities

CHRIST'S HAVEN FOR CHILDREN

4200 Keller-Haslet Rd Keller, TX 76244

PO Box 467 Keller, TX 76244

(817) 431-1544 Main (817) 337-1328 Fax

www.christshaven.org

Dwight Robarts, Executive Director

Services

DESCRIPTION: Christ's Haven provides residential care services for children aged 0-18, including teenage mothers and their children, as well as young adults in college. Children are placed voluntarily and at-will by their legal guardians because of problems within the family that render the parents/guardians unable to provide stable and consistent care. Children are not placed because of behavior problems, aggressive tendencies, and/or mental health diagnoses. Emergency placements are not provided. Children remain in regular contact with their families, and go home on regularly scheduled visits throughout the year. While at Christ's Haven, children reside full-time in two-parent cottage style homes with other children of their age and disposition and attend Keller ISD schools. All children placed at Christ's Haven are on state-funded Medicaid health insurance and benefit from therapy with on-staff LPC, and receive medical, psychological and medication management services through contracted providers. The children also have ample opportunity to experience many varied extra-curricular activities such as swimming, horseback riding, and excursions to fun events/locations throughout the DFW Metroplex. **INTAKE PROCEDURE:** Must complete application and interview - call for details FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Determination based on application/interview; serve ages infant to 17 yrs of age; accept children from all of Texas and beyond

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish AREA SERVED: Texas

CITY OF ARLINGTON GRANTS MANAGEMENT DIVISION

101 W Abram St Arlington, TX 76010

Mail Stop 01-0330 PO Box 90231 Arlington, TX 76004-3231

(817) 275-3351 Housing Services (817) 459-6258 Main (817) 459-6253 Fax

www.arlingtontx.gov/planning/grants grantsmanagement@arlingtontx.gov

Sheryl Kenny, Grants Program Manager

Services

ARCHITECTURAL BARRIER REMOVAL

DESCRIPTION: The Architectural Barrier Removal Program assists low-income disabled people to alter their living spaces in ways that improve their safety and independence. Up to \$24,500 in grant assistance is available per household for modifications. Examples of eligible alterations include installation of ramps, safety rails, and grab bars; widening of door openings and adaptation of door handles; adaptations of kitchens and bathrooms; and installation of non-skid flooring. **INTAKE PROCEDURE:** Call for information at 817-276-6707 FEES: None DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish AREA SERVED: Arlington

HOMEBUYER ASSISTANCE PROGRAM

DESCRIPTION: The Arlington Homebuyers' Assistance Program provides down payment and closing cost assistance to low- and moderate-income homebuyers. Assistance is provided in the form of a \$7500 loan (or \$10,000 in a designated revitalization area) for down payment and closing cost assistance. The loan is 0% interest and forgiveable over 5 years as long as the buyer continues to live in the home. **INTAKE PROCEDURE:** Call Tarrant County

Housing Partnership at 817-924-5091. FEES: None

DOCUMENTS REQUIRED: Call for information. **ELIGIBILITY:** 1)Applicants' household income at the time of application must not exceed the "moderate" category of HUD Program Income limits; 2) Households may not have more than \$15,000 in savings or cash on hand; 3) Homebuyers must qualify for a mortgage loan with a private lender or mortgage broker; 4) Homebuyers must contribute a minimum of \$1,000 and; 5) Home being purchased must be the homebuyers' principal place of residence. **HOURS:** Mon - Fri 8:00am - 5:00pm **AREA SERVED:** Arlington

HOUSING REHABILITATION PROGRAM

DESCRIPTION: The Housing Rehabilitation Program provides low-income homeowners, especially the elderly, with financial assistance to repair their homes. Depending upon the income of the applicant, assistance can be given as either a \$5,000 emergency grant for emergency issues that have occurred within the last two weeks or a rehabilitation non-interest bearing loan up to \$24,500, which is based on income and eligibility requirements. Priority is given to the elderly and physically disabled. Eligible repairs include: electrical, heating and plumbing repairs, especially emergency repairs: structural repairs such as roofs, porches, windows and doors; access ramps and other modifications for disabled persons: replacement of essential built-in appliances; vinyl siding in lieu of exterior paint; and other repairs needed to meet City code. Ineligible repairs include non-essential items, additions that alter or increase the square footage of the residence or repairs covered by homeowners insurance.

INTAKE PROCEDURE: Contact Marisa Loera at 817-276-6707 (marisa.loera@arlingtontx.gov). Applications are also available online at www.arlingtontx.gov FEES: None

DOCUMENTS REQUIRED: Call for information. **ELIGIBILITY:** 1) Applicants must own and reside in the home to be repaired; 2) applicants' household income must not exceed the "low" category of HUD Program Income limits; and 3) applicants must not have previously received assistance.

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish AREA SERVED: City of Arlington

CLAYTON YES! (YOUTH ENRICHMENT SERVICES)

1215 Country Club Ln Fort Worth, TX 76112

(817) 923-9888 Main (817) 926-9494 Fax

www.claytonyes.org ccc@claytonyes.org

Cindy Shafer, Executive Director

Services

DESCRIPTION: Clayton YES provides before-school and after-school child care on site at local public and private schools in Tarrant County. Also provides daily, holiday and summer enrichment activities. **INTAKE PROCEDURE:** Call Customer Service at 817-923-9888 for information

FEES: Fees vary by location; sliding scale and scholarships offered; CCMS accepted DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Serves ages preschool to 12 years HOURS: Mon - Fri 8:30am - 5:30pm (Corporate office); child care center hours vary by location - call for details

LANGUAGES: Call for information AREA SERVED: Tarrant County SITES: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 SITES: 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 SITES: 38 39 40

<u>Sites</u>

1. CLAYTON YES! @ ALICE CARLSON APPLIED LEARNING CENTER

3320 W Cantey St Fort Worth, TX 76109

(817) 922-0345 Main

2. CLAYTON YES! @ BASSWOOD ELEMENTARY 3100 Clav Mountain Trl

Fort Worth, TX 76137

(817) 205-6275 Main

3. CLAYTON YES! @ BEAR CREEK ELEMENTARY 801 Bear Creek Pkwy Keller, TX 76248

(817) 487-8673 Main

4. CLAYTON YES! @ BETTE PEROT ELEMENTARY 9345 General Worth Dr Keller, TX 76244

(817) 829-3805 Main

5. CLAYTON YES! @ BLUEBONNET ELEMENTARY 7000 Teal Dr Fort Worth, TX 76137

(817) 788-0366 Main

6. CLAYTON YES! @ CAPROCK ELEMENTARY 12301 Grey Twig Dr Keller, TX 76244

(817) 627-7951 Main

7. CLAYTON YES! @ CHAPEL HILL ACADEMY 4640 Sycamore Rd Fort Worth, TX 76133

(817) 819-8296 Main

8. CLAYTON YES! @ CHISHOLM TRAIL INTERMEDIATE

3901 Summerfields Blvd Fort Worth, TX 76137

(817) 487-8672 Main

9. CLAYTON YES! @ COMO MONTESSORI

4001 Littlepage St Fort Worth, TX 76107

(817) 737-9162 Main

10. CLAYTON YES! @ EAGLE RIDGE ELEMENTARY

4600 Alta Vista Rd Keller, TX 76244

(817) 845-6707 Main

11. CLAYTON YES! @ EAST FORT WORTH MONTESSORI ACADEMY 501 Oakland Blvd Fort Worth, TX 76103

(817) 451-0550 Main

12. CLAYTON YES! @ FLORENCE ELEMENTARY 3095 Johnson Rd Southlake, TX 76092

(817) 377-0330 Main

13. CLAYTON YES! @ FORT WORTH COUNTRY DAY SCHOOL

4200 Country Day Ln Fort Worth, TX 76109

(817) 737-7718 Main

14. CLAYTON YES! @ FREEDOM ELEMENTARY 5401 Wall Price Keller Rd Keller, TX 76244

(817) 741-1097 Main

15. CLAYTON YES! @ FRIENDSHIP ELEMENTARY 5400 Shiver Rd Keller, TX 76244

(817) 427-3462 Main

16. CLAYTON YES! @ GRACE E HARDEMAN 6100 Whispering Ln Watauga, TX 76148

(817) 547-2800 Main

17. CLAYTON YES! @ HAZEL PEACE HARVEY ELEMENTARY

7555 Trail Lake Dr Fort Worth, TX 76133

(817) 244-0840 Main

18. CLAYTON YES! @ HERITAGE ELEMENTARY 4001 Thompson Rd Keller, TX 76244

(817) 337-0228 Main

19. CLAYTON YES! @ HIDDEN LAKES ELEMENTARY 900 Preston Ln

Keller, TX 76248

(817) 605-9906 Main

20. CLAYTON YES! @ INDEPENDENCE ELEMENTARY

1173 Bray Birch Ln Keller, TX 76244

(817) 829-8216 Main

21. CLAYTON YES! @ J.T. STEVENS ELEMENTARY 6161 Wrigley Way Fort Worth, TX 76133

(817) 263-7334 Main

22. CLAYTON YES! @ KELLER HARVEL ELEMENTARY

635 Norma Ln Keller, TX 76248

(817) 431-6063 Main

23. CLAYTON YES! @ LIBERTY ELEMENTARY 1101 McDonwell School Rd W Colleyville, TX 76034

(817) 205-7151 Main

24. CLAYTON YES! @ LILY B. CLAYTON ELEMENTARY

2000 Park Pl Fort Worth, TX 76110

(817) 924-9431 Main

25. CLAYTON YES! @ LONE STAR ELEMENTARY 4647 Shiver Rd Keller, TX 76244

(817) 431-5820 Main

26. CLAYTON YES! @ NORTH RIVERSIDE ELEMENTARY

7900 North Riverside Dr Fort Worth, TX 76137

(817) 306-1868 Main

27. CLAYTON YES! @ PARK GLEN ELEMENTARY 5100 Glen Canyon Rd Fort Worth, TX 76137

(817) 281-7602 Main

28. CLAYTON YES! @ PARKVIEW ELEMENTARY 6900 Bayberry Dr

Fort Worth, TX 76137

(817) 232-8480 Main

29. CLAYTON YES! @ PARKWOOD HILL INTERMEDIATE

8201 Parkwood Hill Blvd Fort Worth, TX 76137

- (817) 337-0850 Main
- **30. CLAYTON YES!** @ **RIDGEVIEW ELEMENTARY** 1601 Marshall Ridge Pkwy Keller, TX 76248
- (817) 306-1888 Main
- **31. CLAYTON YES!** @ SHADY GROVE ELEMENTARY 1400 Sarah Brooks Dr Keller, TX 76248

(817) 788-2729 Main

32. CLAYTON YES! @ TANGLEWOOD ELEMENTARY 3060 Overton Park Dr W Fort Worth, TX 76109

(817) 869-5308 Main

33. CLAYTON YES! @ TRINITY MEADOWS INTERMEDIATE 3500 Keller Hicks Rd

Keller, TX 76244

(817) 205-7764 Main

34. CLAYTON YES! @ **TRINITY VALLEY SCHOOL** 7500 Dutch Branch Rd Fort Worth, TX 76132

(817) 869-5340 Main

35. CLAYTON YES! @ W.A. PORTER ELEMENTARY 2750 Prestondale Dr Hurst. TX 76054

(817) 581-1015 Main

36. CLAYTON YES! @ WALKER CREEK ELEMENTARY

8780 Bridge St North Richland Hills, TX 76180

(817) 284-1559 Main

37. CLAYTON YES! @ WHITLEY ROAD ELEMENTARY

7600 Whitley Rd Watauga, TX 76148

(817) 428-7370 Main

38. CLAYTON YES! @ WILLIS LANE ELEMENTARY 1620 Willis Ln Keller, TX 76248

(817) 337-1099 Main

39. CLAYTON YES! @ WOODLAND SPRINGS ELEMENTARY

12120 Woodland Springs Dr Keller, TX 76244

(817) 829-3806 Main

40. CLAYTON YES! @ WOODWAY ELEMENTARY 6701 Woodway Dr Fort Worth, TX 76133

(817) 370-8602 Main

CLC INC

555 North Grants Ln Fort Worth, TX 76108

(817) 569-9008 Main (800) 733-0361 Toll Free (817) 569-9016 Fax

www.clcinc.org

Angela Traiforos, Executive Director

Services

TRAINING AND EMPLOYMENT PROGRAM

DESCRIPTION: A Workforce Development and Job Placement organization whose mission is to provide career advancement assistance to those who are unemployed, underemployed and/or in jobs not consistent with their career goals. Through partnerships with industry, business, government, schools and community organizations, CLC provides educational training and employment services in an effort to help individuals secure better jobs and careers. Services also available to job-seeking veterans and their immediate family members and surviving spouses. INTAKE PROCEDURE: Call for information FEES: None DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Mon - Fri 8:00am - 4:30pm LANGUAGES: Call for information AREA SERVED: No restrictions SITES: 1 2

HARTH (HOUSING ADJUSTMENTS FOR REAL TEXAS HEROES)

DESCRIPTION: Provides home modifications and/or repairs for low income or disabled veterans, including but not limited to: walkways, ramps, doors, windows, flooring, sliding doors, handrails and grab bars, bathroom modifications, and weatherization, all determined on a case by case basis.

INTAKE PROCEDURE: Call for an appointment **FEES:** None

DOCUMENTS REQUIRED: DD-214; deed or proof of home ownership; documentation indicating there is no delinquency on property taxes, mortgage and/or home equity loans

ELIGIBILITY: Must have a service-connected disability or be at or below 80% of area median income

HOURS: Mon - Fri 8:00 am - 4:30 pm **LANGUAGES:** Staff speaks no language other than English

AREA SERVED: Parker, Tarrant, Dallas, Hood, Somervell and Johnson counties **SITE:** 1

<u>Sites</u>

1. CLC INC

555 North Grants Ln Fort Worth, TX 76108

(817) 569-9008 Main (800) 733-0361 Toll Free (817) 569-9016 Fax

Angela Traiforos, Executive Director

2. CLC, INC 5817 E Berry St Fort Worth, TX 76119

(817) 496-3444 Main (817) 496-3006 Fax

Cory Lane, Career School Director

CODE COMPLIANCE DEPARTMENT FORT WORTH

Hazel Harvey Peace Center 818 Missouri Ave Fort Worth, TX 76104

(817) 392-1234 Main (817) 392-7255 Consumer Health

www.fortworthgov.org/codecompliance CodeCares@fortworthgov.org

Services

ANIMAL CARE AND CONTROL DIVISION

DESCRIPTION: Enforces state and city animal care and control laws and ordinances, including licensing of pets. Animal Care and Control officers impound lost or stray animals on a daily basis. Animal attendants work to find homes for unclaimed animals. The division has a staff of investigators that research dangerous animals, noise and animal cruelty complaints. The division's educators provide free programming to willing audiences on a variety of animal topics. Small animal traps are available to loan to residents on a temporary basis.

INTAKE PROCEDURE: Call for information **FEES:** Call for information

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: None HOURS: Mon - Fri 7:00am - 6:00pm and Sat - Sun 7:00am - 4:00pm (Call Center); Mon - Fri Noon -6:00pm, Sat - Sun Noon - 5:00pm (Lobby) LANGUAGES: Spanish

AREA SERVED: City of Fort Worth/Unincorporated Tarrant County SITE: 1

CODE COMPLIANCE

DESCRIPTION: Ensures property owners comply with rules set by the City Council. Code officers routinely patrol assigned neighborhoods for code violations and investigate complaints with a mission of abating issues and educating residents. Common code violations include high grass and weeds, illegal dumping, junk vehicles, substandard structures, zoning issues, stray animals, too many animals, health violations, trash issues and more.

INTAKE PROCEDURE: Call for information FEES: Call for information ELIGIBILITY: None HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish AREA SERVED: Fort Worth City Limits SITE: 2

SOLID WASTE SERVICES

DESCRIPTION: Ensures the collection of residential garbage, recycling and yard waste in the City of Fort Worth. Educates citizens about recycling in Fort Worth.

INTAKE PROCEDURE: Call for information FEES: Call for information ELIGIBILITY: None HOURS: Mon - Fri 7:00am - 6:00pm; Sat 7:00am -4:00pm (call center) LANGUAGES: Spanish AREA SERVED: City of Fort Worth SITE: 2

FOOD HANDLER'S AND DAY CARE CARD

DESCRIPTION: Consumer Health protects the public from food-borne, waterborne and other communicable disease. The division develops and implements consumer health education, surveillance and enforcement programs. One program includes certification classes which are provided to food handlers for employment in food establishments and training for day care providers. All restaurant and day care workers are required by law to be certified. **INTAKE PROCEDURE:** Call for information

FEES: \$16 cash or major credit card per person; Checks are not accepted

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** None

HOURS: Call or visit our website for class times **LANGUAGES:** Spanish certification classes on Tuesdays

AREA SERVED: Fort Worth City Limits **SITE:** 2

HEALTH PERMITS AND INSPECTION

DESCRIPTION: The consumer health division inspects and permits all food and day care facilities, public swimming pools and spas, motels and hotels, and temporary events. The division also assists individuals, business owners and operators in complying with the city's smoking ordinance. A Tobacco-Free Answer Line is available at (817)212-2710.

INTAKE PROCEDURE: Call for information **FEES:** Permit fee determined for establishment by guidelines

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Varies according to service provided **HOURS:** Mon - Fri 8:00am - 5:00pm (closed on Holidays)

LANGUAGES: Spanish AREA SERVED: Fort Worth City Limits SITE: 2

<u>Sites</u>

1. ANIMAL CARE AND CONTROL 4900 Martin St Fort Worth, TX 76119

(817) 392-1234 Main

2. CODE COMPLIANCE DEPARTMENT FORT WORTH

818 Missouri Ave Fort Worth, TX 76104

(817) 392-1234 Main (817) 392-7255 Consumer Health

COLLEYVILLE PUBLIC LIBRARY

110 Main St Colleyville, TX 76034

(817) 503-1150 Main

http://www.colleyville.com/library.html

Mary E. Rodne, Library Director

Services

DESCRIPTION: General library services and materials including books, DVDs, CDs, magazines, audio books and public-access computers. Children's programs including age-appropriate Story Times, crafts and Summer Reading Program. Chess Club for ages 8-15 one day per week in Fall & Spring. Family activities including movies, crafts and special theme parties. Book Club for adults.

INTAKE PROCEDURE: Complete application for library card

FEES: Colleyville residents receive a Picture ID Library card free of charge when they show proof of residence; Colleyville Public Library also participates in TexShare which allows patrons access to other participating libraries; \$25.00 annual fee for borrowing privileges for non-residents whose home library does not participate in TexShare, or Reciprocal Borrowing and for non-residents not served by a home library

DOCUMENTS REQUIRED: Valid Texas driver's license, State identification card, military identification card, current utility bill, current bank statement, or current real estate tax bill for proof of residence

ELIGIBILITY: Call for information **HOURS:** Mon Wed 10:00am - 6:00pm; Tues Thur 10:00am - 8:00pm; Fri 10:00am - 5:00pm; Sat 10:00am - 3:00pm; closed Sunday LANGUAGES: Call for information AREA SERVED: City of Colleyville and surrounding areas

COLLINS FAMILY PLANNING CLINIC

2900 SE Loop 820 Fort Worth, TX 76140

(817) 922-8182 Main (866) 638-4872 Fax

www.collinsfamilyplanningclinic.org

Janice Collins, Administrator

Services

FAMILY PLANNING

DESCRIPTION: Provides direct family planning services; comprehensive reproductive and sexual health care; and sexually transmitted infection testing and treatment to medically underserved and uninsured clients in Tarrant County and surrounding counties. Services include: annual exams, free pregnancy testing, STD/HIV testing, individual planning, contraception, pelvic exams, Pap smears, breast cancer screening, referrals for diagnostic ultrasound and mammograms, and related lab screenings.

INTAKE PROCEDURE: Walk-ins accepted or may call for appointment

FEES: Sliding scale fees; accept Medicaid/WHP Medicaid, Amerigroup, Aetna Medicaid, Cooks Star Insurance, and private pay

DOCUMENTS REQUIRED: Medicaid card; Insurance card; proof of total household income such as paycheck stubs, W-2s, or letter from employer; ID (Driver's License, Birth Certificate and Social Security card)

ELIGIBILITY: No restrictions; no proof of residency or citizenship required to receive services

HOURS: Mon - Fri 9:00am - 5:00pm LANGUAGES: Spanish

AREA SERVED: Tarrant and surrounding counties

COME READ WITH ME

901 Clinic Dr Ste D Euless, TX 76039

(817) 553-7323 Voice/Fax (Call before faxing) (214) 223-1227 Alternate

www.comereadwithme.us

Gillian Edwards, Director

Services

DESCRIPTION: Come Read with Me is an adult educational program designed to maintain and improve independent living skills and cognitive functions for individuals with developmental disabilities. Students with autism, down syndrome, brain injury at birth, etc. are among those served. Classes are offered based upon the needs and requests presented by students. Consequently, classes are constantly revised to reflect new interests and/or challenges. Other services include individual tutoring as well as mentoring other organizations including school districts to improve their programming for transitioning students as they leave the public school setting and begin adult living. There are three missions:

1) To encourage life-long learning of adults with developmental delays;

2)To collect data regarding the levels of cognitive function to share with two universities responsible for designing studies related to the long term care of adults with special needs; and
3) To encourage other organizations to build adult educational programming into their projects and missions.

INTAKE PROCEDURE: Call office - no agency referral needed; drop-ins welcomed

FEES: \$12 per hour for classes; various amounts for individual tutoring - call for information; accepts private funding as well as state funds for individuals with disabilities; limited scholarships available

ELIGIBILITY: Adults with developmental disabilities who are ages upper teens to mid-50s (Age range expands as students age) HOURS: Tues - Thur 10:00am - 3:00pm (office); Mon - Fri 10:00am - 3:00pm (school) LANGUAGES: Call for information AREA SERVED: Primarily Dallas/Fort Worth Metroplex but no restrictions

COMMUNITIES IN SCHOOLS OF GREATER TARRANT COUNTY

6707 Brentwood Stair Rd Ste 510 Fort Worth, TX 76112

(817) 446-5454 Main - Administration (817) 446-4664 Fax

www.cistarrant.org

Mike Steele, President & CEO

<u>Services</u>

DESCRIPTION: CIS connects needed community resources with young people in school to help them successfully learn, stay in school, and prepare for life. School-based case management for students most seriously at-risk and service brokering for the whole school population. Supportive guidance, parental involvements, pre-employment/career awareness, educational enhancement, health & human service referrals and enrichment.

INTAKE PROCEDURE: Referral based **FEES:** None

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Meet school district "at risk" criteria or TANF eligible/recipient HOURS: Consistent with school days and hours LANGUAGES: Spanish AREA SERVED: Tarrant County SITES:1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 SITES:20 21 22 23 24 25 26

<u>Sites</u>

1. AZLE ELEMENTARY SCHOOL

301 Church St Azle, TX 76020

(817) 444-1312 School Office

2. AZLE HIGH SCHOOL

1200 Boyd Rd Azle, TX 76020

(817) 444-5555 School Office

3. AZLE JUNIOR HIGH SCHOOL 201 School Rd Azle, TX 76020

(817) 444-2564 School Office

4. BELLAIRE ELEMENTARY SCHOOL 501 Bellaire Dr

Hurst, TX 76053

(817) 285-3230 School Office

5. CARTER RIVERSIDE HIGH SCHOOL 3301 Yucca

Fort Worth, TX 76111

(817) 814-9000 School Office

6. CHARLES BAXTER JUNIOR HIGH SCHOOL 3038 Shelby Rd

Fort Worth, TX 76140

(817) 568-3530 School Office

7. CHARLES NASH ELEMENTARY SCHOOL

401 Samuels Ave Fort Worth, TX 76102

(817) 814-9400 School Office

8. COMMUNITIES IN SCHOOLS OF GREATER TARRANT COUNTY

6707 Brentwood Stair Rd Ste 510 Fort Worth, TX 76112

(817) 446-5454 Main - Administration (817) 446-4664 Fax

Mike Steele, President & CEO

- 9. CROWLEY LEARNING CENTER (CLC) 208 W Main St Crowley, TX 76036
- (817) 297-6992 School Office

10. DIAMOND HILL JARVIS HIGH SCHOOL 1411 Maydell St

Fort Worth, TX 76106

(817) 815-0000 School Office

11. DUNBAR MIDDLE SCHOOL

2501 Stalcup Rd Fort Worth, TX 76119

(817) 496-7430 School Office

12. EULESS JUNIOR HIGH SCHOOL 306 W Airport Frwy

Euless, TX 76039

(817) 354-3340 School Office

13. EVERMAN HIGH SCHOOL

1000 S Race St Everman, TX 76140

(817) 568-5200 School Office

14. HARRISON LANE ELEMENTARY SCHOOL

1000 Harrison Lane Hurst, TX 76053

(817) 285-3270 School Office

15. HOOVER ELEMENTARY SCHOOL

484 Sandy Beach Rd Azle, TX 76020

(817) 444-7766 School Office

16. HURST JUNIOR HIGH SCHOOL 500 Harmon Rd Hurst, TX 76053

(817) 399-3300 School Office

17. KEYS LEARNING CENTER 1100 Raider Dr Ste 100

Euless, TX 76040

(817) 354-3580 School Office

18. MARY HARRIS INTERMEDIATE SCHOOL 8400 Cleburne Rd Fort Worth, TX 76123

(817) 297-5910 School Office

19. MIDWAY PARK ELEMENTARY SCHOOL 409 N Ector Dr Euless, TX 76039

(817) 354-3380 School Office

20. NORTH SIDE HIGH SCHOOL

2211 McKinley Ave Fort Worth, TX 76106

(817) 740-5300 School Office

21. OAKWOOD TERRACE ELEMENTARY SCHOOL

700 Ranger Rd Euless, TX 76040

(817) 354-3386 School Office

22. PARKWAY ELEMENTARY SCHOOL

1320 W Everman Pkwy Fort Worth, TX 76134

(817) 568-5710 School Office

23. POLYTECHNIC HIGH SCHOOL 1300 Conner Ave

Fort Worth, TX 76105

(817) 531-6200 School Office

24. SANTO FORTE JUNIOR HIGH SCHOOL

479 Sandy Beach Rd Azle, TX 76020

(817) 270-1133 School Office

25. WEBB ELEMENTARY SCHOOL 1200 N Cooper St

Arlington, TX 76001

(682) 867-4300 Site

26. WEST HURST ELEMENTARY SCHOOL 501 Precinct Line Rd

Hurst, TX 76053

(817) 285-3290 School Office

COMMUNITY ACTION PARTNERS FORT WORTH PARKS AND COMMUNITY SERVICES (CAP)

4200 S Frwy Ste 2310 Fort Worth, TX 76115

(817) 392-5790 Appointment Line (817) 392-5780 Office (817) 392-5779 Fax

http://fortworthtexas.gov/cap/ marie.francis@fortworthtexas.gov

Sonia Singleton, Assistant Director Public transportation accessible.

Services

DESCRIPTION: Services are provided at 8 offices located in the City of Fort Worth and 2 offices serving other cities in Tarrant County. Available programs are (all programs contingent upon available funds):

* FIT (Families in Transition) Program is designed to help families overcome barriers and ultimately become financially independent. Applicants must be below 125% of Federal Income Guidelines and desire to make positive change in their lives.

* Comprehensive Energy Assistance Program (CEAP) provides financial assistance with utility bills (electric, gas, and heating fuel assistance to households at designated income guidelines.) Will also repair an HVAC system if household meets CEAP guidelines. * Rent assistance will provide help with rent for City of Fort Worth residents only. Income must be at or below 30% of HUD Median Income Guidelines. Must have experienced a crisis within the last 180 days (call for detailed information). Must have eviction notice. Must demonstrate ability to pay basic living expenses. Amount of assistance will not exceed the amount of the crisis. No rental assistance to recipients of housing subsidy/Section 8.

* Water Utility/Plumbing Assistance: will assist with past due water bills and pressurized water leak repair for households that pay for water from the Fort Worth Water Department. Income eligibility is 175% of Federal Income Guidelines depending on funding source.

* Atmos Energy "Share the Warmth" provides assistance to Atmos Energy customers at or below 200% of Federal Income Guidelines or with extenuating circumstances. Assistance is limited to once per year.

* TXU energy Aid provides assistance to TXU customers at or below 200% of Federal Income Guidelines or with extenuating circumstances. Assistance is limited to once per year.

* Minor home weatherization for Atmos Energy and Oncor service area customers.

* Bus passes available (must meet guidelines) for medical/social service agency appointments, job search, and transportation to job for limited time.

* Summer Food Service Program during the summer when school is not in session and the After School Snack Program at Fort Worth Community Centers.

INTAKE PROCEDURE: For electric, gas, water, heating fuel, minor weatherization and HVAC repair call the appointment line at 817-392-5790; for all other services call 2-1-1

FEES: None; however, applicant may be required to pay limited amount on bill

DOCUMENTS REQUIRED: Picture ID, proof of US citizenship/legal residency (birth certificate, voters registration, etc), address verification, social security numbers for all household members (preferred but not required for CSBG, required for CEAP), eviction notice required for rent assistance, income verification for past 30 days, other documents may be required for specific programs

ELIGIBILITY: Varies by program; must reside in Tarrant County

HOURS: Mon - Fri 8:00am - 5:00pm; after hours by appointment

LANGUAGES: English, Spanish, French and Italian; American Sign Language (with advance notice)

AREA SERVED: Tarrant County SITES: 1 2 3 4 5 6 7 8 9

SMARTFLUSH TOILET DISTRIBUTION PROGRAM

DESCRIPTION: The SMARTFlush Toilet Distribution Program will provide qualifying city of Fort Worth water customers with up to two free toilets per household as a method of water conservation. Once approved, a voucher will be issued to pick up free toilet. Residents are responsible for installation of toilets within 30 days. Those who are elderly and/or low income only may receive free assistance with toilet installation through the CARE program. **INTAKE PROCEDURE:** You may apply in the following ways: 1)Call 817-392-8740 for application; or 2)apply online at savefortworthwater.org; or 3)pick up applications from area libraries or water department pay locations. To get assistance with installation charges, contact the CARE program thru Community Action Partners at 817-392-5790. FEES: No fee for toilet - however customer responsible for toilet installation charges. ELIGIBILITY: For SMARTFlush Toilet Distribution Program, qualifications are: 1)City of Fort Worth water customer who owns or rents a home built before 1994; and 2)Have an existing high-flow toilet that uses at least three gallons of water per flush. To qualify for CARE program to receive free installation, must be at least 70 years old and/or meet income auidelines. HOURS: Mon - Fri 8:00am - 5:00pm AREA SERVED: City of Fort Worth **SITE: 10**

<u>Sites</u>

1. COMMUNITY ACTION PARTNERS - ANDREW DOC SESSION CENTER

201 S Sylvania Ave Fort Worth, TX 76111

(817) 871-6585 Main (817) 871-6581 Fax (817) 871-6586 Alternate

Linda Beltran, Center Coordinator

2. COMMUNITY ACTION PARTNERS - COMO CENTER

4900 Horne St Fort Worth, TX 76107

(817) 392-5790 Appointment Line (817) 871-5032 Main

(817) 871-5044 Fax

(817) 871-5045 Alternate

Carol Brown, Center Coordinator

3. COMMUNITY ACTION PARTNERS - FAR NORTHWEST CENTER

920 Roberts Cut-off Rd Fort Worth, TX 76114

(817) 624-3139 Main (817) 740-0532 Fax

4. COMMUNITY ACTION PARTNERS - FAR SOUTHEAST CENTER

1601 E Lamar Blvd Ste 201 Arlington, TX 76011

(817) 392-5790 Appointment Line (817) 299-9003 Main (817) 299-9008 Fax

Katherine DuCasse, LMSW, Human Services Coordinator

5. COMMUNITY ACTION PARTNERS - MARTIN LUTHER KING CENTER

5565 Truman Dr Fort Worth, TX 76112

(817) 871-5962 Main (817) 446-0617 Fax (817) 871-5963 Alternate

Paula Jackson, Center Coordinator

6. COMMUNITY ACTION PARTNERS - NORTH TRI-ETHNIC CENTER 2950 Roosevelt Ave

Fort Worth, TX 76106

(817) 871-5853 Main (817) 624-2442 Fax

Linda Beltram, Center Coordinator

7. COMMUNITY ACTION PARTNERS - NORTHSIDE CENTER

1100 NW 18th St Fort Worth, TX 76106

(817) 871-5822 Main (817) 871-5824 Fax (817) 871-5823 Alternate

Abel Gonzalez, Community Center Coordinator

8. COMMUNITY ACTION PARTNERS - SOUTHSIDE CENTER

959 E Rosedale St Fort Worth, TX 76104

(817) 871-6605 Main (817) 871-6603 Fax (817) 871-6606 Alternate

Felicia Johnson, Interim Community Center Coordinator

9. COMMUNITY ACTION PARTNERS - WORTH HEIGHTS CENTER 3551 New York Ave

Fort Worth, TX 76110

(817) 871-8724 Main (817) 871-0301 Fax (817) 871-8725 Alternate

Deierdre Jimerson, Community Center Coordinator

10. COMMUNITY ACTION PARTNERS FORT WORTH PARKS AND COMMUNITY SERVICES (CAP)

4200 S Frwy Ste 2310 Fort Worth, TX 76115

(817) 392-5790 Appointment Line (817) 392-5780 Office (817) 392-5779 Fax

Sonia Singleton, Assistant Director Public transportation accessible.

COMMUNITY CARING CENTER

317 Commerce St Azle, TX 76020

(817) 270-2962 Main (817) 270-8643 Fax (817) 444-2748 Alternate

www.azlecares.org azle.ccc@verizon.net

Linda Williams, Executive Director

Services

DESCRIPTION: Provides assistance with food, clothing and small household appliances. Depending upon availability of funds, also may provide financial assistance with utilities (electric and water).

INTAKE PROCEDURE: No appointment necessary, walk-ins accepted **FEES:** None

DOCUMENTS REQUIRED: Photo ID for client; proof of Azle ISD enrollment; utility bill addressed to person seeking aid; proof of income, additional information may be needed for those seeking financial help

ELIGIBILITY: Live in designated service area (Azle ISD) and meet federal poverty income guidelines

HOURS: Mon - Wed, Fri 9:00am - 11:30am; Thur 4:00pm - 6:30pm (service hours); donations accepted Mon - Wed, Fri 9:00am - 12:00pm and Thur 4:00pm - 7:00pm; may close early if a backlog of clients LANGUAGES: Staff speaks no language other than English AREA SERVED: Azle ISD

COMMUNITY ENRICHMENT CENTER INC

6250 NE Loop 820 N Richland Hills, TX 76180

(817) 281-1164 Main (817) 281-1879 Fax

www.thecec.org info@thecec.org

Randy Clinton, Executive Director

Services

LITERACY FOR LIFE

DESCRIPTION: Provides basic adult education, pre-GED and GED instruction; also provides access to Job Club to help students find jobs; child care provided.

INTAKE PROCEDURE: Each student will attend an orientation and receive GED assessment to set learning goals; to attend must call 817-281-1164 Ext 142 and leave name, number and childcare needs (if applicable)

FEES: None

ELIGIBILITY: Those without a high school diploma; desire to improve their literacy and/or educational level

HOURS: Tues 6:00pm - 9:00pm; Sat 10:00am - 1:00pm

AREA SERVED: Northeast Tarrant County

COMMUNITY ENRICHMENT CENTER FOOD SERVICES

DESCRIPTION: Direct aid food services and crisis assessment.

INTAKE PROCEDURE: Walk-ins accepted **FEES:** None

DOCUMENTS REQUIRED: Photo ID & Proof of address (dated for last 30 days) for head of household; date of birth, SS # & income (for last 30 days) for all household members

ELIGIBILITY: Persons needing food who live in the designated service area and meet financial guidelines **HOURS:** Mon - Thur 10:00am - 2:00pm; Thur 6:00pm - 8:00pm; Fri 10:00am - 12:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Serves the following zip codes: 76021, 76022, 76034, 76039, 76040, 76051, 76053, 76054, 76092, 76117, 76118, 76137, 76148, 76180, 76182, 76244 and 76248

COMMUNITY ENRICHMENT CENTER HOUSING

DESCRIPTION: Self-sufficiency program using transitional or rapid rehousing models (not an emergency shelter) for homeless families in Tarrant County.

INTAKE PROCEDURE: Call for information **FEES:** There are no fees, but clients do have housing expenses

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Must be homeless family with children under the age of 16; must be 18 years of age or older; must be a Tarrant County resident; must be employed at least part-time; must have access to transportation; must be free of chemical dependency for at least one year or 6 months with completion of qualified treatment program; must be willing to cooperate with program guidelines regarding employment, education, maintenance of property, case management, life skills seminars and working with a mentor

HOURS: Mon - Fri 8:30am - 5:30pm (office); Intake hours vary

LANGUAGES: Call for information AREA SERVED: Tarrant County

OPEN ARMS PROGRAM

DESCRIPTION: A long-term program providing transitional services for battered and abused women and their children. This agency does not provide emergency shelter. Program services include specialized counseling, safe housing, case management, budgeting, education and parenting classes.

INTAKE PROCEDURE: Referrals from area shelters, family violence counselors, hospitals, churches, etc

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Battered and abused women and their children

HOURS: Mon - Thurs 8:30am - 5:30pm, Fri 8:30am - 5:00pm; recorder used after hours **LANGUAGES:** Staff speaks no language other than English

AREA SERVED: No restrictions

SENIOR NETWORK

DESCRIPTION: Senior Adult Network is a place for Senior Adults to connect with other Senior Adults and learn information that will help them maintain a healthy, independent lifestyle as long as possible. Activities include exercise; nutrition and safety education; recreational activities like Bingo, movies and birthday parties. Groceries are also available to seniors in need of supplemental food assistance.

INTAKE PROCEDURE: Call for information **FEES:** None

ELIGIBILITY: Age 62+

HOURS: Wed 9:30am - 12:00pm; in order to receive grocery assistance, must sign in and register before 11:00am; (lunch served 1st Wed of month)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Northeast Tarrant County

COMMUNITY EYE CLINIC

655 Taylor St First Christian Church Fort Worth, TX 76102

(817) 289-6800 Main (817) 289-6825 Fax

communityeyeclinicfw@gmail.com

Jennifer Deakins, OD, Clinic Director

Services

DESCRIPTION: Provides comprehensive eye care which includes the following: routine examinations; eyeglass prescriptions; diabetic eye exams; glaucoma diagnosis and treatment; eye infections, eye injuries and dry eye. Will also provide eye medications for no charge to patients who cannot afford pharmacy costs.

INTAKE PROCEDURE: Call for appointment (preferred), but walk-ins accepted when possible **FEES:** Private insurance, Medicare and Medicaid accepted; reduced fee/sliding scale based on income if uninsured

DOCUMENTS REQUIRED: Patients are asked to self-attest to annual income and number of people in household

ELIGIBILITY: Anyone in need of eye care HOURS: Mon - Thurs 8:30 am - 4:30 pm; Fri 8:30 am -12:00 pm

LANGUAGES: Spanish (Limited - patient should bring translator)

AREA SERVED: No restrictions

COMMUNITY FOOD BANK

3000 Galvez Ave Fort Worth, TX 76111

(817) 924-3333 Main - /FEED) (817) 632-9414 Fax

www.food-bank.org rudytaylor@food-bank.org

Regena Taylor, Executive Director

Services

DESCRIPTION: Community Food Bank is a 501c(3) nonprofit food bank and food pantry, directly serving hungry individuals/families as well as providing surplus food to nonprofits. Food given includes both perishable and non-perishable items. In addition, the food bank offers pet food.

INTAKE PROCEDURE: Walk-ins welcomed, no appointment necessary - must complete intake form (food pantry); call for appointment (food bank)

FEES: None

DOCUMENTS REQUIRED: Driver license and/or picture ID (food pantry) ELIGIBILITY: No restrictions HOURS: Mon - Thur 9:00am - 2:00pm (services); Mon - Fri 9:00am - 5:00pm (office) LANGUAGES: Spanish

AREA SERVED: No restrictions

COMMUNITY HOSPICE OF TEXAS

6100 Western PI Ste 105 Fort Worth, TX 76107

(817) 870-2795 Main - Administration (800) 226-0373 Intake (817) 989-3220 Fax

www.chot.org hospice@chot.org

Andrea Green, CEO

Services

DESCRIPTION: Community Hospice of Texas is a non-profit hospice offering care for terminally ill persons and their families. They provide a comprehensive team of palliative care specialists to care for the spiritual, physical, emotional and psychosocial needs of the patient and the family, prior to and following death. Care can be provided in a variety of settings. Services include: physician services, nursing care, home health aides, physical therapy, occupational therapy, speech therapy, dietician, volunteers, social services, chaplain and bereavement care. Increased flexibility of treatment is offered in their hospice houses which provide short-term respite care, transitional care, and acute care for individuals requiring symptom management. INTAKE PROCEDURE: Call 800-226-0373 for more information or to make a referral FEES: Medicare, Medicaid, private insurance plans; also able to work with those without a funding source

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Physician must certify patient has a prognosis of six months or less if the disease runs its normal course and the patient must reside within service area

HOURS: Associates available to answer calls 24 hours a day

LANGUAGES: Spanish; language line available for other languages

AREA SERVED: Serves 25 counties with offices in Fort Worth, Dallas, Cleburne, Waco and Mexia; Hospice Houses are located in Burleson and the Fort Worth medical district **SITE:** 1

COMMUNITY HOSPICE OF TEXAS AT HUGULEY

DESCRIPTION: Short-term respite, transitional care, and acute care for individuals requiring symptom management. Services offered include: physician services, nursing care, home health aides, physical therapy, occupational therapy, speech therapy, dietician, volunteers, social services, chaplain and bereavement care.

INTAKE PROCEDURE: Call 800-226-0373 for information or to make a referral

FEES: Medicare, Medicaid and private insurance plans; able to work with those without a funding source

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Physician must certify patient has a prognosis of six months or less if the disease runs its normal course and the patient must reside within service area

HOURS: Mon - Fri 8:00am - 5:00pm (administration); associates available to answer calls 24 hours a day **LANGUAGES:** Spanish; language line available for other languages

AREA SERVED: North Central Texas **SITE:** 3

HOSPICE HOUSE DOWNTOWN

DESCRIPTION: Short-term respite, transitional care, and acute care for individuals requiring symptom management. Services offered include: physician services, nursing care, home health aides, physical therapy, occupational therapy, speech therapy, dietician, volunteers, social services, chaplain and bereavement care.

INTAKE PROCEDURE: Call 800-226-0373 for information or to make a referral

FEES: Medicare, Medicaid and private insurance plans; able to work with those without a funding source

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Physician must certify patient has a prognosis of six months or less if the disease runs its normal course and the patient must reside within service area

HOURS: Associates available to answer calls 24 hours a day

LANGUAGES: Spanish; language line available for other languages AREA SERVED: North Central Texas SITE: 2

Sites

1. COMMUNITY HOSPICE OF TEXAS - FORT WORTH

6100 Western PI Ste 105 Fort Worth, TX 76107

(817) 870-2795 Main - Administration (800) 226-0373 Intake (817) 989-3220 Fax

Andrea Green, CEO

2. COMMUNITY HOSPICE OF TEXAS - HOSPICE HOUSE DOWNTOWN

1111 Summit Ave 4th Floor Fort Worth, TX 76104

(817) 870-9995 Main (817) 870-9996 Fax

3. COMMUNITY HOSPICE OF TEXAS AT HUGULEY 301 Medpark Cir Burleson, TX 76028

(817) 615-2150 Main (817) 615-2159 Fax

COMMUNITY LINK MISSION

300 S Belmont St Saginaw, TX 76179-1527

(817) 847-4554 Main

www.community-link.org contact@community-link.org

Karen Fuller, Executive Director

Services

DESCRIPTION: Emergency food pantry provided by a collaboration of area churches and businesses for low income residents in select zip codes. For low income families, food can be given one time monthly for six months in a calendar year. Client picks from items available. For the elderly (65 and over) and those with disabilities, food may be given once a month. **INTAKE PROCEDURE:** All individuals seeking assistance are encouraged to call before coming in; documentation must be presented at time of arrival, and intake application must be completed before receiving services; all clients should arrive 30 minutes before closing time

FEES: None DOCUMENTS REQUIRED: Drivers license or other photo ID required as well as current utility bill, disability papers (if applicable) everytime someone applies (address must contain zip code served) **ELIGIBILITY:** Needy people living in designated zip codes 76052, 76114, 76131, 76135, 76137, 76179 and meeting the financial guidelines set by TEXCAP HOURS: Tues 9:00am -2:30pm, Thurs 10:00am -2:30pm; Sat 10:00am - 12:30pm LANGUAGES: Staff speaks no language other than English AREA SERVED: 76052, 76114, 76131, 76135, 76137, 76179

COMMUNITY STOREHOUSE

4640 Keller Hicks Rd Keller, TX 76244

PO Box 13 Keller, TX 76244

(817) 431-3340 Main (817) 482-1693 Fax

www.communitystorehouse.org casmgr1@communitystorehouse.org

Barbara Board, Executive Director

Services

DESCRIPTION: Assistance with food and clothing; referrals for eye care for families with children living in KISD and NWISD. Persons receiving assistance must meet with a case manager.

INTAKE PROCEDURE: All individuals seeking assistance are encouraged to call before coming in. Documentation must be presented at time of arrival and intake application must be completed before receiving services. Though not required, individuals may also be referred through the school or other organization - a referral form must be completed by referring organization and faxed to 817-482-1693. The referral form can be found on the Community Storehouse website.

FEES: None

DOCUMENTS REQUIRED: Provide the following documentation:

* Copy of mortgage or rental agreement

* Utility bills from the last 30 days (electric, water, gas)

* Proof of income for all adult household members for last 30 days

- * Most recent income tax return
- * Social Security Cards for all household members
- * Current Driver's License or ID
- * Proof of any additional income/assistance received

or applied for within the last 30 days (i.e. food stamps, Medicaid, child support, TANF)

* Bank Statements for the last 60 days to assess immediate financial situation

* Referral letter from school campus if applicable **ELIGIBILITY:** Families with children in the home who attend Keller or Northwest ISD

HOURS: Mon - Thur 9:30am - 4:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Serves the Keller ISD and NW ISD area only which includes the city of Keller, Roanoke, Haslet, Justin and portions of Southlake, Watauga and Westlake

COMMUNITY SUPERVISION & CORRECTIONS DEPARTMENT OF TARRANT COUNTY

200 W Belknap St Fort Worth, TX 76196

(817) 884-1600 Main (817) 884-1862 Fax

www.tarrantcounty.com/cscd

Leighton Iles, Director

Services

DESCRIPTION: THIS AGENCY WORKS WITH CLIENTS BUT DOES NOT ACCEPT REFERRALS FROM THE GENERAL PUBLIC.

Supervision of and resource referral for adult offenders who are placed on community supervision by the district and county courts. It provides assistance in: employment, educational opportunities, substance abuse counseling, sexual abuse counseling, and mental health services. It also provides assistance to victims regarding restitution and community supervision proceedings, and a community service restitution program benefiting nonprofit organizations or governmental agencies.

INTAKE PROCEDURE: (Set during court proceedings) felony and misdemeanor offenders FEES: Court ordered ELIGIBILITY: Court referral from Criminal District Courts or County Criminal Courts HOURS: Mon - Fri 7:45am - 4:45pm LANGUAGES: Spanish AREA SERVED: Tarrant County SITES: 1 2 3 4 5 6 7

<u>Sites</u>

1. COMMUNITY SUPERVISION & CORRECTIONS -DAY TREATMENT OUTPATIENT FACILITY

1500 Circle Dr Fort Worth, TX 76119

(817) 321-4833 Main (817) 531-7691 Fax

2. COMMUNITY SUPERVISION & CORRECTIONS -MILLER AVE FIELD OFFICE

3210 Miller Ave Fort Worth, TX 76119

(817) 531-5605 Main (817) 531-6705 Fax

3. COMMUNITY SUPERVISION & CORRECTIONS -NORTHEAST FIELD OFFICE

201 E Plaza Blvd Hurst, TX 76053

(817) 285-4100 Main (817) 285-4116 Fax

4. COMMUNITY SUPERVISION & CORRECTIONS - NORTHWEST FIELD OFFICE

3800 Adam Grubb Dr Ste 100 Fort Worth, TX 76135

(817) 238-4405 Main (817) 238-4409 Fax

5. COMMUNITY SUPERVISION & CORRECTIONS -SOUTHEAST FIELD OFFICE

724 E Border St Arlington, TX 76010

(817) 548-3905 Main (817) 548-3904 Fax

6. COMMUNITY SUPERVISION & CORRECTIONS -SOUTHWEST FIELD OFFICE

3829 Alta Mesa Blvd Fort Worth, TX 76133

(817) 370-4505 Main (817) 370-4580 Fax

7. COMMUNITY SUPERVISION & CORRECTIONS DEPARTMENT OF TARRANT COUNTY

200 W Belknap St Fort Worth, TX 76196

(817) 884-1600 Main (817) 884-1862 Fax

Leighton Iles, Director

COMMUNITY YOUTH DEVELOPMENT (CYD)

2100 N Main St Ste 230 Fort Worth, TX 76164

(817) 740-4370 Main

http://www.tarrantcounty.com/ehealth/site/default.asp

Jodi Newton, CYD Project Manager

<u>Services</u>

DESCRIPTION: THIS AGENCY DOES NOT WORK DIRECTLY WITH CLIENTS. THIS LISTING IS INCLUDED AS INFORMATION ONLY. Administered by DFPS, and provided by Tarrant County, CYD is part of a national grass roots movement utilizing a Community Collaboration Committee to identify community needs, gaps in services, and funding priorities in targeted zip code areas chosen for their high juvenile probation referral rate. Using a fair and objective process, the local CYD evaluates, rates and selects programs available to youth residing or attending school in the 76106 or 76164 zip code areas of Fort Worth. Using a fair and objective process, the local CYD evaluates, rates and selects program available to youth residing or attending school in the 76106 or 76164 zip code areas of Fort Worth. Service providers include: Big Brothers Big Sisters Lone Star, Boys & Girls Club of Greater Fort Worth, Girls Inc of Tarrant County, Headline Mentors and Performing Arts, and Northside Inter-Community Agency (NICA). **INTAKE PROCEDURE:** Eligible youth must contact each program directly for services and intake procedures

FEES: None

ELIGIBILITY: Youth ages 10-17 residing or attending school in the 76106 or 76164 zip code areas

HOURS: Mon - Fri 8:30am - 5:30pm LANGUAGES: Spanish AREA SERVED: 76106 or 76164 zip code areas

CONSUMER CREDIT COUNSELING

SERVICE OF GREATER DALLAS INC

8737 King George Dr Ste 200 Dallas, TX 75235

(800) 249-2227 Toll Free (214) 638-2227 Main

www.cccs.net

Chris Dugan, President/CEO

Services

DESCRIPTION: Promotes sound financial management among individuals and families by providing professional financial counseling, comprehensive community education, professional debt management plans, and responsive customer service. Specifc service includes credit counseling which is designed to aid and rehabilitate financially distressed families and individuals by providing confidential and professional counseling. **INTAKE PROCEDURE:** Call for appointment **FEES:** Minimal charge for counseling; one-time set up fee and monthly maintenance fee for debt management based on sliding scale - call for details **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** Any person needing aid on money

management, budgeting, and the intelligent use of credit

HOURS: Mon - Fri 8:00am - 4:30pm LANGUAGES: Spanish AREA SERVED: No restrictions SITES:1 2

<u>Sites</u>

1. CONSUMER CREDIT COUNSELING SERVICE OF ARLINGTON

4025 Woodland Park Blvd Ste 240 Arlington, TX 76013

(800) 249-2227 Toll Free (817) 461-2227 Site Phone

2. CONSUMER CREDIT COUNSELING SERVICE OF GREATER DALLAS INC

8737 King George Dr Ste 200 Dallas, TX 75235

(800) 249-2227 Toll Free (214) 638-2227 Main

Chris Dugan, President/CEO

COOK CHILDREN'S MEDICAL CENTER

801 Seventh Ave Fort Worth, TX 76104 (682) 885-4000 Main/Patient Information (682) 885-7932 Case Management (682) 885-4499 Alexander Vision Center (800) 964-2247 Cook Children's Health Plan (CHIP/Medicaid) (682) 885-3926 Patients Representative Office (682) 885-4063 Rehabilitation Services (Physical & Occupational)

www.cookchildrens.org

Rick W Merrill, CEO & President

Services

CHILDREN'S HOSPITAL

DESCRIPTION: Cook Children's Health Care System is a not-for-profit, nationally recognized pediatric health care organization comprised of eight entities - a Medical Center, Physician Network, Home Health company, Northeast Hospital, Pediatric Surgery Center, Health Plan, Health Services Inc., and Health Foundation. Based in Fort Worth. Texas, the integrated system has more than 60 primary and specialty care offices throughout North Texas. Services and specialties offered at the Medical Center include: allergy/immunology, asthma treatment, behavioral health, bone marrow transplantation, cardiology, cardiovascular/thoracic surgery, dentistry, dermatology, emergency medicine, endocrinology, gastroenterology, genetics, hematology/oncology, intensive care, neonatology, nephrology, neurosurgery, ophthalmology, orthopedics, orthopedic oncology, oral surgery, otolaryngology, pathology, plastic/reconstructive surgery, psychiatry, pulmonary services, radiology, rehabilitation (physical), surgery and urology. Cook Children's Alexander Vision Center accepts donations of used eyeglasses; the center offers free eye clinics for low-income children. Cook Children's Rehabilitation can assist with hearing aid purchase; physician order needed. **INTAKE PROCEDURE:** By referral from physician or dentist admitted to Medical Center staff, by referral from behavioral health professional, by referral from Child Protective Services or other human service agency FEES: According to hospital fee schedule; Cook Children's Medical Center is an approved provider for TexCare Partnership (CHIP), Medicaid, Children with Special Health Care Needs (CSHCN); SSI and Medicare if appropriate; approved for selected HMO, PPO, and other insurance plans

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Children from birth through adolescence, usually age 21

HOURS: Inpatient hospital services - 24 hours daily; Pediatric Trauma Center/Emergency Department/Fort Worth Urgent Care Center (birth to age 15): 24 hours daily; Eye Clinic, hearing aid assistance and physical and speech therapy: by appointment; Specialty clinics: by referral from pediatrician; Other outpatient services: by appointment

LANGUAGES: Spanish; others with advance notice - call for information

AREA SERVED: Tarrant County, North and West Texas (110 Texas counties) and surrounding states

SITES: 1 2 10

COOK CHILDREN'S NEIGHBORHOOD CLINICS

DESCRIPTION: Primary pediatric care including school physicals, immunizations, well-child exams and referrals in offices located in underserved and/or low-income neighborhoods.

INTAKE PROCEDURE: Call for appointment FEES: Most insurance and managed care plans, Medicaid, CHIP; reduced fees for low-income parents DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Children from birth through age 21 HOURS: Mon - Fri 8:30am - 5:00pm LANGUAGES: Spanish AREA SERVED: North Texas SITES: 3 4 5 6 7 8

COOK CHILDREN'S URGENT CARE

DESCRIPTION: Provides urgent care services on 24-hour basis for patients from birth to 21 years who have minor illnesses or injuries not requiring emergency room care with referrals to specialists as needed.

INTAKE PROCEDURE: Walk in

FEES: Most insurance and managed care plans, Medicaid, CHIP; reduced fees for low-income parents **ELIGIBILITY:** Children from birth through age 21 **HOURS:** 7 days a week, 24 hours a day (Fort Worth clinic); 7 days a week 11:00am - 10:00pm (Southlake clinic and Northeast Medical Center)

LANGUAGES: Spanish

AREA SERVED: Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise counties **SITES:**2 9 10

SAFE KIDS TARRANT COUNTY COALITION

DESCRIPTION: Safe Kids Tarrant County is a local coalition, in conjunction with Cook Children's Community Health Outreach, dedicated to the prevention of accidental injuries to children. SKTC is currently focused on child passenger safety, drowning prevention, and poison prevention. Programs include child passenger safety education and drowning prevention education, as well as efforts to improve public policy related to preventable injuries.

INTAKE PROCEDURE: Call 682-885-2634 for information on car seat program as well as for car seat check appointment. Call 682-885-1619 for information on other safety programs. FEES: Call for information DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Low income families HOURS: Mon - Fri 8:30am - 5:00pm

LANGUAGES: Spanish **AREA SERVED:** Tarrant County

SITE: 1

ALEXANDER VISION CENTER

DESCRIPTION: Eye Clinic - Free examinations and eyeglasses to children younger than 16 with vision impairment, and without insurance or financial resources. Accepts donations of used eyeglasses.

Resource Center - Education and counseling, referrals for low-income families, monthly support group for parents of children with severe vision impairment, loan of developmental toys to parents and professionals, loan of reading materials, such as Braille and large print books, referrals to and liaison with community resources.

INTAKE PROCEDURE: Application must be submitted

FEES: Call for information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Children who have failed school vision screening tests, or those referred by social workers, medical professionals, or any public health agency; family income must fall within clinic guidelines

HOURS: By appointment only

LANGUAGES: Staff speaks no language other than English

AREA SERVED: North Texas **SITE:** 1

<u>Sites</u>

1. COOK CHILDREN'S MEDICAL CENTER 801 Seventh Ave

Fort Worth, TX 76104

(682) 885-7932 Case Management
(682) 885-4499 Alexander Vision Center
(800) 964-2247 Cook Children's Health Plan
(CHIP/Medicaid)
(682) 885-3926 Patients Representative Office

Rick W Merrill, CEO & President

2. COOK CHILDREN'S MEDICAL CENTER -NORTHEAST

6316 Precinct Line Rd Hurst, TX 76054

(817) 605-2500 Main

3. COOK CHILDREN'S NEIGHBORHOOD CLINIC -8TH AVE

1729 Eighth Ave Fort Worth, TX 76110-6828

(682) 885-3301 Main

4. COOK CHILDREN'S NEIGHBORHOOD CLINIC -ARLINGTON

1525 S Cooper St Arlington, TX 76010

(817) 804-1100 Main (817) 299-8790 Fax

5. COOK CHILDREN'S NEIGHBORHOOD CLINIC -BERRY

2600 E Berry St Fort Worth, TX 76105

(817) 347-4600 Main

6. COOK CHILDREN'S NEIGHBORHOOD CLINIC -MCCART

6421 McCart Ave Fort Worth, TX 76133

(817) 263-7500 Main (817) 423-4140 Fax

7. COOK CHILDREN'S NEIGHBORHOOD CLINIC -MILLER

2755 Miller Ave Fort Worth, TX 76105

(817) 534-7110 Main (817) 413-0521 Fax

8. COOK CHILDREN'S NEIGHBORHOOD CLINIC - NORTHSIDE

4405 River Oaks Blvd Fort Worth, TX 76114

(817) 624-1770 Main (817) 625-1287 Fax

9. COOK CHILDREN'S URGENT CARE - FORT WORTH 800 Seventh Ave

Fort Worth, TX 76104

(682) 885-8012 Main

10. SOUTHLAKE URGENT CARE AND PEDIATRIC SPECIALTIES

2727 E Southlake Blvd Southlake, TX 76092

(682) 885-6000 Main

CORNERSTONE ASSISTANCE NETWORK

3500 Noble Ave Fort Worth, TX 76111

(817) 632-6000 Main (817) 632-6001 Fax

www.canetwork.org

Mike Doyle, Executive Director

Services

CORNERSTONE ADULT EDUCATION

DESCRIPTION: ESL and GED classes offered. **INTAKE PROCEDURE:** Call for information **FEES:** None

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Thur 6:00pm - 8:00pm (ESL); Tues Thur 6:00pm - 8:00pm (GED) LANGUAGES: Spanish AREA SERVED: Tarrant County SITE: 1

CORNERSTONE COMPREHENSIVE CARE PROGRAM (3CP)

DESCRIPTION: Case management and referrals for the homeless of Tarrant County. Mentors welcomed, background clearance required. **INTAKE PROCEDURE:** Call for information **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Must be homeless (living in a shelter, car, or being evicted), must be drug-free, must have at least one child under age 17 and have consistent income (preferably employment) **HOURS:** Mon - Fri 9:00am - 4:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant County **SITE:** 1

CORNERSTONE CHRISTIAN WOMEN'S JOB CORP

DESCRIPTION: Program designed to equip women in need for life and employment. This is accomplished through multi-faceted training in a Christian context and encouragement from a volunteer mentor. Eight key elements govern the operations of each site. This is one of 27 sites in Texas and 225 in the United States.

INTAKE PROCEDURE: Contact office for interview appointment; leave name and phone number for return call

FEES: None DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Genuine desire for life change

through a deep commitment to the program HOURS: Mon - Fri 9:00am - 3:00pm LANGUAGES: Spanish **AREA SERVED:** Tarrant County **SITE:** 1

CORNERSTONE MEDICAL SERVICES

DESCRIPTION: General family and pediatric clinic. Mammograms, bone density and cervical screenings provided by Texas Health Resources Mobile Unit. INTAKE PROCEDURE: Call Mon - Fri 9:30am -11:30am & 1:00pm - 2:30pm to schedule appointment FEES: None; donations accepted DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Uninsured who are ineligible for insurance, Medicaid or Medicare and ineligible for JPS Connections; no one excluded due to citizenship HOURS: By appointment only LANGUAGES: Spanish AREA SERVED: Tarrant County SITE: 1

CORNERSTONE NEW LIFE CENTER

DESCRIPTION: Transitional or permanent residential facility for 18 single homeless men. Mentors welcomed, background clearance required. INTAKE PROCEDURE: Call for information FEES: Based on 30% of income DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Must be homeless and must meet the eligibility criteria and income limits designated by HUD for subsidized rental housing HOURS: Call for Information LANGUAGES: Staff speaks no language other than English AREA SERVED: No restrictions

AREA SERVED: No restrictions **SITE:** 2

Sites

1. CORNERSTONE ASSISTANCE NETWORK 3500 Noble Ave

Fort Worth, TX 76111

(817) 632-6000 Main (817) 632-6001 Fax

2. CORNERSTONE NEW LIFE CENTER

1628 Sixth Ave Fort Worth, TX 76104

(817) 921-4006 Main

COUNTY CLERK TARRANT COUNTY

Historic Tarrant County Courthouse 100 W Weatherford St Rm 130 Fort Worth, TX 76196

(817) 884-1195 Main - County Clerk (817) 884-1111 Information - County Operator

www.tarrantcounty.com

Mary Louise Garcia, County Clerk

<u>Services</u>

PROPERTY RECORDS

DESCRIPTION: The County Clerk for Tarrant County is responsible for keeping accurate records on all real property, including deeds, deeds of trust, plats, liens, notices, livestock marks and brands, easements, cemetery deeds, power of attorney, oil and gas leases, releases and many other documents.

INTAKE PROCEDURE: Call for more information HOURS: Mon - Fri 8:00am - 5:00pm AREA SERVED: Tarrant County SITES:1 9

PROBATE COURT

DESCRIPTION: Probate court probates the wills of deceased persons; establishes guardianships for incapacitated persons and minors; supervises the administration of the estates of deceased persons and incapacitated persons and minors; hears matters involving inter vivos, testamentary and charitable trusts; and hears all cases involving civil mental health commitments. **INTAKE PROCEDURE:** Once information letter & physician certificate are filed, either a guardian ad litem or court investigator is appointed **ELIGIBILITY:** Incapacitated individuals adjudged to be incompetent to manage their own affairs **HOURS:** Mon - Fri 8:00am - 5:00pm **SITE:** 1

VITAL RECORDS

DESCRIPTION: The County Clerk for Tarrant County is responsible for keeping accurate records on the registration of birth and death records for more than 30 cities and precincts (includes unincorporated areas of the county some cities maintain their own records); and for issuing all Marriage Licenses and Assumed Names Certificates.

INTAKE PROCEDURE: Call or visit; sub-courthouses only issue marriage licenses, assumed names certificates, disposition of interest and birth certificates; all other services, including copies of these documents, are performed at the main location in the Plaza Building downtown Fort Worth only

FEES: Marriage License - \$71; Assumed Name filing fee - \$20 (one owner) with .50 fee for each additional owner; Assumed Name Certificates -\$6; Birth Certificate - \$23; Death certificate - \$21 for 1st copy, \$4 for each additional copy purchased at the same time; for additional information on fees call or visit tarrantcounty.com/ecountyclerk

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: None HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Staff speaks no language other than English AREA SERVED: Tarrant County SITES: 1 2 3 4 5 6 7 8 9

<u>Sites</u>

1. COUNTY CLERK TARRANT COUNTY

100 W Weatherford St Rm 130 Fort Worth, TX 76196

(817) 884-1195 Main - County Clerk (817) 884-1111 Information - County Operator

Mary Louise Garcia, County Clerk

2. TARRANT COUNTY SUB-COURTHOUSE -ARLINGTON

700 E Abram St Arlington, TX 76010

(817) 548-3928 Main

3. TARRANT COUNTY SUB-COURTHOUSE -MANSFIELD

1100 E Broad St Ste 200 Mansfield, TX 76063

(817) 473-5135 Main

4. TARRANT COUNTY SUB-COURTHOUSE - NORTHEAST

645 Grapevine Hwy, Ste 120 Hurst, TX 76054

(817) 248-6253 Main

5. TARRANT COUNTY SUB-COURTHOUSE - NORTHWEST

6713 Telephone Rd Ste 202 Fort Worth, TX 76135

(817) 238-4420 Main

6. TARRANT COUNTY SUB-COURTHOUSE - POLY 3212 Miller Ave

Fort Worth, TX 76105

(817) 531-6764 Main

7. TARRANT COUNTY SUB-COURTHOUSE - SOUTHLAKE

1400 Main St Ste 140 Southlake, TX 76092

(817) 481-8179 Main

8. TARRANT COUNTY SUB-COURTHOUSE -SOUTHWEST

6551 Old Granbury Rd Fort Worth, TX 76133

(817) 370-4546 Main

9. TARRANT COUNTY SUB-COURTHOUSE -TARRANT COUNTY PLAZA BUILDING

200 Taylor St 3rd Floor Fort Worth, TX 76102

(817) 884-1550 Main

COVERING HOME INC

No physical location Fort Worth, TX 76162

PO Box 16082 Fort Worth, TX 76162

(817) 271-6370 Main (817) 678-1236 Fax

www.coveringhome.org

John Pribble, President

Services

DESCRIPTION: Covering Home is a nonprofit faith-based organization whose mission is to directly impact the local community by reaching out and providing for the basic needs of military families with member(s) overseas and those that have been disabled. Covering Home cares for the spouses and children here in the states that must manage while their loved ones are overseas defending our country. Possible services include: lawn maintenance such as mowing and tree trimming; pest control; general home repair and maintenance including plumbing, heating/AC, electrical and roofing.

INTAKE PROCEDURE: Call or go to web site to complete application online

FEES: None

ELIGIBILITY: Spouse currently in military overseas or veterans of Operation Enduring Freedom or Operation Iraqi Freedom who have been disabled in military service; residence in Tarrant County

HOURS: Mon - Sat 8:00am - 6:00pm; answering machine available

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant County

CROWLEY HOUSE OF HOPE

216 N Magnolia St Crowley, TX 76036 PO Box 300

Crowley, TX 76036

(817) 297-6400 Main (817) 297-6988 Fax

www.crowleyhouseofhope.org crowleyhousehope@sbcglobal.net

Billy Hutchings, Chief Operating Officer

Services

DESCRIPTION: Provides food and clothing assistance as well as financial assistance (limit of \$200 per year per family) based on availability of funds. Seasonal programs such as school supplies and Christmas assistance also provided.

INTAKE PROCEDURE: Walk in during service hours and bring required documentation

FEES: None

DOCUMENTS REQUIRED: Must present proof of residency, current IRS tax form, SS cards for all household members and a valid state ID or driver's license

ELIGIBILITY: Must be resident of designated service area Crowley (76036) or Crowley School District (76123, and portions of 76134 and 76132) and meet financial guidelines

HOURS: Wed - Sat 9:00am - 4:00pm (office, service & thrift store hrs)

LANGUAGES: Spanish

AREA SERVED: Crowley (76036) and Crowley School District (includes 76123, and portions of 76134 and 76132 in Crowley ISD) **SITE:** 1

CROWLEY HOUSE OF HOPE CLINIC

DESCRIPTION: Offers free medical treatment such as adult medicine, pediatric care and women's health to individuals and families meeting applicable income levels who are uninsured, including those with no Medicare or Medicaid coverage. The clinic is a member of the National Association of Free Clinics and Lone Star Association of Charitable Clinics. Participates in the Texas Vaccines for Children Program offering free vaccinations for ages birth to 18 years.

INTAKE PROCEDURE: Call 817-297-6495 to schedule an appointment **FEES:** None

DOCUMENTS REQUIRED: Proof of residency designated service area, proof of income, picture ID and social security card

ELIGIBILITY: Uninsured individuals and families who live in designated area: Crowley (76036) and Crowley School District (includes 76123, and portions of

76134 and 76132 in Crowley ISD) and meet income guidelines

HOURS: Hours of service vary from week to week depend on doctors volunteering their time **LANGUAGES:** Spanish translation available **AREA SERVED:** Crowley (76036) and Crowley School District (includes 76123, and portions of 76134 and 76132 in Crowley ISD) **SITE:** 2

<u>Sites</u>

1. CROWLEY HOUSE OF HOPE 216 N Magnolia St Crowley, TX 76036

(817) 297-6400 Main (817) 297-6988 Fax

Billy Hutchings, Chief Operating Officer

2. CROWLEY HOUSE OF HOPE CLINIC

208 N Magnolia St Crowley, TX 76036

(817) 297-6495 Main (817) 297-1805 Fax

Marie Adams, Rn, Clinic Coordinator

CROWLEY INDEPENDENT SCHOOL DISTRICT

512 Peach St Crowley, TX 76036 PO Box 688 Crowley, TX 76036

(817) 297-5800 Main

(817) 297-5805 Fax

www.crowleyisdtx.org

Dr. Dan Powell, Superintendent

Services

DESCRIPTION: Local administrative office responsible for operating schools in the City of Crowley, Edgecliff Village, and a portion of SW Fort Worth. Covers approximately 56 square miles in the south central portion of Tarrant County with less than 4 miles of its territory located in the north portion of Johnson County. **INTAKE PROCEDURE:** Call for information **FEES:** Call for information **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** Call for information **HOURS:** Call for information **LANGUAGES:** Staff speaks no language other than English **AREA SERVED:** Crowley, Edgecliff Village, and a portion of SW Fort Worth

CYSTIC FIBROSIS FOUNDATION NORTHEAST TX CHAPTER - FORT WORTH OFFICE

3840 Hulen St Ste 600 Fort Worth, TX 76107

(817) 249-7744 Main (817) 249-7780 Fax

www.cff.org/Chapters/fortworth ftworth-ne-texas@cff.org

Melanie Hanna, Executive Director

Services

DESCRIPTION: THIS AGENCY DOES NOT WORK DIRECTLY WITH CLIENTS. THIS LISTING IS INCLUDED AS INFORMATION ONLY. Fundraising for Cystic Fibrosis research. INTAKE PROCEDURE: Call for information FEES: None ELIGIBILITY: None HOURS: Mon - Fri 8:30am - 5:30pm AREA SERVED: Northeast Texas

DAY RESOURCE CENTER FOR THE HOMELESS

1415 E Lancaster Ave Fort Worth, TX 76102

PO Box 0871 Fort Worth, TX 76101

(817) 810-9797 Main (817) 315-1055 Fax

www.fwdayresourcectr.org info@fwdayresourcectr.org

Bruce Frankel, Executive Director

Services

DESCRIPTION: Day shelter for homeless offering basic comfort such as a place to use the restroom, shower, wash clothes, and free storage for personal belongings. The Day Resource Center (DRC) will permit its address to be used as mailing address for homeless to receive mail there. Clients also have access to phones and fax machines as well as internet access for e-mails and job searches. Services also include case management through licensed social workers who provide crisis intervention and assist clients in obtaining resources

needed to achieve self-sufficiency. DRC offers an opportunity for homeless clients to participate in life skills classes, job readiness training, literacy classes, art therapy, HIV testing and health clinics once a month. The DRC provides scan cards which include a client's picture and next TB checkup date, and allows them access to food and shelter at the shelters on Lancaster Avenue.

INTAKE PROCEDURE: Walk-ins welcomed **FEES:** None

DOCUMENTS REQUIRED: Current HMIS (Homeless Management Information Systems)/TB card **ELIGIBILITY:** None but homeless individuals must have current HMIS (Homeless Management Information Systems)/TB card to enter property **HOURS:** Mon - Sat 7:30am-4:30pm; Sun 12:30pm -4:30pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant County

DEBT EDUCATION AND CERTIFICATION FOUNDATION

112 Goliad St Benbrook, TX 76126

(886) 859-7323 Main (866) 725-9008 Fax

www.bkcert.com

Doug Tonne, President/COO

Services

DESCRIPTION: Provides pre-bankruptcy credit counseling and post-bankruptcy debtor education. Provides credit counseling certificates as required before filing for bankruptcy and Debtor Education courses to be completed after filing.
INTAKE PROCEDURE: Call 866-859-7323 or go to website: www.bkcert.com
FEES: Discounted fees - call for information DOCUMENTS REQUIRED: Call for information ELIGIBILITY: No restrictions
HOURS: 24 hours a day, 7 days a week
LANGUAGES: Spanish

AREA SERVED: No restrictions

DEPARTMENT OF AGING AND DISABILITY SERVICES (DADS) - REGION 3

801 S State Hwy 161 Ste 700 Grand Prairie, TX 75051

(972) 337-6100 Administrative (888) 337-6377 Intake - Toll-Free

www.dads.state.tx.us

Services

DESCRIPTION: The DADS mission is to provide a comprehensive array of aging and disability services, supports and opportunities that are easily accessed in local communities for elderly people and people with disabilities who request assistance in maintaining their independence as well as institutional care for those who require that level of support. Services provided include adult foster care, adult day care, assistance with tasks such as personal care, house cleaning, laundry, shopping, etc. DADS also provides licensing, certification and complaint investigation to ensure that residential facilities, home and community support services agencies, and individuals providing services in facilities or home settings comply with state and federal standards and that clients receive high-quality services and are protected from abuse, neglect and exploitation.

INTAKE PROCEDURE: Call for information and/or visit website for listings of facilities to make a selection

FEES: None DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish AREA SERVED: No restrictions SITES: 1 2 3

MEDICAID ESTATE RECOVERY PROGRAM (MERP)

DESCRIPTION: The Medicaid Estate Recovery Program (MERP) is required by a federal mandate to recover the costs paid by Medicaid for long-term care benefits received by certain Medicaid recipients. All states are federally mandated to implement the program. In Texas, the Health and Human Services Commission is the state Medicaid agency; the Department of Aging and Disability Services is the state's MERP implementation agency. The funds collected by the state will be used to pay for future Medicaid community-based and institutional long-term care services.

INTAKE PROCEDURE: For more detailed information on this program, call the Department of Aging and Disability Services (DADS) toll-free number at 1-800-458-9858. This line is answered 8 a.m. – 5 p.m., Monday through Friday. Voicemail is available

24 hours a day. May also visit the DADS website at: www.dads.state.tx.us/services/estate_recovery. Or may e-mail questions to: merp@dads.state.tx.us SITE: 3

<u>Sites</u>

1. DADS/DEPT OF AGING AND DISABILITY SERV -NEW YORK OFFICE

1540 New York Avenue Arlington, TX 76010

(817) 460-6491 Local Office (888) 337-6377 Intake

2. DADS/DEPT OF AGING AND DISABILITY SERV-CIRCLE DR

1501 Circle Dr #110 Fort Worth, TX 76119

(817) 321-8000 Local Office (888) 337-6377 Intake

3. DEPARTMENT OF AGING AND DISABILITY

SERVICES (DADS) - REGION 3 801 S State Hwy 161 Ste 700 Grand Prairie, TX 75051

(972) 337-6100 Administrative (888) 337-6377 Intake - Toll-Free

DEPARTMENT OF ASSISTIVE AND REHABILITATIVE SERVICES (DARS)

218 Billings Street #310 Arlington, TX 76010

(972) 949-2400 Administration/Toll Free

(800) 634-2616 Toll Free

(972) 949-2449 Fax

(800) 628-5115 Alternate - DARS Inquiries Line

www.dars.state.tx.us

Scott McCune, Regional Director

Services

DESCRIPTION: Administers programs that ensure people with disabilities and children who have developmental delays live independent and productive lives. The department has four divisions: Rehabilitation Services; Blind Services; Early Childhood Intervention Services and Disability Determination Services. Through these programs, DARS help Texans with disabilities find jobs through vocational rehabilitation, live independently in their communities and prepare children with disabilities and developmental delays to reach their full potential.

INTAKE PROCEDURE: Apply to nearest field office

FEES: Contact office for details

ELIGIBILITY: A person is eligible if: the person has a disability which results in substantial problems in obtaining employment; vocational rehabilitation services from DARS are required by that person to prepare for, get or keep a job; and the person is able to get or keep a job after receiving services.

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish, American Sign Language (need advance notice) AREA SERVED: No restrictions SITE: 7

DIVISION FOR BLIND SERVICES (DBS)

DESCRIPTION: Provides services for people with a visual impairment that is a barrier to employment. Services may include: assessments; rehabilitation teaching; counseling, guidance, and referral; orientation and mobility services; physical and mental restoration; reader services; transportation; technological aids and devices; vocational training; and employment assistance.

INTAKE PROCEDURE: Call your local DBS office, or visit website for more information **FEES:** Call for fee information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Must have a visual impairment that is a barrier to employment, be able to benefit from vocational rehabilitation services in terms of employment outcome, and must require vocational rehabilitation to prepare for, achieve, or maintain gainful employment

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Language line available AREA SERVED: Erath, Hood, Jack, Johnson, Montague, Palo Pinto, Parker, Somervell, Tarrant, Throckmorton, Wise and Young counties SITE: 1

DIVISION FOR REHABILITATION SERVICES (DRS)

DESCRIPTION: Provides necessary services for people with physical or mental disabilities to prepare for, find, or keep employment. Services may include: 1. Medical, psychological, and vocational evaluation

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to determine disability and job capabilities;

2. Counseling to plan vocational goals and to adjust to working;

3. Job skills training in trade school, college, university, on the job, or at home;

4. Hearing examinations, hearing aids, and other communication equipment; aural rehabilitation; and interpreter services for people who are deaf or have hearing impairments;

5. Medical treatment and/or therapy to lessen or remove disability;

6. Assistive devices such as artificial limbs, braces,

and wheelchairs to stabilize or improve functioning on the job or at home;

7. Rehabilitation technology devices and services to improve job functioning; training in appropriate work behaviors and other skills;

8. Job placement assistance and follow-up support. **INTAKE PROCEDURE:** Call your local DRS office, or visit website for more information

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Persons legally able to work in the US who have a physical or mental condition resulting in substantial problems in finding and keeping employment and who require vocational rehabilitation services for employment; accepted conditions include mental illness, hearing impairment, impaired functioning of arms or legs, back injury, alcoholism or drug addiction, mental retardation, learning disability, and traumatic brain injury; SSI and SSDI recipients automatically qualify for vocational rehabilitation services

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Language line available AREA SERVED: No restrictions SITES: 2 3 4 5 6

EARLY CHILDHOOD INTERVENTION (ECI)

DESCRIPTION: ECI provides evaluation, intervention and service coordination to infants and toddlers (ages birth to 36 months) with developmental delays. Services are provided in the child's natural environment, such as home, day care or wherever children live. learn and play. **INTAKE PROCEDURE:** To make referrals or for information about ECI, call 888-754-0524 (toll free) FEES: Evaluations/assessments. case management as well as translation and interpreter services are provided at no cost to families; cost sharing based on family size and income for other services - call for information. **DOCUMENTS REQUIRED:** Call for information ELIGIBILITY: For infants and toddlers (ages birth to 36 months), who live in the designated service area and who may have: 1) a medically diagnosed physical or mental condition that has a high probability of resulting in developmental delay and have a documented need for early intervention services, OR 2) an auditory or visual impairment, OR 3) a developmental delay of at least 25% in one or more of the following areas of development: cognitive or reasoning, motor, communication, adaptive/self-help skills, or social/emotional skills or behaviors. Income is not a factor in determining eligibility. HOURS: Mon - Fri 8:00am - 5:00pm (office); home visits are scheduled by appointment LANGUAGES: Language line available AREA SERVED: Tarrant, Parker, Palo Pinto, Somervell, Hood, Erath, Johnson, Ellis, Navarro, Denton and Wise

SITE: 8

<u>Sites</u>

1. DARS/DIVISION FOR BLIND SERVICES (DBS)

2400 Circle Dr Fort Worth, TX 76119

(817) 759-3500 Main (800) 687-7023 Toll Free

2. DARS/DIVISION FOR REHABILITATION SERVICES - ARLINGTON OFFICE

110 W Randol Mill Rd Ste 110 Arlington, TX 76011

(972) 949-2460 Toll Free - Main (800) 687-5625 Alternate

3. DARS/DIVISION FOR REHABILITATION SERVICES - FW NORTH OFFICE

3125 North Beach Fort Worth, TX 76111

(817) 759-3710 Main

4. DARS/DIVISION FOR REHABILITATION SERVICES - FW SOUTH OFFICE

2400 Circle Dr Fort Worth, TX 76119

(817) 759-3500 Main

5. DARS/DIVISION FOR REHABILITATION SERVICES - FW WEST OFFICE

3320 Phoenix Dr Fort Worth, TX 76116

(817) 759-3750 Main

6. DARS/DIVISION FOR REHABILITATION SERVICES - NORTHEAST OFFICE

7921 Blvd 26 North Richland Hills, TX 76180

(817) 759-3700 Main

7. DEPARTMENT OF ASSISTIVE AND REHABILITATIVE SERVICES (DARS)

218 Billings Street #310 Arlington, TX 76010

(972) 949-2400 Administration/Toll Free (800) 634-2616 Toll Free (800) 628-5115 Alternate - DARS Inquiries Line

Scott McCune, Regional Director

8. EARLY CHILDHOOD INTERVENTION OF NORTH CENTRAL TEXAS (ECI)

3880 Hulen St Ste 400 Fort Worth, TX 76107

(888) 754-0524 Toll Free (817) 569-4492 Fax

Laura Kender

DEPARTMENT OF FAMILY AND PROTECTIVE SERVICES (DFPS)

1200 E Copeland Rd #400 Arlington, TX 76011

PO Box 200697 Arlington, TX 76006-0697

(800) 252-5400 24 Hour Hotline Report Abuse/Neglect
(817) 792-4400 Main
(800) 233-3405 Toll Free Foster Care/Adoption Inquiry Line

http://www.dfps.state.tx.us/

<u>Services</u>

ADULT PROTECTIVE SERVICES

DESCRIPTION: Investigates abuse, neglect and exploitation of adults who are elderly or have disabilities. The major components of APS are In-home Investigations and Services and Facility Investigations. In-home investigation services may be provided directly by caseworkers, through arrangements with other community resources or purchased by APS on a short-term, emergency basis. The Facility Investigations involve investigating abuse, neglect, and exploitation of clients receiving services in state operated and/or contracted settings that serve adults and children with mental illness or mental retardation.

INTAKE PROCEDURE: To report abuse or neglect, contact 24 hour hotline (800-252-5400) **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Persons who are aged 65 or older or, if age 18-65, have a disability

HOURS: Mon - Fri 8:00am - 5:00pm (office); Report abuse or neglect 24 hours

AREA SERVED: No restrictions SITES:6 7 11

CHILD PROTECTIVE SERVICES

DESCRIPTION: The Child Protective Services Division investigates reports of abuse and neglect of children. It also:

* Provides services to children and families in their own homes;

* Contracts with other agencies to provide clients with specialized services;

* Places children in foster care; provides services thru program called PAL (Preparation for Adult Living) which helps youth in foster care make the transition to adulthood. Youth who participate in the PAL program are eligible to receive a transitional living allowance and aftercare room and board once they leave foster care; and * Places children in adoptive homes. In addition, CPS recruits and processes applications for persons wishing to become foster or adoptive parents for abused and neglected children in the conservatorship of the agency. Conducts home studies for placement of children from other states.

INTAKE PROCEDURE: Report abuse or neglect by phone (800) 252-5400; for Foster Care and Adoption inquiries call (800) 233-3405 **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Children ages 0-17; Transitional Living Services for foster care youth begin at age 14 and may continue until age 23 **HOURS:** Mon - Fri 8:00am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: No restrictions SITES: 1 2 3 4 5 6 7 8 9 10 11 12

CHILD CARE LICENSING SERVICES

DESCRIPTION: Regulates all child-care operations and child-placing agencies to protect the health, safety, and well-being of children in care; establishes and monitor operations and agencies for compliance with minimum standards of care; informs parents and the public about child care and about the histories of specific homes, child-care operations, and child-placing operations in complying with minimum standards of care; and provides technical assistance to providers on meeting minimum standards of care. INTAKE PROCEDURE: Call for information or visit website: txchildcaresearch.org FEES: Call for information DOCUMENTS REQUIRED: Call for information ELIGIBILITY: None HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish, Vietnamese AREA SERVED: Tarrant County **SITE:** 2

GENERAL SERVICES

DESCRIPTION: The Department of Family and Protective Services (DFPS) is charged with protecting children, adults who are elderly or have disabilities living at home or in state facilities, and licensing group day-care homes, day-care centers and registered family homes. The agency is also charged with managing community-based programs that prevent delinquency, abuse, neglect and exploitation of Texas children, elderly and disabled adults. INTAKE PROCEDURE: Call for information
ELIGIBILITY: Any Texas resident
HOURS: Mon - Fri 8:00am - 5:00pm (administration)
LANGUAGES: Spanish
AREA SERVED: Texas
SITE: 12

<u>Sites</u>

1. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - BEN AVE

2700 Ben Ave Fort Worth, TX 76103-2947

(817) 255-8700 Main
(800) 252-5400 24 Hour Hotline Report Abuse/Neglect
(800) 233-3405 Toll Free Foster Care/Adoption Inquiries

2. DEPARTMENT OF FAMILY & PROTECTIVE

SERVICES - CIRCLE DR 1501 Circle Dr Fort Worth, TX 76119

(817) 321-8000 Main
(800) 252-5400 24 Hour Hotline
Report Abuse/Neglect
(800) 862-5252 Hotline - Childcare Information Hotline
(800) 233-3405 Toll Free
Foster Care/Adoption Inquiries

3. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - GRAPEVINE HWY

625 Grapevine Hwy Hurst, TX 76054

(817) 427-1865 Main
(800) 252-5400 24 Hour Hotline Report Abuse/Neglect
(800) 233-3405 Toll Free Foster Care/Adoption Inquiries

4. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - JOHN T WHITE

7450 John T White Rd Fort Worth, TX 76120

(817) 563-3800 Main
(800) 252-5400 24 Hour Hotline
Report Abuse/Neglect
(800) 233-3405 Toll Free
Foster Care/Adoption Inquiries

5. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - LAKE WORTH

3800 Adam Grubb Dr Ste 300 Lake Worth, TX 76135-9976

(817) 237-9488 Main (800) 252-5400 24 Hour Hotline - Report Abuse/Neglect (800) 233-3405 Toll Free - Foster Care/Adoption Inquiries

6. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - MALL CIRCLE

2270 Mall Circle Fort Worth, TX 76116

(800) 252-5400 24 Hour Hotline - Report Abuse/Neglect (817) 989-3000 Main

7. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - PIPELINE RD

951 W Pipeline Road Ste 310 Hurst, TX 76053-4849

(817) 255-2300 Main (800) 252-5400 24 Hour Hotline - Report Abuse/Neglect (800) 233-3405 Toll Free - Foster Care/Adoption Inquiries

8. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - SOUTHLAND AVE

908 Southland Ave Fort Worth, TX 76104

(817) 335-5919 Main(800) 252-5400 24 Hour Hotline - Report Abuse/Neglect(800) 233-3405 Toll Free - Foster Care/Adoption Inquiries

9. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - W ABRAM

1312 W Abram St Arlington, TX 76013

(817) 795-5150 Main (800) 252-5400 24 Hour Hotline - Report Abuse/Neglect (800) 233-3405 Toll Free - Foster Care/Adoption Inquiries

10. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - W SANFORD

401 W Sanford Ste 2400 Arlington, TX 76011-7072

(817) 548-4500 Main (800) 252-5400 24 Hour Hotline - Report Abuse/Neglect (800) 233-3405 Toll Free - Foster Care/Adoption Inquiries

11. DEPARTMENT OF FAMILY & PROTECTIVE SERVICES - WATAUGA

5117 Watauga Rd Watauga, TX 76137

(800) 252-5400 24 Hour Hotline Report Abuse/Neglect
(817) 605-4600 Main
(800) 233-3405 Toll Free Foster Care/Adoption Inquiries

12. DEPARTMENT OF FAMILY AND PROTECTIVE SERVICES (DFPS)

1200 E Copeland Rd #400 Arlington, TX 76011

(800) 252-5400 24 Hour Hotline Report Abuse/Neglect
(817) 792-4400 Main
(800) 233-3405 Toll Free Foster Care/Adoption Inquiry Line

DEPARTMENT OF STATE HEALTH SERVICES (DSHS) REGION 2/3

1301 S Bowen Rd #200 Arlington, TX 76013

(817) 264-4500 Main

(877) 847-8377 877-THSTEPS/Toll Free (800) 252-8255 Safe Riders Child Safety Seat

(817) 264-4506 Fax

www.dshs.state.tx.us

James Zoretic, MD, MPH, Regional Director

Services

DESCRIPTION: The mission of DSHS Health Service Regions 2/3 is to protect and promote the health of the people in Regions 2/3 by conducting activities that address the public health issues facing all Texans, including preventive and treatment services which cover the spectrum of health needs of the population as a whole. DSHS Regions 2/3 serves the public health needs of the counties without health departments as well as acting as a primary resource for existing local health agencies.

INTAKE PROCEDURE: Call for information. **FEES:** None.

DOCUMENTS REQUIRED: Call for information. ELIGIBILITY: Call for information. HOURS: Mon - Fri 8:00am - 5:00pm (except federal/state holidays) LANGUAGES: Spanish. AREA SERVED: 49 counties in North Central Texas.

HEALTH FACILITY PROGRAM

DESCRIPTION: The Health Facility Program has the overall goal to monitor health care delivery by regulated health care facilities to assure high quality care to the people of Texas. Mission is to protect, promote, and enhance the health, well-being, and productivity of all Texans through activities including:

*The conducting of fair, impartial, and objective surveys and investigations of health care providers and suppliers;

*The documentation of evidence for enforcement actions to protect the health and safety of Texans; and much more. The term "health care facility" applies to all health care provider organizations regulated by the Facility Licensing Group within the Texas Department of State Health Services. **INTAKE PROCEDURE:** Call for information **HOURS:** Mon - Fri 8:00am - 5:00pm **AREA SERVED:** Texas

CERTIFICATIONS, LICENSES AND PERMITS

DESCRIPTION: The mission of the Food and Drug Licensing Group is to protect the public's health and safety by effectively and efficiently supporting the Health Care Quality Section and the Environmental and Consumer Safety Section in their regulatory activities. This support is accomplished through the timely issuance of licenses, permits and certificates and the collection of the appropriate fees. The Regulatory Licensing Unit works closely with these two sections to achieve compliance through education and enforcement actions using a fair process, which balances the licensees' due process rights with the regulatory mandate. Licensing and regulations of various occupations and professions include social workers, therapists, counselors, etc. INTAKE PROCEDURE: Call for information ELIGIBILITY: Any Texas resident HOURS: Mon - Fri 8:00am - 5:00pm AREA SERVED: Texas

SAFE RIDERS CHILD SAFETY SEAT DISTRIBUTION & EDUCATION PROGRAM

DESCRIPTION: Texas Department of State Health Services (DSHS) Safe Riders coordinates a statewide child safety seat distribution & education program, according to Texas law. The goal of the program is to address non-use of child safety seats by providing seats and related education to low-income families. This is accomplished by working with a variety of local community groups, who in turn offer community classes in which a family can receive a new child safety seat. Referrals are given to a program in desired area to contact in order to get scheduled for the next available child seat class. Seats are not always available in every area of the state and programs do not always have a supply of seats. **INTAKE PROCEDURE:** Persons interested in getting a safety seat or organizations wanting to host community classes may call 800-252-8255

FEES: None

ELIGIBILITY: Low income families with documentation of need; have working vehicle and a working safety belt; attend a one hr class on how to use the safety seat correctly

HOURS: 8:00am - 5:00pm Mon - Fri LANGUAGES: Spanish AREA SERVED: Texas

TEXAS HEALTH STEPS

DESCRIPTION: Texas Health Steps is Medicaid's comprehensive preventive child health service (medical, dental, and case management) for individuals younger than 21 years of age. Those enrolled in Texas Health Steps receive help, including but not limited to: find a doctor or dentist; set appointments for child to see a doctor or dentist; get transportation or money for gas to a medical or dental appointment as well as answer any questions about the services available.

INTAKE PROCEDURE: Call for information **FEES:** None

ELIGIBILITY: Children from birth to age 21 who are enrolled in Medicaid

HOURS: Mon - Fri 8:00am - 5:00pm AREA SERVED: Statewide

CHILDREN WITH SPECIAL HEALTH CARE NEEDS

DESCRIPTION: The Children with Special Health Care Needs (CSHCN) Services Program provides services to children with extraordinary medical needs, disabilities and chronic health conditions. The CSHCN Services Program's health care benefits include payments for medical care, family support services and related services not covered by Medicaid, CHIP, private insurance or other third party payors. The program also contracts with agencies throughout the state to provide an array of clinical and support services to children with special health care needs and their families. The CSHCN Services Program also assists children and their families by supporting case management at DSHS regional offices throughout Texas.

INTAKE PROCEDURE: Call the CSHCN Inquiry Line at 800-252-8023

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** A person ages 0 - 20 years of age who has a chronic physical or developmental condition:

*That will last or is expected to last for at least 12 months; and

*That results or, if not treated, may result in limits to one or more major life activities; and

*That requires health and related services of a type or amount beyond those required by children generally; and

*That must have a physical (body, bodily tissue or organ) manifestation; and

*That may exist with accompanying developmental, mental, behavioral, or emotional conditions; but

*That is not solely a delay in intellectual development or solely a mental, behavioral, and/or emotional condition. OR

*A person of any age who has cystic fibrosis. HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish. AREA SERVED: 49 counties in North Central Texas.

DISPUTE RESOLUTION SERVICES OF NORTH TEXAS INC

4304 Airport Frwy Ste 100 Fort Worth, TX 76117

(817) 877-4554 Main (817) 877-4557 Fax

www.drsnorthtexas.org drs@drsnorthtexas.org

Jacquelyn Flynt, Executive Director

Services

DESCRIPTION: Dispute Resolution Service (DRS) provides a neutral forum where people can reach satisfactory settlements to disagreements through mediation, in lieu of formal court or legal action. Mediation allows for a fast, effective and fair way to resolve problems. Types of disagreements which may be resolved through DRS include, but are not limited to: family/divorce, parent coordination/custody, business disputes, debt collection, personal injury, consumer complaints, probate, community disputes/nuisances and mischief, job related issues, and neighbor disputes. **INTAKE PROCEDURE:** Call for information FEES: Fees range from \$15 - \$50 per party for Level I mediations involving Tarrant county cases; \$150 per party for Level I mediations involving cases outside of Tarrant County; \$200 per party for Level II mediation; call for additional information on fees DOCUMENTS REQUIRED: All documents needed may be obtained by contacting office or by using web site **ELIGIBILITY: None**

HOURS: Mon - Fri 8:00am - 5:00pm; excluding holidays

LANGUAGES: Spanish bilingual mediators **AREA SERVED:** Primarily Tarrant and Parker counties, but no restrictions

DISTRICT ATTORNEY VICTIM ASSISTANCE PROGRAM TARRANT COUNTY

Tim Curry Criminal Justice Center 401 W Belknap 5th Floor Fort Worth, TX 76196

(817) 884-2740 Main (817) 850-2302 Fax

www.tarrantda.com

Blanca Burciaga, LMSW, Director, Victim Assistance Unit

Services

DESCRIPTION: Support to the crime victim through notification and information about the criminal justice process. After a case is filed and accepted, an initial contact letter is sent to the victim. Letters contain informational brochures, victim impact statement, information regarding crime victim compensation or property restitution as appropriate. Upon request, we assist with: docket listings; jail status; disposition information; referral to other social service agencies; and assistance in completing forms. **INTAKE PROCEDURE:** Call for information **FEES:** None

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Referrals to the victim program are based on felony cases filed and accepted with the District Attorney's Office, involving the offense of murder/homicide, sexual assault, assault with serious bodily injury, aggravated cases, and kidnapping; and, misdemeanor cases involving the offense of assault with bodily injury, violations of protective orders, and harassment. Crime Victim Compensation (some eligibility criteria-administered by the State) provides possible payment of counseling, medical expenses, loss of wages, relocation, and funeral expenses for victims of violent crimes who have suffered mental and/or physical injury. HOURS: Mon - Fri 7:45 am - 4:45 pm LANGUAGES: Spanish **AREA SERVED:** Tarrant County

EAGLE MOUNTAIN-SAGINAW INDEPENDENT SCHOOL DISTRICT

1200 Old Decatur Rd Fort Worth, TX 76179

(817) 232-0880 Main (817) 847-6124 Fax

www.emsisd.com info@ems-isd.net

Jim Chadwell, Ed.D, Superintendent

Services

DESCRIPTION: Local administrative office
responsible for operating schools in Saginaw, Blue
Mound, portions of the City of Fort Worth, and
unincorporated Tarrant County.
INTAKE PROCEDURE: Call for information
FEES: Call for information
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Call for information
LANGUAGES: Staff speaks no language other than
English
AREA SERVED: Eagle Mountain, Saginaw, Blue
Mound, portions of the City of Fort Worth, and
unincorporated Tarrant County

EAST ST PAUL BAPTIST CHURCH / JEREMIAH FOOD PANTRY

5300 Oak Grove Rd W Fort Worth, TX 76134

(817) 293-5067 Main (817) 781-6648 Alternate (817) 293-6527 Fax

espsect@swbell.net

Thomas Lewis, Director

Services

DESCRIPTION: Provide food assistance through food pantry.
INTAKE PROCEDURE: Walk-in
FEES: None
DOCUMENTS REQUIRED: Picture ID, proof of address, proof of income
ELIGIBILITY: Poverty guidelines
HOURS: Every 1st & 3rd Tues 5:00 pm - 7:00 pm
LANGUAGES: Staff speaks no language other than English
AREA SERVED: Zip codes: 76103, 76104, 76110, 76115, 76119, 76133, 76134, 76140

EASTER SEALS NORTH TEXAS

1424 Hemphill St Fort Worth, TX 76104-4703

(817) 332-7171 Main - Information and Intake (888) 617-7171 Toll Free (817) 665-0878 Fax

www.ntx.easterseals.com info@ntx.easterseals.com

Donna Dempsey, President & CEO

Services

CHILD DEVELOPMENT CENTER

DESCRIPTION: The mission is to improve the lives of children with autism by providing treatment and inclusive, intensive intervention using Applied Behavior Analysis, allowing them to reach their full potential and to gain the skills needed to build relationships with family, friends and peers. Support and training in the principles and practices of ABA therapy is provided to families of children with autism and professionals who work with children with autism. In addition. the child development center is a certified replication of the only nationally recognized Incidental Teaching and National Association for the Education of Young Children model, the Walden Early Childhood Center at Emory University in Atlanta.

INTAKE PROCEDURE: Call for an appointment
FEES: Call for information
ELIGIBILITY: Children with autism and typically developing children ages 18 months to 5 years
HOURS: Mon - Fri 7:30am - 5:30pm
AREA SERVED: DFW Metroplex
SITE: 2

AUTISM TREATMENT PROGRAM

DESCRIPTION: Comprehensive clinic and community-based program for children ages 2-11 who have been diagnosed with autism spectrum disorders. All programs are evidence-based, individualized, comprehensive and family-oriented. Services include Applied Behavioral Analysis (ABA) Therapy, occupational therapy, physical therapy, speech-language therapy, audiology and social services. **INTAKE PROCEDURE:** Call for information FEES: Fees are determined based upon eligibility and availability of funds **DOCUMENTS REQUIRED:** Call for information ELIGIBILITY: Children, ages 2-11 years, having a diagnosis on the autism spectrum HOURS: Mon - Thur 7:30am - 6:00pm; Closed Fridays AREA SERVED: DFW Metroplex **SITE:** 1

SOCIAL SECURITY DISABILITY WORK INCENTIVES PLANNING & ASSISTANCE PROGRAM

DESCRIPTION: Provides individuals receiving SSI and SSDI with detailed information on how employment may affect their Social Security Disability benefits and other important benefits like Medicaid, Medicare, food stamps, housing assistance, etc. It also helps people receiving SSI and SSDI better understand the many incentives that may be available to them for returning to work, or becoming employed for the first time.

INTAKE PROCEDURE: Call for information **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** SSDI and/or SSI beneficiaries of designated service area

HOURS: Mon - Thur 8:30am - 6:00pm; Fri 8:30am - Noon

LANGUAGES: Spanish

AREA SERVED: Clay, Collin, Cooke, Dallas, Denton, Ellis, Erath, Grayson, Hood, Hunt, Jack, Johnson, Montague, Parker, Palo Pinto, Rockwall, Somervell, Tarrant and Wise Counties **SITE:** 1

EMPLOYMENT SERVICES

DESCRIPTION: Individually focused employment services for persons with all types of disabilities. The emphasis is on matching the individual, based on their unique talents and preferences, with the best full or part-time employment option in the community. Additional training is provided in areas such as resume writing, interviewing techniques, job readiness and job search skills. In addition, Easter Seals is a provider of "Ticket to Work" services, assisting individuals with Social Security disability benefits to return to work or enter the workforce for the first time. In partnership with Tarrant County Workforce Solutions, Easter Seals has two Disability Navigators who assist people with all disabilities acquire employment supports and services needed to secure and maintain gainful employment. These positions specialize in serving individuals with disabilities who need services from the local workforce career centers.

INTAKE PROCEDURE: Call for information **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Any resident with a disability living in Tarrant County

HOURS: Mon - Thur 8:30am - 6:00pm; Fri 8:30am - 12:00pm; after hours by appointment

LANGUAGES: Spanish

AREA SERVED: Tarrant County **SITE:** 1

HOME CARE SERVICES

DESCRIPTION: Home Care Services provides extra in-home support to individuals with disabling conditions. Provides assistance with activities of daily living, light housekeeping or by relieving caregivers for a short period of time. Services available: 1) Respite Care - periodic relief to primary caregivers responsible for caring for an adult or senior with a disability or progressively disabling condition; 2) Homemaker Services - provides individuals with light housekeeping and laundry assistance in order to ensure a safe and healthy living environment; 3) Personal Assistance Services - offers intensive personal assistance, including bathing. grooming, dressing, mobility assistance and other services needed to maximize independence

for individuals with disabilities. INTAKE PROCEDURE: Call for information FEES: Call for information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Adults with disabilities living Tarrant County

HOURS: Mon - Thur 8:30am - 6:00pm; Fri 8:30am - 12:00pm; flexibility of service hours exists to fit needs of clients, including evenings and weekends

LANGUAGES: Spanish

AREA SERVED: Tarrant County residents only **SITE:** 1

CLASS - COMMUNITY LIVING ASSISTANCE AND SUPPORT SERVICES

DESCRIPTION: Community Living Assistance and Support Services (CLASS) is a Medicaid waiver program designed to help people with severe disabilities live, work and recreate in the community. CLASS assists individuals with severe disabilities to develop goals and customized plans leading to maximum levels of independence, self-determination and self-reliance. Easter Seals provides case management services for the program. CLASS services may include: physical, occupation and speech therapy: nursing services; daily living skills; adaptive communication devices; home modifications; medical and rehabilitation equipment; respite services, etc. This program does not pay for food or shelter.

INTAKE PROCEDURE: Call office and ask for CLASS program director

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** CLASS services are available to people with developmental disabilities which occur before the age of 22; must be Medicaid eligible. Individual cannot have a primary diagnosis of mental retardation or mental illness. **HOURS:** Mon - Thur 8:30am - 6:00pm; Fri 8:30am - 12:00pm; flexibility of service hours exists to fit needs of the client

LANGUAGES: Spanish

AREA SERVED: Collin, Cooke, Dallas, Denton, Ellis, Erath, Fannin, Grayson, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant and Wise counties **SITE:** 1

<u>Sites</u>

1. EASTER SEALS NORTH TEXAS

1424 Hemphill St Fort Worth, TX 76104-4703

(817) 332-7171 Main - Information and Intake (888) 617-7171 Toll Free (817) 665-0878 Fax

Donna Dempsey, President & CEO

2. EASTER SEALS NORTH TEXAS CHILD DEVELOPMENT CENTER

303 W Nash St Grapevine, TX 76051

(817) 424-9797 Main (817) 424-9792 Fax

Jessie Whitesides, Program Director

EASTSIDE MINISTRIES OF FORT WORTH

5929 E Lancaster Ave Fort Worth, TX 76112

(817) 446-3278 Main

www.eastsideministriestx.org eastsideministries@yahoo.com

Jan L. Havins, Executive Director Public transportation accessible.

Services

DESCRIPTION: Interfaith ministry providing emergency food (including baby food), supplemental food for disabled/elderly, clothing, linens and diapers. No financial aid available.

INTAKE PROCEDURE: Walk-ins accepted. No appointment or referral required, but must sign in by 11:00am for same day service. Although delivery capacity is limited, case managers are welcome to call or come in on behalf of their clients. **FEES:** None

DOCUMENTS REQUIRED: Proof of income, rent, utility bills, picture ID for self, proof of additional family members, proof of residence in area served **ELIGIBILITY:** Must reside in zip codes 76103, 76112, or 76120. (Note: An overnight shelter or motel is not considered a residence.)

HOURS: Mon - Fri 9:00am - 11:00am (new clients), 9:00am - Noon (existing clients) or until 40+ families are registered, 9:00am -12:30pm (donations)

LANGUAGES: Spanish - in person only - ask to bring own interpreter AREA SERVED: 76103, 76112, 76120

EDUCATION SERVICE CENTER REGION 11

1451 S Cherry Ln White Settlement, TX 76108

(817) 740-3600 Main (817) 740-7600 Fax

www.esc11.net

Clyde Steelman, Executive Director

Services

DESCRIPTION: The Education Service Center Region 11 assists school districts in improving student performance, enables school districts to operate more efficiently and economically, and implements initiatives assigned by the Legislature or the Commissioner by providing professional development, technical assistance, and management of educational programs. **INTAKE PROCEDURE:** Contact the office FEES: Varv. depends on services provided **ELIGIBILITY:** Call for Information HOURS: Mon - Thur 8:00am - 4:30pm; Fri 8:00am - 3:30pm LANGUAGES: Spanish AREA SERVED: Cooke, Denton, Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant

EDUCATIONAL OPPORTUNITY CENTER

2300 Circle Dr Ste 2308 Fort Worth, TX 76119

(817) 531-2657 Main (817) 531-2865 Fax

www.uta.edu/eoc eoc@uta.edu

and Wise

Services

DESCRIPTION: The Educational Opportunity Center program provides counseling and information on college admissions to qualified adults who want to enter or continue a program of post secondary education. The program also provides services to improve the financial and economic literacy of participants. An important objective of the program is to counsel participants on financial aid options, including basic financial planning skills, and to assist in the application process. The goal of the EOC program is to increase the number of adult participants who enroll in post secondary education institutions. INTAKE PROCEDURE: Apply online at www.uta.edu/eoc or call for appointment FEES: None ELIGIBILITY: Must be a U.S. citizen or permanent legal resident age 19 years or older residing in Tarrant or Dallas County HOURS: Mon - Fri 8:30 am - 5:00 pm LANGUAGES: Spanish AREA SERVED: Tarrant and Dallas counties

EULESS PUBLIC LIBRARY

201 N Ector Dr Euless, TX 76039

(817) 685-1679 Administration (817) 685-1480 Main - Automated information

www.eulesstx.gov/library eulessinfo@eulesstx.gov

Sherry Knight, Library Administrator

Services

ESL

DESCRIPTION: Provides English as a Second Language instruction with volunteer tutors (either one-on-one or small groups), and a weekly Conversation Club for those who wish to practice their English skills.

INTAKE PROCEDURE: Applicants may call or come into the library to ask about registration period and requirements. Beginning level students must complete a placement exam and an application prior to enrollment.

FEES: Free DOCUMENTS REQUIRED: None ELIGIBILITY: Ages 18 and older HOURS: ESL for beginners, one-on-one or small group tutoring by mutually-agreed time with tutor; Tues 7:00pm (Conversation Club) LANGUAGES: Spanish

AREA SERVED: Texas

GENERAL SERVICES

DESCRIPTION: The mission of the Euless Public Library is to provide materials to meet the informational, educational and recreational needs of the community. The Library obtains and makes accessible reliable information that fosters lifetime learning, as well as popular materials for the enjoyment of our patrons.

INTAKE PROCEDURE: Call for information

FEES: Call for information DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Mon Tue Thur 10:00am - 9:00pm; Wed 10:00am - 6:00pm; Fri-Sat 10:00am - 5:00pm; Sun 1:00pm - 5:00pm LANGUAGES: Call for information ADEA CERVED: City of Eulope and surrounding

AREA SERVED: City of Euless and surrounding areas

EVERMAN INDEPENDENT SCHOOL DISTRICT

608 Townley Dr Everman, TX 76140

(817) 568-3500 Main (817) 568-3508 Fax

www.eisd.org

Dr. Jeri Pfeifer, Superintendent

Services

DESCRIPTION: Local administrative office responsible for operating schools in the City of Everman and serving portions of south Fort Worth, Forest Hill and Burleson. INTAKE PROCEDURE: Call for information FEES: Call for information DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Call for information LANGUAGES: Staff speaks no language other than English AREA SERVED: City of Everman and portions of south Fort Worth and Forest Hill

FAMILY COUNSELING CENTER ASSOCIATION

3617 W Pioneer Pkwy Arlington, TX 76013

(817) 275-3617 Main (817) 534-0720 Fax

www.family-counseling.org info@family-counseling.org

Carol Doss, Ph.D., LPC, Clinical Director

Services

DESCRIPTION: Psychotherapy - private, marriage & family; sex therapy; parent-child relations; vocational counseling; pre-marital counseling, testing & evaluating; play therapy; and crisis intervention. INTAKE PROCEDURE: Call for appointment. Forms on personal background will be completed, fees discussed, & then appt is set up with counselor. FEES: Sliding scale for those without insurance or with a very large insurance deductible DOCUMENTS REQUIRED: Call for information ELIGIBILITY: No restrictions HOURS: Mon - Fri 8:30am - 7:00pm by appointment LANGUAGES: Staff speaks no language other than English

AREA SERVED: No restrictions

FAMILY PATHFINDERS OF TARRANT COUNTY

PO Box 470869 Fort Worth, TX 76147

(817) 731-1173 Main (817) 731-1207 Fax

www.familypathfinders.org info@familypathfinders.org

Kathryn Arnold, Executive Director

Services

FINANCIAL CAPABILITY PROGRAM

DESCRIPTION: The Financial Capability Program provides two components identified as essential for financial stability: financial education and financial coaching. The program uses the Money Smart curriculum developed by the FDIC and innovative instruction to teach financial skills. Classes include instruction in managing money, using financial services, managing credit history and handling financial setbacks. Financial coaching is designed to support financial literacy training and help to improve an individual's financial behavior. The client-driven sessions allow clients to come with their own questions and work with a coach to take back control of their finances, make better decisions and regain a foothold in financial stability and self-sufficiency. INTAKE PROCEDURE: Must call 817-731-1173 to

schedule intake assessment

FEES: None
DOCUMENTS REQUIRED: None

ELIGIBILITY: Must be employed and earning less than \$50,000 per year

HOURS: Hours vary depending on location - call for information

LANGUAGES: Spanish (limited Financial Coaching sessions)

AREA SERVED: Tarrant County

MENTORING PROGRAM

DESCRIPTION: The mentoring program matches trained volunteer mentors with families striving to overcome poverty, homelessness and reentry after incarceration. Mentors join forces with an individual or family for one year, helping them make the transition to financial stability. Each mentor provides a broad range of support including budgeting, job preparation, decision making, emotional support, parenting and goal setting.

INTAKE PROCEDURE: Participants must be referred by their caseworker from the local Workforce Center or other social service agencies

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Tarrant County residents who are TANF recipients, low-income working individuals or individuals reentering the community after incarceration

HOURS: Mon - Fri (by appointment only) LANGUAGES: Call for information AREA SERVED: Tarrant County

FELLOWSHIP OF LAKE WORTH CHURCH COMMUNITY FOOD PANTRY

4024 Dakota Trl Lake Worth, TX 76135

(817) 856-8321 Main (817) 443-4693 Alternate - Cell (817) 318-0380 Fax

www.fellowshipoflakeworth.com flwfoodpantry@gmail.com

Michelle Mangum, Food Pantry Coordinator

Services

COMMUNITY FOOD PANTRY

DESCRIPTION: Provide grocery and toiletry items to those in need. INTAKE PROCEDURE: Walk-ins accepted FEES: None DOCUMENTS REQUIRED: Picture ID and proof of monthly income ELIGIBILITY: None HOURS: Sun 2:00pm - 4:00pm (not required to attend a church service) LANGUAGES: Spanish AREA SERVED: 76020, 76085, 76098, 76106, 76107, 76108, 76114, 76127, 76131, 76135, 76164, 76166, 76179

FIRST BAPTIST CHURCH - EVERMAN

501 W Barron St Everman, TX 76140

(817) 293-1694 Main (817) 293-2491 Fax

www.firsteverman.org secretaryfbc@sbcglobal.net

<u>Services</u>

DESCRIPTION: Food pantry for residents needing one time assistance in designated area **INTAKE PROCEDURE:** Must call for an appointment **FEES:** None

DOCUMENTS REQUIRED: Driver's license and other documentation as needed - call for info

ELIGIBILITY: Residents of the City of Everman or with children attending school in Everman ISD and needing one time assistance

HOURS: 1st & 3rd Mon of each month 2:00pm - 6:00pm by appointment only (food pantry); Mon - Fri 8:30am -1:00pm (office)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: City of Everman or families with children in the Everman ISD

FIRST H.A.N.D. MINISTRIES OF FIRST PRESBYTERIAN CHURCH

Community Crossroads 1516 Hemphill St Fort Worth, TX 76110

1000 Penn St Fort Worth, TX 76102

(817) 335-1231 Main (817) 921-3535 Fax

www.fpcfw.org dshepard@fpcfw.org

Services

DESCRIPTION: Administers a supplemental clothing closet and food pantry which consists of minimal food staples, including ready-to-eat items for homeless clients instead of groceries. Food is distributed once a month from food pantry and mobile food pantry. Mobile Food Pantry, which consists of food distribution from truck in parking lot of Broadway Baptist Church at 305 W Broadway in Fort Worth, is provided on 3rd Wednesdays each month (weather permitting). Truck is currently equipped to serve about 300 households on a first

come, first served basis.

INTAKE PROCEDURE: For all clothing requests, a caseworker must fax a "Request for Clothing" form; clothing orders take approximately one week to fulfill; pickup of clothing orders will be only at designated service hours (valid photo ID is required); for food assistance, walk-ins only - mobile food pantry clients check-in at 9:00am on 3rd Wed with distribution to begin at 10:00am

FEES: None

DOCUMENTS REQUIRED: Must present valid photo ID as well as required info on household members and income (food assistance)

ELIGIBILITY: Anyone in need of food and clothing; clothing assistance limited to 4 times per year **HOURS:** Wed (all but 3rd Wed of the month) - Thur 12:00pm - 1:30pm (food assistance - clients must arrive and have a number by 1:30pm to be served, but it is recommended that clients arrive early); no regular food distribution on 3rd Wednesday (only mobile food pantry available) - mobile food pantry hours: 3rd Wed 9:00am - 10:00am

LANGUAGES: Spanish (limited) - Please bring translator if possible

AREA SERVED: No zip code restrictions

FIRST STREET METHODIST MISSION

801 W 1st Street Fort Worth, TX 76102

(817) 335-6080 Main (817) 338-1071 Infant Formula (817) 336-2606 Fax

www.firststreetmission.org

Page Hines, Executive Director

Services

CAREER CLOSET

DESCRIPTION: The Career Closet is a resource for low income or homeless men and women who have found employment in the service industry. Clothing is available for individuals working in food service, retail jobs, health care, child care and construction/landscape jobs. Each client may select two outfits.

INTAKE PROCEDURE: Agency caseworkers must call to make appointments for their clients; Career Closet volunteer will meet the client and assist in the selection of clothes suitable for the job; a mirror and privacy for trying on clothes are provided

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Individuals who have secured employment and need clothes appropriate for jobs in food service, retail jobs, health care, child care and construction/landscape jobs HOURS: Mon Wed Thur 10:00am - 1:00pm (by appointment only) LANGUAGES: Spanish AREA SERVED: No restrictions

GENERAL SERVICES

DESCRIPTION: Emergency assistance with food for guests with a residence; sack lunches and clothing for the homeless.

INTAKE PROCEDURE: Walk-ins accepted **FEES:** None

DOCUMENTS REQUIRED: Bring the following for food assistance: Picture ID for head of household, identification for all household members (social security cards, school identification, shot record, birth certificate), one of the following for proof of residency (dated within the last 30 days): rent receipt with landlord's phone number, electric, water or gas bill and one of the following for proof of income: SNAP, SSDI or TANF award letter, Medicaid cards for any member of the household. * A letter of referral from your case manager that includes your name, date of birth, and address will be considered your proof of residency and income.

ELIGIBILITY: Services available for anyone in need **HOURS:** Mon 10:00am - 1:00pm (homeless/sack lunches), 10:00am - 12:30pm (homeless/clothing); Wed Thur 10:00am - 1:00pm (families and individuals with residence/groceries)

LANGUAGES: Spanish AREA SERVED: No restrictions

IF (INFANT FORMULA) PROGRAM

DESCRIPTION: Emergency assistance program designed to meet the nutritional needs of hungry infants (12 months and younger). Will provide emergency supply (seven days) of formula and baby food.

INTAKE PROCEDURE: Walk-ins accepted - must show infant's birth certificate or Social Security card; for information call Infant Formula Program at 817-338-1071

FEES: None

DOCUMENTS REQUIRED: Proof of infant's name and date of birth; WIC card ELIGIBILITY: Any child, 12 months or younger HOURS: Mon Wed Thur 10:00am - 1:00pm LANGUAGES: Spanish AREA SERVED: No restrictions

FIRST UNITED METHODIST CHURCH EULESS

106 N Main St Euless, TX 76040 PO Box 967 Euless, TX 76039 (817) 283-4421 Main (817) 283-5403 Fax

fumceuless.org church-office@fumceuless.org

Rev. Beverly Springer, Assoc Pastor

Services

DESCRIPTION: Financial assistance with rent, utilities (includes electric, gas, water and telephone) and prescriptions, depending on availability of funds. Also provides non-perishable food items through the food pantry.

INTAKE PROCEDURE: Call Tuesday mornings starting at 8:30am to see if funds available for financial assistance - assistance given on first call, first served basis; walk-ins accepted for food pantry on Friday's 9:00am - 12:00pm (except for 5th Fridays of the month)

FEES: None

DOCUMENTS REQUIRED: Must provide picture ID, proof of residence in HEB area and documentation of crisis, i.e. utility bill, lease, etc. **ELIGIBILITY:** Persons in need who live in designated service area

HOURS: Mon - Fri 8:30am - 4:00pm (financial assistance); Fri 9:00 am - 12:00 pm, except for 5th Fridays of the month (food pantry)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Hurst, Euless and Bedford

FLEET & FAMILY SUPPORT CENTER/NAVAL AIR STATION JRB

3175 Vandenberg Ave NAS JRB Fort Worth, TX 76127

(817) 782-5287 Main (817) 782-7189 Fax

<u>Services</u>

DESCRIPTION: Provides the following services: * Information and Referral: Find information or services that meet the needs of

military families. Referral service to military or community services on any subject or need.

* Life Skills Education and Support: Help military families learn valuable skills to enhance quality of life such as marriage enrichment, communication skills, child development, parenting skills, coping with frequent moves and/or deployment and various support groups.

* Counseling Services: Licensed professional counselors help active duty military families work

through problems. Counseling is short term and focused on problem solving. Referral to the local community for longer term counseling is also available.

* Crisis Response: Provides crisis intervention services to military families.

* Mobilization and Deployment Support: Helps service members and their families face the challenges before, during and after military deployment.

* Sexual Assault Victim Intervention: Offers preventive education and victim assistance.
Referral to local community sources for victims.
* Spouse Employment Assistance: Helps military spouses with career, job information and preparation for employment.

* Transition Assistance: Helps military members and their families make the transition from military to civilian life. Transition seminars available for military members leaving the military. Program offers counseling, out placement referral, job enhancing skills, resume writing help and other necessary tools for a successful job search.

* Relocation Assistance: Provides military families education programs; welcome aboard packets; settling in services and Military Installations, the Dept of Defense webpage which provides information about more than 300 military bases and communities. Also available to military families is the relocation lending loan closet which provides relocating military families those items such as pans, dishes, cots, baby items, etc. to borrow until their household goods arrive.

* Personal Financial Management: Offers a wide variety of basic money management classes and individual budget counseling to military families who might be experiencing financial problems. Also provides proactive classes on car buying, checkbook maintenance and other consumer awareness programs.

* Family Advocacy Program: Military families experiencing spouse abuse or child abuse/neglect are helped through a variety of educational programs and counseling services. * Exceptional Family Member Program: Family Service Center is a contact point for military families with special needs such as chronic illness or incapacity, mental illness or learning disabilities. Education regarding this program is provided as well as referral to local resources to assure family needs are handled in the most effective manner.

* Volunteer Program: Volunteer opportunities available for people wishing to get to know people in their community and help others with information or assistance.

INTAKE PROCEDURE: Call for information (must possess a military identification card)

FEES: None

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Must possess valid military/family member ID card, valid reserve or retiree/family member ID card. HOURS: Mon - Thur 7:30am - 4:30pm; Fri 7:30am - 4:00pm LANGUAGES: Spanish AREA SERVED: No restrictions

FOREST HILL SEVENTH DAY ADVENTIST CHURCH

7224 Forest Hill Dr Forest Hill, TX 76140

(817) 744-7935 Service/Intake

http://www.foresthillsda.org

Cyntha Dillard, Community Service Director

<u>Services</u>

DESCRIPTION: Provides emergency food in form of canned goods and dried food items; no meat products at this location; also includes limited personal grooming items

INTAKE PROCEDURE: Call 817-744-7935 before going

FEES: None

DOCUMENTS REQUIRED: Government issued Photo ID, proof of address, proof of income **ELIGIBILITY:** Must meet TexCap income limits -185% of federal poverty **HOURS:** Sat 2:00pm - 3:00pm (intake/service)

LANGUAGES: Spanish (on request) AREA SERVED: Tarrant County

FORT WORTH BUSINESS ASSISTANCE CENTER

1150 S Freeway Ste 106 Fort Worth, TX 76104

(817) 871-6025 Main (817) 871-6031 Fax

www.fwbac.com info@fwbac.com

Robert Sturns, Director

Services

DESCRIPTION: The Fort Worth Business Assistance Center (BAC) is comprised of a network of service providers, each offering an array of business resources for those who want to start a business or grow their existing business. Entrepreneurs can find information in the form of workshops and training, small business counseling and special events. Areas of assistance include finance, manufacturing, market research, small business operations, M/WBE (minority and women owned businesses) certification orientation, writing a business plan, computer technologies, procurement assistance and access to capital.

INTAKE PROCEDURE: Walk-ins accepted **FEES:** Some services are free; call for more information **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** Call for information

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish AREA SERVED: Dallas/Fort Worth Metroplex

PROJECT NEW BEGINNINGS

DESCRIPTION: Project NEW Beginning offers business education, training and counseling to individuals who have not had the resources enabling them to be self-sustaining. This program is specifically targeted to individuals who are low to moderate.

INTAKE PROCEDURE: Requires an application to be submitted for approval; upon acceptance, \$20 registration fee due at the first class

FEES: \$20 registration fee due at first class; course is free for those who meet low income guidelines; \$50 class fee for any student that does not verify or meet low income guidelines

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Low income individuals seeking to start and run a successful business HOURS: Call for information LANGUAGES: Spanish AREA SERVED: Tarrant

FORT WORTH ENVIRONMENTAL COLLECTION CENTER

6400 Bridge St Fort Worth, TX 76112 (817) 392-3279 /EASY www.fortworthtexas.gov

Services

DESCRIPTION: The Environmental Collection Center of Fort Worth is a free collection program for citizens of Fort Worth and participating cities which helps people dispose of their household chemical wastes in a safe, responsible manner. Some unacceptable waste are building materials, tires and TVs.

INTAKE PROCEDURE: Call 817-392-EASY (3279) for information on all acceptable waste and list of participating cities

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Residents of Fort Worth and participating cities

HOURS: Thurs - Fri 11:00am - 7:00pm, Sat 9:00am - 3:00pm

AREA SERVED: Arlington, Azle, Bedford, Benbrook, Burleson, Cedar Hill, Cleburne, Colleyville, Crowley, Dalworthington Gardens, Euless, Forest Hill, Fort Worth, Glenn Heights, Godley, Grapevine, Haltom City, Hood County, Hurst, Johnson County, Keller, Kennedale, Lake Worth, Lakeside, Mansfield, Midlothian, North Richland Hills, Oak Leaf, Pantego, Parker County, Richland Hills, River Oaks, Roanoke, Saginaw, Sherman, Southlake, Stephenville, Tarrant County (unincorporated), Tarrant Regional Water District, Trophy Club, UTRWD, Watauga, Waxahachie, Weatherford, Westlake, Westover Hills, Westworth Village and White Settlement

CRUD CRUISER

DESCRIPTION: The Crud Cruiser mobile collection trailers travel to area neighborhoods to collect leftover household chemicals. Collection events are scheduled from March through November for Fort Worth residents and participating cities. The capacity of the Crud Cruiser is limited, so please learn what is acceptable before bringing household chemical waste to a collection location. The City of Arlington also operates a mobile collection unit visit www.arlingtontx.gov for more information. INTAKE PROCEDURE: Call 817-392-6268 for collection locations and hours; call 817-392-EASY(3279) for information on acceptable waste and procedures. FEES: None

DOCUMENTS REQUIRED: Proof of residency (current water bill, driver license and/or picture ID)

ELIGIBILITY: Residents of Fort Worth and participating cities

HOURS: Hours vary - call for information **AREA SERVED:** Arlington, Azle, Bedford, Benbrook, Burleson, Cedar Hill, Cleburne, Colleyville, Crowley, Dalworthington Gardens, Euless, Forest Hill, Fort Worth, Glenn Heights, Godley, Grapevine, Haltom City, Hood County, Hurst, Johnson County, Keller, Kennedale, Lake Worth, Lakeside, Mansfield, Midlothian, North Richland Hills, Oak Leaf, Pantego, Parker County, Richland Hills, River Oaks, Roanoke, Saginaw, Sherman, Southlake, Stephenville, Tarrant County (unincorporated), Tarrant Regional Water District, Trophy Club, UTRWD, Watauga, Waxahachie, Weatherford, Westlake, Westover Hills, Westworth Village and White Settlement

FORT WORTH FIRE DEPARTMENT

1000 Throckmorton St Fort Worth, TX 76102

(817) 392-6800 Main - Administration (817) 922-3000 Fire Non-Emergency

www.fortworthtexas.gov/fire FWFire@fortworthtexas.gov

Rudy Jackson, Fire Chief

Services

JUVENILE FIRE SETTER PROGRAM

DESCRIPTION: Administers a juvenile fire setting counseling program for any child, ages 3 to 17 years, and also for parent or guardian in any type of fire setting problem. Firefighters who interview juvenile firesetters and their parents are trained to evaluate the child's firesetting behavior. If the fire is set because of simple curiosity or poor judgment, a recommendation may be made for enrolling the child in an intensive fire safety education program. In case of a troubled or disturbed child, parents are referred to mental health services where the child can receive special help. If parents resist or refuse, legal action may be necessary. In some cases the Firesetter has to be referred to the child protective services or juvenile police section.

INTAKE PROCEDURE: Call Public Education
Department at 817-392-6862
FEES: None for fire department
ELIGIBILITY: Ages 3 to 17 years; must be resident of the city of Fort Worth
HOURS: Mon - Fri 8:00am - 4:00pm
LANGUAGES: Spanish (Need advance notice)
AREA SERVED: City of Fort Worth
SITE: 1

SMOKE DETECTOR PROGRAM

DESCRIPTION: Provides smoke alarms to city of Fort Worth homeowners who do not own one. Not intended for home inspection compliance. **INTAKE PROCEDURE:** Call Public Education Department at 817-392-3862 for application - will route info to neighborhood fire station for installation. FEES: None ELIGIBILITY: City of Fort Worth resident and homeowner HOURS: Mon - Fri 8:00am - 5:00pm AREA SERVED: City of Fort Worth only SITE: 1

FALL PREVENTION AND HOME SAFETY

DESCRIPTION: Provides a free home safety evaluation and comprehensive home safety checklist to help prevent falls. INTAKE PROCEDURE: Call to schedule home inspection FEES: None DOCUMENTS REQUIRED: None ELIGIBILITY: Residents of Fort Worth HOURS: Mon - Fri 8:00am - 4:00pm LANGUAGES: Spanish AREA SERVED: City of Fort Worth SITE: 1

<u>Sites</u>

1. FORT WORTH FIRE DEPARTMENT PUBLIC EDUCATION DEPARTMENT

2222 Wenneca Ave Fort Worth, TX 76102

(817) 392-6862 Main (817) 392-6890 Fax

FORT WORTH HOPE CENTER DBA THE HOPE CENTER

Without Walls Church 3625 E Loop 820 South Fort Worth, TX 76119

4101 Green Oaks Blvd Ste 305 Box 500 Arlington, TX 76016

(817) 451-6288 Main (817) 930-0093 Office (817) 451-1945 Fax

www.fwhope.org info@fwhope.org

JoAnn Reyes MRE, President and Co-founder

Services

FOOD & CLOTHING ASSISTANCE

DESCRIPTION: A food and clothing distribution center. Provides both perishable and nonperishable food (enough for one week) and gently used clothing to families in need. **INTAKE PROCEDURE:** Walk in during designated service hours FEES: None DOCUMENTS REQUIRED: Bring picture ID, proof of income and proof of residency (utility bill or documentation with address) ELIGIBILITY: For food and clothing assistance, must be low-income person in need HOURS: Tues Fri 8:00am - 10:00am (food); Thurs 10:00am - 2:00pm (clothing) LANGUAGES: Spanish AREA SERVED: Tarrant and Dallas County

HOPE SMILE CENTER

DESCRIPTION: The Hope Smile Center is a nonprofit dental clinic dedicated to improving oral health and appearance with the hope of empowering individuals actively pursuing employment in order to increase their quality of life and their contribution within their community. Focus is on replacement of teeth in preparation for seeking/securing employment.

INTAKE PROCEDURE: Must be referred by a non-profit organization or be existing client of The Hope Center

FEES: \$70 for first visit; \$35.00 per visit during treatment - call for details; payment due before each dental treatment; will accept cash, money order and agency checks; no personal checks are accepted **DOCUMENTS REQUIRED:** Proof of income; proof of employment search

ELIGIBILITY: Currently receiving referring agency services; must meet current Federal Poverty Guidelines; must be actively seeking employment and/or currently enrolled in courses (either at Fort Worth HOPE Center or any other classes throughout the city) that will increase employment opportunities **HOURS:** Call for information/appointment **AREA SERVED:** Tarrant County

SCHOOL OF HOPE

DESCRIPTION: School of HOPE provides pre-vocational training classes for OSHA forklift/scissor lift certification and Customer Service and Culinary Art Training to earn certification working in the food industry (restaurants, Cafeterias, Hotel Banqueting, Catering and Garde Manger, Pantry cook, Hosting & Hospitality and Cake Decorating (beginner to advanced) and ServSafe Food Handler and Food Manager's certification) for food eatery businesses throughout the DFW Metroplex. In addition, work experience is provided by allowing participant to work at the FW HOPE Center on a volunteer basis while being assisted in finding employment.

INTAKE PROCEDURE: Applications are made available at Fort Worth HOPE Center, CAP and Workforce

FEES: Forklift fees: classes are \$500 for 4 forklift certifications; \$2650 for Customer Service in Culinary Arts - includes ServSafe Food Manager License and Certifications in Front of the House, Cake Decorating I, II, and III and Garde Manger; funding provided for approved applicants through: Workforce Solutions,

Catholic Charities, Community Learning Center (CLC), Next Step, Women's Center, YWCA, DARS, and FACT; all funding depends on students being approved by the agencies **DOCUMENTS REQUIRED:** Picture ID, proof of

ELIGIBILITY: Must be low to moderately low income individual and over 18 years of age **HOURS:** Mon - Fri 8:00am - 5:00pm (Classes)

AREA SERVED: No restrictions

FORT WORTH HOUSING & ECONOMIC DEVELOPMENT

908 Monroe St 3rd and 4th Fl Fort Worth, TX 76102

1000 Throckmorton St Fort Worth, TX 76102

(817) 392-7540 Main (817) 392-7328 Fax

www.fortworthgov.org/housing

Otis Thornton, Homelessness Program Director

Services

HOMEBUYER'S ASSISTANCE PROGRAM (HAP)

DESCRIPTION: The Homebuyer's Assistance Program offers loans to first time homebuyers with down payment and closing cost assistance in amounts determined by location within the city. Deferred Payment Loan (DPL) - Maximum amount available is \$14,999. The soft second loans are subordinate to a lender's first mortgage loan. The interest rate for the soft second is 0% and no payment is due until sold or transferred. All loans are forgiven after 5 years. If the borrower does not meet the affordability period, the loan may be assumed by a low-moderate gualified income buyer. The buyer must maintain insurance and pay all real estate taxes. Closing Cost Assistance (CCA) - Maximum amount available is \$3,000. The buyer must provide at least \$1000 of their own funds or 2% of the purchase price, whichever is less. The buyer can purchase a home from any seller, and the mortgage can be financed by any city approved lender. The property must be located in Fort Worth. A lien will be placed on the property for 5 years. After the person has lived in the home for 5 years, the lien will be released.

INTAKE PROCEDURE: Call office at (817) 392-7390

FEES: Call for information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Low/moderate income residents of designated areas

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish AREA SERVED: Fort Worth only

EMERGENCY REPAIR PROGRAM

DESCRIPTION: This program is a city-wide program to address emergency housing repair situations. Income eligible homeowners can qualify for up to \$5,000 in emergency repairs. Eligible repairs include: water, gas and sewer leaks, water heater at any time and heating services from Nov 1 to March 1. This program currently does not provide any roof repairs. **INTAKE PROCEDURE:** Call office at (817) 392-7548 **FEES:** Call for information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Must be eligible Fort Worth resident who owns and occupies home for at least six months prior to applying.

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish AREA SERVED: Fort Worth only

COWTOWN BRUSH-UP

DESCRIPTION: Cowtown Brushup program paints 50 homes every October and April on a first-come, first-served basis. The community program is a volunteer-driven effort to help restore homes in need of exterior paint. Cowtown Brushup program technicians will perform a home inspection to determine if the home meets program requirements. Services include:

Preparing the house to be painted
Minor repairs of rotten trim and siding
Painting the exterior of the house

INTAKE PROCEDURE: Call for information **FEES:** None

ELIGIBILITY: Must have home located in Fort Worth city limits, home must be owner-occupied and single story (approx 1,500 square feet); home must not have vinyl or aluminum siding; and total household income for all adults living in the home cannot exceed income limits

HOURS: Mon - Fri 8:00 am - 5:00 pm LANGUAGES: Spanish AREA SERVED: City of Fort Worth

NEIGHBORHOOD EMPOWERMENT ZONE

DESCRIPTION: Municipal property tax abatements, development fee waivers, impact fee waivers, and release of City liens are available to property owners who build or rehabilitate property within a NEZ. Neighborhood Empowerment Zones are designated by City Council. Residents can apply for all the incentives offered through the NEZ. These incentives are designed to promote affordable housing, economic development and expanded services. **INTAKE PROCEDURE:** To apply for incentives, call

(817) 392-2222

FEES: Call for information DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Property owners of designated NEZs HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish AREA SERVED: Fort Worth only

FORT WORTH HOUSING AUTHORITY

1201 E 13th St Fort Worth, TX 76102

PO Box 430 Fort Worth, TX 76101

(817) 333-3400 Main (817) 429-2209 Metro (817) 332-4830 Fax (817) 335-6222 TDD

www.ftwha.org contacts@ftwha.org

Naomi Byrne, President/CEO Public transportation accessible.

Services

FAMILY INVESTMENT CENTER

DESCRIPTION: Self-sufficiency and economic development initiatives including GED preparation, health care for adults and children, employment training, family/adolescent counseling, transportation and child care. **INTAKE PROCEDURE:** Enrollment taken at Family Investment Center (1201 E. 13th Street) **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Be a resident of public housing or Housing Choice Voucher Program participant **HOURS:** Mon - Fri 8:00am - 4:30pm

LANGUAGES: Spanish, Sign Language (need advance notice)

AREA SERVED: Very low and low income residents of the City of Fort Worth **SITE:** 7

FAMILY SELF-SUFFICIENCY

DESCRIPTION: The Family Self-Sufficiency (FSS) Program assists families who are receiving rental assistance from the FW Housing Authority through the Section 8 Assisted Housing Program and conventional public housing. FSS is a five (5) year program which works with those who are unemployed or under-employed. This program helps participants identify the need for additional skills or education, obtain the needed education or training and assists them in becoming gainfully employed. State certified nurse assistant training is available through the program.

The FSS program is accomplished by using an individual case management approach. Services

from over 60 existing local social service and educational agencies are utilized to accomplish these goals. FSS permits the family to remove themselves from any public assistance.

INTAKE PROCEDURE: Applications for the program may be obtained from the FSS office at 1201 E 13th St (817) 333-3607

FEES: None for FSS participants; sliding scale fee for general public to take nurse aide classes **ELIGIBILITY:** Applicants must be (1) a current public housing resident, (2) a Section 8 participant, (3) head of household or any family member who is 18 years of age or (4) unemployed, underemployed, need improvement in educational and job skills

HOURS: Mon - Fri 8:00am - 4:30pm **LANGUAGES:** Spanish; sign language (need advance notice)

AREA SERVED: Very low and low income residents of the City of Fort Worth **SITE:** 7

AMAKA CHILD CARE CENTER

DESCRIPTION: A program targeted to provide child care services to public and assisted housing residents and to eligible members of the general public.

INTAKE PROCEDURE: Applications are accepted by the Director of the Amaka Child Care Center. FEES: Sliding scale, based on income and CCMS DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Must be either employed or enrolled in a qualified job training program or a self-sufficiency program

HOURS: Mon - Fri 6:30am - 6:00pm **LANGUAGES:** Spanish; sign language (need advance notice)

AREA SERVED: Very low and low income residents of the City of Fort Worth **SITE:** 1

ASSISTED HOUSING

DESCRIPTION: Rental assistance through conventional and scattered site public housing, Housing Choice Voucher and Shelter Plus Care programs. Family Self-Sufficiency, Employment and Resident programs are provided to public housing residents and Housing Choice Voucher participants. **INTAKE PROCEDURE:** Applications for public housing may be obtained at the Admissions Office at 1201 East 13th Street (817-333-3510 ext 3510) or any of the public housing sites; must bring birth certificates and SS cards for all household members, INS documentation if applicable, and TX drivers license or ID for head of household and spouse; also need proof of all household income

FEES: None other than rent payment **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** Applicants must either (1) qualify as a family; (2) be 62 years of age or older; or (3) disabled AND have a gross household income, at the time of admission, that does not exceed the income limits for public housing occupancy set by the Department of Housing and Urban Development; rent paid by participant will be approximately 30% of gross income or \$50 minimum, whichever is greater **HOURS:** Mon - Fri 8:00am - 4:30pm

LANGUAGES: Spanish, Sign Language (advance notice needed)

AREA SERVED: City of Fort Worth **SITE:** 7

CONVENTIONAL PUBLIC HOUSING

DESCRIPTION: Public Housing.

INTAKE PROCEDURE: Applications for public housing must be obtained at public housing properties; all adults in household over age 18 must attend interview; must bring birth certificates and SS cards for all household members, INS documentation if applicable, and TX drivers license or ID for head of household and spouse; also need proof of all household income

FEES: Rent payment

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Applicants must either (1) qualify as a family; (2) be 62 years of age or older; or (3) disabled AND have a gross household income, at the time of admission, that does not exceed the income limits for public housing occupancy set by the Department of Housing and Urban Development; rent paid by participant will be approximately 30% of gross income or \$50 minimum, whichever is greater **HOURS:** Mon - Fri 8:00am - 4:30pm (office)

LANGUAGES: American Sign Language (need advance notice), Spanish

AREA SERVED: Very low and low income residents of the City of Fort Worth **SITES:**2346891011

OLDER ADULTS AND/OR DISABLED HOUSING

DESCRIPTION: Conventional public housing development for the elderly and disabled. **INTAKE PROCEDURE:** Applications for public housing may be obtained at the Admissions Office at 1201 East 13th Street (817-336-2419 ext 3510) or any of the public housing sites; must bring birth certificates and SS cards for all household members, INS documentation if applicable, and TX drivers license or ID for head of household and spouse; also need proof of all household income

FEES: Rent payment

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Applicants must be 62 years of age or older; or disabled AND have a gross household income, at the time of admission, that does not exceed the income limits for public housing occupancy set by the Department of Housing and Urban Development; rent paid by participant will be approximately 30% of gross income or \$50 minimum, whichever is greater **HOURS:** Mon - Fri 8:00am - 4:30pm (office) **LANGUAGES:** Spanish; Sign Language (need advance notice)

AREA SERVED: Very low and low income residents of the City of Fort Worth **SITE:** 5

SHELTER PLUS CARE

DESCRIPTION: A federally-funded rent subsidy program administered by the FWHA targeted to assist homeless disabled persons (through the McKinney Homeless Act of 1987). FWHA provides rental assistance for units selected by the family or individual in the private unassisted market throughout the city of Fort Worth. Partner agencies provide individual case management and coordinate services to assist individuals in maintaining independent living situations. Partnering agencies include: Mental Health Mental Retardation of Tarrant County, VA Homeless Veterans Program, Salvation Army First Choice, Samaritan Housing, Recovery Resource Council and Texas ReEntry Services. Families seeking rental assistance must apply through one of the above-mentioned partners. **INTAKE PROCEDURE:** Applications are only

accepted by referral from the partner agencies **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Applicants must be homeless and possess one or more of the following disabling conditions: Mental Illness, Substance Abuse, HIV/AIDS; applicants must meet income limits set by HUD

HOURS: Mon - Fri 8:00am - 4:30pm LANGUAGES: Spanish; sign language (need advance notice) AREA SERVED: City of Fort Worth SITE: 7

Sites

1. AMAKA CHILD CARE CENTER

1501 Stephenson St Fort Worth, TX 76102

(817) 332-4434 Main (817) 348-0161 Fax

LaToya Flanagen, Director

2. BUTLER PLACE/ADDITION

1201 Luella St Fort Worth, TX 76102

(817) 335-4091 Main (817) 870-9148 Fax

3. CAMBRIDGE COURT

8135 Calmont Ave Fort Worth, TX 76116

(817) 696-8080 Main (817) 696-8081 Fax

4. CANDLETREE APARTMENTS

7425 S Hulen St Fort Worth, TX 76133

(817) 294-1017 Main

5. FAIR OAKS APARTMENTS

4401 Quail Trail Fort Worth, TX 76114

(817) 625-1702 Main (817) 625-8667 Fax

6. FAIR PARK APARTMENTS

4400 Fair Park Blvd Fort Worth, TX 76115

(817) 923-8875 Main (817) 927-3095 Fax

7. FORT WORTH HOUSING AUTHORITY

1201 E 13th St Fort Worth, TX 76102

(817) 333-3400 Main (817) 429-2209 Metro (817) 332-4830 Fax (817) 335-6222 TDD

Naomi Byrne, President/CEO Public transportation accessible.

8. J.A. CAVILE PLACE APARTMENTS 1401 Etta St

Fort Worth, TX 76105

(817) 534-6641 Main (817) 536-0814 Fax

9. OVERTON PARK TOWNHOMES

5501 Overton Ridge Blvd Fort Worth, TX 76132

(817) 370-0100 Main (817) 370-0115 Fax

10. SYCAMORE CENTER VILLAS

7901 Chandra Ln Fort Worth, TX 76134

(817) 293-9933 Main (817) 293-9940 Fax

11. VILLAS OF OAK HILL

2501 Oak Hill Cir Fort Worth, TX 76109

(817) 920-5000 Main (817) 920-5050 Fax

FORT WORTH INDEPENDENT SCHOOL DISTRICT

100 N University Dr Fort Worth, TX 76107

(817) 871-2000 Main - Administration

www.fwisd.org

Dr. Patricia Linares, Interim Superintendent

Services

DESCRIPTION: The mission of the Fort Worth Independent School District is to provide and support rigorous learning opportunities which result in successful completion of a quality high school experience for all students. Goals include the following: (1)all students will learn at high levels of academic expectations, and the achievement gap will be eliminated; (2)all operations in the district will be efficient and effective; and (3)family involvement and community partnerships will be an integral part of the education of all children.

HOURS: Mon - Fri 8:00am - 5:00pm (office) SITE: 4

OFFICE OF ADULT EDUCATION

DESCRIPTION: *Adult Basic Education (ABE) including literacy instruction in beginning reading and numeracy skills and basic education instruction in basic skills from grades 1-8, including reading, writing and mathematics;

*Adult Secondary Education (ASE) with instruction for GED examination, by studying high school level materials in the areas of: writing, reading, science, social studies, and mathematics;

*English as a Second Language (ESL) with instruction in communication, pronunciation, reading and writing skills for limited English speakers; *Citizenship instruction for the preparation of the

United States citizenship test; and

*English Literacy and Civics (EL CIVICS) instruction to prepare immigrants and other limited English proficient students in becoming active members of the community through contextualized instruction in speaking, reading, and writing English and the naturalization process for American citizenship.

INTAKE PROCEDURE: Call office for information on adult education classes in Tarrant and Somervell counties

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Adults 18 years of age or older; 17 year olds with Texas Education Withdrawal Form and Parent Permission - Form can be accessed on website at www.fwisd.org/adulted; or 16 year old with court order only and Texas Education Withdrawal Form

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish

AREA SERVED: Tarrant and surrounding area; GED/ESL serves Tarrant and Somervell counties **SITE:** 6

FORT WORTH AFTER SCHOOL

DESCRIPTION: An after-school enrichment program for students in grades K-12 at 74 designated campuses. The mission of Fort Worth After School is to enable needs-based after-school programs in a safe environment that result in educational, physical and social development for elementary, middle and high school aged children. Goals include educational competence, physical and social development and crime reduction.

INTAKE PROCEDURE: Call for information **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Participants must be FWISD students - call for information

HOURS: Mon - Fri school dismissal until 6:00pm **LANGUAGES:** Call for information

AREA SERVED: 74 designated FWISD campuses **SITE:** 3

FAMILY RESOURCE CENTERS (FRC)

DESCRIPTION: The purpose of the FWISD Family Resource Centers is to provide support services and mental health care to the families of the Fort Worth ISD students in collaboration with the mental health community of Tarrant County. These services include: individual and family counseling; group counseling; supportive and educational groups: and linkage to mental health providers throughout Tarrant County. In addition, assistance available to all eligible students with application and processing of Medicaid and CHIP. JPS School Based Health Center located at two FRC sites (Forest Oak FRC and Northside FRC). INTAKE PROCEDURE: For FRC services, call desired location for more information or complete a web-based referral form online at: http://www.fwisd.org/family/Pages/JPS Referral.aspx FEES: None for assessment with FRC staff; fees for on-going services vary. DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Any FWISD student receiving services and immediate families HOURS: Mon Wed Fri 8:00am - 5:00pm, Tues Thurs 10:00am - 7:00pm LANGUAGES: Spanish AREA SERVED: FWISD boundaries SITES: 2 5 7 9

STUDENT PLACEMENT CENTER

DESCRIPTION: The Student Placement Center is a special office designed to help enroll students new to FWISD and who have a home language other than English. Students with a language other than English who have never attended a FWISD school need to go to the Student Placement Center.

INTAKE PROCEDURE: Call for information or appointment; walk-ins accepted **FEES:** None

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: New students to FWISD (PreK - 12) with a first language other than English HOURS: Mon - Fri 8:30am - 4:30pm LANGUAGES: Spanish, Bosnian, Vietnamese, Korean and Japanese AREA SERVED: Fort Worth Independent School District SITE: 8

FORT WORTH ISD O.P.E.N. DOORS PROGRAM

DESCRIPTION: Assist eligible school age participants with school records and enrollment, school clothing and supplies, transportation, and other school related concerns. Tutoring also available.

INTAKE PROCEDURE: Call office at 817-814-2875; referrals accepted from agencies, individuals, school personnel or applicant

FEES: None DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Must be in homeless situation according to McKinney-Vento Act guidelines; available only to FWISD students on one time basis HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Call for information

AREA SERVED: Fort Worth Independent School District **SITE:** 4

TEAM FORT WORTH

DESCRIPTION: TEAM Fort Worth is a mentoring program with the Fort Worth ISD. It is designed to increase the number of high need students graduating from high school through a school based mentoring program. Community volunteers mentor students grades 4-8 on selected Fort Worth ISD campuses. Through mentoring the program's goals are to improve relationships, academic performance and school attendance.

INTAKE PROCEDURE: TEAM Fort Worth liaisons on the campuses refer children who would benefit from the individual attention of a positive adult role model; interested community volunteers may call and receive information on how to become a mentor **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Adults age 18 and older who want to make a difference in a child's life are matched with students who may need encouragement and motivation to be successful

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish, Vietnamese and American Sign Language with advance notice AREA SERVED: FWISD participating elementary, middle and high schools SITE: 4

PARENTS AS TEACHERS

DESCRIPTION: Provides parents with children (up to school entry) with personal visits, developmental screenings, weekly learn and play time, group meetings and resource and referral services. Designed to assist parents with age appropriate information and activities to help children maximize potential.

INTAKE PROCEDURE: Call office at 817-814-3330; referrals accepted from agencies, individuals, school personnel or applicant **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Must have child/children under 5; available only to those living within the FWISD boundaries and in attendance area of school **HOURS:** Mon - Fri 8:00am - 5:00pm **LANGUAGES:** Spanish **AREA SERVED:** FWISD **SITE:** 4

FORT WORTH REGIONAL DAY SCHOOL PROGRAM FOR THE DEAF

DESCRIPTION: A comprehensive program for auditorially impaired children birth to 21 years of age.

INTAKE PROCEDURE: Call 817-298-3730 for information

FEES: The program is part of the FWISD and is free

ELIGIBILITY: Admission to the program based on assessment results and educational need of the child; assessment/evaluation may include otological, audiological and communication components

HOURS: Mon - Fri 8:00am - 4:00pm LANGUAGES: Total Communication AREA SERVED: Fort Worth ISD SITE: 4

CHILD FIND SPECIAL EDUCATION DEPARTMENT

DESCRIPTION: The Special Education Department of the Fort Worth Independent School District (FWISD) serves all individuals, birth through 21 years of age, who live within the boundaries of FWISD and are eligible for special education services. Speech therapy is available, as are related services, such as occupational and/or physical therapy, school health services, orientation and mobility training and others. Services are also provided in conjunction with the local Early Childhood Intervention (ECI) for children who are birth through two (2) years of age and have an auditory or visual impairment.

INTAKE PROCEDURE: Anyone having knowledge of a child with a disability may contact 817-298-3739 **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Individuals age birth through 21 years of age who are not currently enrolled in a FWISD school

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Spanish, Vietnamese and American Sign Language (need advance notice)

AREA SERVED: FWISD elementary, middle and high schools

SITE: 4

ATTENDANCE CONTROL OFFICE (FWISD)

DESCRIPTION: Provides services to ensure students are in school, to reduce truancy and decrease dropouts. Provides referrals to social service agencies for students and families.

INTAKE PROCEDURE: Students are referred by school personnel or concerned individuals **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Students who have three or more unexcused absences from school; also families of truant students are eligible for services **HOURS:** Mon - Fri 8:00am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: Fort Worth Independent School District and JJEP **SITE:** 1

Sites

1. ATTENDANCE CONTROL OFFICE (FWISD)

2901 Shotts St Fort Worth, TX 76107

(817) 492-7940 Main (817) 492-7964 Fax

2. FOREST OAK FAMILY RESOURCE CENTER (FWISD)

3250 Pecos St Fort Worth, TX 76119

(817) 531-4680 Site (817) 531-4691 Fax

3. FORT WORTH AFTER SCHOOL (FWISD)

5701 Meadowbrook Dr Bldg #1 Fort Worth, TX 76112

(817) 492-7946 Main (817) 492-7964 Fax

Miguel Garcia, Director

4. FORT WORTH INDEPENDENT SCHOOL DISTRICT

100 N University Dr Fort Worth, TX 76107

(817) 871-2000 Main - Administration

Dr. Patricia Linares, Interim Superintendent

5. NORTHSIDE FAMILY RESOURCE CENTER (FWISD)

2011 Prospect Ave Fort Worth, TX 76164

(817) 740-4511 Site (817) 740-4510 Fax

6. OFFICE OF ADULT EDUCATION - FW ISD/NORTH TEXAS CONSORTIUM

5701 Meadowbrook Dr Fort Worth, TX 76112

(817) 492-7960 Main (817) 492-7977 Fax

Sofia Zamarripa, Supervisor/Co-Op Director

7. RIVERSIDE FAMILY RESOURCE CENTER (FWISD)

1550 Bolton St Fort Worth, TX 76111

(817) 222-7577 Site (817) 222-7575 Fax

8. STUDENT PLACEMENT CENTER (FWISD)

999 N University Dr Fort Worth, TX 76114

(817) 740-5520 Main (817) 740-5528 Fax

9. WESTERN HILLS FAMILY RESOURCE CENTER (FWISD)

8340 Mojave Trl Fort Worth, TX 76116

(817) 560-5200 Site (817) 560-5202 Fax

FORT WORTH MUSEUM OF SCIENCE AND HISTORY

1600 Gendy St Fort Worth, TX 76107

(888) 255-9300 Toll Free (817) 255-9300 Main (817) 732-7635 Fax

www.fortworthmuseum.org callcenter@fwmsh.org

Van A. Romans, President

Services

DESCRIPTION: Omni Theater programs; Noble Planetarium shows; Museum School - preschool thru grade 6; Exhibitions: Omni Theater film programs; Noble Planetarium Astronomy shows; DinoLab/DinoDig; KIDSPACE; Lone Star Dinosaurs; hands-on, permanent and traveling exhibitions. INTAKE PROCEDURE: Varies depending on program desired - call for information. FEES: Call office for rates ELIGIBILITY: None HOURS: Mon - Sat 10:00am-5:00pm; Sun Noon -5:00pm (exhibit gallery hours); call or go to fortworthmuseum.org for Omni or Noble Planetarium show times LANGUAGES: Many bilingual exhibits

AREA SERVED: No restrictions

FORT WORTH POLICE DEPARTMENT

350 W Belknap St Fort Worth, TX 76102

(817) 392-4000 Main - Administration

(817) 335-4222 To report non-emergency

(817) 392-4390 Victim Assistance

(817) 392-4180 Youth Section

www.fortworthpd.com

Jeffrey Halstead, Police Chief

Services

DESCRIPTION: Agency responsible for preserving peace in the community, protecting life and property, preventing and detecting crime and apprehending and arresting suspects. Also provides crime victim assistance and services to youth.

INTAKE PROCEDURE: Call FEES: None ELIGIBILITY: No restrictions HOURS: 24 hours 7 days; Mon - Fri 8:00 am -5:00 pm (administration) LANGUAGES: Spanish AREA SERVED: City of Fort Worth

CRIME MAPPING

DESCRIPTION: Service of the Fort Worth Police Dept which allows citizens to conduct online crime statistics searches at

www.crimemapping.com. This website will allow you to access crime stats for up to a 30-day time period. Another feature includes receiving crime alerts for a location of interest. Once you enter the crime mapping website you have an option to pick by city, at this point you can choose Fort Worth and a map will appear. There are different tabs for crime types, picking a date range, or locations by an address. The website allows users to move the map, zoom in and out and gives an export feature for crime offenses.

INTAKE PROCEDURE: Visit website (www.crimemapping.com) or contact Fort Worth Police Department's Research and Planning Unit at 817-392-4240

FEES: None ELIGIBILITY: None HOURS: Website available 24/7 AREA SERVED: City of Fort Worth

YOUTH SECTION

DESCRIPTION: One of the primary functions of the Youth Services division is storage and maintenance of all juvenile records, including statistical information concerning juvenile arrests. Other duties include:

• Interview and counsel with juveniles that are evaluated for entry into the First Offender program. If ineligible for the First Offender Program, referral given to the Juvenile Probation Department and Juvenile Courts.

• Notify schools of juvenile's arrest for specific crimes as required by state law and more. **INTAKE PROCEDURE:** Call for information **FEES:** None

ELIGIBILITY: Call for information **HOURS:** Mon - Fri 8:00am - 5:00pm (office) **LANGUAGES:** Spanish **AREA SERVED:** City of Fort Worth

VICTIM ASSISTANCE PROGRAM

DESCRIPTION: The Fort Worth Police Department's Victim Assistance unit exists to provide assistance and support services directly to victims of crime. The primary functions of the victim assistance unit include:

• Contact victims of crime by letter or telephone to advise of their rights

• Provide on-site crisis intervention to highly traumatized victims

Offer referrals and information on community resources to victims of crime

Assist crime victims with filing Crime Victim's
Compensation claims

• Educate crime victims on the criminal justice process and provide information on the status of their investigation

INTAKE PROCEDURE: Contact Victim Assistance Coordinator

FEES: None

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Victim of a crime HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish AREA SERVED: City of Fort Worth

FORT WORTH PREGNANCY CENTER

3221 Cleburne Rd Fort Worth, TX 76110

PO Box 11437 Fort Worth, TX 76110

(817) 924-9110 Main (817) 924-9121 Fax

www.fwpc.org options@fwpc.org

Shelley Lee, Executive Director Public transportation accessible.

Services

DESCRIPTION: Free pregnancy tests as well as information about pregnancy options and community referrals are provided. Also offered are free limited ultrasounds. Additional services include pregnancy and parenting classes for new parents - classes do not provide a certificate in order to meet a state requirement for attendance.

INTAKE PROCEDURE: Call for an appointment. **FEES:** None

DOCUMENTS REQUIRED: Photo ID required **ELIGIBILITY:** No restrictions

HOURS: Mon - Thurs 10:00 am - 6:00 pm; Friday 9:30 am - 12:30 pm

LANGUAGES: Spanish speaking counselors AREA SERVED: No restrictions

FORT WORTH PUBLIC LIBRARY

500 West 3rd St Fort Worth, TX 76102

(817) 392-7701 Main (817) 392-8926 TDD

www.fortworthlibrary.org librarywebmail@fortworthtexas.gov

Gleniece Robinson, Library Director

Services

EARLY CHILDHOOD MATTERS

DESCRIPTION: Early Childhood Resource Centers help families learn how to develop their children's social, emotional and pre-literacy skills so that they are successful when entering kindergarten. Programs are designed for parents and other adults who care for children up to five years old.

INTAKE PROCEDURE: Call for information **FEES:** None

ELIGIBILITY: Parents and caregivers of children from birth to age 5 - do not have to be a US citizen or qualified immigrant

HOURS: Hours vary - call desired center for information

LANGUAGES: Spanish AREA SERVED: Fort Worth residents SITES:9 10 13 16 18 22

LIBRARY SERVICES

DESCRIPTION: Story times and a variety of other entertaining and educational programs for children; workforce development classes for adults; genealogy programs and resources; author visits, films and music programs; large-print books; meeting rooms and lecture hall for public use; exhibit spaces. Downloadable books, databases, DVDs and CDs. Computers with internet access available for public use at all locations at no charge. Services may vary by location; please call for details.

INTAKE PROCEDURE: Application for library card can be obtained from any Fort Worth library location

FEES: Visit website fortworthlibrary.org for information and circulation policies and fees DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Hours vary by location - call for information

LANGUAGES: Call for information AREA SERVED: No restrictions SITES: 1 2 3 4 5 6 7 8 11 12 14 15 17 19 20 21

<u>Sites</u>

1. BUTLER OUTREACH LIBRARY DIVISION (BOLD) 1801 N South Frwy

Fort Worth, TX 76102

(817) 338-1467 Main

2. CAVILE OUTREACH OPPORTUNITY LIBRARY

(COOL) 5060 Avenue G Fort Worth, TX 76105

(817) 534-0852 Main

3. DIAMOND HILL/JARVIS BRANCH

1300 NE 35th St Fort Worth, TX 76106

(817) 392-6010 Main

4. EAST BERRY BRANCH

4300 E Berry St Fort Worth, TX 76105

(817) 392-5470 Main

5. EAST REGIONAL BRANCH

6301 Bridge St Fort Worth, TX 76112

(817) 392-5550 Main

6. ELLA MAE SHAMBLEE BRANCH

1062 Evans Ave Fort Worth, TX 76104

(817) 392-5580 Main

7. ESKILLS LIBRARY & JOB CENTER 2800 Stark St

Fort Worth, TX 76112

(817) 392-6621 Main

8. FORT WORTH PUBLIC LIBRARY - CENTRAL BRANCH

500 West 3rd St Fort Worth, TX 76102

(817) 392-7701 Main (817) 392-8926 TDD

9. MARTIN LUTHER KING COMMUNITY CENTER EARLY CHILDHOOD RESOURCE CENTER 5565 Truman Dr

Fort Worth, TX 76112

(817) 871-5977 Early Childhood Resource Center

Luz Earley, Early Childhood Specialist

10. NORTH TRI-ETHNIC COMMUNITY CENTER EARLY CHILDHOOD RESOURCE CENTER

2950 Roosevelt Ave Fort Worth, TX 76106

(817) 871-6492 Early Childhood Resource Center

Carlos F DeAnda, Early Childhood Specialist

11. NORTHSIDE BRANCH

601 Park St Fort Worth, TX 76164

(817) 392-6641 Main

12. NORTHWEST BRANCH

6228 Crystal Lake Dr Fort Worth, TX 76179

(817) 392-5420 Main

13. R D EVANS COMMUNITY CENTER EARLY CHILDHOOD RESOURCE CENTER

3242 Lackland Rd Fort Worth, TX 76116

(817) 584-7322 Early Childhood Resource Center

Minerva Gates, Early Childhood Specialist

14. RIDGLEA BRANCH

3628 Bernie Anderson Ave Fort Worth, TX 76116

(817) 392-6631 Main

15. RIVERSIDE BRANCH

2913 Yucca Ave Fort Worth, TX 76111

(817) 392-5560 Main

16. RIVERSIDE COMMUNITY CENTER EARLY CHILDHOOD RESOURCE CENTER

3700 E Belknap St Fort Worth, TX 76111

(817) 831-3177 Early Childhood Resource Center

Linda Wickes, Early Childhood Specialist

17. SEMINARY SOUTH BRANCH

501 East Bolt St Fort Worth, TX 76110

(817) 392-5490 Main

18. SOUTHEAST EARLY CHILDHOOD RESOURCE CTR SOUTHSIDE COMMUNITY CENTER

959 E Rosedale St Fort Worth, TX 76104

(817) 871-6602 Early Childhood Resource Center

Maria Ruiz, Early Childhood Specialist

19. SOUTHWEST REGIONAL BRANCH 4001 Library Ln Fort Worth, TX 76109

(817) 392-5860 Main

20. SUMMERGLEN BRANCH

4205 Basswood Blvd Fort Worth, TX 76137

(817) 392-5970 Main

21. WEDGWOOD BRANCH

3816 Kimberly Ln Fort Worth, TX 76133

(817) 392-5480 Main

22. WORTH HEIGHTS COMMUNITY CENTER EARLY CHILDHOOD RESOURCE CENTER

3551 New York Ave Fort Worth, TX 76110

(817) 871-8728 Early Childhood Resource Center

Victoria Capik, Early Childhood Specialist

FORT WORTH TRANSPORTATION AUTHORITY (THE T)

1600 E Lancaster Ave Fort Worth, TX 76102

(817) 215-8700 Administrative

(817) 215-8600 Main/MITS

(817) 215-8938 Transit Ambassador

(817) 336-7433 Ride Share /RIDE (817) 215-8709 Fax

www.the-t.com

Richard Ruddell, President/Executive Director

Services

DESCRIPTION: The T provides public transportation services such as fixed route bus service, Park & Ride, and Mobility Impaired Transportation Service (MITS) for the cities of Fort Worth, Richland Hills and Blue Mound. The T is a partner in the Trinity Railway Express (TRE) commuter rail connecting downtown Fort Worth to downtown Dallas. The five Tarrant County TRE stations are: T&P Station, Intermodal Transportation Center, Richland Hills Station, Hurst/Bell Station and CentrePort Station. **INTAKE PROCEDURE:** Call for information FEES: Call for information **ELIGIBILITY: None** HOURS: Mon - Fri 8:00am - 4:30pm (office); Mon - Sat 4:30am - 12:00am; Sun 4:30am - 9:00pm (transportation service hours) LANGUAGES: Spanish AREA SERVED: City limits of Fort Worth, Blue Mound, and Richland Hills

MITS (MOBILITY IMPAIRED TRANSPORTATION)

DESCRIPTION: Provides door-to-door, pre-scheduled Paratransit service for persons with disabilities who qualify according to Americans with Disabilities Act (ADA) Paratransit eligibility criteria.

INTAKE PROCEDURE: Call for application to be completed by applicant and a physician or one of the certifying agencies; return to office; once received, certification may take up to 21 days **FEES:** \$3.25 one-way

DOCUMENTS REQUIRED: Application completed by a physician or a certifying agency **ELIGIBILITY:** ADA Paratransit eligibility auidelines

HOURS: Mon - Fri 8:00am - 4:30pm (office); Mon - Sat 4:30am - 12:00am; Sun 4:30am - 9:00pm (transportation service hours) LANGUAGES: Spanish

AREA SERVED: City limits of Fort Worth, Richland Hills and Blue Mound

RIDESHARE PROGRAM

DESCRIPTION: Carpooling services available for area residents. Vanpooling also available. **INTAKE PROCEDURE:** Call for information **FEES:** No fee to apply or receive information -

monthly fee if vanpool match found - carpool fees negotiated between individuals **DOCUMENTS REQUIRED:** Call for information

ELIGIBILITY: Anyone interested in ridesharing **HOURS:** Mon - Fri 8:00am - 5:00pm (office) **LANGUAGES:** Spanish

AREA SERVED: Tarrant County and surrounding areas

TRANSIT AMBASSADOR PROGRAM

DESCRIPTION: Provides trained assistants to help riders increase mobility and independence. Certified, uniformed assistants gather information that will help disabled riders to effectively use transit services and guide them to their destination by bus. They will arrange to meet rider at their doorstep and assist during entire trip. They will help riders go to work, school, job interviews, medical appointments and all around town.

(NOTE: A passenger who currently uses MITS service but could ride regular city buses with assistance would be eligible for The MITS + 1 ID card which allows the passenger and their attendant to ride the bus free of charge.)

INTAKE PROCEDURE: Call for information **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Persons with mobility impairment **HOURS:** Mon - Fri 6:00am - 5:00pm **LANGUAGES:** Spanish

AREA SERVED: City limits of Fort Worth, Richland Hills, Blue Mound and Trinity Railway Express to Dallas

MAX (METRO ARLINGTON XPRESS)

DESCRIPTION: MAX is an express bus service for Arlington, running from the TRE CentrePort Station (off Trinity Boulevard just south of DFW Airport) to College Park District at the University of Texas at Arlington. Free parking available at both locations. MAX buses are equipped with bike racks as are all TRE trains and T buses.

INTAKE PROCEDURE: Call for information on routes and schedules

FEES: \$5 for single day round-trip pass; \$25 for weekly passes; \$80 for monthly passes; call for information for reduced rates ELIGIBILITY: None HOURS: Mon - Fri 5:30am - 11:30pm AREA SERVED: City of Arlington

FORT WORTH VETERANS INDUSTRIES

101 New York Ave Fort Worth, TX 76104

(817) 255-7160 Main (817) 255-7159 Fax

www.cwt.va.gov John.Purkey@va.gov

Services

HOMELESS VETERANS OUTREACH SERVICES

DESCRIPTION: The primary mission of the Homeless Veterans Outreach services is to provide a full range of outreach, social and medical services, either on-site or through community resources, the Fort Worth Vet Center, Fort Worth VA Outpatient Clinic or the Dallas VA Medical Center. Services include: referral to emergency housing at local shelters, transitional housing through the VA Grant and Per Diem Program, permanent housing through the Fort Worth Housing Authority Shelter + Care Program, information and referral and case management. **INTAKE PROCEDURE:** Apply in person

FEES: None

ELIGIBILITY: Honorably discharge homeless veterans

HOURS: Mon - Fri 8:00am - 4:30pm LANGUAGES: Call for information AREA SERVED: No restrictions SITE: 2

OUTPATIENT SUBSTANCE ABUSE PROGRAM (OSAP)

DESCRIPTION: The Outpatient Substance Abuse Program offers groups, classes and supportive counseling to help Veterans work toward successful recovery from drug and alcohol abuse or addiction.

INTAKE PROCEDURE: Apply in person **FEES:** None

ELIGIBILITY: Honorably discharged veteran HOURS: Mon - Fri 8:00am - 4:30pm LANGUAGES: Call for information AREA SERVED: No restrictions SITE: 2

COMPENSATED WORK THERAPY PROGRAM (CWT)

DESCRIPTION: The primary mission of the Compensated Work Therapy Program is to assist veterans in returning to competitive employment in the community. Services offered include: vocational rehabilitation services, piecework, transitional work and supported employment. **INTAKE PROCEDURE:** Interested veterans need to call 817-255-7160 for scheduled screening

dates

FEES: None

ELIGIBILITY: Honorably discharged veteran HOURS: Mon - Fri 6:30am - 3:00pm LANGUAGES: Call for information AREA SERVED: No restrictions SITE: 1

1. FORT WORTH VETERANS INDUSTRIES

101 New York Ave Fort Worth, TX 76104

(817) 255-7160 Main (817) 255-7159 Fax

John Purkey, Program Manager

2. HOMELESS VETERANS OUTREACH SERVICES

1518 E Lancaster Ave Fort Worth, TX 76102

(817) 255-7150 Main (817) 255-7140 OSAP/Substance Abuse (817) 255-7166 Fax

Linda Saucedo, LMSW, Program Manager

FOUNDATION COMMUNITIES

3036 S First St Ste 200 Austin, TX 78704

(512) 447-2026 Main (817) 447-0288 Fax

www.foundcom.org info@foundcom.org

Walter Moreau, Executive Director

Services

ADULT LEARNING CENTER

DESCRIPTION: Provides computers for personal use by Arlington residents at both housing developments. INTAKE PROCEDURE: Call for information FEES: None ELIGIBILITY: Residents of the city of Arlington HOURS: Call for information AREA SERVED: City of Arlington SITES: 2 3

HOUSING SERVICES

DESCRIPTION: Administers affordable apartment housing. INTAKE PROCEDURE: Walk-ins accepted FEES: Rent: \$475.00 - \$600.00 depending on unit size ELIGIBILITY: Housing for persons earning 50% of median family income or below HOURS: Mon - Fri 9:00am - 5:00pm (office) LANGUAGES: Spanish AREA SERVED: No restrictions SITES: 1 2 3

<u>Sites</u>

1. FOUNDATION COMMUNITIES

3036 S First St Ste 200 Austin, TX 78704

(512) 447-2026 Main (817) 447-0288 Fax

Walter Moreau, Executive Director

2. FOUNDATION COMMUNITIES - SHADOW BROOK APARTMENTS

2020 S Cooper St Arlington, TX 76013

(817) 461-3936 Main
Adult Learning/Community Tax Center
(817) 460-2447 Rental Rates - Leasing Office
(817) 460-2449 Fax

3. FOUNDATION COMMUNITIES - SLEEPY HOLLOW APARTMENTS

3903 Ichabod Cir Arlington, TX 76013

(817) 460-7822 Main - Adult Learning Center (817) 261-7791 Leasing Office (817) 460-7509 Fax

GATEWAY SCHOOL

2570 NW Green Oaks Blvd Arlington, TX 76012

(817) 226-6222 Main (817) 226-6225 Fax

www.gatewayschool.com walberhr@aol.com

Harriet R. Walber, Executive Director

Services

DESCRIPTION: Gateway School is an accredited secondary private school for students with special learning needs in grades 5-12. The program addresses a wide variety of learning disorders including, but not limited to learning disabilities, ADD, ADHD, Asperger Syndrome, Dyslexia, Dysgraphia and/or Dyscalculia. Gateway maintains a 6:1 student/teacher ratio and offers supportive, disciplined instruction with emphasis on development of healthy self esteem and good organizational and social skills. The school is accredited by the Southern Association of Colleges and Schools and governed by a Board of Directors.

INTAKE PROCEDURE: Call for an appointment; walk-ins accepted

FEES: Call for information DOCUMENTS REQUIRED: Testing and previous school records ELIGIBILITY: Students with special learning needs in grades 5-12 HOURS: Mon - Fri 7:30am - 4:00pm (leave phone messages after hours) LANGUAGES: Staff speaks no language other than English AREA SERVED: Tarrant and surrounding counties

GILL CHILDREN'S SERVICES INC

555 Hemphill St Ste 200 Fort Worth, TX 76104

(817) 332-5070 Main (817) 332-6445 Fax

www.gillchildrens.org info@gillchildrens.org

Peyton Salavarria, Executive Director

Services

DESCRIPTION: Provides assistance for children in cases where no other agency has the funds to meet their needs. Services include: Information and referral, and "last resort" financial assistance for emergency dental care, orthodontic treatment (severe maloclusions), medical services and equipment, special therapy and equipment, special educational opportunities, and most other critical services. One frequently requested service also included is payment for birth certificate fee. Payment is made directly to the service provider. Services are not available for food, rent, utilities and/or transportation. **INTAKE PROCEDURE:** Must complete application which can be accessed online at gillchildrens.org or in person

FEES: None
DOCUMENTS REQUIRED: Income verification, ID

and referral information

ELIGIBILITY: Children must be 0-18 years old and be a resident of Tarrant County **HOURS:** Mon - Fri 8:30am - 3:30pm

LANGUAGES: Spanish

AREA SERVED: Tarrant

GIRL SCOUTS OF TEXAS OKLAHOMA PLAINS

4901 Briarhaven Rd Fort Worth, TX 76109

(817) 737-7272 Main (817) 732-1261 Fax (800) 582-7272 Alternate

www.gs-top.org pr@gs-top.org

Becky Burton, CEO

<u>Services</u>

DESCRIPTION: Girl Scouts of the USA is an organization dedicated solely to girls where, in an accepting and nurturing environment, girls can build character and skills for success. In partnership with committed adult volunteers, girls are encouraged to develop qualities like leadership, strong values, social conscience and conviction about their own potential and self-worth. Through a myriad of enriching experiences, such as field trips, sports skill-building clinics, community service projects, cultural exchanges, and environmental stewardships, girls are able to: develop their full individual potential.

INTAKE PROCEDURE: Call for information FEES: \$15 annual membership dues DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Girls, grades K-12 or ages 5-17 HOURS: Mon - Thur 8:00am - 5:30pm, Fri 8:00am - 11:30pm (office); Tues - Sat 9:00am - 5:30pm (shop)

LANGUAGES: Spanish AREA SERVED: Hill, Hood, Johnson, Parker, Somervell and Tarrant counties SITES:1 2

<u>Sites</u>

1. GIRL SCOUTS OF TEXAS OKLAHOMA PLAINS 4901 Briarhaven Rd Fort Worth, TX 76109

(817) 737-7272 Main (817) 732-1261 Fax (800) 582-7272 Alternate

Becky Burton, CEO

2. SOUTHLAKE SERVICE CENTER & SHOP 584 N Kimball Ave Southlake, TX 76092

(817) 281-7578 Main (800) 582-7272 Toll Free

GIRLS INC OF TARRANT COUNTY

2820 Matlock Road Arlington, TX 76015

(817) 468-0306 Main (817) 557-3008 Fax

www.girlsinctarrant.org info@girlsinctarrant.org

Jennifer Limas, President/CEO

Services

TARRANT COUNTY KIDS

DESCRIPTION: School-based after-school programs open during the school year. Full day care is also available during the summer months (Adventure Day Camp) and school holidays. Before-school programs provided at the following Arlington ISD elementary schools: Bryant, Corey, Farrell, West and Wood. After-school programs provided at the following Arlington ISD elementary schools: Bryant, Burgin, Corey, Farrell, Fitzgerald, Foster, Little, West and Wood.

INTAKE PROCEDURE: Enrollment in the Tarrant County Kids programs must be completed by parent or guardian and must be done at the administrative center located at 2820 Matlock Road **FEES:** Fees based on a sliding scale

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Before and after school care available to students attending school where program is located; all day care during holidays and school breaks open to all boys & girls ages 5-12

HOURS: Mon - Fri 6:30am - school begins (before school); Mon - Fri School Dismissal - 6:30pm (after school); Summer Camp hours Mon - Fri 6:30am - 6:30pm

LANGUAGES: Spanish AREA SERVED: Tarrant County SITE: 2

YOUTH DEVELOPMENT

DESCRIPTION: Research-based curricula, delivered by trained, mentoring professionals in a positive all-girl environment equip girls to achieve academically; lead healthy and physically active lives; manage money; navigate media messages; and discover an interest in science, technology, engineering and mathematics. Girls Inc. of Tarrant

County programs are available in schools, libraries, community centers, and other community locations. Programs include: Academic Advisement and Mentoring; Reading Literacy Initiative; Economic Literacy; Media Literacy; Girls Beyond Bullying; Preventing Adolescent Pregnancy; Operation SMART (Science, Math and Relevant Technology); College and Career Readiness; Leadership and Community Action; Summer SMART Camps (Science, Math, and Relevant Technology).

INTAKE PROCEDURE: Call for information about services and programs

FEES: Many programs are offered at no cost to participants. Programs with fees are available on a sliding fee scale based on ability to pay

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Girls ages 5-18

HOURS: Mon - Fri 9:00am - 5:00pm (office hours); Service hours vary by location/program - call for information

LANGUAGES: Spanish AREA SERVED: Tarrant County SITES:12

<u>Sites</u>

1. GIRLS INC FORT WORTH OFFICE 2100 N Main St Ste 214 Fort Worth, TX 76164

(817) 259-1050 Main (817) 259-1049 Fax

2. GIRLS INC OF TARRANT COUNTY

2820 Matlock Road Arlington, TX 76015

(817) 468-0306 Main (817) 557-3008 Fax

Jennifer Limas, President/CEO

GLADNEY CENTER FOR ADOPTION

6300 John Ryan Dr Fort Worth, TX 76132

(817) 922-6000 Main (800) 452-3639 24 Hour Hotline (817) 922-5955 Fax

www.gladney.org adoption@gladney.org

Frank Garrott, President

Services

DESCRIPTION: Residential or non-residential program for young women facing an unplanned pregnancy and planning adoption. Program includes free medical, legal, counseling and educational services. 1-800-GLADNEY is the Pregnancy Helpline providing pregnancy counseling which includes support for those who are not considering adoption. **INTAKE PROCEDURE:** Call, write or email for appointment; walk-ins welcomed **FEES:** None to birth mothers **ELIGIBILITY:** Any young woman who is experiencing an unplanned pregnancy and considering adoption. Not drug or alcohol dependent; able to live in group

situation (dormitory) if interested in residential program

HOURS: Mon - Fri 8:30am - 5:00pm; Sat and Sun by appointment only

LANGUAGES: Spanish AREA SERVED: No restrictions

GOOD NEWS LIVING AT HOME/BLOCK NURSE PROGRAM

133 E Main St Ste B Azle, TX 76020

(817) 444-2300 Main

terrisbartlett@aol.com

Terri Bartlett, Program Director

Services

DESCRIPTION: All of the following services are available depending on volunteer availability: Telephone reassurance; friendly visiting; shopping assistance; transportation; minor home repairs; light household chores; yard work; link to existing resources.

INTAKE PROCEDURE: Call the office to set up an appointment for a home visit

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Anyone 65 years or older who lives in the designated 200 sq. mile area in Azle/Springtown and surrounding communities

HOURS: Mon - Fri 8:30am - 3:30pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Primarily but not limited to the following areas: 76020, 76023, 76082, 76086, 76098

GOODRICH CENTER FOR THE DEAF AND HARD OF HEARING

2500 Lipscomb St Fort Worth, TX 76110

(817) 926-5305 Main (817) 921-9528 Fax (682) 200-1189 Videophone - Primary (682) 730-9450 Videophone - Alternate

www.goodrichcenter.org

Suzette Jones, Director

Services

SERVICES TO DEAF AND HARD OF HEARING

DESCRIPTION: Sponsors Deaf Senior Citizen Programs (age 60+) once a week as well as provides meeting site for Hard of Hearing support group. Other services include information and referral, limited case management and access to use a videophone.

INTAKE PROCEDURE: Call for information or appointment; walk-ins accepted FEES: Most services are free; fee for select services - call for information DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Deaf and hard-of-hearing individuals and their families HOURS: Mon - Fri 8:30 am - 5:00 pm LANGUAGES: American Sign language AREA SERVED: No restrictions

GOODWILL INDUSTRIES OF FORT WORTH INC

4005 Campus Dr Fort Worth, TX 76119-5520

PO Box 15520 Fort Worth, TX 76119

(817) 332-7866 Main (817) 335-4610 Fax

www.goodwillfortworth.org

David Cox, President & CEO Public transportation accessible.

Services

VOCATIONAL REHABILITATION

DESCRIPTION: Vocational rehabilitation services for persons with physical and mental disabilities and for economically disadvantaged. Provides vocational evaluations; psychological evaluations; Texas Workforce Commission approved computer skills training; work adjustment training; employment preparation classes; adult basic education and GED tutoring. Will accept donations of durable goods including cars and mobile homes. INTAKE PROCEDURE: Call for appointment FEES: Vary per program; scholarships available DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Over 18 years of age HOURS: Mon - Fri 7:30am - 4:30pm LANGUAGES: Spanish AREA SERVED: Metropolitan Tarrant County SITE: 1

GOODWILL STAFFING SERVICES

DESCRIPTION: Goodwill Staffing Services (GSS) is a full-service temporary employment service providing skilled and dependable employees as well as the following services for employers: criminal history background check; testing; recruiting; reference checks; and advertising. Each GSS applicant is thoroughly screened and evaluated.

INTAKE PROCEDURE: Visit corporate headquarters to fill out application

FEES: None DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Mon - Fri 8:00am - 4:30pm LANGUAGES: Spanish AREA SERVED: No restrictions SITE: 1

NORTH TEXAS INSTITUTE FOR CAREER DEVELOPMENT

DESCRIPTION: The North Texas Institute for Career Development is an educational institution that offers technology training and programs that produce workers who are highly competitive in workforce. Training programs may include: Administrative Assistant, Medical Billing and Coding, Medical Office Assistant, Medication Aide, Nurse Aide Training, Professional Driver Training (CDL) and Continuing Education seminars for specific Microsoft Office applications. Scholarships and financial aid available for those who qualify.

INTAKE PROCEDURE: Call for appointment; walk-ins welcome Tues 9:00am - 11am; agency referral for certain training services

FEES: Vary per program

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** 18 years of age with a high school diploma or GED

HOURS: Mon - Thurs 8:00am - 3:30pm AREA SERVED: Denton, Hood, Johnson, Parker, Tarrant and Wise counties SITE: 1

JOB RESOURCE CENTERS

DESCRIPTION: Goodwill operates free Job Resource Centers throughout the Fort Worth area. Each Job Resource Center is equipped with job-search experts, computers, Internet access and telephones.

INTAKE PROCEDURE: Call or visit any of the centers to speak with an employment specialist **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Call for information **HOURS:** Mon - Fri 8:00am - 4:00pm

AREA SERVED: Tarrant, Denton, Johnson and Parker counties

SITES:19

COMPUTERWORKS

DESCRIPTION: Sales of rebuilt computers as well as software and books for all levels of computer users, including children, students and small businesses. Computer Works will (using donated working computer equipment) test, refurbish, disassemble and salvage parts to build a working computer for sale. Equipment is also sold to the tech, hobbyist or do-it-yourselfer. Computer Works welcomes any donation of PC, printer, computer peripheral or office equipment. Nonfunctioning computers are recycled.

INTAKE PROCEDURE: To buy, visit store; to donate, contact any Goodwill Store or attended donation center or call 817-332-7866 ext 2091 **FEES:** Complete systems begin as low as \$100 and range up to the most sophisticated custom-built new systems

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: None HOURS: Tues - Sat 8:30am - 5:00pm AREA SERVED: No restrictions SITE: 1

RETAIL STORES

DESCRIPTION: Retail store offering low cost clothing, furniture and household items. INTAKE PROCEDURE: Visit store FEES: Low cost DOCUMENTS REQUIRED: Call for information ELIGIBILITY: No restrictions HOURS: Call for operating hours AREA SERVED: Denton, Johnson, Parker, and Tarrant counties SITES: 1 2 3 4 5 6 7 8 9 10 11 12 13 14

VETWORTHY

DESCRIPTION: Provides job training and placement services for veterans and their families with the goal of achieving job placement, retention and long term financial stability. **INTAKE PROCEDURE:** Call, walk-in or email: veterans@goodwillfw.org **FEES:** No fees for job training and placement services through Goodwill; some scholarships available for trade school; GI Bill accepted **DOCUMENTS REQUIRED:** DD Form 214, Picture ID

ELIGIBILITY: Veterans including Active Duty, Retired, National Guard and Reservists; discharge must be under conditions other than dishonorable; Veterans of Operation Iraqi Freedom and Operation Enduring Freedom encouraged to apply HOURS: Mon - Fri 8:00am - 4:30pm LANGUAGES: Spanish AREA SERVED: Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise counties SITE: 1

<u>Sites</u>

1. GOODWILL INDUSTRIES OF FORT WORTH INC 4005 Campus Dr Fort Worth, TX 76119-5520

(817) 332-7866 Main (817) 335-4610 Fax

David Cox, President & CEO Public transportation accessible.

2. GOODWILL STORE - ALTAMESA

2100 Altamesa Blvd@Crowley Rd Fort Worth, TX 76134

(817) 551-1555 Main

3. GOODWILL STORE - ARLINGTON @ COOPER

7351 S Cooper St Arlington, TX 76001

(817) 465-4500 Main

4. GOODWILL STORE - ARLINGTON @ W ARKANSAS

1100 W Arkansas Ln Arlington, TX 76013

(817) 459-2688 Main (817) 459-2572 Fax

5. GOODWILL STORE - BEDFORD

701 North Industrial Blvd Bedford, TX 76022

(817) 399-0300 Main

6. GOODWILL STORE - CAMP BOWIE

6908 Camp Bowie Blvd Fort Worth, TX 76116

(817) 731-2929 Main

7. GOODWILL STORE - HALTOM CITY 3147 Denton Hwy

Haltom City, TX 76117 (817) 831-4949 Main

8. GOODWILL STORE - HULEN

6297 Granbury Rd Fort Worth, TX 76109

(817) 292-0740 Main

9. GOODWILL STORE - HURST 825 W Pipeline Rd Hurst, TX 76053

(817) 590-0327 Main

10. GOODWILL STORE - KELLER (GOODWILL BOUTIQUE)

750 Main St Ste 125 Keller, TX 76248

(817) 741-6600 Main

11. GOODWILL STORE - LAKE WORTH 6601 Azle Ave Lake Worth, TX 76135

(817) 238-6100 Main

12. GOODWILL STORE - SAGINAW 415 N Saginaw Blvd

Saginaw, TX 76179

(817) 234-9955 Main

13. GOODWILL STORE - WATAUGA 7201 Rufe Snow Dr Watauga, TX 76148

(817) 514-2615 Main

14. GOODWILL STORE - WHITE SETTLEMENT 625 S Cherry Ln

Fort Worth, TX 76108

(817) 246-1108 Main

GRACE (GRAPEVINE RELIEF AND COMMUNITY EXCHANGE)

610 Shady Brook Dr Grapevine, TX 76051

PO Box 412 Grapevine, TX 76099

(817) 488-7009 Main (817) 488-2181 Fax

www.gracegrapevine.org development@gracegrapevine.org

Shonda Schaefer, Executive Director

Services

DESCRIPTION: Emergency food, clothing, fans, heaters, utility (gas, electric, water) and rent assistance, gasoline vouchers, prescription vouchers and other limited financial assistance. Seasonal programs (holiday food baskets, Christmas toys, school supplies). Information and referral. Medical clinic open once a week.

INTAKE PROCEDURE: Make appt for clinic services; no appointment necessary for other services **FEES:** Clinic: \$20 per office visit (no one refused due to inability to pay)

DOCUMENTS REQUIRED: Photo ID for all adults in household, birth certificates and/or Soc Sec card for all household members, income verification for past 30 days, current lease or residence verification letter; for school supplies must have a picture ID, proof of school registration (or last report card)

ELIGIBILITY: For emergency assistance: Must live in designated service area, be within 125% of federal poverty or have had a crisis in the last 30 days; For health clinic: Must be within 200% of poverty level and have no insurance, Medicaid or Medicare **HOURS:** Mon Tues Thur Fri 9:00am - 5:00pm, Wed 12:30pm - 5:30pm (emergency assist), 2nd Sat 9:30am - 12:30pm (food and clothing only); clinic open on Tuesdays only (doors open at 5:00pm; walk-ins must be signed in by 5:30pm to be seen) **LANGUAGES:** Spanish

AREA SERVED: Grapevine, Colleyville and Southlake (zip codes 76051, 76034 and 76092)

SENIOR PROGRAM FRIENDS & FAMILY

DESCRIPTION: Coordinate formal and/or informal services for seniors and persons with disabilities with the mission of reducing physical and social isolation. Recruit volunteers to provide services such as friendly visits, telephone reassurance, housekeeping, minor home repairs, chores/errands, etc - all services based on availability of volunteers. **INTAKE PROCEDURE:** No appt necessary **FEES:** None

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Age 55 and older or persons with disabilities; must be determined to be physically/socially isolated; must be willing to become a participant in Senior Program Friends & Family by completing intake process; must live in designated service area

HOURS: Mon Tues Thur Fri 9:00am - 5:00pm; Wed 12:30pm - 5:30pm

LANGUAGES: Spanish

AREA SERVED: Grapevine, Colleyville and Southlake (zip codes 76051, 76034 and 76092)

FINANCIAL FITNESS

DESCRIPTION: Four-hour course that provides educational workshops for individuals and families that deal with the essentials of money management and financial independence. The classes may address a wide variety of money management issues including credit counseling, budgeting and more. Classes are offered monthly and are two hours in length for two weeks at a time.

INTAKE PROCEDURE: Call for class hours but walk-ins accepted.

FEES: None DOCUMENTS REQUIRED: None ELIGIBILITY: No restrictions HOURS: Thurs 2:00pm - 4:00pm (English); Mon 10:00am - 12:00noon (Spanish) LANGUAGES: Spanish AREA SERVED: No restrictions

GRACE TRANSITIONAL HOUSING

DESCRIPTION: This program provides housing and case management to help homeless individuals or families work toward self-sufficiency. Clients and families have a place to live while they work, pay off debt, learn new skills and regain confidence. Clients work directly with a professional case manager and receive support from trained volunteer "client aides". Clients commit to a minimum of six months in the program and have up to two years to attain goals identified at the beginning of their stay.

INTAKE PROCEDURE: Client referrals must come from a case worker at a shelter. The client may be referred just prior to their successful completion of the shelter's full program. The shelter's case worker will send a GRACE referral form (may be obtained by request from GRACE) to the Transitional Housing Program Manager. The program manager may approve this initial referral and request the subsequent completion of an application interview with the client. All applicants are subject to a criminal history check and are required to be drug free for at least one vear prior to application. If the initial referral is not approved, the transitional housing program manager will provide alternate program recommendations.

FEES: None

ELIGIBILITY: Homeless individuals and their families who have successfully completed a shelter program and have been referred by that shelter; head of household must be 21 years of age or older; must have a working vehicle **HOURS:** Mon Tues Thur Fri 9:00am - 5:00pm; Wed 12:30pm - 5:30pm **LANGUAGES:** Staff speaks no language other than English **AREA SERVED:** No restrictions

FEED OUR KIDS

DESCRIPTION: Provide free lunches for children during summer weeks INTAKE PROCEDURE: Call for location of available sites FEES: None DOCUMENTS REQUIRED: None ELIGIBILITY: Children age 18 and under who are residents of Colleyville, Grapevine, Southlake HOURS: Lunches served 11:45am - 1:00pm at various sites - call for details AREA SERVED: Colleyville, Grapevine, Southlake

GRACE AFTER FIRE

PO Box 185804 Fort Worth, TX 76181

(800) 362-6477 Main - Toll Free

www.graceafterfire.org lisa@graceafterfire.org

Kimberly Olson, Colonel, USAF (retired), President/CEO

Services

TABLE TALK: COLOR ME CAMO PEER TO PEER SUPPORT

DESCRIPTION: Provides the means for women Veterans to gain knowledge, insight and self-renewal. Helps women Veterans help themselves. Specializes in helping the veterans reintegrate into society and to deal with issues such as depression, post-traumatic stress disorder PTSD, military sexual trauma MST, suicidal behaviors, drug and alcohol dependencies as well as navigate the Veteran Administrations' system of care. Provides peer-to-peer support; and though the organization does not provide counseling, can refer Veterans to professional/clinical counseling. **INTAKE PROCEDURE:** Call and/or visit website (www.graceafterfire.org)

FEES: None

DOCUMENTS REQUIRED: Copy of DD214 or other proof of military service

ELIGIBILITY: Women veterans of any era **HOURS:** Mon - Fri 8:00am - 5:00pm LANGUAGES: Staff speaks no language other than English AREA SERVED: Texas

GRAPEVINE COLLEYVILLE INDEPENDENT SCHOOL DISTRICT

3051 Ira E Woods Ave Grapevine, TX 76051

(817) 251-5200 Main (817) 251-5375 Fax

www.gcisd-k12.org

Dr. Robin Ryan, Superintendent

Services

DESCRIPTION: Local administrative office responsible for operating schools in the cities of Grapevine, Colleyville and designated sections of Euless, Bedford, Hurst and Southlake. INTAKE PROCEDURE: Call for information FEES: Call for information DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Call for information LANGUAGES: Staff speaks no language other than English AREA SERVED: Tarrant County

GRAPEVINE HOUSING AUTHORITY

131 Star Pl Grapevine, TX 76051

(817) 488-8132 Main (817) 488-1048 Alternate (817) 421-6404 Fax

www.grapevinetexas.gov

Social Security card

Debra Wells, Executive Director

Services

DESCRIPTION: Grapevine Housing Authority administers two housing programs available for low income families: public housing and Section 8 housing. Both programs charge rental fees according to monthly income of tenants. **INTAKE PROCEDURE:** Applications handed out on designated dates and must be submitted by mail only; waiting lists for both programs opens for applications each June **FEES:** 30% of the residents' monthly income **DOCUMENTS REQUIRED:** Completed application, government issued photo ID and ELIGIBILITY: Families whose total income does not exceed the income limits designated by HUD (limits may be obtained from the Housing Authority) and who meet other eligibility criteria. HOURS: Mon - Fri 8:00am - 4:00pm LANGUAGES: Staff speaks no language other than English AREA SERVED: Grapevine and small portion of Euless

GRAPEVINE PUBLIC LIBRARY

1201 Municipal Way Grapevine, TX 76051

(817) 410-3400 Main

www.grapevinetexas.gov circulation@grapevinetexas.gov

Janis Roberson, Library Director

Services

DESCRIPTION: General library services and materials including books, DVDs, Video cassettes, CDs and audio books; Children's Services including Story Times, Read Along Books, games and Live Online Homework Help for K-12, college intro students and adult learners (available on library computers or remotely from home through website). Teen Zone with teen books, magazines and space to do homework, read, plug in laptop or play some of the board games provided. Adult services including events, Inter-Library Loans and Summer Reading Program.

INTAKE PROCEDURE: Complete application for library card

FEES: Free to residents of Grapevine; \$25.00 annual fee for non-residents

DOCUMENTS REQUIRED: Valid ID and proof of address

ELIGIBILITY: The library may be used by any resident of the City of Grapevine upon registration with the library for a three-year period **HOURS:** Mon - Thur 10:00am - 9:00pm; Fri 10:00am -

6:00pm; Sat 10:00am - 5:00pm; Sun 2:00pm - 6:00pm LANGUAGES: Call for information

AREA SERVED: City of Grapevine

GUARDIANSHIP SERVICES INC

603 W Magnolia Ste 205 Fort Worth, TX 76104

PO Box 11481 Fort Worth, TX 76110

(817) 921-0499 Main (817) 921-0680 Fax

www.guardianshipservices.org gsi@guardianshipservices.org

Joe S Flowers, Executive Director

<u>Services</u>

GUARDIANSHIP ASSISTANCE FOR ADULTS

DESCRIPTION: The Guardianship Program provides a staff member or volunteer to serve as court-appointed guardian for an older or disabled adult who lacks decisional capacity and has no family member or friend who can assist. The need for a guardian is investigated by the Probate Courts before referral to agency. The guardian may be authorized to do any or all of the following: consent to medical treatment; arrange for in-home services; decide where the client will live; pay bills; apply for benefits; and manage assets and resources.

INTAKE PROCEDURE: All intakes for the Guardianship Program come directly from the Tarrant County Probate Court. Call the Tarrant County Probate Court for further information at 817-884-3395 or 817-884-2189

FEES: Legal and administrative fees may be charged to the ward's estate where applicable in guardianship cases

DOCUMENTS REQUIRED: Call the Tarrant County Probate Court for further information **ELIGIBILITY:** Potential guardianship clients must be declared legally incapacitated by the Tarrant County Probate Courts, be a Tarrant County resident and have no family members or friends who are qualified to serve as guardians; volunteers must complete intensive training session and be willing to authorize reference and background checks. Program staff determines appropriateness of volunteer placement; Probate Court Judge makes final decision on appointment of guardian

HOURS: Mon - Fri 8:30 am - 5:00 pm LANGUAGES: Spanish (need advance notice) AREA SERVED: Tarrant

MONEY MANAGEMENT SERVICES

DESCRIPTION: The Money Management Program has three components: 1) The Representative Payee Service manages the finances for clients receiving Social Security, Veterans Administration or other governmental benefits; 2) The Bill Payer Service provides volunteers who visit regularly in the client's home to assist with bill paying and financial management tasks such as understanding medical bills, writing checks or reconciling a bank statement; and 3) The Money Management Education Service provides one-on-one and classwork training in managing finances for persons with developmental disabilities.

INTAKE PROCEDURE: Call office and ask to speak to the Money Management Program Director; intake form also available on website www.guardianshipservices.org

FEES: Agency allowed to collect a small fee by the Social Security Administration, but only when all other needs have been met

ELIGIBILITY: Representative Payee Program: must be recipient of government benefit and willing to allow someone else to manage it; Bill Payer Program: must be low income and willing to accept assistance with making sound financial decisions; Money Management Education Program: must be a person with a developmental disability and referred to the agency by MHMR or the ARC

HOURS: Mon - Fri 8:30am - 5:00pm (office); available for emergencies LANGUAGES: Spanish (need advance notice) AREA SERVED: Tarrant County

H.O.P.E. (HELPING OTHER PEOPLE EXCEL) FARM

865 E Ramsey Ave Fort Worth, TX 76104

(817) 926-9116 Main (817) 926-4747 Fax

www.hopefarminc.org hopefarm@hopefarminc.org

Gary Randle, Executive Director

Services

DESCRIPTION: Mentoring program in Christian environment aimed at at-risk students in inner city currently working with kids from SE Fort Worth elementary schools and the surrounding community. Program seeks to foster a sense of responsibility, the discipline of work and the skill of cooperation in boys aged five thru seven years (entry age). Can remain in the program through high school. No transportation services provided.

INTAKE PROCEDURE: Only accept referral from parent or guardian

FEES: Call for information

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Must be female single parent with son ages 5-7 (entry age)

HOURS: Mon - Fri 8:00am - 5:00pm (office); Mon - Fri 3:00pm - 7:00pm (service hours)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Fort Worth SITES: 1 2

<u>Sites</u>

1. H.O.P.E. (HELPING OTHER PEOPLE EXCEL) FARM 865 E Ramsey Ave

Fort Worth, TX 76104

(817) 926-9116 Main (817) 926-4747 Fax

Gary Randle, Executive Director

2. HOPE FARM INC - COMO CAMPUS

5636 Fletcher Ave Fort Worth, TX 76107

(817) 289-2482 Main - Site phone

(817) 926-9116 Alternate - Administrative Office

H.O.P.E. TUTORING CENTER INC

2020 S Collins St Arlington, TX 76010

(817) 860-7757 Main (817) 303-5343 Fax

www.hopetutoring.com hope_tutoring@sbcglobal.net

Betsy Holschuh, Executive Director

Services

DESCRIPTION: Free tutoring for those in grades 3rd thru 8th with reading, math and other homework. During summer months sponsor reading maintenance program in collaboration with Arlington Public Library. Math camp for students in grades 3-5 and science/math program for grades 6-8.

INTAKE PROCEDURE: Call for registration dates and times

FEES: None

DOCUMENTS REQUIRED: Recent report card **ELIGIBILITY:** Parent must register and be a resident of Arlington; student must be in grades 3rd - 8th

HOURS: Tues Thur 3:45pm - 4:45pm; 6:30pm - 7:30pm (services); Mon Wed 10:00am - 4:00pm; Tues Thurs 11:00am - 7:00pm (office)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Arlington

HALTOM CITY PARKS AND RECREATION DEPARTMENT

4839 Broadway Ave Haltom City, TX 76117

(817) 831-6464 Main (817) 831-6465 Alternate - Sports/Activities

www.haltomcitytx.com

Tom Henry, Director

Services

DESCRIPTION: Ten city parks with the following services available: One lighted tennis court; twelve playgrounds; four lighted softball fields; three multipurpose fields; three football fields; six and one quarter miles of walking, jogging and biking trails; eight pavilions; one recreation center; fitness room; one senior citizens center and 210 acres of open space/picnic areas.

INTAKE PROCEDURE: None

FEES: No fee w/ proof of residency; cost \$5 per visit for non-resident; Non-resident recreation ID card is \$50 yearly; fees vary for fitness room DOCUMENTS REQUIRED: Water bill; driver's license ELIGIBILITY: Resident of Haltom City HOURS: Mon - Thur 7:00am - 9:00pm; Fri 7:00am -6:00pm; Sat 12:00pm - 5:00pm; Closed Sun LANGUAGES: Spanish

AREA SERVED: Haltom City

HALTOM CITY PUBLIC LIBRARY

4809 Haltom Rd Haltom City, TX 76117

(817) 222-7786 Main - Help Desk (817) 222-7785 Circulation/Check Out Desk (817) 222-7790 Administration (817) 834-1446 Fax

www.haltomcitytx.com library@haltomcitytx.com

Lesly M. Smith, Library Services Director

Services

DESCRIPTION: Haltom City residents may borrow materials from Haltom City Public Library and the following libraries using their HCPL card: Benbrook Public Library, Burleson Public Library, any library in the Fort Worth Public Library system, Keller Public Library, Richland Hills Public Library and Watauga

Public Library; Interlibrary Loan (a \$3 fee applies). Other services available:

* Provides weekly story times, family story times, and Summer Reading Club

* GED classes on Tues, Wed and Thurs (5:00 pm - 8:00 pm; closed summer)

* ESL classes on Tues, Thurs (8:30 am - 10:30 am)

* Public-access computers and Wi-Fi hotspot

* Fax & photocopiers

* Meeting rooms available for rent - call

(817)-222-7790 for details

* Outreach services including book delivery to homebournd; school and daycare visits; and literacy programming for schools within Haltom City

* Additional services include: books on tape; books on CD; music on CD; videos and DVDs; large print books; online databases; online audio books and ebooks

INTAKE PROCEDURE: Visit library

FEES: Miscellaneous and damage charges vary; 20 cents per day per book for overdue; call for additional information

DOCUMENTS REQUIRED: Valid photo ID (TDL/State ID) and proof of residency (voter registration card, rent receipt or lease agreement, utility bill, TDL/ID card or other identifying documents showing a current address)

ELIGIBILITY: Haltom city residents and residents of other qualifying cities of the interlibrary system

HOURS: Mon - Thur 10:30 am - 8:00 pm; Fri 10:30 am - 6:00 pm; Sat 10:30 am - 5:00 pm; closed Sun

LANGUAGES: Spanish (limited), Greek

AREA SERVED: City of Benbrook, City of Burleson, City of Haltom City, City of Fort Worth, City of Keller, City of Richland Hills, and City of Watauga

HANDITRAN

1101 W Main St Arlington, TX 76013

MS 06-0100 PO Box 90231 Arlington, TX 76004

(817) 459-5390 Main (817) 275-3704 Scheduling & Dispatch (817) 275-2286 Fax

www.handitran.com

Bob Johnson, Transit Manager

Services

DESCRIPTION: Senior citizens and citizens with disabilities are provided "Share-Ride" door-to-door, demand responsive transportation in mini-buses and taxi cabs. **INTAKE PROCEDURE:** Call for information **FEES:** \$10 application fee; \$2.00 per one way trip; monthly pass \$55.00

DOCUMENTS REQUIRED: Complete application and submit for certification. Proof of age or disability is required

ELIGIBILITY: Persons with a doctor certified disability or age 65 years and older

HOURS: Mon - Fri 8:00am - 5:00pm (office); Mon - Fri 7:00am -10:00pm; Sat 8:00am - 9:00pm (services)

LANGUAGES: Translation services available AREA SERVED: Arlington, Pantego and Trinity Railway Express at Centerport Station for all trip purposes; for medical and social service trips, service is provided to locations up to 1.5 miles outside of city limits of Arlington and to 2 bus stations in Fort Worth (Eastchase and Lancaster)

HARVEST HOUSE

349 NW Renfro St Burleson, TX 76028 PO Box 1113 Burleson, TX 76097

(817) 295-6252 Main (817) 295-2392 Fax

www.yourharvesthouse.org carolyn@yourharvesthouse.org

Carolyn Miller, Executive Director

Services

DESCRIPTION: Emergency financial and material assistance to eligible families in crisis depending on availability of funds. Includes food, clothing, household items as available (no furniture), financial aid (limited rent and utility assistance), limited prescription assistance as well as help with school supplies and Christmas toys. Also offering counseling/prayer. INTAKE PROCEDURE: Must apply for services in person FEES: None DOCUMENTS REQUIRED: Photo ID, proof of residency (i.e. utility bill), Social Security cards or birth certificates for all members of household, proof of income or lack thereof **ELIGIBILITY:** Must live in a zip code area served by Harvest House; priority given to families with children, elderly and/or disabled HOURS: Tues 10:00 am - 6:00 pm; Wed - Sat 10:00 am - 2:00 pm (no rent, utililty or prescription assistance provided on Saturdays) LANGUAGES: Spanish (limited) AREA SERVED: Johnson County zips: 76009, 76028, 76031, 76033, 76044, 76050, 76058, 76059, 76061, 76084, 76093 (does not include the 76063/City of

Mansfield); Tarrant County zips: 76036, 76110, 76115, 76134, 76140

HEALTH AND HUMAN SERVICES COMMISSION (HHSC) ADMINISTRATION REGION 3

801 S State Hwy 161 Grand Prairie, TX 75051

(972) 337-6100 Administration (877) 787-8999 HHSC Ombudsman (800) 436-6184 Report Waste, Abuse and Fraud (888) 425-6889 TDD (972) 337-6201 Fax

www.hhsc.state.tx.us

Jerry Flores, Regional Director

Services

DESCRIPTION: The Health and Human Services Commission (HHSC) administers certain health and human services programs including the Medicaid Program; Food Stamps/SNAP Program; Temporary Assistance for Needy Families (TANF) and Children's Health Insurance Program (CHIP). **INTAKE PROCEDURE:** To apply:

1. Complete an

application for benefits at

www.yourtexasbenefits.com; or

2. If need application assistance, find a local Community Partner Program at

www.texascommunitypartnerprogram.com; also you may call 2-1-1, choose Option 1 after your language selection, and ask for a referral to a Community Partner program in your area; or 3. Call 2-1-1, and choose Option 2 after your language selection; or

4. Apply directly at a local HHSC Benefits Office; to find an office in your area, visit

www.yourtexasbenefits.com or call 2-1-1, choose Option 1 after your language selection to get office location.

FEES: None

DOCUMENTS REQUIRED: Call 211, choose Option 2 or visit www.yourtexasbenefits.com **ELIGIBILITY:** Call 211, choose Option 2 or visit www.yourtexasbenefits.com

HOURS: Mon - Fri 8:00am - 5:00pm (office) LANGUAGES: Language line available AREA SERVED: Texas SITES:1 2 3 4 5 6

<u>Sites</u>

1. HHSC ELIGIBILITY/E LANCASTER

4733 E Lancaster Ave Ste 101 Fort Worth, TX 76103

(817) 536-3353 Main (817) 413-2150 Fax (817) 413-2160 TDD

2. HHSC ELIGIBILITY/JOHN T WHITE

7450 John T White Rd Fort Worth, TX 76120

(817) 563-3800 Main (817) 563-3995 Fax (817) 446-0674 TDD

3. HHSC ELIGIBILITY/LA GRAN PLAZA

4200 S Frwy Ste 16 Fort Worth, TX 76115

(817) 927-2834 Main (817) 922-6353 Fax (817) 922-6445 TDD

4. HHSC ELIGIBILITY/MALL CIRCLE

2220 Mall Circle Fort Worth, TX 76116

(817) 625-2161 Main (817) 740-6399 Fax (817) 740-6215 TDD

5. HHSC ELIGIBILITY/NEW YORK AVE 1540 New York Ave

Arlington, TX 76010

(817) 461-8273 Main (817) 462-3869 Fax (817) 922-6445 TDD

6. HHSC ELIGIBILITY/RESOURCE CONNECTION

1501 Circle Dr Ste 110 Fort Worth, TX 76119

(817) 321-8000 Main (817) 321-8067 Fax (817) 321-2345 TDD

HEALTHY MARRIAGE - HEALTHY FAMILIES COALITION OF TARRANT COUNTY

2928 W Fifth St Fort Worth, TX 76107

(817) 632-5529 Service/Intake (817) 332-6348 Main (817) 332-6489 Fax

healthymarriage@theparentingcenter.org

Services

DESCRIPTION: The Healthy Marriage-Healthy Families Coalition of Tarrant County offers relationship strengthening workshops in a variety of settings. Pre-marriage education, marriage enhancement and relationship building classes are available. The coalition consists of more than 100 partner organizations, churches, social service organizations, businesses and individuals dedicated to strengthening healthy marriages and families in our community. Classes are offered for singles, those who are seriously dating, engaged as well as for married couples. Workshops on business relationships, employee

relationships, community relationships and family relationships are also available.

INTAKE PROCEDURE: Call for information on location of classes. Agencies, organizations or individuals interested in joining the coalition may call or e-mail for more information.

FEES: Fees vary

DOCUMENTS REQUIRED: Call for Information ELIGIBILITY: No restrictions HOURS: Mon - Fri 8:00am - 5:00pm (office); workshops are usually on weekends and evenings, but can be arranged based on participants' schedules LANGUAGES: Spanish AREA SERVED: Tarrant County

HELP (HEALTH EDUCATION LEARNING PROJECT)

909 W Magnolia Ave, Ste 2 Fort Worth, TX 76104

(817) 332-7722 Main (817) 923-4444 Fax

www.helpfw.org

DeeJay Johannessen, Executive Director

Services

DESCRIPTION: Promotes health and prevents disease through innovative, accessible and comprehensive health education programming. Sponsors the following: Rapid Connect Program, an HIV testing and linkage program utilizing the INSTI 60 second testing technology; iPlay Program, a two session HIV prevention program designed to reduce the risk of transmission in gay men; Rubber Access Project, a condom distribution program providing free condoms to individuals at risk for HIV and other STIs; Community Mobilization Program, a comprehensive program to expand the scope and reach of HIV and STI prevention programs throughout Tarrant County.

INTAKE PROCEDURE: Call FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Individuals (teens and adults); schools, churches, organizations and agencies **HOURS:** Mon - Fri 9:00am - 5:00pm (office); Mon Thur 9:30am - 7:00pm, Tues Wed Fri 9:30am - 5:00pm, Sat 10:00am - 2:00pm (HIV testing); workshops offered at various times

LANGUAGES: Sign language available upon request **AREA SERVED:** Tarrant County

HELPING RESTORE ABILITY (HRA)

4300 Beltway Place Ste 130 Arlington, TX 76018

(817) 469-1977 Metro (817) 461-2334 Fax

www.helpingrestoreability.org hrability@hratexas.org

Vicki Niedermayer, CEO

Services

DESCRIPTION: The programs of Helping Restore Ability enable individuals to stay in their homes, attend school or go to work, and most importantly, to remain self-sufficient. Home health care for short term medical care as well as long term care are provided to clients with disabilities of all types (physical, cognitive, developmental). Services to senior citizens with age related disabilities are also available. Some specific services include: *Primary Home Care - This program has three types of services available for residents of Dallas, Tarrant and nine surrounding counties: 1. Community Attendant services provide an in-home attendant for adults with a medical need for specific tasks; 2. Primary Home Care is a non-technical, medically related personal care service prescribed by a doctor as part of client's plan of care. It is available to

<continued...>

eligible adults and children whose health problems cause them to be functionally limited in performing activities of daily living; 3. Family Care is a non-skilled non-technical service provided to eligible adults who are functionally limited in performing daily activities.

*MR Services - HRA also provides services to individuals with mental retardation or autism living in their own homes or family homes through contracts with the local Mental Health Mental Retardation (MHMR) centers in Fort Worth and Dallas. Day habilitation programs for adults with mental retardation who have aged out of school are also offered.

*Private Pay - attendant and respite care are available to those ineligible for Medicaid through private pay option.

INTAKE PROCEDURE: Call for appointment **FEES:** Sliding fee scale for some programs, others are free if meet eligibility criteria; private pay and insurance also available

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Varies by program; call for information **HOURS:** Mon - Thurs 8:00 am - 5:00 pm; Fri 8:00 am - 4:00 pm (office)

LANGUAGES: Spanish, Vietnamese, others - call for information

AREA SERVED: Tarrant, Dallas, Denton, Collin, Kaufman, Ellis, Johnson, Hood, Parker, Rockwall, and Wise counties. Varies by program. Some programs are county specific, others are statewide; call HRA office for details

HILL SCHOOL

4817 Odessa Ave Fort Worth, TX 76133

(817) 923-9482 Main (817) 923-4894 Fax

www.hillschool.org hillschool@hillschool.org

Audrey Boda-Davis, Executive Director

Services

DESCRIPTION: Private nonprofit school (elementary, middle, & high school grades) providing educational and support services to students with learning differences, primarily dyslexia, dysgraphia and A.D.D. As a full-service school, it teaches students the skills and strategies necessary to prepare them for a successful college and career. **INTAKE PROCEDURE:** Call for appointment. **FEES:** Call for information - Some scholarships/financial aid available. **DOCUMENTS REQUIRED:** Call for information. ELIGIBILITY: Students 6 to 18 years of age who are functioning at the first through twelfth grade instructional levels. HOURS: Mon - Fri 8:15am - 3:15pm LANGUAGES: Staff speaks no language other than English. AREA SERVED: No restrictions.

HOPE CENTER 4 AUTISM

2751 Green Oaks Rd Fort Worth, TX 76116

(817) 560-1139 Main (817) 560-7039 Fax

www.hopecenter4autism.org susan4autism@aol.com

Susan Wood, Director

Services

DESCRIPTION: Non-profit organization that provides services for children with autism and their families. Some of the services offered include an initial treatment consultation, applied behavior analysis, social skills training, speech and occupational therapy, transitional therapy, parent training, family support groups, in-school observation and music therapy.

INTAKE PROCEDURE: Call, fill out and return intake application and wait for call back **FEES:** \$45 an hour (some discounts available based

on service and hours contracted)

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Children with autism and their families **HOURS:** Mon - Thur 8:30 am - 5:30 pm; Fri 8:30 am -3:30 pm

LANGUAGES: Call for information AREA SERVED: No restrictions

HOPE LITERACY INC (HELPING OTHER PEOPLE EXCEL)

1701 T Square Fort Worth, TX 76120

4100 SW Loop 820 Fort Worth, TX 76109

(817) 999-9357 Main

www.hopeliteracy.com hwilson@hopeliteracy.com

Harry K. Wilson III Ph.D., Executive Director

Services

DESCRIPTION: HOPE Literacy, Inc. Helps Other People Excel in life by establishing, equipping, operating, supporting, and resourcing church and community literacy programs. Services provided by church and community literacy partners include beginning to advanced ESL English as a Second Language classes, adult literacy, citizenship classes, GED, and computer classes. Not all services are offered at all sites.

INTAKE PROCEDURE: Call for information or walk-in; students complete a registration form and an English language assessment test, and then are placed with a teacher

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Call for Information **HOURS:** Service hours vary by site **LANGUAGES:** Call or e-mail for information **AREA SERVED:** Tarrant County **SITES:** 1 2 3 4 5 6 7

Sites

1. HOPE LITERACY INC AT AGAPE BAPTIST CHURCH

3954 Southwest Blvd Fort Worth, TX 76116

(817) 999-9357 Alternate (817) 923-6800 Main

Richard Harper, Director

2. HOPE LITERACY INC AT MAYFIELD ROAD BAPTIST CHURCH

1701 E Mayfield Rd Arlington, TX 76014

(817) 483-9375 Main (817) 999-9357 Alternate

Heather Podbielski, Director

3. HOPE LITERACY INC AT MISSION CENTRAL 732A East Pipeline Rd Hurst. TX 76053

(817) 999-9357 Alternate (817) 595-0011 Main

Paula Jernigan, Executive Director

4. HOPE LITERACY INC AT NORTH FORT WORTH BAPTIST CHURCH

5801 North I-35 Fort Worth, TX 76131

(817) 232-8210 Main (817) 999-9357 Alternate

5. HOPE LITERACY INC AT SOUTHCLIFF BAPTIST CHURCH

4100 SW Loop 820 Fort Worth, TX 76109

(817) 924-2241 Main

John Spear, Director

6. HOPE LITERACY INC AT SOUTHWAYSIDE BAPTIST CHURCH

301 Thornhill Drive Fort Worth, TX 76115

(817) 690-5466 Main (817) 999-9357 Alternate

Adlin Cotto, Director Public transportation accessible.

7. HOPE LITERACY INC AT UNIVERSITY BAPTIST CHURCH

2720 Wabash Fort Worth, TX 76109

(817) 999-9357 Alternate (817) 292-5584 Main

Dorothy Parker, Director

HOUSE OF REDEMPTION

1931 Hemphill Fort Worth, TX 76110

(817) 922-5493 Intake/Fax (817) 366-7060 Alternate

www.houseofredemption.org redemptionhome1@cs.com

Carolyn Edwards, Director

Services

DESCRIPTION: Transitional housing and supportive services for single women who are at risk of or have experienced homelessness, abuse, incarceration and/or substance abuse. Program provides an up-to-24-month stay for women over 18 years of age (including veterans) in a structured environment for those who want a change in lifestyle. Specializes in dual diagnosis (MHMR).

INTAKE PROCEDURE: Must call intake to receive screening interview

FEES: Sliding scale

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Women aged 18 and older who are homeless (no children)

HOURS: Mon - Fri 8:00 am - 5:00 pm (office); 24/7 (housing)

LANGUAGES: Staff speaks no language other than English

HOUSING AND URBAN DEVELOPMENT (HUD) REGION VI OFFICE

801 Cherry St Unit 45 Ste 2500 Fort Worth, TX 76102

(800) 568-2893 Multi-family/Apartment Listings (888) 560-8913 Toll Free - Fair Housing Complaints (817) 978-5700 Office

www.hud.gov

Tammy H. Trevino, Regional Director

Services

DESCRIPTION: HUD provides funding and oversight to state and local governmental agencies, housing authorities, public and private multifamily property developers, lenders, non-profit and faith-based organizations. In addition, HUD administers and enforces fair housing laws that prohibit discrimination in housing on the basis of race, color, religion, sex, national origin, disability, and familial status. HUD oversees the implementation of Fair Housing education and enforcement of the fair housing laws. These services are provided to HUD partners throughout the Fort Worth jurisdiction.

Locally, one of the services provided is maintenance of a listing of subsidized housing (single family and apartments) in Fort Worth jurisdiction which includes 59 counties in North Texas. The list contains properties that participate in various rental subsidy programs sponsored thru HUD. Each housing development listed is privately owned and managed. All inquiries and applications are taken at the individual properties.

INTAKE PROCEDURE: Call for information or to have list mailed; or go online to search by zip code, county or city @ hud.gov/apps/section8 **FEES:** None

ELIGIBILITY: None HOURS: Mon - Fri 8:00am - 4:30pm AREA SERVED: 59 counties in North Texas including Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise

HOUSING AUTHORITY OF THE CITY OF HALTOM CITY

2800 Moneda Ave Haltom City, TX 76117

(817) 834-0691 Main (817) 838-2187 Fax

hcha2800@charter.net

Claire S. Tiner, Executive Director

Services

DESCRIPTION: The Housing Authority of the City of Haltom City administers one low income housing project subsidized by HUD. There is a total of 150 apartments located on this one site with sixty of these designated for senior citizens age 62 and older; the remainder are for families. This Housing Authority is a smoke-free environment.

INTAKE PROCEDURE: Applications are taken on-line at

https://haltomcityhousing.applicationpi.com **FEES:** Rent is based on 30% of income

DOCUMENTS REQUIRED: State issued picture ID or driver's license; original birth certificates and social security cards for all family members **ELIGIBILITY:** Eligibility is determined after application process completed; must be low income; check criminal background and rental history **HOURS:** Mon - Fri 9:00am - 4:00pm (office); closed for lunch Noon - 12:30pm **LANGUAGES:** Staff speaks no language other than English

AREA SERVED: No restrictions

HOUSING OPPORTUNITIES OF FORT WORTH

1065 W Magnolia Ste B Fort Worth, TX 76104

(817) 923-9192 Main (817) 924-8252 Fax

hofw@swbell.net

David O'Brien, Jr., Executive Director

Services

HOUSING COUNSELING AND HOMEBUYER EDUCATION

DESCRIPTION: In-depth counseling with area homeowners who are delinquent on mortgage payments and in risk of foreclosure on their homes. Referrals to other agencies as determined by the counselor. Also provides education for prospective home buyers and gives reverse equity mortgage counseling to senior citizens. Does not provide any financial assistance.

INTAKE PROCEDURE: Must call for appointment FEES: Counseling services provided at no charge DOCUMENTS REQUIRED: Call for information ELIGIBILITY: None HOURS: Mon - Fri 8:30am - 5:00pm

LANGUAGES: Spanish

AREA SERVED: No restrictions on residency - serves primarily Tarrant County residents

HUMAN RELATIONS UNIT - CITY OF FORT WORTH

Hazel Harvey Peace Center 818 Missouri Avenue Fort Worth, TX 76104

1000 Throckmorton Fort Worth, TX 76102

(817) 392-7525 Main (817) 392-7529 Fax

www.fortworthtexas.gov/humanrelations

Angela Rush, Administrator

<u>Services</u>

DESCRIPTION: The Human Relations Unit of the City of Fort Worth is responsible for enforcing anti-discrimination laws as follows:

1) Fair Housing Act and City of Fort Worth fair housing ordinance by investigating complaints of discrimination based on race, color, religion, national origin, sex, familial status, sexual orientation or disability.

2) Provides counseling and referral on matters relating to tenant/landlord issues and fair housing rights.

3) Enforces the city's Equal Employment Opportunity ordinance, which prohibits discrimination in employment based on race, color, religion, sex, national origin, age, disability and sexual orientation. Provides training to private employers and citizen groups regarding anti-discrimination laws. Serves as a referral source to residents outside the City of Fort Worth jurisdiction who have experienced discrimination.

INTAKE PROCEDURE: Call office to set an appointment

FEES: None ELIGIBILITY: Open to anyone HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish; language line service available for other languages AREA SERVED: City of Fort Worth (but will refer persons living outside Fort Worth area)

HUMANE SOCIETY OF NORTH TEXAS

1840 E Lancaster Ave Fort Worth, TX 76103

(817) 332-4768 Main - /HSNT (817) 332-2164 Fax

www.hsnt.org info@hsnt.org

Ann Barnes, Executive Director

Services

DESCRIPTION: Investigation and/or prevention of cruelty to animals; animal birth control through low cost spay programs; emergency rescue of critically injured animals; lost & found services; pet placement service where pets are adopted out to approved homes; educational programs in schools and at special events. Volunteer opportunities available.

INTAKE PROCEDURE: Open door shelter **FEES:** Fees vary - call for information (Adoption fees range from \$50-\$150 and include veterinary services spay/neuter surgery, vaccines, etc)

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** None

HOURS: 7 days per week 12:00 pm - 5:00 pm (Lost & Found and Adoption); animals are received at shelter 7 days per week 9:00am - 5:00pm

LANGUAGES: Spanish, Vietnamese AREA SERVED: Tarrant and surrounding counties SITE: 1

SATELLITE ADOPTION CENTER

DESCRIPTION: Pet placement service through which pets are adopted out to approved homes. Adoptions only - no animals accepted at this location.

INTAKE PROCEDURE: None

FEES: Adoption fees range from \$50-\$150 and include veterinary services - spay/neuter surgery, vaccines, etc

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** None

HOURS: Sun - Tues 12:00 pm - 6:00 pm; Wed - Sat 11:00 am - 6:00 pm

LANGUAGES: Vietnamese

AREA SERVED: Tarrant and surrounding counties **SITE:** 2

<u>Sites</u>

1. HUMANE SOCIETY OF NORTH TEXAS 1840 E Lancaster Ave

Fort Worth, TX 76103 (817) 332-4768 Main - /HSNT

(817) 332-2164 Fax

Ann Barnes, Executive Director

2. SATELLITE ADOPTION CENTER

6708 S Hulen St Fort Worth, TX 76123

(817) 423-3647 Main

HURST EULESS BEDFORD INDEPENDENT SCHOOL DISTRICT

1849 Central Dr Bedford, TX 76022

(817) 283-4461 Main (817) 267-3311 Metro

www.hebisd.edu

Steve Chapman, Superintendent

Services

DESCRIPTION: Local administrative office responsible for operating schools in the city of Bedford, most of the cities of Euless and Hurst, and portions of North Richland Hills, Colleyville, Fort Worth, and Arlington.

INTAKE PROCEDURE: Call for information FEES: Call for information DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Call for information LANGUAGES: Language line available AREA SERVED: Cities of Hurst, Euless, and Bedford as well as portions of North Richland Hills, Colleyville, Fort Worth, and Arlington

HURST PUBLIC LIBRARY

901 Precinct Line Rd Hurst, TX 76053

(817) 788-7300 Main

www.hursttx.gov/library

Jesse Louzks, Library Director

Services

DESCRIPTION: The Hurst Public Library is dedicated to acting as a vital educational institution to all citizens by providing access to information, offering professional assistance, materials, and programs that support life-long learning, social needs, cultural enrichment and leisure interests.

* Programs offered for pre-schoolers: Story Time; Toddler Time.

* Programs offered for K-6: homework assignments help; aid in searching for that special book, video, or CD. The Youth Media Center has listening stations, Internet computers, and other activities available.

* Youth Services Provided: a list of computer Links young adults may find useful and fun, as well as a variety of programs designed specifically to address the interests of young adults; a variety of fiction books and magazines bought with teens in mind; nonfiction materials as well as a variety of CDs and DVDs are available in Adult Services.

* Collections include a large variety of resources available such as books, graphic novels, magazines, recorded books, CDs, ebooks, eaudiobooks, and DVDs

 * Family Services Provided: Family Programs and Summer Reading Club New DVD Release Showings
 * Adult Services Provided: Masterworks Music

Series, Forum Book Discussion Group; exhibits; educational, informational and cultural programming monthly. Hurst Library also serves as a Learning Center site for the Adult Basic Education Center of the FWISD for individuals getting their GED.

* Offers free notary services

* Online services include access to over 60 databases, interactive services such as Live Homework Help, Jobview Job Search, language learning, Resume Maker and test preparation software.

INTAKE PROCEDURE: Call for information **FEES:** Library cards are free of charge to all residents of the state of Texas

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Call for information

HOURS: Mon Wed Fri Sat 10:00am - 6:00pm, Tues Thurs 10:00am - 9:00pm, CLOSED Sunday (library services); Mon Wed 10:15am - 1:15pm, Tues Thurs 5:30pm - 8:30pm (GED classes)

LANGUAGES: Call for information

AREA SERVED: City of Hurst and surrounding areas; cards available to Texas residents

HURST SENIOR CITIZENS ACTIVITIES CENTER

Heritage Village Plaza 700 Heritage Circle Hurst, TX 76053

(817) 788-7710 Main

www.ci.hurst.tx.us/services/senior

Linda Rea, Director

Services

DESCRIPTION: The Hurst Senior Citizens Activities Center offers various types of activities for older adults, including many "Open" activities, such as Open Games, Open Billiards, and Open Fitness which do not require pre-registration, admission, etc. Other activities such as classes, programs and special events require sign-up in advance in order to provide enough seating, supplies, and/or refreshments. Sign-ups begin on the first business day of each month at 9:00am at the Senior Center.

INTAKE PROCEDURE: Membership is required in order to attend and participate - call for information; occasionally offer special programs that are open to the general public **FEES:** Membership fees: \$20 per membership

year for Hurst residents; \$80 per membership year for non residents

ELIGIBILITY: Ages 55 years and older HOURS: Mon - Wed Fri 8:00am - 5:00pm; Thurs 8:00am - 9:00pm; Closed Sat & Sun AREA SERVED: No restrictions

I CAN STILL SHINE INC

(817) 427-1111 Main (817) 887-1278 Fax

www.icanstillshine.org brendajackson11@aol.com

Brenda Jackson, Executive Director

<u>Services</u>

DESCRIPTION: Program provides services for battered women as well as for females re-entering society from drug/alcohol rehab centers and prison. Services include: food pantry, clothing, furniture, GED classes, counseling, housing referrals and more.

INTAKE PROCEDURE: Call for appointment **FEES:** None

DOCUMENTS REQUIRED: Drivers license, SS card, lease and police report (if any)

ELIGIBILITY: Any battered woman and/or woman re-entering society from substance abuse rehab centers and prisons or single mom HOURS: Mon - Fri 9:00am - 5:00pm (office); Sat 9:00am - 2:00pm LANGUAGES: Spanish (advance notice necessary) AREA SERVED: Tarrant County

IGLESIA BAUTISTA GETSEMANI BAPTIST CHURCH

4755 N Freeway Fort Worth, TX 76106

(817) 831-1004 Main (817) 624-7425 Fax

www.getsemani.org info@getsemani.org

Miriam Perez, Food Pantry Director

Services

DESCRIPTION: Provides nonperishable food once a week to anyone in need INTAKE PROCEDURE: Walk-ins accepted FEES: None DOCUMENTS REQUIRED: Photo ID ELIGIBILITY: No restrictions HOURS: Thursday 10:00am - 1:00pm LANGUAGES: Spanish AREA SERVED: No restrictions

IMMUNIZATION COLLABORATION OF TARRANT COUNTY

PO Box 100192 Fort Worth, TX 76185-0192

(817) 238-4448 Recorded Information Only

www.ictchome.org

Terri Andrews, Chair

Services

DESCRIPTION: The Immunization Collaboration of Tarrant County (ICTC) is a collaboration of agencies and organizations, public and private, committed to providing the systematic eradication of childhood, vaccine-preventable diseases in Tarrant County. ICTC projects directly improve the health and well-being of children through low cost immunization events and community education on the importance of childhood immunizations. **INTAKE PROCEDURE:** Call information line at 817-238-4448 for information on locations of immunization events; no appointment required - walk in for services

FEES: Immunizations are \$15 per child; CHIP and Medicaid accepted; If child has private ins that covers vaccines, then child's provider will have to provide needed vaccines; accept cash, check or

CHIP/Medicaid only - no debit or credit cards DOCUMENTS REQUIRED: Must bring child's immunization records ELIGIBILITY: Ages 0-18 HOURS: Varies by location - call for information LANGUAGES: Spanish AREA SERVED: Tarrant County

JEWISH FEDERATION OF FORT WORTH AND TARRANT COUNTY

4049 Kingsridge Rd Fort Worth, TX 76109

(817) 569-0898 Main (817) 569-0895 Fax

www.tarrantfederation.org jfsftw@flash.net

Jeffrey Hochster, President

Services

DESCRIPTION: Individual, family and group counseling; consultation services; case management; senior citizen program. **INTAKE PROCEDURE:** Call for information **FEES:** Sliding scale based on ability to pay (income & family size); \$40 minimum for individual session

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Depends on intake evaluation and need; no specific age requirement or income guidelines

HOURS: Call for information LANGUAGES: Spanish AREA SERVED: Tarrant County residents

JOB CORPS - OUTREACH AND ADMISSIONS OFFICE

2100 N Main Ste 220 Fort Worth, TX 76164

(817) 625-3993 Main (800) 733-5627 /JOBS National (817) 625-3900 Fax

www.jobcorps.org

Lori L. Wynne, Project Manager

Services

DESCRIPTION: Job Corps is a residential living,career technical training program funded by the US Dept of Labor. Students can earn their GED. Career Technical Training Certifications include: Welding, Automotive,Business Technology, Construction, Health Care, Security & Protective Services, Information Technology and more. **INTAKE PROCEDURE:** Contact Judy Jones at (817) 625-3993 Ext 103 to learn more about a Job Corps information session near you **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** (1) desire to take on the responsibility and challenge of building your future; (2) between ages of 16 and 24; (3) resident of the US; (4)in need of vocational training; (5)out of school and/or unable to benefit from continuation in a traditional school; (6) low income.

HOURS: Mon - Fri 8:00am - 5:00pm (except state holidays)

LANGUAGES: Spanish

AREA SERVED: Denton County, Tarrant County and Wichita Falls; there are also admissions offices in Abilene, Amarillo and Lubbock

JOHN ED KEETER PUBLIC LIBRARY OF SAGINAW

355 W McLeroy Blvd Saginaw, TX 76179

(817) 230-0300 Ext. 8 Main (817) 230-9134 Fax

http://www.saginawlibrarytexas.org pwaak@ci.saginaw.tx.us

Paula Waak, Library Director

Services

ADULT EDUCATION

DESCRIPTION: Provides literacy services through ESL (English as a Second Language), adult basic education classes, GED and citizenship classes. INTAKE PROCEDURE: Call 817-230-0344 or come in to sign up FEES: Free DOCUMENTS REQUIRED: None ELIGIBILITY: 18 years and older HOURS: Call for information LANGUAGES: Spanish AREA SERVED: Tarrant County

GENERAL SERVICES

DESCRIPTION: General library services and materials including audio tapes, books, books on CD, downloadable audio and e-books, DVD and VHS videos, magazines and music CDs.

Computers with public internet access and wi-fi available. Programs and services for children, teens and adults.

INTAKE PROCEDURE: Complete application for library card

FEES: Free to Saginaw residents, land owners, business owners and Eagle Mountain Saginaw Independent School District teachers and librarians; library particpates in TXShare card program; \$15 non-resident fee

DOCUMENTS REQUIRED: Picture ID with proof of current address

ELIGIBILITY: Children under age of 18 must have signature of parent or legal guardian on Library Application

HOURS: Tues Thur 9:00am - 8:00pm; Wed Fri Sat 9:00am - 6:00pm

AREA SERVED: City of Saginaw

JOHN KNOX PRESBYTERIAN CHURCH

4350 River Oaks Blvd River Oaks, TX 76114

(817) 624-9265 Main (817) 626-6545 Fax

johnknoxpres@sbcglobal.net

Services

DESCRIPTION: Food pantry; prescriptions (no pain medications) when funds available **INTAKE PROCEDURE:** Call office first to learn availability of prescription assistance; walk-in for food on Tues

FEES: None

DOCUMENTS REQUIRED: Valid ID & proof of residence (receipt of mail within last 30 days) ELIGIBILITY: Persons in need who live in designated service area HOURS: Tues 1:00pm - 3:00pm (food pantry); Mon Thur Fri 9:00am - 1:00pm, Tues - Wed 9:00am - 3:00pm (office) LANGUAGES: Spanish AREA SERVED: Residents of 76106, 76114,

76127, 76135, 76164 only

JOURNEY LEARNING CENTER

2100 W Northwest Hwy #202 Grapevine, TX 76051

(817) 416-9797 Main (817) 416-9714 Fax

www.journeylearning.org info@journeylearning.org

Mary Villarreal, OTR, BS, MA, Director

Services

DESCRIPTION: Journey Learning Center provides a multi-disciplinary treatment approach for children with Autism Spectrum Disorder to maximize the development of their communication, social, sensory-motor and academic skills within a single setting. Services are provided year-round utilizing customized treatment approaches appropriate to each child's specific needs, such as Relationship Development Intervention (RDI), Applied Behavioral Analysis (ABA), speech therapy and occupational therapy.

INTAKE PROCEDURE: Contact office for information and to make an appointment for tour of the learning center.

FEES: Contact office for current fees. Insurance reimbursement is dependent on an individual's term of coverage.

DOCUMENTS REQUIRED: Call for information. **ELIGIBILITY:** Children ages 2-8 years old **HOURS:** Mon - Fri 8:00am - 5:00pm (office) Mon - Fri 8:00am - 2:30pm (services); extended day program hours available - call for information. **LANGUAGES:** Sign language

AREA SERVED: No restrictions - primarily serve clients in Dallas/Fort Worth metroplex

JPS HEALTH NETWORK

1500 S Main St Fort Worth, TX 76104

(817) 702-1100 24 hours - Navigation/Call Center
(817) 702-1001 Intake
Eligibility & Enrollment for JPS Connection
(817) 702-3431 Main - JPS Health Network

www.jpshealthnet.org wecare@jpshealth.org

Robert Earley, President and CEO Public transportation accessible.

Services

ENROLLMENT & ELIGIBILITY CENTER

DESCRIPTION: Eligibility for JPS Health Network programs and services as well as other programs that provide health care services.

INTAKE PROCEDURE: Appointments preferred **FEES:** None

ELIGIBILITY: Must meet eligibility guidelines for individual programs - this center assists with determining eligibility **HOURS:** Call for information **AREA SERVED:** Tarrant County **SITE:** 3

HEALING WINGS OUTPATIENT CENTER

DESCRIPTION: Healing Wings, an AIDS treatment center, offers primary medical care, nursing assessment and teaching, medical nutrition therapy, social case management, patient educational programs, HIV counseling and free HIV testing with results in 20 minutes. **INTAKE PROCEDURE:** Call for information **FEES:** HIV testing is free - call for information on other services **ELIGIBILITY:** Call for information **HOURS:** Call for information

HOURS: Call for information LANGUAGES: Spanish AREA SERVED: No restrictions SITE: 5

DIABETES COMMUNITY GRANT

DESCRIPTION: Comprehensive diabetes case management provided by an interdisciplinary team of healthcare providers including a diabetologist (physician with specialty in diabetes), a registered nurse case manager, nutritionist and physical fitness trainer. The objectives of this diabetic program includes improving the overall health and wellness of diabetic patients and their families. Group meetings are held to teach the diabetic patient and their families about healthy dietary habits. exercise and self management which focuses on empowering the participant to learn more about their disease process, monitoring blood sugar levels, the importance of foot and eye exams, etc. In addition to the diabetes self management and dietary instructions, low impact physical activity sessions are available in which participants can adapt to their home environments.

INTAKE PROCEDURE: Call to speak with RN case manager's office for more information and/or appointment

FEES: Accept JPS Connection, Medicare, Medicaid and private insurance; sliding scale available

ELIGIBILITY: Call for information HOURS: 8:00am - 5:00pm Mon - Fri LANGUAGES: Spanish

AREA SERVED: Tarrant County **SITE:** 15

DENTAL CLINICS

DESCRIPTION: Restorative work such as fillings, some extractions; sealants; cleaning; x-rays, preventive education. Complete (full) dentures available at Worth Heights clinic only.

INTAKE PROCEDURE: Must be registered thru JPS - registration available at any of the JPS health centers **FEES:** Medicaid accepted; set fee or copayment required at each visit

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Ages 3 and up who meet financial guidelines

HOURS: Hours vary; call for appointment LANGUAGES: Spanish (other languages also available upon request) AREA SERVED: Call for information SITES:291415

MICHAEL WEHRLE DENTAL CLINIC

DESCRIPTION: Provides free dental services to low-income students once a week in the five Northeast Tarrant County school districts (Birdville, Carroll, Grapevine-Colleyville, HEB and Keller) **INTAKE PROCEDURE:** Requires referral from school nurse on a campus in one of the five school districts

FEES: None

ELIGIBILITY: Low income students (as determined by school nurses) from five designated school districts

HOURS: Call for information

AREA SERVED: Birdville, Carroll, Grapevine-Colleyville, HEB and Keller ISDs **SITE:** 11

JPS SURGICAL CENTER

DESCRIPTION: Short stay inpatient hospital providing extensive diagnostic services as well as surgery.

INTAKE PROCEDURE: Appointment required **FEES:** Vary by service provided - accepts JPS Connection, Medicare, Medicaid and most insurance **ELIGIBILITY:** Physician referral **HOURS:** Inpatient 24/7; diagnostics vary **SITE:** 19

JOHN PETER SMITH HOSPITAL

DESCRIPTION: Inpatient Services: A licensed teaching hospital providing short-term acute, emergency, intensive care, obstetrics, day surgery and psychiatric services. Psychiatric Emergency Center (PEC) provides services 24 hours a day, seven days a week for both voluntary and involuntary adult and adolescent patients in mental health crisis. This center provides triage, evaluations and admissions. Emergency Services: 24 hour facility for severe trauma and illness. Outpatient Services: Provided through clinics including oral surgery, eye,

ear/nose/throat, obstetrics/gynecology, medicine, orthopedics, pediatric and surgery.

INTAKE PROCEDURE: If medical emergency, go to the Emergency Department at John Peter Smith Hospital. Adults and adolescents in mental health crisis should call or visit Psychiatric Emergency Center.

FEES: Vary based on service needed

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Medicare/Medicaid recipients and Tarrant County residents whose ability to pay is determined by family size and income; insurance accepted as well as cash, check and credit card **HOURS:** 24 hr 7 days (hospital and emergency services); outpatient hours vary

LANGUAGES: Spanish/Vietnamese; Translators available for other languages

AREA SERVED: No restrictions; only Tarrant County residents may qualify for discounts **SITE:** 18

JPS HEALTH CENTERS

DESCRIPTION: Health care provided in neighborhood centers by a Primary Care Provider who is a doctor or nurse practitioner who will direct all needed medical care. Services include gynecology/well-woman, post-partum, obstetrics and/or prenatal care; check-ups for children and adults, including pap smears; childhood immunizations; sight, speech and hearing screening for children. Dental services available at some sites. Specialized medical services for orthopedic and sports medicine issues available at specific locations.

INTAKE PROCEDURE: Appointments required at some locations; contact local neighborhood health center or call (817) 702-1100 if additional information needed; all location addresses and phone numbers can be found on website at jpshealthnet.org.

FEES: Set fee or copayment required at each visit - vary by service provided; accepts JPS Connection, Medicare, Medicaid and most insurance

DOCUMENTS REQUIRED: For discounted services must provide proof of legal Tarrant County residency; proof of income; proof of identification (valid driver license or Department of Public Safety Identification with patient's photograph; certified birth certificate; I-94 resident alien card; marriage license or current divorce decree); Medicare, Medicaid and/or insurance card

ELIGIBILITY: Medicare/Medicaid recipients and Tarrant County residents whose ability to pay is determined by family size and income; insurance accepted; as well as cash, check and credit card **HOURS:** Hours vary; call for appointment **LANGUAGES:** Spanish (other translators available) **AREA SERVED:** Call for information **SITES:** 4 6 7 9 10 11 12 13 14 15 18 20

JPS HEALTH CENTERS FOR WOMEN

DESCRIPTION: Full service care for women, including obstetrical and prenatal and postpartum care as well as gynecological services and mammography.

INTAKE PROCEDURE: Present eligibility office with proof of residency, income and identification; for additional information on the eligibility process, call (817) 927-1001 Monday thru Friday; after the classification process is completed, an appointment for clinic can be scheduled

FEES: Set fee or copayment required each visit **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** Medicare/Medicaid recipients and Tarrant County residents whose ability to pay is determined by family size and income; insurance accepted, as well as cash, checks and credit cards **HOURS:** Hours vary; call for appointment **LANGUAGES:** Spanish, Vietnamese (other languages as needed)

AREA SERVED: Call for information **SITES:** 16 17

HEALTH PROMOTIONS

DESCRIPTION: * Patient education classes including prenatal, childbirth and breastfeeding (for pregnant women)

* Diabetes education program is recognized by the American Diabetes Association.

* Community/School presentations on a variety of topics for all ages.

INTAKE PROCEDURE: Call 817-702-7300 for information

FEES: Call for information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Call for information

HOURS: Mon - Fri 8:00am-4:30pm (office); some education programs available evenings and weekends

LANGUAGES: Spanish (additional languages available)

AREA SERVED: Call for information **SITE:** 13

JPS URGENT CARE CENTER

DESCRIPTION: Provides care for non-emergency illness and injuries.

INTAKE PROCEDURE: Walk in - intake at Urgent Care Center Registration desk

FEES: Varies based on care received

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Children under six months will not be seen

HOURS: 24 hours

LANGUAGES: Spanish/Vietnamese; Translators available in other languages AREA SERVED: Call for information

SITE: 18

JPS SCHOOL BASED CENTERS

DESCRIPTION: Health services are provided at the following locations for school-aged children of Tarrant County. Assistance with application of Medicaid and CHIP also available at FWISD resource centers:

* Birdville, 8200 O'Brian Way, North Richland Hills 76180 (817) 547-3046

* Castleberry - Lake Worth, 5300 Buchanan Rd, FW 76114 (817) 702-5066

* Chapel Hill, 4640 Sycamore School Road, FW 76133 (817) 702-5178

* Crowley, 1320 W Everman Pkwy, FW 76134 (817) 568-5740

* Eagle Mountain/Saginaw, North Town Center, 1029 N Saginaw Blvd, Ste E-3, Saginaw 76179 (817) 847-7574

* Eastern Hills Elementary, 5900 Yosemite Dr, FW 76112 (817) 492-7838

* Everman, 600 Townley Dr, Everman 76140 (817) 702-4848

* Forest Oak, 3250 Pecos, FW 76119 (817) 531-4685

* Georgia Kidwell, 3115 W Pipeline Rd, Bldg D, Euless, 76040 (817) 399-3366

* Grapevine/Colleyville, 3050 Timberline Dr, Grapevine 76051 (817) 251-5751

* Haltom City, 2807 Layton Ave, FW 76117 (817) 759-2035

* H-E-B, 3115 W Pipeline Rd, Bldg B, Euless 76040 (817) 399-3500

* Hutcheson, 2101 Browning Dr, Arlington 76101 (817) 702-5071

* Mansfield, 901 W Broad St, Mansfield 76063 (817) 702-5120

* Nichols, 1850 Brown Blvd, Arlington 76006 (817) 702-5135

* Northside, 2011 Prospect St, FW 76106 (817) 625-6884

* Southside 2115 Hemphill St, FW 76110 (817) 702-5155

* White Settlement, 8301 Downe Dr, White Settlement 76108 (817) 702-3334

* Workman, 701 E Arbrook Blvd, Ste A, Arlington 76014 (817) 702-4844

INTAKE PROCEDURE: Call individual location for information

FEES: \$5 per visit for children with no insurance; Medicaid, insurance and JPS Connection co-pays apply

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Students (and their siblings) from sponsoring school districts as well as districts with specific location contracts; call specific locations for details

HOURS: Mon - Fri 8:00am - 5:00pm during school year; hours vary during summer - call for information

LANGUAGES: Translators as needed AREA SERVED: Call for information SITE: 18

JPS CENTER FOR CANCER CARE

DESCRIPTION: The JPS Center for Cancer Care offers state-of-the-art evidence-based, multi-disciplinary care to patients with cancer and blood disorders. JPS offers laboratory, pharmacy and social services in addition to radiology, chemotherapy, radiation therapy and general clinical treatment.

INTAKE PROCEDURE: Call for information FEES: Call for information ELIGIBILITY: Call for information HOURS: Vary - call for details LANGUAGES: Spanish AREA SERVED: Tarrant County SITE: 1

JPS HEALTH CENTER - CYPRESS

DESCRIPTION: Medical and dental services for children and adults

INTAKE PROCEDURE: Walk-ins accepted; may call for appointment

FEES: Call for information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Homeless individuals or individuals meeting 200% of Federal Poverty Income; accept most insurances

HOURS: Mon - Fri 8:00am - 5:00pm (Closed Noon -1:00pm); Dental services on Monday & Thursday only LANGUAGES: Spanish AREA SERVED: Tarrant County

SITE: 8

TRINITY SPRINGS PAVILION

DESCRIPTION: Trinity Springs Pavilion provides psychiatric inpatient services for adults and adolescents (ages 13-17) who require comprehensive psychiatric evaluation and treatment to stabilize their psychiatric symptoms. Crisis intervention and individualized, structured treatment are provided to patients in need of an intensive and safe setting. INTAKE PROCEDURE: Call 817-702-4151 for information; if medical emergency, go to the Emergency Department at John Peter Smith Hospital. FEES: Vary based on services provided. Medicare/Medicaid recipients and Tarrant County residents whose ability to pay is determined by family size and income; insurance accepted as well as cash, checks and credit cards ELIGIBILITY: Adults and adolescents in mental health crisis in Tarrant County

HOURS: 7 Days/24 Hrs

LANGUAGES: Translators provided as needed AREA SERVED: No restrictions SITE: 18

JPS BEHAVIORAL HEALTH CENTER

DESCRIPTION: JPS oupatient behavioral health clinic provides continuity of care for adults in the inpatient unit, as well as self-referred adults in need of medication management for mental health disorders. (Adolescents also receive services at the Stop Six and the Viola Pitts clinics).

INTAKE PROCEDURE: Call appointment line. **FEES:** Set fee or copayment required at each visit - amount vary by service provided. Accepts JPS Connection, Medicare, Medicaid and most insurance

ELIGIBILITY: Tarrant County residents aged 18 and older; adolescents seen at the Viola Pitts and the Stop Six clinics

HOURS: Hours vary - call desired site for information.

AREA SERVED: Tarrant County SITES:7 11 14 15

TRINITY SPRINGS PAVILION CRISIS STABILIZATION UNIT

DESCRIPTION: The CSU is a grant funded stabilization program located within Trinity Springs Pavilion which provides intervention to those over the age of 18 who do not meet criteria for inpatient psychiatric care but are experiencing problems that could escalate to a point of requiring hospitalization. Crisis resolution and individualized structured therapeutic activities are provided to patients within a social rehabilitation treatment model.

INTAKE PROCEDURE: Call 817-702-4151 for information about admissions **FEES:** None

FEES: None

ELIGIBILITY: Adults who are in mental health crisis HOURS: 24/7 AREA SERVED: Tarrant County

SITE: 18

<u>Sites</u>

1. JPS CENTER FOR CANCER CARE 601 W Terrell Ave Fort Worth, TX 76104

(817) 702-8300 Main

2. JPS DENTAL CENTER - WORTH HEIGHTS

3551 New York Ave Fort Worth, TX 76110

(817) 702-6195 Main

3. JPS ENROLLMENT AND ELIGIBILITY CENTER

1325 S Main St Fort Worth, TX 76104

(817) 702-1001 Main

4. JPS FAMILY MEDICINE AND SPECIALTY CARE CENTER

1741 E Bardin Rd Ste 291 Arlington, TX 76018

(817) 702-8470 Family Medicine

5. JPS HEALING WINGS OUTPATIENT CENTER 1350 S Main St Ste 1600 Fort Worth, TX 76104

(817) 702-3701 Main

Public transportation accessible.

6. JPS HEALTH CENTER - AZLE/IONA REED 401 Stribling Dr Azle, TX 76020

(817) 702-4100 Main (817) 702-1100 24 hours - Navigation/Call Center

7. JPS HEALTH CENTER - CENTRAL ARLINGTON 501 W Main St

Arlington, TX 76010

(817) 702-8190 Main (817) 702-1100 24 hours - Navigation/Call Center

8. JPS HEALTH CENTER - CYPRESS

1513 E Presidio St Fort Worth, TX 76102

(817) 702-8380 Main

Edna M Frade, Supervisor

9. JPS HEALTH CENTER - DIAMOND HILL 3308 Deen Rd Fort Worth, TX 76106

(817) 702-7000 Main (817) 702-1100 24 hours - Navigation/Call Center

10. JPS HEALTH CENTER - GERTRUDE TARPLEY/ WATAUGA

6601 Watauga Rd Ste 124 Watauga, TX 76148

(817) 702-6600 Main

(817) 702-1100 24 hours - Navigation/Call Center

11. JPS HEALTH CENTER - NORTHEAST

837 Brown Trail Bedford, TX 76022

(817) 702-6400 Main (817) 702-1100 24 hours - Navigation/Call Center

12. JPS HEALTH CENTER - POLYTECHNIC

1650 S Beach St Fort Worth, TX 76105

(817) 702-6100 Main (817) 702-1100 24 hours - Navigation/Call Center

13. JPS HEALTH CENTER - SOUTH CAMPUS 2500 Circle Dr Fort Worth, TX 76119

(817) 702-7340 Main

(817) 702-1100 24 hours - Navigation/Call Center

14. JPS HEALTH CENTER - STOP SIX/WALTER B BARBOUR

3301 Stalcup Rd Fort Worth, TX 76119

(817) 702-7150 Main (817) 702-1100 24 hours - Navigation/Call Center

15. JPS HEALTH CENTER - VIOLA M. PITTS/COMO

4701 Bryant Irvin Rd N Fort Worth, TX 76107

(817) 702-7400 Main (817) 702-1100 24 hours - Navigation/Call Center

16. JPS HEALTH CENTER FOR WOMEN

1201 S Main St Fort Worth, TX 76104

(817) 702-6500 Main

Public transportation accessible.

17. JPS HEALTH CENTER FOR WOMEN -NORTHWEST 2200 Ephriham Ave

Fort Worth, TX 76164

(817) 702-6500 Main

18. JPS HEALTH NETWORK

1500 S Main St Fort Worth, TX 76104

(817) 702-1100 24 hours - Navigation/Call Center (817) 702-1001 Intake Eligibility & Enrollment for JPS Connection (817) 702-3431 Main - JPS Health Network

Robert Earley, President and CEO

19. JPS SURGICAL CENTER - ARLINGTON

4400 New York Ave Arlington, TX 76018

(817) 702-8500 Main

20. ORTHOPEDIC AND SPORTS MEDICINE CENTER

701 E I-20 Arlington, TX 76018 (817) 702-8700 Main

KELLER INDEPENDENT SCHOOL DISTRICT

350 Keller Pkwy Keller, TX 76248

(817) 744-1000 Main

www.kellerisd.net

Randy Reid, Superintendent

Services

DESCRIPTION: Local administrative office
responsible for operating schools in portions of the
cities of Colleyville, Fort Worth, Haltom City, Hurst,
North Richland Hills, Southlake, Watauga, and
Westlake and the entire City of Keller.
INTAKE PROCEDURE: Call for information
FEES: Call for information
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Call for information
HOURS: Call for information
LANGUAGES: Staff speaks no language other than
English
AREA SERVED: Cities of Colleyville, Fort Worth,
Haltom City, Hurst, North Richland Hills, Southlake,
Watauga, Westlake and Keller

KELLER PUBLIC LIBRARY

640 Johnson Rd Keller, TX 76248

(817) 743-4800 Main (817) 743-4890 Fax

www.kellerlibrary.org library@cityofkeller.com

Jana Prock, Library Director

Services

DESCRIPTION: General library services and materials including books, music, books on CD, DVDs, large print books and magazines. Meeting rooms available by reservation. Wireless internet and public-access computers for adults, teens and children. Children's programs include Story Times, Summer Reading Club and other special events. Teen services include a large collection of Young Adult fiction and nonfiction, popular magazines, music CDs, Tabletop Gaming Club and more.

INTAKE PROCEDURE: Walk in to complete application for library card

FEES: Library card provided free to residents of Keller; non-residents may purchase card for \$25 annual fee with 50% discount for seniors age 62 and older; residents of cities belonging to the MetrOPAC libraries (Fort Worth, Watauga, Haltom City, Richland Hills, Benbrook and Burleson) can use their cards at the Keller Public Library; does not accept the TexShare card

DOCUMENTS REQUIRED: Picture ID and proof of residence

ELIGIBILITY: Call for information HOURS: Mon - Wed 10:00am - 8:00pm; Thur - Fri 10:00am - 6:00pm; Sat - Sun 12:00pm - 5:00pm LANGUAGES: Call for information AREA SERVED: City of Keller

KENNEDALE INDEPENDENT SCHOOL DISTRICT

120 W Kennedale Pkwy Kennedale, TX 76060

PO Box 467 Kennedale, TX 76060

(817) 563-8000 Main (817) 483-3610 Fax

www.kennedale.net

Gary Dugger, Superintendent

Services

DESCRIPTION: Local administrative office that operates schools or contracts for school services in a specific geographic area. INTAKE PROCEDURE: Call for information FEES: Call for information DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Call for information LANGUAGES: Staff speaks no language other than English AREA SERVED: City of Kennedale

KEYS LEARNING CENTER (HURST-EULESS-BEDFORD ISD)

1100 Raider Dr Ste 100 Euless, TX 76040

(817) 354-3580 Main (817) 267-3311 Metro (817) 354-3586 Fax

www.hebisd.edu

Dr. June Jacoby, Principal

Services

DESCRIPTION: K.E.Y.S. (Keeping Eligible Youth in School) is the alternative high school for at risk students in HEB ISD. Students must be ages 16-21 (grades 9-12) and live in HEB ISD. Limited bus transportation is offered to all students living more than 2 miles from the school.

INTAKE PROCEDURE: May obtain an application packet from the home school counselor or apply online through the HEB ISD website; students attending another campus in the district should discuss their desire to attend KEYS with their home campus counselor

FEES: \$35 for educational materials - includes IDs, data folder, all transcript fees, mailing fees, parking fees and all other fees for materials in excess of minimum requirements

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Ages 16-21; students must reside in the H-E-B school district and be enrolled in an H-E-B school; must be repeating the 9th grade or academically behind in grades 10-12; students may have extenuating circumstances requiring them to finish school as soon as possible

HOURS: Mon - Thur 8:00am - 4:00pm; Fri 8:00am - 3:45 pm

LANGUAGES: Spanish interpretation available AREA SERVED: HEB school district.

KOP (KNIGHTS OF PYTHIAS) KARES

Knights of Pythias Lodge 2720 Race St Fort Worth, TX 76111

(817) 831-1932 Voice mail - leave message

<u>Services</u>

DESCRIPTION: Volunteer run organization dedicated to helping people in need with medical equipment. Volunteers receive donations of medical equipment such as wheelchairs, canes, walkers, crutches, commodes, etc. and clean them up to give away. Not a loan program - once client does not need any longer, it is passed on to someone else or can be donated back to the organization.

INTAKE PROCEDURE: Call and leave message; calls may not be returned same day, but volunteer will return call as soon as possible

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Cannot help if client has Medicaid, Medicare or private insurance and equipment could be covered by them

HOURS: No set hours; but may call anytime and leave message

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant County

L.O. BUD IRBY LAKE WORTH SENIOR CENTER

7005 Charbonneau Rd Lake Worth, TX 76135

(817) 237-3281 Main

www.lakeworthtx.org cvess@lakeworthtx.org

Cheryl Vess, Center Coordinator

Services

DESCRIPTION: Recreational and social activities including Mahjongg, Party Bridge, Beginner Bridge lessons, Sewing Classes, Creative Writing Class, Belly Dance Classes, Line Dance Classes, Needleworks and Quilting, Mixed Media Class, Texas Hold Em practice sessions every 3rd Friday following lunch. Potluck lunches on Fridays - everyone brings a dish to share.

INTAKE PROCEDURE: Membership forms completed by member following 2nd visit **FEES:** No membership dues; some classes may require supplies to be purchased by the member attending class

ELIGIBILITY: Membership is open to anyone 55 years of age or older; a membership form must be completed after 2nd visit to become a member **HOURS:** Mon - Fri 8:30am - 3:30pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant County

LADDER ALLIANCE

1100 Hemphill St Ste 302 Fort Worth, TX 76104

(817) 834-2100 Main

www.ladderalliance.org scox@ladderalliance.org

Sharon Cox, Executive Director

Services

DESCRIPTION: Computer skills instruction including keyboarding, Microsoft Word and Excel, e-mail and internet functionality. GED instruction also available. Child care and dinner provided for evening classes only. Client can choose to attend morning or afternoon sessions Mon - Thur or Mon/Wed evening or Tues/Thur evening sessions. Transportation assistance (with bus passes) may be available - call for information.

INTAKE PROCEDURE: Self-referrals and/or agency referrals accepted; students registered through phone call; placed into first available class that meets her needs; paperwork completed first day of class **FEES:** Computer skills training: \$10 fee for student training notebook and \$5 fee for USB flash drive; GED instruction: \$20 for GED book

DOCUMENTS REQUIRED: Proof of income; income qualifying not required for victims of domestic violence

ELIGIBILITY: Women age 18 and over who are low income and/or victims of domestic violence, and/or unemployed or underemployed

HOURS: Mon - Thur 9:00am - 8:30pm (classes), Fri 9:00am - 5:00 (service hours); Mon - Fri 9:00am -5:00pm (office hours)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: No restrictions

LAKE WORTH INDEPENDENT SCHOOL DISTRICT

6805 Telephone Rd Lake Worth, TX 76135

(817) 306-4200 Main (817) 237-2583 Fax

www.lwisd.org

John Hebert, Superintendent

Services

DESCRIPTION: Local administrative office responsible for operating schools in the City of Lake Worth and a small northern portion of Fort Worth.

INTAKE PROCEDURE: Call for information **FEES:** Call for information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Call for information

HOURS: Mon - Fri 8:00am - 4:00pm (business hours); Mon - Thur 7:30am - 4:30pm (summer hours)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: City of Lake Worth

LARRY JOE WRIGHT MINISTRIES/LIFE UNLIMITED

3804 N Grove Fort Worth, TX 76106

PO Box 136939 Fort Worth, TX 76136

(817) 624-3344 Main

www.larryjoewright.org office@larryjoewright.org

Services

DESCRIPTION: Provides food assistance on a first come first serve basis

INTAKE PROCEDURE: Walk-in (first come, first serve) - application must be filled out **FEES:** None

DOCUMENTS REQUIRED: Picture ID preferred **ELIGIBILITY:** Any person in need of food assistance; limited to 6x per yr and once per month per household

HOURS: 2nd, 3rd and 4th Thur - need to arrive promptly at 9:00am - assistance provided until resources depleted; closed the 1st Thur of each month

AREA SERVED: No restrictions

LAW LIBRARY OF TARRANT COUNTY

100 W Weatherford St, Rm 420 Fort Worth, TX 76196

(817) 884-1481 Main - Automated Directory (817) 212-7228 Information - Reference Desk (817) 884-1509 Fax www.tarrantcounty.com/eLaw

Holly Gerber, Director

Services

DESCRIPTION: Directs public to sources of law and examples of legal documents; instructs in basic legal research; recommends relevant reading materials and legal websites; and makes referrals to other agencies as appropriate. Does not give legal advice, state opinions on legal issues or select specific documents or language for documents. INTAKE PROCEDURE: Call office FEES: Call for information ELIGIBILITY: Any resident HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Staff speaks no language other than English AREA SERVED: No restrictions

LEAGUE OF WOMEN VOTERS OF TARRANT COUNTY

3212 Collinsworth St Ste 20 Fort Worth, TX 76107

PO Box 100175 Fort Worth, TX 76185

(817) 348-8683 Main

www.lwvtarrantcounty.org lwvtarrantcounty@sbcglobal.net

Penny Clowers, President

<u>Services</u>

DESCRIPTION: A nonpartisan political organization that promotes informed citizen participation in government. Provides services to voters including election Voters Guides, candidate forums, voter registration, contact information for elected officials, and other information to support citizen participation. Advocates from membership approved positions on issues that impact the community.

INTAKE PROCEDURE: Call for information
FEES: \$70 (Regular Membership); \$105 (Family Membership); \$40 (Student Membership)
ELIGIBILITY: Any person over the age of 18 who subscribes to the purpose and policy of the League shall be eligible for membership
HOURS: Mon Wed Fri 8:30am - 12:30pm; message machine available when office closed
LANGUAGES: Call for information
AREA SERVED: Tarrant County

LEGAL AID OF NORTHWEST TEXAS (LANWT)

600 E Weatherford St Fort Worth, TX 76102

(817) 336-3943 Main (817) 877-0804 Fax (800) 955-3959 Toll Free

www.lanwt.org princes@lanwt.org

Joel K. B. Winful, Chief Executive Officer

<u>Services</u>

GENERAL LEGAL AID

DESCRIPTION: LANWT advises and may provide legal representation to low-income and disadvantaged clients on cases involving family law, wills and estates, landlord/tenant cases, public benefits, federal tax matters and real property issues. We cannot provide advice or prepresentation on criminal cases, traffic tickets, or personal injury cases. Cases are accepted based on priority guidelines, available staff, resources and merit of the case as determined by legal staff. If appropriate, case my be referred to Equal Justice Volunteer Program (EJVP) where the EJVP Coordinator will search for a private attorney to handle the case.

INTAKE PROCEDURE: Intake appointment lines open Mon - Wed 8:30am -11:00am & 1:30pm-4:00pm - must call for an appointment; bring legal documents and proof of income to appointment

FEES: No fees; client responsible for court costs and related fees

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Must be a US citizen or eligible alien, meet income standards and have a case within Legal Aid's program priorities; must reside in 114-county service area; see website for more information at lanwt.org

HOURS: Mon - Fri 8:00am - 5:00pm (office); Mon - Wed 8:30am - 11:00am & 1:30pm - 4:00pm (intake lines open to call for appt)

LANGUAGES: Spanish onsite; all others by telephone translation service

AREA SERVED: Fort Worth and Parker County branch offices serve 7 counties: Erath, Hood, Johnson, Palo Pinto, Parker, Somervell and Tarrant. Access to the entire 114-county service area can be provided through the Fort Worth office.

SITE: 7

PARENT ACCESS AND VISITATION HOTLINE

DESCRIPTION: Licensed attorneys provide information to non-custodial parents about their rights, gaining access and visitation with their children, establishing paternity, and understanding child support orders, modifications and mediation. Callers also receive access to downloadable forms and sample documents in English and in Spanish, including basic pro se filings in child support and custody matters, demand letters, affidavits and motions. Callers will be referred to appropriate state and local organizations that can provide further services, such as counseling, mediation, access & visitation facilitation and legal representation. INTAKE PROCEDURE: Call hotline at 866-292-4636 FEES: None HOURS: Mon - Fri 1:00pm - 7:00pm LANGUAGES: Spanish AREA SERVED: State of Texas **SITE:** 7

EQUAL JUSTICE VOLUNTEER PROGRAM

DESCRIPTION: Handles cases on housing problems, government benefits, health and medical care, utility problems, family law, consumer law and other civil matters. Cannot handle criminal cases, traffic tickets, or personal injury matters.

INTAKE PROCEDURE: Call for information or to make an appointment; clinics staffed by volunteer licensed attorneys and lay advocate volunteers; applicants are interviewed by lay volunteers to determine financial and case eligibility before meeting with an attorney

FEES: None for legal services, but client may be responsible for case filing fees and court costs **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** Be a US citizen or legal resident; meet income eligibility requirements; and live within service area; see lanwt.org for additional information **HOURS:** Service dates vary by location: applicants should call for an appointment

LANGUAGES: Call for information

AREA SERVED: Fort Worth branch office serves 7 counties: Erath, Hood, Johnson, Palo Pinto, Parker, Somervell and Tarrant. Access to the entire 114-county service area can be provided through the Fort Worth office.

SITES: 1 2 3 4 5 6 7

<u>Sites</u>

1. LANWT - ARLINGTON LEGAL CLINIC 401 W Sanford St

Arlington, TX 76011

(817) 336-3943 Main (817) 877-0804 Fax (800) 955-3959 Toll Free

2. LANWT - HIGHLAND HILLS LEGAL CLINIC

1600 Glasgow Rd Fort Worth, TX 76134

(817) 336-3943 Main (817) 877-0804 Fax (800) 955-3959 Toll Free

3. LANWT - JOHNSON COUNTY LEGAL CLINIC 1212 Glenwood Dr

Cleburne, TX 76033

(817) 336-3943 Main (817) 877-0804 Fax

(800) 955-3959 Toll Free

4. LANWT - NORTHEAST LEGAL CLINC

745 W Pipeline @ Precinct Line Hurst, TX 76053

(817) 336-3943 Main (800) 955-3959 Alternate - Toll Free (817) 877-0804 Fax

5. LANWT - NORTHSIDE LEGAL CLINIC

1100 18th St Fort Worth, TX 76106

(817) 336-3943 Main (817) 877-0804 Fax (800) 955-3959 Toll Free

6. LANWT - PARKER COUNTY LEGAL CLINIC

100 Austin Ave Ste 203 Weatherford, TX 76086

(817) 336-3943 Main - Intake (800) 955-3959 Toll Free - Alternate Intake (817) 594-7017 Fax

7. LEGAL AID OF NORTHWEST TEXAS (LANWT) 600 E Weatherford St Fort Worth, TX 76102

(817) 336-3943 Main (817) 877-0804 Fax

(800) 955-3959 Toll Free

Joel K. B. Winful, Chief Executive Officer

LENA POPE

3200 Sanguinet St Fort Worth, TX 76107

(817) 255-2500 Main - Administration (817) 255-2657 Fax

www.lenapope.org

Todd Landry, Executive Director Public transportation accessible.

Services

LENA POPE COUNSELING SERVICES

DESCRIPTION: Provides a comprehensive array of individual, family and group counseling services for children, at-risk youth, families and adults including intake, mental health screenings and assessment. Also provides comprehensive outpatient alcohol, drug and substance abuse treatment for adolescents and adults including intake and assessment. Counseling services include but are not limited to: improving family functioning; adolescent and youth counseling; counseling for juvenile offenders, truancy, bereavement and grief; premarital, marriage and divorce; family and domestic violence; sexual assault, sexual abuse and physical abuse counseling for children and adults and other victims of crime. Anger management for children and adults. Other services include parent counseling groups as well as parenting skills classes. Credentialed therapists specialize in filial therapy, play therapy, cognitive behavioral therapy, trauma informed care and trauma focused cognitive behavioral therapy.

INTAKE PROCEDURE: Call 817-255-2652 for information about group schedules or to make an appointment

FEES: Counseling fees are \$100.00 an hour; diagnostic assessment is \$150.00; therapeutic groups are \$30.00; psychoeducational groups are \$25.00; financial assistance may be available for families meeting eligibility requirements if funds are available; accepts Medicaid, Medicare and most private insurances - call for additional information **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** Tarrant County residents; some services available to Parker and Hood County residents

HOURS: Mon - Fri 8:00am-5:00pm (office); evening appointments may also be available **LANGUAGES:** Spanish

AREA SERVED: Tarrant County, some services available to Parker and Hood County residents **SITES:**23456

LENA POPE EARLY LEARNING CENTER

DESCRIPTION: LPH's Early Learning Center is and early learning program designed for children between 2 1/2 and 5 years old. Program uses High Scope, an evidence based curriculum centered on the individual strengths and interests of children. Children learn more both academically and socially.

INTAKE PROCEDURE: Call the Early Learning

Center at 817-255-2562 for more information **FEES:** Child care subsidies, limited scholarships, private pay **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** Call for information **HOURS:** Mon - Fri 6:00am - 6:00pm **LANGUAGES:** Spanish **AREA SERVED:** No restrictions **SITE:** 7

CHAPEL HILL ACADEMY CHARTER SCHOOL

DESCRIPTION: CHA is an open-enrollment public charter school serving Pre-K thru 5th grade. Academic technology is widely utilized, creating an interactive learning venue. In addition, classrooms in Kindergarten - 5th grade are equipped with interactive white boards as well as reading and math curriculum that is whiteboard compatible. Students receive cultural and academic enrichment via after-school programs/clubs hosted by the teaching staff, such as Art Club, Golf Club, choir, music lessons, puppetry, Recycle Club, character and etiquette skills; community arts performances, such as the Fort Worth Opera and educational programs hosted at Bass Hall; peer tutorial partnerships with area private and public school student groups; and various family-theme academic fun nights.

INTAKE PROCEDURE: Students in grades Pre-K through 5th must apply on-line. Openings are filled based on a random drawing of applications submitted.

FEES: CHA does not charge tuition. DOCUMENTS REQUIRED: Birth certificate, immunization records and transcripts ELIGIBILITY: Any Pre-K - 5th grade student residing in one of the 9 school districts served HOURS: Mon - Fri 8:00am – 3:15pm (school); Mon - Fri 7:30am – 4:00pm (office) LANGUAGES: Spanish AREA SERVED: Tarrant County SITE: 1

<u>Sites</u>

1. CHAPEL HILL ACADEMY CHARTER SCHOOL 4640 Sycamore School Rd

Fort Worth, TX 76133

(817) 289-0242 Main

Vicki Sendejo, Principal

2. LENA POPE

3200 Sanguinet St Fort Worth, TX 76107

(817) 255-2500 Main - Administration (817) 255-2657 Fax

Todd Landry, Executive Director Public transportation accessible.

3. LENA POPE COUNSELING SERVICES - ARLINGTON 401 W Sanford St Ste 1600 Arlington, TX 76011

(817) 255-2657 Fax

4. LENA POPE COUNSELING SERVICES - GRANBURY 710 Paluxy Hwy

Granbury, TX 76048

(817) 255-2652 Intake

5. LENA POPE COUNSELING SERVICES - HURST 625 Grapevine Hwy Hurst, TX 76054

(817) 255-2657 Fax

6. LENA POPE COUNSELING SERVICES -WEATHERFORD

1508 Santa Fe Blvd, Bldg 3, Ste 304 Weatherford, TX 76086

(817) 255-2652 Intake

7. LENA POPE EARLY LEARNING CENTER 4812 Diaz Ave Fort Worth, TX 76107

(817) 255-2562 Main

LIFEGIFT ORGAN DONATION CENTER

1701 River Run Ste 300 Fort Worth, TX 76107

(817) 870-0060 Main (800) 633-6562 Toll Free (817) 870-2073 Fax www.lifegift.org

Services

DESCRIPTION: A federally certified organ procurement organization which coordinates the recovery of organs and tissues for transplantation. Also provides both professional and public education regarding the need for organ donation and transplantation. **INTAKE PROCEDURE:** None FEES: None **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** None HOURS: Mon - Fri 8:30am - 5:00pm; 24 hr availability by answering service LANGUAGES: Spanish (need advance notice) AREA SERVED: Tarrant, Parker, Johnson, Wise, Palo Pinto, Hood, Somervell, Hamilton, and Erath counties

LIGHTHOUSE FOR THE BLIND OF FORT WORTH

912 W Broadway Ave Fort Worth, TX 76104

(817) 332-3341 Main (800) 725-4635 Toll Free (817) 332-3456 Fax

www.lighthousefw.org nwfisher@lighthousefw.org

Platt Allen, President/CEO Public transportation accessible.

<u>Services</u>

REHABILITATION SERVICES

DESCRIPTION: Provides employment, vocational adjustment training, work adjustment training, independent living assessments, independent skills training, information/referral, assistive technology consulting services, assistive technology demonstrations and training based on individual needs; CCTV Loaner Program, orientation and mobility skills training, blindness sensitivity training; activities for children, and many other supportive services to individuals with vision loss.

INTAKE PROCEDURE: Call for information **FEES:** None

ELIGIBILITY: Individuals who are legally blind or visually impaired

HOURS: Mon - Thurs 7:00am - 5:30pm **AREA SERVED:** Denton, Hood, Johnson, Parker, Tarrant and Wise counties

LIVING WORD OUTREACH

107 N First Ave Mansfield, TX 76063

(817) 473-6055 Main (817) 473-4235 Alternate/Fax

mansfieldchristianfellowship.com mcf777@sbcglobal.net

Cathy Wooddell, Food Ministry Director

Services

DESCRIPTION: Living Word Outreach provides outreach to needy residents in Mansfield and surrounding areas by providing supplemental food on monthly basis as well as clothing when needed. Food includes perishable and nonperishable items (when available).

INTAKE PROCEDURE: Food pantry clients must complete an application for assistance. First-time clients may receive emergency help; future assistance for food is available on scheduled basis. **FEES:** None for food assistance.

DOCUMENTS REQUIRED: Proof of income, picture ID with address for food assistance

ELIGIBILITY: No restrictions

HOURS: Tues - Thur 9:00am - 5:00pm (office hours); Food Pantry: 1st & 2nd Thur 6:00pm (Spanish staff available on 1st Thur only); 3rd & 4th

Thur 10:00am (Age 55+ receive food according to last name: A-K on 3rd Thur and L-Z on 4th Thur). Clothing: Wed & Thur 10:00am - 3:30pm LANGUAGES: Spanish (available every 1st Thur)

AREA SERVED: No restrictions

THE VINTAGE PLACE

DESCRIPTION: The Vintage Place provides low-cost assistance thru its thrift store with used clothing, furniture and other household items at reasonable costs.

INTAKE PROCEDURE: Visit during store hours FEES: Low cost fees DOCUMENTS REQUIRED: None ELIGIBILITY: None HOURS: Wed Thur 10:00am - 3:30pm; Sat 10:00am -

2:00pm LANGUAGES: Staff speaks no language other than English

AREA SERVED: No restrictions

MANSFIELD INDEPENDENT SCHOOL DISTRICT

605 E Broad St Mansfield, TX 76063

(817) 299-6300 Main

www.mansfieldisd.org

Jim Vaszauskas, Superintendent

Services

DESCRIPTION: Local administrative office that operates schools or contracts for school services in a specific geographic area. **INTAKE PROCEDURE:** Call for information **FEES:** Call for information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Call for information **HOURS:** Call for information **LANGUAGES:** Spanish (need advance notice) **AREA SERVED:** City of Mansfield

MARCH OF DIMES FORT WORTH DIVISION

555 Hemphill St Ste 202 Fort Worth, TX 76104

(817) 451-9174 Main (817) 451-9214 Fax

www.marchofdimes.org

Aly Layman, Executive Director

Services

DESCRIPTION: March of Dimes is a nonprofit voluntary health agency whose mission is to improve the health of babies by preventing birth defects, premature births and infant mortality. March of Dimes carries out this mission by developing and funding programs of research, community services, education and advocacy. It does not provide financial assistance to individuals.

INTAKE PROCEDURE: Call for information. **FEES:** None

ELIGIBILITY: None

HOURS: Mon - Fri 9:00am - 5:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Johnson, Parker, Denton, Wise and Tarrant counties

MARTIN UNITED METHODIST CHURCH

2621 Bedford Rd Bedford, TX 76021

(817) 734-7057 Helping Hands (817) 354-3067 Fax

www.martinmethodist.org

Sabra Doggett, Chairman, Helping Hands

Services

HELPING HANDS

DESCRIPTION: Provides financial assistance with rent, utilities and prescriptions for eligible residents through a program called Helping Hands.

INTAKE PROCEDURE: Call for appointment - no walk-ins accepted; leave message on voicemail - eligible calls will be returned to set up appointments; do not call church office.

FEES: None

DOCUMENTS REQUIRED: Proof of identity for all household members (drivers license); documentation of financial need (utility bill); and proof of residence **ELIGIBILITY:** For financial assistance, must be Bedford residents only with verifiable crisis **HOURS:** First week of the month by appointment **LANGUAGES:** Staff speaks no language other than English

AREA SERVED: Bedford

COMMUNITY PANTRY

DESCRIPTION: Provides the following - PERSONAL CARE ITEMS: Bath Soap, Toothpaste, Toothbrushes, Deodorant, Shampoo, Conditioner, Baby Wipes -HOUSEHOLD ITEMS: Toilet Paper, Laundry Detergent, Dryer Sheets, Dishwashing Soap, Bathroom/Kitchen Cleaners, Vinegar, Bleach, Cleaning Wipes, Assorted Brushes, Sponges and Buckets.

INTAKE PROCEDURE: Call for information **FEES:** None

DOCUMENTS REQUIRED: Proof of identity and residence

ELIGIBILITY: HEB residents; Must meet federal government low income standards

HOURS: Sat 10:00am - 12:00 pm; 1st Thur 5:30pm - 7:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Hurst, Euless, Bedford

BEACON HOUSE

DESCRIPTION: Provides secondhand clothing for adults/children - all sizes, small household items and appliances, shoes and other material goods at very low rates; proceeds support Helping Hands ministry; accept direct donations from the public of new and reusable goods.

INTAKE PROCEDURE: Call for information FEES: Low cost ELIGIBILITY: None HOURS: Sat 9:00 am - 1:00 pm LANGUAGES: Staff speaks no language other than English AREA SERVED: No restrictions

MEALS ON WHEELS INC OF TARRANT COUNTY

320 South Freeway Fort Worth, TX 76104

(817) 336-0912 Main (817) 338-1066 Fax

www.mealsonwheels.org info@mealsonwheels.org

Carla Jutson, President & CEO

Services

PATIENT ACTIVATION MEASURE

DESCRIPTION: Designed to help clients needing assistance to manage their health conditions and health care. A trained Community Health Navigator will call clients weekly and visit monthly to support clients in a variety of ways, from organizing medication to making list of questions for their doctors. Each visit is based on the client's needs.

INTAKE PROCEDURE: Call for information **FEES:** None

ELIGIBILITY: Clients must be 35 years of age or older and need assistance managing their health conditions and health care. This program is generally for elderly; (**Note: Not for mental health clients)

HOURS: Mon - Thur 8:00am - 4:30pm, Fri 8:00am - 3:30pm (office)

AREA SERVED: Tarrant

GENERAL SERVICES

DESCRIPTION: Hot noon meals delivered to homebound elderly and disabled. Breakfast and weekend meals available if eligible. Provides liquid food supplement (Ensure) with doctor's order to those eligible - caseworker will assess for eligibility. Although primary program is serving home-delivered meals, a comprehensive case management program is also offered, designed to give each client nutritional assistance and advice and refer each client to appropriate social service agencies to help with other needs.

INTAKE PROCEDURE: After agency receives a referral or a call for service, the potential client is contacted to arrange an initial interview in his/her

home.

FEES: No fee required; however all clients are asked to contribute if they are able. Ability to pay is never a consideration of eligibility.

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Homebound, disabled and unable to provide a well-balanced meal for themselves and have no one who can provide meals. Eligibility is based on need, not age or income. HOURS: Mon - Fri 8:00am - 4:30pm (office); Mon - Fri 10:30am-1:00pm (delivery) LANGUAGES: Spanish; Vietnamese and American Sign Language; will make arrangements to assist people in any language AREA SERVED: Tarrant County

HEALTHY AGING & INDEPENDENT LIVING

DESCRIPTION: Aims to keep people healthy at home and reduce preventable hospitalizations and emergency room visits. Specifically, those who have diabetes or are high risk nutritionally for developing diabetes, can receive free counseling in the home and over the phone from a registered dietitian or certified diabetes instructor. Dietitians visit clients at home to complete a nutritional assessment and provide nutrition education. Dietitians set goals with clients to improve clients' health.

INTAKE PROCEDURE: Call for information **FEES:** None

ELIGIBILITY: Age 35 and older; must be at risk for diabetes or have diagnosis of diabetes **HOURS:** Mon - Thur 8:00am - 4:30pm, Fri 8:00am - 3:30pm (office)

AREA SERVED: Tarrant

HOMEMEDS

DESCRIPTION: Conducts inventory of present medications, vitamins and herbal supplementals to determine possible adverse interactions. Program is designed to prevent hospitalizations and falls caused by medication errors.

INTAKE PROCEDURE: Call for information **FEES:** None

DOCUMENTS REQUIRED: N/A ELIGIBILITY: Age 60 and older HOURS: Mon - Thur 8:00am - 4:30pm, Fri 8:00am -3:30pm (office) AREA SERVED: Tarrant

MENTAL HEALTH AMERICA OF GREATER TARRANT COUNTY

3136 W 4th St Fort Worth, TX 76107

(817) 335-5405 Main (817) 546-7826 Warm Line (817) 334-0025 Fax www.mhatc.org brios@mhatc.org

Wayne Young, LPC, Board President

Services

ADVOCACY

DESCRIPTION: Focuses on policy issues related to treatment, access to care, psychiatric medications, insurance parity, Medicaid, criminal justice, aging, suicide prevention, personal care homes and more. **INTAKE PROCEDURE:** Call office **FEES:** None

ELIGIBILITY: None HOURS: Mon - Fri 8:30 am - 5:00 pm LANGUAGES: Spanish AREA SERVED: Tarrant County

WARM LINE

DESCRIPTION: The Warm Line is designed to help callers not in crisis but who need support find a resource that is matched to their needs. Phone lines are staffed by trained volunteer mentors who will provide supportive listening and brief problem-solving techniques. Ability to transfer calls as needed to crisis lines or other support systems.

INTAKE PROCEDURE: Call Warm Line 817-546-7826 / (Spanish 817-546-7827) FEES: None ELIGIBILITY: No restrictions HOURS: Mon - Fri 1:00 pm - 5:00 pm AREA SERVED: No restrictions

COMMUNITY EDUCATION

DESCRIPTION: Provides education and training to businesses, schools, civic groups, police, faith groups, nursing homes and mental health professionals. Mental health screenings also provided at local health fairs as well as through the website at www.mhatc.org INTAKE PROCEDURE: Call office FEES: None ELIGIBILITY: None HOURS: Mon - Fri 8:30 am - 5:00 pm LANGUAGES: Spanish AREA SERVED: Tarrant County

MENTAL HEALTH INFORMATION & REFERRAL

DESCRIPTION: Information & Referral Clearinghouse for all mental health resources in Tarrant County and surrounding counties. Consumers are linked with appropriate resources including counseling and other treatment options.

INTAKE PROCEDURE: Call office FEES: None ELIGIBILITY: None HOURS: Mon - Fri 8:30am - 5:00pm AREA SERVED: Tarrant County

LOSS TEAM (LOCAL OUTREACH TO SUICIDE SURVIVORS TEAM)

DESCRIPTION: LOSS Team is a joint effort of Mental Health America of Greater Tarrant County and local police departments providing local outreach to suicide survivors. The purpose of the LOSS Team is to provide immediate support and resources to survivors as close to the time of their loss as possible - either on-scene or when one is ready to find help.

INTAKE PROCEDURE: Call 817-733-9123 FEES: None

ELIGIBILITY: Anyone impacted by the suicide of a loved one

HOURS: Call anytime LANGUAGES: Spanish AREA SERVED: Tarrant County

PEER SUPPORT

DESCRIPTION: MHATC offers persons with mental health issues the knowledge to understand their own mental health, learn to live with a mental illness, develop a support system and advocate for themselves. Peer support is provided through a recovery-oriented educational series called WRAP (Wellness Recovery Action Planning), social events and Consumer Art Project. INTAKE PROCEDURE: Call FEES: None ELIGIBILITY: None HOURS: Mon - Fri 8:30 am - 5:00 pm LANGUAGES: Spanish AREA SERVED: Tarrant County

MERCY HOUSE MINISTRIES INC

PO Box 236 Colleyville, TX 76034

(817) 369-4628 Main/Fax

www.mercyhouse.org mercy@mercyhouse.org

Susan L. Hulet, Executive Director

Services

DESCRIPTION: Residential program providing case management including counseling, educational assistance, medical services, childbirth education, parenting classes, pastoral counseling as well as assistance with establishment of household after baby arrives. Medical services are provided by licensed midwives at a state licensed birth center. Each resident is assisted throughout her pregnancy and for twelve weeks postpartum. Mercy House allows women who plan to parent or who are considering adoption. Mercy House is not an adoption agency but networks with those services

when it is needed.

INTAKE PROCEDURE: Complete application on website (www.mercyhouse.org) and return by email or fax

FEES: None

DOCUMENTS REQUIRED: Must submit application **ELIGIBILITY:** Must be at least 18 years old, no more than 30 weeks pregnant, must pass background check and pass a drug test, no psychiatric conditions **HOURS:** Mon - Fri 8:00am - 4:00pm (Emergency calls permitted)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: No restrictions

MHMR OF TARRANT COUNTY

3840 Hulen Street, North Tower Fort Worth, TX 76107

PO Box 2603 Fort Worth, TX 76113

(817) 569-4000 MR/IDD (Intellectual & Developmental Disabilities)
(817) 335-3022 24 Hour Hotline - Crisis & Screening
(800) 866-2465 Toll Free Hotline, Crisis, Screening & Intake

(817) 569-4488 TTY/TDD

(817) 569-4300 Administration

(817) 569-4499 Administration Fax

(817) 446-8000 ECI Referrals

(888) 754-0524 Toll Free

ECI (Outside Tarrant County)

(817) 569-4492 Fax - ECI

www.mhmrtarrant.org

Susan Garnett, Chief Executive Officer

Services

DESCRIPTION: Serves individuals who are experiencing the problems associated with mental illness, intellectual and developmental disabilities, autism, addiction and developmental delays. Services are conveniently located at sites throughout Tarrant County.

INTAKE PROCEDURE: Varies according to desired program (Mental Health, Mental Retardation, Addiction Services & Early Childhood Intervention)

FEES: Medicaid, Medicare, private insurance accepted; fees vary by service; if no insurance, fee assessed based on the ability to pay; families may be asked to pay a Family Cost Share for The Early Childhood Intervention Program if no insurance, Medicaid, or CHIP

ELIGIBILITY: Eligibility for all services is established on a case-by-case basis depending upon criteria of the desired programs.

HOURS: Mon - Fri 8:00am - 5:00pm (office); Crisis Line phone answered 24 hours per day LANGUAGES: Spanish (other languages available upon request, including sign language.) AREA SERVED: Tarrant County SITE: 7

HIV STREET OUTREACH

DESCRIPTION: This prevention program consists of three Street Outreach teams who seek out and engage individuals in Tarrant County who are at high risk of contracting HIV. The main focus of this program is to try to get this population to eliminate or reduce their at-risk behaviors by admitting them into treatment or educating them on ways to reduce the risk factors.

INTAKE PROCEDURE: Call (817) 569-5760 **FEES:** None

ELIGIBILITY: Established on case by case basis HOURS: Mon - Sat 8:00am - 7:00pm (office) LANGUAGES: Spanish - other languages available upon request, including sign language AREA SERVED: Tarrant County SITE: 1

MR/IDD (INTELLECTUAL & DEVELOPMENTAL DISABILITIES) SERVICES

DESCRIPTION: Provides information and referral services to people with intellectual and developmental disabilities including Autism. Information is available regarding eligibility,benefits, residential services, community supports,crisis services,day programming,respite services,state funded services, and other community resources. If people are interested in services, MHMRTC provides eligibility determination and assists with linking people to appropriate services/agencies. MHMRTC is able to place people on the Home and Community Based Waiver interest list and provide information regarding other waiver programs. Programs that may be available thorough MHMRTC or other community agencies include the following:

- * Service Coordination
- * Day Habilitation
- * Respite
- * Employment Assistance
- * Clinical Support Services

* Intermediate Care Facility MR (ICF) Residential Care Services

* Home & Community-Based Services (HCS) Medicaid Waiver Services

* Community Living Assistance & Support Services (CLASS) Medicaid Waiver Case Management Services * Resource Center (Books, DVD, Skills Training Games, etc)

INTAKE PROCEDURE: Call intake at 817-569-4000 for initial telephone screening

FEES: Fees are assessed based on the ability to pay. Services are provided to individuals who meet financial guidelines and/or those covered by Medicaid. **DOCUMENTS REQUIRED:** Proof of Tarrant County residency; proof of income/financial status **ELIGIBILITY:** Must meet diagnostic eligibility under diagnosis such as MR, Autism Spectrum Disorder or Pervasive Developmental Disorder. Serves consumers aged 3 and older in most programs except Interest List and In Home Family Support which accept all ages.

HOURS: Mon - Fri 8:00am - 5:00pm (office hours); other setting hours vary.

LANGUAGES: Spanish (language line available) AREA SERVED: Tarrant County SITE: 8

I-CARE CALL CENTER

DESCRIPTION: The point of entry ("front gate") into all mental health services for adults, adolescents and children is through one central site, the I-Care Call Center, to determine eligibility for services or anyone needing Crisis Services. If found to be eligible for services, a choice of available mental health providers is offered. These mental health providers, from both the public and private sector are conveniently located in multiple sites throughout Tarrant County. Services include:

- 1) 24 hour crisis support
- 2) Intake, screening and referral
- 3) Mental health warrants
- 4) Psychiatric evaluation
- 5) Medication management
- 6) Counseling
- 7) Case coordination / Case management
- 8) Supported housing
- 9) Supported employment

10) Consumer-managed day drop-in center ("Paradise Center")

11) In-home intervention for ages 3-17 years

12) Specialized services: MHMR/TC also serves people with serious and persistent mental illness who are offenders in the Tarrant County Detention Center, offenders on parole or probation or homeless mentally ill.

13) Inpatient services: Inpatient services are provided locally in conjunction with community hospitals. MHMR/TC also has a 16-bed residence that provides transitional treatment and training (Jennings Place).

INTAKE PROCEDURE: Initial telephone screening (817-335-3022) is required and offered 24 hours 7 days a week. Individuals who meet screening criteria will be referred for a face-to-face eligibility assessment. If determined eligible, a choice of available mental health providers is offered.

FEES: Fees are assessed based on the ability to pay. Services are provided to individuals who meet financial guidelines and/or those covered by Medicaid, Medicare or CHIP.

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Proof of Tarrant County residency; proof of financial status. Adults who have severe and persistent mental illnesses such as schizophrenia, major depression, bipolar disorder or other mental disorders requiring crisis resolution. Children ages 3-17 with a diagnosis of mental illness who exhibit serious emotional, behavioral or mental disorders. **HOURS:** Hours are variable - ask for information at the 24 hr crisis & screening line (817-335-3022) **LANGUAGES:** Spanish - other languages available upon request, including sign language **AREA SERVED:** Tarrant County **SITES:** 5 7

MOBILE CRISIS OUTREACH TEAM (MCOT)

DESCRIPTION: Face-to-face crisis services provided 24 hours per day, 365 days per year to children, adolescents or adults. Emergency care, urgent care, crisis follow up and relapse prevention.

INTAKE PROCEDURE: If someone is experiencing a mental health crisis, they or someone on their behalf can call 817-335-3022/ICARE Call Center (previously known as the MHMR Crisis Line). The Call Center staff will assess the situation and if appropriate, make the referral to MCOT.

FEES: None

ELIGIBILITY: Must be physically in Tarrant County at the time of crisis; must be experiencing a mental health crisis; and must agree to receive voluntary services from MCOT HOURS: 24 hours/day, 7 days/week LANGUAGES: Spanish AREA SERVED: Tarrant County SITE: 6

ADDICTION RECOVERY CENTER

DESCRIPTION: This outpatient unit provides education classes and group and individual counseling for drug and alcohol abuse and addiction. **INTAKE PROCEDURE:** Call (817) 569-5750 **FEES:** Fees are assessed for all services; some DSHS/TAIP funding; accept private insurance, credit cards, Medicaid; as well as base fees on sliding scale **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** Adults; eligibility determined on case by case basis

HOURS: Mon - Thur 11:00am - 8:00pm; Fri 8:00am - 5:00pm; Sat 8:00am - 2:00pm

LANGUAGES: Spanish - other languages also available upon request, including sign language AREA SERVED: Tarrant County SITE: 1

BILLY GREGORY/PINE STREET CENTER

DESCRIPTION: This inpatient unit provides the alcohol or drug-addicted client with individual and group therapy, a medically supervised detoxification program, family group support and access to other support groups. It also evaluates the client's need for mental health treatment and makes referrals to the

appropriate treatment program. This unit also provides intensive outpatient support with emphasis on relapse prevention.

INTAKE PROCEDURE: Call (817) 569-4600 **FEES:** Fees are assessed for all services. Accepts private insurance, other third party payment as well as base fees on ability to pay.

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Established on a case by case basis HOURS: Mon - Fri 8:00am - 5:00pm (office) LANGUAGES: Spanish - other languages available upon request, including sign language AREA SERVED: Tarrant County SITE: 2

COMMUNITY ADDICTION TREATMENT SERVICES (CATS)

DESCRIPTION: This outpatient unit provides a variety of services to the alcohol or drug addicted client, including a special program for women who are pregnant or have children. Unit is open both weekdays and evenings. Spanish speaking chemical dependency group available. **INTAKE PROCEDURE:** Call (817) 569-5360 **FEES:** Fees are assessed for all services. Accepts private insurance, other third party payment as well as base fees on ability to pay. **ELIGIBILITY:** Established on case by case basis **HOURS:** Mon - Fri 8:30am - 8:30pm (office) **LANGUAGES:** Spanish - other languages also available upon request, including sign language **AREA SERVED:** Tarrant County

SITE: 3

MHMR ADDICTION SERVICES

DESCRIPTION: Addiction Services provides medically supervised detoxification for adults; short-term residential treatment and intensive and supportive outpatient counseling for both adults and adolescents; day treatment for adolescents; DWI Repeat Offender and anger control education classes; and HIV case management and outreach services. It also offers specialized services for women with children, HIV positive clients, homeless individuals, and people who are dually diagnosed (both mental illness and substance abuse).

INTAKE PROCEDURE: Call Recovery Resource Council at 817-332-6329 (this agency is the primary screening and referral point for anyone in Tarrant County who has a drug or alcohol problem) or call the Addiction Recovery Center at 817-569-4600

FEES: Fees are assessed for all services. Accepts private insurance, other third party payment as well as base fees on ability to pay. **ELIGIBILITY:** Established on a case-by-case basis

HOURS: Mon - Fri 8:00am - 5:00pm (office); crisis & screening line available 24 hours a day, 7 days a week LANGUAGES: Spanish - other languages available upon request, including sign language AREA SERVED: Tarrant County SITE: 7

TARRANT YOUTH RECOVERY CAMPUS -RESIDENTIAL AND OUTPATIENT

DESCRIPTION: Tarrant Youth Recovery Campus adolescents with substance use issues a full continuum of addiction treatment services. MHMR/TC provides a 16-bed residential program for boys; intake and assessments, outpatient services and family programming for boys and girls in the same location.

INTAKE PROCEDURE: Call intake and assessment at (817) 569-4270

FEES: Fees are assessed for all services. Accepts private insurance, other third party payment as well as base fees on ability to pay.

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Adolescent male and female ages 13-17 years old

HOURS: Mon - Fri 8:00am - 5:00pm (office) LANGUAGES: Spanish (other languages available upon request, including sign language) AREA SERVED: Tarrant County SITE: 9

MY RIDE

DESCRIPTION: My Ride provides transportation options counseling for persons experiencing difficulty getting to the doctor, grocery store, work, social activities, etc due to a disability. Provides personalized help to connect persons with disabilities and senior citizens with services to meet their transportation needs. When appropriate, will refer to agencies for benefits counseling or other services that can be leveraged in order to make transportation options a viable outcome.

INTAKE PROCEDURE: Call 682-587-7099 or email myridetarrant@gmail.com

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Persons with disabilities or senior citizens

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Language Line available AREA SERVED: Tarrant County SITE: 8

LIBERTY HOUSE

DESCRIPTION: Liberty House, a safe haven for homeless veterans faced with Post Traumatic Stress disorder and substance dependence, is a partnership between MHMR of Tarrant County and Veterans Administration. Provides transitional housing for homeless veterans with the opportunity to live and work in a safe and drug-free environment while practicing their recovery skills. Services include case management, substance abuse treatment, family support services and more. INTAKE PROCEDURE: Call for information FEES: None ELIGIBILITY: Homeless veterans HOURS: 24/7 transitional housing for Liberty House residential veterans AREA SERVED: No restrictions SITE: 4

Sites

1. ADDICTION RECOVERY CENTER 129 Harmon Rd

Hurst, TX 76053

(817) 569-5750 Main - Outpatient Addiction Services (817) 569-5760 Main - Street Outreach Program (817) 569-5797 Fax

Stevie C. Hanson, Chief Of Addiction Services Division

2. BILLY GREGORY/PINE STREET CENTER 1501 E El Paso St Fort Worth, TX 76102

(817) 569-4600 Main - Billy Gregory (817) 569-4698 Fax - Billy Gregory

Stevie Hansen, Chief Of Addiction Services Division

3. COMMUNITY ADDICTION TREATMENT CLINIC (CATS)

1518 E Lancaster Ave Fort Worth, TX 76103

(817) 569-5360 Main

Stephanie Hanson, Chief Of Addiction Services

4. LIBERTY HOUSE

1501B E El Paso St Fort Worth, TX 76102

(817) 569-4650 Main (817) 569-4698 Fax

Stevie C. Hansen, Chief Of Addiction Services Division

5. MHMR - ARLINGTON

501 W Sanford St Ste 11 Arlington, TX 76011

(817) 569-4900 Main (817) 569-4949 Fax

6. MHMR MOBILE CRISIS OUTREACH TEAM (MCOT)

PO Box 2603 Fort Worth, TX 76113

(817) 335-3022 Main (817) 569-4462 Fax (800) 866-2465 Alternate (817) 569-4488 TDD Artie Williams LCSW, Director MH Intensive Services

7. MHMR OF TARRANT COUNTY

3840 Hulen St, North Tower Fort Worth, TX 76107

(817) 569-4000 MR/IDD (Intellectual & Developmental Disabilities)
(817) 335-3022 24 Hour Hotline - Crisis & Screening
(800) 866-2465 Toll Free Hotline, Crisis, Screening & Intake
(817) 569-4488 TTY/TDD
(817) 569-4499 Administration
(817) 569-4499 Administration Fax
(817) 446-8000 ECI Referrals
(888) 754-0524 Toll Free - ECI (Outside Tarrant County)
(817) 569-4492 Fax - ECI

Susan Garnett, Chief Executive Officer

8. MHMRTC - MR/IDD SERVICES

1300 Circle Dr Fort Worth, TX 76119

(817) 569-4000 Main (817) 569-4141 IDD Info/Assessment & Ref (817) 569-5474 Fax

9. TARRANT YOUTH RECOVERY CAMPUS -RESIDENTIAL UNIT

1527 Hemphill St Ste 600 Fort Worth, TX 76104

(817) 569-4270 Main (817) 569-4233 Fax

Stevie Hansen, Chief Of Addiction Services Division

MID CITIES PREGNANCY CENTER

201 Westpark Way Euless, TX 76040

(817) 577-4387 Metro (817) 427-4379 Fax

www.mcpregnancy.org mcpcmail@mcpregnancy.org

Paula Odom, Director

Services

DESCRIPTION: Free pregnancy testing - no appointment necessary, results usually within 45 minutes. Free sonograms by appointment. Information, counseling/support groups, and referrals provided as needed.

INTAKE PROCEDURE: Free pregnancy tests on walk-in basis; sonograms by appointment. Call for information on counseling and support groups. **FEES:** None DOCUMENTS REQUIRED: Picture ID ELIGIBILITY: No restrictions HOURS: Mon Tues Thurs 9:00am - 4:00pm; Wed 9:00pm - 7:00pm; Sat 9:00am - Noon LANGUAGES: Spanish (need advance notice) AREA SERVED: No restrictions

HOPE PROGRAM

DESCRIPTION: HOPE program allows participants to earn coupons and redeem them at on-site store for baby and/or maternity items by watching videos/DVDs or attending classes. Classes provided: Parenting Education (5 weeks); Married for Life (8 hours) and Connect (6 weeks). All classes cover various topics which promote healthy choices and self-sufficiency. Class locations subject to change.

INTAKE PROCEDURE: Call 817-577-4387 to register

FEES: None

DOCUMENTS REQUIRED: Picture ID recommended **ELIGIBILITY:** Must be pregnant and have received a positive pregnancy test at MCPC

HOURS: Call for information **LANGUAGES:** Spanish (need advance notice)

AREA SERVED: No restrictions

MID-CITIES CARE CORPS

745 W Pipeline Rd Hurst, TX 76053

(817) 282-0531 Main (817) 282-7980 Fax

www.midcitiescarecorps.org director@midcitiescarecorps.org

Duane E. Buuck, Executive Director

Services

DESCRIPTION: The mission of Mid-Cities Care Corps is to preserve the independence of senior neighbors in N.E. Tarrant County. Services provided by MCCC to senior neighbors include:

* Transportation: To routine medical appointments and quality of life drives on weekends

(i.e. grocery shopping, banking)

* Helping Hands: Assist seniors with minor home repairs, wheelchair ramps, Adopt-A-Yard and group work days

* TLC Phone Friends: Friendship-centered social network through regular peer interaction via telephone, occasional face-to-face visits (Talking, Listening, Communicating)

* Holiday Outreach: Provide gifts and food baskets to seniors during the holidays

All services are provided by volunteers and MCCC does not charge for services.

INTAKE PROCEDURE: Call the office - it is requested that clients call 14 days in advance to be respectful of volunteer schedules **FEES:** None - all volunteer service; donations accepted

DOCUMENTS REQUIRED: Clients are required to submit an application for assistance **ELIGIBILITY:** 65 years of age or older; age 60+ with a disability; residing in designated service area

HOURS: Mon - Fri 9:00am - Noon (office) **LANGUAGES:** Staff speaks no language other than English

AREA SERVED: zip codes 76021, 76022, 76034, 76039, 76040, 76051, 76053, 76054, 76092, 76117, 76118, 76148, 76180, 76248, 76182

MISSION ARLINGTON/MISSION METROPLEX

210 W South St Arlington, TX 76010

(817) 277-6620 Main (817) 277-3388 Fax

www.missionarlington.org mission@missionarlington.org

Tillie Burgin, Executive Director

Services

AFTER SCHOOL SERVICES

DESCRIPTION: Tutoring/homework help time for school-age children in multi-housing communities (apartments, mobile homes, motels) where the children live and in cooperation with the management of that community and the local schools. Youth leadership opportunities also available including summer day camps for pre-school to high school aged children.

INTAKE PROCEDURE: Call for information **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** School-age children **HOURS:** Call for information **LANGUAGES:** Spanish. **AREA SERVED:** Primarily Arlington area

GENERAL SERVICES

DESCRIPTION: Provides food (including formula/baby food), clothing (includes blankets), furniture and emergency financial assistance. Will pick up furniture in good condition from Arlington residents. Also distributes fans when available to eligible households. Financial assistance includes rent assistance, utility assistance and prescription vouchers. Other special services include transportation; school supplies and school clothing; medical and dental clinic; child passenger safety seats; and counseling. English as a Second Language classes are provided at fifteen locations. **INTAKE PROCEDURE:** Apply in person or request home visit

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Call for information **HOURS:** Hours vary according to service **LANGUAGES:** Spanish **AREA SERVED:** Primarily Arlington area

EQUIPMENT CLOSET

DESCRIPTION: The Equipment Closet accepts used medical equipment such as wheelchairs and walkers which are loaned free of charge. A volunteer will deliver equipment to clients who are unable to arrange for pickup from the Equipment Closet. Items being donated may also be picked up through Mission Metroplex. The Equipment Closet accepts donations of new or used wheelchairs, walkers, canes, crutches, shower stools, nebulizers, toilet chairs and other portable medical equipment.

INTAKE PROCEDURE: A case manager, family member or client may call in for the needed piece of equipment

FEES: None

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Client must have a medical need in order to borrow the medical equipment HOURS: Call for information LANGUAGES: Spanish AREA SERVED: Arlington area, including Pantego, Kennedale, Mansfield and

Dalworthington Gardens

RIDE2WORK

DESCRIPTION: Ride2Work, a collaboration between Catholic Charities and City of Arlington, is a program which provides transportation to qualified, low- and moderate-income Arlington residents to help them access a broad range of employment-related activities including jobs, job training, job interviews, educational resources and child care. Mission Arlington participates as one of six partners in the Ride2Work program. **INTAKE PROCEDURE:** Call Mission Arlington to determine eligibility and apply for service **FEES:** \$2 fee per one-way trip

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** 1) Must live in city of Arlington; 2) have household income that is low or moderate according to HUD standards; 3) NOT eligible to ride Handitran; and 4) need transportation to work or a work-related activity including training, interviews, education or child care **HOURS:** 6:00am - 6:00pm Mon - Fri (transportation service); Hours and days of operation are subject to change LANGUAGES: Spanish AREA SERVED: City of Arlington

MISSION CENTRAL

740 E Pipeline Rd Hurst, TX 76053

(817) 595-0011 Main (817) 595-9462 Fax

www.missioncentraltx.org missioncentralmetroplex@hotmail.com

Paula Jernigan, Executive Director

Services

VILLAGE PANTRY & MOBILE PANTRY

DESCRIPTION: Emergency food and clothing for residents of Hurst, Euless and Bedford. Monthly mobile food pantry on the second Friday of the month at First United Methodist Church from 9:00am - 11:00am - open to Tarrant County residents.

INTAKE PROCEDURE: Walk-ins accepted **FEES:** None

DOCUMENTS REQUIRED: Driver license/picture ID, proof of residency in HEB, proof of identity for each household member for food and clothing; no documents required for monthly mobile food pantry **ELIGIBILITY:** Residents of H-E-B area who have emergency needs of food and clothing; based on TEXCAP Income Eligibility Guidelines; no restrictions on mobile food pantry

HOURS: Tues - Fri 10:00am - 4:00pm; 1st Sat of month 10:00am - 1:00pm (Village Pantry); mobile food pantry on 2nd Friday of the month (9:00am - 11:00am) at First United Methodist Church of Hurst

LANGUAGES: Spanish (very limited - advance notice needed)

AREA SERVED: Hurst, Euless and Bedford area **SITES:**23

GED INSTRUCTION

DESCRIPTION: GED instruction prepares students to successfully pass the GED examination.

INTAKE PROCEDURE: Call for information; attend orientation on Monday at 6:15pm to learn more about the class

FEES: Call for information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Students residing in Hurst, Euless, Bedford

HOURS: Class meets Mon Wed Fri evening LANGUAGES: Spanish

AREA SERVED: Hurst, Euless and Bedford **SITE:** 2

COAT OF MANY COLORS

DESCRIPTION: Resale shop with clothing, housewares, books, CDs, DVDs and furniture. **INTAKE PROCEDURE:** Clothing gift cards are provided for eligible persons through Mission Central

FEES: Low cost

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** None

HOURS: Mon - Sat 10:00am - 6:00pm LANGUAGES: Staff speaks no language other than English AREA SERVED: No restrictions

SITE: 1

HEB TRANSIT

DESCRIPTION: This agency participates as a transportation provider for transportation disadvantaged residents in Hurst, Euless and Bedford by providing access to destinations, primarily employment or work-related school, in those three cities and the TRE stations at Hurst (Bell) and CentrePort.

INTAKE PROCEDURE: Call to determine eligibility

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Residents of Hurst, Euless or Bedford who do not qualify for other transportation services; limited number of passes distributed on first come, first served basis - call to determine availability

HOURS: Mon - Sat 6:00am - 12:00am (HEB Transit service hours); Mon - Fri 8:30am - 5:30pm except 2nd Friday of the month during mobile food pantry (office hours)

LANGUAGES: Call for Information

AREA SERVED: Hurst, Euless and Bedford **SITE:** 2

<u>Sites</u>

1. COAT OF MANY COLORS

625 Harwood Road Bedford, TX 76021

(817) 428-2450 Main

Merle Boyd, Store Manager

2. MISSION CENTRAL

740 E Pipeline Rd Hurst, TX 76053

(817) 595-0011 Main (817) 595-9462 Fax

Paula Jernigan, Executive Director

3. MISSION CENTRAL MOBILE PANTRY 521 W Pipeline Rd Hurst, TX 76053

MONCRIEF CANCER INSTITUTE UT SOUTHWESTERN

400 W Magnolia Ave Fort Worth, TX 76107

(817) 288-9800 Main

www.moncrief.com info@moncrief.com

Keith E. Argenbright, MD, Director

Services

DESCRIPTION: Moncrief Cancer Institute is a nonprofit, community-based cancer prevention, early detection and support center serving the social, emotional, and physical needs of individuals with cancer and their support network. An affiliate of UT Southwestern Simmons Cancer Center, the Moncrief staff is comprised of licensed social workers, licensed and registered dietitians, nurse educators, genetic counselors, clinical psychologists and outreach advocates. Moncrief works collaboratively with other community agencies to provide patients with the resources they need.

INTAKE PROCEDURE: Call 817-288-9800 for information and referral

FEES: Charges on a fee-for-service basis; some services are complimentary

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Patients with any cancer diagnoses or women needing screening or diagnostic mammography

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish; access to AT&T Language Line as well as local interpreter services AREA SERVED: Tarrant County and surrounding areas

MONEY MANAGEMENT INTERNATIONAL

14141 Southwest Freeway Suite 1000 Sugar Land, TX 77478

(888) 845-5669 Main - Toll Free

www.moneymanagement.org info@moneymanagement.org

Ivan L. Hand, President & CEO

Services

DESCRIPTION: Money Management International is a full-service credit counseling organization providing professional financial guidance, credit counseling, community-wide educational programs, debt management assistance and bankruptcy counseling/education services. MMI is also a HUD approved housing counseling agency which provides prepurchase and default counseling.

INTAKE PROCEDURE: Counseling is available in person or by telephone; call 24 hours 7 days per week to speak with a counselor or schedule appointment

FEES: Credit counseling is provided free of charge; call for fees for other services

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** No restrictions

HOURS: Assistance available by telephone 24/7 from toll free number; appointment times vary - call for more information **LANGUAGES:** Spanish

AREA SERVED: No restrictions SITES: 1 2 3

<u>Sites</u>

1. MONEY MANAGEMENT INTERNATIONAL

14141 Southwest Freeway Suite 1000 Sugar Land, TX 77478

(888) 845-5669 Main - Toll Free

2. MONEY MANAGEMENT INTERNATIONAL -FORT WORTH

1320 S University Dr Ste 200 Fort Worth, TX 76107

(866) 336-0624 Toll Free

3. MONEY MANAGEMENT INTERNATIONAL -GRAPEVINE

1452 Hughes Rd Ste 200 Grapevine, TX 76051

(888) 845-5669 Toll Free

MOTHERS AGAINST DRUNK DRIVING (MADD) NORTH TEXAS REGION

2821 Lackland Rd Ste 206 Fort Worth, TX 76116

(214) 637-0372 Main - Ext 4824 (877) 623-3435 24 Hour Helpline - /MADD-HELP (817) 637-0374 Fax (817) 810-9300 Office - Fort Worth Site www.madd.org/northtexas north.tx@madd.org

Joaquin Blanco, Affiliate Executive Director

Services

DESCRIPTION: Victim Assistance Program provides individual, family and group support to victims and families. Child/teen victim advocate helps children/teens affected by impaired driving crashes. Victim services provided at no charge. Legal advocacy, court accompaniment and information given to victims. Speakers bureau. Youth in Action team. Wrecked Car Display. Victim Impact Panel and Repeat Drunk Driving Panel are court ordered programs offered monthly for DWI offenders and repeat DWI offenders. Information regarding other community resources to assist the victim and family in the aftermath of a crash. Court ordered victim impact classes. Alcohol awareness classes for minors. Various community service and volunteer opportunities available - call for more information. INTAKE PROCEDURE: Call 214-637-0372 to speak with a MADD Victim Advocate or 1-877-MADD-HELP (1-877-623-3435) 24 hours a day FEES: All services provided by MADD Victim Services Department are free of charge **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** Any individual or family affected by drunk drivina HOURS: Mon - Fri 8:00am - 5:00pm; evening appointments scheduled LANGUAGES: Spanish AREA SERVED: Tarrant, Parker, Erath, Palo Pinto and Hood counties

COMMUNITY SERVICE

DESCRIPTION: Court ordered alcohol related community service, victim services outreach, youth prevention, community awareness, speakers bureau, and special events INTAKE PROCEDURE: Call for Information FEES: \$20.00 Administrative Fee DOCUMENTS REQUIRED: Call for Information ELIGIBILITY: Minimum Age 17 years old HOURS: Call to Schedule AREA SERVED: No restrictions

MUSCULAR DYSTROPHY ASSOCIATION WEST CENTRAL TEXAS CHAPTER

101 Summit Avenue Ste 204 Fort Worth, TX 76102

(817) 338-1024 Main (817) 338-1715 Fax (800) 366-3156 Health Care Service Coordinator www.mdausa.org ftworth@mdausa.org

Services

DESCRIPTION: Clinic providing diagnostic and follow-up care, staffed by a neurologist; physical, occupational and respiratory therapist available for consultation. Physician referral necessary. Equipment loan closet available to registered clients. Other services include: educational programs; genetic counseling; flu shots; and children's camping program as well as support groups. Public health educational materials (available in Spanish).

INTAKE PROCEDURE: Call for information; walk-ins accepted

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Open to any person diagnosed with one of the 43 different neuromuscular diseases covered by MDA, including amyotrophic lateral sclerosis (Lou Gehrig's disease) and myasthenia gravis. Multiple sclerosis is not covered. **HOURS:** Mon - Fri 9:00am - 5:00pm **LANGUAGES:** Spanish (interpreter available for

Spanish speaking clients) **AREA SERVED:** Comanche, Denton, Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise county

NAMI TARRANT COUNTY

3136 W 4th St Fort Worth, TX 76107

(817) 332-6677 Main

www.namitarrant.org info@namitarrant.org

Services

DESCRIPTION: Education and support for patients, families and friends of those diagnosed with a serious mental illness. Telephone information for families in crisis. 12-week educational classes offered to family members free of charge throughout the county, as well as monthly educational speakers. Support groups available for patients and families. Advocates for increased and improved services for persons with mental illness, cooperation with other agencies with similar purpose and goals. Speakers available to increase public awareness of serious mental illness. Affiliate of both the state and national organizations. THIS AGENCY PROVIDES EDUCATION AND SUPPORT SERVICES ONLY. IT DOES NOT PROVIDE

MEDICAL OR REHABILITATION SERVICES.

INTAKE PROCEDURE: Contact office; application for membership provided on request but is not prerequisite for receiving services **FEES:** Annual Dues: \$35 Regular / \$3 Low income

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Those who support the mission of NAMI to improve the living conditions of those living with mental illness

HOURS: Vary (office staffed by volunteers and/or answering service)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Greater Tarrant County

NEED (NORTH EAST EMERGENCY DISTRIBUTION)

PO Box 1376 Hurst, TX 76053

(817) 280-0286 Main (817) 282-9830 Fax

www.need-tarrant.com

Henry Del Castillo Jr, President

Services

N.E.E.D. CENTER EAST

DESCRIPTION: Distribution of emergency food, supplemental food and clothing. Emergency food available 4 times within one year (must wait two weeks minimum to receive repeat services). Assistance with TXU Electric only and water bills for Hurst, Euless and Bedford residents once a year. **INTAKE PROCEDURE:** Referrals accepted; walk-ins seen on first come first serve basis and should arrive as early as possible (no later than 2:00pm) in order to complete required paperwork

FEES: None, except for resale shop; donations accepted

DOCUMENTS REQUIRED: Driver's license or photo ID, SS cards for household, proof of address for last 30 days & proof of income for entire household **ELIGIBILITY:** All eligible households must live in designated service area; food stamp recipients are ineligible for food assistance but may receive taxable items; TXU assistance available to those facing termination of service; clients must meet income guidelines of National School Lunch Program **HOURS:** Mon - Fri 10:00am - 3:00pm (must arrive no later than 2:00pm in order to complete required paperwork)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Residents of 76021, 76022, 76039, 76040, 76053, 76054 **SITE:** 1

N.E.E.D. CENTER WEST

DESCRIPTION: Referral and distribution of emergency food and clothing. Assistance with TXU electric bill based on availability of funds. **INTAKE PROCEDURE:** Clients may apply directly

FEES: None - donations accepted DOCUMENTS REQUIRED: Must bring document with current name and address within last 30 days; proof of income for household; picture ID; Soc Sec cards for all members (or tax return or divorce decree)

ELIGIBILITY: Must meet income and residency requirements

HOURS: Mon - Fri 10:00am - 2:45pm LANGUAGES: Spanish (limited) AREA SERVED: Zip Codes 76111, 76117, 76118, 76137, 76148, 76180 SITE: 2

HEB TRANSIT

DESCRIPTION: This agency participates as a transportation provider for transportation disadvantaged residents in Hurst, Euless and Bedford by providing access to destinations, primarily employment, in those three cities and the TRE stations at Hurst (Bell) and CentrePort. **INTAKE PROCEDURE:** Call to determine eligibility

FEES: None

ELIGIBILITY: Residents of Hurst, Euless or Bedford who do not qualify for other transportation services

HOURS: Mon - Sat 6:00am - 12:00am (HEB Transit service hours)

AREA SERVED: Hurst, Euless and Bedford **SITE:** 1

<u>Sites</u>

1. N.E.E.D. CENTER EAST

424 W Bedford Euless Road Hurst, TX 76053

(817) 280-0286 Main (817) 282-9830 Fax

Rosemary Alt, Manager

2. N.E.E.D. CENTER WEST

5028 Broadway Haltom City, TX 76117

(817) 759-1506 Main (817) 759-1508 Fax

Ann Sims, Manager

NEW RISING STAR BAPTIST CHURCH

5000 Wichita St Fort Worth, TX 76119

(817) 739-6535 Intake (817) 531-3404 Fax

www.newrisingstarbaptistchurch.org new_rising_star@sbcglobal.net

Toni Relf, Secretary to Pastor/Church

Services

FOOD PANTRY

DESCRIPTION: Food assistance for those in need INTAKE PROCEDURE: Call food pantry at 817-739-6535 (if no answer, leave message) FEES: None DOCUMENTS REQUIRED: Picture ID, utility bill (to prove residency); proof of income ELIGIBILITY: Call for information HOURS: Tues 4:30 pm - 6:30 pm (service); Mon - Fri 9:30am - 4:00pm (office); hours change during summer months LANGUAGES: Staff speaks no language other than English AREA SERVED: Tarrant County

NICA (NORTHSIDE INTER-COMMUNITY AGENCY)

1600 Circle Park Blvd Fort Worth, TX 76164

(817) 626-1102 Main (817) 626-9043 Fax

www.nicaagency.org info@nicaagency.org

Connie Nahoolewa, Executive Director

Services

DESCRIPTION: Emergency assistance including food and clothing. Provides advocacy, information and referral, case management (limited caseload) and crisis counseling. Bus passes also available. All services available to undocumented. Specific services include:

*Senior supplemental food program every 2nd and 3rd Saturday for elderly and people with disabilities. Call for more information. In addition, there are limited funds for persons aged 60+ with utility bills. Must meet 150% federal poverty.

*Employment information, job referrals, and training resources.

*Education and Life Skills Classes - subjects include ESL, literacy, computer training, nutrition and health-related classes. Call for more information. *Northside Neighborhood Association - meets every third Tuesday of month at 6:30pm (except in December)

*Community meeting space available - call for details INTAKE PROCEDURE: Call or apply in person FEES: None

DOCUMENTS REQUIRED: Picture ID, verification of household members, proof of address

ELIGIBILITY: Northwest Tarrant county residents - other areas by contact referral only; food stamp income guidelines used or documented emergency need

HOURS: Tues - Fri 9:00am - 3:30pm; Sat 9:30am - 11:30am (client service hours); Tues - Fri 8:00am - 5:00pm (office)

LANGUAGES: Spanish

AREA SERVED: 76008, 76020, 76052, 76071, 76106, 76108, 76114, 76127, 76131, 76135, 76164, 76177 & 76179

CIRCLE OF WINNERS

DESCRIPTION: Circle of Winners is an employment program that provides mentoring and leadership development for at-risk youth ages 15-18. The program targets high school students who have a desire to attend college but, due to financial reasons, may be at risk for dropping out of school or failing to continue their education after high school graduation. This program offers students the opportunity to work and earn money as tutors and mentors to younger students ages 7-17 in the northside community. This program is funded by Department of Family and Protective Services/CYD.

INTAKE PROCEDURE: Call for more information **FEES:** None

ELIGIBILITY: High school students 15-18 with a recommendation from high school counselor and interview

HOURS: Call for information LANGUAGES: Spanish AREA SERVED: 76106 and 76164

NORTH CENTRAL TEXAS AREA AGENCY ON AGING

616 Six Flags Dr Arlington, TX 76011

PO Box 5888 Arlington, TX 76005-5888

(800) 272-3921 Ext. 7194 Main (817) 695-9194 Alternate (817) 695-9274 Fax

www.nctcog.org/cs/aging

Doni Green, Aging Program Manager

Services

DESCRIPTION: The North Central Texas Area Agency on Aging provides information and assists older Texans in accessing services to help maintain health, obtain public and private benefits, and protect rights. Services include:

*Benefits Counseling: help in applying for public and private benefits and resolving issues related to benefits

*Care Coordination: help in connecting frail older persons with services that allow them to live independently. Services may include emergency response systems, medications, medical equipment and home accessibility modifications (grab bars, ramps, etc.)

*Caregiver Support: information, respite, caregiver support coordination and caregiver education services to help caregivers meet their own needs as well as those of aging family members

*Information and Referral: information about public and private benefits, programs and services; links to other resources

*Legal Assistance: information about legal services, referrals to attorneys and limited help with legal fees (i.e. wills, powers of attorney, guardianship, trusts) *Light Housekeeping: help with routine household chores

*Long-term Care Ombudsman: help for nursing home residents who have concerns about quality of care

*Meals: hot or frozen meals delivered to the home and hot meals served in a group setting, limited temporary assistance with nutritional suppliements *Transportation: curb-to-curb service, by reservation, for medical appointments, group meals, errands and recreational activities

(NOTE: Waiting lists may be in effect for some services. Also not all services are available in all counties.)

INTAKE PROCEDURE: Call FEES: None

ELIGIBILITY: Persons age 60 and above and their family caregivers who are residents of the 14 counties surrounding the Dallas/Fort Worth area **HOURS:** Mon - Fri 8:00am - 5:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Collin, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell and Wise Counties

KINSHIP CAREGIVERS

DESCRIPTION: Support and assistance for grandparents raising grandchildren. Eligible grandparents may receive respite vouchers for their grandchildren's care, temporary financial assistance with essential needs such as back-to-school clothing/supplies, benefits counseling and care

coordination. Grandparents and/or grandchildren may also receive help with health maintenance (i.e. medical-related) goods and services such as eyeglasses.

INTAKE PROCEDURE: Call 1-800-272-3921 for screening

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Grandparents age 55 and over raising grandchildren under the age of 18; also must meet 4 of the following criteria:

* Cares for grandchild who is medically fragile or who has special needs

* Responsible for providing care to more than one grandchild

* Grandparent has had a hospitalization within the last four weeks, and/or has experienced physical problems because of care responsibilities

* Cares for grandchild who has no other support - either paid of unpaid

* Income at or below poverty level

HOURS: Mon - Fri 8:00am - 5:00pm

AREA SERVED: Collin, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell and Wise counties

NORTH CENTRAL TEXAS AGING AND DISABILITY RESOURCE CENTER (ADRC)

DESCRIPTION: The North Central Texas ADRC provides information and assistance in finding and accessing services for older adults, persons with disabilities, family caregivers as well as persons who want to plan in advance of need. **INTAKE PROCEDURE:** Call 877-229-9084 for information

FEES: None

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Serves persons of all ages who have disabilities, their caregivers, and persons who want to plan in advance of need for long-term services and supports HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Staff speaks no language other than English (Language Line Available) AREA SERVED: Collin, Denton, Hood and Somervell counties

NURSING HOME RELOCATION PROGRAM

DESCRIPTION: Assistance for nursing home residents in leaving the nursing home setting and returning to the community

INTAKE PROCEDURE: Call to make a referral **FEES:** None

ELIGIBILITY: Must be current nursing home residents who are deemed eligible for Medicaid and wish to return to the community HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Staff speaks no language other than English (Language Line Available) AREA SERVED: Collin, Cooke, Dallas, Denton,

AREA SERVED: Collin, Cooke, Dallas, Denton, Ellis, Erath, Fannin, Hood, Hunt, Grayson,

Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant and Wise counties

NORTH CENTRAL TEXAS COUNCIL OF GOVERNMENTS

616 Six Flags Dr Centerpoint Two Arlington, TX 76011

PO Box 5888 Arlington, TX 76005

(817) 640-3300 Main - Switchboard (800) 898-9103 AirCheck Texas (817) 640-7806 Fax

www.nctcog.org

R. Michael Eastland, Executive Director

Services

DESCRIPTION: DOES NOT PROVIDE DIRECT SERVICES TO INDIVIDUALS.

The North Central Texas Council of Governments (NCTCOG) is a voluntary association of, by and for local governments, and was established to assist local governments in planning for common needs, cooperating for mutual benefit, and coordinating for sound regional development. NCTCOG's purpose is to strengthen both the individual and collective power of local governments and to help them recognize regional opportunities, eliminate unnecessary duplication, and make joint decisions.

NCTCOG serves a 16-county region of North Central Texas (Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant, Wise counties), which is centered around the two urban centers of Dallas and Fort Worth. NCTCOG has over 230 member governments including all 16 counties, numerous cities, school districts, and special districts. Functional areas include Transportation (multi-modal planning and congestion mitigation/air guality planning); Environmental Development (water, wastewater, solid waste, recycling, public works specifications, community codes); Workforce Development; Human Services (planning for aging service delivery, 9-1-1 implementation, criminal justice planning, local government personnel and police training); Research & Information Services (population and employment estimates and forecasts and other statistical data); Regional Emergency Management planning.

INTAKE PROCEDURE: Receptionist can respond to requests for information. Membership inquiries addressed to Executive Director

FEES: Member governments pay annual dues **DOCUMENTS REQUIRED:** Call for information

ELIGIBILITY: Voluntary membership is open to all units of local government

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Collin, Dallas, Denton, Ellis, Erath, Hood, Hunt, Johnson, Kaufman, Navarro, Palo Pinto, Parker, Rockwall, Somervell, Tarrant and Wise counties

AIRCHECKTEXAS

DESCRIPTION: The AirCheckTexas Drive a Clean Machine Program is designed to help vehicle owners comply with vehicle emissions standards to reduce ozone-forming pollutants created by on-road motor vehicles.

INTAKE PROCEDURE: Call toll free 1-800-898-9103

FEES: Assistance for emissions repairs limited to no more than \$600; customer pays the first \$30 of the repair bill and any costs over \$600

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Net household income may not exceed 300% of Federal poverty guideline; and Vehicles must meet these conditions to apply: *Failed an emissions test within the past 30 days of the application date

*Passed the safety portion of the motor-vehicle safety and emissions inspection within 15 months of the application date

*Currently registered in a participating county and has been for at least the 12 of the past 15 months prior to application date

*Vehicle must be drivable and gasoline powered Assistance for emissions repairs is limited to no more than \$600; customer pays the first \$30 of the repair bill and any costs over \$600; if customer chooses to retire the vehicle, a voucher may be issued for up to \$3000 toward the purchase of a replacement car or truck (up to \$3500 for hybrid); various replacement vehicle requirements apply

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish

AREA SERVED: Collin, Dallas, Denton, Ellis, Johnson, Kaufman, Parker, Rockwall and Tarrant counties

NORTH FORT WORTH BAPTIST CHURCH

5801 N Frwy Fort Worth, TX 76131

(817) 232-8210 Main (817) 232-4745 Fax

www.northfortworth.com

David White, Minister Of Education/admin

Services

DESCRIPTION: Limited food assistance; Mother's Day Out ministry (fee required); Bible study and worship; and a wide range of ministries for children, youth and adults including Divorce Care Ministry, Grief Share support group, Celebrate Recovery and ESL classes.

INTAKE PROCEDURE: Call first regarding food availability; will need to complete short intake form for food assistance; call for information on other services

FEES: Call for information on Mother's Day Out fee; ESL: \$20 (includes the cost of the textbook)

DOCUMENTS REQUIRED: Must provide a current photo ID

ELIGIBILITY: Food assistance provided to low income individuals and families in Tarrant County (limited to 1x/every 6 months); Minimum age 18 yrs for ESL Classes

HOURS: Mon Thur 1:00pm - 4:00pm (food pantry); Mon - Thur 8:30am - 4:30pm (office); Divorce Care Wed at 6:45pm; Grief Share support group Mon at 7:00pm; ESL classes Wed at 6:45pm - 8:15pm **LANGUAGES:** Staff speaks no language other than English (does not include ESL classes - call for information)

AREA SERVED: Any Tarrant County resident

NORTH RICHLAND HILLS BAPTIST CHURCH

6955 Boulevard 26 North Richland Hills, TX 76180

(817) 284-9206 Intake

nrhbc.org

Frances Lucas, Director of ESL/Citizenship

Services

DESCRIPTION: North Richland Hills Baptist Church provides free classes for those learning English as a second language (ESL). Five levels of English classes are offered for those with little or no English to those with more English. Also provide classes for those working to gain US citizenship. Persons working on citizenship will learn basic U.S. historical information, practice the interview questions and practice writing sentences for the test. Assistance will be given as the students complete their application for citizenship. Free child care is provided - call for more information.

INTAKE PROCEDURE: Walk-ins are accepted; personal contact information is gathered on first visit; brief placement interview

FEES: Classes are free; workbooks are available for purchase for \$15

DOCUMENTS REQUIRED: Call for Information **ELIGIBILITY:** No restrictions **HOURS:** Wed 6:30pm - 8:00pm during school year (Birdville ISD calendar); Every Sun 10:45 - 12:00pm **LANGUAGES:** Classes are taught in English; some teachers speak Spanish also if students need some assistance

AREA SERVED: No restrictions

NORTH RICHLAND HILLS PUBLIC LIBRARY

9015 Grand Ave North Richland Hills, TX 76180

(817) 427-6800 Main (817) 427-6808 Fax

www.library.nrhtx.com reference@nrhtx.com

Services

DESCRIPTION: General library services and materials including books, DVDs, CDs and electronic information and services. INTAKE PROCEDURE: Walk in to library to apply for a library card at the circulation desk FEES: NRH Library cards free to Texas residents DOCUMENTS REQUIRED: ID and one form of proof of current address such as Driver's license ELIGIBILITY: All residents of Texas are eligible for NRH library cards; applications for minors up to age 16 must be signed by a parent or guardian HOURS: Mon - Thur 9:00am - 9:00pm; Fri 9:00am - 6:00pm; Sat 9:00am - 5:00pm; closed Sunday LANGUAGES: Call for information AREA SERVED: Texas

NORTH RICHLAND HILLS SENIOR CENTER

6000 Hawk Ave North Richland Hills, TX 76180

(817) 427-6695 Main

www.nrhcentre.com jgriggs@nrhtx.com

Jodi Griggs, Senior Center Manager

Services

SENIOR CENTER

DESCRIPTION: Recreational and educational activities for persons age 55 and older. INTAKE PROCEDURE: Walk in FEES: None ELIGIBILITY: Age 55+ HOURS: Mon - Fri 8:00am - 5:00pm AREA SERVED: North Richland Hills and surrounding area

NORTH TEXAS ADDICTION COUNSELING & EDUCATION INC

124 W Pioneer Parkway Ste 120 Arlington, TX 76010

(817) 795-8278 Main (817) 795-8279 Fax

www.dfwdrugtreatment.com info@dfwdrugtreatment.com

Garry Crain, Executive Director

Services

DESCRIPTION: North Texas Addiction Counseling and Education, Inc. is a non-profit 501c(3) agency providing treatment for those who suffer from substance abuse or mental health disorders or conditions. The goal at NTACE is to provide a continuum of care including treatment, recovery and prevention services to meet the needs of both adults and adolescents who suffer from drug and alcohol related problems. NTACE uses evidence and research-based curriculums for the program services provided at its two locations. Those services include individual, group and family therapy; aftercare and relapse prevention: anger management classes: chemical dependency assessments as well as two state certified education programs: Driving While Intoxicated (DWI) Education and Drug Offender Education Program (DOEP). In addition, counseling and literature/documents are provided in Spanish at both facilities.

INTAKE PROCEDURE: Call office for intake appointment; referrals and walk-ins welcome. FEES: Medicaid, private insurance and private pay accepted; state funding available for those who meet residential and financial criteria - call for information DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Adults and adolescents who suffer from substance abuse and/or mental health disorders or conditions and who live at or below the poverty level as well as those who have medical insurance and private pay.

HOURS: Mon - Thurs 10:00am - 8:00pm; Sat 9:00am - 3:00pm; closed Fri and Sun

NORTH TEXAS AREA COMMUNITY HEALTH CENTERS INC

2106 N Main St Fort Worth, TX 76164

2100 N Main St Ste 110 Fort Worth, TX 76164

(817) 625-4254 Clinic (817) 378-0855 Administration (817) 378-0861 Fax

www.ntachc.org hr@ntachc.org

Elizabeth Trevino, CEO

Services

COMMUNITY PARTNERS PROGRAM

DESCRIPTION: Site identified as participant in statewide network of community-based organizations which have partnered with Health and Human Services Commission to help people in need apply online for state benefits, including SNAP/food stamps, TANF, CHIP and Medicaid. Trained staff will assist with the online benefits application at www.YourTexasBenefits.com as well as manage case information.

INTAKE PROCEDURE: Appointments encouraged but not necessary; walk-ins welcomed

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Call for information **HOURS:** Mon Thur 8:00am - 7:00pm; Tues Wed Fri 8:00am - 5:00

AREA SERVED: Tarrant County **SITE:** 1

GENERAL SERVICES

DESCRIPTION: Federally qualified community health center, providing comprehensive primary and preventive health services for children and adults, including immunizations; acute, chronic and routine examinations; management of chronic illnesses such as diabetes, hypertension and more. OB/GYN services and STD screening also available. Referrals to discounted dental services are provided to patients of clinic.

INTAKE PROCEDURE: Appointments preferred; walk-ins accepted

FEES: Accepts Medicaid, Medicare, Private Insurance; Sliding Fee Scale available for Self-Pay patients - minimum fee \$25-\$40 or 20% -60% of full charges (whichever is greater) based on income/family size; Medicare, Medicaid, private insurance and sliding scale based on family size and income; not a free clinic **DOCUMENTS REQUIRED:** Proof of Medicaid, Medicare and Private Insurances must be presented at time of registration; if applying for sliding fee will need to provide proof of income (W-2 or last three pay stubs for primary wage earners), picture ID with current address, proof of address (utility bill with current address), Social Security numbers for all family members if patients (if available); other documentation may be required

ELIGIBILITY: No restrictions - no one is refused treatment regardless of citizenship or ability to pay

HOURS: Hours vary by site - call for information LANGUAGES: Spanish; interpretation services available for other languages AREA SERVED: No restrictions SITES:1 2

Sites

1. NORTH TEXAS AREA COMMUNITY HEALTH CENTERS INC

2106 N Main St Fort Worth, TX 76164

(817) 625-4254 Clinic (817) 378-0855 Administration (817) 378-0861 Fax

Elizabeth Trevino, CEO

2. SOUTHEAST COMMUNITY HEALTH CENTER 2909 Mitchell Blvd Fort Worth, TX 76105

(817) 916-4333 Main

OPEN ARMS HEALTH CLINIC

3921 W Green Oaks Blvd Ste D Arlington, TX 76016

(817) 496-1919 Main (817) 496-6133 Fax

www.openarmshealthclinic.org openarmshealthclinic@gmail.com

Fran Martin, Executive Director

Services

DESCRIPTION: Open Arms Health Clinic offers free healthcare by promoting wellness and providing physical, emotional and spiritual care to those with limited access to care. Free healthcare includes health education; chronic disease management (hypertension, diabetes, etc.) as well as non-emergency problems such as sore throats, ear aches and more. Does not provide prenatal care,

childhood immunizations or diagnosis/treatment of STDs.

INTAKE PROCEDURE: Walk-ins accepted, but must come early to be put on a waiting list **FEES:** Free - no insurance filed. Will accept donations.

ELIGIBILITY: All ages, uninsured, underinsured or up to 200% of poverty level

HOURS: Tues 5:00pm - 8:00pm; Fri 10:00am -3:00pm (Hours and days will be added based on needs of patients and availability of doctors); check phone message and website for hours/days open. **LANGUAGES:** Spanish (limited)

AREA SERVED: No restrictions

PARKS AND COMMUNITY SERVICES DEPARTMENT FORT WORTH

4200 S Freeway Ste 2200 Fort Worth, TX 76115

(817) 392-5700 Main (817) 392-5724 Fax

www.fortworthgov.org/pacs/fwpacsd

Richard Zavala, Director

Services

DESCRIPTION: Community centers located throughout the city of Fort Worth providing programs for youth, teens, adults and seniors. The public can access services such as after school programs, summer camp, special interest classes, computer labs, as well as join recreational sport teams, use physical fitness equipment, rent a room for family or community event and much more. Membership cards are required for participation in all programs and to access the facility for open play activities. As necessary, centers are designated as cooling centers during disasters and/or heat emergencies.

INTAKE PROCEDURE: Call for information; walk-ins accepted.

FEES: Vary according to activity - call for information

DOCUMENTS REQUIRED: Call for information. **ELIGIBILITY:** Varies depending on program - call for information.

HOURS: Call for information; vary according to activity

AREA SERVED: City of Fort Worth.

SITES: 1 2 3 4 5 6 8 9 10 11 12 13 14 15 16 17 18 SITES: 19 20 21 22

GRAFFITI ABATEMENT

DESCRIPTION: Helps residential and commercial property owners comply with the law by offering no-cost graffiti removal services. Also offers the Keep America Beautiful Graffiti Hurts curriculum which is a nine lesson plan/activities for students in grades three through seven; program is open to schools, churches and youth groups at no charge. **INTAKE PROCEDURE:** Call for information. **FEES:** None. **DOCUMENTS REQUIRED:** Call for information.

ELIGIBILITY: Vandalized property must be located within Fort Worth city limits.

HOURS: Mon - Fri 7:00 am - 5:00 pm (office) LANGUAGES: Spanish AREA SERVED: City of Fort Worth. SITE: 7

<u>Sites</u>

1. ANDREW DOC SESSION COMMUNITY CENTER 201 S Sylvania Ave Fort Worth, TX 76111

(817) 871-6585 Main (817) 871-6581 Fax

2. CHISHOLM TRAIL COMMUNITY CENTER 4680 McPherson Blvd

Fort Worth, TX 76123

(817) 392-8070 Main

3. COMO COMMUNITY CENTER

4900 Horne Street Fort Worth, TX 76107

(817) 871-5030 Main (817) 871-5044 Fax

4. DIAMOND HILL COMMUNITY CENTER

1701 NE 36th St Fort Worth, TX 76106

(817) 625-1525 Main (817) 624-3988 Fax

5. EUGENE MCCRAY COMMUNITY CENTER

4932 Wilbarger St Fort Worth, TX 76119

(817) 871-7156 Main (817) 871-7160 Fax

6. FIRE STATION COMMUNITY CENTER

1601 Lipscomb St Fort Worth, TX 76104

(817) 924-9971 Main (817) 924-0893 Fax

7. GRAFFITI ABATEMENT

920 Woodard Fort Worth, TX 76107

(817) 212-2700 Main (817) 212-2702 Fax

8. GREENBRIAR COMMUNITY CENTER

5200 Hemphill St Fort Worth, TX 76115

(817) 926-6214 Main (817) 923-9971 Fax

9. HANDLEY-MEADOWBROOK COMMUNITY CENTER

6201 Beaty St Fort Worth, TX 76112

(817) 451-0222 Main (817) 446-3257 Fax

10. HIGHLAND HILLS COMMUNITY CENTER

1600 Glasgow Road Fort Worth, TX 76134

(817) 293-0681 Main (817) 551-6098 Fax

11. HILLSIDE COMMUNITY CENTER 1201 E Maddox

Fort Worth, TX 76104

(817) 871-7660 Main (817) 871-7659 Fax

12. MARTIN LUTHER KING COMMUNITY CENTER 5565 Truman Drive

Fort Worth, TX 76112

(817) 871-5960 Main (817) 446-0617 Fax

13. NORTH TRI-ETHNIC COMMUNITY CENTER

2950 Roosevelt Avenue Fort Worth, TX 76106

(817) 871-5853 Main (817) 624-2442 Fax

14. NORTHSIDE COMMUNITY CENTER

1100 NW 18th Street Fort Worth, TX 76106

(817) 871-5820 Main (817) 871-5824 Fax

15. PARKS AND COMMUNITY SERVICES DEPARTMENT FORT WORTH

4200 S Freeway Ste 2200 Fort Worth, TX 76115

(817) 392-5700 Main (817) 392-5724 Fax

Richard Zavala, Director

16. R. D. EVANS COMMUNITY CENTER 3242 Lackland Road

Fort Worth, TX 76116

(817) 731-8789 Main (817) 732-8330 Fax

17. RIVERSIDE COMMUNITY CENTER (IN SYLVANIA PARK)

3700 E Belknap St Fort Worth, TX 76111

(817) 871-7670 Main (817) 831-3203 Fax

18. SOUTHSIDE COMMUNITY CENTER 959 E Rosedale

Fort Worth, TX 76104

(817) 871-6605 Main (817) 871-6606 Alternate

19. SOUTHWEST COMMUNITY CENTER

6300 Welch Street Fort Worth, TX 76133

(817) 392-7613 Main (817) 346-7898 Fax

20. SYCAMORE COMMUNITY CENTER

2525 E Rosedale St Fort Worth, TX 76105

(817) 871-7675 Main (817) 871-7672 Fax

21. THOMAS PLACE COMMUNITY CENTER 4237 Lafayette Fort Worth, TX 76107

(817) 735-1751 Main (817) 763-9648 Fax

22. WORTH HEIGHTS COMMUNITY CENTER

3551 New York Avenue Fort Worth, TX 76110

(817) 871-8722 Main

PAWS ACROSS TEXAS (PAT)

PO Box 164084 Fort Worth, TX 76161

(817) 577-1103 Main - President (817) 232-9170 Fax

www.pawsacrosstexas.org info@pawsacrosstexas.org

Virginia Hyatt, President

<u>Services</u>

PET ASSISTED THERAPY

DESCRIPTION: Provide Animal Assisted Therapy to children and adults through the use of volunteers and their trained dogs in nursing facilities, hospitals, special needs schools, and other settings.

INTAKE PROCEDURE: Call, write or email (info@pawsacrosstexas.org); website provides application procedure for membership, registration and certification

FEES: \$20 annual membership; \$5 one-time non-refundable application fee per "Team" (dog/handler)

DOCUMENTS REQUIRED: Application packets provided upon request; Facility Policy & Procedures packets are available for staff persons interested in establishing a PAT program at their facility - details at PAT website

ELIGIBILITY: Membership/AAT Registration and Certification is provided; minimal age for applicants is 21 years with dogs ages 2 years or older; must have attended a class/course in Basic Canine Obedience before attending evaluation, orientation and training

HOURS: Call for information

LANGUAGES: Call for information

AREA SERVED: Dallas, Tarrant and surrounding areas

PHOENIX ASSOCIATES COUNSELING SERVICES INC

3001-A W 5th St Fort Worth, TX 76107

(817) 338-0311 Main (817) 332-9075 Fax

www.phoenixacs.org pacs3001@sbcglobal.net

Donna Stout, MA, LPC, LCDC, Executive Director Public transportation accessible.

Services

DESCRIPTION: Outpatient substance abuse education and/or treatment - counseling available for individuals and families. Chemical dependency assessments which provide diagnostic impressions and recommendations. Behavior focused programs for anger control. Individual and group counseling available for ex-offenders. All services are provided by mental health professionals.

INTAKE PROCEDURE: By appointment; emergency appointments are available

FEES: Call for fees; DSHS funded; Medicaid accepted

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Client and/or family must be willing to receive help - no services available to under age 18 **HOURS:** Mon - Thurs 9:00am - 9:00pm; Sat 8:30am -1:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: No restrictions SITES: 1 2

<u>Sites</u>

1. PHOENIX ASSOCIATES COUNSELING SERVICES INC

3001-A W 5th St Fort Worth, TX 76107

(817) 338-0311 Main (817) 332-9075 Fax

Donna Stout, MA, LPC, LCDC, Executive Director Public transportation accessible.

2. PHOENIX ASSOCIATES COUNSELING SERVICES INC - ARLINGTON

801 W Road to Six Flags Ste 132 Arlington, TX 76011

(817) 795-3030 Main (817) 795-3099 Fax

PLANNED PARENTHOOD OF GREATER TEXAS INC

6464 John Ryan Dr Fort Worth, TX 76132

(817) 276-8063 Main (800) 230-7526 Information (817) 346-7703 Fax

www.plannedparenthood.org/greater-texas/ info@ppgt.org

Services

CLINIC SERVICES

DESCRIPTION: Family planning medical services and reproductive health care education programs are provided throughout communities in North Texas. Health Center Services include:

- (1) Physical and gynecological examinations;
- (2) Birth control methods and counseling;

(3) Breast exams

(4) Cervical cancer screening

(5) Pregnancy testing and comprehensive options counseling;

(6) Emergency contraception (the "Morning After Pill");

(7) HIV counseling and testing

(8) Sexually transmitted infections testing and treatment

and more.

ALL SERVICES ARE STRICTLY CONFIDENTIAL. INTAKE PROCEDURE: Call for appointment -

limited services available on walk-in basis - call for information.

FEES: Based on fee schedule; Medicaid accepted

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Call for information

HOURS: Hours vary by clinic - call for information

LANGUAGES: Spanish; telephone interpreters for other languages available - advance notice required for in person interpreters - varies by location - call for information

AREA SERVED: No restrictions **SITES:** 1 2 3 4 5 6

<u>Sites</u>

1. PLANNED PARENTHOOD OF GREATER TEXAS -ARLINGTON SOUTH CLINIC

3701 S Cooper Ste 235 Arlington, TX 76015

(817) 472-8196 Main (817) 472-8926 Fax

2. PLANNED PARENTHOOD OF GREATER TEXAS -BEDFORD CLINIC

2816 Central Drive Ste 160 Bedford, TX 76021

(817) 545-0077 Main (817) 685-7952 Fax

3. PLANNED PARENTHOOD OF GREATER TEXAS - SE FORT WORTH

3863 Miller Ave Fort Worth, TX 76119

(817) 536-4942 Main (817) 536-6205 Fax

4. PLANNED PARENTHOOD OF GREATER TEXAS -SW FORT WORTH

6464 John Ryan Drive Fort Worth, TX 76132

(817) 276-8063 Main (817) 346-7703 Fax

5. PLANNED PARENTHOOD OF GREATER TEXAS -WEST FORT WORTH

6775 Camp Bowie Blvd Fort Worth, TX 76116

(817) 377-1234 Main (817) 377-1235 Fax

6. PLANNED PARENTHOOD OF GREATER TEXAS INC

6464 John Ryan Dr Fort Worth, TX 76132

(817) 276-8063 Main (800) 230-7526 Information (817) 346-7703 Fax

PREGNANCY LIFELINE

4747 S Hulen Ste 103 Fort Worth, TX 76132

(817) 292-6449 Main (817) 263-0821 Fax

www.pregnancylifeline.net

life103@swbell.net

Jeanne Mullen, Executive Director Public transportation accessible.

Services

A RESOURCE FOR WOMEN

DESCRIPTION: Free pregnancy tests; sonograms on a limited basis; help with applying for medicaid/CHIP; education and information regarding medical care, abortion, adoption, schooling, nutrition, housing, parenting classes, etc; post-abortion support group also available; maternity and baby clothes/items as available.

INTAKE PROCEDURE: Call for an appointment; walk-ins also accepted

FEES: None

DOCUMENTS REQUIRED: None

ELIGIBILITY: Any woman who is pregnant or thinks she may be pregnant and needs assistance; families in crisis who need assistance or referrals; families who need help with maternity or baby items HOURS: Mon Wed Fri 10:00am - 4:00pm; Tues Thur 11:30am - 5:30pm; last client taken 30 minutes prior to closing LANGUAGES: Spanish AREA SERVED: No restrictions

PRESBYTERIAN NIGHT SHELTER OF TARRANT COUNTY

2400 Cypress St Fort Worth, TX 76102

PO Box 2645 Fort Worth, TX 76113

(817) 632-7400 Main (817) 877-5297 Fax

www.journeyhome.org

Toby Owen, CEO

Services

DESCRIPTION: Basic necessities to homeless population; general coordination of access to area resources; 24-hour emergency intake/referral; specific services as listed below: *Emergency Shelter: Men and women 18 years of age and older; 24-hour shelter during inclement weather and wind chill below 40 degrees.

*Food: Dinner served 7 days a week *Public Facilities : Restrooms with showers and hygiene items in the dispensary. *Social Services: Case Management available for all residents.

*Work Program: Employment and training for

25-30 homeless persons; residents participate by working in-take, security, kitchen and janitorial duties.

*Veterans: Dormitories inside the night shelter for transitional housing and case management **INTAKE PROCEDURE:** Individuals over 55, sick and disabled and women are allowed in first; for persons 55 years and older, intake time is 3:00pm; for all others, intake time is 5:00pm; intake ends at 7:00pm; check-out time is 6:30am **FEES:** None

DOCUMENTS REQUIRED: Scan card required; if new to homelessness, card may be obtained through intake; TB testing is provided twice per month and required for permanent card

ELIGIBILITY: No current suspension of services; no weapons or drugs; must submit to search and entry; must be able to provide self-care **HOURS:** Mon - Fri 9:00am - 5:00pm (office hours); 24 hours/7 days (emergency intake and referral)

LANGUAGES: Spanish AREA SERVED: No restrictions SITE: 3

PATRIOT HOUSE

DESCRIPTION: Transitional facility for veterans. INTAKE PROCEDURE: Must call for details FEES: None DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Homeless veteran HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish AREA SERVED: No restrictions SITE: 2

SAFE HAVEN

DESCRIPTION: The purpose of this program is to provide a safe non-threatening environment for chronically homeless persons with severe mental illness. The following services are provided to those who are eligible: individual room, case management, medication management; three meals/day, personal hygiene kits, laundry and showers.

INTAKE PROCEDURE: Must have an appointment - agency or individual may call to set up an appointment; no emergency intake for Safe Haven **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Must be homeless individual with severe mental illness who is disconnected from mental health providers or other services **HOURS:** Mon - Fri 9:00am - 5:00pm (office hours) **LANGUAGES:** Call for information **AREA SERVED:** No restrictions **SITE:** 4

LOWDON-SCHUTTS BUILDING FOR WOMEN & CHILDREN

DESCRIPTION: Emergency shelter for single women with children and women with high risk pregnancy; case management; tutoring; mentoring and educational classes; 3 meals served daily; restrooms with showers; washers/dryers; dispensary items.

INTAKE PROCEDURE: See intake staff for eligibility screening 24 hrs/7 days **FEES:** None

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Homeless women with children; women in last trimester of high risk pregnancy (doctor verification required) HOURS: Mon - Fri 9:00am - 5:00pm (office hours); 24 hours/7 days (emergency intake) LANGUAGES: Spanish AREA SERVED: No restrictions SITE: 1

<u>Sites</u>

1. LOWDON-SCHUTTS BUILDING 2401 Cypress Street Fort Worth, TX 76102

(817) 632-7429 Main (817) 877-5297 Fax

2. PATRIOT HOUSE

2320 Cypress St Fort Worth, TX 76102

(817) 698-0130 Main

3. PRESBYTERIAN NIGHT SHELTER OF TARRANT COUNTY

2400 Cypress St Fort Worth, TX 76102

(817) 632-7400 Main (817) 877-5297 Fax

Toby Owen, CEO

4. SAFE HAVEN

1500 E Presidio St Fort Worth, TX 76102

(817) 632-7420 Main (817) 336-1959 Fax

PROJECT H.E.L.P. (HIS ETERNAL LOVE PROCLAIMED)

2000 Shady Brook Dr Bedford, TX 76021

First United Methodist Church Of Bedford 1245 Bedford Rd Bedford, TX 76021

(817) 283-5678 Main (817) 868-1964 Fax

www.fumcbedford.com ph@fumcbedford.com

Charles F Wecker, Director

Services

DESCRIPTION: As funds are available, will provide emergency financial assistance as well as food, clothing and counseling to HEB residents in need. INTAKE PROCEDURE: Walk-in @ 2000 Shady Brook Dr FEES: None DOCUMENTS REQUIRED: Proof of residency; picture ID and documentation of crisis ELIGIBILITY: HEB residents in need HOURS: Tues 10:00am - 1:00pm (sign in 9:30am -12:30pm) LANGUAGES: Spanish AREA SERVED: Hurst-Euless-Bedford only

PROJECT REACH FORT WORTH INDEPENDENT SCHOOL DISTRICT

3150 McCart Ave Ste 247 Fort Worth, TX 76110

(817) 814-3320 Main/Office (817) 814-3325 Fax

nina.jackson1@fwisd.org

Services

DESCRIPTION: Educational services including academic and vocational assessments; child care; transportation; case management; information and referral; monitoring of academic progress in school; assessment and referral for services. Provides services to teen fathers and mothers. Provides services to pregnant school-age adolescents. **INTAKE PROCEDURE:** Call office and give name, address and situation **FEES:** None

ELIGIBILITY: Program can serve teen girls and boys; any pregnant and/or parenting schoolage adolescent who resides in the FWISD attendance zones and who

is 21 years of age or younger HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish AREA SERVED: Fort Worth Independent School District

PROYECTO INMIGRANTE IMMIGRATION COUNSELING SERVICES INC

6850 Manhattan Blvd Ste 200 Fort Worth, TX 76120

(888) 793-2182 Ext. 201 Main (800) 687-1721 Fax

www.proyectoinmigrante.org douglas.interiano@proyectoinmigrante.org

Douglas Interiano, CEO and Founder

Services

DESCRIPTION: Provides technical legal immigration assistance to North Texas low income families and/or those households most vulnerable to abuse. The mission is to serve, inform and assist immigrant families in immigration matters while working in partnership with nonprofit organizations, churches, schools and media. The mission is to reunite families who aim to become permanent residents and U.S. citizens.

INTAKE PROCEDURE: For legal consultation, may call to schedule an appointment or walk-in. To process immigration paperwork and legal representation, must call to schedule an appointment.

FEES: Sliding scale fees

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Prospective clients are screened for eligibility prior to applying for immigration services

HOURS: Tues - Sat 9:00am - 5:00pm LANGUAGES: Spanish, Vietnamese AREA SERVED: No restrictions

REACH OF FORT WORTH RESOURCE CENTER ON INDEPENDENT LIVING

1000 Macon St #200 Fort Worth, TX 76102

(817) 870-9082 Main (817) 877-1622 Fax

www.reachcils.org reachftw@reachcils.org Charlotte Stewart, Executive Director Public transportation accessible.

Services

DESCRIPTION: Services for individuals with disabilities to increase self-determination and minimize unnecessary dependence on others. Working to eliminate attitudinal, environmental, social, psychological and economic barriers between people with disabilities and achievement of their goals. Services include:

*Information and referral - for individuals, families and other agency representatives.

* Peer counseling services - training for individuals with disabilities to become peer counselors and matching between volunteer peer counselors and individuals.

* Sponsors Project RAMP - program that provides accessibility modifications to allow people with mobility impairments to have access in and out of their homes in order to participate in community life (ramps, handrails and/or grab bars installed)

* Community education newsletter;

* Individual and group education concerning disabilities, disability rights, accessibility.

* Advocacy - individual advocacy to ensure necessary services and systems advocacy to improve public policy and community service delivery.

* Assistive devices - works with DARS to provide consumers with devices such as artificial limbs, hearing aids, bath equipment, car modifications, etc. to help achieve independent living objectives. Also will provide assistive devices such as walking canes depending on availability.

* Loaner equipment program which will loan a wheelchair; wheelchairs are loaned based on availability of appropriate size and need (\$25 deposit and doctor prescription required)

* Home by Choice Program which assists individuals currently living in nursing home facilities to relocate to independent living in the community.

* Weekly Adjustment To Disability Classes.

* Weekly Social/Recreational Support Group meetings/outings.

* Outreach to Youth with Disabilities.

* Disability Awareness and Sensitivity Training.

INTAKE PROCEDURE: Call for information and/or to schedule an appointment

FEES: Possible fees for attendance at support group social events/outings and newsletter advertising/technical assistance provided to business in complying with the ADA; wheelchair equipment loan program requires \$25 deposit

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Must be a person with a disability **HOURS:** Mon - Fri 8:00am - 5:00pm **LANGUAGES:** Spanish; American Sign Language (need advance notice)

AREA SERVED: Primarily Tarrant County

RECOVERY RESOURCE COUNCIL

2700 Airport Frwy Fort Worth, TX 76111

(817) 332-6329 Main (877) 332-6329 Toll Free (817) 332-2828 Fax

www.recoverycouncil.org

Eric Niedermayer, CEO

Services

SUBSTANCE ABUSE SERVICES

DESCRIPTION: Provides information, assessment, referral, case management and long term follow-up for persons with alcohol and drug abuse problems, including current 12-Step groups meeting times and locations as well as local and statewide substance abuse treatment options. Agency also provides community and school-based education, presentations, professional workshops as well as a public awareness series. Family education and case management for special populations are offered. **INTAKE PROCEDURE:** Call for consultation or information and referral services; confidentiality of clients is maintained

FEES: Sliding scale for assessments; education programs according to established fee schedule, sliding scale, some scholarships; or free depending on specific program

ELIGIBILITY: Varies depending on program. HOURS: Mon - Thur 8:00am - 5:00pm; Fri 8:00am - 4:00pm (office); walk-in clients seen Mon - Thur 8:00am - 1:00pm; answering machine available after hours; some education programs available evenings and weekends

LANGUAGES: Spanish

AREA SERVED: 12 counties including Cooke, Denton, Erath, Fannin, Grayson, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise

WOMEN PARTNERS PROGRAM

DESCRIPTION: A federally funded program established to empower women by providing HIV, STD and substance abuse prevention education as well as support services to women whose partners are incarcerated or have been recently released. Participants are provided with accurate information regarding HIV and STDs, including clarifying false information and increasing knowledge for self-protection as well as provide counseling and testing resources.

INTAKE PROCEDURE: Call Vicki Wooten at 817-332-6329 ext 238 for information

FEES: None

DOCUMENTS REQUIRED: None **ELIGIBILITY:** Women who have partners incarcerated or who have been recently released HOURS: Wed 1:00 pm - 2:30 pm LANGUAGES: Staff speaks no language other than English AREA SERVED: Tarrant County

SUNSHINE CLUB

DESCRIPTION: The Sunshine Club is a ten-week support group for children ages 5-11 living in circumstances that make them at risk for chemical dependency. The research-based program is designed to help kids feel better about themselves, promote self-esteem and focus on constructive ways to make positive life choices.

INTAKE PROCEDURE: Call for information **FEES:** None

ELIGIBILITY: Children ages 5-11 residing within service area

HOURS: Call for information

AREA SERVED: 12 counties including Cooke, Denton, Erath, Fannin, Grayson, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise

GROUND ZERO

DESCRIPTION: Ground Zero is a ten-week intervention and education program for adolescents (ages 13-17) already experimenting with drugs, alcohol and other risky behaviors and their families. In addition to area middle schools, Ground Zero is offered in alternative schools, juvenile detention centers and community locations.

INTAKE PROCEDURE: Call for information **FEES:** None

ELIGIBILITY: Johnson and Tarrant County residents ages 11-17

HOURS: Call for information

AREA SERVED: Johnson and Tarrant County

PROJECT ASCENT

DESCRIPTION: Project Ascent utilizes the research-based curriculum "Life Skills" to deliver substance abuse education target to all adolescents ages 12-15. Project Ascent is 15 week program that helps students better prepare to deal with challenges and teaches them the knowledge and skills that will enable them to live a happy, healthy and productive life.

INTAKE PROCEDURE: Call for information **FEES:** None

ELIGIBILITY: Ages 12-15 residing within service area **HOURS:** Call for information

AREA SERVED: 12 counties including Cooke, Denton, Erath, Fannin, Grayson, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant and Wise

ENDURING WOMEN AND ENDURING FAMILIES VETERAN SERVICES

DESCRIPTION: Free and confidential counseling services available through the Enduring Women and Enduring Families Veteran Services. Enduring Women provides group counseling and peer navigation to women veterans experiencing various issues including, but not limited to, post-traumatic stress disorder, depression, anxiety, military sexual trauma, reintegration issues, substance abuse or parenting difficulties. Enduring Families is unique in that it provides counseling services not only to the veteran, but also to his or her family members, for issues that are unique to a family who has experienced deployment. A variety of counseling services will be combined to meet the particular needs of the family including individual, couples, family therapy and parenting help. A Licensed Professional Counselor, Licensed Chemical Dependency Counselor and a Certified Peer Specialist who are veterans or spouses of veterans will conduct all evidence-based therapy. INTAKE PROCEDURE: Call 817-332-6329 Ext 250 or

email at t.sherrill@recoverycouncil.org FEES: None ELIGIBILITY: Tarrant County veterans of Operation

Enduring Freedom or Operation Iraqi Freedom and their families

HOURS: Call for information **AREA SERVED:** Tarrant county

RESOURCE CONNECTION OF TARRANT COUNTY

1100 Circle Dr Fort Worth, TX 76119

(817) 531-7600 Main (817) 531-7618 Fax

www.tarrantcounty.com/tc_resource

Judi Ketchum, Director Public transportation accessible.

Services

DESCRIPTION: The Resource Connection is a one-stop center that through partner agencies, connects persons with education, employment, health and/or human service needs with available resources in a campus environment. It promotes service coordination by providing a Community Resource Coordination Group for Adults (CRCGA) that facilitates customers' access to various services. Tarrant County is the lead agency in this collaboration and provides the administrative and management services for tenant agencies. Organizations located at the Resource Connection in alphabetical order include:

Aquatic Center - (Year round, indoor, accessible pool & hydrotherapy center) Community Supervision & Corrections Department Department of Veteran Affairs Vocational

Rehabilitation & Counseling **Educational First Steps** Guinn Healthcare Technologies LLC **Health Masters** JPS Health Network Health Promotions JPS Health Network - South Campus Clinic Mental Health Mental Retardation (MHMRTC) of Tarrant Countv MHMRTC - Early Child Intervention Program MHMRTC - Mental Health Clinic MHMRTC Property Management Refugee Services of Texas. Inc. SER-Jobs for Progress National Inc Senior **Community Service** Employment Program Senior Citizen Services of Tarrant County Senior Citizen Services Central Kitchen Special Olympics Tarrant County Housing Assistance Tarrant County Human Services **Tarrant County Juvenile Services** Tarrant County Public Health Department -**Community Health** Tarrant County Public Health Department Immunization Outreach Program Tarrant County Public Health Nurse/Family Partnership Program Tarrant County Public Health Department WIC Program Tarrant County Sheriff's Office Academy Tarrant County Sheriff's Office Narcotics Unit Tarrant County Sheriff's Office Recruitment/Training **Tarrant County Veterans Services Texas Commission on Fire Protection** Texas Department of Housing and Community Texas Department of Health and Human Services Commission (HHSC) Texas Department of Family and Protective Services (DFPS) Texas Department of Assistive & Rehabilitative Services (DARS) **Texas Star Program - MAXIMUS Texas Workforce Commission Texas Workforce Solutions - Disability Employment Services** University of Texas Systems Educational **Opportunity Center** Workforce Solutions for Tarrant County **INTAKE PROCEDURE:** Varies according to agency **ELIGIBILITY:** Criteria depends on agency requirements HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish AREA SERVED: Tarrant County

RESTORE COUNSELING AT LIGHT OF THE WORLD CHURCH

8750 Old Denton Rd Keller, TX 76248

(817) 750-0444 Main (817) 750-0447 Fax

www.lotwchurch.org

Trey Teel, LPC, Clinical Counselor

Services

DESCRIPTION: Provides professional Christian counseling, crisis intervention; assessment; and inpatient referral. Other services include support groups and mentorships. Issues addressed include, but are not limited to: anxiety, phobias, stress management, depression, grief and loss, substance abuse, sexual addictions, family of origin problems, anger management,

post-abortion recovery, trauma recovery, critical incident debriefing, adjustment and personality disorders, marital and family problems, family violence, premarital counseling, and play therapy. **INTAKE PROCEDURE:** Call for appointment to

ensure availability **FEES:** Sliding scale, Aetna insurance accepted, private pay

DOCUMENTS REQUIRED: Insurance cards if applicable

ELIGIBILITY: None

HOURS: Mon Wed 9:00am - 7:00pm; Tues Thur 8:00am - 5:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: No restrictions

RICHLAND HILLS PUBLIC LIBRARY

6724 Rena Dr Richland Hills, TX 76118

(817) 616-3760 Main (817) 616-3763 Fax

www.richlandhills.com/library

Lisa Harper Wood, Library Director

Services

DESCRIPTION: The Richland Hills Public Library houses a collection of over 40,000 books, magazines, CDs, audio books, and videos. Programs are offered by the staff of the Library and the Library Advisory Board, which include book reviews, storytelling, and musical programs. Also free wireless internet is available to all visitors.

INTAKE PROCEDURE: Complete application and show proof of Texas residency FEES: None; Richland Hills Public Library is a member of the Loan Star Program as designated by the Texas State Library and has no non-resident fees; reciprocal borrowing agreements with the cities of North Richland Hills, Watauga, Hurst, Bedford, Euless, Benbrook, Burleson, Keller, Fort Worth and Haltom City each library has its own borrowing policy, but Richland Hills resident patrons may borrow from each of these libraries free of charge

DOCUMENTS REQUIRED: Proof of residency in the State of Texas

ELIGIBILITY: Anyone living within the State of Texas may qualify for a library card upon completing the required application form; proof of residency is required; children should be accompanied by a parent or legal guardian; reciprocal borrowing agreements with the cities of North Richland Hills, Watauga, Hurst, Bedford, Euless, Benbrook, Burleson, Keller, Fort Worth and Haltom City - each library has its own borrowing policy, but Richland Hills resident patrons may borrow from each of these libraries free of charge

HOURS: Mon Wed Fri 10:00 am - 6:00 pm; Tues Thurs 12:00 pm - 8:00 pm; Sat 10:00 am - 2:00 pm LANGUAGES: Call for information AREA SERVED: Texas

RONALD MCDONALD HOUSE OF FORT WORTH INC

1001 8th Ave Fort Worth, TX 76104

(817) 870-4942 Main (817) 870-0254 Fax

www.rmhfw.org

Jennifer Johns, Executive Director

Services

DESCRIPTION: Provides a "home-away-from-home" for families with seriously ill children who travel to Fort Worth for pediatric medical care. INTAKE PROCEDURE: Families must be referred by hospital social worker FEES: Call for details DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Families of children 18 years or younger being treated at a local hospital HOURS: Mon - Sun 8:30am - 8:30pm LANGUAGES: Call for information AREA SERVED: Families living more than 40 miles away from Fort Worth

SAFEHAVEN OF TARRANT COUNTY

8701 W Bedford Euless Rd Hurst, TX 76053

(877) 701-7233 24 Hour Hotline - /SAFE (817) 535-6462 Administration (817) 548-0583 Information - Legal Services (817) 535-2215 Fax

www.safehaventc.org info@safehaventc.org

Kathryn Jacob, CEO

<u>Services</u>

CLIENT SERVICES

DESCRIPTION: Provides emergency shelter, support groups, case management, counseling, legal representation, supportive housing, children's programs and prevention training. INTAKE PROCEDURE: Call 24 hour hotline FEES: No fees for any victim services; fees required for Batterer's Intervention Program DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Any victim of family violence HOURS: 24 hours a day LANGUAGES: Spanish AREA SERVED: No restrictions SITES: 1 2 3

PREVENTION SERVICES

DESCRIPTION: Teaches prevention strategies through evidence-based curricula to Tarrant County students through local school districts. Provides classroom presentations, teacher training, and parenting workshops. Specialized training available for allied professionals, the workplace, healthcare professionals, law enforcement, and educators. Educational presentations also available for the community at large.

INTAKE PROCEDURE: None **FEES:** None

DOCUMENTS REQUIRED: None **ELIGIBILITY:** Schools, youth organizations, religious organizations, service clubs, and other interested parties.

HOURS: Mon - Fri 8:00am - 5:00pm; available for evening and weekend presentations **LANGUAGES:** Spanish

AREA SERVED: Tarrant County **SITES:** 1 2 3

<u>Sites</u>

1. SAFEHAVEN - ARLINGTON RESOURCE CENTER

401 W Sanford Ste 1400 Arlington, TX 76011

(877) 701-7233 24 Hour Hotline - /SAFE

Maria Field, Clinical Services Director

2. SAFEHAVEN - FORT WORTH RESOURCE CENTER 777 W Rosedale St Fort Worth, TX 76104

(877) 701-7233 24 Hour Hotline - /SAFE (817) 536-5496 Main

Maria Field, Clinical Services Director

3. SAFEHAVEN OF TARRANT COUNTY

8701 W Bedford Euless Rd Hurst, TX 76053

(877) 701-7233 24 Hour Hotline - /SAFE (817) 535-6462 Administration (817) 548-0583 Information - Legal Services (817) 535-2215 Fax

Kathryn Jacob, CEO

SAGINAW UNITED METHODIST CHURCH

209 S Blue Bonnet St Saginaw, TX 76179

(817) 232-0390 Main (817) 232-1751 Fax

www.saginawumc.org office@saginawumc.org

Services

HELPING HANDS MINISTRY

DESCRIPTION: Utility assistance to Saginaw residents in need - available once every 12 months - assistance limited to \$50.

INTAKE PROCEDURE: Call to make appointment **FEES:** None

DOCUMENTS REQUIRED: Must present utility bill, driver's license and social security card **ELIGIBILITY:** Saginaw residents in need **HOURS:** Tues Thur 10:00am - 2:00pm (service

hours); Mon - Thur 9:00am - 4:00pm; Fri 9:00am -12:00pm; closed 12:00pm - 1:00pm for lunch (office hours)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Saginaw

SALVATION ARMY OF TARRANT COUNTY THE

1855 E Lancaster Ave Fort Worth, TX 76103

PO Box 2333 Fort Worth, TX 76103

(817) 344-1800 Main

(817) 338-9251 Fax - Main/Administration

- (817) 344-1832 Home Sweet Home
- (817) 344-1850 Simon Transitional Housing
- (817) 344-1800 S.T.A.R.T. (817) 344-1836 First Choice

www.salvationarmydfw.org

Major Ward Matthews, Area Commander

<u>Services</u>

EMERGENCY SHELTER

DESCRIPTION: Emergency shelter is open 365 days a year to provide a safe, clean refuge for men, women, families and women with children to sleep. Services include sleeping accommodations and shower facilities.

INTAKE PROCEDURE: Contact case manager at 817-344-1845 for pre-screening process to determine if eligible for placement in the Transitional Program

FEES: Four nights per month; unlimited bad weather nights when temperature is below 45 degrees Fahrenheit or when rain or stormy weather occurs

ELIGIBILITY: None

HOURS: Mon - Fri 8:30am - 4:30pm (office); client check-in 8:00pm; in inclement weather, check-in may be earlier; daily wake up 6:00am; must leave in morning after breakfast; hot lunch available 12:30pm-1:00pm daily

LANGUAGES: Spanish

AREA SERVED: No restrictions SITE: 9

HOME SWEET HOME HOMELESS PREVENTION PROGRAM

DESCRIPTION: Provides 12 month Homeless Prevention services by providing weekly home visits to individuals and families identified as at-risk of being homeless within the next 30 days. Also provides follow-up for individuals and families who have completed the transitional program.

INTAKE PROCEDURE: Referral by appropriate service providing agency **FEES:** None

ELIGIBILITY: Individuals or families identified as at-risk by a service providing agency **HOURS:** Mon - Fri Noon - 8:00pm by appointment only LANGUAGES: Spanish AREA SERVED: Tarrant County SITE: 9

FINANCIAL ASSISTANCE

DESCRIPTION: Provides emergency financial assistance and case management to eligible individuals and families in crisis depending on availability of funding. Services include rent assistance and food boxes. Other assistance includes free notary services.

INTAKE PROCEDURE: Call for appointment for financial assistance; walk-ins accepted for food boxes (Wed 9:00am - 11:00am & 2:00pm - 4:00pm); call for information on notary public

FEES: None

DOCUMENTS REQUIRED: Financial assistance: Proof of crisis situation/need, eviction notice (includes lease documents; picture ID and Social Security card; proof of last 60 days of earned or received income).

Food boxes: Copy of lease agreement; picture ID; and current copy of any utility bill.

ELIGIBILITY: Fort Worth residents in need; financial assistance not available if eviction has occurred **HOURS:** Mon - Fri 8:30am - 4:30pm (office); Wed 9:00am - 11:00am and 2:00pm - 4:00pm (food boxes); call for hours on other services

LANGUAGES: Spanish AREA SERVED: City of Fort Worth SITE: 9

COMMUNITY CENTER SERVICES

DESCRIPTION: Summer Day Camps - A daily day camp for children ages 12 and younger which promotes physical, intellectual, spiritual, emotional and social growth. Field trips to area tourist and educational sights are part of the summer activities.

Sunbeams: a developmental program for girls ages 6-10. The girls are taught homemaking skills and social interaction skills. Structured activities include camping, field trips, recreation and arts and crafts.

Girl Guards: a developmental program for girls ages 11-18. Homemaking and relationship skills taught. Activities include camping, arts and crafts, field trips and recreation.

After School Program: low cost

after-school care providing homework tutoring, creative arts program, multimedia Literacy Center and recreational activities.

Home League: A program for women to become more effective homemakers.

Also offered are the following Bible study and worship opportunities: Sun 9:45am (Bible Study), 11:00am (Worship Services); Tues 10:00am (Women's Bible Study); Wed 7:00pm (Bible Study/Prayer Group). Other center services include having designation as a "cooling station" when temperatures reach 100 plus degrees. The Salvation Army DFW operates "Cooling Stations" at each of their shelters and community centers. Citizens in the community are encouraged to stop by, cool off in an air conditioned facility and enjoy a cold drink of water.

INTAKE PROCEDURE: Call office

FEES: Day care based on sliding scale fee. No fees for other programs.

ELIGIBILITY: Varies per program HOURS: Call office for hours LANGUAGES: Spanish AREA SERVED: Fort Worth and Arlington SITES:4 8 9

CATHERINE/EVANGELINE BOOTH FRIENDSHIP HOUSES

DESCRIPTION: Residence for low-income elderly men and women, 62 years and older, moderately priced.

INTAKE PROCEDURE: Call office FEES: Call for fees ELIGIBILITY: Must be ambulatory; minimum age 62 HOURS: Mon - Fri 8:00am - 6:00pm

AREA SERVED: No restrictions SITES:1 2

LANCASTER CORPS

DESCRIPTION: Bible Study and worship opportunities. Discipleship groups for staff and client families who choose to participate. **INTAKE PROCEDURE:** Walk in **FEES:** None

ELIGIBILITY: Open to all HOURS: Sun 9:00am (Discipleship Bible Study Group), 10:30am (Praise and Worship Services) AREA SERVED: No restrictions SITE: 9

ADULT REHABILITATION CENTER

DESCRIPTION: The Salvation Army Adult Rehabilitation Center offers work, group and individual counseling in a 109-bed residential facility. The six-month comprehensive program includes work therapy and various life skills classes which provide social, emotional and spiritual assistance for men who have lost the ability to cope with their problems, such as, but not limited to, alcohol and drug addictions.

INTAKE PROCEDURE: Apply in person. Potential participants undergo an extensive intake interview to determine if the ARC program is the right match. A commitment of 6 months is urged so patterns of poor decision-making can be broken and replaced with positive life choices. **FEES:** None

ELIGIBILITY: Adult males, 21-65 years old with no sexual or arson convictions

HOURS: Vary - Call or visit website:

www.satruck.org

LANGUAGES: Staff speaks no language other than English

AREA SERVED: No restrictions **SITE:** 3

SIMON TRANSITIONAL HOUSING PROGRAM

DESCRIPTION: Structured temporary group living arrangements for unaccompanied males and females above the age of 18 who are homeless and have co-occurring disorders, whether the disorder is physical, mental or emotional in nature. Accommodations for up to 40 individuals with an average occupancy stay of six to twenty-four months. Readily accessible to public transportation and a full spectrum of health care services. On-site services include case management, life skills training and recreational activities.

INTAKE PROCEDURE: Call 817-344-1850 for information; walk-ins accepted

FEES: After initial orientation period, program fees are up to 30% of verifiable income

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Homeless unaccompanied males and females 18 years and above with co-occurring disorders who are referred by agencies who work with mentally or physically challenged in Tarrant County; must have verification of homelessness and mental illness

HOURS: Mon - Fri 8:30am - 4:30pm (office); attendant on duty 4:30pm - 8:30am **LANGUAGES:** Spanish

AREA SERVED: Tarrant County SITE: 9

S.T.A.R.T.

DESCRIPTION: This residential program is designed to give people who are shackled by a repetitive cycle of homeless a new start in life. Accommodations for up to 20 women, 20 men and 3 families with an average occupancy stay of one to eight months. Readily accessible to public transportation and a full spectrum of health care services. On-site services include case management, and life skills classes. **INTAKE PROCEDURE:** Call for information; walk-ins accepted.

FEES: Call for information DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Homeless males, females and families 18 years and above HOURS: Mon - Fri 8:30am - 4:30pm (office); attendant on duty 4:30pm - 8:30am LANGUAGES: Spanish AREA SERVED: Tarrant County SITE: 9

ARLINGTON FAMILY LIFE CENTER

DESCRIPTION: Lodging for up to 14 families; maximum length of stay is 14 weeks (four weeks for job placement skills and ten weeks supportive housing program). Program emphasis is on helping family become self-sufficient.

INTAKE PROCEDURE: Call or visit office

FEES: None

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Must show proof of need HOURS: Mon - Fri 8:30am - 4:30pm; night attendant 4:30pm - 8:30am & weekends (shelter hours) LANGUAGES: Spanish AREA SERVED: Tarrant County SITE: 4

FIRST CHOICE

DESCRIPTION: Residential treatment facility for chemically dependent pregnant women and single mothers with minor children. Mothers and their children live at the facility for six months to one year receiving counseling, shelter and rehabilitation. After care services provided.

INTAKE PROCEDURE: Call 817-344-1836 for appointment

FEES: None

ELIGIBILITY: Chemically addicted low income pregnant women or single mothers with minor children

HOURS: Mon - Fri 8:30am - 4:30pm; night attendant 4:30pm - 8:30am & weekends

LANGUAGES: Spanish AREA SERVED: Tarrant County SITE: 9

THRIFT STORES

DESCRIPTION: Donations and sales of good used clothing, furniture, household supplies, cars, trucks, boats, motorcycles and other vehicles are the sole support of the Adult Rehabilitation Center.

INTAKE PROCEDURE: Call desired store or toll free 800-SA-TRUCK (800-728-7825) or visit website: www.fortworth.satruck.org for information as well as schedule of pick-up of items, locations and directions to the Center or stores.

ELIGIBILITY: None **HOURS:** Vary by store - call for information.

AREA SERVED: No restrictions SITES:5 6 7

<u>Sites</u>

1. CATHERINE BOOTH FRIENDSHIP HOUSE (SALVATION ARMY)

1901 E Seminary Dr Fort Worth, TX 76119

(817) 531-2923 Main (817) 535-3594 Fax 2. EVANGELINE BOOTH FRIENDSHIP HOUSE

1909 E Seminary Dr Fort Worth, TX 76119

(817) 413-2445 Main

3. SALVATION ARMY ADULT REHABILITATION CENTER

2901 NE 28th St Fort Worth, TX 76111

(817) 834-6271 Main (817) 831-9514 Fax (800) 728-7825 Alternate - 800-SA-TRUCK

4. SALVATION ARMY ARLINGTON FAMILY LIFE CENTER

712 W Abram St Arlington, TX 76013

(817) 860-1836 Main (817) 860-4247 Fax

5. SALVATION ARMY FAMILY STORE - ARLINGTON

1301 E Abram St Arlington, TX 76010

(817) 861-9488 Main

6. SALVATION ARMY FAMILY STORE - FORT WORTH 2917 NE 28th St Fort Worth, TX 76111

(817) 838-8203 Main

7. SALVATION ARMY FAMILY STORE - MANSFIELD 936 N Hwy 287 Mansfield, TX 76063

(682) 518-8961 Main

8. SALVATION ARMY NORTHSIDE CORPS/COMMUNITY CENTER

3023 NW 24th St Fort Worth, TX 76106

(817) 624-3111 Main (817) 624-7710 Fax (817) 624-3112 Alternate

9. SALVATION ARMY OF TARRANT COUNTY THE

1855 E Lancaster Ave Fort Worth, TX 76103

(817) 338-9251 Fax - Main/Administration (817) 344-1850 Simon Transitional Housing (817) 344-1800 S.T.A.R.T. (817) 344-1836 First Choice

Major Ward Matthews, Area Commander

SAMARITAN HOUSE

929 Hemphill Fort Worth, TX 76104

(817) 332-6410 Main (817) 332-6409 Fax

www.samaritanhouse.org info@samaritanhouse.org

Norbert White, President & Chief Executive Officer

Services

THE VILLAGES AT SAMARITAN HOUSE

DESCRIPTION: The Villages at Samaritan House is a 66 unit all-bills-paid apartment complex of one, two and three bedrooms providing transitional housing for individuals and families with children.

INTAKE PROCEDURE: Call for information **FEES:** Below market rental rates

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Homeless or low-income household (individuals or families) with at least one person diagnosed with HIV/AIDS or other special needs

HOURS: Mon - Fri 9:00am - 5:00pm (office) LANGUAGES: Spanish

AREA SERVED: Tarrant, Johnson, Denton, Parker, Hood, Somervell, Wise, Palo Pinto, Erath, and Navarro counties

GENERAL SERVICES

DESCRIPTION: Sixty (60) single occupancy rooms for persons living with HIV/ AIDS who are homeless or low-income. Many supportive services are provided on-site, including medication support, case management, counseling, meals, life skills training and assistance with daily living activities. **INTAKE PROCEDURE:** Call for information FEES: Tenant rent established by HUD formula based on gross income DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Homeless or low-income individuals with HIV/AIDS HOURS: Mon - Fri 9:00am - 5:00pm (office) LANGUAGES: Spanish AREA SERVED: Tarrant, Johnson, Denton, Parker, Hood, Somervell, Wise, Palo Pinto, Erath, and Navarro counties

GENESIS PROJECT

DESCRIPTION: The Genesis Project offers off-campus housing to 50 individuals and families whose level of independence enables them to live in the community at large. Participants in this program still have a Samaritan House caseworker but are responsible for managing most of their own needs. INTAKE PROCEDURE: Call for information FEES: Rental rates based on income DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Low-income individuals with HIV/AIDS

HOURS: Mon - Fri 9:00am - 5:00pm (office) LANGUAGES: Spanish

AREA SERVED: Tarrant, Johnson, Denton, Parker, Hood, Somervell, Wise, Palo Pinto, Erath, and Navarro counties

GRACE VILLAGE

DESCRIPTION: Grace Village Program offers housing assistance to chronically low-income women who are pregnant or with a child under the age of two.

INTAKE PROCEDURE: Call for information FEES: Rental rates based on income DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Homeless or low-income women with HIV/AIDS who are pregnant or with a child under the age of two

HOURS: Mon - Fri 9:00am - 5:00pm (office) LANGUAGES: Spanish

AREA SERVED: Tarrant, Johnson, Denton, Parker, Hood, Somervell, Wise, Palo Pinto, Erath, and Navarro counties

SANTA FE YOUTH SERVICES

7524 Mosier View Ct #200 Fort Worth, TX 76118

(817) 492-4673 Main (817) 492-8974 Fax

www.santafeyouth.org info@santafeyouth.org

Virginia Hoft, Executive Director Public transportation accessible.

Services

ALL STARS

DESCRIPTION: The All Stars program is designed to change lives by helping young people build bright futures. Program provides consistent and integrated tools for prevention and targets youth during the years of greatest vulnerability to experimenting with substances, fighting, bullying and initiating sexual activity.

INTAKE PROCEDURE: Call for information **FEES:** None

ELIGIBILITY: Must be a middle school student enrolled and attending school at one of the sites where All Stars is presented - call for information **HOURS:** Mon - Fri 8:00am - 5:00pm **AREA SERVED:** Tarrant County

RECONNECTING YOUTH (RY)

DESCRIPTION: Reconnecting Youth is a school based prevention program for youth who are at risk of school failure. RY students learn, practice and apply decision-making skills, personal control strategies and interpersonal communication techniques. The RY program meets the needs of high school students by helping them develop skills and strategies for dealing with risk factors at school, with peers, with self and with family.

INTAKE PROCEDURE: Call for information **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** High School students enrolled in one of the following schools in Tarrant County: Carter Riverside High School, New Lives School, Juvenile Justice Alternative Education Program, Crowley 9th Grade, North Crowley 9th or Keller Learning Center

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish AREA SERVED: Tarrant County

CANNABIS YOUTH TREATMENT

DESCRIPTION: Cannabis Youth Treatment (CYT) is a short term program consisting of 12 counseling sessions to include two individual motivational sessions to engage youth using marijuana. This program is designed to reduce or eliminate all marijuana/drug use, improve family functioning, increase school performance and attendance as well as reduce involvement with juvenile justice.

INTAKE PROCEDURE: Referrals accepted from Tarrant County Juvenile Drug Court only **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Must be referred from drug court **HOURS:** Mon - Fri 8:00am - 5:00pm **LANGUAGES:** Spanish **AREA SERVED:** Tarrant County

LIFE SKILLS

DESCRIPTION: Life Skills is a research-validated substance abuse prevention program proven to reduce the risks of alcohol, tobacco, drug abuse and violence by targeting the major social factors that promote the initiation of substance abuse and other risky behaviors. This program provides adolescents and young teens with the confidence and skills necessary to successfully handle challenging situations. This program teaches students the necessary skills to resist peer pressures to smoke, drink and use drugs; helps students develop greater self-esteem and self-confidence; enables students to effectively cope with anxiety; increases student knowledge of the immediate consequences of substance abuse and other self-destructive behaviors: and enhances cognitive and behavioral competency

to reduce and prevent a variety of health risk behaviors.

INTAKE PROCEDURE: Call for information FEES: None ELIGIBILITY: Middle and high school students enrolled in the Juvenile Justice Alternative Education Program HOURS: Mon - Fri 8:00am - 5:00pm (office) LANGUAGES: Spanish AREA SERVED: Tarrant County

STRENGTHENING FAMILIES

DESCRIPTION: Strengthening Families Program is a research-based program aimed at youth ages 9-16 and their families to help them learn together on how to communicate and appreciate each other. It consists of a seven week curriculum held in different locations in Tarrant County. Program helps youth and families develop effective communication skills, build positive relationships with each other and appreciate the value of spending time together. Dinner is provided at each session as well as transportation and childcare for children too young to participate. Groups rotate to different locations throughout the community and are held during weekday evenings. Locations can be found on the web site (www.santafeyouth.org)

INTAKE PROCEDURE: Call for more information **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Youth ages 9-16 and their families. **HOURS:** Mon - Fri 8:00am - 5:00pm (office); 5:30pm -8:00pm (program)

LANGUAGES: Spanish AREA SERVED: Tarrant County

SCHOOL LUNCH PROGRAM FORT WORTH

601 East North Side Dr Fort Worth, TX 76164

(817) 814-3500 Main (817) 814-3550 Fax

Glenn Headlee, Director

Services

DESCRIPTION: To provide free and reduced price breakfast and school lunches through the school cafeteria.

INTAKE PROCEDURE: Parents or guardians of students of elementary, middle and senior high schools in the Fort Worth Independent School District may apply to the school lunch program to determine eligibility for their students **FEES:** None

ELIGIBILITY: Established by National School Lunch Program guidelines

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish

SENIOR ADULT DAY PROGRAM/JAMES L WEST CENTER

1111 Summit Ave Fort Worth, TX 76102

(817) 335-8218 Ext. 107 Information - Office (817) 877-1199 24 hours (817) 877-1414 Fax

www.jameslwest.org mwashburn@jameslwest.org

Susan Farris, James L West Center Executive Director Public transportation accessible.

<u>Services</u>

DESCRIPTION: The James L West Alzheimer Center Senior Adult Day Program serves families whose loved ones with dementia can still remain at home, but desire socialization during the day. Provide programming, meals and medication administration.

INTAKE PROCEDURE: Call 817-877-1199 ext. 132 to arrange a tour or complimentary day. Application, fee payment, and determination of eligibility are required in advance of admission to the program

FEES: Rates are based on full days or half-days, and are reduced for advance reservations (i.e. higher for drop-ins). Please call 817-877-1199 ext 132 for current rates

DOCUMENTS REQUIRED: Application and physician physical exam required. Must have a diagnosis of dementia. Extra documentation required if medications are to be given. Copies of living will or other advanced directives are requested.

ELIGIBILITY: Eligible participants must have a diagnosis of Alzheimer's disease or a related dementia disorder, and have physical and cognitive needs that can be met by available staff. Eligibility is determined based on physician exam and current functional ability.

HOURS: Mon - Fri 7:30am - 6:00pm; closed most holidays

LANGUAGES: Spanish

AREA SERVED: Tarrant County

SENIOR CITIZEN SERVICES OF GREATER TARRANT COUNTY

1400 Circle Dr Ste 300 Fort Worth, TX 76119

(817) 413-4949 Main (817) 413-4908 Fax

www.scstc.org

Jerome H Mosman, Executive Director

Services

DESCRIPTION: County-wide network for information and delivery of senior services and volunteer opportunities encompassing:

* Senior Centers - Activities for health and well-being including health screening, health and nutrition education, physical fitness, referral, volunteer opportunities, recreation and creative arts. * Wellness Programs:

1) Better Choices Better Health, Diabetes Self Management - workshops providing information on development of healthy lifestyles to assist in individual management of diabetes;

 Matter of Balance Fall Prevention Program workshops to increase balance and prevent falls:
 HomeMeds Program - inventory of present medications to determine possible adverse interactions.

INTAKE PROCEDURE: Call for information **FEES:** Lunch provided on donation basis; persons under 60 years of age not accompanied by a spouse aged 60 or above may purchase meals at rate posted in each center

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Persons who are 60 years + and their spouses are eligible for center services HOURS: Mon - Fri 8:00am - 5:00pm (administration); hours vary by center - call for information. AREA SERVED: Tarrant County SITES: 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 SITES: 20 21 22 23 24 25 27 28 29 30

RETIRED AND SENIOR VOLUNTEER PROGRAM

DESCRIPTION: Designed to enable persons aged 55 and older to effectively use their time, energy and talents in volunteer service to the community. Special programs include Senior Leadership, Seniors and Volunteers for Childhood Immunization and RSVP volunteer opportunities within other community organizations.

INTAKE PROCEDURE: Call for information **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Anyone aged 55 or older who wants to volunteer

HOURS: Call for information

LANGUAGES: Spanish (need advance notice) AREA SERVED: Tarrant County SITE: 26

<u>Sites</u>

1. ARLINGTON - NEW YORK SENIOR CENTER 1815 New York Ave Arlington, TX 76010

(817) 460-5009 Main

Daniel White, Cenrter Director

2. ARLINGTON CENTRAL SENIOR CENTER 971 E Sanford St Arlington, TX 76011

(817) 303-8716 Main

3. AZLE SENIOR CENTER

601 SE Pkwy Azle, TX 76020

(817) 444-0070 Main

Darlene Holmes, Center Director

4. BARNABAS HOUSE SENIOR CENTER 4409 Sycamore School Rd

Fort Worth, TX 76133

(817) 370-6242 Main

Tom Welches, Lead Volunteer

5. CASA SENIOR CENTER

3201 Sondra Dr Fort Worth, TX 76107

(817) 332-7276 Ext. 2509 Main

Patricia Chambers, Center Director

6. COMO SENIOR CENTER

4900 Horne St Fort Worth, TX 76107

(817) 732-0951 Main

Ralph Rhodes, Center Director

7. CROWLEY SENIOR CENTER 900 E Glendale St

Crowley, TX 76036

(817) 297-9131 Main

Aleeta Connelley, Center Director

8. DIAMOND HILL SENIOR CENTER

1701 NE 36th St Fort Worth, TX 76106

(817) 625-4721 Main

Ruth Smith, Center Director

9. EUGENE MCCRAY SENIOR CENTER 4932 Wilbarger St Fort Worth, TX 76119

(817) 871-7156 Main

Roy Mateen

10. EULESS FAMILY LIFE SENIOR CENTER 300 W Midway Dr Euless, TX 76040

(817) 685-1671 Main (817) 685-1654 Fax

Diane Eggers, Center Director

11. FELLOWSHIP CORNER SENIOR CENTER 1601 New York Ave Fort Worth, TX 76104

(817) 921-9741 Main

Alene Washington, Center Director

12. FOREST HILL SENIOR CENTER

7004 Forest Hill Dr Forest Hill, TX 76140

(817) 293-8319 Main

Bettie Sheffield, Center Director

13. GOODRICH CENTER FOR THE DEAF SR CENTER 2500 Lipscomb St Fort Worth, TX 76110

(817) 926-5305 Main

Dan White, Acting Center Director

14. GRAPEVINE SENIOR CENTER 421 Church St Grapevine, TX 76051

(817) 410-8130 Main

Trent Kelley

15. HALTOM CITY SENIOR CENTER 5000 Bernice St

Haltom City, TX 76117

(817) 834-8021 Main

Bobbi Arthur, Director

16. HANDLEY MEADOWBROOK SENIOR CENTER 6201 Beaty St Fort Worth, TX 76112

(817) 496-3986 Main

Tina Dawson, Center Director

17. JEWISH FAMILY SERVICES SENIOR CENTER 4900 Briarhaven Rd Fort Worth, TX 76109

(817) 296-3709 Main

Hedy Collins, Center Director

18. KELLER SENIOR CENTER 660 Johnson Rd Keller, TX 76248

(817) 743-4371 Main

Renee Garrett, Center Manager

19. KENNEDALE SENIOR CENTER 420 Corry A Edwards Dr Kennedale, TX 76060

(817) 985-2131 Main

Cindy Lee, Director

20. MANSFIELD SENIOR CENTER 106 S Wisteria St Mansfield, TX 76063

(817) 453-5420 Ext. 2227 Main

Suzanne Newman, Director

21. NORTH TRI ETHNIC SENIOR CENTER 2950 Roosevelt St Fort Worth, TX 76106

(817) 871-5850 Main

Linda Beltram, Center Coordinator

22. NORTHSIDE SENIOR CENTER 1100 NW 18th St

Fort Worth, TX 76164

(817) 626-3692 Main

Dora Sandoval, Center Director

23. RIVER OAKS SENIOR CENTER 5300 Blackstone Dr Fort Worth, TX 76114

(817) 732-5885 Main

Candace Howard, Center Director

24. ROOSEVELT SENIOR CENTER (VIETNAMESE) 2117 Roosevelt Dr Ste F Pantego, TX 76013

(817) 200-8070 Main

Cheri Chong, Director

25. SAINT FRANCIS VILLAGE SENIOR CENTER 4070 St Francis Dr Crowley, TX 76036

(817) 413-4949 Main

Barbara Boyle, Director

26. SENIOR CITIZEN SERVICES OF GREATER TARRANT COUNTY

1400 Circle Dr Ste 300 Fort Worth, TX 76119

(817) 413-4949 Main (817) 413-4908 Fax

Jerome H Mosman, Executive Director

27. STOP SIX SENIOR CENTER

4910 Dunbar St Fort Worth, TX 76105

(817) 706-1931 Main

28. WATAUGA SENIOR CENTER

7857 Indian Springs Rd Watauga, TX 76148

(817) 514-5892 Main

Vickie Vickers, Director

29. WHITE SETTLEMENT SENIOR CENTER

8211 White Settlement Rd White Settlement, TX 76108

(817) 246-6619 Main

Lydia Neece, Center Director

30. WORTH HEIGHTS SENIOR CENTER 3551 New York Ave Fort Worth, TX 76110

(817) 921-5881 Main

Glenda Lawrence, Director

SER SCSEP OF TARRANT COUNTY

1200 Circle Drive Ste 301 Fort Worth, TX 76119

(817) 536-3600 Main (877) 484-8948 Toll Free (817) 536-3601 Fax

www.ser-national.org

Rosa Arroyo, Lead Site Coordinator

Services

DESCRIPTION: The Senior Community Service Employment Program (SCSEP) provides temporary training experience for people age 55 and over who meet income guidelines. Enrollees are given temporary assignments with nonprofit and governmental organizations where they have an opportunity to sharpen and develop skills while searching for a permanent job. The goal of the program is to provide useful, but part-time temporary community service and to assist enrollees with updating or developing the skills they need to obtain a permanent "unsubsidized" job in their community. On-the-job training through SCSEP offers at least 20 hours per week and pays at least minimum wage. INTAKE PROCEDURE: Call or walk in to

complete application

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Tarrant County residents age 55 and over who meet income guidelines **HOURS:** Mon - Fri 8:00 am - 4:00 pm **LANGUAGES:** Spanish **AREA SERVED:** Tarrant County

SHAKEN BABY ALLIANCE, THE

8551 Boat Club Rd Ste 117 Fort Worth, TX 76135

(817) 882-8686 Main (877) 636-3727 Helpline - /6 END SBS (817) 882-8687 Fax

info@shakenbaby.org

Bonnie Armstrong, Executive Director

Services

DESCRIPTION: The Shaken Baby Alliance provides support and information about Shaken Baby Syndrome, and Abusive Head Trauma (SBS/AHT) to victim families (including adoptive and foster parents), advocate justice, and increase awareness of SBS. The Shaken Baby Alliance also provides training for professionals on the medical, investigative, legal and prevention aspects of SBS/AHT. Works collaboratively with all agencies and professionals in a community effort. INTAKE PROCEDURE: Call, write, or email for more information FEES: None DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Families or professionals seeking information or support HOURS: Mon - Fri 9:00am - 3:00pm LANGUAGES: Staff speaks no language other than English AREA SERVED: Texas / United States/ Canada

SOCIAL SECURITY ADMINISTRATION

Federal Bldg 819 Taylor St Rm 1A07 Fort Worth, TX 76102

(800) 772-1213 Main (866) 704-4858 Site Office (800) 325-0778 TTY

www.ssa.gov

<u>Services</u>

DESCRIPTION: The Social Security Administration is an independent agency of the United States federal government that administers Social Security, a social insurance program consisting of retirement, disability and survivors' benefits, including Medicare which is health insurance program for people age 65 or older. Certain people younger than 65 can qualify for Medicare who have disabilities. Provides Social Security cards for people who need to register for employment, report their taxes and track their Social Security benefits. Also replaces Social Security cards when they are lost or stolen.

INTAKE PROCEDURE: By telephone, in person (appointment service available), or website. **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Benefits are paid only on the accounts of a worker who is "insured" by having worked a required length of time in employment or self-employment covered by Social Security. SSI payments are based on financial need and not past work.

HOURS: Mon Tues Thurs Fri 9:00 am - 3:00pm, Wed 9:00 am - 12:00 pm (office)

LANGUAGES: Spanish AREA SERVED: No restrictions

SITES: 1 2 3

<u>Sites</u>

1. SOCIAL SECURITY ADMINISTRATION 819 Taylor St Rm 1A07 Fort Worth, TX 76102

(800) 772-1213 Main (866) 704-4858 Site Office (866) 704-4858 Site Office (800) 325-0778 TTY

2. SOCIAL SECURITY ADMINISTRATION - ALTA MESA

2901 Altamesa Blvd Fort Worth, TX 76133

(866) 681-1405 Site Office (800) 772-1213 Main (800) 325-0778 TDD

3. SOCIAL SECURITY ADMINISTRATION -MID-CITIES FIELD OFFICE

2010 N Texas Hwy 360 Grand Prairie, TX 75050

(800) 772-1213 Main (800) 325-0778 TDD

SOUTH CENTRAL ALLIANCE OF CHURCHES

Southside Church Of Christ 2101 Hemphill St Fort Worth, TX 76110

(817) 923-0486 Main (817) 923-8278 Fax - Call to let know faxing

www.fwscac.org office@fwscac.org

Opel Smith, Program Director

Services

DESCRIPTION: Emergency assistance with basic needs: limited rent and utilities, food, baby formula, clothing, diapers, toiletries, gas vouchers, bus passes and referrals to other agencies.

INTAKE PROCEDURE: Must call for an appointment

FEES: None

DOCUMENTS REQUIRED: Must bring picture ID and proof of residency. For financial assistance, also must bring proof of income and documentation of need

ELIGIBILITY: Residents of designated service area who have experienced unexpected crisis that results in financial hardship

HOURS: Mon - Thur 1:30pm - 4:30pm (office) **LANGUAGES:** Staff speaks no language other than English **AREA SERVED:** ONLY 76104, 76109 & 76110

SOUTHLAKE PUBLIC LIBRARY

1400 Main St Ste 130 Southlake, TX 76092

(817) 748-8243 Main

www.southlakelibrary.com southlakelibrary@ci.southlake.tx.us

Cynthia Pfledderer, City Librarian

Services

DESCRIPTION: The Southlake Library offers library services and materials including books, audiobooks, eBooks, Music CDs, DVDs and more; free wireless internet; Children's Services including Story Time and FirstStageArts program. Check the monthly calendar for more programs and services. **INTAKE PROCEDURE:** Complete application for library card and present required documentation FEES: Library card free for Southlake residents, City of Southlake employees, members of the Southlake Chamber of Commerce, students and employees of Carroll ISD (valid until Aug 31 of the current school vear) and non-residents who obtain a TexShare card from their local participating library; all other non-residents pay a card fee of \$25 per year DOCUMENTS REQUIRED: Proof of residence or property ownership (Texas DL, utility bill, tax statement) **ELIGIBILITY:** Call for information HOURS: Mon - Thur 10:00am - 8:00pm; Fri - Sat 10:00am - 6:00pm; closed Sunday LANGUAGES: Call for information AREA SERVED: City of Southlake

SOUTHLAKE SENIOR ACTIVITY CENTER

307 Parkwood Dr Southlake, TX 76092

(817) 748-8250 Fax (817) 748-8315 Main

www.southlakeseniorcenter.com

Soheila Phelps, Senior Center Activity Coordinator

Services

DESCRIPTION: A variety of recreational activities and classes offered to senior citizens including exercise classes, line dancing, book clubs, bingo, bridge, lectures and more. INTAKE PROCEDURE: Walk-ins accepted for most activities; pre-registration required for some day activities and trips; call 817-748-8315 for more information FEES: Membership is free ELIGIBILITY: Age 55 and older HOURS: Mon - Thurs 9:00am - 4:00pm LANGUAGES: Staff speaks no language other than English

AREA SERVED: Texas

SOUTHSIDE CHURCH OF CHRIST

2101 Hemphill St Fort Worth, TX 76110

(817) 923-8276 Main (817) 923-8278 Fax

www.sscofc.org

Daniel Leaf, Minister Public transportation accessible.

Services

DESCRIPTION: Food pantry and clothing assistance.

INTAKE PROCEDURE: Walk ins accepted **FEES:** None

DOCUMENTS REQUIRED: Proof of address (current utility bill, rent receipt, etc) and photo ID **ELIGIBILITY:** Must reside in designated service area

HOURS: Tues 10:00am - Noon (service) LANGUAGES: Spanish

AREA SERVED: Zip codes 76104, 76109 and 76110

ST ANDREW CATHOLIC PARISH FOOD PANTRY OUTREACH

3300 Dryden Rd Fort Worth, TX 76109

3312 Dryden Rd Fort Worth, TX 76109

(817) 927-5383 Main

http://www.standrewcc.org/Social_Ministry.html pwatson@standrewcc.org

Pattie Watson, Director of Food Pantry Outreach

Services

FOOD PANTRY OUTREACH

DESCRIPTION: Food provided three times a week to designated area residents through the Community Center located at 3300 Dryden.

INTAKE PROCEDURE: Parishioners by appointment only; all other individuals may walk-in or have agency referral

FEES: None

DOCUMENTS REQUIRED: Bring proof of residence (mail with name and current address) and photo identification

ELIGIBILITY: Be resident of designated service area (only exception: Monday night hours solely for employed residents of the City of Fort Worth who are unable to go to food pantries during the day)

HOURS: Mon - Fri 8:30 am - 3:00 pm (office); Mon Wed Fri 12:00 pm - 2:00 pm (service hours); Mon 6:30 pm - 7:30 pm (service hours for residents of the City of Fort Worth who are unable to go to food pantries during the day)

LANGUAGES: Spanish

AREA SERVED: 76109, 76110 or 76115

ST FRANCIS OUTREACH & THRIFT SHOP

861 Wildwood Ln Grapevine, TX 76051

(817) 488-5444 Main

Services

THRIFT SHOP

DESCRIPTION: A low cost thrift store for purchase of clothing, household items and furniture. 100% of proceeds from resale shop are used to support the ministries of St. Francis Outreach which assists clients by referral from GRACE only. INTAKE PROCEDURE: Walk-in to thrift store to shop or donate FEES: Low cost, affordable ELIGIBILITY: None HOURS: Tues Thur Sat 9:30am - 1:00pm (thrift store) LANGUAGES: Spanish AREA SERVED: No restrictions

ST JOHN'S OUTREACH (ST JOHN THE APOSTLE CATHOLIC CHURCH)

4101 Frawley Dr North Richland Hills, TX 76180

7341 Glenview Dr North Richland Hills, TX 76180

(817) 284-5912 Main (817) 595-6390 Fax

www.sjtanrh.com

Colleen Cargile, Director of Social Services

Services

DESCRIPTION: Provides food, prescription and limited financial assistance.

INTAKE PROCEDURE: Must make appointment for financial assistance with rent and utilities take first 10 calls on Monday (beginning at 9:30am) to schedule appointments for the week; no appointment required for food, limited prescription assistance, or Baby World **FEES:** None

DOCUMENTS REQUIRED: For food and prescription assistance: Picture ID with correct address or Picture ID with recent bill or lease with correct address; for financial assistance, required documents will be listed at the time appointment is made

ELIGIBILITY: Be resident of zip codes in designated service area for all services except Baby World; assistance is primarily for low income families with children, disabled and elderly

HOURS: Mon Wed 9:30am - 11:30am; Tues Thur 1:00pm - 3:00pm

LANGUAGES: English/Spanish

AREA SERVED: Zip codes 76053, 76054, 76111, 76117, 76118, 76180, 76182

BABY WORLD

DESCRIPTION: Baby World is a service to families in need of assistance for their children. Services include gently used clothing, baby food/formula, baby toiletries (including diapers), and toys. These items are provided monthly as long as the individual family is in need.

INTAKE PROCEDURE: Walk-ins accepted - no appointment necessary

FEES: None

DOCUMENTS REQUIRED: Picture ID, birth certificate or Soc Sec card for each child served, or referral from social service agency **ELIGIBILITY:** Families with children ages

newborn through age 6

HOURS: Mon Wed 9:30am - 11:30am; Tues Thur 1:00pm - 3:00pm

LANGUAGES: Spanish AREA SERVED: Tarrant County

HEB TRANSIT

DESCRIPTION: This agency participates as a transportation provider for transportation disadvantaged residents in Hurst, Euless and Bedford by providing access to destinations, primarily employment, in those three cities and the TRE stations at Hurst (Bell) and CentrePort. INTAKE PROCEDURE: Call to determine eligibility FEES: None ELIGIBILITY: Residents of Hurst, Euless or Bedford who do not qualify for other transportation services HOURS: Mon - Sat 6:00am - 12:00am (HEB Transit service hours) LANGUAGES: Spanish AREA SERVED: Hurst, Euless and Bedford

ST MARIA GORETTI CATHOLIC CHURCH

1200 S Davis Dr Arlington, TX 76013

(817) 274-5407 Main (817) 277-4193 Fax

www.smgparish.org bmaunders@smgparish.org

Brad Maunders, Director

Services

ST. ANTHONY'S FOOD AND BREAD PANTRY

DESCRIPTION: Operates an emergency food pantry offering non-perishables and some perishables when donated, such as bread. Also based on availability, may provide personal hygiene items, paper products, laundry soap and other items that cannot be purchased with food stamps. No financial assistance.

INTAKE PROCEDURE: Walk-in; no appointment necessary

FEES: None

DOCUMENTS REQUIRED: Government issued Photo ID (i.e. drivers license, passport, consulate), proof of address such as a utility bill and original birth certificate for each child 16 and under **ELIGIBILITY:** No eligibility criteria - will serve any hungry/needy individual; assistance limited to 2x per month up to 24 visits total

HOURS: Tues Sat 8:00am (Must arrive by 8:00am); volunteers come in to office to take calls and check voice mail throughout the week (leave message in English if possible as volunteers do not speak Spanish - Spanish messages will be interpreted and someone Spanish-speaking will return call)

LANGUAGES: Spanish

AREA SERVED: Tarrant County

ST. TERESA OF THE CHILD JESUS BABY'S WORLD

DESCRIPTION: Outreach to mothers of all circumstances who need help in caring for their babies and young children - offers diapers, some formula (in limited amounts), baby food/cereal, baby wipes, baby clothing in sizes 0-3T, and some maternity clothing.

INTAKE PROCEDURE: Walk in by 8:00am; no appointment necessary

FEES: None

DOCUMENTS REQUIRED: Government issued Photo ID (i.e. drivers license, passport,

consulate); proof of address such as a utility bill and original birth certificate for each child 16 and under

ELIGIBILITY: No restrictions on who is eligible; restriction on frequency - twice per month; assistance with formula, baby food & cereal provided to children up to age 1; other assistance provided up to age 30 months

HOURS: Tues Sat 8:00am (Must arrive by 8:00am); volunteers come in to office to take calls and check voice mail throughout the week (leave message in English if possible as volunteers do not speak Spanish - Spanish messages will be interpreted and someone Spanish-speaking will return call)

LANGUAGES: Spanish AREA SERVED: Tarrant County

ST PAUL PRESBYTERIAN CHURCH

4517 Rufe Snow Dr North Richland Hills, TX 76180

(682) 227-9477 Main - Leave message

www.stpaulnrh.org pastorsppc@sbcglobal.net

Hillary Cahee, H.E.P.P. Committee Chairman

<u>Services</u>

HEALTH EQUIPMENT PROVIDER PROGRAM (H.E.P.P.)

DESCRIPTION: Provides medical equipment (i.e. crutches, walking boots, wheelchairs, walkers, canes, shower/stools, etc) based on availability. No disposable items such as incontinence supplies (depends) or ostomy supplies. Also no parts for equipment or wheelchairs and no hospital beds. Equipment must be picked up at the church by appointment - no deliveries. When equipment is no longer needed, it is asked that it be donated to another person or program - not required to return items to St Paul. Availability is based on donations, therefore inventory is subject to change. Donations of medical

equipment accepted - call for information. INTAKE PROCEDURE: Call 682-227-9477 - may leave voice mail including name, phone number and item(s) needed. Calls are generally returned within 24 hours. FEES: None DOCUMENTS REQUIRED: ID with current address; additional contact and phone number also required; prescription not required ELIGIBILITY: None HOURS: Daily 9:00am - 6:00pm LANGUAGES: Staff speaks no language other than English AREA SERVED: No restrictions

ST PETER THE APOSTLE CATHOLIC CHURCH

1201 S Cherry Lane Fort Worth, TX 76108

(817) 246-3622 Main (817) 246-3686 Fax

www.stpeterfw.com spcc@stpeterfw.com

Services

DESCRIPTION: Food and clothing assistance provided every Wednesday to needy residents during designated service hours. Also provide small household items as available - no furniture. INTAKE PROCEDURE: Walk-ins accepted - no appointment necessary FEES: None DOCUMENTS REQUIRED: Driver's license or picture ID and proof of address ELIGIBILITY: Residents of 76108 HOURS: Wed 9:00am - 11:30am (service) LANGUAGES: Spanish AREA SERVED: 76108

ST PHILIP PRESBYTERIAN CHURCH

745 W Pipeline Rd Hurst, TX 76053

(817) 282-9181 Main (817) 282-6690 Fax

www.stphil.org info@stphil.org

Services

FINANCIAL ASSISTANCE/KAY LYNN'S PANTRY

DESCRIPTION: Provide rent, electric (TXU or Reliant Energy only), gas (Atmos Energy only) and/or water bill assistance by appointment only. Clients receiving food stamps may receive assistance from Kay Lynn's pantry (taxable items that cannot be bought with food stamps -

cleaning supplies, toiletries, misc) every 60 days. **INTAKE PROCEDURE:** Assistance offered once per month; must call office Mon - Thur to find out date of assistance for that month

FEES: None

DOCUMENTS REQUIRED: For financial assistance - Driver's license/ID, SS# and copy of lease or bill to be paid; for Kay Lynn's Pantry (taxable items) - Driver's License/ID, Lone Star card or food stamp case letter

ELIGIBILITY: Needy families in Hurst, Euless or Bedford area only (limited to once in 12 month period per family; must be food stamp recipient to receive hygiene items every 60 days

HOURS: Mon - Thurs 8:30am - 4:30pm (office); Mon - Thurs 1:00pm - 4:00pm (service hrs for food stamp clients to receive hygiene items); financial assistance by appt only

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Hurst, Euless, Bedford (76021, 76022, 76039, 76040, 76053, 76054)

ST THOMAS THE APOSTLE CATHOLIC CHURCH

2920 Azle Ave Fort Worth, TX 76106

(817) 624-4514 Main (817) 624-9688 Fax

www.stthomasholytrinity.org info@stthomasholytrinity.org

Liz Caron, Food Pantry Administrator

Services

DESCRIPTION: Emergency food assistance for those in need who live in designated service areas. Assistance available three times a year per household.

INTAKE PROCEDURE: Walk-ins accepted and/or referrals from other agencies and churches **FEES:** None

DOCUMENTS REQUIRED: Bring Picture ID, utility bill or rent lease for proof of residency **ELIGIBILITY:** Resident of designated zip codes **HOURS:** Wed Fri 9:00am - 11:30am (food pantry) LANGUAGES: Staff speaks no language other than English AREA SERVED: Zip Codes 76020, 76106, 76164, 76107, 76108, 76114, 76131, 76135, 76179

SURVIVORS ROAD2HEALING

729 Grapevine Hwy 356 Hurst, TX 76054

(817) 585-0345 Main

www.road2healing.com louise@road2healing.com

Louise Wirick, Founder/Executive Director

Services

DESCRIPTION: A support group for those who have lost loved ones to suicide. Online support groups available (www.road2healing.com/support.html) as well as one on one bereavement counseling. **INTAKE PROCEDURE:** Call for information or go online

FEES: No fee for support group; bereavement counseling available to anyone on donation basis **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** Must be a survivor of suicide (not for those feeling suicidal or those who survived a suicide attempt) for support group

HOURS: Call for information

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Dallas/Fort Worth metroplex

SUSAN G. KOMEN - GREATER FORT WORTH AFFILIATE

Ridgmar Mall 2216 Green Oaks Rd Fort Worth, TX 76116

(817) 735-8580 Main (817) 735-8635 Fax (800) 462-9273 24 Hour Helpline

www.komengreaterfw.org info@komengreaterfw.org

MaryAnn Means-Dufrene, Executive Director

Services

DESCRIPTION: Through a grant process, Susan G. Komen - Greater Fort Worth Affiliate funds breast health education as well as screening and treatment within the local community, particularly breast cancer treatment and screening programs for medically underserved women in Tarrant, Parker, Johnson and Hood counties.

INTAKE PROCEDURE: Call for grant/funding guidelines

FEES: None

ELIGIBILITY: Anyone interested in receiving information on breast cancer or breast health concerns

HOURS: Mon - Fri 9:00am - 5:00pm

LANGUAGES: Staff speaks no language other than English; multi-lingual educational materials available AREA SERVED: Hood, Johnson, Parker and Tarrant counties

TARRANT APPRAISAL DISTRICT

2500 Handley-Ederville Rd Fort Worth, TX 76118

(817) 284-0024 Main (817) 595-6198 Fax

www.tad.org

Jeff Law, Chief Appraiser

Services

DESCRIPTION: This agency appraises worth of housing and property in Tarrant County and establishes values for property tax purposes. Special programs available to senior citizens: If you are age 65 or over on January 1, your residence homestead will gualify for at least one additional homestead exemption. These exemptions are in addition to the exemptions that all homeowners receive. In addition, this agency maintains on file and, where appropriate, provides access to the official document that transfers ownership of land from one individual to another or which otherwise provides evidence of the individual's entitlement to the property. INTAKE PROCEDURE: Call office FEES: Call for information. **DOCUMENTS REQUIRED:** Call for information. ELIGIBILITY: Tarrant County resident HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish AREA SERVED: Tarrant County

TARRANT AREA FOOD BANK

2600 Cullen St Fort Worth, TX 76107

(817) 332-9177 Main (817) 877-5148 Fax

www.tafb.org

tafb@tafb.org Bo Soderbergh, Executive Director

Services

FOOD BANK

DESCRIPTION: The Tarrant Area Food Bank (TAFB) receives donated food and distributes it in usable quantities to partner agencies, including churches and nonprofit organizations, which provide food to individuals in the form of prepared meals, snacks, or groceries for emergency assistance. In addition, for low-income individuals and families, TAFB offers free culinary job training, nutrition education and community gardening expertise. TAFB also assists individuals and families in applying for Health and Human Services Commission benefits including SNAP (food stamps)and health services.

INTAKE PROCEDURE: Call for information on becoming a partner agency

FEES: Partner agencies, not persons receiving assistance, pay a small distribution fee attached to food obtained from the Food Bank

DOCUMENTS REQUIRED: Prospective member agencies are invited to call about joining the Food Bank's network

ELIGIBILITY: Private, nonprofit organizations that have 501(c)(3) status with the Internal Revenue Service and are located within the 13-county area served by the Food Bank. Each partner agency must have an established food distribution system, adequate storage and comply with health regulations. Partner agencies pick up allocations at the Food Bank and report monthly to the Food Bank.

HOURS: Agencies pickup food by appointment only **LANGUAGES:** Spanish

AREA SERVED: Tarrant, Johnson, Hood, Parker, Palo Pinto, Wise, Denton, Cooke, Erath, Somervell, Hamilton, Hill and Bosque counties

SNAP/HHSC BENEFITS OUTREACH

DESCRIPTION: Tarrant Area Food Bank SNAP Specialists educate individuals and families about all Health and Human Services benefits and assist them in applying for benefits such as pregnancy Medicaid, Children's Medicaid, Temporary Assistance for Needy Families (TANF), CHIP, Women's Health Program and SNAP (food stamps). In addition, TAFB SNAP Specialists conduct the SNAP interview and, in most cases, issue the Lone Star benefits card to be used once HHSC approves the application and funds the card.

INTAKE PROCEDURE: Call the TAFB SNAP office at 1-866-430-6143 FEES: None DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Call for information HOURS: Call for information LANGUAGES: Spanish AREA SERVED: Tarrant, Johnson, Hood, Parker, Palo Pinto, Wise, Denton, Cooke, Erath, Somervell, Hamilton, Hill and Bosque counties

FOOD FOR KIDS

DESCRIPTION: Tarrant Area Food Bank's BackPacks for Kids program places nonperishable foods in unmarked backpacks for the neediest school children and their school-aged siblings who are at risk of hunger on weekends. SummerPacks for Kids provides backpacks of weekend food at selected summer feeding sites. Kids Cafes serve prepared meals to children at high risk of hunger and are placed in agencies that provide children with structured activities after school or on weekends. Some Kids Cafes operate during the summer as do Summer Food Service Program sites sponsored by Tarrant Area Food Bank (TAFB) in collaboraton with the Texas Department of Agriculture (TDA). Mobile School Pantries deliver fresh and nonperishable foods to schools in selected high-need communities for distribution to students and their families. In the summer, the Farmers Market Nutrition Program (FMNP) at Tarrant County WIC Clinics is coordinated by TAFB in collaboration with TDA to provide fresh fruits and vegetables from local farmers to eligible mothers and young children in the Special Supplemental Nutrition Program for Women, Infants and Children (WIC).

INTAKE PROCEDURE: Call for information **FEES:** None

ELIGIBILITY: Children eligible to participate in Backpacks for Kids are referred by designated schools; children who attend the Kids Cafe are participants in specific after-school programs; Summerpacks are distributed to all children eating a meal at the participating summer feeding sites; Summer Food Service Program sites are open to all children younger than 18; must call for details.

HOURS: Call for information

COMMUNITY KITCHEN

DESCRIPTION: The Community Kitchen provides four months of free culinary job training to low-income adults to ready them for entry-level work in restaurants, hotels, institutional food services and other food service venues offering opportunities for career advancement.

INTAKE PROCEDURE: Everyone must complete an initial screening before being invited to apply to the Community Kitchen program; call 817-332-9177

FEES: None

ELIGIBILITY: 1) Must be eligible to work in the United States;

2) 18 years of age or older;

3) economically disadvantaged, i.e. receive TANF, SNAP benefits (food stamps) and/or be underemployed or unemployed;

4) must have high school diploma, GED, enrolled

in a GED program or willing to begin work on GED;

5) must be able to read and write in English;6) reading and math abilities must be at 6th grade level

7) pass initial drug screening and random screening throughout the training; and8) have reliable transportation or be on the bus line;

9) if an ex-offender, cannot have committed a violent crime or crime against a child.

HOURS: Training is Mon - Fri 8:00am - 4:00pm **LANGUAGES:** Staff speaks no language other than English.

AREA SERVED: Tarrant, Johnson, Hood, Parker, Palo Pinto, Wise, Denton, Cooke, Erath, Somervell, Hamilton, Hill and Bosque counties.

NUTRITION EDUCATION

DESCRIPTION: Tarrant Area Food Bank offers nutrition education to clients of its partner agencies and other low-income families and senior citizens. Cooking Matters, a program of Share Our Strength, is presented in a kitchen by chefs and nutritionists who teach low-income families about nutrition, cooking and budgeting. The goal is for families to enjoy the best nutrition possible on a limited budget. Additional nutrition classes are available for children and senior citizens. The Community Gardens program teaches nutrition to children and adults as it inspires and guides communities to grow their own produce, and to share their excess with those at risk of hunger and malnutrition.

INTAKE PROCEDURE: Call for information **FEES:** None

ELIGIBILITY: Low income families who are clients of partner agencies or members of a local community **HOURS:** Call for information

AREA SERVED: Bosque, Cooke, Denton, Erath, Hamilton, Hill, Hood, Johnson, Palo Pinto, Parker, Somervell, Tarrant, Wise

TARRANT CHURCHES TOGETHER (TCT)

2601 Clover Ln Fort Worth, TX 76107

(817) 737-5554 Main (817) 737-5569 Fax

www.tarranttogether.org

Melinda Veatch, Executive Director

Services

DESCRIPTION: Tarrant Churches Together (TCT) is a network of Christian congregations in Tarrant County. The mission of TCT is to bridge divisions, build unity, and address community needs as churches working together across the Tarrant County area. TCT promotes and coordinates cooperative action among faith groups and community organizations and shares religious and human needs concerns with the larger community through its newsletter, website and action networks. No financial assistance to individuals is available through TCT, though TCT does function as a referral to faith-based resources for those in need. The congregations involved in TCT come together for community worship services and other religious observances. Additionally, TCT works in partnership with local schools that are low performing in an effort to encourage student participation and school completion. Go Centers offer no-cost tutoring, mentoring, computer use, access to online resources and planning of parent/student engagement activities. INTAKE PROCEDURE: Call for information

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** None **HOURS:** Mon - Fri 9:00am - 1:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant County

TARRANT COUNTY ADVOCATE PROGRAM

4019 Woodland Park Blvd Ste 103 Arlington, TX 76013

(817) 801-1612 Main (817) 801-1646 Fax

www.yapinc.org

Kimberly Brandon, Program Director

Services

DESCRIPTION: Provides direct advocacy to youth and their families by assessing needs and interests and developing an individualized plan of action to be implemented by a mentor, family advocate or both. THIS AGENCY DOES NOT ACCEPT REFERRALS FROM THE GENERAL PUBLIC, BUT IS AVAILABLE FOR CONSULTATION OR TRAINING. **INTAKE PROCEDURE:** Only accept referrals from Tarrant County Juvenile Services FEES: Sliding scale DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Ages 10-17 years referred by Tarrant County Juvenile Services HOURS: Mon - Fri 8:30am - 4:30pm (office) LANGUAGES: Spanish AREA SERVED: Tarrant County

TARRANT COUNTY BEHAVIORAL HEALTH PROGRAM - (YES) WAIVER

DESCRIPTION: The YES (Youth Empowerment Services) Waiver is a 1915(c) Medicaid Home and Community-Based Services Waiver that allows for more flexibility in the funding of intensive community-based services to assist children and adolescents with severe emotional disturbances to live in the community with their families. Waiver services are provided in combination with services available through Medicaid State Plan, other federal, state, and local programs the individual may gualify for, and the natural supports that families and

communities provide. INTAKE PROCEDURE: Must first call Interest Line for information: (817) 569-5600

FEES: Call for information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Ages 3-18 years, resident of Tarrant County, reside in non-institutional setting with the child's or adolescent's Legally Authorized Representative; or in the child's or adolescent's own home or apartment, if legally emancipated; child or adolescent must have serious functional impairment or acute to severe psychiatric symptoms to be assessed by the local mental health authority; financial eligibility is based on standards to determine eligibility for Medicaid in institutions and parental income is not counted **HOURS:** Mon - Fri 8:30am - 4:30pm (office) **LANGUAGES:** Spanish **AREA SERVED:** Tarrant County

TARRANT COUNTY BAR ASSOCIATION

1315 Calhoun St Fort Worth, TX 76102

(817) 335-1239 Legalline (817) 338-4092 Main (817) 336-4101 Lawyer Referral & Information Service (817) 335-9238 Fax

www.tarrantbar.org tcba@tarrantbar.org

Patricia Graham, Executive Director

Services

DESCRIPTION: Mission: To advance the science of jurisprudence; to facilitate and improve the administration of justice; to maintain and elevate standards of professional conduct; to increase professional skills through regular continuing legal education; to encourage and promote a better understanding of the legal profession by the public. Tarrant County Bar Association was established in 1904. The group provides for the public: LegalLine, Lawyer Referral Service and publications. For members, it provides CLE programs, Bench Bar Conference, seminars and a pictorial directory.

INTAKE PROCEDURE: Call for information **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Anyone needing a lawyer or having legal questions may call appropriate program **HOURS:** Call for information

LANGUAGES: Spanish

AREA SERVED: Tarrant County and surrounding counties

LAWYER REFERRAL & INFORMATION SERVICE

DESCRIPTION: Referrals to attorneys in private practice in Tarrant County.

INTAKE PROCEDURE: Call for information; no walk-ins

FEES: According to selected attorney's fee structure

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** None

HOURS: Mon - Fri 8:30am - 4:30pm (office) LANGUAGES: Spanish

AREA SERVED: Tarrant County & surrounding counties

LEGALLINE

DESCRIPTION: Free answers to legal question over the phone. Volunteer members of the Tarrant County Bar Association answer calls. Lawyers and callers will remain anonymous. Lawyers will answer callers' legal questions in the areas of: business/finance, consumer, criminal/traffic, employment, family, insurance, landlord/tenant, tax, immigration and will/probate. **INTAKE PROCEDURE:** Call hotline

(817-335-1239) between 6:00pm - 8:00pm on second and fourth Thursday of each month from January through October; and second Thurs in November

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** None

HOURS: 2nd and 4th Thur of month 6:00pm - 8:00pm (Jan-Oct); 2nd Thur (Nov)

LANGUAGES: Spanish

AREA SERVED: Tarrant County and surrounding counties

TARRANT COUNTY VOLUNTEER ATTORNEY SERVICES

DESCRIPTION: Offers quarterly clinics to assist with simple legal issues such as uncontested divorce, powers of attorney, wills, adoption.

INTAKE PROCEDURE: Call for appointment and interview for qualification; no walkins accepted **FEES:** May be responsibile for some court fees **DOCUMENTS REQUIRED:** ID, financial

documentation of income and expenses - call for details

ELIGIBILITY: Low income individuals residing in Tarrant County

HOURS: Call for schedule; Mon - Fri 8:30am - 5:00pm (office)

AREA SERVED: Tarrant County

TEXAS LAWYERS FOR TEXAS VETERANS -TARRANT COUNTY CHAPTER

DESCRIPTION: Free legal counsel and advice are available at legal clinics to veterans and the surviving spouses of deceased veterans, without regard to financial ability. After financial evaluation and qualifications, a veteran's legal matter requiring representation will be referred to a volunteer attorney in the field of law for the matter. Areas of law covered at legal clinics include: •Family Law •Wills, Estate Planning and Probate •Employment Housing and Landlord/Tenant •Consumer Bankruptcy Guardianship Criminal Defense **INTAKE PROCEDURE:** By appointment only - call 817-546-4450 for appointment; location varies - call for details FEES: None DOCUMENTS REQUIRED: DD-214; call for additional information ELIGIBILITY: US veterans and spouses of deceased veterans HOURS: Every third Friday of the month (except December and March) by appointment only LANGUAGES: Spanish AREA SERVED: Tarrant

TARRANT COUNTY CHALLENGE, INC.

226 Bailey Ave Ste 105 Fort Worth, TX 76107

(817) 336-6617 Main (817) 336-6642 Fax

www.tcchallenge.org info@tcchallenge.org

Jennifer A. Gilley, Executive Director

Services

DESCRIPTION: THIS AGENCY DOES NOT WORK DIRECTLY WITH CLIENTS. THIS LISTING IS INCLUDED AS INFORMATION ONLY.

SERVICES PROVIDED: Challenge, Inc. is a substance abuse elimination organization with the goal of mobilizing Tarrant County, its communities and agencies in developing and implementing comprehensive coordinated strategies and advocacy for substance abuse prevention, intervention and treatment. Programs of Challenge, Inc. include Because We Care/Prevention Programming, Closing the Addiction Treatment Gap, Substance Abuse Information Databank, Texas Youth Tobacco Awareness Program, Alcohol Education Programs for Minors, Challenge Training Institute, and Tarrant County Family Drug Court. INTAKE PROCEDURE: None FEES: None DOCUMENTS REQUIRED: None **ELIGIBILITY: None** HOURS: Mon - Fri 8:30am - 5:00pm LANGUAGES: Spanish **AREA SERVED:** Tarrant County

CHALLENGE TRAINING INSTITUTE

DESCRIPTION: The Challenge Training Institute (CTI) provides a wide variety of training programs designed to help professionals, parents, students, elected officials and the community increase their knowledge around substance abuse issues. All of the trainings are delivered on-site in the community or workplace, and continuing education units (CEUs) are available. CTI also provides technical assistance to community coalitions or can customize training to meet a specific organizational need. INTAKE PROCEDURE: None FEES: None DOCUMENTS REQUIRED: None ELIGIBILITY: None HOURS: Mon - Fri 8:30am - 5:00pm

LANGUAGES: Call for information AREA SERVED: Tarrant County

BECAUSE WE CARE

DESCRIPTION: Provide technical assistance, training and education to, and networking and collaboration between, substance abuse prevention providers in the education systems, law enforcement, social service agencies and policy makers. Some of the programs include Substance Abuse Prevention Providers and Substance Abuse Treatment Providers Coalitions, Red Ribbon Week Kick-off event, day-long seminar on trends in substance abuse

prevention, community awareness forums, newsletters, community task force involvement and Benavides Awards to honor outstanding youth peer educators. INTAKE PROCEDURE: None FEES: None ELIGIBILITY: None HOURS: Mon - Fri 8:30am - 5:00pm LANGUAGES: Call for information AREA SERVED: Tarrant County

S.A.I.D. (SUBSTANCE ABUSE INFORMATION DATABANK)

DESCRIPTION: The Tarrant County Substance Abuse Information Databank (S.A.I.D.) is a Challenge, Inc. computerized databank of available local substance abuse, or community indicators, compiled in a simple and manageable format. The databank exists as an aid in increasing community awareness and in planning community response to substance abuse problems.

The Tarrant County S.A.I.D. uses current computer technology to collect, compile, analyze and communicate changing substance abuse data. Annually, the S.A.I.D. project publishes a Tarrant County Drug Impact Index to summarize and document the scope and impact of substance abuse in Tarrant County. This information is available on their web page.

INTAKE PROCEDURE: None FEES: None ELIGIBILITY: None HOURS: Mon - Fri 8:30am - 5:00pm AREA SERVED: Tarrant County

TARRANT COUNTY COLLEGE DISTRICT

May Owen Center 1500 Houston St Fort Worth, TX 76102

(817) 515-8223 Information Center (817) 515-5100 Administration

www.tccd.edu

Erma Johnson Hadley, M.Ed, Chancellor

Services

COMMUNITY COLLEGES

DESCRIPTION: Administers university-parallel, transferable academic credit courses; offers Associate in Arts and Associate in Applied Science degree programs as well as vocational Certificates of Completion programs; also Tech-Prep Programs beginning in high school and continuing through TCC. Counseling and testing centers on each campus provide personal assistance in completion of admission procedures. **INTAKE PROCEDURE:** Contact Registrar's office at desired campus.

FEES: Nominal tuition and fees.

DOCUMENTS REQUIRED: Call for information. **ELIGIBILITY:** For credit classes, be high school graduate or equivalent; for more information call office.

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish. AREA SERVED: No restrictions. SITES: 1 2 3 4 5 6 7

CONTINUING EDUCATION PROGRAM

DESCRIPTION: The Continuing Education Program at TCC offers a wide variety of continuing education courses and programs for the community - for individuals, families and businesses. TCC offers career and job skills programs including licensure and certifications, multi-level classes in English for speakers of other languages, test preparation classes, classes for personal enrichment, improve basic education and job entry skills, help businesses and employers in need of specialized training, counseling and training for small business owners, and special programs for transitional students, senior citizens, and kids.

INTAKE PROCEDURE: Continuing Education registration is available through the Registrar's Offices on each campus

FEES: Variable

DOCUMENTS REQUIRED: Call for information. **ELIGIBILITY:** Open to the public - programs available for adults and children, including those with special needs

HOURS: Mon - Fri 8:00am - 5:00pm (office) LANGUAGES: Spanish. AREA SERVED: No restrictions. SITES: 2 3 4 5 6 7

<u>Sites</u>

1. TARRANT COUNTY COLLEGE DISTRICT 1500 Houston St

Fort Worth, TX 76102

(817) 515-8223 Information Center (817) 515-5100 Administration

Erma Johnson Hadley, M.Ed, Chancellor

2. TCC NORTHEAST CAMPUS 828 W Harwood Rd

Hurst, TX 76054

3. TCC NORTHWEST CAMPUS 4801 Marine Creek Pkwy

Fort Worth, TX 76179

4. TCC SOUTH CAMPUS

5301 Campus Dr Fort Worth, TX 76119

5. TCC SOUTHEAST CAMPUS 2100 Southeast Pkwy

Arlington, TX 76018

- 6. TCC TRINITY RIVER CAMPUS 300 Trinity Campus Cir Fort Worth, TX 76102
- 7. TRINITY RIVER CAMPUS EAST 245 E Belknap St

Fort Worth, TX 76102

TARRANT COUNTY COMMUNITY DEVELOPMENT DIVISION

1509-B S University Dr #276 Fort Worth, TX 76107

(817) 850-7940 Main (817) 850-7944 Fax

www.tarrantcounty.com

Patricia Ward, Director Public transportation accessible.

Services

DESCRIPTION: Tarrant County Community Development Corporation operates or supports many public service programs -- to house the homeless, improve public facilities for the poor, disabled and elderly and a number of other projects to serve community needs, including providing information on tenant rights. Housing programs include home rehabilitation, first-time home buyer assistance and the acquisition and rehabilitation of low-income housing. The Division also supports several local emergency shelters and administers a transitional housing program through local providers.

INTAKE PROCEDURE: Call for information; walk-ins accepted

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** The housing rehabilitation and first-time homebuyers programs are for low income

Tarrant County residents, excluding the cities of Fort Worth, Arlington and Grand Prairie. Any Tarrant County resident is eligible to apply for transitional housing program. Tenant rights information available to any Tarrant County resident excluding Fort Worth.

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish (limited) AREA SERVED: Tarrant County residents only

TARRANT COUNTY DEPARTMENT OF HUMAN SERVICES

1200 Circle Dr Ste 200 Fort Worth, TX 76119

(817) 531-5620 Main (817) 531-5648 Fax (817) 735-7989 TDD

www.tarrantcounty.com

Mary Lou Almendarez, Director

Services

DESCRIPTION: Financial assistance is provided to low-income Tarrant County residents who are unemployed, disabled or facing a crisis. Services provided include: case management; limited assistance with mortgage, rent, utilities and hygiene items as well as county-funded burials provided through participating funeral homes. One program with specific criteria offered is SUAP (Special Utility Assistance Program) which provides utility assistance during the months of January thru August for individuals receiving Social Security benefits or similar income who meet income guidelines. TCDHS cannot provide assistance for prepaid electric bills or telephone bills.

INTAKE PROCEDURE: Call 817-531-5620 to request assistance and provide contact information. A caseworker will return call and complete a telephone pre-screening interview. If potentially eligible, an application packet will be made available by mail, fax or pick up.

FEES: None

DOCUMENTS REQUIRED: Depending on situation, required documents may include but not limited to the following

- 1. Picture ID
- 2. Social Security card
- 3. Rent/Lease/Mortgage information
- 4. Check stubs
- 5. Utility bills
- 6. Physician's statements
- 7. Employer's statements
- 8. Work registration verification and/or
- 9. Income verification

ELIGIBILITY: Basic eligibility requirements include but are not limited to the following: Tarrant County resident; adult over age 18 or emancipated minor; US citizen or permanent documented resident; no accessible resources or assets; must apply for SNAP and other resources; must be disabled or registered for work. Households must meet specific income limits based on the federal poverty guidelines. Current information regarding income limits will be provided during the "prescreening" process. **HOURS:** Mon - Fri 8:00am - 4:00pm (office hours); Mon - Fri 8:00am - 3:30pm (call center hours)

LANGUAGES: Call for information AREA SERVED: Tarrant County

TARRANT COUNTY DOMESTIC RELATIONS OFFICE

Family Law Center 2nd Floor 200 E Weatherford St Fort Worth, TX 76196

(817) 884-1742 Administration
(817) 884-1475 Child Support
(817) 884-1879 Enforcement
(817) 884-1848 Community Supervision
(817) 884-1616 Family Court Services
(817) 884-2591 Administration Fax

Christina S. Glenn, Executive Director

Services

DESCRIPTION: Administers the Child Support Division, Enforcement Division, Family Court Services, and Community Supervision Unit. THIS AGENCY DOES NOT ACCEPT REFERRALS FROM THE GENERAL PUBLIC. THIS IS INCLUDED FOR INFORMATION PURPOSES ONLY. INTAKE PROCEDURE: Call for information. FEES: Call for information. DOCUMENTS REQUIRED: Call for information. ELIGIBILITY: Call for information. HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish. AREA SERVED: Tarrant County.

CHILD SUPPORT DIVISION

DESCRIPTION: THIS PROGRAM WORKS WITH CLIENTS BUT DOES NOT ACCEPT REFERRALS FROM THE GENERAL PUBLIC. Collects and disburses child support funds. INTAKE PROCEDURE: Call for information. FEES: Call for information. DOCUMENTS REQUIRED: Call for information. ELIGIBILITY: None. HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish. AREA SERVED: Tarrant County.

FAMILY COURT SERVICES

DESCRIPTION: THIS PROGRAM WORKS WITH CLIENTS BUT DOES NOT ACCEPT REFERRALS FROM THE GENERAL PUBLIC.

Makes investigations for family district courts regarding disposition of children involved in divorces or adoptions.

INTAKE PROCEDURE: Call for information. FEES: Call for information. DOCUMENTS REQUIRED: Call for information. ELIGIBILITY: Call for information. HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish. AREA SERVED: Tarrant County.

ENFORCEMENT DIVISION

DESCRIPTION: Assists managing and possessory conservators in enforcing collection of child support orders and visitation rights by court action.

INTAKE PROCEDURE: Call for information.
FEES: Call for information.
DOCUMENTS REQUIRED: Call for information.
ELIGIBILITY: Call for information.
HOURS: Mon - Fri 8:00am - 5:00pm
LANGUAGES: Spanish.
AREA SERVED: Tarrant County.

COMMUNITY SUPERVISION UNIT

DESCRIPTION: THIS AGENCY WORKS WITH CLIENTS BUT DOES NOT ACCEPT REFERRALS FROM THE GENERAL PUBLIC. Probation office for those placed on formal probation by family district courts for failure to pay child support or to allow child visitation. INTAKE PROCEDURE: Call for information. FEES: Call for information. DOCUMENTS REQUIRED: Call for information. ELIGIBILITY: Call for information. HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish. AREA SERVED: Tarrant County.

TARRANT COUNTY HOMELESS COALITION

Fort Worth Housing Authority 1201 E 13th St First Floor Fort Worth, TX 76102

PO Box 471638 Fort Worth, TX 76147

(817) 509-3635 Main Cell - also receives text messaging (817) 719-9489 Fax

www.ahomewithhope.org tchc@ahomewithhope.org

Cindy J Crain, Executive Director

Services

DESCRIPTION: Tarrant County Homeless Coalition is the lead agency for the Continuum of Care and the administrator of the Homeless Management Information System. TCHC can provide agency specific referrals for other agencies and occasionally for persons at risk of or experiencing homelessness. TCHC does not provide direct services to clients. TCHC provides system level leadership, problem solving and coordination of care and information related to homelessness in Tarrant and Parker County.

INTAKE PROCEDURE: Call for information **FEES:** Fees for membership dues vary; \$45 for individual memberships for private households; agency level memberships of \$100, \$200 and \$300 depending on annual operating revenue caps of \$250,000, \$500,000 and over \$500,000 **ELIGIBILITY:** Membership is open to agencies and individuals who are interested in issues affecting the homeless community

HOURS: Mon - Fri 8:00am - 4:30pm (office) AREA SERVED: Tarrant and Parker counties

HOMELESS MANAGEMENT INFORMATION SYSTEM (HMIS) SCAN CARDS

DESCRIPTION: The HMIS systems is a database of persons receiving services from homeless services providers. Adult homeless clients accessing services at emergency shelters are required to have an HMIS Scan Card in order to receive shelter services. INTAKE PROCEDURE: New homeless are issued an HMIS Scan Card when they present at the Day Resource Center for the Homeless, Presbyterian Night Shelter or The Salvation Army Mabee Center; HMIS Scan Cards are created by TCHC and DRC staff; Tuberculosis Screening is connected to the issuance of HMIS Scan Cards; all persons receiving a new HMIS Scan Card (a yellow card) will have between 14-30 days to have a tuberculosis screening from the Tarrant County Public Health Department before being issued a permanent HMIS Scan Card (a white card); clients provided an appointment and bus pass to get to the Public Health Department for this screening. NOTE: tuberculosis test involves an interview, an xray of the chest and a skin test that must be read 2-3 days after the skin test; DOES NOT INVOLVE A SHOT; any person testing positive to exposure or with active TB will immediately be provided the needed medical interventions by the Public Health Department.

FEES: None

ELIGIBILITY: Homeless and in need of shelter services

HOURS: Mon - Fri 10:00am - 1:00pm at Salvation Army Mabee Center; Mon - Fri 2:00pm - 7:00pm and Sat - Sun 4:00pm -7:00pm at Presbyterian Night Shelter; Mon - Thur 8:00am - 11:30am, Fri 8:00am - 10:00am at Day Resource Center AREA SERVED: Tarrant and Parker counties

TARRANT COUNTY HOUSING ASSISTANCE OFFICE

2100 Circle Dr Ste 200 Fort Worth, TX 76119

(817) 531-7640 Main (817) 212-3052 Fax

www.tarrantcounty.com/ehousing

Wayne E. Pollard, Executive Director

Services

FAMILY SELF-SUFFICIENCY (FSS) PROGRAM

DESCRIPTION: The FSS Program provides linkages between Section 8 housing assistance recipients and social/educational service providers. Program participants are referred for help in securing employment, child care, counseling, job training, GED/ABE classes, college and financial aid. FSS offers life skills workshops and social activities throughout the course of the program. Emphasis is placed on self-sufficiency. Home ownership is encouraged with the establishment of a HUD supported savings account for active participants.

INTAKE PROCEDURE: Call and make appointment FEES: None ELIGIBILITY: Currently receiving rental assistance from Tarrant County Housing Assistance Office HOURS: Mon - Fri 8:00am - 4:30pm LANGUAGES: Spanish

AREA SERVED: Tarrant County cities excluding Arlington and Fort Worth

HOUSING CHOICE VOUCHER PROGRAM

DESCRIPTION: Administers the Housing Choice Voucher Program, a federally funded program which assists very low income families, the elderly and disabled in affording decent, safe and sanitary housing in the private market. Since housing assistance is provided on behalf of the family or individual, applicants are able to find their own housing, including single family homes, townhouses and apartments. The applicant is free to choose any housing that meets the requirements of the program. The Tarrant County Housing Assistance Office administers the program in the jurisdiction of Tarrant County outside of the city limits of Fort Worth and Arlington. INTAKE PROCEDURE: Applications taken when waiting list is open FEES: None ELIGIBILITY: Persons who meet standard criteria for housing choice voucher program HOURS: Mon - Fri 8:00am - 4:30pm LANGUAGES: Spanish. AREA SERVED: Tarrant County cities excluding Fort Worth and Arlington

TARRANT COUNTY HOUSING PARTNERSHIP INC

3204 Collinsworth St Fort Worth, TX 76107

(817) 924-5091 Main (888) 995-4673 /HOPE Counseling hotline (817) 924-7619 Fax

www.tchp.net info@tchp.net

Donna VanNess, President

Services

DESCRIPTION: TCHP reviews applicant information to determine the need for aid in home ownership financing and provides eligible families with counseling to educate about down payment and closing cost assistance. TCHP owns and operates multi-family apartments which provide shelter at affordable rental rates. TCHP constructs new affordable homes in various locations throughout the county. Also, TCHP has an inventory of properties located in Tarrant County which are remodeled and priced at below market value. Depending on the location of the property and the home buyer's eligibility, assistance toward the purchase of the home may be available from TCHP. Credit counseling and foreclosure avoidance counseling also available. **INTAKE PROCEDURE:** Check website at tchp.net under programs and services

FEES: Counseling and workshops offered free to first-time buyers and home owners in crisis **DOCUMENTS REQUIRED:** Varies

ELIGIBILITY: Low to middle income families meeting certain criteria HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Spanish **AREA SERVED:** Tarrant County

HOMES WITH HONOR

DESCRIPTION: Affordable homes available for purchase for income-eligible active or reserve military personnel and veterans at a 25% discount off list price. All homes are fully remodeled with energy efficient upgrades and are ready for occupancy. These homes are located throughout North Texas - call for details. A course in homeowner education is required to receive assistance through Homes with Honor. INTAKE PROCEDURE: Check website at www.tchp.net/programs services/hba/veterans.html FEES: None for counseling/education; properties listed under the program are discounted at 25% of the purchase price: (the discount is applied toward the buyer's down payment and principle reduction, as well as

ELIGIBILITY: Active or reserve military

personnel and veterans whose household income does not exceed 120% of the area median income; no residency restrictions **HOURS:** Mon - Fri 8:00 am - 5:00 pm

LANGUAGES: Spanish AREA SERVED: Collin, Dallas, Denton, Grayson, Henderson, Hunt, Kaufman, Palo Pinto, Rains, Tarrant and Van Zandt counties

TARRANT COUNTY JUVENILE SERVICES

Scott D Moore Juvenile Justice Center 2701 Kimbo Rd Fort Worth, TX 76111

(817) 838-4600 Main (817) 838-4633 Fax

www.tarrantcounty.com

Randy Turner, Director/Chief Probation Officer

Services

DESCRIPTION: THIS AGENCY WORKS WITH CLIENTS PRIMARILY REFERRED BY LAW ENFORCEMENT AGENCIES. GENERAL INFORMATION PROVIDED UPON REQUEST.

The mission of Tarrant County Juvenile Services is to operate a justice organization that supports victim rights and community safety while fostering productive, responsible behavior for youth and families. Services include juvenile court services, probation supervision and counseling; services to pre-delinquent youth, and juvenile detention.

INTAKE PROCEDURE: Call for information **FEES:** May be ordered by the court **DOCUMENTS REQUIRED:** Call for information ELIGIBILITY: Ages 10-16, Tarrant County residents HOURS: Mon - Fri 7:30am - 4:30pm; Detention Center 24 hours LANGUAGES: Spanish. AREA SERVED: Tarrant County

TARRANT COUNTY MEDICAL SOCIETY

555 Hemphill St Fort Worth, TX 76104

(817) 732-2825 Main (817) 732-3033 Fax

www.tcms.org

Brian T Swift, Executive Vice President/CEO

Services

DESCRIPTION: The Tarrant County Medical Society serves as the physicians advocate by linking medicine to the community. The society supports programs that support wellness for its patients. One such program, Project Access Tarrant County, allows physicians to expand health care to the uninsured and underserved in Tarrant County. **INTAKE PROCEDURE:** Call for information **FEES:** None **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** None **HOURS:** Mon - Fri 9:00am - 5:00pm

LANGUAGES: Spanish AREA SERVED: Tarrant County

TARRANT COUNTY PRETRIAL SERVICES

100 N Lamar St Fort Worth, TX 76196

(817) 884-1465 Main (817) 884-3348 Fax

www.tarrantcounty.com

Michelle Brown, Program Director

Services

DESCRIPTION: Pretrial Services provides personal bond release for persons arrested and held in the Tarrant County jail and/or any of Tarrant County's outlying jails or municipalities. Bond supervision of released defendants, notification of court settings and drug screening referrals are also provided. **INTAKE PROCEDURE:** Call for information **FEES:** Fees based on the bond amount - \$20 or 3% of the bond amount, whichever is greater **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** Must be charged with a Class A or B misdemeanor or non-violent felony offense; must not be currently on parole or probation nor have any previous felony convictions; must not have a history of bond forfeitures; must not have an extensive criminal record; must be willing to appear in court until the case is completely out of litigation; and must provide positive identification.

HOURS: Mon - Fri 7:00am - 7:00pm, Sat 8:00am - 5:00pm; closed Sun and holidays

LANGUAGES: Spanish

AREA SERVED: Tarrant County charges only; must reside within a 50-mile radius

TARRANT COUNTY PUBLIC HEALTH DEPARTMENT

1101 S Main Street Fort Worth, TX 76104

(817) 321-4700 Main (817) 321-5400 Appointment Line/WIC (817) 321-4850 HIV/AIDS Preventive Medicine (817) 238-4448 Immunization Information Line (817) 321-4800 STD Clinic (817) 321-4900 TB Clinic (817) 321-4707 Travel Health (817) 321-5302 Fax

http://health.tarrantcounty.com phcustsvc@tarrantcounty.com

Vinny Taneja, Director Public transportation accessible.

Services

DESCRIPTION: The Tarrant County Public Health Department (TCPHD) is responsible for safeguarding the health of its community's residents by providing a variety of services that promote good health, prevent disease and injury, protect our communities, as well as reduce the physical and fiscal impact of health threats. **HOURS:** Mon - Fri 8:00am - 5:00pm (office) **SITE:** 9

HIV/AIDS PREVENTIVE MEDICINE CLINIC

DESCRIPTION: Provides primary medical care to people who are HIV positive. Services include: HIV/AIDS clinical services, medical case management, education, nutritional counseling and referral services.

INTAKE PROCEDURE: Call for appointment **FEES:** Sliding scale

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** HIV positive

HOURS: Mon Wed Thur Fri 8:00am - 5:00pm; Tue 10:00am - 7:00pm LANGUAGES: Spanish AREA SERVED: No restrictions SITE: 9

HIV COUNSELING AND TESTING

DESCRIPTION: HIV testing and counseling which are offered exclusively apart from the general screening offered at the STD Clinic/Adult Health Services.

INTAKE PROCEDURE: Call for appointment **FEES:** Call for information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** None

HOURS: Mon Wed Thur Fri 8:00am - 5:00pm; Tues 10:00am - 7:00pm

LANGUAGES: Spanish

AREA SERVED: Tarrant County. SITES:8 9

WIC (WOMEN, INFANTS AND CHILDREN)

DESCRIPTION: Program that provides nutrition education and supplemental food to pregnant women, post partum women and children up to age 5 who are at nutritional risk. Other WIC administrative services provided.

INTAKE PROCEDURE: Call appointment line at 817-321-5400

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Women who are pregnant or nursing; infants up to one year old; and children up to five years old who are at nutritional risk; participants must meet financial guidelines and have a nutritional need

HOURS: Vary by location - call for information; days and hours subject to change

LANGUAGES: Spanish AREA SERVED: Tarrant County SITES: 2 3 4 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20

TUBERCULOSIS (TB) CONTROL

DESCRIPTION: Provides TB education, testing, treatment and referral services. **INTAKE PROCEDURE:** Call for information **FEES:** Fees on sliding scale; Medicaid and Medicare accepted

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Call for information LANGUAGES: Spanish, Vietnamese. Language line available for other languages. AREA SERVED: Tarrant County and surrounding areas.

SITE: 9

TRAVEL HEALTH SERVICES

DESCRIPTION: Health consultations for travelers; travel immunizations and booster shots; destination dossiers; and international certificates of vaccination (yellow cards).

INTAKE PROCEDURE: Call for appointment **FEES:** Clinic visit fee - call for information;

vaccinations extra DOCUMENTS REQUIRED: Call for information ELIGIBILITY: None

HOURS: Vary by location - call for information and appointment

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant County SITES: 1 8 9

CHRONIC DISEASE PREVENTION

DESCRIPTION: The Division of Chronic Disease Prevention provides a variety of services such as free classes and trainings geared toward health promotion and the prevention of chronic diseases as well as health screenings and literature. Examples of chronic disease include diabetes, asthma, heart disease, obesity and cancer. Specifically, the class Texas Healthy Lifestyles, is a diabetes self-management class. In addition, various programs to address health literacy issues are offered including:

*Health Literacy workshop (for health care providers/staff)

*How to Talk to Your Doctor (for health care consumers)

*Health Literacy Goes to the Classroom (1st-3rd graders)

INTAKE PROCEDURE: Services are offered at Tarrant County Public Health and in the community upon request. Call main number (817-321-4700) for information.

FEES: None

ELIGIBILITY: Call for information **HOURS:** Varies depending on service - call for

information. **AREA SERVED:** Tarrant County **SITE:** 9

BREAST & CERVICAL CANCER SERVICES (BCCS)

DESCRIPTION: The Texas Breast and Cervical Cancer Services (BCCS) program offers low-income women, ages 18-64, access to screening and diagnostic services for breast and cervical cancer. Provides clinical breast exams, pap smears, mammograms, diagnostic services for abnormal findings (i.e. ultrasounds, biopsies) and case management for cancer treatment. In addition to screening and diagnostic services, women who are diagnosed with one of the cancers through the program will receive full Medicaid benefits for the duration of their treatment.

INTAKE PROCEDURE: Call 817-321-5327 for information and appointments; referrals are accepted, but are not required **FEES:** Call for details

DOCUMENTS REQUIRED: Call for information

ELIGIBILITY: Breast exams for women with breast issues (ages 18-64); mammograms for women (ages 50-64, or younger if breast problems and funding available or will refer to other options); pap smears for women (ages 21-64); must meet financial criteria - total household gross income must be at or below 200 percent of the Federal Poverty Guidelines HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish AREA SERVED: Tarrant, Denton, Dallas, Johnson, Palo Pinto, Parker and Wise Counties SITE: 9

IMMUNIZATIONS

DESCRIPTION: Provides immunizations and immunization education at all public health centers.
INTAKE PROCEDURE: Appointments are not required - immunization hours vary at each public health center and/or immunization events - call the Tarrant County Immunization Collaboration Information Line at 817-238-4448
FEES: Flu shots are \$25 per person; \$14 for children 6 months to 3 years and must be paid in cash or credit card. Medicaid, Medicare and Secure Horizons are accepted. Call for information on fees for other immunizations for children and adults.
ELIGIBILITY: No eligibility requirements
HOURS: Call nearest center for information SITES: 2 3 4 6 7 8 9

TARRANT COUNTY PUBLIC HEALTH WIC BREASTFEEDING WARM LINE

DESCRIPTION: Provides support, referrals and limited breast pumping equipment for families enrolled in the Women, Infants and Children Supplemental Nutrition Program (WIC) for breastfeeding.

INTAKE PROCEDURE: Call the Warm Line (817-321-5416) FEES: None ELIGIBILITY: Must be enrolled in WIC HOURS: Mon - Fri 9:00am - 6:00pm, Sat 10:00am -2:00pm LANGUAGES: Language Line Available AREA SERVED: Tarrant County

SITE: 9

NURSE-FAMILY PARTNERSHIP PROGRAM

DESCRIPTION: Nurse home visits; education on healthy lifestyles, pregnancy and parenting; assessments as well as resource referrals for first time pregnant women.

INTAKE PROCEDURE: Call or walk-ins accepted. **FEES:** None

ELIGIBILITY: First time pregnant women who are Medicaid eligible and are in their 1st - 2nd trimester of pregnancy; cannot be more than 28 weeks in gestation.

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Staff speaks no language other than English AREA SERVED: Tarrant County SITES:5 9 19

ENVIRONMENTAL HEALTH

DESCRIPTION: Environmental Health services include: inspection of on-site sewage systems. air pollution awareness education, health impact information, and environmental health/nuisance complaint investigations. Provides training. support, inspections, food handler training, and permitting services to the retail food service industry in Tarrant County contract cities. Provides inspection services to public swimming pools in Tarrant County contract cities. In addition, they coordinate with the Disease Control Division in the investigation of foodborne illnesses and in the investigation of certain other complaints in the county associated with consumer related services. Speakers bureau is available.

INTAKE PROCEDURE: Call 817-321-4960 or visit webpages for information

FEES: Variable fees for on-site sewage facility, pool, and food service establishment permits **DOCUMENTS REQUIRED:** Call for information ELIGIBILITY: All unincorporated areas plus on-site sewage facilities in the following cities: Bedford, Benbrook, Colleyville, Dalworthington Gardens, Fort Worth, Grapevine, Haltom City, Haslet, Hurst, Keller, Kennedale, Lakeside, Mansfield, North Richland Hills and Southlake; food service inspections in all Tarrant county cities except Fort Worth, Arlington, North Richland Hills. Euless and Grapevine. HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish. **AREA SERVED:** Tarrant County **SITE:** 9

EPIDEMIOLOGY AND HEALTH INFORMATION

DESCRIPTION: Statistics on notifiable diseases and conditions. Consultation on prevention of communicable diseases such as hepatitis. Investigation of community health threats and disease outbreaks. Public and professional education on preventable diseases.

INTAKE PROCEDURE: Call for information **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** None

HOURS: Mon - Fri 8:00am - 5:00pm (office) LANGUAGES: Spanish AREA SERVED: Tarrant County SITE: 9

HEALTH EDUCATION INFORMATION

DESCRIPTION: Public health emphasizes prevention, promotion and education as a means of addressing health issues. Tarrant County Public Health (TCPH) is organized into specialized divisions, employs a diverse staff knowledgeable in a variety of health topics, and provides programs and services focused on specific health concerns. TCPH strives to provide health educational resources to our public health partners and the community that are current, reliable and relevant. Please go to the web contact to contact the appropriate divisions.

INTAKE PROCEDURE: Call for information **FEES:** None

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: None HOURS: Mon - Fri 8:30am - 4:30pm (office) LANGUAGES: Spanish (by request only) AREA SERVED: Tarrant County SITE: 9

SEXUALLY TRANSMITTED DISEASE/ADULT HEALTH SERVICES

DESCRIPTION: Provides a comprehensive, integrated approach to the prevention and control of sexually transmitted disease (STD) and HIV. Program components include: STD/HIV prevention education; HIV testing and counseling; clinical diagnosis and treatment of STDs and HIV; STD/HIV disease intervention/outreach efforts aimed at identifying individuals who may have been exposed to STDs and HIV.

INTAKE PROCEDURE: Call 817-321-4800 appointment line

FEES: Fees on sliding scale; Medicaid accepted **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** None

HOURS: Mon Wed Thurs Fri 8:00am - 5:00pm; Tues 8:00am - 7:00pm

LANGUAGES: Spanish

AREA SERVED: Tarrant County and surrounding areas SITES: 8 9

REFUGEE HEALTH SCREENING

DESCRIPTION: To provide each eligible client with a culturally and linguistically appropriate comprehensive health assessment including public health screenings. Vaccinations, physical exam, screening for: tuberculosis, hepatitis, HIV/STD, intestinal parasites and other exams as required. Referrals for additional health care needs.

INTAKE PROCEDURE: Call 817-321-4910 to schedule appointment

FEES: Call for information

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Health assessment services are available to refugees within 90 days of arrival. Vaccines can be provided for up to 1 yr. Services are also provided to asylees, Cuban/Haitain Entrants, special immigrant visa holders from Iraq and Afghanistan, and victims of trafficking. Immigration documents must be provided as proof of eligibility. **HOURS:** Call for information **LANGUAGES:** Call for information **AREA SERVED:** Tarrant County **SITE:** 9

FREEDOM FROM SMOKING

DESCRIPTION: Offers free smoking cessation self-management program addressing four key issues: managing stresss, nicotine withdrawal, weight control and long-term strategies for maintaining cessation. Program is available in person or online.

INTAKE PROCEDURE: Call 817-321-4976 or email smokefree@tarrantcounty.com **FEES:** None

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Open to any Tarrant County resident who wants to quit smoking HOURS: Call for information LANGUAGES: Spanish AREA SERVED: Tarrant County SITE: 9

TARRANT COUNTY MEDICAL RESERVE CORPS

DESCRIPTION: The Tarrant County Medical Reserve Corps is a diverse group of medical and non-medical volunteers that are dedicated to assisting Tarrant County residents during a large-scale public health emergency or other times of community need. The Tarrant County MRC provides the personnel surge capacity needed during a local emergency, including set-up and staffing Point of Dispensing (POD) clinics, shelter operations, vaccination clinics and other major public health needs. This unit collaborates with the local American Red Cross, VOAD, Tarrant County MHMR, Tarrant County Office of Emergency Management, Citizen Corps and other organizations to develop a coordinated response to a disaster.

INTAKE PROCEDURE: Contact the coordinator at 817-321-5319 for more information. **FEES:** None

DOCUMENTS REQUIRED: Call for information. **ELIGIBILITY:** Anyone meeting the following criteria is eligible to apply:

*18 years or older

*In good health emotionally and physically

*Has a valid email address

*Willing to assist the residents of Tarrant County in the event of a large-scale public health emergency and other times of community need **HOURS:** Call for information **AREA SERVED:** Tarrant County

SITE: 9

<u>Sites</u>

1. SOUTHLAKE TRAVEL HEALTH SERVICES 1400 Main Ste 340 Southlake, TX 76092

(817) 321-4707 Appointments

2. TARRANT COUNTY PUBLIC HEALTH - BAGSBY WILLIAMS HEALTH CENTER

3212 Miller Avenue Fort Worth, TX 76119

(817) 531-6738 Clinic Site (817) 321-5400 Appointment Line/WIC

3. TARRANT COUNTY PUBLIC HEALTH - LA GRAN PLAZA

4200 S Freeway Fort Worth, TX 76115

(817) 920-5752 Clinic (817) 321-5400 Appointment Line/WIC

4. TARRANT COUNTY PUBLIC HEALTH - NORTHWEST HEALTH CENTER

3800 Adam Grubb Road Lake Worth, TX 76135

(817) 238-4441 Clinic (817) 321-5400 Appointment Line/WIC

5. TARRANT COUNTY PUBLIC HEALTH - NURSE-FAMILY PARTNERSHIP PROGRAM

1200 Circle Drive #301 Fort Worth, TX 76119

(817) 413-6320 Main (817) 413-6324 Fax (817) 413-6323 Alternate

Florestine Mack, Director

6. TARRANT COUNTY PUBLIC HEALTH - SOUTHWEST 6551 Old Granbury Road Fort Worth, TX 76133

(817) 370-4530 Clinic (817) 321-5400 Appointment Line/WIC (817) 370-4522 Fax

7. TARRANT COUNTY PUBLIC HEALTH - WATAUGA

6601 Watauga Rd Ste 122 Watauga, TX 76148

(817) 321-5400 Appointment Line/WIC (817) 514-5036 Clinic

8. TARRANT COUNTY PUBLIC HEALTH AT RANDOL MILL

536 West Randol Mill Road Arlington, TX 76011

(817) 321-5400 Appointment Line/WIC (817) 321-4716 Clinic Site (817) 321-4800 STD Clinic

9. TARRANT COUNTY PUBLIC HEALTH DEPARTMENT

1101 S Main Street Fort Worth, TX 76104

(817) 321-4700 Main
(817) 321-5400 Appointment Line/WIC
(817) 321-4850 HIV/AIDS Preventive Medicine
(817) 328-4448 Immunization Information Line
(817) 321-4800 STD Clinic
(817) 321-4900 TB Clinic
(817) 321-4707 Travel Health
(817) 321-5302 Fax - Administration

Vinny Taneja, Director Public transportation accessible.

10. WIC - AZLE WIC FAMILY NUTRITION CENTER 401 Stribling Azle. TX 76020

(817) 321-5400 Appointment Line/WIC

11. WIC - EASTSIDE WIC FAMILY NUTRITION CENTER

1100 Bridgewood Dr Ste 110 Fort Worth, TX 76112

(817) 321-5400 Appointment Line/WIC

12. WIC - EULESS WIC FAMILY NUTRITION CENTER

417 W Euless Blvd Euless, TX 76040

(817) 321-5400 Appointment Line/WIC

13. WIC - FIESTA PLAZA WIC FAMILY NUTRITION CENTER

245 NE 28th St Fort Worth, TX 76106

(817) 321-5400 Appointment Line/WIC

14. WIC - GREEN OAKS WIC FAMILY NUTRITION CENTER

2001 SE Green Oaks Rd Arlington, TX 76018

(817) 321-5400 Appointment Line/WIC

15. WIC - HALTOM CITY WIC FAMILY NUTRITION CENTER

4113 Denton Hwy Haltom City, TX 76117

(817) 321-5400 Appointment Line/WIC

16. WIC - MANSFIELD WIC FAMILY NUTRITION CENTER

1585 E Broad Street Ste 104 Mansfield, TX 76063

(817) 321-5400 Appointment Line/WIC

17. WIC - NEW YORK STREET WIC FAMILY NUTRITION CENTER

1608 New York Ave Arlington, TX 76010

(817) 321-5400 Appointment Line/WIC

18. WIC - PANTEGO WIC FAMILY NUTRITION CENTER 2208 W Park Row #110 Pantego, TX 76013

(817) 321-5400 Appointment Line/WIC

19. WIC - RESOURCE CONNECTION CENTER 1500 Circle Drive Ste 300 Fort Worth, TX 76119

(817) 321-5400 Appointment Line/WIC

20. WIC - WHITE SETTLEMENT WIC FAMILY NUTRITION CENTER

1638 S Cherry Lane White Settlement, TX 76108

(817) 321-5400 Appointment Line/WIC

TARRANT COUNTY TAX ASSESSOR-COLLECTOR

100 E Weatherford St Fort Worth, TX 76196

PO Box 961018 Fort Worth, TX 76116

(817) 884-1100 Main

www.tarrantcounty.com taxoffice@tarrantcounty.com

Ron Wright, Tax Assessor-Collector

Services

PROPERTY TAX INFORMATION

DESCRIPTION: Provides information on property tax, penalty & interest and more. Examples of exemptions which reduce the taxable value of qualifying properties are: Homestead, Over Sixty-Five, and Disability exemptions. They can only be claimed on one piece of property in the state of Texas and are granted by the Tarrant Appraisal District. **INTAKE PROCEDURE:** Call for information **FEES:** Call for information **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** Call for information **HOURS:** Mon - Fri 8:00 am - 5:00 pm **LANGUAGES:** Spanish **AREA SERVED:** Tarrant County

SITES:12345678

VEHICLE REGISTRATION

DESCRIPTION: Provides vehicle title and registration services. Also issues licenses and parking permits for disabled residents of Tarrant County.

INTAKE PROCEDURE: Call for information FEES: Call for information HOURS: Mon - Fri 8:00am - 5:00pm AREA SERVED: Tarrant County SITES: 1 2 3 4 5 6 7 8

<u>Sites</u>

1. ARLINGTON SUB-COURTHOUSE 700 E Abram St

Arlington, TX 76010

(817) 548-3935 Main

2. MANSFIELD SUB-COURTHOUSE

1100 E Broad St Mansfield, TX 76063

(817) 473-5127 Main

3. NORTHEAST SUB-COURTHOUSE

645 E Grapevine Hwy Parkwood Village Hurst, TX 76054

(817) 581-3635 Main

4. NORTHWEST SUB-COURTHOUSE

6713 Telephone Rd Rm 101 Fort Worth, TX 76135

(817) 238-4435 Main

5. POLY SUB-COURTHOUSE

3212 Miller Ave Fort Worth, TX 76105

(817) 531-5635 Main

6. SOUTHLAKE SUB-COURTHOUSE

1400 Main St Ste 110 Southlake, TX 76092

(817) 481-8141 Main

7. SOUTHWEST SUB-COURTHOUSE 6551 Granbury Rd Fort Worth, TX 76133

(817) 370-4535 Main

8. TARRANT COUNTY TAX ASSESSOR-COLLECTOR 100 E Weatherford St

Fort Worth, TX 76196

(817) 884-1100 Main

Ron Wright, Tax Assessor-Collector

TARRANT COUNTY YOUTH COLLABORATION

6707 Brentwood Stair Rd Ste 620 Fort Worth, TX 76112

(817) 496-6099 Main (817) 496-6093 Fax

www.tcyc4kids.org info@tcyc4kids.org

Tacia Torres, Executive Director Public transportation accessible.

Services

DESCRIPTION: THIS AGENCY DOES NOT WORK DIRECTLY WITH CLIENTS. THIS LISTING IS INCLUDED AS INFORMATION ONLY.

The Tarrant County Youth Collaboration advocates for public policy friendly to children and families; convenes collaborations of organizations and individuals to improve youth services; develops youth/adult partnerships to address community concerns related to youth and provides information and education on youth-related needs, issues and legislation. Provides training, technical assistance and resources for local initiatives.
INTAKE PROCEDURE: Call for information
FEES: No membership fees
DOCUMENTS REQUIRED: Call for information
ELIGIBILITY: Any interested agency, organization, business, municipality, group or individual may apply for TCYC Board of Directors
HOURS: Mon - Fri 9:00am - 5:00pm
LANGUAGES: Call for information
AREA SERVED: Tarrant County, Dallas County and surrounding areas

TARRANT LITERACY ASSOCIATION INC

800 W Berry St Fort Worth, TX 76110

(817) 923-4242 Main

www.tarrantliteracy.org tla@tarrantliteracy.org

Grimes Fortenberry, Executive Director Public transportation accessible.

Services

DESCRIPTION: Hosts three workshops per year (during Jan-Oct) to train tutors to teach programs. Individual and/or group tutoring for persons age 16 and up who need to learn basic reading, writing and or mathematics skills from grade levels 0-8th grade in English; persons age 16 and up who need to learn to speak English. Also tutors those with special needs (dyslexics and native English speakers who need to improve reading skills based on Texas Scottish Rite Hospital program).

INTAKE PROCEDURE: Individual requests and referrals accepted from social service agencies and National Literacy Hotline, Dollar General National Student Referral Project and Wal-Mart Literacy Initiative

FEES: Students are requested to buy their consumable workbooks if possible; if not, materials will be provided

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Target group is adult-oriented (ages 16 and up)

HOURS: Tues 11:00am - 1:00pm (office) answering machine available; Tues Thurs 6:00pm - 8:00pm (special needs class); other classes available by appointment

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant County

TARRANT LITERACY COALITION

3954 Southwest Blvd Fort Worth, TX 76116

PO Box 470744 Fort Worth, TX 76147

(817) 870-0082 Main

www.tarrantliteracycoalition.org info@tarrantlit.org

Kathryn Thompson, Executive Director

Services

LITERACY AND LEARNING

DESCRIPTION: Works with literacy providers and community stakeholders to enable adults in the Tarrant County area to have the functional ability to read, write, speak, compute and problem-solve in English. Services include: training and technical assistance for providers of adult literacy services, community awareness and advocacy on the issue of adult literacy, recruitment and placement of volunteers in adult literacy programs, placement of students in need of adult literacy services, and financial assistance to adult literacy programs (does not cover the cost of GED testing fees). The coalition also maintains a comprehensive database of local literacy programs and is continually working to update the list in order to obtain a current listing of classes, days and times they are offered and types of services available. Anyone in need of literacy services or anyone looking for a place to volunteer may contact the coalition for more information. **INTAKE PROCEDURE:** Call for appointment - no

referral required **FEES:** Vary - majority of programs and services are provided at no cost or very low cost; scholarships are usually offered for training programs.

ELIGIBILITY: Services provided to any program or individual that is currently serving or interested in providing services to adult literacy students; also any individual in need of adult literacy services

HOURS: Mon - Fri 8:30am - 5:30pm; available by appointment at other times

LANGUAGES: Spanish (limited)

AREA SERVED: Tarrant, Parker and surrounding counties

TEXAS A&M AGRILIFE EXTENSION SERVICE - TARRANT COUNTY

200 Taylor Street, Suite 500 Fort Worth, TX 76196

PO Box 1540 Fort Worth, TX 76101

(817) 884-1945 Main

(817) 884-1946 Agriculture

(817) 212-7501 Expanded Food & Nutrition Education Program

(817) 884-1294 Family & Consumer

Sciences/Nutrition & Health (817) 884-1296 Horticulture

(817) 884-1944 Master Gardener

(817) 884-1941 Fax

(817) 884-1291 4-H Youth

http://tarrant-tx.tamu.edu/ Tarrant@ag.tamu.edu

Joan I. Jacobsen, County Extension Director

Services

DESCRIPTION: Education and scientific information on environmental sciences; agriculture; horticulture; nutrition and health; family and consumer sciences; 4-H and youth; and urban development providing educational programs related to leadership and professional development, community engagement and community network.

INTAKE PROCEDURE: Call for information FEES: Varies by program DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Varies by program HOURS: Mon - Fri 8:00am - 5:00pm; some educational programs are available during evening hours and Saturday LANGUAGES: Spanish AREA SERVED: Call for information SITE: 1

FAMILY AND CONSUMER SCIENCES

DESCRIPTION: Continuing education for families on food and nutrition; health and wellness; parenting; child development and family relations; child care provider training; money management and financial literacy. Class series, workshops and seminars are provided and may be customized to meet the needs of the audience. Contact for specific program topics related to financial literacy, parenting, nutrition and health, diabetes education, work site wellness and Walk Across Texas - physical activity program. The Better Living for Texans program provides services to assist food stamp recipients, eligible applicants, and others with limited resources to acquire the knowledge, skills, and behaviors necessary to better manage food dollars, improve dietary quality and food safety. Publications on the latest research; telephone assistance; and programs for special interest groups on prepared topics are available. Fees may be involved.

INTAKE PROCEDURE: Call or write for information; walk-ins accepted.

FEES: Some programs are fee based - call for information

DOCUMENTS REQUIRED: Call for information. **ELIGIBILITY:** Call for information.

HOURS: Mon - Fri 8:00am - 5:00pm; some educational programs are available during evening hours and Saturday

LANGUAGES: Written Spanish publications are available.

AREA SERVED: Tarrant County. **SITE:** 1

HORTICULTURE PROGRAMS

DESCRIPTION: Education, information and classes for home horticulture and commercial horticulture. Topics include gardening, landscaping, water conservation, plant selection and training for the Master Gardener and Junior Master Gardener programs. Assistance provided via telephone/mail related to problems in landscape, plant selection and information can be provided related to removal/extermination of bees, ants and other insects. Fees may be involved.

INTAKE PROCEDURE: Call for information; email; walk-ins accepted

FEES: Fees for classes vary; call for information. **DOCUMENTS REQUIRED:** Call for information. **ELIGIBILITY:** No restrictions.

HOURS: Mon - Fri 8:00am - 5:00pm; some educational programs are available during evening hours and Saturday

LANGUAGES: Spanish. AREA SERVED: Tarrant County.

SITE: 1

URBAN DEVELOPMENT

DESCRIPTION: Educational programs focused on professional and leadership development, job development and community development. **INTAKE PROCEDURE:** Call for information **FEES:** Some programs are fee based - call for information **ELIGIBILITY:** Call for information

HOURS: Mon - Fri 8:00am - 5:00pm (office); some educational programs are available during evening hours and Saturday

AREA SERVED: Tarrant County **SITE:** 1

AGRICULTURAL PROGRAMS

DESCRIPTION: Education, information, and classes on agriculture and related topics. Pesticide applicator training available with CEU updates.

INTAKE PROCEDURE: Call for information; walk-ins accepted.

FEES: Some programs are fee based - call for information

DOCUMENTS REQUIRED: Call for information. **ELIGIBILITY:** Call for information.

HOURS: Mon - Fri 8:00am - 5:00pm; some educational programs are available during evening hours and Saturday

LANGUAGES: Call for information AREA SERVED: Tarrant County. SITE: 1

EXPANDED FOOD AND NUTRITION EDUCATION PROGRAM (EFNEP)

DESCRIPTION: Basic nutrition educational programs available to increase knowledge and skills of families in improving dietary quality, increasing physical activity, improving food safety and improving food shopping skills and making the most of the food dollar. Services include a series of lessons in basic nutrition for adult and youth; Nutrition education activities for children, ages 6-19, help youngsters learn more about what foods to eat and why, simple food preparation of nutritious dishes and snacks, food safety tips, comparison shopping ideas and kitchen sanitation.

INTAKE PROCEDURE: Call for information. **FEES:** None.

ELIGIBILITY: Low income families, especially young families with small children who reside in certain target areas.

HOURS: Mon - Fri 8:00am - 5:00pm; some educational programs are available during evening hours and Saturday

LANGUAGES: Spanish.

AREA SERVED: North Side, Diamond Hill, Riverside, South Side, Poly, Stop Six and Eastwood areas of Fort Worth - areas inside Loop 820.

SITE: 1

TEXAS WILDLIFE SERVICES

DESCRIPTION: This program established to alleviate damage and other problems caused by wildlife such as raccoons, beavers, birds, skunk and more. It provides both technical and direct control assistance pertaining to the management of wildlife. Technical assistance involves helping people solve their own problems by offering advice, recommendations, information or materials used in managing wildlife. If direct control is required, it is conducted according to a written agreement, usually requiring some level of local sharing of costs. INTAKE PROCEDURE: Call office and explain problem FEES: None DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Resident of Texas HOURS: Mon - Fri 9:00am - 5:00pm LANGUAGES: Staff speaks no language other than English AREA SERVED: State of Texas SITE: 2

4-H YOUTH PROGRAM

DESCRIPTION: 4-H is the youth development program of TAES, a part of Texas A&M University System. The program provides opportunities for youth to reach their full potential while learning leadership, citizenship, and life skills. Youth are provided opportunities to participate in clubs, curriculum enrichment and special interest projects. Educational programs include topics such as photography, water quality/conservation, youth leadership, team building & conflict resolution. **INTAKE PROCEDURE:** Call, write or email for

information; walk-ins accepted

FEES: None except individual expenses for project materials

ELIGIBILITY: School age; Tarrant County resident HOURS: Mon - Fri 8:00am - 5:00pm; some educational programs are available during evening hours and Saturday; 4-H community club meeting times vary for each club LANGUAGES: Spanish SITE: 1

I

<u>Sites</u>

1. TEXAS A&M AGRILIFE EXTENSION SERVICE -TARRANT COUNTY

200 Taylor Street, Suite 500 Fort Worth, TX 76196

(817) 884-1945 Main

(817) 884-1946 Agriculture

(817) 212-7501 Expanded Food & Nutrition Education Program

(817) 884-1294 Family & Consumer Sciences/Nutrition & Health

(817) 884-1296 Horticulture

(817) 884-1944 Master Gardener

(817) 884-1941 Fax - Administration

(817) 884-1291 4-H Youth

Joan I. Jacobsen, County Extension Director

2. TEXAS WILDLIFE DAMAGE MANAGEMENT SERVICES 501 W 10th Street Rm B-10

Fort Worth, TX 76102

(817) 978-2630 Main (817) 347-9396 Fax

TEXAS A&M LAW CLINIC

1515 Commerce Fort Worth, TX 76102

(817) 212-4123 Main (817) 212-4124 Fax (817) 212-4000 Ext. 4123 Alternate

http://law.tamu.edu/

Charlotte Hughart, Clinic Director

Services

DESCRIPTION: Legal representation of indigent clients in family law cases and Social Security /SSI disability hearings. Law students with a Third Year Bar Card represent clients under supervision of experienced, licensed attorneys. **INTAKE PROCEDURE:** For all matters, call the Law Clinic for appointment. No email applications accepted.

FEES: No attorney fees charged; clients must pay other expenses of litigation if any

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Clients must meet income standards based on federal poverty guidelines **HOURS:** Mon - Fri 8:30 am - 5:00 pm; evenings by appointment **LANGUAGES:** Spanish

AREA SERVED: Tarrant County

TEXAS CHRISTIAN UNIVERSITY TRIO PROGRAMS

TCU Box 297760 Fort Worth, TX 76129

(817) 257-7946 Main (817) 257-7467 Fax

www.trio.tcu.edu trio@tcu.edu

J. Steven Hodnett, TRIO Program Director

Services

RONALD E MCNAIR POSTBACCALAUREATE ACHIEVEMENT PROGRAM

DESCRIPTION: Designed to provide disadvantaged college students with effective preparation for doctoral studies. Program provides: research and scholarly opportunities; seminars and other educational activities for doctoral studies; tutoring; Graduate Record Examination (GRE) preparation; academic counseling; mentoring with faculty, staff and individuals from the community; cultural enhancement opportunities; university and college campus visits, tours and professional conferences; and graduate school application assistance. **INTAKE PROCEDURE:** Contact the McNair Program Director at (817) 257-7946

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Students must be enrolled at TCU and meet the following criteria:

- * Students must be from groups typically under represented in specific doctoral fields.
- * Students must be junior or senior classification.
- * Students must meet income criteria set forth by the US Department of Education.

* Students must be in good standing with the university.

* Students must have a minimum cumulative grade point average of 2.75.

Additional federal requirements specify the following: * Two-thirds of the McNair participants must meet

income criteria set forth by the Department of Education and be first generation college students.

* One third of the participants may be either income eligible, first generation college status, or disabled.

* Participants must be citizens of the United States or permanent residents.

* Participants must be in good standing with the university

* Participants should be committed to excellence in their academic endeavors and sincere in the ambition to pursue a Ph.D. program.

HOURS: Vary

LANGUAGES: Call for information **AREA SERVED:** Tarrant County

STUDENT SUPPORT SERVICES

DESCRIPTION: Seeks to increase the retention and graduation rates of eligible participants and to assist in fostering an institutional climate conducive to the success of first generation, lower income college students and students with disabilities. Program provides assistance and services such as study skills, personal counseling, academic advice and assistance, tutoring, cultural events, academic workshops, career services, activities designed to foster enrollment in graduate programs, study lab, computer lab, and when requested, mentoring involving faculty or upper classmen. The program may also offer these and other services to students

<continued...>

with limited English proficiency. Additional services may be offered when requested by participants or when related to improving the persistence, retention, and graduation rates of program participants.

INTAKE PROCEDURE: Contact the TRIO office at (817) 257-7946

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** * Be a citizen of the United States or meet the residency requirements for federal student financial assistance;

* Be enrolled at the host institution or accepted for enrollment in the next academic term at Texas Christian University;

* Have a need for academic support, as determined by the program staff, in order to pursue or continue successfully in a program of postsecondary education.

* Be a low-income individual

* Be either a first-generation college student, or be an individual with a disability

HOURS: Vary

LANGUAGES: Call for information AREA SERVED: Tarrant County

UPWARD BOUND

DESCRIPTION: Assists middle and high school students from six target schools in the Fort Worth Independent School District with the extra academic support needed for college entry and success. Program services include extensive academic and personal counseling, tutoring, exposure to cultural events, and other educational activities not normally available at the high school level such as career counseling, mentoring, and college/university field trips. Services may be adapted for students with limited English speaking ability. Services are provided after school (Monday through Thursday and on Saturday) during the academic year. Students live on the TCU campus for several weeks during the summer and attend classes five days per week. **INTAKE PROCEDURE:** Call the office at (817) 257-7946

FEES: There is no cost to students who qualify. Students who actively and fully participate will be eligible to receive a program stipend. The program also offers students a small travel allowance to assist in covering transportation costs to and from the program.

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** According to federal regulations, potential students must meet several mandated criteria prior to being considered for acceptance into the TCU Upward Bound Program. Students must:

* Be a citizen or United States national;

* Be a permanent resident of the United States;

* Be in the United States for other than a

temporary purpose and able to provide evidence of this or their intent to become a permanent resident;

* Be a permanent resident of Guam, the Northern Mariana Islands, or the Trust Territory of the Pacific Islands;

* Be a resident of the Freely Associated States; the Federated States of Micronesia, the Republic of the Marshall Islands, or the Republic of Palau;

* Be either a potential first-generation college student or a low-income individual;

* Have a need for academic support, as determined by both the U.S. Department of Education and the TCU Upward Bound staff, and have the motivation to enter and succeed in a program of postsecondary education;

* Have completed the eighth grade but not have entered the twelfth grade;

* Be at least thirteen years of age but not older than nineteen

HOURS: Program Hours: Mon - Thurs after school and on Saturdays during the academic year

LANGUAGES: Call for information **AREA SERVED:** Tarrant County

TEXAS HEALTH HARRIS METHODIST HOSPITAL FORT WORTH

1301 Pennsylvania Ave Fort Worth, TX 76104

(817) 250-2000 Main (817) 250-2149 Fax (817) 250-3800 TDD (817) 250-3131 Medical Management/Social Workers

www.texashealth.org

Lillie Biggins, President

Services

BRAIN INJURY TRANSITIONAL SERVICES (BITS)

DESCRIPTION: BITS is an intensive outpatient program that helps brain injured individuals make the transition from an acute-care setting to their homes, jobs and communities. Services provided include case management, occupational therapy, physical therapy, social services, referring physician, rehabilitation, nursing, speech/language therapy, therapeutic recreation, vocational services and neuropsychology.

INTAKE PROCEDURE: Referral from physicians, insurance representatives and/or case managers. **FEES:** According to established fee schedule. Accepts private insurance, HMO/PPO, Work Comp, DARS, self-pay and limited Medicare.

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Call for information. **HOURS:** 24 hours 7 days LANGUAGES: Spanish. AREA SERVED: No restrictions SITE: 3

WELLNESS FOR LIFE MOBILE UNIT

DESCRIPTION: Wellness for Life is a prevention and early detection program available to the community through the mobile health-screening unit. The goals of Wellness for Life are to increase awareness of cancer prevention, promote the benefits of cancer screening and offer the community easy accessibility to many types of screening and early detection services. Wellness for Life offers breast, prostate, skin, colon and other cancer-related screenings that are recommended by the American Cancer Society.

INTAKE PROCEDURE: Call the Harris Well Call Center at 1-877-847-9355 to schedule an appointment

FEES: Call for information

ELIGIBILITY: Call for information

HOURS: Various hours depending on location - call for information

LANGUAGES: Language interpreters available AREA SERVED: Tarrant County SITE: 3

GENERAL SERVICES

DESCRIPTION: Texas Health Resources is a nonprofit health care delivery systems with 16 acute-care hospitals, six short-stay hospitals, 1 transitional care hospital, 1 rehabilitation hospital and 18 outpatient facilities. Health services include: cardiovascular; neuroscience; orthopedics and sports medicine; rehabilitation; adult critical care and neonatal intensive care; high risk and routine obstetrics and gynecology; trauma and emergency medicine; cancer care; medical/surgical; kidney transplants; occupational health; and more.

INTAKE PROCEDURE: Through member of

hospital medical staff for private care or care of the medically indigent

FEES: According to established fee schedule; accepts Medicare/Medicaid

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Serves Tarrant County, North Central TX and other outlying areas HOURS: 7 Days 24 Hours LANGUAGES: Spanish AREA SERVED: No restrictions SITES: 1 2 3 4 5 6

SPRINGWOOD HOSPITAL

DESCRIPTION: Psychiatric and addiction treatment unit of Texas Health Harris Methodist Health System. Located in Bedford on the Texas Health Harris Methodist HEB Campus. Extensive outpatient services also available. INTAKE PROCEDURE: Call for appointment; walk-ins accepted FEES: Most insurance accepted including Tricare/Champus, Medicare, Medicaid DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Adults 18 and over and geriatric patients; Adolescents ages 13 - 17 HOURS: Mon - Fri 8:00am - 5:30pm; 7 days a week, 24 hours a day (inpatient services) LANGUAGES: Staff speaks no language other than English AREA SERVED: Serves Tarrant County, North Central Texas and other outlying areas SITE: 7

<u>Sites</u>

1. TEXAS HEALTH ARLINGTON MEMORIAL HOSPITAL 800 W Randol Mill Rd Arlington, TX 76012

(817) 960-6100 Main

2. TEXAS HEALTH HARRIS METHODIST HOSPITAL AZLE

108 Denver Trl Azle, TX 76020

(817) 444-8600 Main

3. TEXAS HEALTH HARRIS METHODIST HOSPITAL FORT WORTH

1301 Pennsylvania Ave Fort Worth, TX 76104

(817) 250-2000 Main (817) 250-2149 Fax (817) 250-3800 TDD

(817) 250-3131 Medical Management/Social Workers

Lillie Biggins, President

4. TEXAS HEALTH HARRIS METHODIST HOSPITAL HURST-EULESS-BEDFORD

1600 Hospital Pkwy Bedford, TX 76022

(817) 848-4000 Main

5. TEXAS HEALTH HARRIS METHODIST HOSPITAL SOUTHWEST FORT WORTH

6100 Harris Pkwy Fort Worth, TX 76132

(817) 433-5000 Main

6. TEXAS HEALTH RESOURCES CORPORATE OFFICE

612 E Lamar Blvd Arlington, TX 76011

(817) 462-7900 Administrative

7. TEXAS HEALTH SPRINGWOOD HOSPITAL

2717 Tibbets Dr Bedford, TX 76022

(817) 355-7700 Main

(817) 355-7777 Intake - Screening and Referral (817) 355-7736 Fax

TEXAS HEALTH HUGULEY HOSPITAL FORT WORTH SOUTH

11801 South Frwy Burleson, TX 76028

PO Box 6337 Fort Worth, TX 76115

(817) 293-9110 Main (817) 568-1296 Fax

www.texashealthhuguley.org huguley-admin@ahss.org

Ken Finch, President & CEO

<u>Services</u>

HEALTH EDUCATION DEPARTMENT

DESCRIPTION: Offering seminars to the public in: weight management, cardiopulmonary resuscitation (CPR), first aid, stop smoking, prepared childbirth, diabetic class, cardiac rehabilitation, senior wellness and women's health. Fitness membership available. INTAKE PROCEDURE: Call for information FEES: Some classes are free, others have registration fees DOCUMENTS REQUIRED: Call for information ELIGIBILITY: None HOURS: Call for schedule LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant and Johnson Counties

SENIOR CLASS

DESCRIPTION: A program for people 65 years of age and older, offering health lectures and social events.

INTAKE PROCEDURE: Call 817-551-2652 FEES: Low cost fee for some services. ELIGIBILITY: Age 65+ HOURS: Mon - Fri 9:00 am - 1:00 pm **LANGUAGES:** Staff speaks no language other than English

AREA SERVED: Southeast Tarrant and Johnson Counties

MOBILE HEALTH SERVICES BUS

DESCRIPTION: Huguley's Mobile Health Services Bus provides immunizations, screenings and other healthcare services throughout South Tarrant and Johnson counties. It provides services to those unable to access healthcare due to a lack of transportation or adequate financial resources. The Mobile Health Services Bus is staffed by a licensed paramedic, varied allied health professionals and volunteers.

INTAKE PROCEDURE: Call 817-568-3253 for updated information on dates and locations Call 817-551-2555 Option 1 for most up to date information on flu shots availability **FEES:** Call for fees

ELIGIBILITY: Anyone unable to access healthcare due to a lack of transportation or adequate financial resources

HOURS: Call for information AREA SERVED: South Tarrant and Johnson Counties

DESCRIPTION: 24-hour physician-staffed emergency service; general acute care hospital; medical ICU; cardiovascular critical care unit; cardio-vascular surgery; accredited chest pain center, complete diagnostic and treatment facilities; cardiac pulmonary and stroke rehabilitation; cancer center; outpatient surgery and imaging center; family centered childbirth; single-care rooms; health fitness center; hospice, nursing home; Behavioral Health Services; wound care center; outpatient therapy services; mobile unit offering health screenings and flu shots

INTAKE PROCEDURE: By order of private practice attending physician

FEES: According to established fee schedule DOCUMENTS REQUIRED: Call for information ELIGIBILITY: None HOURS: 24 hours LANGUAGES: Spanish AREA SERVED: No restrictions

THE ARC OF GREATER TARRANT COUNTY

5765 Westcreek Dr Fort Worth, TX 76133

(817) 877-1474 Main (817) 877-1477 Fax

www.arcgtc.org info@arcgtc.org Scot Evans, Executive Director Public transportation accessible.

Services

DESCRIPTION: The Arc of Greater Tarrant County advocates on behalf of and in collaboration with people with intellectual and developmental disabilities and their families to improve the quality of life and to expand opportunities to participate actively in the community. Services include information and referral, individual and systems advocacy, as well as support and education of the community. service providers and individuals with intellectual and developmental disabilities and their families. Through the Family Connections program education and training regarding the rights of individual with disabilities and their parents in schools is provided, as well as support groups Our Special Children and Las Familias. These support groups offer monthly informational presentations and support for parents with children with disabilities (in English and Spanish). Social/recreational programs are provided for adults, teens and families affected by intellectual and developmental disabilities. United Advocates, an organization made up of and run by adults with intellectual and developmental disabilities, have meetings where they receive training on becoming their own advocates, leadership, attend statewide events, have monthly group and committee meetings, and have social events.

INTAKE PROCEDURE: Call or write for information

FEES: There is a membership fee to join The Arc and some activities have small fees. However, membership is not required to participate in Arc activities

ELIGIBILITY: All persons with intellectual and developmental disabilities & their families HOURS: Mon - Fri 8:30am - 5:00pm LANGUAGES: Spanish

AREA SERVED: Tarrant, Johnson, Parker, Wise and Hood counties

THE ARC OF NORTHEAST TARRANT COUNTY

1806 Haltom Rd Haltom City, TX 76117

PO Box 14455 Haltom City, TX 76117

(817) 834-7700 Main

www.arcnetc.org

arcnetc@att.net Jennifer Jordan, Board Member

Services

DESCRIPTION: The Arc of Northeast Tarrant County provides support and information for individuals who have an intellectual or developmental disability and the people who support them through: advocacy; outreach activities; a monthly newsletter, Learning Together Workshops; online discussion boards; parent to parent support; a parent information/support group - PEAS (Family Connections, a Partnership in education, advocacy, and support): social opportunities: leadership activities for adults with disabilities through S.A.L.T. (Self-Advocate Leaders of Today) and through information and referral. The agency is committed to providing education and empowerment to people with intellectual and/or developmental disabilities and their families as well as community awareness and education.

INTAKE PROCEDURE: Call or e-mail for information or appointment; voice mail available to leave contact information

FEES: No fee for services; membership fees vary based on type of membership

DOCUMENTS REQUIRED: None **ELIGIBILITY:** Persons who have an intellectual or developmental disability, their family members, professionals and other interested citizens **HOURS:** Call or e-mail for information **LANGUAGES:** Volunteers speak English and Spanish

AREA SERVED: Northeast Tarrant County

THE ART STATION

1616 Park Place Ave Fort Worth, TX 76110

(817) 921-2401 Main (817) 921-2405 Fax

www.theartstation.org info@theartstation.org

Peggy Marshall, Executive Director

<u>Services</u>

DESCRIPTION: The Art Station is a mental health agency specializing in art therapy. Art therapy uses art making and the creative process as a therapeutic intervention to help individuals understand and communicate their thoughts, feelings, relationships, interests, concerns and conflicts. The Art Station provides an array of individual, family and group counseling services for children, teens and adults for issues that include but are not limited to: behavioral

issues, adolescent and youth counseling, social skills, mood disorders, bereavement and grief, marriage and divorce, sexual abuse and physical abuse as well as trauma. Credentialed therapists specialize in art therapy, filial therapy, play therapy, trauma informed care and trauma focused cognitive behavioral therapy. Sessions are available days, evenings and weekends.

INTAKE PROCEDURE: Call first to determine appointment availability.

FEES: Counseling fees \$90/hour for individual and family therapy; group therapy \$45. Financial assistance may be requested but depends on funding availability. Accepts Medicaid/CHIP and some private insurances.

ELIGIBILITY: Ages 6 and up

HOURS: Mon - Fri 9:00am - 6:00pm (office); sessions by appointment only

LANGUAGES: Staff speaks no language other than English

AREA SERVED: No restrictions

VISIONARY VETERANS

DESCRIPTION: A16-week art therapy program offering counseling in a therapeutic group setting for veterans returning from service who may have mental health issues such as depression, anxiety and trauma and/or relationship issues/conflicts as well as stress of finding employment and transitioning home.

INTAKE PROCEDURE: Call for information **FEES:** None

DOCUMENTS REQUIRED: None

ELIGIBILITY: OEF/OIF veterans (ages 18-45) **HOURS:** Tues 10:00 am - 12:00 pm; Thurs 6:30pm - 8:30 pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant County

THE CLUBHOUSE FOR SPECIAL NEEDS INC

1308 Harwood Rd Bedford, TX 76021

(817) 285-0885 Main

www.theclubhouse.org director@theclubhouse.org

Darlene Hollingsworth, Director

Services

DESCRIPTION: Day program and after school services for teens and young adults with mild to moderate mental/physical challenges. Provides an opportunity for education, socialization and independence in a recreational atmosphere. Activities include games, computers, reading library, lounge/cafe area and more. Program is available on Friday/Saturday evenings, on closed school days, for drop-offs and during summer. No transportation provided by facility but HEB ISD, GC ISD and Birdville ISD provide busing. This is a MHMRTC contracted provider.

INTAKE PROCEDURE: Call for appointment and information

FEES: Call or visit website (www.theclubhouse.org) for fee information

ELIGIBILITY: Mild to moderate mentally/physically challenged teens and young adults (ages 13-22 years); no behavioral problems, must be able to care for physical needs (i.e. bathroom, dress) **HOURS:** Mon - Fri 8:00am - 3:00pm (all-day program); 3:00pm - 6:30pm (after-school program)

LANGUAGES: Staff speaks no language other than English; limited sign language available AREA SERVED: No restrictions

THE LEARNING CENTER OF NORTH TEXAS

101 Summit Ave Ste 612 Fort Worth, TX 76102

(817) 336-0808 Main (817) 338-4752 Fax

www.tlcnt.org contactus@tlcnt.org

Dr. Leslie C. James, Ed.D, Executive Director

Services

COMPREHENSIVE EDUCATIONAL EVALUATIONS

DESCRIPTION: The Learning Center of North Texas (TLCNT) offers children and adults who may have learning differences or disabilities the resources to address their different learning needs by providing the following services:

* Comprehensive Diagnostic Educational Evaluations

- Diagnostic staff administers and interprets for

children age 4 years through adults, with

assessments of ability, achievement,

speech/language, reading, listening, language, math, visual-motor abilities, ADHD, and Asperger's/Autism. Aptitude testing available. Visit website

www.tlcnt.org for more information.

* Educator Training - TLCNT offers Schools Attuned training for educators, as well as workshops with education experts.

* Learning Resources - Books, magazines, videos, articles and individual assistance are available to the

public. Professional consultations are available by appointment. More information on website www.tlcnt.org.

* Adult Services - Adult Services supports success in education and employment for high school and college students and adults in community programs. TLCNT supports literacy programs in Tarrant County by providing professional development, resources, instructional support, administrative/program support, and assessment.

INTAKE PROCEDURE: Appointment necessary for educational evaluations and professional consultations - call Client Services Coordinator at 817-336-0808

FEES: Fees for educational evaluations,

professional development, and workshops; sliding scale assistance for educational evaluations may be available for qualifying individuals or families

ELIGIBILITY: Children ages 4 through adults experiencing learning problems at home, school or the workplace

HOURS: Mon - Fri 8:30am - 4:30pm (general office hours); evaluation appointments available on Saturday mornings

LANGUAGES: Bilingual (English/Spanish) diagnostician available upon appointment AREA SERVED: Call for information

THE MULTICULTURAL ALLIANCE

500 W 7th St Suite 1707 Unit 15 Fort Worth, TX 76102

(817) 332-3271 Main (817) 332-3272 Fax

www.mcatexas.com

Cheryl Kimberling, President

Services

DESCRIPTION: The Multicultural Alliance is a human relations organization dedicated to fighting bias, bigotry and oppression in the local community. The Multicultural Alliance promotes understanding and respect among all races, religions and cultures through advocacy, conflict resolution, education and shared experiences. INTAKE PROCEDURE: Program proposals discussed with President and Program Director, subject to approval of local board FEES: None DOCUMENTS REQUIRED: Call for information ELIGIBILITY: None HOURS: Mon - Fri 9:00am - 5:00pm LANGUAGES: Call for information

AREA SERVED: Tarrant County

THE PARENTING CENTER

2928 W Fifth St Fort Worth, TX 76107

(817) 332-6348 Main

(817) 332-6399 Parenting Advice Line/PAL (817) 332-6489 Fax

www.theparentingcenter.org parentc@theparentingcenter.org

Barbara Lamsens, Executive Director Public transportation accessible.

Services

COUNSELING SERVICES

DESCRIPTION: Provides Clinical Counseling services for a wide variety of problem areas. Individual, group, couples and family counseling available. Play therapy is provided for children as young as 3 years old. Six-week anger management groups held regularly.

INTAKE PROCEDURE: Call Mindy Zamarripa at (817) 632-5517

FEES: Vary according to service provided; Medicaid, CHIP and some insurance accepted for counseling; Anger Management Group \$120 (6 week series)

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Any child or adult needing services; services provided in Tarrant County but open to anyone

HOURS: Mon - Thur 8:30am - 9:00pm, Fri 8:30am - 5:00pm, Saturday mornings by appointment **LANGUAGES:** Spanish

AREA SERVED: Tarrant and surrounding counties

PAL (PARENTING ADVICE LINE)

DESCRIPTION: PAL (Parenting Advice Line) is a telephone helpline for parents and caregivers that provides advice, guidance and referrals to community resources. Problems addressed include parent/child issues and parenting or co-parenting questions. **INTAKE PROCEDURE:** Call helpline at 817-332-6399 **FEES:** None

DOCUMENTS REQUIRED: None **ELIGIBILITY:** Open to anyone

HOURS: Mon - Fri Noon - 3:00pm by phone; 24 hours a day, 7 days a week at

www.theparentingcenter.org/PAL; The Parenting Center will respond to a query no later than the next business day

LANGUAGES: Call for information

AREA SERVED: Tarrant and surrounding counties

FAMILY TRANSITIONS

DESCRIPTION: Two four-hour courses designed to educate parents and empower family members to make decisions regarding their family while raising children between two homes. Topics include adult issues related to divorce and children's issues related to growing up between two homes. Intensive one-on-one sessions are available to enhance communication skills and assist with parenting plans.

INTAKE PROCEDURE: Call 817-332-6348 to register for classes or one-on-one services FEES: Co-Parenting Essentials (four-hour class) - \$40 pre-registration fee or \$50 at the door; Kids First (four-hour class) - \$40 pre-registration fee or \$50 at the door; some insurances are accepted ELIGIBILITY: Must be at least 18 years old HOURS: Call for class hours or visit theparentingcenter.org/events-reg/ LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant

PARENTING AND FAMILY LIFE EDUCATION

DESCRIPTION: Parenting education and family life workshops on more than 50 different topics offered at The Parenting Center and various locations throughout the community upon request. Specialized parenting seminars include topics on communication, discipline, self-esteem, dealing with tantrums, single parenting, step parenting, internet safety, bullying and conflict resolution.

Classes are available as single topics and multi-week series for more in depth learning purposes.

The Parenting Center also provides online, self-paced parenting classes and the Parenting Education Program in Schools (PEPS), a free 3-hour program to teach high school students about healthy relationships. Programs are appropriate for at-risk families, single parents and teen parents, as well as professionals who wish to improve their positive parenting skills. All classes can be found at theparentingcenter.org/events-reg.

INTAKE PROCEDURE: Register for a class online at www.theparentingcenter.org/events-reg or call 817-332-6348; to schedule a PEPS class, call 817-632-5521

FEES: \$20 pre-registration or \$30 at the door (for each class session); reduced fees and free community classes available; call for more information about the class series pricing **DOCUMENTS REQUIRED:** If reduced fee is requested, proof of income is required

ELIGIBILITY: None

HOURS: Call or visit

theparentingcenter.org/events-reg for class dates and times

LANGUAGES: Spanish AREA SERVED: Tarrant County

HOME VISITING, EDUCATION AND LEADERSHIP (H.E.A.L.) PROGRAM

DESCRIPTION: Home Visiting, Education, and Leadership (H.E.A.L.) Program is a family-strengthening program that utilizes the SafeCare Curriculum. Provides free, in-home one-on-one personalized parenting skills training with weekly home visits for 20 weeks. Skills training includes child behavior management and planned activities training; home safety training; parent training on how to create healthy parent-child interactions; and child health care education. Incentives such as grocery store gift cards and home safety devices may also be provided to families free of charge.

INTAKE PROCEDURE: There are different ways to register: 1) Visit HEALprogram.eventbrite.com; 2) Contact Bliss Coulter at 817-632-5522 or 3) Email: bcoulter@theparentingcenter.org **FEES:** None

DOCUMENTS REQUIRED: None

ELIGIBILITY: Serves households in Tarrant County with children ages 0-5 years; no current or prior CPS involvement; and experiencing one of the following risk factors: needs/wants support, non-traditional family (i.e. single parents), teen parents, desires more knowledge about child development and parenting

HOURS: Call for information LANGUAGES: Spanish AREA SERVED: Tarrant County

EMPOWERING FAMILIES

DESCRIPTION: Empowering Families offers free marriage/relationship classes, employment and family support services that will help strengthen and stabilize relationships for singles and couples, alike. Upon entering the program, all individuals will be screened to determine any family struggles or barriers that may prevent them from accessing social services. If no barriers or struggles are identified, program participants will enroll directly into an eight-hour marriage course. Otherwise, participants will work with a case manager to develop a plan and enroll in services that address their problems before they continue to the eight-hour marriage/relationship course. With completion of the course, participants earn a certificate to receive a \$60 discount of their marriage license fee. Topics in the program include communication skills, handling finances, sexuality, conflict resolution, problem solving and more. INTAKE PROCEDURE: Call 817-632-5529 or go online to fill out the intake form to have a case manager contact you

FEES: All services area free

DOCUMENTS REQUIRED: None **ELIGIBILITY:** None; workshops provided in Tarrant County, however residents of surrounding counties welcome to attend

HOURS: Register Mon - Fri 8:30am - 5:00pm; classes typically on Saturdays from 8:30am - 5:00pm and on some Sundays **LANGUAGES:** Spanish **AREA SERVED:** Tarrant and surrounding counties

THE RUSH CREEK COMPASSION CENTER

2350 SW Green Oaks Blvd Arlington, TX 76017

(817) 468-7729 Main (817) 701-0379 Fax

www.rushcreek.org rccompassioncenter@rushcreek.org

Jessica Walley, Compassion Center Director

Services

DESCRIPTION: Provides non-perishable food items as available

INTAKE PROCEDURE: Walk-ins accepted **FEES:** None

DOCUMENTS REQUIRED: Must present photo ID and proof of address

ELIGIBILITY: No restrictions other than be resident of designated service area **HOURS:** Tues 11:00 am - 3:00pm, Thurs 5:00 pm - 7:00 pm

LANGUAGES: Spanish

AREA SERVED: City of Arlington; City of Mansfield; City of Kennedale; City of Grand Prairie

LIFE SKILLS CLASSES

DESCRIPTION: Life skills classes are offered in the following areas: nutrition; parenting; budgeting; ESL; career resources; computer skills. After school tutoring is also available for students in 3rd-6th grades.

INTAKE PROCEDURE: Call for information. **FEES:** None

DOCUMENTS REQUIRED: Must provide proof of address, income and a school report card for tutoring. No documents required for life skills classes.

ELIGIBILITY: Call for information on life skills classes; must be student in grades 3-6 for tutoring.

HOURS: Tues - Wed 5:00 pm - 7:00 pm (tutoring) **LANGUAGES:** Spanish

AREA SERVED: No restrictions

THE WARM PLACE

809 Lipscomb St Fort Worth, TX 76104

(817) 870-2272 Main (817) 870-2570 Fax

www.thewarmplace.org

Shirley Bowen, Executive Director

Services

DESCRIPTION: Group support services for children grieving the death loss of a loved one. Evening groups available for kindergarten through high school and their parents or guardians. Daytime eight-week group sessions for children (ages 3-5) two times per year; evening groups for young adults ages 19-25, offered three times for eight-week sessions. Outreach: community education, tri-annual newsletter, and speakers bureau.

INTAKE PROCEDURE: After a death occurs, parent or guardian may schedule appointment for family to visit The WARM Place and talk with a professional counselor about the death loss; appointments available Mon - Fri 9:00am, 11:00am and 2:00pm; during first visit, counselor will explain program, talk with each family member, and determine when the family will come to The WARM Place for their first group meeting; call 817-870-2272 to schedule appt **FEES:** None

ELIGIBILITY: Children ages 3-18 and their parents or guardians; young adults ages 19-25

HOURS: Mon - Fri 8:00am - 5:00pm (office); regular ongoing grief support groups meet every other week Mon Tue Wed or Thur 6:30pm - 8:30pm; The Young Adult and Preschool groups meet at different times throughout the year; more information available on website

LANGUAGES: Call for information AREA SERVED: 12 County area

TRAUMA SUPPORT SERVICES OF NORTH TEXAS

210 S Cedar Ridge Dr Ste C-100 Duncanville, TX 75116

(972) 709-4904 Intake - Dallas Site (817) 378-7158 Intake - Fort Worth Site

www.tssnt.org advocate@tssnt.org

Greg Gerendas, Executive Director

Services

DESCRIPTION: Provides free professional counseling (individual, family, play and group) and support services for survivors of traumatic events such as homicide, rape, suicide, assault, abuse, robbery, car crashes, human trafficking, identity theft, post-traumatic stress disorder (PTSD), etc. Services are offered as long as necessary to assist survivors rebuild their lives after trauma. In addition to counseling, other services include suicide trauma grief groups, assistance in filing for Crime Victim Compensation as well as case management

Compensation as well as case management services.

INTAKE PROCEDURE: Call or email contact person Tabatha Gunn (advocate@tssnt.org) for appointment. A licensed therapist answers phones and voice mail messages at both locations.

FEES: None; donations accepted.

ELIGIBILITY: Anyone who has experienced or witnessed a traumatic event such as: homicide, armed robbery, assault, child abuse/child sexual assault, vehicular crashes, drunk driving, domestic violence, sexual assault, suicide, etc.

HOURS: Hours vary - call for information. **LANGUAGES:** Spanish speaking therapists available

AREA SERVED: Collin, Dallas, Denton, Ellis, Erath, Hood, Johnson, Kaufman, Palo Pinto, Parker, Rockwall, Sovervell, Tarrant and Wise counties

SITES:12

Sites

1. TRAUMA SUPPORT SERVICES OF NORTH TEXAS

210 S Cedar Ridge Dr Ste C-100 Duncanville, TX 75116

(817) 378-7158 Intake - Fort Worth Site (972) 709-4904 Intake - Dallas Site

Greg Gerendas, Executive Director

2. TRAUMA SUPPORT SERVICES OF NORTH TEXAS- FORT WORTH

1000 Bonnie Brae Ave Fort Worth, TX 76111

(817) 378-7158 Intake - Fort Worth

TRINITY HABITAT FOR HUMANITY

3345 S Jones St Fort Worth, TX 76110

(817) 926-9219 Main (817) 926-8575 Fax

www.trinityhabitat.org info@trinityhabitat.org

Gage Yager, Executive Director

Services

DESCRIPTION: Trinity Habitat for Humanity, a non-profit home purchase program and exterior home repair program, is an ecumenical Christian housing ministry using volunteer labor to build homes and repair homes in partnership with hard-working families, volunteers, sponsors, and partners. For the home purchase program, a no-interest mortgage is held by Habitat and houses are sold for no profit. The homeowner performs 250 hours of sweat equity on their home and other Habitat homes. External home renovations are done in partnership with hard-working families, with special preference to the elderly and disabled.

INTAKE PROCEDURE: Visit website at www.trinityhabitat.org to learn about qualifications for becoming a homeowner and to download or request a Mortgage Questionnaire

FEES: \$20.00 non-refundable application fee **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** All applicants must meet three basic criteria:

- 1. A need for shelter
- 2. An ability to pay a no interest mortgage

3. A willingness to partner (must contribute 250 hours of sweat equity toward building their homes as well as on other Habitat projects.)

HOURS: Mon - Thur 8:30am - 5:30pm; Fri 8:30am - 4:00pm

LANGUAGES: Spanish; other translators available upon request

AREA SERVED: Tarrant, Johnson, Parker and Wise counties

SITE: 5

RESTORE, THE

DESCRIPTION: The ReStore sells surplus new and used building materials at 50% to 90% below retail. As a division of Trinity Habitat for Humanity, all proceeds from the ReStore benefit Habitat in its mission of revitalizing neighborhoods and helping families realize their dreams of homeownership. The ReStore offers homebuilders, retailers, and remodelers the opportunity to donate surplus, discounted and reusable building materials to resell to the general public at discount prices. The ReStore also conducts deconstruction projects. Reusable items are removed from homes, saving valuable

landfill space and recycling surplus building materials through the store. INTAKE PROCEDURE: Call or visit store FEES: Low cost ELIGIBILITY: None HOURS: Tues - Sat 9:00am - 6:00pm AREA SERVED: No restrictions SITES: 1 2 3 4

<u>Sites</u>

1. RESTORE, THE - ARLINGTON 905 W Mayfield Rd Arlington, TX 76015

(682) 433-0006 Main

2. RESTORE, THE - CLEBURNE 1407 N Brazos Ave Cleburne, TX 76031

(817) 556-2613 Main

3. RESTORE, THE - FW NORTH

4433 River Oaks Blvd Fort Worth, TX 76114

(817) 626-5000 Main (817) 626-5003 Fax

Cody Hamilton, Senior Director Of Restores

4. RESTORE, THE - FW SOUTH 3420 S Grove St

Fort Worth, TX 76110

(817) 920-9203 Main

John Washburn, Restore South Manager

5. TRINITY HABITAT FOR HUMANITY

3345 S Jones St Fort Worth, TX 76110

(817) 926-9219 Main (817) 926-8575 Fax

Gage Yager, Executive Director

TWOGETHER IN TEXAS - REGION 3W

2928 W Fifth St Fort Worth, TX 76107

(817) 632-5529 Main (817) 332-6489 Fax

www.theparentingcenter.org/2intex healthymarriage@theparentingcenter.org

Jennifer Acker, MS, CCLS, Project Manager

Services

EMPOWERING FAMILIES PROJECT

DESCRIPTION: Healthy marriage classes are offered to provide couples with the tools necessary to manage the challenges inherent to relationships. Classes are taught in various venues around the region and include eight hours of training focusing on communication skills, conflict resolution and the elements of a healthy marriage. Classes will benefit couples who are seriously dating, engaged to marry and those married for any length of time. Engaged couples completing the classes will have \$60 of their marriage license fee waived and they will not have to wait 72 hours to get married. **INTAKE PROCEDURE:** Call to get information and location of classes in desired area FEES: Free or low cost; call or log on to www.theparentingcenter.org/2intex to get information and location of classes in desired area **ELIGIBILITY:** Primarily target individuals interested in premarital classes as well as those married for any length of time HOURS: Mon - Fri 8:30am - 5:00pm (office); workshops are usually on weekends LANGUAGES: Spanish (other languages with advance notice)

AREA SERVED: Tarrant

UMOJA

PO Box 19090 Fort Worth, TX 76119

(817) 475-0515 Main

www.umojaftworth.org lutherperry@charter.net

Johnnie Mohammed, President

Services

UMOJA

DESCRIPTION: As a holistic mentoring program which focuses on behavior modification, Umoja provides the following services: STUDENT SUSPENSION - Principals refer students to our program that they would normally suspend. The students are suspended to us for the entire suspension time period, at which time the Conflict Resolution Program is implemented.

S.E.T.C.L.A.E -Self Esteem Through Culture Leads to Academic Excellence is a comprehensive, multi-cultural curriculum that leads to academic achievement and self-esteem.

RITES OF PASSAGE - This is a year-long program which teaches kids the model from adolescence to

adulthood.

D.A.P. (Drug Awareness Program) covers the entire gamut of drug awareness and is offered all year long.

Annual Conference - Each student that is in our program will have an opportunity to attend our annual Responsible Fatherhood and Family Development Conference that is held in January of every year.

Resource Bank - Students that are in this program have access to the resources listed below:

- 1. Intervention Specialist
- 2. Advocacy Program

3. Community Connections (i.e. churches, health agencies, job banks)

- 4. Criminal Justice Advocates
- 5. Economic Development Program Specials
- 6. Tutorial & Mentorship Programs

INTAKE PROCEDURE: Call and leave message **FEES:** None (except for summer camp held June thru August)

ELIGIBILITY: Primarily FWISD students ages 5- 21 years who are enrolled in designated FWISD schools - focus is on groups (rather than one-on-one)

HOURS: Hours vary depending on need - answering machine available - leave message

LANGUAGES: Staff speaks no language other than English (Spanish available with advance notice) AREA SERVED: Primarily FWISD

UNION GOSPEL MISSION

1321 E Lancaster Ave Fort Worth, TX 76102

PO Box 2144 Fort Worth, TX 76113

(817) 339-2553 Main

(817) 335-2504 Fax

(817) 339-2553 Ext. 1153 Intake - Women's Center

www.ugm-tc.org info@ugm-tc.org

Don Shisler, President Public transportation accessible.

Services

UGM FAMILY CENTER

DESCRIPTION: Transitional program for families including single women/men with children. Private family rooms available. Breakfast, lunch, and dinner available daily. Case management services along with classes addressing barriers to self-sufficiency.

INTAKE PROCEDURE: Call or walk in during intake hours

FEES: Call for information DOCUMENTS REQUIRED: Photo ID, Social Security Card and current TB card ELIGIBILITY: Call for information HOURS: Mon - Fri 10:00am - 5:00pm (intake) LANGUAGES: Spanish AREA SERVED: Tarrant County and surrounding area SITE: 1

DONATION DROP-OFF CENTER

DESCRIPTION: Donations of clothing, furniture and household items are accepted at the drop-off center. All items used to help graduating residents dress for success and set up new homes. Also collaborate with other local agencies to provide clothing and household needs to their clients as well.

INTAKE PROCEDURE: Call 817-284-3255 for pick up of items or visit center to drop off items **FEES:** None

HOURS: Mon - Fri 9:00am - 4:00pm AREA SERVED: Tarrant County and surrounding area

SITE: 2

MCFADDEN HALL

DESCRIPTION: Permanent supportive housing for ladies over 50 years of age. Private rooms with shared bath and laundry facility. Security plus qualified staff manager on duty. Operated in compliance with ADA regulations.

INTAKE PROCEDURE: Call for information **FEES:** Sliding scale fee for all residents ranging from \$210-\$300 per month maximum **DOCUMENTS REQUIRED:** Photo ID, proof of

income, Social Security card and current TB card **ELIGIBILITY:** Residents must be self sufficient and have a source of income

HOURS: Call for information

LANGUAGES: Call for information

AREA SERVED: Tarrant County and surrounding areas

SITE: 1

M. J. NEELY MEN'S BUILDING

DESCRIPTION: Residential program for men. Emergency shelter for men. 24-hour shelter during severe weather. Three private rooms for fathers with children. Case management provided for residents along with skill building program and spiritual development.

INTAKE PROCEDURE: Men's overnight emergency dormitory: Walk in 4:30pm - 9:00pm; Intake for Men's Facility residential program Mon - Fri (must be at Men's Facility at 7:30am)

FEES: Call for information

DOCUMENTS REQUIRED: Picture ID and current TB card

ELIGIBILITY: Males 18 and over; physically and mentally able to self care; US citizen; Must have proper documentation including current photo ID and

TB card HOURS: Open 24 hours daily LANGUAGES: Spanish AREA SERVED: Tarrant County and surrounding areas SITE: 1

UGM WOMEN'S CENTER

DESCRIPTION: Transitional residential program for single women. Dorm, semi-private program. Program is designed to promote self sufficiency through case management and skill building program along with spiritual development. INTAKE PROCEDURE: Call for information FEES: Call for information DOCUMENTS REQUIRED: Photo ID, Social Security Card and current TB card ELIGIBILITY: Call for information HOURS: Intake: Mon - Sun 9:00am - 11:30am and 1:00pm - 4:00pm LANGUAGES: Spanish AREA SERVED: Tarrant County and surrounding area SITE: 1

<u>Sites</u>

1. UNION GOSPEL MISSION

1321 E Lancaster Ave Fort Worth, TX 76102

(817) 339-2553 Main (817) 335-2504 Fax (817) 339-2553 Ext. 1153 Intake - Women's Center

Don Shisler, President Public transportation accessible.

2. UNION GOSPEL MISSION DONATION DROP-OFF CENTER

1111 E Lancaster Ave Fort Worth, TX 76102

(817) 284-3255 (For pick-up of donations only)

UNITED COMMUNITY CENTERS INC

1200 E Maddox St Fort Worth, TX 76104

(817) 927-5556 Main (817) 924-3992 Fax

www.unitedcommunitycenters.org info@unitedcommunitycenters.org

Celia Esparza, President & CEO

Services

DESCRIPTION: Agency's mission is to empower individuals, strengthen families and enrich communities by assisting clients with childcare support, food, clothing and referrals for services as needed.

INTAKE PROCEDURE: Call nearest center for information

HOURS: Mon - Fri 9:00am - 4:30pm AREA SERVED: Varies by site SITE: 3

COMMUNITY CENTER SERVICES

DESCRIPTION: * AFTER SCHOOL CHILD CARE: Services are provided after school and all day in the summer and some holidays. The program is based on a learning-center concept which promotes literacy skills, decision making, cooperative play and development of social skills.

* SUMMER DAY CAMP: A variety of activities and field trips for children and youth for ten weeks during the summer from 7:00am to 6:00pm.

* ACT III (AWARENESS CHANGES TOMORROW): A program which targets adolescents grades 7-12. ACT III helps youth achieve academic success, increase self-confidence, improve family relationships and creates community awareness and involvement.

*CLIENT ASSISTANCE PROGRAM: An emergency food and clothing service for low income families and fixed-income senior citizens. Clients are referred to other agencies and services as needed.

INTAKE PROCEDURE: Call for information **FEES:** Reduced fees for Childcare and Summer Day Camp; other services are free

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Childcare and ACT III: Ages 3 - 17 years based on need. Client Assistance: All ages based on need

HOURS: Vary by site LANGUAGES: Spanish AREA SERVED: Varies by site - call for information SITES:124

Sites

1. BETHLEHEM CENTER

970 E Humbolt St Fort Worth, TX 76104

(817) 332-7911 Main (817) 332-8241 Fax

Carolyn Yusuf, Director

2. POLYTECHNIC COMMUNITY CENTER

3100 Avenue I Fort Worth, TX 76105

(817) 531-2803 Main (817) 531-1603 Fax

Frances Martinez, Director

3. UNITED COMMUNITY CENTERS INC ADMINISTRATION

1200 E Maddox St Fort Worth, TX 76104

(817) 927-5556 Main (817) 924-3992 Fax

Celia Esparza, President & CEO

4. WESLEY COMMUNITY CENTER

3229 N Elm St Fort Worth, TX 76106

(682) 228-7918 Main

Irma Hernandez, Director

UNITED STATES ATTORNEY'S OFFICE FORT WORTH DIVISION

Burnett Plaza 801 Cherry St Ste 1700 Unit #4 Fort Worth, TX 76102

(817) 252-5200 Main (888) 781-2577 Toll Free

Services

VICTIM WITNESS PROGRAM

DESCRIPTION: The goal of the victim witness program is to ensure that victims and witnesses of federal crimes are treated fairly, their privacy is respected, and that they are treated with dignity and respect. The United States Attorney's Office Victim-Witness Program addresses the needs of crime victims during the prosecution stage of the federal court process. The program was established to provide resources to victims of crime through a variety of notification and assistance services. Services provided include: * Provide information about the status of the case:

* Provide referrals for victims to crisis intervention, counseling and other assistance services;

* Provide information on victim compensation to victims of violent crime;

* Provide notification, upon request, to the employer of the victim/witness if cooperation in the prosecution of the crime causes absence from work;

* Provide information about submitting written victim impact statements and seeking restitution, and for certain types of cases provide information about making verbal victim impact statements at the sentencing;

* Accompany victims to court for trial and sentencing;

* Provide logistical information and assistance to witnesses with respect to directions, transportation, parking, witness fees and travel reimbursement; assistance with airline and lodging arrangements is provided for out-of-state witnesses

INTAKE PROCEDURE: Call for information **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Referrals to victim witness program are based on cases filed through federal investigative agencies and accepted by the U.S. Attorney's Office

HOURS: Mon - Fri 9:00am - 5:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Comanche, Erath, Hood, Jack, Palo Pinto, Parker, Tarrant and Wise counties

UNITED WAY OF TARRANT COUNTY

PO Box 4448 Fort Worth, TX 76164

(817) 258-8000 Administration

(877) 541-7905 Helpline Alternate Number Dial 2-1-1 tollfree 24 hours

(817) 258-8005 Administration Fax

www.unitedwaytarrant.org

Tim McKinney, President/CEO

Services

DESCRIPTION: United Way advances the common good by focusing on Education, Income and Health--the building blocks for a good life. Within these areas, United Way is especially concentrating on three goals: more on-time high school graduations; more low-income, working families who are financially stable; and improved lives for more adults with ongoing health concerns. United Way also has a special focus on homelessness. United Way strategically raises and invests resources to make lasting change and improve lives across the diverse communities of Tarrant County. It forms innovative and effective partnerships with businesses, government, neighborhoods, faith groups, nonprofits and caring individuals to get measurable results that no one can accomplish alone. United Way invites

people to "Live United" and be part of changing their community by giving, advocating and volunteering. United Way provides 2-1-1 Texas information and referral service for eight North Texas counties in partnership with the Texas Health and Human Services Commission. 2-1-1 at United Way publishes the "Blue Book Directory of Community Resources" and administers an online community resource database (www.tarrantcounty211.org). United Way is also the designated Area Agency on Aging for Tarrant County. AAA leads and advocates in the creation and delivery of services that promote empowerment, independence and dignity for older citizens, persons with disabilities and caregivers. Besides its Fort Worth location, United Way has offices in Arlington (United Way-Arlington) and Bedford (United Way-Northeast).

INTAKE PROCEDURE: Call 817-258-8000 for administration. Dial 2-1-1 (press option 1) for service information and referral **FEES:** None

HOURS: Mon - Fri 8:00am - 5:00 pm LANGUAGES: Spanish and Vietnamese AREA SERVED: Metropolitan Tarrant County SITE: 4

2-1-1 TEXAS

DESCRIPTION: The 2-1-1 information and referral service in Tarrant County is nationally accredited and is operated by the United Way of Tarrant County in partnership with the Texas Health and Human Services Commission. By selecting option one when dialing 2-1-1, callers can talk to an information and referral specialist who will assess their needs and refer them to services depending upon presenting needs. When callers press option two, they will speak with a state eligibility representative to enroll for state benefits such as SNAP, TANF, Medicaid, CHIP, and long-term care services.

As a comprehensive I&R, 2-1-1 collects and maintains up-to-date information on nonprofit and governmental agencies that provide services to residents in its eight-county service area. This information is available to the public online (www.tarrantcounty211.org) as well as in the "Blue Book Directory of Community Resources," available for purchase online as a downloadable pdf.

INTAKE PROCEDURE: Dial 2-1-1 (press option 1); Alternate toll-free number is 877-541-7905 **FEES:** None except for "Blue Book Directory of Community Resources" - call for information **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** None

HOURS: 24 hours, 7 days a week

LANGUAGES: Spanish (access to Language Line for others)

AREA SERVED: Erath, Hood, Johnson, Palo Pinto, Parker, Somervell, Wise and Tarrant

counties **SITE:** 1

DOLLY PARTON'S IMAGINATION LIBRARY

DESCRIPTION: Dolly Parton's Imagination Library is a program that encourages a love of reading among preschool children and their families and helps lay the groundwork for success in school. The program mails a book every month to registered children from birth to age 5 who live in designated areas.

INTAKE PROCEDURE: Contact Emily Furney at 817-258-8115 to register

FEES: None

ELIGIBILITY: Children birth to age 5 who live in 76010, 76011, 76012, 76014, 76039, 76040, 76104, 76105, 76117, 76119 and 76164 (additional zip codes planned in 2015)

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish

AREA SERVED: 76010, 76011, 76012, 76014, 76039, 76040, 76104, 76105, 76117, 76119 and 76164 **SITE:** 4

AREA AGENCY ON AGING

DESCRIPTION: United Way is the designated Area Agency on Aging for Tarrant County. AAA leads and advocates in the creation and delivery of services that promote empowerment, independence and dignity for older citizens, persons with disabilities and caregivers. The Area Agency on Aging implements United Way's Live Well health initiative. (For more details, see separate listing for Area Agency on Aging.)

INTAKE PROCEDURE: Call for information HOURS: Mon - Fri 8:00am - 5:00pm SITE: 4

UNITED WAY - ARLINGTON

DESCRIPTION: United Way-Arlington is a partnership of United Way of Tarrant County, the City of Arlington and knowledgeable community volunteers. It provides human service planning for Arlington that encourages cooperation and collaboration, facilitates the implementation of community solutions and promotes diversity. **ELIGIBILITY:** Arlington agencies and individuals interested in participating in cooperative human service planning efforts

HOURS: Mon - Fri 8:00am - 5:00pm AREA SERVED: Greater Arlington area SITE: 2

UNITED WAY - NORTHEAST

DESCRIPTION: United Way-Northeast works with volunteers and human service professionals to strengthen communities in Northeast Tarrant County. They evaluate the area's needs and bring together relevant partners to address them.

ELIGIBILITY: Northeast Tarrant County individuals and organizations interested in participating in collaborative human service planning efforts

HOURS: Mon - Fri 8:00am - 5:00pm; closed for lunch Noon - 1:00 pm AREA SERVED: Northeast Tarrant County SITE: 3

<u>Sites</u>

1. 2-1-1 TEXAS

401 W Sanford Ste 2600 Arlington, TX 76011

(877) 541-7905 Helpline Alternate Number Dial 2-1-1 tollfree 24 hours (817) 635-4230 Fax

Vicki Mize, 2-1-1 Director

2. UNITED WAY - ARLINGTON

401 W Sanford Ste 2600 Arlington, TX 76011

(817) 548-9595 Main (817) 277-6919 Fax

Cynthia Jensen, Regional Director

3. UNITED WAY - NORTHEAST

221 Bedford Road Ste 306 Bedford, TX 76022

(817) 282-1160 Main (817) 282-1275 Fax

Faye Beaulieu, Ph.D., Regional Director

4. UNITED WAY OF TARRANT COUNTY 1500 N Main Fort Worth, TX 76164

(817) 258-8000 Administration
(877) 541-7905 Helpline Alternate Number Dial 2-1-1 tollfree 24 hours
(817) 258-8005 Administration Fax

Tim McKinney, President/CEO

UNIVERSITY BAPTIST CHURCH

2709 Wabash Ave Fort Worth, TX 76109

(817) 926-3318 Intake/Church Office (817) 923-2005 Fax

www.ubcfortworth.org

Services

DESCRIPTION: Food pantry, clothing assistance and household items (no furniture) when available. ESL classes also offered. **INTAKE PROCEDURE:** Walk-ins accepted bring ID and proof of residency; call for information on ESL classes FEES: None DOCUMENTS REQUIRED: Picture ID and proof of residency (current utility bill, etc) ELIGIBILITY: Be resident in designated zip codes HOURS: Tues Thur 9:00am - 11:00am (service hrs); call for information on class hours LANGUAGES: Spanish (limited). AREA SERVED: Zip codes 76107, 76109, 76110 or 76115

UNT HEALTH SCIENCE CENTER

3500 Camp Bowie Blvd Fort Worth, TX 76107

(817) 735-2000 Administrative (817) 735-2486 Fax - Administration

www.unthsc.edu news@unthsc.edu

Michael Williams, DO, MD, MBA, President

<u>Services</u>

DESCRIPTION: UNT Health Science Center is comprised of five separate health-related schools --Texas College of Osteopathic Medicine (TCOM), Fort Worth's medical school; the Graduate School of Biomedical Sciences; the School of Public Health; the School of Health Professions: and the UNT System College of Pharmacy. UNTHSC, a part of the UNT System, is dedicated to excellence in education, research and patient-centered clinical care. This mission is achieved by: * Preparing students in osteopathic medicine, biomedical sciences, public health, physician assistant studies, physical therapy, pharmacy and other health professions. * Teaching and practicing primary health care. * Emphasizing health promotion, disease prevention and public health, with a focus on underserved populations. * Actively collaborating with other academic institutions, health-related organizations and the communities served. **INTAKE PROCEDURE:** Call for information.

FEES: Participate with most HMOs, PPOs and commercial insurance plans. Also accept Medicaid, Medicare & Tricare. DOCUMENTS REQUIRED: Call for information. ELIGIBILITY: Call for information. HOURS: Mon - Fri 8:00am - 5:00pm (office) AREA SERVED: No restrictions. SITE: 5

ALLERGY, ASTHMA AND IMMUNOLOGY CLINIC

DESCRIPTION: Diagnosis and management of allergies, asthma and immunologic disorders in both adults and children. The spectrum of complex allergic and immunologic diseases now being seen includes hypersensitivity diseases, severe asthma, antibody deficiencies and cellular immune defects.

INTAKE PROCEDURE: Call for appointment. **FEES:** Medicare assignment, Medicaid and third party insurance.

DOCUMENTS REQUIRED: Call for information. **ELIGIBILITY:** None.

HOURS: Vary by site - call for information LANGUAGES: Spanish. AREA SERVED: No restrictions. SITES:1 6

FAMILY AND COMMUNITY MEDICINE

DESCRIPTION: Family practice clinics perform a full range of services including laboratory tests, osteopathic manipulative therapy and minor surgical procedures. Also offer international travel medicine and psychological services including psychotherapy, weight management, stress management, smoking cessation and a memory clinic. Some clinics offer OMT, vaccinations for children program, well women and well men exams, sports medicine and patient education. Contact desired clinic to see which services are provided.

INTAKE PROCEDURE: Call for appointment **FEES:** Participate with most HMOs, PPOs and commercial insurance plans; also accept Medicaid and Tricare

DOCUMENTS REQUIRED: Call for information. **ELIGIBILITY:** None.

HOURS: Mon - Fri 8:00am - 5:00pm (office) LANGUAGES: Spanish. AREA SERVED: No restrictions. SITES: 1 3 4 6

INTERNAL MEDICINE

DESCRIPTION: For comprehensive internal medicine assessment and treatment, the UNTHSC team of internists includes specialists in general internal medicine, cardiology, endocrinology, gastroenterology, geriatrics, infectious diseases, nephrology, neurology, pulmonology and rheumatology.

INTAKE PROCEDURE: Contact office for an appointment

FEES: Participate with most HMO, PPO, and commercial insurance programs; accept Medicaid, Medicare, and Tricare DOCUMENTS REQUIRED: Call for information ELIGIBILITY: None HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Spanish. AREA SERVED: No restrictions

SITE: 6

INSTITUTE OF APPLIED GENETICS/DNA LAB/TICKBORNE DISEASES

DESCRIPTION: Molecular-based identity testing is currently being used by the UNTHSC Institute to determine parentage, forensic analysis to help solve crimes, in identification of missing persons and human remains, and identification of ticks carrying a variety of communicable diseases.

INTAKE PROCEDURE: Call for appointment. **DOCUMENTS REQUIRED:** Call for information. **ELIGIBILITY:** None.

HOURS: Mon - Fri 8:00am - 5:00pm (office) LANGUAGES: Spanish. AREA SERVED: No restrictions. SITE: 5

PEDIATRIC CLINIC

DESCRIPTION: Board-certified pediatricians specialize in total health care for infants and children. Provides a full range of care from routine immunizations and well-child care to evaluation and consultation for acute and chronic medical problems. INTAKE PROCEDURE: Call for appointment. FEES: Medicare assignment, Medicaid and third party insurance. DOCUMENTS REQUIRED: Call for information. ELIGIBILITY: None HOURS: Mon - Fri 8:00am - 5:00pm (office)

LANGUAGES: Spanish. AREA SERVED: No restrictions. SITES:2 6

SURGERY CLINIC

DESCRIPTION: The Department of Surgery is a comprehensive academic facility with three objectives: provide state of the art clinical care for patients; provide an optimal academic surgical environment for residents and staff, and to pioneer research activities. The department is comprised of the following divisions: General Surgery, Vascular Surgery, Cardiac Surgery, ENT and Hyperbaric. **INTAKE PROCEDURE:** Contact office for an appointment.

FEES: Medicare assignment, Medicaid and third party insurance.

DOCUMENTS REQUIRED: Call for information. **ELIGIBILITY:** None.

HOURS: Mon - Fri 8:00am - 5:00pm (office) LANGUAGES: Spanish. AREA SERVED: No restrictions. SITE: 6

OBSTETRICS AND GYNECOLOGY CLINIC

DESCRIPTION: Board-certified specialists offer care for women of all ages. Clinic has staff and equipment to perform full range of tests, sonograms and minor surgical procedures.

INTAKE PROCEDURE: Call for appointment

FEES: Medicare assignment, Medicaid and third party insurance DOCUMENTS REQUIRED: Call for information ELIGIBILITY: None HOURS: Mon - Fri 8:00am - 5:00pm (office) LANGUAGES: Spanish AREA SERVED: No restrictions SITES: 4 6

WILLED BODY PROGRAM

DESCRIPTION: The Department of Cell Biology & Anatomy administers the Willed Body Program which accepts body donations to the health science center.

INTAKE PROCEDURE: Call 817-735-2047 for information **FEES:** Call for information

ELIGIBILITY: Call for information HOURS: Mon - Fri 8:00am - 5:00pm AREA SERVED: No restrictions SITE: 5

<u>Sites</u>

1. EAGLE RANCH FAMILY HEALTH CLINIC 7235 Boat Club Rd Fort Worth, TX 76179

(817) 232-9877 Main - Eagle Ranch Clinic

2. PEDIATRIC CLINIC AT HULEN

4925 S Hulen St Fort Worth, TX 76132

(817) 361-0397 Main (817) 361-0458 Fax

3. SEMINARY DRIVE FAMILY PRACTICE CLINIC 1305 E Seminary Dr Fort Worth, TX 76115

(817) 735-5800 Main

4. UNT HEALTH AT ALLIANCE

12650 N Beach St Ste 148 Keller, TX 76244

(817) 735-2100 Main

5. UNT HEALTH SCIENCE CENTER

3500 Camp Bowie Blvd Fort Worth, TX 76107

(817) 735-2000 Administrative - Main (817) 735-2486 Fax - Administration

Michael Williams, DO, MD, MBA, President

6. UNT HEALTH SCIENCE CENTER CENTRAL CLINIC 855 Montgomery St Fort Worth, TX 76107

(817) 735-3627 (DOCS)

VET CENTER

6620 Westworth Blvd Westworth Village, TX 76114

(817) 921-9095 Main (817) 921-9438 Fax

www.vetcenter.va.gov

Dan H. Vandergriff, PhD, LCSW, Team Leader Public transportation accessible.

Services

READJUSTMENT COUNSELING SERVICES

DESCRIPTION: Outpatient psychological counseling - specialization in the treatment of Post Traumatic Stress Disorder and readjustment issues. Psychological counseling available in: individual, family and group therapy - includes sexual trauma and bereavement. Referrals for inpatient alcohol/drug treatment and aftercare.

INTAKE PROCEDURE: Call for appointment **FEES:** None

DOCUMENTS REQUIRED: DD-214

ELIGIBILITY: All women and men who have served in the military service during World War II through the present conflict era; also work with family members and significant others; all veterans screened and referred as appropriate

HOURS: Mon - Fri 8:00am - 4:30pm; evening appts by prior arrangement

LANGUAGES: Spanish

AREA SERVED: Cook, Denton, Jack, Montague, Palo Pinto, Parker, Tarrant, Wise and Young counties

VETERAN SERVICES OFFICE TARRANT COUNTY

1200 Circle Dr Ste 300 Fort Worth, TX 76119

(817) 531-5645 Main (817) 531-5649 Fax

www.tarrantcounty.com/eveterans

Mamie L Glover, Interim Director

Services

DESCRIPTION: The Tarrant County Veterans Service Office is an advocate agency established to assist veterans and/or their survivors obtain entitled benefits from the U.S. Department of Veterans Affairs and the state of Texas. The office cooperates with local government and private agencies to assist their clients in obtaining needed specialized services.

INTAKE PROCEDURE: Call for appointment **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** All veterans and their survivors **HOURS:** Mon - Fri 8:00am - 4:30pm (closed for lunch noon to 1:00pm)

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant County

VETERANS INTEGRATED SERVICES NETWORK (VISN 17)

2301 East Lamar Blvd Ste 650 Arlington, TX 76006

(817) 652-1111 Main (817) 385-3700 Fax

www.heartoftexas.va.gov/

Joseph Dalpiaz, Network Director

Services

DESCRIPTION: Veterans Integrated Service Networks 17 (VISN 17) is one of 21 integrated networks of care within the VA medical system that focuses on pooling and aligning resources to better meet local health care needs and provide greater access to care. There are three health care systems aligned under VISN 17: the VA North Texas Health Care System which includes medical centers in Dallas and Bonham, an outpatient clinic in Fort Worth and numerous community-based outpatient clinics (CBOCs); the VA Central Texas Health Care System which includes medical centers in Temple and Waco, an outpatient clinic in Austin, and numerous CBOCs: and the South Texas Veterans Health Care System which includes medical centers in San Antonio and Kerrville, outpatient clinics in San Antonio, Corpus Christi, McAllen, Laredo and Victoria, and numerous CBOCs. The system medical facilities vary in scope and complexity from large urban centers providing state-of-the-art healthcare, education and research, to smaller rural facilities providing primary and long-term care services. Network facilities also include five nursing homes, four

domiciliaries, one blind rehabilitation center and two spinal cord injury centers. Principle academic affiliations are with the University of Texas Southwestern School of Medicine, Texas A&M School of Medicine, University of Texas Galveston Branch and the University of Texas Health Science Center at San Antonio. **HOURS:** Mon - Fri 8:00am - 4:00pm (office) service hours vary depending on program **AREA SERVED:** 134 counties stretching from Oklahoma Border to the Lower Rio Grande Valley of Texas **SITE:** 2

MOVE (MANAGING OVERWEIGHT VETERANS EVERYWHERE)

DESCRIPTION: MOVE is a national weight management program designed by the VA National Center for Health Promotion and Disease Prevention (NCP), a part of the Office of Patient Care Services, to help veterans lose weight, keep it off and improve their health. All VA facilities have been mandated to initiate MOVE! or an alternative weight management program.

INTAKE PROCEDURE: Contact VA facility to inquire about procedures

FEES: None

DOCUMENTS REQUIRED: Call for Information **ELIGIBILITY:** Designed for veterans enrolled in the VA healthcare system who want assistance with managing their weight. **HOURS:** Call for information **SITE:** 1

VA MEDICAL CENTERS

DESCRIPTION: Primary health care for eligible veterans as well as a wide variety of specialty care, nursing home care, mental health services (including acute inpatient, inpatient, psychosocial rehabilitation, day treatment, substance abuse residential rehabilitation treatment, community residential care, community support team, post traumatic stress disorder, domiciliary, comprehensive homeless center, compensated work therapy), dental and ancillary care, geriatric care programs, spinal cord injury program, including urgent care.

INTAKE PROCEDURE: Call for information **FEES:** Many services are cost-free to qualified veterans - means test given to determine if eligible for cost-free services or required to pay co-pay.

DOCUMENTS REQUIRED: Social Security card; DD214 form and/or Certification and/or discharge papers; income information from previous year including IRS tax statements (need individual information if married), any investments such as property, leases, IRAs, CDs, etc.; valid picture ID; Medicare/Medicaid information; personal health insurance information; medical expenses for individual and family (can be as a group); two next of kin information (name, address and phone number) **ELIGIBILITY:** Dependent upon several factors: nature of veteran's discharge from military service (e.g. honorable, other than honorable, dishonorable); length of service; whether veteran has service-connected disabilities; income level; and available VA resources among others. **HOURS:** Call for information **SITE:** 1

VA OUTPATIENT CLINICS

DESCRIPTION: Federally operated outpatient clinics for eligible veterans which provides primary care, a wide variety of specialty care, mental health (psychology, psychiatry, substance abuse, recreation therapy, post-traumatic stress disorder, telemental health), dental and ancillary care.

INTAKE PROCEDURE: Call for Information **FEES:** Call for Information **DOCUMENTS REQUIRED:** Call for Information

ELIGIBILITY: VA applies a variety of factors in determining Veterans' eligibility for enrollment, but once a Veteran is enrolled, that Veteran remains enrolled in the VA health care system **HOURS:** Call for information **SITE:** 1

<u>Sites</u>

1. FORT WORTH VA OUTPATIENT CLINIC 2201 SE Loop 820 Fort Worth, TX 76119

(817) 730-0000 Main (800) 443-9672 Toll Free (817) 730-0601 Fax

2. VETERANS INTEGRATED SERVICES NETWORK (VISN 17)

2301 East Lamar Blvd Ste 650 Arlington, TX 76006

(817) 652-1111 Main (817) 385-3700 Fax

Joseph Dalpiaz, Network Director

VOLUNTEER CENTER OF NORTH TEXAS - FORT WORTH OFFICE

4137 Stadium Dr Fort Worth, TX 76133

(817) 927-7172 Main (817) 927-3280 Fax (866) 797-8268 Alternate/Toll free

www.vcnt.org vcnorthtexas@vcnt.org Judy Shannon, Director - Agency Relations Public transportation accessible.

<u>Services</u>

VOLUNTEER CONNECTION

DESCRIPTION: The Volunteer Center of North Texas provides volunteer recruitment and referral for nonprofit organizations as well as education, training and consultation services for volunteer managers. The Volunteer Center also offers a criminal background check program, Community Services Restitution program and access to the Donated Goods warehouse for its Partner and Associate member agencies. Contracts with the business community for corporate services programs. Individuals and groups may search for volunteer opportunities at our Volunteer Connection at www.vcnt.org.

INTAKE PROCEDURE: Call for information. Individuals who need list of volunteer opportunities may visit web site at vcnt.org or call 817-927-7172 ext 237.

FEES: Friend membership level is free; Enhanced services levels, Associate(\$40 per year); and Partner (\$140 per year) provide significant additional services.

ELIGIBILITY: 501(c)(3) Nonprofit organizations and tax-supported agencies

HOURS: Mon - Thur 8:30am - 5:00pm; Fri 8:30am - Noon

LANGUAGES: Call for information AREA SERVED: North Texas

VOLUNTEERS OF AMERICA

300 E Midway Dr Euless, TX 76039

(817) 529-7300 Main (817) 529-0501 Fax

www.voatx.org

Angela King, CEO

Services

DESCRIPTION: Nonprofit organization designed to serve individuals, strengthen families and build communities. Specific services for Tarrant County residents include affordable housing for the disabled, homeless, and elderly; residential and outpatient substance abuse treatment and rehabilitation programs; after-school drug prevention programs for elementary school students; and home and community based services for people with disabilities.

INTAKE PROCEDURE: Call for information **FEES:** Call for information

DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Staff speaks no language other than English AREA SERVED: No restrictions SITE: 4

HOME AND COMMUNITY BASED SERVICES

DESCRIPTION: Residential and in-home support for individuals with intellectual and developmental disabilities. This is a Medicaid waiver program monitored by Texas Department

of Aging and Disability Services designed to assist individuals with the improvement of self-help, socialization, and adaptive skills necessary to reside in their local communities.

INTAKE PROCEDURE: For residential and in-home support services, call (817) 529-7305 or email ccarroll@voatx.org or Stephanie Noel at (817) 529-7300 ext 1511

FEES: Medicaid and private pay

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Must have determination of mental retardation or diagnosed as having a related condition

HOURS: Mon - Fri 8:00am - 5:00pm

LANGUAGES: Staff speaks no language other than English

AREA SERVED: Dallas, Tarrant and surrounding areas

SITE: 4

DISABLED HOUSING

DESCRIPTION: Housing for low income people who are disabled. This program is funded through HUD and rent is based on individual income. Two bedroom duplexes are available for individuals and families. Currently housing options include scattered site duplexes in Arlington and Fort Worth.

INTAKE PROCEDURE: Call for information **FEES:** Rent based on income

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** In order to qualify for this housing a person's income must be affected by their disability

HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Bi-lingual assistance available as

needed AREA SERVED: No restrictions

SITE: 4

LIGHT (LIVING IN GOOD HEALTHY TREATMENT)

DESCRIPTION: Residential and outpatient substance abuse treatment for chemically dependent, homeless women with children or is pregnant. Women may bring their children (no more than three and under age 12) into treatment with them. Services include individual and group counseling, HIV counseling and testing, job

readiness preparation and life skills training. **INTAKE PROCEDURE:** Call for information **FEES:** None.

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Homeless, adult females with children, detoxified

HOURS: Mon - Fri 8:00am - 5:00pm (office) **LANGUAGES:** Bi-lingual assistance available as needed

AREA SERVED: No restrictions. **SITE:** 1

SUBSTANCE ABUSE SERVICES

DESCRIPTION: Residential and outpatient substance abuse treatment for chemically dependent adults who have been detoxified. Services include: counseling; job assistance; life skills training. **INTAKE PROCEDURE:** Call for information. **FEES:** Call for information. **DOCUMENTS REQUIRED:** Call for information.

ELIGIBILITY: Age 18 and over, detoxified. HOURS: Mon - Fri 8:00am - 5:00pm LANGUAGES: Bilingual assistance available as needed

AREA SERVED: No restrictions. **SITE:** 2

SUBSTANCE ABUSE SERVICES #2

DESCRIPTION: Substance abuse prevention/intervention program (CAN-DO Community and Neighborhood Drug Offensive) for children and families in Tarrant County and Hutchins, Texas, Hispanic Awareness and Prevention Program for Youth (HAPPY); Foundations of Fatherhood: fatherhood initiative (prevention) program, and Strengthening Families.

INTAKE PROCEDURE: Call for information. **FEES:** None.

DOCUMENTS REQUIRED: Call for information. **ELIGIBILITY:** Referred children and families. **HOURS:** Mon - Fri 8:00am - 5:00pm **LANGUAGES:** Bi-lingual assistance available as needed.

AREA SERVED: Tarrant County and Lancaster TX **SITE:** 4

SUBSTANCE ABUSE/CORRECTIONAL SERVICES

DESCRIPTION: Level II and Level III residential substance abuse treatment and rehabilitation for ex-offenders, including individual and group counseling, job readiness and placement and life skills training. HIV counseling and testing comprehensive sanctions center for inmates referred from the Federal Bureau of Prisons.

INTAKE PROCEDURE: Call for information.
 FEES: As determined by referring agency.
 DOCUMENTS REQUIRED: Call for information.
 ELIGIBILITY: Referral by Probation Department and Federal Bureau of Prisons.

HOURS: Mon - Fri 8:00am - 5:00pm (office)

LANGUAGES: Bi-lingual assistance available as needed. AREA SERVED: No restrictions. SITE: 3

<u>Sites</u>

1. LIGHT (LIVING IN GOOD HEALTHY TREATMENT) 2600 Shadydell Dr Fort Worth, TX 76135

(817) 535-8047 Main (817) 535-3467 Fax

Russ Harrison, Sr Facility Director

2. SUBSTANCE ABUSE SERVICES (INPATIENT AND OUTPATIENT)

4700 Riverside Dr Fort Worth, TX 76119

(817) 534-3432 Main

Russ Harrison, Sr Facility Director

3. SUBSTANCE ABUSE/CORRECTIONAL SERVICES

2710 Ave J Fort Worth, TX 76105

(817) 535-0853 Main

Merrill Wells, State Director - Corrections

4. VOLUNTEERS OF AMERICA

300 E Midway Dr Euless. TX 76039

(817) 529-7300 Administrative (817) 529-0501 Fax

Angela King, CEO

WATAUGA PUBLIC LIBRARY

7109 Whitley Rd Watauga, TX 76148

(817) 514-5864 Main (817) 581-3910 Fax

www.ci.watauga.tx.us

Lana Ewell, Library Director

Services

ESL CLASSES

DESCRIPTION: Offers classes in adult education such as English as a Second Language (ESL), Adult Basic Education (ABE) and GED. Introductory computer classes are also available - must come in and register. Some classes may have waiting list - call for availability. INTAKE PROCEDURE: Walk-in or call 817-514-5863 for a list of available classes FEES: None DOCUMENTS REQUIRED: None ELIGIBILITY: Minimum age 18 HOURS: Mon Thur Fri 9:00am - 12:00pm (GED); call for information and hours on other classes LANGUAGES: Spanish AREA SERVED: No restrictions

GENERAL SERVICES

DESCRIPTION: General library services and materials including books, magazines, book and music CDs, videos in DVD and public computer access.

INTAKE PROCEDURE: Call or walk-in FEES: Library cards are free to all Watauga residents; Watauga Public Library also has reciprocal agreements with other local cities and residents of these cities may obtain a library card at no charge; non-residents may obtain a card for annual fee of \$40 HOURS: Mon Thur 12:00pm - 8:00pm; Tues Wed Fri 10:00am - 6:00pm; Sat 12:00pm - 4:00pm; Sun closed (library hours) LANGUAGES: Spanish AREA SERVED: Tarrant County

WATER FROM THE ROCK

1015 Gibbins Road Arlington, TX 76011

(817) 860-9702 Office (817) 804-1998 Fax

waterfromtherock.biz waterfromtherock2u@sbcglobal.net

Reta Elverton, Executive Director

Services

COMMUNITY CARE ASSISTANCE

DESCRIPTION: Community Care Assistance is a supportive service program in the form of a food pantry.

INTAKE PROCEDURE: Walk-ins accepted FEES: None DOCUMENTS REQUIRED: Picture ID and proof of

residency if different from ID **ELIGIBILITY:** Must be low to moderate income resident of zip code 76010, 76011, 76012 or 76013 **HOURS:** Wed - Fri 10:00am - 12:00pm (service); Mon - Fri 9:00am - 3:00pm (office) **LANGUAGES:** Spanish

AREA SERVED: 76010, 76011, 76012 or 76013

JOB READINESS AND ADULT EDUCATION

DESCRIPTION: Water from the Rock provides services to enhance the marketability of individuals who are seeking to achieve self-sufficiency. Services include:

*Adult Education Classes - GED preparation in English and Spanish, ESL and life skills training *Job Readiness - Professional clothing for job interviews and computer training - computer basics, introduction to the internet, Microsoft Word, Power Point and Excel

INTAKE PROCEDURE: Prefer calls but walk-ins accepted - must have required documents to receive assistance.

FEES: None

DOCUMENTS REQUIRED: Picture ID and proof of household income and benefits from all sources; proof of residency if different from address on ID

ELIGIBILITY: Must be low to moderate income resident in Central Arlington (zip codes 76010, 76011, 76012 or 76013)

HOURS: Mon - Fri 9:00am - 3:00pm (office); schedules vary according to program - call for information.

LANGUAGES: Spanish AREA SERVED: 76010, 76011, 76012, 76013

WESLEY MISSION CENTER INC

777 N Walnut Creek Dr Mansfield, TX 76063

(817) 473-6650 Main (817) 473-3177 Fax

www.wesleymissioncenter.org info@wesleymissioncenter.org

Teresa Sherwood, Executive Director

Services

DESCRIPTION: Food, utility and rent assistance assessment of needs will be provided with all. Goal is to partner with client to become self-sufficient by creating solution-focused goals. Assistance may not be provided if client does not meet action plan goals. Financial education program provides nine weeks of classes and private financial coaching sessions. Also provides employment assistance which includes assessment of job needs as well as assistance in job search and help with resume writing. Eight week faith-based job readiness and life skills program offered semi-annually. Other assistance includes referrals for back-to-school clothing, Christmas gifts, and some home repair assistance for elderly and disabled. Community Thrift Store provides low cost clothing and

household goods - open to the public.

INTAKE PROCEDURE: Call to schedule appointment for financial assistance or to sign up for a program; job readiness program candidates will be interviewed for acceptance into the program; food recipients are helped during their financial assistance appointment; walk-in food assistance provided Fri 10:00am - 2:00pm (with 2 forms of ID) - food assistance provided every 30 days for up to 3 months; hours extended for Summer Food Program - call center for details **FEES:** None

DOCUMENTS REQUIRED: Documentation of need (utility bill and/or lease agreement), photo ID, proof of residency in MISD area, proof of income and as necessary, birth certificates for household/children; some cases require proof of crisis (i.e. medical bills)

ELIGIBILITY: Anyone with emergency need in the Mansfield Independent School District; for eight week job readiness program must be interviewed/accepted into the program and reside in Tarrant, Johnson or Ellis county

HOURS: For financial assistance and job program - call for appointment; Fri 10:00am -2:00pm (walk-in for food only); Mon - Fri 10:00am - 6:00pm, Sat 10:00am - 4:00pm (Thrift Store) LANGUAGES: Spanish in thrift store; must bring own interpreter for other services

AREA SERVED: Mansfield Independent School District (includes parts of Arlington and Grand Prairie); Eight week job program serves Tarrant, Johnson and Ellis counties

WESLEY UNITED METHODIST CHURCH

2201 E Park Row Dr Arlington, TX 76010

(817) 366-8049 Main

Services

ESL CLASSES

DESCRIPTION: Free English classes for adults. ESL classes are available to improve workplace setting as well as real life skills.
INTAKE PROCEDURE: Call Teresa Sims at 817-366-8049
FEES: None
ELIGIBILITY: 18 years and older seeking to improve English-speaking skills
HOURS: Class times are Tues and Thurs 10:00am - 12 Noon and 6:30pm - 8:30pm
LANGUAGES: Spanish, Vietnamese, Chinese
AREA SERVED: No restrictions

WEST FREEWAY CHURCH OF CHRIST

8000 Western Hills Blvd Fort Worth, TX 76108

(817) 246-0418 Main/Fax Fax # unless during service hrs

www.wfcoc.org wfbenctr@gmail.com

Haskell Dotson, Don Lambert, Jim Turner, Directors

Services

DESCRIPTION: Food assistance limited to once per month; clothing assistance limited to once every two months

INTAKE PROCEDURE: Walk-ins accepted or agency referrals

FEES: None

DOCUMENTS REQUIRED: Soc Sec cards or birth certificates for all household members, driver's license or picture ID for all adults 18 and over, proof of address (current lease or utility bill), proof of income

ELIGIBILITY: Resident of specified zip codes 76108, 76114, 76126, and 76135

HOURS: Mon - Thurs 9:00am - 11:00am (service) **LANGUAGES:** Staff speaks no language other than English; must bring interpreter for other languages

AREA SERVED: 76108, 76114, 76126, 76135 **SITE:** 1

WEST SIDE MOBILE PANTRY

DESCRIPTION: West Freeway Church of Christ hosts mobile food pantry on first Saturday of each month from 10:00 am - 12:00 pm on the Cooperative Industries parking lot. Food is distributed to the general public and includes fresh food and other refrigerated items as available. Public is encouraged to bring own containers to carry food.

INTAKE PROCEDURE: Open to public - no registration required

FEES: None

ELIGIBILITY: No restrictions HOURS: 1st Sat 10:00 am - 12:00 pm AREA SERVED: No restrictions SITE: 2

<u>Sites</u>

1. WEST FREEWAY CHURCH OF CHRIST

8000 Western Hills Blvd Fort Worth, TX 76108

(817) 246-0418 Main/Fax Fax # unless during service hrs

Haskell Dotson, Don Lambert, Jim Turner, Directors

2. WEST SIDE MOBILE PANTRY

1401 S Cherry Ln Cooperative Industries Parking Lot White Settlement, TX 76108

WESTAID

7940 Camp Bowie West Blvd Fort Worth, TX 76116

(817) 737-9338 Main

www.westaid.org info@westaid.org

Rev. William Pherigo, Executive Director Public transportation accessible.

Services

DESCRIPTION: Emergency food; client shopping once per three months; GAP food order as needed during other months. Bus passes for job and medical-related purposes (now restricted to one person per household per month).

INTAKE PROCEDURE: No appointment needed for food assistance; initial contact with receptionist who outlines services and requirements; Intake Specialist gathers information and determines eligibility; food order filled according to size of family and availability **FEES:** None

DOCUMENTS REQUIRED: Photo ID and recent (within last 3 months) verification of address

ELIGIBILITY: Priority given to families with children, elderly and/or disabled but assist all ages; assistance limited to 50 households per day (25 on Friday); must live in designated zip codes (76008 residents must live in Tarrant County; 76109 residents must live west of Bryant Irvin)

HOURS: Mon - Thur 9:30am - 2:30pm, Fri 9:30am - 12:00pm; best to arrive early as limited number of households served each day; during high volume times, there is restricted access (when wait area is full, may have to temporarily lock door)

LANGUAGES: Spanish (limited - need advance notice)

AREA SERVED: 76008 (Tarrant), 76107, 76109 (west of Bryant Irvin), 76126, 76116

WHITE SETTLEMENT INDEPENDENT SCHOOL DISTRICT

401 S Cherry Ln Fort Worth, TX 76108

(817) 367-1300 Main (817) 367-1351 Fax

www.wsisd.com

Frank Molinar, Superintendent

Services

WHITE SETTLEMENT ISD FAMILY RESOURCE CENTER

DESCRIPTION: Provides literacy services thru ESL (English as a Second Language), conversational Spanish classes, Project BEST (Basic Education and Skills Tutoring), parenting classes and free child care.

INTAKE PROCEDURE: Pre registration required for classes - call 817-367-1257 or email cpatterson@wsisd.net for more information. FEES: Conversational Spanish class \$40 Tuition and \$20 for textbook and CD; ESL class \$10 and \$15 for textbook; Most parenting classes and workshops are free of charge

DOCUMENTS REQUIRED: None **ELIGIBILITY:** Preference given to White Settlement ISD parent, but all is welcome. 18 and older.

HOURS: Mon - Fri 8:00am - 3:00pm (office hours); Tues and Thur 6:00pm - 8:00pm (All classes) SITE: 2

GENERAL SERVICES

DESCRIPTION: Local administrative office responsible for operating schools in the City of White Settlement and west Fort Worth. INTAKE PROCEDURE: Call for information FEES: Call for information DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Mon - Fri 8:00am - 4:00pm (office hours) LANGUAGES: Staff speaks no language other than English AREA SERVED: City of White Settlement

SITE: 1

<u>Sites</u>

1. WHITE SETTLEMENT INDEPENDENT SCHOOL DISTRICT

401 S Cherry Ln Fort Worth, TX 76108

(817) 367-1300 Main (817) 367-1351 Fax

Frank Molinar, Superintendent

2. WHITE SETTLEMENT ISD FAMILY RESOURCE CENTER

1000A S Cherry Ln White Settlement, TX 76108

(817) 367-1366 Fax (817) 367-1257 Main

Carol Patterson, Coordinator

WHITE SETTLEMENT RECREATION CENTER

8213 White Settlement Rd White Settlement, TX 76108

214 Meadow Park Dr White Settlement, TX 76108

(817) 246-5012 Main (817) 246-2929 Fax

www.wstx.us recreationcenter@wstx.us

Richard Tharp, Parks & Recreation Drector

Services

DESCRIPTION: Offers a variety of classes, programs, activities and special events for youth, adults and seniors for the White Settlement and surrounding areas ranging from recreational activities to fitness classes. Adult fitness classes offered daily throughout the year include Zumba, Yoga, Circuit Training, Turbo Kick and more. Also offer an eight month recital tap and ballet dance program for children October through June. A gymnasium and multi-purpose rooms are available for use.

INTAKE PROCEDURE: Call for information FEES: Call for information DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information HOURS: Mon - Fri 8:00am - 8:00pm; Mon - Sat morning and evening classes available LANGUAGES: Spanish

AREA SERVED: City of White Settlement and surrounding areas

WIDOWED PERSONS SERVICE OF TARRANT COUNTY

2906 SE Loop 820 Ste A Fort Worth, TX 76140

(817) 551-2922 Main (817) 551-2377 Fax

wpstc.org wpstc@att.net

Clarence Briggs, President

Services

DESCRIPTION: Grief support groups and special programs for widowed men and women of all ages regardless of race, creed and/or economic status. Groups held in Fort Worth, Arlington, Mansfield, Saginaw, Crowley, Burleson and Mid-Cities areas.

INTAKE PROCEDURE: Call for information FEES: None ELIGIBILITY: Widowed persons (male & female) HOURS: Mon - Fri 10:00am - 2:00pm (office) LANGUAGES: Staff speaks no language other than English

AREA SERVED: Tarrant

WOMEN'S CENTER OF TARRANT COUNTY INC THE

1723 Hemphill St Fort Worth, TX 76110

(817) 927-4006 Administration

(817) 927-4040 Main

(817) 927-4000 Helpline

(817) 927-4050 Employment Solutions

(817) 927-2737 Rape Crisis & Victim Services Hotline (817) 924-2562 Fax

www.womenscentertc.org info@womenscentertc.org

Laura Hilgart, President & Chief Executive Officer Public transportation accessible.

Services

DESCRIPTION: The Women's Center serves women, men and children in various programs addressing violence, poverty and crisis: rape crisis and victim services; counseling, information and referrals and support groups as well as employment training and assistance. **INTAKE PROCEDURE:** Call for information walk-ins accepted.

ELIGIBILITY: Adults, adolescents and children

HOURS: Mon - Fri 8:30am - 5:15pm (office) LANGUAGES: Spanish and sign language with advanced arrangements AREA SERVED: Tarrant and surrounding counties SITE: 2

GENERAL COUNSELING SERVICES

DESCRIPTION: Helpline (817) 927-4000 provides crisis telephone peer counseling, information and referral, emotional support and advocacy. Clinical counseling includes: clinical assessment, individual and group counseling for women, men, adolescents, and children in crisis and transition; couples' counseling; support and learning groups for women. Legal Clinics are scheduled every second and fourth Thursday of the month at 5:30pm. A volunteer attorney will answer questions, offer legal information and options (in group settings) about divorce, child custody, child support and other family law matters but will not personally take a case. **INTAKE PROCEDURE:** Call (817) 927-4000 for information; walk-ins accepted

FEES: Insurance, Medicare and Medicaid accepted; reduced fee based on financial need also available; nominal fee for groups

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Adults, adolescents and children **HOURS:** Mon - Fri 8:30am - 5:15pm **LANGUAGES:** Information and referral in English and Spanish; counseling in English only **AREA SERVED:** Tarrant and surrounding counties **SITES:** 1 2

OLDER ADULTS PROGRAM

DESCRIPTION: Provides free counseling and case management services for Fort Worth residents age 62 and older. Helps older adults identify and prioritize needs and provides assistance in accessing community resources. Offers individual and group counseling dealing with loss, trauma, health concerns, relationship issues and more. Educational groups cover important topics such as money management, staying active, grief and loss, depression and grandparents as parents. **INTAKE PROCEDURE:** Call 817-927-4040 to schedule appointment

FEES: None ELIGIBILITY: Fort Worth residents age 62 and older HOURS: Mon - Fri 8:00 am - 5:15 pm LANGUAGES: Call for information AREA SERVED: City of Fort Worth SITE: 2

EMPLOYMENT SOLUTIONS

DESCRIPTION: "Jobs NOW!" is a job search, job matching and job retention program available at no charge to women and men throughout the Tarrant County area. Includes competitive job search training, assisted job search, resume writing, career exploration, job leads, on-site employer networking

and job retention support. Information meetings held weekly. Includes job retention and advancement assistance for 12 months.

Jobs Skills Training – Through a partnership with United Way of Tarrant County, working or recently unemployed women and men can receive skills training to increase their income and advance in their careers. Services include career exploration, free skills training at local training providers, financial education, mentoring, links with community resources, and one year of retention/advancement assistance.

INTAKE PROCEDURE: Call (817) 927-4050 for information; walk-ins accepted **FEES:** None

ELIGIBILITY: Unemployed or underemployed Tarrant County women or men **HOURS:** Mon - Fri 8:30am - 5:15pm

AREA SERVED: Tarrant county SITES:1 2

COMMUNITY EDUCATION

DESCRIPTION: Play It Safe is an educational awareness/risk reduction program for children Pre-K through high school years. Through the "Play it Safe" program, children and teens learn how to reduce their risk of sexual abuse and how to seek help if they are victimized. "Play It Safe" is provided in schools one classroom at a time, and at other youth serving organizations . Includes training and education programs which are available to:

* Teach adults how to recognize signs of child abuse and how to help child victims.

* Teach adults how to reduce their own risk and how to help victims of sexual assault, domestic violence, and other traumatizing crimes. Police, courts, hospitals and mental health professionals are trained and assisted in their work with victims.

INTAKE PROCEDURE: Call (817) 927-4039 for information

FEES: None ELIGIBILITY: None HOURS: Mon - Fri 9:00am - 5:00pm (office); other hours available LANGUAGES: Spanish AREA SERVED: Tarrant and surrounding counties

SITES:12

RAPE CRISIS AND VICTIM SERVICES

DESCRIPTION: Provides healing and recovery for child and adult victims of rape, sexual abuse, domestic violence, assault, the murder of a family member and other traumatizing crime. 24 hour hotline, individual and group counseling for children and adults, including parents of victims as well as significant others of victims. Other support includes accompaniment for victims at

hospital and through medical and/or legal process. Play It Safe! is an awareness/prevention program for children 4-17 years. Awareness/prevention programs also provided for adults and professionals. Services available for those who have experienced sexual victimization at any point in their life. **INTAKE PROCEDURE:** Call the Rape Crisis Hotline: 817-927-2737 FEES: No fee charged **DOCUMENTS REQUIRED:** Call for information ELIGIBILITY: None **HOURS:** Crisis Hotline 24 hours a day; counseling by appointment LANGUAGES: Spanish and Sign Language are available with advanced arrangements AREA SERVED: Tarrant and surrounding counties **SITES:**12

<u>Sites</u>

1. WOMEN'S CENTER OF TARRANT COUNTY -ARLINGTON OFFICE

401 W Sanford St Ste 1200 Arlington, TX 76011

(817) 548-1663 Main - Arlington office (817) 927-4000 Helpline (817) 548-9895 Fax

2. WOMEN'S CENTER OF TARRANT COUNTY INC THE 1723 Hemphill St

Fort Worth, TX 76110

(817) 927-4006 Administration

- (817) 927-4040 Main
- (817) 927-4000 Helpline
- (817) 927-4050 Employment Solutions
- (817) 927-2737 Rape Crisis & Victim Services Hotline
- (817) 924-2562 Fax

Laura Hilgart, President & Chief Executive Officer Public transportation accessible.

WOMEN'S CHOICE RESOURCE CENTER

324 Rand St Fort Worth, TX 76103

(817) 534-9947 Main (817) 534-9948 Fax

www.choicepregnancy.com tuamigaporlavida@gmail.com

Lissi Holloway, Director

Services

DESCRIPTION: Free pregnancy tests; free limited ultrasounds to confirm pregnancy and determine gestational age, information on pregnancy and prenatal development; and information on alternatives to abortion. Health education literature also provided. Referrals to physicians, employment, adoption and housing. Educational video available. One time only emergency assistance for diapers, clothing and formula (up to ages one year old). Parenting classes available for pregnant women. INTAKE PROCEDURE: Call first for information and availability FEES: None DOCUMENTS REQUIRED: Picture ID **ELIGIBILITY:** Call for information HOURS: Mon Wed 10:00am - 4:00pm: Tues 9:30am - 1:00pm (Spanish); Thurs - Fri 10:00am -1:00pm LANGUAGES: Spanish

AREA SERVED: No restrictions

WORKFORCE SOLUTIONS FOR TARRANT COUNTY

1320 S University Dr Ste 600 Fort Worth, TX 76107

(817) 420-1600 Unemployment Insurance (817) 413-4000 Main (800) 735-2989 TTY/TDD (817) 531-6754 Fax

www.workforcesolutions.net info@workforcesolutions.net

Judy McDonald, Executive Director

Services

EMPLOYMENT SERVICES

DESCRIPTION: Employment services center that provides employment and career assistance based on the individual needs of businesses and job seekers including youth through the center and sub-contractors providing targeted services to adults and youth. Customers are assessed to find out their current level of employment readiness: work preparation ready, pre-activity ready, employment ready, and career ready. Timely assessments and tools enable customers to make informed decisions regarding their training and career goals.

INTAKE PROCEDURE: Call center for intake procedures. To apply by phone for unemployment benefits, call 817-420-1600. To apply online for unemployment, go to paymentrequest.texasworkforce.org and follow the instructions.

FEES: Call for information DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Call for information. HOURS: Mon - Fri 8:00am - 5:00pm; apply by phone for unemployment insurance LANGUAGES: Spanish - Other languages including sign language can be made available upon request. AREA SERVED: Tarrant County

SITES: 1 2 3 4 5 6 7

YOUTH WORKS

DESCRIPTION: The year-round program offers services for youth, ages 17 to 21, that are designed to enhance participants' academic performance leading to valuable workplace skills. The youth program gives youth an opportunity to participate in a broader program that includes tutoring, limited summer employment opportunities, support services, mentoring, and follow-up services that can include alternative education, paid or unpaid work experience, occupational skills training, leadership development and counseling.

INTAKE PROCEDURE: Call for an appointment **FEES:** None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** In school and out of school youth ages 17-21 meeting income and eligibility guidelines **HOURS:** Vary by site - call for information **LANGUAGES:** Call for Information **AREA SERVED:** Tarrant County **SITES:** 3 4 6 7

<u>Sites</u>

1. WORKFORCE SOLUTIONS FOR TARRANT COUNTY 1320 S University Dr Ste 600 Fort Worth, TX 76107

(817) 420-1600 Unemployment Insurance (817) 413-4000 Main (800) 735-2989 TTY/TDD (817) 531-6754 Fax

Judy McDonald, Executive Director

2. WORKFORCE SOLUTIONS FOR TARRANT COUNTY - ALLIANCE OPPORTUNITY CTR

13825 Aviator Way Fort Worth, TX 76177

(817) 420-1600 Unemployment Insurance (817) 548-5270 Main

3. WORKFORCE SOLUTIONS FOR TARRANT COUNTY - ARLINGTON WORKFORCE CTR

140 W Mitchell St, C Section Arlington, TX 76010

(817) 420-1600 Unemployment Insurance (817) 804-4200 Main

4. WORKFORCE SOLUTIONS FOR TARRANT COUNTY - EASTSIDE WORKFORCE CTR

4701 E Lancaster Ave Fort Worth, TX 76103

(817) 420-1600 Unemployment Insurance (817) 531-7800 Main

5. WORKFORCE SOLUTIONS FOR TARRANT COUNTY - MID-CITIES BUSINESS & WORKFORCE CTR

8701 Bedford Euless Rd Ste 205 Hurst, TX 76053

(817) 420-1600 Unemployment Insurance (817) 548-5200 Main

6. WORKFORCE SOLUTIONS FOR TARRANT COUNTY - NORTHSIDE WORKFORCE CTR

2315 N Main St Ste 110 Fort Worth, TX 76164

(817) 626-5262 Main

7. WORKFORCE SOLUTIONS FOR TARRANT COUNTY - RESOURCE CONNECTION WORKFORCE CTR

1400 Circle Dr Fort Worth, TX 76119

(817) 420-1600 Unemployment Insurance

(817) 531-5670 Main

YMCA OF ARLINGTON

1148 W Pioneer Pkwy Ste H Arlington, TX 76013

(817) 299-9629 Main (817) 461-1414 Metro (817) 299-9631 Fax

www.ymca-arlington.org community@ymca-arlington.org

Roberto E Aguirre, President & CEO

Services

DESCRIPTION: The mission of the YMCA of Arlington is to put Christian principles into practice through programs that build a healthy spirit, mind and body for all. The YMCA serves the Arlington and Mansfield areas with after-school care, summer day camps, aquatics, youth and adult sports, parent-child programs, teen programs, health and well-being programs, and senior programs.

INTAKE PROCEDURE: Call for information **FEES:** Amounts vary according to program; financial assistance offered

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** All participants must be a YMCA member (no membership denied due to inability to pay)

HOURS: Hours vary by site LANGUAGES: Spanish AREA SERVED: Call for information SITES:1 2 3 4

CHILD CARE

DESCRIPTION: Before and After-school program based on-site at several Arlington and Mansfield elementary schools. Summer day camps available - call for information.

INTAKE PROCEDURE: Call for information **FEES:** Amounts vary; financial assistance offered **DOCUMENTS REQUIRED:** Call for information **ELIGIBILITY:** All participants must be a YMCA member (no membership denied due to inability to pay)

HOURS: After-school: Mon - Fri School dismissal -6:30pm; Most School breaks and holidays (optional program - call for hours); Before-school (only at certain sites): Mon - Fri 6:30am until school starts **LANGUAGES:** Spanish

AREA SERVED: Arlington & Mansfield **SITES:** 1 2 3 4

<u>Sites</u>

1. YMCA OF ARLINGTON

1148 W Pioneer Pkwy Ste H Arlington, TX 76013

(817) 299-9629 Main (817) 461-1414 Metro (817) 299-9631 Fax

Roberto E Aguirre, President & CEO

2. YMCA OF ARLINGTON - CENTRAL BRANCH

2200 S Davis Dr Arlington, TX 76013

(817) 274-9622 Main (817) 277-4719 Fax

Beth Lecroy, Director

3. YMCA OF ARLINGTON - COOPER STREET BRANCH

7120 S Cooper St Arlington, TX 76001

(817) 419-9629 Main (817) 419-9640 Fax

Kevin Cartwright, Director

4. YMCA OF ARLINGTON - NORTH 1005 Skyline Dr

Arlington, TX 76011

(817) 548-9622 Main (817) 548-9627 Fax

James Hollis, Site Director

YMCA OF METROPOLITAN FORT WORTH

512 Lamar St Ste 400 Fort Worth, TX 76102

(817) 335-9622 Main (817) 335-7043 Fax

www.ymcafw.org

Tony Shuman, President/CEO

Services

DESCRIPTION: The YMCA of Metropolitan Fort Worth offers a wide variety of programs that focus on nurturing the potential of kids, promoting healthy living and fostering a sense of social responsibility. YMCA activities range from youth sports to activities for older adults. The YMCA of Metropolitan Fort Worth has 12 branch locations, a resident camp and sports complex. **FEES:** Monthly membership fees vary based on membership category and location **HOURS:** Mon - Fri 8:00am - 5:00pm (office); branch locations open 7 days a week, hours vary **AREA SERVED:** Tarrant, Johnson, Hood, Parker, Wise and Denton counties

SITE: 13

CAMP CARTER

DESCRIPTION: 350-acre conference and summer youth camping facilities for over 300 people overnight, which includes retreat center, meal service, picnic, swimming and game facilities for large groups - can accommodate several thousand; equestrian center, adventure trips, summer residence camp for boys and girls 6-16 years of age, including special needs children. Outdoor Environmental Education program for grades 2 - 6 which provides hands-on learning about the environment, working through the schools.

INTAKE PROCEDURE: Call for information FEES: Depends on facilities and services; sliding scale for summer camp DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Available for use by any agency HOURS: Mon - Fri 9:00am - 5:00pm (office); Camp 24 hours LANGUAGES: Spanish (need advance notice) AREA SERVED: North Texas including Tarrant,

AREA SERVED: North Texas including Tarrant, Hood, Johnson, Parker, Wise and Denton Counties SITE: 4

CHILD CARE

DESCRIPTION: Pre-school child care; after-school child care for kindergarten and schoolage children; all day summer schoolage child care and day camp. INTAKE PROCEDURE: Call for information FEES: Fees vary depending on programs; financial assistance offered DOCUMENTS REQUIRED: Call for information ELIGIBILITY: Day camp and after-school programs for ages 4 - 15 years HOURS: Call for information LANGUAGES: Spanish (need advance notice) AREA SERVED: Tarrant, Hood, Johnson, Parker, Wise and Denton Counties SITES: 2 3 4 6 8 9 10 11 12

FITNESS CENTER

DESCRIPTION: Services offered at the various branches include: family recreation; gym; swimming; group exercise classes; 12-week personal fitness program; Diabetes Prevention Program and youth sports leagues.

INTAKE PROCEDURE: Call for information on registration at individual branch YMCAs FEES: Fees vary depending on programs; financial assistance offered DOCUMENTS REQUIRED: Call for information ELIGIBILITY: No restrictions HOURS: Call for information LANGUAGES: Spanish (need advance notice) AREA SERVED: Tarrant, Hood, Johnson, Parker, Wise and Denton Counties SITES: 1 2 3 5 6 7 8 9 10 11 12 13

<u>Sites</u>

1. AMON G CARTER JR DOWNTOWN

512 Lamar St Fort Worth, TX 76102

(817) 332-3281 Main

2. YMCA - AIRPORT AREA 3524 Central Dr

Bedford, TX 76021

(817) 571-3371 Main

3. YMCA - BENBROOK COMMUNITY CENTER

1899 Winscott Rd Benbrook, TX 76126

(817) 249-0500 Main

4. YMCA - CAMP CARTER 6200 Sand Springs Rd Fort Worth, TX 76114

(817) 738-9241 Main

5. YMCA - E. R. VAN ZANDT SOUTHWEST 4750 Barwick Dr Fort Worth, TX 76132

(817) 292-9612 Main

6. YMCA - EASTSIDE

1500 Sandy Ln Fort Worth, TX 76112

(817) 451-8276 Main

7. YMCA - HOOD COUNTY

833 Harbor Lakes Dr Granbury, TX 76048

(817) 573-7159 Main

8. YMCA - MCCONALD SOUTHEAST 2801 Miller Ave

Fort Worth, TX 76105

(817) 534-1591 Main

9. YMCA - NORTHPARK

9100 N Beach St Fort Worth, TX 76244

(817) 993-1333 Main

10. YMCA - NORTHWEST

5315 Boat Club Rd Fort Worth, TX 76135

(817) 237-7237 Main (817) 237-9311 Fax

11. YMCA - RYAN 8250 McCart Ave Fort Worth, TX 76123

(817) 346-8855 Main

12. YMCA - WESTSIDE

8201 Calmont Ave Fort Worth, TX 76116

(817) 244-4544 Main

13. YMCA OF METROPOLITAN FORT WORTH

512 Lamar St Ste 400 Fort Worth, TX 76102

(817) 335-9622 Main - Administration (817) 335-7043 Fax

YWCA FORT WORTH & TARRANT COUNTY

512 W 4th St Fort Worth, TX 76102

(817) 332-6191 Main (817) 332-6172 Fax

www.ywcafortworth.org ywca@ywcafortworth.org

Carol Klocek, Executive Director

Services

EARLY CHILDHOOD PROGRAM

DESCRIPTION: High-quality child care services for all children, including homeless and low income children, birth through 5 years. Both Fort Worth Centers offer FWISD Pre-K classes. Arlington Center offers AISD Pre-K classes. Child care for homeless children is offered at the YWCA Rosie K Mauk Child Development Center and Arlington Center. Transportation is provided for children in specific emergency shelters.

INTAKE PROCEDURE: Contact child development center

FEES: Sliding fee based on parent(s) income; to qualify for sliding fee parent(s) must: be employed and/or in job training/school at least 30 hours per week, meet income guidelines, provide proof of income; free for homeless children (referral required from case manager at emergency shelter or transitional housing program); for more information contact child development center

DOCUMENTS REQUIRED: Child's up-to-date immunization record; copy of any divorce decree, protective or restraining order, or any other court orders to which the child is subject; if applying for ISD class, birth certificate, social security card, proof of residence & proof of income required **ELIGIBILITY:** Children ages 6 weeks - 5 years **HOURS:** Mon - Fri 6:30am - 6:00pm **LANGUAGES:** Spanish **AREA SERVED:** No restrictions **SITES:**1 2

FINANCIAL EMPOWERMENT SERVICES

DESCRIPTION: The YWCA's Financial Empowerment Program interrupts the cycle of homelessness and the cycle of poverty by educating women and families about healthy financial management and providing tools to save and grow their income. The ultimate goal of the program is to move participants out of poverty and into a life of financial independence and self-sufficiency.

Services include:

- * The YW Self-Sufficiency Calculator
- * Financial Coaching
- * Financial Education Classes
- * Matched Savings Incentive Program
- * Individual Development Savings Accounts, and * Lending Circles

INTAKE PROCEDURE: Call 817-484-1558 or email Director at kclarke@ywcafortworth.org to be assigned to a financial coach

FEES: None

DOCUMENTS REQUIRED: Call for information **ELIGIBILITY:** Income 50,000/yr or less **HOURS:** Mon - Fri 8:00am - 5:00pm (office); other hours as scheduled

LANGUAGES: Spanish

AREA SERVED: Tarrant County **SITE:** 1

SHARED HOUSING

DESCRIPTION: The Shared Housing program provides safe and affordable housing alternatives for elderly women, single mothers, and single women. Shared Housing is a living arrangement in which two or more unrelated people share a home or apartment. The Shared Housing program has 3 options: Home Share, Cohort, and InHome Care. The Home Share option matches elderly or disabled home owners with individual women or single parent families in need of housing. The Cohort Option matches women experiencing similar circumstances to create a mutual system of support by sharing housing costs. The InHome Care program is similar to the Home Share option, providing a match between an elderly or disabled woman and a single woman. With the InHome Care option, the Home Seeker may be reimbursed for personal care or housekeeping duties provided by a third-party employer or the home owner.

INTAKE PROCEDURE: By appointment only; phone 817-332-6191 to schedule appointment **FEES:** Call for information on fees

ELIGIBILITY: Elderly women, single mothers and single women who can benefit from a shared living arrangement HOURS: Mon - Fri 9:00am - 6:00pm (office) LANGUAGES: Spanish AREA SERVED: No restrictions SITE: 1

YWCA RESALE SHOP

DESCRIPTION: Resale Shop sells low-cost high quality clothing, shoes and accessories for women and men; furniture; housewares; linens; books and music; small appliances. Donations of gently used merchandise always welcomed.

INTAKE PROCEDURE: Visit store **FEES:** All merchandise priced very low; daily specials; Senior Citizens (55+) discount every Monday; Visa, MasterCard, Discover and personal checks accepted. E-mail promotion calendar available.

ELIGIBILITY: None

HOURS: Mon - Thurs 10:00am - 7:00pm; Fri - Sat 10:00am - 6:00pm; closed Sunday AREA SERVED: No restrictions SITE: 3

<u>Sites</u>

1. YWCA FORT WORTH & TARRANT COUNTY 512 W 4th St Fort Worth, TX 76102

(817) 332-6191 Main (817) 332-6172 Fax

Carol Klocek, Executive Director

2. YWCA POLYTECHNIC CHILD DEVELOPMENT CENTER

3401 Ave I Fort Worth, TX 76105

(817) 536-1731 Main (817) 536-1745 Fax

Rolanda Jackson, Center Director

3. YWCA RESALE SHOP

6500 Camp Bowie Blvd Fort Worth, TX 76116

(817) 377-0664 Main (817) 732-0662 Fax

UNITED WAY OF TARRANT COUNTY PARTNER AGENCIES

ACH Child and Family Services

- AIDS Outreach Center Inc.
- Alzheimer's Association
- American Red Cross, Chisholm Trail Chapter
- The Arc of Greater Tarrant County
- **Big Brothers Big Sisters**
- Boy Scouts of America, Longhorn Council
- Boys & Girls Clubs of Arlington Inc.
- Boys & Girls Clubs of Greater Fort Worth Inc.
- **Camp Fire First Texas**
- **Cancer Care Services**
- Catholic Charities, Diocese of Fort Worth Inc.
- **Child Care Associates**
- **Child Study Center**
- Communities In Schools of Greater Tarrant County Inc.
- **Community Enrichment Center**
- Dental Health for Arlington Inc.
- Easter Seals North Texas
- Girl Scouts of Texas Oklahoma Plains
- Girls Incorporated of Tarrant County
- GRACE (Grapevine Relief And Community Exchange)
- Guardianship Services Inc.
- Jewish Federation of Fort Worth and Tarrant County
- Lena Pope Home Inc.
- Meals On Wheels Inc. of Tarrant County
- Mental Health America of Greater Tarrant County
- The Parenting Center
- Presbyterian Night Shelter of Tarrant County
- Reading and Radio Resource Inc.
- **Recovery Resource Council**
- SafeHaven of Tarrant County
- The Salvation Army

- Senior Citizen Services of Greater Tarrant County Inc. Sickle Cell Disease Association Inc. Southwestern Diabetic Foundation Inc. Tarrant County Challenge Inc.
- Tarrant Literacy Coalition
- Travelers Aid Dallas/Fort Worth
- United Community Centers Inc.
- The Women's Center of Tarrant County Inc.
- YMCA of Arlington
- YMCA of Metropolitan Fort Worth
- YWCA of Fort Worth & Tarrant County

LIVE UNITED

Dial 2-1-1

Alternate number: 1-877-541-7905 Online Community Resource Directory: www.tarrantcounty211.org

Trained information and referral specialists will help you find answers.

- Community Information & Referral Service
- Free and Confidential
- Available 24 Hours a Day by Phone



unitedwaytarrant.org

A program of **United Way of Tarrant County** in collaboration with the Texas Health and Human Services Commission





