

End Of Sale Product Marketing Bulletin – PMB-AIT10061

Date: 09/28/19 Business Segment:	☐ EMC ☐ DCS ☒ SPG ☐ Other	Telephone: 80	l Miller 5-578-1299 niller@zebra.com	
Urgency Level	Notice applies to regions:	Government:	Published for:	
General Information	☐ North America☐ Latin America☐ Asia Pacific	☐ Federal ☐ North America State & Local	✓ Associates✓ Partners✓ Distributors	
Description:	[ZXP Series 1 and ZXP Series 3]: E	End of Sale (EOS) A	nnouncement	
Reason for Change:	PMB-AIT10061: End of Sale of ZXF and End of Sale of ZXP Series 3 ar			

1. Transition Overview

In April 2018, Zebra launched their next generation Entry and Professional level printers, the ZC100, ZC300 and ZC350. These printers will replace the ZXP Series 1 and ZXP Series 3. The ZC100 is a direct replacement for the ZXP Series 1. The ZC300 serves as the replacement for the ZXP Series 3; except encoder options. New to the ZC100 and ZC300 is the optional ZIP Pocket, which supports the integration of 3rd party encoders. Customers wishing to purchase Zebra encoders pre-installed will need to purchase a ZC350. The ZC350 also offers important new features such as Prox/iClass encoder support, new specialty ribbons, and faster print speed. This notice also pertains to the ZXP Series 1 and Series 3 QuickCard Solutions.

2. Product Transition Timeline and Mapping Table

Product Transition Timeline*	Date
Planned PMB release date	September 30, 2018
First RMA Request Date for Channel Returns	October 23, 2018
Last RMA Request Date for Channel Returns	October 30, 2018
Last Channel Return Date	November 30, 2018
Last Book Date	December 30, 2018
Last Ship Date	January 30, 2019
End of Service Date	March 30, 2024
Availability of ZC100, ZC300, ZC350	April 20, 2018



* Note: Any changes to above timeline will be communicated via a revised Distributor Notice (DN) and/or Product Marketing Bulleting (PMB).

Discontinued P/N	Description	Replacement P/N	Description	Option Kit	Description	Comments
ZXP Series 1				Mit		
Z11-00000000EM00	Printer ZXP Series 1; Single Sided, UK/EU Cord, USB	ZC11-0000000EM00	Printer ZC100, Single Sided, UK/EU Cord, USB Only, Windows Driver			
Z11-0000B000EM00	Printer ZXP Series 1; Single Sided, UK/EU Cord, USB, Card Studio Standard, Camera & YMCKO Media Starter Kit	ZC11-0000Q00EM00	Printer ZC100, Single Sided, UK/EU Cord, USB Only, Windows Driver, Card Studio 2.0 (Standard) application, Webcam, 200 PVC cards, YMCKO ribbon (200 images)			
Z11-000C0000EM00	Printer ZXP Series 1; Single Sided, UK/EU Cord, USB, 10/100 Ethernet	ZC11-000C000EM00	Printer ZC100, Single Sided, UK/EU Cord, USB & Ethernet, Windows Driver			
Z11-0M000000EM00	Printer ZXP Series 1; Single Sided, UK/EU Cord, USB, ISO HiCo/LoCo Mag S/W selectable	ZC11-0M00000EM00	Printer ZC100, Single Sided, UK/EU Cord, USB Only, ISO HiCo/LoCo Mag S/W Selectable, Windows Driver			
Z11-0M00C000EM00	Printer ZXP Series 1; Single Sided, UK/EU Cord, USB, ISO HiCo/LoCo Mag S/W selectable, Card Studio Standard, Camera & YMCKO Media Starter Kit	ZC11-0M0C000EM00	Printer ZC100, Single Sided, UK/EU Cord, USB Only, Windows Driver, Card Studio 2.0 (Standard) application, Webcam, 200 PVC cards, YMCKO ribbon (200 images)			
Z11-0M0C0000EM00	Printer ZXP Series 1; Single Sided, UK/EU Cord, USB, 10/100 Ethernet, ISO HiCo/LoCo Mag S/W selectable	ZC11-0M0C000EM00	Printer ZC100, Single Sided, UK/EU Cord, USB & Ethernet, ISO HiCo/LoCo Mag S/W Selectable, Windows Driver			
ZXP Series 3 Single Side Printers						
Z31-00000200EM00	Printer ZXP Series 3; Single Sided, UK/EU Cord, USB	ZC31-000C000EM00	Printer ZC300, Single Sided, UK/EU Cord, USB & Ethernet, Windows Driver			
Z31-000C0200EM00	Printer ZXP Series 3; Single Sided, UK/EU Cord, USB, 10/100 Ethernet	ZC31-000C000EM00	Printer ZC300, Single Sided, UK/EU Cord, USB & Ethernet, Windows Driver			



Í	I	1	I .	I	1	1
	Printer ZXP Series 3;		Printer ZC300, Single			
	Single Sided, UK/EU Cord, USB, 10/100		Sided, UK/EU Cord, USB & Ethernet,			
Z31-000C020GEM00	Ethernet, BAA	ZC31-000C0G0EM00	Windows Driver, TAA			
			Printer ZC300, Single			
			Sided, UK/EU Cord,			
			USB & Ethernet,			
	Printer ZXP Series 3;		Windows Driver,			
	Single Sided, UK/EU		CardStudio 2.0			
	Cord, USB, Card Studio Standard,		(Standard) application, Webcam, 200 PVC			
	Camera & YMCKO		cards, YMCKO ribbon			
Z31-0000B200EM00	Media Starter Kit	ZC31-000CQ00EM00	(200 images)			
	Printer ZXP Series 3;		Printer ZC300, Single			
	Single Sided, UK/EU		Sided, UK/EU Cord,			
	Cord, USB,		USB & Ethernet,	P1094879-	Kit, Upgrade	
Z31-00A00200EM00	Enclosure Lock	ZC31-000C000EM00	Windows Driver	012	Printer Lock	
			Printer ZC300, Single			
	Printer ZXP Series 3;		Sided, UK/EU Cord,			
	Single Sided, UK/EU		USB & Ethernet, ISO			
	Cord, USB, ISO		HiCo/LoCo Mag S/W			
	HiCo/LoCo Mag		Selectable, Windows			
Z31-0M000200EM00	S/W selectable	ZC31-0M0C000EM00	Driver			
	Printer ZXP Series 3;		Printer ZC300, Single			
	Single Sided, UK/EU		Sided, UK/EU Cord,			
	Cord, USB, 10/100 Ethernet, ISO		USB & Ethernet, ISO HiCo/LoCo Mag S/W			
	HiCo/LoCo Mag		Selectable, Windows			
Z31-0M0C0200EM00	S/W selectable	ZC31-0M0C000EM00	Driver			
	,					
	Printer ZXP Series 3;		Printer ZC300, Single			
	Single Sided, UK/EU		Sided, UK/EU Cord,			
	Cord, USB, ISO		USB & Ethernet,			
	HiCo/LoCo Mag		Windows Driver,			
	S/W selectable,		CardStudio 2.0			
	Card Studio		(Standard) application,			
	Standard, Camera &		Webcam, 200 PVC	D4 00 40 70	Kit Harrista	
Z31-0M00C200EM00	YMCKO Media Starter Kit	ZC31-000CQ00EM00	cards, YMCKO ribbon (200 images)	P1094879- 002	Kit, Upgrade Mag Encoder	
231-014100C200L14100	Printer ZXP Series 3;	2031-000CQ00LIVIOU	(200 iiiiages)	002	IVIAS LIICUUCI	
	Single Sided, UK/EU		Printer ZC350, Single		Kit, Upgrade	Smartcard
	Cord, USB, Contact		Sided, UK/EU Cord,		MiFare	encoder
	and Contactless		USB & Ethernet,	P1094879-	Contact	available only
Z31-A0000200EM00	Mifare	ZC35-000C000EM00	Windows Driver	003	Encoder	on ZC350
	Printer ZXP Series 3; Single Sided, UK/EU				Kit, Upgrade	
	Cord, USB, Contact		Printer ZC350, Single	P1094879-	MiFare Contact	
	and Contactless		Sided, UK/EU Cord,	003	Encoder	
	Mifare, Enclosure		USB & Ethernet,	P1094879-	Kit, Upgrade	
Z31-A0A00200EM00	Lock	ZC35-000C000EM00	Windows Driver	012	Printer Lock	
	Printer ZXP Series 3;					
	Single Sided, UK/EU				Kit, Upgrade	
	Cord, USB, 10/100		Drintor 70250 Single	D1004970	MiFare	Smartcard
	Ethernet, Contact and Contactless		Printer ZC350, Single Sided, UK/EU Cord,	P1094879- 003	Contact Encoder	Smartcard encoder
	Mifare, Enclosure		USB & Ethernet,	P1094879-	Kit, Upgrade	available only
Z31-A0AC0200EM00	Lock	ZC35-000C000EM00	Windows Driver	012	Printer Lock	on ZC350
	i and the second					



ı	I	Ì	ı	i	Ī	İ
Z31-AM000200EM00	Printer ZXP Series 3; Single Sided, UK/EU Cord, USB, Contact and Contactless Mifare, ISO HiCo/LoCo Mag S/W selectable	ZC35-AM0C000EM00	Printer ZC350, Single Sided, UK/EU Cords, USB & Ethernet, PC/SC Contact, Contactless Mifare, ISO HiCo/LoCo Mag S/W Selectable, Windows Driver			Smartcard encoder available only on ZC350
	,					
Z31-AM0C0200EM00	Printer ZXP Series 3; Single Sided, UK/EU Cord, USB, 10/100 Ethernet, Contact and Contactless Mifare, ISO HiCo/LoCo Mag S/W selectable	ZC35-AM0C000EM00	Printer ZC350, Single Sided, UK/EU Cords, USB & Ethernet, PC/SC Contact, Contactless Mifare, ISO HiCo/LoCo Mag S/W Selectable, Windows Driver			Smartcard encoder available only on ZC350
Z31-AMAC0200EM00	Printer ZXP Series 3; Single Sided, UK/EU Cord, USB, 10/100 Ethernet, Contact and Contactless Mifare, ISO HiCo/LoCo Mag S/W selectable, Enclosure Lock	ZC35-AM0C000EM00	Printer ZC350, Single Sided, UK/EU Cords, USB & Ethernet, PC/SC Contact, Contactless Mifare, ISO HiCo/LoCo Mag S/W Selectable, Windows Driver	P1094879- 012	Kit, Upgrade Printer Lock	Smartcard encoder available only on ZC350
Z31-E0000200EM00	Printer ZXP Series 3; Single Sided, UK/EU Cord, USB, Contact Station	ZC35-000C000EM00	Printer ZC300, Single Sided, UK/EU Cord, USB & Ethernet, Windows Driver	P1094879- 004	Kit, Upgrade Contact Station	Contact Station available only on ZC350
Z31-EM000200EM00 ZXP Series 3 Dual	Printer ZXP Series 3; Single Sided, UK/EU Cord, USB, Contact Station, ISO HiCo/LoCo Mag S/W selectable	ZC35-000C000EM00	Printer ZC350, Single Sided, UK/EU Cord, USB & Ethernet, ISO HiCo/LoCo Mag S/W Selectable, Windows Driver	P1094879- 014	Kit, Upgrade Mag encoder &Contact Station	Contact Station available only on ZC350
Side Printers						
Z32-00000200EM00	Printer ZXP Series 3; Dual Sided, UK/EU Cord, USB	ZC32-000C000EM00	Printer ZC300, Dual Sided, UK/EU Cord, USB & Ethernet, Windows Driver			
Z32-000C0200EM00	Printer ZXP Series 3; Dual Sided, UK/EU Cord, USB, 10/100 Ethernet	ZC32-000C000EM00	Printer ZC300, Dual Sided, UK/EU Cord, USB & Ethernet, Windows Driver			
Z32-00A00200EM00	Printer ZXP Series 3; Dual Sided, UK/EU Cord, USB, Enclosure Lock	ZC32-000C000EM00	Printer ZC300, Dual Sided, UK/EU Cord, USB & Ethernet, Windows Driver	P1094879- 012	Kit, Upgrade Printer Lock	
Z32-00AC0200EM00	Printer ZXP Series 3; Dual Sided, UK/EU Cord, USB, 10/100 Ethernet, Enclosure Lock	ZC32-000C000EM00	Printer ZC300, Dual Sided, UK/EU Cord, USB & Ethernet, Windows Driver	P1094879- 012	Kit, Upgrade Printer Lock	



1	1	I	1		1	1
Z32-0000D200EM00	Printer ZXP Series 3; Dual Sided, UK/EU Cord, USB, Card Studio Standard, Camera & YMCKO Media Starter Kit	ZC32-000CQ00EM00	Printer ZC300, Dual Sided, UK/EU Cord, USB & Ethernet, Windows Driver, CardStudio 2.0 (Standard) application, Webcam, 200 PVC cards, YMCKOK ribbon (200 images)			
Z32-0M00E200EM00	Printer ZXP Series 3; Dual Sided, UK/EU Cord, USB, ISO HiCo/LoCo Mag S/W selectable, Card Studio Standard, Camera & YMCKO Media Starter Kit	ZC32-0M0CQ00EM00	Printer ZC300, Dual Sided, UK/EU Cord, USB & Ethernet, Windows Driver, CardStudio 2.0 (Standard) application, Webcam, 200 PVC cards, YMCKO ribbon (200 images)	P1094879- 002	Kit, Upgrade Mag Encoder	
Z32-0M000200EM00	Printer ZXP Series 3; Dual Sided, UK/EU Cord, USB, ISO HiCo/LoCo Mag S/W selectable	ZC32-0M0C000EM00	Printer ZC300, Dual Sided, UK/EU Cord, USB & Ethernet, ISO HiCo/LoCo Mag S/W Selectable, Windows Driver			
Z32-0M0C0200EM00	Printer ZXP Series 3; Dual Sided, UK/EU Cord, USB, 10/100 Ethernet, ISO HiCo/LoCo Mag S/W selectable	ZC32-0M0C000EM00	Printer ZC300, Dual Sided, UK/EU Cord, USB & Ethernet, ISO HiCo/LoCo Mag S/W Selectable, Windows Driver			
Z32-0MAC0200EM00	Printer ZXP Series 3; Dual Sided, UK/EU Cord, USB, 10/100 Ethernet, ISO HiCo/LoCo Mag S/W selectable, Enclosure Lock	ZC32-0M0C000EM00	Printer ZC300, Dual Sided, UK/EU Cord, USB & Ethernet, ISO HiCo/LoCo Mag S/W Selectable, Windows Driver	P1094879- 012	Kit, Upgrade Printer Lock	
Z32-A0000200EM00	Printer ZXP Series 3; Dual Sided, UK/EU Cord, USB, Contact and Contactless Mifare	ZC36-000C000EM00	Printer ZC350, Dual Sided, UK/EU Cord, USB & Ethernet, Windows Driver	P1094879- 003	Kit, Upgrade MiFare Contact Encoder	Smartcard encoder available only on ZC350
Z32-A0AC0200EM00	Printer ZXP Series 3; Dual Sided, UK/EU Cord, USB, 10/100 Ethernet, Contact and Contactless Mifare, Enclosure Lock	ZC36-000C000EM00	Printer ZC350, Dual Sided, UK/EU Cord, USB & Ethernet, Windows Driver	P1094879- 003 P1094879- 012	Kit, Upgrade MiFare Contact Encoder Kit, Upgrade Printer Lock	Smartcard encoder available only on ZC350
Z32-AM000200EM00	Printer ZXP Series 3; Dual Sided, UK/EU Cord, USB, Contact and Contactless Mifare, ISO HiCo/LoCo Mag S/W selectable	ZC36-AM0C000EM00	Printer ZC350, Dual Sided, UK/EU Cords, USB & Ethernet, PC/SC Contact, Contactless Mifare, ISO HiCo/LoCo Mag S/W Selectable, Windows Driver			



Z32-AM0C0200EM00	Printer ZXP Series 3; Dual Sided, UK/EU Cord, USB, 10/100 Ethernet, Contact and Contactless Mifare, ISO HiCo/LoCo Mag S/W selectable	ZC36-AM0C000EM00	Printer ZC350, Dual Sided, UK/EU Cords, USB & Ethernet, PC/SC Contact, Contactless Mifare, ISO HiCo/LoCo Mag S/W Selectable, Windows Driver			
Z32-AMAC0200EM00	Printer ZXP Series 3; Dual Sided, UK/EU Cord, USB, 10/100 Ethernet, Contact and Contactless Mifare, ISO HiCo/LoCo Mag S/W selectable, Enclosure Lock	ZC36-AM0C000EM00	Printer ZC350, Dual Sided, UK/EU Cords, USB & Ethernet, PC/SC Contact, Contactless Mifare, ISO HiCo/LoCo Mag S/W Selectable, Windows Driver	P1094879- 012	Kit, Upgrade Printer Lock	
Z32-E0000200EM00	Printer ZXP Series 3; Dual Sided, UK/EU Cord, USB, Contact Station	ZC35-000C000EM00	Printer ZC300, Single Sided, UK/EU Cord, USB & Ethernet, Windows Driver	P1094879- 004	Kit, Upgrade Contact Station	Contact Station available only on ZC350
Z32-E0AC0200EM00	Printer ZXP Series 3; Dual Sided, UK/EU Cord, USB, 10/100 Ethernet, Contact Station, Enclosure Lock	ZC35-000C000EM00	Printer ZC300, Single Sided, UK/EU Cord, USB & Ethernet, Windows Driver	P1094879- 004 P1094879- 012	Kit, Upgrade Contact Station Kit, Upgrade Printer Lock	Contact Station available only on ZC350
Z32-EM000200EM00	Printer ZXP Series 3; Dual Sided, UK/EU Cord, USB, Contact Station, ISO HiCo/LoCo Mag S/W selectable	ZC36-000C000EM00	Printer ZC350, Dual Sided, UK/EU Cord, USB & Ethernet, Windows Driver	P1094879- 014	Kit, Upgrade Mag encoder & Contact Station	
Z32-EMAC0200EM00	Printer ZXP Series 3; Dual Sided, UK/EU Cord, USB, 10/100 Ethernet, Contact Station, ISO HiCo/LoCo Mag S/W selectable, Enclosure Lock	ZC36-000C000EM00	Printer ZC350, Dual Sided, UK/EU Cord, USB & Ethernet, Windows Driver	P1094879- 014 P1094879- 012	Kit, Upgrade Mag encoder & Contact Station Kit, Upgrade Printer Lock	

3. Accessories and Peripherals: Transition Timeline and Mapping Table

Accessories and Peripherals are not affected by this Printer End of Service announcement.

4a. Service and Support: Hardware End of Service Life Policy

Zebra Technologies Corporation ("Zebra") will provide service and support for products manufactured by Zebra for a period of five years commencing on the last day of the product's final shipment.

Zebra will make reasonable, commercial attempts to continue to repair products beyond the five-year period at Zebra's option:

- To meet contract commitments
- Where a significant commercial requirement is identified



 Where Zebra judges that there is sufficient commercial reason to warrant continuance of repair and support

Should technology used in the product become discontinued, obsolete, or no longer available in the public domain, making parts or assemblies no longer available for these reasons, Zebra at its discretion will evaluate the impact and if significant, consider the feasibility and economics of a design change to enable continued repair.

The End of Service Life period may be changed at Zebra's sole discretion.

Customers wishing to purchase a Zebra Support Contract can do so through the normal channels they currently follow to purchase Zebra products and services.

For more information:

- Zebra employees: Visit Zebra Services home page
- Partners: Visit the Products, Services & Supplies tab of Partner Gateway

4b. Service and Support: Software End of Service Life Policy

For software applications that have been announced End of Sale (EOS), conclusion of support for these products follows a defined timeline beginning from the product End of Sale announcement (the "EOS Announcement"). For customers with products covered by a Zebra services agreement (the "Support Contract") at the time of the EOS Announcement, the software maintenance portion of its Support Contract, as defined in the Service Description Document applicable to the product EOS (the "Software Maintenance"), will continue for up to twelve (12) months from the EOS Announcement date. Zebra reserves the right, at its sole discretion, to end such Software Maintenance earlier than this date should conditions warrant.

For customers with products covered by a Support Contract at the time of the EOS Announcement, Technical Support, defined as telephone and e-mail support through Zebra's Customer Support Center, continues through the completion of the customer's software Support Contract, regardless of the availability of Software Maintenance on the EOS software product.

Customers with products covered by a Support Contract that are not using the most current release of the applicable software product on the EOS Announcement date may update to the most current release after the EOS Announcement, subject to this Statement and the terms of the Service Description Document applicable to customer's Support Contract.

As of the software product EOS Announcement date, any existing multi-year Support Contracts for that product will no longer be available. New customers may purchase any existing multi-year contracts up to and including the EOS effective date. Any request for a multi-year software Support Contract for an existing customer must be approved by Zebra's Solutions Services and the applicable Product organization(s).

As of the EOS Announcement date, only annual Support Contracts and one-year renewal Support Contracts will be available without a special approval, as indicated above. Availability of Software Maintenance will be



as described above. Technical Support, as described above, will continue up until the conclusion of the customer's Support Contract.

5. Frequently Asked Questions

None.

End of Life Timeline Definitions:

First RMA Request Date: First date distributors & partners can request RMA for return of EOL product.

Last RMA Request Date: Last date distributors & partners can request RMA for return of EOL product.

Last Channel Return Date: Last date abvariant product returns will be accepted (20 days after expressed of RMA)

Last Channel Return Date: Last date physical product returns will be accepted (30 days after approval of RMA).

Last Book Date: Last date purchase orders will be accepted for product and/or bundles, kits or system packs containing the product.

Last Ship Date: Latest date for which a customer can request product delivery.

End of Engineering Support: Date when bug fixes, design revisions, and integration with other components, products or solutions will no longer

be performed

End of Service Life Date: Last date technical support and repair services are available.

Warranty: See Zebra Warranty at https://www.zebra.com/us/en/support-downloads/warranty/product-warranty.html

The information contained or referenced in this PMB is derived from a variety of sources and may not be accurate, complete, or up to date. The information is provided "as is." ZEBRA SHALL NOT BE LIABLE FOR TECHNICAL OR EDITORIAL ERRORS OR OMISSIONS, NOR FOR ANY DAMAGES RESULTING FROM THE USE OF INFORMATION CONTAINED IN THIS PMB. ZEBRA MAKES NO REPRESENTATIONS ABOUT THE SUITABILITY OF ANY PRODUCTS, SERVICES OR INFORMATION CONTAINED IN OR REFERRED TO IN THIS PMB, FOR ANY PURPOSE. ZEBRA ASSUMES NO RESPONSIBILITY FOR AND DISCLAIMS ALL LIABILITY FOR ANY ERRORS OR OMISSIONS, WARRANTIES AND CONDITIONS WITH REGARD TO THIS PMB AND/OR THE INFORMATION CONTAINED HEREIN INCLUDING ALL IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.

The information contained in this PMB regarding product compliance with the Trade Agreements Act ("TAA"), or any Federal regulation, law, rule or standard, is provided for informational purposes only and does not constitute a legally binding representation that such product complies therewith. Information contained in this PMB (including the Product Specifications) is subject to change with or without prior notice. In no event shall Zebra be held directly or indirectly liable for any damage or loss caused or alleged to have been caused by or in connection with the use of, or reliance upon, the information found in this PMB. To confirm whether any particular Zebra product is compliant with any Federal regulation, law, rule or standard, please contact FederalProductQuestions@zebra.com

IN NO EVENT SHALL ZEBRA BE LIABLE FOR ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER, RESULTING FROM LOSS OF USE, DATA OR PROFITS, EITHER IN AN ACTION OF CONTRACT, NEGLIGENCE OR OTHER TORTIOUS ACTION, ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF INFORMATION AVAILABLE FROM THIS PMB.

©2018 ZIH Corp and/or its Affiliates. All rights reserved. Zebra and the stylized Zebra head are trademarks of ZIH Corp., registered in many jurisdictions worldwide. All other trademarks are the property of their respective owners.