



Module 1: ENERGY STAR and Energy Efficiency in Affordable Housing

Building ENERGY STAR Qualified Homes

Slide 7



Overview

- Importance of Energy Efficiency in Affordable Housing?
- Benefits for Residents, Owners, PJs, and HUD
- HOME Program & Energy Efficiency

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U.S. Energy Needs

- Gap between US energy needs and available resources
 - Results in volatile energy prices, higher utility bills
 - Impacts household budgets for families, operating budgets for property owners
- Critical to reduce energy usage to maintain household and project budgets

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Home Energy Affordability Gap

Total U.S. Affordability Gap = \$29.8 billion Average Gap per Household = \$1,047 AVERAGE \$ HOME ENERGY BILLS EXCEED AFFORDABLE HOME ENERGY BILLS FOR HOUSEHOLDS BELOW 185% OF POVERTY LEVEL (PL).

2006 State Home Energy Affordability Gap Results

Smallest Gap:

Largest Gap: Vermont

- Smallest Gap: Washington
 Average Gap per Household = \$444
- Average Gap per Household = \$1,949

- < 50% PL = 35.1%
- < 50% PL = 78.9%
- 51-74% PL = 31.6%
- 51-74% PL = 14.1% 75-99% PL = 10.1%
- 75-99% PL = 22.6%



Activity

- 1. To what extent is the rate of increase in energy costs a concern in your HOME-funded projects?
- 2. What specific efforts or activities is PJ taking to address these concerns?
- 3. Do you think ENERGY STAR can help address these concerns? How?



Energy Efficiency in Affordable Housing

- Rising energy costs
 - · Choices between utility bills and other needs - food, shelter, medicine
- Connection between inability to pay utility bills and consequences such as homelessness, malnutrition, heart disease, heat stroke
- Build more energy efficient to improve qualify of life



Benefits of Energy Efficiency

- Energy bill savings
- Improved home performance
 - More comfortable
 - · Improved air quality
- Greater durability
- Long-term maintenance savings
 - · Less likely to fall into disrepair

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Benefits of Energy Efficiency

- Benefits to residents and owners
 - Increased savings for households
 - · Increased property viability
 - · Easier to rent or sell
 - Adds value to the home
- Benefits to PJ and HUD
 - Reduces HUD's energy bills by 5% = \$2 billion savings over next 10 years
 - Improved long-term financial stability of projects benefit PJs

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Example: Energy Bill Savings in Utah

- State of Utah Division of Housing and Community Development: Olene Walker Housing Loan Fund (OWHLF)
- Results of ENERGY STAR Policy
 - Single-family ENERGY STAR qualifying homes about \$200 in utility savings per year with additional loan cost of only \$85 per household per year
 - Example: One single-family home in Utah County
 - ✓ Yearly energy costs without ENERGY STAR would have been \$1,429; with ENEGRY STAR, they are \$974 – a <u>32% savings to the homeowner</u>

Source: "Financing Energy-Efficiency Housing." NCSHA – Housing Finance Agency Institute, January 13-16, 200

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Partnerships for Home Energy Efficiency

- In July 2001, HUD established a department-wide Energy Task Force
 - · Identify measures to support energy efficiency and conservation goals of the National Energy Policy
 - Intra-agency partnership with DOE and
 - ✓ Began in July 2005
 - ✓ Help households save 10% on home energy bills over the next 10 years ~\$20 billion per year
- See attachment 1-1 for HUD action items





HOME Program & Energy Efficiency

- Encourages ENERGY STAR in HOME development projects
- New construction must meet International Energy Conservation Code (IECC)
 - PJs urged to use ENERGY STAR qualified homes guidelines
- Must track ENERGY STAR in IDIS



Example: ENERGY STAR Policy in Utah

- Olene Walker Housing Loan Fund functions as a revolving loan fund using state legislative appropriations, USDA-RD funding and HUD HOME allocations
- OWHLF's ENERGY STAR policy
 - All new construction projects receiving OWHLF funding are required to adopt ENERGY STAR standards.

 - All rehabilitation projects receiving OWHLF funding are encouraged to adopt ENERGY STAR standards.

 Rehabilitation projects that are unable to achieve ENERGY STAR qualification in their preliminary rating require efficiency improvements with a SIR of 1.0 or better.
 - Financial incentives include reduced interest rates and greater loan amounts



Module 2: ENERGY STAR Qualified Homes



Overview

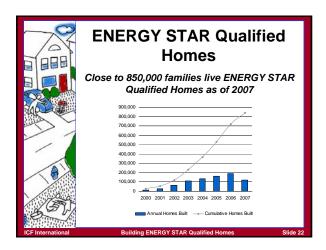
- What is ENERGY STAR?
- What are the Requirements for an **ENERGY STAR Qualified Home?**
- How is a Home Certified as **ENERGY STAR?**
- Roles & Responsibilities of Key Actors
- Technical and Financial Assistance Resources

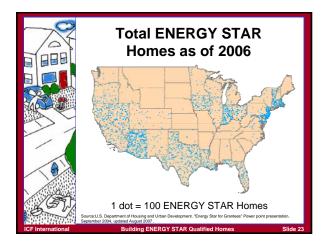


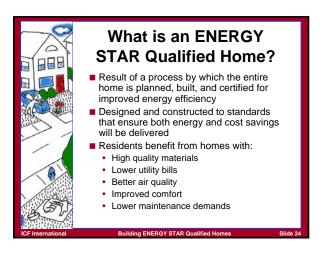
What is Energy Star?

- U.S. government-backed label for energy efficiency
 50+ types of consumer products, new homes, commercial and industrial buildings
 Meet specific standards for energy efficiency and performance
 Joint EPA and DOE Program
- - Helps organizations adopt cost-effective, energy-efficient technologies and practices
- Voluntary partnership between the government and 9,000+ organizations, including 4,500 homebuilders
- Provides technical information and tools about energy-efficient solutions and practices for managing energy consumption. consumption







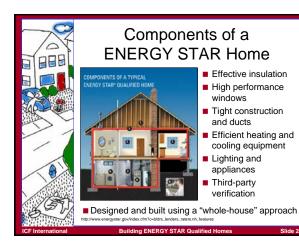




Standards and Requirements

- Any home 3 stories or less
- Eligible types of homes:
 - Single family
 - Low-rise multi-family homes
 - Manufactured homes
 - · Systems-built homes
 - Existing retrofitted homes
- Intended for new construction, but can be gut rehabilitation
- Existing homes are unlikely to cost-effectively meet ENERGY STAR standard

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Effective Insulation

- As much as half of energy used in a home goes to heating and cooling.

 Properly installed and inspected insulation in floors, walls, and attics



- Ensures even temperatures throughout the house, reduced energy use, and increased comfort. Reduced potential for condensation that can lead to decay of building materials

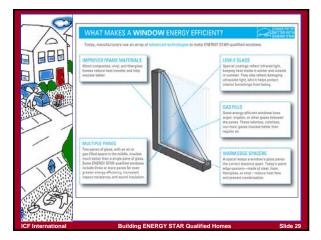


High Performance Windows

- ENERGY STAR Qualified Windows
 - Use advanced technologies to help keep heat in during winter and out during summer.
 - Maintain consistent temperatures throughout homes
 - Reduce the emissions of greenhouse gases and air pollutants from entering and exiting the house
 - Tailored for four climate zones and independently tested for superior energy performance.
 - ✓ Energy performance is independently tested and certified according to procedures established by the National Fenestration Rating Council (NFRC)

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Slide 2

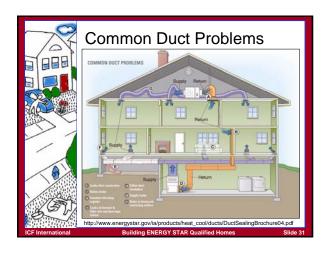


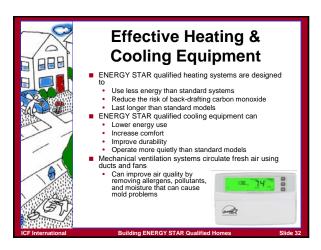


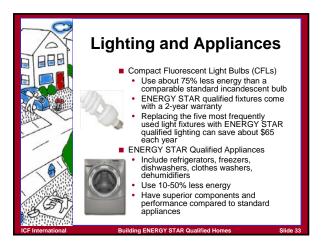
Tight Construction and Ducts

- ENERGY STAR qualified homes must have efficient duct systems that carry air from central heaters or air conditioners to each part of the home and back again
 - Reduces drafts, moisture, dust, pollen, and noise
 - Improves comfort and indoor air quality
 - Reduces utility and maintenance costs
- Duct systems found in ENERGY STAR qualified homes are third-party tested for tightness and verified to be properly insulated

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ENERGY STAR Qualified Products

- Go to:
- http://www.energystar.gov/products
- Find
 - Product specifications
 - Special offers, including rebates and tax credits
 - Cost savings
 - Store locations

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Slide 35



Third-Party Certification

- To earn ENERGY STAR Qualified Home, must meet the following three criteria:
 - Meet the appropriate Home Energy Rating System (HERS) Index
 - Be certified and field-tested in accordance with the RESNET Standards by a RESNET-accredited Provider
 - Meet all applicable codes

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Home Rating Infrastructure

- Residential Energy Services Network (RESNET)

 www.natresnet.org

 Founded by National Association of State Food
 - Founded by National Association of State Energy Officials
 - Adopting and maintaining national standards for home energy ratings
 Certifying and Accrediting Body for Home Energy
 Raters (contractors)
- Over 5,000 Home Énergy Raters in the U.S. HERS Raters

 Independent, third-party home energy raters
- - Inspect, test, and certify homes meeting ENERGY STAR qualified homes label

 Can advise how to select energy-efficient features

 - Must be trained and certified by state agencies and RESNET
 - Developer's responsibility to contract with HERS Rater

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HERS Index

- Numeric value scale to rate the efficiency of homes

 The lower the score, the more energy efficient the home

 100 score is equivalent to home built to IECC 2004

 Each point represents 1% (more efficient or less efficient)

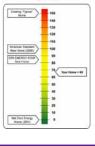
 0 score would indicate a zero energy home

 ENERGY STAR home is one that would achieve a HERS Index score of:

 \$80 in the North

 \$85 in the South

 A typical existing home (1970) might be a 130 on the scale or 30% worse than a home built to code (IECC 2004)

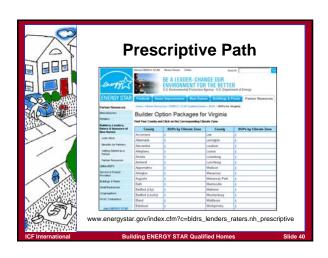




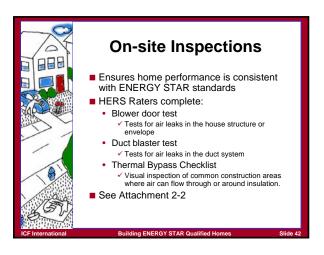
Two Paths for **Qualifying Homes**

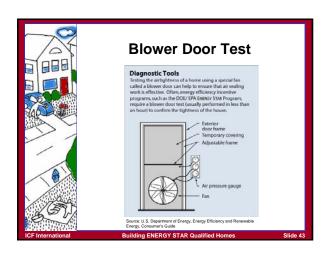
- 1. Performance Path
 - Rater simulates home energy efficiency based on the building plans with specialized computer software
 - Can identify the most effective upgrades to meet ENERGY STAR performance standards
- 2. Prescriptive Path
 - Use a set of climate-specific construction specifications developed by EPA called a Builder Option Package (BOP)

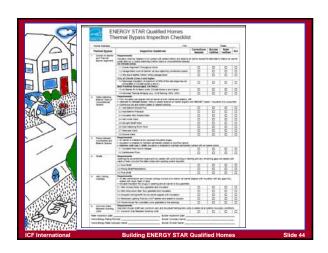
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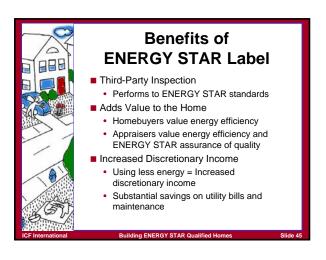














Costs and Savings

- Savings and benefits outweigh initial purchase costs
 - ENERGY STAR qualified homes use substantially less energy for heating, cooling, and water heating delivering \$200 to \$400 in annual savings.
 - Additional cost of energy efficient features typically adds only a modest amount to a home buyer's monthly mortgage payment.
- Purchasing ENERGY STAR Qualified Home = even more savings
- Builders and architects make a difference
 - More experience, lower costs and more savings

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Average Savings for ENERGY STAR Homes

Savings of ~\$2,400 over average 7-8 year homeownership tenure

Total Cost Savings	\$25	\$300
Utility Savings**	\$40	\$480
Additional Mortgage Costs*	- \$15	- \$180
	Monthly	Annual

- * Based on \$2,000 additional house price/value
- ** Likely to increase while mortgage remains fixed

ource: "Renefits for Homeowners." FNERGY STAR, http://www.energystar.gov/index.cfm?cunew_homes.nh. henefi

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Slide 47



Example: ENERGY STAR Costs for OWHLF

- Olene Walker Housing Loan Fund (OWHLF)
 - · Incremental costs:
 - ✓ Average of \$2,300-\$2,500 per Single-family unit
 - ✓ Average of \$1,900-\$2,100 per Multi-family unit
 - Average cost of obtaining ENERGY STAR qualification rating:
 - ✓ \$250 for each Single-family unit
 - √ \$350 for each Multi-family unit

Source: "Financing Energy-Efficiency Housing." NCSHA - Housing Finance Agency Institute, January 13-16, 2008

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Example: ENERGY STAR Savings in North Carolina

- Carousel Place Raleigh, NC
 - ENERGY STAR qualified, two-story, 55unit apartment building
 - Occupancy at the senior building is limited to low-income persons age 55 and older







Example: ENERGY STAR Savings in North Carolina

- Additional cost to construct Carousel Place to ENERGY STAR standards was approximately \$82,500, or \$1,500 per
- Savings due to ENERGY STAR and discount from utility company:
 - Monthly savings
 - ✓ Up to \$29 for a one-bedroom unit
 - ✓ Up to \$45 for a two-bedroom unit
 - Annual savings \$350-\$550
- Simple payback of ENERGY STAR related construction costs of 3-4 years



Determining Energy Savings Exercise #2



Key Roles & Responsibilities

■ PJ/Grantee

- Responsible for incorporating ENERGY STAR standards into development programs
- Encourage or require developers to meet ENERGY STAR standards
- Update construction standards and program procedures

■ Developer

- Integrate ENERGY STAR into design and construction of project
- Give contractors enough information in the specifications and training
- Review site plans with HERS Rater

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Role of Construction and HERS Contractors

- Construction Contractors and Subs
 - Build the project according to the plans and ENERGY STAR standards
- HERS Raters
 - Review site plans with the developer
 - Inspect the design features and the efficiency measures for appropriate installation and overall energy performance

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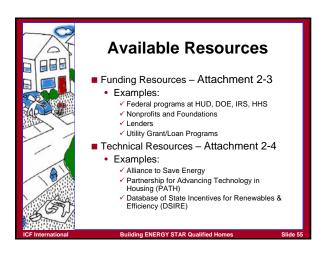
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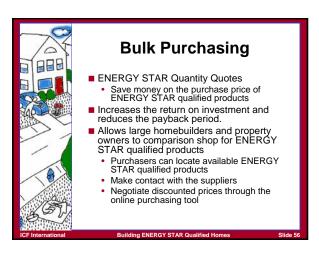


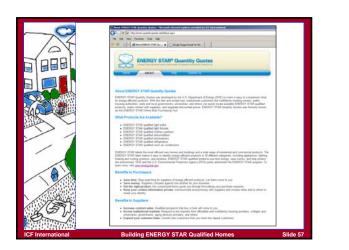
Role of Property Owners and Occupants

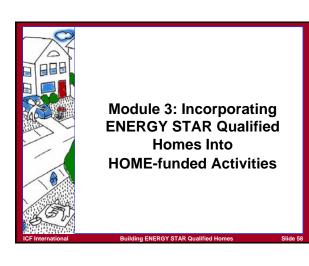
- Property Owner
 - Upkeep of efficiency features
 Regularly schedule inspections of efficient building features, such as duct work and insulation
 - Educate tenants of the appropriate uses energy efficient appliances
- Occupant
 - Follow energy conservation practices
 - Use energy equipment and appliances properly
 - Report malfunctions or symptoms that building features are failing to the property owner for resolution

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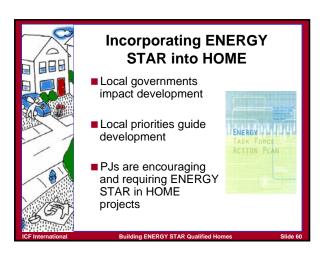


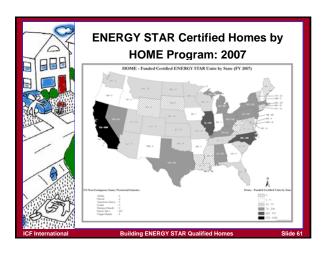


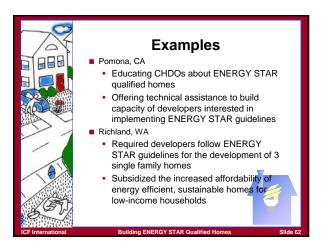




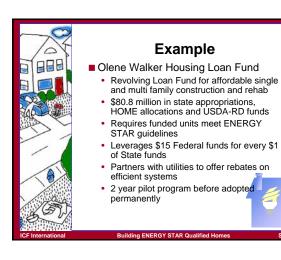














Incorporating ENERGY STAR into HOME

- ENERGY STAR designed to easily integrate into the housing development process
- Very modest administrative burden for PJs

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Slide 65



9 Steps for Incorporating ENERGY STAR into HOME

- 1. Identify suitable housing activities
- 2. Assess capacity and sources of support
- 3. Decide whether to encourage or require ENERGY STAR
- 4. Revise HOME program procedures
- 5. Train program staff
- 6. Conduct outreach and education
- 7. Implement monitoring procedures
- 8. Continue periodic outreach and education
- 9. Report completed units in IDIS

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9 Steps for Incorporating ENERGY STAR into HOME

- Identify HOME activities with goals compatible to ENERGY STAR
 - HUD encourages PJs to adopt ENERGY STAR guidelines
- 2. Assess local capacity and support for ENERGY STAR
 - Number and capacity of contractors
 - Availability of HERS raters and installers
 - ENERGY STAR experience in the development community
 - Funding institutions with experience and willingness to finance ENERGY STAR

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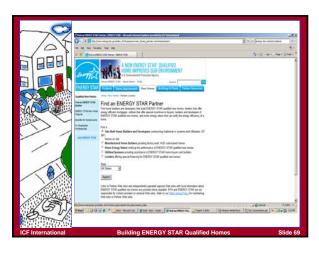
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9 Steps for Incorporating ENERGY STAR into HOME

- What is your community's capacity?
 - Strong: Network of experienced developers and HERS raters creating ENERGY STAR homes
 - Moderate: Limited supply of HERS raters and experienced ENERGY STAR developers
 - Limited: Less than 10 HERS rates in state and few developers with ENERGY STAR experience but a willingness to learn
 - None: Less than 10 HERS raters in state and little interest from development community in ENERGY STAR

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9 Steps for Incorporating ENERGY STAR into HOME

- 3. Decide to require or encourage ENERGY STAR
 - · Based on capacity assessment
 - Ensure an ENERGY STAR requirement will not significantly hurt production
 - Consider funding a pilot program

Slide 70



Considerations for Requiring ENERGY STAR

	Benefits	Drawbacks
Require ENERGY STAR	■ Guarantees HOME- funded units will meet ENERGY STAR ■ All developers held to same standard ■ All developers will become proficient in ENERGY STAR development	May reduce number of units produced Small capacity developers may have difficulty developing projects initially
Encourage ENERGY STAR	■ Small capacity developers will not be overburdened ■ PJ can choose incentives based on its circumstances	Less assurance that units will be ENERGY STAR

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Example

- Olene Walker Housing Loan Fund
 - April 2005 Pilot Loan Project new construction meet ENERGY STAR; Rehab encouraged to meet ENERGY STAR standards
 - Following pilot provided financial incentives to encourage ENERGY STAR – increased loan amounts and lower interest rates
 - Oct 2007 permanent program requires ENERGY STAR

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Example

- North Carolina Housing Finance Agency Tax Credits
 - Prioritized ENERGY STAR projects in Tax Credit Applications
 - Received feedback from developers that ENERGY STAR incentives were burdensome
 - Adapted application to offer additional points for ENERGY STAR projects instead of financial incentives
 - ENERGY STAR still prioritized, developers less burdened.

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Slide 73



9 Steps for Incorporating ENERGY STAR into HOME

4. Revise HOME procedures to reflect ENERGY STAR

Sample language to require ENERGY STAR:

"All new and substantial rehabilitation in residential buildings up to 3 stories shall be designed to meet the standard for ENERGY STAR Qualified New Homes. All procedures used for this rating shall comply with National Home Energy Rating System guidelines."

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Slide 74



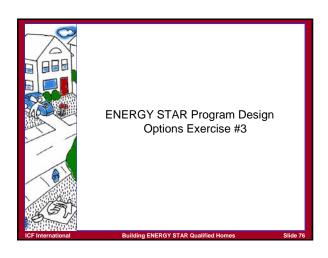
9 Steps for Incorporating ENERGY STAR into HOME

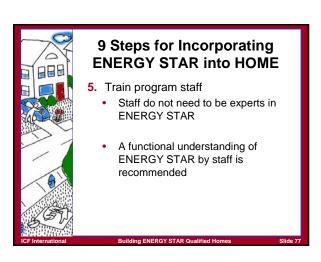
4. Revise HOME procedures to reflect ENERGY STAR...Cont'd

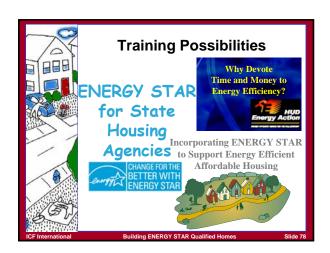
Sample language to encourage ENERGY STAR:

"All new or substantial rehabilitation in residential projects up to 3 stories meeting the standards for ENERGY STAR qualified homes will receive an additional 10 rating points. All procedures used for this rating shall comply with National Home Energy Rating System guidelines."

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9 Steps for Incorporating ENERGY STAR into HOME

- 6. Conduct outreach and education
 - Research potential local partners
 - Identify the services and resources partners can offer and how to access these resources
 - Link developers to resources

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Slide 79



ENERGY STAR Partners Exercise #4

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Slide 80



9 Steps for Incorporating ENERGY STAR into HOME

- 7. Implement monitoring procedures
 - New inspection criteria are unnecessary
 - Require proof of HERS verification with other project documentation

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Example

- North Carolina Housing Finance Agency Tax Credits
 - Monitors projects according to tax credit compliance monitoring procedures
 - All projects that committed to meeting ENERGY STAR guidelines required to show proof of ENERGY STAR certification.
 - Proof constitutes an ENERGY STAR certification from a licensed third party.

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9 Steps for Incorporating ENERGY STAR into HOME

- 8. Continue outreach and education
 - As PJ staff become more familiar with partners and resources more information can be provided to stakeholders
 - Actively educate and recruit new partners

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9 Steps for Incorporating ENERGY STAR into HOME

- 9. Report ENERGY STAR units in IDIS
 - IDIS allows users to input ENERGY STAR units created with HOME funding
 - Ensure units tracked meet ALL ENERGY STAR guidelines; including certification (not just increased efficiency levels)

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Common Challenges

- A. Misperceptions or concerns by stakeholders about ENERGY STAR may create opposition
- B. Less experienced CHDOs or developers may encounter delays or make missteps that result in time or cost increases
- C. Property or homeowners not familiar with energy efficiency features may not realize their full benefits

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Clido 9



Best Practices

- A. Overcome resistance to ENERGY STAR through education
 - Up-front costs are paid back with efficiency related savings
 - Increased leverage and match opportunities
- B. Provide additional support and oversight for less experienced CHDOs/developers
 - Provide upfront TA and guidance and additional review of project plans
 - Provide increased oversight of first 2-3 projects
 - Link developer with staff or mentor experienced in ENERGY STAR process

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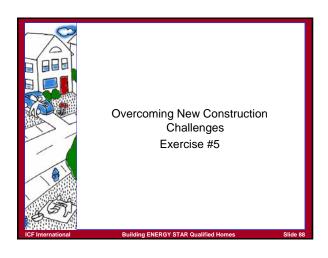
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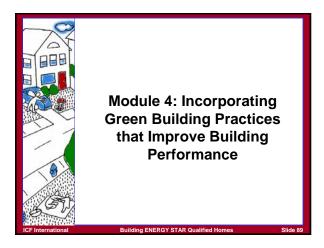


Best Practices

- C. Educate property owners and homeowners about proper operation and maintenance of energy efficiency features
 - Offer manuals and training on proper use of efficient features
- D. Reach out to PJs with ENERGY STAR experience

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Discussion

■ What are the most common complaints or challenges regarding long-term physical performance and occupant comfort that you hear about affordable properties?

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Slide 91



Definition of Green Building

Green or sustainable building is the practice of creating healthier and more resource-efficient models of construction, renovation, operation, maintenance, and demolition

- EPA Green Building Program

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Slide 92

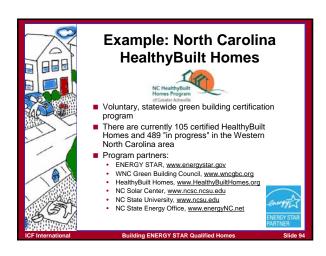


Benefits of Green Building

- Economic
 - · Reduce operating costs
 - Reduce strain on infrastructure
- Environmental
 - Protect ecosystems
 - · Improve air and water quality
 - Reduce waste
- Occupant
 - Enhance comfort and health
 - · Improve worker and occupant safety

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lide 93











Key Considerations

- When incorporating green building practices into HOME-funded activities, use a process similar to incorporating ENERGY STAR.
- Additional considerations
 - Identify local programs, goals
 - Choose an existing standard to adopt or modify

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Slide 9



Key Considerations (cont)

- Determine program approach
 - ✓ Stand alone program
 - ✓ Incorporate into existing programs
- Consider how to monitor and certify
 - ✓ PJ staff
 - ✓ Third-party
 - ✓ Self-certify
- Be flexible to allow for future advances

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Site Design

- Minimize impact on surroundings; preserve natural environment
 - Orient building to maximize solar potential

 - Plant trees for shading
 Plan landscaping to minimize water demand
 - Grow privacy screens
- Control rainwater

 - Use canopies and overhangsConsider site grading and drainage
- Control groundwater
 - Keep groundwater away from foundation



Green Building Materials

- Choose materials that have the following features, to the extent feasible
 - Low-toxicity
 - · Low or zero emissions
 - · Recycled content
 - Recyclable
 - Sustainable (renewable resources)
 - Durable
 - Moisture-resistant
 - · Energy-efficient
 - · Water conserving



Resource Efficiency

- Reduce amount of materials used and wasted
 - · Efficient floor plans
 - Advanced framing techniques
 - Building dimensions to reduce need for cutting
 - · Materials that are pre-cut or need no on-site finishing
- Disassemble or deconstruct
- Conduct on-site recycling



Renewable Energy

- Solar Thermal Energy Hot Water
 - Reduces need for conventional hot water heating by two-thirds
 - Can be installed in most locations, with pipe-freeze protection
- Solar Photovoltaic
 - · Converts sunlight into electricity
 - Can connect to electric grid
 - · Solar site analysis needed
 - High up front cost





Renewable Energy

- Wind Power
 - Height and space requirements best suited for rural areas
 - Unlikely to be a viable option for affordable housing
- Geothermal Power
 - Uses constant temperature of earth
 - · Some space and site considerations – need a site assessment
 - Higher installation cost, but payback in 5-10 years





Water Management

- Interior Moisture Control
 - Critical to prevent mold, insects, rodents
 - Install plumbing in interior walls, when feasible
 - Bathrooms do not use paper-faced gypsum board around tubs
- Water conservation
 - EPA has established its WaterSenseSM program to label products that are water efficient
 - High efficiency toilets
 - Bathroom sinks
 - Showerheads
 - **ENERGY STAR appliances**
 - Point-of-use hot water systems, for distant locations



Healthy Home Design

- Ventilation. Key to controlling humidity and air pollutants
 - · Use exhaust fans in kitchens and bathrooms
 - · Vent clothes dryers
 - Meet ASHRAE Standard 62.2 for dilution ventilation.
- Control emissions. Use electric appliance and ensure proper installation and maintenance of gas appliances
- Test and control for radon



Operations and Management

- Benefits of building green can be lost with poor operation or management practices
 Update building operations and maintenance procedures

 - Use less toxic cleaners
 - · Use walk-off mats to keep dust and debris out of interiors
 - Vacuum frequently, use HEPA filter if possible
 - Enforce no-smoking policies

 - Develop integrated pest management plan Perform routine maintenance and replace HVAC filters regularly



Module 5: Incorporating Energy Efficiency into Moderate Rehab and Other Activities



Energy Efficiency and Moderate Rehabilitation

- Key steps to incorporate energy efficiency into rehab activities
- Understanding energy usage in older buildings
- Energy efficiency measures
- Methods for determining costs and savings
- Multi-family new construction
- Homeowner/occupant education

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Discussion

■ What are your concerns about energy efficiency in your future rehabilitation projects?

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Key Steps for Incorporating Energy Efficiency

- Identify local capacity and supplemental funding
 - Weatherization program
 - Local utilities
 - Regional energy consortium
- Identify HOME-funded Activities that can incorporate energy efficiency
 - Amount of assistance provided
 - On-going or one-time relationship
 - Payback period
 - Beyond economics

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Key Steps (cont)

- 3. Determine role of program staff Assess local contractor capacity
- Outreach to stakeholders and participants
- 5. Revise HOME program procedures

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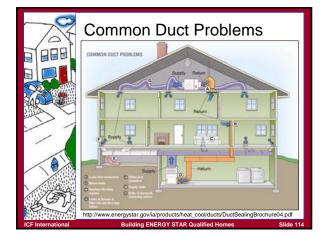
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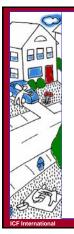
How Energy is Wasted in Buildings

- Old and poorly maintained HVAC systems
- Structural damage, leaks and decay
- Insufficient and poorly installed insulation
- Leaky and poorly installed ducts
- Inefficient and/or leaky windows and doors
- Lack of homeowner awareness = wasteful habits

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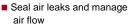


Energy Efficiency Features for Rehabilitation

- Match outcome of property analysis to what features are most costeffective
- Consider requiring low-cost, short payback items
- At minimum, encourage moderate cost, moderate payback items
- Allow for exemptions based on specific property condition and needs



Typically Low-Cost Features



- · Seal the building envelope ✓ Use caulk or spray foam
- Segregate and maintain combustion equipment
- Provide adequate ventilation
- ✓ Exhaust venting ✓ Whole house ventilation
- If no mechanical ventilation, assess ventilation system to ensure adequate indoor air quality before sealing

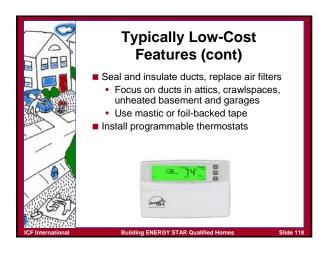


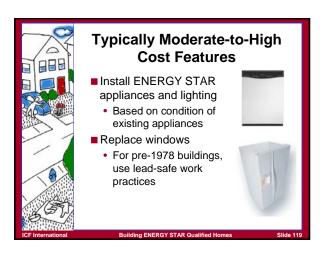
Typically Low-Cost Features

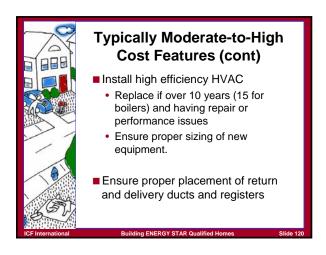
- Increase insulation
 - · Follow or beat recommended levels for geographic area.
 - · Attic floor is often biggest need
 - · Proper installation is critical for effectiveness

NOT This Way! Uneven and compressed

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Example of Addressing Energy Efficiency in Rehab

- City of Boston, Department of Neighborhood Development - Residential Design Standards for Rehabilitation
 - Individual replacement systems must be ENERGY STAR
 - Projects 3-stories or less must be ENERGY STAR
 - Projects over 3-stories must exceed ASHRAE 90.1- 2004 by 20% or equivalent
 - Includes green and healthy building standards

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Energy Efficiency Standards for Rehab Exercise #6

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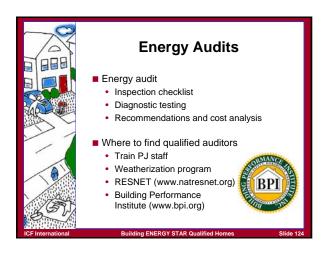
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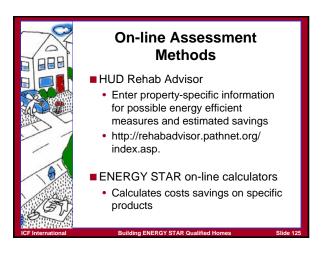


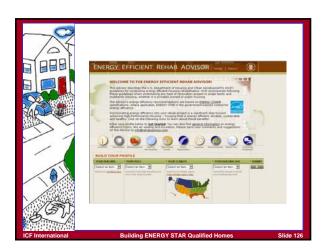
Methods for Assessment

- Four methods to assess existing building and identify possible energy efficiency measures
- Select method(s) that meet your needs and priorities
 - Energy Audit
 - HUD Rehab Advisor
 - ENERGY STAR on-line calculator
 - Home Performance with ENERGY STAR

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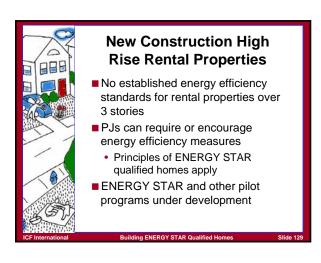














Homeowner/Occupant Education

- Proper operation and maintenance is necessary to achieve energy cost savings
- Provide information to occupants about proper use of new equipment/appliances
- Ensure property owners update maintenance plans to reflect manufacturer's recommendations
- Provide information on non-toxic cleaners and maintaining and healthy indoor environment

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Clide 120

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