ERROR CODES

Problem	Possible Cause	Solutions	
The display shows:	Drawer is not closed properly	Close the drawer and press START/PAUSE button to start the cycle.	
82		If the drawer is closed and the drawer lock error message is displayed, call for service	
The display shows:	Lid is not closed properly	Open the drawer and make sure the latch area is free of clothing or other obstructions.	
		Close the lid, shut the drawer, and press START/PAUSE to start the cycle.	
		If the lid is closed and the lid error message is displayed, call for service	
Washer fills with water slowly or not at all, or the display shows:	Water supply faucets are not fully open.	Make sure that the water faucets are fully open.	
E	Water line hoses are kinked, pinched, or crushed.	Make sure that the hoses are not kinked or pinched. Be careful when moving the washer during cleaning and maintenance.	
	Water inlet filters are clogged.	Clean the inlet filters. See Maintenance in the Care and Cleaning section.	
	Water supply pressure to faucet or house is too low.	Check another faucet in the house to make sure that household water pressure is ad- equate and flow is not restricted. Disconnect the inlet hose from the washer and run a few gallons of water through the hose to flush the water supply lines. If flow is too low, contact a plumber to have the water lines repaired.	
	Water supply connected with leak- limiting hoses.	Hoses designed to limit leaks can trip falsely and prevent the washer from filling. The use of leak limiting hoses is not recommended.	
Washer will not turn on	Power cord is not properly plugged in. House fuse is blown, circuit break-	Make sure that the plug is plugged seruely into a grounderd, 3-prong. 120-VAC, 60-Hz. outlet.	
	er has tripped, or power outage has occurred.	Reset circuit breaker or replace fuse. Do not increase fuse capacity. If the problem is a circuit overload, have it corrected by a quali- fied electrician.	
Water in the washer drains slowly or not at all, or the display shows:	Drain hose is kinked, pinched, or clogged	Make sure the drain hose is free of clogs, kinks, etc., and is not pinched behind or under the washer.	
	Drain discharge is more than 53 " (134.6 cm) above bottom of washer.	Adjust or repair drain. Maximum drain height is 53 ' (134.6 cm).	
Washer chimes repeatedly before final rinse	This is not an error. This is an alert to allow the addition of liquid fab- ric softener before the final rinse	See Using Fabric Softener, page 16, for instructions on adding liquid fabric softener to the load.	
		To disable or enable the fabric softener alert, press and hold Warm Water and Extra Rinse at the same time for three seconds.	

ERROR CODES (continued)

Problem	Possible Cause	Solutions	
The display shows:	If the rebalancing operation (see above) is not successful, this error will be displayed.	The automatic attempt to rebalance the load was not successful. The cycle has been paused to allow the load to be manually adjusted.	
	The load is too small.	Small loads may need additional items to be added to allow the washer to balance the loads.	
	Heavy articles are mixed with lighter items.	The load may have heavy items loaded with lighter items. Always try to wash articles of somewhat similar weight to allow the washer to evenly distribute the weight of the load for spinning.	
	The load is out of balance.	Manually redistribute the load if articles have become tangled preventing the automatic distribution from working properly.	
The display shows:	Control error.	Unplug the power cord and contact your nearest LG service center.	
The display shows : FE	Water level is too high due to a faulty water valve.	Close the water faucets, unplug the washer, and call for service.	
The display shows:	The water level sensor is not working correctly.	Close the water faucets, unplug the washer, and call for service.	
The display shows:	A motor error has occurred.	Allow the washer to stand for 30 minutes and then restart the cycle. If the LE error code persists, call for service.	
The display shows: とこと	It is time to run the Tub Clean cycle.	Empty the tub, add a diluted solution of 1/4 cup bleach to 1 qt. water to the tub, and select the Tub Clean cycle.	
		To skip the Tub Clean cycle when alerted, press the cycle selector buttons. The mes- sage continues to appear for a few more wash cycles and then disappears until the next scheduled tub clean.	
The display shows:	Pedestal washer is being operated without a full-size washer. Stacking switch is not working	The pedestal washer will not operate as a standalone unit. It must be stacked under a full-size LG appliance.	
	properly.	The stacking switch will not operate properly if the unit is stacked under a non-LG ap- pliance, or an LG appliance manufactured before 2009.	

LG WASHING MACHINE LIMITED WARRANTY (USA)

WARRANTY:

LG Electronics U.S.A., Inc. ("LG") warrants your LG Washing Machine ("product") against defect in materials or workmanship under normal household use, during the warranty period set forth below, LG will, at its option, repair or replace the product. This limited warranty is valid only to the original retail purchaser of the product, is not assignable or transferrable to any subsequent purchaser or user, and applies only when the product is purchased through an LG authorized dealer or distributor and used within the United States ("U.S.") including U.S. Territories.

Note: Replacement products and repair parts may be new or factory-remanufactured and are warranted for the remaining portion of the original unit's warranty period or ninety (90) days, whichever is longer. Please retain dated receipt or delivery ticket as evidence of the Date of Purchase for proof of warranty (you may be required to submit a copy to LG or authorized representative).

WARRANTY PERIOD:

Period	One (1) year from date of original retail purchase:	Ten (10) years from date of original retail purchase:	Lifetime from date of original retail purchase:
Scope of Warranty	Any internal /functional Parts & Labor	Drum Motor (Stator, Rotor)	Stainless Steel Drum
Remark	LG will provide parts & labor to repair or replace defective parts.	Parts only. Customer will be responsible for any labor or in-home service to replace defective parts.	

HOW SERVICE IS HANDLED: In-Home Service

In-home service will be provided, as available, during the warranty period subject to servicer availability within the U.S. To receive in-home service, the product must be unobstructed and accessible to service personnel. If the inhome service repair cannot be completed, it may be necessary to remove, repair and return the product. If in-home service is unavailable, LG may elect, at its option, to provide for transportation of the product to and from an LG authorized service center.

THIS LIMITED WARRANTY DOES NOT COVER:

- 1. Service trips to deliver, pick up, or install the product or for instruction on product use.
- 2. Replacing house fuses or resetting of circuit breakers, correction of house wiring or plumbing, or correction of product installation.
- 3. Damage or failure caused by leaky/ broken/ frozen water pipes, restricted drain lines, inadequate or interrupted water supply or inadequate supply of air.
- Damage or failure caused by accidents, pests and vermin, lightning, wind, fire, floods or acts of God.
 Damage or failure resulting from misuse, abuse, improper installation, repair or maintenance. Improper repair includes use of parts not approved or specified by LG.
- 6. Damage or failure caused by unauthorized modification or alteration to the product.
- Damage or failure caused by incorrect electrical current, voltage, or plumbing codes.
 Cosmetic damage, including scratches, dents, chips or other damage to the finish of the product, unless such damage results from defects in materials or workmanship and is reported to LG within seven (7) calendar days from the date of delivery.
- 9. Damage or missing items to any display, open box, discounted, or refurbished product.
- 10. Product where the original factory serial numbers have been removed, defaced or changed in any way.
- 11. Repairs when product is used in other than normal and usual household use (e.g. rental, commercial use,
- offices, or recreational facilities) or contrary to the instructions outlined in the owner's manual.
- 12. The removal and reinstallation of the Product if it is installed in an inaccessible location.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING AND WITHOUT LIMITATION TO, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, THIS WARRANTY IS LIMITED IN DURATION TO THE TERM PERIOD EXPRESSED ABOVE. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY FOR THE CUSTOMER. NEITHER THE MANUFACTURER NOR ITS U.S. DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING AND WITHOUT LIMITATION TO, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE, WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

HOW TO OBTAIN WARRANTY SERVICE & ADDITIONAL INFORMATION: below:

Write your warranty information

Call 1-800-243-0000 or visit our website at www.lg.com. Mail to: LG Customer Information Center (ATTN: CIC) 201 James Record Road, Huntsville, AL 35824

Product Registration Information: Model: Serial Number: Date of Purchase:

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