# EVENT HANDBOOK 2019

SECTION 4: Event Planning Tools, Tips, Guidelines & Checklists

Produced by the Events Management Office Smith College

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#### Before You Begin

A few important things you will want to identify before creating a budget for your event are:

- 1. The purpose of the event.
- 2. When the event will occur.
- 3. Who your guests will be.
- 4. Anticipated # of people attending the event.
- 5. Locations needed for the event.
- 6. Services/staffing provided to meet your needs.
- 7. Equipment needs.

Once you have answered these questions, the following checklist will ask you questions needed to compose a budget for success.

#### **BUDGET PLANNING CHECKLIST**

		Event Date:	
Event Name/Description:			
When planning a special-event budget, tal	ke applicable costs for the foll	owing into account:	
Facilities			
Rental of meeting/reception room(s)			
Rain (or inclement weather) location			
Overnight accommodations:	Number of rooms:	Rate \$	
Rental of:			
Chairs			
Tables			
Props (Specify)			
Lectern			
Sound tech			
Projection screen			
Tent			
Canopy Lighting			
Extra help			
Coat checkroom			
Special electrical hook-up			
Special telephone hook-up			
Set-up charges			
Clean-up charges			
Food Service			
Number of people to be served			
Cost per person for:  Coffee hour			
Luncheon			
Dinner			
Afternoon break			
Cocktail hour			
Liquor			
Wine			
Other beverages	-		
Table linen			
Rented table service			
Gratuities Test meal			
i est illeai			

## **Equipment Rental**

	Tables	
	Canopy or tent	
	Chairs	
	Flooring or Carpeting	
	Risers	
	Ropes or stanchions	
	Props	
	Registration desk and stools	
	Outdoor toilets	
	Booths	
	Lighting	
	Backdrop	
	Trash containers	
	Fencing	
	Pipe and drape	
	·	
Deco	rations	
	Flowers	
	Table decorations	
	Extra plants	
	Props	
	Corsages, boutonnieres	
	Candles	
	Direction signs	
	Other decor. (ribbons, balloons, etc.)	
Daala	to and Drinting	
Desig	n and Printing	
	Design concept and package	
	Design concept and package  Advance natice ("save the date" cards	S
	Invitations/RSVP Cards	0
	Programs	
	Promotional flyers	
	Posters	
	Tickets	
	Maps	
	Place cards	
	Signs	
	Registration packets	
	Name tag holders	
	Any other printed material	
	Panel nameplates	
	Web page	
	Online RSVP page	

## Postage and Shipping

	Postage for invitations and reply cards	
	Bulk mailing of promotional materials_ Mailing house charges	
	Shipping	
	<u>-</u>	
Red	cognition Items	
	Awards, plaques, trophies	
	Engraving _	
	Calligraphy _	
	Framing _	
	Shipping and handling _	
Mis	cellaneous	
	VIP travel and expenses	
	Honoraria (non-alumnae)	
	Gifts _	
	Mementos _	
	Temporary help	
	Security/fire attendant/ambul./NPD _	
	Insurance _	
	First-aid station _	
	Taping and transcribing proceedings _	
	Visitor's Center materials and staff _	
	- · · · · · · · · · · · · · · · · · · ·	
	Sign interpreters, /translation services	
	Promoter fees	
<b>-</b>		
ıra	nsportation	
	Busses	
	Vans _	
	Parking _	
	Valets _	
	Mileage _	
	Drivers _	
	Tolls _	
	Air _	
Ent	ertainment	
	Fees	
	Additional equipment _	

	Promoter fees	
	Musicians	
Publi	city	
	Advertising	
	Photographer	
	Printed photos/video	
	,	
Publi	city (continued)	
	Slides	
	Duplicating	
	Mailing	
	Entertaining/hospitality for press	
	Pressroom equipment	
	Banners	
	Graphic Designer	
	Website development	
Audic	o-Visual Equipment	
	Slide and film projectors	
	Screens	
	Extension cords	
	Projector carts	
	Microphones	
	Mixers	
	Speaker system	
	Tape recorders	
	Television monitors	
	DVDs/MP3 players	
	Overhead projectors	
	Pointers	
	Flip charts	
	WiFi	
	Technician and operator services	
<b>~</b>	. =	
Otner	Expenses	
	Otaff time	
		y time
	Data processing	
	Phones	
	Duplicating	
	Complimentary tickets	

Staff accommodations	
Staff travel and expenses	
Electrical connections	
Water hook-ups	

# EVENT PLANNING GUIDELINES FOR ON-CAMPUS EVENTS

This Event Planning Action Item List was developed to assist staff and faculty when they are organizing lectures, readings, panel discussions, symposia, workshops, meetings, conferences, etc. Not all items on the Checklist will be relevant to every function. Questions pertaining to the Checklist or requests for assistance should be directed to the Events Management Office at ext. 2669 or to <a href="mailto:smitheedu.">smithevents@smith.edu.</a>

Nam ——	Name of Event			
Type of Event?				
	Conference	Lecture	Meeting	Meal/reception
	Panel discussion	Reading	Symposium	Reading/book signing
	Workshop	Other		
Cont	act Person (usually cha		•	
	Address			
	Telephone number / Fax			

#### **Committee Information**

- Members (include telephone numbers and email addresses)
- Meeting schedule
- Distribution of responsibilities

#### **Budget Planning**

- Source of funds
- Accounts required (for example: travel, entertainment, accommodations, honoraria, poster, printing, flowers, labor, office supplies, photographer, disability accommodations etc.)

#### **Space Reservations Guidelines**

- Go to 25Live to make a request for a location on campus for your event. Use your 99# (identification number) to log in. For complete information, please go to <a href="https://www.smith.edu/about-smith/emo">https://www.smith.edu/about-smith/emo</a> to learn how to use 25Live and for a list of available spaces on campus. Be sure to consider capacity requirements.
- Rain location (or other inclement weather plans)

#### Disability Access and Accommodation Planning (for speakers, special guests and participants)

- Access inquiry notice on announcements and invitations, when appropriate. (Examples: "Please list any
  disability accommodations needed." or "For disability accommodations, please call the Office of Disability
  Services: 413-585-2139.")
- Accessible location
- Special transportation
- Accessible hotel room
- Lowered podium
- Wheelchair access to stage
- Special seating section
- Sign language interpreter/communication assistance
- Alternatives to print materials

Questions? Contact Laura Rauscher, Director, at ext. 2071 or at Irausche@smith.edu

#### Planning for Speakers/Panelists

- Invitation
- Background information (CV; Social Security number; publicity photograph; title of lecture, if applicable; audio and video release forms, if applicable; background reading material, if applicable)
- Speakers' or panelists' contact people, if any, including telephone numbers
- Honorarium
- Campus escort(s)
- Travel plans
- Accommodations. See: www.smith.edu/admission/visiting.html for a list of area hotels and directions on how to get to Smith College.
- Surface transportation between airport/train station and campus. Recommended service: Deluxe
   Limousine Service: 413-821-0069 for 24-hour service; 413-821-0063 for fax. Contact: Roberto Baez.
- Campus shuttle transport. Contact Facilities Management Customer Service: ext. 2400, vehicle@smith.edu.
- Parking/passes. Contact Campus Police, ext. 2490.
- Identify individual to introduce speaker/panelists at event and/or moderate panel.
- Thank you/honorarium & expense reimbursement.

#### **Planning for Special Guests**

- Invitations
- Travel plans
- Campus escorts
- Accommodations
- Surface transportation between airport/train station and campus. Hire local transporter, Deluxe Limousine Service: 413-821-0069 for 24-hour service; 413-821-0063 for fax. Our contact is Roberto Baez.
- Campus shuttle transport. Contact Facilities Management Customer Service: ext. 2400, vehicle@smith.edu.
- Parking/passes. Contact Campus Police, ext. 2490.
- Follow-up, if necessary, after event

#### Invitations

- Design/printing
- Guest list
- Include campus map on invitation or enclose (campus maps can be obtained from College Relations
  Office or online at www.smith.edu/map)
- Response deadline date
- Person/telephone number to whom to respond
- Internal distribution (if appropriate)
- Extra invitations for files
- Name and telephone number of contact person (Voice and TTY\*), particularly if invitation is a conference registration form

#### Planning for Catering/Dinners/Receptions

- Budget
- On-campus catering (if using Smith College Catering, email catering@smith.edu). Catering requests
  should be accomplished before completion of the event location request in 25Live. Links to both the
  Smith College Catering and the Campus Center Cafe catering forms can be found at the Smith College
  Catering Web site: www.smith.edu/diningservices/catering.php.
- Menu planning (mindful of dietary restrictions)
- Number of tables and chairs for dining
- Number of chairs at head table
- Flowers (Smith College Catering can include and provide cost estimate)
- Linens
- Tally final guest count
- Place cards
- Host/Emcee
- · Schedule of evening/timeline
- Podium/microphone
- Photographer
- Coat rack
- Name tags

#### Planning for Registration

- Table/Chairs/Linens
- Name tags
- Conference/Meeting Information Packet/Pencils/Pens
- Gift (if desired)
- Information Table
- Trash receptacles
- Coat racks

<sup>\*</sup> For TTY info, contact Laura Rauscher, Director of Disability Services, at ext. 2071.

#### **Book Signing**

Bookstores usually offer to contribute a percentage of sales to a college, organization or program, and they may offer to handle the sales, providing cashier and cashbox, at the event.

- Bookstore providing books/service
- Location for book signing
- Table for books/chair/linens/flowers
- Table/chair for author
- Cashier
- Cashbox/cash for change
- Distribution of funds after event

#### 25Live Resources (Publicity/Services)

Resource requests must be completed two weeks in advance for events requiring routine audio/visual services and/or Facilities Management staff and or services. For on- or off-campus publicity, submit requests three weeks in advance.

To confirm: Technical Services requests (ext. 3099), Facilities Management requests (ext. 2407).

Publicity	
	5-College calendar
	Local media calendars
AV needs	
	Overhead projector
	Slides
	CD/DVD
	Data projection
	WiFi
Video/audi	o taping request
	Permission of speaker/presenter (consent forms available at <a href="https://www.smith.edu/emo">www.smith.edu/emo</a> )
Sound Need	ds
	Podium with microphone
	Lavaliere
	Microphones for panel
Lighting ne	eds
	Special requests
Platform/R	oom setup
	Table (panel discussion)
	Linens (including skirting) for table
	Chairs (on stage)
	Microphones
	Physical layout
	Podium spray (flowers)
	Smith Banner
	Bulletin boards/chalk boards/easels (determine whether required and take into consideration when reserving space)

Additional	Pul	blicity
		eDigest ( <u>www.smith.edu/edigest</u> ) Posters ( <u>www.smith.edu/about_publications.php</u> ) The Gate ( <u>www.smith.edu/news</u> ) The Sophian ( <u>www.smithsophian.com</u> ))
Reserved	Sea	ting
		Press section and reserved special guest seating. (Please post information on 25Live.) Signage. (Contact the Events Management Office at ext. 2407 or <a href="mailto:scampbel@smith.edu">scampbel@smith.edu</a> .) Special needs section—interpreter or other. (Contact the Office of Disability Services, ext. 2139.)
Additional	Sta	iff Assistance
		Facilities Management Staff—request to be made on 25Live (Contact the Events Management Office, ext. 2407 or <a href="mailto:scampbel@smith.edu">scampbel@smith.edu</a> .)
		Dining Services (call ext. 2300)
		Campus Police (ext. 2490)
		Northampton Police, for street. (Contact Campus Police, ext. 2490)
		PLEASE NOTE: The Campus Police will determine the need for Campus Police officers at an event and whether or not a Northampton Police officer is needed to direct traffic. For larger events, particularly those held in John M. Greene Hall, please advise Events Management (ext. 2407 or <a href="mailto:scampbel@smith.edu">scampbel@smith.edu</a> ) of estimated crowd size.
		Northampton Fire Department Permits (Contact Rich Korzeniowski, ext. 2458 or rkorzeni@smith.edu)
		Student Ushers (use JobX for posting )
		Greeters
		Volunteers
Miscellane	eou	S
		"Thank You" notes
		After the event, forward the list of any alumnae who attended to the alumnae Research Dept, which is part of Development within the Alumnae House
		WiFi access

# EVENT PLANNING TIMELINE FOR OFF-CAMPUS EVENTS

(SAMPLE GUIDE)

Event
□ Event Name
☐ Timeline and Checklist for [Event Name]
☐ Location: [Date], [Start time]—[End time]
Contacts: [include name, title, phone and email info]
□ Facility
☐ Caterer
☐ Special Guests
☐ Participants
To Begin the Planning Phase
Work with Event Coordinators to complete the following steps:
☐ Determine best date and time to hold event. Consider:
<ul><li>School vacations.</li></ul>
<ul><li>Surrounding holidays.</li></ul>
<ul> <li>Likelihood of inclement weather in area.</li> </ul>
Target audience.
<ul> <li>What is happening at Smith that day/week, etc.</li> <li>□ Determine event location.</li> </ul>
☐ Determine database manager (if needed).
☐ Set up event in Banner Events Module (see notes).
☐ Determine whether to invite parents, local alumnae, general public, guests.
☐ Determine zip code range and get counts (see notes) if an invitation is to be mailed.
<ul> <li>Review map and zip code books. Determine areas Cross-check against club zip code ranges. (Not all zip codes have clubs, but you want to make sure not to invite only part of a club.)</li> </ul>
☐ Notify all area club presidents and trustees (where necessary).
First Steps
☐ Determine any speaker(s) and design program:
What should be emphasized?
Student involvement?
• Alumnae involvement?
Faculty and or staff involvement?  Results to the facility in the standard mark lights.
□ Develon text for invitation, poster and publicity

☐ Meet with design staff about specifics of printed material.	
<ul><li>Verify event location, address and time.</li></ul>	
<ul><li>Write invite copy (the text of the invite).</li></ul>	
<ul><li>Driving directions proofed by local alumna (Club President, etc.)</li></ul>	
What is the final RSVP date?	
In instances of all-college events, review your draft with College Relations and/or the President Office for invitation and poster design/layout. PLEASE NOTE: for any event in which the Preside be participating, you must get approval from the President's Office for your printed material(s).	
<ul><li>Send text, layout, thoughts for proofing/approval.</li></ul>	
<ul><li>Consider how many of each invite piece you'll need.</li></ul>	
<ul><li>Order extra (internal distribution, trustees, etc.)</li></ul>	
<ul> <li>Post an event on 25Live and request publicity so the event will appear on The Gate and all appropriate news publications—work with Club Presidents; encourage them to list event in new where appropriate.</li> </ul>	sletter
As Early As You Can	
☐ Prepare a budget and secure funding.	
☐ Request and review details regarding:	
<ul> <li>Coat check, staffing for coat check.</li> </ul>	
■ Security.	
■ Maintenance.	
■ Gratuities.	
■ Room.	
<ul> <li>AV/Media Services.</li> </ul>	
<ul><li>Facilities Management/Custodial coverage.</li></ul>	
<ul><li>Parking/signage.</li></ul>	
■ Guest numbers.	
■ Food cost.	
Other costs associated with the event (NPD, NFD attendance, etc.)  Decreased many services.	
<ul><li>□ Request menus.</li><li>□ Block hotel rooms if participants/guests are traveling.</li></ul>	
_ Blook Noter rooms in participants/ guesta and travelling.	
9 Weeks Prior	
☐ Invites back from printer?	
☐ Determine invitation list.	
8 Weeks Prior	
☐ Mail invites (where appropriate).	
☐ Email copy of the invite (PDF File) to faculty, staff and students (where appropriate).	
7 Weeks Prior	
☐ Responses begin to arrive.	
☐ Record RSVPs, and process checks daily (if possible).	

	☐ Generate attendance list to staff, then update once per week.
4 W	eeks Prior
	☐ Write first draft of briefing memo from coordinator for participants (if applicable). ☐ Check attendance—and all final details.
3 W	eeks Prior
	☐ Go over menu. ☐ Send briefing memo to all staff involved (if applicable). ☐ Contact participants to confirm travel/accommodations. ☐ Identify extra helpers needed (volunteers, ushers, student workers). ☐ Confirm event room and all details.
2 W	eeks Prior
	☐ Final RSVP date. ☐ Give final food count to caterer. ☐ Schedule time for a post-event meeting with all staff attendees to review the event (if applicable).
1 W	eek Prior
C C	<ul> <li>Re-check attendance list for "notable attendees" who may require presidential briefings (if applicable).</li> <li>Meet with all staff involved to go over staffing/volunteer assignments, logistics (if applicable).</li> <li>Confirm attendance number and all final details.</li> <li>Name tags         <ul> <li>Printed.</li> <li>Nametags proofed against RSVP cards twice.</li> <li>Nametags bundled alphabetically.</li> <li>Extra nametags, extra badges.</li> <li>Nametags put in the boxes for easy transportation/organization.</li> </ul> </li> <li>Attendance Lists         <ul> <li>Prepared.</li> <li>Print several lists: sorted by alpha, sorted by class, sorted by zip code.</li> </ul> </li> <li>Event Coordinator "Spy Kit"         <ul> <li>Pull together all office supplies that you may need at the event.</li> <li>Bring scissors, tape, blank name tags, directional signage, banners, table banner, posters, fluorescent paper for creating signage on-the-spot, reserved-seating signs, etc.`</li> </ul> </li> </ul>

# At the Event Site: Checklist Be on site at least 1.5 hours before event. Meet with catering manager to confirm menu, time, setup etc. Rooms are clean and are a comfortable temperature. Registration table setup—1 to 2 hours before event starts. Be at registration table ready to help guests ½ hour before event. Draping for table, chairs, wastebasket, pens, attendance list(s). Nametags set out on table alphabetically by last name, with tags facing arriving guests. Program area Meet with AV technician. Confirm microphone and podium, lights are working. Water and drinking glasses available for panelists or speakers. "Reserved Seat" signs in place. Have more chairs than guests expected. Pen, pencil and notepad, water and glasses (cough drops?) on panel table.

#### **After The Event**

**General Area** 

#### For Alumnae Events

☐ Code all alumnae attendees in BANNER.

☐ Bathrooms clean and accessible.

☐ Send thank you notes to participants and volunteers.

☐ Coat check clearly marked and properly staffed.

 $\square$  Gifts to participants (where applicable).

#### **Avenues for Publicity**

Increasingly, email and the Internet have become the most effective tools for imparting information and publicizing events to the Smith community. The Office of College Relations has shifted its approach accordingly. The following online resources have been established to address the college community's publicity needs:

- **eDigest**—A listing of notices, events, announcements and exhibitions, distributed every Tuesday and Thursday during the academic year (every Tuesday in the summer) to all Smith email accounts and posted at <a href="https://www.smith.edu/edigest">www.smith.edu/edigest</a>.
- The Grécourt Gate—A Web page produced by College Relations, featuring articles about Smith College and its people, their achievements, interesting projects, research and events (<a href="www.smith.edu/news">www.smith.edu/news</a>). Selected content will be included in eDigest distributions.
- Smith Calendar—A compendium of events taking place at Smith, with descriptions of the events, listed by day, time and location (<a href="https://www.smith.edu/about-smith/new-calendar">https://www.smith.edu/about-smith/new-calendar</a>). Look here for what's happening today or in the near future, or to plan an event.
- Five College Calendar—In addition to the above news outlets, this is a listing of educational, cultural and athletic events covering all Five Colleges. <a href="https://www.fivecolleges.edu/calendar">https://www.fivecolleges.edu/calendar</a>.

The Smith College News Office also distributes information to more than 30 local and regional media calendars, such as those printed in *The Valley Advocate*, *Hampshire Life* and Five College student newspapers, and those aired on radio stations WFCR and WAMC, and television channels 22 and 40.

#### **Publicizing Your Event**

NOTE: To have your event information sent to local media calendars, go to the Resources section of your event's <u>25Live</u> (<a href="https://25live.collegenet.com/smith/#home\_my25live[0]">https://25live.collegenet.com/smith/#home\_my25live[0]</a>) record and select the "Publicity-Local Media Calendars" resource (in the "Publicity" category). This should be done at least three weeks in advance to accommodate deadline schedules. Information about submission procedures can be found at <a href="https://www.smith.edu/news/contact/">https://www.smith.edu/news/contact/</a>.

To discuss a story of interest to the Smith community, contact Barbara Solow (at least two weeks in advance of an event) at 413-585-2171 or send an email to bsolow@smith.edu . We welcome your submissions. If you—or someone you know in the Smith community—have recently received an award, participated in an interesting event, or are involved in an important endeavor, please let us know. If you think that your event or information is particularly newsworthy and may warrant some feature treatment off campus, contact Stacey Schmeidel, media relations director, at 413-595-2191 or send an email to <a href="mailto:sschmeid@smith.edu">sschmeid@smith.edu</a> at least one month in advance to discuss other types of promotion that may be appropriate.

These publicity tools will serve the Smith community's publicity needs efficiently. We encourage the college community to use these resources and are prepared to assist as necessary.

#### **Transportation Accommodation Form**

To access the vehicle request form, visit the Facilities Management site: https://www.smith.edu/facilities/vehicle.php . Click on the <a href="mailto:smith.agilefleet.com">smith.agilefleet.com</a> link; enter your Smith i.d. and password to access the form.

#### **Expense Reimbursement Form**

An expense reimbursement form can be found and printed at <a href="https://www.smith.edu/controller/Forms.php">https://www.smith.edu/controller/Forms.php</a>
Anyone requiring a reimbursement must complete a W-9 form to be kept on file at the controller's office.

#### Instructions

Smith College accounting procedures and Internal Revenue Service regulations require a detailed accounting of expense reimbursement payments made by the College. If you submit a detailed accounting to the College for reimbursement payments, we are not required to add such payments to your salary for tax purposes.

Please keep adequate records and original receipts. Use of an account book or diary is strongly recommended. State the time, place, business purpose, and amount of each expenditure. Obtain original receipts for all expenditures. Receipts are always required for all lodging expenses.

PLEASE NOTE: For other expenditures less than \$25.00 receipts are not necessary <u>if</u> noted in the account book or diary.

In order to reduce lost receipts and to facilitate scanning of documents, receipts should be taped (no staples please!) to a separate piece of paper with each receipt individually taped. Please submit as many taped receipts on one piece of paper as space allows. Attach original receipts and your account book/diary to this form.

Prepare this form in duplicate. Submit all original documentation and keep one copy for your tax records to support the exclusion of reimbursements from your tax return.

Submit reimbursement request with original receipts to the Payroll & Accounts Payable Office in College Hall within 30 days after expenses have been incurred.

If you have received an advance payment and your actual expense exceeds this payment, additional reimbursement will be paid by check mailed to your home address. If the advance payment exceeds your actual expense, refund the balance by cash or check payable to Smith College.

The College provides a corporate credit card to employees who travel for college and professional purposes. The College requests that the card be used whenever possible. This eliminates the need for advances.

## **REGISTRATION PACKET & MATERIALS**

#### What to Include in Each Folder

 $\hfill \square$  Local guides & brochures

Below is a list your event:	of items that could be included when preparing registration packets for participants attending
	Nametag
	Pen/pencil
	Paper (if electronic is not an option)
	Map of campus (or PDF)
	Parking voucher (or pass), if needed (or PDF)
	Schedule of event
	Participant listing (if appropriate)
	Reimbursement form
	Evaluation form
	Emergency contact information

To support the college's sustainability efforts, send manuals and other information documents electronically instead of printing everything out.

# REQUEST FOR PRESIDENT TO PARTICIPATE IN EVENT (SAMPLE FORM)

If you are interested in having the President of the college attend an event, you should make initial contact with Beth Berg, Executive Assistant to the President, at 413-585-2106 or <a href="mailto:bberg@smith.edu">bberg@smith.edu</a>.

Below are suggestions of sample information that you will want to have ready for your initial contact. Please prepare the below information before calling.

Today's date:			
Your name:			
Your phone:	Your email: _		 
Your department & address:			 
Your contact info (if other than above):			 
Event outline:			
Proposed date:			
Alternate dates:			
Time frame:			
Estimated target audience (both # of po	eople and demogra	aphic):	 
,			 
Format (panel, dinner, conference, etc.	.):		
Special guest:			
Location needs:			
Budget source:			 
Presidential participation:			
rresidential participation.			 
,			 
Additional info:			 

# TRANSPORTATION ACCOMMODATION FORM

(SAMPLE)

Event:	Date:
Please help us to facilitate your visit to campus the form via fax or email by (date),	by entering the information requested below and returning (name) , (office) (fax) (email) (mail))
Evening Accommodations at the Hotel North	nampton
Day, Date	
Single Room Double Room	Guest name:
Transportation / Travel Plans	
Arrival Date: at at	AM/PM
Airline/Train: Flight/ti	rain #:
Departure Date: at	
Airline/Train: Flight/t	rain #:
I plan on driving: (Y/N) Arriving on:	Departing on:
Ground Transportation Options	
Deluxe Limousine Service: 413-821-0069, http://doi.org/10.1006/j.j.j.j.j.j.j.j.j.j.j.j.j.j.j.j.j.j.j.	//deluxe-limousine-service.business.site
Michael's Limousine: 800-533-8470 or 413-48	3-6392, https://michaels-limo.com
Valley Transporter: 800-872-8752 or 413-253-2	1350, <u>www.valleytransporter.com</u> <u>vt@valleytransporter.com</u>
Reliable Limousine: 800-708-7100, www.reliab	olelimoinc.com reliable@reliablelimoinc.com
Seemo Shiuttles: 800-908-2829, www.seemosh	nuttle.com reservation@seemoshuttle.com
Remillard Sedan Service: 413-586-1329	
Bluebird Transportation: 413-221-4512, www.b	oluebirdairporttransportation.com/ richtree7@aol.com
(Please identify yourself as a guest of Smith College's Office	ce of College Relations and we will be billed directly.)
Day Phone:	
Fax:	
Email:	

#### Online Campus Map (Flash file) http://map.smith.edu/map/?id=774#!ct/23766,10823

The Smith College map is an interactive way-finding guide that allows you to scroll to various areas of the campus, zoom in and out, get detailed information on buildings and view overlays that show parking, construction and accessibility. To find a building, click on the menu of building categories and select a category, or view an alphabetical list of all buildings. When selected, the building will be highlighted. You will need the Macromedia Flash player in order to view the map. The player is a free download and is available at <a href="https://www.macromedia.com/downloads">www.macromedia.com/downloads</a>.

#### Downloadable Campus Map (PDF file)

A full-color illustration of the campus, with building key, is available in PDF format for downloading, viewing and printing. Low-bandwidth (approximately 200KB) and high-bandwidth (approximately 2MB) files are available. To view and/or print these maps, visit

https://www.smith.edu/sites/default/files/media/CampusGuide2017.pdf.

#### Traveling by Car

#### From Points South

Northampton is on Route I-91 in Massachusetts. Take Exit 18. At the end of the ramp, turn left. Follow Route 5 north into the center of town. Turn left onto Route 9. Go straight through four traffic lights, turning left into Smith's main entrance (College Lane) shortly after the fourth set. The Office of Admission is on your right, overlooking Paradise Pond. There is metered on-street parking all along Route 9, as well as a parking garage on West St, just beyond the town library on the left.

#### • From Points North

From I-91 South, take Exit 20, and follow onto Route 5 south into the center of town. At the intersection of Route 5 and Route 9 (Main Street), turn right onto Route 9. Go straight through four traffic lights, turning left into Smith's main entrance (College Lane) shortly after the fourth set. The Office of Admission is on your right, overlooking Paradise Pond. There is metered on-street parking all along Route 9, as well as a parking garage on West St, just beyond the town library on the left.

#### From the East or West

Use the Massachusetts Turnpike: Northampton is on Route I-91 North (Mass Pike exit 4).

#### Traveling by Bus

Peter Pan, Greyhound and Vermont Transit serve the area. Most routes go to the main bus terminal in Springfield, where you can catch another bus to Northampton. Buses run almost hourly between Springfield and Northampton. Smith is a 10-minute walk or a short taxi ride from the bus station. Call 413-586-1030 for bus schedules.

#### **Traveling by Train**

Amtrak (800-872-7245) runs trains to Northampton from the north/south. Routes can be found on their site (<a href="https://tickets.amtrak.com/itd/amtrak">https://tickets.amtrak.com/itd/amtrak</a>).

#### **Traveling by Air**

The closest airport is Bradley International, located about 35 miles south of Northampton near Hartford, Connecticut. It is served by most major airlines. Flying into Bradley rather than to Boston's Logan Airport gives you a shorter drive to Northampton and spares you city traffic congestion. Limousines, buses and rental cars are available at the airport or 877-231-9448rt. Transportation to Smith from the Boston or Hartford airports is also available from Valley Transporter or Michael's Limousine Services. Valley Transporter can be reached at 413-253-1350, or 800-872-8752. Michael's Limousine Services can be reached at 413-836392 or 800-533-8470. Deluxe Limo Services can be reached at 413-821-0069.

#### What is a "Spy Kit"?

A "Spy Kit" is a box containing the following items, which you'll send or bring to the event location for use by the event staff there.

- Pens, pencils, fine and heavy black markers
- Scotch tape, masking tape, packing tape to reseal boxes
- Signs: "Reserved Seat" signs, laminated directional signs (two for each direction), stanchions to hold signs on tables (not always used, ask first)
- Blank paper (or cardstock) to use for ad-hoc signage at the event location
- Petty cash to make change for an event where people pay at the door, quarters for parking meters
- Notebook paper
- Thank-you gifts for volunteer/club presidents, etc.
- Attendance lists; include a few sorted by current last name and a few by class year
- Blank nametags and plastic name tag holders (magnetic, clip, string, or lanyard)
- Blank registration—or RSVP—cards
- Pre-written mailing labels and envelopes to send materials back to campus at the conclusion of the event

Be sure to mail/ship any banners, posters, or handouts needed for an event to the event location at least one week prior to the event date.

#### **EVENT PLANNING WEB SITES**

#### **Planning Guides**

Events Management Handbook
Campus Center Event Planning Guide

https://www.smith.edu/about-smith/emo/forms-and-resources
https://www.smith.edu/ose/orgs\_planning.php

#### Info & Lookup

Online Calendar

Campus Directory

https://www.smith.edu/about-smith/new-calendar

https://www.smith.edu/about-smith/campus-directory

e-Digest <a href="https://www.smith.edu/edigest/">https://www.smith.edu/edigest/</a>

#### Offices

College Relations <a href="https://www.smith.edu/about-smith/college-relations">https://www.smith.edu/about-smith/college-relations</a>

Events Management <a href="https://www.smith.edu/about-smith/emo">https://www.smith.edu/about-smith/emo</a>

News <a href="https://www.smith.edu/about-smith/college-relations/news-office">https://www.smith.edu/about-smith/college-relations/news-office</a>
Summer Programs & Conferences <a href="https://www.smith.edu/about-smith/emo/summer-programs">https://www.smith.edu/about-smith/emo/summer-programs</a>

#### **Online Forms**

25Live (space and service requests) <a href="https://25live.collegenet.com/smith/#home\_my25live[0]">https://25live.collegenet.com/smith/#home\_my25live[0]</a>

#### Floral Arrangements

Flowers can be a large part of any occasion and are a lovely way to set the tone for a perfect event. If you're doing floral arrangements yourself, you must determine your floral plans well in advance and arrange the flowers before the event.

To begin with, the floral foam must be soaked. This allows the flowers to soak in some moisture after being cut fresh or after being pulled from water buckets. The amount of soaking time depends on the type of blocks (check the instructions) and can be done in an old bucket or tin pail. Drain them slightly, as they are quite heavy after being soaked. As long as they remain damp, it is easy to recharge when needed.

Fresh flowers should be picked either early or late in the day. Do not attempt to pick in the warmest temperatures, as flowers will wilt sooner. Cut the stems at an angle and allow them to get a long, cool drink in deep water before arranging (i.e. two hours minimum). Overnight is preferable.

#### **Local Florists**

For a list of local florists, please refer to Section 5 of the Events Management Handbook: "Event Services."

#### Sustainable Tips

- Find places to re-use centerpieces
- Select non-live centerpieces
- Save bulbs to plant for future blooming

#### Questions to Ask When Hiring a Disc Jockey

- Do you bring your own mic and AV system?
- Do you have backup equipment?
- Do you provide Master of Ceremony services?
- What is your attire?
- Can we visit an area where you are performing? (Some DJ's allow this at services being provided to clients "other than weddings.")
- Do you have a contract? (Never book a DJ without a contract!)
- Can we hear some music selections?
- Do you have a music list?
- Do you have references?
- What is your payment policy & deposit policy?
- Are you able to stay beyond the scheduled time if needed?
- What is your cancellation policy?

#### Additional Things to Remember

- Do you have an event information sheet to give to the DJ? (This will let the DJ know about the entire event and the people planning it, the schedule, etc.)
- Make sure the DJ you are hiring is the DJ who will be at your event. Some people act as DJ brokers and the person who works your event is not necessarily the person you initially met with.
- Certain lighting like "strobes" should not be used in case you have a person with epilepsy.
- Be aware that some special effects will not be allowed on the Smith campus if they are deemed potentially dangerous or a potential fire hazard (indoor fireworks, tapers, candles not in glass, etc.).
- Some people ask for a video before hiring a DJ, and although it is not a bad idea you should be aware that any video can be edited to improve the look of an event.

#### Local Disc Jockeys

Please refer to Section 5 of the Events Management Handbook: "Event Services" for a list of local disc jockeys or consult with student affairs.

## Campus Contacts Helpful in the Planning Stage

Accessibility needs & concerns	Office of Disability Services: ext. 2139
Alumnae House Questions	Alumnae Relations: ext. 2021 or 2024
A/V (Audio-Visual) Requests	Educational Technology Services: ext. 3099
Beverages	Dining Services: ext. 2304
Catering Needs	Dining Services: ext. 2304
Campus Center Café Catering	Dining Services: ext. 2326
Campus Directory (voice-activated)	ext. 4142
Chairs, Tables, Event Supplies, Setup2407	Building Services: ext. 2419 / Events Management, ext.
Custodial staffing & needs	Building Services: ext. 2421
Dining Services	Main line: ext. 2300
Equipment & Material Transportation	Building Services: ext. 2419
Events Management Office	Events Management: main office line, ext. 2669
Keys	Facilities Management: ext. 2400
Lock Shop	Facilities Management: ext. 2400
Mailings	Mail Services: ext. 2622
Material & Equipment Transportation	Building Services: ext. 2419
Microphones	Educational Technology Services, ext. 3099
Parking/Traffic Flow	Office of Campus Police, ext. 2490
Printing	Copy and Print Services: ext. 2600
Publicity	College Relations, ext. 2190
Security/Safety	Office of Campus Police, ext. 2490
Setup for Event, Supplies, Tables, Chairs2407	Building Services: ext. 2419 / Events Management, ext.
Space Reservations (Alumnae House)	Events Management Office, ext. 2162
	ACADEMIC YEAR: Events Management Office, ext. 2162SUMMER: Summer Programs & Conferences, ext. 3736
Signage	Facilities Management: ext. 2428
Summer Programs & Conferences Administration	College Relations: ext. 2892
Supplies, Setup, Tables, Chairs	Building Services: ext. 2419
Tables, Chairs, Event Supplies, Setup	Building Services: ext. 2419
Traffic Flow/Parking	Office of Campus Police, ext. 2490
Transportation/Vans	Facilities Management: ext. 2400
Transportation of Material & Equipment	Building Services: ext. 2419
Video Projectors	Educational Technology Services: ext. 3099

#### **Mailing Services**

Smith College Mail Services, located on the bottom floor of the Campus Center, handles all student, faculty and staff mail services.

Mail Services has two counters: one counter for picking up mail & packages and the other counter for dropping off mail/packages. The Mail Services pick-up counter hours are 9 a.m. - 4 p.m., Monday - Friday. The drop-off counter hours are 11 a.m. - 1 p.m. and 2- 4 p.m., Monday - Friday.

For information regarding mail services, visit <a href="https://www.smith.edu/mailservices/">https://www.smith.edu/mailservices/</a> or email mailservices@smith.edu.

#### **Copying Services**

Smith College Copy and Print Services is located at 40 Green Street and is open to all faculty, staff, students, departments and student organizations.

The hours of operation are Monday through Friday, 8:30 a.m. to 4 p.m. and is closed daily from 1 to 2 p.m.

For information regarding copy and print services, visit <a href="https://www.smith.edu/copyprint/">https://www.smith.edu/copyprint/</a> or email <a href="mailto:copyprint@smith.edu">copyprint@smith.edu</a>.

#### Where To Find It

From the Smith homepage (<u>www.smith.edu</u>), click the Calendar link on the bottom of the page, or go to <a href="https://www.smith.edu/about-smith/new-calendar">https://www.smith.edu/about-smith/new-calendar</a>. (You may want to bookmark this Web address.)

#### How To Use It

View by Category: The calendar will open to the featured events for the next four months. To see events in specific categories (e.g., lectures, athletic events, student interest, etc.), click on the **View by Category** box at the top of the page and select a filter.

View All Events: When you click on All Events in the **View by Category** box, you will see a daily listing of all events posted for that week.

*View a Description of the Event:* Click on the name of the event to view details of the event, including type of event, location, and primary contact.

*View by Date:* Enter a specific date in the **Go To Date** box at the top of the screen. If you have selected a category, you will see only those events for that specific date. Select All Events to see every event scheduled for that date.

View by Month: Click on the month found directly under to **Go To Date** box to view events scheduled. To see all events scheduled for that month, first click on *All Events* in the **View by Category** box.

Search by Keyword: Click on the All Events category in the View by Category box and then type in any word associated with the event you are searching for in the Search This Calendar box.

For more information, see www.smith.edu/facilities/vehicle.php.

#### **Driver Credentialing**

Vehicle credentialing information must be on file with the Controller's Office prior to the release of a college vehicle to any Smith faculty member, staff member, or student. *The link to the form is below.* 

Driver Credentialing Instruction and link to the Credentialing Form: <a href="https://www.fivecolleges.edu/riskmgmt/policies/driver-credentialing/credentials">https://www.fivecolleges.edu/riskmgmt/policies/driver-credentialing/credentials</a>

#### **Vehicle Requests**

All vehicle reservations must be made through the Facilities Management website (<a href="www.smith.edu/facilities/vehicle.php">www.smith.edu/facilities/vehicle.php</a>). Click on the <a href="smith.agilefleet.com">smith.agilefleet.com</a> link. Enter your Smith i.d. and password when prodded.

This form must be completed each time you are planning a trip.

Other things to consider when requesting a vehicle:

- College vehicles must be reserved 2 weeks in advance.
- Vehicles cannot be reserved for more than three days at a time.
- Cancellations must be called in as soon as possible to 413-585-2400.
- Van mileage, fast passes or tolls, fees and parking are the responsibility of the requesting department.
- Keys will not be issued to anyone other than the listed responsible driver. Vehicle keys should be picked up at facilities management.
- Students may drive only the six-passenger vans and these may be used only for class-related trips (excluding Reunion weekends).
- Smith College vehicles may not be driven on NY State Parkways.

#### Responsibilities and Charges

To see what rates your department will be charged, please visit <a href="www.smith.edu/facilities/vehicle.php">www.smith.edu/facilities/vehicle.php</a>.

#### **Accidents**

Should an accident occur while you are using a college vehicle, please follow the instructions in the insurance packet found in the glove compartment and notify Campus Police at 413-585-2490.

Departments will be responsible for the payment of the current insurance deductible in the case of an atfault accident.

#### **Bus Service**

#### **PVTA (Pioneer Valley Transit Authority) Bus Service**

Public transportation through the Pioneer Valley links Northampton with Easthampton, Holyoke and Springfield, and with Florence, Leeds, Haydenville, and Williamsburg. Current schedules and prices for these routes are available by calling the PVTA information center at 413-781-7882 or visiting www.pvta.com.

#### Five College Bus Service (www.umass.edu/transit/buses.html)

UMass Transit provides bus and van service to the University/Five College communities. They provide safe, efficient, and economical mobility for nearly 15,000 riders every day. They operate PVTA buses for the Five Colleges as well as the towns of Amherst, Belchertown, Deerfield, Granby, Hadley, Northampton, South Hadley, and Sunderland.

Bus routes operated by UMass Transit are fare-free for Five College students, faculty and staff. For the general public, fares are on a proof-of-payment "honor system". Bus drivers will not collect fares/passes, but passengers are expected to have either a valid Five College student, faculty or staff ID cards or a fare ticket/pass for each ride.

PLEASE NOTE: The Smith bus and shuttle stop is located on Elm Street in front of John M. Greene Hall.

Visit <a href="http://www.pvta.com/schedules.php">http://www.pvta.com/schedules.php</a> for schedules.

#### Schedules Available on Your Mobile Phone

You can view schedules on your mobile phone at <a href="http://m.pvta.com">http://m.pvta.com</a>.

#### Tips for Hiring a Caterer

When hiring a caterer for your event or party, there are a few things you should know in order to make an informed decision:

- First, caterers cannot only provide you and your guests with a beautiful display of delicious foods, but some are also full-service event planners.
- The costs of catering services will, of course, vary in accordance with the amount of time and materials needed to give your event a distinct and distinguished appearance.
- Having a good idea of your budget is crucial when picking a caterer. Also, keep in mind what your
  guests may be expecting and what kind of image you will be portraying. After doing this, you are
  ready to begin deciding where to spend most of your money and where to trim the excess.
- If working with an outside caterer, ask the caterer to see his or her portfolio. Be sure to check references and always get a letter of contract. Come to an agreement on all fees, gratuities, sufficient insurance, extra charges, payment schedules, and cancellation policy. A 50 percent down payment is often due up front, with the balance due at a later, specific date.
- Make sure your caterer is professional in appearance, attitude and in preparation of the final product, your food. Communicating with him or her on a mutual respect basis will help in providing your guests with a comfortable, exciting atmosphere.
- Confirm that your caterer is licensed and insured.
- Confirm that the food is prepared in a certified kitchen.
- Finally, if you are using an external caterer, be sure to check that there are no food or catering restrictions in the space you have reserved (Alumnae House, classrooms, auditoriums, etc.)

#### For More Information about Catering at Smith

Please refer to Section 5 of the Events Management Handbook for information.

#### **Suggested List of Local Caterers**

Smith Dining Services Catering mcook@smith.edu 413-585-2300 or 413-585-2304 www.smith.edu/diningservices/catering

Atkins Farm info@atkinsfarms.com 413-253-9528 or 800-594-9537 www.atkinsfarms.com

Black Sheep Catering theflock@blacksheepdeli.com 413-256-1706 or 413-253-3442 www.blacksheepdeli.com

Captain Jack's Roadside Shack 413-230-5367 http://captainjacksroadsideshack.com

Chanterelle Catering contactchanterelle@gmail.com 413-562-2683 www.chanterelletogo.com

Esselon Café 413-585-1515 www.esselon.com/cafe/catering/

Europa Catering mikerodrigues0708@gmail.com 413-547-6443 or 413-246-0841 www.myeuropacatering.com

Hamels Creative Catering 413-538-7431 www.hamelscreativecatering.com Heirloom Catering heirloomcatering@gmail.com 413-230-9423 www.heirloomcateringlocalfood.com

Hillside Organic Catering http://hillsideorganiccatering.com/contact/ 413-325-1537 hillsidecatering@comcast.net

Log Rolling Catering 413-535-5077 http://logcabin-delaney.com

Lone Wolf Catering 413.256.4643 http://thelonewolfamherst.com

Myer's Catering partyplanners@myerscatering.com 413-584-4145 www.myerscatering.com

Pengyew Catering pycatering@crocker.com 413-535-0923 www.pycatering.com

Seth Mias Catering seth@sethmias.com 413-695-4874 www.sethmias.com

Smithsonian Caterers 413-247-5157 www.smithsoniancaterers.com

#### Why Strive for a Sustainable Event?

- Reduce waste and energy
- Reduce costs and save resources
- Foster the local economy
- Enhance your public image
- · Raise awareness about sustainability
- Support the college's commitment to a Sustainable Smith

#### Tips for Creating a Sustainable Event

#### **Planning**

- Outline sustainability goals
- Choose a suitable venue
- Choose a caterer familiar with sustainable practices
- Spell-out waste and recycling guidelines to partners

#### Marketing and promotion

- Use paperless promotions: create a website, use electronic communication and invitations
- Publicize your intent to be sustainable
- For print materials, use recycled paper, double-sided

#### **Energy conservation**

- Use energy-efficient lighting and turn off lights when not in use
- Request only the technology and fans needed; lower heat 2°; raise AC 2°
- Consider a longer-day event to eliminate multiple days

#### Reduce, reuse, recycle

- Provide adequate waste bins, placed strategically and clearly labeled: recycle, trash
- Train volunteers to manage waste station
- When purchasing for the event, look for the compostable trademark

#### Food

- Avoid single-use dishware
- Consider serving finger foods to reduce utensils and food waste
- Minimize packaging; serve condiments in bulk and avoid individually wrapped foods
- Use reusable dishware, cups, utensils and table linens
- Choose china, silverware, or paper products over plastic; avoid toothpicks
- Don't over-order food; donate left-over food

 Choose organic, locally-grown, or fair trade foods

#### Drink

- Eliminate disposable plastic water bottles; serve beverages in large containers
- Urge attendees to bring their own cups
- Avoid plastic coffee stirrers, straws

#### **Decorations, Giveaways**

- Choose reusable decorations; borrow, don't buy
- Choose recycled-content, useful, green-themed, or consumable giveaways
- Support socially responsible companies
- Avoid balloons and plastic streamers

#### Criteria for a Zero Waste Event

- The event is for 50 or more people
- Food will be served

#### Arranging for a Zero Waste Event

- Add the Zero Waste resource in 25Live to your reservation
- The Office of Sustainability will contact Facilities Management to set up a waste station with bins for trash, compost and recyclables and will assign a student to manage the station. You must clearly label the bins **trash**, **compost**, and **recycle**.
- Contact the campus sustainability coordinator, 413-585-3571
- The coordinator will help with the planning process to ensure that the event will be zero waste.
- Plan for food service to be zero waste
- Inform your caterer in advance that you're planning a zero waste event and that all food and drink must be zero waste compatible. Reusable or compostable plates, cups, and utensils must be provided. Buy as many food items as possible in bulk to reduce excess plastic packaging; do not serve any items in single serve packaging, such as individual bags of chips.
- Eliminate waste from other parts of the event
- Do you have any giveaways? Are you using name-tags? Limit the waste associated with these components by making sure materials are recyclable or reusable. If you have paper items like programs, consider requesting a paper recycling bin.

#### Name tag Tips

Use **LARGE FONTS** for names on conference/event nametags. Use bold, sans-serif typeface with the largest possible letter size. Name tags should be easy to read from at least 12 feet (3 meters) away. The whole purpose of a nametag is to make it easy for people to meet, mingle, and say hello. Avoid giving out nametags that require your conference participants to squint and stare.

Nametags with the Smith College logo (\$0.25 per sheet) can be ordered through College Relations. Call the College Relations office, ext. 2172, and request the desired number of sheets; you must give them your department account number for billing purposes.

Posters are distributed through campus mail by Copy and Print Services to liaisons at various departments (28), who are then responsible for hanging new posters and keeping the kiosks up-to-date. They also send posters to student affairs for posting in student houses (50). There is no charge for these postering services. Visit Copy & Print Services at <a href="https://www.smith.edu/about-smith/copy-print/postering-distribution">https://www.smith.edu/about-smith/copy-print/postering-distribution</a> for more information and the most current distribution list.

#### Posting Locations & Poster Information Liaisons

#### Departments and Offices

Admission	7 College Lane	1
Alumnae Relations	Alumnae House	1
Art Department	Hillyer Hall	1
Athletics	Ainsworth Gym	1
Center for Media Production	Henshaw D	1
Chapel		1
Clark Science Center		2
Class Deans Office	College Hall 101	1
College Relations	Garrison Hall	1
College Relations	30 Belmont Ave	1
Dean of the College	College Hall 203	2
Design Thinking Initiative	25A Henshaw Ave	1
Development	Alumnae House	1
Development	76 Elm Street	1
Development	Stoddard Annex	1
Dewey Hall		1
Dining Services	30 Belmont Ave	1
Engineering	Ford Hall	1
Events Management Office	Conference Center	2
Facilities Management	126 West St	1
Faculty Offices	Tyler Annex	1
FCCEAS	Henshaw B	1
Ford Hall		1
Global Studies Center	Wright Hall	1
Hatfield Hall		1
Health Services	Schacht Center	1
Henshaw B		1
Human Resources	30 Belmont Ave	2
Inclusion, Diversity & Equity	College Hall 302	2
Kahn Institute	21 Henshaw Ave	1
Libraries: Josten	Mendenhall Center	1
Libraries: Young	Bass Hall	1

Libraries: Annex	Hatfield Annex	1
Meridians	Henshaw B	2
Multicultural Affairs	Clark Hall	1
Museum of Art	Tryon Hall	1
Music Department	Sage Hall	1
Pierce Hall		1
Registrar's Office	College Hall 102	1
School for Social Work	Lilly Hall	1
Seelye Hall		1
Student Affairs	Clark Hall	1
Student Engagement	Campus Center	1
Theatre Department	Mendenhall Center	1
Wright Hall		1
Total department posters		51

### Student Affairs

Head Residents (pick up for houses)	50
Total posters including student houses	101