

EVERYONE COUNTS.

VIRTUAL Annual Conference Program
November 17-18, 2020

Indiana Library Federation leads, educates and advocates to advance library services for the benefit of Indiana residents.



**INDIANA
LIBRARY
FEDERATION**

What a year, right? The global pandemic of 2020 turned the world upside down. Social distancing is the new norm, causing Indiana Library Federation to convert its three-day Annual Conference at the Grand Wayne Convention Center in Ft. Wayne to a two-day VIRTUAL Annual Conference. With this change, we are able to reach more people, offer additional opportunities to engage safely, and to allow each participant to access nearly all the content for a period after the conference.

Indiana Library Federation begins planning its conferences more than two years in advance. We want to share a little about what will be the same, and what will be different about the 2020 ILF Annual Conference. The Annual Conference Committee prioritized high quality, relevant content in a virtual environment that enables one-to-one, large, and small group networking. We removed some accepted conference sessions that lost relevance for library services in our *new normal*.

- Our theme is **Everyone Counts**, and you will see this theme in sessions about authentic inclusion and best practices in serving all people, including special sessions about survivors of abuse, people with disabilities, multi-lingual access, and more.
- Planned for two weeks after the election, the conference will feature a **workshop by Peace Learning Center on creating space for dialogue**.
- We originally planned a special pre-conference and full conference track to feature one of the best genealogy resources in the world at the Allen County Public Library. We are pleased to incorporate a **full genealogy track** in the virtual conference to help all types of library staff help patrons and students discover their **family stories**.
- Recognizing the wave of retirements and need to promote managers, our Management Division and IN Public Library Association Advisory Boards were planning a pre-conference. Instead, we are embedding **management training** throughout the conference *and throughout the year* through a management cohort, regular directors meetings, and online learning.
- Aligned with our work for **racial justice and inclusion**, we have developed several sessions that aim to inspire personal and group reflection on strategies for authentic inclusion and action beyond statements of values.
- Understanding how the world has changed, we added sessions specific to **library services during and after the pandemic**, and many **technology sessions** to improve your virtual programs and learning.
- The virtual conference will allow attendee **interaction with other attendees, with speakers, and with exhibitors and sponsors**. It also allows us to provide attendees maximum LEUs/TLEUs/PGPs through recorded sessions that will be ON DEMAND during and after the conference.
- And we will certainly continue with many ILF Annual Conference traditions.
 - We will **celebrate books, authors, and literature** with sessions revealing the new lists for Read Aloud Indiana, Young Hoosier Book Award, and the Eliot Rosewater Indiana High School Book Award, as well as featuring several authors, including Sophie Blackall, Alan Gratz, and Maurice Broaddus.
 - We will recognize **ILF Award and Scholarship winners**.
 - ILF will hold **our annual meeting** and introduce the newly elected Board of Directors.

Indiana's libraries rose to the occasion to evolve services to meet the needs of students and their families, of residents and communities. We hope you will take advantage of the **steeply discounted group registration rates** to expose more of your staff to this excellent content.

Your ILF Conference Committee

The **Indiana Library Federation 2020 VIRTUAL Annual Conference** will be held Tuesday and Wednesday, November 17-18. The virtual conference allows us to reach more people, offering additional opportunities to engage safely.

REGISTRATION

Full Conference

Member - \$150

Non-Member - \$225

GROUPS

Each group of five (5) for:

Institutional and Schools- \$500

Institutional NON-Members - \$750

Supporters & Students Members

(rate includes: trustees, retirees, Friends volunteers and students)

Full Conference - \$50

If you are a member, you must first be signed into your account in order to receive the member rate. For group registrations, please complete the "Group Registration" form found on the 2020 Annual Conference page.

How a VIRTUAL conference will work

Registered attendees will be emailed a **login and password** to access the **virtual conference platform** to plan your conference sessions. While you may access the conference from a mobile phone or tablet, we encourage a desktop for maximum screen view. Plan to **participate LIVE on Nov. 17-18**. Use a computer with a **microphone and camera to interact** live with other attendees, speakers, exhibitors, and sponsors.

Attendees may choose **live sessions** or **pre-recorded, on-demand sessions**. Join a **live Roundtable** discussion or **Q&A** with an on-demand speaker.

Registered attendees will have **access to the recorded content** (most sessions) for 8 weeks after the conference, allowing scores of **LEUs/TLEUs/PGPs** if completed.

Conference Committee

Professional Development Committee Chair

Heather Rayl
Vigo County Public Library

Lynn Hobbs
Pendleton Community Public Library

Lynn Ford
Fortis College

Paul Moffett
IUPUI University Library

Beka Lemons
Huntington City-Township Public Library

Christina Klein
Bedford Public Library

Kelaine Harman
Washington Community Schools

Melissa Merida
The Floyd County Public Library

Niko Casas
Indiana University Northwest

Joe Fox
Marion Public Library

Hella Rumschlag
Retired

Ex Officio
Latrice Booker
Indiana University Northwest

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Many thanks to former ILF Member Engagement Manager **Megan Zanto**, who laid an excellent foundation for this conference.

AT-A-GLANCE BY TRACK

Sessions may belong in more than one track, which will be reflected in the online app.

ACADEMIC	Taking Open Education to the Next Level: Strategic, Low Cost Methods of Raising Institutional Awareness of OERs		Small Libraries, Big Impact: Telling your Story with Data	Disaster Librarianship: Reflections from the Heart of the Campus	
ADVOCACY	Legislative Update with Amy Cornell				
CELEBRATING LITERATURE	Read Aloud Indiana 2021 List Reveal	A Century of John Newbery: medal history, committee service, and literature usage		Cheers to the Curious: A Non-Fiction Update	
	Eliot Rosewater Indiana High School Book Award 2021-2022 List Reveal	Young Hoosier Book Award 2021-2022 List Reveal	Book Tastings - Yum!	Host a Successful Author Visit - Live and/or Virtual	
COLLABORATION	School - Public Library Collaborations		Tear Down Your Silos - Restructuring to Maximize Collaboration		
GENEALOGY	Family Stories: How to Assist Customers in Telling Their Stories		Embracing How DNA Results are Changing Our Work in Genealogy		
	Adoption and DNA: Using DNA to Narrow Down One's Record Search		Finding Their Roots for Free: Free Online Resources for Your Genealogy Customers		
	Hit me with Your Best Shot - Genealogy Hot Topics Panel		Utilizing the FamilySearch Digital Library and the Internet Archives		
	High Tech and High Touch: 21st Century Services in the Genealogy Space		Read All About It! Free Newspaper Sites to Assist Family Historians		
	Searching Family History through the Hoosier State Chronicles and Indiana Memory		Providing Access to Your Genealogy Collection: Platforms and Metadata		
INCLUSION	Inclusive Placemaking: Understanding the Power of an Accessible Library for All		Unintended Consequences of Police in the Library		
	Let's Talk about Whiteness		Creating Spaces for Civil Dialogue		
	White in Black Spaces: How Blackfishing Impacts Libraries and Archives		Using TeachingBooks to Promote Diversity	The Kids are not Alright: Why LGBTQIA+ Representation in Literature Matters	
	Building an Inclusive Library Space		Building Authentic Inclusion in the Library		
INTELLECTUAL FREEDOM	Protecting Young People's Privacy				
MANAGEMENT	If You Build It, They Will Come: Utilizing the New CMC Statute for Your Next Library Project	Training Competencies in the New Normal		Impacting Lives One Teen at a Time: What Directors Should Know	
PANDEMIC	Improving the Patron Experience: Public Spaces with Social Distance		Making User-Centered Decisions During a Global Pandemic (and all the time)		
	Eviction, Housing and Health Coverage Needs for Residents impacted by the Pandemic				
PUBLIC SERVICES	Compassion in Action: Reducing Access Barriers for Domestic Violence Survivors		Count on NNLM: Your Library Partner for a Healthy Community		
	Counting On Us: Services to Patrons with Disabilities		The Art of Ending Extended Conversations		
	Understanding Adverse Childhood Experiences Study (ACES) for Improved Library Services		Providing Guidance to Patrons with Legal Needs		
SCHOOLS	Best Practices for Remote Learning				
TECHNICAL SERVICES	A Moving Target: Pinning Down the History of Movable Books and Tips on How to Catalog Them		Providing Access to Your Genealogy Collection: Platforms and Metadata		
	RDA and You: Understanding the New Cataloging Standard for Everyone		Hot Topics in Technical Services		
TECHNOLOGY	Mobile Connectivity - Libraries on the Move		Tech Tools and Tips for Productive Work Habits		
	Engage Patrons with Tech Tools		Virtual Reality: Work Now for 2021 Programming		
VIRTUAL PROGRAMMING	Around the World in Video	How to Create Micro-trainings		Live Streaming for the Novice	
	Clip and Slice: Editing Your Videos for Virtual Programs		10 Tech Tips for Virtual Programming		

Peace Learning Center

Since 1997, Peace Learning Center has reached more than 210,000 people locally and internationally. Their vision is to build a community of peace where respect is primary, and justice is real. Peace Learning Center supports communities in redefining peace through equity, social emotional learning and the implementation of innovative practices. Indiana Library Federation's partnership with Peace Learning Center has enabled hundreds of library people to explore implicit bias, wellness, and conflict management. Mame Keita and Clare Wildhack-Nolan will lead a featured workshop.



Sophie Blackall



Sophie Blackall has illustrated many books, including the *Ivy + Bean* series and *Ruby's Wish*, and has twice won the Caldecott Medal. Originally from Australia, Sophie now spends half her time in Brooklyn, New York, and half her time on planes, boats and trains, trying to see as much of our world as she can.

Sophie's recently published book *If You Come to Earth* is a stunning book inspired by the thousands of children Sophie Blackall has met during her travels around the world in support of UNICEF and Save the Children. Learn more about her at sophieblackall.com.

Joelle Charbonneau

Joelle Charbonneau has performed in opera and musical theatre productions across Chicagoland. She's the author of the *New York Times* and *USA Today* best selling *The Testing* trilogy (*The Testing*, *Independent Study*, and *Graduation Day*), the fantasy duology *Dividing Eden* and *Eden Conquered* as well as the YA thrillers, *Need* and *Time Bomb*. Her books have appeared on the Indie Next List, on the YALSA Top 10 books as well as the YALSA Quick Picks for reluctant readers as well as dozens of state reading lists across the country. The conclusion to the *Verify* thriller series, *Disclose*, which explores the power of words to shape our world, was released in September of 2020.



Alan Gratz



Alan Gratz is the bestselling author of seventeen novels for young readers. His 2017 novel *Refugee* has spent more than two years on the *New York Times* bestseller list, and is the winner of 14 state awards (including Indiana's 2019-2020 YHBA Middle Grade Award). Its other accolades include the Sydney Taylor Book Award, the National Jewish Book Award, the Cybils Middle Grade Fiction Award, a Charlotte Huck Award Honor, and a Malka Penn Award for Human Rights Honor. *Refugee* was also a Global Read Aloud Book for 2018.

Alan's novel *Grenade* debuted at number three on the *New York Times* bestseller list, and his most recent book, *Allies*, debuted at number two on the list and received four starred reviews. His other books include *Prisoner B-3087*, which was a YALSA Best Fiction for Young Readers pick and winner of eight state awards; *Projekt 1065*, a Kirkus Best Middle Grade Book of 2016 and winner of five state awards; *Code of Honor*, a YALSA Quick Pick for Young Readers; and *Ban This Book*, which was featured by Whoopi Goldberg on *The View*.

Alan was born and raised in Knoxville, Tennessee, home of the 1982 World's Fair. After a carefree but humid childhood, Alan attended the University of Tennessee, where he earned a College Scholars degree with a specialization in creative writing, and, later, a Master's degree in English education. He now lives with his wife Wendi and his daughter Jo in Asheville, North Carolina, where he enjoys playing games, eating pizza, and, perhaps not too surprisingly, reading books.

Maurice Broaddus

An accidental teacher (at the Oaks Academy Middle School), an accidental librarian (the School Library Manager which is part of the IndyPL Shared System), and a purposeful community organizer (resident Afrofuturist at the Kheprw Institute), Maurice Broaddus's work has appeared in *Lightspeed Magazine*, *Weird Tales*, *Beneath Ceaseless Skies*, *Asimov's*, *Uncanny Magazine*, with some of his stories having been collected in *The Voices of Martyrs*. His novels include the urban fantasy trilogy, *The Knights of Breton Court*, the steampunk novel, *Pimp My Airship* (winner of the 2020 Indiana Authors Awards in the genre category), and the middle grade detective novel series, *The Usual Suspects*. He co-authored the play *Finding Home: Indiana at 200*. His novellas include *Buffalo Soldier*, *I Can Transform You*, and *Orgy of Souls*. As an editor, he's worked on the *Dark Faith* anthology series, *People of Colo(u)r Destroy Horror*, *Fireside Magazine*, and *Apex Magazine*. Learn more about him at MauriceBroaddus.com.

[Photo by Chandra Lynch of ANKH Photography]



SPONSORS

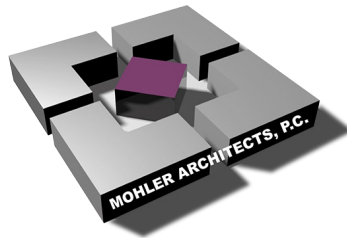
LEADER



ADVOCATE



EDUCATOR



EXHIBITORS



SPONSORS/EXHIBITORS

Leader

- BOSE Public Affairs Group
- ENA
- Indiana Humanities
- MKM Architecture + Design

Advocate

- MCLS
- Northeast Indiana Libraries

Educator

- AVC Technology
- Astra Insurance
- EBSCO
- Hafer Designs
- Harry Mohler Architects, P.C.
- Gale: A Cengage Company
- krM Architecture+
- LocalHop
- Perma-Bound
- R.E. Sutton & Associates
- The Library Corporation

EXHIBITORS

- ABDO
- Arkos Design
- Bound to Stay Bound
- Brodart
- Keep Indiana Learning: A department of CIESC
- Ingram Library Services
- JanWay
- Mackin
- Rosen Publishing
- Synergetics DCS
- Team One Repair
- University of Kentucky SIS

TUESDAY AT-A-GLANCE

9am – 9:45am	Everyone Counts Opening Session Kickoff			
10am – 10:50am	Featured Author <i>Sophie Blackall</i>	Tear Down Your Silos - Restructuring to Maximize Collaboration <i>Jenny Kobiela-Mondor</i>	High Tech and High Touch: 21st Century Services in the Genealogy Space <i>Curt Witcher</i>	Small Libraries, Big Impact: Telling your Story with Data <i>Denise Shorey Suzanne Hinnefeld</i>
11am – 11:50pm	Read Aloud Indiana 2021 List Reveal <i>Read Aloud Indiana Committee</i>	Utilizing FamilySearch Digital Library and Internet Archive <i>Kathryn Althoff-Hall, Elizabeth MacLeod, Dennis Meldrum</i>	Unintended Consequences of Police in the Library <i>Latrice Booker Crista Carlino René Greenleaf Sean Liesenfelt</i>	Counting On Us: Services to Patrons with Disabilities <i>Kelsey McLane</i>
12pm – 1pm	VISIT WITH EXHIBITORS & SPONSORS JOIN A CONVERSATION ROOM			
1pm – 1:50pm	Mobile Connectivity – Libraries on the Move <i>Brian Hubbard Kyle Yost</i>	Taking Open Education to the Next Level: Strategic, Low Cost Methods of Raising Institutional Awareness of OERs <i>Susan M Frey & Natalie Bulick</i>	Creating Space for Civil Dialogue (2-hr workshop) <i>Clare Wildhack-Nolan Mame Keita Peace Learning Center</i>	Embracing How DNA Results are Changing Our Work in Genealogy <i>Sara Allen</i>
2pm – 2:50pm	Eviction, Housing and Health Coverage Needs for Residents impacted by the Pandemic <i>Doris Higgins Aimee Patras</i>	Protecting Young People’s Privacy <i>Kristin Patrick Chad Heck</i>	Using TeachingBooks to Promote Diversity <i>Alyssa Yokota-Byron</i>	Improving the Patron Experience: Public Spaces with Social Distance <i>Erin Jennings Susan Guindon</i>
3pm – 3:30pm	VISIT WITH EXHIBITORS / BREAK			
3:30pm – 4:20pm	Eliot Rosewater Indiana High School Book Award List Reveal <i>Eliot Rosewater Award Committee</i>	Hot Topics in Technical Services <i>Michelle Hahn Aaron Smith</i>	The Art of Ending Extended Conversations <i>Lynn Hobbs</i>	White in Black Spaces: How Blackfishing Impacts Libraries and Archives <i>Mahasin Ameen & Stephen Lane</i>
4:30pm – 5:20pm	Providing Guidance to Patrons with Legal Needs <i>Kate Guerrero</i>	Featured Author <i>Joelle Charbonneau</i>	Legislative Update <i>Devon Davis Kristi Howe & Kelly Ehinger</i>	Q&A AND APPOINTMENTS WITH PRE-RECORDED SPEAKERS

Everyone Counts Opening Session Kickoff - ALL WELCOME!

9 AM - 9:50 AM

Breakout Session 1

10 AM - 10:50 AM

Featured Author Sophie Blackwell

High Tech and High Touch: 21st Century Services in the Genealogy Space

Make the most of the opportunity to bring in new customers by featuring family history research tools, space, staff, and support.

Presenter: Curt Witcher, Allen County Public Library

Small Libraries, Big Impact: Telling your Story with Data

Small academic libraries often have an impact that belies their size. With fewer bureaucratic hurdles, and the ability to leverage personal connections, they can respond nimbly to challenges; however, they don't always know how to tell their powerful stories. Participants in this discussion will walk away with ideas on how to transform the numbers they already collect and the value of their services into meaningful stories that users, administrators, and donors will care about.

Presenters: Denise Shorey, Franklin College, and Suzanne Hinnefeld, Cushwa-Leighton Library, St. Mary's College

Tear Down Your Silos - Restructuring to Maximize Collaboration

The traditional library structure isn't the most effective for every organization. At Eckhart Public Library, a restructuring helped break down silos to maximize collaboration and cross-training. Learn about what's working - and what had to be tweaked - after a few years of a new organizational structure.

Presenter: Jenny Kobiela-Mondor, Eckhart Public Library

Breakout Session 2

11 AM - 11:50 PM

Counting On Us: Services to Patrons with Disabilities

Have you ever wondered how you can provide services and advocate for patrons with disabilities? Do you want to expand programming, accessibility, and outreach to this population but don't know where to start? In this session, you'll get some ideas of best practices and programming, tips to advocate to administration, and some brainstorming ideas to get started. Let's break down barriers together!

Presenter: Kelsey McLane, Goshen College

Read Aloud Indiana 2021 List Reveal

The Committee will present the 2021 Read Aloud Indiana lists for Primary, Upper Elementary, Middle Grade, High School, and Ageless. This session will include members of the committee sharing information about the importance of reading aloud, how to choose a good read aloud, how to read aloud virtually, and how to join the committee. Video examples of our favorites from the lists and how they can be used in the classroom will also be available for reference.

Presenters: Jenny Yergin, Anderson Public Library and Read Aloud Indiana Committee

Unintended Consequences of Police in the Library

Libraries around the country are evaluating their policies and practices for bias. Many libraries added police or security over the last decade. Join this session to learn from library leaders and security professionals about the unintended consequences of police and security in libraries as it relates to racial justice.

Presenters: Latrice Booker, Indiana University Northwest; Crista Carlino, Ben Davis University High School; Sean Liesenfelt, Indiana University Northwest Police Department; René Greenfeaf, Hammond Public Library

Utilizing FamilySearch Digital Library and Internet Archive

Learn how to use the tools and services of FamilySearch and the Internet Archive to better serve library customers interested in family and local history.

Presenters: Elizabeth MacLeod, Dennis Meldrum, and Kathryn Althoff-Hall, FamilySearch

Visit with Exhibitors & Sponsors/Join a Conversation Room

12 PM - 1PM

Breakout Session 2

1 PM - 1:50 PM

Creating Space for Civil Dialogue (2 Hour Workshop)

Join this two-hour workshop with Peace Learning Center facilitators to become empowered with skills necessary to have critical conversations with people around issues of values-based importance, including how to address hate language & bias. This training will work to create opportunities for practice & self-reflection. **This session will not be recorded.**

Presenters: Clare Wildhack-Nolan and Mame Keita, Peace Learning Center

Embracing How DNA Results are Changing Our Work in Genealogy

Many of our library customers have taken a home-based DNA test to learn about their family history. How can librarians help these patrons with their genealogical research and DNA results? Includes basic information about DNA, resources, and a brief discussion of adoption research through DNA.

Presenter: Sara Allen, Allen County Public Library

Breakout Session 2 cont.

1 PM - 1:50 PM

Mobile Connectivity – Libraries on the Move

High-speed connectivity is a key component of today's smart library. Join our session to review what is new in Wi-Fi 6 connectivity as digital access needs continue to grow for our library patrons. Explore trends in mobile connectivity and learn how libraries are extending community access and bridging the digital divide using Wi-Fi hot spot programs.

Presenter: Brian Hubbard and Kyle Yost, Educational Networks of America (ENA)

Taking Open Education to the Next Level: Strategic, Low Cost Methods of Raising Institutional Awareness of OERs

In this presentation, librarians from Indiana State University will review perceived barriers to OER adoption and how they successfully leveraged existing human and technical resources to raise campus awareness of their OER initiatives with little to no cost, and no additional staff. A group discussion will follow the presentation where all can share their ideas, questions, and concerns about raising OER awareness at their campus.

Presenters: Natalie Bulick and Susan Frey, Indiana State University

Breakout Session 3

2 PM - 2:50 PM

Eviction, Housing and Health Coverage Needs for Residents impacted by the Pandemic

An estimated 248,000-313,000 Hoosiers are at risk of eviction. The number of Hoosiers without health insurance has increased as thousands lost their jobs due to the pandemic. Experts from Indiana Legal Services and Covering Kids and Families will acquaint you with information and tools to help residents facing housing and health coverage needs.

Presenters: Doris Higgins, Covering Kids & Families of Indiana and Aimee Patras, Indiana Legal Services

Improving the Patron Experience: Public Spaces with Social Distance

If you were asked the question a year ago, "How do you provide social distancing for your patrons?" you would be scratching your head. Today, we know there is greater spacing in social separation. Now that we are back in our buildings after COVID-19, how do we arrange our furniture, provide outreach services and shape the patron experience with these new expectations? Do we bring back the study carrel and take away the soft furniture? Join us for an interactive discussion on rediscovering your library's approach to thinking about your space and serving your community. Learn how you can best utilize the resources you already have in place, and how simple shifts in thought can enhance the safety of your patrons.

Presenter: Erin Jennings and Susan Guindon, krM Architecture

Protecting Young People's Privacy

School Librarians have a long history as champions of privacy, but this work keeps changing at the speed of information. Participants will learn best practices for handling parent inquiries into library records of young people, tools for auditing the privacy policies of favorite digital resources, and approaches for educating their learning communities around privacy issues. And most importantly, this session will grapple with the question of why everyone should even care in the first place.

Presenters: Kristin Patrick, Noblesville Schools and Chad Heck, Pike Freshman Center

Using TeachingBooks to Promote Diversity

Did you know that TeachingBooks already provides you and your patrons/teachers lots of tools to help with diversity? Learn practical tips on how to bring authentic voices into your library and book talks. Use the cultural representation reflections to help engage readers in critical reflection. Use the Diverse Books Toolkit to find books that reflect your readers and the world around them. Download or create a spreadsheet of parts of your collection and use the Collection Analysis Toolkit. Public librarians will be shown how to access Book Connections, the custom view for public libraries, while school librarians will be shown how to access the tools through TeachingBooks. TeachingBooks and Book Connections are provided to you by the Indiana State Library's INSPIRE program.

Presenter: Alyssa Yokota-Byron, TeachingBooks.net

Visit with Exhibitors / Sponsors

2:50 PM - 3:30 PM

Breakout Session 4

3:30 PM - 4:20 PM

The Art of Ending Extended Conversations

We all know patrons who talk a lot. Whether or not you enjoy these talks, extended conversations take us away from our work. They can also create an inconsistent approach to customer service and tension between co-workers. How can we comfortably end these conversations without feeling rude? In this session, you will be introduced to a three-prong approach that provides specific exit techniques for how to send patrons on their way politely.

Presenter: Lynn Hobbs, Pendleton Community Public Library

Eliot Rosewater Indiana High School Book Award 2021-2022 List Reveal

During this session, the list for the 2021-2022 Eliot Rosewater High School Book Award nominees will be revealed.

The Eliot Rosewater Indiana High School Book Award (Rosie Award) is chosen annually by students across Indiana in grades nine through twelve. Students at participating high schools, public libraries, or homeschoolers who read any of approximately 20 nominated books are eligible to rate each book they have read. The votes are tabulated each May, and the winner is then announced.

The purpose of the Rosie Award is to encourage independent reading among high school students. It also promotes cooperation between school administrators, media specialists, teachers and public librarians in broadening reading programs. Rosie promotes reading across the curriculum.

Please join us as we reveal a list of great books!

Presenters: Laura Jones, Indiana State Library; and Philina Martinez, Western School Corporation, Lucy Gellert, Noblesville High School

Hot Topics in Technical Services

Join the leaders of the ILF Technical Services Division for a lively discussion. Let's talk about the challenges and innovations with pandemic, including cataloging virtual programs, new eResources, and physical items from Library of Things; working remotely; and connecting with all parts of the library.

Presenters: Michelle Hahn, Indiana University and Aaron Smith, Allen County Public Library

White in Black Spaces: How Blackfishing Impacts Libraries and Archives

Blackfishing is a term to describe a white person who creates a Black identity and infiltrates Black communities, usually working as activists or educators, and using their perceived blackness for their own profit. One example of this that made national headlines is Rachel Dolezal, who pretended to be a Black woman and claimed to have experienced race-related harassment as a Black woman.

The Black Community here in Indiana has been rocked when it was confirmed that local Black Lives Matter leader Satchuel Cole was also a white woman pretending to be Black.

In this panel discussion presenters will be talking about how it is important to understand what it feels like to have someone invade a space and take over, and the long-term impact on libraries and archives.

Presenters: Mahasin Ameen, IUPUI University Library; and Stephen Lane, Indianapolis Public Library

Breakout Session

4:30 PM - 5:20 PM

Feature Author Joelle Charbonneau

Advocacy Update

2020 is the year of pandemic, racial unrest, and a highly charged election. 2021 includes the budget-writing session of the Indiana General Assembly, which controls the hundreds of millions of dollars supporting Indiana's academic, public, school, and special libraries. Join experienced legislative advocate Amy Cornell of Bose Public Affairs and leaders from the ILF Advocacy Committee for a Legislative update.

Presenters: Devon Davis, BOSE Public Affairs; Kristi Howe, Vigo County Public Library; and Kelly Ehinger, Adams County Public Library System

Providing Guidance to Patrons with Legal Needs

With so many "free" and "no cost" online options available to patrons seeking legal information, how can you guide a patron to the best legal resource? Join Kate Guerrero as she introduces local legal information resources for Hoosiers and explains which resources are best for most patrons. Participants will be given time to share which legal questions they most often hear from patrons, and suggest resources that would be helpful if made available to the public.

Presenter: Kate Guerrero, Indiana Legal Help a program of the Indiana Bar Foundation

Q&A Appointments with Pre-recorded Speakers

WEDNESDAY AT-A-GLANCE

9am – 9:50am	Everyone Counts Morning Kickoff			
10am – 10:50am	Inclusive Placemaking: Understanding the Power of an Accessible Library for All <i>Zachary Benedict</i>	Impacting Lives One Teen at a Time: What Directors Should Know <i>Beth Yates & Christy Franzman</i>	Family Stories: How to Assist Customers in Telling Their Stories <i>Allison DePrey Singleton</i>	Mastering Micro-Training <i>Nick Wilson, Megan Grady</i>
11am – 11:50pm	YHBA Winning and Featured Author <i>Alan Gratz</i>	Around the World in Video <i>Monica Cougan</i>	Making User-Centered Decisions During a Global Pandemic (and all the time) <i>Katie Lorton & Paul Moffett</i>	Training Competencies in the New Normal <i>Cheryl Wright & Kimberly Brown-Harden</i>
12pm – 1pm	VISIT WITH EXHIBITORS & SPONSORS JOIN A CONVERSATION ROOM			
1pm – 1:50pm	School - Public Library Collaborations <i>Tammie Buchanan, Casey O'Leary, Rain Smith, Erin Cataldi</i>	Compassion in Action: Reducing Access Barriers for Domestic Violence Survivors <i>Shannon Bowman-Sarkisian</i>	Hit me with Your Best Shot - Genealogy Hot Topics Panel <i>Curt Witcher, Melissa Tennant, Allison DePrey Singleton</i>	Building Authentic Inclusion in the Library <i>Jackie Nytes, Gregory Hill, Deb Lambert</i>
2pm – 2:50pm	Indiana Authors Award winner <i>Maurice Broaddus</i>	Live Streaming for the Novice <i>Brian Paul</i>	If You Build It, They Will Come: Utilizing the New CMC Statute for Your Next Library Project <i>Tim M Jensen, Bob Swanay, Lisa Lintner</i>	Understanding ACES for improved library services <i>Katharine Hill-Johnson</i>
3pm – 3:30pm	VISIT WITH EXHIBITORS / BREAK			
3:30pm – 4:20pm	Count on NNLM: Your Library Partner for a Healthy Community <i>Darlene Kaskie</i>	Let's Talk about Whiteness (90-minute workshop) <i>Angie Kelleher</i>	Young Hoosier Book Award List Reveal <i>YHBA Committee Leaders</i>	Virtual Reality Work p ing Coulter
4:30pm – 5:20pm	Finding Their Roots for Free: Free Online Resources for Your Genealogy Customers <i>Donna Adams, Allison DePrey, Singleton</i>	<i>Angie Kelleher</i>	The Kids are not Alright: Why LGBTQIA+ Representation in Literature Matters <i>Mahasin Ameen, Jayne Walters</i>	Q&A AND APPOINTMENTS WITH PRE-RECORDED SPEAKER

CANCELLED

9 AM - 9:50 AM

Celebrations, Updates, and ILF Annual Meeting

2020 has been a year! EVERYONE is welcome at this session. Learn how Indiana's libraries meet the needs during the pandemic, and how your library association is working to ensure libraries will thrive into the future. Celebrate our 2020 Award and Scholarship winners, and learn the results of the election in a super-short Annual Meeting.

Breakout Session 1

10 AM - 10:50 AM

Family Stories: How to Assist Customers in Telling Their Stories

Discover apps that are available to record stories, how to research the story aspects of genealogy, how to find the local history to weave into the family history, how to move from facts to story, etc.

Presenter: Allison DePrey
Singleton, Allen County Public Library

Impacting Lives One Teen at a Time: What Directors Should Know

When teens walk into the library, does your staff view them as a problem or an opportunity? Libraries are positioned to have a huge impact on teen lives with just a little intentionality. This session will introduce directors (and anyone else interested) to the developmental needs of teens and the ways in which libraries can support teens in their communities by utilizing Connected Learning—yes, even during the pandemic! We'll discuss what this looks like in the library setting and how to encourage staff to look at teens and teen programs in a different way.

Presenters: Beth Yates, Indiana State Library; and Christy Franzman, Hamilton East Public Library

Inclusive Placemaking: Understanding the Power of an Accessible Library for All

As libraries continue to consider how they will remain effective third places over the coming decades, they will also need to react to the shifting demographics within their communities. Each decision a library makes influences their ability to engage a more diverse audience. This session will provide a dynamic discussion around the concept of inclusive placemaking, ranging from ADA regulations to behavioral economics, in order to promote the importance of an accessible library for all.

Presenter: Zachary Benedict, MKM architecture + design

Mastering Micro-Training

As COVID caused patrons, students, and parents to access library services virtually, many libraries have turned to creating short instructional videos to demonstrate specific processes. Academic Technology Specialists from Butler University will demonstrate tools and tips on creating micro-training videos for embedding on websites and in emails. If you aren't doing micro-training now, you will want to after this.

Presenters: Megan Grady and Nick Wilson, Butler University

Breakout Session 2

11 AM - 11:50 PM

YHBA Award & Featured Author Alan Gratz

Around the World in Video

Take your library patrons to museums, cultural centers, science hubs, and more. Join us as we venture around the globe and meet experts who can engage your patrons, young and old, in fascinating, live interactive adventures. We will showcase several highly-rated content programs in history, science, and art, as well as bring in some surprise guests through our interactive Video Collaboration Powered by Zoom platform. Learn how you can ramp up programs for your library, as well as create a robust virtual communication and meeting strategy.

Presenter: Monica Cougan, ENA

Making User-Centered Decisions During a Global Pandemic (and all the time)

The pandemic isn't over! The months ahead will be a balancing act for libraries: gradually re-opening and restoring services, while maintaining a safe environment. How will you decide which services to restore, and which to keep on hold? How will you encourage patrons to comply with safe practices, such as social distancing and mask wearing – for the long haul? This session will share lessons learned from public and academic library settings provide a framework for decision-making that can be applied now, during the COVID-19 crisis, and always.

Presenters: Kathryn Lorton, Hamilton East Public Library; and Paul Moffett, IUPUI University Library

Breakout Session 2 cont.

11 AM - 11:50 PM

Training Competencies in the New Normal

Are you responsible for staff training? Want to know how to engage your staff-learner so they can get the skills? Are you totally lost with how to provide training post-pandemic? Come join Cheryl Wright and Kimberly Brown-Harden from IndyPL as they talk about best practices and tips in training and professional development.

Presenters: Cheryl Wright and Kimberly Brown-Harden, Indianapolis Public Library

Visit with Exhibitors & Sponsors/Join a Conversation Room

12 PM - 12:15 PM

Breakout Session 2

1 PM - 1:50 PM

Compassion in Action: Reducing Access Barriers for Domestic Violence Survivors

The Monroe County Public Library identified barriers to library services for domestic violence survivors and responded by developing new policies and procedures, partnered with a local nonprofit to train front-line staff, and addressed the digital divide for residents of two local shelters. Using their own experiences as an example, the speaker will present steps on how library staff can reduce barriers for survivors in their own community.

Presenter: Shannon Bowman-Sarkisian, Monroe County Public Library

Hit me with Your Best Shot - Genealogy Hot Topics Panel

Trying to serve genealogists in addition to all your other tasks? A panel of experts takes questions from participants about any issues faced in libraries when trying to serve genealogists.

Panelists: Allison DePrey Singleton, Melissa Tennant, and Curt Witcher, Allen County Public Library

Building Authentic Inclusion in the Library

Indy Public Library has developed, and continues to develop a comprehensive DEI strategy that has resulted in changes to vendor selection, collection development, personnel policies and practices, and library programs. Along the road, they launched the award-winning Center for Black Literature and Culture and integrated the Chris Gonzalez LGBTQ+ Library and Archives into the library's collection. Join this session to learn how Indy PL staff worked through internal challenges from their own staff, board, and community residents. Learn tangible actions that your library can scale DEI work for authentic inclusion.

Presenters: Jackie Nytes, Gregory Hill, and Deb Lambert, Indianapolis Public Library

School - Public Library Collaborations

The pandemic has turned the world upside down. While school-public library partnerships have always been always been important, they are more critical than ever. We need to collaborate differently in this time of allowing no external people in school buildings, social distancing, and remote learning. Join this interactive session where attendees are invited to share their ideas on how to bust through barriers to strengthen collaborations with teachers and schools that benefit both the library and the school. Session leaders are known collaborators who will share a little about their own experiences and learnings.

Presenters: Casey O'Leary, Indianapolis Public Schools; Rain Smith, Whiteland Community High School; Erin Cataldi, Johnson County Public Library; Tammie Buchanan, Indianapolis Public Library

Breakout Session 3

2 PM - 2:50 PM

Indiana Authors Award winner - Maurice Broaddus**If You Build It, They Will Come: Utilizing the New CMC Statute for Your Next Library Project**

Considering construction or a renovation project for your library? Join our knowledgeable panel as we discuss the ins and outs of the newly available "Construction Manager as Constructor" or CMC statute. This knowledgeable panel includes two library directors currently utilizing this statute as well as representatives from Veridus Group, Inc., an Owner's Rep firm. Attendees will leave with an understanding of the best practices used in library construction projects including delivery, inclusion, design and more!

Presenter: Tim M Jensen, Veridus Group, Inc.; Bob Swanay, Carmel Clay Public Library; Lisa Lintner, Johnson County Public Library

Breakout Session 3

2 PM - 2:50 PM

Live Streaming for the Novice

Virtual programming will be offered by libraries for the foreseeable future. There are many ways to live stream, from a technical perspective. Join us for a gear show and tell as well as an in-depth question and answer session on all things streaming.

Presenter: Brian Paul, Brian Paul Productions

Understanding Adverse Childhood Experiences Study (ACES) for Improved Library Services

New research shows the impact of ACES, or Adverse Childhood Experiences, on people long-term. The pandemic has elevated stress and triggered reactions. Join this health expert to learn about ACES as you think about ways to improve library services.

Presenter: Katharine Hill-Johnson, Franciscan Health

Visit with Exhibitors / Sponsors

3PM - 3:30PM

Breakout Session 4

3:30 PM - 4:20 PM

Count on NNLM: Your Library Partner for a Healthy Community

Whether you provide digital access for job searches, share story-time activities for early readers, or offer visitors an inviting place to meet, the National Network of Libraries of Medicine recognizes your library's community benefit. And when it comes to health and wellness, you can count on us to support your health information needs. In this session, you are introduced to NNLM programming, training, and funding resources that you can apply and use easily and freely.

Presenter: Darlene Kaskie, National Network of Libraries of Medicine

Let's Talk about Whiteness (90 minute workshop)

Some libraries are making diversity a priority and considering how to change collections and services to best serve a wider range of patrons. However, we must also look within, and consider how our own identities unconsciously influence our practices. In this session, we will acknowledge barriers to having these hard talks. We will then define terms, set ground rules for a brave space, and have an honest discussion about the role of whiteness in libraries. **This session will not be recorded.**

Presenter: Angie Kelleher, Alma College Library

Young Hoosier Book Award 2021 List Reveal

Join us as we unveil the 2021-2022 Young Hoosier Book Award nominees and discuss slight changes to the Intermediate and Middle Grade lists. We will also crowd source some ideas on how the lists are used at different schools.

Presenters: Young Hoosier Book Award Committee Leaders

Breakout Session 5

4:30 PM - 5:20 PM

Finding Their Roots for Free: Free Online Resources for Your Genealogy Customers

Learn how to use the free online resources for your genealogy customers.

Presenters: Donna Adams, Sullivan County Public Library; and Allison DePrey Singleton, Allen County Public Library

The Kids are not Alright: Why LGBTQIA+ Representation in Literature Matters

Presenters discuss the importance of LGBTQIA+ inclusive themes in literature in K-12 education as a counterbalance to the negative experiences they may face from their peers and teachers within school. This presentation will focus on the impact of adverse experiences, how harmful tropes such as the promiscuous bisexual, the gay BFF, and the transgender hooker with a heart of gold. This presentation will focus on what public and school librarians can do to create an inclusive collection and environment. Ameen and Walters will discuss these and other harmful tropes and help you identify materials for all age groups that reject these narratives and provide an inclusive space in your library.

Presenter: Mahasin Ameen, Visiting Librarian, IUPUI University Library; and Jayne Walters, Indianapolis Public Library

Q&A and Appointments with Pre-Recorded Speakers

ON-DEMAND SESSIONS

Many On-Demand speakers will be available for Q&A about their session content at 4:30 PM on Tues. & Wed.

Sessions may belong in more than one track, which will be reflected in the online app.

ACADEMIC	Disaster Librarianship: Reflections from the Heart of the Campus <i>Courtney Block, Melanie Hughes, Christopher Proctor</i>	
CELEBRATING LITERATURE	Cheers to the Curious: A Non-Fiction Update <i>Colette Huxford-Kinnett</i>	Book Tastings – Yum! <i>Dee Hostetler</i>
	A Century of John Newbery: Medal History, Committee Service, and Literature Usage <i>Dennis LeLoup</i>	Host a Successful Author Visit – Live and/or Virtual <i>Stacey Kern</i>
GENEALOGY	Searching Family History through the Hoosier State Chronicles and Indiana Memory <i>Justin Clark</i>	Exploring Your Ethnicity Through DNA Testing <i>Sara Allen</i>
	Read All About It! Free Newspaper Sites to Assist Family Historians <i>Melissa Tennant</i>	Providing Access to Your Genealogy Collection: Platforms and Metadata <i>Aaron Smith</i>
INCLUSION	Building an Inclusive Library Space <i>JoyAnn Boudreau</i>	
SCHOOL	Best Practices in Remote Learning <i>Colette Huxford-Kinnett</i>	
TECHNICAL SERVICES	A Moving Target: Pinning Down the History of Movable Books and Tips on How to Catalog Them <i>Lori Dekydtspotter</i>	RDA and You: Understanding the New Cataloging Standard for Everyone <i>Andrea Morrison</i>
TECHNOLOGY	Engage Patrons with Tech Tools <i>JoyAnn Boudreau</i>	Clip & Slice: Editing Your Videos for Virtual Programs <i>Brian Paul</i>
	10 Tech Tips for Virtual Programming <i>Brian Paul</i>	Tech Tools and Tips for Productive Work Habits <i>Pamela Seabolt</i>

ACADEMIC

Disaster Librarianship: Reflections from the Heart of the Campus

This presentation, offered by three faculty librarians on a regional university campus, outlines the lessons learned from adapting its services in response to the COVID-19 pandemic. Acknowledging the role libraries play in the teaching and learning missions of academic institutions, and understanding that the greatest strength of the library is predicated on the human connections made between librarians, staff, and patrons, intentional choices were made to adapt digital services in ways that continued facilitating human connectedness and belonging, while also continuing to serve the information needs of our patrons. Specific topics in the areas where lessons were learned and ways of moving forward include: access services; the role of physical and digital books in distance education; reference and research services; information literacy instruction; outreach and marketing; and faculty-student mentorship.

Presenters: Courtney Block, Melanie Hughes, and Christopher Proctor, Indiana University Southeast

SCHOOL LIBRARY

Virtually Yours: Best Practices in Remote Learning

Explore ideas for best practices in creating and using remote/virtual learning with students. Topics covered will include recording, screencasting, design, consistency, structure, and expectations. See examples of how remote learning can be used to continue promoting the library, teaching library skills, and nurturing the love of books by featuring Book Talks, Book Trailers, Blogs, Lessons, and access to Destiny and eBooks via the Canvas LMS.

Presenter: Colette Huxford-Kinnett

CELEBRATING LITERATURE

Cheers to the Curious: A Non-Fiction Update

Curiosity is a powerful thing! Just think of all the cool things you can learn by satisfying your curiosity through reading non-fiction. Come meet some of the curious things Colette Huxford-Kinnett has been exploring in her non-fiction adventure lately.

Presenter: Colette Huxford-Kinnett, Shenandoah School Corporation

Book Tastings – Yum!

Welcome to the **Bistro on 600!** Come see what I've learned through a year of Book Tastings with our junior high students. What worked? What needed to be changed? You can learn how it positively impacted our circulation rates over the year. Thanks to the pandemic, I've added a digital Book Tasting option for our English 9 classes. Our bistro is growing! Have a seat at the table and enjoy the meal.

Presenter: Dee Hostetler, Westview School Corporation

Host a Successful Author Visit - Live and/or Virtual

Find out what it takes to bring an author into your library. In this session tips for inviting and hosting live in-person author visits as well as virtual visits will be shared to connect your students or patrons to authors from around the world.

Presenter: Stacey Kern, Clark Pleasant Middle School

A Century of John Newbery: Medal History, Committee Service, and Literature Usage

Attendees will be given a brief history of the John Newbery Medal, information on becoming a committee member and examples of Newbery recognition throughout the world. Much time will be devoted to committee work, including how books are recommended and selected. 2020 Newbery winners will be described, along with some personal favorites from previous years. Attendees will be asked to share personal favorites also, particularly from Mock Newbery contests.

Presenter: Dennis LeLoup, retired school librarian

GENEALOGY

Searching Family History through the Hoosier State Chronicles and Indiana Memory

Hoosier State Chronicles, Indiana's statewide historical digital newspaper program, and Indiana Memory, a digital library containing materials from institutions across the state, are free resources from the Indiana State Library. This session will cover how researchers can use both collections for genealogy research, including search techniques, item descriptions, and application with other source repositories.

Presenter: Justin Clark, Indiana Historical Bureau

Exploring Your Ethnicity Through DNA Testing

What does it mean to be 25% British, 15% African, and 50% Scandinavian? Should you trade your lederhosen for a kilt? Join the speaker on a journey through the ethnicity estimates at the leading DNA companies and learn how to interpret your ethnicity DNA results.

Presenter: Sara Allen, Allen County Public Library

Providing Access to Your Genealogy Collection: Platforms and Metadata

Explore the ways your family and local history resources may be made more accessible through specific ways to structure metadata and promote the best possible interaction with your library's catalog software, ultimately building an important resource for your patrons.

Presenter: Aaron Smith, Allen County Public Library

Read All About It! Free Newspaper Sites to Assist Family Historians

Newspapers are so critical for finding families' stories yet some libraries find themselves unable to subscribe to expensive newspaper databases. Join this session to learn how to access and navigate free resources to help family historians.

Presenter: Melissa Tennant, Allen County Public Library

INCLUSION

Building an Inclusive Library Space

Is your library space inclusive? How do you know? What messages are being sent? Who or what is on the wall or on display? Our presenter has redone what is on her library walls, rethought her displays (again), asked tough questions, and has found and used several resources and strategies that can help folks working towards an inclusive library and equitable practices. Presenter will share her journey and her next steps.

Presenter: JoyAnn Boudreau, Hamilton Southeastern Intermediate/Junior High

TECHNICAL SERVICES

A Moving Target: Pinning Down the History of Movable Books and Tips on How to Catalog Them

This presentation and interactive discussion centers on movable books, a term that has encompassed a variety of paper engineering techniques for over 700 years. After the historical groundwork is laid, participants will be guided in the key points in the cataloging of movable books, focusing on the best practices for describing and using controlled vocabulary for these unique and highly creative items.

Presenter: Lori Dekydtspotter, Indiana University, Lilly Library

RDA and You: Understanding the New Cataloging Standard for Everyone

RDA beta will be released as the official RDA cataloging standard on Dec. 15, 2020. It will affect all libraries as shared cataloging records will follow new instructions and use the new terminology, which will be much more complicated than "author" or "editor." This overview will be appropriate for general audiences, not just catalogers. No specialized knowledge is needed! Come see what the new RDA is all about!

Presenter: Andrea Morrison, Indiana University

TECHNOLOGY

Clip & Slice: Editing Your Videos for Virtual Programs

Your recording includes a blooper, different sound levels, or does it just not look right? Join this session to learn tips on editing your virtual programs using Adobe Premiere Pro and the free version of Davinci Resolve 16.

Presenter: Brian Paul, Brian Paul Productions

Engage Patrons with Tech Tools

School librarians often use technology tools to engage their patrons (students), many of those can easily transfer over to the public sphere and serve public librarian patrons and staff. We will look at Padlet, Flipgrid, Wakelet, and possibly a few others! These can all be used to both receive information from and distribute information to patrons. They are great for building virtual interaction!

Presenter: JoyAnn Boudreau, Hamilton Southeastern Intermediate/Junior High

Tech Tools and Tips for Productive Work Habits

Keeping up with our busy work and personal lives can be a challenge! Technology exists to help make it a little easier, but how do you decide what to use? In this session, I will share some favorite tech Tools and Tips that help maintain healthy work habits, and you'll have the opportunity to share your favorite productive tech hacks.

Presenter: Pam Seabolt, Midwest Collaborative for Library Services (MCLS)

10 Tech Tips for Virtual Programming

How do libraries improve virtual programming from a technical perspective? By buying \$20,000 dollars' worth of new video equipment, right? Maybe not. Never has video gear been so affordable and accessible. You may have everything you need already in-house. Learn how to use your existing equipment more effectively and what affordable additions can shift your productions into the next gear. Willing to have your virtual program critiqued live? Email ILF staff in advance.

Presenter: Brian Paul, Brian Paul Productions

