



Exclusive Student Offers



Flipkart



Offers



Additional 2 Years
onsite Comprehensive
warranty

Worth 4,999/-

RELIANCE
General Insurance

1 Year Protection for
your PC against
Theft and Burglary
Worth 1,599/-

Offers



RELIANCE
General Insurance

Worth 4,999/-

Worth
1,599/-

————— **Rs.999/-** —————

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Model	Specifications	Selling Price on Flipkart
HP 15q-by002AX	AMD A9 / 4 GB/1 TB HDD/Windows 10 Home/2 GB Graphics	₹ 25,990/-
HP 15-BS670TX	i3 6th gen/4/1tb/win10/2gb graphics	₹ 34,990/-
HP 15q-bu105TX	i5-8250U/15.6"/8GB/1TB/520 2GB/Win10/ODD/bgn/BT/SKB/F HD	₹ 49,990/-

Offer Details



- Extend your Total Warranty Coverage to 3 years (1 Year Standard + 2 Year Extended)
- Next Business Day Response*
- High-quality remote assistance and convenient Onsite support available the next business day
- All HP branded hardware components and materials are covered
- 1 year of Burglary Cover with Theft Extension Insurance Policy
- Simple and Easy to claim
- 100% of Invoice amount reimbursed in case of any theft or burglary within 3 months from purchase date
- Upto 92.5% of Invoice amount is reimbursed until 1 year from the date of purchase
- Valid only eligible Series on HP notebooks.

Process Note



Customer buys an eligible model of Notebook from Flipkart Website or Mobile App.

Customer to visit www.hpshopping.in/studentonlineoffer and register for availing offer benefit/s

During online registration customer to complete the following:

- Fill in personal details
- Put in their Valid Email ID and Mobile Number
- Fill in product and purchase details
- Upload copies of purchase invoice, bar coded serial no. sticker and his ID proof
- Click on "Accept" the offer terms and conditions and
- Click on "Submit"

Redemption cell shall validate all the documents and send preliminary approval email within 72 hrs. post registration

Post online registration, customer will get to see redemption code on the "Thank you" page and through email along with further steps and timelines

Preliminary approval email shall have payment link, using this link customer can make payment on account of offer fee, using net banking or debit/credit card within 10 days

Post successful payment, customer shall receive confirmation email from payment gateway i.e. EBS and merchant name TLG India Pvt. Ltd.,
Incase of incomplete payment, customer shall receive email/sms

Post successful payment receipt – Customer shall receive claimed benefit/s within maximum of 30 days
Incomplete payment – Customer shall have a window of 10 days to complete this step and avail claimed offer, else same will get rejected
Non payment – 3 follow-ups email will be shared within 10 days post preliminary approval of claim, in case of non-response, offer entitlement shall be rejected

Process Note



Dear Customer,

We would like to highlight some important points that need your attention while you opt for any redemption benefit/s.

During online registration for the offer, contact person's name should be same as written on a copy of purchase invoice, during upload of the documents, kindly ensure that all documents are clearly visible and file size should not be more than 2 MB. At the time of registration. Kindly keep a scanned copy of the following documents:

1. A copy of purchase invoice,
2. A bar coded notebook serial number sticker (same can be taken from cardboard packaging of notebook packaging).
3. A copy of your valid ID proof.

During registration process, you will be asked to re-confirm your email ID and validate your mobile number through OTP process, so you are requested to complete this process to proceed further. Re-confirmation of email ID and Mobile number is a mandatory step to ensure that all important communications related to the offer and all your offer benefits reaches to you directly.

Select source of purchase and dealer name, and valid SKU. Post that offers will be displayed along with offer fee, make a selection of single or multiple offers based upon choice and offer amount will be shown accordingly, please check complete details before you click on Submit button. Upon successful submission of details, thank you page will open, please make a note of your redemption code, that will be a ready reference number for all future communications with redemption cell.

Within next 72 hours of the registration, you will receive an email with preliminary approval of your redemption request. If your details are in order, you will be advised to visit the webpage i.e. www.redeemnow.in and make the payment of offer fee. This option will be open for 10 days from the date of this email. Post successful receipt of payment, offer processing shall start and approval SMS will be shared on your registered mobile number. As per terms of the offer, all claimed benefit/s shall be emailed on your registered Email ID within 30 days from the date of payment receipt.

Process Note



- **This offer is only applicable in case of purchase Via Flipkart website (www.flipkart.com) or Flipkart Mobile App via authorized resellers only.**
- This offer is ONLY valid for end customer purchase made between 1st June, 2018 to 30th June, 2018.
- This offer is valid on by002AX / BS670TX / bu105TX
- Any model besides these is not valid under this offer.
- Please ensure that you enter correct serial number of your product while doing registration in this offer. The serial number of the Notebook entered by you at www.hpshopping.in/studentonlineoffer will be used to check validity of the offer.
- The Customer needs to register within 10 days from the date of Purchase of notebook.
- Offer Registration site will be active till 10th July 2018 (Midnight).
- HP Notebook series covered under this offer are also available without this offer.
- Please make sure that email id being provided at the time of registration on offer page, should be correct and belongs to the customer only, because all offer related communication shall be sent on this registered email ID only.
- All customer queries regarding the offer can be directed to notebook@redeemnow.in
- **Same email id and mobile number can be used to register for the offer redemption for only two times, If more than 2 requests are received with a single contact details, the claim for offer benefit/s shall be Rejected.**
- In case of any customer issues related to the offer (post online registration), a maximum of 3 attempts will be made to ensure the validity of the redemption and resolve genuine issues subject to fulfillment of terms and conditions of the offer.
- If customer purchases HP Notebook from HP Online store (www.hpshopping.in) and select offer during checkout process, they need not register their product details on this link.
- Offer claimed by online customer shall be processed and communicated through Email / SMS. If customer wishes to check status of their claim, customer can visit www.redeemnow.in , and using the notebook serial number redemption status can be checked online and in case of any further support, customer can write email using “[Compose email](#)” option on the same webpage.

Offer Terms & Conditions



All customer queries regarding the offer can be directed as per the following:

- Email : Customer can write email to notebook@redeemnow.in for notebooks queries
- Callback : In case customer wants talk to our representative, send SMS REDHELP to 53030, and we will give you a callback within 24 hours, or visit to www.redeemnow.in and using Helpdesk section provide details for call back
- Offer benefit/s shall be processed and emailed on the registered email id within 30 days from the date of receipt of offer fee. In case of any delay in processing of the same customer will be informed through email.
- HP shall not be held responsible for any delay in communication with regard to this offer. Offer can be withdrawn or changed by HP at any point without giving any reason whatsoever.
- To the extent permitted by law , the Customers by availing this offer agree and under take not to hold HP and /or or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that you may/ might have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and/ or on account of the present offer.

Offer Terms & Conditions



Additional 2 year Onsite Warranty- Consumer Notebook

- All HP Consumer notebooks come with 1 year default onsite warranty. This offer is for additional 2 years onsite warranty. Total Warranty period will be 3 years.
- The warranty certificate will be emailed to customer's registered email id. There will be no hard copy of the same. Customers need to carry a printout of this warranty certificate and invoice copy to HP authorized service centers in case of any after sales support requirement.

Offer Terms & Conditions



RELIANCE

General Insurance

Table 1.1: Example
Laptop purchase date: 1st August, 2017

Claim Logged Date:	Amount returned to customer:
Before 17th Nov'17	Full invoiced amount will be given to customer
17th Nov'17-16th Feb'17	2.5% will be cut from invoiced amount
17th Feb'17 - 16th May'17	5% will be cut from invoiced amount
17th May'17 - 16th Aug'18	7.5% will be cut from invoiced amount

- HP Redemption Cell will get 1 year Burglary Cover with Theft Extension Insurance policy issued for the end-customers.
- The steps to avail insurance policy will be performed by HP Redemption Cell and customers will get the Insurance policy via email.
- Policy cover will start after HP redemption cell has approved the redemption
- Policy to be issued on the Invoice amount in the name of the end-customer by Reliance General Insurance (RGI).
- Theft and burglary to be covered under the policy by RGI.
- Depreciation rate will be charged on the invoice value @ 2.5% per quarter. Please refer the example given in Table 1.1
- **HP's role will be only till getting the policy issued for the end-customer**
- In case of theft/burglary of laptop, customers need to approach RGI directly for claim filing/claim handling. HP will have no role to play in claim filing/claim handling.
- In case of any dispute, HP will have no obligation/liability towards resolving the same. Customers need to settle such disputes directly with RGI.
- End-customers need to ensure that the name with which they are registering at www.hpshopping.in/studentonlineoffer has a bank account in an Indian nationalized or private bank. This is a compulsory requirement of RGI for claim disbursement.

Offer Terms & Conditions



Link to check policy details <https://www.reliancegeneral.co.in/Insurance/SMEs/Burglary-and-Housebreaking/BurglaryAndHouseBreaking.aspx>

Claims Filing/Handling

1. Claims to be intimated by the customer through RGI Call centre or Online Portal.
2. An FIR to be registered for the loss.
3. Non traceable report to be occupied from the Police Department
4. Documents required for submission to process the claim
 - a) Claim Form –Duly filled and signed
 - b) Policy schedule
 - c) Invoice Copy
 - d) Copy of FIR
 - e) Non Traceable report
 - f) KYC documents
 - g) NEFT Documents
5. Claim will be settled within 7 days of the submission of all the completed documents by RGI.
6. Call Center No. - 18003009

NOTE:

1. Claim Filing/Handling is the sole responsibility of Reliance General Insurance.
2. HP will not be responsible for the same.
3. In case of any issues faced by end-customers in any of these 5 steps, they need to approach RGI service centers directly.