

MYOB EXO BUSINESS 8.6 SP1

Release Notes



MYOB ENTERPRISE SOLUTIONS



Important Notices

This material is copyright. It is intended only for MYOB Enterprise Solutions Business Partners and their customers. No part of it may be reproduced in any way without the prior permission of MYOB.

MYOB has carefully prepared this material but excludes (to the extent allowed by legislation) any direct or indirect liability arising from errors or omissions or from its use. Any case studies (including the application of particular accounting standards or legislation) are representative examples only, and will not directly apply to the user's own circumstances. They are not a substitute for professional advice. Users must check that third party materials, for example from the IRD and the ATO, are current at the time they are used.

Trademark Rights

MYOB is an internationally registered trademark of MYOB Technology Pty Ltd. The use of this trademark and MYOB's other trademarks is prohibited without prior consent. Other products mentioned may be service marks, trademarks or registered trademarks of their respective owners.

Contents

Introduction	1
What's New in this Release?	1
Installation	2
Pre-Install Requirements.....	2
Database Server	2
Client Workstation.....	3
Other Requirements.....	3
Installing MYOB EXO Business.....	4
Post-Installation	11
Logging in to EXO Business.....	11
New Features	12
Taxable Payments (Australia Only).....	12
Tracking Creditors	12
Tracking Payments	13
Reporting on Taxable Payments.....	14
Resolved Issues	17
EXO Business Core.....	17
EXO CRM	18
EXO Accountant's Assistant.....	18
Known Issues	19
Appendix 1: New Profile Settings	20

Introduction

What's New in this Release?

The focus of the 8.6 SP1 release is on addressing any issues identified by users and business partners in EXO Business 8.6 and earlier releases. It also adds a feature designed to assist Australian businesses involved in the construction industries to provide a taxable payments report to the tax office.

The purpose of this document is to provide essential information on the installation and use of this release:

- The **Installation** section provides an overview of the installation process, including pre-installation requirements and post installation steps.
- The **New Features** section describes all new features introduced in this release.
- The **Resolved Issues** section describes all issues that have been addressed by this release.
- The **Known Issues** section details any issues in this release that have been identified as requiring attention.
- The **New Profile Settings** appendix at the end of this document summarises all changes to EXO Business profile settings included in this release.

Installation

Pre-Install Requirements

Minimum system requirements for PCs running MYOB EXO Business components are detailed below. Full details of requirements and supported operating systems for MYOB EXO Business are available on the [Minimum System Requirements page on the MYOB website](#).

The performance of the EXO Business system is not assured if these requirements are not met. Similarly, performance cannot be assured if the EXO Business system is installed on a server that is already under load from other processes, or a RDBMS that is not suitable for the organization's volume of data (see "SQL Express" on page 3).

Database Server

Any server where an MYOB EXO Business database is installed should meet the following minimum requirements:

- Windows Server 2008
- The latest Service Pack for the Windows operating system
- Intel Pentium® 4 2.4Ghz processor (or equivalent)
- 2 GB RAM
- 20 GB of hard disk space + 10 MB per user
- Microsoft Data Access Components (MDAC) 2.8 or later
- A supported version of Microsoft SQL Server:
 - Microsoft SQL Server 2008/SQL 2008 Express Edition
 - Microsoft SQL Server 2008 R2/SQL 2008 R2 Express Edition
 - Microsoft SQL Server 2012/SQL 2012 Express Edition
- The latest Service Pack for the version of SQL Server you are using

SQL Server

Microsoft SQL Server must be present on the EXO Business Database Server. If you want to use a specific edition of SQL Server, make sure it is installed before running the Installation Wizard. If SQL Server is not installed, the EXO Business Installation Wizard can install SQL Server 2008 R2 SP1 Express Edition (SQL Express) as part of the installation process (see page 7). Whichever version of SQL Server you use, it must be set up to use Mixed Mode authentication.

The blank and demo databases supplied with EXO Business have their compatibility levels set to “SQL Server 2008 (100)”. When upgrading from a previous version of EXO Business, database compatibility levels are updated automatically as follows:

- SQL Server 2008 and later databases are set to compatibility level 100.
- Older versions of SQL Server are not updated.

See the following web page for information on compatibility levels:

<http://msdn.microsoft.com/en-us/library/bb510680.aspx>

SQL Express

SQL Express may not be suitable for businesses with many users. SQL Express has limits on the amount of RAM and number of processors it can use, which affects the number of concurrent users that the EXO Business database can support. See the following MSDN article for more information:

<http://msdn.microsoft.com/en-us/library/ms165672.aspx>

Client Workstation

Any client workstation running the MYOB EXO Business application modules should meet the following minimum requirements:

- Windows Vista Business, Windows Vista Enterprise, Windows Vista Ultimate, Windows 7
- The latest Service Pack for the Windows operating system
- Intel Pentium® 4 1.3 GHz processor (or equivalent)
- Hard disk space as required for the operating system
- 16-bit colour, 1024×768 screen resolution

Other Requirements

Certain features of MYOB EXO Business require one or more of the following:

- Internet access
- Microsoft Internet Explorer 7.0 or later
- Adobe® Acrobat Reader 7.0 or later

Microsoft Office connection requires Microsoft Word/Excel 2007 to 2010.

Contact synchronisation requires Microsoft Outlook 2007 to 2010.

MYOB EXO Business 8.6 SP1 requires **ExonetLib.dll** version 8.6.0 or later. Version 8.6.0 is included with this release.

When installing manually on 64-bit operating systems, the file **RwEasyMAPI64.exe** must be copied from the **Supporting Files\RapWare** folder of the EXO Business DVD to the install directory. Register this file by running `RwEasyMAPI64.exe /regserver` from a command prompt.

Installing MYOB EXO Business

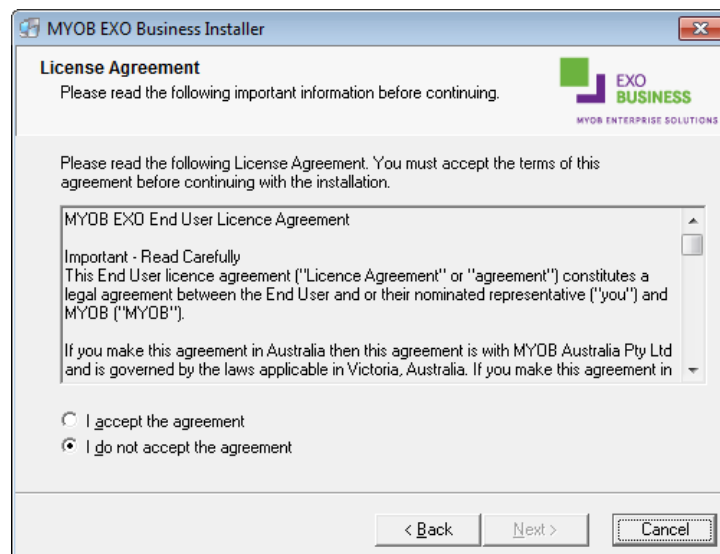
Note: Before you install this release, we recommend you take the precaution of backing up your data. Ensure there are no EXO Business modules running, locally or on your network.

To perform the installation:

1. Insert the MYOB EXO Business CD and select **Install MYOB EXO Business** on the Install tab. If the install menu does not run automatically, run the **ExoBusinessInstaller.exe** program in the **Supporting Files** directory of the CD.
2. Click **Next** on the Welcome screen.



3. Read the licence agreement, then select **I accept the agreement** and click **Next**.



4. Select the country you are based in and click **Next**.

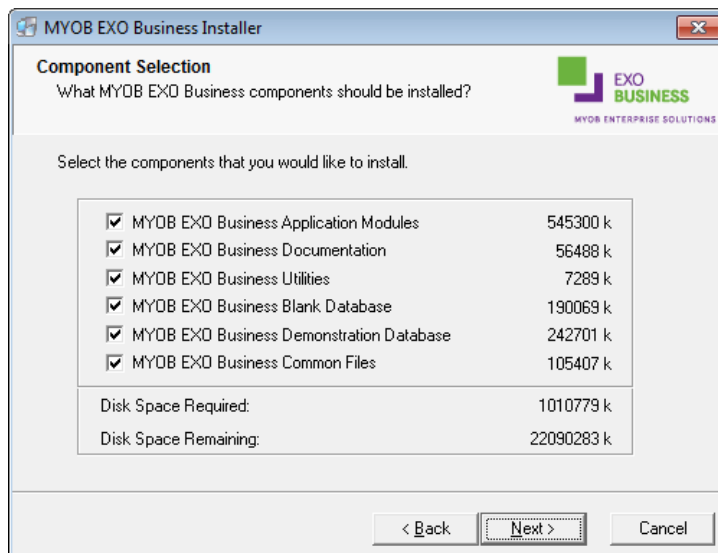


Note: Your selection here affects certain country-specific default settings that are set up during the install, e.g. tax rates and banks.

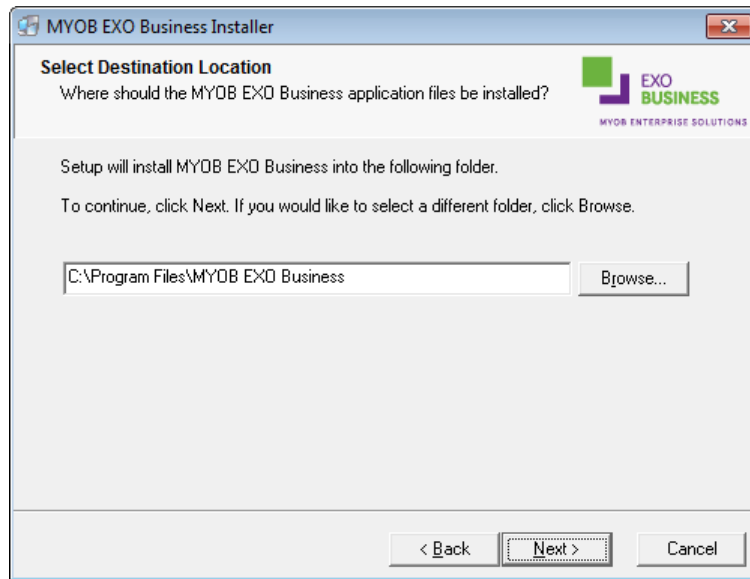
5. Select the components to install. Choose from:

- MYOB EXO Business Application Modules
- Documentation files
- EXO Business utilities
- A blank “live” MYOB EXO Business Database
- A pre-configured demonstration database
- EXO Business Common Files

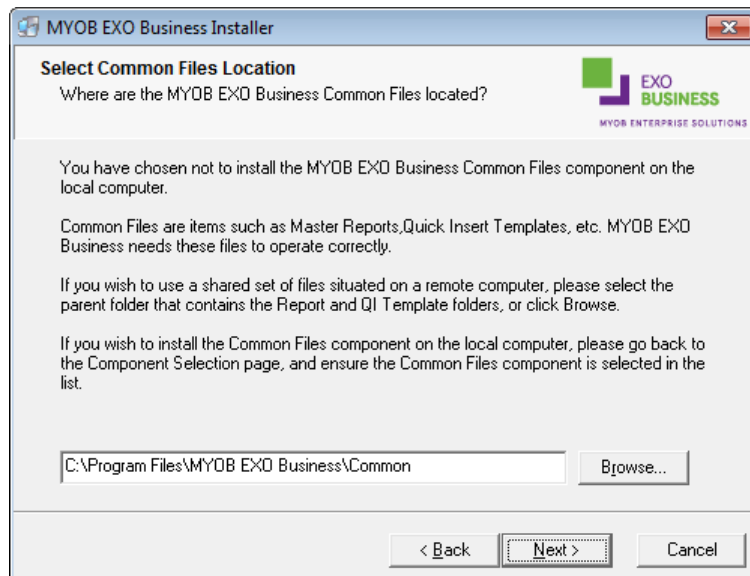
Click **Next** to continue.



6. If you chose to install the MYOB EXO Business Application Modules, click **Browse** to choose the directory where you want to install the program files, then click **Next**.



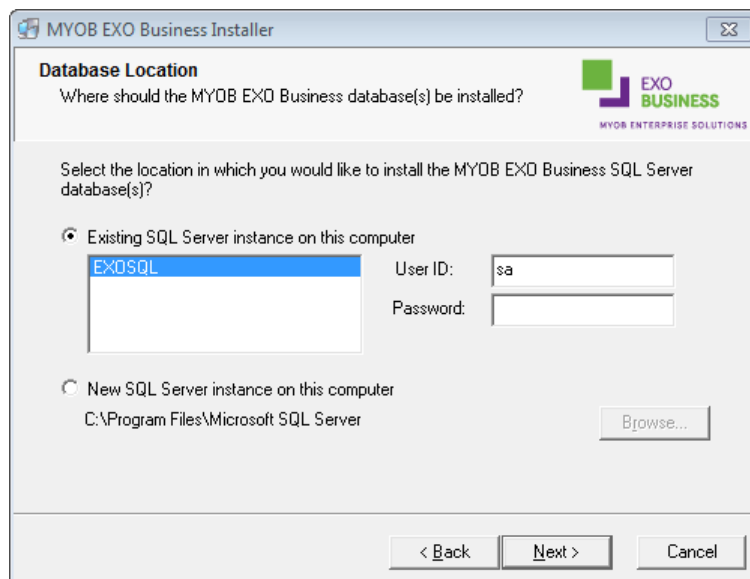
7. If the MYOB EXO Business Common Files are not installed on this PC, click **Browse** to choose the directory where the Common Files are located, then click **Next**.



8. If you chose to install the MYOB EXO Business Database components, you must specify where to install the database:
- To install on an existing SQL Server instance, select the instance and enter a user ID and password for that instance.
 - To create a new instance for the installation, select **New SQL Server instance on this computer**, then click **Browse** to choose the location of the new instance. This will install SQL Server 2008 R2 SP1 Express Edition.

Note: See the Known Issues section on page 19 for information on the install prerequisites for SQL Server 2008 R2 SP1.

Click **Next**.



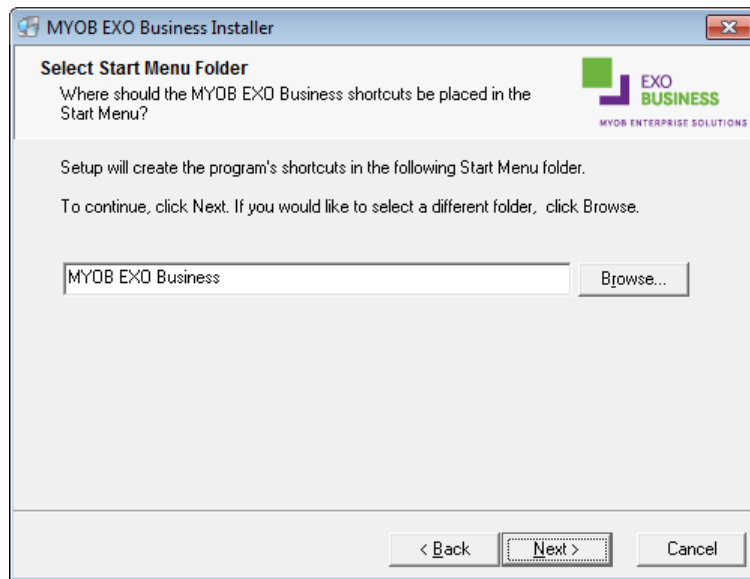
Note: The installer may appear unresponsive while it tries to detect SQL Server instances on the PC (this process may take a minute or more). Do not cancel the installer; simply wait until the detection operation is complete.

If you select to install a new instance of SQL Express, the logon details for the new instance will be:

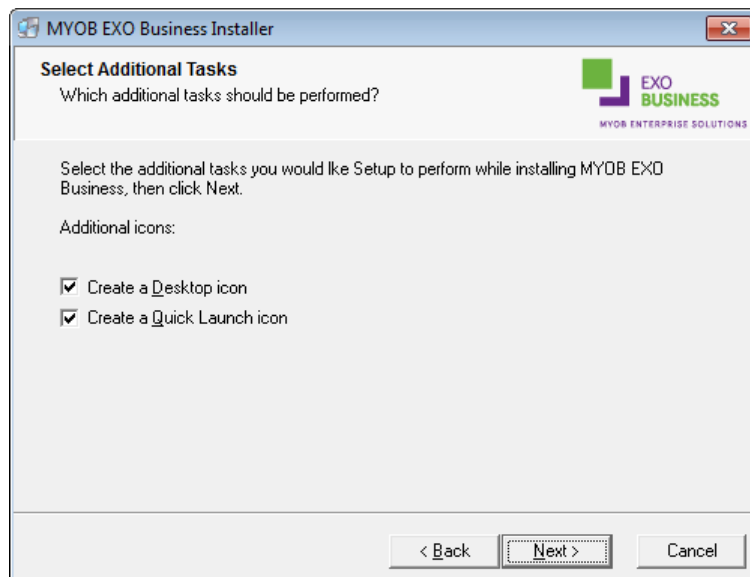
- Username: **sa**
- Password: **\$ExoAdmin7000**

You will need to supply these details when migrating data, or if you want to connect to the SQL Express instance for any other reason.

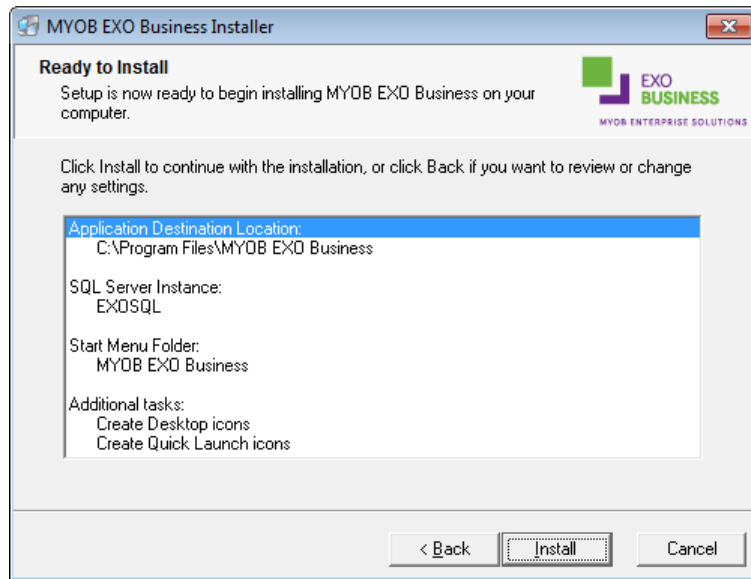
9. Click **Browse** to choose where the MYOB EXO Business shortcuts should be located in the Windows Start menu, then click **Next**.



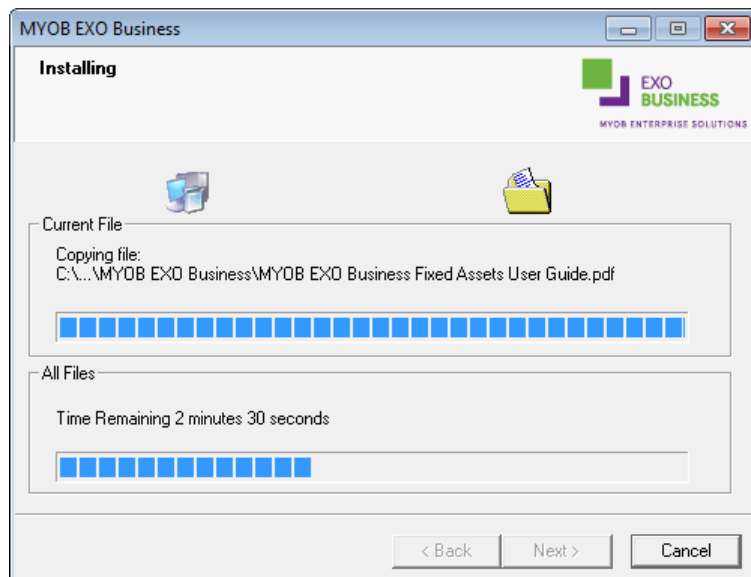
10. If you want to create a desktop icon or Quick Launch icon for MYOB EXO Business, tick the relevant box(es), then click Next.



11. The installation is ready to begin. Review the details and click **Install** to proceed. If you need to change any details, click **Back** to return to the previous screen and change your selections.

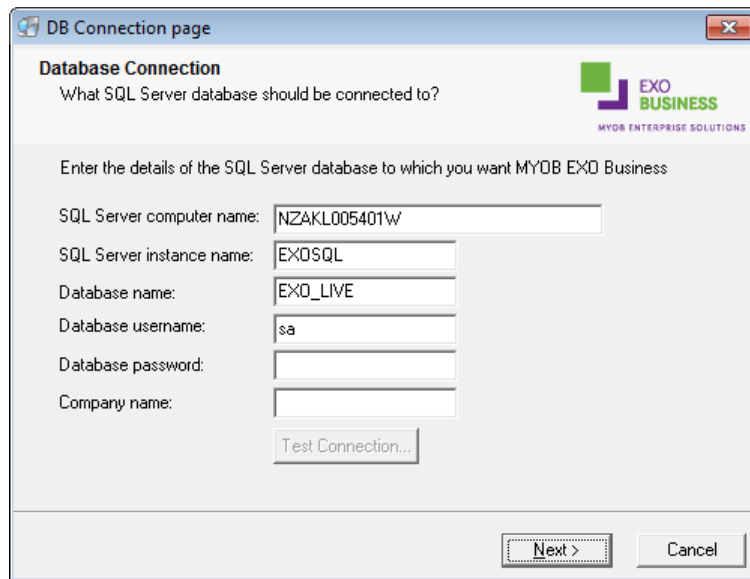


12. The installation progress is displayed.



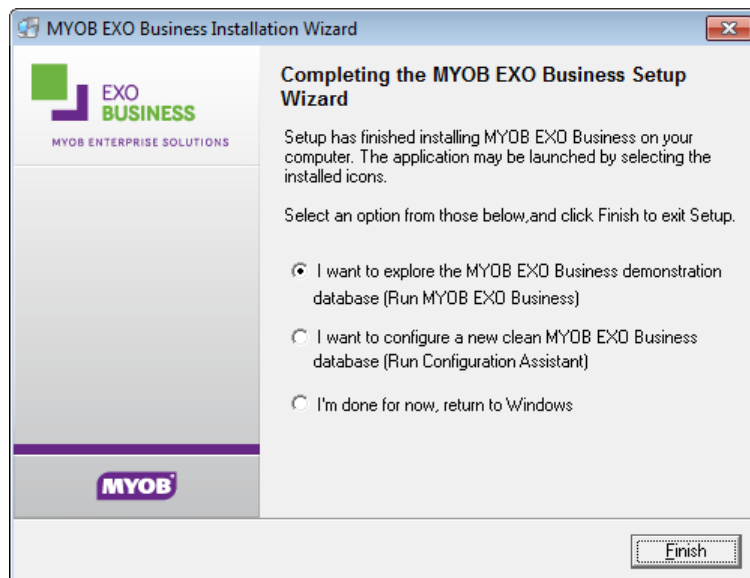
Note: During installation, other windows may appear if SQL Express is being installed.

13. If you chose to install the application modules but not the database components on this PC, you must enter the details of the database once the installation has completed. Click **Test Connection** to check that the details you have entered work. If the test passes, click **Next**.



Note: Once a computer successfully connects to the database, a Computer profile is created for it in EXO Business Config.

14. The installation is now complete. Choose what to do next and click **Finish**:
- Run MYOB EXO Business to explore the demonstration database.
 - Run the Configuration Assistant to set up your new MYOB EXO Business database.
 - Return to Windows.



Post-Installation

Once MYOB EXO Business software is installed, it must be configured for use. Optionally, data can be migrated into the EXO Business system from another MYOB product. The configuration and migration processes are detailed in the *MYOB EXO Business Implementation Guide*.

Logging in to EXO Business

New MYOB EXO Business databases are installed with one or more default user accounts. When logging in to EXO Business for the first time, you must supply the following login details.

For a new blank database (EXO_LIVE):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin

For the demonstration database (EXO_DEMO):

- Default admin user = ExoAdmin
- Default admin password = ExoAdmin
- Default demo user = demo
- Default demo password = DEMO

Note: Passwords are case-sensitive.

New Features

Taxable Payments (Australia Only)

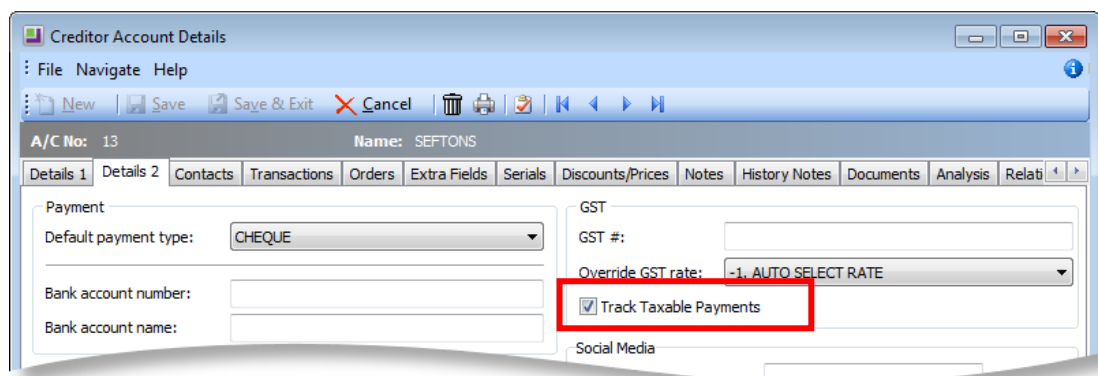
From July 1 2012, businesses in the building and construction industries that make payments to contractors for building and construction services are required to report these payments to the Australian Tax Office (ATO) on the “Taxable payments annual report”—this is an annual report providing details of taxable payments for building and construction related activity.

This release of EXO Business adds the ability to track taxable payments, which will aid in completing this report. For more information on taxable payments, refer to the [ATO website](#).

To enable the features relating to taxable payments, tick the new **Track Taxable Payments to suppliers for building and construction related activity** Company-level profile setting.

Tracking Creditors

When taxable payment features are enabled, a new **Track Taxable Payments** option becomes available on the Details 2 tab of the Creditor Account Details window:

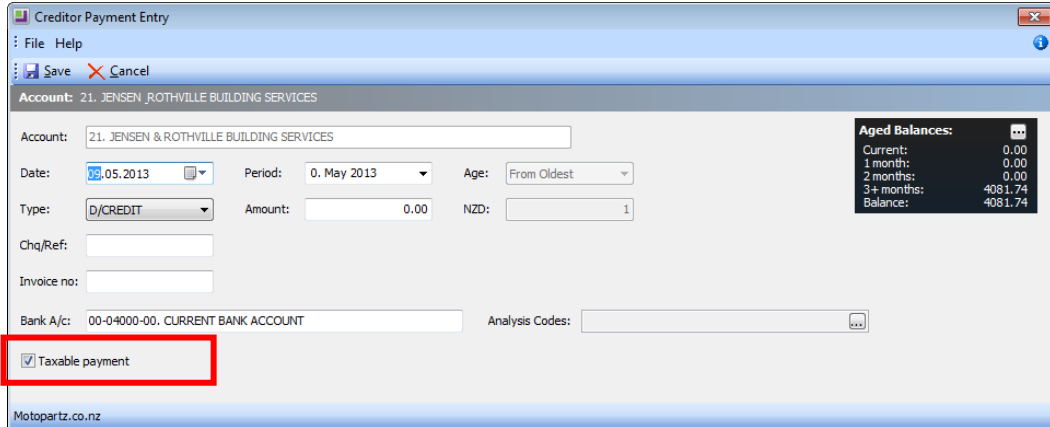


When this option is ticked, all payments from the Creditor will be tracked for reporting on the Taxable payments annual report.

Note: Ticking this option sets all past payments for that Creditor to be tracked—it is assumed that any non-taxable payments for this Creditor will be exceptions and can be marked as such manually (see below).

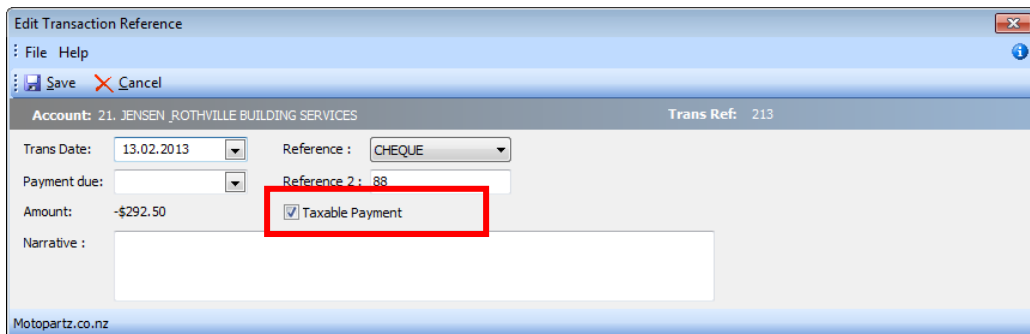
Tracking Payments

When entering Creditor Payments, if the selected account has its **Track Taxable Payments** option enabled, a **Taxable payment** option becomes available on the Creditor Payment Entry window:



This option is enabled by default, and can be enabled or disabled to include or exclude payments from tracking on an individual basis.

Similarly, when editing a payment transaction that has already been processed via the **Edit Ref Fields** right-click option, the **Taxable Payment** option can be edited:

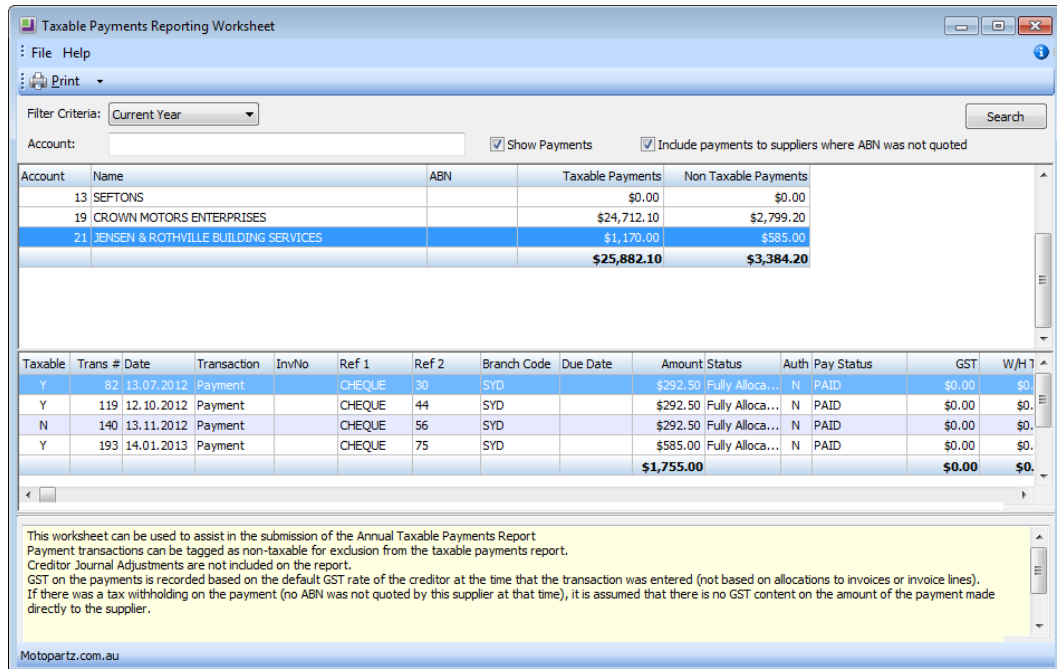


Note: Access to the **Edit Ref Fields** option is controlled by the **Permitted level of access to creditor transaction editing** profile setting.

When processing payments using the Creditors Payment Processor utility, transactions are automatically marked as taxable if the Creditor account they relate to has its **Track Taxable Payments** option enabled.

Reporting on Taxable Payments

This release adds a new **Taxable Payments Reporting Worksheet** procedure that can be optionally added to your menus. When added (commonly under Reports/Tax Reports) to a menu in the EXO Business core module, this item opens a window where taxable payments for Creditors can be reviewed, modified and reported on:



Initially, the worksheet displays all Creditors whose **Track Construction Payments** option is enabled, and the period selected is the current year. To specify a different year or a specific period/date range to include in your report, select it using the **Filter Criteria** controls, then click **Search**. Double-clicking on a Creditor opens the Creditor Account Details window.

The **Account** filter allows you search for a single Creditor account; this includes all Creditors, so you can change a Creditor to be tracked for taxable payment reporting by selecting the account and drilling in to change their tracking status. That Creditor will then appear in the list of tracked Creditors when you clear the search text and click **Search** again.

Ticking the **Show Payments** options shows all payments for the selected Creditor in the lower part of the window. Payments that have been marked as taxable are displayed normally; payments that have been marked as non-taxable are highlighted purple. You are not required to report on all payments to a tracked creditor; for instance if the payments are for materials only (such as building supplies and materials) then you can exclude these individual payments when you enter the payment or on this worksheet. Double-click on a payment or select it and press **SPACE** to toggle its taxable status (doing so updates the totals in the grid above automatically). You can also right-click on a payment to view the payment's allocation details and to edit it using the Edit Transaction Reference window (if the **Edit Ref Fields** option is available).

The **Print** dropdown contains options for printing two CITP reports:

- **Taxable Payments Return (CITP_TaxReturn.CLF)** – this report displays, for each Creditor over the selected year or period/date range, the information that needs to be entered on the Taxable payments annual report. Information is summarised and presented in a form that is directly transposable to the Taxable Payments Annual Report form.

Taxable Payments Annual Report (worksheet)			
<i>Do not submit this report directly to the ATO, use it to complete the NAT 74109-05.21012</i>			
<i>Includes Tax Withheld where the supplier did not provide an ABN when payment was made</i>			
Section A: Payer Details - this is the business that is making the payment			
Payer's ABN :	12-345-678		
Payer's Name :	MOTOPARTZ.COM		
Payer's Address :	PO BOX 6894 YORK ST SYDNEY		
Payer's Phone Number :	02-8234-2800		
<hr/>			
Section C: Payee Details			
Payee's ABN :	90499217157	Invalid ABN !	Account No : 4
Payee's Name :	FWP AUTOMOTIVE		Alpha Code :ABC
Payee's Address :	PO BOX 429 ROSE BAY SYDNEY		Tax Rate : 10.00 %
		Total Tax Withheld where ABN was not Quoted	Total GST
		\$140	\$10
		Gross Amount Paid (Including GST Plus any Tax Withheld)	
		\$2,476	
<i>Note: Report only whole dollar amounts</i>			

- **Taxable Payments Details (CITP_Details.CLF)** – this report display all of the transactional details of all taxable payments for the selected Creditor over the selected year or period/date range.

Taxable Payments Annual Report (Detailed)

*Do not submit this report directly to the ATO, use it to complete the NAT 74109-05.21012
Includes Tax Withheld where the supplier did not provide an ABN when payment was made*

Section A: Payer Details - this is the business that is making the payment

Payer's ABN : 12-345-678
 Payer's Name : MOTOPARTZ.COM
 Payer's Address : PO BOX 6894
 YORK ST
 SYDNEY
 Payer's Phone Number : 02-8234-2800

Section C: Payee Details

Payee's ABN : 90499217157 Invalid ABN ! Account No : 4
 Payee's Name : FWP AUTOMOTIVE Alpha Code :ABC
 Payee's Address : PO BOX 429 Tax Rate : 10.00 %
 ROSE BAY
 SYDNEY

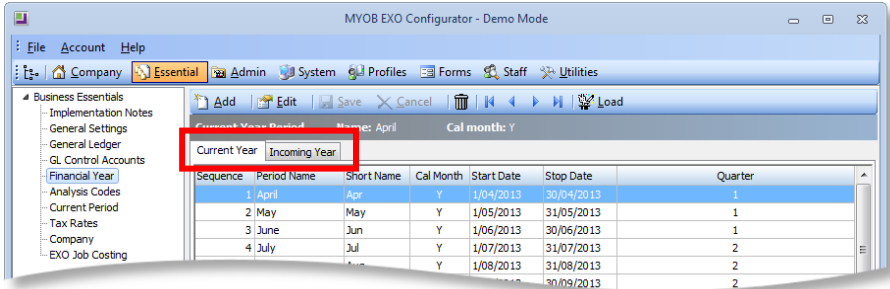
Date	Details	Withholding	GST	Gross Amount Paid
12.25.2012	CHEQUE 66			\$2,076.19
02.06.2013	CASH	\$46.50		\$100.00
02.06.2013	CASH	\$93.00		\$200.00
02.07.2013	CASH		\$10.00	\$100.00
		Total Tax Withheld where ABN was not Quoted	Total GST	Gross Amount Paid (Including GST Plus any Tax Withheld)
<i>Note: Report only whole dollar amounts</i>		<u>\$140</u>	<u>\$10</u>	<u>\$2,476</u>

These reports also validate each supplier's ABN for correct formatting.

Ticking the **Include payments to suppliers where an ABN wasn't quoted** checkbox sets the reports to include payments where taxes were withheld or retained and paid to the ATO on the suppliers' behalf. This is dependent on the use of **Withholding Tax on Creditor Payments** setting, which is available in the Essential > General Settings section of the EXO Business Configurator. A Creditor may begin the reporting year without an ABN, and then supply an ABN later when trading within the same tax year.

Resolved Issues

EXO Business Core

Service Request ID	Description																																																	
12542828431 12534776790	Branch and Subaccount were not available as grouping options on the Transactions tab of the General Ledger Account Details window. This has been resolved; Br. and Sub. options have been added to the Grouping dropdown.																																																	
12599707293 12596471271	<p>Performing an End of Year rollover could result in an incorrect calendar year being recorded in the LEDGER_PERIODS table. This has been resolved.</p> <p>This release also improves the behaviour of the End of Year process. At year end:</p> <ul style="list-style-type: none">• If a valid incoming financial year has already been defined, this year is used. The dates from the incoming year are copied to the Current Year.• If a valid incoming financial year has not been defined, a new year is created automatically; the year is incremented by 1 from the outgoing year and standard calendar dates are used. <p>In both cases, the user is prompted to review the incoming year and make edits if necessary.</p> <p>Note: For an incoming financial year to be valid, the start date of the first period of the incoming year must be greater than end date of the last period of outgoing year. On an upgrade to this version, if an invalid incoming financial year is detected, it will be deleted as part of the DBUpdate process. A message indicating that the year has been deleted will be displayed in the Important Warnings section of the DBUpdate window.</p> <p>To make configuration of financial years more intuitive, the Year names set up in the Essential > Current Period section of EXO Business Config are now used for the titles of the tabs in the Essential > Financial Year section:</p>  <table border="1"><thead><tr><th>Sequence</th><th>Period Name</th><th>Short Name</th><th>Cal Month</th><th>Start Date</th><th>Stop Date</th><th>Quarter</th></tr></thead><tbody><tr><td>1</td><td>April</td><td>Apr</td><td>Y</td><td>1/04/2013</td><td>30/04/2013</td><td>1</td></tr><tr><td>2</td><td>May</td><td>May</td><td>Y</td><td>1/05/2013</td><td>31/05/2013</td><td>1</td></tr><tr><td>3</td><td>June</td><td>Jun</td><td>Y</td><td>1/06/2013</td><td>30/06/2013</td><td>1</td></tr><tr><td>4</td><td>July</td><td>Jul</td><td>Y</td><td>1/07/2013</td><td>31/07/2013</td><td>2</td></tr><tr><td></td><td></td><td></td><td>Y</td><td>1/08/2013</td><td>31/08/2013</td><td>2</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td>30/09/2013</td><td>2</td></tr></tbody></table>	Sequence	Period Name	Short Name	Cal Month	Start Date	Stop Date	Quarter	1	April	Apr	Y	1/04/2013	30/04/2013	1	2	May	May	Y	1/05/2013	31/05/2013	1	3	June	Jun	Y	1/06/2013	30/06/2013	1	4	July	Jul	Y	1/07/2013	31/07/2013	2				Y	1/08/2013	31/08/2013	2						30/09/2013	2
Sequence	Period Name	Short Name	Cal Month	Start Date	Stop Date	Quarter																																												
1	April	Apr	Y	1/04/2013	30/04/2013	1																																												
2	May	May	Y	1/05/2013	31/05/2013	1																																												
3	June	Jun	Y	1/06/2013	30/06/2013	1																																												
4	July	Jul	Y	1/07/2013	31/07/2013	2																																												
			Y	1/08/2013	31/08/2013	2																																												
					30/09/2013	2																																												
12590759649 12567933109 12567933101 12567932982	After updating the GL account code structure, the system would apply the default GL Account Group properties to all GL accounts, overwriting any changes that may have been made. This has been resolved; updating the account structure does not affect any other GL account properties.																																																	
-	Grouping transactions on the Transactions tab of the General Ledger Account Details window did not work if the GLTRANS table had any additional non-standard columns. This has been resolved.																																																	

Service Request ID	Description
-	<p>The Search automatically profile setting was not correctly observed by all search windows. This has been resolved; the setting now affects the behaviour of the three types of search windows:</p> <ul style="list-style-type: none"> • Account – Main account search windows, e.g. Debtors, Creditors, Contacts • Documents – Transaction search windows, e.g. Sales Orders, Purchase Orders, Stock Requests • Account Search – Search windows that appear when entering ? in transaction screens
-	<p>When quarterly columns were added to a GL Report, reordering columns did not update the report preview; it was necessary to regenerate the report table to be able to successfully preview with data again. This has been resolved.</p>

EXO CRM

Service Request ID	Description
12183768839 12180703121	<p>Although an Analysis Codes column was available on the Opportunity Quote grid, it was not possible to select and add Analysis Codes to an Opportunity Quote line. This has been resolved.</p>

EXO Accountant's Assistant

Service Request ID	Description
-	<p>The Ledger Reconciliation widget has been updated as follows:</p> <ul style="list-style-type: none"> • The ledger value no longer includes forex, as this caused imbalances between the ledger and account. • The forex total in the forex drilldown was calculated incorrectly in the Receivables Reconciliation report. This has been fixed.

Known Issues

The following issues have been identified as requiring end-user attention in this release.

Installation/Upgrade Issues

- If you are using the MYOB EXO Business Installation Wizard to install an instance of SQL Express, the following must be present on the PC:
 - .NET Framework 3.5 SP1 – you can download this from:
<http://go.microsoft.com/fwlink/?LinkId=120550>
 - Windows Installer 4.5 – you can download this from:
<http://go.microsoft.com/fwlink/?LinkId=123422>
 - Windows PowerShell 1.0 – you can download this from:
<http://go.microsoft.com/fwlink/?LinkId=120552>
- Due to security settings imposed by Windows, CHM Help files cannot be viewed from a remote location—this means that you can only view the EXO Business Help files if they have been installed on the local PC. See [Microsoft Knowledge Base article 892675](#) for more information on this issue and suggested workarounds.

Demo Data Issues

The stored procedure SP_DEMO_DATA_DATE_UPDATER, which updates the data in demo databases to the current date, was updated in EXO Business 8.4. This stored procedure is only available in the EXO_DEMO database, which means that any existing demonstration databases used by partners will not be able roll their demo data forward; these databases will need to be re-created based on the updated EXO_DEMO database in order to use the updated SP_DEMO_DATA_DATE_UPDATER procedure.

Job Costing Resource Issues

When a resource allocation is created, an Activity for the relevant staff member is automatically created in the EXO Business system; however, if the resource is not associated with a staff member, the Activity will not appear on the Activity Search widget on the Task Scheduler tab.

As a workaround, a dummy staff account can be created to associate non-staff Resources with.

Appendix 1: New Profile Settings

The following profile settings have been added or modified in this release.

Name	Profile Name	Level	Description	Default	Refer
Search automatically	AUTOSEARCH	Computer	This existing setting was not correctly observed by all search windows; it now functions correctly.	Accounts, Documents, Account Search	page 17
Track Taxable Payments to suppliers for building and construction related activity	TRACK_CITP	Company	This setting enables features that allow tracking of Creditor payments relating to the construction and building industry.	Disabled	page 12