# TechEd India 2014

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# Enterprise Mobility Services

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The challenges we face today in keeping users productive while protecting company information

## Mobility is the new normal



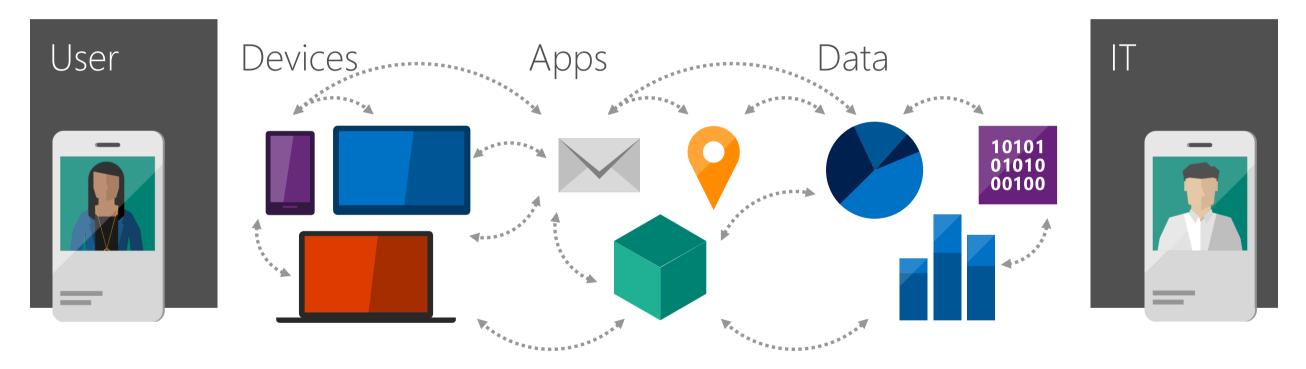
52% of information workers across 17 countries report using three or more devices for work\* 90% of enterprises will have two or more mobile operating systems to support in 2017\*\* >80% of employees admit to using non-approved softwareas-a-service (SaaS) applications in their jobs\*\*\*

\*\* Gartner Source: Press Release, Oct. 25, 2012, http://www.gartner.com/newsroom/id/2213115

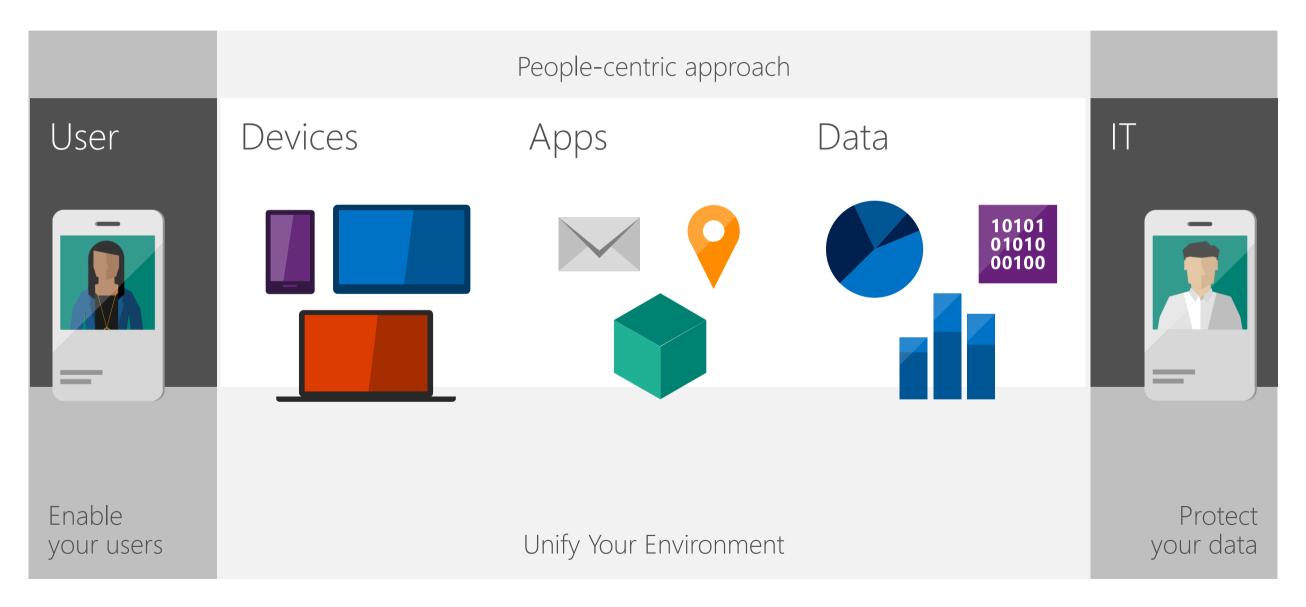
\*\*\* http://www.computing.co.uk/ctg/news/2321750/more-than-80-per-cent-of-employees-use-non-approved-saas-apps-report

<sup>\*</sup> Forrester Research: "BT Futures Report: Info workers will erase boundary between enterprise & consumer technologies," Feb. 21, 2013

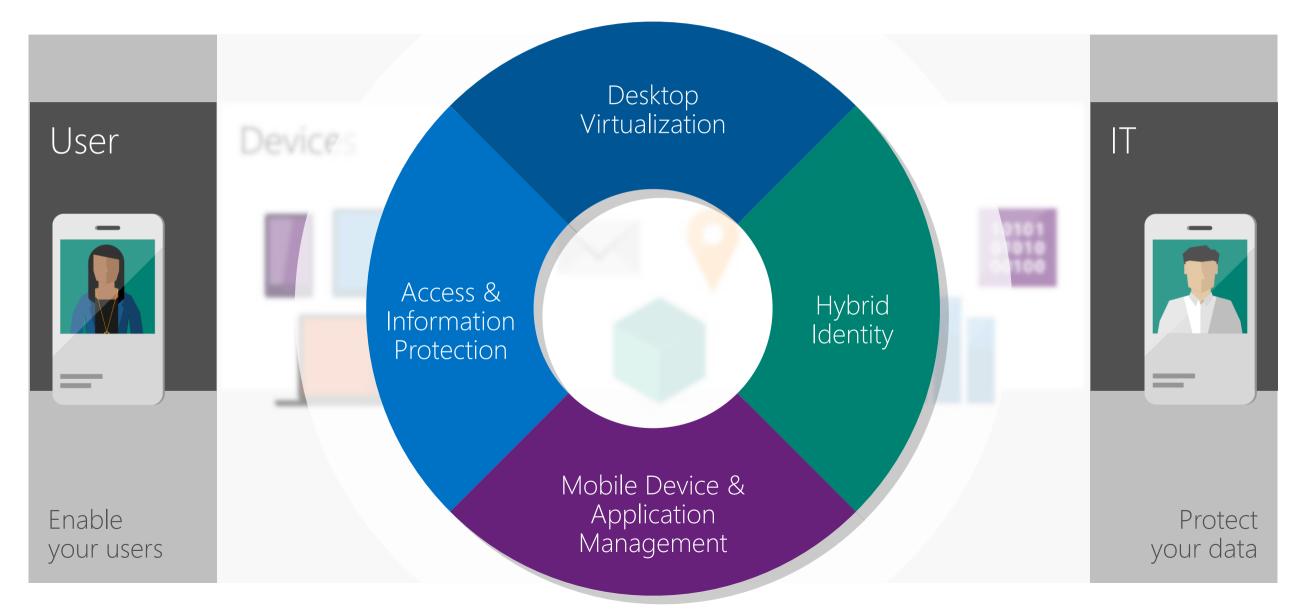
# What's Driving Change?



# Empowering Enterprise Mobility



## Empowering Enterprise Mobility



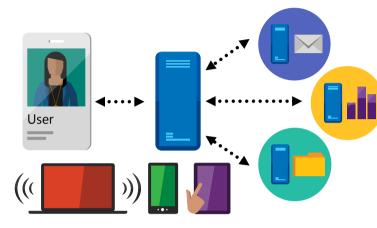
## What is the Enterprise Mobility Suite?

Hybrid identity	Microsoft Azure Active Directory Premium			
Trybrid identity	security reports, and audit reports, multi- factor authentication	Self-service password reset and group management	Connection between Active Directory and Azure Active Directory	
Mobile device	Microsoft Intune			
management	Mobile device settings management	Mobile application management	Selective wipe	
Access &	Microsoft Azure Rights Management service			
Information protection	Information protection	Connection to on- premises assets	Bring your own key	

Enterprise Agreement (EA) prices starting at \$4 per user per month

Limited time EA Level A promotion pricing. Requires 250 seat minimum purchase and underlying CAL Suite license (Core CAL Suite and Enterprise CAL Suite)

## Hybrid Identity

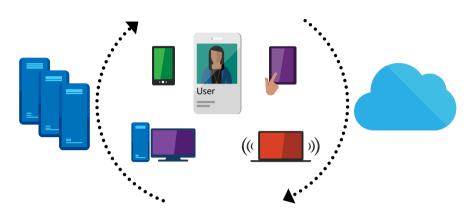


**Enable users** 

#### **Unify your environment**

Create a **centralized identity** across on-premises and cloud

Use **identity federation** to maintain centralized authentication and securely share and collaborate with external users and businesses



#### **Unify your environment**

#### **Enable users**

Provide users with **self-service experiences** to keep them productive

Enable **single sign-on** for users across all the resources they need access to

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#### **Protect your data**

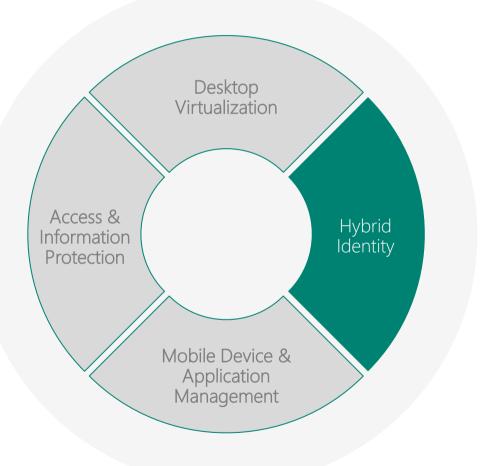
#### Protect your data

Enforce **strong authentication** when users access resources and apply **conditional access controls** to sensitive company information

**Configure single sign-on** across all company applications

Ensure compliance with governance, attestation and reporting

# One User. One Identity. Everywhere.





Self-service experiences

Common identity

Conditional access



SaaS applications









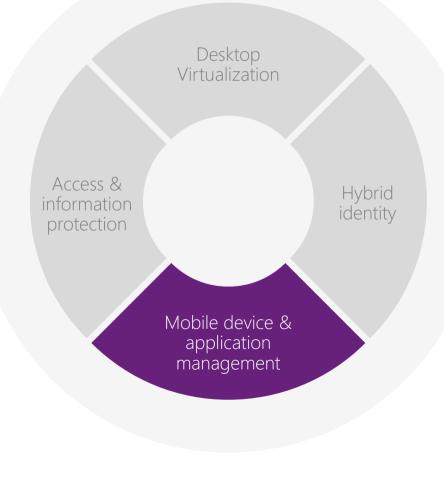


**Conditional Access** 

Application Granularity – RBAC

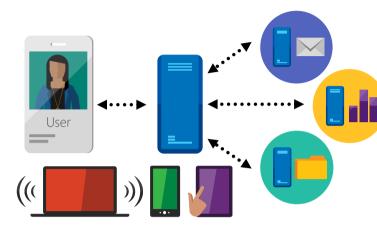
Controlled access to SAAS Apps

# Device choice. Simplified management.



- Consistent user experience
- Simplified device enrollment and registration
- Single console to manage devices
- Application management for Office and LOB

## User and Device Management

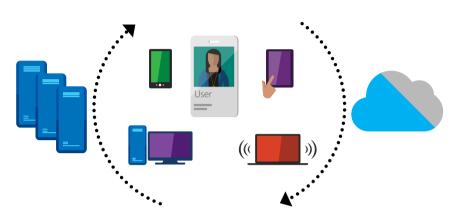


#### **Enable users**

Access to company resources consistently across devices

Simplified registration and enrollment of devices

Synchronized corporate data



#### **Unify your environment**

On-premises and cloud-based management of devices within a single console.

Simplified, user-centric application management across devices

Comprehensive settings management across platforms, including certificates, VPNs, and wireless network profiles

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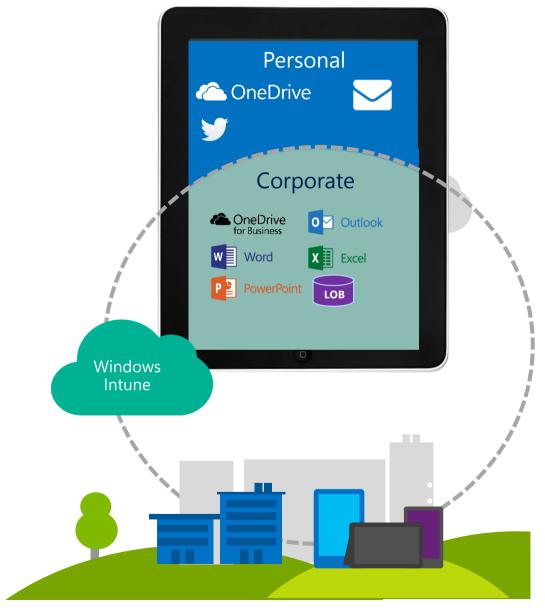
#### **Protect your data**

Protect corporate information by selectively wiping apps and data from retired/lost devices

A common identity for accessing resources on-premises and in the cloud

Identify which mobile devices have been compromised

## Managing Office Mobile Apps with Intune



## Office 365 and Intune protect data on mobile devices without sacrificing user productivity

#### Secure Collaboration

- IT can set and manage policy around how data is shared with managed and non-managed apps
- In addition to Office mobile apps for iOS and Android, Intune will support management of LOB iOS and Android apps

#### **Rich Office Experience**

- Give users familiar, full-featured Office applications
- Maintain document formatting across platforms
- Securely store, sync, and share content via OneDrive for Business



Unified device management with SCCM+ Intune

Application blocking

Company portal

Mobile Application management (Load, Push, Update)

## Key learnings from our customers

Data privacy is important and is often mandated

Regulatory requirements are on the rise

The perimeter is fading...

Mobile workforces, BYOD, outsourcing, virtual orgs

Many models of data protection polices are more reactive

We need data to be born encrypted and to maintain a persistent protection

IT must 'reason over data' as they do high value services

Point to point encryption fails them today

Waiting for the "ultimate data protection solution" is tempting

... yet data is leaking now

P2P federation is not practical or scalable

There has to be a better way



#### **Protect** any file type

Delight with Office docs, PDF, Text, and Images.

#### Protect in place, and in flight

Data is protected all the time

#### Share with anyone

B2B sharing is most important with B2C on the rise

### Important applications and services are enlightened

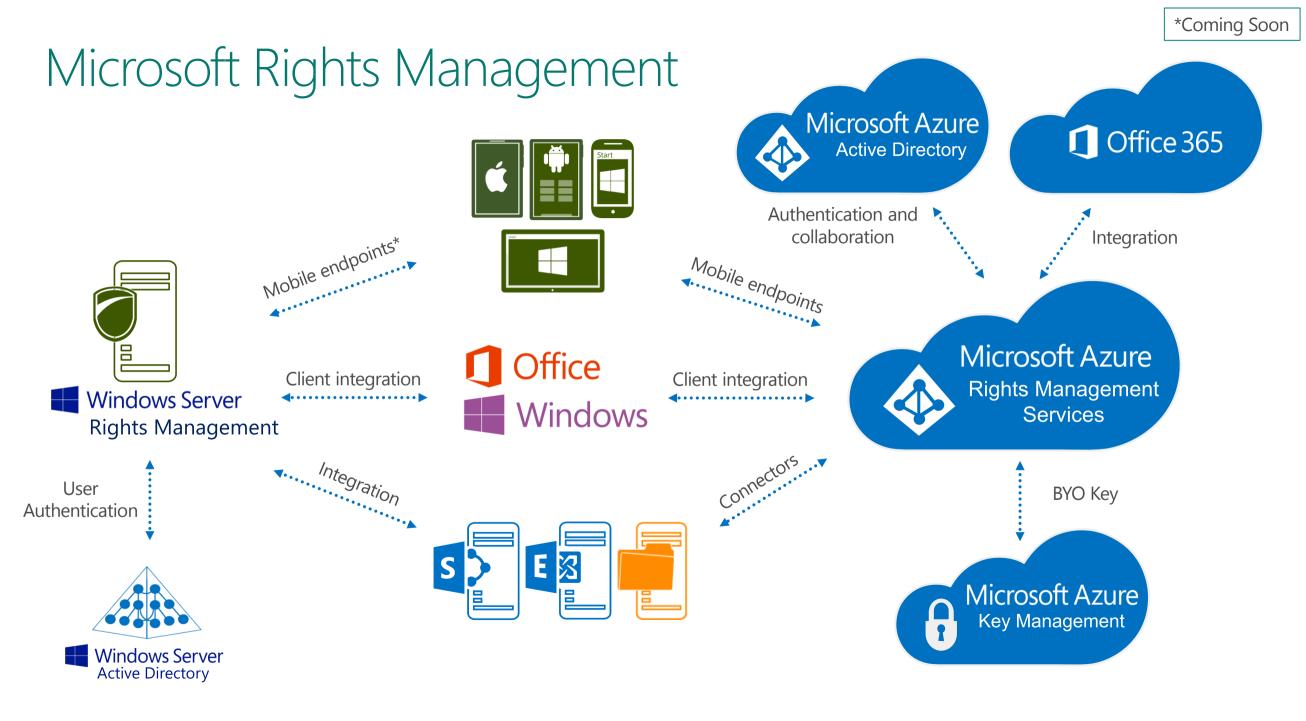
Delight with Office docs, PDF, Text, and Images.

## Meet the varied organizational needs

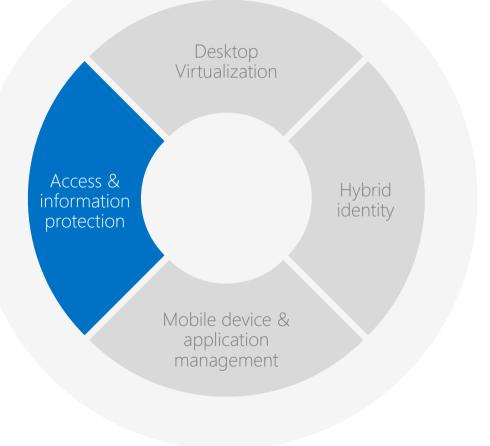
Protection enforced in the cloud, or on-premises; with data in both places.

#### CSOs and Services can 'reason over data'

Delegated access to data with bring-your-own-key



# Right info. Right person. Right device.





Rights management

Secure access to work files







Protect in Place Protect Shared Information

Protect in stores SharePoint Exchange

One Drive integration

FCI and Fileserver integration

B2B – Share protected

## Why the suite? - Comprehensive

	+	• • • • • •	
Other	options	in the	market

Cloud and hybrid identity management	Mobile device management	Information Protection	
Extend corporate user identities to a variety of mobile devices and apps	Manage multiple device types running multiple operating systems	Ensure robust data protection	
Okta Salesforce Identity Ping Identity Google Amazon Web Services Centrify	AirWatch MobileIron Symantec Kaseya Good	Adobe LiveCycle Fasoo Seclore	

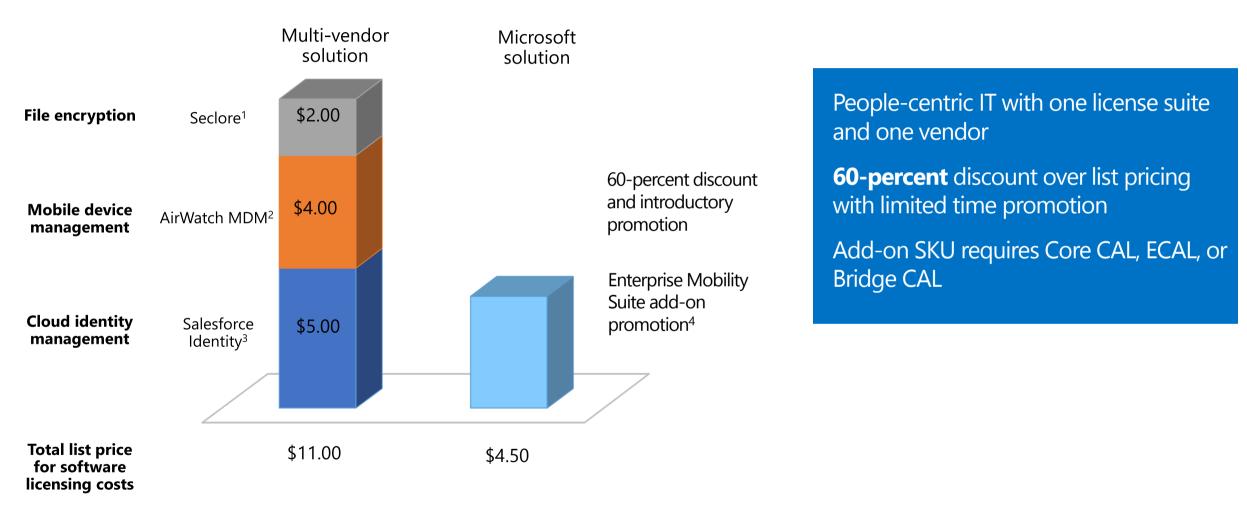
#### Why Microsoft?

- User productivity across devices
- Security and regulatory compliance
- Mobile device & app management
- Sensitive data protection

#### One Vendor, One Contract, One SKU

Azure Active Directory Premium Microsoft Intune Azu	ure Rights Management service
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Why the Suite? - Cost Effective

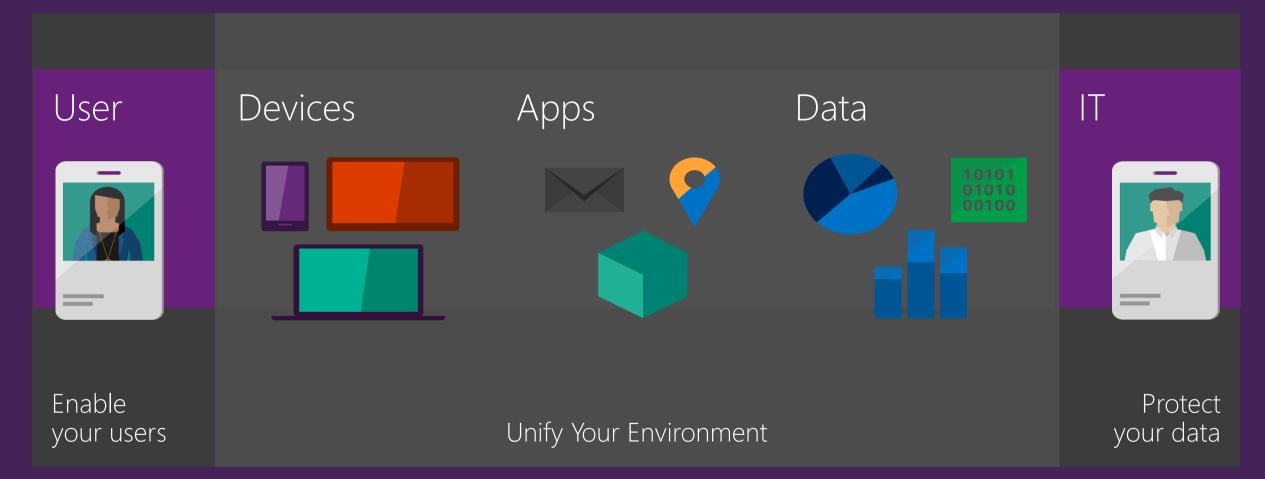


1. Seclore assumes blended cost across 500 authors (\$7 per user), 1000 consumers (no cost).

2. AirWatch per device per month Cloud Hosted MDM Suite List pricing. Management of multiple devices per user requires additional licensing.

- 3. Salesforce Identity per user per month list pricing, included for existing Salesforce customers. Okta list price \$10 per user per month.
- 4. Per user per month Open NL price \$4.5/u/m. EA pricing starts at \$4/u/m. Promo requires 250 minimum purchase and qualifying CAL Suite license.

## Enterprise Mobility Vision



Help organizations enable their users to be productive on the devices they love while helping ensure corporate assets are secure



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Fill out evaluation of this session and help shape future events.

#### Scan the QR code to evaluate this session on your mobile device.

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Session Rating *
Very Good
Good
Окау
O Bad
Speaker Rating *
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Good

You can fill out evaluation of this session directly through the App

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## What's the EMS benefit for O365 customers?

## Desktop EA

Domain-based identity management (single sign-on for on-premises applications)

Centralized PC management

Information protection for on-premises Office deployments

## Desktop EA + Office 365

Hybrid identity and single sign-on for Office 365

Multi-factor authentication for Office 365

Cloud-based information protection for Office 365

Mobile Device settings management

## Enterprise Mobility Suite

security reports, and multi-factor authentication

Self-service password reset and Group management

Connection between Active Directory and Azure Active Directory

Mobile application management

Selective wipe

Information protection

Connection to on-premises assets

#### **On-premises solution**

#### Cloud solution

## EMS IT Manageability benefits for O365 customers

	Cloud and hybrid identity management	Mobile device management	Information protection
Enterprise Mobility Suite	<ul> <li>Azure AD for O365 +</li> <li>Single Sign on for all cloud apps</li> <li>Advanced MFA for all workloads</li> <li>Self Service group management and password reset with write back to on prem directory</li> <li>Advanced security reports</li> <li>FIM (Server + CAL)</li> </ul>	<ul> <li>MDM for O365 +</li> <li>PC Management</li> <li>Mobile App Management (prevent cut/copy/past/save as from corporate apps to personal apps)</li> <li>Secure content viewers</li> <li>Certificate Provisioning</li> <li>System Center integration</li> </ul>	<ul> <li>RMS for O365 +</li> <li>Protection for on-premises Windows Server file shares</li> <li>Departmental templates</li> <li>Email notifications when sharing documents</li> <li>Email notifications when shared documents are forwarded</li> </ul>
Cffice 365	<ul> <li>Basic Identity Mgmt via Azure AD for O365:</li> <li>Single Sign on for O365</li> <li>Basic Multifactor Authentication (MFA) for O365</li> </ul>	<ul> <li>Basic Mobile Device Management via MDM for O365</li> <li>Device Settings Management</li> <li>Selective Wipe</li> <li>Built into O365 Mgmt Console</li> </ul>	<ul> <li>RMS Protection via RMS for O365</li> <li>Protection for content stored in Office (on prem or O365)</li> <li>Access to RMS SDK</li> <li>Bring your own Key</li> </ul>

## Azure Active Directory Offering Comparison

	Azure AD Free (O365)	Azure AD Premium
Directory as a service	🕑 Up to 500,000 objects	🕢 No limit
User and group management	$\odot$	$\bigotimes$
Single sign-on for pre-integrated SaaS and custom applications	✓ 10 apps per user	🕢 No limit
Microsoft Directory Synchronization Tool (Windows Server Active Directory extension)	$\odot$	$\bigotimes$
User-based access management and provisioning	$\odot$	$\bigcirc$
Group-based access management and provisioning		$\bigotimes$
Self-service group management for cloud users		$\bigotimes$
Self-service password change for cloud users	$\bigcirc$	$\bigotimes$
Self-service password reset for cloud users		$\bigotimes$
Security reports	$\bigcirc$	$\bigotimes$
Advanced security reporting (based on machine learning)		
Usage reporting		$\textcircled{\begin{tabular}{c} \hline \hline \\ \hline \hline \\ \hline $
Company branding (logon pages and Access Panel customization)		$\oslash$
Multi-factor authentication (all available features on Windows Azure and on-premises environments)		$\bigotimes$
Service-level agreement (SLA)		$\bigotimes$
Forefront Identity Manager CAL + Forefront Identity Manager Server		$\textcircled{\begin{tabular}{c} \hline \hline$

## Azure MFA Offering Comparison

	MFA for O365/Azure Administrators	Windows Azure Multi-Factor Authentication / EMS
Administrators can Enable/Enforce MFA to end-users	$\bigcirc$	$\bigcirc$
Use Mobile app (online and OTP) as second authentication factor	$\bigcirc$	$\bigcirc$
Use Phone call as second authentication factor	$\bigotimes$	$\bigcirc$
Use SMS as second authentication factor	$\odot$	$\bigcirc$
Application passwords for non-browser clients (e.g. Outlook, Lync)	$\odot$	$\odot$
Default Microsoft greetings during authentication phone calls	$\odot$	$\odot$
Custom greetings during authentication phone calls		$\bigcirc$
Fraud alert		$\odot$
MFA SDK		$\bigcirc$
Security Reports		$\bigcirc$
MFA for on-premises applications/ MFA Server.		$\bigcirc$
One-Time Bypass		$\bigcirc$
Block/Unblock Users		$\bigcirc$
Customizable caller ID for authentication phone calls		$\bigcirc$
Event Confirmation		$\bigcirc$

## Azure RMS Offering Comparison

	RMS for O365	Azure RMS (EMS)
Consume & Create RMS content with company ID	$\odot$	$\odot$
Protection for content stored in O365	$\bigcirc$	$\odot$
Protection for content stored in on prem Office (Exchange, Sharepoint via RMS Connector)	$\odot$	$\odot$
Bring your own Key (Hybrid protection)	$\bigcirc$	$\odot$
RMS protection for non office files	$\bigcirc$	$\odot$
RMS SDK	$\odot$	$\odot$
RMS On Prem Connector for on-premises Windows Server file shares* (via RMS FCI Connector)		$\odot$

## Device management feature comparison

Category	Feature	Exchange ActiveSync	MDM for Office 365	Intune
Device configuration	Inventory mobile devices that access corporate applications		$\bigotimes$	$\bigcirc$
	Remote factory reset (full device wipe)		$\bigotimes$	$\bigcirc$
Dev	Mobile device configuration settings (PIN length, PIN required, lock time, etc.)	$\oslash$	$\odot$	$\bigcirc$
COL	Self-service password reset (Office 365 cloud only users)		$\bigotimes$	$\odot$
	Provides reporting on devices that do not meet IT policy		$\bigotimes$	$\odot$
365	Group-based policies and reporting (ability to use groups for targeted device configuration)		$\bigotimes$	$\bigcirc$
Ce 3(	Root cert and jailbreak detection		$\bigotimes$	$\bigcirc$
Office	Remove Office 365 app data from mobile devices while leaving personal data and apps intact (Selective wipe)		$\odot$	$\bigotimes$
	Prevent access to corporate email and documents based upon device enrollment and compliance policies		(	$\odot$
<u>e</u>	Self-service Company Portal for users to enroll their own devices and install corporate apps			$\bigcirc$
app ient	Deploy certificates, VPN profiles (including app-specific profiles), and Wi-Fi profiles			$\bigcirc$
Premium mobile device & app management	Prevent cut/copy/paste/save as of data from corporate apps to personal apps (Mobile application management)			$\bigotimes$
dev	Secure content viewing via Managed browser, PDF viewer, Imager viewer, and AV player apps for Intune			$\odot$
ā	Remote device lock via self-service Company Portal and via admin console			$\bigotimes$
nt	PC management (e.g. inventory, antimalware, patch, policies, etc.)			$\bigotimes$
PC management	OS deployment (via System Center ConfigMgr)			
	PC software management			$\odot$
	Single management console for PCs and mobile devices (through integration with System Center ConfigMgr)			