



# FAMU Pcard Training

PRESENTED BY

#### Procurement Services Pcard Compliance

Florida Agricultural and Mechanical University



# **FAMU Pcard Training**

#### Presenters:

- Stephany R. Fall, Chief Procurement Officer and Director of Procurement Services
- Cheryl Sumner, Purchasing Coordinator
- Samuel B. Long, Pcard Compliance Assistant
- Marva Ford-Jones, Pcard Compliance Manager
- Laureatte Scott, Director, Business Improvement
- Gwendolyn Fillyau, Analyst, Business Improvement
- Keisha Franklin, Assistant Controller, Office of the Controller



#### PAST, PRESENT, FUTURE



 The Pcard was created to streamline the purchasing process, improve reporting and reduce cost of making small dollar purchases.

#### Benefits

- Lowers the overall processing cost per transaction
- Allows accountability
- Quicker delivery of goods or services





#### **PAST**

- Audit Findings
  - Late Receipts given to Reconciler
  - Late Reconciliation to Controller
  - No or insufficient business purpose
  - Clothing purchases for FAMU Queen and her Court
  - Supervisor not signing reconciliation forms





#### **PRESENT**

- Today we have 122 active cards
- An annual spend of \$2,278,141.00
  - 7,678 total transactions
  - \$297.00 Average spending
- High volume transactions
  - Car Rental, Hotels and Scientific supplies





#### Present

#### Pcard Corrective Actions Taken:

- Modified the following dates
  - reconciliation due to reconciler (3) to (7) days
  - reports to Pcard Compliance (Procurement Services) (10) to (15) days of the statement close date
- Prohibited the use of Pcard for clothing items
- Modified the reconciliation form to include supervisor's signature
- Stressed the importance of adding business purpose
- Established an email account to receive Pcard receipts and reconciliation forms
- Combined Pcard and Travel Training
- Moved Pcard Reconciliation from Controller to Procurement Services





#### **Future**

- Implementation of the Pcard Modular
  - Faster reconciliation and encumbrance of funds
- Continue to enforce BOT Policies for non compliance
- Training: Refresher Sessions and One-On-One Reviews



# Bricks and Mortar for Pcards

### BANK OF AMERICA (BOA) WORKS PROGRAM

#### BENEFITS OF WORKS

- Statements downloaded directly from BOA site
- Transactions can be viewed daily pending charges

#### BANK STATEMENTS

Hard copy of bank statement sent by U.S. Mail





# Bricks and Mortar for Pcards

# HOW TO USE BOA WORKS APPLICATION







#### About Works

The Works application is a Web-based, user-friendly electronic card payment management service that automates, streamlines, and integrates existing payment authorization and reconciliation processes while providing management reporting and spending controls.

- · Offers card program management, reconciliation and workflow approval in a single application
- Provides simple, effective and timely controls to help manage your reconciliation policy and company spend
- Utilizes a built-in supplier network of millions of merchants worldwide
- · Encourages cardholders to control spending and comply with company policy
- · Increases your process and spending controls
- Automates expense approval and allocation
- · Simplifies management reporting and audit activities

If you would like more information about Works and how to purchase it, please contact your Card products Account Representative. If you do not have one, you can request to be contacted through our website: <a href="mailto:Bank of America Card Solutions">Bank of America Card Solutions</a>.

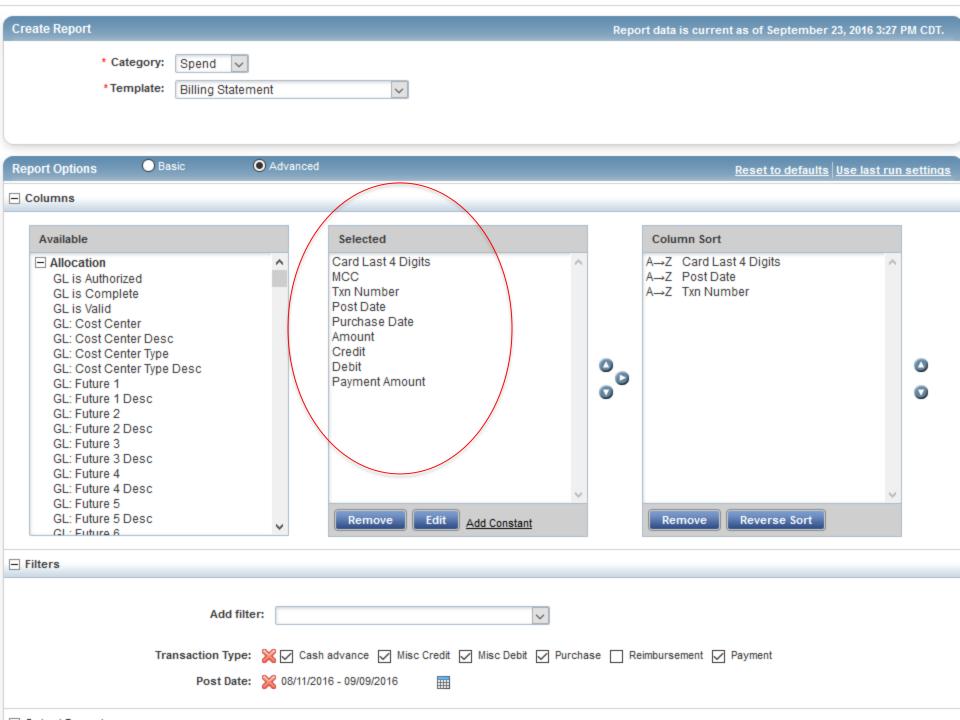
Login to Works								
Organization: FLORIDA A&M UNIVERSITY								
Login Name:	csumner							
Password:	••••••							
Login								
Forgot your password?								
Need more help? Please contact your Program Administrator for assistance.								





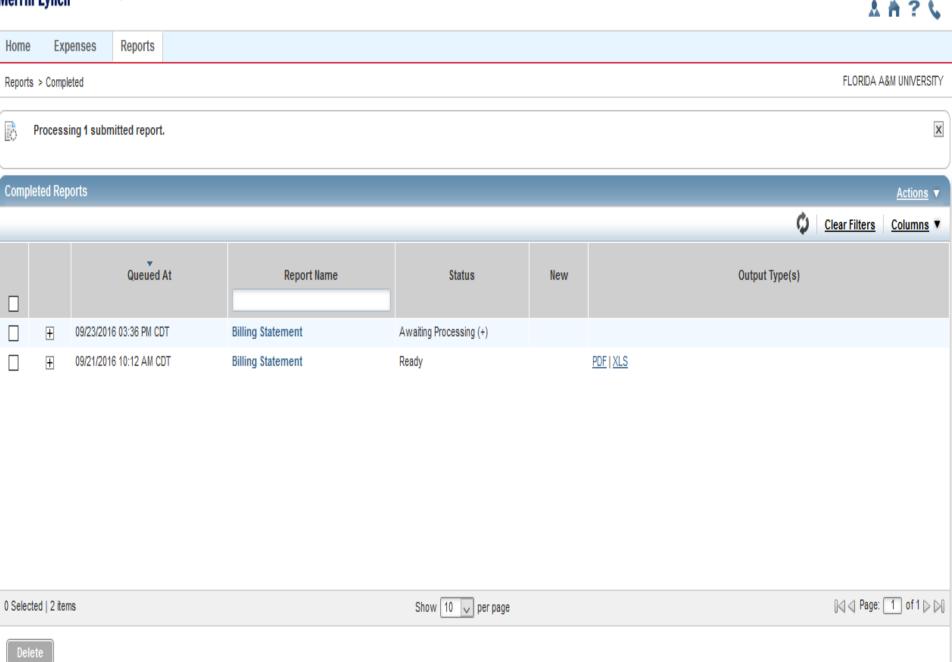
Home	Expenses	Reports			
Reports >	Create				FLORIDA A&M UNIVERSITY
Create Re	eport			Report data is current as of September 23, 2016 3:27 PM CDT.	
	*Templa	te: Billing	Statement		











#### Billing Statement

Company Name FLORIDA A&M UNIVERSITY

Post Date Between 2016-08-11 00:00:00 and 2016-09-10 00:00:00

Report Owner SUMNER, CHERYL Report Time 2016-09-23 15:36:41

					Transaction Typ	e One of: Cash a Payment	advance or Misc Credit or Misc Debit or Purchase or		
Card Last 4 Di	ard Last 4 Digits								
MCC	Txn Number	Post Date	Purchase Date	Amount	Credit	Debit	Payment Amount		
1211									
5533	TXN00031848	08/17/2016	08/16/2016	130.38	0.00	130.38	0.00		
5047	TXN00031897	08/19/2016	08/18/2016	103.90	0.00	103.90	0.00		
5047	TXN00032063	08/26/2016	08/25/2016	785.19	0.00	785.19	0.00		
7538	TXN00032067	08/26/2016	08/25/2016	85.30	0.00	85.30	0.00		
7538	TXN00032070	08/26/2016	08/25/2016	27.19	0.00	27.19	0.00		
5047	TXN00032121	08/29/2016	08/26/2016	210.00	0.00	210.00	0.00		
5599	TXN00032365	09/09/2016	09/08/2016	45.00	0.00	45.00	0.00		
count: 7				1,386.96	0.00	1,386.96	0.00		
report count:	7			1,386.96	0.00	1,386.96	0.00		

1 of 1 SUMNER, CHERYL 2016-09-23 15:36:41



# Bricks and Mortar of Pcards

#### **ALLOWABLES:**

- Purchases of goods, services and travel to support or perform FAMU business. If you are in doubt about a potential purchase, contact your department fiscal staff, the FAMU PCard Administrator, or your Purchasing Agent.
- Have the FAMU tax exempt number available.
   This number is located on the front of the Pcard and is available on the Office of University
   Controller's website.



# Bricks and Mortar of Pcards

#### **DISALLOWABLES:**

- Personal Expenses: Are purchases that are NOT made on behalf of the University or for use by the University.
- Appliances for your office
- Hazardous Materials
- Cash Advances or cash
- Cash for returned merchandise
- Recurring Payments
- Gifts
- Gift Cards
- Alcohol
- A cardholder shall not split the cost of one single item (whether goods, supplies or services) into
  multiple payments in order to circumvent the purchasing dollar threshold.
- Gasoline for personal vehicles
- Hotel gift shop or beauty shop
- Hotel/Motel Movies, room service
- Cell phones services

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# Bricks and Mortar of Pcards

- Employees who require additional spending limits should contact their supervisor or Purchasing Card Administrator (PCA) to discuss their need.
   Upon approval by the employee's supervisor, a memo outlining the additional limits with proper justification should be forwarded to the FAMU PCA for approval.
- Cardholder Misuse: Failure to comply with the Pcard Policy procedures
  three times within the fiscal year will result in suspension or termination of
  your Pcard.



# Current Reporting Issues Identified

- Incomplete purchasing card reconciliation form receipts do not match banking statement – transactions not reported or reported in wrong banking cycle.
- Missing Receipts for Debits & Credits
- Missing Verifier, Cardholder and Approving Supervisor's Signatures
- Receipts not legible (readable)
- Missing or Insufficient Business purpose/Benefit to the State
- Sales taxes charged Fail to use University's tax certificate.
- Itemized receipt required for expenses (i.e., hotel, registrations, etc.)
- Incidentals included on hotel receipts—personal charges
- Individual memberships





# Current Reporting Issues Identified

#### Cont'd

- Missing Travel Authorization: TAR, Paper Travel, or Complimentary
- Missing Conference/Convention/Workshop/Registration/Recruitment documentation
- Written justification for vehicle upgrades
- Written justification for hotel rates exceeding daily lodging rate for Instate - \$150 and Out of State \$200
- Not Refueling rental vehicles prior to returning
- Missing Toll Receipts
- Transactions charges duplicated on Travel Expense Reports
- Non-use of State Contract for Vehicle Rental (Enterprise/National-FL005504)
- Valet Parking (vs Self Parking)
- Missing Chartfield Information
- Missing report submission DEADLINE (25<sup>th</sup>)





Procurement Services - Pcard Compliance Section

Purchasing Card Reconciliation for: July 11, - August 10, 2016												
Date of Purcha:	150	Travel Authorization# (Paper TAR or Comp)	Vendor Name (as listed on bank statement)	Detailed Description	Payment Amount or (-Credit)	Approximate Date on Statement	Dept#	Acct#	Fund#	Program Code	≈ Project#	Benefit to State/Business Purpose
	05/16/16	12345	Delta Airlines	Flight/VELCRO Annual Conf.	759.00	05/17/16	123456		203	5	51001234	Attending VELCRO 2016 Conference - Interactive participation - increasing knowledge base for using new educational tools.
	05/16/16	12345	Delta Airlines	Baggage Claim	25.00	05/17/16	123456		203	5	51001234	Baggage Fee
	05/16/16	12345	Uber	Taxi to Hotel	33.06	05/17/16	123456		203	5	51001234	Attending VELCRO 2016 Conference
	05/19/16	12345	Marriott Hotel CHI	Hotel Accommodations for (3) Nights	179.06	05/17/16	123456		203	5	51001234	Attending VELCRO 2016 Conference
	05/19/16	12345	Uber	Taxi to Airport	33.06	05/17/16	123456		203	5	51001234	Attending VELCRO 2016 Conference
	05/19/16	12345	Delta Airlines	Baggage Claim	25.00	05/17/16	123456		203	5	51001234	Baggage Fee
	06/08/16	COMP	AHEAD	Registration	250.00				101		51	Gaining knowledge to assist in administering new program called "Family in Crisis."
	06/01/16	Paper TAR	SUS - Florida State	Registration	150.00	06/07/16	654321		101	6	51	Mandatory participation for SUS members
	06/03/16	N/A	Optisave	Presecription Safety Goggles	235.00	06/01/16	654321		101	E	51	Presecription safety goggles for John Doe, POM/Lawn Maintenance
	05/18/16	12345	CASA BIANCA HOTEL	Cancelled Hotel deposit Accommodations	(259.00)	05/19/16	123456		203	5	51001234	Credit - Refund cancelled hotel accommodations for VELCRO
				TOTAL	1,430.18							
Reconciler's Printed Name:			Mary Jane Doe	Reconciler's Signature:						Date:		
			.,									
Cardholder's Printed Name:			Dr. Amos Andy	Cardholder's Signature:						Date:		
Supervisor's Printed Name:			Dr. Marilyn Monroe	Cardholder's Supervisor:						Date:		
All receipts with explana	ation and item de	escription of purchase a	are due to the Reconciler within seven (7) calend	dar days of the transaction.								
Your scanned Reconcilia	ition Package is o	due to Pcardcompliance	edocs@famu.edu within 15 calendar days of the	statement close date - by the 25th.								



- Report transactions to reconciler due seven (7) days from the date of purchase
- Reconciliation Reports due in Procurement Services –15 days from statement close date. The 25<sup>th</sup> of every month – send to Pcardcompliancedocs@famu.edu
- Monthly Banking cycle 11<sup>th</sup> thru 10th
- Report all transactions for debits and credits
- Provide Replacement Receipt for lost receipts
- List disputes or credits being sought
- Reports are not required if there were no transactions for banking cycle.
- Missing proper Chartfield Information check available budget balance





- Reconcile statement with receipts
- Attach original receipts w/ business purpose or explanation for transaction
- Provide your Travel Authorization Number (TAR) or indicate whether COMPLIMENTARY or PAPER TAR.
- Obtain Supervisor's signature
- Scan and Email by the 25<sup>th</sup> of every month to:
  - Pcardcompliancedocs@FAMU.edu





- Receipts DO NOT Match (time difference, dollar difference, etc.)
- Insufficient or the lack of substantial business purpose
- No approved Travel Authorization (or COMPLIMENTARY, PAPER TAR) for travel expenditures
- Missing Receipts
- Untimely submission of reports





# Missing Documentation

- Cardholders are required to personally reimburse the University for purchases not appropriately documented
  - Cardholder must attach a memo explaining the circumstances of what happened (including a timeline of the incident) and attach a copy of the receipt and/or other supporting documentation.
- Approving Officials may also be required to reimburse the University if the supervisor approves an undocumented purchase
- If appropriate documentation is unavailable, please complete RECEIPT REPLACEMENT FORM
- Failure to comply with policy procedures, rules and regulations will result in the Pcard being suspended or terminated.





### PCARDS and TRAVEL POLICY REVIEW

PRESENTED BY

### **Business Improvement**

Florida Agricultural and Mechanical University



### P-CARDS AND TRAVEL POLICY

#### **Pcard Usage for Travel Expenses**

- Florida Statute 112.061 (15) and 691-42 of the Florida Administrative Code governs all approved university travel.
- Additional travel information is available in the Quick Reference Guide and the university's Travel & Expense Policy and Procedures Manual
- As a rule, electronic travel authorization (TA) should be initiated at least 15 business days prior to planned trip start date.
- Travel representatives are asked to include payment amounts in the comment section of the travel authorization and expense report paid by P-Card.
- It is the traveler's responsibility to ensure that they are not being reimbursed for an expense paid by University P-Card.
- Cash advance (CA) is not needed when using a P-Card for travel related expenses (Hotel/Auto Rental).
- Meals are not paid by P-Card



## P-CARDS AND TRAVEL POLICY

#### **Pcard Usage for Travel Expenses**

- For the most economical means of travel, traveler should utilize a state vehicle (if available) or rent from Enterprise/National at State Compact Rate. Please call 1-877-690-0064 or use the below link to rent vehicles from Enterprise/National at the state rate: https://partner.rentalcar.com/stateofflorida/ Click on Business, Other Eligible Users, College/University, Florida A&M University for contracted rates. In-state compact rate is \$25.55/day and out-of-state compact rate is \$31.50/day. Do not purchase liability coverage or navigation system upon renting.
- Rental car cost should not exceed the allowable compact rate of \$25.55
  per day in state and \$31.50 out of state. If these charges exceed the
  allowable compact rate the traveler is responsible for the
  reimbursement to the University or provide a valid justification for
  upgrade.



### P-CARDS AND TRAVEL POLICY

### **Pcard Usage for Travel Expenses**

- Rental vehicles must be refueled prior to returning to rental agency. Gas receipts should be provided.
- Tolls see reference guide department's discretion and allowable
- Hotel cost requires an itemized receipt and should not exceed a nightly rate of \$150 in state and \$200 out of state before taxes. Additional charges for room service, movies etc., are not allowable travel expenses.
- Tips paid to taxi drivers shall not exceed fifteen percent (15%) of the fare.



### Controller's Office Responsibility

The Office of University Controller is responsible for:

- Submitting the monthly PCard payment to the BOA.
- Ensuring coding is correct and coordinate any errors that may occur. This validation may include, checking for available cash and budget and verifying data in the accounting fields.
- Coordinating deposits of reimbursement for unauthorized purchases – send check or money order made payable to the university along with a copy of Drivers License, the receipt in question and chartfield information.





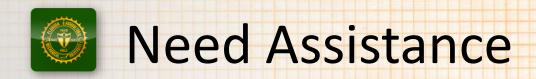
### Records Retention, Fixed Assets & Audits

- All documents and records must be maintained in accordance with Florida record retention and disposal requirements for financial records. The current retention period is 5 years, after audit.
- PCards cannot be used to purchase capital equipment (OCO)
   items. Exceptions will be reviewed by the FAMU Director of
   Purchasing for determination of what is in the best interest of the
   University.
- All University transactions, including those using this procedure, are subject to review by Pcard Compliance, the Controller's Office as well as internal and external auditors for compliance with sound business practices, University regulations, policies and procedures, and all applicable governmental laws and regulations.



# **TEST: Post Training Review**

- When are Reconciliation Reports due?
- 2. What are several disallowable and allowable pcard purchases?
- 3. Where do you go to download your bank statements?
- 4. Who signs the Reconciliation Report?
- 5. Where are the university's policies for Pcards and Travel found?
- 6. What is a "Chartfield?"
- 7. Why use a pcard?
- 8. Where can you find the university's tax exemption number?
- 9. Are Travelers responsible for getting approval/authorization to travel on behalf of the university before using the Pcard?
- 10. What percent of a cash advance can Travelers get when using their pcards?



Call or Email for Help,
Questions, or Training
850-599-3203
FAMU

Office of Procurement Services 2380 Wahnish Way, Suite 214

Email Address: Pcardcompliancedocs@famu.edu

