



Alcatel-Lucent
IP Touch 610 WLAN Handset
IP Touch 310 WLAN Handset
OmniPCX Enterprise Communication Server

Introduction

Thank you for choosing a telephone from the mobile IP Touch WLAN range manufactured by Alcatel. Your telephone has a new ergonomic layout for more effective communication.



How to use this guide



Lift the receiver.



Hang up.



Alphanumeric keypad.



Up-down navigation keys: used to navigate within the menus or in a text zone when entering characters.



Means that the function is subject to programming. If necessary, contact your installer.

These symbols can be supplemented by small icons or text.

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Getting to know your telephone

Access MENU




 **'Menu' key is used to access various functions of the set (programming, operation, etc.).**
The functions that can be accessed during a communication and not during a communication are different.

 **'OK' key to access the set local configuration (ringing, contrast, etc.)**





Status icons

-  **Battery charge level**
-  **Initializing the voice mailbox / Consulting information**
-  **Programmed call-back time**
-  **Call diversion activated**
-  **Vibrator active**
-  **Keypad/Telephone locked**
-  **Radio reception quality**

Call icons

-  **Receiving a call**
-  **In conversation**
-  **Call on hold***


Display key.
Used to access various functions according to the status of the telephone (communication, text entry, idle,...). Examples:

-  to access the 'Redial' function,
-  to correct a character entered,
-  to move up one level during a communication,
-  to confirm.




Adjust audio volume
Push To Talk (IP Touch 610 WLAN)

Lift the receiver
Switching between calls (Broker call) - single-line terminal

Company directory

Back-lit screen
The screen switches off automatically after a few seconds of inactivity.
To turn it back on, press the key .

Customizing the telephone:

-  **'OK' key to access the set local configuration (ringing, contrast, etc.)**
- Apply:**
 used to validate your choices and options while programming or configuring
- Navigate:**
 Up-down navigation keys: used to navigate within the menus or in a text zone when entering characters.

Headset socket

- Switch on / off (long press)**
- Hang up**
- Return to first screen
- Switch off ringer


- Lift the receiver (Loudspeaker.)
- Activate/deactivate loudspeaker (during a conversation)**
- Mute key so that your correspondent can no longer hear you**




Microphone IP Touch 610 WLAN

1 Using your telephone

1.1 Switch on your telephone

 Press the on/off-hook key until you hear two beeps.


1.2 Switch off your telephone


 Press the off/on-hook key until you hear a beep (the telephone must not be in communication).

1.3 Making a call



 OR  OR  OR  OR 

dial directly the number for your call number required number required

 *To make an external call, dial the outside line access code before dialling your correspondent's number. 9 is the default code for an outside line.*








 *For the operator, dial '0' (by default).*

1.4 Receiving a call

 OR 



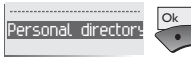




(loudspeaker.)

1.5 Calling your correspondent by name (company directory)

press the 'call by name' key first letters of your correspondent's name select the search mode (by last name, initials or last name-first name) select the name from the displayed list

1.6 Make a call using the personal phone book

     OR  

press the programmed key directly (# keys, * and 0 to 9) select the contact to call start the call



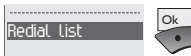



1.7 Redialling

- Redialling the last number dialled (redial):

 → 

'redial' key

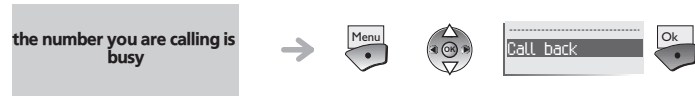
- Call back on the last 8 number dialled:

select the no. in the last ten issued start the call

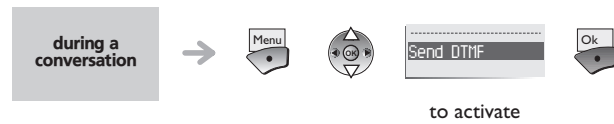
Using your telephone


1.8 Make a call-back request to a busy number



1.9 Sending DTMF signals

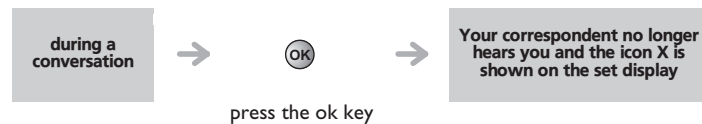
During a conversation you sometimes have to send DTMF signals, such as with a voice server, an automated attendant or a remotely consulted answering machine.



 *The function is automatically cancelled when you hang up.*

1.10 Mute, so that your correspondent cannot hear you

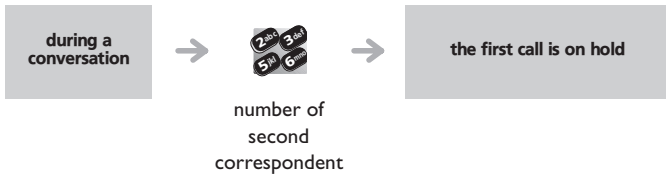
You can hear your correspondent but he/she cannot hear you:



2

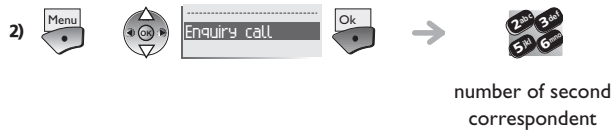
During a conversation

2.1 Making a second call during a conversation



Other methods for calling a second correspondent

- 1) Press the 'Call by name' key directly



To cancel your second call and recover the first:

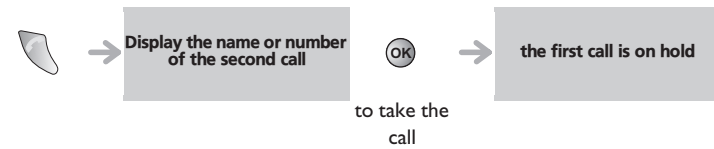


2.2 Answering a second call during a conversation

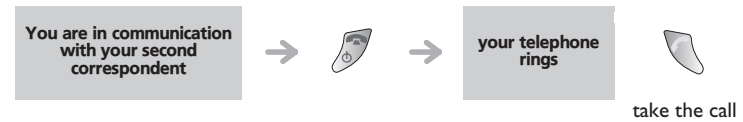
A second correspondent is trying to call you:



Answer the second call

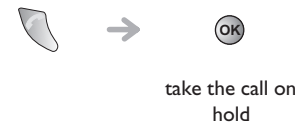


To return to your first caller and end the conversation in progress



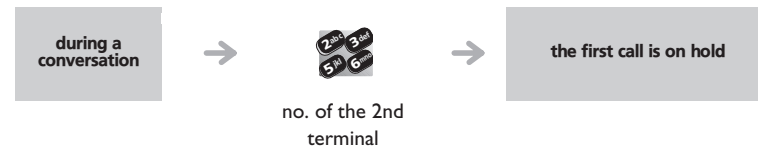
2.3 Switching between calls (Broker call)

During a conversation, a second call is on hold.
To accept the second call:



2.4 Transferring a call

To transfer your call to another number:



If the number receiving the transfer answers:



You can also transfer your call immediately, without waiting for your correspondent to answer.



Transfer between two outside calls is not generally possible (depends on country concerned and system configuration).

During a conversation

2.5 Three-way conference with internal and/or external correspondents (conference)

- During a conversation, a second call is on hold:



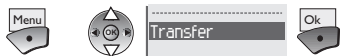
- Cancel conference and return to first correspondent:



- Hang up on all correspondent:



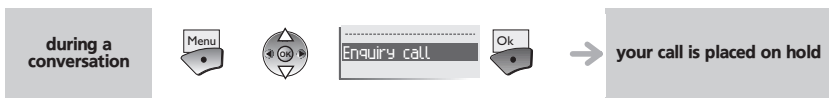
- After the conference, to leave your two correspondents talking together:



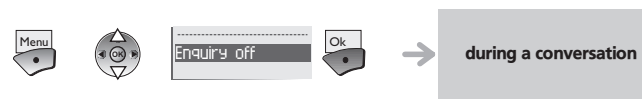
2.6 Placing a call on hold (hold)

- **Exclusive hold:**

During a conversation, you wish to place the call on hold and recover it later, on the same telephone.



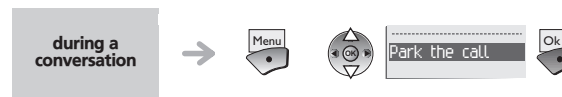
- **Recover the call on hold:**



2.7 Placing an outside call on hold (parking)


- ➡ Park./retrieve call

You can place an outside call on hold and recover the call on another telephone:



- **To recover the parked call:**



 *If the parked call is not recovered within a preset time (default value 1 min 30), it is transferred to the operator.*

During a conversation

2.8 Adjust audio volume

During a call, to adjust the volume level of the loudspeaker or receiver:



2.9 Prohibit/authorize reception of a new call during communication

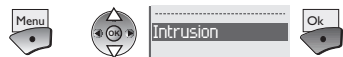
During communication, you do not want to be called by another caller:



to bar or authorize new calls during communication

2.10 Intrusion into an internal conversation


Your correspondent's line is busy. If the number is not "protected" and if authorised, you can intrude into the call:



• Protection against intrusion:

➔ Intrusion protection



 Protection is cancelled when you hang up.

3.1 Answering the general bell

When the operator is absent, outside calls to the operator are indicated by a general bell. To answer:

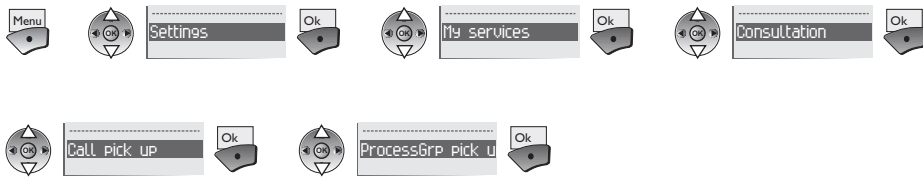


3.2 Call pick-up

You hear a telephone ringing in an office where no-one can answer. If authorised, you can answer the call on your own telephone.

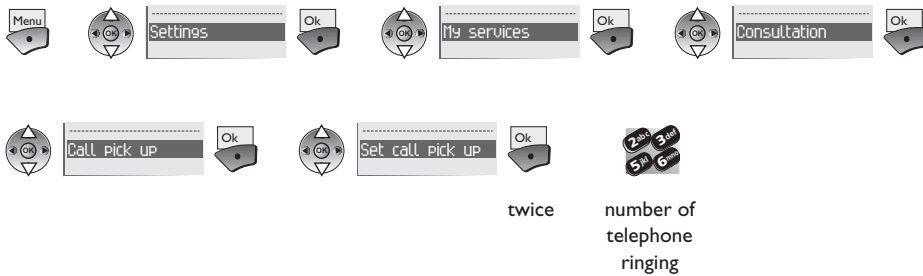
• If the telephone ringing is in your own pick-up group:

➡ GROUP call pick up



• If the telephone ringing is not in your pick-up group:

➡ Individual call pick up



twice number of telephone ringing

The system can be configured to prevent call pick-up on certain telephones.

3.3 Hunting groups

• Hunting group call:

Certain numbers can form a hunting group and can be called by dialling the group number.

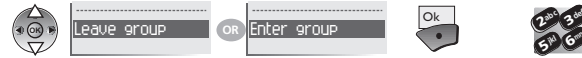


no. of group to be called

• Temporary exit from your hunting group: / Return into your group:

➡ Go out of hunting group

➡ Go into hunting group



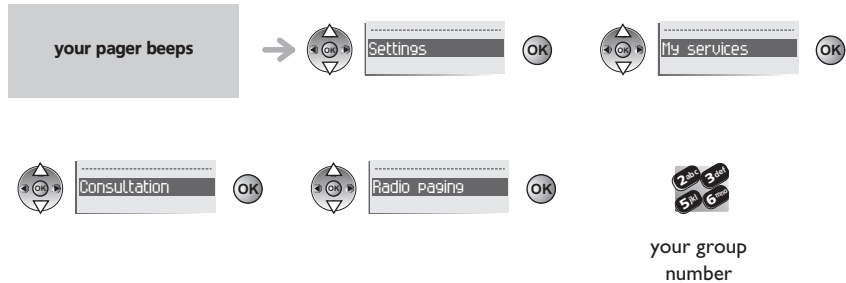
your group number

Belonging to a group does not affect the management of direct calls. A specific telephone within a group can always be called by using its own number.

3.4 Answering a call on your pager

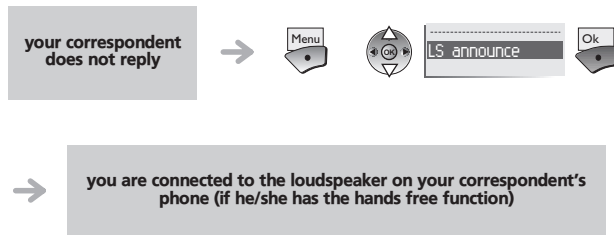
➔ Paging answer

A call on your pager can be answered from any telephone within the system.

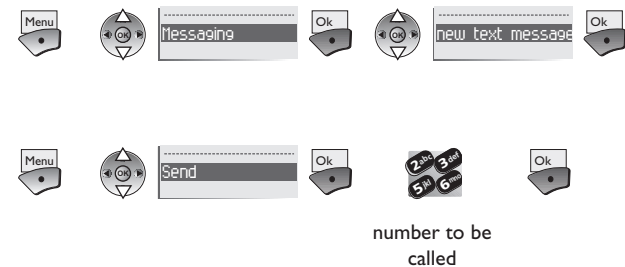


3.5 Calling a correspondent on his/her loudspeaker

Your internal correspondent does not answer. If authorised, you can remotely activate your correspondent's phone:



3.6 Sending a written message to an internal correspondent



• Predefined message:



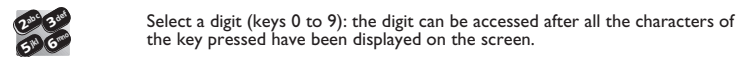
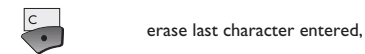
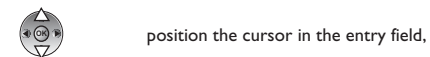
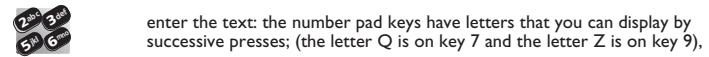
• Message to complete:



• Personal message:

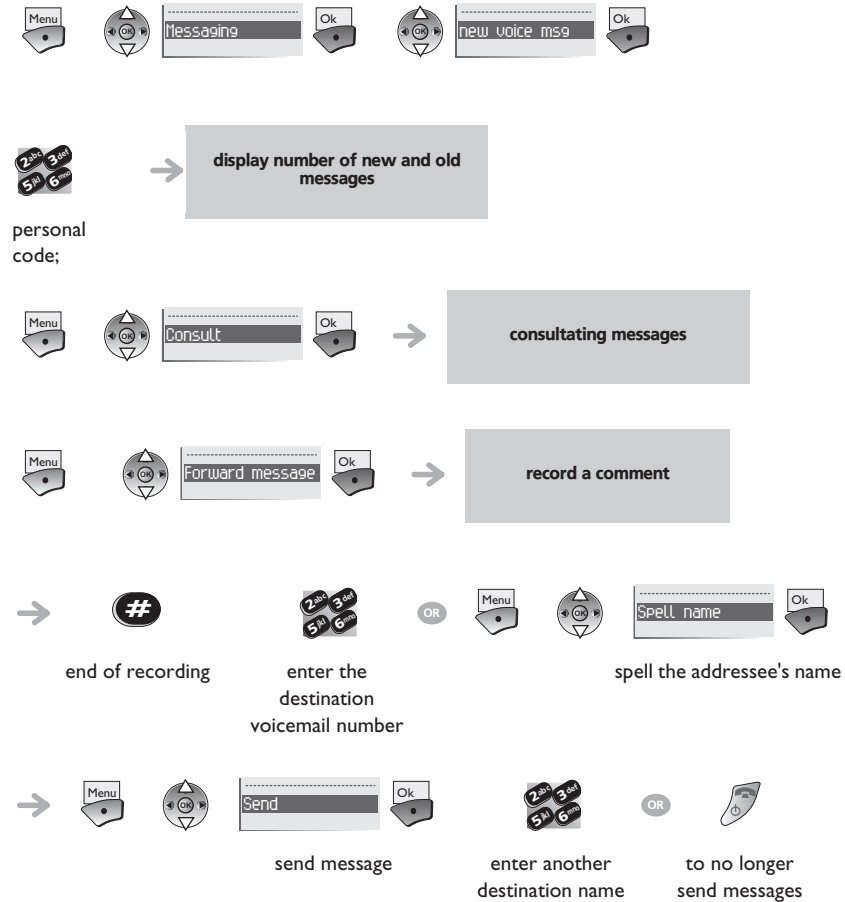


* Create a temporary personal message :

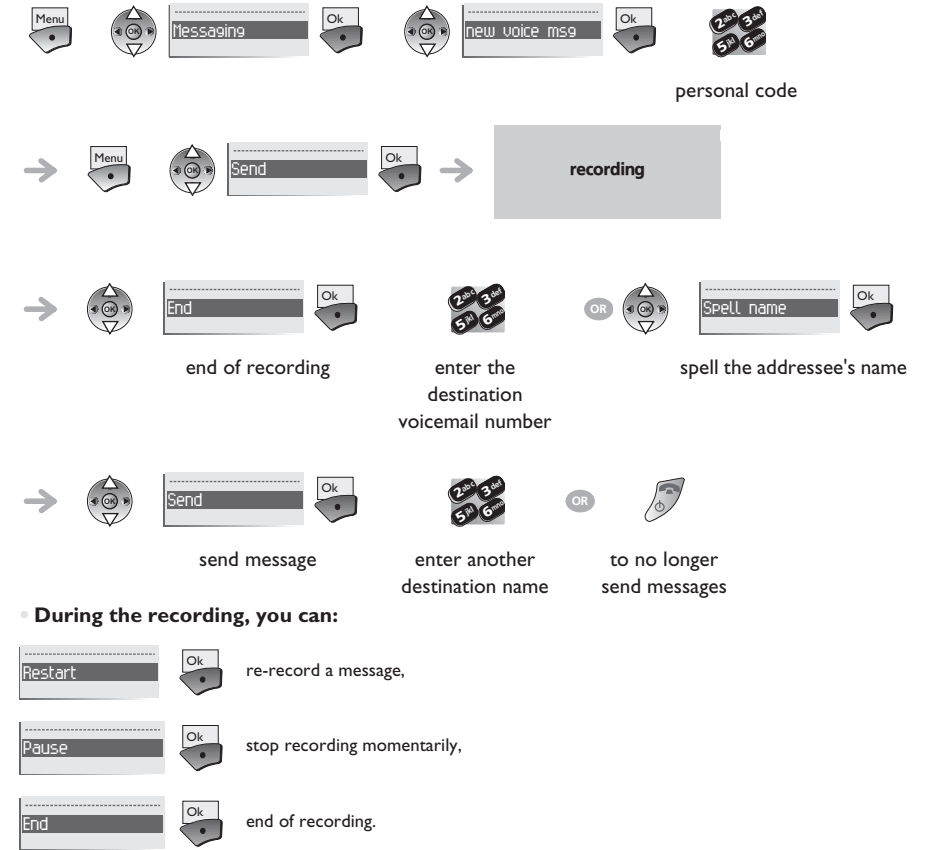


Sharing

3.7 Send a voice message copy

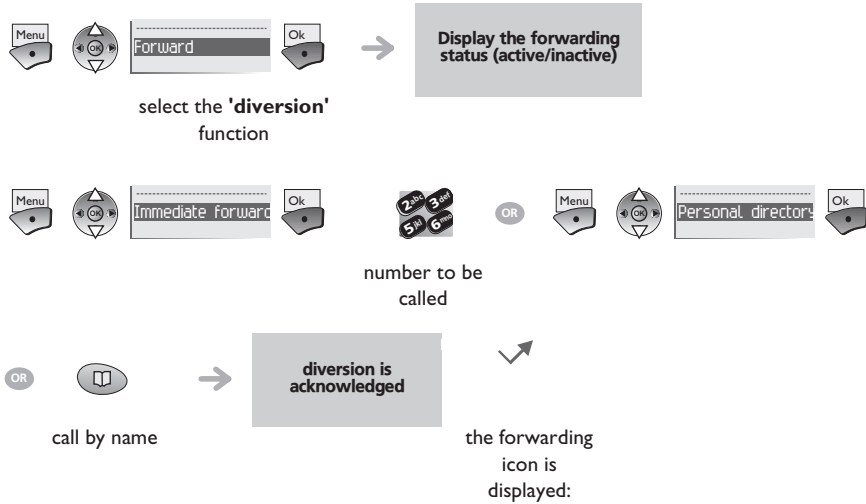


3.8 Send a voice message to a destination



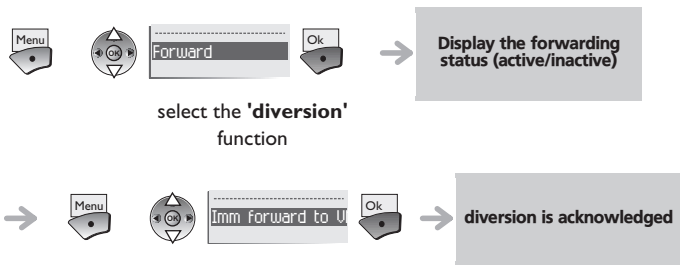
4.1 Diverting calls to another number (immediate diversion)

The number can be your home, portable or car phone, voice message or an internal extension (operator, etc.).



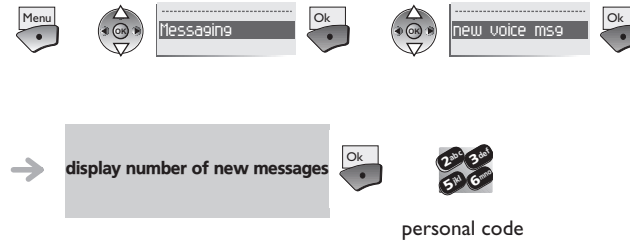
You can make calls, but only the destination number can call you.

4.2 Diverting your calls to your voice message service



4.3 When you return, consult recorded messages

The display of the 'envelope' icon indicates that there is a message present,



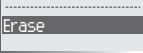

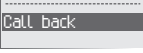





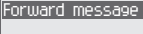



• While listening to messages, you can:

- Rewind** (Ok) play back the message from the start,
- Backward** (Ok) listen to the end of the message,
- Pause** (Ok) Pause while listening to the message,
- Forward** (Ok) enter the voicemail number,
- End of message** (Ok) terminate consultation.

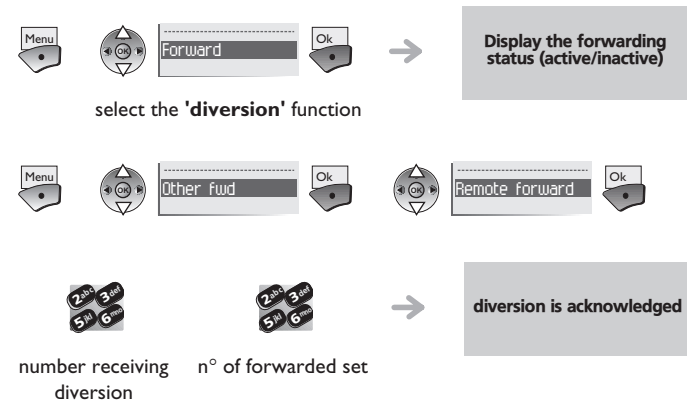
Keep in touch

• After consulting the message, you can:

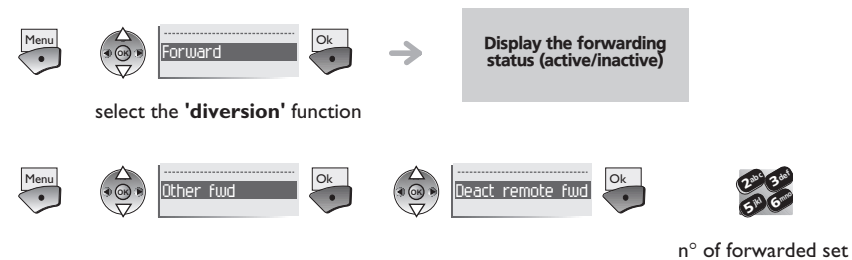
-   return to the voice mailbox welcome menu,
-   erase message,
-   call back sender of message,
-   save the message,
-   listen to message,
-   Send a copy of a message.

4.4 Remote call forwarding

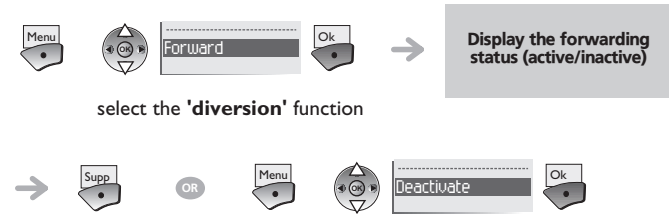
You want to forward your calls from another set.



• To cancel this diversion:

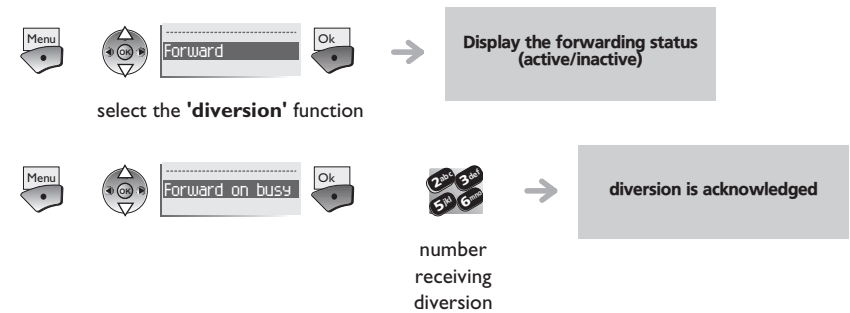


4.5 Cancelling all diversions



4.6 Diverting calls when your line is busy (divert if busy)

Callers can be diverted to another telephone if you are already on the line.



4.7 Do not disturb

You can make your terminal temporarily unavailable for all calls.



Callers wishing to contact you will see the 'Do Not Disturb' message displayed on their sets when they try to call.

4.8 Leaving a recorded message for internal callers

You can leave a message on your terminal which will be displayed on the screen of the terminal calling you.



select the 'diversion' function



• Predefined message:



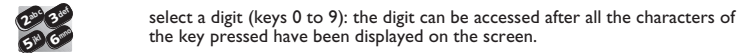
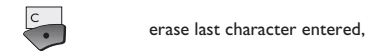
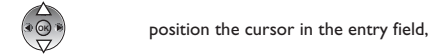
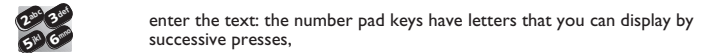
• Message to complete:



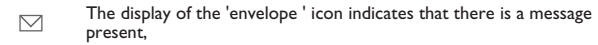
• Personal message:




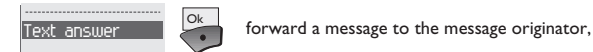
* Create a temporary personal message :



4.9 Consulting written messages



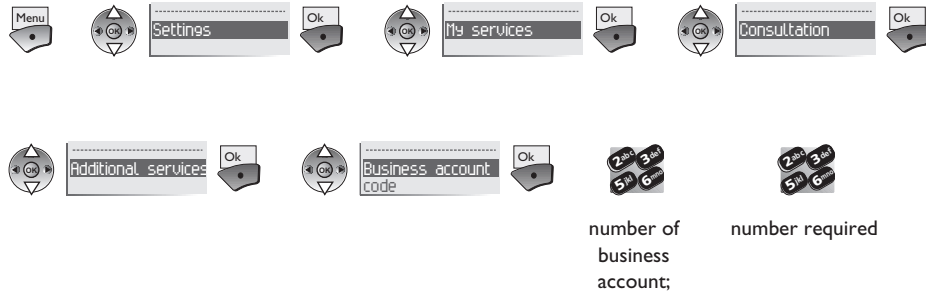
Functions accessible from the 'Menu' key ():



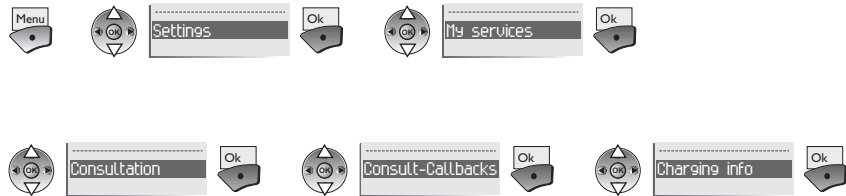
5 Managing your charges

5.1 Charging your calls directly to business accounts

You can charge the cost of your outside calls to business account numbers.



5.2 Finding out the cost of an outside call made for an internal user from your terminal



6 Programming your telephone

6.1 Initializing your voice mailbox



→ enter your personal code then record your name according to voice guide instructions

6.2 Modify the password for your voice mailbox



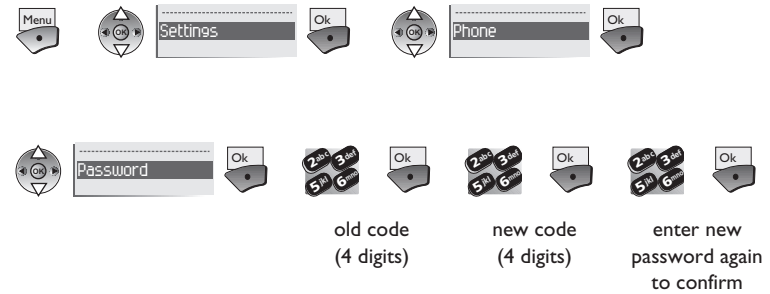
6.3 Customising your voice greeting

You can replace the greeting message by a personal message



6.4 Modify the password for your phone set

Your personal code is used to access your voice mailbox and to lock your telephone.

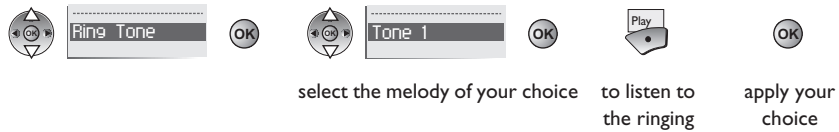


6.5 Configuring the telephone ringer

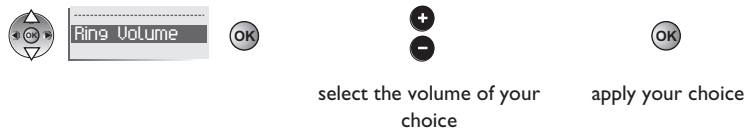


Programming your telephone

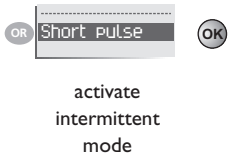
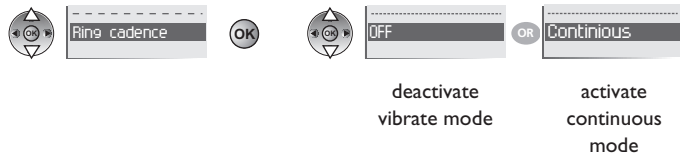
▼ Choose the tune:



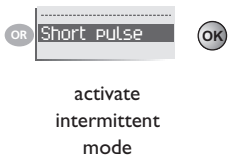
▼ Adjusting the ringer volume:



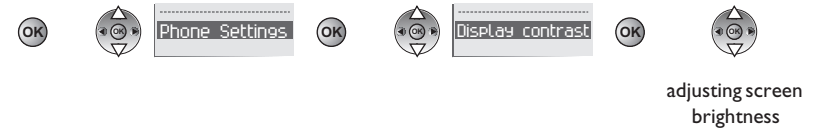
▼ Activate/deactivate the vibrator:



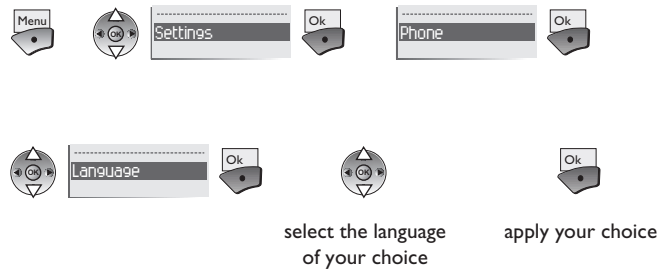
▼ Activate/Deactivate the ring:



6.6 Adjusting screen brightness



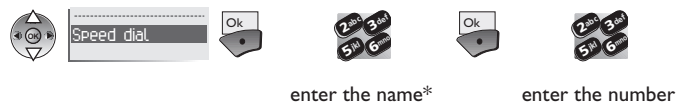
6.7 Selecting language



6.8 Program a non-programmed entry in the personal phone book



• To program a number:



Programming your telephone

* Enter the name :



enter the text: the number pad keys have letters that you can display by successive presses,



position the cursor in the entry field,



erase last character entered,



enter a digit (keys 0 to 9).

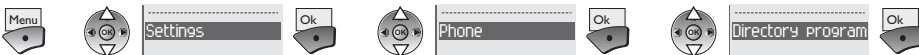
• To program a service:



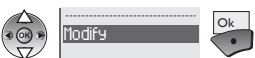
follow informations displayed on the screen

select the service to program

6.9 Modify a programmed entry in the personal phone book



• to modify the name or number



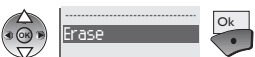
enter the new number



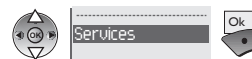
enter the new name



• To erase:



• To program a service:



select the service to program



6.10 Programming an appointment reminder

• Programming an appointment reminder:



enter time of appointment

OR



destination n° for an appointment reminder to be programmed on another set



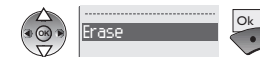
• At the programmed time, your telephone rings:



• To cancel your appointment call-back request:



OR



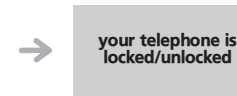
enter the reminder time;

6.11 Lock / unlock your telephone

• Lock / unlock your telephone



enter your password to unlock your set (default 0000)



Programming your telephone

• Locking the keypad:



• Lock the keypad automatically:

you can configure your set so that the keypad is blocked automatically after 5, 10 or 20 seconds.



select the time period before the automatic locking

• Unlocking the keypad:



6.12 Configure the set according to the background noise (Noise mode)

This function is used to configure the set to obtain optimal listening conditions depending on the background noise.



select the ambient volume level

- Normal: corresponds to most office environments.
- High: corresponds to an average level of background noise.
- Severe: corresponds to an extremely high level of background noise.

6.13 Activate/deactivate the Key tones

By default the set emits a tone each time a key is pressed.
To deactivate these tones:



6.14 Activate/deactivate the Warning tones

The warning tones inform the user of an abnormal operation (out of range, system activated or halted, etc.).
To deactivate these tones:



7 Batteries and chargers

7.1 Batteries

Utilization precautions

Take care not to short the battery contacts on the Battery Pack with metal objects such as coins, keys or paper clips. Shorting the contacts can cause permanent damage.
The IP Touch WLAN will need to have its Battery Pack recharged periodically.

Autonomy

There are different battery models for your set, each with different capacities.

Type	In conversation	in standby
Standard	4	80
Extended	6	120
Ultra Extended	8	160

Battery charging level.

In communication : when the battery level is low, the IP Touch WLAN informs you of this via the battery low icon. A beep indicates that you have 2 minutes conversation time left.

Not in call: The battery icon is displayed whenever the battery pack charge level is low. The Low Battery message and a loud beep indicate that the charge level is extremely low. This happens when the user is not in communication. To be able to use your wireless telephone again, you must recharge the battery pack.

Type	charging times
Standard	4
Extended	6
Ultra Extended	8

Removing and replacing the battery in IP Touch 310 WLAN models

Press the battery latch on the rear of the wireless telephone set. The battery detaches from the telephone. To replace the battery, insert the battery catch into the bottom of the battery compartment. Press the top of the battery so that it clicks into position. You should not exert any undue pressure to assemble the battery and telephone.

7.2 Desktop Charger



During the charging, you can use your telephone as usual to make or take calls.

Utilization precautions

The desktop charger is designed to charge your IP Touch 310 or 610 WLAN set. A complete charge takes 2, 3 or 4 hours depending on your battery model.

Do not place anything in the charger other than the IP Touch WLAN. You might damage the contacts. Bent contacts may hinder correct IP Touch WLAN charging.

Charging indicator

If the IP Touch WLAN is turned off, only Charging... will be displayed. The dots will be racing during the charging cycle. It is normal for the Battery Pack to become warm when charging.

Charge Complete

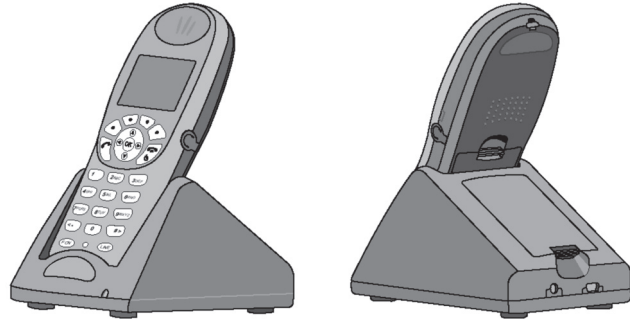
When the IP Touch WLAN is fully charged, Charge Complete will display.

Batteries and chargers

7.3 Dual Chargers

The Dual Charger is a two-slot desktop charger. The Dual chargers are designed to charge the IP Touch WLAN and a spare Battery Pack.

Place the handset face forward into the Dual Charger front slot. Place a spare Battery Pack in the rear slot, charging contacts down. The front slot takes charging precedence. The Battery Pack in the rear slot will begin charging when the handset in the front slot is fully charged or when the front slot is empty.



■ Indicator light

An LED on steady indicates that the spare battery is charging. A flashing LED indicates spare battery charging malfunction (insert the spare battery again or change it). When the LED is off, this means that the charging of the spare battery has terminated, that the compartment is empty or that the charger is not connected to the mains.

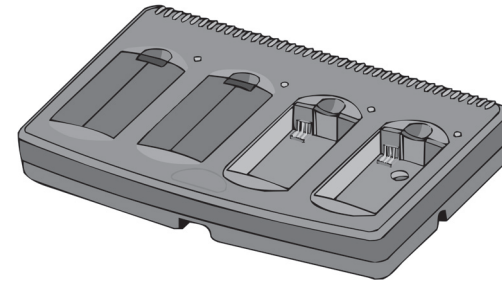
■ Charge Complete

When the IP Touch WLAN is fully charged, Charge Complete will display.

7.4 The Gang Charger - only on Mobile IP Touch 610 WLAN

The Gang Charger is designed to charge four Battery Packs simultaneously. Chargers operate in a 50° to 85° F (10° to 30° C) environment. Do not expose them to freezing temperatures or direct sunlight.

The Gang Charger is shipped with the appropriate power supply for the site's location. Place the Gang Charger on a flat, horizontal surface. Plug the power supply into the Gang Charger and into an appropriate wall outlet.



■ Using the GC

Insert the Battery Pack into one of the four charging bays so that the Battery Pack contacts meet the charging bay contacts. The LED above the charging bay will turn on to indicate that charging is in progress. When charging is complete the LED will turn off. Lift the Battery Pack out of the charging bay.

■ Blinking LED

If the LED starts blinking as soon as the Battery Pack is inserted, the Battery Pack may be improperly seated. Lift it out and reinsert. If the LED continues to blink or starts blinking at any time during the charging process, it indicates that there is a problem with the Battery Pack that makes it unusable. Do not continue to charge the Battery Pack. Dispose of it properly and do not attempt to use it in the IP Touch WLAN. Do not attempt to open or repair a defective Battery Pack. Contact your service representative for assistance. If the LED is on steady, this means the charger is defective. Contact your administrator.

7.5 Cleaning the Chargers

Clean the Chargers by wiping the surface with a clean, water-dampened cloth or paper towel. A mild detergent solution may be used. Be sure to wipe away any detergent residue with a plain water dampened cloth. **DO NOT IMMERSE THE CHARGER IN WATER OR OTHER LIQUID. DO NOT POUR LIQUIDS INTO THE SLOT.**

The Battery Pack contacts on the IP Touch WLAN may be cleaned with isopropyl (rubbing) alcohol applied with a Q-tip, cloth, or paper towel. Do not push or pull the exposed Battery Pack contacts.

■ Important information

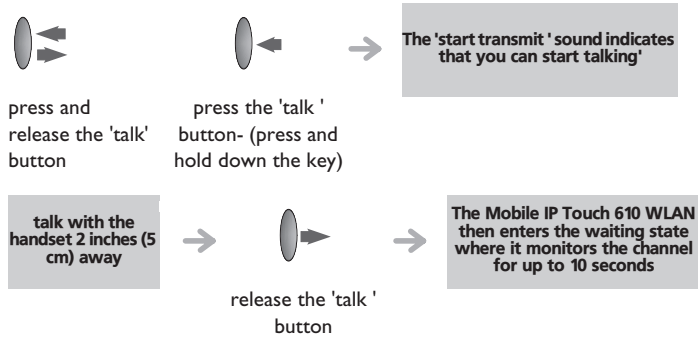
- Never use non-IP Touch WLAN charging units as they could damage the Battery Pack.
- Only use the original plug-in power adapter for the Chargers.
- Do not immerse the Battery Pack in water or throw into the fire.
- Do not throw away the Battery Pack with your domestic waste. Take used Battery Packs to an appropriate collection point for recycling or send them back to your supplier or servicing agent.
- Replacement Battery Packs are available from your supplier or servicing agent.

8 Push to Talk (IP Touch 610 WLAN)

The Push-to-talk feature allows the Mobile IP Touch 610 WLAN to operate in a push-to-talk (PTT) group broadcast mode in addition to the standard telephone operation. The Mobile IP Touch 610 WLAN telephone supports 8 multicast channels. The channel used is saved in the telephone memory. A PTT call is initiated by pressing the Talk button located on the right side of the handset. All Mobile IP Touch 610 WLAN monitoring that channel and that have enabled the PTT feature in the user preferences menu will hear the transmission through group listening. PTT dialogue is interrupted when you answer a PBX call. When the PBX call is ended, PTT dialogue resumes if in an active call. The 'Push-to-talk' function, activated by the system administrator can be configured by the user via the set local menu (OK key, 'Push-to-Talk' function).

8.1 start the call

The call period. The two-way radio operates on the concept of a push-to-talk session or call period. The push-to-talk call period begins with the first transmission and ends when there has been no traffic on the channel for 10 seconds. The keypad cannot be used for any other function. However, it is possible to place a PBX call.



8.2 Adjusting the volume level of the tones



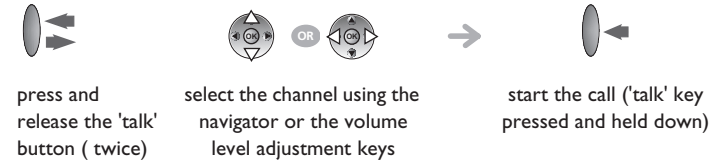
8.3 Subscribing to channels

Once they are subscribed, the channels automatically appear in the list of default channels.



8.4 Making a call on another channel

You may need to make a call on another channel than the one defined by default. You must first subscribe to new channels.



8.5 Receiving a call

Upon receiving a PTT transmission, the phone plays the 'receiving alert' sound and enters the receive state. In this state the phone receives all conversations on the selected channel. The phone will ignore the Talk key while in the receive state. The screen shows the current active channel, the caller ID information of the current transmitter, and an indication that the phone is receiving a broadcast transmission. During a 'PBX' conversation, the IP Touch 610 is not able to receive a PTT transmission. At the end of a transmission, the phone enters the waiting state where it monitors the channel for up to 10 seconds and displays 'Waiting' on the screen. If no other transmission occurs within 10 seconds the phone plays the 'end call' sound and reverts to idle state.

8.6 Selecting a channel

To add channels to the default list of channels, see the channels subscription function.



go to the channel and select it

Push to Talk (IP Touch 610 WLAN)

8.7 Adjusting the volume level of the tones



8.8 Change PTT volume

Use the Up and Down buttons to raise or lower PTT volume.

Guarantee and clauses

■ Precautions for use

- To limit the risk of interference, people with pacemakers (and other medical devices) must keep the wireless telephone away from their equipment.
- The headset may retain magnetic elements.
- Operation of the wireless telephone may be accompanied by a faint noise that may be detected by persons wearing a hearing aid. These persons should use a headset that is compatible with their hearing aid device.
- This apparatus complies with part 15 of the FCC rules (and RSS-210 of Industry of Canada). Its use is subject to the following two conditions: (1) The device must not cause any interference and (2) the device must accept all external interference likely to entail abnormal operation.
- EC countries: We, Alcatel-Lucent Enterprise declare that the product Alcatel-Lucent IP Touch 310 or 610 WLAN is deemed compliant with the essential demands of Directive 1999/5/CE of the European Parliament and Council. A copy of the original of this declaration can be obtained from your installer.
- This device uses a radio frequency spectrum whose use has not been harmonized in all countries.
- We recommend you follow the standard acceptance procedures before using this equipment near EC respiratory assistance equipment.
- The outdoor usage of your telephone depends of your country. Contact your installer.
- You must not switch on or use your telephone near gas or inflammable liquids.

■ Declaration of compliance

- Any modification made to the equipment without the express approval by Alcatel may result in the cancellation of the utilization authorization granted to the user of the equipment.
- THIS TELEPHONE MODEL COMPLIES WITH GOVERNMENT REQUIREMENTS FOR EXPOSURE TO RADIO WAVES. This wireless telephone is a radio receiver and transmitter. It is designed and manufactured so as not to exceed the emission limits set by the United States FCC (Federal Communications Commission) regarding exposure to radio frequency emissions. The exposure standard for mobile phones uses the SAR - Specific Absorption Rate as measurement unit. Refer to the mobile phone and desktop

- charger User's guide for more information regarding the SAR. SAR controls are carried out using the standard operating positions specified by the FCC. The telephone is tested in transmission at its highest certified level in all the studied radio frequency bands. The standard foresees a significant safety margin to provide additional protection to consumers and to take account of any variations in the measurement. The FCC has attributed an "Equipment Authorization" certificate to this telephone model. This document presents all the SAR values noted, all compliant to FCC instructions in matters of RF emissions. The SAR values relative to this telephone model are available from the FCC, in particular in the Display Grant section of the Web site <http://www.fcc.gov/oet/fccid> after a search on the FCC identifier ID OL3IPT310 (for the IP Touch 310 WLAN wireless telephones) or FCC ID OL3IPT610 (for the IP Touch 610 WLAN wireless telephone).
- Only headsets supplied by Alcatel or its partner vendors are authorized for use with the MIPT wireless telephones.
- SAR - DAS (IP Touch 310 WLAN) - FCC < 0.4W/kG (head) limit value: 1,6W/kG; EC : < 0.36 W/kG (head). EC limit value: 2W/kG
- SAR - DAS (IP Touch 610 WLAN) - FCC < 0.41W/kG (head) limit value: 1,6W/kG; EC : < 0.12 W/kG (head). EC limit value: 2W/kG.
- The labels and icones described on this document are not contractual and may be subject to change.
- The labels and icones displayed on your set are depending on the system which you are connected and can be different from those specified on this document.

■ Information relative to the environment



This symbol indicates that at the end of its life, this product should be subject to special collection and disposal in member countries of the European Union, as well as in Norway and Switzerland. By ensuring this product is disposed of correctly, you will help to conserve natural resources and help prevent potential negative consequences to the environment and human health which could otherwise be caused by inappropriate disposal of this product. For further details about recycling this product, please contact the supplier who sold you the product.

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