



Qualitäts Management Center im Verband der Automobilindustrie





#### **FMEA Alignment VDA and AIAG**





ALAG



Qualitäts Management Center im Verband der Automobilindustrie



Failure Mode and Effects Analysis

VDA

Automotive Industry Action Group

**FMEA** 

Verband der Automobilindustrie

Design FMEA and Process FMEA Handbook

#### **Status February 2018**

Alignment of VDA and AIAG FMEA handbooks

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1st Edition 2017

# **FMEA Alignment of VDA and AIAG**

Currently suppliers providing products to both German and N.A. OEM's are required to assess their products' failure modes and effects differently, based on differences between the Severity, Occurrence, and Detection rating tables in the VDA and AIAG FMEA Manuals.

This causes confusion and adds complexity to the product development and product improvement activities of the suppliers.

A common set of FMEA requirements/expectations will enable suppliers to have a <u>single</u> FMEA business process and associated set of methods and tools to produce robust, accurate and complete FMEA's that would meet the needs and expectations of any of their customers.





# Comparison of the FMEA Manual VDA and AIAG (Ford, GM, FCA)

Main focus of the project was the standardization of the criteria "severity", "occurrence" and "detection" within the ranking tables.

During the discussion of the issues in the industry the team members of VDA and AIAG agrees that would be a good opportunity to harmonize and standardize other parts of the manual in addition.



# **Attendees**

Audi AG Continental Teves AG Daimler AG Daimler Truck North America\* FCA US LLC Ford Motor Company General Motors\* Honda of America Mfg., Inc. Ing.-Büro Pfeufer (on b. of VDA-QMC) Knorr-Bremse SfN GmbH Nexteer Automotive\* ON Semiconductor Opel Automobile GmbH Robert Bosch GmbH Schaeffler Technologies AG & Co KG VOLKSWAGEN AG ZF Friedrichshafen AG ZF TRW

# **Embedding of the method in development process**

- FMEA has to be worked out according the project plan and evaluated to the project mile stones according to the status of the analysis
- FMEA should be an integrated in design discussions and releases

APQP Phases	Plan and Define Program	Product Design and Development Verification	Process Design and Development Verification	Product and Production Validation	Feedback Assessment and Corrective Action
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- The process responsibility of the management is stressed
- Priority of FMEA, availability of resources and input dimensions
  => In practice often the biggest challenge
- Result communication and inspection
- Reviews with the management

	RG0	RG1	RG2	RG3	RG4	RG5	RG6	RG7
VDA Maturity Level	Innovation Approval for serial Development	Requirement Management for Procurement Extensive	Definition of the Supply Chain and Placing of Extensive	Approval of Technical Specification	Production Planning Done	Serial tools, Spare Parts and Serial Machines Available	Product and Process Approval	Project End, Responsibility Transfer to Serial Production, Start, Requalifikation

# **Projects meeting and face to face meetings (1/5)**

- First contacts November 2014
- Since May 2015 regular conference calls (weekly / bi-weekly)
- Three face to face meeting took place
  - 1. Design FMEA main results Meeting in CW 07/2016 (AIAG)
  - ✓ Review of VDA and AIAG approach
  - ✓ Definition of 6 step approach
  - ✓ Clarification of inputs and outputs of the 6 steps
  - ✓ Review of Ranking Charts (S, O, and D)
  - ✓ RPN is replaced by Action Priority (AP)
  - ✓ DFMEA: Classification column special characteristics deleted

# **Projects meeting and face to face meetings (2/5)**

- Three face to face meeting took place (duration 5 days)
  - 1. Design FMEA main results

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# Special Characteristics SI 6 to IATF 16949/8.3.3.3 Special characteristics

The organization shall use a multidisciplinary approach to establish, document, and implement its processes to identify special characteristics, including those determined by the customer and the risk analysis performed by the organization, and shall include the following:

a) documentation of special characteristics in the product and/or manufacturing documents (as required), relevant risk analysis (such as Process FMEA), control plans, and standard work/operator instructions; special characteristics are identified with specific markings and are documented in the manufacturing documents which show the creation of, or the controls required, for these special characteristics;

**Rationale for change:** Clarifies the documentation of special characteristics in the product and/or manufacturing drawings.

# **Projects meeting and face to face meetings (3/5)**

- Three face to face meeting took place (duration 5 days)
  - 1. DFMEA main results

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✓ Special Characteristics...

Established Special Characteristics are marked with an abbreviation or symbol in documents such as Product drawings, Process FMEA (Special Characteristics column) and Control Plans.

#### There is no column Special Characteristics in DFMEA.

Evidence for the implementation of process controls for Special Characteristics should be monitored, archived and available.

# **Projects meeting and face to face meetings (4/5)**

- Three face to face meeting took place (duration 5 days)
  - 2. Process FMEA main results

Meeting in CW 17/2016 (VDA)

- ✓ Review of Process AIAG and VDA
- ✓ Chapter Introduction
- ✓ Disposition of PFMEA as 6 step approach
- ✓ PFMEA: Classification column special characteristics remains
- ✓ RPN is replaced by Action Priority (AP)

# **Projects meeting and face to face meetings (5/5)**

- Three face to face meeting took place (duration 5 days)
  - 3. FMEA-MSR (Monitoring and System Response) main results Meeting in CW 04/2017 (AIAG)
    - Chapter "Supplemental FMEA for Monitoring and System Response (FMEA-MSR)" added
    - Included comments to the draft of the team members and their company colleagues
    - ✓ Detailing of the rank charts

- ✓ Review of existing chapters and fine tuning of the wording
- > Next planned face to face meeting after yellow book phase
  - 4. Meeting in CW 12/2018 (VDA)
    - ✓ Disposition of Feedback
    - ✓ Review of all chapters
    - $\checkmark$  Editorial and technical revision



# Six steps of FMEA

	System Analysis		Failure Analysis and Risk Wiltigation				
1 <sup>st</sup> Step	2 <sup>nd</sup> Step	3 <sup>rd</sup> Step	4 <sup>th</sup> Step	5 <sup>th</sup> Step	6 <sup>th</sup> Step		
Scope Definition	Structure Analysis	Function Analysis	Failure Analysis	Risk Analysis	Optimization		
× ÷			3-8				
Project identification	System structure for a product or elements of a process	Overview of the functionality of the product or process	Establishment of the failure chain (potential Failure Effects, Failure Modes, Failure Causes) for each product or process function (step)	Assignment of Prevention Controls (existing and/or planned) to the Failure Causes and Failure Modes	Identification of the actions necessary to reduce risks		
Project plan	Visualization of the analysis scope using a structure tree or equivalent: block diagram, boundary diagram, digital model, physical parts, or process flow diagram	Visualization of product or process functions using a function tree (function net), function matrix parameter diagram or process flow diagram	Visualization of product or process failure relationships (failure nets and/or the FMEA worksheet)	Assignment of detection controls (existing and/or planned) to the Failure Causes and Failure Modes	Assignment of responsibilities and deadlines for action implementation		
Analysis boundaries: What is included and excluded from the analysis	Identification of design interfaces, interactions, close clearances, or process steps	Association of requirements or characteristics to functions and functions to system or process elements	Creation of failure structures by linking the failures in the failure chain	Rating of Severity, Occurrence and Detection for each failure chain	Implementation and documentation of actions taken		
Identification of baseline FMEA with lessons learned		Cascade of customer (external and internal) functions with associated requirements	Identification of product noise factors or process sources of variation (4M) using a fishbone diagram, parameter diagram, or failure network		Confirmation of the effectiveness of the implemented actions		
			Collaboration between customer and supplier (Failure Effects)	Collaboration between customer and supplier (Severity)	Assessment of risk after actions taken		
					the product and process		
Basis for the Structure Analysis step	Basis for the Function Analysis step	Basis for the Failure Analysis step	Basis for the record of failures in the FMEA form and the Risk Analysis step	Basis for the product or process Optimization step	Basis for refinement of the product and/or process requirements and prevention / detection controls		







# **D1: DFMEA Rank Chart Severity**

Product General Evaluation Criteria Severity S						
SEV	Potential Failure Effects rated according to what the End User might experience					
10	Affects safe operation of the vehicle and/or other vehicles, the health of operator or passenger(s) or road users or pedestrians.					
9	Noncompliance with regulations.					
8	Loss of essential vehicle function necessary for normal driving during expected service life.					
7	<b>Degradation</b> of essential vehicle function necessary for normal driving during expected service life.					
6	Loss of convenience function.					
5	Degradation of convenience function.					
4	Perceived quality of appearance, sound or haptics unacceptable to most customers					
3	Perceived quality of appearance, sound or haptics unacceptable to many customers					
2	Perceived quality of appearance, sound or haptics unacceptable to some customers					
1	No discernible effect.					



# **D2: DFMEA Rank Chart Occurrence (Extract)**

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#### **Occurrence Potential O for the Product Design**

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	Occurrence criteria for potential Failure Causes resulting in the Failure Mode, considering Prevention Controls, rated for the intended service life of the item(Qualitative rating)	History of product usage with-in the company (Novelty of design, application or use case)	sign, Design Rules, Company Standards, Lessons Learned, Industry Standards, Material Specifications, Government Regulations and effectiveness of prevention oriented analytical tools including Computer Aided Engineering, Math Modeling, Simulation Studies, and Tolerance Stacks		
000	Estimated Occurrence	Product Experience	Prevention Controls		
10	Occurrence during intended service life cannot be determined at this time, no preventive controls, or occurrence during intended service life of the item is extremely high.	First application of new technology anywhere without operating experience and / or under uncontrolled operating conditions. Use Case or operating conditions vary widely and cannot be reliably predicted.	Standards do not exist and best practices have not yet been determined. Analysis is not able to predict field performance.		
1	Possibility of failure is virtually eliminated through preventative control and history of failure-free series production.	Identical mature design. Same application, duty cycle, and operating conditions. Testing or field experience under comparable operating conditions or mature design with long, failure-free series production experience under comparable operating conditions.	Design proven to conform to Standards and Best Practices, considering Lessons Learned, which effectively prevents the failure from occurring. Analysis is Capable of ensuring with high confidence that the failure cannot occur.		
	Note: A 10, 9, 8, 7 can drop based	on process validation activities prior to sta	rt of series production		

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### **D3: DFMEA Rank Chart Detection (Extract)**

	Detection Potential D for the validation of the Product Design
Detection	Controls rated according to the best fit for each detection activity performed prior to delivery of the
	design for production
DET	Detection Capability
10	<b>DETECTION CAPABILITY:</b> No test or test procedure not capable of detecting failure prior to delivery of design for production.
9	<b>DETECTION CAPABILITY:</b> General test procedure not designed to specifically detect the cause and/or failure mode.
8	<b>DETECTION CAPABILITY:</b> Procedure is uncertain and/or there is limited experience with the new procedure. <b>TIMING:</b> Post technical release and prior to production launch.
7	DETECTION CAPABILITY: Procedure is uncertain and/or there is limited experience with the modified procedure. TIMING: Post technical release and prior to production launch.
4	<b>DETECTION CAPABILITY:</b> Proven product design and development verification procedure with new usage profile. <b>TIMING:</b> Prior to technical release
3	DETECTION CAPABILITY: Proven product design and development verification procedure with same usage profile as previous product. TIMING: Prior to technical release.
	<b>DETECTION CAPABILITY:</b> Detection of Causes (including Noise Factors) with virtual analysis which are highly

correlated to operating conditions and physical testing with high confidence. 2 TIMING: Prior to technical release.

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Detection of Causes (including Noise Factors) Previously validated. 1





# **Design FMEA Action Priority (AP) (Extract)**

S	0	D	AP	Justification for Action Priority - DFMEA
9-10	6-10	1-10	Н	High priority due to safety and/or regulatory effects that have a <b>high</b> or <b>very high</b> occurrence rating
9-10	4-5	7-10	Н	High priority due to safety and/or regulatory effects that have a <b>moderate</b> occurrence rating and <b>high</b> detection rating
5-8	4-5	5-6	Η	High priority due to the loss or degradation of an essential or convenience vehicle function that has a <b>moderate</b> occurrence rating and <b>moderate</b> detection rating
5-8	4-5	1-4	Μ	Medium priority due to the loss or degradation of an essential or convenience vehicle function that has a <b>moderate</b> occurrence and <b>low</b> detection rating
2-4	4-5	5-6	Μ	Medium priority due to perceived quality (appearance, sound, haptics) with a <b>moderate</b> occurrence and <b>moderate</b> detection rating
2-4	4-5	1-4	L	Low priority due to perceived quality (appearance, sound, haptics) with a <b>moderate</b> occurrence and <b>low</b> detection rating
1	1-10	1-10	L	Low priority due to no discernible effect



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# **FMEA Action Priority (AP)**

Action Priority (AP)	Action Expectation
High	The team must either identify an appropriate action to improve prevention and / or detection controls or justify and document why current controls are adequate.
Medium	The team should identify appropriate actions to improve prevention and / or detection controls, or, at the discretion of the company, justify and document why controls are adequate.

Low The team could identify actions to improve prevention or detection controls.

It is recommended that potential Severity 9-10 failure effects with Action Priority High and Medium, at a minimum, be reviewed by management including any actions that were taken.

This is not the prioritization of High, Medium, or Low risk. It is the prioritization of the need for actions to reduce risk.





# P1: PFMEA Rank Chart Severity (Extract)

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#### **Process General Evaluation Criteria Severity S** Failure Effects rated for Manufacturing, Assembly, and End User as shown in PFMEA SEV The Next Process Ownership(s) **Your Process Ownership** End User (when known) **Your Plant** (when known) Ship to Plant Customer Failure may endanger operator Failure may endanger operator 10 Affects safe operation of the (machine or assembly), Possible long-(machine or assembly), Possible longvehicle and/or other vehicles, term effects on health of production term effects on health of production the health of operator or associates associates passenger(s) or road users or pedestrians. 9 Failure may result in in-plant regulatory Noncompliance with regulations. Failure may result in in-plant noncompliance regulatory noncompliance 8 100% of product affected may have to Line shutdown greater than full Loss of essential vehicle function be scrapped. production shift. Stop shipment necessary for normal driving possible. Field repair or replacement during expected service life. required (Assembly to End User) other than for regulatory noncompliance. . . . No discernible effect Defective product triggers no No discernible effect. 1 reaction plan. Additional defective products not likely. Sort not required. Feedback to supplier not required.



# P2: PFMEA Rank Chart Occurrence (Extract)

**Occurrence Potential O for the Process** 

Occurrence criteria for potential Failure Causes resulting in the Failure Mode within the manufacturing or assembly plant. Consider the criteria in the Process Experience column and Prevention Controls column, when determining the best Occurrence estimate. There is no need to evaluate and assign ratings to each of the individual factors.

	Occurrence rating considering process experience and prevention controls(Qualitative rating)	History of process usage within the company	Use of best practices for process design, fixture and tool design and/or effectiveness of set-up and calibration procedures, error-proofing verifications, preventive maintenance, work instructions, and statistical process control charting
000	Estimated Occurrence	Process Experience	Prevention Controls
10	Occurrence during manufacturing or assembly cannot be determined, no preventive controls, or occurrence during manufacturing or assembly is extremely high.	New process without experience. New product application.	Best practices and procedures do not exist.
1	Possibility of failure is eliminated through preventative control and history of failure-free series production. The failure cannot occur in series production.	Cause cannot occur because failure is eliminated through demonstrated preventative control.	Failure cannot occur in series production. Process proven to conform to procedures and Best Practices, considering Lessons Learned.

Note: A 10, 9, 8, 7 can drop based on process validation activities prior to start of series production.





## **P3: PFMEA Rank Chart Detection (Extract)**

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#### Detection Potential D for the Validation of the Process Design

Detection Controls rated for each detection activity performed prior to shipment of the product. Detection Controls rated according to the best fit for each detection activity. Frequency shall be established in the FMEA or control plan. Company/business unit non-conforming material handling procedures apply.

DET	Ability to Detect	Detection criteria
10	Absolute	The failure will not or cannot be detected as no testing or inspection method has been established or is known
9	Very remote	Failure is not easily detected. Random audits <100% of product. It is unlikely that the testing or inspection method will detect a possible malfunction or fault mechanism.
8	Remote	Defect (Failure Mode) detection downstream through visual, tactile or audible means. Ability of testing or inspection method is uncertain or the company/business unit has no experience with the defined testing or inspection method. The method relies on a human for verification and disposition.
2	Very high	Error (Failure Cause) detection in-station through use of controls that will detect error and prevent discrepant product from being produced. Proven testing or inspection method from identical processes under the same operating/boundary conditions (machines, material). Test/inspection/measuring equipment capability from identical processes confirmed through gauge repeatability and reproducibility evaluations. The required error proofing verification is performed.
1	Almost certain	Discrepant product cannot be physically produced due to design (part geometry) or process (fixture or tooling design). The effectiveness was demonstrated on this product.



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# **Process FMEA Action Priority (AP) (Extract)**

S	0	D	AP	Justification for Action Priority - PFMEA
9-10	6-10	2-10	н	High priority due to safety and/or regulatory effects that have a <b>high</b> or <b>very high</b> occurrence rating
9-10	4-5	7-10	н	High priority due to safety and/or regulatory effects that have a <b>moderate</b> occurrence rating and <b>high</b> detection rating
5-8	4-5	5-6	н	High priority due to the loss or degradation of a primary or secondary vehicle function or a manufacturing disruption that has a <b>moderate</b> occurrence rating and <b>moderate</b> detection rating
5-8	4-5	2-4	М	Medium priority due to the loss or degradation of a primary or secondary vehicle function or a manufacturing disruption that has a <b>moderate</b> occurrence and <b>low</b> detection rating
2-4	4-5	2-4	L	Low priority due to perceived quality (appearance, sound, haptics) or a manufacturing disruption with a <b>moderate</b> occurrence and <b>low</b> detection rating
2-10	1	1	L	Low priority due to the failure being virtually eliminated through prevention controls
1	1-10	1-10	L	Low priority due to no discernible effect
2-10	1	2-10	Error	O=1 implausible without D=1
2-10	2-10	1	Error	D=1 implausible without O=1

### **DFMEA Spreadsheet**

#### SCOPE DEFINITION (STEP 1)

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Company Name: <u>Name of company responsible for DFMEA</u> Engineering Location: <u>Geographical location</u> Customer Name: <u>Name of customer(s) or [Product Family]</u> Model Year / Platform: <u>Customer application or company model/style</u>

#### **Design Failure Mode and Effects Analysis (DESIGN FMEA)**

Subject: Name of DFMEA project DFMEA Start Date: Date DFMEA project started DFMEA Revision Date: Latest revision date Cross-Functional Team: Team Roster needed

DFMEA ID Number: <u>Determined by the comp</u> Design Responsibility: <u>Name of DFMEA owner</u> Confidentiality Level: <u>Business Use</u>, <u>Confidenti</u>

CONTINUAL IMPROVEMENT	STRUCT	URE ANALYSIS (STE	EP 2)	FUNCTION ANALYSIS (STEP 3)			FAILURE ANALYSIS (STEP 4)			
History / Change Authorization (As Applicable)	1. Next Higher Level	2. Focus Element	3. Next Lower Level or Characteristic Type	1. Next Higher Level Function and Requirement	2. Focus Element Function and Requirement	3. Next Lower Level Function and Requirement or Characteristic	1. Failure Effects (FE) to the Next Higher Level Element and/or Vehicle End User	Severity (S) of FE	2. Failure Mode (FM) of the Focus Element	3. Failure Cause (FC) of the Next Lower Element or Characteristic
	Window Lifter Motor	Electrical Motor	Brush Card Base	Raise and lower	Commutation	Brush card body	Torque and rotating	6	Commutation system	Brush card body
Handbook			Body	to parameterization	the electrical	between spring and	window lifter motor		connects the wrong	area of the carbon
Example - this					current between	motor body to hold	too low		coils (L1, 3 and 2	brush, due to too
row can be					coil pairs of the	the brush spring			instead of L1, 2 and	low stiffness in
hidden or deleted					electromagnetic	system in x, y, z			3), resulting in angle	carbon brush
					converter	position (support			deviation	contact area
						commutating				

F	RISK A	NALYSIS (STE	EP 5)						OPTIMI	ZATION (STEF	° 6)					
Current Prevention Control (PC) of FC	Occurrence (O) of FC	Current Detection Controls (DC) of FC or FM	Detection (D) of FC/FM	DFMEA AP	Filter Code (Optional)	Prevention Action	Detection Action	Responsible Person's Name	Target Completion Date	Status	Action Taken with Pointer to Evidence	Completion Date	Severity (S)	Occurrence (O)	Detection (D)	DFMEA AP
Simulation of dynamic forces on	2	Sample test: measuring the elastics	2	L												

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## **DFMEA** Report

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Design Failure Mode and Effects Analysis (DESIGN FMEA)

MSR columns - this columns can be hidden or deleted

				SCOPE DEFINITION (STEP 1)	Company Name:			Subje	ct:				Page	of		
					Name of company respo	onsible	for DFMEA	Name	of DFN	MEA pro	oject					
CONTINUAL IMPROVEMENT	STRUCTURE ANALYSIS (STEP 2)				Engineering Location	:		DFME	A Star	t Date:			DFMEA ID Num	iber:		
History / Change Authorization (As Applicable)	1. Next Higher Level		2. Focus Element	3. Next Lower Level or Characteristic Type	Geographical location			Date D	FMEA	\ projec	t started		Determined by t	ne company		
Handbook Example - this	Window Lifter Motor		Electrical Motor	Brush Card Base Body												
	FUNCTION ANALYSIS (STEP 3)		1		Customer Name:			DFME	A Rev	ision D	ate:		Design Respor	nsibility:		
	1. Next Higher Level Function and Requirement		2. Focus Element Function and Requirement	3. Next Lower Level Function and Requirement or Characteristic	Name of customer(s) or	[Produ	ict Family]	Latest	revisio	on date			Name of DFMEA owner			
Handbook Example - this row can be hidden or deleted	Raise and lower window according to parameterization		Commutation system transports the electrical current between coil pairs of the electromagnetic converter	Brush card body transports forces between spring and motor body to hold the brush spring system in x, y, z position (support commutating contact point)												
					Model Year / Platform:			Cross	-Funct	tional 1	Team:		Confidentiality	Level:		
					Customer application or	any model/style	Team	Roster	needeo	đ		Business Use, Confidential, Proprietary, etc.				
	FAILURE ANALYSIS (STEP 4)				RISK ANALYSIS (STEP	5)										
	1. Failure Effects (FE) to the Next Higher Level Element and/or Vehicle End User	Severity (S) of FE	2. Failure Mode (FM) of the Focus Element	3. Failure Cause (FC) of the Next Lower Element or Characteristic	Prevention Control (PC) of FC	Occurrence (O) of FC	Detection Controls (DC) of FC or FM	Detection (D) of FC/FM	DFMEA AP	Filter Code (Optional)	Responsible Person's Name	Target Completion Date	Status	Action Taken with Pointer to Evidence	Completion Date	
					INITIAL STATE: Current	Contr	ols									
Handbook Example - this row can be hidden or deleted	Torque and rotating velocity of the window lifter motor too low	6	Commutation system intermittently connects the wrong coils (L1, 3 and 2 instead of L1, 2 and 3), resulting in angle deviation	Brush card body bends in contact area of the carbon brush, due to too low stiffness in carbon brush contact area	None	10	Sample test: measuring the elastics and plastic deformation effects of brush card body acc. test spec. MRJ82/60	2	н							
					OPTIMIZATION (STEP 6	5)					-					
	-			CHANGE STATE: Additi	onal A	ctions										
					Simulation of dynamic forces on brush card body acc. FEM 6370	2	Sample test: measuring the elastics and plastic deformation effects of brush card body acc. test spec. MRJ82/60	2	L		Test engineer Mr. Max Mueller	mm/yyyy	Decision			



#### **PFMEA Spreadsheet**

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		SCOPE DEFINIT	ION (	STEP 1	)													•			,		
	Мос	Company Name Plant Location Customer Name del Year / Platform	: <u>Name</u> : <u>Geog</u> : <u>Name</u> : <u>Custo</u>	e of comp praphical e of custo omer app	pany res location omer(s) ( plication (	ponsibl or [Proc or com	le for PFMEA cess Family] pany model/style	Subject: Name of PEMEA project PFMEA Start Date: Date PFMEA project started PFMEA Revision Date: Date of most recent change tyle Cross-Functional Team: Team Roster needed								PFMEA ID Number: Determined by the con Process Responsibility: Name of PFMEA owne Confidentiality Level: [Business Use, Confidentiality Level]							
CONTINUOUS IMPROVEMENT		STRUC	TURE	ANALY	'SIS (S	TEP 2	)	I	FUNC	CTION ANALY	YSIS (STE	P 3)		FAILURE ANALYSIS (STEP 4)									
History / Change Authorization (As Applicable)	/ Change prization uplicable) 1. Process Item System, Subsystem, Part Element or Name of Process [OP 3 Electrical Motor [OP 3 beari proce		2. Process Step Station No. and Name of Focus Element (Envir		3. Process Work Element [Man, Machine, aterial (Indirect), Milieu tvironment), etc.]	1. Function of Process Iter [In-plant, Ship plant, Process I Vehicle End us when known	the m i-to item, ser, 1]	2. Function of the Process Step and Product Characteristic (Quantitative value is optional)		3. Fu Pro El Ch	unction of the ocess Work lement and Process aracteristic	1. Failure Effects (F [In-plant, Ship-to plant, Process Iten Vehicle End user, when known]		E) Severity (S) of 日 Of th		. Failure Mode (FM of the Process Step		3. Fail (FC) c E	lure Cause of the Work lement				
Handbook Example - this row can be hidden or deleted	Handbook Example - this row can be idden or deleted RISK ANALYSIS (STEP 5)			tered ess-in	Op	erator	PratorProduct: Convert electrical energy into mechanical energy (acc. control signal)Press in sintered bearing to achieve axial position in pole housing to max gap per print in Plant: Assembly of components within cycle time,Operator takes clean sintered bearing from chute and push it onto the press-in shaft until the upper stopProduct: Loss of mechanical energy because of too muc and push it onto the press-in shaft until bearing deformed because of too muc							ch he ch	8 Axi sin not sm	ial posi Itered k t reach Iall	jis s otoo v t	Operator inserts a sintered bearing which was dropped to the ground floor before (contaminated with dirt)					
	RIS	K ANALYSIS (S	TEP (	5)							OPT	IMIZ/	ATION (STEP	P 6)									
Current Prevention Control (PC) of FC	Occurrence (O) of FC	Current Detection Controls (DC) of FC or FM	Detection (D) of FC/FM	PFMEA AP	Sp Prod Char	Filter Code (Optional)	Prevention Action	Detection Action	Re: P	esponsible Person's Name	Targe Comple n Date	et etio	Status	Action Taken with Pointer to Evidence	Cor on	npleti Date	Severity (S)	Occurrence (O)	Detection (D)	PFMEA AP	Remarks		
No prevention control	10	Lot Release Protocol Objective (Effectivity: 100%) Visual Gauge	2	L																			

#### Process Failure Mode and Effects Analysis (Process FMEA)

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## **PFMEA Report**

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#### Process Failure Mode and Effects Analysis (Process FMEA)

			SCOPE DEFINITION (STEP 1)	Company Name:			Subje	ct:				Page	of		
				Name of company respo	onsible	for PFMEA	Name	of PFMEA	project						
CONTINUAL IMPROVEMENT	STRUCTURE ANALYSIS (STEP 2)			Engineering Location	:		DFME	A Start Da	te:			PFMEA ID Num	iber:		1
History / Change Authorization (As Applicable)	1. Process Item System, Subsystem, Part Element or Name of Process	2. Process Step Station No. and Name of Focus Element	3. Process Work Element [Man, Machine, Material (Indirect), Milieu (Environment), etc.]	Geographical location			Date F	PFMEA pro	ject start	ed		Determined by t	he company		
Handbook Example - this row can be hidden or deleted	Electrical Motor	[OP 30] Sintered bearing press-in process	Operator												
	FUNCTION ANALYSIS (STEP 3)			Customer Name:			DFME	A Revisio	n Date:			Process Respo	onsibility:		1
	1. Function of the Process Item [In-plant, Ship-to plant, Process Item, Vehicle End user, when known]	2. Function of the Process Step and Product Characteristic (Quantitative value is optional)	3. Function of the Process Work Element and Process Characteristic	Name of customer(s) or	[Produ	t Family]	Latest	revision da	te			Name of PFMEA owner			
Handbook Example - this row can be hidden or deleted	Product: Convert electrical energy into mechanical energy (acc. control signal) In Plant: Assembly of components within cycle time, without scrap or rework Ship to Plant: Assembly of motor to vehicle door without line stoppage, sort or	Press in sintered bearing to achieve axial position in pole housing to max gap per print	Operator takes clean sintered bearing from chute and push it onto the press-in shaft until the upper stop												
				Model Year / Platform:			Cross	Function	al Team:	:		Confidentiality	Level:		1
				Customer application or	compa	ny model/style	Team	Roster nee	ded			Business Use, C	onfidential, Propriet	ary, etc.	
	FAILURE ANALYSIS (STEP 4)			RISK ANALYSIS (STEP	5)										1
	1. Failure Effects (FE) [In-plant, Ship-to plant, Process Item, Vehicle End user, when known]	2. Failure Mode (FM) of the Process Step	3. Failure Cause (FC) of the Work Element	Current Prevention Control (PC) of FC	Occurrence (O) of FC	Current Detection Controls (DC) of FC or FM	Detection (D) of FC/FM	PFMEA AP	Filter Code	Responsible Person's Name	Target Completion Date	Status	Action Taken with Pointer to Evidence	Completion Date	Remark
				INITIAL STATE: Current	Contro	ls					-				
Handbook Example - this row can be hidden or deleted	Product Loss of mechanical energy because of too much friction between bearing and shaft, linner diameter of the bearing deformed because of too much seating stress. In Plant: None Ship to Plant: None End User: Window raises and lowers with difficulty	Axial position of sintered bearing is not reached. gap too small	Operator inserts a sintered bearing which was droped to the ground floor before (contaminated with dirt)	No prevention control	10	Lot Release Protocol Objective (Effectivity: 100%) Visual Gauge inspection of axial gap of bearing to pole housing seat by Operator (Check the Checker: N/A); Detection indicator: OK/NOK (RED/GREEN area) and Operator	2	L							
				OPTIMIZATION (STEP 6	i)										
				CHANGE STATE: Additi	onal Ac	tions									



# Six steps of FMEA-MSR

	System Analysis		Failure A	Analysis and Risk Mit	tigation
1 <sup>st</sup> Step Scope Definition	2 <sup>nd</sup> Step Structure Analysis	3 <sup>rd</sup> Step Function Analysis	4 <sup>th</sup> Step Failure Analysis	5 <sup>th</sup> Step Risk Analysis	6 <sup>th</sup> Step Optimization
×=			373	2 0 5 4 8 5	
Project identification	System structure for a product	Overview of the functionality of the product	Establishment of the failure chain (potential Failure Effects, Failure Modes, Failure Causes) for each product function (step)	Assignment of Monitoring Controls (existing and/or planned) to the Failure Causes and Failure Modes	Identification of the actions necessary to reduce risks
Project plan	Visualization of the analysis scope using a structure tree or equivalent: block diagram, boundary diagram, digital model, or physical parts	Visualization of product functions using a function tree (function net), function matrix, and/or parameter diagram(s)	Visualization of product failure relationships (failure nets and/or the FMEA worksheet)		Assignment of responsibilities and deadlines for action implementation
Analysis boundaries: What is included and excluded from the analysis	Identification of design interfaces, interactions, and close clearances	Association of requirements to functions and functions to system elements	Creation of failure structures by linking the failures in the failure chain	Rating of Severity, Frequency and Monitoring for each failure chain	Implementation and documentation of actions taken
Identification of baseline FMEA with lessons learned		Cascade of customer (external and internal) functions with associated requirements	Identification of product noise factors or using a fishbone diagram, parameter diagram(s), or failure network		Confirmation of the effectiveness of the implemented actions
			Collaboration between customer and supplier (Failure Effects)	Collaboration between customer and supplier (Severity) Action Priority (AP)	Assessment of risk after actions taken Continuous Improvement of the product
Basis for the Structure Analysis step	Basis for the Function Analysis step	Basis for the Failure Analysis step	Basis for the record of failures in the FMEA form and the Risk Analysis step	Basis for the product Optimization step	Basis for refinement of the product requirements and Monitoring Controls





### **MSR1:** Rank Chart Occurrence (O) FMEA-MSR

	FMEA Supplement of Monitoring and System Reaction (FMEA-MSR)
SEV	Potential Failure Effects rated according to what the End User might experience
10	Affects safe operation of the vehicle and/or other vehicles, the health of operator or passenger(s) or road users or pedestrians.
9	Noncompliance with regulations.
8	Loss of essential vehicle function necessary for normal driving during expected service life.
7	<b>Degradation</b> of essential vehicle function necessary for normal driving during expected service life.
6	Loss of convenience function.
5	Degradation of convenience function.
4	Perceived quality of appearance, sound or haptics unacceptable to most customers
3	Perceived quality of appearance, sound or haptics unacceptable to many customers
2	Perceived quality of appearance, sound or haptics unacceptable to some customers
1	No discernible effect.





# **MSR2:** Rank Chart Frequency (F) FMEA-MSR

	Supplemental FMEA for Monitoring and System Response (FMEA-MSR)
	Frequency criteria (F) for the likelihood of occurrence of the cause in relevant operating situations during the design life of the vehicle
FRQ	Frequency criteria
10	Frequency unknown or known to be unacceptably high during the design life of the vehicle
9	Failure cause is likely to occur during the design life of the vehicle
8	Failure cause may occur often in the field during the design life of the vehicle
7	Failure cause may occur frequently in the field during the design life of the vehicle
6	Failure cause may occur somewhat frequently in the field during the design life of the vehicle
5	Failure cause may occur occasionally in the field during the design life of the vehicle
4	Failure cause may occur rarely in the field during the design life of the vehicle
3	Failure cause is predicted to occur in isolated cases in the field during the design life of the vehicle
2	Failure cause is predicted to be significantly below the acceptance level but isolated cases cannot be excluded during the design life of the vehicle
1	Failure cause cannot occur or is predicted to be significantly below the acceptance level during the design life of the vehicle. Rationale is available.





S	Supplemental FMEA for Monitoring and System Response (FMEA-MSR)
	Monitoring Criteria (M) for Failure Causes, Failure Modes and Failure Effects by Monitoring during Customer Operation
MON	Monitoring criteria
10	The fault/error/failure cannot be detected at all or not during the fault tolerant time interval. No monitoring / diagnosis of the function by the system.
9	The fault/error/failure can almost never be detected in relevant operating conditions. The response may not reliably occur during the fault tolerant time interval.
8	The fault/error/failure can be detected in very few relevant operating conditions. The response may not always occur during the fault tolerant time interval.
7	Low probability of detecting the fault/error/failure and/or responding during the fault tolerant time interval by the system or the driver.
6	The fault/error/failure will be detected by the system or the driver and respond in many operating conditions.
5	The fault/error/failure will be detected by the system or the driver and respond in very many operating conditions.
4	The fault/error/failure will be detected by the system or the driver and respond in most operating conditions.
3	The fault/error/failure will be automatically detected by the system and respond during the fault tolerant time interval with a high probability.
2	The fault/error/failure will always be detected automatically by the system and respond during the fault tolerant time interval in all relevant operating conditions.
1	The fault/error/failure will always be detected automatically by the system and respond during the fault tolerant time interval and in any operating condition.







# **FMEA-MSR Action Priority Logic (AP) (Extract)**

S	F	М	AP	FMEA-MSR Action Priority Logic	Remarks
10	3-10	4-10	Н	Safety requirements not fulfilled.	Poor monitoring leads to violation of safety requirements.
10	4-10	3	Н	Safety and reliability requirements not fulfilled.	
10	5-10	1-2	Н	Reliability requirements not fulfilled. Safety requirements fulfilled.	Good monitoring leads to warnings and unscheduled workshop visits. Reputation of product and company at risk.
		-			
9	2-10	3-10	Н	Legal/Compliance requirements not fulfilled	Poor monitoring leads to violation of regulatory requirements.
9	4-10	1-2	Н	Good monitoring degrades system performance to maintain compliance	Good monitoring leads to warnings and unscheduled workshop visits. Reputation of product and company at risk.
3 to 2	5-6	1-6	L	Nuisance warnings with moderate frequency	Poor perceived quality
3 to 2	2-4	1-10	L	Nuisance warnings with low frequency	Poor perceived quality
1	1-10	1-10	L	No discernible effect	



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# **FMEA Action Priority (AP)**

Action Priority (AP)	Action Expectation
High	The team must either identify an appropriate action to improve prevention and / or detection controls or justify and document why current controls are adequate.
Medium	The team should identify appropriate actions to improve prevention and / or detection controls, or, at the discretion of the company, justify and document why controls are adequate.

Low The team could identify actions to improve prevention or detection controls.

It is recommended that potential Severity 9-10 failure effects with Action Priority High and Medium, at a minimum, be reviewed by management including any actions that were taken.

This is not the prioritization of High, Medium, or Low risk. It is the prioritization of the need for actions to reduce risk.







### **FMEA-MSR Spreadsheet and Report**

	FMEA-M		RING ANALYSI	S (ST	EP 5)			FMEA-MSR OPTIMIZATION (STEP 6)												
Frequency (F) of FC	Rationale for Frequency (F)	Current Diagnostic Monitoring	Current System Response	Monitoring (M)	Severity (S)	MSR AP	Filter Code (Optional)	MSR Preventive Action	Diagnostic Monitoring Action	System Response	Responsible Person's Name	Target Completion Date	Status	Action Taken with Pointer to Evidence	Completion Date	Severity (S)	Frequency (F)	Monitoring (M)	MSR AP	Remarks

	FMEA-MSR RISK ANALY	SIS (STEP 5)								
Preventive Action	Diagnostic Monitoring	System Response	Mitigated Severity (S) of FE	Frequency (F) of FC	Most Severe Failure Effect after System Response	Monitoring (M)	Rationale for Frequency (F)	MSR AP	Filter Code (Optional)	Remarks
INITIAL STATE:										



# Handling of existing FMEA

- Existing FMEAs conducted with an earlier version of the FMEA handbook may remain in their original form for subsequent revisions.
- Optionally, the team may decide to transfer the data to the latest form and update the FMEA in accordance with the latest FMEA procedure, in order to take advantage of improvements associated with the latest FMEA procedure.
- FMEA's that will be used as a starting point for new program applications should be converted to comply with the new format.
- However, if the team determines that the new program is considered a minor change to the existing product, they may decide to leave the FMEA in the existing format.
- New projects should follow this FMEA procedure if not otherwise defined unless company procedure defines a different approach.



- Design FMEA contains information that is useful for Process FMEA
  - □ Failure Causes related to piece-to-piece

- End User Failure Effects and Severity for the Failure Causes related to product characteristics
- Process FMEA contains information that needs alignment with the Design FMEA
  - Failure Effects and Severity for Failure Modes that are also shown in the Design FMEA
- Not all Failures Causes in a Design FMEA are Failure Modes in a Process FMEA.

# **Know-How Protection of the Design and Process FMEA**

- The sharing of intellectual property between suppliers and customers is governed by legal agreements between suppliers and customers and is beyond the scope of this handbook.
- However, unless otherwise required by contractual agreement, for reasons of Intellectual Property (IP) protection the DFMEAs and PFMEAs prepared by suppliers for standard or "off the shelf" products should generally be considered proprietary information not given to the customers.
- > But may be shown by special arrangement when requested.

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### **Statement to the FMEA Presentation**

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The presentation is the current status of discussion of AIAG and VDA working group. This presentation status is not fixed and nonbinding.

Release of Yellow Print was <u>15<sup>th</sup> November 2017</u> through AIAG QSC and VDA QMA following stakeholder review until <u>27<sup>th</sup> February 2018</u>.

Release of final version is scheduled End of April 2018

Publishing of the Final Release (Red Print) is planned May 2018

**Trainings** to the new manual of FMEA in 2018 will be provided after release of the final manual (Red Print) by AIAG, VDA-QMC, and their licensees.





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# ALAG Automotive Industry VDA Verband der Automobilindustrie Failure Mode and Effects Analysis FMEA

Design FMEA and Process FMEA Handbook

#### **Status February 2018**

Alignment of FMEA handbooks VDA and AIAG

Project Leader: AIAG: Scott Gray VDA: Jochen Pfeufer

1ªEdition 2017



# **Validation Testing**

Participants

- Subdivision in design FMEA and process training FMEA
- Maximum 2 participants per supplier
- Maximum 12 participants per training
- Different size of technology and qualification
- Volunteers and recommendation of suppliers by Ford/GM/FCA/Daimler Truck and QMA of VDA
- "Homework"
  - □ The attendees develop a new FMEA in their organization
  - □ Timeframe from3 weeks to 30 days for finishing
  - The output will be evaluated by the team





- Training in N.A. DFMEA 15<sup>th</sup>, 16<sup>th</sup> June 2017 PFMEA 24<sup>th</sup>, 25<sup>th</sup> July 2017
- Training in Germany

DFMEA 29<sup>th</sup>, 30<sup>th</sup> June 2017 PFMEA 10<sup>th</sup>, 11<sup>th</sup> July 2017

#### Attendees

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Accuride Corporation, Alpine Electronics GmbH, Axalta Coating Systems, Benteler Automobiltechnik GmbH, Delphi, Dr. Schneider Kunststoffwerke GmbH, EBK Krüger GmbH & Co. KG, F&P America Manufacturing, Faurecia Automotive, Gunite, Heinrich Huhn GmbH + Co. KG, IMS Gear, Iroquois Industries, Litens, Magna Getrag Magna International Inc., Mayco, International LLC, Paul Craemer, PWO Progress-Werk, WABCO Vehicle Control Systems, Wallstabe & Schneider GmbH & Co. KG



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#### **Validation Results**

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	DFMEA					PFN	<b>ΛΕΑ</b>		D&PFMEA			
	VDA				VDA				VDA			
Question	1	2	3	4	1	2	3	4	1	2	3	4
Introduction	0	0	0	10	0	0	0	12	0	0	0	22
Basis of FMEA	0	0	0	10	0	0	0	12	0	0	0	22
External and Internal Req	0	0	0	10	0	0	2	10	0	0	2	20
FMEA Team for Design &	0	0	0	10	0	0	2	10	0	0	2	20
Demand for Action & Tim	0	0	0	10	0	0	3	9	0	0	3	19
Definition and Description	0	0	0	10	0	0	1	11	0	0	1	21
1st Step: Scope Definition	0	0	2	8	0	0	2	10	0	0	4	18
2nd Step: Structure Analysis	0	0	2	8	0	0	1	11	0	0	3	19
3rd Step: Function Analysis	0	0	4	6	0	0	3	9	0	0	7	15
4th Step: Failure Analysis	0	0	0	10	0	0	0	12	0	0	0	22
5th Step: Risk Analysis	0	0	2	8	0	0	5	7	0	0	7	15
6th Step: Optimization	0	0	1	9	0	0	2	10	0	0	3	19
Annex	0	0	1	9	0	0	5	7	0	0	6	16
Rating Chart: Severity	0	0	1	9	0	0	2	10	0	0	3	19
Rating Chart: Occurrence	0	0	1	9	0	0	5	7	0	0	6	16
<b>Rating Chart: Detection</b>	0	0	0	10	0	1	3	7	0	1	3	17
FMEA Spreadsheet & Rep	0	0	1	9	0	0	3	8	0	0	4	17
Percentages	0%	0%	9%	91%	0%	0%	19%	80%	0%	0%	15%	85%

Question 1 I don't get it

Question 2 I understand partially, but would need some help in application Question 3 I understand the major concepts, but have some questions on the details Question 4 I get it, it is clear



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#### **Validation Results**

 $\rightarrow$ 

	DFMEA				PFMEA				D&PFMEA			
	AIAG				AIAG				AIAG			
Question	1	2	3	4	1	2	3	4	1	2	3	4
Introduction	0	0	0	11	0	0	2	16	0	0	2	27
Basis of FMEA	0	0	0	11	0	0	1	17	0	0	1	28
External and Internal Req	0	1	2	7	0	0	3	15	0	1	5	22
FMEA Team for Design &	0	0	1	10	0	0	3	15	0	0	4	25
Demand for Action & Tim	0	0	2	10	0	0	2	15	0	0	4	25
Definition and Description	0	0	3	8	0	0	3	15	0	0	6	23
1st Step: Scope Definition	ο	0	4	7	0	0	5	13	0	0	9	20
2nd Step: Structure Analysis	0	3	6	2	0	1	7	10	ο	4	13	12
<b>3rd Step: Function</b> Analysis	0	5	5	1	0	7	8	3	0	12	13	4
4th Step: Failure Analysis	0	2	8	1	0	1	6	10	0	3	14	11
5th Step: Risk Analysis	0	1	5	4	0	1	3	13	0	2	8	17
6th Step: Optimization	0	1	5	4	0	1	1	15	0	2	6	19
Annex	0	0	1	3	1	1	2	11	1	1	3	14
Rating Chart: Severity	0	1	3	6	0	0	7	10	0	1	10	16
Rating Chart: Occurrence	0	1	3	6	0	0	8	9	0	1	11	15
Rating Chart: Detection	0	1	3	6	0	0	4	13	0	1	7	19
FMEA Spreadsheet & Rep	0	2	3	1	0	1	4	9	0	3	7	10
Percentages	0%	11%	32%	58%	0%	4%	24%	72%	0%	7%	27%	66%
Ouestion 1	1 I don't got it											

Question 2 I understand partially, but would need some help in application

Question 3 I understand the major concepts, but have some questions on the details Question 4 I get it, it is clear



#### **Validation Results**

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	D&PFMEA					D&P		<b>N</b>	D&PFMEA			
	VDA					AL	AG		Overall			
Question	1	2	3	4	1	2	3	4	1	2	3	4
Introduction	0	0	0	22	0	0	2	27	0	0	2	49
Basis of FMEA	0	0	0	22	0	0	1	28	0	0	1	50
External and Internal Req	0	0	2	20	0	1	5	22	0	1	7	42
FMEA Team for Design &	0	0	2	20	0	0	4	25	0	0	6	45
Demand for Action & Tim	0	0	3	19	0	0	4	25	0	0	7	44
Definition and Description	0	0	1	21	0	0	6	23	0	0	7	44
1st Step: Scope Definition	0	0	4	18	0	0	9	20	0	0	13	38
2nd Step: Structure Analysis	0	0	3	19	0	4	13	12	0	4	16	31
3rd Step: Function Analysis	0	0	7	15	0	12	13	4	0	12	20	19
4th Step: Failure Analysis	0	0	о	22	ο	3	14	11	0	3	14	33
5th Step: Risk Analysis	0	0	7	15	0	2	8	17	0	2	15	32
6th Step: Optimization	0	0	3	19	0	2	6	19	0	2	9	38
Annex	0	0	6	16	1	1	3	14	1	1	9	30
Rating Chart: Severity	0	0	3	19	0	1	10	16	0	1	13	35
Rating Chart: Occurrence	0	0	6	16	0	1	11	15	0	1	17	31
<b>Rating Chart: Detection</b>	0	1	3	17	0	1	7	19	0	2	10	36
FMEA Spreadsheet & Rep	0	0	4	17	0	3	7	10	0	3	11	27
Percentages	0%	0%	15%	85%	0%	7%	27%	66%	0%	4%	21%	75%
Question 1	L I don't get it											
Question 2	Question 2 I understand partially, but would need some help in application											

Question 3 I understand the major concepts, but have some questions on the details Question 4 I get it, it is clear