

Status February 2018

## Alignment of VDA and AIAG FMEA handbooks

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## FMEA Alignment of VDA and AIAG

Currently suppliers providing products to both German and N.A. OEM's are required to assess their products' failure modes and effects differently, based on differences between the Severity, Occurrence, and Detection rating tables in the VDA and AIAG FMEA Manuals.

This causes confusion and adds complexity to the product development and product improvement activities of the suppliers.

A common set of FMEA requirements/expectations will enable suppliers to have a single FMEA business process and associated set of methods and tools to produce robust, accurate and complete FMEA's that would meet the needs and expectations of any of their customers.

## Comparison of the FMEA Manual VDA and AIAG (Ford, GM, FCA)

Main focus of the project was the standardization of the criteria "severity", "occurrence" and "detection" within the ranking tables.

During the discussion of the issues in the industry the team members of VDA and AIAG agrees that would be a good opportunity to harmonize and standardize other parts of the manual in addition.

## Attendees

## Audi AG

Continental Teves AG
Daimler AG
Daimler Truck North America*
FCA US LLC
Ford Motor Company
General Motors*
Honda of America Mfg., Inc.
Ing.-Büro Pfeufer (on b. of VDA-QMC)

> Knorr-Bremse SfN GmbH
> Nexteer Automotive*
> ON Semiconductor
> Opel Automobile GmbH
> Robert Bosch GmbH
> Schaeffler Technologies AG \& Co KG
> VOLKSWAGEN AG
> ZF Friedrichshafen AG
> ZF TRW

## Embedding of the method in development process

$>$ FMEA has to be worked out according the project plan and evaluated to the project mile stones according to the status of the analysis
$>$ FMEA should be an integrated in design discussions and releases

| APQP |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Phases | | Plan and Define |
| :---: |
| Program |$\quad$| Product Design |
| :---: |
| and |
| Development |
| Verification |$\quad$| Process Design |
| :---: |
| and |
| Development |
| Verification |$\quad$| Product and |
| :---: |
| Production |
| Validation | | Feedback |
| :---: |
| Assessment |
| and Corrective |
| Action |

> The process responsibility of the management is stressed
$>$ Priority of FMEA, availability of resources and input dimensions => In practice often the biggest challenge
$>$ Result communication and inspection
$>$ Reviews with the management

|  | RG0 | RG1 | RG2 | RG3 | RG4 | RG5 | RG6 | RG7 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| VDA <br> Maturity Level | Innovation Approval for serial Development | Requirement Management for Procurement Extensive | Definition of the Supply Chain and Placing of Extensive | Approval of Technical Specification | $\begin{aligned} & \text { Production } \\ & \text { Planning } \\ & \text { Done } \end{aligned}$ | Serial tools Spare Parts and Serial Machines Available | Product and Process Approval | Project End, Responsibility Transfer to Serial Production, Start, Requalifikation |

## Projects meeting and face to face meetings (1/5)

> First contacts November 2014
> Since May 2015 regular conference calls (weekly / bi-weekly)
> Three face to face meeting took place

1. Design FMEA main results

Meeting in CW 07/2016 (AIAG)
$\checkmark$ Review of VDA and AIAG approach
$\checkmark$ Definition of 6 step approach
$\checkmark$ Clarification of inputs and outputs of the 6 steps
$\checkmark$ Review of Ranking Charts (S, O, and D)
$\checkmark$ RPN is replaced by Action Priority (AP)
$\checkmark$ DFMEA: Classification column special characteristics deleted

## Projects meeting and face to face meetings (2/5)

> Three face to face meeting took place - (duration 5 days)

## 1. Design FMEA main results

$\checkmark$ Special Characteristics

## SI 6 to IATF 16949/8.3.3.3 Special characteristics

The organization shall use a multidisciplinary approach to establish, document, and implement its processes to identify special characteristics, including those determined by the customer and the risk analysis performed by the organization, and shall include the following:
a) documentation of special characteristics in the product and/or manufacturing documents (as required), relevant risk analysis (such as Process FMEA), control plans, and standard work/operator instructions; special characteristics are identified with specific markings and are documented in the manufacturing documents which show the creation of, or the controls required, for these special characteristics;

Rationale for change: Clarifies the documentation of special characteristics in the product and/or manufacturing drawings.

## Projects meeting and face to face meetings (3/5)

> Three face to face meeting took place - (duration 5 days)

1. DFMEA main results
$\checkmark$ Special Characteristics...
Established Special Characteristics are marked with an abbreviation or symbol in documents such as Product drawings, Process FMEA (Special Characteristics column) and Control Plans.

## There is no column Special Characteristics in DFMEA.

Evidence for the implementation of process controls for Special Characteristics should be monitored, archived and available.

## Projects meeting and face to face meetings (4/5)

> Three face to face meeting took place - (duration 5 days)
2. Process FMEA main results

Meeting in CW 17/2016 (VDA)
$\checkmark$ Review of Process AIAG and VDA
$\checkmark$ Chapter Introduction
$\checkmark$ Disposition of PFMEA as 6 step approach
$\checkmark$ PFMEA: Classification column special characteristics remains
$\checkmark$ RPN is replaced by Action Priority (AP)

## Projects meeting and face to face meetings (5/5)

$>$ Three face to face meeting took place - (duration 5 days)
3. FMEA-MSR (Monitoring and System Response) main results Meeting in CW 04/2017 (AIAG)
$\checkmark$ Chapter "Supplemental FMEA for Monitoring and System Response (FMEA-MSR)" added
$\checkmark$ Included comments to the draft of the team members and their company colleagues
$\checkmark$ Detailing of the rank charts
$\checkmark$ Review of existing chapters and fine tuning of the wording
$>$ Next planned face to face meeting after yellow book phase
4. Meeting in CW 12/2018 (VDA)
$\checkmark$ Disposition of Feedback
$\checkmark$ Review of all chapters
$\checkmark$ Editorial and technical revision

## Six steps of FMEA

## System Analysis

$1^{\text {st }}$ Step

Scope Definition


Project identification

Project plan
Analysis boundaries: What is
included and excluded from
included and excluded from the analysis
$\mathbf{2}^{\text {nd }}$ Step
Structure Analysis


System structure for a product or elements of a process

Visualization of the analysis scope using a structure tree or equivalent: block diagram, boundary diagram, digital model, physical parts, or process flow diagram Identification of design interfaces, interactions, close clearances, or process steps
-

Identification of baseline
FMEA with lessons learned

Basis for the Structure
Analysis step

## $3^{\text {rd }}$ Step Function Analysis



Overview of the functionality of the product or process

Visualization of product or process functions using a function tree (function net), function matrix parameter diagram or process flow diagram
Association of requirements or characteristics to functions and functions to system or process elements
Cascade of customer (external and internal) functions with associated requirements

Basis for the Function Analysis step

## Failure Analysis and Risk Mitigation

## $4^{\text {th }}$ Step <br> Failure Analysis



Establishment of the failure chain (potential Failure
Effects, Failure Modes, Failure Causes) for each product or process function (step) Visualization of product or process failure relationships (failure nets and/or the FMEA worksheet)

Creation of failure structures by linking the failures in the failure chain

Identification of product noise factors or process sources of variation (4M) using a fishbone diagram, parameter diagram, or failure network Collaboration between customer and supplier (Failure Effects)

Basis for the record of failures in the FMEA form and the Risk Analysis step
$5^{\text {th }}$ Step Risk Analysis


Assignment of Prevention Controls (existing and/or planned) to the Failure Causes and Failure Modes

Assignment of detection controls (existing and/or planned) to the Failure Causes and Failure Modes

Rating of Severity,
Occurrence and Detection for each failure chain

Collaboration between customer and supplier (Severity)
Action Priority (AP)
Basis for the product or process Optimization step
$6^{\text {th }}$ Step Optimization


Identification of the actions necessary to reduce risks

Assignment of responsibilities and deadlines for action implementation

Implementation and documentation of actions taken

Confirmation of the effectiveness of the implemented actions

Assessment of risk after actions taken

Continuous Improvement of the product and process Basis for refinement of the product and/or process requirements and prevention / detection controls

## D1: DFMEA Rank Chart Severity

| Product General Evaluation Criteria Severity S |  | Corporate or <br> Procuct Line <br> Examples |
| :---: | :--- | :--- |
| SEV | Potential Failure Effects rated according to what the End User might experience |  |
| 10 | Affects safe operation of the vehicle and/or other vehicles, the health of <br> operator or passenger(s) or road users or pedestrians. |  |
| 9 | Noncompliance with regulations. |  |
| 8 | Loss of essential vehicle function necessary for normal driving during <br> expected service life. |  |
| 7 | Degradation of essential vehicle function necessary for normal driving during <br> expected service life. |  |
| 6 | Loss of convenience function. |  |
| 5 | Degradation of convenience function. |  |
| 4 | Perceived quality of appearance, sound or haptics unacceptable to most <br> customers |  |
| 3 | Perceived quality of appearance, sound or haptics unacceptable to many <br> customers |  |
| 2 | Perceived quality of appearance, sound or haptics unacceptable to some <br> customers |  |
| 1 | No discernible effect. |  |

## D2: DFMEA Rank Chart Occurrence (Extract)

## Occurrence Potential O for the Product Design

| Occurrence Potential O for the Product Design |  |  |  |
| :---: | :---: | :---: | :---: |
|  | Occurrence criteria for potential Failure Causes resulting in the Failure Mode, considering Prevention Controls, rated for the intended service life of the item(Qualitative rating) | History of product usage with-in the company (Novelty of design, application or use case) | Use of Best Practices for product design, Design Rules, Company Standards, Lessons Learned, Industry Standards, Material Specifications, Government <br> Regulations and effectiveness of prevention oriented analytical tools including Computer Aided Engineering, Math Modeling, Simulation Studies, and Tolerance Stacks |
| OCC | Estimated Occurrence | Product Experience | Prevention Controls |
| 10 | Occurrence during intended service life cannot be determined at this time, no preventive controls, or occurrence during intended service life of the item is extremely high. | First application of new technology anywhere without operating experience and / or under uncontrolled operating conditions. Use Case or operating conditions vary widely and cannot be reliably predicted. | Standards do not exist and best practices have not yet been determined. Analysis is not able to predict field performance. |
|  |  |  |  |
| 1 | Possibility of failure is virtually eliminated through preventative control and history of failure-free series production. | Identical mature design. Same application, duty cycle, and operating conditions. Testing or field experience under comparable operating conditions or mature design with long, failure-free series production experience under comparable operating conditions. | Design proven to conform to Standards and Best Practices, considering Lessons Learned, which effectively prevents the failure from occurring. Analysis is Capable of ensuring with high confidence that the failure cannot occur. |

## D3: DFMEA Rank Chart Detection (Extract)

## Detection Potential D for the Validation of the Product Design

| Detection Controls rated according to the best fit for each detection activity performed prior to delivery of the |  |
| :---: | :--- |
| design for production |  |$|$| Detection Capability |  |
| :---: | :---: | :---: |
| $\mathbf{D E T}$ | DETECTION CAPABILITY: No test or test procedure not capable of detecting failure prior to delivery of design <br> for production. |
| $\mathbf{9}$ | DETECTION CAPABILITY: General test procedure not designed to specifically detect the cause and/or failure <br> mode. |
| $\mathbf{8}$ | DETECTION CAPABILITY: Procedure is uncertain and/or there is limited experience with the new procedure. <br> TIMING: Post technical release and prior to production launch. |
| $\mathbf{7}$ | DETECTION CAPABILITY: Procedure is uncertain and/or there is limited experience with the modified <br> procedure. <br> TIMING: Post technical release and prior to production launch. |
| $\mathbf{4}$ | DETECTION CAPABILITY: Proven product design and development verification procedure with new usage <br> profile. <br> TIMING: Prior to technical release. |
| $\mathbf{2}$ | DETECTION CAPABILITY: Proven product design and development verification procedure with same usage <br> profile as previous product. <br> TIMING: Prior to technical release. |
| $\mathbf{l}$ | DETECTION CAPABILITY: Detection of Causes (including Noise Factors) with virtual analysis which are highly <br> correlated to operating conditions and physical testing with high confidence. <br> TIMING: Prior to technical release. |
| Detection of Causes (including Noise Factors) Previously validated. |  |

## Design FMEA Action Priority (AP) (Extract)

| S | O | D | AP | Justification for Action Priority - DFMEA |
| :---: | :---: | :---: | :---: | :---: |
| $9-10$ | $6-10$ | $1-10$ | H | High priority due to safety and/or regulatory effects that have a high or very <br> high occurrence rating |
| $9-10$ | $4-5$ | $7-10$ | H | High priority due to safety and/or regulatory effects that have a moderate <br> occurrence rating and high detection rating |
| $5-8$ | $4-5$ | $5-6$ | H | High priority due to the loss or degradation of an essential or convenience <br> vehicle function that has a moderate occurrence rating and moderate <br> detection rating |
| $5-8$ | $4-5$ | $1-4$ | M | Medium priority due to the loss or degradation of an essential or convenience <br> vehicle function that has a moderate occurrence and low detection rating |
| $2-4$ | $4-5$ | $5-6$ | M | Medium priority due to perceived quality (appearance, sound, haptics) with a <br> moderate occurrence and moderate detection rating |
| $2-4$ | $4-5$ | $1-4$ | L | Low priority due to perceived quality (appearance, sound, haptics) with a <br> moderate occurrence and low detection rating |
| 1 | $1-10$ | $1-10$ | L |  |

## FMEA Action Priority (AP)

## Action Priority (AP) Action Expectation

High

Medium
The team must either identify an appropriate action to improve prevention and / or detection controls or justify and document why current controls are adequate.
The team should identify appropriate actions to improve prevention and / or detection controls, or, at the discretion of the company, justify and document why controls are adequate.
Low The team could identify actions to improve prevention or detection controls.
It is recommended that potential Severity 9-10 failure effects with Action Priority High and Medium, at a minimum, be reviewed by management including any actions that were taken.

This is not the prioritization of High, Medium, or Low risk. It is the prioritization of the need for actions to reduce risk.

## P1: PFMEA Rank Chart Severity (Extract)

| Process General Evaluation Criteria Severity S |  |  |  |
| :---: | :---: | :---: | :---: |
|  | Failure Effects rated for Manufacturing, Assembly, and End User as shown in PFMEA |  |  |
| SEV | Your Process Ownership Your Plant | The Next Process Ownership(s) (when known) Ship to Plant | End User (when known) Customer |
| 10 | Failure may endanger operator (machine or assembly), Possible longterm effects on health of production associates | Failure may endanger operator (machine or assembly), Possible longterm effects on health of production associates | Affects safe operation of the vehicle and/or other vehicles, the health of operator or passenger(s) or road users or pedestrians. |
| 9 | Failure may result in in-plant regulatory noncompliance | Failure may result in in-plant regulatory noncompliance | Noncompliance with regulations. |
| 8 | 100\% of product affected may have to be scrapped. | Line shutdown greater than full production shift. Stop shipment possible. Field repair or replacement required (Assembly to End User) other than for regulatory noncompliance. | Loss of essential vehicle function necessary for normal driving during expected service life. |
| .. | ... | ... | ... |
| 1 | No discernible effect | Defective product triggers no reaction plan. Additional defective products not likely. Sort not required. Feedback to supplier not required. | No discernible effect. |

## P2: PFMEA Rank Chart Occurrence (Extract)

## Occurrence Potential $O$ for the Process

Occurrence criteria for potential Failure Causes resulting in the Failure Mode within the manufacturing or assembly plant. Consider the criteria in the Process Experience column and Prevention Controls column, when determining the best Occurrence estimate. There is no need to evaluate and assign ratings to each of the individual factors.

|  | Occurrence rating considering process <br> experience and prevention <br> controls(Qualitative rating) | History of process usage within <br> the company | Use of best practices for process design, <br> fixture and tool design and/or <br> effectiveness of set-up and calibration <br> procedures, error-proofing verifications, <br> preventive maintenance, work <br> instructions, and statistical process <br> control charting |
| :---: | :--- | :--- | :--- |
| $\mathbf{O C C}$ | Estimated Occurrence | Process Experience | Prevention Controls |
| $\mathbf{1 0}$ | Occurrence during manufacturing or <br> assembly cannot be determined, no <br> preventive controls, or occurrence <br> during manufacturing or assembly is <br> extremely high. | New process without experience <br> New product application. | Best practices and procedures do not |
| exist. |  |  |  |

Note: A 10, 9, 8, 7 can drop based on process validation activities prior to start of series production.

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## P3: PFMEA Rank Chart Detection (Extract)

## Detection Potential D for the Validation of the Process Design

Detection Controls rated for each detection activity performed prior to shipment of the product. Detection Controls rated according to the best fit for each detection activity. Frequency shall be established in the FMEA or control plan.

Company/business unit non-conforming material handling procedures apply.

| DET | Ability to <br> Detect | Detection criteria |
| :---: | :---: | :--- |
| $\mathbf{1 0}$ | Absolute <br> uncertainty | The failure will not or cannot be detected as no testing or inspection method has been established or is <br> known. |
| $\mathbf{9}$ | Very remote | Failure is not easily detected. Random audits <100\% of product. It is unlikely that the testing or <br> inspection method will detect a possible malfunction or fault mechanism. |
| $\mathbf{8}$ | Remote | Defect (Failure Mode) detection downstream through visual, tactile or audible means. Ability of testing or <br> inspection method is uncertain or the company/business unit has no experience with the defined testing <br> or inspection method. The method relies on a human for verification and disposition. |
| $\mathbf{2}$ | Very high | Error (Failure Cause) detection in-station through use of controls that will detect error and prevent <br> discrepant product from being produced. Proven testing or inspection method from identical processes <br> under the same operating/boundary conditions (machines, material). Test/inspection/measuring <br> equipment capability from identical processes confirmed through gauge repeatability and reproducibility <br> evaluations. The required error proofing verification is performed. |
| $\mathbf{1}$ | Almost certain | Discrepant product cannot be physically produced due to design (part geometry) or process (fixture or <br> tooling design). The effectiveness was demonstrated on this product. |

## Process FMEA Action Priority (AP) (Extract)

| S | O | D | AP | Justification for Action Priority - PFMEA |
| :---: | :---: | :---: | :---: | :---: |
| $9-10$ | $6-10$ | $2-10$ | H | High priority due to safety and/or regulatory effects that have a high or very <br> high occurrence rating |
| $9-10$ | $4-5$ | $7-10$ | H | High priority due to safety and/or regulatory effects that have a moderate <br> occurrence rating and high detection rating |
| $5-8$ | $4-5$ | $5-6$ | H | High priority due to the loss or degradation of a primary or secondary vehicle <br> function or a manufacturing disruption that has a moderate occurrence rating <br> and moderate detection rating |
| $5-8$ | $4-5$ | $2-4$ | M | Medium priority due to the loss or degradation of a primary or secondary <br> vehicle function or a manufacturing disruption that has a moderate occurrence <br> and low detection rating |
| $2-4$ | $4-5$ | $2-4$ | L | Low priority due to perceived quality (appearance, sound, haptics) or a <br> manufacturing disruption with a moderate occurrence and low detection <br> rating |
| $2-10$ | 1 | 1 | L | Low priority due to the failure being virtually eliminated through prevention <br> controls |
| 1 | $1-10$ | $1-10$ | L | Low priority due to no discernible effect |
| $2-10$ | 1 | $2-10$ | Error | O=1 implausible without D=1 |
| $2-10$ | $2-10$ | 1 | Error | D=1 implausible without O=1 |

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## DFMEA Spreadsheet

SCOPE DEFINITION (STEP 1)
Company Name: Name of company responsible for DFMEA
Engineering Location: Geographical location
Customer Name: Name of customer(s) or [Product Family]
Model Year / Platform: Customer application or company model/style

## Design Failure Mode and Effects Analysis (DESIGN FMEA)

Subject: Name of DFMEA project
DFMEA Start Date: Date DFMEA project started
DFMEA Revision Date: Latest revision date
Cross-Functional Team: Team Roster needed

DFMEA ID Number: Determined by the compe Design Responsibility: Name of DFMEA owner Confidentiality Level: Business Use, Confidenti

| CONTINUAL IMPROVEMENT | STRUCTURE ANALYSIS (STEP 2) |  |  | FUNCTION ANALYSIS (STEP 3) |  |  | FAILURE ANALYSIS (STEP 4) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| History / Change Authorization (As Applicable) | 1. Next Higher Level | 2. Focus Element | 3. Next Lower Level or Characteristic Type | 1. Next Higher Level Function and Requirement | 2. Focus Element Function and Requirement | 3. Next Lower Level Function and Requirement or Characteristic | 1. Failure Effects (FE) to the Next Higher Level Element and/or Vehicle End User |  | 2. Failure Mode (FM) of the Focus Element | 3. Failure Cause (FC) of the Next Lower Element or Characteristic |
| Handbook Example - this row can be hidden or deleted | Window Lifter Motor | Electrical Motor | Brush Card Base Body | Raise and lower window according to parameterization | Commutation system transports the electrical current between coil pairs of the electromagnetic converter | Brush card body transports forces between spring and motor body to hold the brush spring system in $\mathrm{x}, \mathrm{y}, \mathrm{z}$ position (support commutatinc | Torque and rotating velocity of the window lifter motor too low | 6 | Commutation system intermittently connects the wrong coils (L1, 3 and 2 instead of L1, 2 and 3 ), resulting in angle deviation | Brush card body bends in contact area of the carbon brush, due to too low stiffness in carbon brush contact area |


| RISK ANALYSIS (STEP 5) |  |  |  |  |  | OPTIMIZATION (STEP 6) |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Current <br> Prevention <br> Control (PC) of FC | O  <br> 9  <br> 0 0 <br> $\frac{1}{0}$ 4 <br> $\frac{2}{3}$ $\vdots$ <br> 0  <br> 0  <br> 0  | Current <br> Detection Controls (DC) of FC or FM |  |  |  | Prevention Action | Detection Action | Responsible Person's Name | Target Completion Date | Status | Action Taken with Pointer to Evidence | Completion Date |  | $\begin{aligned} & \text { O} \\ & \text { D } \\ & \text { O } \\ & \text { N } \\ & 0 \\ & 0 \\ & 0 \\ & 0 \end{aligned}$ | O- <br> 工 <br> 음 <br> 0 <br> $\pm$ <br> 0 <br> 0 |  |
| Simulation of dynamic forces on | 2 | Sample test: measuring the elastics | 2 | L |  |  |  |  |  |  |  |  |  |  |  |  |

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## DFMEA Report

Design Failure Mode and Effects Analysis (DESIGN FMEA)


Qualitäts Management Center
im Verband der Automobilindustrie

## PFMEA Spreadsheet

## Process Failure Mode and Effects Analysis (Process FMEA)

SCOPE DEFINITION (STEP 1)
Company Name: Name of company responsible for PFMEA Plant Location: Geographical location
Customer Name: Name of customer(s) or [Process Family]
Model Year / Platform: Customer application or company model/style
Subject: Name of PFMEA project
PFMEA Start Date: Date PFMEA project started
PFMEA Revision Date: Date of most recent change
PFMEA ID Number: Determined by the compi

Cross-Functional Team: Team Roster needed

Process Responsibility: Name of PFMEA owner Confidentiality Level: [Business Use, Confident

| continuous IMPROVEMENT | STRUCTURE ANALYSIS (STEP 2) |  |  | FUNCTION ANALYSIS (STEP 3) |  |  | FAILURE ANALYSIS (STEP 4) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| History / Change Authorization (As Applicable) | 1. Process Item System, Subsystem, Part Element or Name of Process | 2. Process Step Station No. and Name of Focus Element | 3. Process <br> Work Element <br> [Man, Machine, <br> Material (Indirect), <br> Milieu <br> (Environment), etc.] | 1. Function of the Process Item [In-plant, Ship-to plant, Process Item, Vehicle End user, when known] | 2. Function of the Process Step and Product <br> Characteristic (Quantitative value is optional) | 3. Function of the Process Work Element and Process Characteristic | 1. Failure Effects (FE) [In-plant, Ship-to plant, Process Item, Vehicle End user, when known] |  | 2. Failure Mode (FM) of the Process Step | 3. Failure Cause (FC) of the Work Element |
| Handbook Example - this row can be hidden or deleted | Electrical Motor | [OP 30] Sintered bearing press-in process | Operator | Product: Convert electrical energy into mechanical energy (acc. control signal) In Plant: Assembly of components within cycle time, | Press in sintered bearing to achieve axial position in pole housing to max gap per print | Operator takes clean sintered bearing from chute and push it onto the press-in shaft until the upper stop | Product: Loss of mechanical energy because of too much friction between bearing and shaft, inner diameter of the bearing deformed because of too much | 8 | Axial position of sintered bearing is not reached, gap too small | Operator inserts a sintered bearing which was dropped to the ground floor before (contaminated with dirt) |


| RISK ANALYSIS (STEP 5) |  |  |  |  |  |  | OPTIMIZATION (STEP 6) |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Current <br> Prevention <br> Control (PC) of FC | $\begin{aligned} & 0 \\ & \text { U } \\ & \text { "o } \\ & \text { O } \\ & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \\ & 0 \end{aligned}$ | Current Detection Controls (DC) of FC or FM | Detection (D) of FC/FM |  |  |  | Prevention Action | Detection Action | Responsible Person's Name | Target Completio n Date | Status | Action Taken with Pointer to Evidence | Completi on Date | $\begin{aligned} & \frac{\pi}{2} \\ & \frac{n}{2} \\ & \vdots \\ & \vdots \end{aligned}$ |  | $\begin{aligned} & \text { O} \\ & \text { c } \\ & \text { OU } \\ & \text { U } \\ & 0 \\ & 0 \end{aligned}$ | $\begin{aligned} & \text { Q } \\ & \stackrel{\rightharpoonup}{4} \\ & \frac{1}{2} \end{aligned}$ | Remarks |
| No prevention control | 10 | Lot Release Protocol Objective (Effectivity: 100\%) Visual Gauge | 2 | L |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## PFMEA Report

Process Failure Mode and Effects Analysis (Process FMEA)


## Six steps of FMEA-MSR

| System Analysis |  |  | Failure Analysis and Risk Mitigation |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{gathered} 1^{\text {st }} \text { Step } \\ \text { Scope Definition } \end{gathered}$ | $2^{\text {nd }}$ Step <br> Structure Analysis | $3^{\text {rd }}$ Step <br> Function Analysis | $4^{\text {th }}$ Step <br> Failure Analysis | $5^{\text {th }}$ Step Risk Analysis | $6^{\text {th }}$ Step <br> Optimization |
|  |  |  |  | $\begin{array}{\|ccc\|} \hline 8 \cdot \theta_{0}-3 \\ \hline \end{array}$ |  5 5  <br> 0 0 0  <br>    1 |
| Project identification | System structure for a product | Overview of the functionality of the product | Establishment of the failure chain (potential Failure Effects, Failure Modes, Failure Causes) for each product function (step) | Assignment of Monitoring Controls (existing and/or planned) to the Failure Causes and Failure Modes | Identification of the actions necessary to reduce risks |
| Project plan | Visualization of the analysis scope using a structure tree or equivalent: block diagram, boundary diagram, digital model, or physical parts | Visualization of product functions using a function tree (function net), function matrix, and/or parameter diagram(s) | Visualization of product failure relationships (failure nets and/or the FMEA worksheet) |  | Assignment of responsibilities and deadlines for action implementation |
| Analysis boundaries: What is included and excluded from the analysis | Identification of design interfaces, interactions, and close clearances | Association of requirements to functions and functions to system elements | Creation of failure structures by linking the failures in the failure chain | Rating of Severity, Frequency and Monitoring for each failure chain | Implementation and documentation of actions taken |
| Identification of baseline FMEA with lessons learned |  | Cascade of customer (external and internal) functions with associated requirements | Identification of product noise factors or using a fishbone diagram, parameter diagram(s), or failure network |  | Confirmation of the effectiveness of the implemented actions |
|  |  |  | Collaboration between customer and supplier (Failure Effects) | Collaboration between customer and supplier (Severity) | Assessment of risk after actions taken |
|  |  |  |  | Action Priority (AP) | Continuous Improvement of the product |
| Basis for the Structure Analysis step | Basis for the Function Analysis step | Basis for the Failure Analysis step | Basis for the record of failures in the FMEA form and the Risk Analysis step | Basis for the product Optimization step | Basis for refinement of the product requirements and Monitoring Controls |

## MSR1: Rank Chart Occurrence (O) FMEA-MSR

| FMEA Supplement of Monitoring and System Reaction (FMEA-MSR) |  |
| :---: | :--- |
| SEV | Potential Failure Effects rated according to what the End User might experience |
| 10 | Affects safe operation of the vehicle and/or other vehicles, the health of operator or <br> passenger(s) or road users or pedestrians. |
| 9 | Noncompliance with regulations. |
| 8 | Loss of essential vehicle function necessary for normal driving during expected service <br> life. |
| 7 | Degradation of essential vehicle function necessary for normal driving during expected <br> service life. |
| 6 | Loss of convenience function. |
| 5 | Degradation of convenience function. |
| 4 | Perceived quality of appearance, sound or haptics unacceptable to most customers |
| 3 | Perceived quality of appearance, sound or haptics unacceptable to many customers |
| 2 | Perceived quality of appearance, sound or haptics unacceptable to some customers |
| 1 | No discernible effect. |

## MSR2: Rank Chart Frequency (F) FMEA-MSR

## Supplemental FMEA for Monitoring and System Response (FMEA-MSR)

Frequency criteria (F) for the likelihood of occurrence of the cause in relevant operating situations during the design life of the vehicle

| FRQ | Frequency criteria |
| :---: | :--- |
| 10 | Frequency unknown or known to be unacceptably high during the design life of the vehicle |
| 9 | Failure cause is likely to occur during the design life of the vehicle |
| 8 | Failure cause may occur often in the field during the design life of the vehicle |
| 7 | Failure cause may occur frequently in the field during the design life of the vehicle |
| 6 | Failure cause may occur somewhat frequently in the field during the design life of the vehicle |
| 5 | Failure cause may occur occasionally in the field during the design life of the vehicle |
| 4 | Failure cause may occur rarely in the field during the design life of the vehicle |
| 3 | Failure cause is predicted to occur in isolated cases in the field during the design life of the vehicle |
| 2 | Failure cause is predicted to be significantly below the acceptance level but isolated cases cannot be excluded during the <br> design life of the vehicle |
| 1 | Failure cause cannot occur or is predicted to be significantly below the acceptance level during the design life of the <br> vehicle. Rationale is available. |

## MSR3: Rank Chart Monitoring (M) FMEA-MSR

## Supplemental FMEA for Monitoring and System Response (FMEA-MSR)

## Monitoring Criteria (M) for Failure Causes, Failure Modes and Failure Effects by Monitoring during Customer Operation

| MON | Monitoring criteria |
| :---: | :--- |
| 10 | The fault/error/failure cannot be detected at all or not during the fault tolerant time interval. No monitoring / diagnosis of <br> the function by the system. |
| 9 | The fault/error/failure can almost never be detected in relevant operating conditions. The response may not reliably <br> occur during the fault tolerant time interval. |
| 8 | The fault/error/failure can be detected in very few relevant operating conditions. The response may not always occur <br> during the fault tolerant time interval. |
| 7 | Low probability of detecting the fault/error/failure and/or responding during the fault tolerant time interval by the system <br> or the driver. |
| 6 | The fault/error/failure will be detected by the system or the driver and respond in many operating conditions. |
| 5 | The fault/error/failure will be detected by the system or the driver and respond in very many operating conditions. |
| 4 | The fault/error/failure will be detected by the system or the driver and respond in most operating conditions. |
| 3 | The fault/error/failure will be automatically detected by the system and respond during the fault tolerant time interval with <br> a high probability. |
| 2 | The fault/error/failure will always be detected automatically by the system and respond during the fault tolerant time <br> interval in all relevant operating conditions. |
| 1 | The fault/error/failure will always be detected automatically by the system and respond during the fault tolerant time <br> interval and in any operating condition. |

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## FMEA-MSR Action Priority Logic (AP) (Extract)

$\left.\begin{array}{|c|c|c|c|c|c|}\hline \text { S } & \text { F } & \text { M } & \text { AP } & \text { FMEA-MSR Action Priority Logic } & \text { Remarks } \\ \hline 10 & 3-10 & 4-10 & \text { H } & \text { Safety requirements not fulfilled. } & \begin{array}{c}\text { Poor monitoring leads to violation of safety } \\ \text { requirements. }\end{array} \\ \hline 10 & 4-10 & 3 & \text { H } & \text { Safety and reliability requirements not fulfilled. }\end{array}\right]$

## FMEA Action Priority (AP)

## Action Priority (AP) Action Expectation

High

Medium
The team must either identify an appropriate action to improve prevention and / or detection controls or justify and document why current controls are adequate.
The team should identify appropriate actions to improve prevention and / or detection controls, or, at the discretion of the company, justify and document why controls are adequate.
Low The team could identify actions to improve prevention or detection controls.
It is recommended that potential Severity 9-10 failure effects with Action Priority High and Medium, at a minimum, be reviewed by management including any actions that were taken.

This is not the prioritization of High, Medium, or Low risk. It is the prioritization of the need for actions to reduce risk.

## FMEA-MSR Spreadsheet and Report

| FMEA-MSR MONITORING ANALYSIS (STEP 5) |  |  |  |  |  |  |  | FMEA-MSR OPTIMIZATION (STEP 6) |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Rationale for Frequency (F) | Current Diagnostic Monitoring | Current <br> System Response |  | $n$ 2 2 $\vdots$ 0 0 | $\begin{aligned} & \frac{\imath}{4} \\ & \frac{\Omega}{\omega} \\ & \stackrel{y}{\Sigma} \end{aligned}$ |  | $\begin{gathered} \text { MSR } \\ \text { Preventive } \\ \text { Action } \end{gathered}$ | Diagnostic <br> Monitoring Action | System Response | Responsible Person's Name | Target Completion Date | Status | Action Taken with Pointer to Evidence | Completion Date |  |  | $\overline{\text { E }}$ E 흘 흘 | $\begin{aligned} & \frac{\imath}{\varphi} \\ & \stackrel{y}{n} \\ & \stackrel{y}{n} \end{aligned}$ | Remarks |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |



## Handling of existing FMEA

> Existing FMEAs conducted with an earlier version of the FMEA handbook may remain in their original form for subsequent revisions.
> Optionally, the team may decide to transfer the data to the latest form and update the FMEA in accordance with the latest FMEA procedure, in order to take advantage of improvements associated with the latest FMEA procedure.
> FMEA's that will be used as a starting point for new program applications should be converted to comply with the new format.
$>$ However, if the team determines that the new program is considered a minor change to the existing product, they may decide to leave the FMEA in the existing format.
> New projects should follow this FMEA procedure if not otherwise defined unless company procedure defines a different approach.

## Information flow from Design FMEA to Process FMEA

$>$ Design FMEA contains information that is useful for Process FMEA
$\square$ Failure Causes related to piece-to-piece
$\square$ End User Failure Effects and Severity for the Failure Causes related to product characteristics
$>$ Process FMEA contains information that needs alignment with the Design FMEA

- Failure Effects and Severity for Failure Modes that are also shown in the Design FMEA
$>$ Not all Failures Causes in a Design FMEA are Failure Modes in a Process FMEA.


## Know-How Protection of the Design and Process FMEA

$>$ The sharing of intellectual property between suppliers and customers is governed by legal agreements between suppliers and customers and is beyond the scope of this handbook.
$>$ However, unless otherwise required by contractual agreement, for reasons of Intellectual Property (IP) protection the DFMEAs and PFMEAs prepared by suppliers for standard or "off the shelf" products should generally be considered proprietary information not given to the customers.
> But may be shown by special arrangement when requested.

## Statement to the FMEA Presentation

The presentation is the current status of discussion of AIAG and VDA working group.
This presentation status is not fixed and nonbinding.
Release of Yellow Print was $15^{\text {th }}$ November 2017 through AIAG QSC and VDA QMA following stakeholder review until 27 ${ }^{\text {th }}$ February 2018.

Release of final version is scheduled End of April 2018
Publishing of the Final Release (Red Print) is planned May 2018
Trainings to the new manual of FMEA in 2018 will be provided after release of the final manual (Red Print) by AIAG, VDA-QMC, and their licensees.

Failure Mode and Effects Analysis
FMEA

Status February 2018

## Alignment of FMEA handbooks <br> VDA and AIAG

Project Leader:<br>AIAG: Scott Gray VDA: Jochen Pfeufer

## Validation Testing

> Participants
Subdivision in design FMEA and process training FMEA
Maximum 2 participants per supplier
Maximum 12 participants per training
$\square$ Different size of technology and qualification
$\square$ Volunteers and recommendation of suppliers by Ford/GM/FCA/Daimler Truck and QMA of VDA
$>$ "Homework"
$\square$ The attendees develop a new FMEA in their organization
Timeframe from3 weeks to 30 days for finishing

- The output will be evaluated by the team


## Validation Testing

$>$ Training in N.A.
DFMEA $15^{\text {th }}, 16^{\text {th }}$ June 2017 PFMEA 24 ${ }^{\text {th }}, 25^{\text {th }}$ July 2017
> Training in Germany
DFMEA 29th $30^{\text {th }}$ June 2017 PFMEA 10 ${ }^{\text {th }}, 1^{\text {th }}$ July 2017
> Attendees
Accuride Corporation, Alpine Electronics GmbH, Axalta Coating Systems, Benteler Automobiltechnik GmbH, Delphi, Dr. Schneider Kunststoffwerke GmbH, EBK Krüger GmbH \& Co. KG, F\&P America Manufacturing, Faurecia Automotive, Gunite, Heinrich Huhn GmbH + Co. KG, IMS Gear, Iroquois Industries, Litens, Magna Getrag Magna International Inc., Mayco, International LLC, Paul Craemer, PWO Progress-Werk, WABCO Vehicle Control Systems, Wallstabe \& Schneider GmbH \& Co. KG

## Validation Results

|  | DFMEA |  |  |  | PFMEA |  |  |  | D\&PFMEA |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | VDA |  |  |  | VDA |  |  |  | VDA |  |  |  |
| Question | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 |
| Introduction | 0 | 0 | 0 | 10 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | 22 |
| Basis of FMEA | 0 | 0 | 0 | 10 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | 22 |
| External and Internal Req | 0 | 0 | 0 | 10 | 0 | 0 | 2 | 10 | 0 | 0 | 2 | 20 |
| FMEA Team for Design \& | 0 | 0 | 0 | 10 | 0 | 0 | 2 | 10 | 0 | 0 | 2 | 20 |
| Demand for Action \& Tim | 0 | 0 | 0 | 10 | 0 | 0 | 3 | 9 | 0 | 0 | 3 | 19 |
| Definition and Description | 0 | 0 | 0 | 10 | 0 | 0 | 1 | 11 | 0 | 0 | 1 | 21 |
| 1st Step: Scope Definition | 0 | 0 | 2 | 8 | 0 | O | 2 | 10 | 0 | 0 | 4 | 18 |
| 2nd Step: Structure Analysis | 0 | 0 | 2 | 8 | 0 | 0 | 1 | 11 | 0 | 0 | 3 | 19 |
| 3rd Step: Function Analysis | 0 | 0 | 4 | 6 | 0 | 0 | 3 | 9 | 0 | 0 | 7 | 15 |
| 4th Step: Failure Analysis | 0 | 0 | 0 | 10 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | 22 |
| 5th Step: Risk Analysis | 0 | 0 | 2 | 8 | 0 | 0 | 5 | 7 | 0 | 0 | 7 | 15 |
| 6th Step: Optimization | 0 | 0 | 1 | 9 | 0 | 0 | 2 | 10 | 0 | 0 | 3 | 19 |
| Annex | 0 | 0 | 1 | 9 | 0 | 0 | 5 | 7 | 0 | 0 | 6 | 16 |
| Rating Chart: Severity | 0 | 0 | 1 | 9 | 0 | 0 | 2 | 10 | 0 | 0 | 3 | 19 |
| Rating Chart: Occurrence | 0 | 0 | 1 | 9 | 0 | 0 | 5 | 7 | 0 | 0 | 6 | 16 |
| Rating Chart: Detection | 0 | 0 | 0 | 10 | 0 | 1 | 3 | 7 | 0 | 1 | 3 | 17 |
| FMEA Spreadsheet \& Rep | 0 | 0 | 1 | 9 | 0 | 0 | 3 | 8 | 0 | 0 | 4 | 17 |
| Percentages | 0\% | 0\% | 9\% | 91\% | 0\% | 0\% | 19\% | 80\% | 0\% | 0\% | 15\% | 85\% |

Question 1 I don't get it
Question 2 I understand partially, but would need some help in application
Question 3 I understand the major concepts, but have some questions on the details Question 4 I get it, it is clear

## Validation Results

|  | DFMEA |  |  |  | PFMEA |  |  |  | D\&PFMEA |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | AIAG |  |  |  | AIAG |  |  |  | AIAG |  |  |  |
| Question | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 |
| Introduction | 0 | 0 | 0 | 11 | 0 | 0 | 2 | 16 | 0 | 0 | 2 | 27 |
| Basis of FMEA | 0 | 0 | 0 | 11 | 0 | 0 | 1 | 17 | 0 | O | 1 | 28 |
| External and Internal Req | 0 | 1 | 2 | 7 | 0 | 0 | 3 | 15 | 0 | 1 | 5 | 22 |
| FMEA Team for Design \& | 0 | 0 | 1 | 10 | 0 | 0 | 3 | 15 | 0 | 0 | 4 | 25 |
| Demand for Action \& Tim | 0 | 0 | 2 | 10 | 0 | 0 | 2 | 15 | 0 | 0 | 4 | 25 |
| Definition and Descriptio, | 0 | 0 | 3 | 8 | 0 | 0 | 3 | 15 | 0 | 0 | 6 | 23 |
| 1st Step: Scope Definition | 0 | 0 | 4 | 7 | 0 | 0 | 5 | 13 | 0 | 0 | 9 | 20 |
| 2nd Step: Structure Analysis | 0 | 3 | 6 | 2 | 0 | 1 | 7 | 10 | 0 | 4 | 13 | 12 |
| 3rd Step: Function Analysis | 0 | 5 | 5 | 1 | 0 | 7 | 8 | 3 | 0 | 12 | 13 | 4 |
| 4th Step: Failure Analysis | 0 | 2 | 8 | 1 | 0 | 1 | 6 | 10 | 0 | 3 | 14 | 11 |
| 5th Step: Risk Analysis | 0 | 1 | 5 | 4 | 0 | 1 | 3 | 13 | 0 | 2 | 8 | 17 |
| 6th Step: Optimization | 0 | 1 | 5 | 4 | 0 | 1 | 1 | 15 | 0 | 2 | 6 | 19 |
| Annex | 0 | 0 | 1 | 3 | 1 | 1 | 2 | 11 | 1 | 1 | 3 | 14 |
| Rating Chart: Severity | 0 | 1 | 3 | 6 | 0 | 0 | 7 | 10 | 0 | 1 | 10 | 16 |
| Rating Chart: Occurrence | 0 | 1 | 3 | 6 | 0 | 0 | 8 | 9 | 0 | 1 | 11 | 15 |
| Rating Chart: Detection | 0 | 1 | 3 | 6 | 0 | 0 | 4 | 13 | 0 | 1 | 7 | 19 |
| FMEA Spreadsheet \& Rep | 0 | 2 | 3 | 1 | 0 | 1 | 4 | 9 | 0 | 3 | 7 | 10 |
| Percentages | 0\% | 11\% | 32\% | 58\% | 0\% | 4\% | 24\% | 72\% | 0\% | 7\% | 27\% | 66\% |

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## Validation Results

|  | D\&PFMEA |  |  |  | D\&PFMEA |  |  |  | D\&PFMEA |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | VDA |  |  |  | AIAG |  |  |  | Overall |  |  |  |
| Question | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 |
| Introduction | 0 | 0 | 0 | 22 | 0 | 0 | 2 | 27 | 0 | 0 | 2 | 49 |
| Basis of FMEA | 0 | 0 | 0 | 22 | 0 | 0 | 1 | 28 | 0 | 0 | 1 | 50 |
| External and Internal Req | 0 | 0 | 2 | 20 | 0 | 1 | 5 | 22 | 0 | 1 | 7 | 42 |
| FMEA Team for Design \& | 0 | 0 | 2 | 20 | 0 | 0 | 4 | 25 | 0 | 0 | 6 | 45 |
| Demand for Action \& Tim | 0 | 0 | 3 | 19 | 0 | 0 | 4 | 25 | 0 | 0 | 7 | 44 |
| Definition and Descriptio, | 0 | 0 | 1 | 21 | 0 | 0 | 6 | 23 | 0 | 0 | 7 | 44 |
| 1st Step: Scope Definition | 0 | 0 | 4 | 18 | O | 0 | 9 | 20 | O | 0 | 13 | 38 |
| 2nd Step: Structure Analysis | 0 | 0 | 3 | 19 | 0 | 4 | 13 | 12 | 0 | 4 | 16 | 31 |
| 3rd Step: Function Analysis | 0 | 0 | 7 | 15 | 0 | 12 | 13 | 4 | 0 | 12 | 20 | 19 |
| 4th Step: Failure Analysis | 0 | 0 | 0 | 22 | O | 3 | 14 | 11 | 0 | 3 | 14 | 33 |
| 5th Step: Risk Analysis | 0 | 0 | 7 | 15 | 0 | 2 | 8 | 17 | 0 | 2 | 15 | 32 |
| 6th Step: Optimization | 0 | 0 | 3 | 19 | 0 | 2 | 6 | 19 | 0 | 2 | 9 | 38 |
| Annex | 0 | 0 | 6 | 16 | 1 | 1 | 3 | 14 | 1 | 1 | 9 | 30 |
| Rating Chart: Severity | 0 | 0 | 3 | 19 | 0 | 1 | 10 | 16 | 0 | 1 | 13 | 35 |
| Rating Chart: Occurrence | 0 | 0 | 6 | 16 | 0 | 1 | 11 | 15 | 0 | 1 | 17 | 31 |
| Rating Chart: Detection | 0 | 1 | 3 | 17 | 0 | 1 | 7 | 19 | 0 | 2 | 10 | 36 |
| FMEA Spreadsheet \& Rep | 0 | 0 | 4 | 17 | 0 | 3 | 7 | 10 | 0 | 3 | 11 | 27 |
| Percentages |  |  | 15\% | 85\% | 0\% | 7\% | 27\% | 66\% | 0\% | 4\% | 21\% | 75\% |

Question 1 I don't get it
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