

2009 Annual Report

Opening Doors for Homeless Youth

About Covenant House

Our Mission: We who recognize God's providence and fidelity to His people are dedicated to living out His covenant among ourselves and those children we serve, with absolute respect and unconditional love. That commitment calls us to serve suffering children of the street, and to protect and safeguard all children. Just as Christ in His humanity is the visible sign of God's presence among His people, so our efforts together in the covenant community are a visible sign that effects the presence of God, working through the Holy Spirit among ourselves and our kids.

What we do:

Outreach

Our staff searches America's darkest and toughest street corners, and provides food and counseling (and most importantly, an escape) to homeless kids lost and trapped on the streets.



NINELINE Crisis Hotline (1-800-999-9999)

Calls to the Covenant House NINELINE come from youth on the verge of suicide; from young people on the streets in the middle of the night, desperate for shelter; from youth being abused at home, and from victims who have just escaped from a trafficker or pimp who was holding them captive. Sometimes, the calls are from young people who are feeling very alone, just looking for someone to talk to...kids searching for someone who cares...



Crisis Care

Everything we do to help a homeless child begins with Crisis Care. With a door that never closes, and a commitment to any child with no place else to turn, we have a promise that says very simply, "We're here for you."



Rights of Passage

Our Rights of Passage program is based on the simple belief that all children have the right to pass into adulthood without being abused and homeless.



Casa Alianza

For 29 years, Casa Alianza, our sites in Latin America, have provided home and hope to homeless and orphaned children while fighting for their basic human rights.



Service

Our volunteers come from many different backgrounds and from all across the country. What they have in common is their love for our kids and the commitment to making the world a better place.



Advocacy & Research

Covenant House is the most powerful human rights movement on behalf of kids in the Americas. Through our advocacy and research efforts, we strive to be the voice for the children who have been forgotten.

Awards of Distinction

1996	Olof Palme Prize, Sweden	2007	R
1999	International Award for Children's Rights, Canada	2008	S F
2000	Conrad N. Hilton Humanitarian Prize, US	2010	Ρ

2007	Reina Sofia Award, Spain
2008	State Department Anti-Trafficking Hero Award, US
2010	Path to Peace Award, Holy See

Our Covenant Family

We started out with a few volunteers, six homeless kids, and a desire to make a difference. Today, 37 years later, Covenant House has reached over one million young homeless people. We're a voice of hope throughout the world. A presence in 22 cities and six countries.

	1972	New York, New York	19
	1981	Guatemala City, Guatemala	19
	1982	Toronto, Canada	19
Anchorage, Alaska			19
E VANCOUVER, F	BRITISH COLUMBIA	C BA	19
OAKLAND, CALIFORNIA		TORONTO, ONTARIO	19
🛎 LOS ANGELES, CALIFORNIA	PHI ST. LOUIS, E MISSOURI	DETROIT, ANNUARK, MICHIGAN NEW JERSEY ILADELPHIA, PENNSYLVANIA AN ANNUARK CITY WASHINGTON, D.C. NEW JERSEY	19
	HOUSTON, LOUISIA TEXAS EN EN	arlando, florida	19
		FORT LAUDERDALE, FLORIDA	
MEXI	CO CITY,	<u>, </u>	19
	GUATEMALA CITY, GUATEMALA MANAGU NICARAG	TEGUCIGALPA, HONDURAS	20

1983	Houston, Texas
1985	Fort Lauderdale, Florida
1987	New Orleans, Louisiana
	Tegucigalpa, Honduras
1988	Anchorage, Alaska
	Los Angeles, California
	Mexico City, Mexico
1989	Newark, New Jersey
	Atlantic City, New Jersey
1995	Washington, D.C.
	Orlando, Florida
1997	Detroit, Michigan
	Vancouver, Canada
1998	Managua, Nicaragua
	St. Louis, Missouri
	Oakland, California
1999	Philadelphia, Pennsylvania
2000	Atlanta, Georgia



"Children should not be bought and sold. Children should not be exploited."

Priscilla "Bo" Marconi Chairman, Covenant House Board of Directors Why are one million kids on the streets? Why does our society permit and tolerate this human – and human rights – tragedy?

At Covenant House, we pour our energies into intensive, carefully conceptualized, wellorganized efforts to answer these questions. We are committed to being a vocal advocate for this vulnerable, forgotten portion of our society. As Kevin Ryan has said, we are the most powerful force for change and the largest human rights movement on behalf of homeless kids in the Americas.

In addition to providing direct care for over 67,000 homeless, runaway and throwaway youth, this year we've been a voice for homeless youth in a wide variety of arenas...

- Our advocacy team in Washington, D.C. works every day on the Hill, building relationships to promote our mission, effecting real change, and playing a crucial role in the movement of International Megan's Law legislation.
- Our research arm, the Covenant House Institute, released five "Youth in Crisis" reports in partnership with major universities around the country, revealing the reasons youth become homeless and identifying ways to continually maintain and improve programming. As a result, some alarming statistics were brought to light, including:
 - 40% of Covenant House youth report a history of foster care placement with a national average of 6 placements total beginning at 9 years of age.
 - 56% of Covenant House youth report a family history of substance abuse.
 - 41% of Covenant House youth reported witnessing violence in their homes.
- Tyler Perry, comedian, movie star, and television personality, partnered with Covenant House by donating \$110,000 for a brand new 15-passenger Outreach van and was recognized for his philanthropic endeavors by the NAACP with their prestigious Chairman's Award which honors special achievement and phenomenal public service.
- Supermodel and TV personality Tyra Banks of The Tyra Banks Show and America's Next Top Model gave away brand new winter coats to youth at our New York City shelter on her show which aired to a national audience.
- Former First Ladies Laura and Barbara Bush were presented with Covenant House's Beacon of Hope award for their work promoting child education and literacy, generating significant media exposure for Covenant House on ABC Good Morning America, Entertainment Tonight, and in The New York Times.

In these and many other ways, we kept the issues alive and present before the American public because we believe, as you do, that children should not be bought and sold; they should not be exploited; and it should not be unspeakably dangerous to be alone and homeless on the streets of our cities.

Covenant House's accomplishments are the measure of our debt to you. I hope we can continue to count on your support.

issilla "B" Marson

Priscilla "Bo" Marconi Chairman Covenant House Board of Directors



"When a place to belong is possible, a place where one is safe and cherished and cared for, life is filled with promise. Home is where we begin, where we land, and where we end; it's the airstrip for the soaring adventure we call life."

Kevin M. Ryan President Covenant House

Dear Friend,

At Covenant House, we spend our lives caring for children who don't have an inspiring circle of love around them. Sometimes it's because of poverty. Sometimes it's because of death, disease, or drugs. Whatever the reason, they are alone on the streets, living in train tunnels, abandoned tenements, alleyways, and under boardwalks.

The predators of the streets haunt and hunt the lonely young, and devour them. And yet, children all across the Americas every night display raw courage by leaving behind the violence, the guns, the gangs, the drugs, the despair, and reach out for help.

When they walk through the doors of Covenant House, in any of the six countries where we serve the suffering children of the street, we thank God they have found us.

We thank God for our friends and supporters for joining what I believe with all my heart is the most powerful human rights movement on behalf of children in the Americas.

They provide for our kids the greatest gift possible; a place to call home. When a place to belong is possible, a place where one is safe and cherished and cared for, life is filled with promise. Home is where we begin, where we land, and where we end; it's the airstrip for the soaring adventure we call life.

And that is Covenant House, exactly.

For so many kids across Canada, the United States, and Latin America, Covenant House is home. Before they even walk in the doors, when all they know is that a warm bed is finally just a threshold away, we are the possibility of home for them.

I don't mean our shelters - the roofs, beds, and meals - I mean Covenant House as a force of love; the staff and volunteers who serve kids with encouragement and care, who look at these kids as I do, simply in awe of their resilience and potential.

Our work is so far from done.

We need to reach out to that world of kids who desperately need us but seem further out of reach; kids languishing in foster care; kids being bought and sold and trafficked in the sick, lucrative sex industry; kids who are homeless and sleeping in all-night donut shops, bus stations, or dark alleys.

There are more than one million homeless kids across the Americas. This is every bit a street fight; it's all of us against the guns, the gangs, the drugs, the despair, the pimps, the pedophiles, and pornographers who prey on the young. We are called to be heroic, daring, loving, and constant – to reach out to every child and youth and be their hope and their love.

We can do this. As you will read in the following pages, we are making miracles happen in the lives of many kids. But we need to do more.

Let us be leaders in the fight for the lives of our kids. Let our words and our actions say to the planet, "We believe in the children of the world – all of them."

Gratefully,

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Kevin Ryan President

Why we do it...

Covenant House Alaska Alumnus

Tony Shafer

Assistant Chef, Orso Restaurant Anchorage, Alaska Adopted into foster care, Tony was abandoned at age 13. He lived on the streets, sleeping in parking lots, abandoned buildings, and on park benches.

Tony first walked through the doors of Covenant House as a 15-year-old with nothing but the clothes on his back and a huge, painful void in his heart: empty of any happy memories and a past devoid of anything even approaching a normal childhood.

Between the ages of 15 and 19, Tony checked in and out of Covenant House multiple times.

At first, nothing or nobody could hold him down for too long. He drifted in and out of programs, always coming back to us. Glad to see us. Glad to be back 'home' for a few days, or a week, or a month.

Through it all, our doors always remained open. We loved him unconditionally. Some might say we weren't hardnosed enough, that we should put a limit on the number of times a kid can come back. But God teaches us to love our kids unconditionally. We couldn't stand knowing that good kids like Tony couldn't come back.

We challenged him to put the past behind him, and most importantly, we gave Tony the chance to trust again, to take a chance on another person, and to believe in another person.

We loved Tony and we didn't stop. We survived his testing, and through it all he began to believe that he really is okay, really good, and really worth it.

Through our words and actions, we were finally able to convince Tony what we already knew – that he was a precious gift from God.

He found his way. He beat the drugs. He got a good job. We celebrated his numerous promotions just like any family. Given the love and the opportunity that all kids need and deserve, Tony thrived.

We're going to meet scores of kids like Tony everyday. They come to us because they have no place else to go. Most are in flight from deplorable living situations, hungry, and very scared. The question is, for all of them, very simple: "Where am I going to sleep tonight? Or eat tonight? Who will take care of me tonight?"

But no matter how damaged these kids are, we know that with love they can make it back; we know because Tony did.

This past Thanksgiving, Tony took the love Covenant House brought into his life and shared it in an extraordinary way. He inspired the staff and owners of the restaurant where he works to create a traditional Thanksgiving meal for homeless kids.

The restaurant was open to Covenant House's kids on Thanksgiving Day. They were treated to a restaurant quality feast, and Tony led and orchestrated the entire event.

"We challenged him to put the past behind him. And most importantly, we gave Tony the chance to trust again... to take a chance on another person... to believe in another person."

Why we do it...

Covenant House Texas Alumnus

Dr. Anthony Sutton

Founder, MD Initiative Board Member, Houston Coalition for the Homeless

Anthony M. Sutton MD

spent a portion of his senior year of high school in our Covenant House shelter. Today, Dr. Sutton serves on the board for the Houston Coalition for the Homeless and is the founder of the MD Initiative Program which helps students successfully gain entrance into medical and dental school.

Covenant House Alumnus Dr. Anthony Sutton

Here is his amazing journey in his own words...

"I grew up in a home with an alcoholic stepfather who worked hard during the week and by most accounts was a loving father and devoted husband. But on the weekends, the evils of the liquor bottles came out. Since the age of 7, I witnessed him hit my mom on so many occasions that I lost count. But no one in the house was spared the wrath when he drank. If we forgot to pick up a piece of paper on the floor, he would tell us to go kneel under our two foot-high kitchen counter for hours at a time.

This went on for years. If the offense was grave enough, such as forgetting to take out the trash, he would wait until we were done with our bath and then begin whipping our naked bodies with an extension cord. The worst part about the extension cord was the whistling sound it made right before it struck you. Over the years, we adjusted to the drinking and the whippings, but I could never adjust to the violence toward my mom.

Six months into my senior year of high school, I just couldn't take it anymore, and told him he couldn't hit my mother anymore. Before I knew it, I was looking down the barrel of a .38 caliber pistol. He told me I had two choices; I could leave on my own, or be carried out. My mother begged for me to leave and let things cool off. He told her if I came back, we all had to go (including my mother and younger brother and sister). I left, and for over two weeks I slept behind an elementary school where my pillow was a backpack of clothes and dinner was a can of spam that my brother would bring to me. During the day, I would stay at the library until they closed, reading to pass the time. One day, the librarian asked if I were a runaway. I said no, and he said that he would need to verify this before I came back. I opened up and let him know that I was homeless. He referred me to Covenant House and gave me bus fare to get there.

I got to Covenant House late, and out came a middle-aged woman with a yellow and red sundress. I remember she had the most endearing smile and asked if she could help me. I told her I was homeless and she said five words that somehow opened tear ducts I didn't know I had. She said, "It's going to be okay," and gave me a hug. For the next several months, my experiences at Covenant House were many and positive. I began working as a bus boy at Del Fresco's steak house because lounging and sleeping all day was not an option at Covenant House. Covenant House became my family, so when I got the call that my dad wanted me to come back home, it was bitter sweet. I wanted to stay at Covenant House, but I missed my mother and siblings. After leaving, I realized some answered prayers; my dad guit drinking and to this day has been over 20 years sober.

The lessons I learned at Covenant House have molded me into the man I am today. I tell many of the medical students and youth that I work with who want to thank me for helping them succeed that there would be no Dr. Sutton if I had not gotten the help I needed at Covenant House."

⁴⁴ The lessons I learned at Covenant House have molded me into the man I am today.³⁹

Why we do it...

Covenant House New York Alumnus

Tracy Jones-Walker

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Senior Mortgage Analyst Credit Suisse

Tracy and her husband, Pharoah, on their sixteenth wedding anniversary.

"Covenant House helped me build my morale and my confidence. When you are at the bottom, you have to strive to move up. Covenant House was a vehicle - a resource - that definitely played a major role in our lives." She is a happily married mother of three; a Senior Analyst at Credit Suisse; a licensed real estate broker who currently owns and rents four properties with her husband; and an active member on the Board of Directors of Covenant House.

When she came to Covenant House back in 1990, Tracy Jones-Walker had big dreams. "And thanks mostly to Covenant House, almost all of them have come true," she says.

Arriving in New York with her mom and siblings, the family was having a tough time making it financially, with the whole family cramped in a one-bedroom apartment. One of her teachers saw Tracy struggling and told her about Covenant House.

"I was in the Crisis Shelter for three weeks before I moved into the Mother & Child program with my daughter Tamara," she recalls. "It was such a relief that Covenant House had a program that could care for my child while I went to work and school."

"From there I moved into the Rights of Passage program," she says. "I lived at Covenant House and took advantage of every program they had to offer. I took in-house classes to learn general office skills like typing. They helped me prepare for job interviews and I received training in preparing a resume and how to look for jobs. And because they had good relationships with businesses, they got me interviews I never could have hoped to get on my own. That is how I got my first job in the financial world, at Bear Stearns."

As she benefitted from the services at Covenant House, Tracy always hoped that some day she could come back and help. "Back then, and still today, there is a shocking lack of services for older teenagers to go for help," says Tracy. "This lack of services means so many kids get caught in a cycle of poverty and can't escape. A place like Covenant House is exactly what I needed, and what so many of our kids need today to get the kind of help that changes your life forever."

For 37 years, Covenant House has helped over one million kids get off the streets, find

jobs, and build new lives. Each one of our kids is unique and special. Tracy's case is especially unique. Covenant House not only introduced her to the world of work – we introduced her to her husband!

"On the same night Covenant House took me in, they took in Pharoah as well," she says, laughing fondly at the memory. "So not only did Covenant House help me with so many other things ... they helped me find my husband, too!"

Tracy and Pharoah have been happily married for 17 years. In addition to Tamara, who is now 21-years-old, Tracy and Pharoah have two other daughters, Ashanty, 16, and Phyia, 8.

"Tamara is going to be a doctor," Tracy says with pride. "Ashanty is interested in being a scientist, and Phyia is a happy and healthy 8-year-old. We have been so blessed."

Tracy decided to give back not only by volunteering her time on the Covenant House Board, but also as a mentor to young women in our Rights of Passage Program. "It is a great opportunity to show young women at Covenant House that no matter how tough things have been in the past, they can have good, happy lives," says Tracy. "I tell them my story and it gives them confidence that with hard work, anything is possible."

As a Senior Analyst at Credit Suisse, and with her and Pharaoh managing their real estate ventures, life is busy, but good. "I feel great about giving back what I can to Covenant House because I saw firsthand what a great program it is," she says. "I've seen the way it changes lives. If my story helps more kids to become determined to make it, I want to do as much as I can to make that happen.

Now when I work with kids at Covenant House, they hear my story and they tell me, 'I want to be just like you, Miss Tracy'. And I tell them no ... I want you to be better than me. When we give our kids love and support, there is no stopping them. I know because I've been seeing it happen in my own life and through my volunteer and board efforts for 20 years."



The Continuum of Care



It would be a lot less complicated if the enormity and severity of the issues facing our youth were solved with a hot meal, a warm shower, and a clean bed.

However, the truth is, there are a wide variety of deep-seated psychological, physical, and economic reasons that youth find themselves homeless.

In order to stop the cycle leading to chronic adult homelessness and bridge the gap of support in the lives of our kids, Covenant House has developed core services known as our Continuum of Care: Street Outreach, Crisis Center, and Rights of Passage. These core services are supported by several in-house training programs (substance abuse and mental health counseling, life-skills training, and parenting programs) designed to provide each young person with a holistic approach to leaving the streets and achieving independence.

37years Over one million homeless youth.

67,261 Covenant House provided services to 67,261 kids in 2009.

661,740 661,740 nights of shelter were provided.

36,154 Contact was made with 36,154 youth on the street through outreach.

40,595 Covenant House US NINELINE (1-800-999-9999) received 40,595 crisis calls in 2009.

11,056 Acercatel, Casa Alianza's hotline in Mexico, received 11,056 calls in 2009. **10,175** 10,175 kids made 45,236 visits to our health clinics.

2,567 Covenant House placed 2,567 kids in jobs.

2,646 Covenant House placed 2,646 kids in job training programs.

1,272 Mother & Child programs throughout all Covenant House sites cared for 1,272 infants and toddlers.

566 566 kids earned their GED or Promotion (Latin America) with Covenant House's help.

Outreach

Cold and hungry in the winter, scared and overwhelmed in the summer, children are dying alone before they ever have the chance at a real life.

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"If the average person could just be aware that homelessness does exist, that would make it better for the lives of kids we serve each year. Kids are hurting and suffering on the streets unnecessarily."

> Brian Nelson Site Director, Covenant House New Jersey in Atlantic City



That's why we don't wait for youth to find us. Our Outreach teams go to them; in vans, on bikes, or on foot, walking the same streets our youth do, and stretching out their hands.

Last year, our Outreach staff worked with over 36,000 youth on the streets of towns and cities across the Americas. Working from late at night to early morning, our Outreach counselors search for kids in need living on the streets. As many are abandoned and abused, youth on the street have learned to trust no one: a strong defensive mechanism against predators. This is why some youth are ready to get off the streets right away and for others it takes time.

Building trust can be a slow process when youth have been so greatly wounded. It starts with something as simple as a sandwich and a caring voice and blooms when a youth is ready to let go of street life and make the first step through our doors.

Our most important message to them is: "We care. You deserve unconditional love and respect. If and when you're ready, we're here to help." Our Outreach team found her on a rainy night, a 14-year-old girl curled up under a bridge, surrounded by three other street kids. "Please," she whispered, "I need help. Please help."

We knelt down beside her and saw that Maggie was lying in blood. "She's really bad," one of the other kids said. "Please be careful." None of them were yet 17-years-old.

We put Maggie carefully in our van and got her quickly to our medical team at Covenant House. Our doctors and nurses are used to seeing pretty much everything on our kids' bodies: stab wounds, bruises, scars, bullet wounds. But on Maggie there was nothing: not a mark.

"I lost him a couple of weeks ago," this 14-year-old homeless girl told us. "I lost my baby. I kept hoping I would be okay, but I didn't have a place to get help. I just kept getting sicker. My baby was all I had." And then she broke down and cried.

Maggie never really had a family. Like so many of our kids, she was abandoned, then beaten and abused on the streets. After Maggie told us her story, we hugged her and told her how much we loved her, and how glad we were to have found her.

And in the days since she's been with us, we've showered her with all the love and attention we can muster. Maggie is a good kid: a kid who instead of dying on the street is sleeping safely at Covenant House. Tonight, she went to bed knowing that someone cares about her, loves her, and wants the best for her.

NINELINE Crisis Hotline NINELINE, (1-800-999-9999), Covenant House's free and confidential crisis hotline, was created so that when a young person makes the choice to get help, a trained counselor will be ready to respond to their call, e-mail, or question posted to any one of our online forums monitored by counselors at NINELINE.org.

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"Someone here just told me about Covenant House. Please, can I stay with you? I have nowhere else to go."

> Anonymous Caller to NINELINE (1-800-999-9999)



Introduced in 1987, NINELINE opens the lines of communication to young people across the United States and Canada (and in Mexico through our sister crisis hotline, Acercatel) and connects them with crisis intervention and counseling support. Operating 365 days a year, NINELINE is an invaluable resource for youth and parents who need urgent help or who just need to talk.

With a databank of over 31,000 social service agencies, NINELINE counselors refer calls immediately to help in their area. Through conference calls, counselors can connect troubled youth with trained experts. With our message relay system, youth who may not be ready to return home yet can let their parents know they're okay.

There are many reasons youth and their caregivers dial NINELINE for crisis counseling. Some call from the streets urgently seeking immediate help; others call from home asking for intervention in situations where there is physical, emotional or sexual abuse; and many others reach out to NINELINE because they are severely depressed and contemplating suicide.

Some calls are simply from young people who are feeling very alone and who just need a caring voice on the other end of the line.

A caller to NINELINE can speak to onstaff experts who are well-versed in the specific challenges faced by homeless young people on the street: mental illness, eating disorders, human trafficking, sexual identity, prostitution, and gangs. NINELINE also helps with crisis prevention by acting as a resource for parents and guardians. Whether looking for a runaway child or dealing with substance abuse, physical abuse, a teenage pregnancy, or other family crises, NINELINE is a connection to compassionate, professional support.

With NINELINE and Acercatel, it's our goal to make every homeless youth, at-risk youth, and individual seeking information on how to help their children, friends, and peers know that help is only a free phone call away.

"It started when I was really little; my dad was chasing after me, broke my door down, and hit me. He still hurts me, usually using yardsticks or belts. He has broken two yardsticks on me, leaving marks. Once, he choked me till I passed out. I hate coming home because I'm petrified of what he'll do to me, so I just stay in my room. I just don't know what to do. I want to move out, but I'm only 15-years-old. What do I do?"

Anonymous, posted to NINELINE.org's "Abuse" Help Forum

Crisis Care

Every day, young people make the choice to turn their lives around with the help of Covenant House. Our Crisis Centers are open 24 hours a day, 365 days a year, in 22 cities throughout six countries. "It never occurred to me that there was help, but once you step through the doors at Covenant House you feel like it's a start. I don't think that anyone can come here and not feel renewed."

> Stephen, Covenant House Toronto

"If it were not for the love, care, and concern of the social workers and crisis care staff at Covenant House, I may have been lost... been a victim, forever."

> Beth, Covenant House California

We open our doors to every kid in crisis without question. We welcome youth in with open arms and our well-trained, compassionate staff is always poised to help youth take their first steps through Covenant House doors.

The first contact is the most crucial. Many youth have come from abusive and neglectful situations and need to be assured that they are safe. Our counselors help scared, insecure, or wary street kids start to believe that there is hope to rebuild their lives and that there are a wealth of loving, supportive people ready to help them in the process.

Our help begins with a hot meal, clean clothes, a shower, and a bed. Only after these immediate needs are met do our counselors begin to address the deeper issues affecting these youth in crisis.

After giving our youth time to settle in, rest their heads, eat, and address any urgent medical issues they may have, our team of caring professionals develops and implements individualized programs for each young person. Some of our services include:

- Individual, group, and family counseling by licensed professionals
- Medical care
- Substance abuse management
- GED, Literacy, and tutorial services
- Life Skills classes
- Employment services
- Recreational and socialization opportunities
- Legal counsel
- Pastoral guidance

Through these programs and services, the Crisis Center staff works toward our primary goal of reuniting youth with their families. However, if returning home is not an option, we work with the youth to develop short and long-term goals for achieving stable independent living either through Covenant House's long-term living program, Rights of Passage, or through a safe alternative.

The street takes its toll on these kids. More than taking away their health and dignity, street life takes away their ability to trust themselves or anyone else. That's why Covenant House is here, always waiting to help youth make the first steps towards a renewed and refocused life.

"My mother said she wishes she'd had an abortion," James told us. "That's hard to hear, you know?" he said.

James came to us exhausted. He'd been trying to sleep near restaurant dumpsters, in the bus station, or on park benches. We set up a cot, put on fresh linens, and gave him a new blanket. He was asleep before his head hit the pillow.

James is safe tonight. He won't succumb to the dangers of the street. He'll rest and he'll wake up tomorrow to a warm breakfast. He'll see our doctor, get a fresh set of clothes from our donations room, and we will try to build him a new life.

And tomorrow we will tell James he is special: a treasure in our eyes and in the eyes of God. We may need to tell James this 100 times before he believes it. We may have to show him absolute respect and unconditional love over and over again before he begins to believe in himself. We cannot predict the precise moment when the switch will turn on for James and his light will shine. It's different for each of our kids. But we know one thing – he will shine again.

"Before I came to Covenant House, I felt like I wasn't wanted. Now I feel like I'm part of a family."

> Christopher, Covenant House Michigan

Rights of Passage

What's the next step? What more can we do for these youth? How can we help close the gap of the cyclical problems that lead to adult homelessness? These were the questions that launched Covenant House's Rights of Passage (ROP) program over 20 years ago. It's unrealistic to expect young people with no family support or guidance to change overnight into solid, tax-paying citizens. "I couldn't keep going down the path I was going. The time had come for me to make a change. I'm lucky I survived my rock bottom, not everyone can say that. Now I see a future beyond my bad past."

> Jane, Covenant House Alaska



Covenant House created ROP to give youth a chance by providing the framework to accrue the necessary skills and resources to transition to a life of healthy independence through an 18-month-long, secure, and stable long-term residential program.

ROP, in essence, is the launching pad to adulthood and a new life for our kids.

When kids find Covenant House, many times they're broken and discouraged on many levels. The confidence, resources, and skills needed to build a healthy life beyond Covenant House can take many months, and sometimes years, to develop. Homeless youth need stability and security, as well as the self esteem that comes through solid, loving relationships to transform their lives.

While at ROP, youth have access to services including:

- Skill and education assessments
- Case management
- Employment and educational assistance
- Individual plan and goal-setting
- Vocational assistance on topics including interviewing, proper dress, job retention, and employer/employee interactions
- Job readiness skills and employment support
- Independent living skills workshops on topics like paying rent and maintaining bank accounts
- Financial development and budget management
- Coordination and referral to community providers
- 24-hour support staff
- After-care to ensure stability and continued pursuit of goals

As one of the requirements upon entering the program, each youth must either work, be actively seeking work, or attend school. We understand that youth not only need the skills and tools to successfully maintain employment, but they also need the skills and tools to deal with their peers and other life challenges. Through their journey with us, we instill success and positive thinking in every activity and encounter. Every step of the way, we tell our kids how sure we are they're going to make it.

Most important, we know that ROP works. Over the course of just a few months, we see kids who arrived dismayed and without hope become kids who work long hours to succeed at school, on the job, as parents, and at finding peace within themselves. We see kids learn how to dream all over again.

One of the most special days of the year at Covenant House is our Rights of Passage Graduation ceremony. And one of the best descriptions of Rights of Passage was given by Mike, one of our graduates...

"When I first came to Covenant House, I saw a big picture painted on the wall of a dove resting in a hand. It's their logo, but it also tells the story of what Covenant House, and especially Rights of Passage, is all about. As a resident of Rights of Passage, you are that bird and the program is one big nest. In this nest there are a lot of helpers – the staff, your mentor, the people who send money, and the other kids in the program. The nest is like a family, but it's also a classroom. You're always learning something you need to finally make it. And the great thing is that when you go out on a ledge, and even if you fall a few times, there's always someone there to catch you and say, "It's ok, try again." And when you're ready, when the pieces are in place, there's encouragement of all kinds to help you take off and really fly."

The thousands of children who will be sleeping on the streets of our cities tonight are not dreaming of graduation ceremonies, or of new jobs or apartments. Most of their dreams will focus on surviving until tomorrow morning.

But tonight, our Outreach counselors will be on the streets, providing food, clothing, and counseling. Tonight, God willing, a forgotten street child will come into our shelter and begin the incredible journey that will lead to a cap, a gown, and a future off the street.

Casa Alianza

Founded in 1981 in an uncompromising environment of violent conflict and intolerable human rights abuses rampant in Latin America in the early 1980s, Casa Alianza has grown from a refuge for displaced Guatemalan children into a safe haven working on behalf of street children in Guatemala, Mexico, Honduras, and Nicaragua. "With the support I received from Casa Alianza, I began and completed my rehabilitation process and became more and more prepared for independent life. The education they gave me was something I thought would be impossible to achieve."

> Hugo, Casa Alianza Honduras



Children in Latin America face a unique set of socio-economic issues that force them onto the streets and into homeless shelters at a much younger age than youth in the U.S. and Canada. Violence on the streets is more pronounced and less discreet as these developing nations struggle to bring more of their populations above the poverty line. Gangs run through the streets, constantly on the lookout for young recruits who are easily manipulated and intimidated into a life of criminal activity and sexual servitude.

In Guatemala, Honduras, Mexico, and Nicaragua, nearly 50 percent of the population lives below the poverty line. In addition, an average of 50 percent of the population in these countries is under the age of 18. Issues of human trafficking, sexual exploitation, and severe poverty demand that we take action to make sure we can intercept lives almost predestined for pain and insurmountable challenges on the streets.

For 28 years, Casa Alianza has provided help for homeless and orphaned children, offering them an opportunity to have a dignified life. At the same time, the agency works to defend the human rights of all children, demanding that governments develop action plans to benefit youth.

As the Latin American branch of Covenant House, Casa Alianza served thousands of street children in 2009, most of whom have been orphaned by civil war, abused or rejected by dysfunctional and povertystricken families, and further traumatized by the indifference of the societies in which they live. Casa Alianza is dedicated to helping these children get off the streets and back on the road to meaningful and productive lives.

In 1996, Casa Alianza received the Swedish Olaf Palme Award for our "dedicated work to help street children in Guatemala, Honduras and Mexico" and "for the courageous defense of the rights of these children." This was followed by the International Award for Children's Rights in 1999 from the International Bureau for Children's Rights in Montreal, Canada. The award was for Casa Alianza's "outstanding contribution in the defense of children's rights."

In 2000, Casa Alianza was awarded the Conrad N. Hilton Humanitarian Award. The award, begun by the Conrad N. Hilton Foundation in 1996, is the largest humanitarian award in the world and recognizes "extraordinary contributions towards the alleviation of human suffering."

In 2008, José Manuel "Menin" Capellín, National Director in Honduras, was recognized by the US State Department as a Hero in the fight against human trafficking — the only individual to be recognized that year within Latin America.

A Celebration of Life

Covenant House President Kevin Ryan reports on the customary Quinceanera father-daughter dance in Mexico...

"A Mexican girl's 15th birthday is a very important event filled with expectation and hope and is perhaps as iconic as a wedding, Christmas day, or a graduation. One of the most moving thinas I have ever seen was the devotion of the men and women of the Covenant House Mexico staff as they escorted 17 fatherless girls to the dance floor, all of whom were celebrating their Quinceanera. Our staff linked arms with the girls for the customary Quinceanera father-daughter dance. And you can bet none of these girls daydreamed of fatherless birthday dances, motherless party preparations, or a life all alone on the streets. Yet, as the folk music began and the dance got underway, the air was filled with hope, joy, and love as each girl was celebrated individually and as a family. Through actions, not words, we reminded the girls how much we love them and how much we want them to love themselves.

Through tears, one of the girls said to me, "Thank God I found this family," and then her voice broke off. In Mexico and throughout our Casa Alianza programs, wonderful Covenant House men and women are building a world where one day - some day - every child we touch will know what it is like to be loved by a family, no matter the violence and abandonment that hovers around us."

Service

TVER

What does it take to make a genuine, positive, and life-long difference in the life of a homeless teenager? Beyond the basics, and even the programs, it takes the guidance, love, and support that comes from motivated, full-time volunteers willing to commit three, six, or twelve months of their lives to serving homeless youth through Covenant House Faith Community.

House

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WENA



Coming from many different backgrounds, locations, spiritual beliefs, and spanning recent college graduates to retired men and women, what they share is a passion for serving homeless youth and the willingness to live together in an intentional community of unconditional love and respect.

Covenant House Faith Community volunteers have been a source of joy, support, and encouragement for youth at Covenant House for over 35 years. Since 1972, Covenant House Faith Community has offered individuals the opportunity to serve homeless youth full-time, to live in community with other volunteers, and share in daily prayer and reflection with their fellow Faith Community members. Over 1,000 people have served our youth through this program and Covenant House currently offers placements at four sites - New York City, Ft. Lauderdale, Atlantic City, and Detroit. Covenant House Faith Community is a member of the AmeriCorps network.

Most volunteers serve on the residential floors in our Crisis Center or Rights of Passage programs, in direct care with our youth and in a variety of functions in support to the staff and residents. In preparation for their work in direct care, all volunteers go through a "formation," or orientation, for two weeks before they begin their service at Covenant House which is designed to help them understand the issues facing our youth, how to best navigate problems as they arise while working at our shelters, and how to explore their individual faith and personal beliefs through the experience. "The youth will test you and challenge you but they also will tell you how much they appreciate you. I've had youth tell me that we staff are like family to them. And we really are. I've been to graduations, hospital rooms, counseling appointments, and legal appointments. I've been in the delivery room for a child birth and I've seen many youth secure jobs and get their own places. You really fill the role of a proud parent."

Josh, Covenant House Faith Community Volunteer, Atlantic City, NJ

"The time I have spent here thus far has been filled with many blessings. I am blessed to live with a wonderful community made up of people who are supportive and encouraging. I am blessed to be able to say everyday that I love what I am doing. For the first time in my life, I can honestly say that I feel as though I am doing exactly what I am supposed to be doing and have experienced the peace that comes along with doing God's will."

Lauren, Covenant House Faith Community Volunteer, Ft. Lauderdale, FL

Become a Volunteer. For more information, please contact Paula Rote (prote@covenanthouse.org) or Joan Conroy (jconroy@ covenanthouse.org).



Advocacy & Research

Since Covenant House's founding 37 years ago, we have advocated tirelessly on behalf of young people. For youth who have no voice or who are too easily ignored, we speak up, fight back, and demand acknowledgment and awareness for a demographic of young people too often forgotten.



For funding dollars, research initiatives, corporate partnerships, better and more comprehensive legislation and federal policy, and for greater public acknowledgment and awareness for youth homelessness, Covenant House advocates have been the voice for young people in government, the media, and the academic community.

In 2009, Covenant House established its first Advocacy Office based in Washington, D.C. where our staff work with lobbying firms, special interest groups, and Congress members to enact change and raise awareness of the unique problems homeless young people face; problems and needs that are different than those of the adult homeless population. Together, as partners with the government, community agencies, and associations, we seek to improve the lives of families and young people everywhere.

Also established in 2009, the Covenant House Institute, the agency's first formal research arm, partners with universities across the United States to study the factors contributing to youth homelessness. By painting a more complete picture of what brings youth to Covenant House through the "Youth in Crisis" reporting series, we can provide better care for our youth, create a more holistic approach to rehabilitating their lives, and advocate on their behalf across the Americas.

Covenant House Institute In the News

"Study Reveals Harsh Life for Homeless Youth in New York"

The New York Times March 10, 2009

"Many homeless youth in New York City are victims of abuse who grew up in foster care or other institutions and now lack jobs, a high school education, birth certificates and adequate health care, according to a study...

...one of the largest-ever examinations of young homeless people in New York, found that their future did not look much better – because they are dangerously isolated from mainstream channels of work, family life and basic schooling...

...Forty-seven percent of the group said they had been disciplined physically before entering the shelter, 37 percent said they had been victims of physical abuse, and 19 percent had endured sexual abuse. Forty-one percent said they had witnessed violence in their homes. The vast majority said they found it difficult or impossible to find a good job. Seventyeight percent said they were unemployed when they entered the shelter...

...'It is a wake-up call to all of us that we have to be incredibly vigilant on behalf of our kids,' Mr. Ryan said. 'Especially in a time of economic crisis, when families are feeling the stress and strain that, in many instances, can cause kids to become even more disconnected from school and work and family.' "

"Study of homeless teens at shelter paints a grim picture"

Anchorage Daily News April 2, 2010

"The first big study of homeless teenagers and young adults in Anchorage paints a disturbing picture. Nearly half of the girls who show up at the Covenant House shelter have been sexually abused... Increasing numbers are coming from the Bush, and only a few rural teens had a high school diploma or equivalency...

...'This report quantifies the tragic stories of our kids and will help us better meet their needs,' said Deirdre Cronin, executive director of Covenant House Alaska...

...Some of these emotionally troubled children don't have parents able to take care of them ...or they aren't getting the help they need in the community, researchers say. So they end up at Covenant House...

...'We need to constantly make sure that we are engaging the kids in a way that shows them we are happy they made the choice to walk through our front door,' Cronin said."

How we're making a difference



Paul Anka



Dayanara Torres



elletater

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Debbie Allen



Diane Milan and Michael Strahan



Nigel Lythgoe





The April Fund

April stayed with us last summer, looking for sanctuary from the streets that were killing her. "Stay with us," we begged her. "We love you," we told her. "You have friends you don't even know who care about you," we assured her.

Like so many of the kids who come to us, she was dealing with tremendous emotional pain. Thanks to God and thanks to our supporters, thousands of kids who have stayed with us beat the street and built new lives and will continue to do so. But April was haunted and hunted last summer. The voices of street villains did not rest until they lured her away from us, and killed her. They threw her naked body in a blanket and dumped her, of all places, in the back of a church.

At Covenant House, we believe that April's death should not be just another footnote in our battle against the criminals on the street. And so we started the April Fund.

To date, almost 30,000 friends have given a total of \$1.1 million dollars in April's memory: money that is being used to support our street Outreach efforts so we can reach more kids before the criminals do. To help, please visit <u>CovenantHouse.</u> <u>org/the-april-fund</u>

Candlelight Vigil for Homeless Youth

Each November in Times Square, New York City and at locations all across the Americas, Covenant House holds a Candlelight Vigil for Homeless Youth. It is a day when young people who have survived on the streets stand up with pride to share their inspiring stories of courage and hope. Every year, thousands of people come together carrying hand-painted banners and candles, singing songs of hope, and reading poetry and testimonials from young survivors of the street. Every year, the Covenant House Candlelight Vigil sends a unified message across the world that "No homeless vouth will ever be forgotten."

We ask that you stand in solidarity with us. Your participation in our Vigil will give homeless and runaway youth a chance to dream of a life away from the violence and degradation of the streets. With this vigil, we can call America's attention to a crushing national problem which threatens hundreds of thousands of our most vulnerable children.

For more information on the 2010 Candlelight Vigil for Homeless Youth and to light a virtual candle, go to <u>candlelight.</u> <u>covenanthouse.org</u>

How we're making a difference





The HOME Team

In 2009, Covenant House established the Covenant House "Home Team," a collaboration of supporters, staff, donors, and Covenant House residents who participate in a variety of athletic competitions to raise money and awareness for Covenant House.

To date, the team has raised approximately \$130,000, has completed the 2009 NYC Marathon, the 2010 NYC Half Marathon, and the Wycoff/Franklin Lakes, New Jersey Triathlon, and has assembled participants for the 2010 NYC Marathon and the 2010 Chicago Marathon. So far, over 100 participants have come forward to run, walk, swim, bike, and further our mission.

As the Covenant House Home Team grows and develops, we hope to recruit more support and branch out to events throughout the country and internationally. For more information, please feel free to reach out to Gina Butler at <u>gbutler@</u> <u>covenanthouse.org.</u>

Urban Farming – New Orleans

Covenant House New Orleans has turned 11 vacant lots in the shadow of our crisis shelter into thriving urban farms. The food grown in these lots are prepared and sold at the Covenant Café and the Greenmarket at Armstrong Park, where we offer job training in cooking and restaurant management. To complete the circle, food from the farms will also be served to our kids in the New Orleans shelter. Several well-known local chefs and restaurateurs will also be purchasing and serving the food grown by the Covenant Farms program.

The urban gardening program is the third unique job training enterprise Covenant House New Orleans has created to teach our kids about the world of work. Through White Dove Landscaping Services, residents maintain, design, and install gardens. At the Covenant House Café, they learn to fix and serve lunch and run a restaurant through a 12-week training program. Covenant House New Orleans also provides many wrap-around services in order to keep our kids healthy and focused on their future. They are demonstrating every day that it takes innovation, creativity, and broad partnerships in this economy to get our kids on the path to economic opportunity.





Photograph @ Wilf Whitty/ Amos Trust

Charter Schools – Michigan

Covenant House Michigan (CHM) has been operating three charter schools since June 30, 2005, when Detroit Public Schools (DPS) awarded the charters. The need was evident, given the fact that over 90% of CHM residents are high school dropouts. Operating the schools allows CHM to better serve the needs of homeless and other at-risk youth who lack a high school diploma. The schools serve youth aged 16-19. Since the inception of the schools, 405 students have earned their high school diplomas, including the 59 who graduated in January of 2010. The schools have operated under the name Covenant House Life Skills Centers.

Next year, the official name will change to "Covenant House Academy" (East, Central & Southwest). A new curriculum will be implemented to more precisely address the needs of dropouts and at-risk youth. A newly formed central administrative office will allow the three schools to operate under a "district concept" for the first time. Each school will still maintain its own Board of Education. The focus of these three schools is to provide opportunity to achieve academically through individualized, computer-based instruction, direct instruction, intervention support services, and vocational training.

Street Child World Cup

Thanks to the funding and coordination of Casa Alianza UK and their partners, a whole team of formerly homeless youth now living at Casa Alianza Nicaragua in Managua participated in the 2010 Street Child World Cup in Durban, South Africa where they enjoyed great success, winning matches against Ukraine, India, and their hosts, the South African team.

The invitation to the Casa Alianza Nicaragua team was a bright moment in the lives of the team members, many of whom were long abandoned by their families and formerly surviving on the streets. The opportunity to compete, as well as to travel outside of Nicaragua, something none of the youth have ever done, was an incredibly exciting and celebratory experience for the staff, supporters, and team members.

The first ever Deloitte Street Child World Cup hosted nine national teams from around the globe with the purpose of fostering their love of the game as well as staging a platform for heightened awareness and advocacy for the rights of children on the international scale.

The competition engaged every team in a variety of activities beyond soccer matches designed to enhance each child's sense of self-worth, to give them a voice through which to tell their story, and to create a new "Street Child Manifesto" which will be the basis for a new international campaign for street children's rights. 2009 Covenant House Honor Roll We remember with deepest appreciation these beloved members of our Covenant House family who made their final gift through bequests and other planned gifts. Their commitment to our mission will live on in the lives of our kids.

Margaret T. Flanagan New York, NY

Mary E. Flavin Waterford, NY

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Advanced Supply Chain Integrators Albert & Ethel Herzstein Charitable Foundation Albrecht Foundation Annaly Capital Management Aon Foundation AT&T Bank of America Bernard F. & Mary Ann Powell Foundation **BNY Mellon** Boeing Employees Community Fund **BP** Exploration Alaska Inc Carrie E. Doheny Foundation Charles B. & Jean G. Smith Family Foundation Chatlos Foundation Inc Consolidated Edison Company of N.Y. Conrad N. Hilton Fund for Sisters Covenant House Auxiliary D'Andrade Family Fund Deloitte Services LP Demarest Lloyd Jr. Foundation Dowling & Partners Securities LLC E.J. Grassmann Trust Elbit Systems of America LLC Ellwood Foundation Everest Global Services Inc First Re Management Company Inc Frees Foundation Friends of Children Inc GCI General Trading Co. George & Mary Hamman Foundation George P. Wakefield Residuary Trust Gertrude M. Goff Foundation GHI Emblem Health Services Gladys & Roland Harriman Foundation GPOA Foundation Grant Thorton LLP Gregory Hanley Charitable Gift Fund H.I. Foundation Inc Hagedorn Fund Hamilton Family Foundation Harris County Hospital Foundation Herman Goldman Foundation Herman Lissner Foundation Hettinger Foundation Hidden Pond Foundation Hobbs Foundation Holborn Corporation Horizon Lines of Alaska Hugoton Foundation

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Kevin M. Ryan President & CEO

James M. White Executive Vice President of Development

Diane S. Milan Executive Vice President of Administration

John A. Ducoff Advisor to the President Senior Vice President

Peggy Healy Senior Vice President Latin America

Bruce J. Henry Executive Director Covenant House Institute

Thomas I. Kennedy Senior Vice President Advocacy

Daniel C. McCarthy Chief Financial Officer

Thomas J. Potenza Senior Vice President Administration & Human Resources

Joan H. Smyth Dengler Senior Vice President Direct Marketing

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Kevin M. Ryan President & Chief Executive Officer

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Daniel C. McCarthy Treasurer

Thomas J. Potenza Assistant Secretary

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Covenant House Financial Statement

Covenant House and Affiliates Consolidated Statement of Activities For the year ended June 30, 2009

Contributions and Revenue		
Contributions:		
Contributions from individuals, foundations, and corporations including legacies and bequests of		\$94,802,532
Contributed services and merchandise		2,532,792
Government grants and contracts		28,669,510
Special events revenue	\$5,359,161	
Less direct benefit to donor costs	(1,628,746)	
Net special events income		3,730,415
Total contributions		\$129,735,249
Revenue:		
Investment Income:		
Interest and dividends		\$797,964
Net unrealized losses		(9,017,339)
Net realized losses		(2,256,144)
Other income and gains		2,447,714
Total revenue		\$(8,027,805)
Total contributions and revenue		\$121,707,444
Expenses		
Program services:		
Shelter and Crisis Care	\$48,270,977	
Outreach	4,593,937	
Mother/Child	6,300,384	
Nineline	2,832,049	
Medical	5,248,960	
Community Service Center	12,556,335	
Public Education	5,734,911	
Rights of Passage/In-school	16,344,006	
Total program services		\$101,881,559
Supporting services:		
Management and general	\$15,053,220	
Fundraising	26,386,985	
Total supporting services		41,440,205
Total expenses		\$143,321,764
Foreign currency translation adjustment		5,592,339
Total expenses and translation adjustment		\$148,914,103
Change in net assets before pension-related expenses other than net periodic pension cost		\$(27,206,659)
Pension expense other than net periodic pension expense		(3,276,665)
Changes in net assets		(30,483,324)
Net assets, beginning of year		212,493,671
Net assets, end of year		\$182,010,347

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Ruth daCosta

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