

# THE THRILL IS CALLING



**SixFlags®**  
DARIEN LAKE

## Six Flags Darien Lake internships available for college students:

- Hotel & Campground Accommodations
- Park Operations
- Marketing & Public Relations
- Information Technology
- Food & Beverage/Catered Events

## Competitive Wages & Benefits!

- Many positions start at \$15/hour
- Flexible schedules
- Free admission to all Six Flags parks worldwide!
- Food & Merchandise discounts
- Free tickets for friends!



## A Six Flags Darien Lake Internship Can Help Lead You To A Successful Future.

### When You Work With Us You'll Have The Chance To:

- Gain real-world experience in the hospitality industry
- Develop skills that look good on a resume or application
- Interact with different people of all ages and backgrounds

Working with us is an opportunity that can pay off for years to come – with skills, knowledge, experiences and friends that can last a lifetime!

For more information please  
visit [sixflagsjobs.com](http://sixflagsjobs.com)  
or email [SFDLHR@sftp.com](mailto:SFDLHR@sftp.com).



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## Are you a student who needs an internship to earn your degree?

Imagine working side-by-side with industry leaders in your field of study and building upon the skills you have learned in the classroom. Six Flags Entertainment Corporation is the world's largest regional theme park company with \$1.5 billion in revenue and 26 parks across the United States, Mexico and Canada. For 58 years, Six Flags has entertained millions of families with world-class coasters, themed rides, thrilling water parks and unique attractions.

Imagine yourself in a paid Six Flags Professional Internship. Internships are available for all college students, from first-year students to seniors. The internship experience combines Six Flags Darien Lake's business needs with college-level internship requirements. As an intern, you will have the opportunity to grow and learn the entertainment industry through hands-on exposure to day-to-day operational tasks within your assigned department. You will be responsible for providing excellent guest service and utilizing leadership skills while collaborating on group projects to ensure a successful operation. Interns will gain exposure to concepts such as budget management, cost of sales, labor optimization, emergency response, and leadership development.

Six Flags Darien Lake offers a dynamic, diverse, and inclusive working environment. Six Flags is a workplace built for fun with excellent team member perks, including competitive wages starting at \$15/hr for most positions and flexible scheduling. Enjoy free park admission to all Six Flags Theme Parks, on-site training, food, beverage & merchandise discounts, employee events, tickets for friends, and more. You will network and meet other students from all around the world. Six Flags Darien Lake even offers developmental programs such as our Young Professionals Club and Leadership Training.



# Highlights of Available Internship Programs

## Hotel & Campground Accommodations

Our Hotel & Campground positions offer a wide variety of jobs for detail-oriented people who love to serve Guests. Learn about call center operations and the initial sales cycle, front office positions that assist Guests upon their first arrival, throughout their stay, and night audit processes. You will also learn back-of-house operations positions, including maintenance programs and how a housekeeping department operates. Ultimately, experience how to manage all team members responsible for Guest stays, cleaning, prepping, coordinating our hotel rooms, cabins, RV units, and campsites while providing top-notch proactive, friendly service.

## Park Operations

A Park Operations internship will teach you skills to ensure the safety of both guests and employees is the highest priority. Leaders in operations must ensure each ride location operates according to standard operating procedures. Park Operations leaders manage a large number of employees and hold leadership teams accountable for performance. You will learn about practical training techniques, auditing and record retention. Park Operations leaders also learn about managing labor budgets and schedules to ensure compliance with all Federal and State labor laws. These positions have a high level of responsibility for safety, compliance and emergency response.

## Food & Beverage/Catered Events

Our Food & Beverage and Catering internships offer opportunities to learn about supply-chain management and responsibility for ordering stand supplies and food items. You will also learn how to prepare monthly closing inventory sheets and maintain par levels established by management. Controlling cost of sales by ensuring quality and portion control on food items is an integral part of this internship. You will also learn about labor management and general safety topics, including safe food preparation, handling and storage.

## Marketing & Public Relations

Our Marketing & Public Relations internships target highly motivated and enthusiastic individuals. Interns will assist the Marketing Department with promotions, community events, media-related activities, guest relations, and market research. Examples of responsibilities include assisting with creating social media posts, capturing both video and imagery within the park, and traditional PR efforts, including press release writing and media events. Interns will also assist the marketing department with the organization and execution of special events.

## Information Technology

Our IT interns will maintain and routinely service all hardware and software and provide technical support to fellow employees. IT technicians typically troubleshoot software, hardware and network problems and support park applications, operating systems, MS Office 365 and other programs. You will be trained to perform daily maintenance on season pass, turnstile, scanners & POS equipment. IT interns also perform routine audits of all systems and all departments to investigate and repair any potential problems. You will also learn to enforce PCI, SOX, HIPPA and other compliance measures to protect the guest and company.

# Leadership Job Description for Interns

The following job description outlines essential duties, responsibilities, and requirements for most internship positions at Six Flags Darien Lake.

## DESCRIPTION

Learn what it takes to be an entry-level leader at Six Flags Darien Lake! This internship will provide an opportunity to learn our company mantra, develop your leadership skills, network with seasoned Six Flags leaders, and learn the day-to-day operations of a large, multi-faceted regional entertainment venue.

## KEY DUTIES AND RESPONSIBILITIES:

- Lead by example through performing all duties and responsibilities, promoting teamwork and fostering a learning environment for all team members
- Provide first-class Guest Service to both Guest and Team Members
- Practice, support, maintain and enforce a total safety culture for all Team Members
- Establish and sustain a robust team environment to increase location retention, motivation and morale of Team Members
- Support area supervisors in the day-to-day operation of their respective area
- Direct functions to ensure a smooth and profitable operation
- Assist with training and coaching team members assigned to their particular unit
- Keep all team members informed of park procedures, policies, and help foster communication between management and front-line team members
- Address guest complaints and resolve issues
- Handle all guest concerns and keep the management team informed of any difficulties in your area of responsibility
- Responsible for seeing that all team members are in proper uniforms and meet the park grooming guidelines
- Enforce and comply with Federal, State and Company labor laws and policies

## REQUIREMENTS:

- Be enrolled in a BOCES or college/university program for Hospitality or Business Management, Retail Management, Sales, Finance, Accounting, Culinary, Food Service, Restaurant Management, Marketing, Public Relations (or any related discipline)
- Be able to work nights, weekends, and holidays with flexible availability
- Commitment to providing Guest first service to our guests



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- Develop Skills That Look Good On A Resume Or Application.
- Interact With Different People Of All Ages And Backgrounds.

Working With Us Is An Opportunity That Can Pay Off For Years To Come – With Skills, Knowledge, Experiences And Friends That Can Last A Lifetime!

**About Six Flags Darien Lake**

Six Flags Darien Lake's wide variety of entertainment and top-notch thrill rides has made it the Coaster Capital of New York since 1964. Located 45 minutes from Niagara Falls between Buffalo and Rochester, N.Y., today the park boasts more than 50 rides, including seven world-class roller coasters, dozens of family rides, the region's largest water park and a 20,000-seat amphitheater operated by Live Nation.

Six Flags Darien Lake's operating season generally runs from May through October. The park welcomes overnight guests in a wide range of accommodations—from a full-service hotel and modern cabins to rental RVs and RV and tent campsites.

**"Six Flags Darien Lake has had a long-standing relationship with Genesee Community College in providing quality internship opportunities for students. With a wide variety of jobs available and quality leadership, Darien Lake has provided students with excellent, hands-on learning experiences that marry with their classroom learning and build their resume."**

Amy Slusser, Professor  
Tourism, Hospitality & Event Management  
Genesee Community College

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or email [SFDLHR@sftp.com](mailto:SFDLHR@sftp.com).**

