# **USER MANUAL**

**FMC-1000M(S)** Gigabit Ethernet OAM/IP Web Smart Media Converter



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#### FMC-1000M(S) Operation Manual

Gigabit Ethernet OAM/IP Web Smart Media Converter

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This Manual supports the following models:

**FMC-1000M** : 1x1000Base-FX + 1x10/100/1000Base-TX **FMC-1000MS** : 1x100/1000Base-FX (SFP) + 1x10/100/1000Base-TX

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#### **CISPR PUB.22 Class A COMPLIANCE:**

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#### **CE NOTICE**

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# **Chapter 1 Introduction**

## 1.1 Welcome

Thank you for choosing **FMC-1000M(S)** Gigabit Ethernet OAM/IP Web Smart Media Converter. Throughout this document, the two different models of this family will be referred to as **FMC-1000M(S)** or in an abbreviated form as just **1000M(S)**. If you would like to skip right to the installation of the converter, proceed to Chapter 2.

This manual is used to explain the hardware installation procedures and operation of **FMC-1000M(S)**, and present its capabilities and specifications. This manual is divided into 3 chapters, the Introduction, Installation, and Provisioning Chapters.

Installers should carefully read the Chapters 1&2, Introduction and Installation. The divisions in that manual are intended for use by personnel to answer questions in general areas. Planners and potential purchasers may read the Introduction to determine the suitability of the product to its intended use; Operating Personnel would use Web Based Management Chapters and Appendices to become familiar with the converter and settings. Network Administrators should read the chapters on Web Based Management and Trouble Shooting to become familiar with the diagnostic capabilities, network settings and management strategies.

## **1.2 Product Description**

**FMC-1000M(S)** is an electrical to optical media converter for Gigabit Ethernet. There are two models, one with fixed optical transceiver (**1000M**) and one supporting pluggable SFP transceiver (**1000MS**). These converters sport embedded stand-alone Web based management over IP networks as well as IEEE802.3ah OAM for remote in-band management. They are also fully compatible when placed in **FMC** Non-managed chassis such as the FMC-CH17 or FMC-CH08.

**FMC-1000M(S)** is an IEEE802.3ah OAM compliant copper to fiber Gigabit Ethernet solution designed to make conversion between 10/100/1000Base-TX and 100/1000Base-FX with SC, FC ,ST connector (**FMC-1000M**) or SFP LC connector (**FMC-1000MS**). When deployed as a stand-alone solution, this media converter incorporates an easy to use Web user interface for operation, administration and maintenance of both local and remotely connected **FMC-1000M(S)** converters. By offering 802.3ah OAM compliance, this converter can be linked to any 802.3ah compliant fiber switch and support loop back and dying gasp functions. All functions of this converter and the remotely connected converter can be configured and monitored via in-band management, including band-width control, duplex, speed, VLAN configuration and more.

# **1.3 Product Features**

- Auto-Cross over for MDI/MDIX at UTP port
- Auto-Negotiation or Forced Manual mode for UTP port
- Supports Dual Rate (100/1000) SFP for selectable Fast or Gigabit speed on fiber
- Supports 802.3X flow control Enable or Disable
- Supports Jumbo Frames up to 9K bytes
- Supports 16 Tag VLAN Groups
- Supports 802.1Q tagging and 802.1ad double VLAN tag (Q-in-Q)
- Ingress/Egress Bandwidth control with 64K granularity
- Supports 802.3ah-OAM loop back and dying gasp (remote power failure detection)
- Supports firmware upgrade via Web
- Supports Digital Diagnostics (DOM) for supported SFP
- Provides product information for management
- Includes RMON counters (stand-alone only)
- Supports password setting for authentication
- Supports Link Fault Pass Through (LFP) Function
- Supports Auto Laser Shutdown (ALS) Function
- Supports DHCP client for automatic TCP/IP configuration

FMC-1000M(S) SFP socket supports a wide range of standard SFP modules to address any network situation.

Single-mode, Multi-mode, Multi-rate, Dual Rate (100/1000), Single fiber bi-directional, Coarse and Dense Wave Division Multiplexing (CWDM and DWDM) and Copper media

**WARNING:** Fiber optic equipment may emit laser or infrared light that can injure your eyes. Never look into an optical fiber or connector port. Always assume that fiber optic cables are connected to an active laser light source.

# **1.4 Specifications**

<ul> <li>Optical Interface</li> <li>Connector</li> <li>Data rate</li> <li>Duplex mode</li> <li>Fiber</li> <li>Distance</li> <li>Wavelength</li> <li>Electrical Interface</li> </ul>	SFP cage ( <b>1000MS</b> ) or Duplex SC, ST, FC ( <b>1000M</b> ) 100/1000Base-FX (125Mbps/1.25GMbps optical rate) Dual Rate Support Full duplex on fiber Depends on SFP Depends on SFP Depends on SFP
<ul> <li>Connector</li> </ul>	RJ-45, shielded
<ul> <li>Data rate</li> </ul>	auto, 10Mbps (10Base), 100Mbps (100Base), or 1000Mbps (1000Base)
<ul> <li>Duplex mode</li> </ul>	auto, Full or Half
<ul> <li>Cable</li> </ul>	Cat 5e or better
<ul> <li>Distance</li> </ul>	100Meters maximum
<ul> <li>Indications</li> </ul>	LED (PWR, FX Link, LAN Link, LAN Speed, FX Speed)
<ul> <li>Power</li> </ul>	
<ul> <li>Input</li> </ul>	12VDC in
<ul> <li>Consumption</li> </ul>	<5W
<ul> <li>Dimensions</li> </ul>	155 x 88 x 23mm (D x W x H)
<ul> <li>Weight</li> </ul>	110g
<ul> <li>Temperature</li> </ul>	0 ~ 60°C (Operating), -10 ~ 70°C (Storage)
<ul> <li>Humidity</li> </ul>	10 ~ 90% non-condensing
<ul> <li>Certification</li> </ul>	CE (EMI/LVD), FCC, RoHS Compliant
<ul> <li>MTBF</li> </ul>	75000 hrs

# 1.5 Management Features

Both 1000M and 1000MS can be placed in a FMC-CH17 or FMC-CH08 non-managed chassis. The converter can be configured and monitored via Web HTTP.

# 1.6 Panel

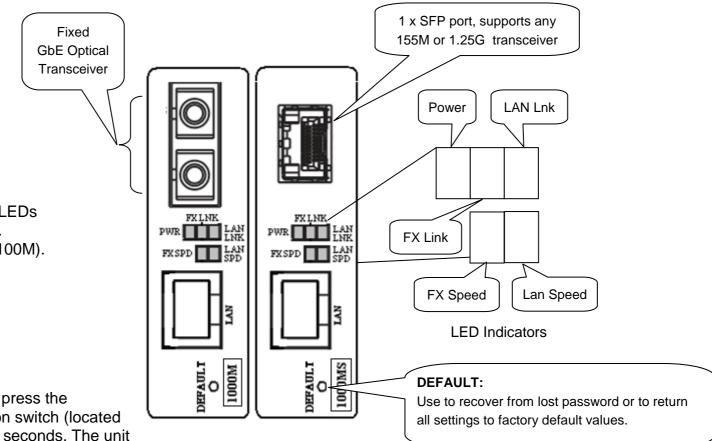


Figure 1. Panel Graphics

The LAN Speed and FX Speed LEDs use dual color to indicate speed. Green indicates Fast Ethernet (100M). Yellow indicates Gigabit Speed. When off, the LAN Speed LED indicates a 10M speed.

## Factory reset procedure

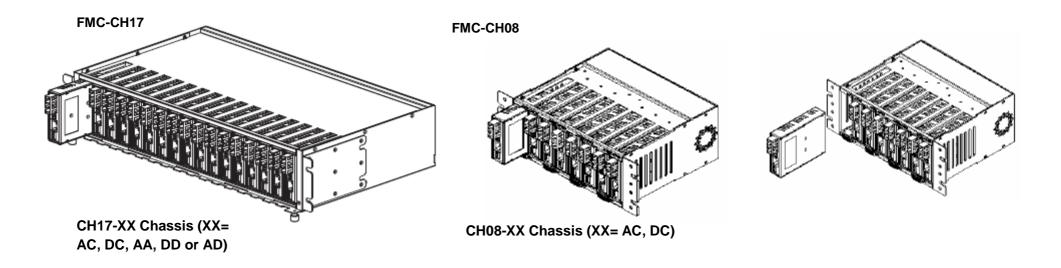
Apply power to **1000M(S)**. Allow 30 seconds to fully boot. Using a pencil or ball-point pen, press the 'DEFAULT' recessed push-button switch (located on the face plate) and hold for 6 seconds. The unit will be restored to factory default almost immediately. The defaults are:

IP=10.1.1.1 netmask=255.255.255.0 GW=10.1.1.254 password reset to 'admin'

# **Chapter 2 Installation**

# 2.1 Chassis Options

Note: The converter can be placed in any FMC series chassis, including the 17 slot CH17, 8 slot CH08 chassis. Chassis with built-in power are available with single AC (90-240VAC), single DC (18~75VDC). Dual AC, dual DC or AC plus DC combo for FMC-CH17 only.



Follow all ESD precautions when handling the converter and SFP modules.

## **2.2 Electrical Installation**

With a built-in AC power chassis, AC power is supplied to the chassis through a standard IEC C14 3-prong receptacle, located on the rear of the chassis. Any national power cord with IEC C13 line plug may be used to connect AC power to the power module. With a built-in DC power chassis, DC -48V is connected to the terminal block located on the rear of the chassis, observing the proper polarity. The chassis should always be grounded through the protective earth lead of the power cable in AC installations, or via the frame ground connection for DC installations.



Left: Live line Right: Neutral line Middle: Ground



Left: -V (-48V) Right: +V (0V) Middle: Frame Ground

18~75 VDC

# 2.3 Installation of SFP Modules

**CTC Union** supplied SFP modules are of the Bale Clasp type. The bale clasp pluggable module has a bale clasp that secures the module into the SFP cage.

#### 2.3.1 Inserting a Bale Clasp SFP Module into the Cage

Step 1 Close the bale clasp upward before inserting the pluggable module. Step 2 Line up the SFP module with the port, and slide it into the cage. Seat it. Attach fiber cable.

#### 2.3.2 Removing a Bale Clasp SFP Module

Step 1 Remove fiber cable. Open the bale clasp on the SFP module. Press the clasp downward with your index finger. Step 2 Grasp the SFP module between your thumb and index finger and carefully remove it from the SFP cage.

# **Chapter 3 Provisioning**

# 3.1 Web Login

#### 3.1.1 Introduction

In an effort to make Networking devices easier to configure, many devices can now be configured via a Web Page, which should be familiar to all Internet users.

The web page is accessed by the Default IP Address of the device from a Web Browser such as Internet Explorer or Firefox in the following way:

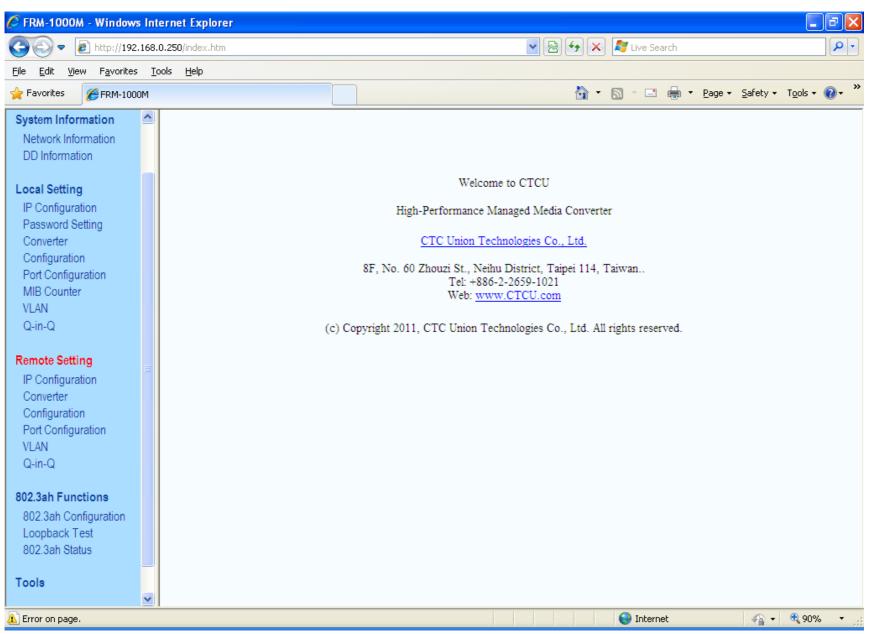
10.1.1.1/ (Assuming the Default IP Address is 10.1.1.1)

Before accessing this device by web browser, the IP address must be known or it must be reset or changed to be used on the desired network. Please refer to Chapter 1, section 1.6 or to Chapter 2, section 3.1.9 for the factory reset procedure. You must set your PC to the default IP subnet and access this device that way. Then you can change the IP address through the web interface.

*3.1.2 Web Login Page* Access the device via a web browser. Enter the password and click "Login".

CTCU
1G Base-TX to 1G Base-FX OAM Media Converter
IG base-1X to IG base-FX OAM Media Converter
Username: <sup>admin</sup>
Password:
Login

#### 3.1.3 Web Main Page



#### 3.1.4 System Information, Network Information

The information displayed on this page gives specific device, network information, and port status for the local FMC-1000M(S) and for any remote that is accessible via IEEE802.3ah OAM in-band management.

Local Device Information	
MAC Address	00:01:02:03:04:99
Software Version	1.000
IP Address	192.168.0.250
Gateway	192.168.0.10
Subnet Mask	255.255.255.0
Description	FMC-1000MS

#### **Remote Device Information**

MAC Address	00:01:02:03:04:73
	1.000
IP Address	192.168.0.249
	192.168.0.10
	255.255.255.0
Description	FMC-1000MS

Local Port Status		
Ports	ТР	FX
Link Status	Up	Up
Speed	100M	1000M
Duplex mode	Full	Full
Flow control	Enable	Enable
Auto negotiation	Auto	Force

#### **Remote Port Status**

Ports		
Link Status	Down	Up
Speed	10M	1000M
Duplex mode	Half	Full
Flow control	Enable	Enable
Auto negotiation	Auto	Auto

#### 3.1.5 System Information, DD Information

The DD or DDOM information is read from the MSA compliant SFP module and can be displayed via the web user interface.

Local DD Information	
Vendor Name1e	FIBERXON INC.
Vendor Part Number	FTM-3125C-L40
Fiber Type	Single Mode
Wave Length	1310 nm
Link Length	0040 Km
Tx Power	01 dBm
Rx Power	-08 dBm
Rx Sensitivity	00 dBm
Temperature	044 C

# Local DD Information

#### 3.1.6 Local Settings

If you have reviewed section 3.1 of this chapter, then you will already be familiar with these settings and their actions. We will go through the settings here again, but not with as much detail. For detail, please review section 3.1.

Local Setting
IP Configuration
Password Setting
Converter
Configuration
Port Configuration
MIB Counter
VLAN
Q-in-Q

#### **3.1.6.1 IP Configuration**

Disable 💌
192.168.0.250
255.255.255.0
192.168.0.10
FMC-1000MS

Use this screen to set the TCP/IP configuration for the local unit. Note, that if you change the IP address you could lose remote management for this device. Remember to save settings under the "Tools" menu.

#### 3.1.6.2 Password Setting

Password Setting	
Login Name	admin
Old Password	••••
New Password	••••
Confirm	••••
Apply	

Key in the current password and type in the new password twice, then click the "Apply" button.

# **3.1.6.3** Converter Configuration

Management	🔿 Disable 🖲 Enable
Jumbo Frame (9K)	● Disable ○ Enable
Link Loss Carry Forward	⊙ Disable ○ Enable
Auto Laser Shutdown	⊛ Disable ○ Enable
Forward CRC Error Frame	● Drop ○ Forward
Forward Pause Frame	● Drop ○ Forward
Management Packet High Priority (This function need reset to take effect!)	🛇 Disable 🖲 Enable
Broadcast Storm Filter	◉ Disable ○ Enable
Multicast Storm Filter	◉ Disable ○ Enable
Unknown DA Unicast Storm Filter	◉ Disable ○ Enable
Apply	

# **Converter Configuration**

All of these special functions are explained in Section 3.1.8 of this chapter. Select the proper radio buttons and the click the "Apply" button. Remember to save settings under the "Tools" menu.

#### **3.1.6.4 Port Configuration**

	Port Configuration											
Port	Link	Port Ac	tive	Mode		Flow Control	Ing	ess Rate	Limit (bps)	Egress	Rate Limit	(bps)
ТР	100F	Enable	~	Auto Speed	~	Enable 💊	🖊 Not Lir	uit 🗸 🛛	* 64k	Not Limit	<b>∨</b> 0	* 64k
FX	1000F	Enable	*	1000 Full	~	Enable 🔦	🖌 Not Lir	uit 🗸 🛛	* 64k	Not Limit	✓ 0	* 64k
	Apply Refresh											

This screen is for the configuration of the electrical Ethernet port (TP) and the optical port (FX). The options include enabling or disabling the port, setting auto or forced Ethernet mode, enabling 802.3X (flow control), and setting ingress and egress rate limiting. Note that rate limiting has a granularity of 64K so the rate can be set from 64k to 1000M in 64K steps.

O in O Functions Configuration

#### 3.1.6.5 Q-in-Q Configuration

<b>{ {</b>			
Q in Q Enable	Disable 💟		
Out Layer VLAN Tag EtherType (HEX)	0x <mark>88a8</mark>		
Out Layer VLAN VID (DEC)	1		
VLAN Tag Priority Decision	Use Internal VLAN Tag Priority 💟		
Q in Q direction TP Add QinQ Tag, FX Remove Tag 💌			
Apply			

The Q-in-Q function sets the S-tag or outer VLAN tag which is typically used by the service provider. For more explanation please see Section 3.1.6.

#### **3.1.6.6 RMON Counters**

# **MIB Counters**

#### (The following counter means the port received number)

Port	ТР	FX	СРО
	1105327	334901	435144
Total Pkts	11196	4187	4415
Total Error Pkts	0	0	0
Unicast Pkts	294	0	203
Multicast Pkts	4125	2976	2997
Broadcast Pkts	6777	1211	1215
	5317	3584	3734
	4890	0	2
	271	603	608
	684	0	12
	26	0	1
	8	0	58
Undersize Pkts	0	0	0
Oversize Pkts	0	0	0
	0	0	0
	0	0	0
	0	0	0
Drop Events	0	0	0
	0	0	0

Clear Refresh

The counters have an accumulation of received bytes for each port (UTP, Fiber and Management) and more detailed distribution of those packets

# 3.1.6.7 VLAN Group Configuration

# 802.1Q VLAN Group

VLAN Mode Disable 🗸

VLAN			Member	
	VID	ТР	FX	CPU
0	1	<b>V</b>	<b>~</b>	<b>~</b>
1	1			
2	1			
	1			
4	1			
5	1			
6	1			
	1			
	1			
	1			
	1			
11	1			
12	1			
13	1			
	1			
15	1			
Apply				

FMC-1000M(S) supports up to 16 VLAN groups. By using the check boxes for each port, the access to different VIDs can be controlled.

#### 3.1.6.8 VLAN Per Port Configuration

Port	Egress Link Type	Port VLAN Entry
ТР	Dont Touch Tag 🗸	0 🗸
FX	Dont Touch Tag 🖌	0 🗸
CPU	Dont Touch Tag 🖌	0 🗸
	Ingress Filter	Disable 😽

#### 802.1Q VLAN Per Port Setting

#### Apply

In **FMC-1000M(S)** there are actually three different ports, the external copper and fiber ports, plus the internal CPU port. The VLAN Per Port Setting page deals with how frames exit (egress) the copper, fiber and CPU (management). These are the **Frame Egress Type**. The following operations may be performed to the outgoing frames: **<1>: Replace Tag** The switch will remove VLAN tags from packets then add new tags to them. The inserted tag is defined in "VLAN Group Index". **<2>: Remove Tag** The switch will remove VLAN tags from packets, if they are tagged. The switch will not modify packets received without tags **<3>: Add Tag** The switch will add VLAN tags to packets, if they are not tagged when these packets are output on this port. The switch will not add tags to packets already tagged. The inserted tag is defined in "VLAN Group Index". **<4>: Don't Touch Tag** Do not insert or remove VLAN tags to/from packet which is output on this port.

#### 3.1.6.9 Q in Q Configuration

#### Q in Q Functions Configuration

Q in Q Enable	Enable 💙
Out Layer VLAN Tag EtherType (HEX)	0× <sup>88e8</sup>
Out Layer VLAN VID (DEC)	555
VLAN Tag Priority Decision	Use Internal VLAN Tag Priority 🐱
Q in Q direction	FX Add QinQ Tag, TP Remove Tag 🖌

Q in Q or double VLAN tagging is defined in IEEE802.1ad. Double VLAN tagging is required when a service provider wishes to carry a customer's VLAN tagged traffic through its own VLAN network. In MEF (Metro Ethernet Forum) terms, the first tag or "inner tag" is referred to as the C-tag (customer) while the second tag or "outer tag" is referred to as the S-tag (service provider). Normal VLAN tag has an EtherType (TPID or Tag Protocol Identifier) of 0x8100. The IEEE802.1ad standard recommends 0x88a8 TPID for the outer or S-tag.

#### 3.1.7 Remote Settings

When 802.3ah is active in both the local and remote unit (with fiber connection), the in-band management provides an embedded channel to control and configure the remote by using OAM (layer 2) Ethernet packets. The same settings available to the local unit are available under the **Remote Setting** menu, with the exception of password setting and Counters.

Remote Setting IP Configuration Converter Configuration Port Configuration VLAN Q-in-Q

#### 3.1.8 802.3ah OAM Functions

This converter supports IEEE 802.3ah, an OAM protocol that operates at Ethernet Layer 2 (Data Link layer). OAM provides mechanisms to monitor link operation / health and to improve fault isolation. OAM only works point-to-point over the fiber link. In addition to standard 802.3ah functions like loop back and dying gasp, **FMC-1000M(S)** also implements OAM to provide complete provisioning of the remote fiber connected converter, without using Layer 3 IP protocol. By using OAM, we can remote manage another fiber connected **1000M(S)** converter, without IP addressing. From this menu we can also perform some basic diagnostics, such as loop back test.

#### 802.3ah Functions

802.3ah Configuration Loopback Test 802.3ah Status

#### 3.1.8.1 802.3ah Configuration

802.3ah Function	O Disable	Enable	
802.3ah Mode		Active	
Link Events	O Disable	Enable	
Remote Loopback	O Disable	Enable	
Unidirection Support	O Disable	⊙ Enable	
Errfrm_Win (second)	2	](1~60)	
Errfrm_Thr	1	(1~2^32)	
Errfrmprd_Win	148800	(1~2^32)	
Errfrmprd_Thr	5	(1~2^32)	
Errfrmsec_Win (second)	10	(10~900)	
Errfrmsec_Thr	5	(1~65535)	
Apply			

#### 802.3ah OAM Configuration

To use the OAM functions, the **802.3ah Functions** setting must be enabled. It is not enabled by default. The **802.3ah mode** is used to configure an OAM pair. In a pair, one unit must be 'active', while the other must be 'passive'. We typically place the remote converter (CPE) in 'passive' mode and make the local converter 'active'. 'Passive' is the default setting when 802.3ah function is enabled. In order to do **Remote Loop Back** test, the option must be enabled in both converters. By default it is not enabled.

802.3ah Status			
Discovery Status	SEND_ANY		
	NORM FWD		
refiesh			

The normal status when OAM is working is shown above. If OAM is not passing due to fiber disconnect, Discovery Status will be Fault. If OAM is not enabled, this status window will not even be shown.

## 3.1.8.2 Loop back Test



The loop back test is a non-intrusive test which uses OAM packets and will not affect normal transmissions. The number of OAM frames used (the number of times the loop back is done) is set by the **Send Packet Number**. The default is 1 packet.

The **Packet Length (Not including CRC)** controls the packet size of the OAM frames used for loop back testing. The default is 60 bytes. The CRC of Ethernet packets uses 4 bytes. Valid Ethernet packets range in size from 64 bytes to 1518 bytes. VLAN tag adds another 4 bytes for a maximum size of 1522 bytes. Q in Q adds yet another 4 bytes, bringing the packet size to 1526 bytes. Any frame size larger than this is technically called a jumbo frame.

802.3ah Loop Back Test

The Loop Back Test Start is accomplished by clicking the "Apply" button.

Send Packet Number	100 (1~255)			
Packet Length(Not include CRC)	1500 (60~1514)			
Apply Loop Back Test Result				
	Pass			
	100			
RX Counter	100			
<b>RX Error Counter</b>	0			

802.3ah is a slow protocol with a maximum speed of 10 packets per second. The test above takes 10 seconds for 100 packets.

# 802.3ah Status Information

## **Global Config**

Function Enable	ENABLED
	NORM FWD
	00-01-02-03-04-05
	00-02-AB-FF-01-01

# Flags Field

	Local	Remote
Remote Stable	TRUE	TRUE
Remote Evaluating	FALSE	FALSE
Local Stable	TRUE	TRUE
Local Evaluating	FALSE	FALSE
Critical Event	FALSE	FALSE
Dying Gasp	FALSE	FALSE
Link Fault	FALSE	FALSE

## **Discovery Information**

Discovery State	SEND_ANY
Local PDU	ANY
	TRUE
	TRUE
	FALSE
	TRUE

The **Global Config** fields display the state of OAM, if OAM is enabled. We can also see the MAC addresses of the local and remote units in the OAM manageable pair. The **Flags Field** list the results of individual events based on the results of OAM protocol data units (OAMPDUs). Lastly, when two OAM devices start negotiation, there is **Discovery Information** passed between them. The results are shown here.

Information TLV		
	Local	Remote
State Mux	FWD	FWD
State Par	FWD	FWD
Revision	0x4	0x4
Variable	TRUE	TRUE
Link Events	TRUE	TRUE
Loopback	TRUE	TRUE
Unidir	TRUE	FALSE
Mode	ACTIVE	PASSIVE

Most information carried by OAMPDU is encoded using type-length-value (TLV) format. The first octet (or byte) of the OAMPDU indicates the type. This type is used to let the OAM client know how to decode the bytes containing the information. The next octet carries the length of the information. This display has **TLV information** for both the local and remote OAM units.

Link Event Notification Status		
	Local	Remote
Frm Errtal	0	0
Frm Evetal	0	0
Frmprd Errtal	0	0
Frmprd Evetal	0	0
Frmsec Errtal	0	0
Frmsec Evetal	0	0

Ethernet OAM also defines a set of standard event conditions that Ethernet links should monitor in normal operation, and if detected, should be signaled to a peer entity. The **Link Event Notification Status** conditions reflect a degraded, but not yet inoperable, Ethernet connection. These conditions include threshold-crossing alarms on the frequency of symbol errors and frame errors.

Remote Dying Gasp	
Remote Dying Gasp Count:	0

One of the most critical problems in an access network for carriers is differentiating between a simple power failure at the customer premise and an equipment or facility failure. Dying gasp provides this information by having a station indicate to the network that it is having a power failure.

If remote management is lost, we simply need to check the **Remote Dying Gasp Count** register to see if it has been incremented.

	Remote Dying Gasp
Remote Dying Gasp Count:	1

3.1.9 Tools



The Tools menu includes the System Reboot, Save and Restore settings and Firmware Upgrade functions.

#### 3.1.9.1 System Reboot

When the converter is rebooted, all counters and registers are cleared and the converter starts fresh. If OAM is enabled, the discovery process will start. After selecting the System Reboot menu item, a confirmation dialogue box will pop up. Click "OK" to reboot the converter or click "Cancel" to leave without rebooting. The converter requires about 20~25 seconds to fully reboot.

Message from webpage	×
Do you want to restart the Conver	ter?
OK Cancel	

#### 3.1.9.2 Save and Restore

After performing configuration of the converter, the settings must be saved. Click the "**Save To Flash**" button to save settings. If you wish to abandon all settings and return to the previous settings before doing configuration, click the "**Load From Flash**" button.

Configuration Setting

comgaration octang	
Press the "SaveToFlash" button, all current configuration will save to converter as backup.	
Save ToFlash	
Press the <b>"LoadFromFlash"</b> button, the Web Interface may be disconnected for restore to previous backup configuration.	
LoadFromFlash	
Press the <b>"ResetToFactory"</b> button,the Web Interface will disconnected. After reset all configuration, the system will back to factory default mode. The default IP address is <b>10.1.1.1</b> . ResetToFactory	

To restore all settings to factory default, click the "**Reset To Factory**" button. The IP address will also be reset, so you might lose management contact with the converter. So, be careful.

#### 3.1.9.3 Firmware Upgrade

If bugs are discovered, if functions are added, or if factory default settings are changed, the firmware in the converter will require upgrading. The only method to do upgrade for this converter is through the local Web (HTTP) user interface. The firmware image is uploaded from the browser (Post), it is checked for integrity, the flash is erased and then the flash is written with the new image.

# DO NOT LET ANY POWER INTERRUPTION OCCUR DURING THE UPGRADE PROCEDURE.

Firmware Upgrade	
This mode allows to proceed the firmware upgrade on device.	
Please select the location of the firmware file on your PC by using the browse button as below, then	
press the "Upgrade" button.	
Browse	
Note:	
1.Ensure that the "File of type" field in the browse window is set to 'All files(*.*)'.	
2. To cancel the Firmware Upgrade process, power cycle the switch without selecting any files.	
Upguade	
(Firmware Upgrading may take 60 seconds)	
(i infiware opgrading may take ob seconds)	
Firmware Upgrade process must NOT be interrupted !	

Click the "Browse" button and locate the image upgrade file through the "Choose File to Upload" dialogue box, then click "Open". Next, click the "Upgrade" button.

Upload success! please wait a few seconds and visit the main page again! Click <u>here</u> to visit the web site.

The "Upload success!" indicates the image was transferred OK. **Do not do anything for the next 60 seconds**!!!!. After 60 seconds, you may click the link to re-login to the web interface.

#### 3.1.10 Logout

Logging out will ensure that the management session with **FMC-1000M(S)** is terminated. This is especially important if you are using a public computer to manage the device. Once logged out, a password must be entered to access **FMC-1000M(S)** again.

Message from webpage	×
Are you sure to Logo	out?
OK Cancel	

Click the "OK" button to completely log out. Click the "Cancel" button to return to configuration of **FMC-1000M(S)**.

# 3.2 Troubleshooting

#### 3.2.1 Factory Default.

Apply power to **FMC-1000M(S)** and allow 25-30 seconds to fully boot. Using a pencil or ball-point pen, press the 'DEFAULT' recessed push-button switch (located on the face plate) and hold for 6 seconds or more then release. **DO NOT POWER OFF**; Allow the unit to again fully reboot (about 25 seconds). The factory default TCP/IP settings are:

IP=10.1.1.1 netmask=255.255.255.0 GW=10.1.1.254

The username and password are both reset to 'admin'.

Additionally, any VLAN, 1Q or Q in Q will be disabled. All ports will be enabled, UTP ports set for auto-negotiation and no bandwidth limiting on any port.

#### 3.2.2 LED Observations

#### 3.2.2.1 Power On

At initial power on, PWR LED will be lit.

#### Error conditions :

If all LEDs immediately light and never turn off, or if no LED ever lights, then the card is possibly defective. Be sure to double check power source and try either another **FMC-1000M(S)** in the same chassis or try the card in a different chassis.

#### 3.2.2.2 UTP Link Test.

Following a complete power and boot up (about 25 seconds) the converter will be active and LAN port will display LAN LNK state when connected to a live Ethernet circuit. The LAN SPD LED will be green when connected to Fast Ethernet (100M) and yellow when connected to Gigabit Ethernet (1000M). When connected to 10Base-T the LAN SPD LED will be off.

#### 3.2.2.3 Fiber Link Test

Following a complete power and boot up (about 25 seconds) the converter will be active. For **FMC-1000MS**, place a known good SFP module into Fiber Port cage. Use a simplex patch cable (single fiber strand, LC to LC), route the SFP Tx back to the Rx optical connection. The FX LNK LED should light. For **FMC-1000M**, use a simplex patch cable (single fiber strand, SC to SC, ST to ST or FC to FC), route the Tx back to the Rx optical connection. The FX LNK LED should light.

Caution: When performing a physical loop back on any fiber port, DO NOT connect the LAN port to a live Ethernet network. Doing so could create a broadcast storm.

#### 3.2.3 Operation Checks

#### 3.2.3.1 Converter Check

A very easy way to ensure a pair of **FMC-1000M(S)** is passing traffic, is to place them between two PCs. Connect PC1 to LAN of one converter and PC2 to LAN of the other converter. When the two PCs can ping each other, it indicates **FMC-1000M(S)** pair is operational.

#### 3.2.3.2Ping Test

With **FMC-1000M(S)** reset to factory default, connect a PC and configure the PC to the 10.1.1.0 network (10.1.1.100 recommended). Use a PC to ping **FMC-1000M(S)** at its factory default IP address of 10.1.1.1. With a direct connection to PC, there should be no time outs and ping latency should be less than 1 millisecond. If you switch to another FMC-1000M(S), be sure to clear the PC ARP table. Every **FMC-1000M(S)** has the same default IP address, but every unit has a different MAC address. To clear the PC's MAC table, open a command window and execute the command 'arp –d'. In addition, if you disconnect the PC from any LAN connection and then re-connect, the ARP table should also be cleared.

#### 3.2.3.3 Web Access Test

With **FMC-1000M(S)** reset to factory default, connect a PC and configure the PC to the 10.1.1.0 network (10.1.1.100 recommended). Use a PC to connect to **FMC-1000M(S)** at its factory default IP address of 10.1.1.1 using a web browser (Internet Explorer, Firefox, Chrome, etc.). The local web page login page should display. Use 'admin/admin' to login; the local main page should be displayed in the browser.

If the ping test can pass and the login page can be displayed but login fails, we recommend that cookies be deleted. You may either delete all cookies for your browser or only the individual cookie created for the IP address of **FMC-1000M(S)**.



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