FST 108: PCardholder Training

University of South Florida

Purchasing Services

Instructor:

Roselyn Rodriguez



Housekeeping

- O Sign the attendance roster.
- O Do NOT write on the folders.
- O Please keep all phones on silent.
- O Please raise your hand if you have a question.
- O Break
- O FST108: PCardholder Exam



Purpose of the PCard Program

- O Facilitates small dollar purchases.
 - O For example: office supplies or lab supplies.
- O Provides ease of travel without waiting for reimbursement.
- O Reduces costs associated with processing other forms of payment.
 - O For example: purchase orders.
- Provides a fast and convenient payment to vendors.
- O Supports the strategic initiatives around supplier diversity.



SUPPLIER DIVERSITY



What is Supplier Diversity?

A proactive business strategy that seeks to provide suppliers equal access to sourcing and purchasing opportunities. Supplier diversity encourages the use of suppliers from a diverse mix of ownership including women, minorities, and veterans.





What We Do...

- Work with USF system purchasing agents, departmental buyers, and facilities, planning, and construction.
- Responsible for monitoring, implementing, progress tracking, and adjusting the USF diverse business utilization strategic plan.
- Identify and reward USF Supplier Diversity Champions!





Why is Supplier Diversity important?

- Supports the USF Board of Trustees approved strategic initiative to increase spend with diverse suppliers.
- O Drives competitive pricing and expands product categories and service offerings which, in some cases, can be larger than other competitors.
- Helps USF's supply chain better reflect the demographics of our community.





How You Can Help...

- Include diverse owned businesses when making purchases.
- O Make a "Good Faith Effort."
- Track and report spend for all PCard purchases made with a diverse business.
 - O Spend Reporting Form can be found at WWW.USF.EDU/OSD
- O Remember every purchase you make no matter the amount, whether \$1 or \$100 million helps us reach our utilization goal.





What is our goal?

13% - 20%

*Addressable Spend, upon full supplier diversity program implementation as outlined in the USFOSD Strategic Plan.

<u>Addressable Spend</u> is defined as spend that has the potential to be competitively sourced. This addressable spend number base excludes spend/payments to government entities, sub-agreements, utilities, DSOs, and employees as defined in raw data.



Need Help Finding a Diverse Supplier?



O Visit the USFOSD website: WWW.USF.EDU/OSD

O Send an email: OSD@USF.EDU



General PCard Information



Where Can I Use My PCard?

- O The USF System PCard can be used at any business that accepts *Visa*.
- O A PCard may be used:
 - O In person at the merchant location
 - Over the phone
 - Online
- O All purchases must be in accordance with established USF System policies, procedures, and regulations.



How Do I Apply For A PCard?

- O Complete the FST 108: PCardholder Training course.
 - O All cardholders are required to retake FST 108: PCardholder Training every 3 years.
- O Complete the Cardholder Profile Form.
 - O The form MUST be signed by your Area VP/Dean or other authorized designated individual.
 - The form MUST have a valid working USF email address.



Important Account Information

- The USF System PCard billing cycle:
 - O Starts: On the 5th of each month.
 - O **Ends**: On the 4th of the following month.
 - O <u>Please Note</u>: If the 4th of the month falls on a weekend the billing cycle will end at 11:59pm on the following business day.
- O The USF System PCard billing address:

4202 East Fowler Ave, SVC 1073 Tampa, FL 33620

O The billing address is different from the shipping address. *The shipping address MUST be a USF System address.*



Credit Limits

- Standard credit limits for a USF System PCard are:
 - Monthly Transaction Limit: \$5,000.00
 - Single Transaction Limit: \$2,000.00
- O Higher credit limits can be requested on a *temporary* or *permanent* basis.
 - O Cardholders should submit a Limit Change Request using the Cardholder Profile Form.

O Temporary Limit Increases:

- Require approval from the cardholder's Area VP or authorized designated individual and the Purchasing Director.
- Granted for up to a maximum of three months.
- O Processing Time: 3-5 business days.

O Permanent limit increases:

- Require the approval of the Area VP or authorized designated individual, Purchasing Director and the University Controller.
- O Processing Time: 7-10 business days.



Cardholder Responsibilities

- O Submit receipts to your reconciler within *3 business days* of your purchase.
 - Traveling Cardholders: Must submit receipts within 3 business days after returning from travel.
- Sign the monthly cardholder activity statement.
- O Ensure *Florida* sales tax is not paid.
- Ensure PCard transactions are reconciled on time.
 - PCard transactions should be approved (reconciled) in FAST within 7 business days of their load date.



Cardholder Responsibilities

- You are responsible for keeping your PCard secure.
 - O The card and the account number should not be shared with others.
 - The account number should not be emailed or written on any document (including receipts).
 - O PCards should always be maintained in a wallet or locked cabinet/drawer.
- O When leaving USF or switching departments stop using the PCard, destroy & dispose of the card, notify PCard Services to have your account closed.
 - O Do not leave this responsibility to another person (such as your reconciler or verifier).



Cardholder Responsibilities

- Report a lost or stolen PCard:
 - O Immediately contact JP Morgan Chase: (800)316-6056.
 - Request the account be closed.
 - Request a new PCard be ordered and shipped to the bulk shipping address. Rush delivery is not allowed.
 - Contact PCard Services in order to complete the Account Closure Form and coordinate the pick up of your new PCard.

- O Filing a Dispute Claim or Fraud Claim with the bank:
 - O Dispute claims and fraud claims must be filed with JP Morgan Chase within *60 days* of the post date of the transaction in question.
 - O Fraud Claim: The bank will close your account and have a new card ordered for you. PCard services must be contacted to complete an Account Closure Form and coordinate the pick up of the new card.
 - O **Dispute Claim**: Dispute claims should be filed after attempting to receive a credit from the vendor.



Escalation Processes



Escalation Process: Statements & Receipts

- O Activity Statements are available for download in FAST on the 10th of the <u>statement month</u>.
- The signed cardholder activity statement and ALL receipts are due to PCard Services by the last day of the <u>statement month</u>.

Escalation Date	<u>Escalation Process</u>	
5 th of the next month.	Escalation notification is sent your college administration.	
10 th of the next month.	Escalation notification is sent your VP administration.	
15 th of the next month.	The PCard account is suspended until the statement package and receipts are submitted.	



Escalation Process: Statements & Receipts

O <u>For Example</u>: The 1/4/2018 activity statement is available for download on 1/10/2018. Receipts for the 1/4/2018 statement package are due to PCard Services on 1/31/2018.



Escalation Process: Inadequate Statement Packages & Receipts

O When reviewing statement packages and receipts, PCard Services will email cardholders and reconcilers regarding missing or inadequate documentation.

Escalation Date	<u>Escalation Process</u>
1 Week Unresolved	Escalation notification is sent your college administration.
2 Weeks Unresolved	Escalation notification is sent your VP administration.
3 Weeks Unresolved	The PCard account may be suspended.



<u>Escalation Process</u>: Reconciliation of Charges

- O Weekly notifications are sent to cardholders and reconcilers when transactions are unapproved (unreconciled) in FAST for more than 7 business days.
- O Weekly notifications are sent to cardholders and their travel delegates when travel transactions are not associated with a travel request number within 7 business days.

Escalation Date	<u>Escalation Process</u>
14 Days	Escalation notification is sent your college administration.
21 Days	Escalation notification is sent your VP administration.
28 Days	The PCard account is suspended until transactions have been approved (reconciled) in FAST.



Statement Package & Receipt Requirements



PCard Receipt Requirements

O Cardholders should ensure a "complete" receipt is provided for every transaction.

<u>Required</u>	<u>Criteria</u>
✓	Name of Vendor
✓	Date of Purchase
✓	Itemized Description of Items Purchased
✓	Unit Cost of Item
✓	Total Amount of Purchase
✓	Business Purpose
✓	USF Billing & Shipping Address

 Missing receipts should be supplemented with the *Exception to Required Receipt* form.

O Receipts for PCard and travel transactions should be submitted with the activity statement to: pcardreceipts@usf.edu



PCard Statement Package Requirements

- The activity statement is downloaded/printed from FAST.
- Receipts are arranged in the same order in which they appear on the activity statement.
- A complete itemized receipt is provided for each transaction.
- Credit card numbers and personal information are redacted.
- Activity statement must be signed by all three required signers: cardholder, cardholder's supervisor, and the reconciler.





Items Not Allowed to Be Purchased On A PCard				
Dining Dollars & Bull Bucks	Greeting Cards	Prepaid Phone Cards	Congratulatory & Condolence Flowers	Cash Advances
Insurance	Gifts of Appreciation	Personal Convenience Items ¹	Florida Sales Tax ²	Independent Contractors
Financial Institutions	Capital Equpiment ³	USF Parking Permits ⁴	USF Departments ⁴	USF Post Office ⁴

- (1) Examples of personal convenience items include room service, wall clocks, and coffee makers. Exceptions may be granted for items like a refrigerator or microwave depending upon the business purpose.
- (2) USF is exempt from paying Florida sales tax. You may pay sales tax when making purchases in other states.
- (3) Capital Equipment = a stand alone item, with a lifespan of one year or more, and costs \$5,000.00 or more (including shipping & handling).
- (4) USF Departments may only be paid using an Interdepartmental Transfer. Your PCard may be used at the computer store (Connection) and the USF bookstore (Follett), which are considered external vendors.



<u>ltem</u>	Allowable Under Specific Circumstances
Office Supplies	Office supplies must be purchased from Office Depot regardless of the USF contract price. An exception to this rule can only be made when an item is out of stock.
	Office Depot Representative: Michael Kort (727)726-5954 Michael.kort@officedepot.com
	Use the following link to register your PCard and receive the USF contract price and tax exempt status while shopping both In-Store and Online : https://odams.officedepot.com/registrations/usf.php
	Use the following link to shop online: https://business.officedepot.com/



<u>Item</u>	Allowable Under Specific Circumstances
Food	Food is considered an allowable purchase on a PCard if (1) the cardholder has "food permission" set up on their account, and (2) the food is paid for using an appropriate funding source. Cardholders should reference the Expenditure Matrix Guide for valid business purposes and funding sources related to the purchase of food.
	Food purchases are classified as either Event Meals or Business Meals.
	All receipts for the purchase of food should include the following information: (1) name of the event, (2) date of the event, (3) number of attendees, and (4) business purpose of the event.
	Receipts for business meals should be accompanied with a <i>business agenda</i> and the names of the attendees.
	Alcohol is NEVER allowed to be purchased using a PCard.

<u>ltem</u>	Allowable Under Specific Circumstances
Gift Cards	Can only be purchased for research study participants. The cardholder must complete a <i>Request To Purchase Form</i> for gift cards before making their purchase.
Software	Software is considered capital equipment when its unit price is \$1,000.00 or more. Software with a unit price of \$1,000.00 or more must be <i>approved by UTSB</i> before it can be purchased on a PCard.
Clothing	Clothing to be used for identification purposes of a USF employee must have a <i>perquisite form</i> on file with Purchasing Services.
Entertainment Vendors	USF PCards are not allowed to be used for purchases with entertainment vendors (museums, theaters, resorts, etc.). Special exceptions can be granted. Exceptions are granted on a case-by-case basis. Please contact pcard@usf.edu to inquire whether an exception can be granted.



<u>ltem</u>	Allowable Under Specific Circumstances
SunPass	A SunPass can only be purchased for a <i>university state-owned vehicle</i> . The cardholder must contact <i>pcard@usf.edu</i> and complete a <i>Request to Purchase Form</i> for a SunPass.
Repairs To Equipment	Repairs to equipment can be paid for using a PCard. The cardholder should include the <i>item's tag number (or serial number) and the location</i> of where that piece of equipment is stored.
Cellphones, Cell Data, & Computer Air Cards	A PCard can be used to purchase cellphones and computer air cards. PCards may also be used to pay for cellphone service and cell data service. <i>The cardholder must submit a Request to Purchase Form to PCard Services</i> on behalf of the employee using the cellphone, cell data, or air card.
Contractual Services	Contractual services can be paid for using a PCard <i>only AFTER</i> the contract has been reviewed and approved by USF Contract Management System.



<u>ltem</u>	Allowable Under Specific Circumstances
iTunes Accounts & iTunes Apps	iTunes accounts and apps can only be purchased for <i>USF-owned devices</i> . On the receipt for the purchase, the cardholder should provide the <i>device's serial number and the department/area</i> it belongs to.
Amazon, PayPal, & eBay Accounts	The account must be completely unique and separate from the cardholder's personal account. Amazon Prime is an allowable purchase on a PCard.
Gasoline	Gasoline can only be purchased for a university state-owned vehicle or a rental vehicle. Gasoline can never be purchased for a personal vehicle. <i>The cardholder must provide the vehicle's tag number on the receipt.</i>
Technology Items	Technology items are an allowable purchase using a PCard. They must be purchased in accordance with the universities technology acquisition policy (00-518).
All USF Logos & The USF Seal	The use of a USF Logo or the USF Seal must be approved by University Communications & Marketing prior to its use.



<u>ltem</u>	Allowable Under Specific Circumstances
Books	Books can be purchased using a PCard <i>ONLY</i> if the unit price of the book is \$249.99 or less.
Memberships	Memberships can be purchased using a PCard. <i>The cardholder should provide a justification which explains the benefits of the membership to the university.</i> This justification should be included with the receipt in the monthly Activity Statement.
Class 3B & Class 4 Lasers ¹	Each Class 3B or Class 4 Laser you acquire must be registered with the USF Laser Safety Program. <i>A Laser Registration Form must be completed for each laser you acquire.</i> The form can be found in the USF Laser Safety Manual on the USF Laser Safety webpage. <i>Laser Safety training is required per the USF Laser Safety Manual.</i>

⁽¹⁾ Please contact the USF Laser Safety Officer with questions you have regarding their program: (813)974-1194 or radiation.lasersafety@usf.edu.

PCard Services MUST be contacted regarding any exception to these restrictions. The exceptions must be documented and should be included with the receipt when preparing the monthly Activity Statement.

Competitive Quotes



For the purchase of Commodities, Goods, and Services...

\$0.01 - \$5,000.00

- Formal written price quotes are not required.
- However, verbal quotes should be documented.

\$5,001.00 - \$25,000.00

- At least two quotes are required (either verbal or written)
- Verbal quotes must be documented in a requisition.

\$25,001.00 - \$75,000.00

• At least three written quotes are required.



PCard Best Practices



Statement Packages & Receipts

- O Items purchased on a PCard should be shipped to the cardholder's USF system address.
 - O Contact PCard Services if you need permission to ship to a non-USF system address.
- O *Ask* questions when in doubt about a purchase.
- O *Request* a limit increase if the cost of your purchase is higher than your transaction limits.
- O Notify PCard Services if you are leaving USF or switching departments.
 - The cardholder should immediately stop using the PCard, destroy it, and contact PCard Services in order to complete the *Account Closure Form*.



Statement Packages & Receipts

- Original copies of your PCard receipts should be retained by your department for 5 years.
 - O Original copies of PCard receipts paid for using grant funds should be retained for 5 years after the final reporting date of the grant.
- O Travel receipts should follow the travel department's receipt retention policy.
- O Vendors should not charge your PCard until the item is shipped.
 - O Contact the vendor with any questions you may have.



Reconciliation of Transactions

PCard Transactions

- Must be approved in FAST within 7 business days.
- Once approved, any budget errors should be corrected in order to ensure the transaction posts to the General Ledger in a timely manner.
- Receipts are submitted with the signed monthly Activity Statement.

Travel Transactions

- O Must be associated with an approved Travel Request (TR) number in FAST within 7 business days.
- Once travel has occurred, all charges should be pulled into the Expense Report and submitted to the Travel Department within 30 days of the last day of travel.
- O Travel receipts are submitted with PCard receipts and the signed monthly Activity Statement to *pcardreceipts@usf.edu*.



Travel Information

<u>Topic</u>	<u>Comments</u>
Food	Food must be paid for out-of-pocket when traveling on university business (due to a statutory meal allowance). Exception: A PCard may be used to pay for a conference registration or event that includes a meal.
	includes a medi.
Gasoline	A PCard can only be used to purchase gasoline for a university state-owned vehicle or a rental vehicle. A PCard can <i>never</i> be used to purchase gas for a personal vehicle while traveling on university business (due to mileage reimbursement).
Ground Transportation Services	While on university business, taxis, trains, buses, uber, lyft, and other mass transit may be used when these modes of transportation result in a cost savings to the university.
Travel Request (TR)	A travel request must be submitted and fully approved in Archivum Travel before traveling.
Travel Training	For additional information regarding travel cardholders can <i>register for FSTTR2: Travel Rules and Requirements</i> via GEMS Self Service.



Travel Information

	Travel Items Not A	llowed To Be Purch	ased On A PCard	
Early Bird Check-In ¹	Seating Assignments	Room Service	In-Room Movies	Alcohol
Valet Parking ²	Transportation to Restaurants	Extraneous Rental Car Amenities ³	Travel Insurance (Airfare)	Airfare Upgrades ⁴

- (1) This applies to both airfare and hotels.
- (2) This applies where self-parking is available.
- (3) For example: Toll device, GPS device, roadside assistance, etc.
- (4) This applies to upgrades beyond economy and coach seating.

This is not an all-inclusive list of prohibited items. Please see the Travel Manual for further details.

Anytime a personal element is present in business travel a PCard should not be used.



PCard Misuse



PCard Misuse

	What is considered	misuse on a PCard?	
Purchasing non- allowable goods & services	Shipping items to a non- USF address without prior permission	Allowing others to use your PCard	Not keeping your PCard in a secure location
Using your PCard for personal gain	Paying Florida sales tax	Accepting cash credits	Fraud conducted by the cardholder
Falsification of records	Splitting charges to circumvent your single transaction limit	Negligence in performing your duties ¹	Violating any other university or department-related policy, procedure, or rule

⁽¹⁾ **Negligence** = Failing to submit receipts on time, failing to sign & submit the monthly activity statement, failing to reconcile transactions in FAST on time, and failing to follow up with the bank regarding dispute claims and fraud claims.



Consequences of PCard Misuse

- Loss of PCard privileges either temporarily or permanently
- Disciplinary action
- Reimbursement to USF
 - O All documentation of reimbursement should be included in the activity statement with the receipt.
 - O Documentation of reimbursement can also be emailed to pcard@usf.edu. The email should include the cardholder's name, employee ID number, and a brief statement regarding the reason for reimbursement.
- Loss of job
- O Prosecution



Additional Information



Additional Information

- Using a PCard has no effect on a cardholder's personal credit rating.
- O Cardholder's are now able to sign up for access to the bank web portal.
 - O Ability to view available credit, transaction history, and accepted/declined transactions.
 - O Contact *pcard@usf.edu* to request access.
 - O Cardholder's can also check their balance by calling 1-(800)-316-6056.
- O When traveling out of town contact the bank and notify them of your *dates and locations of travel*.
- O Cardholder's will be automatically loaded on to their PCard accounts in FAST.
 - O Ability to view transactions and print the monthly activity statement.
- Cardholder's should make a good faith effort to do business with diverse suppliers by using USFOSD initiatives.



Additional Information

- Visit the PCard Services website for additional information regarding rules, training materials, forms, etc.
 - O http://www.usf.edu/business-finance/purchasing/staff-procedures/usf-pcard/index.aspx
- All cardholder's are automatically added to the PCard Listserv.
 - O Important information and announcements will be sent via email.
- O Questions regarding Travel issues: travelhelp@usf.edu
- O Questions regarding PCard issues: pcard@usf.edu



How To Find FAST



USF UNIVERSITY OF SOUTH FLORIDA

Welcome to MyUSF

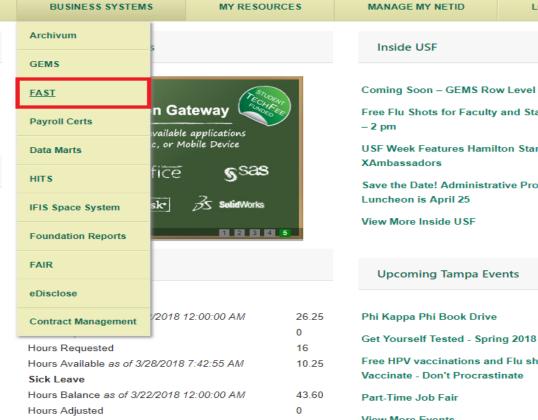
EMAIL LEARNING & TEACHING TOOLS

Employee Announcements

MyUSF will be unavailable due to maintenance between 12 AM and 1 AM, Friday, March 30th. During this time students, faculty, and staff can still access resources by visiting: www.usf.edu/myusfbackup

USF Tampa Parking Services





Coming Soon - GEMS Row Level Security

Free Flu Shots for Faculty and Staff on March 28, 9:30 am

LOGOUT

USF Week Features Hamilton Star Leslie Odom, Jr. and

Save the Date! Administrative Professionals Day

Free HPV vaccinations and Flu shots on Tampa Campus:

View More Events



Monthly Cardholder Activity Statement

SOUTH FLORIDA

Bank Post

Procurement Card Activity Statement

Amount

Date

MCC

Run Date: 3/12/2018 Run Time: 15:25 PM

ER or Auth#

Statement date: 3/4/2018 for February 2018

Merchant Name

Department ID:

Monthly Credit Limit: \$ 5,000.00

Purchase

support with vendor name, date, itemized description; unit cost, shipping information, etc.).

Reconciler Signature

Card Issuer: JPMC

Cardholder Name:

Reference #

A receipt is not

required for

international

transaction fees.

Emplid:

Reconciler Name (print)

4692168033100049220905	2/5/2018	9045	2/2/2018	TFS*FISHER SCI ATL	05047	411.54	
4678588040060131405793	2/9/2018	9045	2/8/2018	INTERNATIONAL ASSOCIAT	08999	330.59	
4678588040060131405793	2/9/2018	9045	2/8/2018	INTERNATIONAL TRANSACTION	00	3.31	
4431068041978000846802	2/12/2018	9045	2/9/2018	AMERICAN AIR0012172203627	03001	399.01	
4492158051713857881632	2/21/2018	9045	2/20/2018	GEOLOGICAL SOCIETY OF AME	08398	18.00	
4492158051713857881830	2/21/2018	9045	2/20/2018	GEOLOGICAL SOCIETY OF AME	08398	18.00	
4492158052894198699336	2/22/2018	9045	2/21/2018	SAMPLEPREP	05085	252.55	
	3/2/2018	9045	3/1/2018	TFS*FISHER SCI ATL	05047	459.03	
4692168060100593782249 Summary for Cardhol Total records: 8	der Name:			Total Amount:		\$1,892.03	
Summary for Cardhol Total records: 8 Monthly Credit Limit:	der Name: \$ 5,000.00	as offic	ial uni <u>ver</u> s	Total Amount:		\$1,892.03	
Summary for Cardhol Total records: 8 Monthly Credit Limit:	der Name: \$ 5,000.00	as offic				\$1,892.03	
Summary for Cardhol Total records: 8 Monthly Credit Limit: I certify that all charge Cardholder Name (print)	der Name: \$ 5,000.00 es are valid		Cardhold	ity approved purchases.	s.		

A PCard Activity
Statement will not be
available for
download if no
transactions were
made during the
billing cycle.



Export Control Regulations



What are Export Control Regulations?

- O A complex set of US laws and regulations designed to:
 - O Restrict the use/access to sensitive technical information, materials, and technology for reasons of national security.
 - O Ensure that sensitive items, technology, and know-how are not used for nefarious purposes.
 - O Restrict financial transactions and the provision of services to certain entities.
 - O Can result in large fines and/or prosecution.



Examples of university activities that may be subject to export controls:

- O Buying an item from a foreign company or university.
- Purchasing equipment designed/modified specifically for military end use.
- Purchasing an item where the vendor is imposing restrictions on the operation, installation, maintenance, repair, overhaul, and/or refurbishing of the item, the manual, or its blueprints.
- O Shipping an item internationally to a foreign entity.
- Purchase of drones and/or biological toxins



USF Office of Export Controls

- Export Control Email Contact: <u>exportcontrol@usf.edu</u>
- O <u>Website</u>: <u>www.research.usf.edu/export-controls</u>
- Campus mail point:

12901 Bruce B. Downs Blvd., MDC 35 Tampa, Fl. 33612-4799

O <u>Telephone:</u> (813) 974-5638



Questions?

