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Fruit and Vegetable Program

Specialty Crops Inspection Division

General Procedures Manual

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INTRODUCTION

This manual is designed for Specialty Crops Inspection (SCI) Division (SCI) employees of the U.S. Department of Agriculture (USDA). Its purpose is to provide background information and guidelines to assist in the uniform inspection of processed fruit and vegetable commodities and in the performance of general inspection duties. The procedures contained in this manual are an integral part of Division services. If needed, contact your immediate supervisor for any situation not addressed in this manual.

This manual contains links to various internal and external sources of information. For inspection personnel without internet or intranet access, please contact your immediate supervisor to obtain hard copies of documents as needed.

GUIDE FOR ELECTRONIC USAGE

The Administrative, Inspection, and Management (AIM) System of instructional manuals is available electronically in Adobe Acrobat Portable Document Format (PDF) at the following intranet address: <u>http://agnis/sites/FV/PPB/AIM/default.aspx</u>.

When accessed electronically, AIM materials have hyperlinks and hypertext (visible as underlined <u>blue text</u>) available to the PDF user. Clicking on a hyperlink takes the reader to a web site with information relating to the subject. Hypertext will link the reader to a different page within the current manual - or even a different manual - with information relating to the subject. For example, the hypertext in the Table of Contents allows a reader to go directly to the section of interest in the manual by clicking on the section title within the Table of Contents.

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APPEAL INSPECTIONS

Processed products are re-inspected in order to issue either an up-to-date certificate or an appeal certificate. Frequently the applicant doesn't question the quality and condition of the lot, but needs a current certificate in order to satisfy a buyer-seller contract. Occasionally the quality of previously inspected merchandise is questioned by a financially interested party, and they request an appeal inspection.

Inspection certificates are accepted as prima facie evidence of the facts contained within. Although it is Division policy to assign only one grade representing a specific lot as a whole, there have been cases involving the Perishable Agricultural Commodities Act (PACA) in which both the plaintiff and defendant produced USDA certificates, each with a different grade. It is very difficult to settle such claims unless the grade on one certificate can be reversed.

There should be no conflicting certificates on the lot unless the quality of the lot has changed due to age, storage, handling, or other condition factors. If such a change has taken place, the original certificate is valid for the date of original inspection, and the later certificate is also valid for the date of the later inspection. These instructions will address such situations.

A. Formal Appeal Inspections

If possible, formal appeal inspections should be discouraged. An appeal may often be avoided by having the inspector or supervisor review a few samples of the product with the applicant. He or she can explain why the sample units were assigned a certain grade, or why certain factors were evaluated as they were.

If the applicant requests a formal appeal, the inspection should be handled as outlined in the Regulations for appeal inspections. These instructions supplement the Regulations.

1. Filing for Appeal

An appeal inspection may be requested by any financially interested party who is not satisfied with the results of the inspection as represented by a certificate on the lot in question. They may file for an appeal, provided:

- a. the lot of processed products can be identified as the same lot previously inspected;
- b. the request is within 30 days of the previous inspection (this period may be extended by the Regional or National offices); and
- c. the complaint concerns a factor(s) which would not be a result of a change in a condition factor(s) since the previous inspection. See Section 2a below.

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The Division will issue an appeal certificate when it has been established that the previous inspection is in error. The original certificate is reversed and copies of the appeal certificate are sent to all financially interested parties.

2. Denying Request for Appeal

Requests for an appeal inspection may be denied under the following circumstances:

- a. The complaint concerns a factor which may have undergone a change of condition since the original inspection, such as:
 - (1) Oxidation of frozen fruits,
 - (2) Severe de-tinning of apple sauce or other canned product
 - (3) Hydrogen swells or other types of spoilage,
 - (4) Frozen broccoli or asparagus spears that are shattered due to possible mishandling,
 - (5) Flavor deterioration of canned citrus juice due to long storage at high temperatures, and
 - (6) Severe dehydration of frozen vegetables.
- b. The lot cannot be identified.
- c. The first inspection certification was based on restricted sampling. For an example of a certificate showing restricted sampling, see the <u>AIM Inspection Series, Certification Manual</u>.
- d. Code marks do not agree with the original inspection.
- e. Count does not agree with the original certificate. There are certain exceptions to this provision. If the original certificate covered a large lot, and the <u>re-inspection</u> covers a substantial quantity of merchandise, an appeal on a portion of the original certificate may be granted, provided that there is no question about identity. However, an appeal would not be granted on a very small segment of the original quantity; for example if the quantity would be substantially less than the quantity represented by a single sample unit on the original inspection.
- f. Lot is not accessible for proper sampling.
- g. If there has been a revision to the grade standards between the two

inspections, and such revision would affect the grade assigned to the product.

h. The original certificate is Grade Not Certified (GNC) account unsanitary conditions of the plant, or use of unsound or unwholesome raw material.

For example, a frog or mouse may be found in a container during the original inspection. Plant conditions may warrant a GNC certificate even though this incident is strictly accidental. It would be most unlikely that a re-inspection of the lot would find another frog or mouse. However the Division would not deem it advisable to completely ignore previous production or inspection history and reverse the original inspection certificate.

- i. Reasons for appeal are inadequate or frivolous, for example "I just don't trust the inspectors in the (location) office."
- j. When it is not in the interest of USDA to perform the appeal. This is a broad category and the National office would need to evaluate all facts in order to render an appropriate decision.

Even if denied an <u>appeal</u> inspection due to any of these reasons, the applicant may request a <u>re-inspection</u> or an up-to-date inspection on the lot in question. The result of this new inspection would establish the grade of the lot <u>except</u> that no grade would be assigned if USDA records show that the original certificate was GNC account unsanitary processing conditions, or use of unsound or unwholesome raw material (see 2 h. above).

- 3. Performing the Appeal
 - a. Information Required

The application may be made orally or in writing. If made orally, it must be confirmed in writing. It must include:

- (1) The location of the lot,
- (2) The reason(s) for the appeal,
- (3) The date and serial number of the certificate covering the original inspection of the product, and
- (4) The name of issuing office.

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b. Sampling

The sampling rate on an appeal inspection should be at least the next sample size larger than the normal sampling rate for the lot size, based on the single sampling plan. In other words, if the sample size in the Regulations would normally be 13 for the size of lot involved, at least 21 sample units would be drawn on the same lot for an appeal inspection.

If the applicant merely requests an up-to-date inspection and it is not known until the sample is examined that an appeal is in order (as determined by the Division), the certificate should not be issued until additional sample units are drawn.

Since stratification can occur in large containers, at least a portion of samples of bulk container lots (such as 30 pound frozen) should be full containers. For example, frozen strawberries may contain rocks that would tend to settle to the bottom of the can during handling prior to freezing. A subsample from the top or center of the can is not likely to reveal the presence of this type of foreign material.

c. Who may perform the Appeal inspection?

Any inspector other than the inspector who performed the original inspection may perform an appeal inspection. Whenever practical, two inspectors who are thoroughly familiar with the product should be assigned to conduct the appeal.

If one inspector starts the inspection, and the need to issue an appeal inspection certificate doesn't become evident until the inspection is partially complete, a second inspector should be called in to confirm the results.

d. Notify the Regional and National offices

If a formal appeal is filed, or if during a routine re-inspection procedure it appears that an appeal is in order, notify the Regional and National offices. They may require a few samples to verify the new inspection results.

e. Examination of Product

Because of the economic significance of the appeal, all samples of the product should be very carefully graded and checked for all factors. If objective tests are available, they should be used.

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f. GNC

Ordinarily an appeal would not be granted because of unsanitary plant or product conditions where the original inspection findings make an appeal unjustified. See 2 h on page 3.

- 4. Fees
 - a. Appeal fees are as follows:
 - (1) Grade Sustained charge regular fee plus expenses.
 - (2) Grade Reversed no charge for inspection, but charge applicant for expenses incurred in sampling or shipping samples.
- **Note:** An appeal certificate reversing the original inspection can only be issued after receiving authority from the National office. If the inspection results indicate that this is the case, submit details to the Regional office. The Regional office will confer with the National office before results are reported or a certificate is issued.
- 5. Certification

See the <u>AIM Inspection Series, Certification Manual</u> for specific information related to the certification of appeals and re-inspections.

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BULK CONTAINERS

Frozen Products Packed in Used Containers

Used 30-pound metal and/or plastic containers with friction-type lids are refilled by some processors of frozen foods. Reused containers must be clean at time of refilling. Obtain a letter of conformance from the processor stating that the containers were not previously used for non-food products. Products filled into unsanitary containers are to be classed as **Grade Not Certified (GNC)**.

It may be difficult to accurately describe reused containers. Some of these may have been used several times and appear to be old, abused, or otherwise damaged. They may bear an assortment of code marks and label statements. Certification statements regarding used containers may be found in the <u>AIM Inspection Series, Certification Manual</u>.

Note: Reused containers are not acceptable for government purchases (state, Federal, and Department of Defense) unless specified in the contract or solicitation. <u>Do not certify</u> without a written waiver unless specified in the contract.

Tote Bins

Many packers use large bulk containers called "tote-bins" for frozen vegetables. These bins are used during the packing season to store frozen vegetables for repack at a later date. The bins vary in size and construction but can hold as much as a ton of product.

For financial reasons, users of tote-bins need to know whether or not the product is free flowing or frozen in a solid mass. The type of pack should always be shown in the Body of the Inspection Certificate.

- A. Free flowing describes a pack in which the individual units of the pack are not frozen together in a solid mass, but may be easily separated into individual units. There may be some crusting on the interior surface of the tote-bin or a few clumps of units frozen together within the container, but these can be separated with moderate pressure.
- B. Solid mass describes a pack in which the individual units of the product in the container are predominantly or entirely frozen together in a solid mass. Such product will require additional cost in repacking the product due a special "break-up" step in the process.

For the purpose of inspection and certification, a lot can be a group of tote-bins or a single totebin. Tote-bins must be properly identified for future re-inspection, segregation, etc. Codes should be at least $\frac{1}{2}$ inch in height, and stamped on the tote bins or on tags placed in upper right or left-hand corner of the side normally facing the fork lift driver. The area for applying the codes may be painted to facilitate application and legibility.

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The coding system may include the following:

- Plant (when more than 1 plant is operated by the same company)
- Quality designation
- Date of Pack (day, month, and year)
- Product, type style, size, etc. (when not readily apparent, such as covered bins or numerous product styles)
- Period, shift, or lot number
- Bin numbers
- Special notation of abnormal quality variations (i.e., Grade B for color only, etc.)
- Different colored tape, tags, or marking ink for different quality levels, or other special notations.

To determine the sampling rate for an item packed in tote-bins or bulk storage, the poundage is converted to institutional size (2 ¹/₂ pound) containers. Using the number of 2 ¹/₂ pound containers the lot would represent, refer to the Regulations or the <u>AIM Inspection Series</u>, <u>Sampling Manual</u>.

When sampling tote bins, use a sample scoop and dig into the product as far as possible in at least 3 locations. The sample drawn from each of the three locations may be considered as a sample unit for inspection and certification if each tote-bin is a separate lot. It may be composited as one sample unit if the lot consists of a group of tote-bins. Sampling may be more representative with the use of a trier, or thief, which will penetrate deeply into each bin. This implement should be constructed to permit sampling of the product from all levels in the bin. If the product is a solid mass, or if representative portions of the bin cannot be sampled, the certificate should be flagged to indicate the extent of restricted sampling. For restricted certification of tote-bins, see the <u>AIM Inspection Series, Certification Manual</u>.

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CORRESPONDENCE

The cost for mailing personal items, including personal letters, notices of group social functions, holiday greetings, or job applications, must be paid for by the employee regardless of any association of the contents to official business.

With the use of personal computers and the electronic media, all letterheads and memos produced locally should be reviewed by a supervisor before use. Correspondence directed to parties outside the Department must be cleared with the Officer-in-Charge (OIC) before mailing.

Approved USDA/Agricultural Marketing Service (AMS) letterhead for communications of any official nature should always be used, whether within the Department or to outside parties. Approved AMS letterhead may be found at the AMS Correspondence and Writing Guidelines site at the following intranet address under "Templates": http://agnis/sites/compliance/PAD/PerAcc/AMSCorrGuid/default.aspx

Inspectors with an AMS network ID and AMS electronic mail (e-mail) address can use this as an effective means of communication. In-plant inspectors may access this e-mail through the plant's network, as long as the plant agrees and the AMS activity meets AMS security requirements. It is not appropriate to use plant stationery for official correspondence, even if used internally. An exception would be to use e-mail to stop shipment initially and place non-conforming product on hold. However, the proper official forms must be prepared and executed according to instructions when finalizing.

- A. <u>Correspondence to the National Office</u>
 - 1. Identification of the sender

Return addresses on envelopes consist of the inspector's name, title, and field office address.

2. Identification of the receiver - Incoming mail

To facilitate the sorting of incoming mail, mark all items with the last name of the recipient if the envelope contains items for more than one person.

When the entire contents of the envelope is destined to go to a specific recipient, mark the outside of the envelope to identify the delivery point (i.e., Inspection Branch, Division Director, etc).

a. Envelopes and packages

Envelopes and packages that are sent through the U.S. Postal Service (including MRE, Tray Pack, and USDA review samples) shall be addressed as shown on the following page: USDA AMS FV Specialty Crops Inspection (SCI) Division

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STOP 0247 1400 Independence Ave. SW Washington, DC 20250-0247

Refer to the applicable sections in the <u>AIM Inspection Series</u>, <u>USDA Purchases Manual</u>, or the Contract Service Section (CSS) SharePoint site located at the following intranet address: <u>http://agnis/sites/FV/PPB/DCIS/default.aspx</u> for instructions on marking shipping cases for review samples under CSS and USDA inspection programs.

b. Confidential correspondence

Envelopes containing correspondence of a confidential nature shall be opened only by the addressee, and be identified as follows:

FOR THE PERSONAL ATTENTION OF or TO BE OPENED BY ADDRESSEE ONLY

These statements are to be used only when mailing information that calls for confidentiality, such as employee data subject to the privacy act, or material of a sensitive nature.

3. Courtesy copies

The original and all copies of Division correspondence sent through the U.S. postal system shall note where courtesy copies were sent. When transmitting an electronic message, a courtesy copy shall be sent to the appropriate mailboxes. Employees shall use discretion and recognize that sensitive materials should not be transmitted electronically.

Distribution of courtesy copies will be based on the originating location. Use the following guide:

a. Regional offices

A copy of all typed and/or electronic correspondence that concerns policy or procedure, or other subjects that may have an effect on Division programs will be forwarded to the Division Director.

- b. Field offices
 - (1) A copy to the Regional office in the sending and receiving area, if applicable.
 - (2) When appropriate, a copy to the Division Director and

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Chief of the applicable Branch.

"When appropriate" refers to items of a sensitive nature, such as correspondence related to personnel issues, or briefs that pertain to industry representatives, trade associations, the news media, or other governmental agencies. Material of this nature shall not be released unless it has been cleared by the Regional Section Head.

- c. Inspection points and plant inspectors
 - (1) A copy to the field office.
 - (2) When appropriate, a copy to the Regional office.
 - (3) When appropriate, a copy to the Division Director and Chief of the applicable Branch.
- 4. Correspondence or samples shipped by express delivery
 - a. Delivery by special carrier

When sending correspondence that must be delivered overnight, or when shipping packages of canned or frozen review samples that are handled by any express company (such as Federal Express), **DO NOT** use the National office STOP 0247 address. The National office address for deliveries by an express carrier is:

USDA AMS FV Specialty Crops Inspection (SCI) Division 1400 Independence Avenue SW Room 0726 South Building Washington, DC 20250-0001

The carrier has to guarantee in house delivery during the posted office hours. Destination delivery charges must be prepaid, or the sender's account number used for payment.

Refer to the applicable sections in the <u>AIM Inspection Series</u>, <u>Inspections for Operational Rations Purchased by the Department</u> <u>of Defense Manual</u>, or <u>USDA Purchases Manual</u> for instructions on marking shipping cases for review samples under DCIS and USDA inspection programs.

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b. Samples submitted for special review

Duplicate sample units will be drawn for the field and Regional offices when submitting samples to the National office for evaluation of quality factors. Inspectors will complete three score sheets/tally sheets, including the reason for submission either on the inspection document or on a <u>Sample Review Form</u>. Send one copy of the applicable score/tally sheet with the sample(s) to the National office, and similar sets to the field and Regional offices. Product evaluation results will be returned through the Regional office.

When sending samples for special review, mark the shipping case **SPECIAL REVIEW**, and notify the appropriate section by telephone or fax of the approximate delivery date. This should prevent any delay in evaluation.

c. Samples for Inspection Branch (IB)

Samples submitted for Inspection purposes are usually requested by a Marketing Specialist of the IB. A memo should be enclosed with the sample to indicate the purpose for submitting the sample, and the shipping case should be marked to the attention of the IB.

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FEE COMPUTATION

A. <u>Current Fee Documents</u>

The current fees for various inspection services are located on the USDA, SCI home page at the following internet address: <u>http://www.ams.usda.gov/AMSv1.0/processedinspection</u> by clicking on the "SCI News" link found in the "SCI Services" block.

B. <u>Fees for Lot Inspection grading service</u>

Table IProduct grouping.

Table IIFees for product grouping.

Table IIIFees for dried fruits and processed raisins (excluding figs & dates).

Table IVFees for coffee, tea, and sugar products.

Table VFees for samples submitted by the applicant.

Table VIFees for update samples.

Table VIIFees for special agreements for lot inspection.

The hours in Tables II, III, and IV are for grading the product. This includes time for set-up, clean-up, typing, and other time spent in normal inspection and certification, as well as analysis (including all analyses called for in the <u>AIM</u> <u>Inspection Series, Foreign Material Manual</u>). The hours do not include travel and sampling time, nor do they include special requirements, such as vitamin C analysis on fortified products. <u>Fees for sampling, condition of container, checkloading, and case stamping must be charged at a minimum of one-half hour for each task.</u>

If the fees computed using the applicable tables are determined to be inadequate or excessive for the time involved, bill for the actual time required for the inspection. However, prior to billing clear this with the Regional Section Head, who will inform the National office of the circumstances.

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TABLE IPRODUCT GROUPING(Use with Tables II & III)

Includes all non-standardiz products which are listed ir	1 1	covered by U.S. Grade St	andards, except for those
	GROU		
CANNE		<u>FRO</u> 2	
Asparagus	Olive Oil and	Asparagus	Onion Rings
Corn, W. Kernel	Olive-Pomace Oil	Broccoli	Potatoes, Fr. Fried
Cranberry Juice Cocktail	Peaches	Brussels Sprouts	Potatoes Hash Br.
Cranberry Sauce	Pears	Conc. Apple Juice	RTP Cherries
Fruit Butters	Pie Filling	Corn (all styles)	Succotash
Fruit Concentrates	Pineapple (all styles)	Cranberries	Turnip Greens
Fruits for Salad	Pineapple Juice	Cauliflower	with Turnips
Fruit Nectars	Plums	Green Beans	Wax Beans
Fruit Purees	Preserves		
Green Beans	RTP Cherries		
Green Olives	Ripe Olives		
Mushrooms	Sweet Potatoes		
	Wax Beans		
	GROU	P III	
CANNE		FROZ	ZEN
Barbecue Sauce	Raspberries	Berries	
Berries	Salsa	Blueberries	
Blueberries	Sauerkraut	Leafy Greens	
Chili Sauce	Spaghetti Sauce	Mixed Vegetables	
Conc. Tomato Juice	Spinach	Peas	
Fruit Cocktail	Three Bean Salad	Peas and Carrots	
Leafy Greens	Tomatoes (all styles)	Raspberries	
Mixed Vegetables	Tomato Catsup	Strawberries	
Peas	Tomato Juice		
Peas and Carrots	Tomatoes and Okra	DEHYDRATE	ED PRODUCTS
Pickles & Relish	Tomato Puree	Dehydrated Fruits	
	Tomato Sauce	Dehydrated Potatoes	
	GROU		
CANNE			ZEN
Tomato Paste		Frozen Concentrated Gr	
All Citrus Juices		All Citrus Juices	1
Peanut Butter			ED PRODUCTS
		Dehydrated Grape Cryst	

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Sample Size	3	6	13	21	29	38 <u>1</u> /
Group I Products Hours	3	3.5	4.75	5.75	7	9.25
Group II Products Hours	3.5	4.5	6.5	8.25	10.5	14.25
Group III Products Hours	4	5.5	8	11.5	15	20.25
Group IV Products Hours	4.5	6.5	10	15	20	26.5

TABLE II FEES FOR PRODUCT GROUPING (Use with Table I)

 $\underline{1}$ / For <u>re-inspection</u> only, when lot originally required 29 sample units.

TABLE III

FEES FOR DRIED FRUITS AND PROCESSED RAISINS (EXCLUDING FIGS & DATES) (Use with Table I)

Sample Size	6	12	18	24	30
Composite(s)	1	2	3	4	5
Total Hours For Grading Including One Microanalysis	4	7	10	13	16
Total Hours For Grading With More Than One Microanalysis	5.5	10	14.5	19	23.5

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TABLE IV

FEES FOR COFFEE, TEA, AND SUGAR PRODUCTS

Molasses, Syrup, Honey	
For 3 samples units, or less	3 hours
For each additional sample unit	0.25 hour

Green Coffee	
Green bean grade, first sample	1 hour
For each additional sample	0.5 hour
Cup test, first sample	1 hour
For each additional sample	0.25 hour
Combination green bean grade and cup test, first sample	1.5 hours
For each additional sample	0.75 hour

Coffee and Tea - bid samples <u>2</u> /	
Cup test, first sample	1 hour
For each additional sample	0.25 hour

Coffee, Instant Coffee, Tea, Instant Tea <u>2</u> /	
1-10,000 lbs.	1 hour
10,001-20,000 lbs.	2 hours
20,001-30,000 lbs.	3 hours
Each additional 10,000 lbs.	0.5 hour

2/ Charge additional time for analysis at the rate specified in section D. "Fees for chemical and microbiological analyses".

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Guidelines for fees for grading services performed on samples submitted by the applicant shall be based on the hours specified below. Product groupings are as shown in <u>Table I</u> of this instruction.

TABLE V

FEES FOR SAMPLES SUBMITTED BY THE APPLICANT (UNOFFICIAL SAMPLES)

Product Group	Two sample units or less of the same product $\underline{3}/$	Each additional sample unit
Group I, Hours	2.5	0.5
Group II, Hours	3	0.75
Group III, Hours	3.5	1
Group IV, Hours	4.0	1.25

Coffee, tea, and sugar products should be billed in accordance with Table IV.

<u>3</u>/ For products graded on attributes standards, see the <u>AIM Inspection Series</u>, <u>Sampling</u> <u>Manual</u> for special procedures for unofficial samples.

TABLE VI

FEES FOR UPDATE SAMPLES

Sample Size (Range)	1 - 3	4 - 6	7 - 13
Total Hours For Update	1.5	2.5	3.5

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TABLE VII

Sample Size	3	6	13	21	29
Group I Hours	1.75	2.25	3.25	4.25	5.25
Group II Hours	2.25	3	4.25	6.5	8
Group III Hours	2.5	3.25	4.75	7	9.25
Group IV Hours	3	4	5	8	10

FEES FOR SPECIAL AGREEMENTS FOR LOT INSPECTION

Note: Special agreements for lot inspection service should be initiated when the volume of the total pack suggests that increased personnel efficiency would result. See the <u>AIM Management Site</u> regarding contractual agreements.

C. <u>Fees for Continuous Inspection and Pack Certification contracts</u>

All charges will be in accordance with the current rate as shown in the Code of Federal Regulations (CFR) 7 CFR 52.41 through 52.52 found at the following internet address:

http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionCode=CFR.

Holiday pay includes those holidays in Section 6103 (a) Title 5 U.S. Code, found at the following internet address: <u>http://uscode.house.gov/search/criteria.shtml</u>.

For Pack Certification Contracts, no travel expenses, mileage and/or per diem shall be charged on any year-round or less than year-round contracts. Only the hours actually worked on the assignment are charged. Intermittent contracts (minimum of 8 hours in lieu of 40) shall be billed in accordance with 7 CFR 52.51. Applicants will be billed for travel time as well as hours worked on the assignment; no mileage and/or per diem expenses are charged.

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D. <u>Fees for chemical and microbiological analyses</u>

The following table contains the hours to charge for chemical and microbiological analyses that are made at the request of the applicant, or that are required because of specification or program requirements (such as vitamin C analysis on fortified products). Do not assess a fee for analytical tests when routine tests such as Brix or acidity are associated with quality grading. The applicable fee shown for the various groupings in the previous section "B. Fees - Lot Inspection Grading <u>Service</u>" incorporates these charge(s) for analysis.

The hourly charge shown includes normal sample preparation time. When the nature of the product requires more than normal sample preparation time, the applicant shall be charged for the extra time on an hourly basis to the nearest quarter hour. The charge for this preparation time shall be recorded so that it is separately identifiable from the analysis fee.

This fee structure was established to promote uniformity in the charges assessed for chemical and bacteriological tests. When the hour(s) shown for a single analysis is found to be grossly inadequate or excessive for the time involved for a particular test, the fee assessed may be based on the actual time it takes to perform the test(s). However any modification or variation to the hours shown must be cleared with the Regional Section Head.

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Type of Test Analysis Hour	s for Single Analysis	Hours for Each Additional 1/
Absorbency (grape juice)	1/2	1/2
Acidity	1/4	1/4
Alcohol Insoluble Solids (AIS)	1	1/2
Ascorbic acid (titration)	1	1/4
Brix (direct)	1/4	1/4
Brix (dilution)	1/2	1/2
Catalase Test	1/2	1/2
Color (honey etc.)	1/2	1/4
Consistency, Bostwick	1/4	1/4
Fiber Test (green & wax beans)	1	1
Filth, heavy	1/2	1/2
Filth, light (macro)	1/2	1/2
Filth, light (micro)	1	1
Fly Egg and Maggot	1/2	1/4
Insect Fragments	1	3/4
Insoluble Solids	1/2	1/2
Maggot/Larvae/Worm Count	1/2	1/2
Maggot Count (Mushrooms only)	1	1/2
Methyl Anthranilate	1	1/2
Microscopic Examination	1	1
Moisture (oven)	1/2	1/4
Mold Count (direct smear)	1/2	1/4
Mold Count (centrifuge)	3/4	1/2
Mold Count (pulping)	1	3/4
Naringin	1	1/4
Peroxidase Test	1/2	1/4
Potassium Sorbate	$1^{1/2}$	1
pH	1/4	1/4
Recoverable Oil (citrus)	1	1/2
Salt (back titration)	3/4	3/4
Salt (potentiometric)	1/2	1/4
Sand Test (raisins)	1	1
Sieve Test	1/4	1/4
Soluble Solids (refractometer)	1/4	1/4
Specific Gravity	1	1
Sulfur Dioxide (Monier-Williams)	1 1/2	1
Titer	1	1
Total Solids (oven drying)	1/2	1/4
Tough String Test (green/wax beans)		1/2
Viscosity	$1 \frac{1}{2}$	1
Vitamin C (see Ascorbic Acid)	, <u> </u>	_
Water Insoluble Inorganic Residues	s 2	1 1/2
(WIIR)		
Wrapper Adherence Test	1/2	1/4
11		

 $\underline{1}$ / If no charge is listed for an additional analysis, charge at the same rate as a single analysis.

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E. <u>Fees for Dried Dates</u>

In order to provide uniformity in the assessment of fees, the schedule as outlined here shall be observed unless circumstances are so unusual as to justify using the hourly rate.

In calculating the fee, when multiple code marks are offered for inspection, bill and certify each code mark or lot separately.

Charge for driving and sampling time at the current hourly rate.

Sample Size	3	8	14	26	36	44	56	68	82
Hours	2	2 3/4	4 1/2	6 1/2	8 1/2	10 3/4	13 1/4	16 1/4	19 1/4

FEE SCHEDULE for DRIED DATES

F. <u>Fees for letter contracts for unofficial samples</u>

The following instructions outline requirements for special letter contracts for unofficial samples. This service may be used by any applicant that does not need official sampling.

The following fees and conditions are applicable to products covered by U.S. Grade Standards, although products not covered by U.S. Grade Standards may be included. Please check with the National Office for the appropriate fee.

- 1. A sample unit is a container and/or its entire contents, a portion of the contents of one or more containers, or other unit of commodity, or a composite mixture of a product used for inspection. (For products graded on attribute standards, see the <u>AIM Inspection Series</u>, <u>Sampling Manual</u>).
- 2. A sample is any number of sample units to be used for inspection.
- 3. A minimum of six sample units shall be used per submittal. Sample units may consist of multiples of one or more products.
- 4. A minimum of 50 sample units will be submitted per year.
- 5. Unofficial grading will not be performed on products packed under inplant inspection, or on lots that have previously been officially inspected.

- 6. Restrictive grading or analysis
 - a. The applicant may request the grading to be restricted to any quality or non-quality factor, and/or analysis. The fee for restrictive grading (excluding micro, chemical, or analytical work) will be in accordance with the fee for product Group I. The micro, chemical, or analytical fee will be in accordance with the appropriate fee for that test.

Charges for Inspection

Product	Two sample units or less of same product	Each additional sample unit of same product
Group I* Hours	1.5	0.25
Group II* Hours	2	0.5
Group III* Hours	2.5	0.75
Group IV* Hours	3	1.0

* Product grouping as shown in B. Table I, Fees for Lot Inspection Grading Service

Certification Fees

A. <u>Certify to a U.S. Grade</u>

The applicable fee shall be in accordance with the current SCI Fees-Lot Inspection Grading Service found at the following internet address: <u>http://www.ams.usda.gov/processedinspection</u>, under "SCI Services" click on the "SCI News" link, under "SCI Services and Fees" click on the "Current User Fee Information" link.

B. Export Certificates restricted to product condition

The fee for product that is restricted to organoleptic evaluations and certified for export shall be in accordance with the current SCI Fees-Lot Inspection Grading Service found at the following internet address: http://www.ams.usda.gov/AMSv1.0/processedinspection. The number of hours to charge is shown in the following examples:

1. Sample units submitted by an applicant

Unofficial sample units submitted at one time by an applicant may consist of more than one item, including any number of sample units per item. Charge one hour for the first sample unit, and ¼ hour for each additional sample unit.

Example:		An applicant requests export certification for 20 items and each item consists of two sample units.
		20 items x 2 sample units $= 40$ sample units
		First sample unit = 1 sample x 1 hour = 1 hour charged at the current lot rate.
		39 additional sample units = 39 samples x $\frac{1}{4}$ hour = a charge of 9 $\frac{3}{4}$ hours at the current lot rate.
		Total Cost = $10^{3/4}$ hours charged at the current lot rate.
	2.	Officially Drawn Sample
		When an applicant requests that sample units be drawn from a lot or more than one lot at the same time, the lot or lots shall be sampled in accordance with SCI Division sampling plans. Charge 1 ½ hours for the first three sample units and ¼ hour for each additional sample unit.
Example:		An applicant requests export certification for four lots of product. One lot of canned green beans - 150 cases; one lot of canned pears - 150 cases; one lot of canned corn - 150 cases; and one lot of canned beets - 150 cases. Each lot requires a minimum of 3 sample units. The total number of sample units evaluated is 12. Charge as follows:
		4 lots x 3 sample units = 12 sample units
		First 3 sample units charge 1 ¹ / ₂ hours at the current lot rate.
		9 additional sample units = 9 samples x $1/4$ hour = 2 $\frac{1}{4}$ hours charged at the current lot rate.
		Total Cost = $3\frac{3}{4}$ hours charged at the current lot rate.
Example:		An applicant requests export certification for three lots of product. One lot of canned peaches - 650 cases; one lot of canned pears - 200 cases; and one lot of canned cherries - 200 cases. The lot of canned peaches requires a minimum of 13 sample units. Each lot of pears and cherries requires a minimum of 6 sample units. The total number of sample units evaluated is 25.
		Charge as follows:
		First 3 sample units charge 1 ¹ / ₂ hours at the current lot rate.

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22 additional sample units = 22 samples x $\frac{1}{4}$ hour = 5 $\frac{1}{2}$ hours charged at the current lot rate.

Total Cost = 7 hours charged at the current lot rate.

Note: The applicant shall be charged for travel time, sampling time, condition of container inspection, etc., for officially drawn samples.

When the certificate is restricted to organoleptic evaluation, and includes sample units either submitted by an applicant or officially drawn samples, the hours charged include the cost of issuing certificates. Do not charge an applicant for additional certificates, even though the applicant may request that each item be certified separately.

C. <u>Export Verification Service</u>

Assess the applicant at the hourly rate currently in effect in accordance with the Regulations, 7 CFR 52.42 which may be found at the following internet address: <u>http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionCode=CFR</u>. The fee shall cover the time for travel, the verification inspection, and the certificate preparation. Charge one hour for the first certificate on an application. For additional certificates requested by the same applicant at the same time, charge one half hour per certificate.

D. <u>Dairy Verification Service</u>

The applicant will be charged at the current hourly rate in effect in accordance with the Regulations, 7 CFR 52.42 which may be found at the following internet address:

<u>http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionCode=CFR</u>. Charges will be assessed to cover the time for travel, verification inspection procedure, and preparation of the certificate.

Example: Various Processed Products Offered

One on-site verification is performed to cover four dairy items, and the applicant submits five samples of processed fruit and vegetable products. Charges to assess are as follows:

- 1.0 Hour driving time;
- 2.5 Hours verification inspection and preparation of the dairy export Certificate; and
- 2.0 Hours for product condition evaluation of the five processed fruit and vegetable items.

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5.5 Total hours assessed at current hourly rate.

E. <u>Microanalysis</u>

When such tests are requested by the applicant, or when required by an FDA defect action level or Division guideline, charges for microanalysis will be in accordance with section D. "Fees for chemical and microbiological analyses".

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FUTURES

The following instructions are for sampling orange juice products packed in tanker trucks for futures contracts when facilities have <u>not</u> contracted with SCI for in-plant continuous inspection services, but are contracted under an alternate Intercontinental Exchange (ICE) approved SCI inspection program. ICE has changed the requirements for delivery and warehousing of futures. Continuous Inspection is no longer required for Frozen Concentrated Orange Juice (FCOJ). In addition, Not from Concentrate (NFC) orange juice has been added to futures contracts and does not require Continuous Inspection. Lot inspection as described below is acceptable for futures contracts.

When applicants request lot inspection of FCOJ or NFC loaded into tanker trucks for futures contracts, follow these procedures:

- A. Schedule inspection personnel to perform sanitation inspection of the processing facility and the bulk container(s) prior to loading. Complete and retain the Sanitation Score sheet FV 416-3 which can be found on the AMS Forms Catalog at the following intranet address:
 <u>http://agnis/AMSFormsCatalog/Forms/AllItems.aspx</u>.
 Follow instructions in the <u>AIM Inspection Series, Sanitation and Safety Manual</u> for recording, following up, and reporting deficiencies.
- B. Draw samples of the product during loading into the tanker truck(s). Sampling of pre-loaded tankers is <u>not</u> authorized.
- C. Draw samples using one of the following procedures:
 - 1. Automatic sampler Use automatic samplers to obtain representative samples. Follow Division Instructions for set up and use of automatic samplers. (See the <u>Automatic Samplers</u> section in this Manual.)
 - 2. Manually drawn samples Draw representative, individual sub-samples randomly during the filling process. The frequency will be determined by the time it takes to fill the container. Draw the number of samples as specified in the Regulations, 7 CFR 52.38 Table III, Group IV, which may be found at the following internet address: http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionCode=C FR. The "on-line" rate is authorized.
- D. Analyze and record the results for each individual sample at the facility.
- E. Bill applicants in accordance with <u>Section A</u> of this manual, under "Fee Computation".

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Review Program for Concentrated Orange Juice for Manufacturing (OM) and Pasteurized Orange Juice (POJ) for Futures Contracts

To ensure uniform grading of Futures deliveries, these instructions provide procedures for the review of product samples of OM that represent deliveries of Frozen Concentrated Orange Juice (FCOJ) Futures, and POJ that represent deliveries of Not From Concentrate (NFC) Futures.

In January 2007, Intercontinental Exchange (ICE), Inc. acquired the New York Board of Trade (NYBOT), which was previously known as Citrus Associates of the New York Cotton Exchange, Inc. NYBOT is now known as ICE Futures US. ICE Futures US is regulated by the Commodity Futures Trading Commission, and has been designated as a marketer for contracts in FCOJ and NFC Futures buying and options on Futures. OM is produced to meet the requirements of an FCOJ Futures contract. POJ is produced to meet the requirements of an NFC Futures Chapters 7, 13, and 25 are the source of most of the requirements for these commodities.

The U.S. Standards for Grades of Orange Juice effective January 10, 1983, are used as the standards to determine the grade and quality delivered on contracts, per ICE rules 13.02 and 25.02. A USDA certificate is issued at the time of grading. In addition, ICE Futures US procedures require USDA, AMS, FV, SCI to perform a "grade review" for each lot SCI grades for ICE Futures US. Any delivery of FCOJ or NFC futures which fails the grade review is subject to penalties or remedies per ICE Rule 7.70. ICE Rules 13.02, 13.03, and 7.64 of the FCOJ rules state:

"For FCOJ-A and FCOJ-B: "U.S. Grade A" with a Brix value of not less than 62.5 degrees, having a Brix value to acid ratio of not less than 14.0 to 1 nor more than 19.0 to 1 and a minimum score of 94 points, with the minimums for the component factors fixed at 37 points for color, 37 points for flavor, and 19 points for defects.

The maximum amount of bottom (sinking) pulp shall be twelve percent, and the percentage of recoverable oil shall not be less than 0.005 percent nor more than 0.020 percent. The maximum temperature allowed at tanker shipment is plus 20 degrees Fahrenheit."

Effective with the July 2009 delivery month, the country of origin requirements stipulate that the OM be produced from product of the United States, Brazil, Mexico, Costa Rica, or any blend thereof.

For NFC, the following is in accordance with Rules 25.02, 25.03, and 7.64 of the ICE Futures US:

"U.S. Grade A" Pasteurized Orange Juice conforming to Food and Drug Administration (FDA), 21 CFR 146.140, but without the addition of any of the optional concentrated orange juice ingredients referenced in CFR 146.140(b) and without the addition of optional sweetening ingredients referenced in CFR 146.140(c), with a Brix value of 11.5 to 12.5 degrees having a Brix value to acid ratio of not less than 14.0 to 1 nor more than 20.5 to 1 and a minimum score of 92 points, with the minimums for the component factors fixed at 36 for color, 36 points for flavor, and 18 points for defects; product shall

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be 100 percent Florida origin. The maximum amount of bottom (sinking) pulp shall be fifteen percent and the percentage of recoverable oil shall not be greater than 0.035 percent. The maximum temperature allowed at tanker shipment is plus 35 degrees Fahrenheit.

ICE Futures US rules require USDA inspection for grade at the time of Futures delivery, as well as specifying a review program to monitor the quality requirements. The following reviews were put in place to meet these requirements:

- 1. Effective January 1992, all deliveries for FCOJ Futures will be reviewed by the Winter Haven Area office, (WHAO) Winter Haven, Florida.
- 2. Effective January 2007, all deliveries for NFC Futures will be reviewed by the WHAO, Winter Haven, Florida.
- **Note:** Product declared by applicants as "Futures Quality" is not considered Futures product.
- 3. SCI Responsibilities
 - a. Inform the applicant(s) about sampling, grading, billing, and review procedures;
 - b. Select and draw <u>official</u> sample units of product as it is being loaded for delivery;
 - c. Inspect and grade OM/POJ, issue score sheets, distribute certificates, and retain a portion of the sample for review; and
 - d. Conduct product reviews to assure uniformity of grading and inspection at all facilities.
- 4. Grade reviews

SCI will conduct grade reviews as follows:

- a. All sample units for review shall be officially drawn. Unofficial sample units submitted by the applicant will not be accepted.
- b. Unless otherwise specified, all grade reviews will be conducted by the WHAO, on behalf of the ICE Futures US Inc.
- c. The origin and facility identity will be unknown to the SCI reviewers.

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5. Sampling procedure for review samples

Retain 2 six ounce (minimum) samples for each OM/FCOJ delivery (each mobile tanker) and retain two 24 to 32 ounce (minimum) samples for each POJ/NFC delivery. Of the two samples drawn, retain one sample. Submit the other sample to the WHAO for review. The sample MUST be delivered or sent into the WHAO for next day delivery, and should arrive at the WHAO Monday thru Friday, 0800 to 1630, not including holidays. Do not ship on Friday. Samples shall be adequately packed in insulated containers with sufficient cool packs to preserve product quality. Samples can be shipped in plastic bottles, or any other container that can be <u>safely</u> shipped without breakage or leakage. Taped screw cap lids or sealed cans are preferred. Each sample shall be identified as indicated in Section 6 below, and shall be accompanied by a score sheet, certificate (FV-149 or FV-146 as applicable), and the bill of lading. Associated submittal numbers shall be recorded on all paper work submitted with the samples.

Futures Sampling Reminder:

The sample must be representative of the lot. This will be the actual juice sample taken from the tanker. The sample must not be pulled from a blend tank or from a blend of storage tanks. It must also be the same sample which was graded and recorded on the score sheet.

6. Identification of review samples for submittal to the WHAO

Mark all review samples with labels taped to each sample container. Submittal numbers are to be assigned to each review sample based on the fiscal year beginning with the number 1 and continuing with consecutive numbers throughout the fiscal year. An example of a label for marking the first submitted review sample of the fiscal year is as follows:

Futures Review Sample

Plant Name:	John Doe and Company
Facility No:	6000
Date Inspected:	04/01/10
BL/Manifest No:	B58505
Submittal No:	001

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7. Notification of WHAO

The field office providing the inspection service will notify the WHAO of futures deliveries via email on a weekly basis. The message shall include the following information for each delivery:

- Facility No.
- BL/Manifest No.
- Submittal No.
- Certificate No.
- Date Inspected
- 8. Sample control procedure

The WHAO OIC will designate a control official for handling samples during the receipt and review process. When a Futures FCOJ/NFC sample arrives in the WHAO, the designated control official will record the sample identification in a review log and assign a control number. The identification label will be removed to ensure that the origin and production facility are not disclosed during the review process. Only the control official will know the sample origin and production facility - he or she will not participate as a member of the review panel to determine compliance with ICE Futures US.

9. Review procedure

The grade review will evaluate the product in accordance with quality requirements of the U.S. Standards for Grades of Orange Juice and the ICE Futures US Rules as follows:

- a. FCOJ Futures (Graded as OM)
 - (1) Reconstitution

The review sample will be reconstituted to a corrected Brix of 11.8 degrees.

(2) Color

The quality factor of color will be determined using a USDA approved colorimeter. The minimum color score for FCOJ Futures is 37 points.

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(3) Defects

The quality factor for defects will be determined by visual examination. The minimum defect score for FCOJ Futures is 19 points.

(4) Flavor

The quality factor for flavor will be determined organoleptically. The minimum flavor score for FCOJ Futures is 37 points.

(5) Documentation

The reviewers will report the score points for each quality factor for each assigned control number to the control official. The control official will record the results of the flavor panel scores and other results in the review log as final documentation.

(6) Notification of Review Results

Results of the review in relationship to the production facility and origin are confidential and will be available only to authorized ICE Futures US representatives. A summary will be provided quarterly to the Division Director.

- b. NFC Futures (Graded as POJ)
 - (1) Color

The quality factor of color will be determined using a USDA approved colorimeter. The minimum color score for NFC Futures is 36 points.

(2) Defects

The quality factor for defects will be determined by visual examination. The minimum defect score for NFC Futures is 18 points.

(3) Flavor

The quality factor for flavor will be determined organoleptically. The minimum flavor score for NFC Futures is 36 points.

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(4) Documentation

The reviewers will report the score points for each quality factor for each assigned control number to the control official. The control official will record the results of the flavor panel scores and other results in the review log as final documentation.

(5) Notification of Review Results

Results of the review in relationship to the production facility and origin are confidential and will be available only to authorized ICE Futures representatives. A summary will be provided quarterly to the Division Director.

10. Billing for review samples

The Winter Haven Area office will bill the applicant one hour for each review sample at the current hourly rate shown in the Regulations, 7 CFR 52.42 which may be found at the following internet address: http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionCode=C FR.

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Review Program for Apple Juice Concentrate (AJC) Futures

The AJC sampling and testing process begins when a Minneapolis Grain Exchange (MGEX) Regular warehouse contacts a Specialty Crops Inspection (SCI) Division field office to schedule sampling of AJC product. The SCI scheduler must collect the warehouse name and the number of test lots as well as any other information that is required by SCI to schedule a test. Sampling appointments must fall within three business days of the initial notification from the warehouse.

Note: A Regular warehouse is a warehouse authorized by MGEX to participate in the AJC Futures Program. A warehouse contact list can be found in Appendix 1 of the Apple Juice Concentrate Manual at <u>www.mgex.com/ajc/</u>.

Procedures

- A. At the time of scheduling, the warehouse must provide the Certificate of Analysis (COA), the production manifest provided by the producer, and a Warehouse Management System (WMS) report listing the individual drums/bins contained in each test lot to the SCI field office by their preferred method (fax or email). The warehouse email address/fax number must be able to receive the completed test results from SCI as well. Prior to making the sample selection(s) SCI must ensure that the WMS report of the test lot provided by the warehouse clearly identifies the COA lot number (identifying a unique production run) listed on the COA and/or the production manifest.
- B. Upon receipt of the documentation described in A., SCI must verify that all product specification(s) listed on the documentation received from the warehouse meets MGEX delivery specification requirements as shown on the following page. If any contract specification is not met, the warehouse must be contacted and the sampling appointment canceled. If the sampling appointment is cancelled subsequent to this verification process, SCI may assess an administrative charge of two hours or actual time, whichever is greater, at the current lot rate.
- C. If no link between the WMS Report, the COA and the manifest can be established, SCI must contact the warehouse to notify them of the issue. Unless the issue can be promptly resolved by the warehouse, SCI must cancel the sampling appointment until the warehouse submits the proper documentation.
- D. SCI must identify its random test sample drum(s)/bin(s) and notify the appropriate warehouse no later than the close of business on the following business day that the documents described in A. are received. After receipt of this information, the warehouse will prepare the drum/bin for testing.
- E. The SCI inspector must complete or review an applicant completed FV-356 Application for Inspection and Certificate of Sampling. The form must identify the test lot number, test lot size (number of drums/bins), the entire COA number, the type of container (drums/bins), and the number of samples drawn from the lot.

MGEX Apple Juice Concentrate Futures Contract Specifications			
Brix (degrees)	Minimum 70.0°		
Acid (Malic, weight/weight, %)	1.0 - 2.2		
Color (transmittance @ 440 nm)	> 40 %		
Turbidity (NTU)	≤ 3 NTU		
Thermoduric Acidophilic Bacilli (TAB)	< 1 cfu/10 mL		
Total Plate Count (TPC)	< 1,000 cfu/mL		
Patulin @ single strength	≤ 50 ppb		
Yeast	<u><</u> 500 cfu/ml		
Flavor	Characteristic of ripe, mature apples with no off flavors or aromas.		

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Sampling

- A. On the day of sampling, the SCI field inspectors must arrive at the warehouse at the scheduled time and notify the appropriate contact person at the regular warehouse upon arrival. The SCI field office will charge the warehouse for travel time to and from the warehouse at the current lot rate.
- B. Prior to the AJC sampling, the SCI inspectors must ensure that the label of the drum/bin selected for sampling clearly identifies the COA lot number listed on the COA and manifest. If any other information is on the label, it must meet MGEX contract specifications. If the COA lot number is not listed on the label, the SCI inspector must ensure that the producer manifest clearly links the drum/bin to the proper COA/production run. The production label or WMS label must identify the correct drum/bin that was selected for sampling. If the drum or bin is not labeled, the SCI inspector must verify with the warehouse that the proper drum or bin was pulled as requested.
- C. The warehouse must assist SCI in all matters required for sampling such as providing a sanitary sampling environment. The SCI inspector must also observe the unsealing of the container.
- D. Using sanitary utensils and containers, supplied by the warehouse, the SCI inspector will pull:
 - one (1) eight ounce sample for SCI,
 - three (3) eight ounce samples for Science and Technology (S&T), and
 - one (1) eight ounce retain sample for a total of five (5) samples per production lot.

If the warehouse does not supply appropriate containers, both cups and lids, the SCI office may charge the warehouse for containers supplied by the USDA.

- E. Immediately after drawing the samples, the SCI inspector should label all five (5) samples with the test lot number. The SCI inspector shall place the samples in a cooler with adequate cool packs for transport to the respective testing locations. SCI inspectors will have an appropriate number of coolers depending on the sample size taken.
- F. After the samples have successfully been drawn from the container, the SCI inspector must affix a "USDA TESTED" label, supplied by the warehouse, on the sampled drum/bin. The inspector must also observe the warehouseman re-sealing (closing) the drum/bin using the appropriate warehouse method.
- G. If there is any noncompliance with the sampling procedures above, SCI must cancel the sampling appointment unless the issue can be promptly resolved by the warehouse. Should the product owner wish to continue the testing process even

though the issue is not resolved, the MGEX USDA Letter Report (see example Letter Report) must not be used to issue testing results.

- H. Form FV-637 Laboratory Sample Submittal Sheet must be completed for S&T and for SCI. The SCI inspector must submit the appropriate paperwork with the samples. The FV-637 must contain the test lot number in the "Lot No." field and the four requested analyses, TAB, TPC, Patulin and Yeast in the "Analysis Requested" field.
- I. The SCI inspector shall mark the sample to be shipped for grading by SCI with the test lot number and drum/bin number and SCI on the lid and cup.
- J. S&T receives three (3) samples. The SCI inspector should mark each cup and lid with S&T (for Science and Technology), plus the test lot number and drum/bin number. Indentify the specific analysis each sample is to be tested for by marking one sample cup TPC (total plate count) and Yeast, the second sample cup Patulin and the remaining cup TAB (Thermoduric Acidophilic Bacilli).
- K. The retained sample shall be marked SCI, the test lot number, the drum/bin number as well as the word "retain".
- L. The sampling office shall keep the retained sample for a minimum of thirty (30) days from the date of sampling. Any retained samples must be stored below 32 degrees Fahrenheit within 6 hours of sampling.
- M. Samples shall be adequately packed in insulated containers with sufficient cool packs to preserve product quality. If at any time the samples are not stored correctly or the SCI security strips are broken other than by the sampling/grading office, the sample is void and unusable.
- N. All samples must be properly packed (as stated in G. above), and shipped overnight to the appropriate labs for testing on the same business or the next available business day following when the sample was taken. If, due to the timing of sampling, same day shipping cannot be performed, the sampling office must store the samples below 32 degrees Fahrenheit within 6 hours of sampling and ship the samples on the following business day. The SCI office will charge the warehouse actual shipping expense and preparation time to ship samples to the appropriate location.

Issuing a Letter Report

Upon receiving test results from the samples taken, the SCI office issuing the Letter Report must ensure the following when issuing a USDA Letter Report for delivery against an MGEX futures contract to the warehouse. (USDA Report FV- ####):

- A. The USDA Letter Report must contain the following:
 - 1. Unique USDA Letter Report Number
 - 2. The name and address of the warehouse storing the tested AJC
 - 3. Date in which the AJC was sampled
 - 4. Date in which the associated AJC was produced (from COA)
 - 5. The Test Lot number identified by the warehouse requesting the sampling
 - 6. The drum/bin numbers sampled by the SCI inspectors
 - 7. Product specifications for MGEX delivery listed on the COA must be identified under the <u>Applicant's COA Results</u>: column
 - 8. USDA test results must be listed under <u>USDA Analysis:</u> column of the Letter Report
 - 9. The Letter Report must also identify whether product tested meets or fails MGEX contract specifications as noted in the "Meets/Fails" column of the Letter Report.
- B. All Letter Reports must be issued to the warehouse within two (2) business days from the completion of all tests or a maximum of fifteen (15) business days from sampling. The Letter Report must be issued by email. The letter may be faxed if the inspection office is unable to issue the letter by email
- C. SCI must keep copies of issued Letter Reports for a minimum of five (5) years and have the ability to re-issue a previously issued Letter Report should the original be lost or misplaced.
- D. Any re-issued Letter Report issued as a result of the scenario described in C. above, must be clearly marked "Duplicate." Any re-issue will result in an administrative charge of one hour at the current lot rate.

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Example Letter Report

Agricultural Marketing Service 123 Third Street, S.E. Juiceville, FI 12345

WHL - (####)

(Warehouse Operator) (Warehouse Address) (Warehouse Address)

Dear: (Warehouse Operator),

This report details the results of the analysis on one sampling of Apple Juice Concentrate (AJC) that our department drew on (sample date). The samples were drawn from (drum/bin) number (###) from Test Lot number (###) as established by the warehouse. The Certificate of Analysis (COA) presented to our department at the time of sampling represents lot number (###) and production date (###) establishing the applicant's connection to the COA and the production run established by the applicant's lot.

In conducting the analysis, our department verified that all AJC product characteristics listed on any document obtained in the sampling process meets or exceeds Minneapolis Grain Exchange, Inc. (MGEX) AJC futures contract specifications. The test results are provided below and are used to provide verification that AJC product represented by Test Lot number (###) meets or fails MGEX AJC futures contract specifications.

DATE SAMPLED:(sample date) APPLICANT (Warehouse Operator) Test LOT # (See above) DRUM/BIN (See above)	MGEX AJC Futures Contract Specifications	Applicant's COA Results	USDA Analysis	Meets/Fails
Brix (degrees)	Min 70.0	70	71.0	Meets
Acid (Malic, weight/weight,%)	1.0 - 2.2	1.86	1.92	Meets
Color (transmittance@ 440 nm)	> 40%	50 %	68%	Meets
Turbidity	≤ 3 NTU	1 NTU	≤ 3 NTU	Meets
Thermoduric Acidophilic Bacilli (TAB)	< 1 cfu/10 ml	< 1 cfu/10 ml	< 1 cfu/10 ml	Meets
Total Plate Count (TPC)	< 1,000 cfu/ml	< 1,000 cfu/ml	< 1,000 cfu/ml	Meets
Patulin @ single strength	≤ 50 ppb	10 ppb	≤ 50 ppb	Meets
Yeast	≤ 500 cfu/ml	300 cfu/ml	≤ 500 cfu/ml	Meets
Flavor	Characteristic of mature apples with no off flavors or aromas.	mature	Typical	Meets

Based on the test results listed above, the sample (Meets or Fails) the MGEX AJC Futures specifications.

Sincerely,

(NAME, TITLE) USDA-AMS-FV-PPD 123 Third Street, S.E. Juiceville, FL 12345 cc: _____ (Issue Date)

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Billing

The SCI field office performing the sampling duties for the AJC Futures verification program will charge the warehouse for travel time to and from the sampling location, shipping expense and preparation time to ship the samples to the appropriate location. SCI may also charge for sampling containers, if not supplied by the warehouse, and any cancellation charges that may apply. If a warehouse(s) requests sampling in more than one location in the same day, please see you immediate supervisor for clarification of billing charges.

The grading office shall charge three (3) hours per verification sample(s) tested.

Science and Technology Division (S&T) will be responsible for billing the warehouse for the analysis S&T performs.

Shipping Samples

The sampling field office shall ship the SCI sample, completed FV-356 Application for Inspection and Certificate of Sampling, and a copy of the FV-637 Laboratory Sample Submittal Sheet for S&T and COA (s) to the Winter Haven Office:

ATTN: Officer in Charge USDA-AMS-FV-SCI 98 Third Street, S.W. Winter Haven, Fl 33880 Office: (863) 294-7416 Fax: (863) 294-5219

The S&T samples, and the FV-637 Laboratory Sample Submittal Sheet and COA(s) shall be shipped to the National Science Lab:

Roger Simonds, Laboratory Manager USDA-AMS-National Science Laboratory 801 Summit Crossing Place, Suite B Gastonia, NC 28054 Office: (704) 867-3873 Fax: (704) 853-2800

GENERAL INSPECTION

Initial Grading Procedures

The order of examination for quality, analytical and microanalyses is much the same for most products. Generally factors that are affected by exposure to the air are evaluated first, such as Color. For some products such as jams, jellies and applesauce, Consistency is the first consideration.

Another general rule is to make the physical and organoleptic examination before analytical and micro tests, cooking or any other tests that do not require the product to be intact or that would not be affected by the results of other testing.

Familiarity with the product, its grade standard, and any additional grading instructions is essential in starting grading procedures.

The color factor is more critical in some products such as mushrooms and sweet-potatoes, but in all cases there is a tendency for product to become dull and somewhat darkened on exposure to air. Color should be evaluated soon as possible after the container is opened.

After obtaining net weights, be alert for any abnormal product or container characteristics upon opening containers.

- A. In the case of dried fruits, look for darkening, sugaring, etc.
- B. For jams and jellies, check for mold in the head space area. In low moisture fruits and fruit juice crystals (or powder), look for "caking".
- C. For frozen product, look for abnormal appearance, color and/or odor. Observe amount of frost, ice crystals, layer of ice, dehydration, shattered or broken units (as in broccoli and asparagus).
- D. For canned product, look for darkening in the head space area, particularly, with light colored products such as applesauce.
- E. Also visually check the head space of canned fruits and vegetables. Often the actual measurement is unnecessary since the can is obviously filled to more than 90 percent of its capacity. As a general rule, check the headspace of any sample units that have a low net weight, or appear to have a low content level. This is done easily with a head space gauge.
- F. After emptying cans to determine fill of container and/or drained weight, check metal cans for internal defects such as severe detinning or rust.

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Determining Net Contents

A. <u>Definitions</u>

"Gross weight" is the weight of the packaged unit including both the food and the primary container.

"Tare" or "tare weight" is the weight of the empty, clean, dry primary container in which the food is packaged.

"Net weight" is the difference between the <u>gross weight</u> and the <u>tare weight</u>. It is the weight of the food itself, including any packing medium

B. <u>Scales</u>

Scale accuracy and sensitivity to one tenth of an ounce is adequate for most grading purposes. In some instances greater sensitivity may be necessary. For example it may be necessary to weigh small packages in gram units rather than ounces. Individual procedures for specific products will incorporate such requirements.

Check scales frequently to verify that they are accurate and in proper working order. A standardized weight or set of calibrated weights may be used for this purpose. These weights must be kept clean and damage free, and not used for routine weighing operations.

C. <u>Rules for Reading Scales</u>

Tares - Electronic scales can zero tare weights exactly. If using a mechanical scale, read to the higher mark. For example, if the scale is graduated in tenths of an ounce and the weight of the tare can is between 1.3 and 1.4 ounces, read the weight as 1.4 ounces.

When the tare has been established, the tare bar may be adjusted accordingly and the net weights can be read directly. If there is no predetermined tare, take gross weights first and determine the tare weight after containers are empty, clean and dry. Record net weight by subtracting the tare weight from the gross weight.

Gross, Net and Drained Weight - Read to the lower mark. For example, if the scale is graduated in tenths of an ounce and if a package of asparagus weights between 10.3 and 10.4 ounces, read as 10.3 ounces.

D. <u>Taking Net Weights</u>

Place containers on the scale in the center of the pan for an accurate reading. If there is any residue on the containers such as frost on the exterior surfaces of frozen food packages, remove such material before weighing.

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E. <u>Measuring Net Contents</u>

When the product is fluid in nature use the following methods to determine net contents or volume.

1. Convert Net Weight to Fluid Ounces

After determining net weights as indicated above, convert to volume measurement with the following formula:

Fill (fl. oz.) = $\frac{\text{Net Weight (oz) X 0.9614}}{\text{Specific Gravity @ 20 degrees C.}}$

Example -- Tomato Juice No. 3 cylinder

Net Weight - 49.2 ounces

Refractive Index (20 degrees C) - 1.3415 (See <u>AIM Inspection Series</u>, <u>Technical Procedures Manual</u>, Sucrose Conversion Table to obtain Specific Gravity) Specific Gravity - 1.02289

 $Fill = \frac{(49.2) (0.9614)}{1.02289} = \frac{47.3}{1.02289} = 46.24 \text{ fl. oz.}$

2. Measuring Flask

Glass flasks are available that are accurately calibrated for measuring volume of liquids. The flask is calibrated for volume of a liquid at a standard temperature, usually 20 degrees C. The legend is etched on each flask. The fluid product being measured must be at this temperature for accuracy. It is also important to avoid incorporating air into the liquid when filling the flask. To do so, always pour the liquid slowly down the side of the flask. Heavier products such as tomato juice, nectars, etc., must stand after filling the flask to permit any trapped air to escape.

Determining Tare Weight

These procedures applies to all types of primary containers -- cans, glass, fiber, etc., except polyethylene or other thin plastic film when the weight of the primary container is quite uniform and is a very small percentage of the total gross weight. In such uniform light weight poly-bags, a single bag from the lot may be used as the tare.

When the tare involves cartons, the liquid from frozen products such as frozen sliced strawberries soaks into the fiber during the freezing period. Rather than using new or air-dried cartons, use soaked cartons wiped with a dry towel to determine the tare for such a lot.

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A. <u>Field Office Procedures</u>, Option 1 - Average Tare

Wash, dry and weigh 3 empty containers from the lot. Subtract the smallest weight from the largest. Using this number, determine the minimum total number of containers to be weighed for the tare according to the Table below. The larger the variations between containers the more samples are needed to determine the average tare for the lot.

Range of First Three Container Weights		Minimum Number Containers to Determine Tare	
<u>Ounces</u>	<u>Grams</u>	Containers Needed	
0 to .10	0 to 2.83	3	
.10 to .20	2.84 to 5.67	6	
.20 to .25	5.69 to 7.08	9	
.25 to .30	7.09 to 8.50	15	
.30 to .35	8.51 to 9.92	20	
.35 or greater	9.53 or greater	25	

B. <u>Field Office Procedures</u>, Option 2 - Two Heaviest

If it is impractical or impossible to weigh the number of containers called for in the above Table, or if the applicant desires, use the average weight of the 2 heaviest of the 3 containers as the tare.

C. <u>In-Plant Inspection</u>, Option 1 - Average Tare

Select at random 15 empty containers and lids, and weigh them (collectively, if possible). Use the average weight from these 15 containers as the tare. Make this tare determination at least once per day, normally early in the shift and again at any time there is a change in the supply of containers.

D. <u>In-Plant Inspection</u>, Option 2 – Pre-weighed Tare

Weigh the tare containers, and mark these containers with their respective weights; or identify the containers with the tare weight recorded on the worksheet. Pass these pre-weighed tare containers through the filler, and capture them after a point where there is no further chance to alter the fill. Subtract the appropriate tare weight from the gross weight to determine the net weight of each container.

E. <u>In-Plant Inspection</u>, Option 3 - Heaviest Tare

In some instances the plant may wish to use the heaviest of the 15 weighed cans as tare. Or if in line control is based on subgroups of, for example 5 cans, the heaviest of the 5 may be used as the tare. This option should <u>only</u> be used <u>when</u> the plant requests such restrictive control.

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Determining Drained Weight

Tare a dry, empty 8 mesh sieve (except use a 2 mesh sieve for Canned Tomatoes). Use the 8 inch diameter sieve for smaller capacity containers, and the 12 inch diameter sieve for larger containers. Rest one edge of the tared sieve on the side of a grading tray approximately $2\frac{1}{2}$ inches deep. This will produce a sieve slope angle of about 15 to 17 degrees. Distribute the product evenly on the screen, except for canned spinach which is not spread on the screen. Drain for two minutes without disturbing the product, except to invert halves of fruit that are obviously holding pockets of syrup.

At the end of two minutes, place the sieve on the scale and read the drained weight directly. To expedite grading and examination of the product, it is ideal to have several sieves standardized to a particular weight. This can be done through careful selection of sieves, and the addition of solder or stainless steel washers and wire to increase the lighter sieves to the weight of the heaviest. By using a single tare on the scale, standardized sieve weights will allow multiple drained weight samples to be weighed sequentially at the end of the two minute draining period.

<u>Do not re-tare the sieves after the first weighing.</u> Any slight residue remaining on the mesh is considered a part of drained weight. Re-taring the sieve would offset this small increment of weight. However, the sieve should be washed if there is <u>excessive</u> build-up of material and syrup. This is often seen when draining Canned Apples, for example.

Grade or Compliance Determination

When inspection for quality is based on any U.S. grade standard with a scoring system, there is an allowance for samples that fall below the quality of the indicated grade. Lot sizes range from 3 sample units to 29 sample units, based on the type of containers and the size of the lot. Apply the following acceptance numbers (the number of sample units that may fall outside the indicated grade). If these numbers are not exceeded, the lot as a whole can meet the grade. (See the <u>AIM</u> <u>Inspection Series, Sampling Manual</u>.)

LOT INSPECTION: Sample Size (No. of Sample Units)	3	6	13	21	29
Acceptance Number <u>1</u> /	0	1	2	3	4
ON-LINE IN-PLANT INSPECTION:					
Sample Size (No. of Sample Units)	3	6	6	13	21
Acceptance Number <u>1</u> /	0	1	1	2	3

1/Indicates the number of grade deviants allowed for the sample size of the lot

However there are other considerations before a final grade for a lot can be determined. See A. through F. below.

The Regulations, 7 CFR 52.13, which may be found at the following internet address: <u>http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionCode=CFR</u>, states in part: "Inspection service shall be performed on the basis of the appropriate United States standards for grades of processed products, Federal, Military, Veterans Administration or other government agency specifications, written contract specifications, or any written specification or instruction which is approved by the Administrator."

Unless otherwise approved by the Administrator, compliance with such grade standards, specifications, or instructions shall be determined by evaluating the product, or sample, in accordance with the requirements of such standards, specifications or instructions: **Provided**, that when inspection for quality is based on any U.S. grade standard which contains a scoring system, the grade to be assigned to a lot is the grade indicated by the average of the total of the scores of the respective sample units: **Provided further**, That -

- A. Such sample complies with the applicable standards of quality promulgated under the Federal Food, Drug, and Cosmetic Act;
- B. Such sample complies with the product description;
- C. Such sample meets the indicated grade with respect to factors of quality which are not rated by score points; and
- D. With respect to those factors of quality which are rated by score points, each of the following requirements is met:
 - 1. None of the sample units falls more than one grade below the indicated grade because of any quality factor to which a limiting rule applies;
 - 2. None of the sample units falls more than 4 score points below the minimum total score for the indicated grade;
 - 3. The number of deviants does not exceed the applicable acceptance number indicated in the sampling plans contained in Sec. 52.38 ("deviants", as used in this paragraph, means sample units that fall into the next grade below the indicated grade but do not score more than 4 points below the minimum total score for the indicated grade);
- E. If any of the provisions contained in paragraphs (b) (3) and (4) of this section are not met, the grade is determined by considering such provisions in connection with lower grades in succession until the grade of the lot, if assignable, is established; and
- F. When it is determined that a portion of a lot bearing a particular identification mark is of lower quality or deficient in other factors, the grade or compliance of

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the lot shall be no higher than that of the portion bearing the particular identification mark.

The Regulations also state in 7 CFR 52.38 that: Except as otherwise provided for in this section in connection with in-plant inspection and unless otherwise approved by the Administrator, samples shall be selected from each lot in the exact number of sample units indicated for the lot size in the applicable sampling plans. The lot size is to correspond to a sample size with a maximum of 29 sample units: **Provided**, that at the discretion of the inspection service, the number of sample units selected may be increased to the exact number of sample units indicated for any one of the larger sample sizes provided for in the appropriate plans. The samples size may be increased beyond 29 sample units in accordance with the following sampling plan:

Sample Size	38	48	60
Acceptance Number	5	6	7

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Deviants/Worse than Deviants

A. Multiple Deviants on a Single Sample Unit

Many U.S. Standards provide allowance for several kinds of deviations within a single quality factor. Related deviations on a single unit should be counted only once. Unrelated deviations should be counted for each deviation. This procedure should be followed whether the product has a score point or an attribute standard.

Examples:

Related defects ("off-suture" and "partially detached piece") on a single peach half:

Count the unit against partially detached pieces. Don't count the unit again under off-suture.

Unrelated defects ("off-suture" and "poor color") on a single peach half:

Count the half twice, against both off-suture and poor color.

B. Administrative Allowances for "Worse than Deviants"

This instruction outlines the Division policy of accepting "worse than deviants" for quality. This does not apply to sample units containing foreign material (GNC).

The Division Regulations do not provide any tolerance or acceptance criteria to cover sample units that are "worse than deviants." However, administrative discretion permits an <u>infrequent</u> occurrence of a sample unit that is "worse than a deviant" with respect to quality factors.

1. "Worse than Deviant" Allowance

An infrequent sample unit - 1 in 48 - will be permitted to be "worse than deviant."

A sample size of 48 is not typically graded during in-plant inspection, and the maximum sample size for lot inspection is 29. So a "worse than a deviant" would not be acceptable under normal circumstances. However the applicant may request that additional samples be drawn from the lot to make up to 48 samples. If these additional samples contain no further "worse than deviant" units, the lot is considered acceptable.

2. Application of Allowance

If a lot meets the 1 in 48 infrequent occurrence criteria, the offending factor is scored at the lower limit permitted for a deviant for the grade, and

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included with other deviants for lot acceptance and certification.

Example:

If a sample unit in a Grade "A" lot is "Substandard" account maturity, it is considered a "worse than deviant." If a total of 48 units are graded and contain no additional "worse than deviant" samples, the offending sample unit is scored at the lower limit of the Grade B range for maturity, and included with other deviants for lot acceptance and certification.

- 3. Segregation and re-inspection
 - a. In-Plant

If an item fails by having two or more sample units in 48 that are "worse than deviants," the packer may segregate the lot and offer it for re-inspection if:

- (1) It is consecutive production not containing any "worse than deviants" and
- (2) The portion is separately identified by sub-code from any portions containing "worse than deviants" or
- (3) It is a sub-code with only one "worse than deviant."

Example:

21 sample units were graded from a product consisting of 8 subcodes. The item fails because it contains a "worse than deviant" in sub-code 7.

If the applicant requests, a total of 48 samples may be graded. If no additional "worse than deviants" are found, the lot is accepted.

If another "worse than deviant" is found in the additional sample units, for example in sub-code 2, the lot fails, but may be segregated and re-inspected as follows:

Assume 6 sample units have been graded from each sub-code.

- No sub-codes may be passed without further examination.
- Sub-codes 3, 4, 5, and 6 may be combined per a. (1) and (2) above. Twenty-four more sample units (to total 48) from these four codes must be graded.
- Since they are not consecutive sub-codes per a. (1) above, 1

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and 8 must be examined separately, with an additional 42 sample units checked from each sub-code.

- Sub-codes 2 and 7 must also be examined separately, each with an additional 42 sample units graded. No additional "worse than deviant" is permitted in either of the two codes.
- b. Lot Inspection

If a lot fails by having 2 or more sample units in 48 that are "worse than deviant," the applicant may segregate the lot and offer it for re-inspection if:

- (1) It consists of code marks not containing any "worse than deviants", or
- (2) It is a code mark with only one "worse than deviant."

Example:

21 sample units were graded from a lot consisting of 6 code marks. The lot fails because one "worse than deviant" is found in code A.

If the applicant requests, a total of 48 samples may be graded. If no additional "worse than deviants" are found, the lot is accepted.

If in the 27 additional sample units any additional "worse than deviants" are found (for example, one in code A and one in code C), the lot fails, but may be segregated and re-inspected as follows:

Assume 8 sample units have been graded from each code.

- No codes may be passed without further examination.
- Codes B, D, E, and F may be combined per b. (1) above. Sixteen more sample units (to total 48) from the 4 codes must be graded.
- Code C must be examined separately with an additional 40 sample units graded. No additional "worse than deviants" are permitted.
- <u>Code A may not be re-inspected</u>, as it already has 2 "worse than deviants" in 48 sample units.

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Scoring Individual Quality Factors

Most score point grade standards evaluate and score each quality factor independently. Some of these factors are closely related. Most attributes grade standards evaluate the quality factors collectively. However, some factors (e.g., color in frozen field peas) are set to separate sampling plans in attribute standards.

Unless otherwise cited in the standards or grading manuals, evaluate each quality factor without consideration of other quality factors.

Alien Vegetables

The following guidelines provide for the uniform classification of small units of "alien" vegetables (e.g., diced turnips in diced carrots, corn in peas, lima beans in speckled butter beans, etc.) when accidentally included with other vegetables.

The standard sample unit size shall be 10 ounces (284 grams), or multiples of 10 ounces. If multiples are used, divide the number of 10 ounce increments to obtain the average number of "alien" units per 10 ounces.

Unless the U.S. Standards for Grades provide for "dissimilar varieties" (e.g., frozen field peas and frozen black-eyed peas), classify each offending alien unit as minor, major or severe.

A. <u>Minor</u>

Similar in size, shape, and color, such as lima beans in butter beans, chopped kale in chopped collards, diced parsnips in diced turnips.

B <u>Major</u>

Similar in size and shape, but different in color, such as diced carrots in diced turnips, lima beans in speckled butter beans.

C. <u>Severe</u>

Different in size, shape or color, such as corn in peas, diced carrots in cut green beans, black-eyed peas in lima beans.

Products that contain alien vegetables shall be considered as meeting the labeled component(s) if all the allowances in the U.S. Standards for Grades (if any) are satisfied, and the tolerances in the table below are met.

	Total (Minor + Major + Severe)	Major	Severe
Average number per 10 ounces	6	2	1

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Inspection Procedures for Fruit Concentrates, Nectars, and Purees

This instruction provides general guidelines for the uniform inspection of fruit concentrates, nectars, and purees. Similar techniques may also be applied to vegetable purees, which may not be covered by a U.S. Standards for Grades. However, there are Commercial Item Descriptions (CID's) that have established salient characteristics and product requirements related to these products. CIDs may be found on the USDA, SCI home page at the following internet address: <u>http://www.ams.usda.gov/AMSv1.0/processedinspection</u>. From the SCI homepage, in the "I Want To" box on the top right of the screen, click on the "Find a Standard or CID" link. This will take you to the current CIDs available.

- A. <u>Definitions</u>
 - 1. Fruit Concentrate

Pulped and/or chopped fruit from which a substantial portion of the water has been removed. The Brix reading of the product is at least two times that of the juice of the fruit.

2. Fruit Nectar

A pulpy fruit drink prepared by blending fruit juice and/or pureed fruit pulp or whole fruit equivalent with water or syrup to a specified fruit content by weight, usually in the range of one-half by weight of fruit pulp.

3. Fruit Puree

Pulped and screened fruit which may or may not have a portion of the water removed. The Brix reading of the product is usually less than two times that of the juice of the fruit.

B. <u>In-plant inspection of raw materials</u>

Observe the quality and condition of the raw product used to prepare the finished product. Good initial product wholesomeness should lead to good processed product wholesomeness.

Observe the effectiveness of the washing process in removing dirt and other loose material, and the effectiveness of the trimming and removal of decayed and unsound fruit. Report any deficiencies to the appropriate plant contact person.

- C. <u>Non-Quality Factors</u>
 - 1. Fill of Container

Be sure to measure the headspace of any containers with low net contents to determine if they meet the recommended headspace allowance.

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2. Brix or Refractive Index

Determine the refractive index on all quality samples.

3. Total Acidity

The total acidity (anhydrous citric acid) may be important to the end user. When total acidity is determined for concentrates and purees, express the result as wt/wt; when determined for nectars, express the result as wt/vol.

D. Quality Factors

1. Color

Determine the factor for color on the finished product.

Procedure:

Nectars	Pour a well mixed aliquot into a 1 ¹ / ₄ "-1 ¹ / ₂ " diameter glass cylinder for color evaluation.
Concentrates and Purees	Dilute sample to same Brix used for defect determination. Pour a carefully diluted aliquot into a $1\frac{1}{4}$ "- $1\frac{1}{2}$ " diameter glass cylinder. Consider both the diluted aliquot and the finished product when making color determination.

"Good color" means that the color is bright and typical, and is free from any slight brown or dull color due to oxidation, scorching, or other causes.

"Fairly good color" means that the color is typical and may have a slight brown color due to oxidation, or may be slightly dull.

"Poor color" means the product is off color for any reason.

Color descriptions for "Good" color (also see <u>applicable CID</u> for color):

Apricot	A bright orange color, free from brown cast.
Peach	A bright color ranging from light-yellow to orange-yellow, free from any material dullness or green tinge.
<u>Pear</u>	A color ranging from yellow-white to beige-white. A slight dull tinge is typical. The color shall be free from any material dullness or dark cream tinge.
<u>Apple</u>	A color ranging from a whitish to a golden yellow, or may show a slight green tinge characteristic of the variety. A good color is normally slightly translucent and shiny.

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- 2. Defects
 - a. Sample Size

Defects in these products usually originate in the fruit pulp. They may be caused by poor trimming of the fruit, or from faulty machinery such as broken screens, or improperly set brushes or paddles in the finishers. Other defects such as dark specks may come from burned coils or improperly cleaned tanks or machinery.

For all nectars, use a 200 gram sample of the finished product for defect determination. For all concentrates and purees, use a 100 gram sample after dilution to the following Brix level for defect determination.

Apricot	14.5 ± 0.5 degree brix
Peach	11.0 ± 0.5 degree brix
Pear	13.5 ± 0.5 degree brix
Apple	14.0 ± 0.5 degree brix
Nectarine	11.0 ± 0.5 degree brix
Prune	19.0 ± 0.5 degree brix
Pear Apple Nectarine	13.5 ± 0.5 degree brix 14.0 ± 0.5 degree brix 11.0 ± 0.5 degree brix

b. Evaluation

Pour the sample into an approximately 12x19 inch large, shallow, white bottom tray, and spread the material evenly over the bottom surface. Use the table below as a guide to evaluating defects.

<u>Defects</u>	Practically Free 1/	Reasonably Free 2/
Particles of pit exceeding $^{1}/_{16}$ inch in greatest dimension	1	3
Dark specks exceeding $^{1}/_{16}$ but not $^{1}/_{8}$ inch in greatest dimension	1	4
Dark specks exceeding $^{1}/_{8}$ but not $^{1}/_{4}$ inch in greatest dimension	0	1
Total of above, plus dark specks ${}^{1}\!/_{32}$ to ${}^{1}\!/_{16}$ inch, light specks exceeding ${}^{1}\!/_{32}$ inch, and particles of pit ${}^{1}\!/_{16}$ inch or less	12	36

1/ Total of above, plus any other defects that do not <u>materially</u> affect appearance

2/ Total of above, plus any other defects that do not <u>seriously</u> affect appearance

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3. Flavor and Odor

Good flavor and odor means that the finished product shall have a normal flavor and odor, characteristic of ripe and properly processed fruit, and shall be free from any objectionable flavors and odors including traces of bitter or immature flavor.

E. <u>Analysis</u>

Prepare the sample for mold analysis in accordance with instructions in the <u>AIM</u> <u>Inspection Series, Foreign Material Manual</u>.

Products Packed with Sauce, Garnish, or Seasonings

The following instructions concern Division policy on the applicability of the U. S. Standards to products which have added sauce, garnish, or seasonings, whether or not specifically mentioned in the standard. The same principles apply to all methods of processing.

Examples:

Frozen Peas with Petite Onions

Frozen Broccoli with Cheese Sauce

Canned Asparagus with Butter Sauce

Because the U. S. Standards do not generally include sauces and garnishes as a part of product description, misunderstandings have led to incorrect certification of such products as "No Applicable Grade."

A. <u>Policy</u>

Division policy is to consider the U. S. Standards for the <u>principal item</u> as applicable to those products packed "with" or "in" or "seasoned with" another ingredient. Consider the U. S. Standards for <u>both items</u> as applicable to those products packed "and" another ingredient.

Examples:

For "Frozen Peas with Onions" the primary ingredient would be considered peas, and the U. S. Standards for Frozen Peas would be applicable. Onions would be considered a garnish.

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For "Canned Peas and Onions" the product is considered a "mixture" of two principal items packed together. In this case, each component should be graded on its applicable standard. In this example, the product would be certified as:

PRODUCT: CANNED PEAS AND ONIONS
GRADE: PEAS – U. S. GRADE A or U. S. FANCY
ONIONS – U. S. GRADE B or U. S. EXTRA STANDARD

B. <u>Inspection procedure</u>

It may be difficult to grade certain products because of the presence of a sauce, seasoning or garnish. In general, these should be removed by washing and draining from the main product prior to grading. Then the principal ingredient can be evaluated in accordance with its U. S. Standard. Observing the quality of various ingredients prior to mixing can be helpful under in-plant inspection.

Consideration should be given to the effect of the garnish or seasoning on the appearance and eating quality of the end item. For example, if lima beans are packed in butter sauce that has a rancid flavor which carries over into the end product, certify the product as substandard.

Example:

GRADE: SUBSTANDARD account off-flavor (rancid flavor in butter sauce)

Some sauces may contribute a flavor that one inspector finds distasteful, such as a pungent or sharp cheese sauce. This would be normal for the particular sauce and should not be "flagged" because of the inspector's personal likes or dislikes.

C. Official marks

Our policy permits grade labeling and use of official marks on products considered to be covered by the applicable U. S. Standard for the principal ingredient.

Those using official marks on such products need to furnish the Division with some indication that the ingredients used are wholesome and of good quality. Under in-plant inspection, it is frequently possible for the inspector to verify that the in-going ingredient is of acceptable quality. In some instances it may be necessary to secure a grading certificate or other official document from another commodity program (e.g. Dairy) indicating that the added ingredient is a wholesome product.

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Emerson Good Samaritan Food Donation Act

The Emerson Act is Public Law 104 – 210. By giving the Act the full force and effect of law, it serves to encourage the donation of food and grocery products to nonprofit organizations for distribution to needy. The full text of the Emerson Good Samaritan Food Donation Act may be found at the following internet address: <u>http://www.gpo.gov/fdsys/pkg/PLAW-104publ210/html/PLAW-104publ210.htm</u>.

Disposition of Samples

Division employees must exercise ethical standards and proper conduct in the disposition of samples of processed products. Failure to comply with product disposition procedures as described in these instructions may result in appropriate disciplinary action.

Under no circumstance shall any Division employee be permitted to remove any product for personal use from any processing plant, grading office, inspection point, or from any other site where official grading is performed. This includes product from containers that have been opened as well as product from unopened containers.

The Regulations Governing Inspection and Certification of Processed Fruits and Vegetables and Related Products found in 7 CFR 52.12 (which may be found at the following internet address: http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionCode=CFR) states "Any sample of a processed product that has been used for inspection may be returned to the applicant, at his request and expense; otherwise it shall be destroyed or disposed of to a charitable institution."

The area field office supervisor will make sure that all product is returned to the applicant or disposed of in accordance with Division policy. A product disposition log will be established for all grading sites when product samples are returned to the applicant or donated to a charitable organization. Product disposition records shall be maintained for a period of three years.

The product disposition log may consist of entries made in a spiral notebook, or on sheets of paper in a 3-ring binder. The log shall name the grading site and must include the following:

- A. Date product returned/donated;
- B. Product (example: canned green beans);
- C. Quantity (example: 6 cases various size containers);
- D. Name of organization receiving samples; and
- E. Signature of individual accepting the samples.

Contact your supervisor with any questions regarding the procedure for recording the disposition of samples or the method used to dispose of samples. An example guide is shown on the following page.

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Date	Product	Quantity	Organization Receiving Samples	Signature of Receiving Individual

Donated/Returned Product Disposition Log

IN-PLANT INSPECTION

In-Plant Inspection is the term applied to the type of inspection service in which a USDA inspector is assigned to a specific plant under a formal contract. The Inspector will establish the grade and condition of all products covered by the agreement, and performs other duties as required by the contract or by administrative approval of the Division. In-Plant Inspection is further designated as either Continuous Inspection (Type 1 or 2) or Pack Certification.

Note: The Quality Assurance Program (QAP) is a separate inspection program. See the <u>AIM Inspection Series, QAP Manual</u> for QAP-specific information.

Types of In-Plant inspection

A. <u>Continuous Inspection</u>

Continuous Inspection (Type 1) is the type of In-Plant Inspection in which an inspector is stationed in the plant during all stages of food preparation and processing, during any re-packing operations, and during any operations which will remove or change the original code placed on containers (e.g., re-labeling frozen products when the code is perforated in the label). Aside from product grading and certification, In-plant duties include:

- 1. Monitoring the plant's Sanitation Standard Operating Procedure (SSOP) to assure the sanitation policies are satisfactory and executed effectively;
- 2. Case stamping, or checkloading and condition of container when requested by the management for certification;
- 3. If removal of "Approved Identification" marks is required, verify their removal from container labels.
- B. <u>Plant-Assisted Continuous Inspection (PAC)</u>

The PAC program (also known as Type 2 Continuous Inspection) is a voluntary program designed to give facilities under continuous inspection an alternative means of utilizing SCI personnel. The PAC program requires that at least one SCI inspector be present in a facility whenever the facility is running. In this respect, it is the same as Type 1 Continuous Inspection. However, PAC is designed to utilize plant-supplied personnel to perform certain inspection duties while under the direction of SCI personnel.

SCI inspectors are assigned to processing facilities with continuous year-round, in-plant contracts after the plant meets the Plant Survey requirements listed in the Regulations, 7 CFR 52.81, which may be found at the following internet address: <u>http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionCode=CFR</u>. A SCI Plant Systems Audit is acceptable in lieu of the SCI Plant Survey for the PAC program.

This program will enable a processor to use SCI in-plant inspection procedures, sampling plans, instructions, and acceptance and rejection criteria. Designated grade marks and the "OFFICIALLY SAMPLED" stamp may also be used.

- 1. Guidelines for Development of a PAC Program
 - a. Letter Agreement

SCI and Plant management establish a mutual agreement on plant assigned personnel and their duties. This agreement will detail the assigned plant personnel's specific job requirements and responsibilities while under SCI direction. The details will be outlined in a signed Letter Agreement, which will be maintained on file by SCI. The original will be filed at the plant, and a copy filed at both the area field office and the Regional offices.

b. Training

The plant provides employees with the basic training necessary to perform their job responsibilities.

SCI will train and test plant personnel on performing specific tasks according to guidelines in SCI instructions and procedures. The results of the training and testing program will be used to evaluate the plant employee's performance and competency. We then designate which job functions the plant employee may perform.

We work alongside plant employees to assure satisfactory completion of assigned duties. We provide feedback to employees' supervisors, and may provide plant employees with additional training.

We maintain records on plant personnel participating in the program, and inform plant management if a plant employee demonstrates unacceptable performance. Plant management may select another employee to perform required tasks, and we will assist with training of the new employee. The Letter Agreement will be updated with the new employee's name and his or her assigned tasks.

c. Certification

Only SCI inspectors may sign USDA Certificates of Quality and Condition, and USDA Certificates of Loading.

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2. Letter Agreement

A Letter Agreement will be prepared for the signature of the SCI Officerin-Charge and plant management. This will show the name of each plant employee assigned to assist the SCI inspector, and each employee's job function(s) under PAC. An example of an acceptable Letter Agreement is shown below. The tasks contained in the Letter Agreement will indicate a brief description of the job function. The task may be unique to the operation in a specific plant and for a particular product. Tasks for a plant employee assigned to assist the SCI inspector in sampling and other routine tasks may include but are not limited to the following:

a. Start of shift and during shift:

Sanitize equipment (food contact surfaces).

Draw samples from lines per SCI instructions.

Records time sample is drawn and container code mark.

Determines and records net weight of each container.

Records vacuum and quality score point values as directed.

Prepares sample for mold count as directed.

b. End of shift:

Cleans laboratory and grading equipment

Sanitize food contact surfaces.

The SCI Inspector-in-Charge shall file the original Letter Agreement with the in-plant contract, and provide a photocopy to the area field office and to plant management. The Letter Agreement must be updated whenever a plant employee not listed on the document is trained and assigned a task to assist the Inspector-in-Charge.

General Procedures Manual

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United States Department of Agriculture Agricultural Marketing Service Fruit and Vegetable Program Specialty Crops Inspection (SCI) Division

Letter Agreement – Plant Assisted Continuous Inspection Program Plant Assigned Personnel

I (We) _____

_____, located at _____ Plant Official(s) printed name (Plant name and address)

_____ hereby agree to assign the plant personnel shown below to assist the Specialty Crops Inspection (SCI) Division inspector in performing certain routine tasks as listed:

NAME

TASKS ASSIGNED DATE

EXAMPLE

The above employees will be under the direct supervision of the SCI Inspector-in-Charge in the performance of the above tasks. The plant employee will have access to all written instructions describing the procedure or method that is relevant to the job function, and if applicable, a job instruction sheet will be prepared to describe the tasks.

By (Print & Sign Name of Plant Management)	By (Print and Sign Name of Officer-In-Charge
Title	Title
Date EXAMPLE	Date

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3. Reporting performance

If the performance of a plant employee assigned to assist SCI under a Letter Agreement is satisfactory, the Inspector-in-Charge can inform plant management verbally. For any occasion that plant employee performance is unacceptable, plant management should be notified in writing. A memorandum should be prepared stating the name of the employee, the task(s) that the employee is assigned to perform, and deficiencies in the employee's performance of a particular task. Recommendations for achieving acceptable performance, such as additional training, should be included. If it is necessary to remove the employee from an area, the Letter Agreement should be revised Letter Agreement sent to the Officer-in-Charge. If plant officials refuse to remove an employee who has demonstrated repeated unacceptable performance, contact your supervisor.

C. <u>Pack Certification</u>

Pack Certification is another contracted service of inspection and grading in an approved plant. For this service, one or more inspectors may make inspections of the preparation and processing of products under contract, but are not required to be present at all times the plant is in operation.

- 1. Under a Designated Lot contract, inspectors will sample, grade, and certify only those lots designated by the applicant.
- 2. Under a Quality Assurance (QA) contract, inspectors use information available from the applicant's quality control records to certify lots, as requested. The inspector(s) grade lots at random as often as necessary to verify the reliability of the applicant's quality control system.

The Role of In-Plant inspection

The primary purpose of in-plant inspection is to inspect and certify the quality of all products covered by the agreement. Formal certificates are issued on those lots specifically requested by the applicant or contractor. Other advantages of in-plant inspection include:

- A. Rapid grading and certification on the applicant's premises. Since inspectors are available to certify designated lots upon request, results may be obtained quickly, which is a significant advantage.
- B. Assisting the applicant in maintaining desired quality levels. Although USDA inspectors are not to function primarily as quality control personnel, their duties are often closely integrated with the plant quality control program. Their constructive suggestions may assist in achieving and maintaining good quality.
- C. Assuring compliance with specifications or contract requirements for those factors that can only be readily checked by in-plant observation. Such factors include the proportion of fruit in preserves and jellies, the time and temperature of blanch, the fruit-sugar ratio in frozen fruits, the fill weights for canned fruits, and domestic origin requirements.
- D. Maintaining regular checks on plant sanitation and condition of raw materials.
- E. Assisting in compliance with Food and Drug Administration (FDA) regulations and requirements of state and municipal regulatory agencies.

In addition to the above, plants operating under an In-Plant Inspection Contract may use approved inspection and/or grade marks on their labels and in their advertising programs, as specified in the Regulations.

Services provided by the Applicant under In-Plant inspection

In-plant inspection services provided by the applicant include but are not limited to the following:

- A. Adequate product identity and quality segregation, maintained from the plant to warehouse by means of proper coding and warehousing.
- B. Adequate office space adjacent to the laboratory facilities with suitable desks and office equipment for the proper care and security of inspection records. Equipment shall include a lockable drawer, file cabinet, or locker.
- C. Access to office equipment to maintain or communicate records, and clerical assistance as needed to issue certificates. If the plant has a computer network established within the premises, USDA inspectors should be permitted network access to facilitate communication between plant management and USDA.

- D. Access to processing, packaging, and production reports. These are vital to sampling and preparation of daily inspection reports and certificates.
- E. Janitorial service for the laboratory and office. This may include the washing of pans and other inspection equipment. The inspector should encourage this as standard practice.
- **Note:** Laundry service is sometimes provided by plants, which may include furnishing towels or lab smocks and coats. However, this is not considered a required service. The inspector is responsible for his or her own proper attire.
- F. As appropriate, provide extra assistance to the inspector.

There may be circumstances under which the inspector requires temporary help during an in-plant assignment. A request for a plant employee assigned to perform specific tasks for the SCI inspector may be made to plant management. Plant assigned employees must have a clear understanding of their job functions, be well trained, and have access to required written procedures, methods, and instructions related to job functions. Plant assigned assistance is a good management tool that can enhance SCI's efficiency.

Assigned plant employees are under the direct supervision of the SCI inspector in charge. To verify accurate performance of duties, the Inspector must observe the plant employee performing designated tasks several times daily. If a task is performed incorrectly, the inspector in charge will document the error and the time it occurred on the reverse side of the score sheet, tally sheet, or on a separate memo. The Inspector will inform the area supervisor of the problem, and counsel the plant employee and/or provide additional training to ensure the task will be performed properly in the future.

If the assigned task is performed incorrectly after the employee has been counseled and/or trained, advise plant management of the situation and request that they select another person capable of performing the required task(s).

Note: These instructions are not applicable to the assignment of plant personnel under the Quality Assurance Program (QAP) and other Division Verification (Audit) Programs.

A letter agreement will be prepared for the signature of the plant official to show the name of each plant employee assigned to assist the SCI inspector and the employee's job function(s). Please see "<u>Section B, Part 2, PAC, Letter</u> <u>Agreement</u>" under "Types of Pack" for examples and descriptions.

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Effective Date: July 2013

Basic Facility Requirements

The minimum, basic facilities for adequately performing inspection duties are required for all types of In-Plant Inspection services. These requirements vary between plants, depending on plant size, quality and quantity of production, nature of the products packed, and length of packing operation. A plant under a seasonal contract may not be as elaborately equipped as a plant under year-round inspection, but the basic needs still must be met. The lab should be well organized and large enough and to adequately house the equipment needed to perform the required inspection procedures.

The plant shall provide the following equipment and materials as needed:

- 1. Grading table with adequate and approved lighting.
- 2. Grading trays of sufficient size.
- 3. Accurate scales.
- 4. Potable water source.
- 5. All necessary lab supplies, such as glassware, chemicals, and handling equipment.
- 6. Any other miscellaneous equipment such as specifications and inspection aids.
- 7. The lab should have adequate counter space to perform all required inspection duties, and be designed to be cleanable.

A. <u>Approved Lighting</u>

When grading processed fruit and vegetable products, approved lighting sources are used to make critical color evaluations and comparisons. USDA approved lighting sources include the following (other sources may be used if the alternate sources are equal to or better than those listed; and approved through the National Office):

- Macbeth Examolite Model TC-440 B (no longer available; replaced by Examolite SD-840)
- Macbeth Examolite EBA-220 Light Box (no longer available; replaced by Macbeth Spectralight II 75B no longer available; replaced by Macbeth Spectralight II); and
- Macbeth Munsell Disk Colorimeter (no longer available)

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1. Macbeth Examolite Model TC-440 B

Properly installed, the Macbeth Examolite Model TC-440 B is designed to provide a color and spectral quality of illumination close to north sky daylight at 7500 degrees Kelvin. These approved lighting fixtures deliver approximately 100 foot candles of intensity, and are suitable for table lighting of most routine grading activities. Two diffusing glass replacement panels are available; the water white prismatic tempered glass panel and the optional matte white, UV stabilized, 1/8-inch acrylic panel.

a. Installation

Ideally, two or more units are suspended from the ceiling, approximately 4 feet above the surface of the table. It is recommended that light from the fixtures overlap the table by 1 to 2 feet on all sides. If this is not feasible, you should confine your color judging to the area of the table that is well illuminated by the light source.

b. Operation

The walls and ceiling of the grading room should be painted a light neutral gray, preferably to match Munsell N8. Color chips matching this color can be obtained from the Macbeth Corporation, or paint matching this color can be purchased from your local paint supplier. Walls should be painted with a flat or eggshell luster.

Interfering sources of artificial light should be turned off, and direct rays from the sun should be avoided when using the Examolite. If the room contains windows adjacent to the grading table, the light from the windows should be sealed off by either painting the panes or using tight fitting light gray colored shades, venetian blinds, or drapes.

c. Maintenance

The Macbeth Examolite fixture has been purposely designed without a ventilation system, and is not absolutely dust tight. Dust and lint will change both the intensity and the color of the lighting. Therefore the entire unit, reflector, lamps, tubes and diffusing glass should be cleaned at least every six months, and more often under dusty conditions. To clean, the diffusing glass is removed and washed with soap and water, then thoroughly rinsed and dried so that no film of soap remains on the glass.

The interior of the Macbeth Examolite fixture is painted with the same baked finish that is used on a refrigerator. Fixture surfaces should be washed with soap and water at the same time as the lamps and tubes are cleaned.

The Macbeth Examolite fluorescent tubes maintain their intensity and color better than other fluorescent tubes, and have a life of approximately 7,500 hours. However after 6,500 hours, there is a considerable change in all fluorescent tubes. The special Examolite incandescent lamps have a life of approximately 5,000 hours. To maintain the standard color quality and intensity of illumination, all tubes and lamps must be operating. Any burned out lamps and/or fluorescent tubes must be replaced before operating.

Depending on usage, all fluorescent tubes and incandescent lamps should be replaced at least every 2 years. Keep a log card or attached sticker on each unit showing when the fixture was last relamped so the maintenance schedule can be maintained.

- d. Supplies
 - (1) Fluorescent lamps 7500K (CIE D75) 40-watt rapid-start Macbeth F40T12/EX Part No. 59006230
 - Incandescent lamps -33-watt Macbeth 33WA19/EX long-life Part No. 59006240
 - (3) Prismatic "Water white glass" diffuser Part No. 27005110
 - (4) Matte White UV Stabilized Acrylic diffuser Part No. 27004410

Available from:

X-Rite Incorporated, Munsell Color Services <u>www.xrite.com</u> 4300 44th Street SE, Grand Rapids, MI 49512 Telephone: (877) 888-1720, Fax: (616) 803-2076, (800)-248-9748

> The following list of fluorescent lamps are designed to provide color and spectral quality of lighting equal to or better than the Macbeth lamps for official grading of processed fruit and vegetable products. If it becomes necessary to replace the fluorescent lamps in the Macbeth fixture with lamps other than

Macbeth, <u>remove</u> the incandescent lamps from the fixture. It is not necessary to remove the lighting diffuser from the Macbeth fixture.

- (1) For lamps using T12 and T16 electronic ballasts: Color Classer 75 http://www.durotest.com/fluor.CM.html 12401 McNulty Road, Suite # 101 Philadelphia, PA 19154 Sales: 1-800-289-3876 Ext. 4269, Fax: 1-888-959-7250 Customer Service: 1-800-289-3876 Ext. 2117 E-mail: info@duro-test.com
- (2) For lamps using T8 electronic ballasts: F32T8/75 (48", 32 watts, 7500K) F25T8/75 (36", 25 watts, 7500K) F17T8/75 (24", 17 watts, 7500K) Visual Color Systems, Inc. <u>http://visualcolorsystems.com/index.html</u> PO Box 93, Mountaindale, New York 12763 Phone: 1-845-434-2646, Fax: 1-845-434-6115
- (3) General Electric Chroma 75 or Sylvania Designer 7500K Purchase at a local G.E. lighting supplier
- (4) Ballast (if needed): Purchase at a local electrical supply house Match to lamps being used (T8, T12, etc.)
- 2. Macbeth Examolite EBA-220 Light Box (no longer available) and Macbeth Munsell Disk Colorimeter (no longer available)

The Macbeth Examolite Light Box Model EBA-220 and the Macbeth Munsell Disk Colorimeters are designed to deliver in excess of 150 foot candles of intensity. These units are used to make critical color evaluations and comparisons.

a. Installation

The unit should be installed in a place that is relatively free from most extraneous light. If this is not possible, temporarily close out daylight, or turn off other inside lighting when the unit is in use.

Place the lighting unit on a shelf or a table at a height that will allow easy viewing by the inspector. The unit should be plugged into an alternating current receptacle that will deliver from 105 to 115 volts without radical fluctuation. Before installation, select a receptacle that is not on the same circuit with equipment requiring a heavy intermittent load.

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b. Maintenance

These units may deliver varying degrees of illumination due to deterioration. To minimize deterioration, use the following schedule:

- (1) Completely re-lamp the unit at the beginning of each new processing season;
- (2) Remove the diffusing glass and carefully wash with soap and water. Make sure the glass is reinstalled in the unit with the waffle pattern **UP**, the fluted pattern **DOWN** and the ribs of the flutes **PARALLEL** to the fluorescent tubes.
- (3) Over the years, the gray paint on the sample holders, and perhaps the box holders, will wear. Repaint them as needed. Use the same paint color instructions as previously described in "Operation" under the Macbeth Examolite TC-440 B section.

Use extreme care while handling and cleaning the two Corning blue glass filters of the Disk Colorimeter. These filters provide the proper color temperature as well as the required foot candle intensity.

- c. Supplies
 - (1) Fluorescent lamps for EBA-220; 20 watt, 120 volt F20T12 CEWX
 - (2) Incandescent lamps for EBA-220; 15 watt, 120 volt, inside frost 15A-15IF
 - (3) Incandescent lamps for Disk Colorimeter R46-300 watt reflector flood lamps

The above supplies may be available from your local electrical or lighting company.

3. Ordering supplies

Take advantage of available discounts when purchasing the fluorescent tubes and incandescent lamps noted above. These can often be purchased on a carton basis from your local electrical supply house or lighting fixture company. However replacement diffuser glasses are available only from the supplier of the lighting fixture.

The SCI Inspector

Since the SCI Inspection Service is a service organization, there are certain expectations of SCI Inspectors working under In-Plant assignments.

A. <u>Service versus Regulatory Authority</u>

SCI inspectors do not have regulatory authority. Our organization does not "shut down the plant." This role is in the hands of various State agencies and the FDA. SCI inspectors will perform their duties within the scope of their authority. As a service provider, the Division serves to assist processors and other applicants by offering third party, independent grading and certification services. An inspector may diplomatically offer suggestions and alert processors to the existence of regulatory issues. However, the inspector's primary function is to inform the applicant of the quality and condition of products inspected, and to issue various reports as needed.

B. <u>Competence</u>

Inspectors are expected to be well versed on official procedures relevant to the needs of the plant, and be able to provide accurate information to plant management. They must keep up-to-date on instructions issued by the Division, and be completely familiar with the appropriate U.S. Standards, U.S. Code of Federal Regulations, applicable state statutes and other rules, regulations, and specifications pertinent for the particular plant. The inspector must have a good knowledge of the functions of plant equipment, operations, and procedures

C. <u>Decisions</u>

The decisions made by inspectors may affect the methods of operations and have a financial impact on the applicant. These decisions should be timely and limited to the grading and inspection service performed. Every effort should be made to ensure that an assigned grade is correct. When monitoring plant operations, inspectors should seek to identify production problems such as mislabeling, incorrect codes and under-filling of containers as soon as possible. Many situations can be addressed by applying current instructions. However, if circumstances that are not addressed arise, contact your supervisor immediately.

D. <u>Uniformity</u>

A processor expects to receive the same service - impartial, uniform interpretation and application of U.S. Standards, specifications, and regulations - as any other applicant operating under In-Plant Inspection. Inspectors are to promote a "level playing field" by applying current guidelines equitably to all applicants.

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E. <u>Demeanor of Inspectors</u>

Inspectors shall:

- 1. Demonstrate tact and a reasonable, level temperament;
- 2. Maintain confidentiality of company processes, formulations, operations and other proprietary information; and
- 3. Present a neat, professional appearance.
- F. Appropriate Workplace Attire Policy

The purpose of this policy is to clearly define the standard of attire expected of SCI employees.

SCI employees need to project a professional image in keeping with our standing in the food industry. Clothing should be clean, neat, modest, and contribute to a professional appearance. Footwear should closed-toed with closed heels. In certain working conditions, inappropriate clothing and footwear can pose safety hazards to employees. It is therefore particularly important that attire be appropriate for the employee's work environment without hindering the performance of their duties.

Inappropriate attire is any clothing that is unclean, unkempt, torn, frayed, or does not project a professional image as normally acceptable in the workplace. In particular, any clothing that reveals underwear or personal body areas (i.e., midriffs, cleavage, buttocks, bare shoulders, underarms etc.) is inappropriate. Some examples of inappropriate attire include sweatpants, pajamas, exercise pants, spandex, shorts, see-through clothing, short or tight skirts, spaghetti strap dresses/tops, tank tops, muscle shirts, t-Shirts (except as stated below), fishnettype shirts, sports jerseys, beach-type clothing, jeans with holes, excessively baggy clothing, and flip-flops.

Because of the requirements of their duties, there are additional guidelines for inspectors performing in-plant assignments. In plant inspectors are required to wear white from the waist up, or a white lab coat or smock. Inspectors shall not wear t-shirts unless required by the type of work environment (e.g., incoming raisin inspection), or mandatory plant-specific policies (e.g., no clothing with buttons allowed in the plant). Under these circumstances, t-shirts worn must not display writing or graphics, with the exception of an official USDA logo. In a facility that maintains a no-button policy, the inspector is still required to wear a smock or lab coat.

While working lot inspection or in-plant, inspectors shall follow Food and Drug Administration, current Good Manufacturing Practices. This includes wearing bump hats or hard hats, and following proper practices regarding hair restraints (hairnets and beard nets, if applicable), jewelry, and nail polish. No open-heeled

or sandal-type shoes shall be worn. Inspectors shall also follow any additional plant-specific policies as appropriate.

Remember, our customers are paying for our services. They deserve service provided by clean, well-groomed, properly-dressed professional USDA employees. We need to be the ones setting a good example - anything less is unacceptable. **If** you have any questions concerning this memorandum, feel free to contact your supervisor or the Regional/National offices.

G. Inspector's Guidelines for Acceptable Behavior

The following provides guidance and reminders to inspectors to ensure effective delivery of service:

Above all, BE COURTEOUS.

Keep matters on a businesslike basis.

Be prompt in reporting to duty. It is always a safe practice to be 15 minutes early.

Be friendly, but not overly so.

Know the rules for ethical conduct and ensure they are followed. Refrain from inappropriate language, gestures, and actions.

Do not visit with inspectors in other plants unless you have business to discuss.

Avoid non-professional behavior.

As a representative of the Department, be aware of how your official activity is perceived when in plant. Avoid watching television, reading a newspaper or magazine, using cell phones for non-emergency personal calls, operating personal electronic equipment, and other activities which are not service oriented unless special circumstances exist.

If you are in a situation which could cause embarrassment to you and/or the Department, please remove yourself from it and/or contact your immediate supervisor for assistance.

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Points of Emphasis

DO

<u>Do</u> establish with plant management the chain of command of individuals to whom information pertaining to our inspection service is to be given and the specific information to be given each such individual.

<u>Do</u> report the failure of machinery or equipment to the attention of plant management---immediately.

<u>Do</u> report to the plant management marked changes in any of the quality factors or in such things as fill, net weight, vacuum, labeling issues, and syrup densities.

<u>Do</u> report to the plant management any sanitation shortcomings. Follow through for prompt plant action since monitoring of sanitation for compliance with GMPs is one of the principal functions of In-Plant Inspection Service. Document all Sanitation deficiencies and corrective actions. Unsatisfactory conditions at a facility are very serious matters and can result in a recommendation of withdrawal of service if not properly addressed by plant management.

<u>Do</u> be familiar with U.S. Grade Standards, applicable Commodity Specifications, FDA regulations, and State requirements.

<u>Do</u> be diplomatic when talking with plant personnel. Use an organized approach to communicate issues and problems to plant management. Use tact when making any suggestion or constructive criticism with management. Choose a time which will not interfere with plant operations and will not cause personal irritations. TACT, when dealing with plant management and personnel, cannot be over stressed.

 \underline{Do} develop communication channels, which may include established times and/or means, which facilitate efficient sharing of information with appropriate plant contacts.

<u>Do</u> deal with people with whom you come into contact as a result of your official duties with dignity, courtesy, and respect.

<u>Do</u> inform the IIC or your supervisor of any significant plant issues whether they are resolved or unresolved.

<u>Do</u> accompany FDA inspectors on plant tours. Avoid becoming involved in controversies between FDA and plant management. Maintain a neutral but cooperative attitude. Thoroughly familiarize yourself with current instructions pertaining to FDA plant inspections. Notify your supervisor when you become aware of an upcoming visit by FDA to the plant.

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 \underline{Do} ask qualified plant personnel to open complicated equipment, if necessary for you to draw samples or check sanitation, rather than to open it yourself. (Follow Company Lock Out-Tag Out Procedures)

Do follow all company safety and operating procedures and policies.

Do ensure the accuracy of all official documents

DO NOT

<u>Do not</u> make recommendations, suggestions, or criticisms of any degree or kind to the employees of the plant. These should be made only to the plant management or designated personnel as appropriate.

Do not incorporate recommendations, suggestions, or criticisms in the DIR.

<u>Do not</u> give instructions to the plant management on changes in the packing operations that you believe should be done. Instead, offer these as suggestions for their consideration. Their decisions shall be considered as final.

<u>Do not</u> give instructions to any plant employees except assigned plant assistants who work under your direction.

<u>Do not</u> take it upon yourself to stop, slow down, or speed up the operations of production equipment for any reason. Explain the situation to the management and leave that decision to them.

Do not assert that you have regulatory or "police" authority.

<u>Do not</u> repair or adjust production equipment for any reason. Explain the situation to the management and leave that decision to them.

<u>Do not</u> engage in arguments. If you disagree with someone on a particular matter, you may make your opinion known, if appropriate with regard to the circumstances, but it must be done in such a way that it does not alienate or intimidate the other party.

<u>Do not</u> enter into discussions between the processors and growers regarding the quality of the raw product or other matters.

<u>Do not</u> punch a plant time clock. Follow set T&A procedures established by the Division.

<u>Do not</u> accept gratuities or bribes. Follow Division/Program/Agency/Department steps to report such activity.

<u>Do not</u> give information acquired through your official duties at a plant to anyone not connected with the plant except your supervisors. Maintaining confidentiality of plant information is required under the Trade Secrets Act.

Do not allow visitors to interfere with your work.

Do not smoke in the plant or warehouse, only smoke in designated areas.

<u>Do not</u> bring visitors, outside inspectors, or family members into the plant unless plant management is consulted and approval is given. Be sure work will be carried on in your absence before taking time to show them through the plant.

Do not make statements without being sure the information is correct.

<u>Do not</u> show official documents to non-designated plant personnel or leave such documents where they might be seen by anyone other than designated plant personnel unless authorized to do so by plant management.

<u>Do not</u> display or leave unattended information restricted to USDA personnel. Confidential guides or correspondence should not be placed on desks or in other places where they may be observed or copied by unauthorized persons.

<u>Do not</u> allow unauthorized access to USDA computers or computer equipment. Do not share your USDA computer password(s) with others.

<u>Do not</u> use phones, including cell phones, for personal calls, including cell phones, unless necessary and within Division guidelines.

<u>Do not</u> use personal electronic devices unless their use is in the delivery of service.

<u>Do not</u> discuss plant business such as (but not limited to) finances, plant processes, and production figures with anyone except designated plant personnel.

Do not conduct personal business during duty hours.

Do not abuse break privileges.

<u>Do not</u> conduct activities related to personal hygiene (e.g., shaving, brushing your teeth, etc.), in the plant lab.

Do not wear unsecured jewelry or other similar objects.

Do not sleep at the plant, even during break periods.

<u>Do not</u> enter into controversial arguments regarding procedures or discuss plant quality with outside buyers.

<u>Do not</u> enter into contentious discussions with plant personnel concerning controversial topics (e.g., politics, religion, divisive current news events, etc.).

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H. Current Good Manufacturing Practices (GMPs)

It is important to remember that while inspectors are working on an in-plant assignment, they must follow all of the GMPs for the plant. This includes, but is not limited to, such things as: the use of hair nets (and proper covering for beards/moustaches if applicable); fingernails should be clean; nail polish should not be worn; jewelry should not be worn. Pens, pencils, and other items should not be in a shirt or smock pocket. The inspector should not create any other condition or engage in any other practice that would be considered unacceptable under the GMPs.

I. Employee Signature of a Firm's Hygiene, Health and Confidentiality Statements

Specialty Crop Inspection (SCI) Division employees and Federal-State Inspection Program (FSIP) cooperators while performing inspection and audit activities must comply with a firm's employee and visitor hygiene/sanitation policies (i.e., use of hair, beard or head coverings, no jewelry, and wear coveralls or protective clothing and boots as required). If required, you may read, fill out, and certify a firm's visitor hygiene/sanitation/safety policy statement.

We have been informed through our general counsel that we are not to complete questionnaires or sign releases for health information. SCI Division policy regarding personnel is in accordance with the Food and Drug Administration, current Good Manufacturing Practices, 21 CFR 110:

Disease Control Any person who by medical examination or supervisory observation is shown to have, or appears to have, an illness, open lesion, including boils, sores, or infected wounds, or any abnormal source of microbial contamination by which there is a reasonable possibility of food, food-contact surfaces, or food packaging material becoming contaminated shall be excluded from any operations which may be expected to result in such contamination until the condition is corrected. Personnel shall be instructed to report such health conditions to their supervisors.

SCI Division employees should not sign confidentiality statements from applicants. We are not in a position to commit the government to confidentiality statements. SCI Division has an established history of providing inspection service and audit programs that have maintained the confidentiality of an applicant's information. Federal employees are generally prohibited from disclosing confidential information by "United States Code: Title 18 – Crimes and Criminal Procedure: Part 1 – Crimes; Chapter 93-Public Officers and Employees; Section 1905, disclosure of confidential Information Generally. The penalties for not adhering to this regulation are imprisonment, monetary fines and removal from service."

SCI Division policy is that that company plans and relevant company documents reviewed during the audit will not be removed from the facility. Also documents sent to SCI Division for review are to be stamped as "CONFIDENTIAL" and

remain the property of the company. When the stated purpose of the document has been fulfilled the company can request that the documents be returned or destroyed.

J. <u>Management of Inspection Costs</u>

Inspectors shall report their time and attendance and plant billing records accurately, and take any steps needed to clarify and resolve questions that may be posed by the applicant.

Inspectors should use Division and applicant resources efficiently. This applies to supplies and equipment as well as personnel and staffing. Avoid wasting supplies, samples from "cut-outs," and the time of plant officials and employees.

Inspectors must be prudent, but also exercise judgment concerning equipment and assistance needs. Consider plant resources and specific inspection needs before requesting plant provided assistance.

During the course of the packing season, there may be slow shifts or periods at the plant. The effective use of compensatory time or annual leave can help prevent overstaffing with SCI personnel at these times. To help plan for such occasions, inspectors should frequently check with production managers and stay informed of any scheduling changes.

J. <u>Constructive Suggestions and Advice</u>

Inspectors may offer observations to processors on possible changes affecting product quality, sanitation, and compliance with various contract requirements. However, inspectors must maintain the confidentiality of the processor's proprietary information. All observations provided by an inspector are to be limited to the activities of the plant, with no reference to or use of information originating from another plant. Failure to do this is a breach of the Trade Secrets Act, 18 U.S.C. § 1905, which can be found at the following internet address: http://frwebgate.access.gpo.gov/cgi-bin/usc.cgi?ACTION=BROWSE&TITLE=18USCPI&PDFS=YES.

K. <u>Prompt Reporting</u>

Inspectors should minimize any delays in reporting inspection results to the plant. Sanitation issues and any other issues affecting the quality of product should be reported <u>immediately</u>. However, some other operational concerns should be reported to plant management within 24 hours from the time of observation.

Basic responsibilities under both Pack Certification and Continuous Inspection are the same, with an emphasis on plant sanitation and product inspection. Under a Quality Assurance type contract, emphasis is placed on verification of the plant's ability to assess product quality and sanitation.

Authority of SCI Inspection Staff

The inspector is not in a position to <u>require</u> the processor or plant personnel to perform any action. For example, the inspector cannot require the labeling crew to change labels or have a line operator change codes. In areas concerning sanitation, approved identification, and direction of SCI-assigned line check personnel or laboratory assistants, the inspector does exercise some authority. However even in these areas, needs for desirable changes should be expressed diplomatically, and the facts appropriately reported to the designated contact person.

- Inspectors are not authorized to start, stop, or otherwise "operate" plant machinery.
- Inspectors must not threaten to withdraw inspection from the plant because of nonconformance with contract requirements. Situations such as these should be reported to the inspector's supervisor.
- Inspectors should not overlook unsanitary conditions or practices that are illegal or irregular. Inspectors should solicit the help of a supervisor in correcting such deficiencies as needed.
- Inspectors shall not become involved with the hiring, firing, or supervision of plant personnel. If plant personnel are assigned to assist the inspector, they shall be directed only to the extent necessary to ensure that proper USDA inspection procedures are being followed.
- Inspectors must not become involved in discussions or negotiations with plant personnel, labor unions, government labor relations boards, packer-growers relations, and similar groups or organizations.
- Except for others within the Department, inspectors shall not become socially involved with people with whom they have an official relationship. Social activities with plant personnel, such as luncheons or dinner entertainment should be avoided. It is also inappropriate to date a plant employee, as this could be perceived as a loss of impartiality. If you are in a situation that could cause embarrassment to you and/or the Division, please remove yourself from it and contact your immediate supervisor for assistance.
- An inspector may observe a plant pack and subsequently ship a product which is Substandard, fails mandatory standards, or is GNC. The Division does not condone this, but has no authority to restrict shipments unless approved identifications are involved. Note that Division procedures for monitoring disposition of any product considered adulterated must be followed, including notification of FDA as applicable.
- The inspector must not attempt to grade the fresh or raw products used at the plant, as this is the function of the Fresh Products Division. However, the

inspector should check the raw product for wholesomeness and presence of foreign material, and may report these findings to the plant. If there is a consistent problem with the wholesomeness of the raw product, the inspector should contact his or her supervisor.

• The inspector must not order a plant to dump or refuse to accept unsatisfactory raw material. This decision rests with plant management. However, this does not preclude cautioning the plant that processing such material may result in an unsatisfactory product.

Despite these limitations on the inspector's authority, the inspector can exercise tremendous influence on the operation of the plant. By being aware of unsatisfactory conditions and making appropriate, timely reports and suggestions, the inspector can generally obtain prompt remedial action. Inspection certificates and Daily Inspection Reports (DIRs) may be necessary for some plants to promote sales and secure operating capital. These reports reflect the ability of the plant to meet acceptable standards and specifications. Through these functions, the inspector has considerable impact on plant operations.

Treatment of SCI Inspection Staff

As a representative of the Federal Government, and by demonstrating fairness, honesty, and initiative, the inspector can expect to be treated with respect. The inspector must not be pushed around or treated disrespectfully by plant personnel. If you are subject to unacceptable conduct by a service user, contact your supervisor. Information on the situation must be provided through proper Division channels to determine the appropriate course of action to take.

A. SCI stands behind its position regarding discrimination, unsafe working conditions, intimidation, or manipulation by applicants during inspection procedures. SCI will not tolerate actions or language from an applicant or an applicant's agent that is intended to intimidate, threaten, interfere with, or harass an inspector, or alter the course of an inspection. The subjective nature of these situations requires each case to be considered on an individual basis to determine if an action or statement is unacceptable, and if there is cause to deny grading or inspection service.

The Regulations, 7 CFR 52.54, which may be found at the following internet address:

http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionCode=CFR, states in part: "The following acts or practices, or the causing thereof, may be deemed sufficient cause for the debarment, by the Administrator, of any person including any agents, officers, subsidiaries, or affiliates of such person, from any or all benefits of the act for a specified period. (3). Any interference with, obstruction of, or attempted interference with, or attempted obstruction of any inspector, inspector's aid, or licensed sampler in the performance of his duties by intimidation, threat, assault, bribery, or any other means -- real or imagined."

The Regulations, 7 CFR 52.11 states that: "The Director may withdraw grading

or inspection service from a person for a correctable cause. Such service, after appropriate corrective action is taken, will be restored immediately, or as soon thereafter as a grader or inspector can be made available."

- B. <u>Service may be denied for any of the following reasons:</u>
 - 1. Discrimination:

Derogatory remarks made to or about an inspector, or adverse actions that are clearly taken by an applicant or an applicant's agent because of the inspector's race, color, religion, sex, national origin, handicapped condition, or age will be considered discrimination.

2. Unsafe working conditions:

A physical assault by an applicant or an applicant's agent toward an inspector, or other working conditions that jeopardize an inspector's health or well-being will be considered unsafe working conditions.

3. Intimidation:

Any undue pressure, influence, or action, or any verbal threat made by the applicant or an applicant's agent to the inspector will be considered intimidation.

4. Manipulation:

Any action by the applicant or the applicant's agent that is intended to alter the outcome of an inspection by misrepresenting the facts will be considered manipulation.

If an inspector encounters a situation where a reasonable person would assume that any of the above conditions exist, the inspector should immediately leave the work area. The Inspector's immediate supervisor or someone in the chain of command should be contacted <u>immediately</u> for further instructions. All pertinent information shall then be relayed by the supervisor to the Regional Section Head and/or the National office. The National office shall determine whether service should be denied, or other action should be taken.

On all applications for inspection and in-plant assignments, the Officer-in-Charge, Assistant Officer-in-Charge, or Sub-Area Supervisor shall base his/her decision on which inspector to assign solely on the inspector's qualifications and experience with the commodity or type of inspection to be performed. The decision shall never be based on an applicant's stated or implied desire for or against having certain inspectors on their premises.

Automatic Samplers

The following guidelines provide for the uniform use of automatic samplers to draw representative samples of juices and similar products of a comminuted, fluid, or homogeneous nature. The main objective of the sampling process is to get the best possible representation of product into the composite sample. Follow the guidelines below when using automatic samplers.

- The sampler shall be installed at a location where no further changes to product will occur. It should be installed adjacent to either the loading or off-loading location.
- It must be maintained in sanitary condition.
- The device is confirmed to sample from the production line.
- The sample size shall approximate a one quart composite, with a minimum of twenty four fluid ounces.
- When sampling for a truck tanker (which will hold approximately 5,000 gallons), set the sampling device to take a minimum of 13 sample units per composite sample.
- When product is moved to a tank farm, set the sampling device to take a minimum of 60 sample units per hour. This shall be done for every composite sample.
- If the automatic sampler fails to operate properly, manually draw samples of the product. Follow the on-line sampling rate in the <u>AIM Inspection Series, Sampling Manual</u>.
- Manually drawn samples <u>shall not</u> be added to a composite sample from an automatic sampler. These samples shall stand on their own as official samples.
- The score sheet for product sampled by approved automatic samplers must contain the statement: "Sampled by Approved Automatic Sampler."

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In-Plant Line Check Guidelines for Inspectors

Line checks for the purpose of grade determination are sample units selected from the processing line at a point where the physical characteristics and quality will not be altered by any further hand or mechanical means, but may be subject to further processing such as final freezing. Line checks for grade determination are considered official samples. They provide a record of what has happened during the packing shift. They keep the inspector and the processor informed of conditions during processing, and helps the processor keep quality at the desired level. The number of line check samples examined will depend on the sampling plan in effect at a particular processing plant. See the <u>AIM Inspection Series, Sampling Manual</u> for on-line sampling procedures.

Use approved score sheets and tally sheets for recording inspection results. The AMS Forms Catalog (which may be found at the following intranet address: http://agnis/AMSFormsCatalog/Forms/AllItems.aspx) contains a list of approved score sheets and tally sheets. See the "Score sheet and Tally sheet" section of this manual for guidelines on the development, approval, and completion of plant specific score sheets.

Whenever possible, make samples available for examination by plant officials and supervisors after grading. This affords the inspector an opportunity to discuss any pertinent observations or changes needed during production, and encourages communication between all parties, the plant, supervisors, and subordinate inspectors.

A. <u>Line checks for grade determination of finished product</u>

Samples of the finished product are taken after processing is complete and no further change in quality is likely to occur. Samples are selected on a random basis so that each sample unit has an equal chance of being selected. If the production rate is reasonably uniform, spaced sampling intervals during a set period of packing time will generally produce good lot representation. If the rate of production fluctuates considerably, the sampling interval should be adjusted accordingly.

Regardless of production patterns, inspectors must not be too predictable in their sampling intervals. Such predictability may allow for processor manipulation timed to temporarily improve the product at the anticipated sample selection time. This may be more of a problem if the grading site is located far away from the processing lines and in view of the production workers. Line check personnel would be seen while on their way to draw samples in time for workers to intensify their efforts to improve quality. The inspector's goal is to draw samples that accurately reflect the quality of the product, and such samples are not representative of the lot.

Samples of finished product should receive all the same processing and handling as the lot which they represent, and should ideally be taken from the location of the stored lot. If this is not practical due to the size of the facility or location of storage, consult your supervisor for guidance.

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B. <u>Line checks of unprocessed product</u>

Line checks of samples prior to final processing give the inspector and the processor an immediate picture of the likely finished product quality. The processor can promptly implement correction procedures if needed to improve subsequent production. These line checks are generally considered official samples that are used to help determine the final grade of the product.

Since they are not processed, all unprocessed line check sample units from the canning line must be opened immediately after the sample units are drawn.

Samples drawn at this stage are limited in the extent to which they fully reflect finished product. Inspectors must examine samples of the finished product before assigning a final grade, regardless of the number of line check samples evaluated. Samples of the finished product should be taken from the same location as the stored lot to ensure that they received the same processing and handling as the lot they represent. In some cases this will not be practical, especially in large canneries. If not, finished samples may be taken at the end of the processing line at proper intervals. If needed, consult your supervisor for guidance.

For a Quality Assurance or QAP type contract, only finished product is used for verifying reliability.

There are many important reasons for examining the finished product:

- The lot is subject to further handling and processing after line checks are examined. "Character" in many products may be adversely affected by rough handling or overcooking. Canned foods may be overcooked or undercooked. Frozen foods may not be completely frozen.
- The color of the product may deteriorate because of improper processing or may be improved by heat exchange and equalization.
- Oxidation and "pinking" will sometimes be prominent in certain products after processing even though not apparent in the raw product.
- Bruises in the raw product often diminish or disappear after heat processing.
- Frozen fruits may develop considerable oxidation between the line check and freezing operation.
- Adulteration by foreign material is possible. If various fruit products are held too long in warm weather after sugaring and packaging, higher mold counts may be found in samples after freezing than were found in line

check samples. Objectionable material may be introduced where packing medium is added at a point after line checks are taken.

- Improper cooling may cause external rust on canned foods soon after processing.
- Cooker "jams" or rough handling may dent many cans in the lot. Under certain conditions, cans may "panel" or "buckle" after improper cooling.
- After freezing and the resulting expansion, frozen foods in packing media may show poor condition because of "leakers." Liquid may soak through and discolor primary containers of some frozen foods if held too long in the containers before freezing.
- Dried foods may be excessively moist in containers with faulty seals.

It may be necessary to disregard line check indications and base the final grade of the product entirely on examination of finished product samples. In this situation, the line check score sheets should include an explanation about why they were considered unreliable.

C. Incomplete Grade

A final grade cannot be determined without finished product inspection. If inspection results are only available from unprocessed line checks, an "incomplete grade" (IG) may be established by supplementing line check results with any other factors affecting quality of which the inspector is aware. Experience with the product is the key to determining accurate incomplete grades.

Products bearing approved identification must be completely inspected and assigned a final grade.

Issue only "incomplete grades" on lots that have been shipped before finished product samples can be drawn, unless official inspection can be completed at the point where the lots arrive. Never issue a final grade based on a few cases left from a lot that has been shipped unless the certificate covers only those few cases remaining. If part of a lot is shipped before samples can be drawn, assign an incomplete grade to the shipped portion and a final grade to the remaining portion, noting complete details on the score sheets and Daily Inspection Reports involved.

If sufficient finished product sample units are later examined from a lot previously assigned an incomplete grade, and if they indicate lot quality to be higher or lower than the incomplete grade, the final grade is based on the examination of finished product samples.

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Effective Date: July 2013

Inspection of Sort-Out Fruit

SCI occasionally receives requests to make official inspections of product that has been sorted out of the regular pack. This is particularly true with RTP cherries, strawberries and other berries. Although we do not wish to encourage this type of inspection, we also have no grounds for refusing to inspect a product according to U.S. Standards.

Quite often the question is whether the grade should be <u>substandard</u> or whether the product is GNC. Or there may be a Buyer Specification, and we need to determine if the product meets that specification. For these situations, use the following guidelines:

- A. Be sure to check the product for foreign material as indicated in the <u>AIM</u> <u>Inspection Series, Foreign Material Manual</u>.
- B. Even if the product meets the Buyer's Specification, it should also be on "Hold For Re-Examination, account foreign material" where examination for filth indicates the product might exceed the guidelines. Then proceed in accordance with <u>AIM Inspection Series, Foreign Material Manual</u>.
- C. If the product is frozen in bulk such as barrels, certification and inspection should be restricted to that portion of the containers from which the sample is drawn.
- D. Do not show mold counts or rot counts or actual numerical results of any filth examination on the certificate.
- E. Do not restrict foreign material examination to one factor such as mold count, leaving other applicable filth analyses undetermined.

Reporting Results

A. <u>Reporting Inspection Results</u>

It's crucial to report result to the plant in a timely manner. To the processor, this is one of the main advantages of having in-plant inspection. Plant employees designated to receive reports must be identified for new inspectors.

An individual line check sample that is below desired quality should be reported immediately to the designated plant contact so he or she may take any necessary corrective action. This person is usually a QA or QC manager or technician. It's a good policy to note on the line check sheet both the name of the plant contact and the time the notification was given.

After verbal reporting, written notification is usually provided to the plant in three ways:

1. Notification to the designated plant contact person immediately after results are obtained. The inspector should establish a daily routine for

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reporting grading results to the person responsible for placing lots into storage, for example writing the grade of each item packed on the warehouse manager's copy of the pack report or plant production report.

- 2. Copies of the score sheets (if desired).
- 3. Copies of the Daily Inspection Report.
- B. <u>Reporting Special Cases</u>

Products that are Grade Not Certified, or fail FDA Standards, or fail requirements pertaining to the use of "Approved Identification" on the label marks, all require special reporting procedures.

The plant will want to prevent recurrence and to make sure these items are not inadvertently shipped or mixed with like items in the warehouse.

A letter should be written to the responsible plant official according to Division regulations. The designated plant individual responsible for HOLD disposition should sign the letter and enter the date received. Four copies of the letter should be made, with the plant retaining the original. The inspector shall make the prescribed departmental distribution on the remainder of the copies. See "<u>Hold</u> and <u>Release</u>" instructions in this manual. In the case of "Approved Identification" label marks, these must be removed under our direct supervision within a reasonable length of time, and before leaving the plant.

Other In-Plant Inspection Duties

A. <u>Sanitation and Safety</u>

Monitoring sanitation is one of the principal functions of the Division's In-Plant Inspection Service. Promptly report any sanitation shortcomings to the designated plant management representative. It is essential to follow-up on reported deficiencies to verify that corrective actions have been taken in a reasonable amount of time.

An unsatisfactory condition in the plant is considered sufficient reason for affected product to be GNC. In such instances, first contact your immediate supervisor to explain the circumstances and determine the appropriate steps to take. See the <u>AIM Inspection Series</u>, <u>Sanitation and Safety Manual</u> for detailed procedures.

Make sanitation tours in accordance with the <u>AIM Inspection Series</u>, <u>Sanitation</u> and <u>Safety Manual</u>. Observe the beginning of processing operations. Note any adverse conditions and notify appropriate plant personnel. Check the first few containers of finished product from all processing lines for contamination from improperly flushed pipelines or other equipment. Use GMPs as well as any plant

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Sanitation Standard Operating Procedures (SSOP) as guidelines for determining deficiencies.

Maintain a clean laboratory throughout the day. Follow proper sanitation guidelines concerning the sanitation of workplace and equipment. Sampling must always be performed using proper GMPs.

Processing plants generally have a safety manual geared to their own processing facility. Some plants may have a plant-specific USDA safety manual. Review the contents of both (if available) to become familiar with plant personnel and the processing plant, including evacuation routes and emergency procedures. Be aware of available information which could also contain pertinent plant safety requirements and Material Safety Data Sheets (MSDS) for all chemicals used in the plant. This information will increase your awareness of your surroundings, and help you handle an emergency if it should arise at the plant.

Become familiar with SCI Safety instructions. Review the <u>AIM Inspection</u> <u>Series, Sanitation and Safety Manual</u>. Ask qualified plant personnel to open complicated equipment when sampling and sanitation requirements dictate. Follow the plant's procedures for "Lock Out-Tag Out" procedures, and do not place your hands or any body part within the confines of operating equipment.

AT ALL TIMES, SAFETY FIRST

B. Inspection of Products Processed Elsewhere

There may be times when plant management purchases a processed fruit or vegetable for resale or further processing. The inspector should honor an occasional request by the plant to inspect and/or certify such a product, provided that the product was not officially inspected before. There should be no additional charge for this service unless the inspector's workday is lengthened in the process. However, if the plant inspector is not proficient in grading the product, or if the plant facilities lack necessary inspection equipment, plant management should be advised to request that the product be inspected under lot inspection (on a fee basis) through the area OIC.

C. <u>In-Plant tanker inspection and sealing</u>

A good sanitation and sealing program is crucial to maintaining the quality level and integrity of the product. The processor/shipper is responsible for the sanitary conditions of tankers, product loading, off-loading, and sealing. SCI responsibilities are limited to grading and related inspection activities. This includes monitoring tanker sanitation, assigning product grade, assisting in proper sealing, and documentation of inspection results.

- 1. Plant's role
 - a. Notify inspector if tanker sealing is requested, and if any sealing requirements are specified.
 - b. Provide adequate lighting and the tools necessary to provide tanker inspection.
 - c. Provide a sanitary loading facility, and a clean tanker capable of being "properly" sealed.
 - d. Make valves accessible for inspection, properly load the tanker, insure proper sealing, and provide acceptable seals. USDA seals may be used in lieu of company seals.
 - e. Determine "acceptable packer's risk" in respect to loading tanker based on tankers back-haul record.
 - f. Ensure that Occupational Safety and Health Administration (OSHA) requirements are addressed.
- 2. SCI's role
 - a. Monitor and conduct sanitation checks of equipment and tankers for proper sanitation.
 - b. Document and report unacceptable sanitation conditions to management.
 - c. Notify management of tankers that cannot be properly sealed.
- 3. Tanker condition and loading sites

Although not required, it is recommended that the loading area be sheltered from the weather. In unsheltered locations the load may be contaminated by objects falling into the product, or insects and foreign objects intruding into uncovered loading nozzles.

Product shall not be loaded unless the tanker has been inspected. The loading equipment must be clean. Verification of these conditions is a responsibility jointly shared by both processor and inspector.

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4. Prior to loading

The designated plant person should obtain a wash ticket from the transport company prior to acceptance for loading. These are usually attached to the rear port. The ticket may be examined to confirm acceptable previous back-hauls, adequate washing, and trailer identification.

If the tanker is to be sealed, it should be determined that it can be <u>properly</u> <u>sealed</u> during the pre-loading sanitation check. <u>Properly sealed means that</u> <u>the openings are sealed to prevent access to the product</u>. Sealing requires tight seals and secure fittings, and should meet customer specifications.

- 5. Tanker inspection
 - a. Safety precautions

USDA personnel should never enter the tanker. Entry into a closed tanker requires a Confined Space Permit. See the Regulations, 29 CFR 1910.146, found at the following internet address: http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionC ode=CFR. This is required by the Occupational Safety and Health Administration (OSHA), and is the responsibility of the industry to provide. When a tanker is presented for inspection, USDA personnel shall allow plant personnel to break seals and open lids before performing inspections. At no time will USDA personnel enter a tanker.

b. Inspection of tanker parts

Use a flashlight to inspect the tanker. Visually inspect lids, valves fittings, vent covers, gaskets and openings. Look inside the tank both to the front and to the rear through the dome lid. Examine for any product residue indicating an unclean surface.

Loose equipment and helmets should be secured or removed before approaching any openings.

c. Wash water

When residual wash or rinse water is present, it should be drained from the tanker. It may be checked for metal shavings, detergent residue, and traces of product. Tankers are not expected to be completely dry, and may contain some amount of clean water. In the absence of residual water, the dry surface of the rear valve may be checked for residues. A magnet may be used on the residue if the presence of metal shavings is suspected.

When unacceptable conditions exist (such as metal shavings, detergent and/or residues, product and/or residues, and/or mold residues) the tanker must be rejected until properly cleaned. If it is determined that the tanker is not clean, any product loaded would be Grade Not Certified.

d. Ability to seal

In controlled situations it may not be necessary to remove all seals. Otherwise, remove the seals and open rear, side, or under tank assemblies (dust cover, plunger and cap to product lines), top dome lids and vent caps. All access areas should be inspected for the ability to seal. When the tanker cannot be properly sealed, notify the applicant.

- **Note:** When the applicant has requested tanker sealing and the tanker cannot be properly sealed, but the processor elects to ship without seals, the appropriate inspection documents will show "TANKER CANNOT BE PROPERLY SEALED".
- 6. Incoming tankers with product

Acceptable verification and product receiving procedures should be established between in-plant inspectors and plant personnel. Verification should include trailer identity and a review of inspection documents with seal numbers when applicable.

- **Note:** Acceptance or rejection of product is at the receiver's discretion. SCI inspectors will consider the product as officially graded if the USDA documents accompanying the load are consistent with the load identity **regardless of whether or not applied seals are intact**.
- 7. Sealing loaded tankers

When sealing is requested and proper sealing is completed, seal numbers shall be recorded on the score sheet and other appropriate inspection documents.

All previous seals shall be replaced with new seals, except under controlled situations when tankers are being used for continuous loading and off-loading. For example, if the tanker remains within acceptable conditions while operating back and forth between inspection sites, only the seals necessary for on and off-loading need to be changed. This decision is a joint responsibility between the shipper and the trucking company. The inspector will monitor verification of seals that remain intact throughout the operation.

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a. Dome Area

The top dome should be sealed with at least two seals placed on opposite sides of the hatch/lid. If the hinge can be removed, additional seals may be necessary.

b. Lower Areas

After the processor has properly secured valves and closed the covers, the access door will be sealed on <u>tankers that have all</u> valves inside a locked box.

After the processor has closed the valve and installed the dust cover and retainer nut, the dust cover will be sealed on <u>tankers</u> with rear or lower valves with dust covers.

c. Vents

To be considered "properly sealed," all vents must be equipped so that seals may be installed.

- 8. Other areas of concern
 - a. Temperature

Product temperatures can be verified during the loading process as specified by standards or other applicable specifications. Results will be recorded on appropriate inspection documents.

b. Score Sheets

The score sheet and certificate confirm that the product in the tanker is the product that has been inspected

D. <u>Syrup Designations</u>

Syrup designation is based on Brix readings determined on "equalized" product; that is, after the equalization of the natural sugars in the fruit and sugars in the ingoing packing medium. For the inspection purposes of canned fruits in syrup, equalization is considered complete 15 days after packing. However rather than delay inspection for the 15 day time needed for this process, equalization may be achieved by comminuting all of the product and all of the packing medium together. This is known as "simulated equalization." See the Brix section in the <u>AIM Inspection Series, Technical Procedures Manual</u> for additional information on simulated equalization procedures.

1. Simulated equalization

Compliance of each item with a specified syrup designation shall be determined on a shift basis, on samples drawn at regular intervals. Entire individual containers must be blended for each determination.

a. Sampling

Sample units may be drawn from the processing line at any point after the seaming operation, and preferably where they emerge from the cooking and cooling operation. Samples for simulated equalization may be obtained as follows:

- (1) The same container that is used for grade determination may be used for Brix determination IF all fruit and syrup can be retrieved for comminuting after quality factors have been determined. Loss of either fruit or syrup component will lead to inaccurate results.
- (2) Separate containers may be drawn from the line for Brix determination only.
- b. Sampling frequency

The sampling frequency for Brix determination is based on the required number of sample units needed to meet the on-line sampling rate in the Regulations, and knowledge of previous production. At least three determinations must be made. Refer to the <u>AIM Inspection Series, Sampling Manual</u> for information regarding time sampling plans that cover non-quality factors. Sampling frequency shall be as follows:

Low Volume: One sample unit per 60 to 90 minutes.

Medium Volume: One sample unit per 45 minutes.

High Volume: One sample unit per 30 minutes.

No change in sampling frequency is necessary unless production for three consecutive basic production periods (production shift) indicates a change from one volume designation to another.

c. Sub-group samples

If the plant wants more than one determination each time (for example, sub-groups of two), the number of sub-groups shall be equal to or exceed one third of the number of sample units required

by the Regulations on-line sampling plan. Do not average the two readings. Each container must meet the acceptance criteria as shown in <u>3 Acceptance Criteria</u> on the following page.

d. Lateral Samples

Lateral samples may be drawn at the option of the plant. However, these samples may be used only for the plant's guidance, or to confirm rejection of a lot. <u>They may not be used to determine</u> compliance with the average specified as shown under Acceptance <u>Criteria</u>.

e. Sampling "Failed Lots"

If a lot fails because of low average Brix, or insufficient sample units (less than minimum number required), the lot may be rejected. However the packer has the option to request that additional containers be drawn throughout the lot to make up to at least the minimum required for on-line in-plant inspection. If the inspector elects to draw more than this minimum, it shall be in increments as outlined in the Regulations, i.e., 3, 6, 13, 21, 29.

f. General Procedure

Record the net weights when line samples are in the laboratory. This information may be valuable to the processor, since to some extent low or high net weights influence the final Brix readings. Cool the samples to approximately 70 degrees F before opening.

If they are available, use several blender bowls to save time in comminuting multiple samples. Designate each bowl for use on those products that are consistently close in degrees Brix. After one sample unit is comminuted, it may be poured back into its original container. The bowl should be completely drained before another sample unit is comminuted. Continue this procedure until all containers are blended, and the comminuted product(s) is ready for refractometer readings. Leave the bowls inverted after Brix measurements have been completed, or wash with hot water and thoroughly dry before each use.

g. Communication

When a Brix determination is below the required value:

(1) Immediately notify the proper designated plant official. Record the name of this plant employee and the time of notification on work sheet or score sheet.

- If requested, check additional blends and record these additional values in a separate column on blend sheet or work sheet. These would be considered "lateral samples" and cannot be used to "erase" results of official samples.
- 2. 15-day Equalization

To bring a lot up-to-date fifteen days or more after pack, measure the Brix on all sample units, using techniques described in the <u>AIM Inspection</u> <u>Series, Technical Procedures Manual</u>.

Incorporate these readings with the original blend readings if they confirm the original results. If these readings fail to confirm the original results, make a full inspection for Brix at the appropriate single sampling rate and certify on this basis, disregarding the readings obtained by simulated equalization.

3. Acceptance Criteria

A code or group of codes may be considered separately from other codes in a shift if it meets the full single sampling rate. To be considered acceptable, the re-sampled portion must meet the requirements listed below. Portions that fail to meet these requirements are rejected.

- a. Simulated Equalization
 - (1) The average Brix of the sample must be within the range of the specified syrup designation.
 - (2) Except as indicated in paragraph a. (4), no individual sample unit may be below the range of the <u>next lower</u> or above the <u>next higher</u> syrup designation. If no lower designation exists, none may fall more than 2 degrees Brix below the minimum of the specified syrup designation.
 - (3) Not more than three successive Brix readings on sample units drawn at regular intervals may be below the minimum or above the maximum for the specified designation.
 - (4) If an individual container fails paragraph a. (2), draw three additional containers representing the production of approximately the same time period. Record results on blend or work sheet adjacent to the low sample unit. Use these additional three test results to appraise the status of the sub-group period as follows:

- (a) If 2 or more of the additional three Brix readings are below the minimum or above the maximum requirement for the intended syrup designation, reject the period code.
- (b) If no more than one of these additional three Brix readings is below the minimum or above the maximum, the period is accepted or failed based on evaluation of the entire shift.
- b. 15-Day Equalization
 - (1) The average Brix must be within the range of the specified syrup designation.
 - (3) No individual may be below the range of the <u>next lower</u> or above the <u>next higher</u> syrup designation. If no lower designation exists, none may fall more than 2 degrees Brix below the minimum of the specified syrup designation.

In-Plant Inspectors Filing System

A list of key management and plant personnel names should be kept on file for ready access by new inspection personnel. Since title and structure of management levels differ between plants, the lists may vary accordingly. The form and style should be based on plant management structure and "Chain of Command." Include names of plant contact individuals on each shift.

Since many inspectors go from plant to plant, it is important that the filing systems be relatively uniform to minimize confusion for inspectors. This system consists of two basic parts:

- A Yearly File; and
- A Permanent File.

In many plants, these files may be adequately housed in a single file drawer. Larger plants requiring a greater number of records may need a three-drawer filing cabinet. Whatever type of **storage is used, it must be lockable**. The IIC is allowed flexibility in establishing these files. The inspector only needs to set up folders for those topics applying to the particular plant, and arrange them in the given sequence. The letter and number of each folder enables the inspector to return it to the current filing location easily. Tab the folders with the approximate terminology as specified in the following:

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YEARLY (Y) FILE

NUMBER	TITLE						
Y-0	In-Plant Contract						
Y-1	In-Plant Billing Worksheet FV- 434 – Completed						
Y-2	Certificate Ledger						
Y-3	Unofficial Sample Requests						
Y-4	Certificate Requests						
Y-4a	Certificate Requests - Completed						
Y-5	Certificates of Loading - Copy						
Y-6 Y-6a Y-6b	Certificates Usedto (Insert proper serial numbers. Use 25 certificates or multiple thereof per folder. Add sub-letters to filed numbers as needed.)						
Y-7 Y-7a	FV-66's Usedto Y-7a, Y-7b, etc. (File in same manner as Y-6).						
Y-8 Y-8a Y-8b	Daily Inspection Reports (Insert month and year. Use one folder for each month of packing season or as desired. Staple pack report and sanitation score sheet to DIR).						
Y-9 Y-9a	Scoresheets. (Insert name of product. Use a folder for each commodity packed.)						
Y-10 Y-10a	Line Checks (Insert name of commodity. Folder for each commodity packed.)						
Y-11	Division Activity Report						

Plants under a QAP do not keep a file for Y-8, Y-9, and Y-10, except for the records used for verification. Inspections for USDA contracts should maintain all original completed forms with the contract folder, with copies in numbered files. See the <u>AIM Inspection Series, USDA</u> <u>Purchases Manual</u> for coverage of USDA contracts.

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PERMANENT (P) FILE

NUMBER	TITLE
P-0	Standard Operating Procedures
P-1	Key Plant Personnel List
P-2	Accountability Records
P-3	Confidential Annual Reports
P-4	Plant Audit Reports
P-5	Plant Survey Reports
P-6	Plant Coding System
P-7	Label Reviews
P-8	Report of Regulatory Agency Inspections - FV-425
P-9a P-9b P-9c	Correspondence - Incoming Correspondence - Outgoing Memos from Field Office
P-10	Time and Attendance Reports
P-11 P-12	Power of Attorney Proposals (for material such as standards and handbooks under study)
P-13	Conference Questions (to be submitted)
P-14	Attachments - Washington Mail
P-15a P-15b P-15c P-15d P-15e P-15f P-15g P-15h P-15j P-15j	Blanks - Loading Certificates Blanks - Quality Certificates Blanks - FV-66 Blanks - Certificate Worksheets Blanks - Certificate of Date of Pack Blanks - Certificate of Sampling Contract Status Forms Blanks - DIR Blanks - Hold and Release
P-15k P-151	Blanks - Power of Attorney Blanks - Sanitation Scoresheets

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P-15m P-15n P-15p P-15q	Blanks - Time and Attendance Blanks - Travel and Expense Vouchers Blanks - Scoresheets (folder for each commodity) Blanks - Line Checks (folder for each commodity)
P-16	Official Stationery
P-17	Official Envelopes

If for any reason forms are kept elsewhere, a note should be placed in the appropriate folder(s) in the file directing other inspectors to the location of these materials. Unused Certificates of Quality and Condition must be kept in a secure and locked location.

In-Plant Label Review and Approved Identification

This section addresses the review of labeling and advertising materials bearing official USDA grade or inspection marks. When reviewing product manufacturer labels, the inspector must check for all issues that are required under the Inspection Agreement With Industry Contract. If a State or Federal statute requires certain label information, and requires that product meet certain criteria for their "Special Mark," the inspector's review should include these criteria. Any deviations should be reported to plant management. Inspectors should not enter into any discussion or controversy over label statements that are under mandatory labeling regulations, such as under the Federal Food, Drug, and Cosmetic Act, or applicable state laws and regulations. However, inspectors should be aware of any incidences of potentially deceptive or inaccurate labeling. If you are directly aware of such an incident through knowledge of the plant's processes, report it to your supervisor. If processors, distributors, or others in private industry have questions about proper labeling, they should be tactfully referred to the agency (usually FDA) with authority on the subject. For further Label information, see the "Labeling" section of this manual.

Although the National office approves the use of official label marks by the applicant, the IIC of a plant will be responsible for reviewing and verifying all labeling materials bearing approved identification. Questions or problems that cannot be resolved are to be directed through the normal chain of command.

When labels are completed and available at the plant, they should be reviewed as far in advance of use as possible. The ideal situation would be to review preliminary label sketches, paste-ups, or proofs of proposed labels before they are manufactured. This step could prevent significant errors and save the firm considerable expense and inconvenience. Whether materials are checked prior to manufacture or not, inspectors should be sure to verify finished labels because there may have been changes since the initial review.

Products packed or certified under contract in-plant or lot inspection may bear certain types of "Approved Identification." These products must meet the requirements stated in the Regulations, and additional qualifications set forth within in-plant contracts. Inspectors must

monitor and be alert for instances when or where these qualifications and requirements may be violated by packers, distributors, advertisers, and/or other interested parties.

Packers under In-Plant Contract that use "Approved Identification" on their product containers are required to submit proofs or samples of proposed labels to the plant IIC for review prior to use. This does not apply to lot inspection and the use of labels with the prefix "U.S."

A. Label Control - Official Marks

- 1. Year-round and seasonal inspection when a resident inspector is assigned to the plant
 - a. The IIC and the area supervisor will review and approve all labels bearing official marks prior to use. Questions or problems that cannot be resolved by the IIC should be referred to the area supervisor. If necessary, the area supervisor will contact the Regional and/or National office.
 - b. Each label will be assigned a number to distinguish it from all other labels. This number is assigned by the IIC or the area supervisor, and will be used for label identity and inventory. It will contain a letter prefix of three or more characters and be numbered in consecutive order.

Example: America Better Foods Company

"Gourmet" label - Canned Peas 8 oz.

ABF1

"Gourmet" label - Canned Peas #303

ABF2

- c. The IIC will maintain a permanent file for all approved labels during the assignment. The file will include a copy of the label(s) and a ledger for label identity and inventory.
- d. The plant should notify the inspector when labeling product with official marks.
- e. The supervisor will periodically review the permanent file and the plant's label inventory control sheet.

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- 2. Seasonal Inspection when a resident inspector is not in the plant
 - a. It is the applicant's responsibility to provide advance notification to the area supervisor before using labels with approved marks.
 - b. The inspector or area supervisor will compare the labels with those in the approved label file to determine if they have been approved. The inspector will also check the USDA ledger inventory and the plant's label inventory. If there are discrepancies in the inventory, the area supervisor will be notified.
 - c. The inspector shall check product codes against file records for product and grade verification.
 - Inspectors and supervisors should be alert for discrepancies in inventories which could indicate misuse or mishandling of labels. (See example <u>Label Control Sheet</u> shown on the following page.)
 - e. Label inventory records will be made available to USDA during plant visits. Additional label inventory checks may be requested at the discretion of the area supervisor.
 - f. When applicable, removal of labels with "official grade marks" shall be performed in accordance with the regulations. See <u>Section E.</u> on page 102.

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Label Control Sheet

Product	Container	Label	Label No.	Previous	Newly	Labels	Current	Cases	Cert. No.
Canned Peas (Sw)	Size 8 oz.	Gourmet	ABF 1	Balance 100,000	Purchased	Used 28,000	Balance 71,200	Shipped 600	R3641
Canned Peas (Sw)	#303	Gourmet	ABF 1	750,000	200,000	50,000	900,000	(48/8) 2075 (24/303)	R3645
Canned Peas (Ear.)	#10	"Garden Fresh"	ABF 3						
Corn	#303								
French Style Green Beans	8 oz.								
Cut Green Beans	#303								
Cut Green Beans	#10								
Frozen Spinach (W.L.)	12 oz.								
Frozen Spinach (Ch)	3 lb.								

EXAMPLE

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B. <u>Labels for Products Not Under Contract</u>

Products that are not covered by the In-Plant Inspection Agreement shall not bear the official "Approved Identification" marks on their labels. If such labels are proposed or are being used inadvertently, the agreement must be amended to include inspection of those products.

C. <u>Labels for Products Not Covered by U.S. Grade Standards</u>

Products for which there are no U.S. Grade Standards must not reference a U.S. Grade on their labels. However, if the product is of acceptable commercial quality and packed under a Continuous Inspection Contract, such products may bear Inspection Marks without reference to quality.

D. <u>Maintain a Permanent File</u>

IICs will incorporate complete and records of all labels reviewed into a permanent filing system. This file will be maintained in a binder categorized by the type of product, such as:

- 1. Canned fruits
- 2. Canned vegetables
- 3. Frozen fruits
- 4. Frozen vegetables
- 5. Frozen potatoes
- 6. Miscellaneous
- 7. Citrus all
- 8. Citrus Florida only
 - a. Concentrates to include institutional pack
 - b. Single strength juices
 - c. Sections
 - d. Fresh unpasteurized juices
 - e. Beverage Bases in excess of 20 percent citrus

The basic categories have been established primarily for distributor's labels; however, packer's private labels should also be included in the binders.

The appropriate binders are assigned to the custody of the IIC at each plant. Once assigned, the binders will remain with the USDA plant files regardless of the movement of the inspectors. The binders assigned to each plant will cover only the types of products the plant is capable of processing.

E. Division Action on the Misuse of Approved Identification

If the Regulations have been violated, approved Identification must be removed from the containers. Noncompliance should be brought to the attention of your immediate supervisor. After determining that the product is in violation of the Regulations, the inspector will:

1. Inform the processor

After verbally informing the plant supervisor and warehouse contacts, follow up with a written statement to avoid any misunderstandings.

The use of <u>Hold and Release forms</u> or similar requests are acceptable for warehouse communications on this subject. More information on this may be found in "Forms and Reports" section "E" on 116.

The follow-up statement to the processor should be in a typed letter or e-mail if the plant inspectors have access. A copy should be sent to the area OIC, Regional Section Head, and Division Director.

An <u>example of such a letter</u> is shown on the following page and may be used as a guide. A deadline for removal of approved identification should be specified. This date is usually left to the discretion of the IIC, who should factor in applicable conditions when setting a reasonable time frame for completion.

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Fruit and Vegetable Program Specialty Crops Inspection Division

MISBRANDING REPORT

- 1. Certificate Number:
- 2. Date of Certificate: _____

3. Name of Division employee reporting the violation:

- 4. Office Address and Telephone Number:
- 5. Applicant: (name, address, and telephone number)
- 6. Receiver: (name, and address, if known)
- 7. Product Inspected:_____
- 8. Misbranding Factor: (grade, origin, weight, etc.)
- 9. Number of cases:_____
- 10. Principal Label (container) Marks: _____
- 11. Shipping Container (case) Marks:
- 12. Location of Lot: (name and address)

REMARKS:

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2. Report incident on the DIR

Issue the DIR for Special Attention as mentioned in "Forms, Reports and Correspondence". Insert a footnote (such as 1/ or 2/) by the final grade assigned to the item and briefly describe the violation under "Remarks." (for distribution, see <u>Reports for Special Attention</u>)

3. Supervise removal of approved identification

Either supervise the removal operation, or closely check the lot after removal. Account for all cases or containers in the lot. Do not allow the processor to circumvent removal by such actions as donating the product to charity or selling it to plant workers or local stores.

Removal may be achieved in a variety of ways:

- a. Blocking out with an ink stamp. Frozen containers may be treated in this manner by wiping the spot with a dry rag and immediately stamping with a quick-drying ink such as that used for felt-tipped marking pens.
- b. Blocking out with paper stickers.
- c. Labeling over the offending label or overwrapping over the offending overwrap. The label underneath must not show through.
- d. Completely stripping the labels.
- e. Replacing friction-type lids or screw closure lids.
- f. In many instances of mislabeling, it is possible to correct the label so that it complies with regulations and therefore eliminates the need for removal of Approved Identification. The processor should be encouraged to do so whenever possible. Examples of these corrections are:
 - (1) Blocking out the word inaccurately describing a syrup density, and ink stamping the correct word adjacent to the block.
 - (2) Blocking out the inaccurate net weight and inserting the correct net weight.
 - (3) Blocking out the word inaccurately describing style, and inserting the correct word.

4. Give the processor written release

Acknowledge the removal or label correction, and be sure to identify the lot by cross referencing to the letter originally requesting label removal.

5. Report removal on DIR

Under "Remarks," report the removal or label corrections on a DIR marked for Special Attention and refer to the number of the DIR on which the violation was originally reported. If the removal or correction is accomplished in the "off-season" when DIRs are not being issued, write a brief official memorandum to the area OIC, reporting this information. Distribute copies to the Regional Section Headand the Division Director. The deadline for removal of Approved Identification may be postponed to a later date if requested by the processor and if the reasons for doing so are valid. If the processor has a good reason for the request, the inspector may allow postponement and write a letter to the processor stating:

- a. Acknowledgment of the processor's request and reason for postponement;
- b. Period of postponement; and
- c. Reference to the exact lot affected and reference to the letter to the processor that originally requested removal.

This letter shall be distributed in the same manner as the original letter requesting removal.

6. If the processor does not receive a postponement and fails to comply with the deadline date, the inspector shall write an official memorandum to the OIC stating the facts. Copies of this memorandum shall be distributed to the Regional Section Head and the National office. The OIC shall then contact the processor and ask for immediate compliance. Should this fail, the inspector will notify the Regional Section Head and the National office.

If the processor ships a lot which is mislabeled with respect to Approved Identification after due notification, the processor is in violation of the Regulations, 7 CFR 52.54, which may be found at the following internet address:

http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionCode=CF <u>R</u>, and the In-Plant Inspection Contract. Penalties may range from a written warning to cancellation of the inspection contract, or in extreme cases, legal prosecution.

If a lot which is mislabeled with respect to Approved Identification is shipped, the inspector will report the facts to his or her immediate

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supervisor in writing. The inspector must be certain that the lot has been shipped.

Copies of the completed report shall be submitted through the inspector's immediate supervisor and distributed as follows:

- a. Reference the identity of the lot and previous correspondence;
- b. If he or she chooses, include recommendations for appropriate Division action; and
- c. Distribute copies of the report to the Regional Section Headand the National office.

Forms and Reports

A. <u>Signing and Initialing Completed Forms</u>

Some routine forms require the signature of the inspector on an in-plant assignment, and some require only the inspector's initials.

- 1. Inspector's signature required
 - a. Completed sanitation score sheet or report.
 - b. All forms and documents that substantiate product inspection results and which the inspector personally completes. This may include such forms for official checks as fill weights, line checks, Brix blends (simulated equalization), microanalysis, enzymatic activity, fruit-sugar ratios, and others.
 - c. All Certificates of Quality and Condition (including Form FV-66), Daily Inspection Reports, and product score sheets.
- 2. Inspector's initials required

In many processing plants inspectors utilize the services of qualified plant personnel who perform certain inspection duties under the inspector's technical supervision. **These technicians are not allowed to fill out sanitation score sheets.** They may record information on product score sheets, certificate worksheets, and Daily Inspection Report worksheets, provided the inspector carefully checks their work. They do perform and record results of many official routine duties, such as those mentioned under 1 b. above.

These technicians must affix their signatures to forms on which they have entered official information. During each workday the inspector must

exercise close supervision over technical personnel. The inspector's initials must be entered on line check forms which the inspector personally reviewed, observed, or examined.

B. <u>Daily Inspection Report (DIR) (Form FV-416)</u>

The official electronic FV-416 is readily available and should be used at the plant. This report summarizes the results of inspection activities and plant production for each processing day. The FV-416 is available on the AMS Forms Catalog and may be found at the following intranet address: http://agnis/AMSFormsCatalog/Forms/AllItems.aspx. It also serves as:

- 1. A semi-formal certification of the quality and condition of each inspection item;
- 2. An aid to the plant inspector when subsequently certifying products;
- 3. A source for compilation of data;
- 4. A basis for the processor or the processor's sales representative to plan sales and shipments; and
- 5. A form of communication within the Division.

The DIR is an official form and must be prepared with the same care as a Certificate of Quality and Condition. Certification rules regarding appearance, errors, and initialing of errors also apply to the DIR. See the <u>AIM Inspection</u> <u>Series, Certification Manual</u> for additional information.

1. Completing the Daily Inspection Report

The following instructions correspond with the lettered items shown in the example below.

- a. Report Number Chronologically number each report throughout the packing year, starting with number one. Start renumbering on January 1 or at the beginning of the packing season, whichever best suits the particular plant's operations.
- b. Date Packing day covered by the report. Do not cover more than one day on one report.
- c. Company Name of the processing plant.
- d. Location City and State in which the plant is located.
- e. Item No. Number each item chronologically.

- f. Product "X" appropriate box. List each item by commodity, type, and style, using the same terminology as specified in instructions for Certificates of Quality and Condition.
- g. Container Size Number as normally packed per case/size of container. For example: "24/21/2."
- h. Code or Other Marks Code markings of primary containers. If cases (secondary containers) are also coded, but the code differs from that on the primary containers, insert a numbered footnote (such as "1/" or "2/") by the primary code, and list the case-code under "Remarks."
- i. Number of Cases or Pounds For canned product, insert the number of cases packed. If the product is not cased, enter the equivalent number of cases based on the amount of primary containers normally packed per case. For frozen or dried products, insert the number of pounds packed.
- j. Packer's Grade State the letter-grade which the packer intended for the item.
- k. Incomplete Grade This column is left blank unless a final grade has not been established for the item.
- Final Grade Show the letter-grade established by inspection results for the item. Include any necessary qualification symbols. (See section B 7)
- m. Inspectors List the names of the inspectors who were on duty during the day covered. The inspector who checks the DIR for errors shall sign the report.
- n. Total Pack Enter the total number of cases or pounds packed. Repack should be entered on the DIR and included in the total pack.
- o. Remarks Indicate recommendations, reasons for downgraded items, and other pertinent information not listed elsewhere. It is not necessary to list upgraded items. Any listed recommendations should have been previously discussed with plant officials.

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REPRODUCE LOCALLY. Include form number and U.S. DEPARTMENT OF AGRICULTURE AGRICULTURAL MARKETING SERVICE				Report No.	ull reproductio		Page	of
				(a)		(b)		
	DAILY IN	SPECTION R	EPORT	Company Name an	nd Address (Incli	ude City, Sta	te, and Zip Cod	e)
					(c)	(d)		
Continuou	ıs 🗌 Plaı	nt Inspection	Other					
	[Canned	DENTIFICATION				GRADE	
Item No. (e)	Product (f)	☐ Canned ☐ Frozen ☐ Dried ☐ Dehydrated	Container Size (g)	Code or Other Mark (h)	Number of Cases (i)	Packers (j)	Incomplete (k)	Final (l)
Signature of	Inspectors (1	Print and Sign N				Total		
			(m)			Pack (n)		Cases
						(11)		Pounds

Remarks

(0)

Form FV-416 Example

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2. Reports for special attention

A DIR which contains information on a violation of Division Regulations (e.g. mislabeling or misuse of approved identification) should be sent to the field office, the Regional office, and the National office immediately. If mailed, it should be sent separately from other material and marked "Special Attention" to ensure that it is handled appropriately.

3. Corrected reports

When errors, omissions, or changes require issuing a corrected DIR, the words "CORRECTED REPORT" should be typed or printed in ink in the upper right corner. It is not necessary to repeat every item on the original report, list only those that have changed. Attach the corrected report to the originally issued version.

4. Supplementary reports

Some plant operations require supplementary DIRs; for example to document drained weights after stabilization 30 days after packing for Canned Mushrooms. Each supplementary report shall cover only one original report. It shall bear the same report number and date as the original, but the words "SUPPLEMENTARY REPORT" should be typed or printed in ink in the upper right corner. It is not necessary to repeat every item on the original report, just show items requiring supplemental information. This information may be legibly handwritten in ink, or typed in the body or under "Remarks" on the supplementary report. Include the date the information was determined. Attach the report to the originally issued DIR.

5. Last day of pack

The DIR representing the last day of pack for any single commodity should state this in the "Remarks" section; for example, "Last day of freestone peach pack." Similarly, the report for the last packing day of the entire packing season should state this in the "Remarks" section: "Last day of packing season" and also include the total cases packed.

- 6. Distribution
 - a. DIRs Original to Processor (and additional copies, if requested)

One copy to Field office

One copy to Inspector's files

- b. Reports for Special Attention The same distribution as indicated above for routine reports, except also send one copy to the Division Director and the Regional office.
- c. Frequency of Distribution These reports shall be given to the processor daily. Those copies destined for the various offices within the Division shall be mailed at least once a week.
- 7. Symbol designations

The use of these symbols on the DIR promotes brief, uniform reporting of lengthy descriptions sometimes necessary to qualify final grades. These symbols are used only on the Daily Inspection Report, product score sheets, daily pack reports, and other reports that circulate within the plant. Do not use these symbols on Certificates of Quality and Condition or other forms. Inspectors using these symbols shall ensure that all appropriate plant personnel (such as sales manager, manager, and warehouseman) have copies of the legend for the symbols.

Do not use symbols that are not listed. Upon request, the National office will add symbols to this list. Although use of these symbols is not mandatory, they are recommended for large plants and plants operating on a year-round basis.

- 1a Low average drained weight.
- 1b Most containers fail drained weight.
- 1c Low drained weight. Individual containers below limits for good commercial practice. $\underline{1}/$
- 2a Fails syrup requirements. Low average syrup. $\underline{1}/$
- 2b Fails syrup requirements. Brix on individual containers below the limits for good commercial practice. $\underline{1}/$
- 2c Fails syrup requirements. Runs (simulated equalization).
- 3a Low average solids. $\underline{1}/$
- 3b Fails intended concentration account individual containers below the limits for good commercial practice.
- 3c Mixed solids. Individual containers within limits for more than two concentration ranges.
- 3d Average solids below processor's declaration.
- 3e Fails intended concentration account individual containers exceed limits for good commercial practice.
- 4a Percentage of heads below requirements. $\underline{1}/$
- 4b Fails count and/or percentage by weight requirements. $\underline{1}/$

5a	Low net weight or net volume. Average below label declaration of National Institute of Standards and Technology (NIST) recommendation. 1/
5b	Low net weight or net volume. Individual containers below the limits for good commercial practice. $\underline{1}/$
ба	Fails FDA Standard of Fill. Drained weight below FDA requirements. 1/
6b	Fails FDA Standard of Fill. Excessive headspace. $1/$
7a 7b	Fails FDA Standard of Identity. $\underline{1}$ / Fails FDA Style or USDA Standard for product description. $\underline{1}$ /
8a	Fails FDA Standards of Quality.
9a 9b 9c 9d	Low average fill weight. $\underline{1}/$ Fails fill weight control limits account low subgroup average. $\underline{1}/$ Fails fill weight control limits account low individuals. $\underline{1}/$ Fails fill wt control limits account all Mi or \overline{x} values below \overline{x} min
10a 10b	Lot contains any zero vacuums. Lot contains any reading 1 through 4 inches.

- 10c Incomplete number of vacuum readings taken for certification.
- 11 Insufficient containers examined for acceptance of Condition of Container (interior or external).
- 12 Fails buyer's specification or specific contract requirements. $\underline{1}/$
- 13 Inaccurate, partial, or illegible coding (embossing, stamping, or ring marks).
- 14 Positive Catalase.
- 15 Positive Peroxidase.
- 16 Fails to meet declared fruit-sugar ratio. $\underline{1}/$
- 17 PACA label misrepresentation.
- 1/ Not to be mixed with lots meeting requirements for unqualified certification.
- 2/ NAG –No applicable U.S. Grade for this product. Put equivalent grade in parenthesis if based on a U.S. Standard for a similar product (i.e., "NAG (B)").

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C. <u>Daily Pack Report</u>

The processor must provide the inspector a written report of the quantity of each item packed and inspected. This information may be in the form of a penciled note, or an efficient photocopied form that also serves as a worksheet for completing the DIR.

Many processing plants produce a variety of items each day, and preparing the DIR becomes a time-consuming job, perhaps requiring over an hour of an inspector's workday. With plant cooperation and the inspector's ingenuity, pack forms can be developed that cut down DIR preparation time significantly.

- **Note:** If you have the pack report, it is not necessary to prepare a DIR. In large plants this is a time saver that can be used to perform other necessary duties. The sample report included here may serve as a guide for creating such a combination Pack Report/DIR worksheet in any plant. The report is described as follows:
 - 1. All items of each commodity normally packed by that plant are preentered. Some lines are left blank so that special-pack items may be entered. The static portions of the container codes are also included.
 - 2. This is a fill-in type form that is initiated by the warehouse person each day. All listed items are not necessarily packed each day. The inspector only enters figures for those items packed during that particular day.
 - 3. The inspector is given two copies of the semi-completed form. On both copies, the inspector inserts pack figures, complete code marks, item numbers, and the final grades for each item, including any necessary symbol designation.
 - 4. The names of all participating inspectors are written in, and any necessary comments are entered under "Remarks."
 - 5. One copy of the completed worksheet is returned to the warehouse person as a report of the day's grades. This allows stock records to be completed and finished product to be stacked in the proper location.
 - 6. The other copy is given to administrative staff (if available) to be filed with the inspector's file copy of the DIR.

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DAILY PACK REPORT		REPORT D A	ATE:1/1/2011				PAGE 1 OF	1 PAGES
		COMPANY		ABC CAN	INING COMPA	NY		
		LOCATION						
				PERALTA	A, CALIFORNIA			
		IDENTIFIC	CATION				GRADE	
	CANNED :X:		CODE MA	RK				
ITEM:.	Y. CLINGSTONE	SIZE	M9 OVER	SIRUP	FORWARD	TOTAL	PACKER	FINA
	PEACHES, HALVED	48/8 OZ	B2P	HEAVY			В	
	PEACHES, SLICED	48/8 OZ	B2SP	HEAVY			В	
	PEACHES, HALVED	24/303	B2P	HEAVY			В	
	PEACHES, SLICED	24/303	B2SP	HEAVY			В	
	PEACHES, HALVED	24/303	C2P	LIGHT			С	
	PEACHES, HALVED	24/303	C3P	LIGHT			С	
	PEACHES, SLICED	24/303	C2SP	LIGHT			С	
	PEACHES, HALVED	24/2 1/2	A2P	EXTRA HEAVY			А	
	PEACHES, HALVED	24/2 1/2	B2P	HEAVY			В	
	PEACHES, HALVED	24 2 1/2	B3P	HEAVY			В	
	PEACHES, HALVED	24/2 1/2	C1P	LIGHT			С	
	PEACHES, HALVED	24/2 1/2	C2P	LIGHT			С	
Nepro	TODS.					TODAYS		
INSPEC'	TOKS:					TOTAL PACK		
REMAR	KS: Item NosGradetoa Item NosGradetoa Item NosGradetoa Item NosGradetoa	account account account						

EXAMPLE

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D. <u>Request for Certificate</u>

Although not mandatory, a written request from the plant for a certificate is recommended. A request worksheet providing all necessary information for certification and distribution of certificate copies will help prevent misunderstandings between the processor and the inspector. When properly filed for later reference, copies of the request will also provide the processor and the inspector a record of past certifications.

The example on the following page is a certificate request worksheet that may be used as a guide in drafting an effective worksheet for any processing plant.

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CERTIFICATE REQUEST WORKSHEET

			Date		_
No			_		
То			Plant		_
CERTIFICATE NO	CASES		ITEM	COUNT SIZE	SOLIDS SYRUP
Applicant			Address		
Shipper or Seller			Address		_
Receiver or Buyer Contract or					_
Order No Grade According U.S. Standards	to			er	
Check Certificate	e Required	:			
FV-146 FV-	147]	FV-149	FV-66 FV-67		
Day after Pack			Up-to-Date		_
Date Desired			Signed		
REMARKS: Ap individual design		ipper or s	eller and receiver or buyer may be any	company o	
necessary for the	hall furnis above iter	h a list of ms on the	locations, with included codes, side ma reverse side of this form. This informa and all copies forwarded to the USDA.	arks and cas	
Date forwarded by USDA			CertificatesForwardedOriginalCopies	by USDA '	Го:
Distributed by US	SDA:				
Superintendent Sales Warehouse File (USDA)					

EXAMPLE

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E. <u>Hold and Release Forms</u>

Occasionally it's necessary to request that the processor hold a particular lot or code, for example when it needs additional inspection performed to establish the final grade, or because it requires removal of approved identification.

Inspectors should immediately inform plant management of such situations verbally, and then follow up promptly with written notification. HOLD and RELEASE forms can be developed and used in plants for this purpose. Proper use of these documents can prevent costly errors due to misunderstandings and poor communication. Completed copies are distributed to the warehouse manager and plant superintendent. The inspector retains a copy after it has been signed by the warehouse manager.

The IIC of the processing plant has the ultimate responsibility to make sure offending product is identified and designated "ON HOLD." The inspector must verify that the product is not shipped, which can happen quickly with modern electronic inventory and billing procedures.

The Hold and Release Form examples on the following pages may be used as guides in preparing these documents.

Refer to the <u>AIM Inspection Series, Foreign Material Manual</u> for "Hold" procedures and forms concerning the presence of "foreign material."

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PLANT_	
ТО	
FROM_	

DATE	
TIME	
HOLD NO	

HOLD

PRODUCT	
NO. OF CASES	
CONTAINER SIZE	
CONTAINER CODES	

LABORATORY REMARKS

THE ABOVE ITEMS ARE TO BE HELD IN THE WAREHOUSE UNTIL RELEASED FOR SHIPMENT BY THE USDA.

SIGNED____USDA

DISTRIBUTION BY USDA

WAREHOUSE PLANT SUPERINTENDENT FILE

Initials of Warehouseman

DATE_____ TIME_____

Effective Date: July 2013

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PLANT_		
ТО	 	
FROM		

RELEASE FOR SHIPMENT

The items being held on HOLD NO._____are released for shipment

LABORATORY REMARKS

SIGNED_____

Distribution by USDA

WAREHOUSE PLANT SUPERINTENDENT FILE

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- F. Annual Report
 - 1. General

This report serves many purposes. It summarizes the highlights and unusual situations occurring at the plant over the past year. It identifies deficiencies in plant sanitation. It notes the cooperation and attitude of plant management. This becomes a matter of Division record for consideration in subsequent decisions that may affect the plant. The report may also indicate the need for revisions of standards, new standards, or instructions.

Each report must be complete in itself, not simply an update of the previous report. It should be well-written and effectively communicate information about the plant to Division supervisors up the chain of command. These reports are read and used by more Division employees than inspectors may realize. They are reviewed by the OIC, the Regional Section Head, the Head of the Inspection Branch, and the Division Director.

2. Who submits the report

The annual report is the responsibility of the in-plant IIC. If a firm has more than one plant under in-plant inspection, a separate report must be submitted for each. Preparation of the report does not relieve the inspector of the responsibility to immediately notify plant personnel of any deficiency or condition requiring immediate action.

3. Frequency and distribution of reports

The report is to be completed at the end of each processing year or processing season of 15 consecutive days or more, whichever is more feasible. Copies of the completed report shall be submitted through the inspector's immediate supervisor and distributed as follows:

1 copy for Officer-in-Charge;

1 copy for Regional Section Head; and

1 copy for National office.

4. Instructions for preparation

The annual report shall be brief and contain concise and factual information. It is "For Official Use Only" and is not for release to the processor.

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Detailed summaries are not required, nor is it necessary to include information that is available from other sources, such as cost of inspection, plant lay-outs, detailed reports of volume or grades. The total inspection hours worked are to be included, along with the names of personnel assigned to the plant.

Although the IIC is ultimately responsible for the preparation of the final report, each inspector shall contribute any key information based on personal knowledge and notes accumulated throughout the assignment. If an inspector leaves the assignment during the season, he or she may complete a "partial summary" and leave this partial report with the incoming inspector or supervisor to be integrated later into the final report. With this information available, the report should not take more than two or three hours to prepare.

Use the following outline as a guide in preparing the report. Include any important points that may not be specifically mentioned. Do not answer "yes," "no," or "none" to items in the outline without identifying the subject, since those reading it may not have an outline for reference.

5. Outline for summary of In-Plant inspection

An electronic, fill-able version of the In-plant Annual Report "For Official Use Only" is located on the AMS Forms Catalog at the following intranet address: <u>http://agnis/AMSFormsCatalog/Forms/AllItems.aspx</u>. The FV-433 is intended to be the preferred method of completing the in-plant "For Official Use Only" annual report. Using the FV-433 contributes to SCI's goal of uniformity. Other methods of completing the in-plant "For Official Use Only" annual report are acceptable.

a. Cover Page.

The cover page should show in the upper right corner that it is "FOR OFFICIAL USE ONLY" and include the following information:

- (1) Name of Firm:
- (2) Plant Location: (include plant phone number and area code)
- (3) Type of Inspection:

(Continuous, Designated Lot, Quality Assurance, etc.)

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(4) Period Covered:

For year-round plants, use the fiscal year starting October 1 and ending September 30. For less than year-round, use the actual starting and ending dates of service.

(5) Copies to:

Division Director Regional Section Head Officer-in-Charge

(6) Submitted By:

(Name)

(Title)

- (7) Date:
- (8) Total Inspection Hours:
- (9) Total Pounds Inspected: (May be reported at the discretion of the Officer-in-Charge)
- b. Plant Management
 - (1) Personnel.

Show all key members of management, from quality control personnel to the president of the company. List their first and last names, being sure to spell them correctly. If the firm is large and plant personnel are essentially responsible for management, show plant management personnel separately from top management at the firm's headquarters.

In each report, always show the President, the Vice-President, the Secretary, and headquarters address, even if there is no change from the previous report.

(2) Cooperation.

Indicate briefly the degree of cooperation, whether good or poor. Include any major deficiencies that were not brought under control or corrected. If known, include fact-based reasons for these developments. The inspector should also

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include suggestions that could facilitate solving major problems encountered at the plant.

c. Inspection personnel.

A list of all inspectors working at the plant during the packing year should be included, showing the grade level and total hours worked for each person. This should be listed in the lower right hand corner of the cover page.

d. Products Processed.

Accurately list the following, including any pertinent facts of interest on new or experimental products:

- (1) Products packed during period of report, under headings of "canned," "frozen," "dried," or other classification.
- (2) Any experimental packs.
- (3) Products packed at facility with in-plant inspection but not covered by current agreement.
- (4) Products not specifically covered by agreements that are expected to be packed in a future season.

It is not necessary to list the volume of pack or percentages based on grade or container size. However, if the processor wants a report showing this information, prepare one for the processor, and attach a copy of it to the annual report for distribution to the OIC, the Regional Section Head, and the National office.

Indicate briefly any major problems that caused a general lowering of quality or conditions, such as unusual quality of raw materials due to abnormal season, weather conditions, insect infestation, or fruit deterioration.

e. Sanitation.

Indicate overall sanitation. Include issues such as unsatisfactory storage of containers or ingredients, lack of adequate waste disposal, or major breakdown of equipment or power. <u>Particularly</u> note any effective measures used that led to improved conditions.

- f. Major changes of facilities and equipment.
 - (1) New or proposed buildings, processing units, or anticipated expansion of facilities.
 - (2) New equipment installed; changes made (or anticipated) in rebuilding equipment or processing facilities.
- g. Coding, handling, or warehousing.

Briefly describe the coding system, and product handling and warehousing. Include improvements and/or inadequacies as applicable.

h. Application of U.S. Standards, Manuals, and Inspector's Instructions.

Cite any specific problems in use of these documents. Note if problems are due to the standards (e.g., ambiguous), or to new harvesting or processing methods (e.g., more HEM, more breakage), or to the season (e.g., it was especially wet), or to the plant facilities (e.g., old equipment), etc.

Describe any problems with existing inspection and visual aids. Provide suggestions for any improvements that would help to meet current inspection needs.

Indicate the approximate amount (volume) of products or styles certified for products that are not covered by U.S. Standards. Note any interest expressed by the plant regarding development of U.S. grade standards for these items.

For copies distributed to the Regional and National offices, supervisors must provide a written response indicating the steps taken regarding concerns expressed about standards, manuals, and instructions.

i. Miscellaneous.

Indicate anything that the inspector feels would be of particular interest to the OIC or the Regional and National offices that is not covered in other parts of the report.

j. Housing for Inspectors.

Indicate whether the per diem rate for the area is adequate to cover expenses. Further indicate the availability of rooms, apartments (furnished or unfurnished), or houses for rent, and satisfactory eating-places, if relevant.

See an example of an acceptable Annual Report on the following pages.

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FOR OFFICIAL USE ONLY

Name of Firm: Plant Location:	ABC Canning Company Westfield, California
Type of Inspection:	Continuous Inspection
Period Covered:	10/01/2009 to 09/30/2010
Copies to:	(Insert Name), Division Director (Insert Name), Regional Section Head Mr. William F. Blake, Officer-in-Charge <i>William F. Blake</i>

Submitted by: *Kim S. Inspector* Kim S. Inspector Agricultural Commodity Grader October 2, 2010

Total Inspection Hours: 5,440

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I. Management

The Centerville Head Office and the Westfield Plant officials for the coming year are as follows:

Head Office.....(Centerville, California) Phone: 702-752-6214

	1. General Manager	William A. Mann
	2. Assistant Manager	Kathy E. Fisher
	3. Secretary-Treasurer	.Gwen O. Godwin
	4. Supervisor Quality Control	Ernest Seton
-	y 702-624-1625	(Westfield, California)
	1. Superintendent (Assumed position 6/10/10)	Frank Batuck
	2. Assistant Superintendent	Roberta L. Panker

II. Cooperation

Cooperation of the plant management with the inspector has been good throughout the year, especially regarding suggestions about sanitation, safety and improving quality of product.

III. Inspection Personnel

One inspector is assigned on a year-round basis and during the peak of the canning season additional inspectors are assigned.

		Grade	Hours
Inspector-in-Charge	Kim S. Inspector	GS-9	2,680
Temporary Inspector	Harriet A. Jones	GS-7	1,900
Temporary Inspector	James W. Smith	GS-7	60
Temporary Inspector	Wendy A. Horner	GS-7	250
Temporary Inspector	Carl W. Blue	GS-7	400
Temporary Inspector	Ron J. Conte	GS-5	50
Temporary Inspector	Pat J. Darrin	GS-5	100
	TOTAL	L HOURS	5,440

IV. Products: Processed

ASPARAGUS

The cannery participated in the asparagus diversion program again this year, and began operations March 18, 2010. With the converting of an existing warehouse to a ripening and cold storage unit, the fresh asparagus could be held in an atmosphere of highly moisturized air and at a temperature of less than 42 degrees F. This optimum condition prevented the rapid deterioration of the product and enabled the cannery to better utilize and maintain the quality and productive capacity of their plant. The month of April produced ideal growing temperatures, but operations were curtailed in the month of May due to unsatisfactory growing conditions imposed by cool and windy weather. Despite this development, the operations progressed satisfactorily with the use of the molding room for the accumulation of the fresh product.

A sharp 8-1/2 cent per pound increase was noted in this year's field price over last year, with no apparent rise in the important Midwest and Atlantic Coast producing areas. Contrary to earlier expectations, all producing areas of the United States developed packs of Canned Asparagus this year that exceeded the year 2009 output.

ELBERTA PEACHES

Because of large increase bearing acreage and better sizing, early season reports showed an estimated total crop greater than any previous year. But due to an abnormally heavy green crop, the Elberta tonnage picked out well below these pre-season estimates. However, overall quality was substantially superior to last year's and with significant changes in the processing facilities, the pack reflects a much higher proportion of better grades. This same trend is indicated generally from other canneries, and as a result the marketing of this year's pack is not expected to be as severely impacted by off-grade merchandise as last year's. The market for Elbertas continues to be unsatisfactory however, due largely to continued efforts to move the heavy carry-overs of the year 2009 pack.

KADOTA FIGS

The canning operations on Kadota Figs commenced on October 16, 2009, but were curtailed by difficulties in attending the harvest in the latter stages of the season. Lower than normal temperatures and cool nights, together with water shortages, have resulted in a sharp overall drop off in production. This in turn caused abnormally small sizes and below average quality. As a result, the final production fell below pre-season expectations.

One problem encountered in the first weeks of processing was the heavy infestation of the raw product by dried fruit beetles. This contamination was caused by poor field and harvesting methods by the farmer. As a result of this condition, the inspector found it necessary to suggest stringent changes in preliminary washing procedures. Management cooperated fully, and after these improvements were made, there were no further problems with the finished product.

IV. Products: Processed (cont.)

TOMATOES

Varying conditions in various producing areas of the state resulted in a rather confused picture for early production prospects. It was evident that many of the older producing areas had experienced substantial reductions in acreage, due largely to the unavailability or high rental of suitable land. On the other hand, major acreage expansion was reported in the Westfield Valley, where new land was being put into production.

The cannery started production on the first of September, but as the season progressed, deliveries were not sufficient to permit continuous operations.

One of the features of the tomato operation was the 55-gallon drum filling installation. This facility fills each of the four drums with approximately 528 pounds of 32 percent solid tomato paste every 10 minutes.

V. Sanitation

General appearance and housekeeping the past year was exceptionally good. The usual problems of running "around the clock" on certain products were encountered, but generally speaking the sanitation and clean-up was good.

The plant improved the sanitation condition of the plant because of three factors. The first one was the message passed down the chain of command concerning the crucial role of good plant sanitation as well as the management of a plant sanitation program. An effective program was implemented and plant employees did their parts to make it work. The second factor was the installation and use of a multi-drop High Pressure-Low Volume Kobe pumping system throughout the processing area. This helped keep hand-cleaning down to a minimum and also reduced the cleaning time necessary for each area. The third factor was the two-shift, approximately nine-hour schedule that was maintained during the fruit processing season. This allowed a clean-up crew ample time to properly clean the plant.

VI. Major Changes of Facilities and Equipment

GENERAL

Installation of new boiler Installation of three rotary type cookers Installation of automatic can depalletizer and can handling system A new fresh water well Concrete filled floors in cookroom New 400,000 case warehouse Ripening and cold-storage room

ASPARAGUS PROCESSING

Two band saw cutters Asparagus sizer Spray washer and detergent tank

PEACH PROCESSING

Four slicers Four sizers

TOMATO PROCESSING

Evaporating unit and flash cooler Additional sorting belt

VII. Coding, Handling, and Warehousing

The coding method used by the company is by the embossed method on the lid end of the can. Some monitoring of the legibility of the code was necessary, with adjustments made when needed. The plant was made aware of the "inkjet type" system of coding to increase legibility. This could be a more accurate method to help track inventory more precisely.

Handling and warehousing of the finished product was efficient. Even though the company added warehouses two years ago, anticipation of a bumper crop and inventory called for the use of outside storage of their product. Their storage and code tracking methods allow separate tracking of all five individual production lines.

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VIII Application of U.S. Standards and Inspector's Instructions

ASPARAGUS AND FIGS

No particular problem in applying the standards and instructions.

PEACHES

The standards are difficult to apply with respect to Grade D and Below Standards in Quality. Specifically, application of the off-suture cut tolerance and uniformity of size rule are not uniform and do not reflect as poor a quality as indicated. Instructions should provide for standard sample sizes and uniform procedures.

TOMATOES

No problem with the standards except that no provisions are made for "stemmed." Instructions should increase the tolerance on "sprouted seeds," on page 10. No standards for chopped tomatoes with basil. Copy of buyer's specifications for the product attached. Approximately 50,000 cases packed.

IX. Miscellaneous

With the introduction of the can dispensing units this year, the overall coding system for the cannery was improved. By using a basic type die mark and different combinations of side marks, the cook room could better utilize the full capacity of their cookers. It also proved to be more efficient in the warehouse as a mere glance at the uncased merchandise could determine its particular style, grade, etc.

X. Housing for Inspectors

The plant is located approximately 3 miles from the city limits, where there are several hotels and restaurants available at moderate rates. The most affordable accommodations are at a motel located a half-mile from the plant. The motel has been recently renovated and complies with the Federal Fire and Safety Act. This proximity to the plant also saves mileage costs. This availability makes the current per diem rate for this area adequate.

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LABELING

The labeling of processed food products is regulated by the FDA. The current FDA labeling guidelines may be found at the following internet address: <u>http://www.fda.gov/Food/IngredientsPackagingLabeling/default.htm</u>.

Under the Continuous Inspection program, labels bearing official marks are formally reviewed in the National office. Possible violations of the Food and Drug Act on labels using official marks will be brought to the processor's attention, as will questionable labels observed in the course of inspection. Depending upon the nature of the deviation, corrective action may be recommended or required.

Various additives are sometimes used in the preparation of non-standardized processed foods. These additives, such as acids, salt, sugar, approved colorings, calcium lactate, etc., are usually used during the manufacturing process. For example, some frozen vegetables may pass through brine separators during processing and accumulate trace amounts of salt in the finished product. Similarly, citric acid may be used in the manufacture of canned apple sauce. Other examples include additives such as sugar, coloring, and calcium lactate sometimes used during the processing of French fried potatoes. The use of these substances can pose a labeling problem. Because of the method of application, the additive(s) may carry over to the finished product in negligible quantities. This may seem to be inconsequential. However, since many of these products are not standardized, under Food and Drug labeling requirements it is necessary to declare each ingredient, including additives when used.

It is the responsibility of the packer to conform to FDA requirements. SCI approval of labels with official marks does not relieve the company of this responsibility. We will not permit the use of labels with official marks when we have knowledge that undeclared additives are being used in violation of Food and Drug labeling requirements. Contact your supervisor if you believe this to be an issue at your in-plant assignment.

A. <u>Definition of Labels</u>

For purposes of this instruction, the term "labeling" refers to statements that describe the product(s) involved, and which may appear on a variety of materials. Labeling materials may include, but is not limited to:

- 1. Paper labels.
- 2. Spot labels or stickers (as affixed to metal or glass containers, e.g., Jams, Olives, etc.)
- 3. Stickers in the shape of USDA shields separate from other kinds of labeling.
- 4. Lids, caps, and tops of containers bearing official identification.
- 5. Printed overwraps (such as wax wraps in frozen foods).

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- 6. Metal and fiber combination containers, as for frozen fruit and juices.
- 7. Insert packages (such as those containing separate sweetening ingredients inside of another product).
- 8. Wax paper cartons, e.g., primary packages, such as fiber containers for chilled juices.
- 9. Lithographed or otherwise coated or marked containers.
- 10. Transparent film packages.
- 11. Paper inserts which show through transparent overwraps.
- 12. Metal containers.
- 13. Shipping containers.
- 14. Stenciling or stamping.
- 15. Any form of label not mentioned that is used in conjunction with official marks.

B. <u>Classification of Labels</u>

1. Packer's Private Label

Illustration of statement to identify the class of label

These labels show that the product was packed or manufactured <u>by the processor</u>. These labels are for use only at the plants operated by the firm named, whether or not the plants are located at the main headquarters. The location of plants need not be shown on the label. -

PACKED BY X-Y-Z PROCESSING CO.

2. Packer's Distributor Label

These labels show that the product was packed or manufactured for or distributed by the firm named at their own plants or at plant locations of other processors. PACKED FOR X-Y-Z PROCESSING CO. (OR) DISTRIBUTED BY X-Y-Z PROCESSING CO.

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3. Distributor's Label

These labels show that the product was packed or manufactured <u>for or distributed</u> <u>by a firm other than a processor engaged</u> <u>in actual processing</u>. These firms are usually wholesale food concerns; or may be a brokerage firm, cooperative sales agency, or other marketing service group. DISTRIBUTED BY GOOD FOODS CO., INC. (OR) PACKED FOR GOOD FOODS CO., INC. (OR) MANUFACTURED FOR AND SOLD BY GOOD FOODS CO., INC.

C. <u>Approved Identification</u>

The Regulations describes the use of approved identification in 7 CFR 52.3 and 52.53. Penalties for misuse of approved identification are in 52.54. Both sections may be found at the following internet address: <u>http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionCode=CFR</u>. All inspectors shall read and become familiar with this information.

D. Official Grade and Inspection Marks

This grouping includes:

- 1. "Grade Marks" that include the prefix "U.S." regardless of the presence or absence of a USDA shield on the container. Exceptions to this are quality statements for honey and maple syrup. The "U.S." prefix used in conjunction with these products is exempt from approval and control by the Division.
- 2. "Inspection Marks" include the USDA shield or statements that the product(s) is "Packed Under Continuous Inspection (or the QAP) of the U.S. Department of Agriculture."
- 3. "Grade Marks" and "Inspection Marks" combined.
- **Note:** Certain grade quality designations for some frozen products are in violation of the Perishable Agricultural Commodity Act regulations if they do not meet the labeled grade (such as Grade A or Grade B). See <u>Section H</u> for more details on PACA misrepresentations and contact your immediate supervisor as needed.
- E. Marks Not Considered Official
 - 1. Quality marks or statements which do not include the prefix "U.S." (See exception D 3. above).

- 2. Quality marks or statements that do not include the prefix "U.S." and which are not enclosed within the official shield.
- 3. Quality marks or statements that do not include the prefix "U.S." and which are not accompanied by an adjacent official shield either on the primary container or on the cases.
- 4. Quality marks or statements that do not include the prefix "U.S." and which are not accompanied by a statement indicating USDA inspection on the primary container or on the cases.
- 5. Quality marks or statements enclosed in designs that do not simulate the USDA shield, such as triangles, circles, and rectangles.
- 6. Plain outline of shields embossed on metal container lids.
- F. <u>Questionable Marks</u>

Certain marks similar to the design or statements of official marks are often used. Examples:

Marks showing inspection or certification, such as:

- "Inspected: This carton is one of a lot from which samples have been inspected by the U.S. Department of Agriculture." or
- "USDA certificate covers contents" or

"Grade A, certificated quality"

Labels displaying similar marks or statements shall be submitted to the National Office for review through the normal chain of command.

- G. Division Policy on Use of Approved Identification
 - 1. In-Plant or Approved Plant-Lot Inspection

Products packed under in-plant or approved plant-lot inspection may bear "Official Marks" as defined in the regulations.

This means if any processing or repackaging operations (other than re-labeling) take place on the product in a plant under in-plant inspection, the product may bear approved identification. However, all component products must either have been previously inspected, or must be examined for wholesomeness prior to being used as the product or part of the product.

All previously inspected items must be suitably identified and accompanied by inspection reports. The receiving inspector will examine the lot and verify its identification and condition.

All items not previously inspected must be examined for wholesomeness according to the <u>AIM Inspection Series</u>, Foreign Material Manual. The Manual also includes the sampling rate for these analyses and visual and sensory examinations, which shall be in accordance with the applicable table for lot inspection.

The following official marks may be used:

a. Continuous Inspection

Official marks shown as figures 1 through 14 of 7 CFR 52.53 http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionC ode=CFR of the regulations, provided marks 9 and 10 are limited to plants

operating under QAP.

b. In-Plant Inspection (other than continuous)

Official marks shown as figures 5 through 14 of 7 CFR 52.53 http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionC ode=CFR of the regulations, provided marks 9 and 10 are limited to plants operating under QAP.

c. Plant Lot Inspection

Official marks shown as figures 11 through 14 of 7 CFR 52.53 http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionC ode=CFR of the regulations may be used when the requirements in the regulations are met.

2. Quality Limitations

Products bearing approved grade marks in conjunction with any statement of quality must equal or exceed the stated quality.

Approved inspection marks (see 7 CFR 52.53 figures 3 and 4 of the regulations) may be applied to products labeled under continuous inspection for which there are no applicable U.S. standards for grades. To do so, they must be of acceptable commercial quality and include no implication of quality grade on the label. Approved grade marks, see 7 CFR 52.53b, figures 1 and 2; 7 CFR 52.53c figures 5 and 6; and

7 CFR 52.53d, figures 11 and 12 of the Regulations may not be applied to products for which there are no applicable U.S. standards for grades.

3. Fill Weight Criteria

Products failing USDA recommended fill weight criteria may not bear approved identification, EXCEPT if the product fails the fill weight criteria but subsequently meets the drained weight criteria.

4. Drained Weights

Products failing USDA recommended drained weight criteria may not bear approved identification.

5. "Grade Not Certified," Grade D, or Substandard

Products which are "Grade Not Certified," Grade D, or Substandard for any reason shall not bear approved identification.

6. Mislabeling and FDA Regulations

Products failing an FDA standard of identity, quality, or fill may not be associated with approved identification.

Products that have false or misleading information on their labels may not bear approved identification. Variations during packing can result in mislabeled products. Examples of common types of mislabeling:

- a. Product solids lower than stated or required by an FDA standard of identity;
- b. Net weight lower than stated;
- c. Type or style different from stated or inferred by label graphic or description;
- d. Packing media densities different from stated;
- e. Proportion of main ingredients different from that indicated by label statements, graphics, or description;
- f. Improper wording concerning the packer or distributor, such as: "Packed by XYZ Distributors" when the statement should have been "Packed for XYZ Distributors."

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7. Products normally inspected by another Department

SCI Inspectors may be required to inspect products not normally covered by the U.S. Department of Agriculture. Inspection of fish or fish products through an agreement with the U.S. Department of Commerce is one example. The processor must coordinate with the other Department concerning the proper use of their approved identification, if any.

H. Misrepresentation by Unfair Labeling Practices

The following instructions are for identifying and reporting potential and fraudulent violations through unfair labeling practices. The Perishable Agricultural Commodities Act (PACA) Division, USDA, AMS home page may be found at the following internet address: <u>http://www.ams.usda.gov/AMSv1.0/PACA</u>. PACA is assigned the responsibility for administering PACA misrepresentation regulations covering certain frozen fruits and vegetables. To ensure compliance, PACA Division representatives will conduct on-site inspections at both shipping and receiving points. Depending on the results of these inspections and the seriousness of the violation, appropriate disciplinary action may be taken.

Misrepresentation - Definition

The PACA defines a misrepresentation as an unfair trade practice that may occur by word, act, mark, stencil, label, statement or deed of the character, kind, grade, quality, quantity, size, pack, weight, condition, degree of maturity, or State, country, or region of origin of a particular frozen fruit or vegetable received, shipped, sold, or offered to be sold in interstate or foreign commerce.

1. Products covered

PACA Division regulations cover most labeled frozen fruits and vegetables grown and processed in or outside the United States that are transported in interstate or foreign commerce

Exceptions:	Frozen fruit juices;
	Frozen fruit drinks;
	Frozen fruit juice concentrates; and
	Frozen French fried potatoes and potato products.

2. SCI responsibilities

SCI is responsible for providing the PACA Division Misbranding Officer the necessary documents pertaining to all alleged and fraudulent misrepresentation violations. The Misbranding Officer will examine the documents, and may conduct an investigation prior to initiating regulatory action.

SCI employees are cautioned not to place a "HOLD" on the item(s) in question or to refuse inspection service. Our function is only to document the label misrepresentation, and to report the violation if the lot containing the alleged violation is shipped.

The applicant has the option to rework a lot to resolve a label misrepresentation. <u>If a lot is reworked and the alleged violation is</u> <u>corrected</u>, do not submit any documents to the Misbranding Officer. A PACA violation occurs only when the lot that contains the alleged violation is shipped or transferred to another location.

3. In-Plant inspection service

Under in-plant situations, misrepresentations (whether intentional or unintentional) are not considered potential or alleged violations as long as the lot is still in the applicant's warehouse. As indicated above, when the lot enters interstate or foreign commerce, the packer, shipper, or broker may be in violation of PACA regulations. When the Daily Inspection Report annotates an alleged label misrepresentation, it's the applicant's responsibility to inform the Inspector-in-Charge when the particular lot will be reworked or relabeled. The SCI inspector will sample the new lot to confirm the alleged violation has been corrected.

a. Verbal reports

It may be necessary to telephone the PACA Division Misbranding Officer to provide a verbal description of the information shown on the Misbranding Report. If this is necessary, contact the PACA Division Misbranding Officer at (202) 720-5073. Conditions that will require a call to PACA Division are as follows:

- (1) A lot that contains an alleged violation has been transferred to another location; or
- (2) A lot that contains an alleged violation continues to remain in the applicant's warehouse, and in-plant inspection service is no longer in effect.
- b. Documentation

Quality and non-quality results that differ from what is declared on the label shall be documented as follows:

 Daily Inspection Report (DIR) FV-416 or a plant's Daily Pack Report. Use the number 17 as a symbol to designate a particular line item that does not comply with PACA regulations (see In-Plant Inspection, <u>Daily Inspection Report</u>

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in this Manual);

- (2) Certificate of Quality and Condition Flag the grade statement of the certificate in accordance with Division instructions (commercial, state, Department of Defense, or Federal procurement); and
- (3) Complete the <u>Misbranding Report</u>,
- c. Distribution of Documents
 - (1) To PACA Division

To take appropriate action, the PACA Division Misbranding Officer must receive one copy of the applicable certificate of quality and condition and the misbranding report. These documents shall be <u>promptly</u> furnished to the Misbranding Officer, either by Fax or by use of priority mail.

- (a) Fax Number: (202) 690-4413
- (b) Mailing Address:

USDA, AMS, FV Programs, PACA Division 1400 Independence Avenue SW STOP 0242, Room 2095 South Building Washington, D.C. 20250-0242 Attention: Misbranding Officer

(2) To SCI

The inspector-in-charge will provide the field office with three copies each of the Certificate of Quality and Condition, and the Misbranding Report. The Officer-in-Charge will retain one copy of each document and distribute the balance as follows:

- (a) Regional Office: one copy of each document.
- (b) National Office: one copy of each document.

Attach a note to each set of documents that reads: "PACA Label Misrepresentation."

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4. Lot inspection service, product not previously graded

The following procedures regarding verbal reports, documentation, and distribution of documents are applicable when the applicant indicates the inspection lot has not been previously graded, and the inspector-in-charge is able to verify this.

a. Verbal reports

Contact the PACA Division Misbranding Officer at (202) 720-5073.

Provide the PACA Division official with a verbal description of the information on the Misbranding Report. The telephone call should be made on the same day that the SCI inspector determines that the alleged PACA Division label violation has occurred.

- b. Documentation
 - Certificate of Quality and Condition flag the grade statement of the certificate in accordance with Division instructions (commercial, state, Department of Defense, or Federal procurement); and
 - (2) Complete the <u>Misbranding Report</u>,
- c. Distribution of documents
 - (1) To PACA Division

One copy of each of the applicable Certificate of Quality and Condition, and the Misbranding Report shall be <u>promptly</u> furnished to the PACA Division Misbranding Officer, either by Fax or use of priority mail.

- (a) Fax Number: (202) 690-4413
- (b) Mailing Address:

USDA, AMS, FV Programs, PACA Division 1400 Independence Avenue SW STOP 0242, Room 2095 South Building Washington, D.C. 20250-0242 Attention: Misbranding Officer

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(2) To SCI

The Officer-in-Charge shall make sure that the Certificate of Quality and Condition, and the <u>Misbranding Report</u> are distributed as follows:

- (a) Regional Office: one copy of each document.
- (b) National Office: one copy of each document.

Attach a note to each set of documents that reads "PACA Label Misrepresentation."

(3) To U.S. Customs Service

When imported product is graded and a labeling misrepresentation is found, provide the local U.S. Customs Service agent with a copy of the <u>Misbranding Report</u>.

5. Lot inspection service, product previously graded

When the applicant indicates the lot was previously graded, or another office verifies that the lot was previously graded, proceed as follows:

- a. Obtain a faxed copy of the original score sheet(s) or certificate, if applicable, with the code mark(s) represented by the lot.
- b. When a portion of a lot that was previously graded is resubmitted (commercial, state, Department of Defense, or Federal procurement), a labeling misrepresentation will be decided by the results of the original inspection.
- c. When inspection records indicate the origin inspection lot was unlabeled at time of sampling, a labeling misrepresentation will be decided by the results of the resubmitted lot.
- d. Verbal reports, documentation, and distribution of documents will be in accordance with the information shown in Section 4. above.
- 6. Alleged or suspected label misrepresentation

PACA Division will coordinate with the National office to establish a program to sample product that is suspected of having an alleged label misrepresentation violation. When a PACA label misrepresentation is found, it will be at the discretion of the Misbranding Officer to contact the shipper, broker, or distributor to initiate appropriate corrective or disciplinary action.

The PACA Division Misbranding Officer will make the request for official lot inspection service through the National office. Information concerning the request will be transmitted to the applicable Regional and field offices by the Inspection Branch.

Note: Details concerning the lot(s) to sample will be coordinated between the Misbranding Officer and the Officer-in-Charge. The Misbranding Officer will contact the shipper, broker, or distributor to schedule an agreeable date and time for product sampling.

a. Applicant Is PACA Division

When PACA Division is the applicant, the responsibilities of the area field office are as follows:

- (1) Select a Division representative to accompany the PACA Division Misbranding Officer to the processor's warehouse, commercial cold storage facility, or distribution center;
- Officially sample the appropriate number of sample units for each lot in accordance with the Regulations Governing Inspection and Certification of Processed Fruits and Vegetables and Related Products;
- (3) Inspect and grade all sample units for the appropriate quality and non-quality factors, and examine product for the presence of foreign material (see the <u>AIM Inspection Series</u>, <u>Foreign Material Manual</u>);
- (4) Transmit a facsimile of the completed Misbranding Report to the PACA Misbranding Officer, and the Regional and National offices.
- (5) Distribute the grading and inspection documents as indicated below. Show the applicant as the Perishable Agricultural Commodities Act Division, and the applicant's address as, Washington, D.C. 20250;
 - (a) PACA Division:

Original and two copies of the Certificate of Quality and Condition (see 4. c. above for mailing address).

(b) Regional Office:

One copy of the Certificate of Quality and Condition, and a one copy of the applicable score sheet(s) or tally sheet(s).

(c) National Office:

One copy of the Certificate of Quality and Condition, and a one copy of the applicable score sheet(s) or tally sheet(s).

 (6) Prepare and submit Form AD-742, Transfer and Adjustment Voucher (which may be found on the Office of the Chief Information Officer, Approved Computer Generated Forms site at the following internet address: <u>http://www.ocio.usda.gov/sites/default/files/docs/2012/AD0</u> <u>742-F-10-91.pdf</u>), to the Fruit and Vegetable Program Administrative Office,

Washington, D.C. to recover all costs of the inspection.

METRICATION

To provide uniformity and simplify application and use of the metric system of measurements (Systems International or SI), all Division personnel will utilize the following rules when requested or when it is appropriate to apply the metric system to inspection and/or certification.

Symbols

For purposes of uniformity, the following symbols should be used in metric statements where appropriate:

liter	1	meter	m
milliliter	ml	millimeter	mm
kilogram	kg	centimeter	cm
gram	g	square meter	m^2
milligram	mg	square centimeter	cm^2
degree Celsius	degree C	kilopascal	kpa

- Symbols are not capitalized unless the unit is derived from a proper name, e.g., degree C, for degree Celsius.
- Periods are not to be used after the symbol.
- Symbols are always written in the singular form. Do not add "s" to express the plural when the symbol is used.
- Square centimeter (cm²) refers to individual squares of 1 cm on an edge, e.g., 8 square centimeters (8 cm²) means an area in the shape of a rectangle 1 cm by 8 cm.
- On the other hand, a square 8 cm on an edge is an area in the shape of a square 8 cm by 8 cm for a total area of 64 cm². When it is possible for the symbol to be misread, it is recommended that the measurement be written out ($8 \text{ cm}^2 = 8$ square centimeters, or an area of 1 cm by 8 cm).

A. <u>Numerical Values</u>

1. Conversions:

For accurate of equivalency, multiply the specified quantity by the conversion factor given in the table on the following page:

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To convert from	<u>To</u>	<u>Multiply by</u>
ounce-(avoirdupois)	kilograms-(kg)	0.0235
pound-(avoirdupois)	kilograms-(kg)	0.0453592
fluid ounce-(U.S.)	liter-(l)	0.029574
pint-(U.S. Liquid)	liter-(l)	0.473176
quart-(U.S. Liquid)	liter-(l)	0.946353
gallon-(U.S. Liquid)	liter-(l)	3.785412
inch	meter-(m)	0.0254
foot	meter-(m)	0.3048
yard	meter-(m)	0.9144
square inch	centimeter ² -(cm ²)	6.4516
square foot	meter ² -(m ²)	0.092903
cubic inch	centimeter ³ -(cm ³)	16.387064
cubic foot	liter-(l)	28.316847
inch of mercury (vacuum)	kilopascal	3.39

Note that most of the above conversions result in kilograms, liters and meters. Changing these results to submultiples requires only moving the decimal two places to the right for centi-submultiples, and three places right for milli-submultiples.

B. <u>Rounding</u>

In all conversions, the number of significant digits retained should be such that accuracy is neither sacrificed nor exaggerated. As a general rule, retain only the first three digits. When converting <u>minimum</u> (not less than) tolerances, **round down** to obtain the converted value, e.g., 196.4 g becomes 196 g or 1.759 m becomes 1.75 m. Conversely, **round up** in the case of <u>maximum</u> (not more than) tolerances, e.g., 196.4 g becomes 197 g, or 1.759 m becomes 1.76 m. When converting values that are not limits, round in the normal manner, e.g., 196.4 g becomes 196 g, or 1.759 m becomes 1.76 m.

1. Rule of 1000

Selected multiple and sub-multiple prefixes for units should result in numerical values greater than 1 and less than 1000, e.g., 1.96 kg, not 1960 g, or 750 mm (75 cm), not 0.75 m.

2. Use only decimal fractions. Common fractions (½, ¼, etc.), are not permitted.

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C. <u>Systems</u>

English System - Use of the English system without reference to Systems International system.

Full Metric - Use Systems International units without reference to English units.

Soft Metric Conversion - Where the measurement is in English terms so that it appears as a whole number, e.g., 1-lb (453.6 g).

Hard Metric Conversion - Where the measurement is made in SI terms so that it appears as a round number, e.g., 450 g (0.99 lb.).

D. <u>Domestic and metric measures</u>

Domestic Weights

1 grain	= 0.0001428 pounds
7,000 grains	= 1 pound
16 ounces	= 1 pound
2,000 pounds	= 1 short ton
2,240 pounds	= 1 long ton
0.892857 long tons	= 1 short ton
1.12 short tons	= 1 long ton

Metric Weights

1,000 micrograms	(F) = 1 milligram (mg)
1,000 milligrams	$= 1 \operatorname{gram}(g)$
1,000 grams	= 1 kilogram (kg)
1,000 kilograms	= 1 metric ton

Domestic equivalents of metric measures

1 gram	= 0.035274 ounces
1 kilogram	= 2.204622 pounds
1 metric ton	= 2,204.622 pounds
1 metric ton	= 1.1023 short tons
1 metric ton	= 0.9842 long tons
1 liter	
liquid measure	= 2.1134 pints,
1 liter	
liquid measure	= 1.05671 quarts,
1 liter	-
liquid measure	= 0.26418 gallons,

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Metric equivalents of domestic measures

1 grain	= 64.799 mg
1 ounce	= 28.3495 grams
1 pound,	= 453.5924 grams
1 short ton	= 907.185 kg
1 short ton	= 0.9072 metric tons
1 long ton	= 1,016.047kg
1 long ton	= 1.016 metric tons

1 pint, liquid measure = 0.47317 liters

1 quart, liquid measure = 0.9463 liters

1 gallon, liquid measure = 3.785 liters

Liquid measure: British-U.S. equivalents

1 British quart, liquid measure	= 1.2009 U.S. quarts
1 British gallon, liquid measure	= 1.20094 U.S. gallons

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NON-MANIPULATION CERTIFICATION INSPECTION SERVICE

This instruction outlines procedures for performing Non-Manipulation inspection services and issuing Non-Manipulation Certificates. Inspection for Non-Manipulation Certification combines a Plant Survey, a Condition of Container (COC) examination, and a review of Product Identity Documents. This last item involves tracing records for the product from its departure from the country of origin through its present storage location. A Non-Manipulation Certificate is a Letter Report provided to the applicant to certify that based on SCI inspection of records, COC examination, and plant survey, the product being certified has been:

- Handled in accordance with Good Manufacturing Practices,
- Stored under appropriate conditions, and
- Has maintained its identity to assure continued suitability.

These procedures allow flexibility to meet the applicant's needs. The following references are found in the AIM Inspection Series of instructional manuals:

- General Procedures Manual, Regulations Section
- Sampling Manual, Sampling Procedures
- Condition of Food Container Manual, U.S. Standards for Condition of Food Containers
- Sanitation and Safety Manual, Plant Sanitation Requirements, and Good Manufacturing Practices (GMP's)
- Certification Manual
- Form FV-356 Application for Inspection and Certificate of Sampling which may be found on the AMS Forms Catalog at the following internet address: <u>http://agnis/AMSFormsCatalog/Forms/AllItems.aspx</u>.
 - A. <u>Applicant responsibilities</u>:
 - 1. Request the Non-Manipulation Certification service
 - 2. Provide information as requested for Non-Manipulation Certification services application for inspection and certificate of sampling form FV-356; and
 - 3. Provide information indicated on the "Documents required for Non-Manipulation Certification" shown below to the appropriate SCI field office.

Documents required for Non-Manipulation Certification

It is the applicant's responsibility to provide clear and concise documentation showing that the product has not been tampered with or undergone reprocessing. To do so, documents must provide uninterrupted documentation, in chronological order, tracing the identity of the product from departure from the country of origin to its present location. Supporting documents are to be submitted with an inventory listing them in chronological order for tracing purposes.

These documents may include, but are not limited to:

- A. Export certificates from the country of origin;
- B. Intermediary conveyance document;
- C. Incoming bill of lading;
- D. Incoming receipt documents, i.e., warehousing count sheets;
- E. Inventory control documents; and
- F. Warehouse documents indicating the date of storage, i.e., storage billing documents.

The following are examples of inadequate documentation:

- A. A document that cannot be linked to the previous document in the tracing process.
- B. A lapse in time or a change in location without documented possession of the product would indicate missing documents or possible manipulation of the product.
- C. Illegible documents
- D. Documents that show signs of having been tampered with or altered.
- E. Documents showing intermediary storage within the United States where the storage facility was **not**:
 - 1. a Bonded Customs Storage facility; or
 - 2. a storage facility where the product had previously been certified under SCI Non-Manipulation Certification.

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- B. <u>SCI field office responsibilities</u>:
 - 1. Complete the application for inspection and certificate of sampling form (FV-356);
 - 2. Supply the applicant with a copy of "Documents required for Non-Manipulation Certification" shown above;
 - 3. Provide the applicant with an estimated fee. The current fees for various inspection services are located on the USDA, SCI internet site. Click on the "SCI News" link found in the "SCI Services" block at the following internet address: http://www.ams.usda.gov/AMSv1.0/processedinspection, next click on the "Current User Fee Information" link in the "SCI Services and Fees" section, then click on the "Fee for Specialty Crops Inspection (SCI) Division (SCI) Audit, Survey, and Verification Programs Not Covered by Other Fee Announcements";
 - 4. Review the documents submitted by the applicant, and complete the Product Identity Review Sheet shown below. If the documentation is determined to be inadequate, the inspector will notify the applicant, and request additional documents to complete the tracing process. See examples of inadequate documentation in <u>subsection d</u>, numbers (1) through (5) of these instructions;
 - 5. Schedule product inspection at the warehouse or storage location. Request that the product be staged prior to arrival for accessibility, and ask that warehouse staff be available to assist as needed;
 - 6. Provide inspection results to the applicant as follows:
 - a. Prepare the Non-Manipulation Certificate and send it to the applicant at the address indicated on form FV-356; or
 - b. Inform the applicant of the failing portion of the inspection and that a Non-Manipulation Certificate is not available;
 - 7. Bill the applicant; and
 - 8. File the inspection documents in the applicant's file in the SCI field office.

SCI Division Inspection Series

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al Fruit and Vegetable Programs Specialty Crops Inspection Division

Sheet _____of ____

Product Id	entity Review S	Sheet L	Date:	Print	and Sign Name:		
Title of Document	Document Number	Originator of Document	Date on Document	Product	Quantity and Container Size	Label and Code Markings	Document traces with previous document
							Yes/No/NA

Comments:

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C. Inspection procedures

1. Review

SCI inspection personnel will review the Product Identity documents submitted by the applicant before performing the plant survey or condition of container examination.

- a. The following shall be recorded on the <u>Product Identity Review</u> <u>Sheet</u> shown above for each document:
 - (1) Title of the document;
 - (2) Number of the document;
 - (3) Originator of the document;
 - (4) Date on the document ;
 - (5) Product indicated;
 - (6) Quantity and container size indicated;
 - (7) Label and code markings; and
 - (8) Determination of whether or not the document follows the previous document in the tracing process.
- b. Documents shall be recorded in chronological order as follows:
 - (1) Export certificate from the country of origin;
 - (2) Documents showing the mode of conveyance, vessel, etc;
 - (3) Any intermediary transport or storage facility documents;
 - (4) Transfer documents from each mode of conveyance;
 - (5) Documents showing receipt of the product at the location where the inspection is being performed; and
 - (6) Inventory and/or storage records for the product at the inspection location.

- c. Complete the <u>Product Identity Review Sheet</u>; a completed <u>example</u> is shown following this section. Complete the following:
 - (1) **Title of Document** block to indicate the title of the document being reviewed;
 - (2) **Document Number** block to indicate the document's identifying code number or serial number;
 - (3) **Originator of Document** block to indicate the name of the person/organization that signed for or completed the document;
 - (4) **Date on Document** block to indicate the date the document was completed;
 - (5) **Product** block to indicate the name of the product as identified on the document;
 - (6) **Quantity and Container Size** block to indicate the total quantity, size, and type of container of product as identified on the document;
 - (7) **Label and Code Markings** block to indicate the complete label and code markings as identified on the document; and
 - (8) **Document Traces with Previous Document** block will be completed with Yes, No, or NA (not applicable).
 - (a) "Yes" indicates the document can be traced to the previous document in the tracing process by date, location, and/or time;
 - (b) "No" indicates the document does not trace to the previous document in the tracing process. A lapse of time or change in location without documented possession of the product leads to missing documents, which could indicate possible manipulation of product. If this happens, the applicant will be required to provide additional documentation to complete the tracing process before the Non-Manipulation Certificate can be issued;

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- (c) "NA" will indicate the document is the first in a series of documents being traced, and has no prior document to which to trace.
- d. If the inspector finds inadequate documentation, the problem(s) shall be described in the comments section of the <u>Product Identity</u> <u>Review Sheet</u>. If additional space is required, the back of the form may be referenced and used for continuation. The inspector shall notify the applicant if inadequate documentation has been provided and request additional documents to complete the tracing process. The following are examples of inadequate documentation:
 - (1) A document that cannot be linked to the previous document in the tracing process.
 - (2) A lapse in time or a change in location without documented possession of the product.
 - (3) Illegible documents.
 - (4) Documents that show signs of tampering or alteration.
 - (5) Documents showing intermediary storage within the United States where the storage facility was **not** a:
 - (a) Bonded Customs Storage facility; or
 - (b) Storage facility where the product had previously been certified under SCI Non-Manipulation Certification
- 2. Plant survey

A plant survey at the facility where the product is currently stored will be completed in accordance with guidelines in the <u>AIM Inspection Series</u>, <u>Sanitation and Safety Manual</u>. Only the <u>front page</u>, <u>page 2</u>, and <u>section H</u> of the plant survey are completed. The temperature and other observations (e.g., dry, humid) will be noted on the Non-Manipulation Certificate.

3. Condition of container

A condition of container inspection will be performed on the lot in accordance with the <u>AIM Inspection Series</u>, <u>Condition of Food Container</u> <u>Manual</u>.

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4. Certification

A letter report will be completed following the guidelines in The <u>AIM</u> <u>Inspection Series, Certification Manual</u>. An example is shown below. This document will be based on the following:

- (a) Applicant information;
- (b) Product identity review;
- (c) Warehouse evaluation results; and
- (d) Condition of container inspection.
- 5. Billing

Prepare billing in accordance with Division instructions. See section $\underline{B.3}$ on page 150.

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Example of Non-Manipulation Letter Report:

(Insert Current Letterhead)

January 25, 2011

YAK-002-11

Growers and Shippers Co. 101 Your Street Anytown, USA 23456

Reference: Inspection performed on January 25, 2011.

We have completed the warehouse portion of the plant survey for warehouse XYZ located at123 North Warehouse Drive, Anytown, USA 23456. The warehouse conditions observed were acceptable.

A condition of container inspection was performed on the lot. The lot was found to meet applicable U.S. Standards for Condition of Food Containers. The sample units were labeled Really Good Food Product, 25 kg. (all primary label information including code markings should be included, as noted in the AIM Inspection Series, Certification Manual). Certificate number(s) (ABC123, etc.) shows that (insert the product name) was imported into the USA from (insert Country of origin) and stored at XYZ warehouse for a period of 9 months. Based on our inspection of records we have determined that (insert the product name) was handled in accordance with good manufacturing practices and stored under appropriate conditions to assure its security and continued suitability.

Inspection of records shows these samples represent 208 pallets of 24/25 kg containers each and 1 pallet of 8/25 kg containers, weighing a total of 125,000 kilograms.

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Fruit and Vegetable Programs Specialty Crops Inspection Division

Sheet of **Product Identity Review Sheet** Print and Sign Name: John Q. Smith John C. Smith Date: 11/25/2010 Document Originator of Title of Document Date on Product Quantity and Label and Code traces with Document Number Document Document **Container Size** Markings previous document (as shown on (as shown on (as shown on document) (as shown on (as shown on document) (as shown on document) (as shown on document) document) document) document) Yes/No/NA 125,000 kg. Agricultural (Product as identified Really Good Food Certificate from ABC 123 Department 10/23/10 on certificate) 5,000 Product N/A (country of Country of Origin 25 kilogram A123, B123, C123 origin) A.B. Inspector Bags (Product as identified 125,000 kg. Really Good Food Land or Sea Import Shipping Bill of 0001112223 10/25/10 5,000 Product A123, Yes Company on shipping bill of Lading 33 lading) 25 kg. Bags B123, C123 Jack D. Shipper Port of Entry (Product as identified Really Good Food A1B2C3 10/27/10 125,000 kg Product A123, **Incoming Port** on incoming port Yes Receipt Mary L. Smith receipt) B123. C123 Ship to You Inc. (Product as identified 125,000 kg Really Good Food XYZ445566 10/29/10 5,000 Shipping Bill of on incoming bill of Product A123, Yes Lading J. Doe lading) 25 kilogram B123, C123 Bags 5,000 The Warehouse (Product as identified Really Good Food 25 kilogram Warehouse 09876 10/30/10 on incoming Product A123, Yes Co. **Receiving Slip** Warehouse slip) Bags B123, C123 I. M. Boss The Warehouse (Product as identified Really Good Food Warehouse 987345000 Co. 10/21/10 on warehouse storage 5,000 Product A123, Yes Storage Bill bill) 25 kilogram B123, C123

Bags

Comments: Documentation acceptable.

I. M. Boss

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PRODUCT ORIGIN REQUIREMENTS

SCI inspectors in certain situations may have responsibilities for monitoring and reporting the use of foreign product or product components in processed foods under their inspection. Applicable origin requirements are stated in the procurement documents such as contracts, solicitations, announcements, invitations to bid, or in governing rules or regulations. In some instances the contractor/producer may be required to provide the SCI inspector with a letter or certification of conformance attesting to the product's compliance with a product origin requirement.

If a product is to be of **100 percent** domestic origin, the following examples illustrate products that do NOT meet this requirement:

- A. Imported pineapple tidbits to be used in a canned fruit cocktail.
- B. A concentrated or single strength juice product that contains an imported juice concentrate component.
- C. Use of imported tomato paste in the production of canned vegetarian beans.
- D. Production of frozen French fried potatoes from potatoes grown in Canada.

When present at the processing facility, the inspector should monitor product formulation and verify that the product and product components are of the required origin. The inspector should be familiar with and follow the appropriate verification instructions for the product inspected. Discuss deviations with appropriate supervisory personnel, and notify the appropriate plant official of any deviations as instructed.

REGULATIONS

SCI provides an impartial, official inspection service for processed fruits and vegetables. Applicants may use this service to obtain inspections of any of these products in which they have a financial interest. The service is voluntary and self-supporting, and is offered on a fee-forservice basis through the Agricultural Marketing Services, Fruit and Vegetable Program.

The inspection service facilitates the orderly marketing of products in many respects. It helps the buyer or the seller determine if the terms of contracts or purchase orders have been met. It helps establish loan values, and supplements in-plant quality control programs. Inspection helps in settling claims for damage incurred in transit or storage.

The Regulations in the publication at the following internet site contain the current rules that govern inspection and certification of processed products, including sampling, fees, sanitary requirements for approved plants, and related matters.

The Regulations, 7 CFR 52, is available at the following internet address: <u>http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionCode=CFR</u>.

The following is to provide clarification of the regulations governing inspection and certification regarding the use of Approved Identification (7 CFR 52.53). The use of approved lot inspection id requires lot inspection be performed.

- A. The use of the grade shields depicted in 7 CFR 52.53(c) figures 5 & 6 and the "PACKED UNDER INSPECTION OF THE U.S. DEPT. OF AGRICULTURE" statement (with or without the shield) as depicted in figures 7 & 8, shall only be used on product that is produced by a plant operating under USDA inspection service contracts when an in-plant inspector is **present** during processing, packaging, and packing.
- B. Except for product packed under the Quality Assurance Program, any product that is produced **without** an in-plant inspector present during processing, packaging, and packing may only bear the marks covering lot inspection as depicted in 7 CFR 52.53(d) figures 11 through 14.

Example:

If a processing plant wants to use approved identification marks and has an inspector present during its first shift, but runs a second shift with no inspector present, the plant may use the approved marks depicted in 7 CFR 52.53(c) figures 5 through 8 for the product produced on first shift only. If the plant wishes to use approved identification marks on second shift product, the plant may only use the marks depicted in 7 CFR 52.53(d) figures 11 through 14. The use of any other approved identification mark on the second shift product is not permitted.

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RE-INSPECTION

A. <u>Classification of Inspection</u>

When contacted by an applicant for inspection, the field office should inquire if the product has been inspected before. If it has been inspected before and can be identified, contact the original inspection office to obtain pertinent information regarding the lot such as grade, condition, lot size, any deviations, etc.

- 1. If the re-inspection results agree with the original results, proceed with certification, making no reference to the original certificate.
- If the re-inspection results <u>do not agree</u> with the original results and it is apparent that <u>changes in quality are the results of condition factors</u>, proceed with certification using the word NOW preceding the grade statement. (See <u>AIM Inspection Series</u>, <u>Certification Manual</u>.)
- 3. If the re-inspection results do not agree with the original results and it is apparent that <u>changes are not the results of condition factors</u>, an appeal inspection is in order. However before issuing the appeal certificate, do the following:
 - a. Increase sample size, particularly when the first sampling is less than 13.
 - b. Before certification, contact your immediate supervisor for further instructions regarding the disposition of the inspection.
 - c. If possible, draw supplemental sample units for possible review by the Regional or National offices.
- 4. Fees
 - a. If the inspection is a re-inspection to bring the lot up to date, the usual fee rate will apply.

REVIEW PROGRAMS

It is SCI policy to continually evaluate the adequacy and effectiveness of its services. An effective means of so doing is a product review program to determine if offices are grading and inspecting products uniformly.

The Division currently has several types of product review programs in effect.

A. <u>Review Program for Processed Raisins</u>

The processed raisin review covers the grading of processed raisins, and is conducted monthly. All lots of raisins will be sampled and graded by the field office using normal procedures. The review sample will be selected from the remainder of the composite sample used to determine the quality grade of the lot. It will be selected from the first lot of raisins sampled and graded each month, and subsequently every tenth lot of raisins sampled and graded that month. At the beginning of each month, the review program will begin again, starting with lot 1.

The following procedures shall be used by each field office, sub-office, or inspection point grading processed raisins:

- 1. Sample and grade all lots in accordance with current instructions.
- 2. The review sample consists of 64 ounces of raisins. Select this 64 ounce review sample from the remainder of the composite used to determine the quality grade of the first lot graded, and subsequently every tenth lot graded during each month.
- 3. Complete the score sheet and the micro analytical work sheet. In the remarks section of the score sheet, note "Sample submitted on (date) for National Processed Raisin Review".
- 4. Make two copies of the score sheet and the micro analytical work sheet.
- 6. Prepare a speed memo with the name of applicant, product name, lot number, codes, field office, and sample number for the month (i.e., first sample, second sample, etc.). Make two copies of the memo. Speed memos (form AD 0311) may be found on the Office of the Chief Information Officer, Approved Computer Generated Forms site at the following internet address: <u>http://www.ocio.usda.gov/sites/default/files/docs/2012/AD0311-F-03-81-OCIO.PDF</u>.
- 7. Mark the samples to clearly identify the applicant, lot number, and field office. Also mark on the shipping container "National Processed Raisin Review (insert month and year)."

- 7. Send the memo, a copy of the score sheet and micro analytical work sheet, and the raisin review sample to the Fresno, CA field office within 5 working days after final grading.
- 8. The Fresno office will grade and perform microanalysis on review samples, and record their results on official score sheets and micro worksheets.
 Photocopies of these documents will be sent to the submitting field office and the Regional offices within 15 working days after the end of the month.

Review results and follow up

- 1. The Regional offices and the National office will review the inspection results with the Fresno office on a monthly basis.
- 2. The Regional offices will follow up on lots which show significantly different results between the original lot and the review sample. The Regional office will coordinate corrective action with the National office and the area field office.
- 3. The Inspection Section will review reports quarterly. If corrective action is needed, the Division Director and Regional Section Heads are notified.
- B. <u>Review Programs for Flavor Evaluation of Canned Ripe Olives</u>

This instruction establishes two review programs for the evaluation of flavor in canned ripe olives. The goal of these programs is to maintain uniform inspection of flavor in domestic and imported canned ripe olives. One review will focus on product found to have questionable or off-flavor; the other review will cover canned ripe olives inspected by all SCI offices to establish uniformity.

SCI is authorized to grade and certify domestic and imported canned ripe olives under the Regulations, 7 CFR, Parts 932 and 944, which also establish the minimum quality requirements for these products. Canned ripe olives reviewed under these programs will be graded according to the requirements specified in the CFR. Each SCI area office will submit sample units from lots found to have offflavor for the Questionable or Off-Flavor Review. In addition, all area offices involved in inspection of canned ripe olives will participate in the All-Office Flavor Review for olives of all styles and container types.

1. Procedures for Questionable or Off-Flavor Review

If a questionable or off-flavor is detected during the process of inspecting a lot of olives, the area office shall submit subsample units representing the lot to the Western Regional office, Eastern Regional office, and Stockton Area office. A final grade and score shall not be assigned to the lot until notified by the applicable Regional office.

Three subsamples of equal amounts will be taken from one of the questionable or off-flavor samples inspected by the area office. The olives submitted for review must be from the same sample container inspected by the area office.

- a. The subsamples of olives shall be put into 16-ounce plastic, wide mouth jars with twist top lids. The jars shall be filled with brine, sealed, and packaged into shipping cases with cold packs to maintain the condition of the subsamples. Ship the samples by overnight delivery.
- b. Complete the Canned Ripe Olive Flavor Review sheet, form FV-377 which may be found on the AMS Forms Catalog at the following intranet address: <u>http://agnis/AMSFormsCatalog/Forms/AllItems.aspx</u>. Include the Customs Entry Number and shipping container number. Mark each subsample with the shipping container number, and "(insert area office) Questionable or Off-Flavor Review Sample(s)." Include the FV-377 along with the subsample. Send an e-mail to the supervisors in the three receiving offices to notify them that samples are being sent.
- c. Do not complete the flavor portion of the original score sheet until the flavor review results have been received from your Regional office. The Regional offices and Stockton Area office will determine the flavor grade of the samples. The applicable Regional office will send the results to the area office and the National office, identifying the reports as "Questionable or Off-Flavor Review Results".
- 2. Procedures for All-Office Flavor Review

The All-Office Flavor Review can be activated or deactivated as needed. The Division Director will determine the need for the review with input from the Regional offices and Inspection and Standardization Section. Regional offices will notify area offices by e-mail of flavor review activation or deactivation status

When the program is in effect, each area office, including the Stockton Area office, will select three additional sample units from lots sampled on a monthly basis. For example, if the sampling plan requires 13 sample units, collect 16 sample units from the lot. The three review samples should be duplicate codes matching at least one of the samples drawn for inspection, and all review samples must have the same production code. One way to accomplish this is to pull four containers from a single case, and after

verifying that all four codes are the same, mark three containers as review samples. The fourth will be included among the 13 samples for grading.

Area offices will submit one unopened sample from each lot to the Western Regional office, one to the Eastern Regional office, and one to the Stockton, CA Area office for review. In order to evaluate the effectiveness of the inspection service provided, sample units must be reviewed from various importers and countries of origin.

- **Note:** The Regional and National offices may change the frequency and number of samples selected at any time. Regional offices will notify field offices of the sampling frequency by e-mail. Area offices will be asked to submit sample units from lots sampled at one of the following rates:
 - a. From every lot,
 - b. From a predetermined reduced number of lots (such as drawing review sample units from every fifth or tenth lot sampled), or
 - c. At a predetermined number of sample units per month (such as submitting two sample units per month).

Depending on results of the All-Office Flavor Review, and /or recommendations from the National and Regional offices, the Regional offices may select one or more area offices to submit additional sample units. The Regional offices will notify the selected area offices and the National office by e-mail.

- a. Immediately upon completion of inspection, the area office will submit the review sample unit from each designated lot along with a copy of the score sheets. Sample units will be marked, "(insert area office) All-Office Flavor Review Sample)." Complete and submit the Canned Ripe Olive Flavor Review sheet, form FV-377 which may be found on the AMS Forms Catalog at the following intranet address: <u>http://agnis/AMSFormsCatalog/Forms/AllItems.aspx</u>.
- b. Both Regional offices and the Stockton Area office will determine the flavor grade of the review samples. The evaluation of Stockton Area office samples shall be performed by an inspector or supervisor other than the original grader. The applicable Regional office will send the results to the area office and the National office, identifying the reports as "All-Office Flavor Review Results."
- c. The applicable Regional office will follow-up up on sample units found to be different than the original grade of the lot, and will

coordinate corrective action with the National office and respective area office.

C. <u>Product Grade Review Procedures for Products Not Covered by Formal Review</u> <u>Programs (Monthly and Four Month Cycle Review Program)</u>

These instructions provide for a review of all products:

- For which USDA provides an official grade or determination (including NAG, CID, purchase order or buyer's specification).
- Which are not currently covered by a formal grading review program

Products for the following programs are not part of this review:

- USDA Purchases
- Operational Rations In-Plant Inspection Review Program
- Review Program for Concentrated Orange Juice for Manufacturing (OM) for Futures Contracts,
- Review Program for Processed Raisins, and
- Review Program for Flavor Evaluation of Canned Ripe Olives.
- 1. Frequency of product reviews:

The Monthly Review Program is conducted every month by the supervisor (Officer-in-Charge (OIC), assistant OIC, subarea supervisor), or an individual <u>officially</u> acting in that capacity.

The Four Month Cycle Review Program is conducted once during period of four-months, resulting in <u>three</u> review periods <u>per</u> fiscal <u>year</u>. The review periods are from October 1 through January 31, February 1 through May 31, and June 1 through September 30. Samples submitted for the Four Month Cycle Review will be reviewed by both the area supervisor and the National office.

Review sample submissions may be tracked on the optional worksheets "Optional Monthly and Four Month Cycle Review Program Submission Worksheet" and "Monthly Review Program Summary Sheet" included at the end of this instruction.

- 2. Submission of Monthly and Four Month Cycle Review Program samples:
 - a. Label each sample with the following information: field office, applicant, date graded, grade assigned, and inspector.
 - b. Identify exterior of shipping container "Four Month Cycle Review,"
 - c. Identify on exterior of shipping case if frozen or chilled samples are enclosed (Example: "Frozen samples, open upon receipt"),
 - d. Freeze samples of chilled product to preserve quality and ship frozen samples to arrive the next day with sufficient dry ice or freezer packs to maintain frozen condition of sample.
 - e. Refrigerate subsamples of canned product to maintain product quality and safety and ship with sufficient freezer packs or dry ice to keep the product cold.
 - f. Ship chilled or frozen samples to arrive the next business day; <u>DO</u> <u>NOT</u> ship before weekends or holidays,
 - g. Seal and apply tamper evident tape,
 - h. Pack samples securely to prevent damage or deterioration,
 - i. Amount of sample to submit: For most products, the original container or package will be adequate. For products with a specific sample unit size, follow Division procedures to obtain sufficient product for grading. In the case of bulk products, draw a two pound (thirty two ounces) subsample (or a minimum of six fluid ounces for juice concentrates). Submit a minimum of thirty two ounces of single strength juices.
 - 3. Procedure for Monthly Review Program:
 - a. Lot inspection:

The supervisor will develop a schedule to systematically review one lot per month from the field office and <u>each</u> inspection point. For each lot selected for review, one sample unit is drawn (<u>two</u> samples if both Monthly <u>and</u> Four Month Cycle Reviews are performed.) The supervisor will designate the lot to be reviewed prior to sampling so that additional sample units can be drawn. This also includes Child Nutrition (CN) products produced under lot inspection.

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Complete the top portion of the Monthly and Four Month Cycle Review Program Sample Submittal Sheet, Form FV-379 and submit with the samples brought to the grading lab. The lot shall be graded and certified as usual. **The review sample shall not be graded at this time.**

(Form FV-379 can be found on the AMS Forms Catalog at the following intranet address: http://agnis/AMSFormsCatalog/Forms/AllItems.aspx)

The supervisor shall grade the review sample <u>after</u> the inspector has completed grading the lot and issued the certificate (or other inspection document) by completing a score sheet, or annotating the score sheet issued by the inspector. The supervisor should compare the grade of the review sample with the original score sheet(s) and certificate. He or she will make any recommendations to the inspector who carried out the original grading, and record remarks in the "Area Office Review" section of the Monthly and Four Month Cycle Review Program Sample Submittal Sheet, Form FV-379. Alternately, the supervisor may create a "new review" in the "Product Grade Review Program" database in Lotus Notes and enter the information for the top of the form and the "Area Office Review."

A copy of the completed Monthly and Four Month Cycle Review Program Sample Submittal Sheet, Form FV-379, (or a printed copy of the "new review" from the Lotus Notes "Product Grade Review Program" database) and copies of the score sheet(s) (including reverse, if used, or copies of labels) and supporting documentation are then sent to the appropriate Regional office.

The supervisor will record a summary of the review results on the worksheet Monthly Review Program Summary Sheet. The original is retained in the field office, and a copy is mailed to the Regional office at the end of each month.

b. In plant, Child Nutrition (CN) in plant and Quality Assurance Program (QAP) inspection:

In addition to the review for lot inspection, the supervisor will develop a schedule to systematically review one lot per month from <u>each</u> processing plant (including CN and QAP plants) in operation during the month.

While on a supervisory visit, the supervisor will randomly designate one lot to be used for the monthly product review. For QAP, this lot must have been verified by the USDA grader.

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The supervisor shall draw one sample unit at random from the designated lot in the warehouse/storage, and complete the top portion of the FV-379. The supervisor shall grade the review sample by completing a score sheet, or annotating the score sheet issued by the inspector, and compare the grade of the review sample with the original score sheet(s) and inspection records. He or she will make any recommendations to the inspector who carried out the original grading, and record remarks on the FV-379, or by creating a "new review" in the "Product Grade Review Program" database in Lotus Notes.

A copy of the completed FV-379 (or a printed copy from Product Grade Review Program database in Lotus Notes) and copies of the score sheet(s) (including reverse, if used, or copies of labels) and supporting documentation are then sent to the appropriate Regional office.

The supervisor will record a summary of the review results on the Monthly Review Program Summary Sheet. The original is retained in the field office, and a copy is mailed to the appropriate Regional office at the end of each month.

- 4. Procedure for the Four Month Cycle Review Program:
 - a. Lot and In-plant Product Review

The supervisor will select one lot during each four month cycle from each of the following:

- Lot inspections conducted in the field office;
- Lot inspections performed at each inspection point.

In addition, the supervisor will select one lot from <u>each</u> of the processing plants, including CN and QAP in operation during the four month cycle.

For example, a field office having two inspection points and four processing plant should submit three samples for lot inspection (one per field office and inspection point) and four samples representing each of the processing facilities in operation during the period.

After the each lot has been graded by the inspector, the supervisor shall grade one of each of the review samples by completing a score sheet, or annotating the score sheet issued by the inspector, and compare the grade of the review sample with the original inspection records. He or she will make any recommendations to the inspector who carried out the original grading, and record remarks on the FV-379 (or by creating a "new review" in the "Product Grade Review

Program" database in Lotus Notes).

- b. The second review sample will be submitted to the National office with copies of:
 - Score sheet(s), (including reverse, if used, or copies of labels),
 - Supporting documentation (including certificate, letter report or other document, if issued,
 - Lab results,
 - A copy of the FV-379 (or a printed copy from the Lotus Notes "Product Grade Review Program" database) indicating the results of the field office review, and
 - Label and ship samples following instructions in C. 2.

Retain a completed copy of the FV-379 in the field office. The supervisors shall complete the Monthly Review Program Summary Sheet, retaining the original in the field office and mailing a copy to the Regional office.

The National office shall grade the samples submitted and compare the results. The reviewing official from the National office shall record the grading results and any comments or recommendations on the copy of the Monthly and Four Month Cycle Review Program Sample Submittal Sheet and enter the grading results and any comments or recommendations in the "Product Grade Review Program" database in Lotus Notes. A summary of all findings will be returned to the Regional Section Heads and will be entered into the database used to track the consistency of grading. Field offices may view the results for samples submitted in the "Product Grade Review Program" database in Lotus Notes.

5. Cost of samples

The Regulations Governing Inspection and Certification of Processed Fruits and Vegetables and Related Products provides the authority for the agency to draw samples for review. All costs shall be borne by the applicants.

6. Instructions for completing FV-379

Please see the example and instructions on the following pages.

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Date Submitted:							0		-		
	1										
Area Office:	ce: Inspection Point (if appl			olicable):		Sam	ples Su	bmitted? Y or N			
	2					3					4
Type of Inspection	n						In-p	ant Inspe	ction		d qui s
CN In-Plant	CN I	.ot □	In-Plant		QAP	5			2 nd Shif	t ⊔ 3.	^d Shift 6
Applicant Name:		1					Applicant Address:				
	7					~ ~				8	
Certificate No.	9				USDA	Grade	e Assigned:	10	Date	e Grade	ed: 11
Product:			Produc	t Type:				10	Cod	e:	
	12	٦			Chilled [⊐ Froz	en 🗆 Dried	13	000		14
T		1 6:						15			
Inspectors Name	Print	ana Sign	:):	1:	5						
					ARE	A OFF	ICE REVIEV	V			
Results of Evaluat											
I agree with grader Comments:	's eval	uation.	Y or N								
comments.											
				1	6						
Supporting docume	entatio	n submit	ted 🗆 Y	′es, □ No							
Supervisory evaluation	tion do	ocument	ation atta	iched 🗆 Y	'es, □ N						
Return cooler to fie				-	-						
Return freezer pack			e □Yes, I	□ No, □	Not App	licable	Date:				
Signature (171111	ina Sig	<i>n)</i> •	Г	15			Date.			٦	
				17					18		
NATIONAL OFFICE REVIEW											
Results of Evaluat	tion:										
19											
				L							
Supporting documentation submitted Yes, No Supervisory evaluation documentation attached Yes, No											
I agree with the Grader's evaluation \Box Yes, \Box No											
I agree with the Area Office evaluation \Box Yes, \Box No											
Signature (Print and Sign):					Date:						
				20						21	

Monthly and Four Month Cycle Review Program Sample Submittal Sheet

FV-379 (EXAMPLE)

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Open "Product Grade Review Program on amsnotes" and "Create" a "New Review," or print off a blank FV-379 from the AMS Forms catalog. The following items correspond to the numbered sections on the previous page:

- 1. Enter the date the sample is mailed/shipped to field office.
- 2. Select the field office from Lotus Notes drop down list or complete using locations listed in Organizational Directory.
- 3. Select inspection point from Lotus Notes drop down list or complete using locations listed in Organizational Directory. If samples are not from an inspection point, show "Not Applicable."
- 4. If samples are submitted to the National Office (Four Month Cycle Review), select "Yes."
- 5. Select the type of inspection service. For Child Nutrition (CN) please select "CN Lot" or "CN In-plant" inspection. For other inspections, select the box for "Lot," "In-plant" or "Quality Assurance Program" ("QAP").
- 6. If In-plant inspection service is selected in block #5, select the shift inspection was performed.
- 7. Enter the name of the applicant company as it appears in the billing program.
- 8. Enter the city, state and zip code for the applicant company.
- 9. If a certificate is issued, record certificate (including letter report) number. If no certificate is issued, enter N/A.
- 10. Enter grade assigned. For products with no applicable grade, select/enter NAG.
- 11. Enter date product was graded (from score sheet, certificate, or other inspection document.
- 12. Enter the product name as it appears on score sheet, certificate, or other inspection document. For Lotus Notes, select from drop down list. All CN products are grouped together and are identified by "CN" prefix. If the product does not appear on the list, new products may be added by typing in "New keyword." For 100% juice blends, use "juice blends" or "juice blends from concentrate" and add any other identifying information in the "Comment" section under "Area Office Evaluation."
- 13. Select product type: "Canned" (Heat process), "Chilled," "Frozen" or "Dried" (Dehydrated.)
- 14. Enter code marks as they appear on score sheet, tally sheet, certificate or

inspection documents.

- 15. Inspector should print and sign official name. (If QAP, indicate if the individual is plant employee.)
- 16. Area Office review. This section should be completed by a supervisor or someone officially acting in that capacity. If acting, this should be reflected by "acting OIC," "acting AOIC," or "acting subarea supervisor" next to the signature.
 - (a) Indicate if supervisor's grading results agree with inspector's results by selecting Yes or No
 - (b) Comments: use this section to record:
 - (1) Security strip numbers.
 - (2) Any corrective actions and follow-up to errors in grading or supporting documents.
 - (3) Please record grading results on inspector's score sheet adjacent to sample results, or on a separate score sheet submitted with supporting documents. Identify as "see score sheet attached" (Any grading results entered into this section will need to be entered into the Lotus Notes database.)
 - (4) Use this location to identify sample number or identification (such as Winter Haven DP-4)
 - (5) Review supporting documents and indicate if they are submitted (yes or no). Supporting documents include score sheet or tally sheet (include reverse or attached information if applicable), analytical results, certificate, requirements (copy of buyer's specification or purchase order), waivers, certificate, results of CN review, and cooking or preparation instructions (for CN products).
 - (6) Record if the supervisor's grading results are attached (yes or no).
 - (7) If samples were sent in a cooler, please indicate if the cooler needs to be returned (yes or no).
 - (8) Please indicate if the freezer packs need to be returned (yes or no).

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- 17. Supervisor should print and sign name. If person is "acting," this should be indicated as John Smith, acting OIC.
- 18. Record date supervisor reviewed sample and supporting documents. If using Lotus Notes, please "save" and "replicate" the form in the database. Print a copy of the form, sign it and attach to supporting documents and submit with sample.
- 19. National Office Review. Record yes or no for (a) through (d) of the following:
 - (a) Inspector's supporting documentation submitted (see 16 (b) (3)),
 - (b) Supervisory evaluation documentation attached (score sheet),
 - (c) I agree with the Grader's evaluation,
 - (d) I agree with the Area Office evaluation.
 - (e) In the comment section, record the following information:
 - (1) Indicate if correct form versions are used,
 - (2) Indicate if any portions of the submittal sheet are incomplete,
 - (3) Are statements on inspection documents sheets in accordance with Division instructions,
 - (4) Are there errors on the supporting documents?
 - (5) Record any comments from panel, is flavor weak? Is it still within the grade assigned by inspector/supervisor (but should have been assigned a higher or lower score? Is the sample received less uniform, more or less firm, more or less uniform than results on supporting inspection documents?
 - (6) Has the sample been submitted in a timely manner?
 - (f) Record name and signature of person conducting the review.
 - (g) Record date of review.

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Monthly Review Program Summary Sheet for		from		_ to
	(Field Office)		(Start Date)	(End Date)

Optional Monthly and Four Month Cycle Review Program Submission Worksheet

		Lot (L) In-Plant (IP)			Field Office Review					
Product	Applicant or Plant	CN Lot (CN L) CN In-Plant (CN IP) QAP (QAP) INSPECTION POINT (name)	Inspector	Assigned Date Grade	Grade Assigned	Supervisor's Initials	Supporting Documents for Inspector Yes/No	Supporting Documents for Supervisor? Yes/No	Corrective Action Yes/No	
Example: Cnnd wk corn	ABC Packer	L	Annie Jones	В	05/21/2012	В	JS	Yes	Yes	No

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October - Cycle #1	November - Cycle #1	December - Cycle #1	January - Cycle #1
Monthly Review	□ Monthly Review	□ Monthly Review	□ Monthly Review
□ Four Month Cycle Review			
February - Cycle #2	March - Cycle #2	April - Cycle #2	May -Cycle #2
□ Monthly Review	□ Monthly Review	□ Monthly Review	□ Monthly Review
□ Four Month Cycle Review			
June - Cycle #3	July -Cycle #3	August - Cycle #3	September - Cycle #3
□ Monthly Review	□ Monthly Review	□ Monthly Review	□ Monthly Review
□ Four Month Cycle Review			

SCORE SHEET/TALLY SHEET COMPLETION

The purpose of this instruction is to provide guidelines for completing score sheets and tally sheets. **It is extremely important for score sheets and tally sheets to be complete, accurate, and legible.** Often a score sheet is the primary means by which SCI inspection results are communicated. Copies of score sheets and tally sheets are often requested by applicants and other financially interested parties, and are frequently requested through the Freedom of Information Act.

SCI score sheets and tally sheets are official documents and may be introduced and accepted as evidence in litigation. Score sheets and tally sheets must be prepared so that the information shown is clear, complete, and accurate. Entries on score sheets and tally sheets must be based on facts observed and test results. **To preserve authenticity, only officially approved versions of Fruit and Vegetable (FV) forms are to be used.** Approved FV score sheets and tally sheets may **not** be manipulated manually or electronically. Do not alter original format or data. Approved versions of FV score sheets and tally sheets may be found in the AMS Forms Catalog at the following intranet address: <u>http://agnis/AMSFormsCatalog/Forms/AllItems.aspx</u>.

Each grader participating in the grading of a product is responsible for assuring that score/tally sheets have all the necessary data entered correctly, including accurate computations; and assuring that all tests have been completed. Each grader will print and sign his/her name on the score sheet(s) or tally sheet(s).

The utmost care and diligence must be observed in the preparation of these official documents. In the case of legal action, inspectors may be subpoenaed by the court to testify to the accuracy of the score sheet, tally sheet, or resulting inspection certificate on which their signatures appear. **Everyone** - from those who collect the data during inspection to those who are responsible for reviewing the work - shares the responsibility for the accuracy and adequacy of these documents.

A. <u>Completing standardized score sheets and tally sheets</u>

SCI policy is to record in the appropriate blocks on the score sheet or tally sheet, the results of quantitative examinations, analytical tests, and actual quality level(s) observed during the grading of the product. In variable grade point standards, score sheets are used to assess product. The overall quality factors are assigned a number, and the final grade is determined. In attribute standards, a tally sheet is used to assess product. Prerequisite quality factors are examined, quality factors are counted, and the final grade is determined.

Note: When information that is common to both types of documents is described in this instruction, the documents will be referred to as score/tally sheets.

A thoroughly completed score/tally sheet is one that has all the data required to support the grade of the product. Report each value in the appropriate sample unit

box. Do not use symbols, such as ditto marks, check marks, or arrows to repeat a value, **except arrows may be used to show repeating codes.** Example:

CONTAINER MARK OR	PRIMARY	A157900 L2	-	B157900 L2
IDENTIFICATION	CASE	A157900		<i>B157900</i>

Do not leave empty boxes on the score/tally sheet unless the row is marked N/A. A long dash such as (---) will be used to indicate No Data when a test was not performed on a sample unit. It is not necessary to put dashes in boxes that are marked Type, Style, etc., when it is clear that no values are required to be entered for each sample unit. Example:

STYLE	Sticed		
COUNT	23	 24	 23

To reduce the likelihood of being altered, draw diagonal lines through remaining empty columns/rows on the score/tally sheet after the final sample unit. Example:

U.S. ACRI	CULTUR	MENT OF AGRICULTURE AL MARKETING SERVICE IE SHEET FOR:				ASE ORDER NO 10005-20	006-30007	,		loe':		DRESS OF APPLICANT an House									
	ANNE	D DRIED BEANS September 1, 1976)		CERTIFIC	F-987	654	NO. CASES	940					2345								
IO., SIZE AND KIND OF (CONTAIN	ER 6/ No.10 N	etal Conta	iners Enar	nel Lined											TYP	E	Pint	o		_
ABEL JOE	's Rea	ally Good Beans -		hed Label												STY		In Br	ine		-
CONTAINER M	ARK	PRIMARY	SEE REMARKS	1	\rightarrow											l		1			
IDENTIFICATI	ON	CASE	A50509	1	\rightarrow	\rightarrow			1			l		l.							
Net Weight <i>(Oun</i> ce	s)		111.6	113.3	111.8	112.6	110.5	109.7	111.5	I		N		ß		l		ß		l	
/acuum (Inches)			6	9	8	5	7	10	8	ľ		I		Ŋ.		ľ		N.		Ì	
DRAINED WEIGH	HT (OL	JNCES)	71.9	70.1	66.0	72.0	66.3	68.0	69.2	Π		Π		Π		Ц		Ц		$\left \right\rangle$	
										Ц				H		Ц		Ц			
												1		Π		П					
FACTORS		(A) 18-20									1				ι	Γ		Г	{		
COLOR	20	(B) 16-17 2/ (Sstd) 0-15 1/	18	18	18	18	19	18	19												
ABSENCE OF DEFECTS	40	(A) 36-40 (B) 32-35 <u>1</u> / (Ssbd) 0-31 <u>1</u> /	36	36	36	36	36	36	36											1	
CHARACTER	40	(A) 36-40 (B) 32-35 <u>1/</u> (Sstd) 0-31 <u>1</u> /	36	36	36	36	37	37	36		\uparrow	T			\uparrow			T	\uparrow		t
TOTAL SCORE	100		90	90	90	90	92	91	91	\top		╈	┪			\top	T	T			-
CONSISTENCY 3/ (RG) Reasonably Good		SSTD) Substandard									j		Ì		Ì		Ì		ĺ		
LAVOR AND ODOR RG) Reasonably Good	a (G) Good SSTD) Substandard	G	G	G	G	G	G	G						\uparrow	\uparrow	-	\uparrow	1		-
SIMILAR VARIETAL C C) Contrasting P) Practically Similar		TERISTICS <u>4</u> B) Bland R) Reasonably Similar	Р	Р	р	р	Р	Р	Р												_
J. S. GRADE			Α	A	Α	Α	Α	Α	Α			1		1		l		l			
REMARKS Primary Code: Al	BCD50	509113 A						•		_			HICKLU							·	
ot as a whole U. S.	Grade	A Ave	rage Score	91 Po	ints							D	ATE	May	5, 20	09					

Date score/tally sheets with the date the grading is performed. If more than one date is required to complete the grading, more than one date must appear on the score/tally sheet. Example:

OFFICIAL USDA INSPECTOR (Print and Sign Name) John Doe John Dog DATE 6/05/09, 6/06/09

Note: All entries on the score/tally sheet must be in permanent blue ink. Record factual information; do not include any personal opinions or assumptions on the score/tally sheet. Score/tally sheets must be COMPLETE, ACCURATE, and LEGIBLE.

The first step in completing a score/tally sheet is locating the most up-to-date version available. These forms are located in printable pdf format in the AMS Forms Catalog. The AMS Forms Catalog is available at the following intranet address: <u>http://agnis/AMSFormsCatalog/Forms/AllItems.aspx</u>. Click on the "view" box on the right of the screen for a drop down list, then click on "Fruit and Vegetable" and scroll to the FV form number needed. Inspectors without intranet access may contact their immediate supervisor for assistance as needed.

Note: Do not use the Universal Score Sheet, Form FV-364 when a product has a current standardized score/tally sheet. Only use this form for products that do not have an applicable grade standard, or for which a standardized score/tally sheet is not currently available.

After selecting the appropriate score/tally sheet, enter the pre-grading information. This information is located on the "Application for Inspection and Certificate of Sampling" Form FV-356 or from in-plant sources under in-plant inspection. The pre-grading information may include but is not limited to:

- Complete name and address of applicant,
- Contract or purchase order number,
- Case count,
- Size and kind of container,
- Pertinent label information, and
- Type, style, or variety

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It is helpful to the grader and anyone reviewing the score/tally sheet to note the target values concerning quantitative examinations and/or analytical tests for such parameters as net weight, vacuum, drained weight, Brix, etc.

Example:	ļ			
Net Weight (Ounces)	(min 16.0)	16.2	16.1	16.2

1. Principal Label Marks

Record only essential label information on the score/tally sheet. Essential label information includes:

- Brand name,
- Commodity name (including type, style, count, size, syrup designation),
- Quality statement (if any),
- All references to net weight or drained weight or net contents,
- Country of origin, and
- Packers and/or distributor's name and address.

Additional printed data may be added to score/tally sheets, as long as the original score/tally sheet data and format has not been altered. It may be helpful to prepare a sort of "template" score/tally sheet with added information for frequent applicants, labels, or other information. Verify this with your supervisor before preparing. Photocopying and using these "templates" with their pre-printed information can be a time-saver. **However, if the score/tally sheet has pre-printed information added, this information must be verified before continuing**. You must check to make sure that none of the information has changed since the score/tally sheet template was prepared

Label information should be recorded **exactly** as found on the label. If a container has extensive label markings and it is not possible to attach a label, label markings may be shown on the reverse of the score/tally sheet. A notation must be made in the "label" section of the score/tally sheet stating that label marks are listed on the reverse side. It is permissible to write in the "label" section of the score/tally sheet the "brand name" as shown on the label, followed by the statement "See Attached Label" and attach a label in lieu of copying the label information onto the score/tally sheet. See the following example:

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Example:

NO., SIZE AND KIND OF CONTAINER 12/46 ounce, beaded body, enamel lined metal cans									
LABEL Valley Brand Grape Juice - See Attached Label									
CONTAINER MARK OR IDENTIFICATION		PRIMARY	A157900 L2		B157900 LZ				
	•	CASE	A1,57,900		B157900				

2. Sample Codes

When grading lot inspection samples containing numerous mixed codes, it is helpful to sort and arrange the sample units logically - alphabetically, numerically, and/or chronologically. This ensures that like codes are grouped together and codes are easier to track when transferred to the score/tally sheet. Record code markings in the row titled "Container Mark or Identification." Within this row there are two separate rows identified as "Primary" and "Case." See the example above.

The U.S. Standards for Condition of Food Containers defines the "primary" container as: "The immediate container in which the product is packaged and which serves to protect, preserve, and maintain the condition of the product. It may be metal, glass, fiber, wood, textile, plastic, paper, or any other suitable type of material, and may be supplemented by liners, overwraps, or other protective materials." The "case" would then be considered the container in which the "primary" container is packaged

In the case of bulk packed products, the case may be the primary container, as for example, processed raisins in 50 pound cases. The case code marks for such products would be recorded in the area designated for "Primary" codes; there would be no entry for "Case" codes.

Accurately record the code markings on the score/tally sheet. Code markings are to be recorded **exactly** as they are written on the container. Refer to the <u>AIM Inspection Series, Sampling Manual</u> and <u>Certification Manual</u> for examples of how to record code marks and allowable exceptions. All marks and spaces have a significant meaning in the code, and should be accurately recorded on the score/tally sheet. If a code includes a time designation or marking, it must be recorded. If the color of the ink used is part of the code marks, record the color of the ink.

When repeating identical code marks, use arrows to show sample units in the lot that have the identical primary or case code markings. This is the only area on the score/tally sheet that arrows may be used.

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When codes contain excessive numbers, letters, or symbols and are too long to be legibly written within the space provided on the score/tally sheet, the codes may be shown on the reverse side. Codes will be identified by sample number, and listed left to right just as they would appear on the front of the score/tally sheet in the row entitled "Container Mark or Identification."

If there is only one code in the lot that exceeds the space provided on the score/tally sheet, the code may be written in the remarks section. Whenever a code mark is written anywhere other than in the "Container Mark or Identification" section of the score/tally sheet, a notation must be made in that section indicating where the code(s) is listed.

Example:

CONTAINER MARK OR	PRIMARY	Code mårks on reverse side of score sheet	
IDENTIFICATION	CASE	A157900	 <i>B1517900</i>

3. Corrections

When an entry on a score/tally sheet requires correction, the **only** approved method is to draw a single line through the error, write the correct entry next to the error, and initial the correction. **White-out is not allowed.** If the date of the correction is different from the date of the score/tally sheet, show the date of the correction.

Example:



4. Recording Data

Follow the directions as shown in <u>AIM Inspection Series, Technical</u> <u>Procedures Manual</u> which references procedures for recording weights, vacuum readings, and headspace.

When recording analytical data on the score/tally sheet, use the correct units of measure. For example, if a U.S. grade standard states that drained weight is recorded in ounces, then record the data onto the score/tally sheet in ounces, rather than pounds or grams.

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When rounding numbers, it is important to observe the significance of the numbers being recorded. Score points on a score sheet are recorded in whole numbers only. Score point averages are rounded to the nearest whole number:

- Record 92.4 as 92
- Record 92.5 as 93

For specified defects, record only to the point of significant accuracy as determined by the method and equipment used for the analysis. See the <u>AIM Inspection Series, Certification Manual</u> for additional information on recording analytical data. Unless otherwise specified, <u>net contents, net weights, drained weights, Brix readings, and other similar factors shall be recorded to the first decimal place</u>.

Example:

Net Weight (Ounces)	(min 16.0)	16.2	16.1	16.2
---------------------	------------	------	------	------

For analytical determinations in which the value is relatively low (usually less than 1 percent), record to the second decimal place.

Example:

Total Acidity (As Malic) (g/100 ml)	0.47	0.41

Recoverable oil is recorded to the third decimal place.

Example:

Recoverable Oil	(Percent by Volume)	0.017		0.018
-----------------	---------------------	-------	--	-------

5. Flagging and Optional Limiting Rule Symbols

Unless an applicant requests <u>not</u> to have non-conformances flagged, values that are outside the required range specified in the U.S. Standards, Commercial Item Description (<u>CID</u>), or other specification shall be flagged to bring attention to the nonconformance.

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Example:

Net Weight (Ounces)	(min 16.0)	16.2	16.1	16.2
Vacuum (Inches)	(min. 5)	7	2	10

Quality factors subject to limiting rules are shown as part of the score sheet for the product. As an option, during grading the inspector may use symbols to identify or "flag" any score points causing a limiting rule to affect the sample grade.

The following list of optional limiting rule symbols may be used to identify score point results that cause a limiting rule to affect the sample unit grade.

Grade B Quality factor – a circle () around a score point value is used to identify a quality factor that requires the sample unit to be assigned Grade B, even though the total score point value indicates Grade A.

Grade C Quality factor – a triangle A around a score point value is used to identify a quality factor that requires the sample unit to be assigned Grade C, even though the total score point value indicates a higher grade.

Substandard Quality Factor – a square around a score point value is used to identify a quality factor that requires the sample unit to be assigned Substandard, even though the total score point value indicates a higher grade.

Note: When any abbreviations or symbols are used to flag information on the score/tally sheet, a key defining the abbreviations or symbols must be shown in the Remarks section

Example:

TOTAL SCORE	100	93*	92	93*	,91	93*	,94	
	U.S. GRADE	A	A	A	B	A	A	
REMARKS	MARKS Notified MB							

REMARKS

Key: \bigcirc = Grade B limiting rule applies.

* = Cooked sample

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1/ Limiting Rule

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6. Remarks Section

The "Remarks" section of the score/tally sheet is used to show information that is needed to summarize the inspection. Essential information to be shown in this section (including a key for any abbreviations or symbols):

- The lot grade, average score points, applicable ranges, averages;
- Compliance or non-compliance with specifications. A copy of the specifications may be attached to the completed score/tally sheet.
- If grading frozen product, notation of which samples were cooked.
- Observations and other factual information that further explain the grading of the lot.

When the average score for a lot is in a higher score point range than the grade it is given (e.g., Grade A range score points, but Grade B because of a limiting rule), show the reason (quality factor) that limited the lot grade.

Example:

COLOR	20	(A) 18-20 (B) 16-17 <u>1</u> / (C) 14-15 <u>1</u> / (SSTD) 0-13 <u>1</u> /	18	19	18	19	19	18
ABSENCE OF DEFECTS	40	(A) 36-40 (B) 32-35 <u>1</u> / (C) 28-31 <u>1</u> / (SSTD)0-27 <u>1</u> /	37	BL 35	38	BL 35	36	36
CHARACTER	40	(A) 36-40 (B) 32-35 <u>1</u> / (C) 28-31 <u>1</u> / (SSTD)0-27 <u>1</u> /	36	37	36	36	37	37
TOTAL SCORE	100		,91	,91	92	,90	92	91
U.S. GRADE			A	B	A	B	A	A

REMARKS Key: BL = Blemish Lot as a Whole U.S. Grade B or U.S. EXIRA STANDARD (account defects) O = Grade B limiting rule applies Average Score 91Points

Meets requirements for State of Ohio, Bid No. X9654123, Item No.3

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Always write out the grade on a score/tally sheet and its corresponding certificate **exactly** the way it is written in the U.S. standards for grades. When a U.S. grade standard describes the grade with dual nomenclature such as "U.S. Grade A or U.S. FANCY," show both terms. If the standard does not use dual nomenclature, show only the letter grade.

Some score/tally sheets may not have a "Remarks" section. When there is not enough space, or no designated space for information such as sampling plan used, final grade, case count, or other information that applies to the entire lot, the top margin area of the score/tally sheet may be used.

Example:

SAMPLING PLAN: Time Sampling FINAL	L GRADE: U.S. GRA	ADE B (account, defects)					
Medium Volume REPRODUCE LOCALLY. Include form number and revision date on	Average Score 90 all reproductions. COLD) <i>Points</i> STORAGE TEMPERATURE (°F) -10					
U.S. DEPARTMENT OF AGRICULTURE AGRICULTURAL MARKETING SERVICE SCORE SHEET FOR:	CONTRACT NO. / P.O. NO. 1202XXX5551212						
FROZEN WHOLE KERNEL CORN (Effective August 1, 1952)	CERTIFICATE NO. <i>X-12,34,56</i>	NO. CASES <i>1,008</i>					
NO., SIZE AND KIND OF CONTAINER 1/30 Pound Corrugated Fiber Case with Blue Poly Liners							

Sometimes a lot will have a mixture of sample unit grades. For grade or compliance determination in such cases, refer to the Regulations, 7 CFR 52.13, located at the following internet address: http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionCode=CFR.

7. Unfrozen sample units

Inspection results from unfrozen sample units drawn during production are reported on score/tally sheets with the following additions, deletions, or qualifications.

The score sheet or tally sheet will clearly indicate the extent of grading performed on the lot. These procedures are intended to coincide with those outlined in <u>AIM Inspection Series, Technical Procedures Manual</u>.

- a. When products are intended to be frozen and frozen verification sample units will be examined at a later date:
 - (1) Show name of product as "FROZEN ------."

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(2) In the "Remarks" section show the following:

"Grade (line or lot grade) Incomplete, Frozen Samples Not Examined."

- b. When products are intended to be frozen, and frozen verification sample units will not be examined at request of the applicant:.
 - (1) Delete the word "FROZEN" in the title of the score sheet and add the words "PREPARED FOR FREEZING."
 - (2) In the "Remarks" section show the following:

"NO APPLICABLE U.S. STANDARDS OF GRADES FOR THIS PRODUCT."

8. The Completed Score/Tally Sheet

A properly completed score/tally sheet contains all data required to support the grade of the product. If foreign material examination or outside analytical results are required, the completed analytical forms shall be attached to the score/tally sheet.

Before signing and submitting the score/tally sheet, verify that it is complete. If you have any questions, compare against the <u>Optional</u> <u>Checklist for Completion of Score Sheets and Tally Sheets</u>.

B. <u>Completing the universal score sheet, form FV-364</u>

Form FV-364, commonly referred to as the Universal score sheet, is used for products that are not covered by a U.S. grade standard and do not have a standardized score/tally sheet. It is also used for products that require only an organoleptic examination. Such products may be for export certification and/or condition inspections. (See the <u>AIM Inspection Series, Certification Manual</u>.)

Before completing the Form FV-364, the inspector must determine each of the qualitative and quantitative inspection factors for the product. The quality factors used to evaluate products that have no applicable grade (NAG) may be based on a standardized product with similar characteristics, a buyer's specification, or a CID. After determining the quality factors for a NAG product, list all of them on the Form FV-364. The quality level descriptions for NAG items are listed on the following page. Do not use the quality level descriptions from standardized products.

Exception: If the applicant requests grading of a NAG product based on a similar standardized product, score points and/or quality level descriptions from the standardized

product may be used. However, the final grade for the product **must** be NAG. In this case include the following statement in the remarks section of the FV-364: "Product has no applicable grade. Score points based on the U.S. Standards for Grades of (fill in name of product)."

The following items correspond to the numbered areas on the following page.

- 1. Product inspected,
- 2. Certificate number, if applicable,
- 3. Contract number or purchase order number, if applicable,
- 4. Number of cases in lot,
- 5. Name and address of applicant, including zip code,
- 6. Number, size, and kind of container,
- 7. Label nomenclature; label may be attached,
- 8. Container codes exactly as they appear on the container,
- 9. Non-quality factors, quantitative, and analytical data,
- 10. Quality factors,
- 11. Quality level descriptions and their abbreviations,
- 12. Remarks,
- 13. Lot as a Whole: U.S. Grade ____, or Meets or Fails contract requirements,
- 14. Inspector's printed name and signature, Date(s) of inspection.

C. <u>No Applicable Grade Products</u>

NAG products do not have U.S. standards for grades, so score points cannot be used to indicate the quality level of the quality factors evaluated (see exception on the previous page). Instead descriptive terms such as "practically free" from defects, "reasonably good" color, etc., are used to record the quality level of each factor. Abbreviations for these descriptive terms are used for recording the results of the evaluation, as shown in the Quality Level Descriptions and Abbreviations Table shown on page 187. In addition, the descriptive terms contained in the most relevant grade standard, grading manual or instruction for each applicable factor may be used. In this case include the following statement in the remarks section of the FV-364: "Product has no applicable grade. Descriptive factors and terms based on (fill in the name of the relevant instruction used)." Inspectors will use the appropriate abbreviation to record the quality level for each grade factor characteristic of the NAG product. Inspectors will include a key for the abbreviations used on the score sheet.

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REPRODUCE LOCALLY.	Include form r	number and revision date o	on all reproductions.									SHEET	OF SHI	EETS
U.S. DEPARTMENT OF AGRICULTURE AGRICULTURAL MARKETING SERVICE			CONTRACT NO. / PURCHASE OORDER NO. NAME AN						NAME AND A	DDRESS OF A	PPLICANT			
												5		
SCORE SHEET FOR: 1			CERTIFICATE NO. 2		N	NO. CASES								
NO., SIZE AND KIND OF C	CONTAINER					6								
LABEL						7								
	IARK	PRIMARY	8											
OR IDENTIFICAT	ION	CASE	8											
	9													
	9													
	9													
	9													
FACTORS		SCORE POINTS	_											
10		11												
10		11												
10		11												
10		11												
TOTAL SCORE	100													
U. S. GRADE / MEE	TS (M) OR	R FAILS (F)												
REMARKS										OFFI	CIAL USDA II	NSPECTOR (Pri	int and Sign Na	me)
12								14						
Lot as a whole U. S.	Grade	13 or MEETS	or FAILS (Circl	e One)						DATI	=			
				o onoj.										

FORM FV-364E Example

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Quality Level Descriptions and Abbreviations

Color or Appearance G=Good RG=Reasonably Good FG=Fairly Good P=Poor

Absence of Defects PF=Practically Free RF=Reasonably Free FF=Fairly Free P=Poor

<u>Uniformity of Size</u> PU=Practically Uniform in Size RU=Reasonably Uniform in Size FU=Fairly Uniform in Size P=Poor

<u>Character or Consistency or Texture</u> G=Good RG=Reasonably Good FG=Fairly Good P=Poor <u>Clarity</u> PC=Practically Clear RC=Reasonably Clear FC=Fairly Clear P=Poor

<u>Flavor and Odor (or Aroma)</u> G=Good (Normal or Typical) RG=Reasonably Good P=Poor (not typical for the product)

Overall Quality Level M=Meets F=Fails

D. Updating Previously Inspected Product

When an applicant requests an up-to-date certificate, refer to the <u>AIM Inspection</u> <u>Series</u>, <u>Certification Manual</u> for the correct procedures. Start a new score/tally sheet and write "Updated Inspection" in the upper left margin. Attach a copy of the previously completed score/tally sheet to this new score/tally sheet. Write the previous inspection certificate number on the new sheet, and identify as "previous certificate number".

The lot may not have to be entirely re-graded, but ALWAYS evaluate flavor and odor on re-inspected lots. If the lot is determined to be in good condition and there is no apparent change in the product, a limited "verification" type of inspection is appropriate. Write on the new score/tally sheet "No apparent change in grade" in the sample unit boxes of the quality factors that have not changed since the previous inspection. If quality factors have changed, re-grade the lot, assigning score points for all factors. Consult your supervisor on how to recertify product that is no longer of the same quality.

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E. <u>Guidelines for the Development of Plant Score Sheets</u>

It is essential that "company" or "applicant" documents used by the applicant to record their results do not reference the Department of Agriculture or any official marks. This will differentiate between official score/tally sheets and applicant score/tally sheets. Unless other authorization is given, only approved FV forms shall be used when providing inspection/grading services to applicants.

Applicants who contract for in-plant inspection may request using a score/tally sheet developed for their facility. Requests for approval of automated (computerized) score sheets shall be submitted through the Regional office to the National office.

Guidelines for Approval of Applicant Score/Tally Sheets

The plant's own score/tally sheets may be **approved for SCI use by the area supervisor** if they comply with the following guidelines:

- a. All score/tally sheets SHALL allow for recording all information applicable to the standardized or non-standardized product,
- b. The term "Official Inspector" may appear on the score/tally sheet; USDA inspection personnel will print and sign their names in the designated space and write "USDA" adjacent to their signatures,
- c. "Lot Grade"_____ (and average score, when applicable) shall appear in the "Remarks" section of the score/tally sheet,
- d. Plant score/tally sheet form numbers are acceptable,
- e. The original score/tally sheet may be white in color,
- f. The term "Official USDA Inspector" SHALL NOT appear on the score/tally sheet,
- g. References to the United States Department of Agriculture (USDA), official or approved identification marks SHALL NOT appear on the score/tally sheet,
- h. There SHALL BE NO certification statement,
- i There SHALL BE NO reference to plant sanitation, and
- j. When information is recorded on the score/tally sheet by trained plant personnel, it SHALL be initialed by that individual.

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Optional Check List for Completion of Score Sheets and Tally Sheets

- 1. Is the <u>correct version</u> of the score/tally sheet for the product being used?
- 2. Is the applicant information correct?
- 3. Are product and container size and type complete and correct?
- 4. If applicable, is contract or purchase order number documented?
- 5. Is the case count shown?
- 6. Are codes recorded properly?
- 7. Are principal label marks recorded, or is the label attached and noted?
- 8. Are any errors properly corrected (single line through, corrected and initialed)?
- 9. Are <u>repeated values</u> (except codes) written out, without the use of ditto marks, arrows, or check marks?
- 10. Do non-quality factors meet?
- 11. If applicable, are limiting/partial limiting rules correctly applied?
- 12. Are all samples within the deviant range of indicated grade (i.e., no "worse than deviants" present in lot, or within ranges established on page 43, <u>Grade</u> <u>Compliance</u>)?
- 13. Are score points for each sample totaled correctly?
- 14. Is the grade for each sample unit shown?
- 15. Does the lot meet quality requirements by code (i.e., no "lower quality codes" present in lot, as established in Regulations?
- 16. Is the grade of the lot shown? Is it correct?
- 17. Is there a key to explain abbreviations or symbols?
- 18. Is the average score of the lot shown? Is it correct?
- 19. If applicable, is compliance with specification noted?
- 20. If product is frozen, are cooked samples noted?
- 21. Is inspector's name both printed and signed?
- 22. Is the score/tally sheet properly dated?

Attachments

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Version Date (Printed for distribution)

	7 CFR 52 Sections (circle as applicable): 3, 12, 13, 38, 41, 42, 43, 44, 45, 46, 47,	
	48, 49, 50, 51, 52, 53, 54, 81 http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionCode=CFR.	
	http://www.gpo.gov/idsys/biowse/conectionen.action?conectioncode_cirk.	
	29 CFR 1910.146 :	
	http://www.gpo.gov/fdsys/browse/collectionCfr.action?collectionCode=CFR.	
	Application for Ingrestion and Contificate of Sompling Form FV 256.	
	Application for Inspection and Certificate of Sampling, Form FV-356: http://agnis/AMSFormsCatalog/Forms/AllItems.aspx.	
	Canned Ripe Olive Flavor Review Sheet, Form FV-377:	
	http://agnis/AMSFormsCatalog/Forms/AllItems.aspx.	
	Daily Inspection Report, FV- 416:	
	http://agnis/AMSFormsCatalog/Forms/AllItems.aspx.	
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	Emerson Good Samaritan Food Donation Act:	
	http://www.gpo.gov/fdsys/pkg/PLAW-104publ210/html/PLAW-104publ210.htm.	
\square	FDA Labeling Guidelines:	
	http://www.fda.gov/Food/GuidanceComplianceRegulatoryInformation/default.htm.	
	Food Current Food for Various Instruction Corrigon	
	Fees - Current Fees for Various Inspection Services: http://www.ams.usda.gov/AMSv1.0/processedinspection.	
	http://www.ullis.usdu.gov/ritiov1.0/processedinspection.	
	Sanitation Score Sheet, FV- 416-3:	
	http://agnis/AMSFormsCatalog/Forms/AllItems.aspx.	
	Speed Memo, AD 0311:	
	http://www.ocio.usda.gov/sites/default/files/docs/2012/AD0311-F-03-81-OCIO.PDF.	
	Trade Secrets Act, 18 U.S.C. 1905:	
	http://frwebgate.access.gpo.gov/cgi- bin/usc.cgi?ACTION=BROWSE&TITLE=18USCPI&PDFS=YES.	
	<u></u>	
	Transfer and Adjustment Voucher, Form AD-742:	
	http://www.ocio.usda.gov/sites/default/files/docs/2012/AD0742-F-10-91.pdf),	

Checked Materials have been printed from the links in this Manual and included for reference.